

The Advice Shop

The Advice Shop is a free, impartial and confidential service to help the people of West Lothian, focusing on alleviating poverty and promoting inclusion and equality through advice, assistance and advocacy.

Bathgate Partnership Centre

South Bridge Street

Bathgate

EH47 1TS

Tel: 01506 283000

Email: Advice.Shop@westlothian.gov.uk









Scan Me



Paying Your Rent

There are numerous ways to pay your rent. When paying your rent, you need your **Rent Reference Number**.

Pay Online

Set up a direct debit	  <p>Scan me with your smart phone or device</p> <p><small>www.westlothian.gov.uk/article/32596/Set-up-or-change-a-Rent-Direct-Debit</small></p>
Pay Directly on our website	  <p>Scan me with your smart phone or device</p> <p><small>www.westlothian.gov.uk/paying-rent</small></p>
The Tenant Portal on our website	  <p>Scan me with your smart phone or device</p> <p><small>www.westlothian.gov.uk/tenants-selfservice</small></p>

Pay by Telephone

Set up a Direct Debit by phone	01506 282020
Customer Service Centre	01506 280000
Automated Payment Line	01506 282407

Pay in Person

Through a PayPoint – find your nearest by scanning the code.	  <p>Scan me with your smart phone or device</p> <p><small>www.consumer.paypoint.com</small></p>
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Contact Your Housing Office

Armada Ward

Bathgate Ward

Whitburn/Blackburn Ward

Livingston Wards

Broxburn/Linlithgow/East Livingston Wards

Breich Valley Ward

ArmadaAHO@westlothian.gov.uk

BathgateAHO@westlothian.gov.uk

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BroxburnAHO@westlothian.gov.uk

BreichValleyArea@westlothian.gov.uk