

Youth Homelessness:

Are you aged 16 - 25?

Are you homeless?

Are you at risk of becoming homeless?

We can help!

West Lothian Council - Helping Young People https://bit.ly/3x1UB1S

Am I Homeless?

You don't have to be sleeping on the streets to be homeless.

You might have a roof over your head and still be homeless.

For example:

- you are staying with friends
- your parents or relatives have asked you to leave
- there is risk of abuse in your home
- living conditions are affecting your health

What you can expect from us?

- We will interview you in private to discuss your situation.
- We will listen carefully to everything you tell us.
- We will be sensitive about any personal information you tell us.
- We will not discriminate against you.
- We will treat you with consideration and respect the confidentiality of your situation.
- Our Youth Prevention Officer will try to help you avoid becoming homeless.
- We will aim to see you within 5 working days and on the same day if you have nowhere to stay that day.

For More Information



Who to Contact

Youth Housing Support

If you are aged 16 - 25 and finding it hard at home and need some advice call:-

Youth Support Duty - 01506 283450 YouthHousingSupportTeam@westlothian.gov.uk

Youth Housing Options Service

If you are aged 16 - 25 and are homeless or at risk of homelessness within 2 months call:-

01506 280000

Our Youth Housing Options Service is available Monday to Thursday 1pm - 5pm Friday 1pm - 4pm

Out of Hours Crisis Service

If you require emergency assistance outwith office hours (5pm - 8:30am Monday to Friday weekends and public holidays) call:-

01506 280000



WALKE GONNAE SLEE TALLIT

Helping Young People to Avoid Becoming Homeless

Don't wait until you are actually homeless or about to become homeless before you ask for help.

We have a dedicated team of people to offer advice and assistance.

Once of the first things you will be asked is whether you have anywhere to stay tonight, if you don't we are responsible by law to ensure you have a safe place to sleep.

There are certain processes we will need to follow to make sure you are getting the right support; this could include talking to your family and friends before making any big decisions about where you are going to live.



What Happens Next?

Our Prevention service will try to help you stay in your own home and avoid homelessness.

If we cannot help you stay at home or it is unsafe we will try to help you find another housing option.

If you want to make a homeless application our Youth Housing Options Officer will go through this assessment.

This assessment will help us decide if we can provide you a permanent house.

If you've nowhere to stay whilst we make this assessment we will help arrange temporary accommodation. This is likely to be anywhere in West Lothian.

We have really high waits for housing and if you are entitled to permanent house you will have to choose a certain amount of areas so we can help you find a home as quickly as possible.

What Type of Help is Available?

Homeless Prevention

It may be possible to help you stay in your current home or find another home that avoids the need to become homeless, especially if action is taken early.

Mediation

If there is conflict in the family home, we may be able to help resolve these issues.

Relationship Advice

If there is an issue affecting you and your family we may be able to help support you and your family.

Personal Housing Plan

We can help you form a plan with all the housing options that are available to you.



We can help to provide some time out through our partner service Rock Trust Night Stop so that support can be put in place to help prevent the breakdown of your current home or find another longer term option.

Homeless Assistance

If we are not able to prevent your homelessness full homeless assistance can be provided

Homeless Support

We can help support you to manage your own tenancy, become an active member of the community and take part in opportunities to achieve your full potential.

Temporary Accommodation

If you are homeless and require temporary accommodation we can arrange this for you.



