



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Craig Fraser Joinery Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 5

AVERAGE SATISFACTION SCORE (OUT OF 10): 10

The following feedback forms have been completed by previous customers, rating their experience of dealing with Craig Fraser Joinery Ltd.

<p>Total cost of the work £ <u>75k + Vat</u></p> <p>Description of the work undertaken: <u>RENOVATION OF FULL PROPERTY NEW EXTENSION</u> <u>ALL TRADES SUPPLIED</u></p> <p>Your comments: <u>CRAG FRASER JOINERY CARRIED OUT A FULL RENOVATION</u> <u>ON MY PROPERTY NEW ROOF + WALLS EXTENSION,</u> <u>NEW ELECTRICS AND PLUMBING THE LOT. COMMUNICATION WAS</u> <u>EXCELLENT AT EVERY STAGE. HARD WORKING AND TRUSTWORTHY.</u> <u>HIGHLY RECOMMEND THIS COMPANY.</u></p>	<p>Date received: 2nd December 2025</p> <p>Total cost of work: £75K + VAT</p> <p>Description of work: Renovation of full property. New extension. All trades supplied.</p> <p>Comments: Craig Fraser Joinery carried out a full renovation on my property. New roof, walls extension, new electrics and plumbing the lot. Communication was excellent at every stage. Hard working and trustworthy. Highly recommend this company.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ <u>500</u></p> <p>Description of the work undertaken: <u>Craig rehung a door in my kitchen which needed to be reversed, re-positioned the handle and invisibly filled the holes where the handle was originally. It was a cupboard door.</u></p> <p>Your comments: <u>Craig's work was sound, efficient, neat & tidy and he took great care. He is very knowledgeable and explained what he would do, also giving recommendations. He made sure everything was clean & tidy before leaving. He notified me of when he would be attending and kept me informed of his expected arrival. I shall be recommending him to people.</u></p>	<p>Date received: 4th November 2025</p> <p>Total cost of work: Not provided</p> <p>Description of work: Craig rehung a door in my kitchen which needed to be reversed, re-positioned the handle and invisibly filled the holes where the handle was originally. It was a cupboard door.</p> <p>Comments: Craig's work was sound, efficient, neat and tidy and he took great care. He is very knowledgeable and explained what he would do, also giving recommendations, he made sure everything was clean and tidy before leaving. He notified me of when he would be attending and kept me informed of his expected arrival. I shall be recommending him to people.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ <u>£48,000</u></p> <p>Description of the work undertaken: <u>4m x 4m Extension from plans for new kitchen ext. Supply all trades and project manage. Replace all flooring and kitchen appliances. New partition wall built.</u></p> <p>Your comments: <u>Craig Fraser Joinery provides excellent communication and customer service throughout the entire process. Quality materials were used. Perfectionist tradesmen, attention to detail was exceptional. We were so impressed at how clean and tidy our home was.</u></p>	<p>Date received: 3rd November 2025</p> <p>Total cost of work: £48,000</p> <p>Description of work: 4m x 4m extension plans for new kitchen ext. Supply all trades and project manage. Replace all flooring and kitchen appliances. New partition wall built.</p> <p>Comments: Craig Fraser Joinery provides excellent communication and customer service throughout the entire process. Quality materials were used. Perfectionist tradesmen, attention to detail was exceptional. We were so impressed at how clean and tidy our home was.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ <u>£7800</u></p> <p>Description of the work undertaken: <u>Erection of partitions in offices. Plasterboarding + general finishing.</u></p> <p>Your comments: <u>High quality workmanship, performed by a conscientious team. Communication was excellent throughout.</u></p>	<p>Date received: 22nd October 2025</p> <p>Total cost of work: £7800</p> <p>Description of work: Erection of partitions in offices. Plaster boarding & general finishing</p> <p>Comments: High quality workmanship, performed by a conscientious team. Communication was excellent throughout.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£8,500.00</u></p> <p>Description of the work undertaken: <u>Full Bathroom Re-fit, flooring & doors throughout property.</u></p> <p>Your comments: <u>What an exceptional company, nothing was too much bother, approachable, professional, great correspondence throughout, would 100% recommend for any joiner and multi trade work</u></p>	<p>Date received: 22nd July 2025</p> <p>Total cost of work: £8500</p> <p>Description of work: Full bathroom re-fit, flooring and doors throughout property.</p> <p>Comments: What an exceptional company, nothing was too much bother, approachable, professional, great correspondence throughout. Would 100% recommend for any joiner and multi trade work.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10