



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

# West Lothian Feature Walls Ltd

**NUMBER OF FEEDBACK FORMS RECEIVED: 6**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 10**

The following feedback forms have been completed by previous customers, rating their experience of dealing with West Lothian Feature Walls Ltd.

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 15<sup>th</sup> July 2024</p> <p>Total cost of work: £4500</p> <p>Description of work: The team installed our media wall in our living room with everything included, the build itself, the electric fireplace, spotlights, TV bracket, electrical work, smart lights, plastering and painting, the workmanship was flawless and we are extremely happy with all the work and the price.</p> <p>Comments: Just had my media wall built absolutely amazing brilliant job done totally transformed my living room cannot thank the guys enough. I definitely recommend this company, once again thank you West Lothian Feature Walls.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

ONLINE FEEDBACK PROVIDED	<p>Date received: 15<sup>th</sup> July 2024</p> <p>Total cost of work: £2900</p> <p>Description of work: The team built a fabulous media wall on the full living room wall, the Antonine Model, they also included acoustic panels on the front of the wall and behind the TV, we are so happy with the work.</p> <p>Comments: From the process of giving us a quote and date for our media wall everything was straight forward, then the team came in on the date and we cannot commend them enough they carried out the work from start to finish and tidied up everything at the end of every day. We are highly delighted with the finished product and we will forward a completed photo whenever we have finished painting. Thank you very much, job well done.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 15<sup>th</sup> July 2024</p> <p>Total cost of work: £2850</p> <p>Description of work: West Lothian Feature Walls installed a media wall in my living room with shelves at each side and smart spotlights with a 60 inch electric fireplace, they also installed everything from start to finish and included plastering, coving and skirting.</p> <p>Comments: Fantastic workmanship from Andy and Mark, did the job as explained what they were doing , worked non stop, tidied up nothing was any hassle for them, and would recommend these guys 100% and delighted with my media wall .Thanks again guys.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 15 <sup>th</sup> July 2024			
	Total cost of work: £2600			
	Description of work: Built a custom Media wall with shelving and LED lights, storage cupboards underneath and installed a built in electric fireplace.			
	Comments: Firstly, they are SO reliable!! Also really friendly and lovely guys with lightning fast replies to messages - work was done to a very high standard and there was regular checking in with me to make sure that I was happy with everything along the way. Everything was taken care of - the build, the lights, the plastering, the painting - which was so good to have the job being started and finished using just one point of contact / the same company.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 <sup>th</sup> March 2024			
	Total cost of work: £2500			
	Description of work: Feature media wall built			
	Comments: Outstanding work from start to finish. Enquired about the feature wall and was explained everything beforehand, the quote what the job entailed & of course the start date. Everything went brilliant from the get go. Punctual, tidy & clean workers. Both lads could not have done enough. Ensured we were fully happy throughout the full process and so happy with the final completion. Highly recommended this company!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 <sup>th</sup> March 2024			
	Total cost of work: £3000			
	Description of work: Built a feature wall			
	Comments: Fantastic company, both guys are fantastic genuinely nice people. Can't recommend this company highly enough.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10