

# **Beecraigs Country Park Secure Dog Area**

## How does it work?

- Before making your booking, please ensure that you know exactly where the Secure Dog Area is, where you intend on parking and that you will give yourself time to collect key and walk to the Area.
- Book your slot or slots through the Visitor Centre at Beecraigs Country Park by telephoning 01506 284516 (option 1) or in person. One slot equates to 1hour. Please be aware the reception can be very busy so make sure you book well in advance.
- All bookings must be paid for at the time of booking; no provisional bookings are held.
- Collect the key from the Visitor Centre, your closest parking for the Secure Area is at Balvormie. It is then a few minutes' walk to the Secure Area. Return the key to the Visitor Centre at the end of your slot.
- Aim to arrive at the Area at your start time and be ready to leave just as it finishes (as a courtesy to the next person).
- Please <u>do not</u> arrive too early and hang around outside the Secure Dog Area as you are likely to disrupt the activities of others already on the Area.
- You have exclusive use of the Secure Area for your booking i.e. it is not a 'drop in' for anyone passing.
- Current prices on annual tariff sheet per slot (hour) includes up to 2 dogs, extra dogs are charged per slot up to a maximum of 6 dogs.
- Separate price for Commercial, Clubs or groups is per slot (hour) to a maximum of 6 dogs.
- For events or larger groups please contact the Visitor Centre/Ranger Service to discuss your requirements.

#### How booking works

- Slots are for 60 minutes each and you are welcome to book as many as you like at a time.
- You can make multiple, recurring or block bookings up to 2 months ahead of time.
- You can pay over the phone by credit/debit card or by cash or credit/debit card in person at the Visitor Centre.
- When you make your first booking, we will ask you to fill out a form with your contact details
  and information on your dog(s). You will then be given an ID number which you will use for
  subsequent bookings. For further information on how we use your personal information,
  please see <a href="Privacy Notices">Privacy Notices</a>

## **Cancellation Policy**

- Bookings can be rescheduled/refunded without charge up to 3 hours before your slot.
- Bookings cancelled due to extreme/unsafe weather (even at last minute or during your slot)
   can be rearranged free of charge by contacting the Visitor Centre.

## By making a booking you agree to abide by the following Terms and Conditions of Use:

 Persons aged 18 and over can book this facility; contact form completed, ID number issued and full payment in advance.

- Customers must comply with all current legislation in relation to being a dog owner and the
  breed you own e.g. Dangerous Dogs Act 1991, Dangerous Dogs (Amendment) Act 1997,
  Control of Dogs (Scotland) Act 2010. If your dog requires to be on a lead and muzzled in a
  public area as a public safeguard measure, then it must remain muzzled and on a lead when
  in the dog secure area too. If you are required to have an exemption certificate for your dog,
  you must ensure this is in place.
- All dogs must be kept under control between the car park and the Secure Dog Area.
- When entering and leaving the area, please be aware of other dogs around you and give them sufficient space.
- Your dog(s) remain your own responsibility whilst using the Secure Area and should not be left unattended.
- The maximum number of dogs in the Secure Area at any one time should not exceed 6.
- Dog owners are responsible for picking up their own dog's poo. The poo policy for the
  Secure Area is that if you see it you pick it up! It is possible you may miss your dog's poo,
  but we ask that if you see any poo you pick it up and someone else will find your dog's poo
  and pick it up. Help us keep the area clean and dog poo free for everyone's enjoyment.
  Please bag and put dog poo in the bin provided just outside the Secure Area.
- The fences are regularly checked to ensure that they are dog proof but no liability can be accepted for any dog that escapes. Please report any problems you see to the Visitor Centre immediately.
- We will not accept responsibility for injury, illness or death of your dog(s) from using our facilities. You are advised to insure your pet for all eventualities.
- If your dog(s) have suffered from any illness in the previous 48 hours please do not bring it to the Secure Area. You are able to reschedule your booking, contact the Visitor Centre.
   Dogs suffering from diarrhoea are not permitted in the Secure Area.
- Do not let your dog(s) dig holes.
- No sticks should be brought in to the Secure Area, bits of sticks can be a hazard to other dogs.
- Please ensure that you lock the gate behind you when you enter the Secure Area.
- When you are finished, remove all personal belongings, lock the gate securely and return the key to the Visitor Centre.
- Please leave on time when your booking slot is over. If you are waiting to enter the Secure Area please allow sufficient space for the previous user to leave.
- I agree to abide by these terms and conditions and accept that use of these facilities is done at my own risk and my dogs' behaviour and actions are my sole responsibility.

If you have any questions, please contact reception staff at the Beecraigs Visitor Centre on 01506 284516 (option 1) or email <a href="mail@beecraigs.com">mail@beecraigs.com</a>

Thank you