

NUMBER OF FEEDBACK FORMS RECEIVED: 7

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Lothian Monoblocks & Landscapes Ltd.

Total cost of the work £ 20,400	Date received: 26 th November 2024				
Description of the work undertaken: Remove old drive may paving + Renew, Remove existing patric dats, prepare formation + lay even patric pavingu Remove did Findow sarsed planters + received & stone paired planters, up light + relay existing Manablad path.	Total cost of work: £20,400 Description of work: Remove old driveway paving and renew, remove existing patio slabs, prepare formation and lay new patio paving. Remove old timber raised planters and renew with stone raised planters, uplift and relay existing monoblock path.				
Your comments: Very professional beau, worked well and provided what I was a lodenicy for Hange word than provided by to lift	Comments: Very professional team, worked well and provided what I was looking for. Have used them previously to lift rear grass area and lay new slabbe area.				
rear egrass even a lay-new stabled area.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

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Total cost of the work £ $11,000$	Date received: 20 th November 2024				
Description of the work undertaken: NEW dr. WEWay - MOROBIOCIL	Total cost of work: £11000 Description of work: New driveway – monoblock.				
Second job - Indian Saudistone to back gaualen		Indian sandstor			
The driveway was finished beautifully. The garden was also honever I washt kappy with The doalshep. They made sure this was fixed and I was happy with it before asking for any saynext. They would only	Comments: The driveway was finished beautifully. The garden was also however I wasn't happy with the doorstep. They made sure this was fixed and I was happy with it before asking for any payment. They would only complete a job if the customer is happy. I have recommended to many friends and will continue to do so.				
complete a job if he customer is happy. I have recommaded	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	9	9	9	9	
	-				
Total cost of the work £ g_{OGO}	Date received: 14 th November 2024				
	Total cost of work: £8000				
Description of the work undertaken: REMOVE EXISTING MONDBUCK DRIVEWAY AND EXISTINGLAWN, REVEW WITH SAME,	Description of work: Remove existing monoblock driveway and existing lawn. Renew with same. Reduce height of boundary wall. Add coping stones. Repoint and jet wash patio to rear. Comments: A cheery hardworking team who got on with the job in spite of the challenges. The original plan was for the existing monoblocks to be re-laid and were jet washed in preparation. Unfortunately, the bricks had been laid 36 years earlier using cement. New bricks had to be purchased. They had quite a task removing roots of a 50 year old cherry tree from the existing lawn.				
REDUCE HEIGHT OF BUINDARY WALL . ADD COPING STORIS.					
REPORT AND TETHERH PATHO TO REAR .					
YOURCOMMENTS: A CHEERLY HARDINGHENG TEAM WHO GOT ON WITH THE JOB IN SPITEOF THE CHALLENDES. THE CRIGHIAL PLAN WAS FOR THE EXISTING MONOBLOCKS TO BE RELANDAND WERE JET WASHED IN PREPARATION, WHECHTWHATELY THE BRICKS HAD BEEN LAID 36 YEARS GARLIER USING CEMENT. NEW BRICK HAD TO BE AVRCHARED.					
THEY HAD QUITE A TREK REMOVING AUGIS OF A FRYGAR OLD CHORAY TREE FROM THE EXISTING LAWN.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cast of the work i 2 6,500	Date received: 31 st October 2024			
Description of the work undertaken:	Total cost of work: £6500			
3.9.1	Description of work: Laying patio.			
excellent job, very Friendly polite and reasonable	Comments: Excellent job, very friendly, polite and reasonable price. Would recommend to friends and family.			
price, would recommand to friends and family.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

tosaicont of the work i 111 700 for hadcagorden toking complete	Date received: 31 st October 2024 Total cost of work: £11,700 for back garden tiling, complete new fence and gate (double fence at rear). Description of work: £11,700 as above. £5000 new			
Description of the work undertakene 14,700 as above. 15000. New phonobolock- drive way and porth				
new wall on one side of driveway	monoblock driveway and path. New wall on one side of driveway and path.			
Norconments Lie has a great experience a relationship with Orner a his treem growing things quote to completion of the woorks	Comments: We had a great experience and relationship with Darren and his team from getting a quote, to completion of the works. Couldn't recommend them highly enough. Great team.			
Great team.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

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Total cost of the work £ <u>J</u> (00) Description of the work undertaken: <u>Adviseder Soilly AND</u> Scheekells AND Sullky AND <u>Adviseder AND Advised Soilley AND</u> <u>Adviseder AND Advised To</u> <u>THE Advised Under THE Planteds Wither</u>	Date received: 24 th October 2024 Total cost of work: £1100 Description of work: Remove soil and sleepers and supply and lay concrete and lay sandstone to the areas where the planters were.			
Your comments: Use Hase used Lothian Hower Class handscake At Foul DiFichent ADDACTIES When The PAGT 15 youlds And as	Comments: We have used Lothian Monoblocks and Landscapes at four different addresses over the pas 15 years and on every occasion we have received outstanding service in respect of quality and value and reliability.			
Bucky Occassion who chess Received ourseaw bure getwice as hater or Quartery, VALUE and Achi Assumery.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work & S, OOO . OO	Date received: 23 rd October 2024			
Removal of old drivening and installation of new local drivening.	Total cost of work: £5000 Description of work: Removal of old driveway and			
Your comments The guys shared up early on the agreed dates, completed the work to a high standard and charged what was agreed.	installation of new block driveway. Comments: The guys showed up early on the agreed dates, completed the work to a high standard and charged what was agreed.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10