



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Hunter Tiling

NUMBER OF FEEDBACK FORMS RECEIVED: 12

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Hunter Tiling.

ONLINE FEEDBACK PROVIDED	Date received: 6 th April 2022			
	Total cost of work: £280			
	Description of work: Prepped walls for tiles. Tidied all round the bath. Great job done...looks great. Nice and fresh. Clean and tidy job.			
	Comments: As above			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 4 th April 2022			
	Total cost of work: £650			
	Description of work: Complete tile (walls and floor) of cloakroom/WC measuring 1.10m (3'7") x 1.45 (4'9") and supply of materials excluding tiles which we purchased elsewhere.			
	Comments: Used for first time and it was apparent that Dougie is a very skilled and experienced tiler. Tiling completed to perfection as could not fault any aspect of it. Definitely someone you could trust to complete job to a high standard. Also very reliable as always attended when he said he would. Would certainly recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 9 th March 2020			
	Total cost of work: £600			
	Description of work: Tiling kitchen.			
	Comments: Really good job. Professional manner and quality tiling.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	8	10

Total cost of the work £ 750 Description of the work undertaken: 33m ² floor tiles + wall tiling Your comments: very good. Turned up when he said he would. Done a little extra at no additional cost to myself.	Date received: 26 th November 2019			
	Total cost of work: £750			
	Description of work: 33m ² floor tiles and wall tiling.			
	Comments: Very good. Turned up when he said he would. Done a little extra at no additional cost to myself.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 4 th June 2018			
	Total cost of work: £420			
	Description of work: Floor tiling in bathroom and ensuite.			
	Comments: Dougie did a great job of our flooring and accommodated us quickly. He made recommendations but was sure to check everything we required as part of the job. Quick turnaround on quote and fulfilment of the job itself. Highly recommended.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 26 th May 2017			
	Total cost of work: £340			
	Description of work: Lifted old tiles in hallway, replaced with new tiles.			
	Comments: Dougie came at short notice, managed to fit us in. He did a first class job. Old tiles all placed in bags and hall left tidy and clean. New tiles put down with great attention to detail. A first class job. Would recommend him to others.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work: £520 <hr/> Description of the work undertaken: TILING EN-SUITE <hr/> <hr/> <hr/> Your comments: A FABULOUS JOB - REALLY PLEASED WITH THE WORK & FINISH	Date received: 25 th November 2015			
	Total cost of work: £520			
	Description of work: Tiling en-suite.			
	Comments: A fabulous job – really pleased with the work and finish.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work: £250 <hr/> Description of the work undertaken: Tiled small galley kitchen. <hr/> <hr/> <hr/> Your comments: Recommended by my sister, was on a tight budget. Supplied and fitted tiles in a small kitchen, professional finish made it look more expensive than it was, very pleased.	Date received: 5 th June 2015			
	Total cost of work: £250			
	Description of work: Tiled small galley kitchen.			
	Comments: Recommended by my sister, was on a tight budget. Supplied and fitted tiles in a small kitchen, professional finish made it look more expensive than it was, very pleased.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>400</u> Description of the work undertaken: <u>Retiled bathroom floor and walls</u> Your comments: <u>Mr Hunter took the time to advise on the best layout for tiles. Excellent job and bathroom is much admired.</u>	Date received: 4 th June 2015 Total cost of work: £400 Description of work: Retiled bathroom floor and walls. Comments: Mr Hunter took the time to advise on the best layout for tiles. Excellent job and bathroom is much admired.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	9

Total cost of the work £ <u>£ 450</u> Description of the work undertaken: <u>Tiled all 4 walls and floor including bath panel.</u> Your comments: <u>Excellent service at a good price. Very professional and leaves an excellent job</u>	Date received: 21 st May 2015 Total cost of work: £450 Description of work: Tiled all 4 walls and floor including bath panel. Comments: Excellent service at a good price. Very professional and leaves an excellent job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>600</u> Description of the work undertaken: <u>New tiles laid in the kitchen - on the floor and walls.</u> Your comments: <u>Excellent Job - Arrived promptly each day, took the time to offer choices and explain the best way to lay tiles for the best look. Kitchen is lovely very pleased with the finish and quality of work.</u>	Date received: 21 st May 2015 Total cost of work: £600 Description of work: New tiles laid in the kitchen – on the floor and walls. Comments: Excellent job – Arrived promptly each day, took the time to offer choices and explain the best way to lay tiles for the best look. Kitchen is lovely, very pleased with the finish and quality of work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

<p>Total cost of the work £ <u>250</u></p> <p>Description of the work undertaken: <u>TILED KITCHEN WALLS AFTER</u> <u>A NEW KITCHEN WAS FITTED (NOT BY</u> <u>HUNTER TILING)</u></p> <p>Your comments: <u>Very professional - even gave us ideas</u> <u>on border which we took the advice</u> <u>+ it turned out to be a great choice.</u> <u>Totally delighted with the result.</u></p>	<p>Date received: 12th May 2015</p> <p>Total cost of work: £250</p> <p>Description of work: Tiled kitchen walls after a new kitchen was fitted (not by Hunter Tiling).</p> <p>Comments: Very professional – even gave us ideas on border which we took the advice and it turned out to be a great choice. Totally delighted with the result.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>