



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

GM Joinery

NUMBER OF FEEDBACK FORMS RECEIVED: 11

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

The following feedback forms have been completed by previous customers, rating their experience of dealing with GM Joinery.

ONLINE FEEDBACK PROVIDED	Date received: 20 th September 2026			
	Total cost of work: £460			
	Description of work: Put in false ceiling and wash hand basin splashback in downstairs shower room. Repaired cupboard doors in kitchen.			
	Comments: Excellent job done to a high standard of workmanship. Turned up when he said he would and completed the job within the estimated time using the agreed materials. Cleaned up after himself thoroughly such that you would not be aware that any work had been done. Would highly recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 7 th September 2026 Total cost of work: Not provided Description of work: Replaced doors and skirts and facings Comments: Guntis did a first class job and also done a couple of small jobs for me at no extra cost. He arrived on time and cleaned up any mess that was made . Will definitely hire again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

ONLINE FEEDBACK PROVIDED	Date received: 19 th August 2026 Total cost of work: Not provided Description of work: Bespoke bookcase with built in units below linen cupboard shelves, additional cupboard shelves. Comments: The work Guntis carried out was incredible! Throughout the design process he kept me updated, listened to my ideas and offered suggestions and solutions. During the build, he was punctual, incredibly neat and tidy and finished to an incredibly high standard. The quality of his work is impeccable - a true craftsman!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 18th November 2025 Total cost of work: £2755 Description of work: Made bespoke units for the living room to a very high standard, added brick slips around the fireplace and fitted a wooden beam to the top mantel. Comments: Excellent work carried out by Guntis. We gave him an idea and he made it reality. He was very considerate to our needs, and his attention to detail is second to none. Very very happy with the work he carried out and will recommend him in a heartbeat if anyone needs some high quality joinery or woodwork done!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 3rd October 2025 Total cost of work: £410 Description of work: Repair/Replacement of Roof Panels Comments: GM Joinery (Guntis) replaced and repaired my roof panels to a very high standard: neat, secure and with great attention to detail. All waste was cleared and disposed of at the end. Guntis is a skilled, professional, trustworthy, and reliable joiner. I'll definitely use him again for any joinery work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11th August 2025 Total cost of work: £3506 Description of work: Guntis fitted our kitchen for us, including units, worktops, tiling and finishing touches such as skirting boards for the room. He also worked on our bathroom building a frame to make the bath more sturdy, tiling our floor and walls around the bath (including making the wall straight first!). He also made a wooden threshold step from the hall into the bathroom. Comments: We hired Guntis to fit our kitchen and he did such a fantastic job that we asked him to do some other jobs including our bathroom. Guntis is a perfectionist and was fantastic with communication, asking us throughout if we were happy with how things were going and also asking before making any changes. He clearly takes pride in his craft and we are extremely pleased to have found a trustworthy and well priced joiner for any work we need. We would highly recommend Guntis!			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

Total cost of the work £ <u>£170</u> Description of the work undertaken: <u>Repair Door frame and Replace Bathroom Door</u> Your comments: <u>Very good tradesman will be using again in the near future</u>	Date received: 8th July 2025 Total cost of work: £170 Description of work: Repair door frame and replace bathroom door. Comments: Very good tradesman, will be using again in the near future.			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

Total cost of the work £ Approx £3,000 Description of the work undertaken: Bespoke pantry Shelving for office Wood storage Your comments: Very friendly, helpful and tidy, ensured happy with work carried out.	Date received: 7th July 2025 Total cost of work: Approx. £3000 Description of work: Bespoke pantry. Shelving for office. Wood storage. Comments: Very friendly, helpful and tidy, ensured happy with work carried out			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ £1077 Description of the work undertaken: External front door replacement Your comments: Amazing service + price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.	Date received: 7th July 2025 Total cost of work: £1077 Description of work: External front door replacement. Comments: Amazing service and price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: FITTED KITCHEN, NEW DOUBLE DOORS, HANGED 2 EXTREMELY LARGE MIRRORS. GENERAL EXTERNAL FIXTURES OUTDOOR/INDOOR. Your comments: GUNTIS AT ALL TIMES WAS EXTREMELY PROFESSIONAL, FRIENDLY AND ALWAYS KEPT TO TIME-SCALE. I HAVE AND WOULD HIGHLY RECOMMEND HIS WORKMANSHIP TO OTHERS	Date received: 7th July 2025 Total cost of work: Not provided. Description of work: Fitted kitchen, new double doors, hanged 2 extremely large mirrors. General external fixtures outdoor/indoor. Comments: Guntis at all times was extremely professional, friendly and always kept to time-scale. I have and would highly recommend his workmanship to others.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>300</u> Description of the work undertaken: <u>GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price.</u> Your comments: <u>We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.</u>	Date received: 7th July 2025 Total cost of work: £300 Description of work: GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price. Comments: We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>1255.00</u> Description of the work undertaken: <u>Loft ladders and larger hatch fitted</u> Your comments: <u>Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job done in the future I would call him. very reliable.</u>	Date received: 7th July 2025 Total cost of work: £1255 Description of work: Loft ladders and larger hatch fitted. Comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job in the future I would call him. Very reliable.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10