

## **COMMENTS AND RATINGS**

## West Lothian Trusted Trader Scheme

## **Lothian Monoblocks & Landscapes Ltd**

**NUMBER OF FEEDBACK FORMS RECEIVED: 19** 

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8** 

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £  £5,800	Date received: 17 <sup>th</sup> October 2025			
Description of the work undertaken:  Spirit is a state of the spirit in the spirit in the spirit is a spirit in the spirit in th	Total cost of w	ork: £5800		
Existing driveway removed, Monoblock briveway + path laid. Existing feace removed and new force installed	Description of work: Existing driveway removed.  Monoblock driveway and path laid. Existing fence removed and new fence installed.			
Your comments:  Cycat commentication before, during and offer  The work. The work completed to a very  high slandard and we are very pleased.	Comments: Great communication before, during an after the work. The work was completed to a very high standard and we are very pleased.			•
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

lotal cost of the work £ 1, 400	Date received: 13 <sup>th</sup> October 2025			
Description of the work undertaken: Postro slabs lifted, ground leveled and new slabs layed. New Fencing	Total cost of work: £7400			
erected. Path, steps and parking space re pawed.	Description of work: Patio slabs lifted, ground leveled ad new slabs laid. New fencing erected. Path, steps and parking space repaved.  Comments: Great bunch of guys kept us informed through the work. Work was so well done and they tidied up as they worked.			
Yourcomments:  Great bunch of guys kept us informed through the work.  Work was so well done and they tidded up as they worked.				
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

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Total cost of the work £ $9\sqrt{0}$	Date received: 26th September 2025			
Description of the work undertaken: TEAR UP GXINT, Sh CONCLOTE DRIVE, PROVIDE	Total cost of work: £9500			
A SOUD BASE RELAY AND EXTEND DRIVE WITH COBBLE BLOCKS, EDGE AND DRAIN	Description of work: Tear up existing concrete drive, provide a solid base, relay and extend drive with cobble blocks, edge and drain.			
Your comments: TOLL 5 DAYS (10 MAN DAYS) SUPERB FINISH STATES AT 8 (TURNER UP 7,-7.30) WORKED MUTIL 4-5, NO TROMBLE AT ALL CONRTEONS, FRICIONY, SAST TO WYTAND CALATI JOB - RECOMMENDED TO CTROWS ON	Comments: Took 5 days (10-man days). Superb finish. Started at 8 (turned up 7-7.30), worked until 5, no trouble at all. Courteous, friendly, easy to understand. Great job – recommended to others of Facebook.			
FACESON	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10
Total cost of the work £ \$15500	Date received:	26 <sup>th</sup> Septembe	er 2025	
Description of the work undertaken:  OLEAR EXOTING SACK GARDEN (PATIO, LAND, DECKING)	Total cost of w	ork: £15500		
PATIO.	Description of work: Clear existing back garden (patio, lawn, decking). Install ceramic patio and paving, relay lawn and raised patio.  Comments: I was very happy with the service delivered, both before and during the work. The tear kept me up-to-date throughout, arriving and departing as informed on a daily basis. Very happy customer.			
Vour comments:  1 UMS VERY HAPPY WITH THE SERVICE DELIVERED BOTH BEFORE  AND DURING THE WORK THE TEAM KENT DE UP-TS-DATE THEODYHODI  ARRIVING & DEPARTISE AS INFORMED ON A DAILY BASIS  VERY HAPPY WITCHEL				
. Set Mills Wylvine	Value for money	Quality of work	Service	Tidiness

Total cost of the work £	Date received: 8 <sup>th</sup> September 2025			
Description of the work undertaken	Total cost of work: £9500			
paring concrete slabs etc. Laid receian files added edging and ground paths. Duy lote for planting.	Description of work: Full garden make-over! Cleared site completely – all paving, concrete slabs etc. Laid porcelain tiles, added edging and gravel paths. Dug hole and filled with topsoil for planting.			
Your comments: Excellent work! Worked very hard at full speed.	Comments: Excellent work! Worked very hard at ful speed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	N/A	10	10	10

Customer Ratings (Out of 10)

Total cost of the work & would prefer not to disclose	Date received: 14 <sup>th</sup> August 2025			
Description of the work undertaken:  Installation of a new drive way and frontdoor step. Installation was monoblock paving and relevant drain cases  Your comments:  Excellent workmanship, quality products used Communication was	Total cost of work: Not provided  Description of work: Installation of a new driveway and front door step. Installation was monoblock pairing and relevant drain covers.  Comments: Excellent workmanship, quality production used. Communication was excellent throughout the entire process. Highly recommended.			olock y products
excellent throughout the entire process. Highly recommended.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	10	9

Date received: 23rd June 2025 Total cost of the work £ 2, 500 Total cost of work: £2500 Description of the work undertaken: RENOVATING and UPGRADING GARDEN PATTI & Description of work: Renovating and upgrading FRONT STEPS garden path and front steps. Comments: Great job done by the whole team, Your comments: efficient and reliable. Cleaned away all waste and left GREAT JOS DONE BY THE garden in a neat and tidy condition. EFACIENT AND RELIABLE CLEARED MUTHY ALL WASTE AND LEFT GARDON IN A NEAS & TIMY CONDITION Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 7,500	Date received: 23 <sup>rd</sup> June 2025			
Description of the work undertaken:	Total cost of work: £7500			
Ronore garden + driveway to lay monoplacks and create new front doorsteps	Description of work: Remove garden and driveway lay monoblocks and create new front doorsteps.			
Your comments:  Circlet fear - hard working + efficient.  Very pleased with final result and have	Comments: Great team – hard working and efficient. Very pleased with final result and have already booked them to do more work in back garden!			
alwaydy booked they to do wone work us lack garden!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 29 <sup>th</sup> May 2025			
Description of the work undertaken:	Total cost of work: Not provided.			
CLEAR GARGEN THEN LAY ARTIFICIAL TURF, SLABS	Description of work: Clear garden then lay artificial turf, slabs and slate chips.			
Your comments:	Comments: Cost of work is between me and contractor.			
COST OF HORK IS BETWEEN ME AND	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	10

Total cost of the work £	Date received: 29 <sup>th</sup> May 2025			
Description of the work undertaken:	Total cost of work: £12,000			
KELAY NEW PATIO AND STEPS	Description of work: Relay new patio and steps.			
Your comments:  EXCELLENT JOB COMPLETED BY SKILLED AND VERY	Comments: Excellent job completed by skilled and very hard working company. Undeterred by poor weather conditions.			
HARD WOLKING COMPANY, UNDETERKED BY POOR WENTHER CONDITIONS	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 15 <sup>th</sup> May 2025			
Description of the work undertaken: To INSTALL A PORCELAIN PATIO AT THE REAR OF	Total cost of	work: Not provid	ded.	
THE HOUSE	Description of work: To install a porcelain patio at the rear of the house			
Your comments:  THE WORK CARRIED OUT BY DARREN & THE TEAM WAS  CARRIED OUT IN A PROFESSIONA MANNER & AN PLEASED WITH	recommend Lethian Manchlocks & Landscanes			
THE WORK DONE, I WOULD DEFINITELY RECOMMEND LOTHIAN  MONOTUSES & LANDSCRAING LTD.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

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Total cost of the work £ 6,000	Date received: 25 <sup>th</sup> April 2025			
Description of the work undertaken:	Total cost of work: £6000			
Re shaping lawn of new build property.  Creating borders and infilling with  top soil. Creating new slabbed patio  area and infilling with new garden chips.	Description of work: Reshaping lawn of new build property. Creating borders and infilling with top soil. Creating new slabbed patio area and infilling with new garden chips.			
Your comments:  Great company to deal with. Nothing  Was too much trouble. Hard working  guys. All friendly and helpful.  Couldn't recommed them enough.	Comments: Great company to deal with. Nothing was too much trouble. Hard working guys. All friendly and helpful. Couldn't recommend them enough.			
Couldn't recommed them enough.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £ 20 400	Date received:	26 <sup>th</sup> Novembe	r 2024	

Total cost of the work £ 20,400	Date received: 26th November 2024			
Description of the work undertaken:	Total cost of work: £20,400			
Remove old driveway paving + Renew, Remove ististing patrio states prepare formation + lay new patrio paving.  Remove old timber sassed planters + renewalk stone paised planters uplift + relay existing monoblod path.	Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path.			
Your comments:  Very prefessional team worked will and provided what  I was slocking for Hause used then previously to lift  tear grass area + lay new slabbed area.	Comments: Very professional team, worked well an provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbe area.			
The glass even a lang frew shipser with.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11,000  Description of the work undertaken:  New driveway - monobolock  Second job - Indian Sandstone to back gauden  Your comments:  The driveway was finished beautifully. The garden was also honever I wasn't happy with the downstep.  They made sure this was fixed and I was happy	Date received: 20 <sup>th</sup> November 2024  Total cost of work: £11,000  Description of work: New driveway – monoblock. Second job – Indian sandstone to back garden.  Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and with continue to do so.		autifully.  ppy with ed and I  yment.  omer is	
with it before asking to any payment. They would only complete a job if the customer is happy. I have recommended to many french and will continue to do so.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	9

Date received: 14th November 2024 Total cost of the work £ 8,000 Total cost of work: £8000 Description of the work undertaken: Description of work: Remove existing monoblock REMOVE EXISTING MONOBLOCK DRIVEWAY AND EXISTING LAWN, REVIEW WITH SAME. driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. REDUCE HEIGHT OF BOUNDARY WALL . ADD COPING STONES. Repoint and jet wash patio to rear. REPOINT AND JETWACH PATIO TO REAR. Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid Your comments: and were jet washed in preparation. Unfortunately, A CHEERLY HARDWORKING TEAM WHO GOT ON WITH THE JOB IN SPITE OF THE the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had CHALLENGES. THE ORIGINAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE quite a task removing roots of a 50 year old cherry RELAIDAND WERE JET WASHED IN PREPARATION, INFORTMATECY THE BRICKS HAD tree from the existing lawn. BEEN LAID 36 YEARS GARLIOR USING CEMONT. NEW BRICKS HAD TO BE PURCHASED. THEY HAD GUTTE A TASK REMOVING ROOTS OF A SOYEAR OLD CHERRY TREE FROM THE EXISTING LAWN. Value for Quality of Service **Tidiness** work money Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ Date received: 31st October 2024 Total cost of work: £6500 Description of the work undertaken: Laying Patio Description of work: Laying patio. Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and excellent job, very friendly polite and reasonable family. frice, would recommend to friends and family. Quality of Value for Service **Tidiness** work money Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 111 200 for hackgorden tothing, complete

rew gance and gate (dable ferme at rear)

Description of the work undertaken:

\$1,700 as above.

\$5000 rew mondolock driveway and path

New wall on one side of driveway

a path

Your comments:

We had a great experience a solutionship

with some a his team Grange tings

quote to completion of the works

Calabb recommend them highly enough

Great team.

Customer Ratings (Out of 10)

Date received: 31st October 2024

Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear).

Description of work: £11,700 as above. £5000 new monoblock driveway and path. New wall on one side of driveway and path.

Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.

Value for money	Quality of work	Service	Tidiness
10	10	10	10

Description of the work undertaken:  Acrola Soll AND SABARAS AND SULLY AND  LAY CONCLORE AND LAY SANDSTONE TO  THE AREAS WHOLE THE PLANTERS WISHES.	Date received: 24 <sup>th</sup> October 2024  Total cost of work: £1100  Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were.  Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the past 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability.			
Your comments:  WE HAVE USED LOTHIAN MONERLES! LANDSCARE AT FOUR  DIFFERENT ADDRESSES OVER THE PAST 15 YEARS AND ON				
ENDLY DOCASION ON HAVE RECOVED OUTSTANDING	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work£ 5,000.00	Date received: 23 <sup>rd</sup> October 2024  Total cost of work: £5000  Description of work: Removal of old driveway and installation of new block driveway.  Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
Description of the work undertaken:  Removal of old drivening and installation of  new block drivening.				
Your comments:  The guys showed up early on the agreed dates, completed the work to a high standard.				
and charged what hour agreed.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10