



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Lothian Monoblocks & Landscapes Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 19

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £ <u>£5,800</u> Description of the work undertaken: <u>Existing driveway removed. Monoblock driveway + path laid. Existing fence removed and new fence installed</u> Your comments: <u>Great communication before, during and after the work. The work ^{was} completed to a very high standard and we are very pleased</u>	Date received: 17th October 2025 Total cost of work: £5800 Description of work: Existing driveway removed. Monoblock driveway and path laid. Existing fence removed and new fence installed. Comments: Great communication before, during and after the work. The work was completed to a very high standard and we are very pleased.			
Customer Ratings (Out of 10)	Value for money 10	Quality of work 10	Service 10	Tidiness 10

Total cost of the work £ <u>7,400</u> Description of the work undertaken: <u>Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved.</u> Your comments: <u>Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.</u>	Date received: 13th October 2025 Total cost of work: £7400 Description of work: Patio slabs lifted, ground leveled and new slabs laid. New fencing erected. Path, steps and parking space repaved. Comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.			
Customer Ratings (Out of 10)	Value for money 10	Quality of work 10	Service 10	Tidiness 10

Total cost of the work £ 9500 Description of the work undertaken: <u>TEAR UP EXISTING CONCRETE DRIVE, PROVIDE A SOLID BASE, RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN</u> Your comments: <u>TOOK 5 DAYS (10 MAN DAYS) SUPERB FINISH. STARTED AT 8 (TURNED UP 7-7.30) WORKED UNTIL 4-5, NO TROUBLE AT ALL. COURTEOUS, FRIENDLY, EASY TO UNDERSTAND. GREAT JOB - RECOMMENDED TO OTHERS ON FACEBOOK</u>	Date received: 26th September 2025 Total cost of work: £9500 Description of work: Tear up existing concrete drive, provide a solid base, relay and extend drive with cobble blocks, edge and drain. Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked until 4-5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others on Facebook.								
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 25%;">Value for money</th> <th style="width: 25%;">Quality of work</th> <th style="width: 25%;">Service</th> <th style="width: 25%;">Tidiness</th> </tr> <tr> <td style="text-align: center;">9</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> <td style="text-align: center;">10</td> </tr> </table>	Value for money	Quality of work	Service	Tidiness	9	10	10	10
Value for money	Quality of work	Service	Tidiness						
9	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ 15500 Description of the work undertaken: <u>• CLEAR EXISTING BACK GARDEN (PATIO, LAWN, DECKING)</u> <u>• INSTALL CERAMIC PATIO + PAVING, RELAY LAWN + RAISED PATIO.</u> Your comments: <u>I WAS VERY HAPPY WITH THE SERVICE DELIVERED, BOTH BEFORE AND DURING THE WORK. THE TEAM KEPT ME UP-TO-DATE THROUGHOUT ARRIVING & DEPARTING AS INFORMED ON A DAILY BASIS. VERY HAPPY CUSTOMER</u>	Date received: 26th September 2025 Total cost of work: £15500 Description of work: Clear existing back garden (patio, lawn, decking). Install ceramic patio and paving, relay lawn and raised patio. Comments: I was very happy with the service delivered, both before and during the work. The team kept me up-to-date throughout, arriving and departing as informed on a daily basis. Very happy customer.								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ 9500 Description of the work undertaken: <u>Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole for planting and filled with topsoil.</u> Your comments: <u>Excellent work! Worked very hard at full speed.</u>	Date received: 8th September 2025 Total cost of work: £9500 Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting. Comments: Excellent work! Worked very hard at full speed.								
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Value for money	Quality of work	Service	Tidiness						
N/A	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>would prefer not to disclose</u> Description of the work undertaken: <u>Installation of a new driveway and outdoor step. Installation was monoblock paving and relevant drain covers</u> Your comments: <u>Excellent workmanship, quality products used. Communication was excellent throughout the entire process. Highly recommended.</u>	Date received: 14th August 2025 Total cost of work: Not provided Description of work: Installation of a new driveway and front door step. Installation was monoblock paving and relevant drain covers. Comments: Excellent workmanship, quality products used. Communication was excellent throughout the entire process. Highly recommended.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	10	9

Total cost of the work £ <u>2,500</u> Description of the work undertaken: <u>RENOVATING AND UPGRADING GARDEN PATH & FRONT STEPS</u> Your comments: <u>GREAT JOBS DONE BY THE WHOLE TEAM EFFICIENT AND RELIABLE CLEARED AWAY ALL WASTE AND LEFT GARDEN IN A NEAT & TIDY CONDITION</u>	Date received: 23rd June 2025 Total cost of work: £2500 Description of work: Renovating and upgrading garden path and front steps. Comments: Great job done by the whole team, efficient and reliable. Cleaned away all waste and left garden in a neat and tidy condition.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>7,500</u> Description of the work undertaken: <u>Remove garden + driveway to lay monoblocks and create new front doorsteps</u> Your comments: <u>Great team - hard working + efficient. Very pleased with final result and have already booked them to do more work in back garden!</u>	Date received: 23rd June 2025 Total cost of work: £7500 Description of work: Remove garden and driveway to lay monoblocks and create new front doorsteps. Comments: Great team – hard working and efficient. Very pleased with final result and have already booked them to do more work in back garden!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: CLEAR GARDEN THEN LAY ARTIFICIAL TURF, SLABS AND SLATE CHIPS. Your comments: COST OF WORK IS BETWEEN ME AND CONTRACTOR	Date received: 29th May 2025 Total cost of work: Not provided. Description of work: Clear garden then lay artificial turf, slabs and slate chips. Comments: Cost of work is between me and contractor.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	10

Total cost of the work £ £12,000 Description of the work undertaken: RELAY NEW PATIO AND STEPS Your comments: EXCELLENT JOB COMPLETED BY SKILLED AND VERY HARD WORKING COMPANY. UNDETERRED BY POOR WEATHER CONDITIONS.	Date received: 29th May 2025 Total cost of work: £12,000 Description of work: Relay new patio and steps. Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ Description of the work undertaken: TO INSTALL A PORCELAIN PATIO AT THE REAR OF THE HOUSE Your comments: THE WORK CARRIED OUT BY DARREN & THE TEAM WAS CARRIED OUT IN A PROFESSIONAL MANNER & AM PLEASED WITH THE WORK DONE. I WOULD DEFINITELY RECOMMEND LOTHIAN MONOBLOCKS & LANDSCAPING LTD.	Date received: 15th May 2025 Total cost of work: Not provided. Description of work: To install a porcelain patio at the rear of the house Comments: The work carried out by Darren and the team was carried out in a professional manner and am pleased with the work done. I would definitely recommend Lothian Monoblocks & Landscapes Ltd.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 6,000 Description of the work undertaken: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Your comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.	Date received: 25th April 2025 Total cost of work: £6000 Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips. Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 20,400 Description of the work undertaken: Remove old driveway paving + Renew, Remove existing patio slabs, prepare formation + lay new patio paving. Remove old timber raised planters + renew with stone raised planters, uplift + relay existing monoblock path. Your comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area + lay new slabbed area.	Date received: 26th November 2024 Total cost of work: £20,400 Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path. Comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbed area.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,000 Description of the work undertaken: New driveway - monoblock Second job - Indian sandstone to back garden Your comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.	Date received: 20th November 2024 Total cost of work: £11,000 Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden. Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Total cost of the work £ 8,000 Description of the work undertaken: REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN. RENEW WITH SAME. REDUCE HEIGHT OF BOUNDARY WALL. ADD COPING STONES. REPOINT AND JETWASH PATIO TO REAR. Your comments: A CHEERY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELAIAD AND WERE JET WASHED IN PREPARATION. UNFORTUNATELY, THE BRICKS HAD BEEN LAID 36 YEARS EARLIER USING CEMENT. NEW BRICKS HAD TO BE PURCHASED. THEY HAD QUITE A TASK REMOVING ROOTS OF A 50 YEAR OLD CHERRY TREE FROM THE EXISTING LAWN.	Date received: 14th November 2024 Total cost of work: £8000 Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear. Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn. <table><tr><th>Value for money</th><th>Quality of work</th><th>Service</th><th>Tidiness</th></tr><tr><td>10</td><td>10</td><td>10</td><td>10</td></tr></table>				Value for money	Quality of work	Service	Tidiness	10	10	10	10
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10	10	10	10									
Customer Ratings (Out of 10)												

Total cost of the work £ <u>£6,500</u> Description of the work undertaken: <u>Laying patio</u> Your comments: <u>excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.</u>	Date received: 31st October 2024 Total cost of work: £6500 Description of work: Laying patio. Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,700 for back garden tiling, complete new fence and gate (double fence at rear) Description of the work undertaken: £11,700, as above. £5000. new monoblock driveway and path new wall on one side of driveway path Your comments: We had a great experience & relationship with Darren & his team from getting a quote, to completion of the works Can't recommend them highly enough Great team.	Date received: 31st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path. Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£1,100</u> Description of the work undertaken: <u>REMOVE SOIL AND SLEEPERS AND SULLY AND</u> <u>LAY CONCRETE AND LAY SANDSTONE TO</u> <u>THE AREAS WHERE THE PLANTERS WERE.</u> Your comments: <u>WE HAVE USED LOTHIAN MONOBLOCKS LANDSCAPE AT FOUR</u> <u>DIFFERENT ADDRESSES OVER THE PAST 15 YEARS AND ON</u> <u>EVERY OCCASION WE HAVE RECEIVED OUTSTANDING</u> <u>SERVICE IN RESPECT OF QUALITY, VALUE AND RELIABILITY.</u>	Date received: 24th October 2024 Total cost of work: £1100 Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were. Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>5,000.00</u> Description of the work undertaken: <u>Removal of old driveway and installation of</u> <u>new block driveway.</u> Your comments: <u>The guys showed up early on the agreed</u> <u>dates, completed the work to a high standard</u> <u>and charged what was agreed.</u>	Date received: 23rd October 2024 Total cost of work: £5000 Description of work: Removal of old driveway and installation of new block driveway. Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10