



Caravan & Camping Site Standards

Beecraigs Caravan & Camping Site is a family site catering for touring caravans, trailer tents, roof-top tents, motorhomes, tents & Little Lodge accommodation. Our guests' enjoyment & safety is paramount & therefore we ask you to adhere to the following site standards.

1. Persons aged below 18 years must be accompanied during their stay by an adult of over 21 years. Admittance to the site is between the hours of 13:00 & 22:00. During office hours, on arrival guests are asked to go to reception for pitch instructions / payment. Pitch changes can only be made with prior authority from reception.

2. Beecraigs Caravan & Camping Site facilities are provided for holiday purposes only, intended for the use of bona fide holiday-makers & may not be used as the only or main residence of any persons, nor as a base for traders, dealers or contractors. Subletting of units on site is not allowed.

3. Only caravans or motorhomes of approved design & good appearance will be admitted to the site. Commercial vehicles (excluding branded hire motorhome and caravan fleet), transit vans, converted buses, etc. will not be admitted unless permission has been given in advance of your booking. Units must not be used to accommodate a number of persons in excess of the number of berths installed by the manufacturer. Awnings should not be of the type which incorporates sleeping accommodation on our site.

4. Although every endeavour will be made to allocate guests the pitch of their choice, acceptance of a booking is not conditional on the allocation of a particular pitch. The open ground between allocated pitches for caravans, motorhomes, roof-top tents & trailer tents must be kept clear at all times; no tents, awnings, windbreaks, gazebos, etc. are allowed to pitch on this grass area. Customers must keep within their allocated pitch.

5. Speed limit for all vehicles on the site is 10mph max. Please follow the one-way traffic system & observe traffic signs. For caravan, motorhome, roof-top tent & trailer tent bookings, a maximum of 2 cars can be parked within the allocated pitch area. Customers must not charge their vehicles using the electric hook-ups on the Beecraigs Site. Visitors are welcome but must leave their vehicles within the main Country Park car parks.

6. Beecraigs site is a peaceful & rural location so please respect your fellow guests & keep noise to an absolute minimum, with no amplified music allowed. Quiet hours are from 22:00 until 08:00; please ensure you are onsite and set-up before 22:00. Children on site must be supervised properly so they do not cause nuisance or danger to themselves or others. No ball or team games allowed around pitches; please use other open areas within the Country Park. Guests are responsible for their personal property including their vehicles; personal property must not be left in the ablution blocks or charged within the buildings.

7. Only Assistance Dogs can stay within the Little Lodges – see separate Little Lodge Terms & Conditions. Guests are welcome to bring their dogs (apart from any breed listed on the Dangerous Dogs Act 1991) with them when staying in their caravan, motorhome or tent, and they must be kept on a lead at all times on the site, exercised outside the site and all dog waste must be bagged / binned. Do not leave your dog unattended at any time whilst on site. Only registered Assistance Dogs are allowed into the amenity blocks.

8. Use of the BBQ units on site is free, charcoal being the only permissible fuel. Hot ash from the BBQs must be fully extinguished after use, before being placed in bins. The lighting of open fires & use of fire pits (wood or gas) is not allowed on the site. Picnic tables on site have metal plates fitted, upon which guests can place a disposal BBQ.

9. A waste water carrier or other suitable receptacle, which should not be allowed to overflow, must be used for collection of waste water & emptied at the appropriate grey waste water disposal point provided.

10. All waste must be placed in the appropriate receptacle within the site service points, recycling for paper, cardboard, tin, plastic & glass is provided. There are disposal points provided for chemical toilets & chemical toilet waste must be disposed of at these locations; toilet waste must not be disposed of at the grey water points. Please only use septic tank safe, plant based products in your chemical waste and do not use those products with formaldehyde or dye. Paper towels, plastic, wipes, tampons/pads, etc. must not be put down this chemical disposal point. During winter conditions, external water points can freeze but drinkable water is available from the buildings on site.

11. Visitors are requested to keep the toilet buildings clean & tidy, reporting any faults at your earliest convenience to reception / staff please. Smoking/vaping is strictly forbidden within the main amenity blocks.

12. Keys for access to the site / Little Lodges, are available from the Visitor Centre reception on payment of a returnable deposit. If customers are leaving early morning, you are advised to speak with reception to arrange return of your key and key deposit.

13. Washing lines are not allowed between caravans or attached to adjoining trees or fences. Please use the laundry facilities provided. Hammocks must not be attached between trees or structures on our site.

14. Representatives of the Council are responsible for the smooth running of the Caravan & Camping Site & the welfare of the occupants. We reserve the right to ask guests who contravene Site Standards / Terms & Conditions of Use or, who in any other way are behaving in a manner likely to cause distress or nuisance to other visitors, to leave the site immediately. In these circumstances the holiday ceases, no refund will be given & we shall not be liable for any extra costs incurred by you.

15. Refunds:

Should you require to cancel or amend your booking, full refunds shall only be processed for caravans, trailer tents & motorhomes if we are advised of your cancellation / amendment at least 14 days before your original date of arrival. Cancellations / amendments made within the 14 day period will not be refunded. Refunds will not be given if guests depart prior to the end of their booked holiday. See separate details for refunds for Little Lodge bookings. We strongly advise customers to always take out holiday insurance, in advance of booking, to cover unexpected eventualities.

16. Beecraigs Caravan & Camping Site hopes that you very much enjoy your stay. If you have any queries, issues or complaints about anything during your holiday please raise it with a member of staff at your earliest convenience so we can try to address it during your stay.

- A Short-term Let license is in place for the use of both Little Lodges.
- Current Electrical Installation Condition and Portable Appliance Testing Reports are available for both Little Lodges and the Caravan & Camping Site.

**Thank you for choosing to stay at Beecraigs Caravan & Camping Site
Beecraigs Country Park, West Lothian**