



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Lothian Monoblocks & Landscapes Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 31 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £ <u>19,000</u> Description of the work undertaken: <i>Uplifting of slabs & stones and replacing with monoblock or Indian sandstone. Uplifting of existing lawns and replacing by turf which is now completely established</i> Your comments: <i>The quality of the work was to a very high standard. The levels being perfect to the extent that a previous step was eliminated. All 3 operatives, including the owner Darren, worked incredibly hard and turned the job ahead of schedule.</i>	Date received: 12th October 2026 Total cost of work: £19,000 Description of work: Uplifting of slabs and stones and replacing with monoblock or Indian sandstone. Uplifting of existing lawns and replacing by turf which is now completely established. Comments: The quality of the work was to a very high standard. The levels being perfect to the extent that a previous step was eliminated. All 3 operatives, including the owner Darren, worked incredibly hard and turned the job ahead of schedule.			
Customer Ratings (Out of 10)	Value for money 10	Quality of work 10	Service 7	Tidiness 9

Total cost of the work £ <u>10,000</u> Description of the work undertaken: <i>Skip out old decking and remove all waste. Create falls for drainage and lay Aco Drainage system. Supply and lay type 1 sub-base and compact, screed with concrete mix. Lay foredoin paving. Check existing skip risk foredoin - lay fix All Weather paving. Lint forward to finish.</i> Your comments: <i>The job was carried out in 5 working days with areas in garden kept very clean & tidy as they worked. Workmen very helpful with easy and friendly manner working very efficiently between themselves and explaining works and checking choices made - Very happy with New patio.</i>	Date received: 04th September 2026 Total cost of work: £10,000 Description of work: Garden drainage. Comments: New patio. Drainage. Very friendly.			
Customer Ratings (Out of 10)	Value for money 8	Quality of work 9	Service 10	Tidiness 10

Total cost of the work £ 4,000 Description of the work undertaken: GARDEN PAVED (rear garden) Your comments: The 2 men were polite and friendly, they have done an excellent job and I am very very pleased with the finished work, it looks brilliant. They did my front driveway and paths a while ago, also a great job.	Date received: 21st July 2026 Total cost of work: £4,000 Description of work: Garden paved (rear garden). Comments: The 2 men were polite and friendly, they have done an excellent job and I am very very pleased with the finished work, it looks brilliant. They did my front driveway and paths a while ago, also a great job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 800 incl VAT. Description of the work undertaken: REPLACE / REPAIR DAMAGED BRICKS & INSTALL COPING STONES ON TOP OF BRICK BUILT WHEELCHAIR RAMP. Your comments: GREAT COMPANY TO DEAL WITH. KEPT ME UPDATED ON LIKELY START DATE. PUNCTUAL ARRIVAL, GOOD WORKERS, TIDY WORKERS. FRIENDLY, DELIGHTED WITH THEIR WORK. Thanks guys!	Date received: 17th July 2026 Total cost of work: £800 Description of work: Replace/repair damaged bricks and install coping stones on top of brick built wheelchair ramp. Comments: Great company to deal with. Kept me updated on likely start date. Punctual arrival, good workers, tidy workers. Friendly, delighted with their work. Thanks guys!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 8th July 2026 Total cost of work: £7000 Description of work: Full rip out of existing driveway and front path, removal of existing fencing and hedges, clear up of site, including 20t of mud. Correct depth and slope of drive and lay Monoblock and associated surrounds. Build retaining sleeper wall and construct new fence. Comments: Fantastic customer service. I was kept in the loop at every turn. Darren and his team were brilliant and I highly recommend them.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£ 23,000</u> Description of the work undertaken: <u>Design and re landscape back garden. This included installing timber walls, Porcelain slabs, laying artificial and raised beds plus composite fencing.</u> Your comments: <u>Back garden has been completely transformed and all work was carried out to a very standard. Work area was cleaned each day. I would highly recommend this company.</u>	Date received: 24th June 2026 Total cost of work: £23,000 Description of work: Design and re landscape back garden. This included installing timber walls, porcelain slabs, laying artificial and raised beds plus composite fencing. Comments: Back garden has been completely transformed and all work was carried out to a very high standard. Work area was cleaned each day. I would highly recommend this company.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£11,600</u> Description of the work undertaken: <u>REPLACE MULTI LEVEL DRIVEWAY AND STEPS TO HOUSE</u> Your comments: <u>A FIRST CLASS JOB BY DARREN AND HIS TEAM. THEY WERE COURTEOUS, VERY TIDY AND PROFESSIONAL AT ALL TIMES AND ADVISED OF ANY PROBLEMS DURING THE WORK AND THE OPTIONS AVAILABLE. WOULD HAVE NO HESITATION IN RECOMMENDING THIS COMPANY.</u>	Date received: 5th June 2026 Total cost of work: £11,600 Description of work: Replace multi level driveway and steps to house. Comments: A first class job by Darren and his team. They were courteous, very tidy and professional at all times and advised of any problems during the work and the options available. Would have no hesitation in recommending this company.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>3500</u> Description of the work undertaken: <u>STRIP OUT MONOBLOCK AND REPLACE WITH STONE FLAGSTONES. REPLACE MAN HOLE AND REPLACE DRAIN COVERS</u> Your comments: <u>EXCELLENT JOB</u>	Date received: 2nd April 2026 Total cost of work: £3500 Description of work: Strip out monoblock and replace with stone flagstones. Replace man hole and replace drain covers. Comments: Excellent job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>11,100</u> Description of the work undertaken: <u>Fencing including 2 gates</u> <u>Driveway + footpath - monoblock drive.</u> <u>Rear Patio - back + side of house.</u> Your comments: <u>Top class workmanship, great attention to detail.</u> <u>kept us informed throughout work.</u> <u>respectful, tidy, polite and engaging.</u> <u>Highly recommend.</u>	Date received: 24th March 2026 Total cost of work: £11100 Description of work: Fencing including 2 gates. Driveway and footpath – monoblock drive. Rear patio – back and side of house. Comments: Top class workmanship, great attention to detail. Kept us informed throughout work. Respectful, tidy, polite and engaging. Highly recommend.								
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9	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>£10,000 + £3500 = £13500</u> Description of the work undertaken: <u>Replacing driveway ~~it~~ with monoblock &</u> <u>additional garden area monoblocked and</u> <u>entrance from street had stone wall moved</u> <u>to give wider access</u> Your comments: <u>Amazed at the transformation &</u> <u>quality of workmanship.</u>	Date received: 16th March 2026 Total cost of work: £13500 Description of work: Replacing driveway with monoblock and additional garden area monoblocked and entrance from street had stone wall moved to give wider access. Comments: Amazed at the transformation and quality of workmanship.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>5,000</u> Description of the work undertaken: <u>NEW DRIVEWAY EXTENSION</u> Your comments: <u>THE TEAM DID AN OUTSTANDING JOB MONOBLOCKING</u> <u>our new drive. THE WORK WAS CARRIED</u> <u>OUT PROFESSIONALLY AND EFFICIENTLY FROM START</u> <u>TO FINISH. WE'RE EXTREMELY PLEASED WITH THE</u> <u>END RESULT.</u>	Date received: 23rd February 2026 Total cost of work: £5000 Description of work: New driveway extension. Comments: The team did an outstanding job monoblocking our new drive. The work was carried out professionally and efficiently from start to finish. We're extremely pleased with the end result.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ 6,500 Description of the work undertaken: REMOVE GRASS / MOSS AT FRONT OF HOUSE TO CREATE AN EXTENDED DRIVEWAY Your comments: EXCELLENT WORK DONE TO BUDGET & TO TIME PROGRAMME SET OUT INITIALLY. THE TEAM WORKED HARD AND FAST	Date received: 4th November 2025 Total cost of work: £6500 Description of work: Remove grass/moss at front of house to create and extended driveway Comments: Excellent work done to budget and to time programme set out initially. The team worked hard and fast.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 5,800 Description of the work undertaken: Existing driveway removed. Monoblock driveway + path laid. Existing fence removed and new fence installed Your comments: Great communication before, during and after the work. The work ^{was} completed to a very high standard and we are very pleased	Date received: 17th October 2025 Total cost of work: £5800 Description of work: Existing driveway removed. Monoblock driveway and path laid. Existing fence removed and new fence installed. Comments: Great communication before, during and after the work. The work was completed to a very high standard and we are very pleased.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 7,400 Description of the work undertaken: Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved. Your comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.	Date received: 13th October 2025 Total cost of work: £7400 Description of work: Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved. Comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>9500</u> Description of the work undertaken: <u>TEAR UP EXISTING CONCRETE DRIVE, PROVIDE A SOLID BASE, RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN</u> Your comments: <u>TOOK 5 DAYS (10 MAN DAYS) SUPERB FINISH. STARTED AT 8 (TURNED UP 7-7.30) WORKED UNTIL 4-5, NO TROUBLE AT ALL. COURTEOUS, FRIENDLY, EASY TO UNDERSTAND. GREAT JOB - RECOMMENDED TO OTHERS ON FACEBOOK</u>	Date received: 26th September 2025 Total cost of work: £9500 Description of work: Tear up existing concrete drive, provide a solid base, relay and extend drive with cobble blocks, edge and drain. Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked until 4-5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others on Facebook.								
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9	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>15500</u> Description of the work undertaken: <u>• CLEAR EXISTING BACK GARDEN (PATIO, LAWN, DECKING)</u> <u>• INSTALL CERAMIC PATIO + PAVING, RELAY LAWN + RAISED PATIO.</u> Your comments: <u>I WAS VERY HAPPY WITH THE SERVICE DELIVERED, BOTH BEFORE AND DURING THE WORK. THE TEAM KEPT ME UP-TO-DATE THROUGHOUT ARRIVING & DEPARTING AS INFORMED ON A DAILY BASIS. VERY HAPPY CUSTOMER</u>	Date received: 26th September 2025 Total cost of work: £15500 Description of work: Clear existing back garden (patio, lawn, decking). Install ceramic patio and paving, relay lawn and raised patio. Comments: I was very happy with the service delivered, both before and during the work. The team kept me up-to-date throughout, arriving and departing as informed on a daily basis. Very happy customer.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>9500</u> Description of the work undertaken: <u>Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole for planting.</u> Your comments: <u>Excellent work! Worked very hard at full speed.</u>	Date received: 8th September 2025 Total cost of work: £9500 Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting. Comments: Excellent work! Worked very hard at full speed.								
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Value for money	Quality of work	Service	Tidiness						
N/A	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>would prefer not to disclose</u> Description of the work undertaken: <u>Installation of a new driveway and</u> <u>front door step. Installation was</u> <u>monoblock paving and relevant</u> <u>drain covers</u> Your comments: <u>Excellent workmanship, quality</u> <u>products used. Communication was</u> <u>excellent throughout the entire</u> <u>process. Highly recommended.</u>	Date received: 14th August 2025 Total cost of work: Not provided Description of work: Installation of a new driveway and front door step. Installation was monoblock paving and relevant drain covers. Comments: Excellent workmanship, quality products used. Communication was excellent throughout the entire process. Highly recommended.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	10	9

Total cost of the work £ <u>2,500</u> Description of the work undertaken: <u>RENOVATING AND UPGRADING GARDEN PATH &</u> <u>FRONT STEPS</u> Your comments: <u>GREAT JOBS DONE BY THE WHOLE TEAM</u> <u>EFFICIENT AND RELIABLE</u> <u>CLEARED AWAY ALL WASTE AND LEFT GARDEN IN</u> <u>A NEAT & TIDY CONDITION</u>	Date received: 23rd June 2025 Total cost of work: £2500 Description of work: Renovating and upgrading garden path and front steps. Comments: Great job done by the whole team, efficient and reliable. Cleaned away all waste and left garden in a neat and tidy condition.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>7,500</u> Description of the work undertaken: <u>Remove garden + driveway to lay</u> <u>monoblocks and create new front doorsteps</u> Your comments: <u>Great team - hard working + efficient.</u> <u>Very pleased with final result and have</u> <u>already booked them to do more work in</u> <u>back garden!</u>	Date received: 23rd June 2025 Total cost of work: £7500 Description of work: Remove garden and driveway to lay monoblocks and create new front doorsteps. Comments: Great team – hard working and efficient. Very pleased with final result and have already booked them to do more work in back garden!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: CLEAR GARDEN THEN LAY ARTIFICIAL TURF, SLABS AND SLATE CHIPS. Your comments: COST OF WORK IS BETWEEN ME AND CONTRACTOR	Date received: 29th May 2025 Total cost of work: Not provided. Description of work: Clear garden then lay artificial turf, slabs and slate chips. Comments: Cost of work is between me and contractor.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	10

Total cost of the work £ £12,000 Description of the work undertaken: RELAY NEW PATIO AND STEPS Your comments: EXCELLENT JOB COMPLETED BY SKILLED AND VERY HARD WORKING COMPANY. UNDETERRED BY POOR WEATHER CONDITIONS.	Date received: 29th May 2025 Total cost of work: £12,000 Description of work: Relay new patio and steps. Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: TO INSTALL A PORCELAIN PATIO AT THE REAR OF THE HOUSE Your comments: THE WORK CARRIED OUT BY DARREN & THE TEAM WAS CARRIED OUT IN A PROFESSIONAL MANNER & AM PLEASED WITH THE WORK DONE. I WOULD DEFINITELY RECOMMEND LOTHIAN MONOBLOCKS & LANDSCAPING LTD.	Date received: 15th May 2025 Total cost of work: Not provided. Description of work: To install a porcelain patio at the rear of the house Comments: The work carried out by Darren and the team was carried out in a professional manner and am pleased with the work done. I would definitely recommend Lothian Monoblocks & Landscapes Ltd.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 6,000 Description of the work undertaken: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Your comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.	Date received: 25th April 2025 Total cost of work: £6000 Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 20,400 Description of the work undertaken: Remove old driveway paving + Renew, Remove existing patio slabs, prepare formation + lay new patio paving. Remove old timber raised planters + renew with stone raised planters, uplift + relay existing monoblock path. Your comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area + lay new slabbed area.	Date received: 26th November 2024 Total cost of work: £20,400 Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path. Comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbed area.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,000 Description of the work undertaken: New driveway - monoblock Second job - Indian sandstone to back garden Your comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.	Date received: 20th November 2024 Total cost of work: £11,000 Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden. Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ <u>8,000</u> Description of the work undertaken: <u>REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN. RENEW WITH SAME.</u> <u>REDUCE HEIGHT OF BOUNDARY WALL. ADD COPING STONES.</u> <u>REPOINT AND JET WASH PATIO TO REAR.</u> Your comments: <u>A CHEERY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WERE JET WASHED IN PREPARATION. UNFORTUNATELY, THE BRICKS HAD BEEN LAID 36 YEARS EARLIER USING CEMENT. NEW BRICKS HAD TO BE PURCHASED. THEY HAD QUOTE A TASK REMOVING ROOTS OF A 50 YEAR OLD CHERRY TREE FROM THE EXISTING LAWN.</u>	Date received: 14th November 2024 Total cost of work: £8000 Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear. Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.								
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10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>£6,500</u> Description of the work undertaken: <u>Laying patio</u> Your comments: <u>excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.</u>	Date received: 31st October 2024 Total cost of work: £6500 Description of work: Laying patio. Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>£11,700 for back garden tiling, complete new fence and gate (double fence at rear)</u> Description of the work undertaken: <u>£11,700. as above.</u> <u>£5000. new monoblock driveway and path</u> <u>new wall on one side of driveway</u> <u>path</u> Your comments: <u>We had a great experience & relationship with Darren & his team from getting a quote to completion of the works. Couldn't recommend them highly enough. Great team.</u>	Date received: 31st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path. Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ £1,100 Description of the work undertaken: REMOVE SOIL AND SLEEPERS AND SUPPLY AND LAY CONCRETE AND LAY SANDSTONE TO THE AREAS WHERE THE PLANTERS WERE. Your comments: WE HAVE USED LOTHIAN MONOBLOCKS & LANDSCAPE AT FOUR DIFFERENT ADDRESSES OVER THE PAST 15 YEARS AND ON EVERY OCCASION WE HAVE RECEIVED OUTSTANDING SERVICE IN RESPECT OF QUALITY, VALUE AND RELIABILITY.	Date received: 24th October 2024 Total cost of work: £1100 Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were. Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability.								
	<table><tr><td>Value for money</td><td>Quality of work</td><td>Service</td><td>Tidiness</td></tr><tr><td>10</td><td>10</td><td>10</td><td>10</td></tr></table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
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