

Beecraigs Little Lodge Terms & Conditions
Beecraigs Caravan & Camping Site
(to be read in conjunction with “Site Standards”)

Beecraigs Caravan & Camping Site is a family site catering for touring caravans, roof-top tents, trailer tents, motorhomes, pitched tents and Little Lodge customers. Customers' enjoyment and safety are paramount and therefore we ask you to adhere to the following Terms and Conditions of Use. Please note that by making a booking, you are agreeing to the “Beecraigs Little Lodge Terms and Conditions” and of the “Caravan & Camping Site Standards”. If you require clarification, please contact Reception. Little Lodge customers have access to use of the site facilities including small play area, ablution blocks and laundry room.

1. Persons aged below 18 years of age must be accompanied during their stay by an adult over 21 years of age. Admittance to the site is between the hours of 14:00 and 22:00. On arrival guests are requested to report to Reception. Changes to your booking can only be made with prior agreement from Reception.
2. Beecraigs Caravan & Camping Site facilities are provided for holiday purposes only, intended for the use of bona fide holiday makers and may not be used as the only or main residence of any persons, nor as a base for traders, dealers or contractors. Subletting of the Little Lodges is not allowed.
3. Commercial vehicles (excluding branded hire motorhome and caravan fleet), transit vans, converted buses, etc. will not be admitted unless permission has been given in advance of your booking.
4. Occupancy of the Little Lodges shall not exceed the agreed number stated on your booking form. Hazel Spinney 5, Little Lodge sleeps a maximum 6 persons and 1 Assistance Dog only. Hazel Spinney 8, Little Lodge sleeps a maximum 4 persons and 1 Assistance Dog only.
5. Full payment for your Little Lodge is required at the time of booking. Your booking is a legally binding contract.
Refunds are available if cancellations/alterations to Little Lodge bookings are made at least 8 full calendar weeks before the date of arrival. Refunds will not be given if guests depart prior to the end of their booked holiday. It is strongly recommended that customers take out holiday insurance to cover unexpected eventualities.
6. Should a situation arise whereby your Little Lodge becomes unavailable subsequent to booking and an alternative is not available, then our liability is limited to a full refund of your payment.
7. Guests are responsible for their personal property including their vehicles; personal property must not be left in the ablution blocks. Guests must secure all windows and doors when leaving the Little Lodge. Fire equipment must not be tampered with.
8. Visitors are welcome but they must leave their vehicles within the main Country Park car parks.
9. The open ground between allocated pitches and around the various pitches must be kept clear at all times; no tents, awnings, gazebos, windbreaks, etc. are allowed to pitch on these grass areas. The erection of structures, such as gazebos and windbreaks, on the hardstanding at the Little Lodges is not allowed.
10. Beecraigs site is a peaceful and rural location so please respect your fellow guests and keep noise to an absolute minimum with no amplified music allowed. Quiet hours are from 22:00 until 08:00. Children on site must be supervised properly so they do not cause nuisance or danger to themselves or others. No ball or team games allowed around pitches; please use other open area within the Country Park.
11. Speed limit for all vehicles on the site is a maximum 10mph. Please follow the one-way traffic system and observe traffic signs. Little Lodge basic tariffs allows for 1 vehicle, an additional vehicle will incur an additional charge and must park within our allocated pitch (max 2 vehicles per pitch).
12. Smoking/vaping is strictly forbidden in the Little Lodges or within the site's amenity blocks.
13. Toasters and other cooking equipment are not allowed to be used within the Little Lodge. Fridge-freezer, microwave and kettle is provided for your use, as is a picnic table outside upon which is a BBQ plate (for disposable BBQ). Do not place any hot objects directly onto the picnic table. The lighting of open fires and use of fire pits (wood or gas) is not allowed.
14. Guests should use the dishwashing facilities provided within the main ablution block between Briar Bank and Cherry Hollow. Clothes lines are not allowed between caravans or attached to adjoining trees or fences, please use the laundry facilities provided.
15. No naked flames (e.g. candles, tealights, stoves) are allowed within the Little Lodges. Fuel burning appliances including propane/butane gas, paraffin and ethanol burners are not allowed.
16. All waste must be placed in the appropriate receptacle within the site service points, recycling for paper, cardboard, tin, plastic and glass is provided. Bins should be emptied prior to your departure.
17. Failure or breakage of any equipment must be reported at their earliest convenience to the

Visitor Centre Reception so that replacement/repair can be arranged.

18. Staff reserve the right to enter the Little Lodges at a reasonable time to carry out repairs and service checks.
 19. DOGS
 - Only registered Assistance Dogs are allowed in the Little Lodge facilities and into the amenity blocks.
 - A maximum of 1 Assistance Dog can be booked into a Little Lodge
 - Assistance Dogs are the responsibility of their owners and must be on a lead at all times on the site.
 - Assistance Dogs must not be left unattended at any time in the Little Lodges or within the Country Park, must be house trained and must be kept off all furniture.
 - Guests will be charged for any damage caused.
 - Guests must clean up after their Assistance Dog, ensuring all dog hair is removed.
 20. Guests must not remove any furniture or fittings from the Little Lodge facilities.
 21. Guests are responsible for any damage caused to the Little Lodges or site facilities. Lodges must be left in a clean and tidy state, as found. Please empty the kettle and fridge-freezer before you leave, and ensure the fridge-freezer and microwave are left clean and turned off. Failure to do so and any damage caused, will incur additional charges.
 22. Terms and Conditions of Use must be adhered to at all times. Guests should direct any issues to the Visitor Centre Reception at their earliest convenience.
 23. Any unreasonable behavior or failure to adhere to the Terms and Conditions of Use of the Little Lodges may result in guests being asked to leave and no refund will be given.
 24. Staff reserve the right to decline any booking or refuse entry to the accommodation to persons / group deemed not suitable to occupy the Little Lodges.
 25. Site access fobs and Little Lodge keys must be returned to the Visitor Centre Reception before 10am on the day of departure. Loss or damage of key/fob will incur a loss of deposit.
- A Short-term Let license is in place for the use of both Little Lodges.
 - Current Electrical Installation Condition and Portable Appliance Testing Reports are available for both Little Lodges and the Caravan & Camping Site.

Beebraigs Caravan & Camping Site hopes that you very much enjoy your stay. If you have any issues or complaints about anything during your holiday, please raise it with a member of staff at your earliest convenience.

***Thank you for choosing to stay at Beebraigs Caravan & Camping Site
Beebraigs Country Park, West Lothian***

