

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Craig Fraser Joinery Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 5

AVERAGE SATISFACTION SCORE (OUT OF 10): 10

The following feedback forms have been completed by previous customers, rating their experience of dealing with Craig Fraser Joinery Ltd.

Total cost of the work I TS.K + VAT Description of the work undertaken: ZENDOVATION OF FULL PROPERTY NEW EXTENSION VOLL TRADES SUPPLIED VOUR COMMENTER: CRAIN FRADOR JOINERY CARRIED OUT A FULL REMOVATION ON MY PROPERTY NEW ROOF, WALLS EXTENSION, NEW ELECTRICS AND PLUMBORNATIVE LOT, COMMUNICATION WAS	Date received: 2 nd December 2025 Total cost of work: £75K + VAT Description of work: Renovation of full property. No extension. All trades supplied. Comments: Craig Fraser Joinery carried out a full renovation on my property. New roof, walls extension, new electrics and plumbing the lot. Communication was excellent at every stage. Hard working and trustworthy. Highly recommend this company.		out a full s lot. age. Hard	
EXCELLENT AT ENERY SPACE HAND LIDERING AND TRESTWOETHY. HIGHLY RECOMMEND THIS COMPANY.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work it. Date received: 4th November 2025 told Description of the work undertaken Total cost of work: Not provided 28 OT ASSESSED HOURS CHARTER IN W MORE A SOCKER DURANT PEYERSON, RE POLITIONED THE HANDLE MUST MOORLY FILED INC MILES Description of work: Craig rehung a door in my Sood associal a man of meaning the sense sure stance kitchen which needed to be reversed, re-positioned the handle and invisibly filled the holes where the handle was originally. It was a cupboard door. BRIES WHEN WAS SHOUND TOPYCHUST NEWS LTHAN MIND HE THINK CHEMY SARE, HE IS YORK Comments: Craig's work was sound, efficient, neat Yearweargness area such was been with the words to such ignore literaturalities to be and tidy and he took great care. He is very CONTROL SHE OF SHE REPORTED SELECTION OF PARTIES FOR A MASSICIAL PRINTERSHIP SELECTION knowledgeable and explained what he would do, also giving recommendations, he made sure everything BE STREETHING AND KEPT THE INFORMED OF HIS EXPLETED ARRIVED, I SHALL BE RELIMITED FOR HIM TO PERFE was clean and tidy before leaving. He notified me of when he would be attending and kept me informed of his expected arrival. I shall be recommending him to people. Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

£48,000 K	2/
scription of the work undertaken. Hm X LLM Extra	sing from plans for new kitchen Extend project Manager Replace all flooring as New Patrition would built
Supply all trades	and project Manage- Replace all flooring
ind teleanin apphionic	es New patrition wall built.
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er comments:	
vary frase Journey fro	VIDEO Bricillest Communications and Customer Servi
hiolognout the fort	hire process. Quality Muterials were used
lerfectionist tradesime	on, attention to detail was exceptional-
A Committee of the Comm	

Customer Ratings (Out of 10)

Date received: 3rd November 2025

Total cost of work: £48,000

Description of work: 4m x 4m extension plans for new kitchen ext. Supply all trades and project manage. Replace all flooring and kitchen appliances. New partition wall built.

Comments: Craig Fraser Joinery provides excellent communication and customer service throughout the entire process. Quality materials were used. Perfectionist tradesmen, attention to detail was exceptional. We were so impressed at how clean and tidy our home was.

Value for money	Quality of work	Service	Tidiness
10	10	10	10

Total cost of the work £	Date received: 22 nd October 2025			
Description of the work undertaken. Erection of portitions in offices. Photerbounding + general finishing.	Total cost of work: £7800 Description of work: Erection of partitions in offices. Plaster boarding & general finishing			
High quality workmanship, performed by a conscientions town. Communication was excellent throughout.	Comments: High quality workmanship, performed by a conscientious team. Communication was excellent throughout.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ \$ 1500, 600.	Date received: 22 nd July 2025			
Description of the work undertaken: Fire Buthroom for fit & sing excess Transport Fragency.	Total cost of work: £8500 Description of work: Full bathroom re-fit, flooring and doors throughout property.			
Vou comments Les es en exercise and company, comments Les es en exercise and company, comments (Per lessan)	Comments: What an exceptional company, nothing was too much bother, approachable, professional, great correspondence throughout. Would 100% recommend for any joiner and multi trade work.			
100/0 recommend for coor board publishers	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10