

Total cost of the work £ 6,500

Remove Commes / Moss AT

Description of the work undertaken:

## **COMMENTS AND RATINGS**

## West Lothian Trusted Trader Scheme

## **Lothian Monoblocks & Landscapes Ltd**

Date received: 4th November 2025

Description of work: Remove grass/moss at front of

Total cost of work: £6500

NUMBER OF FEEDBACK FORMS RECEIVED: 20

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8** 

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Your comments:  EXCENSION WORK DONE TO BUDGET &  TO TIME PROGRAMME SET OUT INTIMUS.  THE TEAM WORKED HAMD AND FAST	house to create Comments: Extime programm hard and fast.  Value for money	cellent work d	one to budge	
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £ £5,800  Description of the work undertaken:  Brishing driveway remoned, Monobloch brive way + path  laid. Existing feace remoned and new force  installed  Your comments:  Great communication before, during and offer  Whe work. The work was an pletred to a very  high slandard and we are very pleased.	Date received: Total cost of w Description of Monoblock driv removed and r Comments: Gr after the work. high standard	ork: £5800  work: Existing veway and patinew fence instantation of the communic of the work was	driveway ren h laid. Existin alled. ation before, completed to	g fence during and
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 7,400	Date received:	13 <sup>th</sup> October 2	2025	
Description of the work undertaken: Postro slabs lifted, ground leveled and new slabs layed. New Fercing	Total cost of w	ork: £7400		
erected. Path, steps and parking space re paved.	Description of ad new slabs land parking sp	aid. New fencii		
Your comments:  Great bunch of guys kept us informed through the work.  Work was so well done and they tidded up as they worked.	Comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ ${}^{C}1\sqrt{0}$ O	Date received: 26 <sup>th</sup> September 2025			
Description of the work undertaken:  TEAR UP GXINING CONCLORE DRIVE, PROVIDE	Total cost of w	ork: £9500		
A SOUD BASE RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN	Description of provide a solid cobble blocks,	base, relay an	nd extend driv	·
FINISH STATED AT 8 (THRHEA W! 77.30) WORKED MUTIL 4-5, NO TROMBLE AT ALL CONRTEONS, FRICIDLY, EAST TO WISTAND CREAT JOB - RECOMMENDED TO CTROMS ON	Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked until 5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others o Facebook.			
-Archani	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work £ \$15500	Date received: 26 <sup>th</sup> September 2025				
Description of the work undertaken:  OLIGAR EXISTING SACK HARDEN (PATIO, LAND, DECKING)	Total cost of w	ork: £15500			
PATIO.	Description of (patio, lawn, depaying, relay la	ecking). Install	ceramic pation		
Your comments:  I'UNS VERY HAPIY WITH THE DERVICE DELIVERED BOTH BEFORE  AND DURING THE WORK THE TEAM KEPT OF UP-TS-DATE THEOURHOUT  ARRIVIND & DEPARTISE AS INFOCRED ON & DAILY BASIS	Comments: I was very happy with the service delivered, both before and during the work. The teakept me up-to-date throughout, arriving and depart as informed on a daily basis. Very happy customer				
VERY HAPPY W. TOTHE	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £	Date received: 8th September 2025			
Description of the work undertaken:	Total cost of w	ork: £9500		
Fail garage make over. Cleared site completely - all paring concrete slaw sto. Said sociain teles adoled edging and growth parts. Duy dole for planting	Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting.			
Your comments:  Excellent work! Worked very hard at full speed.	Comments: Excellent work! Worked very hard at full speed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	N/A	10	10	10

Total cost of the work £ would prefer not to disclose Date received: 14th August 2025 Total cost of work: Not provided Installation of a new drivenay and Description of work: Installation of a new driveway houtdoor step. Installation was and front door step. Installation was monoblock monoblock paining and relevant pairing and relevant drain covers. drain carers Comments: Excellent workmanship, quality products used. Communication was excellent throughout the Excellent Workmanship, quality entire process. Highly recommended. products used Communication was excellent throughout the entire Value for Quality of Service **Tidiness** process. Highly recommended. money work Customer Ratings (Out of 10) 8 9 10 9

Date received: 23rd June 2025 Total cost of the work £ 2, 500 Total cost of work: £2500 RENOVATING and UPGRADING GARDEN PATTI & Description of work: Renovating and upgrading FRONT STEPS garden path and front steps. Comments: Great job done by the whole team, efficient and reliable. Cleaned away all waste and left GREAT JOS DONE BY THE garden in a neat and tidy condition. EFFICIENT AND RELIABLE CLEARED ANDLY ALL WASTE AND LEFT GARDON IN A NEAS V TIDY CONDITION Quality of **Tidiness** Value for Service money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 7,500	Date received: 23 <sup>rd</sup> June 2025				
Description of the work undertaken:  Remore garden + driveway to lay  monoblacks and cheate new front doorsteps	Total cost of w  Description of lay monoblock	work: Remove			
Your comments:  (next fram - hard working + efficient.  Very deared with final result and have	Comments: Great team – hard working and efficient Very pleased with final result and have already booked them to do more work in back garden!				
already booked them to do more work in	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £  Description of the work undertaken:  CLEAR GARGEN THEY LAY ARTIFICIAL TURF, SLABS.  AND SLATE CHIPS.	Date received: 29 <sup>th</sup> May 2025  Total cost of work: Not provided.  Description of work: Clear garden then lay artificiaturf, slabs and slate chips.  Comments: Cost of work is between me and contractor.			
COST OF HORK IS BETWEEN ME AND CONTRACTOR	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	10

Total cost of the work £	Date receive	d: 29 <sup>th</sup> May 202	5	
Description of the work undertaken:  RELAY NEW PATIS AND STEES	Total cost of	work: £12,000		
	Description of	of work: Relay n	ew patio and	steps.
Your comments:  EXCELLENT JOB COMPLETED BY SKILLED AND VERY	Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.			
MEATHER CONDITIONS	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received	: 15 <sup>th</sup> May 202	5	
Description of the work undertaken: To NSTALL A PORCELAIN PATIO AT THE REAR OF	Total cost of v	vork: Not provid	led.	
THE HOUSE	Description of rear of the hor	work: To instaluse	ll a porcelain	patio at the
Your comments:  THE WORK CARRIED OUT BY DARREN + THE TEAM WAS  CARRIED OUT IN A PROFESSIONA MANNER + AM PLEASED WITH	recommend Lethian Manchlocks & Landscanes			
THE WORK DONE, I WOULD DEFINITELY RECOMMEND LOTHIAN  MONUTERLY & LANDSCRAPING LTD.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 25th April 2025 Total cost of the work £ 6,000 Total cost of work: £6000 Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough. Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 20,400	Date received: 26 <sup>th</sup> November 2024			
	Total cost of w	ork: £20,400		
Description of the work undertaken:  Remove ald driveway paving + Renew Remove existing  patric dals prepare formation + lay new patric paving.  Remove ald timber saised planters + renewalk Stone paised	Description of and renew, rer formation and timber raised p planters, uplift	move existing play new patio polanters and re	patio slabs, propartion slabs, propartions and slabs and slabs are slabs and slabs are	repare ove old ne raised
Planters uplift + relay existing monoblock path.  Your comments:  Very professional team worked well and provided what  I was a locking for Hause used Hen previously to lift	Comments: Very professional team, worked well a provided what I was looking for. Have used them previously to lift rear grass area and lay new slabb area.			
Kar grass area + lay new slabbad area.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

They made sure this was fixed and I was happy continue to do so.  Note to before asking for any cayment. They included only compose a job if the customer is happy. I have recommended to many french and will continue to do so.  Value for Quality of Service Tidiness	Total cost of the work £ 11,000  Description of the work undertaken:  New driveway - monoblock  Second job - Indian sandstone to back gauden  Your comments:  The driveway was finished beautifully. To garden was also honever I wasn't happy with the doublep.	Total cost of w  Description of Second job – I  Comments: Th The garden wa the doorstep. was happy with They would on happy. I have	of work: £11,000  on of work: New driveway – monoblock. ob – Indian sandstone to back garden.  s: The driveway was finished beautifully. on was also however I wasn't happy with tep. They made sure this was fixed and I by with it before asking for any payment. Id only complete a job if the customer is have recommended to many friends and will			
	with it before asking for any cayment. They would only comprese a job if the customer is happy. I have recommended			Comice	Tidinggo	
	Customer Ratings (Out of 10)	9	9	9	9	
Customer Ratings (Out of 10) 9 9 9		<u> </u>				
Customer Ratings (Out of 10) 9 9 9	Total cost of the work £ 8,000	Date received:	14 <sup>th</sup> Novembe	er 2024		

Total cost of the work £ $\S_{,\mathcal{O}  \bigcirc  \mathcal{O}}$	Date received: 14 <sup>th</sup> November 2024				
	Total cost of w	ork: £8000			
Description of the work undertaken:  REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN, REVEN WITH SAME,  REDUCE HEIGHT OF BOUNDARY WALL ADD COMMESTONES.  REPOINT AND TETWACH PATIO TO REAR.	Description of driveway and e Reduce height Repoint and je	existing lawn. F of boundary w	Renew with s vall. Add copi	ame.	
Your comments:  A CHEERLY HARDNORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAID AND WERE JET WASHED IN PREPARATION. INFORTMATELY THE BRICKS HAD BEEN LAID 36 YEARS EARLIER USING CEMENT. NEW BRICKS HAD TO BE PURCHAGED.	Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.				
THEY HAD GUITE A TASK REMOVING ROOTS OF A SOYEAR OLD CHERRY TREE FROM THE EXISTING LAWN.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work & £6,500  Description of the work undertaken: Laying Patrio  Your comments: excellent job, very friendly polite and reasonable frice, would recommend to friends and family.	Date received: 31st October 2024  Total cost of work: £6500  Description of work: Laying patio.  Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.  Value for Quality of Service Tidiness work			
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 111 700 for hadegorden tolling complete  rew general gate (abble force at rear)  Description of the work undertaken:  \$1,700 as above.  \$5000 rew indendolock driveway and path  New wall on one side of driveway  a path  Your comments:  We had a great experience a relationship  with oner a his team growing things  quate to completion of the works  (alark recommend them highly enough  Great team.	Date received: 31st October 2024  Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear).  Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path.  Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £	Date received:	24 <sup>th</sup> October 2	2024	

Total cost of work: £1100 Description of the work undertaken: REMOVE SOIL AND SLEEKERS AND SULLY AND Description of work: Remove soil and sleepers and LAY coulders AND LAY SANDSTONE TO supply and lay concrete and lay sandstone to the areas where the planters were. THE AREAS WHORE THE PLANTERS WERE. Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past Your comments: 15 years and on every occasion we have received WE HAVE USED LOTHIAN MONEDLOSS LANDSCALE AT FOUR outstanding service in respect of quality and value DIFFERENT ADARCESSES OVER THE PAST 15 YEARS AND ON and reliability. EVELY OCCASION WAS HAVE RECEIVED OUTSTANDING SERVICE IN RESPECT OF QUALITY, DALUE AND RELIABILITY. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 5,000.00	Date received: 23 <sup>rd</sup> October 2024			
Description of the work undertaken:  Removal of old driverious and installation of  new block driverious.	Total cost of work: £5000			
	Description of work: Removal of old driveway and installation of new block driveway.			
Your comments:  The guys showed up early on the agreed  clates, completed the work to a high standard.  and charged what how agreed.	Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10