



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

### GM Joinery

**NUMBER OF FEEDBACK FORMS RECEIVED: 6**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8**

The following feedback forms have been completed by previous customers, rating their experience of dealing with GM Joinery.

<p>Total cost of the work £ <u>2170</u></p> <p>Description of the work undertaken: <u>Repair Door frame and Replace Bathroom Door</u></p> <p>Your comments: <u>Very good tradesman will be using again in the near future</u></p>	<p>Date received: 8<sup>th</sup> July 2025</p> <p>Total cost of work: £170</p> <p>Description of work: Repair door frame and replace bathroom door.</p> <p>Comments: Very good tradesman, will be using again in the near future.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>Approx £3,000</u></p> <p>Description of the work undertaken: <u>Bespoke pantry</u> <u>Shelving for office</u> <u>Wood storage</u></p> <p>Your comments: <u>Very friendly, helpful and tidy, ensured happy with work carried out.</u></p>	<p>Date received: 7<sup>th</sup> July 2025</p> <p>Total cost of work: Approx. £3000</p> <p>Description of work: Bespoke pantry. Shelving for office. Wood storage.</p> <p>Comments: Very friendly, helpful and tidy, ensured happy with work carried out.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

<p>Total cost of the work £ <u>£1077</u></p> <p>Description of the work undertaken: <u>External front door replacement</u></p> <p>Your comments: <u>Amazing service + price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.</u></p>	<p>Date received: 7<sup>th</sup> July 2025</p> <p>Total cost of work: £1077</p> <p>Description of work: External front door replacement.</p> <p>Comments: Amazing service and price, attention to detail and level of communication was excellent throughout. I would highly recommend Guntis.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken: <u>FITTED KITCHEN, NEW DOUBLE DOORS, HANGED 2 EXTREMELY LARGE MIRRORS. GENERAL EXTERNAL FIXTURES OUTDOOR/INDOOR.</u></p> <p>Your comments: <u>GUNTIS AT ALL TIMES WAS EXTREMELY PROFESSIONAL, FRIENDLY AND ALWAYS KEPT TO TIME-SCALE. I HAVE AND WOULD HIGHLY RECOMMEND HIS WORKMANSHIP TO OTHERS</u></p>	<p>Date received: 7<sup>th</sup> July 2025</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Fitted kitchen, new double doors, hanged 2 extremely large mirrors. General external fixtures outdoor/indoor.</p> <p>Comments: Guntis at all times was extremely professional, friendly and always kept to time-scale. I have and would highly recommend his workmanship to others.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>300</u></p> <p>Description of the work undertaken: <u>GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price.</u></p> <p>Your comments: <u>We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.</u></p>	<p>Date received: 7<sup>th</sup> July 2025</p> <p>Total cost of work: £300</p> <p>Description of work: GM Joinery supplied and fitted a new shower door. The quality of the door was better than I expected for the price.</p> <p>Comments: We have had a few jobs done by GM Joinery. It has always been completed to a very high standard. Guntis arrived promptly and completed work to quotation timescales. I honestly would not use anyone else. Big or small jobs.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<div>Total cost of the work £ 1255.00</div> <div>Description of the work undertaken: Loft ladders and larger hatch fitted</div> <div>Your comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job done in the future I would call him. Very reliable.</div>	<div>Date received: 7<sup>th</sup> July 2025</div> <div>Total cost of work: £1255</div> <div>Description of work: Loft ladders and larger hatch fitted.</div> <div>Comments: Very happy with the above job in all areas. I returned to this joiner as he fitted a full new kitchen for me the previous year. If I ever need another job in the future I would call him. Very reliable.</div>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10