

DATA LABEL: PUBLIC



WL2028 – YOUR COUNCIL, YOUR SAY

Comments from the Consultation- Phase 1

WL2028 PUBLIC CONSULTATION

The comments received in the consultation are contained in this document. The question numbers correspond with the questions that were asked in the Phase 1 consultation, please see the list below:

Question Number	Question Format	Question Text
1	Ranked list with an "Other" open text field	What are the best parts about living in West Lothian?
2	Ranked list with an "Other" open text field	What parts of your community need to be improved?
3	Ranked list with an "Other" open text field	What are the most important issues for your community?
4	Ranked list with an "Other" open text field	What are the most important issues for you?
5	Open text field	Please comment on the things that you feel are most important to you or your community
6	Open text field	The council believes these are the right Commitments for West Lothian. Please give us any comments you have on the commitments above:
8	Open text field	Please give us any comments you have on the priorities above:
9a	Ranked list with a "Please comment" open text field	To reduce costs, please tell us if you think that we should? (introducing/increasing charging and closures, e.g.)
9b	Open text field	Are there any services that the Council charges for that you think should be increased?
10	Ranked list with a "Please comment" open text field	To reduce costs, do you think that we should? (digital options)
11	Open text field	In terms of operational changes, do you think that the council should do anything else?

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling Antisocial Neighbours	4. The council is already doing this.	HCBS - crime and ASB	The council works with partners to deliver community safety and has a safer neighbourhood team. If you are experiencing any issues please contact us and we can assist you.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Well breich has nothing except a train station...the land that time forgot	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Good roads including bike lanes	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Road Maintenance is carried out annually within the available resources
1	SOCIAL POLICY	The treatment of people in West Lothian, ; the services provided to support people live safely and independently.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Peoples well-being	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	further development and investment in my girls further	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Maintenance of overgrown trees along Peel Path particularly behind Beech Place needs looking at.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently maintains all council owned trees on a priority basis based on risk. All trees are inspected annually and works are carried out based on a risk/needs basis.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not really much nightlife to offer young people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	A council that fights for it staff and not the latest political feel good fad	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Priority on restoration of traditional town centres should be a focus, business and rent rates for commercial premises should be lowered to as little as possible to encourage new business and new services, as much as possible should be done to encourage residents to use services and businesses in their own towns.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Availability of housing to let.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
1	OPERATIONAL SERVICES	Good Rail links to Glasgow and Edinburgh are important.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Beware of the amount of houses that are being built, we need our green spaces	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Identity: by that i mean a belonging to an area/town/village rather than being a resident	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Although Livingston is a big town, it still has plenty of open green spaces. Any future developments should continue this trend, and be made to follow it.	4. The council is already doing this.	Operational services - public transport	The council ensure any developers provide sufficient open spaces and green spaces as part of any development when considering and approving planning applications for future developments.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have a great community spirit but there absolutely nothing to do in Blackburn for any age.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Maintained public areas and cleanliness	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas.
1	OPERATIONAL SERVICES	I think West Lothian Council should prioritise cleanliness. The communities are dirty and very untidy. Rubbish is being dumped everywhere! Only West Lothian litter pickers are helping to alleviate the mess. More bin uplifts; free bulkey uplifts and street cleaners needed.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council will also be replacing it's existing fleet of compact sweepers with sweepers of a higher specification to improve cleanliness. The council is also reviewing litter bins and using SMART technology and litter bins to improve the litter bin service.
1	EDUCATION	Education. High quality education at all levels - pre school to College	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	FINANCE & PROPERTY	Climate Action	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
1	OPERATIONAL SERVICES	Environment, Ecology,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Traffic congestion through poorly planned housing development	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	The amount of community facilities are important, it's great that West Lothian have not shut any community buildings like other local authorities.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	To get all trees cut down or cut back. Trees are to near the roads over taking peoples garden look a mess for the council to clear the grass they cut to be taken away not left on ground.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The council currently maintains all council owned trees on a priority basis based on risk. Any trees that are causing a safety issue to roads users and pedestrians are immediately cut back. Any trees that overhang gardens are cut back based on risk and the health of the tree,. The public has the right to cut back any branches overhanging gardens themselves. It would be impracticable and cost prohibitive to remove grass cuttings are cutting the grass.
1	FINANCE & PROPERTY	As comment before- Climate Change and biodiversity issues must be a focus for the council in the next 5 years	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston as a 60 year old 'new town' continues to need investment in maintaining its quality green environment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	From baby playgroup onto preschool playgroup my son enjoyed the whole lot, they do so much for the kids of craigshill as well as the parents (mental health, isolation, making friends, meeting new mum's, support and help)	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A fantastic place in the local community is the daisy drop in, for kiddies up until they transition into nursery.....me and my little boy have been going since he was born and loved every minute of it, even when I ended up housebound for 8 months from the section pain damaging nerves they were offering help and support (and we'd only been a few times).	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Condition of pavements	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable homes in villages. Please, no more enormous estates like Winchburgh and Westerinch Bathgate	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Recycling,	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	New twin stream service will improve recycling

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1	OPERATIONAL SERVICES	lack of litter wardens.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
1	CORPORATE SERVICES	Good local services	4. The council is already doing this.	Corporate - council priorities	The positive statement made by the respondent is acknowledged and welcomed.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	sense of community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I moved to Whitburn from Glasgow and I love living here. I love the fact that my son is growing up in an area that has a lot of accessible green space, everything is very close by and everyone is very friendly. I like the fact that I am still close to my family in Glasgow and my partners family in Livingston and that it is easy to go see them.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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1	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Pleasant surroundings,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Need include public toilets. PAYED- or unpaid. Which could be accesed 24/7. Like the one in carmondeens Morrisons Car Park.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	More car parking facilities in the area very dufficult to find at times	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Good medical services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	need a bigger heath centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Ease and cost of town parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Roads in good repair	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
1	OPERATIONAL SERVICES	Trees and bushes really need to be checked more; those that obscure your view coming from a road junction. Mega high trees that obscure the sun, should be trimmed down Garden fences are going green as no sun is getting to them. Check along the Livingston North Railway line. Trees are breaking in high winds and are so close to railway line.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	All trees are inspected and managed based on risk. Trees are inspected annually and those that pose a risk are cut back and/or removed. The council don't cut back or remove trees due to light. Trees along the railway line are the responsibility of Network Rail.
1	SOCIAL POLICY	Health centres and pharmacies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	not enough upgrades to older council housing	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough affordable housing,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	A safe place to raise my children.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good schools and further education facilities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Although I have said transport links are very important I do not feel transport links in West Lothian are great and can do with improvement.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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1	HOUSING, CUSTOMER & BUILDING SERVICES	local History	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	How the public areas look and state of roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Retaining the natural wildlife and a closer community involvement in our own envirement	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council are currently developing a Local Biodiversity Action Plan that is aimed at improving biodiversity and natural habitats. A community engagement exercise will be undertaken as part of the process.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community services	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The woodland, river and pedestrian and cycle paths are very important to me.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	There was a lot more green space however literally any place that was a good dog walking area is now getting houses built onto it.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - open spaces, play areas and parks	The council has a requirement to provide land for housing developments as well as protecting areas of public open space.
1	EDUCATION	schools and education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Good public transport the most important part of these questions.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothain council has to make arrangements to cultivate among Scotland citizens to make Inclusive of Asian community in Education, Sports, School, Nursery and Cultural events it boosts morals and courage to Asian kids to flourish to be united for a vibrant Scotland success.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Important that the transport links include cycle networks / cycle paths etc	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
1	EDUCATION	Early Years and Children's services. Services for children with ASD/ADHD.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I work in West Lothian but don't live there and probably would not consider it a place to move to. West Lothian has some really good aspects, however as its is fast becoming a major city commute location, like many commute areas, it is also becoming victim to inflated house prices.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	The walkways and open spaces around West Lothian are great and beneficial to all ages. The transport links to the main cities is beneficial for employment and I like the area I live in as every service I require is within walking distance.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There isn't a great night life for our young people and it is also difficult for them to get home after being in the cities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	numerous parks and open spaces,	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	N/A

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	transport link,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the communities in West Lothian help the local council where they can to help sustain its vibrancy etc.	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We like to live in small towns	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	West Lothian has brilliant outdoor spaces, where you are never far from house to countryside.;	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	The transport links are ok, but better train service would be more useful	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian is becoming more multi-cultural and there needs to be a better focus placed on that instead of harping back to old mining days.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Is shops and services mean - shops and things like restaurants, bowling etc or council services or third sector services? Rather unclear. Also how can a question asking for the best parts of West Lothian be ranked against most to least important question and answer doesnt match-up?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Access to Hospitals, Medical Centres and Pharmacies	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Clean air no heavy industry	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Giving resources to individual communities so they can support themselves. Provide revenue funding to secure their staff and allow them to focus on local priorities. This should not only be focused on SIMD areas.	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	It is important that people feel safe when moving about	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston has no community spirit. All estate's in Livingston keep to themselves. There's no mixing. West Lothian as a whole isn't whole. You wouldn't have anyone from another part of the county want to step up and help.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Allotments an community gardens	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently facilitates a number of allotment sites and has recently approved an Allotment Policy in accordance with Government guidance.
1	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	community centres	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston started off with and Ice Rink, The Forum which had the likes of David Bowie and Aerosmith on stage!!! No proper nightclubs left just pretentious pubs and restaurants. I feel that once they lured people into this town they trapped us and took it all away!! Ladywell can't even afford a wee gala day anymore!! No more howden shows etc... the wildlife are being moved along for more and more housing. We are no longer a community, we are the typical city that ignores eachother and the heart is gone. No training courses at the local high-school that used to help older people, everything that makes us a community is slowly fading. Its either 16-24 year old groups or over 50s groups, nothing in between! I don't like livingston anymore I miss my home town and the way it started off.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I love the VILLAGE my family live in and been raised in. I chose to live in Dechmont because it is a small village. Please leave the small villages alone and if you have to build these new build properties build in Livingston which is a new town. Leave the integrity of the villages alone. You as a council are destroying the fabric and history of the surrounding villages by eventually joining them all up, destroying the green space and losing all that history.; ; I understand that Livingston is growing as a place that families want to live. Build there!!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I work in Broxburn and there is a good community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Access for disabled people like myself to buildings is very important. I understand adapting old buildings might not be possible. a handrail or grab handle and ramp should be made possible for older buildings. this should be law.; I also think reliable and disabled user friendly transport in West Lothian should be made available.	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	I think Linlithgow has old busses going about apart from one company. If Edinburgh and Glasgow are trying to cut down on car usage and relying on public greener transport. linlithgow needs newer vehicles. the rest of West Lothian has a good network of busses. Something I have noticed is some busses have West Lothian advertised on the side, if so then why do they not come into Linlithgow. I also think bus companies need to be more understanding of disabled and elderly getting on and off busses. Train journeys are improving with good help from train staff for disabled people but I cant help think this might not always be the case.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Standards of council services have reduced especially visible on road repairs and pavement maintenance. I see council workers making temporary pot hole repairs as a full time job, this is a waste as the temporary repair then requires digging a second time for a permanent repair.Poor maintenance surrounding weeds left after grass cutting . Street lighting replaced while not cutting back surrounding trees making new lighting useless.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a requirement to fill potholes within a prescribed period of time for the safety of road users. Therefore, it is necessary to undertake temporary repairs to ensure the road is safe before undertaking permanent repairs. Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	organising more community events to allow areas to mix with their community, particularly after Covid restrictions for the last 2 years this has had a severe impact on community spirit	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Activities and spaces for teens to keep them off the streets	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I'm sure that when Heartlands was being built that there was going to be a park and ride site there ,this would be great not only for the people but for the enviroment too. even if there was just a bus stop so maybe even every 2 hours the bus could stop off at Heartlands to go to Edinburgh or Glasgow, trying to get to Harthill and back is not easy.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Quality of life is important - safe area to walk at any time of the day/night - close to green spaces for MH benefits and local shops and good transport links	4. The council is already doing this.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Proximity to Health and Social Care services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The Physical Environment	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	It feels like a great place to live and raise children - the schools are doing amazing things with the adults of tomorrow, and I feel proud to live and work here	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Must also mention the fantastic library staff and resources available for kids and adults - the Bookmyne app is great and the variety on offer is good, though could do with more recently published literary fiction (suggestions can be found from recent prize long and short lists) and the welcome that the children receive makes reading and books a fun and engaging activity.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	West Lothian Council are doing a great job of serving the community and lead the way in many initiatives. The green spaces are great and managed well, also the development of more parks, pump tracks etc which make it feel safer for mums on their own with kids, or just women being able to walk and run around the area. I love the fact that more areas are left for the wildlife - it looks natural, not scruffy, and it feels, again, like West Lothian Council are leading the way.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	need parking space in huron avenue howden.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
1	OPERATIONAL SERVICES	Parks need improving. Dedridge West has very little in parks for families to use. Bottom at Talisman Rise a hill and grass space. Needs upgraded as children are getting hurt with the pot holes. Its needs to be better.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a capital programme to improve all parks. This work is delivered on a priority basis based on risk.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport needs improving	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	EDUCATION	local school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	keeping safe levels of police and firefighters	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	access to GP,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I love living in Linlithgow. The Peel and the loch are amazing. I'd love to see the area where the Victoria Hall was made into a garden and slabbed space for sitting having a coffee or an ice cream.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do feel its a shame to see many shops closing down due to rental costs?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The way this survey is worded is very odd - I want to say that transport links are poor, they are important to me, but poor - marking it as a best part of living in west lothian doesn't make sense	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	leisure facilities also is disappointing. I used to use deans high school and Inveralmond but these are now closed to the public.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport links are great when the trains are running.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston as a whole has a severe lack of restaurants/ bars or cafes out with the centre which can be frustrating and costly to get here due to taxi process etc.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	I moved to westlothain becuase it ia close by with family and friends i also have mental health and having friends and family by my side is very important for me they have been a big massive help in my mental health and living in bathgate i also still have family and friends who are very close by me and helps me i also have a 1 year old baby girl and if i need help with anything they are always there	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	closer to both cities Edinburgh and Glasgow	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need better facilities for children like youth clubs, a swimming pool in East Calder, more shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Need more things for children for free.. kids during the summer holidays get very bored and not a lot of parents have money or can travel to places that are free..	4. The council is already doing this.	Education - youth and community activities	Summer of Play supporting children to access a range of activities
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West lothian has lots of green space	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Car	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I've lived in Winchburgh my whole life and wanted to raise my family in a small country village.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Being able to walk my kids to the lark	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Get the bin collections sorted. Every 4 weeks is a joke!!!! Your making it all far too confusing!!!!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
1	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Uphall is great to live in. I have 4 boys who love to play outdoors a better play area would be better	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Basic services are important (transport /schools /shops /job opportunities) but entertainment services can be limited	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Better traffic controls	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	New housing has been built in Livingston Town centre so new playparks would be amazing	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
1	EDUCATION	Something more for charente to do in the school holiday's that won't break the bank for families with multiple children	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Not enough for children.. play parks removed; ; Not maintaining areas... grass needs cut then cleared up	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport is important but practically non-existent.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	More stake parks etc for the children in East Calder	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Unfortunately Winchburgh doesn't have a reliable public transport link which it really needs. Busses are sporadic if they turn up and cannot be relied upon.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Batter parking in housing estates	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There's not enough of anything in Bridgend. We need more for the village	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunity are more important	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Availability of clubs for kids in local area	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More opportunities and activities for teens and young adults	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	More cycle lanes, especially along the A71 as it's a dangerous road to cycle on and if there was a cycle lane I would use my bike to go to work.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To many takeaways shops in Whitburn, we need greengrocer Shop	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More things for children and teenagers to do eg youth clubs safe places four youths	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Public transport is very important to my family as none of us drive and really on Public transport for work, shopping and assisting with care of elderly parents	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety is very important	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Local services	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	school budgets	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Road maintenance	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Open spaces, green spaces are very important. ; More consideration needs to be given to granting planning permission for industrial units/parks to be built on our open; Green land when there are so many empty industrial units sitting empty in West Lothian. West Lothian is losing more and more open spaces due to this. We could be using these spaces in more productive ways to allow us to become more ; Sustainable.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing. There's none. All I want is for me and my boy to not live by n a leaking cold broken damp house	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	safe places for children to play	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Health services as this is now stretched and very difficult to get an appointment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Library	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	health services,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Although I marked transport links as important, unfortunately these are very poor here	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Doctors. Our community continues to grow at an alarming pace but our surgery remains the same size and with virtually no resident doctors. Appalling.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More facilities for children and teens	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Facilities for children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Drug and glass free play parks and green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Public transport major issues to and from fauldhouse which I and other residents have experienced on a regular basis.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	EDUCATION	Need more for the toddlers and teenagers as the teenager get bored and start vandalizing the parks are cause trouble that then leads to police coming into the village there needs to be a lot more for teenagers like a local free swimming (county club doesn't count) skate parks the are in each areas for the kids so the don't feel threaten going into neighbouring villages because of gangs these are just examples teenager will walk the street but at least give them something they can do for instance set up were they can learn to fix bikes or learn to do beauty and can actually get a certificate at the end of it	4. The council is already doing this.	Education - youth and community activities	These activities are available.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wlc needs to make bathgate a more attractive place to visit the town centre is very very poor. Lack of any shops of any quality	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Always take out rubbish at a certain time.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	litter bins at sidewalks, stops, in green areas.	4. The council is already doing this.	Operational services - litter and street cleansing	The council is currently reviewing its litter bin plan and service. This includes looking at options for the placement of litter bins in green spaces and at busy bus stops.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community uniting events.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Green spaces are unkempt roadside green spaces are horrendous and off putting you can't use public parks with family members or dogs due to the amount of irresponsible dog owners who can't/won't keep pets on a leash the amount of broken bottles waste packaging from foods drinks etc is horrendous and frankly dangerous you have pet owners openly not picking up from pets/children	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate used to have a good social/night leisure this has drastically reduced in the last few years well before Covid having lived in Bathgate my entire life there is no longer a sense of community which I suppose has grown more obvious from Covid there is nothing to entice people into Bathgate other than proximity to Edinburgh and Glasgow although there are many employment opportunities wages tend to be low.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	The biggest issue is funding for local schools to provide support staff for children with disabilities, this issue needs to be dealt with so children with disabilities get the support to help with there future	4. The council is already doing this.	Education - ASN	Schools follow guidelines for ratio of staff/pupils.
1	EDUCATION	The schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Price of property originally in Edinburgh compared to Livingston meant could get more for money here	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	medical amenities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Accessible amenities!!!	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Police on the beat	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My son, my dad and myself, moved to Livingston from Coventry, England sometime in July 2012. At first, I was disappointed a lot. The town itself, as a new town build, looked ugly to me, I am sorry, that I used this word, but I am honest person. The houses looked the same. There was no high street, plus, it was raining 3 days and 3 nights on the row. I was already depressed after separation from my sons mum, I did feel lost and lonely,,, I think Livi is town with best location in Scotland, I even would call it a "heart of Scotland"...I love living here and not even had a feeling to move somewhere else. We are settled after 10 years here. Of course, some improvements can be done to the town, house affordability and roads as well could be fixed a bit. But overall for our family would be 8 out of 10. Thanks a lot and all the best!!!	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My family live here.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Facilities to entertain youngsters and to take part in outdoor sports such as mountain biking, kayaking and open water swimming	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education operations for my children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Affordable activities, more variety needed.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Mental health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Things to do for children, community centre and the events for kids during the school holidays.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Parking	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime rates.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Support fir learning disabilities especially children	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education and support for children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	If you stop doing outdated Galas in every town there would be more money to spend on more beneficial projects	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs.
1	EDUCATION	Activities for youths and school provision	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More stuff for kids in livingston would be great like better leisure centre soft play arcades ect	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Facilities such as gp and dentist should be priority in a new village such as calderwood.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Lack of primary school provision in area a concern yet there are 2 pretty much empty high schools?	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Investment for those who actually pay taxes and take real pride in their surroundings is overdue.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The degradation of open spaces, neglect of football facilities and play parks in general has resulted in an increase in young people hanging about leaving litter, smashed bottles etc. ; ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	EDUCATION	Things to do for families.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Getting more house for the money. Quieter life, not as noisy and hectic.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Beecraigs eg is a big bonus for open spaces...	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	along with job prospects and transport links. Vital aspects of communities stayi g viable.; Nightlife etc not vital	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate requires more shops to attract th e public in to the town centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	More cycle paths;	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
1	OPERATIONAL SERVICES	Secure dog parks so people stop walking with dogs off the lead; ☒	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Parking;	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No need for the amount of take away shops that there is	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Re your funding gap, couldn't you ask Nicola for a slice of the 20 million she has set aside for her pretend referendum?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Keeping streets clean are priorities	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	OPERATIONAL SERVICES	Keeping roads clear in winter	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	We have a Winter Maintenance Policy which prioritises roads and footpaths
1	EDUCATION	Availability of education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety is very important	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Condition of local community ie litter and graffiti etc;	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough diversity inclusion in relation to shops, people and jobs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	There are a few parks around but dog fouling is terrible, not enough poo bins,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit is important but there is none.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	houses being built everywhere so nowhere decent to go an actual walk! A lot needs improving in my opinion.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Far too many takeaways & not enough community activities for children, there is also no bank now which is a big inconvenience for many people, the doctors are terrible for trying to get an appointment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	FIX MY ROOF. IVE ONLY ASKED FOR OVER 3 YEARS!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	STOP CUTTING DOWN IMPORTANT WILDFLOWERS THAT POLLINATORS NEED.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Investment in new school buildings, good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council is hell bent on building on every green field around East calder. You have ruined it for the residents. The country park is now unpleasant and full of dogs of leash. There are no views of the river forth or bridges anymore.. its full of over priced houses ... you can't get gp appointment. The council has put greed on front of the residents well being	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Would be lovely to see Bathgate town Center more developed with all the houses the precinct could be developed into market/bars restaurants.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Also at Fraser park the path from binny Craig view leading past the park to the primary school has no lighting and surrounded with massive bushes and trees	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As a growing villiage I would think a chemist is so important as for myself that depends on local bus service that isn't always reliable I feel having a chemist would be very beneficial to the growing area with new houses etc ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	High streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Proximity to healthcare/ accident & emergency services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Making all disabled accessible	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accessibility requests are listed and constructed when budget is made available
1	HOUSING, CUSTOMER & BUILDING SERVICES	but update kitchen, windows, bathroom in the houses am in glebe road any work like that was done bk in 2000 ish my kitchen is falling apart I think update plugs as well or put more in there's not enough and mostly my house has single sockets	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
1	OPERATIONAL SERVICES	I think better parks fir kids, put more things in at parks fir kids	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	A well kept arear, not a place that is continually over grown, unkept - unless it's Livingston Village, Murieston or Eliburn - they get preferential treatment due to councillors staying there...	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	OPERATIONAL SERVICES	Lady park linlithgow!! Very important that it is kept the way it is.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Need more bus as we on have 2 bus service and one in which is West Lothian first buses is joke as they turn up on time or don't turn up at all and are constantly getting cancelled so residents in the village are finding really hard to get to work .	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A broad range of retail outlets.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be a great if there was a shop close to Caldercruix crescent in Elburn Livingston. The closest shop is. 20 min walk and 20 min walk back. My husband is disabled it would be great if there was shop closer.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	More community centres and free places for the youths to enjoy.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	The schools are very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	I've got 3 kids so I'm never out but kids go swimming and we use the park	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Opportunities for young people for work and leisure activities	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	GOOD EDUCATION SERVICES AND OPPORTUNITIES FOR YOUNGER PEOPLE.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	HEALTH CARE	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Question clearly makes no sense as you provide qualitative ratings in terms of whether or not something is important or not. This answered in terms of how good each aspect is.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Safety- road safety - speed limits and personal safety like barriers at the end of paths to slow down kids on bikes etc before the main road	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safe neighbourhoods	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	The upkeep by the council of their properties.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
1	CORPORATE SERVICES	This question is misleading. 'Tell us about the best bits' then rank it's importance. Doesn't make sense. Not sure what result you are trying to force with this type of question	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Cutting cost helps no one	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
1	EDUCATION	Nursery's	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport is important to me but the bus service in Winchburgh is shockingly unreliable therefore I only use my car.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Opportunities for children (We have a 7 year old son) who has high energy levels and likes to go out and about and explore new places and activities. Would also love an afterschool club at his primary (Croftmalloch) school or a school local to us in Whitburn.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Broxburn has grown in size over the past ten years and the services are beginning to reflect its needs such as new shopping facilities which has created job opportunities in the area, however I feel that the transport links could be better (more affordable and more often, to a widespread area which would allow the Broxburn community to access night life, culture and leisure and parks and green spaces.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Facilities for children and families are very important. Facilities for older children (teenages) are very important.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Buses not turning up. not on time. unacceptable. Please provide more buses to edinburgh centre and throughout scotland.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Give us a train station as promised. It's impossible; to get anywhere during the winter months at times.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	The winchburgh clinic needs to expand to cater for the growing community. they only have 2-4 Doctors???!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Affordable community clubs available for all but unfortunately there are not enough	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	I have a teenager daughter and I feel extremely sorry for her as there is literally NOTHING available for her to do. Free swimming - gone. Youth club - closed for the summer. Xcite passes - less amenities available.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	No open spaces for kids to meet - NO BALL GAMES etc.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides over 300 parks and 100 ball courts across West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I work in WL so I have very limited commute which I am thankful of due to rising travel costs.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green space is very important it's why I moved to East Calder but every Green space is being sold to build houses on that's why my family will be moving away from west Lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	More aggressive response to fly tipping.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a small Education and Engagement team that patrol and issue fixed penalty notices for dog fouling offences. They also deliver educational campaigns to promote prevention and behavioural change. The council is also currently reviewing its Litter Bin plan to ensure bins are located in the correct locations.
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	The schools and nurseries - very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to see more local shops which are of use, Whitburn is full of carry out shops tattoo shops, and bookmakers,, surely there is more shops that could better serve the local community,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	We moved to West Lothian 20 years ago because of house prices compared to Edinburgh. We stayed because Linlithgow Academy is one of the best secondary schools for our children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Far to many housing bring built but not enough community facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Safe places for young people so that they have positive environments where they can play sports and socialize without getting into trouble	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Why is there the need for all rubbish bins, I am aware of recycling but more lorries for uplifting more bins, is it not more expensive that way.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	More parks and outside areas for kids to play would be better aswell.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Our history.; The number of community groups and charities looking to support the area and improve engagement.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian is fantastic for proximity and access to major cities and therefore jobs opportunities. We love living here. Continued investment for business and transport links plus parks and recreation. My fear is there is a widening gap between those on reasonable and even modest incomes, and the very poor. What can we do to reduce obesity, get people working with decent wages and feeling good about themselves?	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools & Nurseries	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Tennis courts and basket ball courts which can be booked in Livingston.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Reduction of litter. Wish local people would take more pride in Livingston and put their litter in the bin.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
1	CORPORATE SERVICES	Born brout up here work here dont need play ground assistant co-ordinator or so meny bosses and one off get sick pay one milk it	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport links are important but not at current costs. Councils can only do so much. Government need to get their finger out to help make transport and methods of transportation more cost effective for everyone. I would be on an electric scooter by now if it were legal and this would stop me driving about in my car. Pathetic response to green initiatives so far. Electric cars have also priced themselves out of the affordable market	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sometimes u need face to face consultation	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good schools is very important!	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	stop giving houses to junkies and alkie who don't pay their way in this world it's sickening	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We don't need more houses built on our green space	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools are very important to our family	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Question 2 makes no sense. I don't know if I'm to answer in an aspirational way, or if I'm to reflect the real current situation. Am I saying, for example, open spaces and parks are already important to WLC or that they should be very important? Maybe I'm reading it wrong, but not sure what you're trying to glean from this.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Services for adults and children with additional needs	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Leisure/ activities for children	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good school - Linlithgow Academy	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Maintenance of trees/grounds and cleanliness of the area is very important.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility for the inspection and maintenance of trees. The council has a Tree Safety and Management Policy and all works are undertaken in compliance with the policy. The council also has a statutory responsibility for the street cleanliness.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Better opportunities for out children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Outreach services Available for young people with ASN	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	I find it frustrating that our government can squander millions of pounds on projects with significant over spends that no-one is ever held to account for.!!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I would like too see improvement and investment to general maintenance and operational services to help ensure that areas are better maintained and cared for. I have seen significant decline in this area over the past several years due to budget cuts. Areas look tired , unkempt and run down.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	EDUCATION	Somewhere for teens to go in the evening	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Safety and lighting in parks	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	I think there isn't enough modern play as you learn facilities for our little and young ones.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good educational establishments	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Open spaces are hugely important and the environment which has been eroded in West Lothian particularly in recent years. Whist housing is important, some decisions around housing applications are flawed with the building of large houses and no social housing. There seemed to be little effort to balance the need for housing, the development of local amenities to meet the growing needs and the preservation of the environment-rewilding.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	more specialist school provisions are needed in the area,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	better council housing as not all house are to standard	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	better and more varied food in schools,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - school meals	The Council provides school meals in line with legislation. This imposes constraints on what is allowed to be offered, the frequency and quantities.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Childrens and teens activities and groups	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many old buildings left to rot whilst you build on green spaces....	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The infrastructure in Armadale is insufficient for the number of people who stay there.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston has lots to offer which has encouraged us to stay in the area despite family living elsewhere.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Schools and Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think having access to grants for local community groups to help take up the slack would save money.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Sport facilities, children's activities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Improving public transport in this village for commuters into Edinburgh/Glasgow would be of huge benefit. It would reduce people needing to drive to work every day, reducing pollution and road traffic. First bus are massively unreliable to the public and it's affecting their employment if the bus is regularly late or doesn't turn up.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need places for young adults like bowling and arcades like tenpin	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My family live in Whitburn so it's to be next to them rather than anything else. ; We will definitely move in the future.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	it does not help that there are constant roadworks on the High street adding to the congestion. I believe roadworks could be managed better, it seems very haphazard at present. There are still bollards in place and extensions to the pavements that were put in for COVID that need to be removed.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	All road works are co-ordinated by the service, bollard and footway widening still has to be concluded by Council Executive
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow is a great place to live however the excessive building of new houses is putting the High Street under constant strain and the traffic is often at a standstill.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	House prices are lower than Edinburgh, that makes west lothian more affordable for us.	3. The respondent advised that they had no comment to make.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Reliable services.	4. The council is already doing this.	Corporate - council structure	The positive statement made by the respondent is acknowledged and welcomed.
1	FINANCE & PROPERTY	WL has higher council tax	4. The council is already doing this.	F&PS - council tax and charges	West Lothian Council's council tax is currently less than the Scottish average.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The ones I have ticked are very important to me I feel that we are seriously lacking these in Bathgate and feel the council should be focusing on these things- Bathgate used to be an amazing town when I was growing up. I feel that when the original shopping centre at Livingston was built all the money, time and energy was focused on that and Bathgate and smaller towns were neglected and have been allowed to become run down and it feels like no one who can change this cares - it is very sad to see as I am a Bathgate bairn so have seen the changes. So these things are important to me from the point of view that they should be focused on and developed as feel we are lacking	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I love living in west lothian it's quieter than the city more friendly, less crimes although it has hit a bit of high rate but hopefully it dies down again. My kids enjoy living here aswell they enjoy the closeness of families, the public transport could be better for them as its terrible service.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good community facilities e.g. schools, healthcare provision etc	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Accessibility and inclusivity for disabled people	4. The council is already doing this.	Corporate - equalities and inclusion	The positive statement made by the respondent is acknowledged and welcomed.
1	OPERATIONAL SERVICES	clean streets and parks, secure playing areas for children (enclosed space with gate).	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Family friendly environment	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Confusing question to be honest: "What are the best parts about living in West Lothian?" and then I have to rate how important each of these things are. This creates a conflict in how your results will be interpreted. Are people rating these factors according to what they consider to be generally important, or according to what they consider to be "the best parts" about living here? I digress. Please consider "very important" to be equivalent to "best", and "not important" to be equivalent to "worst".	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	After school services in Winchburgh need improvement as village is growing and currently no services not more family homes constantly being built	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Not enough kids park for the size of village new park was supposed to be open Spring 21 still not complete and nobody been working on it for months shocking considering new schools & houses have been built	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Planning Response
1	OPERATIONAL SERVICES	Cleanliness of the county, upkeep of the roads infrastructure currently a complete and utter disgrace, why anyone would visit this county beats me.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	High school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing is adequate...the more they build the less green space we are left with and overpopulating our services like schools and doctors	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I have ticked 'not important' as these facilities do not exist here...	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Local (West Lothian)business's getting council contracts	4. The council is already doing this.	Corporate - procurement	The positive statement made by the respondent is acknowledged and welcomed.
1	EDUCATION	High quality Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	The above question does not really make sense. It asks what are the best parts and then asks you to rank them in importance.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	as services are cut year in year out the level of cleanliness and tidiness of the majority of small towns and villages is in my mind at an all time low.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - litter and street cleansing	The service standards for street cleaning have remained unchanged since 2006 and the service priorities are delivered in accordance with the Code of Practice for Litter and Refuge. Significant increases in the amounts of litter dropped is have an impact on the visual appearance of towns and communities. The council will be focusing on preventative measures to reduce littering and to improve cleanliness.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	More preasure on fixing things, like to the component level, not just replacing them and replacing increase the cost.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building on the green belt!!!!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Equality, Value & spirit of community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Due to my age the night life is not important but will not be the case with the younger generation	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Better walkways /pavements between villages/towns	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Improve transport links for bicycles and walking routes - new routes separate from roads. Would be great to have a dedicated cycle path straight to Livingston Civic Centre from Winchburgh without having to travel too far around the canal and the back of Almondvale park.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i moved to west lothian in 2019 from glasgow and find the people and community very welcoming. livingston shopping has great location but the selection of high street stores aren't great.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	There are good green areas in West Lothian.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport links are not the greatest in West Lothian.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit is more prevalent in the areas out with Livingston.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Night life is terrible in West Lothian, the existing night clubs are dreadful, particularly in Livingston. They are full of people fighting, often over who has slept with who's girlfriend / boyfriend as its all the same faces that go to they clubs ha ha. Bathgate offers some good pubs along with the likes of Linlithgow and Broxburn. However, the area of Livingston is again very poor for bars / pubs and the Livingston area itself lacks any real character or feeling of culture. ; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	It would be of benefit for free activities for older children and teenagers	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Services need to improve as town expands	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing and council housing for first time buyers and families.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport could be better as there is only one bus service to and from fauldhouse that has numerous issues with being cancelled and driver shortages. Please could this be looked at.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	For sure in Balckburn its not enough bins for rubishes on the streets also its not even one bin for dog poo which makes people leave it on grass and kids while playing outside has problems	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The provision of dog bins is prioritised on frequently used areas. Litter bins can also be used for dog fouling. The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I have live and worked in West Lothian for over 25 years and I would not want to live anywhere else, it has its good and bad points/areas but overall it is a community in which it has more positive than negative.; It is a popular area and many people are choosing to come into the area to live, this is a challenge as it affects those born and brought up within the area with many being priced out the housing market.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Tourist attractions	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the whole ting is livingston centric if you are not there then Fu seams the moto	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Maintaining nature reserves in surrounding areas	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good quality public services, especially schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Good quality public services especially social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	accessability for disadled people	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Varied types Of housing for able and disabled.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers huge varieties of housing for different needs both in the private sector and through social landlords. This can range from housing to supported accommodation or other types of accommodation for vulnerable people
1	OPERATIONAL SERVICES	More car bays for parking. There is a shortage at the moment	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
1	FINANCE & PROPERTY	Why are the council so underfunded? Could it be the one trick pony SNP dangling not increasing council tax to keep people from discussing their terrible record on housing, education, business and health was actually a disastrous tactic!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Clean and well maintained environment is also very important to us.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Public facilities are at the heart of any community, this is where people meet and come together.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More housing is very important	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Cycling network	1. The respondent feels that this is important to them/their community	Operational services - active travel (cycling and walking, etc.)	The response is positive
1	FINANCE & PROPERTY	Minimising child poverty, supporting disabled and vulnerable including adults	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The continual development of the town to add new resources/ features	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education and training for our young people	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	a clean environment, regular litter picks/street cleaning, and maintenance of public spaces.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable rent	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable house prices	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	low pay in West Lothian Council housing sector.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	West Lothian Council is a living wage employer and encourages suppliers to pay the Living Wage.
1	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	fuel costs ,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing costs,	1. The respondent feels that this is important to them/their community	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport like is are very important but feel bus and train service could be very much improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Nice clean community	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	OPERATIONAL SERVICES	West Lothian is a very important connection between Edinburgh and Glasgow. The industrial area here generate thousands of jobs. Parks are amazing.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local amenities such as shops and restaurants as opposed to nightlife	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Next to no community spirit, good location and transport hubs, nearly no job opportunities, good shopping, total non existant bars/nightlife scene and the most important part the open spaces are nearly all being done away with for more housing on an already overcrowded place	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please listen to what is being said	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Easy access to amenities and free parking spaces	1. The respondent feels that this is important to them/their community	Operational services - roads,street lighting, footpaths and parking	The response is positive
1	EDUCATION	Children's club and youth club in partnership very important to.my family	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	It's really frustrating that whilst we have two train stations, they are both remote from the town centre. Whilst they are walkable (at a push), it is an obstacle to commuters trying to work in the town centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Local transport links for stoneyburn are very poor we also are not connected via completed walk or cycleways.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Control of unwanted anti social behaviour in areas.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Police patrols	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Control of Fly tipping,	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a small education and Engagement Team who deliver campaigns to deter fly-tipping and are also working with partner organisations such as Police Scotland to deter and identify culprits.
1	OPERATIONAL SERVICES	Road Maintenance	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Sport in school is very important to us	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Work in West Lothian	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Traffic & Parking a problem at Addiewell school	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	good local councillors,	4. The council is already doing this.	Corporate - council governance and decision making	The positive statement made by the respondent is acknowledged and welcomed.
1	OPERATIONAL SERVICES	easy to travel to Edinburgh/Glasgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Access to leisure facilities that are not exuberant.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	A vibrant community centre offering support to the community in financial matters and getting back to work.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Longer term electric vehicles sounds great but the vehicles you have will do the job in this environment. ; Stop pushing school uniform and focus on attendance.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whitburn needs investment. There are a number of great green spaces, parks and facilities which could be better used. However the Main Street is a pitiful array of beauty salons and take away venues! These do not bring community spirit rather an unhealthy lifestyle and impact on mental health. I	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Mental health clinic for all ages is imperative	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Kids need more open spaces to meet.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport service is not good.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	West Lothian is a very green place to live however, we can do so much more to improve the communities will simple and cheap changes to how the Council approach things like grass cutting and flower planting.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian is very well located to link in with the wider Scottish economy and grow within the wider Lothian economic area. This is a very important selling point and should be leveraged as much as possible.	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	System for housing is terrible9 years on list you cant get a house	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
1	SOCIAL POLICY	Help for elderly and disabled.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	It would be great if West lothian schools can provide Afterschool clubs for the children which would massively help working parents. Please consider this. Thanks a lot for all the other provisions within the community! Very much appreciate it!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	gardens and play areas	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Entertainment facilities,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Clean roads, grass cut on time. Weeds cleared. Gritted all roads in winter. Especially country roads.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Support and clubs for teenagers top priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunity for people to give time and effort to faith communities and for those communities to be able to feed into wider activities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My answer to green spaces parks and open spaces but unfortunately all this is being destroyed to build houses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	SOCIAL POLICY	Social work and community health services.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Housing - affordable council housing, for low incomes and single parent families.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Health and social care provisions - ensuring there is availability without lengthy waiting lists to meet basic needs of those who live our communities. ;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	My neighbour hood is awful their is theifs living right next door to me, my neighbours are junkies and constantly harass me and i find junkie needles in my garden when i have young kids in my family and animals it's not safe at all	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - police, fire and other partners	If you or your neighbour are council tenants please contact your local housing office. If neither of you are council tenants (you own or rent privately) then please contact our Safer Neighbourhood Team for assistance

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	An improved bus servuce	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safe places for women to take their children away from people at park sitting drinking and taking drugs	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More youth orientated groups with affordable costs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	It would be a lovely place if I didn't have Bullying Drug Dealers living next to me who won't let me park in my own Drive way & they also run a Business from a Residential address. They are trouble makers who destroy life's of innocent people & think it's funny to put Fireworks up your Cars exhaust, they beat up people & expect me to lie to Police. Apart from them it's a great area!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - police, fire and other partners	If you or your neighbour are council tenants please contact your local housing office. If neither of you are council tenants (you own or rent privately) then please contact our Safer Neighbourhood Team for assistance. If there is criminal activity please contact the Police for assistance on 101 for a non-emergency response and 999 for emergencies

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Wild spaces to attract pollinators and wildlife	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The space and greenery	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Services for children ie parks, activities/activity centres and education services.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	would love lots more colourful flowers/trees/bushes in my area. lupins gorse /broom rosa begosa wild roses,, rhodadendrons.some trees tidied up and some grass cut	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
1	OPERATIONAL SERVICES	the place i complain about the most is a place at the side of the hillcroft hotel , there is no footpath to walk on disabled people have said to me it is dangerous, we have to try and cross that busy road, they shoot round that corner, ,could you maybe have a meeting with the manager of the hillcroft, ask him to take the hedge out and move the wooden fence back just enough for a disability scooter to travel on it , ask him for the sake of the community of whitburn..thank you	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	some statues on roundabouts on new roads near heartlands, every other town has statues/ornaments we got the tellytubby stuck in the corner of a wood by the motorway, falkirk has the wheel and the kelpies, other roundabouts in places have fairy statues.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	residential parking	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable rates for small business in centre of town high street -encourage different shops i.e clothing. footwear, rather than cafes or larger stores with everything but not really what people need.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Green spaces - not enough and not well maintained	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport services poor during and since covid, missed son's hospital appointment due to 2 buses not turning up. ; ; ☹️	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	The best part of living in west lothian are transport and job oporties.	4. The council is already doing this.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As well as shop and services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Cycle access	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Accessible leisure & play for all kids -very important, not enough.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Ease of travel and walking for accessibility	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Access to sport and wellbeing facilities so important following impact of COVID on so many aspects... mental and physical wellbeing, kids ability to swim, social aspects of sport/fitness - all much valued.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Wildlife (although this is seriously under threat from loss of habitat due to so much housebuilding)	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently developing a strategy to improve biodiversity but allowing areas to grow naturally. In addition options are being considered for planting tree, flowers etc. The council has already made changes to weed management processes to reduce chemical usage.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing affordability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No Nightlife. No family restaurants/bars. TOO MANY HAIRDRESSERS, TAKEAWAYS	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	public transport needs to be more accessible and cheaper, trains and buses in and out of town	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more nightlife and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	I think it is about time West Lothian Council and West Lothian Leisure started treating staff with a bit more respect and consideration. Cutting hours and consultations on Staff contracts have an adverse affect on the Mental Health and Wellbeing of staff. And cutting the Bupa Healthcare benefit was a poor choice. Maybe Management should consider a wage deduction.	4. The council is already doing this.	Education - culture and leisure	The council's HR policy provides avenues to pillars of wellbeing support for all employees.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to walk to shops, services, leisure etc safely	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety of women/children walking alone	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	aswell as schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	local Places in livingston transport is good trains and bus links and fast serveces all day	4. The council is already doing this.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston shopping centre is good ☹️	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	most of night night life is Poor but then Local small pubs clubs closure during covid mostly when night life hit a massive Low closing down Over half local pubs in west lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My biggest worry is the amount of housing being built and the amount of green space being ruined. I know we have to build houses, however a lot of people are moving from Edinburgh to West Lothian and this would suggest the amount of housing isn't necessary. It's causing younger people from our area to have to move to another area while people moving from Edinburgh and pushing the housing prices up in our area. Other Council's put a lot of effort and money into tourism for example the Falkirk Wheel and The Kelpies. The list goes on. Our Council has a handful of areas for tourism, however they are not up to scratch with other Councils. Beecraigs is nice, however it has an old run down play park and a small visitor centre. Most other places to visit are the same. We really do need better tourism attractions. I note the Dechmont UFO Trail has nothing, but a big stone marking the spot. This could be invested in with a larger car park and a visitor centre along with a large play area which could be charged for entry. This could all bring money into the area. Please consider upgrading tourism attractions to not only attract tourism, but give our young people exciting places to visit nearby without having to travel to other Council Areas.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Where I stay is not central and takes 50minutes to walk my children to school/nursery. this is not ideal at all.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	activities for young people leaving school	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Has its own hospital	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Please provide glass recycling bin and continue to combine plastic, tin and cardboard together in one bin. Having the glass bin picked up once a month would help cut costs with regards to this.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
1	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	quiet spaces much like libraries where quiet is encouraged for the introverts and those with social anxiety	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	more funding to health and leisure facilities. swimming and fitness is a huge important part of living a healthy lifestyle. The current costs are not affordable to working class families	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	House prices can be pretty reasonable.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	has 3 autistic child - the council not putting enough money into specialist education for these children - mainstream education is not suitable - feels that the council is letting her children down	4. The council is already doing this.	Education - ASN	Funding is being provided for ASN.
1	OPERATIONAL SERVICES	Don't think public transport as in bus routes/times are as good as they should be given that most people would probably prefer to take a bus to work but are unable to do so because the times don't work	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	W Lothian is very clean in comparison to Edinburgh	4. The council is already doing this.	Operational services - litter and street cleansing	N/A

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport links need much improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Community bases like community centres or similar where people can meet and be signposted to who can help if issues arise	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	If housing to be built, it should be Council housing. Spoke recently to a homeless person in Linlithgow who was not allowed access to either a doctor or dentist for treatment with an abscess in his mouth because he has no fixed address. That situation reflects so poorly on us a society, community and council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	In order to meet the demands of people seeking housing in West Lothian there are various housing developments. Private and social housing is built as the people seeking housing will have different financial circumstances.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport links are important however, they are quite poor. Thinking buses available within and around Linlithgow to Livingston - lack of buses and not regular enough for using to get to and from work. Also train links to Stirling were taken off and that was a very poor decision. They have since started up again I believe but that let the users down.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	The wasted money is appalling - e.g. resetting speed limits, which was a farce and then putting them back again, which was also a farce - some changed, some not, some changed on the signs but not on the road and vice versa. The current situation leaves drivers not knowing which to believe and which is the legal requirement. The person who "planned" this fiasco should be demoted - some savings there!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please no more house building on green fields. Encourage our farmers for our future and our children's future. ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Tourism	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Facilities for children	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	After school and wrap around care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools and Educational facilities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Community Safety - a feeling of residents being safe and happy	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Proper support by the council & bus companies is vital to keeping open decent & affordable travel to other areas of Scotland, Car owners don't have to worry about getting around. Those of us who can't afford a car or are unable to drive for other reasons are treated with disdain regarding joined up & accessible transport links. Being able to get around & knowing that advertised services will run is essential to well being, as well as prosperity of retailers. No decent transport services reduces footfall on high streets etc.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	<p>Childcare facilities including nursery and wrap around care for schools. This is particularly true in Winchburgh. We (husband and I and one child) have moved here due to the marketing saying it was a good place to raise families and the promised train station and jobs in Edinburgh - we thought we would easily be able to manage including commuting time and wraparound childcare - there are no family members we can easily call upon for help with day to day childcare. We both need to work full time to pay the mortgage and council tax. Without a train station and speedy commute the wraparound care becomes even more essential to enable us to continue to work our full daily hours - including school breakfast club and the After School Club. The ASC is the only substantive after school provider from 3.15 until we finish work at 5.30 (and a private one - they could decide to stop operating tomorrow.) They do not operate Fridays from 12 noon and I have had to ask my employer to take the afternoon off to cover this weekly, but they would prefer it if I could have worked full time. If the ASC shut down - which as a private company they could do - one of us would have to quit full time work and take a lower paid part time job to do childcare - to be blunt it is unlikely we would be able to continue to afford the mortgage and we would likely be forced to sell up and leave Winchburgh. Next time we would choose somewhere with better childcare as our number one priority over all other considerations. There is definitely a push in the marketing material to get families to come to the Winchburgh redevelopment- working parents like us are generating council tax facilitating growth in West Lothian including paying for services for all. I think it</p>	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	This is currently being explored through the introduction of discretionary charging in Early years.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Education meeting the needs of every individual - very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Community Facilities - very important	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Crime Prevention - very important	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Inclusion & Wellbeing - very important;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More things for kids to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Youth clubs children's clubs international youth exchanges and residential.oportunities very important cld.youth services is an important service. A must for our children and youth in area.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Green energy - very important	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	FINANCE & PROPERTY	Affordability -very important	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	General ambience and clenliness	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
1	CORPORATE SERVICES	The services provided by West Lothian Council compared to neighbouring Councils.	4. The council is already doing this.	Corporate - council governance and decision making	The positive statement made by the respondent is acknowledged and welcomed.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Promote environmental protection by retaining green and brown spaces by stopping any future large scale housing developments in the area.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no decent nightlife in Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Maintenance of the existing facilities is vital to encourage people to respect there neighbourhood / environment. The council should with immediate affect stop maintains council gardens and enforce the need for tenants to look after and care for the homes they are renting / given. Failure to look after the property should result in eviction!, This excludes pensioners who aren't capable of cutting grass! ☹️	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing does not maintain gardens outside of the Garden Maintenance Scheme which is for vulnerable, disabled or older tenants. Tenants are required to maintain the decoration of their homes and their gardens under the current tenancy agreement

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	The council should clamp down on vandalism and graffiti and fly tipping imposing tougher penalties on offenders!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Services for communities, especially those with limited resources	4. The council is already doing this.	F&PS - council priorities and budgeting	The council will explore ways of delivering services and community activates in local areas.
1	SOCIAL POLICY	Support for Old age pensioner's to ensure they have adequate services and are looked after.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Better parking areas up the main streets. On street parking on our community streets have now become saturated thus a driving hazard, needs looked at immediately	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
1	OPERATIONAL SERVICES	The cycle network and access to NCR 75	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Positive comment
1	OPERATIONAL SERVICES	Lots of traffic free paths maintained for walking, running and cycling.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Positive comment
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Now retired so job opportunities not so essential at personal level	3. The respondent advised that they had no comment to make.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Cycle paths and appropriate safe routes to join transport links by foot or bike are important. Very difficult to get to a train station if you do not drive.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Positive comment

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feel like all the green space has been built on. We keep protesting and not being listened to. The community feeling is lost as the over population of small village. No increase of infrastructure just more people and less space to move. Don't know what else our communities can do to tell you to stop. There are brown sites to build on stop wasting out villages	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Ability to access green space and access to outdoor pursuits	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Good education opportunities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Sporting opportunities for children and young people provided through Active Schools and Community Sport	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	parking is becoming a nightmare in estates of Livingston, plenty of space but because some has to walk a few extra meters they think its okay to park on junctions/ corners obscuring views and yes I know your already saying Police problem its also a WLC SNT problem	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	having clean open space with no dog fouling, motorbikes, rivers and ponds minus a shopping trolley would also be nice. Maybe reintroduce environmental officer out and about. ☹️	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Sports centre very important. Must be affordable by all	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I have ticked transport links as very important, but unfortunately, this is very much lacking in this area.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and crime is very important.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The amount of theft, flytipping, dog fouling needs to be dealt with.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a small education and Engagement Team who deliver campaigns to deter fly-tipping, littering and are also working with partner organisations such as Police Scotland to deter and identify culprits.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	wreckless driving needs to be dealt with.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
1	EDUCATION	There needs to be investment for the middle range of kids to adults to keep their ass out of trouble/minds stimulated.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Outdoors facilities such as the outdoor sports, woodlands area or just the local parks, canal or loch are all excellent, and need to be preserved and maintained. I've already called out a lack of bins on the canal and needs a joined up thinking approach something in partnership with Scottish Canals. Locations which are easy to empty but within easy walking distance for (responsible) walkers.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
1	OPERATIONAL SERVICES	A skate park where the kids can hang out and be sociable with some shelter without needing too much structure but ensuring it's not a hub for anti social behaviour or drug dealers, so making it suitably monitored.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides skate parks and shelters at a number of larger parks across West Lothian. It would not be practicable to provide skateparks in every town or village.
1	EDUCATION	Schools are very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	The council actively playing a role in nuisance behaviour such as letting a dog bark to the detriment of those living in the area.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Houses taking up green spaces	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	The cost of living is lower than in the cities, e.g. property.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Over all spatial planning: semi-urban	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Work on more fun safe things for young adults	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Whilst it is critical to have green spaces etc, if these are not kept in a good state then these are next to useless.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	OPERATIONAL SERVICES	The good part off living in west lothian good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Council maintaining green areas properly in the housing estates.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	EDUCATION	Arts and theatre	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Opportunity for children to thrive.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Green spaces and our responsibility as caretakers of our environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	SOCIAL POLICY	Care of the elderly, access to medical and dental services.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Conditions of the roads and available parking in the town are appalling.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Adequate housing.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	As the main town in the central belt directly between Edinburgh and Glasgow, it is appalling that, while public transport (bus) between Livingston and Edinburgh exists, there is no direct bus service between Livingston and Glasgow. That should be rectified as soon as possible.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Reliable bus service from Lothian Country definitely not worst (First) bus	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council seem to favour Livingston as a whole. The Town Centre needs a full regeneration project.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council enhancement in support of local shops in the Town.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	To start with I love West Lothian have lived here 50 years it has always been a good place to live but I would like to see the plant areas being maintained better otherwise West Lothian is near on perfect	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The council no longer has the resources required to plant and maintain summer bedding areas.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It's the houses you need to be looking at sorting	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i love our town but it is not getting looked after. to be fair the people of bathgate could do better	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Having green areas in our streets, being kept clean and tidy.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	EDUCATION	West Lothian should have a larger Swimming pool like an Olympic size pool to accommodate the community of Livingstone and the whole of West Lothian.; ; Thank you.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	We need more trees and for our environment and wildlife Habitat's to be preserved. As our ecosystem needs to be protected for future generations to come. Planting more trees will help future generations and help save our planet. Utilise all properties to reduce building and carbon foot print.; ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian. The council is also committed to planting more trees in future years and is currently updating its Local Biodiversity Action Plan.
1	OPERATIONAL SERVICES	Children need play parks that will meet toodlers needs. As my grandson is 2 and play parks are very limited for his developmental stage.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	I've been waiting for over 6 month to get my roof done with slate's missing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	This is so you can justify building more houses without more resources	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	This survey confuses me. Are you asking about what is important to us because I can tell you what might be important doesn't mean that Bathgate has it - particularly where shops and services, and job opportunities are concerned.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Armadale housing needs upgraded badly ,the tenancies at the barbauchlaw area are sitting since 1932 pre tv . It's like housing sharing in these 4 in a blocks there is not insulation between upstairs and below. This causes a lot of neighbours too fall out also . I'm sick of hearing a couples sex life and phone calls ,kids running about . Even snoring . It's shocking no privacy for either houses . It's nothing too do with being in a 4 in a block either. As I have lived in 4 in a blocks for years before . The coucil came and nailed sound board too the ceiling absolutely useless . We need insulation and new floor boards .The full street is going three the same . Bloody update your houses thank you	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - council facilities and opening hours	The council is developing a future housing investment programme.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	More walkways for people.	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
1	OPERATIONAL SERVICES	Need bus link between Livingston & Glasgow like other areas which has citylink as we don't have service for Glasgow if want go to Glasgow by bus have to go into Edinburgh	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	To have transport especially for older residents in Ladywell at Tern Brae, Swift Brae and Scott Brae restored again, this was halted during covid and never returned as yet, the elderly struggle to walk up and down the hill or to walk over to the other side of Ladywell so to have this service returned would make a massive difference. To have the pavement raised at the bus stops seems a waste when there are no buses to use them, more money than sense if you ask me.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Open west calder high schools swimming pool to the public like it was meant to be!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	West Lothian Leisure to explore opportunities.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I think tenants especially younger ones should be well vetted before being given a tenancy , I have a druggie living next to me and suffer a lot getting no sleep as his friends who come to get their drugs in the middle of the night his door is right next to my bedroom window, neighbours on either side of me borrowing money and not giving it back, I'm frightened in my house as my husband is very ill in a nursing home.; I'm trying now to get an exchange although I love my house and where I live but it seems druggies get more looked after than elderly.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - crime and ASB	The council will allocate housing as per the law. Having a vulnerability or an addiction does not remove an individuals rights to be housed. If there is antisocial behaviour or negative behaviour happening please speak to your housing officer and the Safer Neighbourhood team for support.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Housing - WLC should make current tenants in a bad situation there priority for rehousing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Council housing is allocated based on Housing Need. Applicants circumstances are scored and they are then housed based on that need.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Good well maintained Housing. Something WE don't have..!!	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council operates over 14000 properties in West Lothian. The properties are well maintained with significant investment made each year to refurbish stock and improve it to meet ever increasing standards.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	I love where I live its got the huge park right beside me I have a 6yr old grandson who loves going to the park, my big concern is a neighbour who also lives here are well know by police and council they are drug dealers one day the police did manage to get into this house they had sniffer dogs over at the park where they found drugs this is a very dangerous thing if a kid finds them, her window is broken at the front of her house there are so many people going out and in to this house, I know resources are low but to have 4 front doors that I know of after police busted there doors in, you introduced a policy a few years back 2 strikes and they were meant to be removed from the house where they distribute drugs you should have used that policy with this woman, I don't want my name used as that can put me in danger.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - police, fire and other partners	If the neighbour resides in a council property then please speak to the local housing office for advice and assistance. For tenants the council does not operate a policy that removes tenants after a certain number of incidents. The council must, and does, follow the law regarding evictions. If your neighbour is in a private property please contact the police regarding any incidents
1	OPERATIONAL SERVICES	buses aren't very good around here either.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	One or more shops like a co op should be build somewhere in the village. I don't know I just know having a small shop in the local area would be if it every single house around here. We have to travel to Bathgate just for a pint of milk if we run out. Maybe a petrol station in the village.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	A lot of these locations are needed up dated there a shop in fauldhouse that is run down and a eye sore to the community, if it was done up it would encourage more people, you rent off shops and this one is a disgrace? It's on the Main Street fauldhouse	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Nice community friendly helpfull	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	buses to run late up until 10.30pm 11pm	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wester inch needs shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Like to see, better, care for senior citizens, in care homes. ; Where my s-in-law. Is in livingstone care.; Where some staff, seem to be negligent.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian has a massive shorted of things to do for family's, also lots of areas are very deprived and run down .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	all spoilt by terrible roads, absolutely shocking 100 potholes per mile	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	I think the upkeep of the houses like some in Livingston village need some attention to the harling and having some of the older houses made warmer as they are freezing in winter and cost a fortune to heat in winter. Updated insulation would help	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
1	OPERATIONAL SERVICES	Paths suitable for wheelchairs around reservoir and parks. Shelters for older people to rest when exercising.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a capital investment programme to improve parks including accessibility and park furniture.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops in wester inch	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Something for kids and young adults to do.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Cleanliness about the streets.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, drug abuse and policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	cleanliness of the area,	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Poor number of houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Better transport links to different towns	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Sport/recreation/culture/dance community driven,	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	mentoring programmes,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	talent focussed training of youngsters + RRR's,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	maintaining local environment green belt,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	FINANCE & PROPERTY	Food banks as a going concern.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	vocational training and skills development,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	encouragement of local small businesses,	4. The council is already doing this.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Locally grown food Community driven, ☒	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	family//cell networks leading to inclusivity of single households (share and help).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bring back market stalls, community farming for growing veg and fruits this would be great for the community to bond and an amazing life skill and discipline for children.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	The down side with the council is you can not get through to them on the phone and they take so long repairing anything I have waited over a year for a new door and my mother has waited over 6 months or more with severe dampness it's not good enough thanks	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Livingston is situated central of Scotland and reaching to major cities are vey easy and transport is good	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shopping centre is also very good.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	we have a community centre that used to do lots for the community but not very much these day	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Needs reliable bus services,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	thier is no night life in this village,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	a GP service non existent,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ideally situated in the countryside but not too dark away from 2 major hubs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Broxburn has lovely walks and lots of play areas for kids such a beautiful place to live Bathgate's full of hills and empty parks that could be made into a play park for children there are some but there no where near the houses at the top of the hill for the kids	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think a motocross track should be opened in the west lothian area could be a good business opportunity for someone creating job's and its somewhere legal and safe for people with bikes cut down on anti social behaviour as they call it a call it bored and there's loads of private land not being used for anything and could be used to better the place for all people with bike have somewhere to go and there isn't as much trouble	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Would like to see the Main Street shops ect upgraded and brightened up	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	As a pensioner i would prefer the grass cutting service was still available to cut the grass in my gardens.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides a garden maintenance scheme for the elderly and disabled for tenants of council owned properties.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough facilities in this village or financial support a community that has been downgraded over the years with little or no support from governing bodies.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no night life or leisure facility's in Blackburn soon there will be no shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Family friendly amenities are important	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Housing, more housing for people who haven't yet been offered a home of there own. Rather than having people who have suitable homes and just want a move because...	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	local services have declined over the years due to lack of funding we have no adequate activities for youths, the elderly or any other minority group suck as single vulnerable young parents / children	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel theses are issues thats should have been adversed years ago when they types of services started to decline. People and now left with no social opportunities and community environment no longer exist. This impacts on Mental health services, addiction, crime and every other aspect of community life	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education/Schools etc	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Healthcare - Doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	WE live on Edinburgh road and as you are aware that traffic (cars) now go faster can it be possible to slow down with speed signs and speed bumps before old age pensioners and kids get knock down; ; I am very aware of volume of traffic as cars are parked both sides of the road; ; I thank you for reading and hopefully something will happen	4. The council is already doing this.	Operational services - roads and parking	These measures and traffic calming are implemented where required through the Accident Investigation and Prevention programme.
1	EDUCATION	More clubs for the young ones between 14 to 17 years old	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs
1	OPERATIONAL SERVICES	Place for car park	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Bus service from first bus is an absolute joke	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I've been waiting since the first storms to have the fence to the drying green to be replaced it was looked at by two of your work men but still waiting I have to clean up the dog poo" as they wonder in and out of the drying green PLEASE HELP "; THANKS.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Nothing	3. The respondent advised that they had no comment to make.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The streets are a mess there's weeds growing up everywhere it is shocking but the tenants get into bother if there gardens a mess the council has a cheek they are needing to look at the streets first and when you go down some roads all throng grass and weeds needing something done about it	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Need to get something for the Kids to do as some are setting fires	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The only problem within Livingston area is: Road edging is covered by grass, which can make it very dangerous for Veichles under normal weather conditions, and even worse in the winter, I have taken this up with my local councillor ***** two years ago, and still nothing has been done, to improve the road edging. It is very disappointing that WLC are doing nothing about this, it makes it look like Livingston is a tip. I believe this problem has been caused by staff shortages, due to seasonal workers not being taken back On, or existing staff being made redundant, or used elsewhere with the WLC district. Other problems being very long grass area's within Livingston, and I understand the reason for this, however the way it looks, again makes Livingston look like a dump. A holiday site that I stay at back and forth also has these area's for the same reason, however they have made a design out of these area's and it actually looks very nice, and not looking like a dump, hopefully this is something that WLC can look at, to make Livingston look neat and tidy, instead of looking like a dump.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	West Lothian needs to stop antisocial behaviour	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Very isolated village there is no bus service	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	SOCIAL POLICY	Very isolated village as we have no GP as have to go to Fauldhouse for that	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Should be more done for the younger generations to do after school and holiday periods instead of hanging round shops and causing damaged to properties .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	A short (15minutes) trip away from one of the worlds best known cities for art, culture and history.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As well as the great shopping in west lothian we can enjoy everything that Edinburgh has to offer without having to live there. Having a major international airport on our doorstep.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	The location of St.John's Hospital.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Easy access and services for wheelchair dependant people to be available	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need a iceland or farm foods in Blackridge so we don't have to travel to Bathgate every time we need shopping. Especially for elderly and people with disabilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	A bus service which reaches all. You should not have to walk 1mile downhill and then 1 mile uphill through woods to get a bus	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	We needs safe walking routes/paths that everyone can use, that are not in secluded places.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
1	OPERATIONAL SERVICES	Disabled parking spaces. There is not one in Whitburn Main Street yet there are parking bays for electric cars. Very unfair	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Sack the council.; Traitors to Scotland.;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	All housing officers have given every council house to foreigners. That is treason. We voted out of the EU. Repatriate all foreigners immediately. Never send us your consultations again traitors.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Concentration should be on housing appropriately I myself have a constant barrage of noise from upstairs neighbour to which council representatives have done nothing about this.....I'm a 64 year woman who works full time and cannot get peace to rest between shifts due to the constant disrespect from neighbour.....if housing must be given in a block of 4 council allocation officers should be aware of who else is in that block	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken.
1	SOCIAL POLICY	Hospital access GP access	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	While all the things listed above are important I believe that upkeep of the paths is very important. I'm disabled and use a 4 wheeled walker. In Deans South we have a relatively good bus service, and trains, and getting on and off transport is great, the paths to the bus stops and train station are in a terrible state and they don't get worked on!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Needs more play areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Youth clubs and stop ins also for the teens all ages need some thing or the kids get bored and spill over into the streets drinking taking drugs any thing that gives them some thing to do . We need more now	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	We need more kids adventure parks in west Lothian there is absolutely nothing for the kids the parks are run down and very limited in play toys for all ages .	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More and more houses being built but nothing for the children in these houses .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Law abiding,non racist neighbours	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I travel all over uk & ireland and I must say that as soon as I enter West lothian from any direction the first thing I notice is that the grass & hedges are completely overgrown, the potholes on the roads are a disgrace, stayed in west lothian for 40 years & it must be one of the most depressing areas to live & work now. It used to be a great area but the cutbacks are totally obvious, no bank or cashline machine for my branch & nobody interacts now. Hopefully move away as soon as possible, preferably ireland or somewhere that isn't a complete nanny state.	4. The council is already doing this.	Operational services - roads and parking	Through appropriate maintenance

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Condition of the pathways green spaces and parks. Also overall look of the town. A lot of people outside Livingston don't like the look of the place as when they drive through all they see is dated buildings and uncut grass. It gives a bad impression	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To many houses build causing over population in area affordable housing only few of many thousand's off private houses build pushing house prices up in local areas	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Do not have enough to do with in the way of college, ice rink, classes for adults, training courses , outdoor learning jobs, money in community i.e if rent was all inclusive with Gym, swimming,golf, regardless of single person or large family unit's, council tax,gas , electric, training and learning in local town's for any job you are looking to do , h conditioning thing's to pulled together as a one meets all criteria.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Maybe a Cleaner place would be lovely	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Well performing schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	low crime.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I wish to leave West Lothian as soon as possible as it is now nothing more than a housing estate filled with identical modern housing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Business on main street...some shop fronts appear poor...buildings messy and direlect .. place looks unkempt..also too much of salons all providing same...we need variety..to bring people to Whitburn..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The community coming together to help find ways to help other people that are less likely to be able to help themselves. .	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I have lived in Armadale all my life and my parents for many generations.im in a council property at Bridgecastle road always worked and payed full rent.only bad thing about our street is that nothing gets done about rough cast roof or even kitchen or bathroom been here 12 year but this street seems to get ignored with major renovations.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	The boghall community centre could be used for other things other than just the after school clubs for children . What about something for the adults ?.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West lothian has none of above	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Nice clean surroundings	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Places of worship	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no community. The council have destroyed it .by not listening to the people who have lived here most of there lives	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Travel is very easy and very good with Buses and Train .	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shopping is great with lots of choices for all you need .	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	The Doctors at the Health Centre provide the best care under difficult times and Government should give more for keeping us in good Heath .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	I have only moved here in January to Sheltered Housing and I am very pleased with my accommodation and the Staff are very helpful and friendly helping me settling in. The Council have provided excellent accommodation service and help in my situation being a pensioner and Heath problems .	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	There is a severe drug problem in Armadale and this an issue that is only getting worse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Tourism could be a higher priority and more visible to tourists heading to large cities nearby but miss West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Economic development is driven by connectivity. Livingston needs to move beyond having just reasonable access to Edinburgh and Glasgow by train. Now that rail services have been taken over by the SNP Administration at Holyrood, the services are poorer than had been the case a few years ago. There is a significant practical and ecological case for inter city trains operating on the West Coast Main Line to stop at a newly created Station in the South of Livingston, before suitable locations have been used for other purposes. First of all, the lack of reliability of trains through to Edinburgh extends journey times given the necessity to take a train earlier than strictly necessary to take account of possible cancellations. Secondly, it is not environmentally friendly to have to travel in to Edinburgh by car to catch a train that goes back out through the County in which you live. Thirdly, if major companies do not have easy transport access to West Lothian, they are unlikely to be minded to establish a business location here with the detrimental affect on job creation.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am very happy were I live	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	CORPORATE SERVICES	If a private company managed the w l c budget; Money would go further ... w l c do not care; It's someone else money so they don't care on the spend waste	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
1	FINANCE & PROPERTY	Needing to look at the spending waste ; Where is all the initiative to reduce spending at West Lothian council	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
1	OPERATIONAL SERVICES	No 2 community services where can you work smarter; And more efficient; Six bins for every household really!!!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
1	SOCIAL POLICY	Need to focus on priorities. No1 important healthcare services if you don't have your health you have nothing;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	activities for young children	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Enriching Dog walking and	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety of citizens	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the infrastructure to support this	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	We need more young people transitioning from school to workplace/college help I.e. more like Gordon hunter but that can take on the role after school	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I walk everyday so green spaces are very important to me. It keeps me centred and calm. I love living in a community where everyone smiles and says good morning .	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	I have a 19 year old no 16 year old and neither have anywhere much to go to be with people of the same age. Except hanging around the football pitches and parks	9. The respondent made a comment on the survey question	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	CORPORATE SERVICES	I think that to some extent the importance of something is distinct from whether it is the best part of living in West Lothian	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Keeping the town clean and tidy	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	CORPORATE SERVICES	People like councillor Laurence Fitzpatrick who has put in a lot of work for West Lothian council and its people and All Councillors thank you	1. The respondent feels that this is important to them/their community	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Interest groups	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Council houses should be available to buy	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government.
1	EDUCATION	We're I live there's nothing for the children to do so my idea is why no try a youth clubs for all ages starting ages 5 to 18 do like for ages 5 can do painting arts and crafts day trips for all ages activities camping for all ages cooking lessons or u can just chill with a move of ur own choices and depending money we can try to make a difference to children and keep them out of bother	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs.

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1	OPERATIONAL SERVICES	Grass cutting for people who cant do it themselves, this is not being done regularly	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	the availability of after school provision is also a massive issue as the schools expand, and the community grows, but the local asc (little flyers) are facing barriers to expand and accommodate growth.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council is supporting out of school care provision.
1	OPERATIONAL SERVICES	The public transport provision in Winchburgh is absolutely terrible. We bought here on the promise of a train station, which has yet to even start, and the bus service is completely sub-standard.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council should be doing more in this respect to not only support the community but also allowing local businesses to thrive and grow.	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education should be number 1, question doesn't even appear in list	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Sports facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	wildlife areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Why don't you do things for our young people. This Gen X, remembers having plenty to do, with clubs and events. The youth need alternatives to mindless vandalism, alcohol and early pregnancy/impregnation. The SNP do NOTHING for our young people. EVERYTHING, for those, who don't belong. It's very wrong. Our youth, are our future, God help us.	4. The council is already doing this.	Education - youth and community activities	Through the CLD plan, the Council aims to deliver a range of targeted, preventative, diversionary and educational interventions to reduce anti-social behaviour.
1	OPERATIONAL SERVICES	Roads and paths need imp	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
1	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour addressed.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Preventative local policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	More transport options especially during the night to/from Edinburgh. This will help people who work shifts (very early ones or night shifts) especially low emission zone coming soon.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being near cities and country	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Business friendly	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	History, heritage and attractiveness of Linlithgow and surrounding area	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Love the fact the Council are providing better cycling and walking routes between some towns and villages as the majority of cyclists on the roads are so arrogant and selfish towards car drivers, yet pay nothing towards the roads and do not need insurance!! As for the walkers, it makes things so much safer for families to be able to walk between towns and villages. Well done for this and you seem more pro-active than some other Counties.	1. The respondent feels that this is important to them/their community	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Hate the fact that in Seafeld, the Council provided some nice outdoor seating for the locals to enjoy sitting on a nice day - but Council also chose to put dog litter bins within 3 feet of them. (no exaggeration). I would like to invite the Councillors to try sitting on them on a warm day and savour the utterly rancid stench of dog - shit. Seriously flawed planning !	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Officers will review the location of the bins
1	HOUSING, CUSTOMER & BUILDING SERVICES	Not enuf council house especially bungalows	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
1	OPERATIONAL SERVICES	There are no public transport links..Nearest is 3/4 -1mile away Very difficult for elderley to access public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Crime Prevention; Anti Social behaviour; Safer communities ;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Promoting Opportunities for young people	4. The council is already doing this.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Bring Community Education back.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Places for community to meet. Groups for older people.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Accessibility	4. The council is already doing this.	Operational services - roads and parking	Through accessibility funding when made available
1	EDUCATION	More stuff for kids	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The range of housing available.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I was born in Greenrigg in the house and I like the peace and quiet, except when families don't look after their house or garden, people that have been housed here and don't care as long as they get their rent paid	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties the
1	OPERATIONAL SERVICES	Excellent bin-men.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Need more attention to pothole maintenance and new tarmac footpath to Aldi from Clarkson Road.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Friendliness of residents.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Green spaces could do with a review since building of new high school - some important paths need attention	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety by policing in area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Safe, tidy spaces which are treated respectfully	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Cheaper housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Gardening properly completed in public areas. Tidying of litter in public places.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Bus service near house	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops easy to get to	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Living out in the county with beautiful scenery and country walk is very important.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	I need help getting a new house totally depressed in this one and don't get any help from council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Community spirit depends on open spaces and parks, culture and leisure, night life and transport links.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Community spirit depends on open spaces and parks, culture and leisure, night life and transport links.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Community spirit depends on open spaces and parks, culture and leisure, night life and transport links.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Community spirit depends on open spaces and parks, culture and leisure, night life and transport links.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less houses, more amenities and green space	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	When people leave there gardens a mess and the people who are on benefits seem to get looked after more the the elderly in our community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Education services for our secondary school age children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Dechmont is a great place to live but is under threat of being over developed.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I live outside west lothian but work for WLC and make use of shopping and other facilities in the area	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow is the client's preferred location and is central to everything	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Daughter does all shopping but i stay at home majority of the time.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	VERY GOOD MEDICAL CENTRE	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	NHS. Services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Broxburn offers good access to Edinburgh, without the hefty price tag	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Although neutral for culture and leisure and night life I do feel these should be considered very important and rather than getting cut they should be getting developed. We have enough shops. No idea regarding services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Pity they keep taking buses off routes	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	EDUCATION	schools that are properly equipped and functioning	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Great cycle networks	1. The respondent feels that this is important to them/their community	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Affordable leisure opportunities for children.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	also house prices and easy commute	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Bathgate has deteriorated over the years I have lived here. The open green spaces are also becoming overgrown (trees are not being cared for) and the litter has increased.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Parking in the villages. Lower kerbs for mobility scooters and disabled parking bays	4. The council is already doing this.	Operational services - roads and parking	Through accessibility funding when made available
1	OPERATIONAL SERVICES	More outdoor space and walks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Central location	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more shops in Blackburn, especially for elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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1	OPERATIONAL SERVICES	Rural parts, access to parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	cycle tracks	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The price difference between Edinburgh and West Lothian for houses made it more affordable to live out of the city and commute in.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Community shared services such as parks/ green spaces/ initiatives	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Restaurants	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Open spaces, parks and green spaces are the most important to me	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	We are very lucky in our area as we only have to walk a long the road and go for forest walks.	1. The respondent feels that this is important to them/their community	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	proximity to family - have lived in the area all my life	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To me Livingston is a super place to live and provides families with good amenities and links to travel to all parts of Scotland. Lots of countryside however is being removed by house building developers who put profit before environment.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport links to Bridgend not great/costly; 2. Need travel to Linlithgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	We need more council homes	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport links are terrible,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shop, no leisure activities, no night life	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the affordability of housing compared to other more expensive places	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Play parks for the children in alot off the open spaces which are left empty	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	The schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Would be fantastic if there was a tram link to Edinburgh by extending the line to Newbridge or even further into A89/Livingston.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Miss the range of shopping lost by closure of department store in Livingston - need a replacement John Lewis/larger M&S.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Condition and appearance of blocks of flats where I live on high street and maintenance of the surrounding land.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The amount of greenery if very important to me and I hate seeing more houses being built on any patch of green land.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	CORPORATE SERVICES	All of the above are important to the community. However all lose significance if they are not maintained and improved upon when possible. The cuts are having and will have a detrimental knock on effect on the quality of life for every resident in West Lothian. They should be fought tooth and nail by everyone - council officers, elected members, trade unions, staff community groups etc.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Central location close to Edinburgh and Glasgow and local community spirit.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Tidy sheets and parks the street are filthy	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We don't have anything in Bellsquarry.unless you have children at school and its a disgrace with parents.but nothing gets done	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Need to make cheaper transport £6.00 + return ticket Blackburn to Livingston (5 miles x 2 10 miles) foreign countries do it a lot less for miles.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to build more relaxing green zones - like Japanese nice places to view relax within zone. See children playing safely, bring community spirit together with better communication, with groups of people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Good for able bodied transport links and can be uncomfortable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Decimated local shopping facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many houses being built - reducing the surrounding countryside to an urban sprawl. Shops, amenities and services lacking far behind population growth.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	All we need now is permanent home near to kids schools and the shops.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
1	EDUCATION	I am a swimmer, but there are few pools where you can do lengths and none where you can have a proper shower (ie naked) afterwards.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We benefit from job opportunities in Edinburgh.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't think that the shops, culture & night life are good in West Lothian. The supermarkets are just the same as any where. For better shops and culture I go into Edinburgh.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Good house	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Access to high quality education and early learning and childcare	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	The football club	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Railway and transport hub improvements.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The denial of access to petrol & diesel engines (see later) needs planning of park & ride public transport (battery buses). We can not go on polluting the atmosphere in town centres.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	We need better public transport services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Public transport is very important. Unfortunately there are no bus services which go from springfield to Edinburgh city centre.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	EDUCATION	Schools and Educational opportunities - very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Tree and Woodland maintenance and protection - very important;	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Buses and train services should be improved as they don't run often enough and when they do run it not guaranteed to turn up which affects access local areas or commuting to work especially if you don't have car and/ disabled.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	A healthy environment to work and live in.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Less pollution in the river almond	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Gala Days,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments.
1	EDUCATION	good schools and nurseries.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	CORPORATE SERVICES	All the above are important	1. The respondent feels that this is important to them/their community	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	It's important to me that there are good transport links but this only seems to happen to this in Bathgate or Livingston ! Balackridge is always forgot en	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	I want to live in a clean and safe environment where I can exercise outdoors safely and indoors when required.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	the parks and green spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Regular bus services are very important	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Rail link would be good as bus service is very erratic.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The denial of access of petrol & diesel engines (see later) needs planning of park & ride public transport (battery buses) we cannot go on polluting the atmosphere in town centres.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	The canal	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	I should like a bus connection to South Queensferry from Linlithgow and an occasional bus from The Cross to Beecraigs	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Why are there no bus timetables at most bus stops in Bathgate e.g. outside council buildings? No bus link from Bathgate to Livingston Village.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Rail links good east-west but nothing north-south	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Delays in Winchburgh station - please fight for this	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The lack of care of grass edges makes the entrance into Livingston sad and unloved. Going along dual carriageway there is rubbish all through the long grass. It used to be so beautiful with trimmed grass, crocuses and daffodils	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	EDUCATION	Used to attend leisure activities however can no longer afford these.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Officers will pass this comment to West Lothian Leisure.
1	OPERATIONAL SERVICES	Path network for alternative to driving.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
1	HOUSING, CUSTOMER & BUILDING SERVICES	Crack down on antisocial behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Tenants and home owners looking after their properties as per tenancy agreements.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Clean and tidy housing estates.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	OPERATIONAL SERVICES	Bring back at least 1 free refuse collection per year for households.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Improve street lighting.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sufficient parking in residential areas.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Our green spaces and wild life should be embraced.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	We desperately need traffic calming measure especially towards the train station end of the village, through the railway bridge out towards Shotts, the speed and frequency of cars speeding along this stretch of road is beyond a joke. The entrance to the fiorest walk is right on the Bend and visibility is extremely poor as you have to come onto the rd in order to look for traffic coming under the bridge.	4. The council is already doing this.	Operational services - roads and parking	These measures and traffic calming are implemented where required through the Accident Investigation and Prevention programme.
1	OPERATIONAL SERVICES	Livingston, place looks like a shit hole with poor landscaping and lack of grass cutting	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No light life in Livingston	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Disabled inclusivity	4. The council is already doing this.	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Clubs and events	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I like the feeling of feeling like I live in the countryside but still close enough to get in to Edinburgh and Glasgow.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable spaces and events that everyone can afford. Too many people excluded from activities that cost so much. Especially in the school holidays where low income families struggle even more to make ends meet.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Transport links are crucial for work and pleasure and getting to other areas. These devices are too expensive and again impact the lowest income families most. Train fares are ridiculous and the services a joke. I know that this is outworn the councils remit but it impacts my ability to visit other places without taking the car so has an environmental impact.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	Good healthcare families as well as social are support for my family and me as a carer	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Cycle tracks	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
1	OPERATIONAL SERVICES	Road safety	4. The council is already doing this.	Operational services - roads and parking	The annual Accident Investigation and Prevention programme delivers casualty reduction and improves road safety
1	OPERATIONAL SERVICES	Outdoor spaces;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing for new generations	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage visitors	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	More community centre or groups within the community for children, ie parent and toddler, activities for children of all ages.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	And road safety throughout village	1. The respondent feels that this is important to them/their community	Operational services - roads and parking	The annual Accident Investigation and Prevention programme delivers casualty reduction and improves road safety
1	SOCIAL POLICY	A local pharmacy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Improve open spacing for dog walking	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently investing in its core footpath network within parks and open spaces
1	OPERATIONAL SERVICES	Additional links to glasgow would be preferred.	4. The council is already doing this.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	EDUCATION	More culture and leisure for younger children	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Bins not getting emptied and left with tuns of rubbish when bins are ment to be every 2 weeks for both bins	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision, it is a complaint about standard of service and can be addressed through the complaints process available on the council's website
1	HOUSING, CUSTOMER & BUILDING SERVICES	Available social housing;	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Police - Not having 'local' police that know the community has many negative impacts including trust, local knowledge and a feeling of safety.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	stop bulldozing perfectly serviceable buildings that could be used to strip items for recycling (using long term unemployed) to separate the materials and store and reuse the serviceable ones.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not necessarily night life as in to go out clubbing but it would be nice to have some nice restaurants and bars with a good vibe.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	summer galas e.g deans are quite interesting	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Streets being clean and tidy, ; Grass cut; More bins	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Nothing to do	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I like the fact that it is close both to Edinburgh and Glasgow, the county is not overwhelmed by either of them. It still has a different "feel" to either of them. In addition, there is still so much history and green places which help to maintain this sense of difference.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	The community wings are amazing; Boghall drop in is the best	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Armadale would be a ideal location to live in if public transport joined up effectively.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more things for young people to do	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Open spaces, parks,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	trashed lack of bins at bus stops.	4. The council is already doing this.	Operational services - litter and street cleansing	The council is currently reviewing its litter bin plan and service. This includes looking at options for the placement of litter bins in green spaces and at busy bus stops.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More fast food outlets and greenspaces eroded by private housing (unaffordable).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not a great sense of community, which is sad and probably down to cuts in services especially by the Torys (community spirit hasn't been given a second thought). No night life in Livingston apart from restaurants. Clubs pubs closed and turned into expensive flats.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	FRIENDLY NEIGHBOURS	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	FRIENDS WITH DISABILITIES BEING ABLE TO VISIT ME AND FOR ME TO VISIT THEM. PLACES MORE ACCESSIBLE	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	To judge by the activities of some young people in the school holidays or at other times what they consider desirable for leisure facilities could be better!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Culture and leisure - Fauldhouse - partnership/swimming facilities - don't work for those working - closed at weekends. Is this similar in Bathgate, Whitburn, Livingston - ABSOLUTELY NOT!	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Good transport links SHOULD BE IMPORTANT IN A VILLAGE. Trains we have BUT PATHETIC BUS SERVICE! Shops should be important but seemingly NOT in WEST LOTHIAN. OK in Livingston but do we have transport to get there? Job opportunities NOT in Fauldhouse - do we have transport?	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	There isn't much nightlife for the younger people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Need something for off-road bikes, quads, etc.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Nursery	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	schools (education)	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Please sort out the congestion at Armadale Road at the traffic lights, where the shops are as there will be a very serious accident at some time in the near future.	4. The council is already doing this.	Operational services - roads and parking	The council monitors accidents through the annual AIP programme
1	OPERATIONAL SERVICES	Get bridge built over Avon Gorge to ease traffic.	4. The council is already doing this.	Operational services - roads and parking	Plans are already in place to progress this project

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	I love the walks all around Livingston and the pathways are reasonable only require cutting back hedges many paths now being taken over by these.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	HOUSING, CUSTOMER & BUILDING SERVICES	relatively low crime rates	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Open spaces, parks and green spaces very important for young people	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian needs to develop more of a music scene. Smaller towns elsewhere in southern Scotland and cities like Edinburgh, Glasgow and Aberdeen have much more concerts on.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Livingston is run down, scruffy.. The footpaths are unkempt, the roads a disgrace, on the slip road from the A705 to the A899 there's large and deep potholes and one nearly had an accident once, now I have to drive close to the side avoiding these, this has been so for months and nothing seems to have been done, indeed Livingston is riddled with dangerous potholes and you're doing nothing, why do we pay taxes?	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
1	OPERATIONAL SERVICES	I would like to see Whitburn have a remembrance/peaceful park with benches on the n Mmmm sun street away from the main road though. Somewhere like the old site of the Miners Welfare	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The green space is shrinking to accommodate more and more housing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is very little nightlife in Livingston to comment on	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	I think there should be a few chargers for electric cars it's the way forward and helping the environment	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	CORPORATE SERVICES	A local access point for talking to the council in an informal manor.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Security	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	quality of living space, access to park areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
1	SOCIAL POLICY	and the healthcare system	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	More play parks for kids and better maintained existing parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We can encourage people from major cities to come via rail, road or cycle and spend their money in our town if we change our mind set. Visit west lothian was a total embarrassment in the past. eg. getting there took the user to Odense in Denmark near a town of Middlefart and the symbols on the website for restaurants etc. shocking	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The look and feel of where I love	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The walking paths and cycling paths everywhere in West Lothian	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
1	OPERATIONAL SERVICES	I have noted transport links as very important however these still need to be improved. If we are being encouraged to use public transport more and become less reliant on cars then transport links and options need to be improved to allow access across West Lothian from Linlithgow. There also needs to be an improvement in options for public transport to cities to include train and bus. I note that Lothian Bus services serve wider West Lothian better than Linlithgow whereas services cut from Linlithgow to Edinburgh.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increased/ Improved access to affordable and social housing required for Linlithgow which is turning into a middle aged town with young people, who want to live in the area they have grown up priced out the private market with no alternative access to more affordable housing. Complete lack of availability of supported housing for people with disability thus inability to allow people to remain in their community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	Can't claim community spirit is important while sectarian marches are still allowed. That's just daft.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	the open spaces are full of drunk underagers smashing bottles everywhere. everybody in every position doesnt regard rules as anything to be listened to. take the legion... because its hot they open their emergency exit doors and disgusting men pour out and they drunkingly lear and swear at teenagers. when you raise this with management you are ignored!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	none of the above apply anymore. There is very little community spirit. people are too afraid to help each other. the shops are mainly second hand thrift shops	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	Sport facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	The sporting communities and ability to participate in a range of activities for people of all ages.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Wide safe spaces. Parks should be well lit with rangers in the evening.; Patrol of parks means safety	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The proximity to the countryside and other attractions e.g. Cairnpapple, Bathgate Hills etc	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The transport links aren't good.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Parks and green spaces are important for wildlife, it seems like the spaces are now disappearing so houses can be built	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	The Bathgate Hills	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	Funding given to areas should have been able to be used. Funds given to fauldhouse all; Plans for it to be used were not accepting so this money will be added back to pot instead of making improvements to our village! I have sent previous emails on this with no replies.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Use Polkemmit Golf Course	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Have bus pass	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Somewhere for 12 to 15 year olds	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	SOCIAL POLICY	More doctors and dentists;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Bus services needs to improve	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	No transport from bus services at the moment	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Not much buses come here	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Places for kids. There seems to be a policy of not replacing playpark equipment	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As a senior citizen living in a village is fine as my pace of life has shown down somewhat.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Looking after our wildlife and plants is very important.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	What is important is completely different from what is good. So unable to answer the above question!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	In my street 3 council houses sit empty, 1 for the last 2 years has been empty and was a homeless house. All 3 are 2 bedrooms get working families moved in and generate some money. Stop prioritizing criminals and people on benefits. Working families or disabled people should be prioritized. Criminals released should not be served first they are what will hurt villages.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	The council prioritises applicants as per the law and its allocation policy. This prioritisation happens based on Housing Need
1	OPERATIONAL SERVICES	Oh and the new £5000 bins wasn't very smart to save money	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	More open spaces needed for H&WB	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Like the community atmosphere; Easy commute to other town but still feel as if close to country.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Living in WL since 71. Transport links, rubbish into Edin + Glas. Buses terrible, too long - about an hour	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	OPERATIONAL SERVICES	Recycling services - very good best I've come across	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Excellent - open spaces + green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For over 65s not much stuff to do	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Just moved from Edinburgh so don't know anyone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	EDUCATION	free training for kids indoor activities run like youth club free to all kids	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	More football parks	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Not many well kept parks or green spaces or if they are, very small	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	You can't generalise West Lothian. Linlithgow is completely different from Livingston, Bathgate, Armadale etc. The survey needs to be more targeted.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments.
1	OPERATIONAL SERVICES	Clean, LITTER FREE open spaces, parks and green spaces are needed and very important	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A decent choice of shops, within reach.; Night life is non existent - no night club - so younger people head out of Livingston which takes business away from Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	In our centre we need a partnership centre, as in Broxburn. The present surgery is a disgrace. You have to wait up to 6 weeks for an urgent appointment. At present you have to look after yourself. they try to off load you to St Johns Hospital.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Since before 1975 it was always intimated that the A71 would be upgraded to cope with the number of traffic users. This has never been done and I'm sure there has been there has been thousands and thousands of new houses built. It is unfair to everyone. It needs to be done.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Yes, I like pathways but want to set an extra day. I phone my dad on Thursday, if miss my dad doesn't pick up I stay with gran. I phone him on a Friday and if he does pick up I phone him on a Saturday morning. Phone gran every night. Phone Nicola Tuesday and Thursday. Phone dad and phone gran at 8am.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	The roads & traffic are getting impossible.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The most important of things is to keep as many green spaces open spaces as possible all the time. ; Too many houses and other buildings are destroying the environment. Our wild life is not having a good time of it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	SOCIAL POLICY	Decent day care and respite services for my disabled daughter	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	Spaces for community spirit to thrive is very important	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	Transport and night life are very important and need to be upgraded they are both very poor	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Transport and night life are very important and need to be upgraded they are both very poor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	FINANCE & PROPERTY	car parking facilities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	It is a varied community with each village/town having history, sense of belonging and much variety. It has strong local community life to share and enjoy. Excellent libraries,	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	OPERATIONAL SERVICES	good connections by bus, train and Edinburgh / Glasgow airports opening up life experiences and educational advancement.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	variety of shops in Livingston centre as well as peripheral villages	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The historical side to Linlithgow and its ancient burgh.; Not allowing a company called Green King come into our beautiful town and tell us we are racist by calling 'The Black Bitch' pub that names - we even have a new statue to the historical 'Black Bitch'!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	too many green spaces have already disappeared affecting local wildlife. At least replace trees etc when building to allow a balance	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As I do not partake of night life and am retired I don't know about them	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	HOUSING, CUSTOMER & BUILDING SERVICES	accommodation and housing	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job Opportunity important however can be limited due to skill set and wage limits	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	More leisure activities for children and teenagers.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Our rail lines are usually pretty good to the big cities.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People coming together through social events is a great thing for communities.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Could do with more of a variation of shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to have more shops in Whitburn. There are no clothing or shoes shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	Bus service in Craigshill very bad.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities are important, however can be limited due to skill sets and wage limits.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	CORPORATE SERVICES	I am agoraphobic, PTSD, and mental health and physical health so most of the above i never do.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments.
1	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	With the continued developmental expansion currently taking place within Livingston I think more exempt from development green places for the residents.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	OPERATIONAL SERVICES	put more camara of security in parks the children play	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
1	EDUCATION	Lack of facilities that don't cost a fortune, especially for kids. Struggle to go swimming as times are booked out for private company swimming lessons.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
1	HOUSING, CUSTOMER & BUILDING SERVICES	Reduce anti social behavior / local crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be great if West Lothian could be more self-sustaining. Currently lots of people commute out to Edinburgh or Glasgow for work, leisure and services, and far too many people feel they need their car to get everywhere. I really support the idea of 20 minute neighbourhoods, where people could earn and spend their money locally, and travel by bike or foot - this would improve ownership and care of nature, open spaces, local economy and community ties.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Important to continue to provide as much social housing created both through WLC or RSL's across the whole of West Lothian. Investment in community facilities to keep them attractive and welcoming to communities. Cannot be expected that third sector will be the main delivery mechanism for community alone.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	upport delivery of public transport links that meet the needs of communities - buses that arrive in time for trains and ensure no community is isolated. Appreciate not all of this is within the Council's gift but where possible continue to work with public transport providers.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	opportunities for young people especially targeted work with more deprived areas	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Safety; reduce fear in town centres and local communities after certain time of night	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	It's not a coucil service, but access to health care is vital and is often compromised when new houses are built in a community with no thought as to the impact this will have on NHS services or road infrastructure.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Roads need major investment	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	parking restrictions	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Accessible housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	Loaded questions	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing needs to be affordable	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Common sense when spending budgets	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
2	OPERATIONAL SERVICES	Weed spraying on link estates as we are told you are responsible for this	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many new builds disproportionate to infrastructure	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Although I think access to open spaces is important I think it is adequate at the moment	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
2	HOUSING, CUSTOMER & BUILDING SERVICES	You could bring back libraries	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Funding for Additional Support Needs in all schools - primary and secondary. More support assistants and qualified special needs teachers.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	School improvements ie the planned spend for Eastertoun that was withdrawn	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Capital investment has been identified for the school. The comment refers to an application to the Scottish Government's Schools for the Future programme which was not successful
2	OPERATIONAL SERVICES	Road Management,	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Dropped kerbs for those who have disabilities walking	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Accessibility requests are listed and constructed when budget is made available

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Protect the nature. Stop building in green belt	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Up-keeping and maintenance of house borders that belong to the council.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently weed sprays borders twice per year and maintain bedding areas once per year.
2	EDUCATION	Schools need more funding for better resources	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Green spaces and residential gardens need to be better looked after, especially council houses as many are breaking their tenancy agreement by not looking after their gardens or the homes they have been given, most are more than capable of doing this but choose not to and it starts to make a place look like a slum.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council Housing Officers visit tenants who do not maintain their gardens and/or cut the grass. They are given notices and if they don't comply the council undertakes the works and recharges the tenant. Inspections were temporarily suspended due to COVID restrictions but have now started again.
2	EDUCATION	Access to outdoor paddling pool/swimming pool	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	I currently work for west lothian council. The current situation in housing and building services with employees is a joke. West lothian council right now if it is not the worst it is one of the worst paying councils out of the rest. That is not even down to the current standard of living crisis. People are leaving for employment elsewhere and the council cannot recruit anyone because of the money. The council is currently looking for 13 joiners an all time high probably. Not only this but most importantly apprentices are paying the price. They lack training and skills to be able to complete jobs to a high standard, the work that we have is mostly maintenance which is not good enough to be able to complete all the modules you have to accomplish your city and guilds.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
2	SOCIAL POLICY	Care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community spaces where diverse groups can socialise, share culture/leisure.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	road infrastructure	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Parking facilities in new build areas and provision of local shops/amenities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is a real lack of infrastructure in Whitburn that can cope with the new heartlands development and the influx of new families. The GP, pharmacy and dentist are very stretched and these services need to be extended to cope with the amount of people who now live in Whitburn.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public toilets . Payed or free . 24/7 avalaible. Like the one in Carmondeans Morrisons carpark.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Active travel.	4. The council is already doing this.	Operational services - public transport	Working with partners on active travel projects
2	SOCIAL POLICY	need a bigger health centre as east calder is getting bigger with more houses being built	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	I think Whitburn covers the above reasonably well except for culture as in an arts centre but that is not something 'needed' to survive.	1. The respondent feels that this is important to them/their community	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Support with energy costs	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	Support with cost of living;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
2	FINANCE & PROPERTY	Support for low income households;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
2	SOCIAL POLICY	Access to health centres, dentists and pharmacies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Plenty new housing but slow with practical amenities	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing not housing thats said to be affordable but real affordability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More places of employment need to be found ,so many industries have been lost over the years there needs to be a very positive thrust to bring more industry for the people to find work,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Parking or some kind of park and ride for both staff and service users at StJohns Hospital.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	School hours work opportunities for working Mum's.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing is certainly not required within the village of Mid Calder. The village is turning into another town!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we need to build more houses for 60-66 years old to keep families together	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	Ample parking at train stations	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	The way West Lothian looks after it's staff. The support is dreadful especially related to mental health. In education WLC has no idea whatsoever how badly they treat staff.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council recognises the positive difference our employees make to the everyday lives of West Lothian citizens. The council also accepts its responsibility for ensuring the health, safety and welfare of employees whilst at work and we will work to support employees to develop resilience and achieve and maintain healthy working lives.
2	OPERATIONAL SERVICES	Connecting the local villages by foot / bike safely. Currently no safe route for people from Breich to travel to Longridge Shop (the nearest shop on foot) various people crossing busy roads to get there/ regular people walking from longridge having to walk on the road to connect them to the next path. Friends live between the villages of Breich and Longridge and you cannot safely walk with children / bike ride to the next village to meet up for bike rides etc. I feel all villages in West Lothian should have connecting paths to the next one to encourage everyone to limit car usage / and increase exercise.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Football style pitch area next to Woodmuir primary (currently just flat green space) - perhaps have this lined with goals up to encourage young people to get active.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	It is not practicable to put goals up and line all areas of green space across West Lothian.
2	OPERATIONAL SERVICES	No safe parking at Breich train station, and no lights leading from the station to the Breich village to allow safe walking in the evening.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Street lights are currently present on A71 from the station to village
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we have enough housing being built in East Calder, our Health centre cannot cope with the new families moving to the Village or town now as it is so large.; ; we have lost most off our green spaces in the centre of our village leaving us with just half the park as the other side now supports our 3g pitch.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	FACILITIES FOR ADULT CHILDREN WITH LEARNING DIFFICULTIES	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Environmental improvements required in air quality.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	There has always been lots of rubbish lying about and trolleys in the River Almond, there are local clean up teams on Facebook that do a brilliant job but I feel that they can only do so much. We have lovely walk in and around Livingston Village and Livingston as a whole but it is blighted by the mess and dumping of rubbish.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
2	EDUCATION	Early Years and Children's services. Services for children with ASD/ADHD.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Many of our services and opportunities are located in one town (Livingston) with very poor transport connectivity existing between.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian has a large rural community. Creating and supporting local amenities, creates local jobs and builds a local economy, even in the smallest villages.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	A more robust approach against vandalism and anti social behaviour; More community police ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Safer and cleaner environment	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Greener public transport - more radical approach - fit to the future	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Nothing can beat the country' side	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to identify what each place has, what are its key qualities and build upon.; For example making the centre of Livingston the culture and leisure hub for West Lothian (theatre, community market, restaurants, cinema, music spaces, outdoor sports) and then focus other services and amenities for the other communities. Which means that people can travel to Livingston for a particular event/shops etc but all their day to day needs are met within their community.; Attracting investment and employers, who are environmentally conscious as well as open to community skill training and not just bring people in from outside West Lothian to work.; Above list is on community assets (physical), but there is no mention of other assets? What about community spirit, community services, groups etc - which could all be made better.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	better transport between Linlithgow and Livingston/other WLC towns.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing is desperately needed	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Outdoor sport gyms for all including disabled	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	more social housing especially for elderly,disabled,single people,bungalows would be amazing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	OPERATIONAL SERVICES	free transport for all. Proper joined up thinking on all aspects of transport, ie park and ride,trains and buses linking up timetables etc, buses from other areas to get to said rail and buse stations and stops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More community work done for elderly and disabled	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	less building of houses for the profit of greedy developers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New community hubs,as there is nothing being built in all the new areas of housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	New Gp surgeries,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The road network vastly needs improved.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Our local services such as doctors and dentists are oversubscribed, we cannot handle any more houses or people coming to armadale until we have another surgery.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Eliburn is devoid of any youth provision, all other areas of Livingston have this but Eliburn is ignored.	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allotments and community gardens	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Investment in education especially special ed facilities.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Investment in health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Bring back training courses, just because we have a college doesn't mean that's the problem solved!!! Training courses for ALL ages.	4. The council is already doing this.	Education - youth and community activities	Adult learning courses available

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	As I have already commented prieviously, access to shops etc and transport is very important, if we are to cut down on car usage going into cities and be enviromentally friendly transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As I have already commented prieviously, access to shops etc is very important	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	an understanding for disabled peoples needs in Linlithgow needs to be improved.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public transport is always a problem in a rural area as there are not enough people to make frequent services cost effective and infrequent services are of little use. More innovative ideas are needed.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	please see previous page re bus service	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow does not need more houses. the main route through the town is difficult at best at weekends and peak times, new houses would cripple the infrastructure even more and make the air quality even worse.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	probably not something the council can fix but there are too many new housing developments where the houses all look alike and are densely packed in with minimal sized gardens and lacking communal areas. of course, despite their lack of appeal, these new houses keep selling! More housing variety required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate town centre is a disgrace - it has been allowed to disintegrate into a ghost town and needs significant investment and focus to do the town justice.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More new affordable housing required.; New Health Centre in East Calder we have been waiting for 10years for this and no information given to the Community.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Youth crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Sustainability	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Newton has a community centre, seems very busy which is good.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Safer routes for cycling and for kids cycling to school.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through working in partnership with Sustrans
2	HOUSING, CUSTOMER & BUILDING SERVICES	need more council houses especially for young family living in accommodation not suitable for children and waiting lists far too high.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable homes for first time buyers.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Worry that all the new houses that are being built do not have the infrastructure (ie medical and school services) to cope.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	We need improved parking available on the Main Street	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
2	EDUCATION	Leisure where ... lots of gyms but people must pay and must be 16 yrs or older. What is there for teenagers. Swimming pool ?? Xcite Livingston only suitable for young child. Livingston needs to step up for the teenagers and give them places to go instead of hanging about the bus station and centre doors.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Gyms have age restrictions for use, there are alternative swimming pools
2	EDUCATION	DCHS should be open again for public swimming sessions.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing - new builds need to be heavily monitored as builders cannot be trusted to be fully compliant with building regs ie insulation, lintels, etc! Buyers are then left to sort out non compliant issues	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Schools could be improved	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	CLEAN STREETS AND ENVIRONMENT. THIS ENCOURAGES LOCALS TO GO OUT AND ABOUT AND VISITORS TO INVEST	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	The space at the Victoria Halls to be made into a social area rather than just left how it is.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council buildings and opening hours	This land is in private ownership.
2	OPERATIONAL SERVICES	The space at the Victoria Halls to be made into a social area rather than just left how it is.; The town is looking a bit unkempt compared to years gone by. Grass cutting at the side of Blackness Road for instance.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	OPERATIONAL SERVICES	Transport links poor	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Need to see improved connection to railway stations - I'd like to see buses during key times from calderwood (east calder) to kirknewton and uphall stations	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New Housing should only be constructed if Passive Housing standards can be met with ALL new structures, Sustainable Development means just that. Something that can be continued without adding to our climate burden.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	In my opinion there are not enough community facilities open in Livingston, especially for teens. We need more leisure facilities also , get the high schools opened so public can use gyms/ pools cafes etc	4. The council is already doing this.	Education - culture and leisure	Two Community High Schools in Livingston allow public access
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are too many houses being built around West Lothian, the infrastructure is not there to cope with the influx of more people. The trains are packed at peak times, the roads are heaving all the time. It's nigh on impossible to get a doctor or dentist appointment as it is.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	council need to maintain the country park	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The bus services have been dreadful of late with people potentially losing employment as they have no reliable public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have an expanding community in Winchburgh where the new houses are being built faster than the amenities. The railway station has been promised and fallen through so many times it's really disappointing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	After school childcare needs to be improved, so many children moving into the village it is great to get the new schools built but there's a massive gap in availability of after school childcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Social work services!	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Houses for buyers. We've been trying to move but there no houses at the size we need.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Obviously in a perfect world we would have all these things, more needs done to give teens things to do and reduce antisocial behaviour.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	While more housing is required its social housing we need and not more expensive new builds	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The newbuilds built by the council all have social housing rents and are significantly cheaper for tenants. Where the private sector builds homes for sale or rent they are allowed to determine the price for their goods and services.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	We committed to staying in WL with our young family on the promise of better transport links in Winchburgh. While the M9 slip roads are going to be super useful, better public transport options are desperately needed. The bus service is slow and unreliable and a train station seems to be an empty promise.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Sort out the public transport links please. They are absolutely shockingly unreliable currently	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Need more parking or drive ways in the council street	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	The current bus service is shocking! First Bus (X38 and 600) cannot be allowed to continue like this	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Further job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To stop building more houses and keep the green spaces	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	More thought put into disability & mobility access to, parks, shops, cemetery. Just became a wheelchair user & finding it a nightmare to go anywhere alone.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils park improvement programme considers accessibility and accessible play equipment when upgrade park infrastructure.
2	EDUCATION	Need more things for teenagers, & cheaper activities for people on benefits	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need to stop eroding the communities that are here by continuing to build on every available green space	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Encourage youths to engage in culture and sports by running a free club for one's who struggling	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Safety measures, more police on the streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Again, we need to protect our open spaces, green fields.; There needs to be a balance.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Would be nice if the footpaths were suitable for disabled people to use	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accessibility requests are listed and constructed when budget is made available

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough decent eating places or leisure activities. Large leisure pool, concert venue, ice rink would be good.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing has to be affordable. Lots of "new" housing is being taken up by people vacating Edinburgh as it becomes increasingly unaffordable. Housing being built here is out of reach of most local people due to the price. Affordable housing for second generation kids who don't want to leave their home town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop approving new housing developments. The existing infrastructure - schools, medical services - cannot cope	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Parking is a massive problem, lack of spaces and lack of monitoring those who break the rules and block the town/use blue badge spaces. Much better Police presence in the town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Gap sites sorted. Someone from council needs to stop sitting on their hands and move these two along.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	no real places for young adults or teenagers to access for leisure	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All of which are lacking in livingston except acces to shops.; Livingston is low payed jobs high rent	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No new 5+ bedroom houses built that no one can afford. ESPECIALLY THOSE BUILT ILLEGALLY ON GREEN SPACES	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Not enough facilities for teenagers, my daughter is 13 and other kids are hanging about at chip shops etc maybe more at night like youth groups would be a massive help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Big miss with the community centre been closed.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Whitburn would greatly benefit from 3G sports pitches instead of the kids playing on the grass where people walk their dogs. Kids and dogs would benefit from separate areas like towns like Bathgate and fauldhouse have their own	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Not enough support for summer from nursery who are now all wanting to operate term time	4. The council is already doing this.	Education - early years	Specific case which officers have addressed with family.
2	OPERATIONAL SERVICES	Existing infrastructure eg roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More public services, ie doctors, schools.... Too many housing estates built without the facilities to provide adequately resulting in overcrowded schools and ridiculous appointments schedules at surgeries.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	We need far more social housing, especially 1 and 2 bedroom flats, instead of fancy houses that you place non rent paying people in. There are grown adults (I have a 38 yr old) still living with their parents as they can't get a council house and can't afford private rentals because of the extortionate prices.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	And stop selling off the ground to private developers, this does not help the general population. Also, Livingston is supposed to be a greenbelt town but the greenbelt is slowly being consumed by private housing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less expensive new homes, more affordable accommodation.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Use skills and volunteers in communities to control own destinies, and to release towns to be their best	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Protect green belts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Reinvent high streets and town centres	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no night life to talk about in Livingston. This is an important part of social culture which is sadly lacking in Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Transport is shocking in Winchburgh and with the size it's getting the transport hasn't improved. Along with amenities could be so much better	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime rates.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	The transport needs to run later at night and the bus routes need to be direct and clearer as to their routes	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good to have more restaurants, local butcher and bakery shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	To increase public transport availability to improve use- especially to encourage younger people to use with free passes and support independence	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Also lack of buses in a growing area major concern	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of train station in local area a concern.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Health services need to be looked at in Armadale as the GP practice are completely overwhelmed by the size of the population with all of the new housing which is now situated in the town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Somewhere the kids can go and do stuff rather than hanging about at playparks or streets causing trouble. A youth center with sports and activities, but can't see that happening in the current climate.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Play areas of Primary Schools	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	there needs to be somewhere kids can go and be safe in that gives them help support and making new friends.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Local community centres could do more for better age ranges especially throughout the holidays.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	There needs to be more bus routes going to other locations or covering all locations at least.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More shops I'm local areas	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Leisure is important but the jobs and housing are vital to living and thriving communities. To be honest it is noticeable taht council properties are becoming so run down in my area. Need re roofing and rendering. People start wanting tk move out and that affects communities	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	OPERATIONAL SERVICES	Public transport needs sorted ASAP	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	CORPORATE SERVICES	Commencate with Council	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feel we could do something similar to Falkirk and really make Bathgate a great town.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Keeping a range of shops is important to bring people in to the town, but would be good to divert traffic away from high st for those not intending to stop- access to motorway on east side would be good	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	I have ticked very important for new housing but it needs to be affordable housing. I believe people who were born into the village should be offered these houses before incomers. It seems a lot of new council estates are over run by people from different areas and not the village people!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	The allocation of homes is governed by the law and the allocation policy agreed by West Lothian Council. Applicants may choose any area to housed in West Lothian
2	HOUSING, CUSTOMER & BUILDING SERVICES	FIX MY ROOF	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is far more need for disability housing, my child is disabled and we struggle to be able to buy a bungalow, there needs to be more disabled housing, we will all grow old. Whether it's council housing or builders applying to purchase council land, there needs to be more disabled housing factored in, it will also help hospitals if they can discharge people from bed blocking, if the housing was right for the patient to go home with stairs, please consider this for all future housing projects.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many new houses already. It has ruined the village community feel. Destroyed the local nature, flora and fauna, with zero benefit to the existing local residents of East calder	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	update kitchens , window, bathroom	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	OPERATIONAL SERVICES	Parks fir kids to get bigger and more things out in so they can play	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Always think new housing is good but unfortunately in Blackburn new rented housing development has caused issues regarding the tenants that was allocated the houses (unfortunately caused which is a shame as minority not majority	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
2	OPERATIONAL SERVICES	The centre road into the town centre is a disgusting mess	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many large chains and no proper local traders as they can't trade due to poor parking, large shopping centres or retail park after retail park and an unkept town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For open, green areas such as lady park, not to be sold off for pennies, and then have luxury homes built on. ; The council need to get their priorities right and actually listen to the public for a change.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	For the size of Blackburn there is is no Xcite centre at all. This could really benefit Blackburn especially the youth	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Improve speed control of vehicles going through council housing estates! Not just private estates. Why is the safety of children in private estates greater than children's in council estates?!	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Education and council services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Roofs needing fixed	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	HOUSING, CUSTOMER & BUILDING SERVICES	They need to fix the houses that's here before starting new ones I've waited 18mths to get work done	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	All of the above are important and require investment.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to feel safe in your Home.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	Again, strange question. Very leading and I now don't trust this survey	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of non-chain restaurants and night-life	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I discussed these options with my two teenage daughters and they feel that Broxburn needs more facilities for young people which are affordable and easily accessible, areas highlighted were culture/leisure, public transport and community facilities. Availability of jobs/economic opportunities and learning and skills development were also important to them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	more frequent buses to edinburgh. more than one bud company to provide buses to edinburgh.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	provide train station with trains to edinburgh centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	expand winchburgh clinic to cater for growing community needs	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Community clubs affordable and available to all not just those on benefits	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Less factor fees and more work done by council	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - open spaces, play areas and parks	N/A
2	OPERATIONAL SERVICES	Parks that provide for all including disabilities	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Social Housing is not distributed using 'common sense' manner. If you are part of the neither work, nor want minority you are given priority to the best of social housing ... ultimately destroying these new homes that working families would appreciate and look after.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing is allocated as per the law and the allocation policy agreed by West Lothian Council

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian DOES NOT need anymore private housing. General services such as schools, doctors etc are already at breaking point.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Communities should be empowered to make decisions which the council then listens to and acts upon. The Linlithgow Community plan would be one example of this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Due to all the new houses being built the drs aren't coping and neither is the local roads.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	It's difficult for the older generation to keep up with internet applications if they ar not used to using these kinds off computers, iPads, phones so I feel that there needs to be things set in place for them, I know technical things is the future but it needs to be more letter & forms for people like that that can't use these kinds of technology	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	wish the goverment never took away the right to buy and how much land has gone	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Kids need more youth centres and safe spaces	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is not much happening in Armadale. Would like it to be a bit family friendly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public transport most of the rest	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	FINANCE & PROPERTY	Electric vehicle charging points	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	People work all days born brout up place sheould get houses and help with things	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council offers a huge variety of support for customers. Support can be provided for tenants and non-tenants in West Lothian
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing is clearly needed, but it needs the infrastructure to support it - more houses in Linlithgow puts more pressure on an already chaotic and polluted high street and the services found there. Without improving the infrastructure (roads - M9 J4 needs to be four way - GP services etc) the things that attract people to Linlithgow will be lost and quality of life will drop for current and new residents. I'm sure similar is true in other places too.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need more food shops with better value for money	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too much building. Using all the green space!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	The housing policy needs to be changed. It makes no sense that I have to wait years for a bigger house when single people get houses with two or more bedrooms.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing is allocated as per the law and the allocation policy agreed by West Lothian Council
2	CORPORATE SERVICES	Again, this is badly worded. It's the answers that are the problem. Perhaps use a sliding scale, rather than 'very important, important . . .' would make it easier to figure out what you're trying to get out of this.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The only football park for our children is currently used as a place for all the dog walkers to bring their dogs to pop and exercise, surely this is wrong	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more services such as additional or expanded GP surgery to accommodate extensive new house building.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Cycle paths	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
2	OPERATIONAL SERVICES	Bus services to take advantage of above services. Seafeld has recently had bus services to Bathgate reduced. High school pupils also cannot get a direct bus to Deans. This makes it very difficult to attend after school clubs. This puts them at a distinct disadvantage to their peers who live in Livingston.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	I would like to see a more visible community warden team on patrol throughout the day to help keep streets safe for the elderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	All the facilities are important the community to improve to easy living	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	See previous answer about approaches to building new housing. New housing is swallowing up land and is having a massive impact on the environment and local services. The Cala homes development in East Calder is made up of 4 and 5 bedroom houses with no social housing. There is almost no effort by the council to balance the need for housing with preservation of the environment and developing biodiversity.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Old and damaged roads and pavements	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	OPERATIONAL SERVICES	We also need to ensure a reliable public transport service to allow us to be more green/sustainable and leave the car at home.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing to allow lower income families access to newer homes, not just those on Universal Credit. E.g. my OAP parents cant afford a new build yet need a downstairs loo and a more manageable home close to amenities and family (who live 1 mile away) but a 2-bedroom house costs over £200k. More 2 bed bungalows or prefabs would be good.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Activities and clubs for children and young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Too many times my children have been let down by buses not showing up	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please use existing premises and link services	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	the lack of activities for young teenagers.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	The availability of the GP's in Armadale needs to be addressed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities and socialising opportunities need to be more readily available, especially for young adults and teenagers. There isn't a lot available for them at the moment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In terms of improvements in Livingston, consideration to the infrastructure should be made prior to granting planning permission for more large scale housebuilding - as an example, it's beginning to feel very busy on the roads and more and more green spaces are being built on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Sport facilities, children's activities particularly age 12+	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	There's nothing for teenagers to do, literally nothing. Every single evening they're getting drunk by the river. Some of there kids are 12, not even 13 yet. And actually now I realise they aren't even from a deprived demographic. They're just bored. I don't excuse it, my 13 Yr old is bored too, but shes not out drinking. I just recognise there is a need for a community centre, anything, just somewhere for them to go	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Need better bus links to Edinburgh and even Glasgow from Lothian buses. X27 is not that regular too	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have good green spaces however they need to be left untouched now. Far too many houses placed on very small spaces. The houses that are built are always very large expensive properties, there has been no thought put in to two bed properties - there is a demand but of course the pay back to the council will not be the same. I feel Linlithgow is being sold out.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	We have lots of great parks in West Lothian.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Pedestrian crossing at Peel Primary School, Garden Place. There have been too many near misses and my daughter was actually run over this year.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Pedestrian crossing requests are developed by the service
2	CORPORATE SERVICES	There are plenty of services for supporting the residents, however, these services are not necessarily culturally appropriate, there is a very limited scope for migrant people to enhance the skills that may help them to improve their wellbeing. Such lack of opportunity minimises the pathways to creating equal representation within the West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	I think community facilities are important but do not feel that is the responsibility of the council to provide. For example, most community centres do not have a programme that is relevant to the majority of residents and tend to be closed when those that work could access them. Boghall Community Wing is an example of a great facility that offers virtually nothing to the majority of the community.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	We would be keen to understand what additional programmes you can suggest. If you can contact us to provide more information we would be happy to investigate this.
2	OPERATIONAL SERVICES	West Lothian will always attract some job opportunities but the reality is that we are a commuter area and need to provide the transport infrastructure and training/education to allow residents to get jobs in the major cities nearby. For example, getting to Glasgow from most areas of West Lothian by anything other than train is virtually impossible - that significantly reduces the scope of job opportunities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
2	HOUSING, CUSTOMER & BUILDING SERVICES	New housing is a joke! WLC point blank Refuses to take care of the older properties! Alleged 'renovations' from 2013 STILL not finished, because then I'm due decoration allowance since the council, not the subcontractors Destroyed my house and left it that way! ; No matter if I call or go in person NOBODY WILL HELP ME! ; Maybe concentrate on what you already have.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
2	OPERATIONAL SERVICES	Maintenance of pavements also needs looked at.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	significant development of housing going on in the area is not being met by investment in Roads and traffic/public transport infrastructure, the volume of traffic in and out of the village is already too high. There needs to be better facilities in the villiage for the amount of people and better facilities for teenagers and kids.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Inclusive services for disabled (autism, sensory etc, not just wheelchair users(4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Access to health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	Please consider "very important" as equivalent to "needs most improvement", and "not important" to be equivalent to "needs least improvement".	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Some thought should go into how to improve the safety of roads through towns and villages. I was keen for the 20 mph limit to remain in force, however that has not happened. Particularly the road through Philpstoun is treacherous, and it would be good for something to be done about that (safety bumps / 20 mph limit enforced) before a horrible accident happens (there are children who play in the village and like to cycle and walk through it...at the moment it's a "take your life in your hands" situation, especially in the areas where there are no pavements).	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Rail station was supposed to open 2016 reason we bought a house in Winchburgh never happened now bus services are so unreliable	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	The most important thing that needs to be improved isn't on this list - it's governance. WLC has failed repeatedly across planning, education and other areas in their role as stewards for Linlithgow. Remote decisions made by people who don't care, in breach of their own policies and procedures, over the clearly expressed wishes of the people of the town.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	High school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Better sporting opportunities for young children with different sports such as golf and basketball for example.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing - the cost of the new houses being put up are far too expensive.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	West Lothian Council employing local people and local contractors	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Road safety is a big concern but mostly the non consideration for wildlife is disgusting	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New Housing is a huge concern. Practically no green space now, community spirits are very low. New development was welcomed initially but the village but there is such resentment now.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	More places for young adults to go. Teenagers what do they have? A swimming pool suitable to swim in, again Livingston is poor in this area. Plenty gyms but all expensive. Make outdoors gyms for people to use free.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Will consider use of outdoor facilities

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Parks does every area have a clean and safe area for children and young people?	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Very concerned about the impact of new house building(all unaffordable to my 3 adult children) on the surrounding environment, traffic, local services and wildlife.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	More bus services going thru east c5	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building on the green belt	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Rather than building new houses, there should be a focus on refurbishing and upgrading existing void stock and converting old properties for residential purposes.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new nightlife venues	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Housing - Important	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Roads, too many pot holes and unkempt areas at the side of roads making junctions difficult to see clearly in both directions.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	HOUSING, CUSTOMER & BUILDING SERVICES	Front Line services need to be opened up to allow the public to access face to face services.	4. The council is already doing this.	HCBS - council facilities and opening hours	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Due to the very high level of new builds/housing developments within west lothian, in particular, East Calder, there is now very little space for our wild life and green areas. ; Also due to the huge influx of houses within East Calder, the current sewage amenities is unable to cope, with this overspill going into the river Almond, this detrimentally impacting on our wildlife. ; Influx in traffic, current roads, unable to cope, congestion and dangerous, not only to drivers but to pedestrians	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	get the basics shopps the rest will follow	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	there is a huge lack of medical services (pharmacys, doctors offices, dentists, mental health) and the ones that we do have are very overstretched and often rushed in an attempted to see as many people as possibleing leading to the quality of care suffering	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	education services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	In terms of housing, there has been significant building of new houses across WL but more council housing would be important.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Continued access to local community centres, libraries and sports facilities is high on my list as these play a crucial part in creating community, improving wellbeing and fighting decline in literacy, mental and physical health.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The same goes for access to open green spaces and parks.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new housing is a priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You will not increase spending or encourage people to set up home in West Lothian unless you increase the job sector to include more than just shop work.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You need to improve the nightlife drastically. Where are the music events? Where are the upmarket restaurants outwith the Centre? Where are the smaller licensed venues for stand up or gigs/live music? Where is the culture? Where are the leisure activities? Livingston has the shops as it's whole focus, given the current and worsening financial situation, this is a disaster waiting to happen!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Cleanliness and maintenance of outside spaces is also very important	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing seems to be happening all over the place and the same complaints are made. No new schools or doctors surgeries and no new or improvements to existing roads. There never used to be traffic jams or delays on the roads in West Lothian. I'd be interested to know how many cars there are now in West Lothian compared to 10 years ago but I can't think of any new roads that have been built recently.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Schools Doctors need to be updated!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrade and repairs to old house stock, more amenities	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	HOUSING, CUSTOMER & BUILDING SERVICES	Need more social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	Emergency or crisis support for individuals in poverty.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
2	SOCIAL POLICY	Community care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Also private small 1 and 2 bed bungalowsnear bus routes	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Private sheltered housing for older people ..,needed in Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Neighbourhood safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Could benefit with more activities for teenagers like having tennis court, safe cycle tracks	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Internet assess slow alot of times.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	People live in houses which are too small or no suitable... This should be no one priority! Sort housing and homelessness as much as possible before wasting money on stuff that can wait	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	EDUCATION	Access to swimming lessons for young people. The cutback to swimming lessons by qualified instructors in primary schools and the loss of free swimming over summer for young people is significant.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	3. More affordable access to swimming, this seems to have been taken away from us due to swimming pools at schools moving under xcite	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
2	OPERATIONAL SERVICES	1. Upkeep of paths, woodland area and the ridiculous amounts of overgrown weeds. 2. More decent play parks for children, access to 5 aside and basketball ball courts.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Not enough leisure facilities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	green spaces being cared for	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	OPERATIONAL SERVICES	How our community looks is key to promoting the standards you expect of residents. How can you expect residents to maintain their property if the locale is a mess. More needs to be done on the maintenance of all green areas including roundabouts, verges, edge of paths etc.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	EDUCATION	Trips away for youngsters experiences. Children's clubs and youth clubs we need more from Youth services team. ☹️	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	We need more college courses localised as it was 10 years ago.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	sqas offered run in local community centre breaking down barriers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Can we have a cinema.club in partnership centre once a month new reel viewings. A kids disco once a month 2.00 a head.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Skate.park needs re painted. Parts added to it expansion of a.bmx part like balbardies. What about solar panel lights a point at skate park to charge phones. Maybe an outdoor speaker to plug music into.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council will consider the repainting of skate parks as part of it capital parks improvement programme. Consideration will also be given to adding facilities to the parks for users.
2	SOCIAL POLICY	Old gp surgery... why oh why is it laying empty so annoying	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have zero shops in Wester Inch and still continue to fight, very disappointing that WLC has not fought harder for this community	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	See previous comment re train stations and proximity to town centre.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	As previously commented local transport links are poor and with the cost of fuel rising people are being left behind. The village relies on a volunteer to keep the village tidy as grass cutting and dog mess and litter monitoring facilities have been heavily cut to the detriment of the village and its residents.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The Public Transport Strategy is currently being reviewed. Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	EDUCATION	Upgrade to our primary school and play facilities in school playground.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Adequate access to health care facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop taking our green lands away for housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	access to use of community centre,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing in Torphichen would ensure the school continues to thrive but wouldn't want mass housing estates!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	Moving into the digital age, accelerated by the pandemic, it is important to ensure that those who are digitally and economically marginalized have access to high quality learning and accessible learning opportunities to help the community become empowered citizens to access learning, job opportunities and access to local services.	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Mental Health clinics would be great	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Partnership Centre to service the rising population of Winchburgh, to bring in line with other West Lothian towns. There should be no excuse for the Council to renege on promises made to the community previously during the initial planning phase of the development.; ; The train station is also an absolute must	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Grass areas/ Verges etc, need urgent attention, grass cut. The town of Livingston starting to look like a jungle and is depressing. ; Hardly attracts individuals to the area.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	OPERATIONAL SERVICES	The public transport here is shocking. You never know if a bus is going to turn up so you can be standing for almost two hours before one comes, by then you are late for work or an appointment.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The lack of affordable housing is a joke. These's massive new estates being build in winchburgh, east Calder, deans and other locations but all are private built starting at £250,000. Apart from the influx of people from Edinburgh and glasgow West Lothian isn't what I'd call an affluent area. More needs to be done to allow affordable housing to be build that isn't a cheap knock up.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The roads ie pot holes. Plus the local car parks outside of the centre have lots of overgrown bushes limiting parking spaces.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	OPERATIONAL SERVICES	It would be great if there can be more community activities for the people around. Thanks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be great if there can be more community activities for the people around. Thanks	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local shops with a variety of options and different shops in villages	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Church life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Again,more council houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	More services need to be made for vulnerable groups such as Elderly, Learning disabled, sick people , vulnerable children and families.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Access, availabiltiy and increased funding of community based health and Social Services.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Reliable bus and train service; Improving access to local services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	I think it's important to development our parks so that the children have a safe space to play and one or two big parks would really help, like the parks up at eilidh burn but in East Calder.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	East Calder is growing so much, I feel that the sports centre should be able to grow to! It's a great place for the town but with all the new house and familys I feel it needs support to grow and try and get more use for more of the days if it could develop into a bigger place with a pool or a soft play more like Livingston it would be much more used and take some pressure off of the Livingston brance	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	we need a Community Centre that's open to everyone all the time, more Shops as we only have 1	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	a better NEIGHBOUR HOOD WATCH SCHEME is definitely needed as there's too many DRUG DEALERS LIVING HERE!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public Transport could be more reliable	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Tree planting -Areas left to rewild;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	River sewage pollution monitored and improved waste network to handle the additional housing ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Traffic management. There needs to be an improvement in traffic through residential spaces vs through roads. ; ;	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Services: there needs to be a change in timing to enforcing section 75 orders. Too many developers seem to get away with not implementing key commitments like health services. They should be required to add elements of their section 75 agreements every year of the development on all the way at the end.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Policing or security. I know that's not the councils job but it's important to feel safe in our community especially for the children.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Street cleaning. The streets here are filthy from all the building works and in need of a good clean. The community has been exceptional at litter picking and cleaning.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides a maintenance service for bedding areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Newhousing is needed but not at the expense of green belt and without first improving the local infrastructure schools/doctors/roads/footpaths and road crossings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe when walking in and around bathgate	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Council Housing needed not Private	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are more job vacancies than ever before. The issue is now that we don't have the population to fill them - it's very dangerous for economics and businesses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	<p>I discovered this site thanks to our Kirknewton Minister Alistair Cowper's email. My feedback is regarding Kirknewton has one main road Linburn Road coming in and out of the original village from Wilkieston the A-71 —one and a half miles from Wilkeston into the Village of Kirknewton. It has one Bus the Lothian Country X28. The X28 has no intermediate stop for that entire one and a half mile route. The greater problem is there is NO; meaning not even a dirt foot path, on that continuous serpentine of blind curving road side. Everyone coming from the six bus routes on the A-71 has to walk in the street-Linburn Road the entire one and a half miles . The overgrown vegetation and scrub growth is so thick it is impossible for even a wee rabbit to do anything but walk into the roadway. This road serves a population village of over 2200 people. There are scores of near misses each year people trying to walk to the A-71 to ride one of the many other Buses x22, x23 x24 x25 x27, Hospital x40 and 40, All these buses West Lothian, Lothian Country, and E&M Horsburgh bypass our village and require a one and a half mile walk from Kirknewton to Wilkieston A-71 to ride. I will save this notification for a public hearing, police notification, and coroners inquest when the next person killed or injured on Linburn Road.</p>	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel there are so many houses being built without proper infrastructure.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	We need more doctors practices and we need a properly functioning hospital as the population has increased so much	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	It: s impotant that we have open space for the children and adults as well.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing should be important as well	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	SOCIAL housing to reduce waiting times for homes and homelessness.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	ACCESSIBLE housing as standard if any new housing is allowed to be built, and adaptations where possible to keep older people and disabled as independent as possible (since they won't be receiving any social services at the rate we're going).	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	More consideration when granting events licensing, no consideration is given to the effect this has on residents whe village halls regularly turn into night clubs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. It cannot regulate the circumstances at an event. All licences are subject to conditions but enforcement is a matter for Police Scotland and concerns about the manner in which an event is operated should be directed to them

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	What is meant by new houses e.g. private housing or social housing or housing with care? I would view some types a more important than others.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	New housing - I think this should be offered firstly to current tenants who pay rent etc, waiting on a bigger house seems to be a never ending cycle. There are numerous 3 bed houses around the Whitburn area which are unoccupied, yet nothing is offered to those looking to increase from a 2 bed to a 3	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	<p>The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.</p> <p>Council housing very rarely stays empty for a long period unless there is a specific need. In many cases empty homes reported to us are privately owned or not empty.</p>
2	OPERATIONAL SERVICES	More wild flowers replacing stark, hard landscaped / weedy/ messy roundabouts. Continuing to make progress with litter reduction and supporting WLLPickers who are doing a fantastic job of supporting the council in making the places look so much better and this will help change the culture amongst those who previously did not care where they left their rubbish.	4. The council is already doing this.	Operational services - litter and street cleansing	The council is currently reviewing service standards for roundabouts and roadside verges including options to introduce wildflowers. The council will continue to support West Lothian Litter Picker and other voluntary groups to improve the environment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For the size of West Lothian it is terrible that you cant go anywhere for a pub lunch with your family	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities are excellent	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Parks and green spaces are excellent	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Bus service is excellent; ☹	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Neutral for all of the above as we are a very small town, plenty of housing, an active community centre.	3. The respondent advised that they had no comment to make.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough available space for additional housing, shops etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Again Pubs and clubs are poor now and Not many leisure places	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As mentioned in my previous comment, I think more money should be spent on outdoor areas for tourism and younger people. Larger adventure parks for the kids (which i'm sure adults would be happy to pay an entry fee for) and visitor centres would help attract people to spend money in the area. I believe if adventure parks were opened this would pay for itself and bring money back into the Council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Buses from lidle at the football stadium to Howden direct without having to go to the centre first.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more employability services for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	I would say new housing but as a single working person I was on the housing list for years and never got offered anything. My mum died and so fortunately I was able to buy as she left me some funds. I would have loved a council house	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	EDUCATION	Education - safe buildings for children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Aware it is shut this summer but polbeth offers a community service, west Calder so far behind and board does not seem interested in what people say.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Aware it is shut this summer but polbeth offers a community service, west Calder so far behind and board does not seem interested in what people say.	Thank you for your comment. Your response will be shared with the appropriate council officer.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping our high streets are useful for the community ie ensuring old shop buildings are not left empty.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Housing process updated to give people a chance who aren't always in the most 'vulnerable category'	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
2	EDUCATION	again sport and leisure facilities need funding	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	The amount of Social housing needs to be improved.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	OPERATIONAL SERVICES	For public transport, a monthly pass would be a much better idea for me to allow me to budget my money!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Ticketing and Fares on commercial bus services are set by the bus operators.
2	OPERATIONAL SERVICES	The layout of public footpaths in my area is badly designed which makes access open spaces problematic and I have to travel by bus to other places.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Council housing not necessarily private housing;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	OPERATIONAL SERVICES	Better public transport she would use it more	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feels it is difficult to bring outsiders into community activities;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Council housing required	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	It would be helpful to have public transport to eg Beecraigs Country Park, even if limited, eg seasonal/weekend only	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian is a great place to live. It has just about the right mixture of development and open spaces. However, further building on open spaces would spoil the quality of life for a lot of people!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Boghall bus services like many others isn't very good.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Internet speeds and internet providers could be improved	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	'New housing' should primarily be social housing, available at affordable rents.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	In order to meet the demands of people seeking housing in West Lothian there are various housing developments. Private and social housing is built as the people seeking housing will have different financial circumstances.
2	FINANCE & PROPERTY	Maintenance of public buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activities in local areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Maintenance of parks and open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
2	OPERATIONAL SERVICES	Maintenance of roads and infrastructure	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is becoming more and more difficult to find places to walk due to a significant increase in house building in my area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	internal bus service	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Availability of community buildings for classes and after school clubs and activities for children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Access to after school care/ breakfast clubs etc	4. The council is already doing this.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Opportunities for young people is very important	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	I think this question should have highlighted better the difference between private and public services. ; Shops are included with services. ; ;	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Hospitals, GPs, social care, schools and childcare provision, waste collection and sanitation etc are far more important than shops when it comes to the council's budget and what it should seek to facilitate for residents paying council tax.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	There should be more adult educational.opportunities based in partnership centre ...subject matter....; ; Car maintenance sqa courses... ; Arts courses....; Cooking classes for parents and child days	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	A number of these activities already take place but can be reviewed and developed.
2	OPERATIONAL SERVICES	Noise levels- very important . The noise from the main road makes it feel live we're living on a motorway and not a quiet village. This is affecting the health and wellbeing of residents	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Traffic slowing measures are urgently needed, speed cameras and humps on bellsquarry south road.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Far too many new houses are being built in Murieston and the increase in traffic is worrying.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Roads need to be improved to accommodate significant population increases.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	SOCIAL POLICY	health facilities need to be improved to accommodate significant population increases.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public transport isn't as important these days as most people have there own transport, watching double decker buses running with only a few passengers is ridiculous, smaller coaches should be used and better reliable timetables be implemented.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is too much new housing in the area already particularly around Mid and East Calder with no improvement to the infrastructure and facilities i.e. the same medical centre, local shops are still supporting all the new housing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	The list is of things important to our councillors you need to listen more to communities	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	More robust reporting system for complaints, we often have issues with neighbour's and i expect a week before i receive any consultation from the affected tenant's housing officer.	4. The council is already doing this.	HCBS - community facilities and customer services	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. Housing customers can also contact the local Area Housing Office to raise issues in relation to council tenancies.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To build more housing is not an option,,, the community is now large enough ,,local services now cannot cope,,,	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Infrastructure state of repair	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Local leisure facilities that are accessible for all and can be reached on foot, bike or public transport and that can be booked and used (E.g. a swimming pool, an indoor bouldering gym).	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Social clubs and holiday clubs for autistic children, teens, adults and carers eg- art class, music & community gardening & nature walks bike rides & trips away.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The council need to spend a bit more on the upkeep of shared spaces such as planters, hanging baskets, roads and footpath upkeep and grass cutting on roundabouts and verges.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council currently deliver Grounds Maintenance activities to approved serviced standards. The service is currently reviewing these standards to identify areas for improvement.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	There needs to be infrastructure to support public transport (only one main bus option x38) and even this service isn't great.; The local bus service is excellent however.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces need to be preserved to support wildlife and for public to enjoy	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please stop building houses in East Calder you have taken away the village spirit and just made it like everywhere else in the world. I know and appreciate that it adds value to houses already in the village but seriously.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Armadale is a town of two halves now, with the regeneration programme of house building it has placed pressure on the services available in the town and eroded the sense of a small community to live within. ; There is no longer a community feel, which there was 25 years ago when I moved to Armadale. There is little to nothing in terms of facilities/services for young or older people. ; The level of development both residential and commercial, has impacted in increased pressure on services, roads with increased volumes of traffic, poor parking facilities to access services, noise and pollution impact on existing residential properties. Poor planning decisions re business developments being sited within residential areas with the nuisance that this has resulted in, have all affected the area and instead of wanting to remain in the town, I as a long standing resident wish to leave as the changes have not been for the better of my wellbeing or household.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Currently there is no direct link to Edinburgh Airport?	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More houses mean less green space! We don't need any more houses in Bathgate as the schools, doctor and dentists cannot deal with the existing demand.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	improve road quality ie get rid of potholes and patches	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Communication between the local authorities and the people in our communities.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Reduction in traffic would also be important, higher emphasis on green travel and living	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through the Active travel plan and working with partners.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Anti Social behaviour is a HUGE issue in Monklands Road and only getting worse. Nothing seems to be getting done and a HUGE waste of public resource with the Poloce visiting nearly on a daily basis !! No respect and WLC should be looking to change legislation to allow more powers.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	When I say that new housing isn't important I mean expensive private housing, which is being built in Linlithgow. Social and affordable housing is required to keep our young people in Linlithgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Improvement to pedestrian areas and public spaces so that priority is given to people rather than vehicles.; Implementation of traffic/parking rules on Linlithgow high street.	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
2	OPERATIONAL SERVICES	A train station. Winchburgh has grown rapidly but the public transport is shambolic to be polite. More, reliable services need to be available at affordable prices.; My son has the free bus pass but I need to collect him often as the buses aren't running to schedule.; This would be a major improvement for the future. Along with different routes.; It costs £5 to go by bus to Linlithgow (10 min bus journey) to get the train to Glasgow. There's no direct transport to any other train stations, whereas it cost £4return to go to Edinburgh (45mins bus journey). Its ridiculous. Winchburgh had a train station as part of the master plan. If this could be in place by 2028 you'd have many happy constituents.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	There should also be more things to do also for teenagers. I have a 7 yr old and 15 yr old, the 7 yr old has a few things to do but teenager not so.	4. The council is already doing this.	Education - youth and community activities	Summer of Play supports ages 5-14
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be great to have more cafes/restaurants out with the shopping centre area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	More activities for children;	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community Centre needs to be used more.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Play spaces for children. More challenging play parks. Skate boarding parks. Climbing walls. Events or activity spaces for the elderly.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Build council houses only. Force developers to build services before building houses. Cancel developments if services not provided by set timescales.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	In order to meet the demands of housing people in West Lothian a variety of housing is built. The council cannot afford to build all housing stock so works in partnership with other social housing providers.
2	EDUCATION	Primary schools in Armadale drastically need modernisation	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	health provisions in Armadale drastically need modernisation	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	New housing only is listed. Where is upgrade existing old housing? ;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is a need to align new housing to school capacity, doctors capacity dental capacity and roads and parking capacity.;	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Whitburn's Heartlands development is positive but not a single new doctor was hired to cope with the increased demand of thousands more people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	I have just moved back from South Africa where public sector hardly functions. So, I find very little wrong in West Lothian by comparison. Perhaps what I am going to suggest is being done already. The number of vacant and derelict buildings (mostly commercial) is a concern. A suggestion is to offer incentives to both private and third sector to develop these buildings into residential conversions. Also consider stricter policy when it comes to private land that is not not maintained.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Although I have put that housing is important, we do NOT need any more 4+ bedroom properties, we need smaller properties. And there needs to be up-front payments from any Builders who promise something as part of their plans.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Critical, especially for families that cannot afford their own transport, to have ready and reliable access to regular and comfortable public transport. The fact that resident, many of whom come from the west of Scotland, can no longer access a fast and direct bus service from Livingston town centre to Glasgow is far from helpful. This impacts negatively on senior citizens,.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Better parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New houses that are affordable for first time buyers. Young people like myself are being forced out of Linlithgow because houses being built start selling at 450,000+.; We need new houses that young people can afford and are also not excluding them because they aren't on benefits or require council housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Care of the elderly, many people work throughout their lives on low salaries without claiming benefits. Yet when they need care they are now, after having spent 50 + years of paying national insurance, having to use life savings and sell their homes, whilst the people they have supported throughout their lives by paying into the tax system have free care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	With regards to new housing, the towns existing facilities are at saturation point, the main ones being the Dr's surgery, dentists and chemists.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Town centre regeneration	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Housing allocation is discriminatory. It appears that those born and bred in West Lothian and have worked continuously are not allocated a house. Points are awarded for having a disability, homelessness, ethnic minority refugees, children etc but you are bottom of the list if you work and paying an extortionate rent to a private landlord because you do not have adequate points to be offered a council tenancy. 10 years on the list !	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocations do not work in this way. No points are added to applications just for having children; having a disability would only generate points if your home was unsuitable because of the disability; no points are based on ethnicity and in fact almost all applicants in West Lothian are Scottish.
2	FINANCE & PROPERTY	Our councils and our mp's/msp's should not accept these cuts to our councils funds, and to organise with their constituent's. These cuts will only continue to cut the standard of living in our area and encourage private services.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	The homeless issue in West Lothian in general with a huge number of youths in hostels & hotels is unacceptable.; ;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council supports and helps households faced with homelessness. Families may become homeless for a variety of reasons which are out with the control of the council
2	HOUSING, CUSTOMER & BUILDING SERVICES	Not to mention the community centres I went to as a child are consistently stripped of funding and almost every public facility in West Lothian has become extremely dated, and that is the reason they are used sparingly now.; ;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public transport in Linlithgow is the extremely poor. Links to surrounding towns like Bo'ness and Grangemouth don't exist. ;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Nothing is built for the community or young people. Plenty of grassroots movements have tried to fund skateparks (for 20 years in Linlithgow), cycle paths etc but planning is always shut down at the very lasts. ☹️	9. The respondent made a comment on the survey question	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of affordable housing being built within the town, slowly forcing people born here further away from the town.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	More children activities are needed from 0-16 years ; ; It's a very important missing part of our community compared to what was available in the 80s when I myself was a child	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs. Schools offer after school extra curricular activities and the council delivers a summer programme of activities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Still currently waiting to be housed with my son. Me and my partner have been forced to live apart as the property I am in is too small	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Access to public transport needs looking at. I'm a wheelchair user and access to public transport is impossible. It's all steps.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Public transport needs to improve Thier services Exspecally on Sunday's They need to stop changing bus routes as yonge teenagers, young Adults and older Adults get confused because they don't see the bus Thier use too getting on!! It's very confusing and challenging for self travelers as that's Thier independence that's fundamental to enable them to get about the same as Thier none disabled peers!! ; ; This needs to be Masive priority for the disabled community!!; ; Thank you	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public transport does not allow disabled people using electric wheelchairs / mobility scooters on board. Making it impossible for those people to travel anywhere other than their own town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We could do with less pubs hair salons and cafes and more clothes shops as we do not have any.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All of the above are lacking in Bathgate	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need a shop like aldi or lidi or iceland scotmid is very expensive	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	More restrictions on sectarian marches.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Compulsory purchase of derelict land;	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Empty shops changed to housing;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	More community growing spaces;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has recently approved a food growing policy. This will ensure that there are more sites identified for public food growing in the future.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Town centres need improved.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Learning is available, no matter if it's books or internet, it's available freely and you can improve yourself without cost if you want to ; Parents read stories to their kids and from a young age they learn the love of reading but sit them infront of a tv then that's what you get and an awful lot of people don't work as it's not worth it. And that mentality is wrong, they could pick up litter to get their money	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Support for Gaelic needs improved	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The facilities definatky need to reflect the amount if new houses being built.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whitburn is full of takeaways hairdressers and pubs. Better shopping facilities wouldn't go amiss	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Housing - the housing points/allocation needs looked at. Current WLC tenants should be a priority for housing before in comers	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council previously operated a 100% transfer led policy which has reduced to 75% in the last year. This means that existing tenants were always prioritised for new build properties and the homes they left were offered to new applicants
2	FINANCE & PROPERTY	Am disabled so access to properties very important	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrades and necessary repairs to current housing stock	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Space, Leisure and culture very important	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Good reliable transport is very important.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Transport is terrible the buses are a disgrace not turning up or not running people can't get on with there day as can't rely on the bus especially the pensioners	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Road network	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Equal opportunity for new housing. Ie. People who are in full time work, and do not get offered. I cant understand when people are offered and getting brand new housing who own their own houses ??? Can you please answer me this ???	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Income or employment status is not considered as part of a housing application. If you believe a tenant has obtained a home fraudulently please report this to us with as much information and evidence as possible and we will investigate for you
2	FINANCE & PROPERTY	Better access for wheelchair users.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Reliable transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Adequate housing could reduce paying landlords etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Drug abuse	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	young person engagement in Sport and outdoors plus vocational training.	4. The council is already doing this.	Education - culture and leisure	Schools fully support this approach
2	OPERATIONAL SERVICES	Evaluating local natural resources	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	OPERATIONAL SERVICES	land for growing produce	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has recently approved a food growing policy. This will ensure that there are more sites identified for public food growing in the future.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	street scape is poor.	4. The council is already doing this.	Operational services - litter and street cleansing	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	improvement to town centres ; whitburn armadale in particular. becoming fast food ghettos	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	I do need new windows and doors the windows especially as they are constantly moldy and out side wall on the inside is damp and the next to the neighbour is also damp been told for years this is going to be done nothing ever happens.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	HOUSING, CUSTOMER & BUILDING SERVICES	Already said open up some of these fields that aren't being used turn a couple into motocross tracks create jobs and gives people with bikes somewhere to go and stops this so called anti social behaviour	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	West Lothian is a great place to live and work. Transport is lacking big time.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	EDUCATION	Stuff for kids to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	my nephew took part in a project in p7 (he is now 18) which ask the kids how they thought would be the best use of space and went on to design a skate park that never happened	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	There isn't and never has been a decent public swimming pool in Livingston.....A police station and a court house seemingly had a more priority	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	No disabled parking spaces at all in Whitburn Main Street yet parking spaces for electric cars. That's wrong	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	Sack the council.; For - handing all council stock to fireigners. Traitors should be shot.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	We should be proud of our open spaces and well kept parks and roads	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Would seem to me the council happy to put anyone in a shop that's willing to pay rent and not enough if any thought into what is actually needed, I appreciate market forces drive this but WLDC need to be thoughtful of what makes a village and what is really needed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many food shops chinese / kebab / fish n chip / indian / ; Too many empty pubs ; Too many nail bars ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	DIGITAL TRANSFORMATION	Stop forcing people to go digital, it isn't free, doesn't save anybody money. All you get is a hassle if you can't pay the Internet bill. Or some jumped up **** that talks to you like **** on the phone & when you raise your voice they want to hang up & give you the full jobsworth speech, customer service via Internet is pure ****, that's before you talk to a ***** on the phone, bring bk face to face.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To many house for local amenities and roads to cope with	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	option to get better housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Have a good local travel	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	working of only four day weeks on 6-8 hours per day creates more more work for other's.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	As well as building new houses, it is important to improve the standard of the current housing stock.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
2	OPERATIONAL SERVICES	a very poor, unpredictable bus service to Livingston and Edinburgh.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My area of East Calder has very poor mobile phone reception	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	West Lothian Council need to save money, yet are wasting time, effort and resources on things like “raising awareness of links to chattel slavery”. Scrap this waste of time now	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Too many groups of youths getting up to no good...they have no place to go and end up bored getting into bother. Some parents not active and youths do as they please..no discipline..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Places for children to be able to play safely and securely	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The state of landscaping has deteriorated markedly with trees overhanging paths; lighting is dim, it makes cycling, jogging and walking precarious- lack of maintenance of edging makes paths much narrower and harder to pass bikes, dogs etc.... Surely it's important to make outdoor activities easily accessible- healthy lifestyle is imperative.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to churches	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	You are no use to the community, because politics from England dictate what you can and can't do.so you are no use to the community	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Outdoor astro pitches for children to play football	4. The council is already doing this.	Education - early years	The Council has invested In outdoor facilities including multi-use games areas
2	SOCIAL POLICY	GP Syrgeries - nowhere near enough to cover the population	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be good to be involved in a community think tank- where we get together to prioritise what we want in our own community	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	it is difficult to support sensible measures to reduce traffic in edinburgh and other places if the rail service remains so poor.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Network Rail responsibility

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no shortage of new housing in west lothian. what matters is availability of affordable housing. it is difficult to judge rail services fairly at present but they certainly need to be improved to livingston	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	We need investment in sports, leisure and cultural facilities to match the growth in housing and population.	4. The council is already doing this.	Education - culture and leisure	For example, new sports centre in Winchburgh
2	OPERATIONAL SERVICES	Please clean our streets once every two months (if possible) I am disabled but have to bend down and pick up McDonald's paper and cartons other debris!	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
2	OPERATIONAL SERVICES	Improved transport routes are very important in West Lothian - most routes through the county are east/west but the north/south routes within the county are poor, low status roads and no direct routes.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Grass cutting on verges	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	EDUCATION	Schools ?	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Greater need for community events. For example, concerts in the park where everyone can enjoy regardless of their financial position. Or possibly a Livingston Highland Games.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	DIGITAL TRANSFORMATION	For the digital connectivity issue this is very important. However, I don't think it can be tackled properly at Council government level. To do it properly it would need at least the following to be dealt with;; 1) All households to be supplied with a computer system capable of connecting the internet. Would also need supplied with a printer.; 2) Free broadband connection for all households.; 3) (If necessary) free good quality tuition on computer use and maintenance skills (I would think this could be partially managed with the help of a network of volunteers willing to teach others basic computer skills).; ; Without the above being done digital connectivity of itself is a can of worms — too many people just do not have the financial means nor the necessary skills to actually use digital connectivity. I do have a broadband connection, have had this for years, but I would never sign up to 'digital only' for essential services. For example, I am not in favour of the Council or for, say, the NHS to go down the so-called 'paper-free' route. The reason for having this stance is simple: If I agree to that it is fine while I have a computer system and internet connectivity, however, if for any reason, say I am no longer being able to afford a broadband connection or a computer system, then I am faced with a severe problem in how I interact with Council or NHS services. For these reasons alone I would never agree to digital-only services from the Council or the NHS.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	As mentioned before. Night time transport to and from Edinburgh	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Preserve the countryside	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Not sure that `Xcite` is best value for money and seems to be using up quite a lot of tax-payers money. Let it go alone - sink or swim.	4. The council is already doing this.	Education - culture and leisure	The Council works with West Lothian Leisure to ensure best value.
2	HOUSING, CUSTOMER & BUILDING SERVICES	More new housing and having a dedicated Housing Officer for the `Empty Homes` within West Lothian as the amount of money spent on temp accommodation for homeless people being kept in Hotels and B & B is absolutely extortionate and a disgusting waste of public money. It actually would be cheaper for the Council (long term) to build more houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	More work needs to be done to stop anti-social behaviour at these facilities, I often hear users complain that these facilities can attract the wrong crowds which often purposely damage or sabotage local skateparks by smashing glass all over them or setting fires which can permanently damage concrete surfaces. At a time when Scotland has the highest drug deaths in Europe and now is slated to be the cocaine capital of the world as covered by a new documentary by Vice, local councils would do well to try and tackle anti-social behaviour and its causes. Most of this behaviour stems from poverty, lack of social inclusion and poor home life. This often leads to youths venting their frustration towards others in the community. More free facilities are needed such as bike trails, football pitches, basketball courts etc. This would ensure people from all walks of life have something to do regardless of their financial situation or background.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Livingston Skatepark needs a definitive action plan moving forward. The next closest, large scale park for wheeled sports is Saughton Skatepark in Edinburgh which some people cannot reach, especially the younger generation. Newer smaller skateparks such as Blackburn and West Calder are welcomed additions to West Lothian. They seem well executed and properly built.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Not enuf bungalows	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Crime Prevention; Anti Social behaviour; Safer communities	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Promoting Opportunities for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Mental health promotion and services	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Addressing issues of poverty with a long-term strategy and ensure sustainability	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
2	OPERATIONAL SERVICES	Footpath safety	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
2	OPERATIONAL SERVICES	Easier access to disposal sites, particularly with domestic trailers or vans.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing sites should be released more easily	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	You do pretty well already	1. The respondent feels that this is important to them/their community	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New homes are needed in the area but it is important that established streets/estates are treated respectfully and developments are consistent with the surrounding area. For instance new houses built in Murieston are very close together which does not feel in keeping with the surrounding area.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Cultural diversity, esp. restaurants and shops from different cultures and countries.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	More reliable bus service. First Bus are awful. ; Poor services at night from Edinburgh to WL.; WL must be the only area without a direct link to Edinburgh Airport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	We need better, cheaper and more late night transport links between Livingston and Edinburgh.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	We also need better, more and safer ways to walk around Livingston. Too many underpasses and terrible 'pavements' mean walking to and from amenities in Livingston is pretty much impossible	4. The council is already doing this.	Operational services - roads and parking	Through appropriate maintenance

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Please help me get out this flat	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Education; Accessibility of afterschool programs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Road surfaces - far too many pot holes and temporary patches done creating a road matrix that means all road users are having to swerve to miss holes and irregular surfaces to avoid costly repairs to their mode of transport. Spending on roads is inadequate for the levels of public and private road use in the county. With increased housing and commercial road use from increased development of the county the road surfaces are falling behind and without increased investment will become a large negative aspect of the county	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
2	OPERATIONAL SERVICES	Fly-tipping - a constant blight on the countryside and enforcement of fines, prosecution doesn't seem to be visible to the community if it happens. More needs to be done on reducing fly-tipping, and a higher public profile of the enforcement of fines, prosecution of culprits.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Recycling - great to have a pro-active council behind recycling. The issue here is that kerbside collection items (paper, plastics) are lightweight and the recycling bins are not designed to withstand strong winds. So when we have a strong wind the bins are blown over / lids blown open and the contents are then blown everywhere creating more refuse blighting the green spaces and countryside.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We don't need more houses!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Another doctors surgery would be great tho	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	As a resident of Linlithgow I would like to see a fairer distribution of council finances, resources and planning effort to ensure our sports facilities, critical infrastructure (including roads / motorway access) and schooling are kept on a par with the rest of the county.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops and service need to be improved for people with disabilities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Cost of living has been hard adn shops and services could do with being cheaper.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	These are more important in our priority, disadvantaged communities	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
2	OPERATIONAL SERVICES	Why does the express bus to Glasgow and Edinburgh X500 not stop at Livingston Deer Park	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not everything is available in Broxburn	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Parking for residents and business. Maybe a park and ride?	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The overall care and maintenance of towns is essential to the positive outlook of it's people. A nice flower bed or attractive Christmas lights might not seem important but have a huge impact on the respect and outlook people have for the town.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local businesses in Bathgate are outstanding - we need more of the same and incentives for people to shop local.	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Safety to enjoy where we live. Visible policing. Less anti-social behaviour.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	All above are needing improvements. Would benefit all age groups and make positive steps to help improve the people in the community to be more positive and look positively into the future.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	There is no direct bus service between Bathgate and Edinburgh Airport. Other places have a direct service such as Livingston, Whitburn Blackburn. Can this service not be rerouted to include Bathgate?	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If we have more house then we need adequate and variety of shops, green spaces for walks or picnics etc	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Access to specialised education for children with difficulties	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough affordable housing BUT plenty of land being sold for private housing,,, embarrassing, sickening and totally unacceptable in this day and age,Working classes being ignored	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The town centres that aren't Livingston and Linlithgow are suffering. They either need to entice retail back, or enable change of use, because a town centre that is just cafes isn't inviting, and a town centre full of empty units also isn't.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Good walks	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I'd like to see our semi rural location stay semi rural, with all the building going on I fear we'll soon be a suburb of Edinburgh.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Accessibility in all areas need improving. There are too many places inc housing areas, open spaces and shopping areas that are inaccessible to those people that cannot climb steps or use a wheelchair.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public transport systems need to have stepless access throughout so that wheelchair users and those who cannot use steps can turn up to use the transport without fear that there will be no access, or refusal of access by drivers.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Looking after the environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	OPERATIONAL SERVICES	Poor upkeep of paths and verges, some pavements you cannot walk down due to overhang of trees and bushes, also amount of dirt and silt at junctions, weeds etc West Lothian is starting to look vey shabby indeed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Bus links not great/expensive;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Digital poor in village	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Need more parking space near doctors surgery	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Clamp down on anti-social behaviour especially involving drinking to excess in public places and on public transport.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	You need taller, stronger Police with more courage to arrest those drunk and disorderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	cleanliness is a disgrace all over Scotland and the UK. Both littering and fly tipping need better solutions. I am not an expert nor have I done research into the likley sucess of solutions but what springs to mind is.; 1) making it easier to dispose of waste in the correct way. Making it free, quick and easy to dump rubbish at the dump. Making more bins available beside lay bys. and in heavily littered areas	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Catching and punishing those who fly tip and litter, Use cameras. Offer Rewards to those who hand in film of the culprits as an incentive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Maintenance of roads is currently good and we need to keep this as it improves not only the easy of travelling around West Lothian but the appearance of the area.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
2	OPERATIONAL SERVICES	Since giving up driving the timetable for public sector finds me questioning my reasons even though our bus services seem only 2nd only to the service in Edinburgh	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	More towns and villages should be linked with cycle ways or paths where possible	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable accommodation - so people can work and live in Linlithgow	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	More focus on environmental issues	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	OPERATIONAL SERVICES	Badly needed is the pavement's as there terrible to use scotters and fell off 3 times	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
2	OPERATIONAL SERVICES	The physical environment, the only thing about Livingston of any note are the shopping centres and the surrounding area is a disgrace. WLC don't seem to feel any obligation to make the area even moderately attractive despite its economic importance, road signs where the sign has been removed but poles still there, weeds all over the roundabouts, rubbish in slip roads, potholes everywhere, the roads surrounding the economic heart of Livingston are a disgrace, there was even a flood for 6 weeks earlier this year which blocked the main approach road. The council are clueless it would cost a pittance to sort but you don't have the brains to recognise that!!!!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Maintenance of council flats and surrounding land behind Linlithgow high street.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	The questions are difficult to answer on an individual basis as each has a connection to the next. E.g. new housing is of course very important but how much is required depends largely on the other areas mentioned and how this will attract new residents. Is it very important to allow new privately built estates if it is to the detriment of the area as a whole?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to community facilities such as good schools, doctors and places to go at the weekends. Infrastructure is important as well due to expansion of West Lothian as a place to live and work.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Bus service to smaller communities is garbage	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good place to stay	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	More electrical charge points to make it easier to charge green cars on flat area.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Real skilled jobs that pay better and skills relate to better paid jobs that you see change in your bank not once you have been with us X amount of months before you get it. Real pay should be about £12/£15 hour due to cost of living at the moment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More digital access in streets	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Hubs for local people young and old. Digital connectivity taking too much precedence.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We are in an environmental emergency. We should not be building new houses. Especially greenfield. Impacts wildlife. Sewage services inadequate.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	I am assuming that learning and development covers Early Learning and Childcare	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough of some in a lot of areas	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing has to be affordable. I was born in Linlithgow, but I don't know if I'll be able to afford to live here in the future. We need more council housing stock and cheaper housing. No more unaffordable houses for rich commuters who contribute very little to the towns culture.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	MUCH MORE COUNCIL HOUSING SHOULD BE BUILT FOR RENTAL TO FAMILIES WHO CANNOT AFFORD MORTGAGE.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	COUNCIL OWNED LAND, ESPECIALLY GREENFIELD SITES SHOULD NOT BE SOLD UNDER ANY CIRCUMSTANCES TO PRIVATE DEVELOPERS / BUILDERS FOR HOUSING	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Road maintenance; Cleaning road signs	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Grass cutting	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	OPERATIONAL SERVICES	There are no direct bus services from Springfield to Edinburgh City centre. The train is the only option and is unreliable and expensive	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Road surfaces.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Reliable public transport (especially buses) connection to Edinburgh (people have issues with traveling to work in Edinburgh!)	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	CORPORATE SERVICES	LGBT+ groups	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	More activities and support for young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	better GP services as to see a GP and not speak to nurse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Opportunities to combine private enterprises with the community park facilities. Please prioritise and be flexible for good coffee and hot snacks to be available where there is a need. Also children facilities with commercial pay areas to add variety as well as the usual play areas.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Facilities and housing for older and disabled people	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	New housing = affordable housing for rent but not from the private sector to allow our young to get themselves established in life before committing to an expensive mortgage	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	CORPORATE SERVICES	All the above could be improved. This question is ambiguous	1. The respondent feels that this is important to them/their community	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities to bring people F2F and do things together and for each other.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Public transport needs to be reviewed to establish something that people need and use. Then I might leave my car at home	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs and job skills essential	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing needs improved access to healthcare, education and transport.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	We need better public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better shop facilities in blackridge	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to ensure that there are enough services for the growing community especially GP as this has been bursting at the seams for sometime now and hasn't grown even though the number of new housing and people living in Armadale has.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The recent "playing about" with speed limits served no useful purpose.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The council needs to grasp the nettle on petrol and diesel vehicles entering towns. Set a date (2030?) for no more access for such. Public transport needs to become world class.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Safe cycle routes to shops, town centres	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
2	OPERATIONAL SERVICES	20mph more widely	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All new housing must be zero emissions	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The playparks in Blackburn need to be improved immediately. Especially the main one east of the Mill Centre.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Improve current basics eg library provision	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Improve current basics e.g. road potholes	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
2	EDUCATION	Leisure centre pool is too small	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Houses are being built at an alarming rate in East Calder with very little thought given to community facilities, roads, etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Cost attached to culture and leisure restrict use.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Open spaces are fine as they are	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Invest/repair current housing rather than build new houses on green space.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
2	OPERATIONAL SERVICES	The condition of the road network in places is embarrassing	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
2	OPERATIONAL SERVICES	We are so close to big cities and the transport links to this have to be good (frequent and on time, esp as many people live in West Lothian but work in the cities. This is usually due to costs being lower in West Lothian. But to be able to work in the cities the transport needs to be good.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	DIGITAL TRANSFORMATION	Digital connectivity and inclusion is crucial for an engaged and inclusive society. Some areas of WL are better served than others which should not be the case.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Need more social housing as well as private. I know that WLC has a good social; Housing record for new homes but more is needed. Too many people having to stay in hotel accommodation for too long or sofa surfing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Out with the council control but affordable private rented housing is essential for young people in particular.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to training and jobs is very important but should be good jobs with fair work; Practices and training that recognises that some take longer to learn or need more support.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Roads	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There isn't a need for more housing as there are plenty of expensive houses being built. But there is a huge need for more quality affordable housing in West Lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Clubs; Community hubs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	the Town. Grass cutting and general maintenance has been abysmal.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	SOCIAL POLICY	Social services not listed. Access to Care at Home services has been appalling during the last five years.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	There's no mention of climate - we need better community energy projects. Electric buses, solar panels generating community income, wind turbines where possible. We need better understanding of recycling - do you really think everyone is washing their plastic waste?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community space for people to spend time - going to be even more important with energy crisis.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Some of these issues could be solved by better public transport - i.e. if you can get around West Lothian easier then could take advantage of opportunities in different areas. West Lothian is very silo'd. Why is there so little connection from Bathgate to Beecraigs and the Bathgate Hills? I'd like to see a walking path.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Town Centre regeneration, particularly in Bathgate.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lots of little bits of land around that could be encouraged into community ownership.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Doctor availability in stoneyburn needs to be improved	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Access to Dr needs to be drastically improved. With all the additional housing going in Dr surgeries cannot cope. Every time you want to see or speak to a Dr you have to have the number on speed dial as you'll need to redial about 50 times to get an answer. Then when you do get through you have to deal with the receptionist who does there best to fob you off and get rid. It's an absolute joke, by far the worst part of living in Pumpherston. Friends who live in Falkirk have no such problems and Fife is even better so no excuses, this needs to improve..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	WLC website extremely confusing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - website and social media	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Deal with housing backlog quicker, better points system; ;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Parks to be kept clean. More bins near parks to encourage people to use these. Education for small children not to litter. ; Places (parks or small patches of woodlands) which are not maintained by the council could be maintained or turned into something useful for the community such as playground. I would love to see dog walking parks as well... or some enclosed places for dog owners to use....	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Flooding issues in Threemiletown/Linlithgow	4. The council is already doing this.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All are important obviously but more housing is essential.	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If you continue to build new houses at a rate of naughts, you need to improve the variety of shops, consider where all the new pupils are going to learn, expand the amount of leisure and community facilities available.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think that house building should be only on brown field sites, i think it is important to work with the councils climate policies and promises and to preserve green spaces and important areas of natural beauty such as the Bathgate hills. I know we need housing and am all for that but it is a balance with preserving the beauty and biodiversity of where we live.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Playparks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	The cost of living crisis is caused by the top 1%, distribution of wealth must be made a priority and this must be made in actions not words	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Mental health is a National emergency or at least should be, if half the effort made by government during Covid was made to mental health the impact it's having on local residents would be vastly improved. ; Instead of ivory towers making decisions it should be the people so a lot more interaction is needed.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Employment opportunities need to be supported by good public transport that enables people to travel regularly across West Lothian	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	FINANCE & PROPERTY	go watch the venus project films and build better (less/no individual homes)	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	parking spaces can be a problem	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
2	OPERATIONAL SERVICES	Seafeld only has green space that is geared towards children. Having some space that was more neutrally focused for gathering with friends when we don't have suitable space at home would be extremely appreciated. Even just a field with some native trees for shade and a couple benches.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Roads need repairing	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Disused shops needs to be addressed, there are two in the village that are very neglected	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We as a community need more social and private housing. Disappointed that the new builds were rejected.	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Transport in Stoneyburn is terrible	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The development of the new Uphall Station Village is great but we need more community services, also more shops and work opportunities for the young people coming into the place, also a return of the school in Uphall Station.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are shops, but lack of bookshops, butcher etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is too much development on new housing using up green space	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Armada is scruffy and tatty. More cleaning services are needed not just on the main roads but the back turnings. Boundary edges of parks and green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Areas around bottle banks where broken glass is often left lying for days or longer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision, it is a complaint about standard of service and can be addressed through the complaints process available on the council's website
2	OPERATIONAL SERVICES	Those cleaning roads and pavements need broom and receptacles and not litter pickers and polythene bags.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	culture leisure (infrastructure) broken down,	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities,	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Educate everyone about the importance of wildlife and CLEAN THE STREETS!	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Educate everyone about the importance of wildlife and CLEAN THE STREETS!	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Why not use empty office blocks to build houses instead of desecrating the local green spaces/countryside.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Surgery (new) with good access	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Someone who does NOT CLOSE swimming pools, gym etc at short notice - we need it operational on evenings and weekends. The same service as Livingston, Bathgate, Whitburn - we pay the same council tax!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	See previous answer. WE NEED BUS SERVICE that operates properly. We need to get to work, hospital, shops, culture, theatre, cinema etc.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Only housing	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Not much for the kids to do within a reasonable price.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public transport is good but not linked to other parts of WL. Very limited or need to get 2 buses.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Parking	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
2	EDUCATION	Later opening times for leisure centres so I can swim once the baby is down - often too late and no late swimming at nearest pool	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop allowing family sized builds and provide for the elderly that would buy. Housing for the elderly - people spend all their lives in villages then have to relocate in later life as there is little/none facilities to provide housing for disabilities that arise later in life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Continuously hear that public transport needs to be improved, with buses not turning up. More bus links between local communities.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	There must be plenty council houses to be used up instead of building new ones, using up new land.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops are excellence - plenty of them also restaurants - let us hope the standards can be maintained!	1. The respondent advised that they agree with the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lots of office buildings empty these could be used for various development encouraging families to visit or live in West Lothian by introducing more sports like roller rink/ice rink. Skateboard park is BIG success.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	I do not use any digital connectivity	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new housing question should be affordable housing that is not just for those on benefits	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No good increasing housing if the infrastructure cannot support it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	more capacity is needed to support disabled adults who wish to improve their skills and qualifications.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	wheelchair accessible taxis are really difficult to book at the times I need them as they are all booked up on school runs. Accessibility for wheelchair in gyms in West Lothian needs to me improved considerably	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public transport is not sufficiently accessible or disabled individuals - particularly wheelchair users - buses are OK but could be improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local jobs for young people really important, less so for older adults.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	Digital connectivity important as you have to apply for more stuff and support on-line; Building houses is important but it must not be on open spaces that are important for young peoples health and well being;	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	Cut the CEO's salary to reflect council cut backs	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
2	EDUCATION	The schools used to be community schools with the local residents able to access the facilities including leisure and sports as well as some classes. this is no longer encouraged which is detrimental to community links being formed. Bubbles is the only open access swimming pool in Livi now, unless you buy a gymn membership, so everything is commercialised. As a child in West Lothian i spent most of my summer holidays in one of the many public swimming pools. Not possible now.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Management of new Housing, balancing the need for Housing with impact on existing local amenities and communities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Providing adequate GP Facilities for new housing developments.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Again a rethink. Town centres are no longer about retail alone. Data shows the public are spending on the experience. West Lothian can provide this as Borders Council have grasped Aviemore, Perth and Kinross and East Lothian are streets ahead	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing needs to be affordable for young people who are working.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Healthcare to meet the community needs is required as it's currently woefully inadequate.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less Livingston centric	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Improve and eliminate litter and dog poo	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing needs to be more affordable	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building on green field sites.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Valued financial resource that could be achieved from the sale of high cost buildings could be reinvested elsewhere.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Access to Community Facilities are very important but do not need to be provided/ maintained and funded by the Local Authority and do not need stand alone buildings.; Better use needs to be made of facilities in local schools, partnership centres. Duplication of activity within communities needs to be removed and mixture of tenure made better use of in partnership with communities e.g Church Halls/ scout halls etc.Simplified resourcing and clear strategy on what core facilities are required could then allow for rationalization of public owned buildings, diversion of activities to other community facilities would allow communities to understand what can and cannot continue to be provided and raise valued income from sale of existing buildings.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	Digital connectivity is very important for communities as is access to resource eg equipment/ tablets etc to allow council to introduce more online services again to reduce spend in some areas in order to invest in services that rely on face to face contact	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	To provide more bus services in the area.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Fixing roads	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
2	EDUCATION	Outdoor adventure sports	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Doctors Surgeries and more local shops/amenities instead of everything being in Livingston	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Important we have places for young people to go to. I'm very concerned about the number of young people who are under age drinking. This is happening Thursday and Friday from 4pm onwards.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more local shops/amenities instead of everything being in Livingston	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	Doctors Surgeries	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	The state of West Lothian is a crying shame. Its covered in overgrown bushes that rip your hair and skin and when you phone the call centre you can't get through. The shops are an embarrassment. i was in an Edinburgh taxi and when the driver asked me where i was from and i replied Bathgate... he chuckled and said oh that place with all the second hand shops and takeaways? I would implore west lothian council to stop handing out takeaway licenses if they want to see improvement.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	the legion needs to stop opening their fire exit doors and letting their drunk male patrons spill all over the car park. They drunkingly lear at 14 year olds and their sectarian language is atrocious, yet when you approach management they ignore you! so I'm not sure what this survey will achieve, because there is so many in senior positions around west lothian who are quite happy to turn the blind eye to decent folk in favour of making an extra pound or two from the constant rule breakers.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	Why is suddenly ok for Uber eat drivers to park all over the newly laid precinct stone slabs that cost a fortune? they are a menace to pedestrians and are wrecking the stones. yet when you report it. nothing gets done.; The noise level from the legion and the regal is ridiculous. they need investment on noise control.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
2	EDUCATION	Access to open spaces and sporting opportunities are so important. They provide opportunities for connection, well-being support and both physical and mental health benefits which also helps take pressure off the NHS and medical centres. They are arguably one of the most important assets that West Lothian council has that support all citizens no matter what stage of life they're at.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	As a disabled wheelchair user, for me personally public transport is not usable	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Legislation determines accessibility of vehicles operating Passenger Carrying Licences
2	OPERATIONAL SERVICES	The river bank in livingston should be utilised more with evening lighting and restaurants.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Maybe a paddle board facility. River not utilised enough	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	What I object to is my money being wasted on funding groups and organisations that are not fit for purpose and don't actually do anything of benefit. Much more needs to be done to combat fraud and to clamp down on people milking the system.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	It is important that people who pay high Council tax bills and who don't qualify for any benefits feel that they are getting something back for all their taxes paid, e.g. through things that matter to them, such as well kept parks and green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities are run down	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Transport links need improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improvement in places to go out to eat which are abundant in Edinburgh and Glasgow but lacking in West Lothian. Always feel as though I have to travel rather to a major city to enjoy a meal out. Too many junk food takeaways in West Lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	SPORT AND WELLBEING HUB for community access (winchburgh)	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	TRAIN STATION and improved bus services so people can get to work, hospital, to key services etc. Sustainable transport is key - not everyone has, can afford, wishes to have a car.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	PARTNERSHIP CENTRE - promised but lied about by the council. We are (new house owners) pumping money into WINCHBURGH and so are developers but of the Council.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Other communities have new developments but Stoneyburn does not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	Investment in our children in terms of access to clubs/ hobbies and green spaces are key.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it's important that you focus on the housing and facilities already in place rather than consider new housing developments.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to employment comes mostly from the transport network as currently there are few opportunities within the town itself.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate town centre, as with many of the towns in West Lothian, has a lot of potential particularly for budding entrepreneurs yet there are no rent incentives, support to encourage this kind of investment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Preserve our parks in their natural state so we can observe all wildlife flourishing.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	CORPORATE SERVICES	What are shops and services?; What is meant by a service? If this is public services, since it is a council consultation, I would have expected a more detailed list of service. But if it is pharmacy, gp services etc then that is something different and would alter how this would be scored.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	IBS housing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	HOUSING, CUSTOMER & BUILDING SERVICES	Few social houses being built - only large developments	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	High street shops to be improved - local businesses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wifi - excellent	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Parking facilities to stop vans taking up residential spaces	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
2	HOUSING, CUSTOMER & BUILDING SERVICES	housing is a joke	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme. West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	EDUCATION	Youth clubs free	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lots new houses getting built	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Information re transport to hospital etc for disabled	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Bus Services are diabolical	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Bus transport. Ongoing issues. Buses not reliable or don't connect with other villages or buses/trains.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Access to open, green spaces is crucial for wellbeing. The appalling, shameful litter situation throughout Livingston and beyond impacts heavily though.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Public Transport: At weekends in early morning there is no services before 07:00am which for many like myself who start at 07:00am, shift work. This is poor and having to pay for taxi's is a burden on finances.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Pavements need resurfacing - not just patched up.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Need some form of speed restraints entering and leaving before Linlithgow Bridge from the town	4. The council is already doing this.	Operational services - roads and parking	The council carries out new traffic calming through the annual AIP programme when justified
2	OPERATIONAL SERVICES	Why are drains on main roads not being cleared from Dechmont through to Uphall to Broxburn. Some drains are fully blocked. Please do not offer COVID or Climate Change as an excuse!!	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Broxburn-Uphall now has enough new housing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	SOCIAL POLICY	St John's Hospital cannot cope with facilities - cases being sent to ERI etc. The size of West Lothian now needs better services at St Johns.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Winchburgh has grown to its optimum level	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	DIGITAL TRANSFORMATION	Not everyone has internet availability and some people don't to use it so unless YOU are going to provide the equipment and the training its a mute point. You cannot make people use it. Breach of Human Rights.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Buses are always late or broken down.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	OPERATIONAL SERVICES	Public spaces could be better maintained to some we can't even enter because of overgrown situation!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no! to new housing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	People need skills to know how to live better and handle money better	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Houses are being built but not the type (cost of houses needed)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs are available, but again - its the jobs are needed to get people back into work	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many private houses are being built in West Lothian, not enough social housing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Maintenance and improvement to services provided to the community e.g. community centres	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No post boxes from Winchburgh Grange within walking distance not suitable for elderly people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Street cleanliness - weeds at bus stops ugly. Bus shelters need cleaned and broken seats replaced. Graffiti needs removed.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Our infrastructure is creeping to a full stop!; We do NOT need any more large housing - we need 1st buyer homes OK - but the doctors, the schools, the high street needs no more families - sorry IT HAS TO STOP!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have loads of open spaces in West Lothian - now that a lot of bings have been removed WL is a very attractive county. The new housing should be council houses, not the ones being thrown up in East Calder. God knows why the Scottish Government gave permission for this.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	FINANCE & PROPERTY	Polbeth Breich Brigend all horrible service	1. The respondent feels that this is important to them/their community	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	animal conservation.	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Addiewell only having once shop that shuts at 7pm	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Provision of changing places toilets	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable and accessible housing;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	1 glazer covering west lothian	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	As we start to get older, access to safe open walk areas is very important to me.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Housing for disabled people.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme. West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Partnership Centre is fantastic but would like more information regarding training and events at the center.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	CORPORATE SERVICES	I have completed this survey as a retired person.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
2	CORPORATE SERVICES	Taxi accessibility is extremely poor as they prioritise able bodied passengers even with the disables access taxis. We have been told on many occasions that they can pick us up and take to destination but can't guarantee return journey!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	SOCIAL POLICY	Need more services that meet the needs of people with profound physical and learning disabilities.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	The bus service needs to be improved urgently. *NB, there is only one bus going through Dechmont. It goes to Edinburgh. No bus to St.Johns Hospital or Livingston from Dechmont.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
2	HOUSING, CUSTOMER & BUILDING SERVICES	1 glazer covering the whole of West Lothian.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need investment into new learning and job opportunities	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	too much current population growth within West Lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Social Housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
2	HOUSING, CUSTOMER & BUILDING SERVICES	Too many places to have facilities.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Not enough garden space for all of the bins	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	This area has NO public transport not even to West Lothian Road to nearest largest village has been closed for over a year! We feel neglected. Large lorries use the village for shortcut to M9. Speed limit has been increased from 20 mph to 30 mph? Why???	4. The council is already doing this.	Operational services - public transport	There is a national 20mph strategy for Scotland being developed. 20mph was temporary through Spaces for People, council decision to revert back to 30mph.
2	OPERATIONAL SERVICES	The cost of public transport, namely the train, is more expensive in Linlithgow, even though it's a similar journey time from Bathgate to Edinburgh, the cost of a return ticket is much more and will put people off using the train and opting for the car instead which won't help the climate change agenda.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	EDUCATION	provide sport clubs for the areas that children can not go access.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
2	OPERATIONAL SERVICES	Safety and Cleanliness are very important	1. The respondent feels that this is important to them/their community	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
2	OPERATIONAL SERVICES	Cleanliness are very important	4. The council is already doing this.	Operational services - litter and street cleansing	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	OPERATIONAL SERVICES	Green Infrastructure should receive real investment - there are plenty of natural resources in West Lothian. With a proper strategy for multifunctional use they could offer long term, sustainable benefits both culturally, ecologically and economically.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council's Biodiversity and Ecology Officers are currently reviewing and updating the council's Local Biodiversity Action Plan which will be used to identify and introduce more long term and sustainable projects that will benefit from natural assets.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling Anti-Social Behavior	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	All of the above are very important But people need to know that value for money from there council is equally important And when anyone wants to question about the council be stupid in there spending power it's a cold shoulder or deaf ear	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Sorry but COVID 19 be serious you closed the aviation center	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
3	OPERATIONAL SERVICES	Waste services appear leaderless	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	Think the wages are not the best for our council as other councils are on £5000 more a year	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
3	FINANCE & PROPERTY	Ventilation in schools	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	no potholes.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
3	OPERATIONAL SERVICES	Maintaining green spaces between the communities so that West Lothian doesn't become one big housing estate. Insisting that brown field sites be built on first before prime arable land.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Planning comments
3	HOUSING, CUSTOMER & BUILDING SERVICES	More Council housing in west Calder.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Public Transport is an issue. We have only one bus service available to us in Breich and while we're grateful for it, it's a 16 seater bus serving Lanark, Forth, Shotts, Fauldhouse, Breich, West Calder and Polbeth. It's sometimes very full and has driven past passengers waiting as a result who don't have any option but to wait over an hour for the next bus.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	HOUSING, CUSTOMER & BUILDING SERVICES	When both the police and almond pass off crimes and issues as each others problem and none actually help to keep tenants feel safe in their own homes what can you do 🤔👤	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Education is the way into employment, better health and better communities. It's a long term investment, but more into education/schools would pay off in the longer term.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Teenager vandalism and destruction of property	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are massive social inequalities in Whitburn that I have noticed in the time I have lived here. There are a lot of new, private housing development however I do not see any investment or building of more affordable housing.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Preservation of green spaces - the developers are concreting over everything and not building affordable housing	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has protected its existing open spaces in its Local Development Plan
3	OPERATIONAL SERVICES	Public toilet accesibility. Payed or free . 24/7 .	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	police service in Bathgate is very poor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Safe walking and cycling routes to schools	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Re housing, houses are being crammed to close together and in strange locations. Objections seem to be overruled. There are constant ongoing issues with access to GP appointments and the length of time for prescriptions to be completed at pharmacies is getting longer. 4 week waits for doctors appointments.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	pensions	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Safe travel for all, roads and paths in safe state of use.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Less waste more recycling I work in schools	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	find the food waste shocking more needs to be done on this to cut costs and recycle the wadte	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Education and Engagement Team roll out national food waste reduction strategies in support of food waste reduction
3	FINANCE & PROPERTY	Climate change is important but not next to people earning a living and feeding their children.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
3	FINANCE & PROPERTY	Too many people working the systems/benefits - no doubt needed but access needs to be much tighter!	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Early Years and Children's services. Services for children with ASD/ADHD.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	a lack of available doctors & dentists is a major concern to me	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Some WLC employees in education are on low salaries /temp contracts/ and face little if no pay rise and are at the top of their pay grade. Continually asked to work harder or smarter with a salary that does not support the cost of living, but may fall short of additional government support. Vicious circle; ; For some groups in our society we need to start saying No.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	All services are important. In Education HT has to keep the cost of the school day as low as possible. While staffing and DSM budgets are reduced. At the same time supporting families in need and on low incomes. Children have not to miss out on life experiences even though the family cannot meet the cost. Where does the money come from; PEF does not make up this shortfall	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	As part of the council's NIF Plan, addressing these issues is central to activities
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All the green space is being built on by greedy housing developers. Loss of farm land, wild life habitats etc. detrimental effect on the whole community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Again Eliburn has no health centre and the provision is slightly better than woeful	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate town centre requires urgent, significant investment and attention to serve the needs of its community equitably and effectively.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	not enough groups for people with learning support needs in the area; not enough support for people struggling during and after the pandemic due to mental health	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Musical education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	needs more housing for young family	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	needs more jobs so people not suffering in poverty with decent wages so they don't need to go to food bank,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	People think that Linlithgow is a town full of affluence. This is not entirely correct. Linlithgow needs money spent on it as it is looking a bit sad. The schools don't get nearly as much PEF money as other schools in West Lothian so they cannot afford the resources that other schools can enjoy. I think the allocation of money to schools in West Lothian should be divided a bit more equally.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	DSM budgets are allocated in a fair and transparent manner. PEF funding is a Scottish Government allocation
3	FINANCE & PROPERTY	the energy crisis is something that needs to be looked at. Bills are increasing but wages are not, there has also been a huge hike in National Insurance payments recently and I think this is unfair on the workforce.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	needs more recreation facility especially for the juvenile.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Get a new medical centre in Whitburn ours is THE WORST!!! staff are awful and they have no travel clinic	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Another empty promise in Winchburgh comes in the form of a partnership centre. A growing town needs more healthcare options.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	HOUSING is must! 39yrs old and never been offered a house, told to go Private, now STUCK in it whilst I see others easily getting housed!	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We DEFINITELY don't need any more NEW BUILDS.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Doctors need to do face face appointment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	People need to learn to live with Covid-19'; NHS has no reason not to be back to normal, unfair for staff but more unfair for sick people not getting treated	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Social care needs a complete overhaul, it's a complete farce. Leavening most vulnerable people to struggle.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	As a parent of a child with disabilities I am appalled by the lack of services for these children during school holidays there is very limited resources for these children during the holidays, with constant focus towards low income families, families with children with special needs need to be considered and especially parents and carers who seem to go in noticed.	4. The council is already doing this.	Education - ASN	Summer of Play is inclusive supporting access for all children

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing and homelessness is terrible takes a year to 3 to access affordable housing private rents are unaffordable	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
3	EDUCATION	More needs to be out into schools and communities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	People need a living wage to cope with bills	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	West Lothian Council currently pays the living wage and encourages suppliers to do the same.
3	HOUSING, CUSTOMER & BUILDING SERVICES	police need to actually deal with crime and anti social behaviour	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	there are a few gangs to a point no child can go into another part of town that's not far on the child especially when they have friends there	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Poverty within local area is quiet bad some source of local fresh market would help at low prices at least once a week would help in my local area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Recycling/ very sceptical after leaving the houses it's gets recycled at the other end and not just landfill/ seen it happen at the dump no cardboard skip all in landfill	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	About time St. John's Hospital was made far better use of. It's ridiculous that we have to constantly travel to Edinburgh not only for procedures that could be done locally but to visit I'll relatives. It cost a lot to build it, it should be getting used. This maybe would generate more local economy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Roads and connections are essential too, can't let roads continue to degrade	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces and leisure spaces are very important to me, and my family.; ;	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Social equity and justice	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Learning disability support especially in children	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Need to stop parking on the pavements as accessibility for those using a wheelchair or mobility issues is impaired by this idiotic practice	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce pavement bans on public footway nationwide.
3	SOCIAL POLICY	Armadale gp practice needs to be modernised and bigger to cope with the number of residents.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	People on benefits need to be encouraged more to take jobs even lower paid jobs which perhaps would not affect their benefits.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	The schools are very poor on bullying policy too many rogue kids and drug issues in westlothian	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Lack of transport links out of the village eg lack of buses	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no train station major concern	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Non essential things like leisure is where give has to be unfortunately	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	You can only ignore environment at your peril. Environmental issues will not wait for recessions to stop. As the planet is reaching a tipping point. We will all suffer greatly if ignored. All the things you are asking people to choose between are so vital its impossible to cut back on.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
3	SOCIAL POLICY	Would like more investment in healthcare and better pay for nhs staff	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council has a complete cheek asking about all this after the significant over building in the East Calder area. We have a small Health Centre which is entirely inadequately equipped to cope with the ludicrous over building in our area. A new partnership centre and schools are built/ being built but not a thing for our Health Centre. We have a building which leaks rain through the roof when there is inclement weather and is too small for purpose. Not enough consulting rooms for Doctors or nurses so limited appointments. It's an absolute disgrace. The House Builders should have been made to contribute to the cost of providing adequate Healthcare facilities. The surgery is on its knees trying to provide for the huge area it now has to cover.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Schools need improving, I leave my son (P2) in an unsupervised playground at 8:15am for breakfast club & there are children younger there unattended with open gates, it's a case of the older babysit the younger, this may be to do with staff availability however there are plenty people out there without jobs - we need to employ more people & pay them enough to live a sustainable life. Give to your community & they will give back to you.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is important, but building more houses is not the answer, properly allocate housing based on needs	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
3	HOUSING, CUSTOMER & BUILDING SERVICES	invest in property renovations rather than having houses & buildings falling apart everywhere.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime is ridiculous, police funds have been cut due to lack of funding - really? PC Sheridan would walk the streets daily when I was a child/teen & people respected him, so they wouldn't disrespect the town (as much as the town is neglected now). You can find all sorts in parks, playgrounds etc that should be nowhere near child friendly areas, the likes of bottles, broken glass, needles even.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Shocking, why are our streets unkept & our roads full of pot holes - where does our council tax go?	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	I fought for months to have a face to face appointment with my doctor regarding mental health & a change in bowel movements - having had (& still have) had very loose movements since January 2022. I am only now being able to begin to receive the care I require to ensure there is nothing sinister going on, the waiting continues	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	FIX MY ROOF. IM GOING TO THE PRESS ABOUT IT SOON. SICK OF REPORTING AND ASKING. WILL YOU FIX IT WHEN SOMEONE IS HURT? WHEN IT LANDS IN THE GARDEN?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If you have not received the service that you should from us please use the formal complaints form on our website or speak to our contact centre and ask them to raise a complaint for you. Each of these is investigated and improvement actions will be put in place as needed
3	OPERATIONAL SERVICES	I feel the council has wasted a lot of funding on the bins issue, firstly we were issued 2 small bins for food waste, which didn't last long and cost a massive amount off money I'm sure. We all want to do our bit, on hearing that in the schools all the separate recycling bins are dumped in one and collect together, was shocking and false advertising that it's all separate and West Lothian council are doing their bit!!! Now we have been told yet another new bin would be introduced..... another splurge of money and for how long this time	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Local people are being priced out of East calder. My daughters, with degrees in teaching and nursing and a chef, cannot afford to buy a house here, and there are zero council house opportunities for them, as they are not unmarried single parents , not drug addicts, so have no chance of being considered.	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Too many attacks at night gets more security,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	more street lights on lanes	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	more parking for doctors, more doctors as waiting times are long	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Social care requires a lot of funding in the community as in last five years standards has went down due to the funding :/ staffing, a lot of experience staff have left due to lack of pay rate and unfortunately clients / patients are now suffering	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Get the GPs back to normal service!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow lacks affordable and Social Housing which forces many young people to have no choice but to leave the town to be able to buy/rent suitable homes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	All are important issues that must be addressed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime prevention is utmost importance. Violence amongst teenagers in different areas is high. Lots of crimes go unreported, for fear of repeat assault. Community officers were removed in West Lothian. Most important is to reinstate these to tackle teenage violence. The youth caution an offender is given is no deterrent. As a mother of a child who has been assaulted and does not want to report (we have discussed with police and school) not enough is done in my opinion to tackle problem. PLEASE make this your priority.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	I am deeply saddened that my son who is going into S2 at Linlithgow Academy will not be allowed to go to the new secondary school in Winchburgh when it opens. It is ridiculous that he needs to get a bus to get to school when there is a brand new school opening. A few bus journeys could be eliminated by opening the schools to all when we are so concerned about climate change.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Young people are our future and education/schools should be an important consideration in how funds are distributed, Broxburn Academy could benefit greatly from refurbishment, the staff are struggling to cope with the increased demands with so many of the students suffering from anxiety/school attendance which has been impacted by Covid-19. Whilst the school does its best to support students with issues, it would benefit from increased support from outside agencies such as counsellors, mental health practitioners, etc. I also highlighted that due to the cost of living which is not reflected in pay and wages and has a direct impact on poverty and equality. My family rely on Universal Credit to survive monthly and we often struggle due to increased energy bills, food which does not allow extra spending for any leisure activities.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	I also feel that the police do a good job with minimal resources given that Broxburn has grown and they are having to deal with a greater population without extra staffing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Social care/healthcare, crime and community safety are equally important as people need access to decent healthcare (being able to have a proper consultation with a GP/mental health adviser without having to wait excessive times (my husband had a mental breakdown and has been waiting to see a psychiatrist for around a year so far and his health continues to deteriorate).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Too much focus on ensuring the neither work nor want minority are catered for across all areas. Clamp down on benefit fraud, people living for free, on invalidity, while having partners living with them that earn money that is not declared.	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and community support is very poor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing is important. Should we wish to sell up it is unlikely we'd be able to afford to stay in Linlithgow. Greater thought should be given to new housing - particularly the supporting infrastructure needed for the influx of new people, schools, health facilities, roads etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Access to facilities and resources for young people who have been hugely impacted by the pandemic and lockdowns.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whilst housing is important, our current GP surgeries and local hospital does not have the infrastructure to support the hundreds of houses that are being built and the families that fill them!! Why is local Government not considering this, but simply building homes to fix one target yet people cannot get access to healthcare the same way anymore... And this has been an issue before covid 19, the pandemic has just placed more pressures on those services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Access to all healthcare services in a timely manner.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Need smaller classes at both primary and high schools so not having composite classes. Therefore need more teachers.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Need more police.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Need more doctors at the local gp practice.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Dog fouling enforcement	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol known problem areas. Anyone caught offending is issued with a fixed penalty notice. The team also issue fixed penalty notices for dog fouling offences.
3	FINANCE & PROPERTY	We work through covid and people on dole coming in this country get more than worken people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
3	EDUCATION	My son has missed an entire year of school and has therefore missed all of his 4th year schooling and exams. This is in the most part due to covid lockdown. The support that has been available for him has been pitiful, oh wait, we haven't had any support throughout the last year. Still waiting. There seems to be a lot of words and little action	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Specific case which officers would need to address directly with family.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	NHS is under funded; St John's struggles yet more people are moving into the area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A lot of the people living in West lothian works at Edinburgh, there can be more job and Investment opportunities and lucrative pay for local residents to sustain the economic growth of the families, communities and the Council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Our health and social care services need to be highly supported to reduce the waiting period.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We should be developing our existing communities. There is too much house building, particularly when the houses being built are expensive and not supporting young people on the housing ladder which is why I have graded this as very important. There is little thought to the environment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Please think of those people who also have worked all their lives and penalised for others	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Please stop building new houses in Armadale and concentrate on fixing/repairing/enhancing the current council stock.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In my community there is a large new building community which I'm a part of and love living in this area. However the proposal of a bigger, better health service to cope with the increase in residents has yet to happen. There is one tiny dentist, one or two midwife's servicing the whole area and a very small doctors office. This needs immediate action as the staff are already stretched to their limit.; ; Maintaining green spaces and preserving wildlife habitats is also important for me whilst such huge housing developments are being built. I'd hope that the builders are respecting our community whilst meeting the need for housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Sports activities and things to do for children age 12+	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Need a bigger Dr surgery with more Dr... East Calder has grown the Dr surgery cannot cope with the thousands more residents & more homes are still being built. East Calder is not a village anymore	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Need more dentist and other services for young adults/ children with disabilities. Waiting lists are like a year wait	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Gp practice in Armadale needs to be moved to larger premises with more GPs to handle the growing population. More and more houses are getting built here but the council isn't thinking about the strain on the existing infrastructure.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	I have learned people from BAME communities faced significant challenges in accessing all the above-mentioned services as these services are perceived as ineffective to provide cultural effective services, therefore people from BAME communities are distant from the services, leading to an impact negatively on their socio-economic status and mental well-being.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	facilities for boarding ex prisoners leaving addiewell prison in the middle of the village does not make residents/children feel safe when this is in the middle of the main town and within short distance of schools. This is not a good location for this type of facility with various people hanging around outside and people with obvious support needs can be frightening to kids walking back and forth.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	High school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	A lot of homes in addiewell are still running off water tank heating systems causing high energy bills	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	There are a small number of properties in Addiewell that are not fitted with a modern "A" rated boiler, some of which are as a result of tenants not engaging with previous upgrade programme and eh remainder are programmed for renewal this year. The properties fitted with modern boilers will be fitted as a combination system which involves the use of a hot water tank and high efficiency boiler, both methods are highly efficient as they utilise a A+ rated Boiler.
3	CORPORATE SERVICES	No outsourcing of services or contracts outwith West Lothian	4. The council is already doing this.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Again the housing developments taking over every original part of the village is a huge cause of concer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Cost of living is crazy just now and working class single families struggle but those on unemployed and on benefits gain massively.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime needs looked at, girls walking home and being attacked. Is it safe for young people to be out.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	West Lothian council needs to give a pay rise so it's staff in schools can afford to live	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
3	SOCIAL POLICY	Better service for mental health for young people	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Better service for the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	How you can put climate change here??? Each 500 years climate will change anyway!!! So, what's the difference? And, electric car batteries make graveyards in other countries, check Paris electric cars problem with batteries - you'll know. The same with CoV, can we stop to take it as a problem finally? Let's get over it once and for all. What have happen happen, we've print out too much money, and we won't recover, it's better to go through the crisis now and never do it again.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Fixed term contracts that are with the council are a direct cause of anxiety to those that are on them, it causes undue stress and pressure on the employee, they are an actual fallacy as they do not offer job security that allows employees to secure mortgages etc.. I'd like to see this changed.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
3	HOUSING, CUSTOMER & BUILDING SERVICES	sort out the petty crime and illegal activites then worry about the rest	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Support in schools for neurodiverse children requires consistency. Local development support for spectrum related children not having to travel to larger towns in county	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	having well paid jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Conservation of the green spaces for people and wildlife	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	I would like to see a more cohesive and joint approach to education- particularly in STEM areas in order to develop a higher skilled (and paid) workforce that match industry requirements. I would like to see expectations and opportunities to be more global in our outlook and loose our small town mentality that dominates our local culture	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	More support for people that live with long term chronic illnesses. So much importance has been placed with people suffering from "long Covid" but for people who have lived with the exact same long life illness have been left at the way side	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Trips away for youngsters experiences.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	As a father and local council employee education and services are very important as one of my children has specialist needs and everything she requires is a massive fight to get with the council. As a council employee I have found myself falling closer to the poverty line as the wages are poor to begin with with the cost of living now sky rocketing the council has done nothing for staff to help. This is making me loon back at a career in the private sector which has moved to support its workers with the cost hikes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
3	EDUCATION	Access to affordable and flexible childcare and kids sport clubs or offered sport through school for kids to try out different sports and physical activities would be a wonderful initiative. Having seen how much the school children loved the yearly sports day was heart warming. In addition to PE, having regular sport such as athletics, hockey, tennis, cricket, netball etc. as part of the school curriculum would improve both physical growth and development and mental health of children.	4. The council is already doing this.	Education - youth and community activities	Active Sports co-ordinators support a wide range of sporting activities in and across schools

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Timely access to health services, in particular mental health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	West Lothian Council is significantly underfunding it's education provision compared to other local authorities. It is a disgrace that every pupil in West Lothian does not have access to an IT device and Wi Fi connection as standard. This has lead to digital poverty and the excuse of waiting for government funding hasn't stopped other authorities.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	The council's digital strategy provides access to devices for all young people. There is no evidence of impact of providing a device to every child impacting on increased outcomes for children and young people
3	EDUCATION	Important the education is seen as not just children, but older adult learners as well	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	The growing mental health problems and suicide rates are a growing concern and the lack of services for this vital issue are even more concerning	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	The wages paid by West Lothian council are unbelievably bad. I'm employed by fleet and at present class 2 and class 1 drivers are paid more per hour than mechanics are. Whoever came up with that pay scale needs a shake to wake them up.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
3	SOCIAL POLICY	Fauldhouse medical surgery was struggling enough as it is but now the two centres are merging so god knows how hard it'll be to see a doctor now.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Doctors and Pharmacy	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Schools and education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Health care, GP and dental care ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	I agree with equality however focusing on areas of lower deprivation does not help the majority of peoples lives. It excludes the majority	1. The respondent feels that this is important to them/their community	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	TRANSFORMATION	The expansion or updating of services does not seem to keep pace with building of new houses and new residents	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Again,more council houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	EDUCATION	Increase in pupils with ASN needs to be adressed and services need to be made easier for parents/ guardians to access. Support in schools needs to be addressed. Mental health issues in high schools and overall are an issue. Social work and paperwork is a big issue for families. Waiting lists are too long and there is no help. Elderly people are left vulnerable.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and community safety, i am not safe in my property due to my ridiculous neighbours NOT SAFE IN MY OWN HOME that is ridiculous something 10000% needs fixed with that and the police always take forever to arrive when theirs a problem	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	More needs to be done on clamping down on Drug Dealers as there quite a few in the area of Nettlehill Road & Nettlehill Drive. Theses Bullies should be made to move or Police should be watching their every movement but there isn't enough Police resources to cover the amount of Drugs & Crime in the area. I'm the Victim of Bullies & the Council & Police have only put out warnings. Why should we move out our Family Home?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Traffic. Pumpherston is a through road and traffic is too fast. There is also significant hgv traffic due to the new developments at Calderwood and Uphall Station and the Brewster Brothers supply yard. There have no been near 3 years of discussions about this issue between WLC and Pumpherston Community Council and nothing has happened. We need proper consideration of speeding and villager concerns about dangerous driving.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified and Police Scotland enforce speeding issues.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Security is prime. Parents and children need to know they are safe, feel safe at any time of day or night, trust their property is safe. In all this is a great community that's works together. Safety of children is prime. Number 1.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	i have no one in need of schools in my family	3. The respondent advised that they had no comment to make.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Cost of living is more about individuals managing their finances correctly - assuming they have employment. ; ; 2	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
3	FINANCE & PROPERTY	There really is only one thing that needs addressing and it's energy costs. Reduce taxation on fuel, and introduce price caps on electricity and gas.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing should be important as well	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	No NHS dentist spaces	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Pay and cost of living needs to be addressed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Also have more activities for younger people to do indoors and outdoors.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Need to look after our health care better.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Feeling safe on the streets and transport links. Local train services are shocking since pandemic	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing has needed improved many years and new Building of houses in livingston Are fastly built but seem to go to all wrong people Wlc Should be housing the Ones on the list personally myself 13years from flat to a house but its not Relavent if have people moving from other countries or people with crime previous addictions Happen to apply they are priorty DISAGREE	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Climate change is important, however as we try to survive the economy crisis and covid recovery along with the war between Russia and Ukraine, I think this needs to be on the back burner for a few years.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Keep partnership buildings/swimming pools OPEN and SAFE	1. The respondent feels that this is important to them/their community	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We are almost surrounded by giant windmills...community shd benefit with cheaper electricity :-); Help ALL householders council and private with solar panels on roofs/insulation.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	The size of the General waste wheelie bins is a problem as I fill this up very quickly. The same applies to most of my neighbors as well and this could lead to waste being dumped.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
3	HOUSING, CUSTOMER & BUILDING SERVICES	Feels the police were bit short with her when one of her children accidentally phoned emergency services; Need to do more to help people like applicant who find it difficult to keep asking for help; Lives in older property and the maintenance on the property is poor - housing is not suitable for her family with 3 autistic she really needs a 4 bed house and these seem to be very hard to come by.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Widening pavements etc during covid was a complete waste of money.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Social care needs to be looked at as Social care does not work the way it should - the new policies don't benefit the family only benefit the children.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Support staffing could be improved in schools	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	The council has ongoing evaluation of its support in schools, including the number of support staff and the training opportunities to develop staff
3	HOUSING, CUSTOMER & BUILDING SERVICES	These questions seem to be going over the same areas. Housing is important BUT good quality Council housing, not private housing at exorbitant prices forcing people into debt or homelessness.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces must be maintained for the sake of our children and people's mental health and also for the environment, which politicians keep bleating on about but don't "walk the talk" with their actions.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	The availability of Social Housing could be increased	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunity for younger people to afford housing and to find local employment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Childcare provision other than education. Especially where schools in the East shut at noon on Fridays.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	There is too much traffic using the village as a short cut from the queensferry crossing, especially hgv's and the noise levels during the night/early hours is just too much. Hgv's require to be banned from passing through the village and cars deterred.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Work currently ongoing on a trial traffic management proposal in Newton if deemed appropriate.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Cost of the community is important - how do we reduce Council Tax?	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - cost of living and support for lower income families	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
3	FINANCE & PROPERTY	The benefit system should be reviewed and paid to the deserving , there are in existence schools to educate undesirables on how to complete and claim benefits fraudulently!; This should be investigated and be more strictly controlled thereby saving the council a fortune.; Why should non contributors get better benefits than someone who's worked all their lives and payed there taxes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Social housing has become a joke thereby providing in many cases homes for people and free rent for those to lazy to work!!!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
3	EDUCATION	Adult education and training-too limited to town centres transport and distance an issue for people. You used to have a fab network of community centres with trained staff not caretakers-this needs to be brought back	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Why are we as tax payers funding separate faith schools then busing these children to and from different towns? this surely adds to the public cost, surely adds to the carbon footprint and climate change!!! Please can this be addressed and answered	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Social care and facilities for people with additional; Support needs and their carers. Provision of day services and housing for people with complex care needs in local; Area	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	COVID recovery will happen naturally when we move forward as a community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	All of the above are important. There's absolutely no point however providing multiple recycling bins when littering is a huge problem and dog messing also	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The current building in Linlithgow is for a niche population- 5 bed homes, (unaffordable to most) no social housing. Need to consider people move out of the city to more affordable areas, then due to lack of public transport then use cars to get to work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Access to services for all people including those with disabilities	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Housing and education are falling behind,	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Council is prioritising investment in these areas
3	FINANCE & PROPERTY	lets get onto the Scot Gov tell them you cant meet their or your own commitments with the budgets continually slashed. Scot Gov austerity is their to be seen throughout West Lothian, its time you as a Council speak up for the residents.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing and education are falling behind,	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than the national average and remain good value for money for tenants
3	SOCIAL POLICY	St Johns I've seen people waiting upwards of 8 hrs, not great for an aging community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is a disconnect between the ongoing housing developments and the necessary infrastructure to cope with an expanding, commuter based, population.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Especially within my area the need for more parking spaces for when family are visiting.	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
3	FINANCE & PROPERTY	Impossible to prioritise.If poverty isn't addressed how are children/ people ready to learn or take advantage of educational facilities if they are hungry, inadequately clothed etc.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	If there was enough housing to meet needs then crime and community safety needs to be a priority so that the community are safe in their homes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Rising crime in village noticed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Childcare,	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	afterschool clubs.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	There is also an urgent need for priority to be given to the levels of homelessness especially in terms of youth homeless and the need to invest in housing stock as well as supports for this matter.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council prioritises applicants as per the law and its allocation policy. This prioritisation happens based on Housing Need
3	SOCIAL POLICY	There has been a significant increase in the respect of children, young people and their families requesting support regarding their emotional wellbeing. It is recognised that this could be a result of the pandemic but also the raising of mental health and wellbeing awareness.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Grass cutting - you cut it and leave it to fly around. It lands in my garden. I ahve chosen not to have grass because I don't want to cut it due to an injury. Thanks for the burden. It also causes issues keeping the drains clear. I'd rather you coverted grass areas to wild flower areas.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The council do not have the resources required to remove grass cuttings and it would be too costly to take all the cuttings to landfill.
3	OPERATIONAL SERVICES	What is really imprtant to me is that the council engage with the people before making decisions. I keep reading that you want my views - where was the questionnaire about getting green bins? Another huge bin for 2 of us, REALLY! How does that make people think about reducing their waste. Smaller bins should have been the standard, with application for a larger one.; ;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	It is critical that St John's Hospital continues to deliver a full range of services, particularly for children.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Better buses for area	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	So many retirement housing in Linlithgow being built by companies that have destroyed the high street and are barely in use.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing need for repair to be better. More Housing for tenants not sales. Need more work done to old housing as in windows, doors.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
3	HOUSING, CUSTOMER & BUILDING SERVICES	Not having a manned police station in an ever growing time means that response times for crimes is much longer than acceptable.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Having lived in Linlithgow all my life, I find it unacceptable that I cannot get a Dr's appointment when needed. There currently seems to be at least a 2 week wait!! The dentist appointment waits are even worse!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Every option is imperative to the public, and affordable by the government. We should not be made to choose.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
3	CORPORATE SERVICES	Long covid is a big thing ; ; ; Need more evidence based research is regards to this	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Everywhere I look I see crime of some kind. The people given council houses is not taken into account, you get rid of one nuisance family and promptly put another lot in that are as much of a waste of fresh air as the previous one!!!!!!@	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Drug prevention and reahbilitation for addicts .security for people living close to addicts as yet seems more protection for addicts than the vulnerable that live close to them.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Poverty is rife just now. I have had to use food bank more than once, I took out pay day loans and am now struggling in debt.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Need 2 stop the kids trashing blackburn and setting fires	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Update the oldest houses please	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
3	EDUCATION	education home schooled can be good as in schools depends on the teacher	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	People need to realise they should work for what they want, as for NHS I don't agree prescriptions should be free exceptions yes but a charge of £3 is affordable and it would stop people taking what they don't need. Watch the news not convinced social care is all it should be	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Climate change is massively important and can't just be left to national government	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Regarding crime..... better police presence would be better as there so many drug users and and other things in the area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	My safety very important	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	My health very important	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	The housen that's needed os social housing and not private housing at all.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	SOCIAL POLICY	Me also need more medical facilities hospital doctors these are what livingston/west Lothian lack	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Current social housing needs brought up to standard, stop blaming tenants for mould brought about by poor buildings	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
3	SOCIAL POLICY	Social care particularly important for very young & elderly.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All these answers is what you need for a community to survive	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	disabled access to public transport,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	parking on pavement	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
3	CORPORATE SERVICES	Is this just a tick box.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
3	SOCIAL POLICY	Continue Covid injections for everyone over 60 years of age.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Youth work and community activities for youths	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support in the community.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	The health care system needs to adapt healthy eating in the hospitals, I was in there in 2019 for 2 weeks with abdominal pains and I was given the option for cake and custard, sugar is a killer of good gut bacteria which should not be an option in the supposedly health care system especially when ill and on strong medication, If our people eat healthy and eliminated junk food,processed food and refine sugars there would be less need for health care, not once have i been guided to eat healthy from the health care system at times of sickness. Luckily we have the internet!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Yes stop putting cost of living up e.g. housing cost	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Extremely poor medical cover	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	that's a shame housing needs addressed and also repairs do too thing need to get done	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	All are very important but thier isn't enough health care or doctors surgery in the village	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Also would like to see existing houses upgraded outside brightened up and re done	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
3	FINANCE & PROPERTY	Poverty inequality should be paramount. If this was to change enormously.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
3	HOUSING, CUSTOMER & BUILDING SERVICES	The level of crime would decrease significantly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Mental health would improve. People should be able to live not just exist. Solve this problem the rest would change with it	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Housing needs to be updated new kitchens and bathroom upgrades	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	I actually totally believe covid was more a scam than anything else now if the queen was sent to a bunker somewhere then i would believe it was as serious as was made out until then good con	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Health care is scandalous in Scotland	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	The council needs to look into evidence for families that are living in overcrowded conditions & how the house could be renovated to tackle these issues. ; Example loft conversion could provide an extra bedroom, thus alleviating some of the waiting & transfer lists	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Drugs in bathgate like any other place needs to be addressed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	As far as I'm concerned if your going to catch covid you will	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Nothing	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Equal opportunities for everyone, for education, housing, job prospects. Access to support for those who experience inequalities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
3	HOUSING, CUSTOMER & BUILDING SERVICES	not selling them off for unaffordable and climate unfriendly housing.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Retaining and improving existing green and open spaces for public use,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Investment in our blue-green infrastructure is crucial on multiple policy levels.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Taxi fares governed by the council ..	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	people in suits charging what they like at a stroke of a pen. pensioners getting back and forth to hospital appointments etc etc STRUGGLING !! cost of living.....pensioners on a fixed incomedoes the council think a pension is made of elastic ??	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	COVID hasn't gone more needs to be done	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	Too much disruption due to racist anti Catholic marches in West Lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Covid is a way for rouge company's to get rid of people or to save money, worked right through, my life didn't change at all	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Can't see doctor as to many people on doctors list	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Government needs living to improve for every age of life every option should be open regardless of age (not just the young) .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building so many cheap houses for low paid, low skill workers and the problems these people bring will disappear	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Yes all of this is v important...council need to listen to the community..	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Safeguarding of children and vulnerable people	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	I am a disabled woman who uses a wheelchair ,it is very difficult when going to the doctors as the dōrs are not wide enough for my wheelchair to get through	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	Surely paying people to work is the optimum aim, cut jobs your only increasing public spend in benefits, demoralising people, impacting on mental and physical health, increasing likelihood of crime (theft and domestic violence) - the links are multiple.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
3	OPERATIONAL SERVICES	Money spent on giving households x4 wheelie bins - but what happens next - what happens really to our waste????	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
3	OPERATIONAL SERVICES	From what I have heard climate change efforts in the area are questionable - I've seen supposed recycling-attended the WLC refuge centres and been told to tip everything in to the same skip????	9. The respondent made a comment on the survey question	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Think you need to allow more existing tenants to be put in newer build houses.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The council previously operated a 100% transfer led policy which has reduced to 75% in the last year. This means that existing tenants were always prioritised for new build properties and the homes they left were offered to new applicants
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Churches	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	The focus on Education and Schools must be to reduce administrative tasks performed by Teachers, which limit actual teaching time spent in front of pupils. There is a need to rigorously assess the standards of teaching achieved by individual teachers and spend more time on key skills and less time on peripheral issues.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improved connectivity needs to drive the County's economy and job creation.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	GP surgeries need to focus more on efficiently fulfilling the needs of patients and less on the convenience of Doctors, Nurses and Administrative Staff. Information flow to patients needs to be a primary, not incidental, activity particularly in relation to the collection of prescriptions from the local Pharmacies with whom they should be working closely. St John's Hospital needs to develop the services that are available locally, given that Monday - Friday the route to ERI resembles more a car park than a by-pass during both rush 'hours'.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am happy were I live	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Questions mean nothing too high level	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We get paid lower wages working local than if i worked in Edinburgh which doesnt seem fair purely based on location when we do the same job and skill as other companies outside of west lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	The question and obsession with Climate Change is irrelevant. The group think mentality is deeply flawed, irrational and factually incorrect. Zero carbon is madness. Raw data indicates that there is NO Global warming and it may in fact be the case that the earth is cooling. Policies associated with this madness do in fact impoverish the poorer sections of society and destroy our economy and prosperity for no benefit.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Healthcare seriously needs looking at. I can only get to use electronic methods to consult with other my doctor. Whenever I call for an appointment I can either not get through or the appointments re gone for that day. This will lead to misdiagnosis and missing opportunities to spot serious symptoms - this needs urgent attention and may be overloading the a&e	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	These are all important. I am not sure that 'covid 19 recovery' is a separate entity requiring funding which can be divorced from the other categories.	1. The respondent feels that this is important to them/their community	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Access and maintenance to countryside areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Road conditions around the area.;	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
3	FINANCE & PROPERTY	Places to go for food when money runs out	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	COVID we will just have to learn to live with, as we do with flu. 'Controlling' a virus is pretty well impossible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - health and wellbeing	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
3	FINANCE & PROPERTY	Please can you give the Climate Change scam a rest. Everyone is sick of this - The earths climate has been changing since the beginning of time.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	"Covid recovery" is really an opportunity to reassess what is important and how we can improve how we do things. Actions such as remote working can help to alleviate road and public transport pressure. In my view, our local town is stronger, with more activity, since the pandemic. It has demonstrated how adaptable we can be. It has made people appreciate the town and local green spaces more. It shows that we can change how we do things yet become productive. We don't need to carry on like robots just because that's how things have been done.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	It would be nice to see police officers actually walking the beat, instead of sitting in cars and appearing to be invisible. Police also need to prioritise real crimes over petty issues of people partly parked on a pavement for literally 2 minutes, whilst someone went into a shop. Easy money when I get a ticket for this. Considering I have had absolutely NO speeding tickets, police cautions, police arrests, police convictions no Court cases, etc in 60 years - they decide to give me a ticket. There are serious crimes happening. Parked partly on a pavement did not warrant this heavy-handed attitude. Respect for police lost now. Police officers are generally lazy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Social Care is a bit hit and miss. I feel the Council staff within the care sector do a really good job, but private companies such as `1st Class Care` are just cowboys and treat elderly clients with utter contempt. Poor attitude to clients and do not give the full time allocated.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Climate change is a naturally occurring event on our planet, there are indeed issues with carbons emitted from vehicles and factories however we do not have the climate to sustain remnants of the last ice age. The last ice age was only 18,000 years ago, in that time sea water levels have risen 120 meters. This information is widely available in any knowledge encyclopedia or similar. With our ever expanding universe it would be entirely naive to think that we have reached our final destination as a species. Our planet and atmosphere will continue to change and will most likely wipe out most of our civilisation as it has done in the past. "Green Energy" is not as green as you might think. Batteries and solar power generate monumental amounts of carbon to create and have relatively short life spans along with the fact that the materials can be rare and difficult to mine and/or recover. You can watch TEDx talks on Youtube that support this idea. Videos like "Why renewables can't save the planet" by Michael Shellenberger or "The Contradictions of Battery Operated Vehicles" by Graham Conway. Covid-19 was created in a lab in Wuhan and the first leak was detected in 2019. This research was funded in part by Dr Anthony Fauci of the CDC in America with documentation dating back to the Obama administration to prove this. Sky News Australia has done an hour long report on this along with many other doctors, professors and scientists who are being silenced by mainstream media.; ; If you would like further reading on this then please buy books such as "Viral" by Alina Chan and Matt Ridley and " The Real Dr Anthony Fauci " by Robert F Kennedy. Instead of trying to tackle farce non issues we should maybe tackle the very real and glaring social	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime Prevention; Anti Social behaviour; Safer communities	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Promoting Opportunities for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Mental health promotion and services	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sustainable transport infrastructure before large developments are made is so important but seldom happens (not even in Winchburgh) which just creates more and more car use and dependency on that - it's storing up problems for the future.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allowing Polbeth to maintain its identity as a village and to build on its cultural heritage	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Proper maintenance of road verges, central reservations and particularly tree stock. Many trees overhanging domestic gardens and all increasing in height to a level where they will be blown over with the increasingly windy conditions brought on by weather change.; Public pathways are in a terrible state with many having overhanging nettles, thistles, brambles and hogweed all of which put people of using the paths and are dangerous to all groups of users not just the very young and very old.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
3	HOUSING, CUSTOMER & BUILDING SERVICES	The local crime in Addiewell is a disgrace. The Police are under resourced and seem scared to deal with the issues with certain families in Addiewell taking the law into their own hands. Its a frightening place to live.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Heartlands should have it's own school built for the new houses in the area, same as was done in Armadale with Southdale and with Wester Inch in Bathgate. I don't think the answer is to expand 2 existing schools to cope.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Too many not working who could and should be	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sorry the Bathgate Highland Games has gone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	More funding for pupils with additional needs within mainstream schools would be beneficial.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	I am pleased West Lothian plan to keep parking at places of work within the council area free of charge.	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Pleased that 20mph areas implemented in the spaces for people scheme have been removed - I felt these were excessive.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Better waste management services, e.g. more bins or more collections. Replacement of brown bins regularly, or provision of professional brown bin clean services.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Bin cleaning is not a service carried out by the council
3	HOUSING, CUSTOMER & BUILDING SERVICES	Need more police to tackle anti social behaviour. Also more action against fly tippers and off road bikers.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Littering	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
3	SOCIAL POLICY	Substance abuse within the community;	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Siting of bottle bins at the end of residential roads rather than at commercial areas. Bottle bins attract fly tipping and for the residents concerned it is a further blight on the area they live in.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Bottle banks locations are constantly revised.
3	HOUSING, CUSTOMER & BUILDING SERVICES	The upkeep of current housing is all that's required. Not more houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	SOCIAL POLICY	More help for long covid sufferers. Access to counselling. Etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	In particular for crime anti-social behaviour with young teenagers terrorising the community and making our elderly feel unsafe in their own neighbourhoods they have been in all of their lives.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Again, these issues are more important in our more disadvantaged communities, which should be our priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not everything applies to Broxburn	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Unfortunately I think you have a very difficult job as all these are things that I would take as necessary in a modern society. It is appalling that any society should have to prioritise any of these simple rights over another. We need a new Government.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	I do believe a lot of money is being spent on education where the need is not there. Nurseries are open 52 weeks of the year with less children attending during the holidays. I feel that all that money used to fund summer provision could be better spent elsewhere.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Healthy Living and access to facilities that support this.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	The above areas are important for communities that are safe easy access to healthcare and supporting those in poverty etc	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	The above areas are important for communities that are safe easy access to healthcare and supporting those in poverty etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Though i clicked on housing as important i need to stress I would like to see more affordable housing and I mean proper affordable housing, something a 25 yr old lorry driver can afford on 35k a year, not just lip service then houses being given to people from foreign lands for what ever reason	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	LGBT+ support and positive change supporting these issues	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	although the council can help support these issues, I'm interested in what individuals are doing to help themselves. all too often people look to the council to fix their issues with no effort from themselves. expectations about what people need to do themselves need to be made clearer.	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Need more security	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Education at Pre-school, Primary, High School, College, University, should be based on hard facts that we know for sure and not based on pushing a political ideology biased in once area.; Education bodies should not be scared into submission and compliance of social media activists with baseless claims. Well educated and motivated individuals working hard = income that can be spent in the community. badly educated, non-motivated individuals = those who are confused and lack direction and are a burden on the council, NHS and Police etc..	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	There is not enough carers in the local area. I have been trying since January to get a care package for my elderly father and still unable to get anybody to visit my father.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All are equally important but the economy must take priority as the number of well paid employment to allow people to utilize their forbearance of stagnant wage scale drives down the will to improve	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Integrated affordable accessible public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	OPERATIONAL SERVICES	You need to run basic services that look after the physical environment, we don't have the choice but to pay council tax, everyone has the right to live in a decent environment. Not a penny should be spent on any other service until the grass has been cut, litter removed, street furniture repaired, broken glass cleaned up and potholes repaired. Livingston looks like a dump, outside of Livingston there is fly tipping everywhere. There will always be people looking for handouts but before they receive anything the council needs to provide basic services that affect all our quality of life, I don't pay £170 a month to live in a dump, if you can't run other services and provide a decent physical environment, close the other services. At the last review you said grass cutting etc was the least valuable service with residents so you cut back, it's not the least valuable service it's just that people expect you to do it as the bare minimum!!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	Again, all of these areas are interlinked and cannot be separated or categorised as more important than each other.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable places to shop.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good place	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Covids busted how long are people going to keep dragging this out - the Government made it clear its ended April 2022. Cost of living is a disgrace right now clearly trying to get money back from Covid. Once again DWP or low earners get help - my view is everyone is capable of some sort of work unless is a health matter that is on doctor's records as long term but most are capable of doing something. Get them pitter picking, cleaning up areas at least 16 hours in order to get their benefits.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	GP services need to be opened up more following covid.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Poverty and inequality is very important where there are genuine cases of hardship. However I feel that some people make poor life choices in the expectation that they will still receive everything which is necessary to them as it is their right.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
3	OPERATIONAL SERVICES	In Livingston we have numerous roundabouts. Over the last few years there maintenance seems to be non existent. The grass verges are now cut a lot less and grass cuttings just left. I appreciate that budgets are tight but if they are not properly maintained they will become an eyesore.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	All important but Housing is the most important as I cant get a house	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	EDUCATION	By Education and Schools does this cover accessible and affordable Early Learning and Childcare because unless it does the opportunities for families to access employment opportunities are impacted. My son and his wife are expecting twins and I am concerned about the availability and affordability of local - and I mean in Linlithgow- services to support them in their early years	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	MORE VISIBLE POLICE PRESENCE IS REQUIRED - "MINOR" COMPLAINTS SEEM TO BE IGNORED - ESPECIALLY IN SMALLER COMMUNITIES. TOO MUCH CENTRAL POLITICAL CONTROL OVER POLICE!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Reliable public transport and good quality, maintained bus stops	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	OPERATIONAL SERVICES	Littering and fly tipping in woodlands	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Education not just for school age children but classes in the community on how to manage debt, cook nourishing meals that need basic skills. Counselling to manage expectations and responsibility to focus on being the best you can be., e.g. behaviour that is respectful and being able to conduct in public and with family and home an attitude to be responsible and learn. These actions can be learned, its just no one has taken the time to educate!; Also all the services to combine in west lothian with the same message., be responsible and that they are responsible for the environment they live in and what happens affects us all.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	All the above are important (would be helpful if you defined what helpful means). Do you mean % of budget/Workforce time spent on these areas or do you just want a list	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	But they are interlinked.	1. The respondent feels that this is important to them/their community	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime or younger children needs sorted and parents need to take more responsibility for their children if they don't deal with it parent should be fined	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	We need to stop blaming service shortcomings on covid	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Transport and the condition of the roads is in need if improvement.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	SOCIAL POLICY	Timely and easy access to GP services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Good houses boarded up, being vandalised by tenants. Can the councillors not do anything about this. Obviously not. Council tax payers have to foot the cost of repairs. An utter disgrace!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Repairs to council housing are not funded by the general fund or council tax. They are paid for using the rent revenue provided by tenants exclusively. Where a tenant causes the damage requiring the repair a recharge can be made

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	east calder needs better roads and more parking areas required, too many cars parking on Main Street. Secondary school required.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	East Calder needs better medical centre urgently. Lots of new houses = more people = more doctors needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	More social housing would be helpful as due to lack of this I am in a high rent private let	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
3	OPERATIONAL SERVICES	In Kirknewton there is a problem with the speed that cars and lorries drive through the village. We have basically been told that nothing will happen until there is a serious accident. This is simply not good enough. It would be good if speed reducing measures such as speed cameras were a priority before someone is killed or seriously injured!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Safety Camera Partnership responsibility

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Childrens clubs	4. The council is already doing this.	Education - early years	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs
3	FINANCE & PROPERTY	the rise of child poverty has been exponential - despite the fact that most families in poverty have at least one working parent;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the lack of affordable housing has become a crisis issue, particularly for single men - with or without children.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	However, the quality of social care has fallen significantly in recent years	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	West Lothian need an appropriate BSL plan for all the deaf children affected in the Lothian audiology audit scandal. This broke in November 2021 and still no plan in place . Signalong is not a language and not recognised once they leave school.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Officers constantly review how the needs of particular pupils and groups of pupils can be met to ensure inclusion and will examine this suggestion.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	Poverty and inequality links in with all of these issues - these are all important and interlinked wicked issues. How do you rank them more or less important? Poverty leads to poorer health outcomes. Poverty leads to poorer educational outcomes Poverty leads to unemployment. Unemployment leads to poverty. Poor education leads to poverty. Poor health leads to poverty. All these issues are important.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	By housing - I mean improvements in quality, availability of social housing, and more 1-2 bedroomed houses NOT more 5 bedroomed 500,000+ houses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Feel crime and community safety could be improved	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
3	FINANCE & PROPERTY	Better knowledge of what benefits are available especially for young parentd	4. The council is already doing this.	F&PS - benefits	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing is the absolute key one. We need to stop edinburgh prices coming to West lothian. We need to build up and build out and we need to council to comply in this project	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Environment and greenbelt - too much of it is being lost to new housing developments	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	I know other people in my community think crime is important but it's actually a very safe area and the kids hanging around are mostly well behaved, they just don't have any activities to do other than loiter.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Reduce plastic usage, encourage industries to be more green.;	1. The respondent advised that they agree with the proposal.	Operational services - bins, recycling and bulky uplifts	The council has an education and engagement programme to encourage residents to use less plastics and also engages with central government to encourage manufacturers to be more accountable for products they produce

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More investment in community.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we as a so called advanced society need to move away from idolising f\$%^ing idiots like tv/film/musicians/sportspeople and stop doing pointless jobs that we dont need to be wasting resources doing and move to a the venus project / of planet space colony like system where we all work for the common good of the planet and its people before we reach a tipping point (i think weve passed it already and were all doomed).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A chemist would be useful in our village;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Accessing the doctor is shocking; all telephone appointments, waiting weeks to speak to a doctor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	Clubs for kids. No council led clubs during the summer holidays	4. The council is already doing this.	Education - youth and community activities	Summer of Play provided a range of activities throughout the council

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	COVID-19 caused a lot of problems for everyone. Especially the young they have lost their groups and clubs and are congregating at the railway station and the garages for a meeting place.	4. The council is already doing this.	Education - youth and community activities	A range of clubs are provided
3	OPERATIONAL SERVICES	I'm looking for a council that acts and keep the borough clean and tidy which will hopefully encourage residents to become proud of this area and look after it. I look forward to a day that I don't have to pick up plastic, glass bottles, cans and crisp packets from the streets.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
3	FINANCE & PROPERTY	Rich getting richer poor getting poorer. Same old story!!! Inequality growing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime especially violence/sexual assault/anti-social behaviour on the increase. Community safety sorely lacking. No deterrents/justice for victims of crime.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	SOCIAL POLICY	Poor health care for ordinary people - can't see a doctor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Long-term planning needed for climate change action - need to build/adapt resilient infrastructure. Brave political choices needed!	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
3	EDUCATION	Give the youngsters a community centre, gym swimming in the evenings and weekends - somewhere to go rather than strolling around streets.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	Police need to be SEEN in village.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
3	SOCIAL POLICY	We do not have Doctors surgery everyday!! Why not?? We pay taxes, not inequality	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Provide for the people that got the village to this stage in the community. Enough been done to encourage new life into village.	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Reward the elderly with community housing/sheltered/new build bungalows allowing larger property to go back to the families needing them.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Mental health facilities could be better & more accessible	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Health centres could be helped out by Pharmacy staff. A shop type place (bit like at the centre for giving blood) that could deal with everyday falls, sprains, cuts, advice, HBP, pregnancy advice etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	If young people have access to well funded youth service provision outside of the school day that will keep them occupied and interested and off the streets this will improve community safety and reduce crime and save money being spent dealing with crime and community safety	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	This will be further considered by the Community Youth team

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Education really important for maximising young peoples life chances;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Cost of living support should be for those who really need it - for example cannot work because of health related matters;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Pay and wages are important so as to reduce the number of people who have to work really long hours or multiple jobs just to make a living;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Healthcare related decisions need to be more consistent and fairer so you don't get a postcode lottery;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	There is no "human caused" climate change, the records show that increased CO2 in the atmosphere follows global warming, it does not lead it!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	CORPORATE SERVICES	Of course it is all important.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	I fell there should be a Covid space fir long Covid suffers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	More local dentists who take on NHS patients	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Mind set change, create new businesses and jobs. Too much straight line silo thinking in our Council	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing must be affordable any new developments should only be granted if they come with appropriate micro energy production capabilities such as solar pv, air source heat pumps etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	Sectarianism. Further endorsed by the council by allowing anti-catholic marches to take place in my community	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs.
3	SOCIAL POLICY	Whole healthcare & social care system needs an overhaul so unsure what can be done locally.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	More sports coaching for autistic kids or help for families to attend sports family sessions.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more good jobs.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	General Health walk in center to alleviate pressures on GPs, A&E and pharmacies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Get rid of the spaces for people which they keep saying was paid by a grant but we still paid for this one way or another. Badly laid tarmac extensions to the pavements, reducing the ability to park close to the shops which is very important for the elderly and disabled.	4. The council is already doing this.	Operational services - roads and parking	Measures still to be determined for removal or retention
3	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and community safety remains important however again selfishly this in the main is a police matter. Local Authority and Police need to continue to work together and take a holistic approach however as police Scotland rationalize what it can do locally , the LA needs to review level of resource both physical and financial invested and determine effectiveness and if still required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	More cycling infrastructure	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	HOUSING, CUSTOMER & BUILDING SERVICES	Policing is very inadequate in the town centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
3	OPERATIONAL SERVICES	Selfish parking in the town centre is atrocious. We need traffic wardens re introduced into the town centres again.	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
3	CORPORATE SERVICES	stop letting people away with bad practise	4. The council is already doing this.	Corporate - staff training and performance	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.
3	SOCIAL POLICY	Mental and physical health support are key as they can impact on almost all the other aspects of the issues mentioned above.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Many people I know and myself included are tired of hearing about poverty when the benefits system is way to generous as it is. I would like to see less public money wasted on PIP, other benefits, baby boxes, vanity projects etc etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	FINANCE & PROPERTY	funding maintained for events such as Kirkton Park music festival instead of funding small charities that do not bring benefit except to themselves through employing staff.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	HOUSING, CUSTOMER & BUILDING SERVICES	There is a lot of crime in Fauldhouse	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
3	EDUCATION	Segregated schools. Denominational schools are an archaic concept and are discriminatory both to teaching staff (who cannot hold senior posts in a denominational school without a letter of approval from a catholic priest, and since fewer and fewer people practice their religion, the pool of eligible promoted staff who meet that requirement is now so small it should ultimately lead to question the calibre of promoted staff within catholic schools) and potential pupils and additionally fuels sectarianism - especially in the central belt where football allegiances exacerbate the problem. Does not help the community when catchment areas within a town are split and pupils are being bused to different towns - providing both denominational and non-denominational schools within catchment areas fractures the link between the community living together and being educated together.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Education in West Lothian is provided in line with legislative requirements.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As noted previously housing is important but focus on current housing as oppose to new developments	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Plus poverty and inequality can be related and unrelated depending on the topic.	1. The respondent feels that this is important to them/their community	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Does climate change link with open spaces, woodlands etc.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Economy is/can be different from cost of living. Economy can be employment, incoming investment regeneration which can influence and impact cost of living but so can poverty and inequality.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Reliable public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	DIGITAL TRANSFORMATION	Not assume everyone can use internet. Need to have local face to face facilities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Cleaning up the environment. Investing properly in a message that effectively promotes a "do the right thing" (I - don't litter) culture	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice. The team also issue fixed penalty notices for dog fouling offences.
3	SOCIAL POLICY	Access to mental health / social services	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Access to social services - elderly residential care locally.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	Poverty - in your next Bulletin would you explain what dictates poverty level - how with all the benefits available are some people still classed at poverty level?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	EDUCATION	Education - minority ethnic household, need to be able to speak decent English entering schools, it holds everyone else back and its not fair on local children.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	FINANCE & PROPERTY	I also believe adults should also be able to speak English. It would save so much money on health care i.e. all i.e. all those unnecessary leaflets that are sent out to everyone. COVID-19 is over, just get on with it!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	EDUCATION	More clubs for young children	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	I think all of the these issues deserve attention to provide fair opportunities for all	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	You must continue to fund all requirements for services for people with severe disabilities	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	Social care should be a priority for elderly people especially after leaving hospital. Home helps service should be provided on discharge for help to all people on their own.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	OPERATIONAL SERVICES	Public transport linking villages and other settlements within 20mile radius of Livingston, Linlithgow, Fife, etc.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
3	FINANCE & PROPERTY	CLIMATE CHANGE is most important - highest temperatures in Linlithgow at 34-36 never heard of or recorded before - look at the wild fires down south - we need to do more and NOW!	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
3	SOCIAL POLICY	My mother lived with us for the last 4 years of her life. She died at 95 6 years ago, The care she got from the various departments was second to none.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	not enough salaried positions	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As above; *affordable* housing, of a sensible size - not more 4-5 bedroom properties. Young people and older people hoping to downsize have nowhere to go.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	CORPORATE SERVICES	All very important.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more opportunity of employ employment.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	SOCIAL POLICY	More needs to be put into the failing hospital that is St. Johns	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
3	OPERATIONAL SERVICES	Reduce noise and pollution from traffic and need proper traffic calming precautions and parking!	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
3	FINANCE & PROPERTY	Obviously all these things are very important. Ranking this way doesn't seem meaningful to inform the nuances of spending decisions.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	I'm not happy completing this questionnaire as you're only asking about things which are obviously important, so you're going to get the answers you expect, total waste of time/money.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Idea's from council on tackling climate change are laughable at best	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Mental Health Services CAMHS needs vast input jf funding and transitional help for young people moving from CAMHS to adult services. Changes to Social work to make it easier to access services e.g. being able to book an appointment instead of waiting for a phone call back. Having someone answer the phone at Social Work instead of it always going to an answer machine and having to leave a message.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	As comment before- Climate Change and biodiversity issues must be a focus for the council in the next 5 years	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
4	EDUCATION	Suitable local places for little kids to thrive, learn and socialise before nursery	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better communication of what support is available to people. Think about digital/language barriers, and advertise the council services better, via different media and locations	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Public toilets. Payed or free. 24/7 avalaible.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	need a bigger health centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Parking monitored, ie inconsiderate people park wherever they wish since wardens removed.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	The whole of West Lothian has seen a huge increase in litter and fly tipping the last five years. There needs to be a focus on education and prevention. It would be detrimental to the environment if any services were cut regarding NET's teams.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	The government has to step up council spending where,when needed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	people trying to get work or earn a wage trying to put food on their table are not interested in climate change thats for those that can afford to worry about it	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
4	EDUCATION	It would be good to see an improvement in student success at Deans Community High School.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	It would be be nice to see a reduction in anti social behaviour and some areas of Livingston being smartened up a bit.;	4. The council is already doing this.	HCBS - crime and ASB	The council works with partners to deliver community safety and has a safer neighbourhood team. If you are experiencing any issues please contact us and we can assist you.
4	FINANCE & PROPERTY	i don't agree your council tax rate is for childless couple like me	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Legally, the council is not able to apply a discount to council tax liabilities for this purpose.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Police presence back on the streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	People need to be made more aware of how helping in your small way can make a difference to your immediate environment and well being simple things like litter picking when out walking makes a difference and it's so easy and simple and costs nothing but a little thought	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
4	OPERATIONAL SERVICES	the retention of open green spaces is extremely important for individual physical and mental well being, in fact it was one of the factors that encouraged my family to relocate to this area. It is a growing concern that we are losing some of these green spaces to accommodate additional housing which in turn increases the strain on community resources (schools, healthcare, facilities, traffic)	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - open spaces, play areas and parks	The council has a requirement to provide land for housing developments as well as protecting areas of public open space.
4	HOUSING, CUSTOMER & BUILDING SERVICES	I feel safe in my community and don't experience much anti-social behaviour	3. The respondent advised that they had no comment to make.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	the retention of open green spaces is extremely important for individual physical and mental well being, in fact it was one of the factors that encouraged my family to relocate to this area.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is a growing concern that we are losing some of these green spaces to accommodate additional housing which in turn increases the strain on community resources (schools, healthcare, facilities, traffic)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Early Years and Children's services. Services for children with ASD/ADHD.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	The climate change is important	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Cleanliness / general look of the area - grass cutting, litter, bushes need cut back, dog poo, vandalism. Area looks untidy and run down	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
4	HOUSING, CUSTOMER & BUILDING SERVICES	vandalism	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Cleanliness / general look of the area - grass cutting, litter, bushes need cut back, dog poo, vandalism. Area looks untidy and run down	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
4	CORPORATE SERVICES	Oh come on these questions are ridiculous!!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	People want happiness and safety! Why ask!	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Public transport in Dechmont is shocking. Even although I drive, I would like the opportunity to use public transport when I chose without having to walk great distances in order to get a bus.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	EDUCATION	My children are no longer in education, however schooling is a very essential service for a local community	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	Schools catchment areas do not meet the layout/ network/ areas of residencies of the town in Bathgate.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Policing is not effective or visible and many residents do not feel safe even in daytime.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retail services are poor and substandard and significant investment is required to enhance provision to the residents.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	New Health Centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	Facilities for cultural performance music arts etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	A point of contact for advice on sports clubs and and opportunities for children e.g. music lessons, instead of having to look up various different businesses/organisations. I am so thankful that Instrumental Music tuition was made free again for school children - this means that my children can learn an instrument and to read music, opening up more experiences and cultural opportunities that they would otherwise have missed out on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	The pharmacies in the town are at breaking point.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	community safety and awareness	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Gp surgeries need to go back to face to face especially for elderly who are not that great with technology	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to safely walk my kids to the park	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	The local greenspace, parks and free fitness areas	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	Allowing my child to grow up exploring their identity without indoctrination from campaign groups that have overreached their influence in the public sector.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Keeping single sex spaces in public bathrooms and changing rooms, hospital wards.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	For climate change. Whatever about we got a solar panel, rather than another wheely bin.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	As a single mum. I think it's important to be able to get to work public travel is relevant to everyone and needs to be suitable to use.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	EDUCATION	There is nowhere for them to go and hang out or relax and have fun with friends - no local community centres offering anything, no services for children and young people who cannot manage school. Lack of investment in the future of our children and young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	There is a complete lack of support services in West Lothian for children & young people mental health.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	I think a car sharing scheme may be beneficial for employees working in the same environment would be good. The cost of fuel and other cost of living increases will have an impact on employees who are on a low income whose employers are not offering the cost of living wage increase will be most effected.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	With inflation and the increase in the cost of living, utility bills etc, nearly all of the above has now become a priority. ; Had it not then I think my priorities would be different.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
4	OPERATIONAL SERVICES	I often see buses with only a few people on them. There seems to be an abundance of them. I think this needs to be monitored if the bus companies are being subsidised.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation.
4	OPERATIONAL SERVICES	Would like to see footpaths and kerbs more suitable for wheelchair users as I fell out mine last week due to the very uneven surface	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accessibility requests are listed and constructed when budget is made available

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Buses from my town we only have the 26 which is a first bus service these are terrible always late of they arrive at all as there is no others services first can do as they please and we are one of the routes that are removed when the struggle this just isn't acceptable	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	New doctors, dentists etc needed for the housing you see fit to keep building. Doctors etc can't cope as it is and getting appts is beyond a joke	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Driving vehicles without wrecking them on potholes and speed bumps	4. The council is already doing this.	Operational services - fleet including electric vehicles	Road Maintenance is carried out annually within the available resources
4	OPERATIONAL SERVICES	Many more charging points for electric vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Well maintained sports facilities especially sports fields	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	There needs to be more activities for kids in the area. Severe lack of local things to do. Swimming pool in armadale closes far too early in the evening and weekends and usually can't move due to all the swimming lessons.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Lack of transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	I drive so only use public transport sometimes	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	You are expecting people to choose between vital health school and safety. none give a and it has knock on affect on all. Social issues are growi g and will continue when there is no work prospects. Crime will grow as will alcoholism etc. Disasterous if you cut that back	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Housing in the future for my 3 kids.. I struggled to get a house, so what chance do they have	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
4	EDUCATION	Improved education support for people with additional needs	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Input to improve dentist availability is needed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for adult children forced to stay with parents as no affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	after school chidcare facility are currently both major concerns within our community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Improved transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Public transport really is shocking. I'm lucky enough that I passed my test this year, but in my 29 years on this earth I have constantly been let down by buses, whether that be them not turning up in all seasons, them not having enough space for people with small children & prams or not having the initiative to ask people with toddlers to fold down their buggy (buggy was empty) so that I could get on with my sleeping 4 month old but instead asked me to take him out to fold my pram! Then denied me entry into the bus so I had to walk in the snow to a different bus stop to go an alternative route. They buses break down all the time... The trains are good, when they're not on a reduced service, which seems to be constantly just now - Nicola Sturgeon needs sacked!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	HOUSING, CUSTOMER & BUILDING SERVICES	FIX MY ROOF	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
4	EDUCATION	More test on student in primary school so , autism, ADHD, invisible disables are seen quicker	4. The council is already doing this.	Education - ASN	Schools work with NHS in this area
4	FINANCE & PROPERTY	more food banks a year get one for fussy eaters help people out on benifet with kids give food vouchers out for any age of kid to eat better	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	Then the council tax is shocking. Everything is going up in price but how much benefit you get stays the same and there is no help.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be good if housing was cheaper. Housing keeps going up each year especially for new builds but older houses are still way cheaper. Old houses for a 4 bedroom in ladywell is 380 for a two bedroom house in eliburn new build is 438 per month. A 4 bedroom should be more money than a 2 bedroom.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	The safety of local children playing outdoors.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Proper Support for those with mental health and additional needs to participate and engage with life, school, community etc	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	I had to move from my old house because of drug addict neighbours as it was easier moving me than dealing with them ; More needs to be done to protect decent people vetting new tenants	4. The council is already doing this.	HCBS - crime and ASB	Where there are tenancy issues the council does support tenants and non-tenants to resolve issues. There can be instances where there are significant vulnerabilities which can cause additional distress.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	I earn my money. I pay for everything.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Access to green spaces and the environment	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
4	OPERATIONAL SERVICES	Access to green spaces could be improved, and promotion of active travel. Better footpath infrastructure through the Bathgate Hills would help improve residents' fitness and mental health and well-being also.	4. The council is already doing this.	Operational services - public transport	Working with partners on active travel projects
4	OPERATIONAL SERVICES	I like to recycle but 4 bins on my drive is a step too far! Are you going to pay me now I'm cleaning AND separating my recycling waste?!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
4	SOCIAL POLICY	Poor support for mental health especially for children. Waiting lists are currently 2 years!!! For a suicidal teenager that's too long!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	Just need concentrate on worken people and our kid staying on to better thereself	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	The same goes for nurseries and school. It seems that more and more people are coming into nurseries that have no idea how to develop and educate kids. Some of them need a better education themselves.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Clear professional learning and qualifications are in place for all staff
4	SOCIAL POLICY	Social care is only help if the people that are employed are capable.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	My child's access to ASN education and opportunities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Why do you keep putting the undesirables in our village it's sickening	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not much in the way of employment locally for me I work miles away and travel daily to support my family ,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Building social houses In better condition that what a lot of working house families can afford. So much is given to social. No incentive to get jobs when everything handed to them on a plate and yet working families having to pay mortgages, childcare, etc	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
4	CORPORATE SERVICES	This is a useless and pointless questionnaire. I hope you didn't pay much for the design of it.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	At the moment, i take the car to work because the buses are unreliable and not frequent enough to ensure i can pick up my kids from school on time.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	The lack of police officers and amount of anti social behaviour in Armadale is a concern, as is the high level of drug use.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have currently outgrown our house by size as a family of 2 adults and 2 children but we cannot afford to move house in the current climate. With both parents working, I never thought we'd be struggling like this in 2022. I hope the market settles soon:	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Sports facilities, facilities for children age 12+	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour. I live in private accommodation and found no help from the council supposedly because of that. So there are services, but if they are not useful to all, what's the point? Or if the council chooses who they help, that's even worse.	4. The council is already doing this.	HCBS - crime and ASB	If you or your neighbour are council tenants please contact your local housing office. If neither of you are council tenants (you own or rent privately) then please contact our Safer Neighbourhood Team for assistance

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	Once again, I would emphasise that BAME communities have very limited involvement in the decision-making process that impacts their wellbeing. To a certain extent, the BAME community is perceived as only a recipient as their views do not reach that policy maker.; It is also important to mention that the Race forum which supposes to represent the BAME communities, however, it has the very limited function for identifying the actual needs of BAME community,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Council tax too high for new houses in Winchburgh same house size in original part of village pay less and there is a cost of living crisis	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Council tax bands are determined nationally by the Scottish Government.
4	CORPORATE SERVICES	This is a bad way of working out priorities. Obviously all of these things are very important. You can't simply rank them.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	High school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community wealth building. Investing in the local community with granting contracts to local companies only	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	My children are my main issue, are they safe and where can they go to mix with peers. My area has nothing in terms of things to do for teens. Football area local to us is in terrible state. My safety when out running in the evening i question.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	The health care system needs a total reboot in my area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Recent travel on buses and trains to Edinburgh recently revealed complete lack of joined up services. Could we have one ticket option to use on different services as you find in big cities or in Europe. Do not know why I have to by another separate ticket to travel on the same route that is the same price?? Train journey from Edinburgh to Uphall/ Livingston South. Choice of buses into/ out of West Lothian is determined by which company you bought the ticket from. It's just added difficulties when trying to use the car less.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Ticketing and Fares on commercial bus services are set by the bus operators.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For me personally my job prospects / health care and paying my bills are my responsibility so while important to me I would prefer the council to concentrate on community issues.	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Public transport is not important to me as we have cars in the family. we did have to buy cars as the public transport network for west lothian is not ideal.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	If people have too much help and are not developed as adults in their minds, they can't take responsibility later in their life. That's why, not only at school, but at home as well, this should be taken to the highest level and make sure that people live less of benefits, but more on their own. You will have less depression while doing so as a side effect.	4. The council is already doing this.	F&PS - benefits	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building on the green belt	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	As a female, I find it very troubling to hear in the news and on social media how we are again and again victims of crime & serious to deathly assaults. I would like to see more done to make West Lothian female friendly & safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	as a west lothian employee on a temp contract, job prospects and employment are very important to myself. im also a single parent and so education within my area is important.	1. The respondent feels that this is important to them/their community	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	the riseing cost of living but lack of meaningful pay increases	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
4	SOCIAL POLICY	better and easier to acccess medical and mental health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Lack of traffic calming measures	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	having good health care as you get order is a prioirty	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	It is impossible to mend the it's WLC are looking to make, the services are already underfunded as it is!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
4	EDUCATION	Recent experience with placing my daughter for funded hours. Application for nearest school was rejected and now I have to either spend 50-60min to walk my daughter to/from nursery (which affects my work) OR I have to buy a car a drive which means unnecessary trips and ecology problems. Closest school is less than 10 min walk but our house is not in the catchment area so instead we got a school that is 25+ min walk one way... I honestly don't understand the logic. Plus I've got the PM session which means my outbound/inbound trip would interfere with my working hours. And the same frustration with all my neighbors on the street.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - early years	Does not align with council policy and established catchment areas

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Housing repairs	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
4	OPERATIONAL SERVICES	Transport links in Seafield have significantly decreased. Little to no connections into Bathgate, which is funny considering Seafield is classed as part of Bathgate.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	Transport links in Seafield have significantly decreased. Little to no connections into Bathgate, which is funny considering Seafield is classed as part of Bathgate.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Better more frequent bus routes as they have declined very much. Also direct bustiglasgow from centre in livingston	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	Processes and access to specialist care are extremely poor. There is also little activities for special needs toddler age children within West Lothian. I will however say when you are finally granted access the people involved are great.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Housing issues are extremely common, with houses needing repairs and large number of people waiting on a housing moves due to health/mental health or harassment reasons.	1. The respondent feels that this is important to them/their community	HCBS - housing stock condition and repairs	Across the 14,000 properties that Housing manages the majority of customers look after their tenancies and do not cause housing issues. There will always be some customers who can cause issues but Housing will work with these customers to resolve issues, linking in support from other areas as needed. There are a large number of people applying for Housing as West Lothian is a desirable area for people to live. The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	<p>Most important issue for clients is being able to access services, they often don't know where to go or what's available. Services aren't always advertised and when they are, they aren't always advertised in places/ways that the people who might access them will see it. ; ; This can be extremely distressing to people living in a situation where they don't feel safe.; ; Accessing health/mental health services can be difficult, people struggle to get referrals then are often placed on long waiting lists (can be up to 2 years) and when they get to the top they may then be limited to a small number of 1-2-1 sessions. When these finish there isn't always further support people can access so issues present again and the cycle starts again. The process can be quite disjointed, with people having to wait until a service/sessions have finished before being referred somewhere else however this means they are then placed back on a waiting list rather than have support following through. There also could be more/ a bigger crisis service that individuals could access when they are needing it. ; ; Benefits and financial difficulties are common and individuals struggle to get support or for services to understand the support they need. Particularly if they have complex needs as they sometimes require additional support.</p>	<p>8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.</p>	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being kept informed of what's happening in Murieston. Too many houses are being built thus spoiling the area with traffic and spoiling green areas.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	It would be great if West Lothian schools can provide Afterschool clubs for the children as this would massively help working parents. Thanks a lot for all the other provisions within the community. Very much appreciate it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Health care, GP and dental care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	As a retired person then medical issues are becoming more important to me. At the moment we have a medical practice which appears to struggling with numbers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Police needs to crack down on the Drug Dealers & folk Bullying their Neighbours & stop them from making folks life's hell! These folk don't even live @ the address but the owner is involved!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Speeding is a huge issue for me personally as I live on the main road in Pumpherston. ; Pavements are unsafe as they are narrow and traffic goes so fast, especially HGVs. ; ; I would like to see HGV traffic pushed to the dual carriageway and for there to be restrictions on hgvs through small villages like Pumpherston, Uphall, Broxburn etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland and the Scottish Road Safety Camera Partnership. No restrictions would be put in place to restrict HGVs through villages.
4	SOCIAL POLICY	I am aware of persons in the village who rely on social care for mental health or in social housing and need the support for their children's wellbeing. Social care in the village has potentially been responsible as a big factor towards ensuring children's safety and community safety from persons who have mental health concerns. Social services should continue at atleast the same level. It's not a service I use but as someone who works with children I know how beneficial the system can be for children in danger. Security and safety in the public is prime and those who need support should continue to receive it.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job prospects for the young and whoever is very important.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	Less use of village halls given permits to turn them into night clubs, there is no consideration given to working residents.	1. The respondent feels that this is important to them/their community	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. It cannot regulate the circumstances at an event. All licences are subject to conditions but enforcement is a matter for Police Scotland and concerns about the manner in which an event is operated should be directed to them
4	EDUCATION	Accessible activities for ASN kids	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	opportunities and the my children Education. Im currently not impressed with the education system and the way the system treats our children which has left them with not many opportunities now	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Affordable transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	As an employee of West Lothian Council. Being treated with a bit of respect.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	The doctors services in bathgate are a joke. I have now been waiting over a year for a smear test and I am consistently told "you are young it's fine", Kingsgate medical practise.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Everything is in Livingston no good for the environment through travel or for the community spirit	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Many areas very important to maintain and sustain the community. Area no longer offers support with mental and physical health.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	The amount of mess in my area is a big problem. It would be great if we had a dog warden to enforce fines and tackle the problem would be great. Also I feel the Council could do more to educate people on the dangers of not clearing up dog waste.	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
4	OPERATIONAL SERVICES	The road into my street has no traffic calming measures. As a parent with a young child, the speed at which cars pass my street is a big worry and I am wary of letting my child out to play on her own.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
4	SOCIAL POLICY	only one doctor and this is over stretched can hardly get and appointment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Like everyone else, I am struggling with cost of living which impacts on both physical and mental health. Also I am forced to use my car for work due to public transport not being good enough. I have a bus pass and would be able to travel for free which would be a great saving in my household but unfortunately my bus leaves Bathgate 10 minutes before the end of my working day and I would have to wait another hour for the next one. All in all using the bus would extend my working day by approximately 3 hours when it only takes a total of about 40 - 45 minutes in the car	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	The cleanliness of the borough is very important to me. The council's decision to not collect traders waste has led to a disgraceful rise in tatty bins outside of shops & businesses. Bathgate town centre is strewn with bins of all sizes on pavements, ditto Armadale centre, & even in small back street communities where a bin outside a shop is totally inappropriate in a residential street. Bottle banks are not policed or maintained properly, broken glass & carrier bags & boxes just dumped besides the banks as well as fly tipping. The borough is depressing to live in with so much rubbish about & apparently the council are content to allow squalor to reign	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Council no longer provide a Commercial Waste Collection Service to businesses and the cost of reinstatement would outweigh the benefit. There are a number of commercial waste collection companies operating in the area.
4	EDUCATION	Massive improvement in ASN for secondary education, current system does not let them achieve or meet their capabilities when they actually have potential to be the highest achievers if supported better.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	Cost of living, fuel prices.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
4	EDUCATION	Childrens education is important ,it is not important to me at present as i am retired.It is something that concerns me as i do come into contact with children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	I don't really understand why you are asking this - these are likely all important to individual's- but many are not within a council remit.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	lack of electric charging facilities	3. The respondent advised that they had no comment to make.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Public transport is not reliable	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Privatise the NHS otherwise it will collapse, too many immigrants entering the country and getting free healthcare, they haven't paid so don't deserve the service.if the council can't afford it then stop it .; Stop bringing people into our county when clearly there isn't enough money to maintain the status quo!!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Mental health is an open book to anyone who wants to bleed the system and get benefits on the back of fraudulent claims, give doctors the control of the system and make them verify genuine needs etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Wasting millions on unused cycle lanes and speed bumps everywhere, whilst the roads are full of holes and falling apart. Fix the roads, remove humps that are not near schools please.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
4	CORPORATE SERVICES	You keep asking the same question need to revise your technique	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Outdoor access.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Why was the swimming act declined on the river almond. Why would you not want to get the water clean enough to allow our kids to be playing in the water, finding freedom and feeling better about themselves. Stop it being used for overflow. The amount of times the almond has been closed off over the past few years due to waste.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
4	HOUSING, CUSTOMER & BUILDING SERVICES	There seems to be significant anti social behaviour from teens within the village, swearing, littering, throwing stones at swans, underage drinking.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	As I've already said Public transport is not ideal.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The monthly street markets are a great idea and really help promote local business	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Access to services for families with additional needs	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	The above are important to more than I as a result if the trend continues people will leave the area. Public Transport is a joke and yes I'm aware that not the Councils fault.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	HOUSING, CUSTOMER & BUILDING SERVICES	If anti social behaviour is left to thrive that has a knock on effect with my mental health, my physical health and overall impacts health care as visiting GP more all due to anti social behaviour. WLC should be going to the Government proposing stronger sanctions/laws that protect innocent people who want social housing and respect property and the community..Stronger fines and imprisonments can be deter ants.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Also, placing people closer to their family for support would benefit rather than just the next available house.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Support needs are considered as part of an application but with the demands on housing and limited availability it is not always possible to offer homes in the perfect location for an applicant. In all cases it is the applicants decision whether to accept the home offered or not

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Regular policing, crime rates are up in our area but we never see the police until something happens. ; ; Considerate housing of residents by the council. Some people struggle but still manage to contribute to the community in a positive way and look after their property, when residents who are anti social and given a brand new property they do not care for are placed in an area it is unfair to see, and drives people away.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	The public transport in Wester Inch is virtually non existent. There is no Sunday service. Removing the 275 service was a terrible decision to make, leaving us with no direct transport to Livingston Centre unless you are fit and healthy enough to walk 1 mile to a bus stop on the Blackburn Road. The circular bus stops late afternoon, therefore, leaving you with no public transport to get home from Bathgate. Not everyone has access to cars, business or personal, therefore public transport is very important.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	Education is very important. I am Scottish (born), my sons are UK citizens. However both are denied the right to benefit from any tertiary education funding programmes because they have not lived in UK for three years. They are categorised as "international students" that means their university fees are seven times more than other UK citizens living in Scotland. We left South Africa because my personal safety was under threat arriving in Scotland with 2 suitcases. The WLC, Scottish Welfare Fund and UC went way beyond expectation to assist us find us a home, furniture and jobs. The only hurdle we have to face is educating our boys, aged 21 and 23. Yet, they are being discriminated against because of policy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Physical health- I use a swimming pool in another coucil area as the pool in the town is no use for swimming	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the most important issue are plenty off employment in area	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	A lot of anti social behaviour in the affordable homes within the new developments. Integration is not working	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	The cost of public transport in West Lothian is expensive. In Germany, people now pay 7 euros per month for unlimited public transport to reduce a) reliance on fossil fuels, b) cost of living crisis c) make transport to work affordable. Yet in West Lothian if you want to travel by train to work you pay highly. A colleague told me that the train from Coatbridge to Livingston (approx 3 stops) cost £20 return per day. Think of the changes to the number of cars on the road if we adopted the system used in Europe.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	As a town we need to see more police presence and be able to access them locally if needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Access to more Dr's, dentists and medical services in general at St John's hospital. The population of the town has been allowed to increase substantially but relevant health services have not been increased accordingly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Years of saving for a house deposit and paying a high rent has been futile. No offers of a house and in a vicious circle.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	See previous comments re. absence of direct bus links between Livingston and Glasgow.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	Although healthcare generally is very good getting an initial access to GP and other services is initially quite poor. Having to try to get through by phone for a supposedly same day service is unworkable for most people. Especially those who are working or have other commitments. Needs vast improvement.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Public transport is ridiculous right now	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	When are we going to be given more access to GP services face to face, people are left way too long before actually getting these appointments and for some the outcome has cost them their life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Security and contact for the vulnerable and elderly.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	There's not enough help for mental illness affecting young and old. Waiting on NHS took over 3 years, after 6 suicide attempts. We need more help and a way to be seen quickly. Not suicide attempts.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	All of these are very important and most are interlinked. Social care will become more important to me as my parents age and antisocial behaviour would be more important to me if I had dodgy neighbours or lived closer to Whitburn pubs.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	My physical condition is on a downward spiral and no one at wlc seems to give a monkeys as been asking for a move to a more suitable property and I dont seem to be a priority but 16 year old single girls with no kids, polish folk and others seem to be bowed down to and given everything ahead of the people that actually need the first look.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Housing will be provided to anyone legally entitled to access it regardless of ethnicity. In general almost all housing offered in West Lothian is given to people from Scotland.
4	SOCIAL POLICY	Getting doctors appointments in whitburn is extremely difficult.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Crack down on known drug dealers flooding towns with drugs and using council houses to do it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	DIGITAL TRANSFORMATION	Its just tick boxes. Would rather see someone face to face.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Mental Health is Vital especially due to Bullying and Intimidation from Neighbours	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Outreach for the youth	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Sustainable use of local land for growing produce locally.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has recently approved a food growing policy. This will ensure that there are more sites identified for public food growing in the future.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Water and resource management.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wanting to shop in local towns. really run down at moment. should be a priority.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	All are important but the bus service could definitely be improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	as could be mental health and wellbeing social care and support for those who need could also need improving have a GP service in the village would also Improved people's wellbeing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Public transport and climate change are linked. Certain parts of West Lothian are better served than others.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	It is very difficult to get to see a doctor this needs addressed i have not seen one for over 3years it has been a nurse practitioner i do not know any of the doctor's names	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	i was say climate change would be most important if we do not start looking after this planet we wont have one to look after. I am also very concerned with the changes in the weather that are natural and man made. I see plains in the sky either cloud seeding or chemical spraying this is a very worrying factor as seems to be no explanation for this, who is regulating this or what the long term impact on soil water animals plants and insects this will have.	1. The respondent feels that this is important to them/their community	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Maybe council could invest into its properties with solar power bringing it closer to net zero	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Services for the over 50's	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	my kids have hidden disabilities so access for all is also of great importance	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	As a pensioner, these questions are discriminatory.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	I no longer have children in education, but believe access to good education is a must, plus support for those who struggle with education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My job prospects and my employment are very important for those of working age. Whoever designed these questions discriminate against some people in the Community	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	I've no children - there should be a "not applicable" choice	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	There is a need to improve Equity and Inclusion of marginalised groups in West Lothian	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	A limited bus service that serves my community.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	EDUCATION	I don't have school aged children	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	While I appreciate how important recycling is, and I l've followed the rules as we have got more colours of bins, putting the right things in the right bins but we now have to wash and sort our rubbish out but it's getting very complicated...which bin do we use for crisp bags and sweetie wrappers??	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	The grey bin should be used for crisp packets and sweet wrappers
4	OPERATIONAL SERVICES	Road safety needs improving. Too many cars,vans and lorries spped down Blyth Road. Disabled people and mother's with buggies are forced onto road due to pavement parking by parents in Woodville Court who are picking up the children from St. Nicholas school.	4. The council is already doing this.	Operational services - roads and parking	The annual Accident Investigation and Prevention programme delivers casualty reduction and improves road safety. Woodville Court is having additional waiting restriction installed to prevent the inconsiderate parking identified previously
4	FINANCE & PROPERTY	Climate change, just another stealth tax	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	I get very exhausted very easily so public transport needs to improve for me from every hour to every 15 minutes per day for elderly disabled and other cutting costs kill's life's.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	Scrap all this climate change nonsense	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Unfortunately the rent for most is not affordable. Too high. Can get a mortgage for roughly the same as monthly rent cost. Council need to up their game and tend to the housing (old stock), before building new homes. ; Tenants in pre war houses need priority.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian Council Housing costs less than social housing provided by other social landlords and has remained below the national average for many years. The council is developing a future housing investment programme
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West lothian is filthy poverty stricken place council neglect outside streets bus stops rubbish everywhere dirty disgusting properties and tenants it's shocking place to live to put it bluntly alcoholics junkies get all best properties and hard working folk get offered sh**holes excuse me	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Places to go for true worship	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Improved connectivity needs to drive the County's economy and job creation. GP surgeries need to focus more on efficiently fulfilling the needs of patients and less on the convenience of Doctors, Nurses and Administrative Staff. Information flow to patients needs to be a primary, not incidental, activity particularly in relation to the collection of prescriptions from the local Pharmacies with whom they should be working closely. St John's Hospital needs to develop the services that are available locally, given that Monday - Friday the route to ERI resembles more a car park than a by-pass during both rush 'hours'.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Improve train service ...all kids should go free; Like the buses... my daughter pays 27.00 Per week to go to school she must come with me so I can work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Cut out the Climate Change nonsense.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	some of these are very important to me for the sake of the community but have no importance to me as an individual ie I am retired with no school age children	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	The condition of the surrounding countryside for walking, cycling, exercise etc, including litter, fly tipping.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Improve the rail timetable with later trains to and from Edinburgh and Glasgow	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	I am retired so some of these are just not in my reckoning.	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Upskilling if workforce ti support a vibrant, growing economy	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	All these things are fundamental, non-negotiable first world expectations.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	I work in Social care and I feel that the Mental Health and Wellbeing of staff needs to be looked into as a priority. I have personal experience of becoming so mentally unwell as a consequence of my job and also witnessed this happen to several of my colleagues. Staff are suffering burn out due to under staffing, lack of resources, client group becoming more challenging, daily experiences of verbal and physical abuse from clients, lack of supervision. lack of mental health and wellbeing support for staff. Experienced Loyal staff are being driven to leave the service because of these issues and its unmanageable and unsafe for staff.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	All these issues are important! Not all of them are relevant to me at this stage in my life however are important to have in a healthy & sustainable community.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Accessibility, footpath safety	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans and accessibility funding when made available
4	CORPORATE SERVICES	For my grandsons	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Alternative choices for broadband in all areas of Livingston. Some areas only have Virgin Media for instance.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	CORPORATE SERVICES	As a retired disabled OAP , jobs and education are not of immediate relevance to me!	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
4	OPERATIONAL SERVICES	Action on Climate Change is important however i would rather see positive actions (eh improved public transport links) put in place rather than punitive measures for commuting by cars. I'm happy to take public transport but at the moment it would take me about 3 times longer to commute to work by public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
4	SOCIAL POLICY	provision of hospital facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	22 years in this flat and no help from council to get out it	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Road maintenance	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
4	OPERATIONAL SERVICES	Fly tipping	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	GP services cut back too much	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	All these things matter greatly. Who would not think that the education of their child is not very important? Who would not believe that health doesn't matter? Again, you have a very difficult job - but I think all of these things can be balanced by an outlook that looks to taking advantage of the natural beauty and green space in West Lothian - encouraging people to get out does wonders for both Health, Education, and caring for the environment.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	Education irrelevant as son over 18	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The dale hub is very important to a lot of people for a lot of different reasons. The have a lot to help the community and the kids.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	That people help each other out as neighbours keep up groups like the dale hub	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These points are all important for communities to come together even if you do not use and of the points ie schools and transport	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	As a council employee (street cleaning) the bosses are needing to start listening more to the employees especially.The reason being we are on the streets,in the community every day and are aware of simple things that need improved	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Nursery placements	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	My mother is 89 and now in a care home. The journey of her care through the social work dept at Bathgate, carers coming to the house, the NHS and into a care home has been an eye opener in how badly run these depts are.; They keep saying the are under funded which in my observations is a lie to hide the truth which is they are very badly organised.; Manchester Utd has more money than Liverpool FC but Liverpool are expertly run and managed and thus far more successful. It is not lack of money but lack of value for money we get from the NHS and councils in particular the social workers. Collectively the most work shy group of people I have ever come across.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Inability to get GP appointment; Always queuing for long periods of time at pharmacy; Had to have surgery at Edinburgh hospital as no appointments available at St Johns	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As a retired person I find it difficult to join clubs or other social inclusion and would be happy to join others and re-connect with others with a similar background. Unfortunately this type of social meeting seems impossible to me, not knowing where or how to reconnect with these groups. Any advice would be welcome to myself as living alone does not appeal to me and guidance would be appreciated.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Clarity of our area's interdependence upon other parts of the world.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Having less traffic causing noise and pollution going through Linlithgow high street.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	It should be obvious that all of the above are of a high level of importance to everyone. People are worried that if they place less importance on a particular aspect of their life then it is the green light for that area to be negatively impacted on. ; It is simply not true that any of these areas are less important than the next. People's overall quality of life is made up of these differing areas and there should be no reason why all of the above should be improved upon rather than scaled down.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Recreation space and good transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	People should be made to do something for their benefits - I believe make them work 16 hours week picking up litter in order to get their benefits. The majority of them can do it - they just don't want to. Break this cycle "we can't do nothing" attitude to "can do attitude"	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
4	FINANCE & PROPERTY	Make sure areas are cleared and signed off so they are doing the job. Need to reduce council tax I feel with the cost of living.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
4	EDUCATION	When I say "My child's education" I am thinking of my grandchild's education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Mental health support for my child	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	U have ticked the box covering education as very important but this is now for my grandchildren instead of my sons.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Local transport to health services eg St Johns is unreliable irregular and expensive. Travelling to Edinburgh for work is expensive and space in their home to work is limited and about to become more limited. A car is an essential for work and family needs.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am concerned about how they will be supported as a young family expecting twins. They are both working and have a mortgage on a property in Linlithgow that is too small for their new family. Housing in Linlithgow is very expensive and unaffordable for young people who have grown up here. They would like to remain in Linlithgow and have us nearby for family support but as a working family at the beginning of their careers they are facing some economic hurdles.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	Surely don't need to ask if these are important? They will be for most people	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	More needs to be done about drugs and anti social behaviour in neighbourhoods.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	I think personal security needs to be addressed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	No direct bus services from Springfield to Edinburgh City Centre. I currently have to get a bus and train to work which is very expensive and unreliable	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community education on being accountable with individual personal care and functioning living to a much greater degree than it is now.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Housing for the disabled - I have been waiting for 8 years	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
4	CORPORATE SERVICES	All these are important to me	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	This consultation is directed to management's area's of interest and fails to tackle matters such as- blue collar skilling and productivity, improvement. Theres seems no appetite to tackle "aye been". I am not persuaded that these thorny issues are addressed. Does the council measure productivity?	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
4	EDUCATION	I am new to the area and I don't have young children but I believe that educating the next generation to a high standard of creativity and academic capability is essential for all the other aspects of our future.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Also I feel St Michael's Hospital, Linlithgow is needed. It should not be closed. Sometimes in certain situations family cannot cope and community old people's hospital is needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	I should like the social care for old people with dementia to improve. The adult social care informed me by letter that my husband would be assessed for day at Linlithgow Dar Care in six weeks. It is now fourteen weeks and nothing. He was diagnosed with Alzheimers five years ago and I have been his sole carer.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Public transport north-south. Reducing car dependence	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	Safe cycling & walking, especially in urban areas	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	Vandalism - drug taking - drinking alcohol by teens ; ; They need interests - scouts - youth club - boxing - swimming	4. The council is already doing this.	Education - youth and community activities	Through the CLD plan, the Council aims to deliver a range of targeted, preventative, diversionary and educational interventions to reduce anti-social behaviour.
4	FINANCE & PROPERTY	Unsure what council can do about paying my bills but thanks for asking	3. The respondent advised that they had no comment to make.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	I think the lack of care of open spaces in Livingston has just encouraged litter throwers making the whole town look neglected. When I moved here in 2000 Livingston was so well cared for. As you came off m8 it was a pleasure to drive up dual carriageway unfortunately it is now a mess. The council may be saving money but at what cost.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Currently there is major differences within health and social care West Lothian is appalling. If you live in edinburgh the services are much better essential health care equipment has to be paid for in West Lothian the same equipment is provided free of charge in Edinburgh	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	more EV charging points needed, access to solar panel grants etc need to be revisited to make west Lothian a greener area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Why are some of these 'my' and some general like 'social care'? I don't just care about my mental health, I care about everyone's in West Lothian. Twice in the last week people have tried to jump off a bridge near me. I care about that. Don't you see that these issues are linked again? How do we decide between one or the other? Climate change impacts the mental health of young people. Poor public transport impacts on my personal safety. My employment impacts on paying my bills. Social care impacts on health care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Nothing for teenagers to do in area.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	sending multiple busses 80-90% empty round the same parts of routes is just retarded, some twat needs shot for this shit.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	neighbors are good in general but some areas have anti-social behaviour	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As a result of Covid recover and the cost of living crisis I feel more support needed to people in jobs.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Safety is a big issue. Lots of the community has lost faith in the police service. Crime is not reported as nothing is done about most crimes committed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
4	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	The young people need encouragement to put their skills and encouragement to build a happy and safe place to live and feel proud and friendly to all in the area.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	safe areas for children to play safely.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	1. The respondent advised that they agree with the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	The streets of Livingston (Dedridge) are knee deep in rubbish, shopping trolleys, broken glass. The environment is being trashed. Crime is on the increase. Personal safety a huge concern. Public transport expensive and unreliable routes cut/terminated. Social/health care especially mental health underfunded. These are important issues to me.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	No speeding road safety for children	4. The council is already doing this.	Operational services - roads and parking	The council carries out new traffic calming through the annual AIP programme when justified
4	CORPORATE SERVICES	When Village VOTE SNP do NOT give us Labour/Tory in local government!!! We had NO-ONE knock on the door except the ELECTED SNP CANDIDATE. Labour DO NOT HAVE OUR VOTES NOW! They take for granted the people of this village/West Lothian. We DO NOT WANT BULLY BOYS making DEALS WITH TORY PARTY NOT NOW NOT EVER - labour votes have gone - you can't be trusted.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Help and advice again shop type to walk in regarding jobs and housing, education and finance	1. The respondent feels that this is important to them/their community	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	the most important thing to me is getting out and having face to face contact with my day service	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Ensuring that adequate support is available for elderly individuals to socialise, get outdoors and receive care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	More choices for which schools to go to	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	More support for the Police when dealing with anti-social behaviour - they have more important issues to deal with	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
4	SOCIAL POLICY	Important that individuals, particularly those that are disabled are able to make their own decisions as to whether to work, rather than be compelled to	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Enough of the climate change, humans have never, ever cause climate change, in the Roman period it roughly 5C warmer, stop the lies.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As I am retired job prospects are not really important to me personally although I do think volunteering should be an option more widely available.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	Almost impossible to prioritise these	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	2500 of the Scottish population die from inactive life style every year. Our open space strategy is south of poor. It is a proven fact that well designed places to live have a huge impact on health and wellbeing. 1330 drugs deaths at that is a crisis! Look at the inactivity figures	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to goods and services outwith a supermarket	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	We keep peddling the climate change band wagon. We need to focus on our own recovery from continued lockdowns and council spending while funds are directed to independence referendums that we have already voted against.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My employment - I don't work. My job prospects - I don't work	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	we don't need West Lothian council to spend anything on climate change - leave that to the UK government	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	I think there should be more help for mental health services and learning disability services, particularly autism.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Places for kids to go e.g. parks, skate parks etc.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
4	CORPORATE SERVICES	Comments - neutral due to being older + not applicable cos of age	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Social care - looks out for elderly neighbour	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Opportunities for children, groups;	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Open spaces for walking	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
4	EDUCATION	Having access to schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having access to shops - community amenities	1. The respondent advised that they agree with the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Having access to doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Need more buses	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Privacy, housing	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	More school hours	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Having a bus pass to allow me to get to local shops and facilities very helpful. However bus services not reliable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	A cleaner environment, arising from a changed culture and mindset that doesn't fly tip, litter chuck shopping trolleys in rivers, etc. etc. etc. in the first place.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice. The team also issue fixed penalty notices for dog fouling offences.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	Public Transport - bus service is limited especially at weekend. Only two buses run through Howden - 26 & X27 recently removed and not replaced.; Can't get a bus to Bathgate unless 26, and takes well over 1 hour!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	OPERATIONAL SERVICES	Also, can I mention the filthy dirty state of some bus stops!! It's like they have been left without getting cleaned. One prime example is the bus stop at Toll Roundabout heading to Livingston (route x27). Dirty, smells, full of cobwebs, insects, windows dirty, no bin etc. etc. There used to be a time where I saw people in a van/car and hosing them down, haven't seen this for a long time.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	GP appointments - still hard to get, phone call from GP can be anytime through the day!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	summer outings, social outings, christmas disco, stay with families, boat grip, family Christmas parties, family Christmas card, pathway Christmas disco, talent show, ticket there are going up in price. the action group Christmas card.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Opportunities for my children and their education?	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	Family friendly work place. Hours so I can manage child care.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping Livingston as green as possible - trees trees and more trees. N more house building!; No uneven roads etc... I know its impossible to hold back the damage we are doing to the area- just look at East Calder!! Just a dream that we do not destroy, but that is what we do at the cost of nature, everyone's planet.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	More for people with additional needs - helping them. More response care to help the well being of there family as they are a big part of caring for adults with special needs. They always seem o be forgotten when it comes to helping them and their families. It is terrible that the respite is not up and running, stopping staff from taken them out, should be given pool cars to take them out and about do things that they like.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Having a decent hospital close by and helpful GPs nearby are also very important.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Day centre services & respite services are most important issues for me.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	We need to work harder on recycling and we need to be taught it more in schools and clubs	1. The respondent advised that they agree with the proposal.	Operational services - bins, recycling and bulky uplifts	The council runs an education and engagement programme and has recently increased resources in this area
4	EDUCATION	What matters most to me is providing services for a lower cost to those that are unable to support themselves e.g. childcare	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	What matters most to me is providing services for a lower cost to those that are unable to support themselves e.g. mental health	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	OPERATIONAL SERVICES	I was forced to cancel my appointment at St John's after waiting 80 minutes for transport that never came. My appointment was for 12:20 last Thursday 7th. Had to make a new appointment from this bus stop as I was embarrassed to make this call. I have been told this is quite a common occurrence and should not at all happen this problem must be resolved. The 600 and 38 buses are the main transport between the public's two hospitals Forth Valley and St John's Hospitals.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	EDUCATION	West Lothian is a great place to live!!! I had the best of education in Uphall Primary School, the original Bathgate Academy built on the hill and followed by wonderful opportunities to work, travel the world and raise three wonderful daughters who benefited from great teachers.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	Public libraries to cherish and enjoy.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Maintenance of community cleanliness, weed control. WLC public spaces being accessible and well-maintained.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	accessible clean toilets	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	We need to help those really struggling to feed and house their families	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
4	HOUSING, CUSTOMER & BUILDING SERVICES	We need safety for our families, from conception to natural death	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	We need doctors who care for their people - and face to face with them - hands on - not the awful way GP's treated their patients, fearing for their own lives first!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Doctors surgery too small for the community it serves	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	Need to tackle obesity on a number of fronts: education, health, facilities	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	Need to tackle obesity on a number of fronts: education, health, facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Litter is a problem. Any chance of more bins?	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council is currently reviewing all litter bin related assets and is developing a litter bin plan for implementation.
4	OPERATIONAL SERVICES	The pavements could use a bit of TLC.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
4	SOCIAL POLICY	We really need an extension to our NHS clinic in East Calder. Covid has meant that we can only see a doctor in an emergency - not your fault. Maybe more doctors/nurses now that there are so many new houses in East Calder?;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	More stuff for teenagers to do.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	SOCIAL POLICY	dental treatment access;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	HOUSING, CUSTOMER & BUILDING SERVICES	More police on the beat	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
4	OPERATIONAL SERVICES	more and better play equipment	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	Adult social care is my top priority. There is good provision in WL for children with additional needs. Support available reduces dramatically when young people leave school.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	EDUCATION	more activities and service for teenagers	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	FINANCE & PROPERTY	Something done about fuel prices	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	Transport service improved;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	care for the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Enough money to pay bills and do some of the things that help my mental health such as meeting friends or going for walks.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	HOUSING, CUSTOMER & BUILDING SERVICES	Understanding all the services in the area and how they can support my community.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
4	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engaging with communities and having access to social places communities can gather.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	SOCIAL POLICY	I am retired with children grown up and not with me now. I care for my husband who suffers with progressive dementia.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	I have completed this survey as a retired person.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
4	CORPORATE SERVICES	As I'm older I don't have to worry about some things.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	CORPORATE SERVICES	Some things aren't relevant to me.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
4	EDUCATION	More activities and services for teenagers	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	FINANCE & PROPERTY	Something done about fuel prices	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
4	OPERATIONAL SERVICES	transport services improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
4	SOCIAL POLICY	care for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Heritage and culture	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Having community facilities such as Community Centre to give people somewhere to go. Current Centre's are worn out and tired and nothing has been spent on them for years. They are not an attractive proposition for residents especially kids. This has the knock on affect causing antisocial behavior and crime because the kids have nothing to relate to or value.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	OPERATIONAL SERVICES	The cleanliness & look & feel of ALL areas of West Lothian - the whole place looks very neglected/dirty/uncared for	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides a cleansing service in compliance with the Code of Practice for Litter and Refuse. This prioritises areas of high footfall such as town centres and places a lesser priority on rural location such as parks. 3 new cleaning teams are being introduced to improve the cleanliness of the environment.
5	FINANCE & PROPERTY	Climate Change - help support climate change by introducing areas of relaxed grass and/or meadows in parks/open spaces.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Improved community safety as large gatherings of youths participating in acts of anti-social behavior make large sections of the community, particularly women and the elderly, feel unsafe in the evening and during hours of darkness.;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improved accessibility to Whitburn's parks and open spaces by improving footpath and cycling links within Whitburn that enable communities to have safe walking and cycling routes to and from residential areas to the major parks/open spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Waste disposal is ridiculous.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	OPERATIONAL SERVICES	Lack of funding for maintaining public areas causing dangerous areas for driving.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	This is not relevant as it is an opinion on lack of funding
5	SOCIAL POLICY	The doctors surgery is inadequate.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wages/jobs	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	climate changes	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health & social wellbeing	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	I want to be informed better. I want to receive more information and hear about what's goin on in WL	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Every community needs stability, to be allowed to work through issues and build. People need to feel like they are part of a place to invest their time and energy into their communities.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Adequate housing and access to housing for everyone regardless of status	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Pay rises that reflect the increase in inflation and the rises in the cost of living.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Better maintained football pitches and not an expectation that customers should pay to rent facilities and then have to line the parks themselves.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Football pitches are maintained to higher standard than open spaces and are cut fortnightly during the cutting season. Line markings are also provided at the beginning of the football season. The council does not have the resources to increase the current service standards.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti Social Behavior from Neighbours is a huge issue that is never dealt with.	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Traffic calming.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local jobs and community wealth building	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs. And being able to afford all those things and have a little left at the end of the month.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Services like Jumping Jacks not continuing to be funded is huge loss to 0-5 year olds as well as parents especially after Covid and development of youth services is crucial as it targets vulnerable young people as well as those often falling through the gap.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	EDUCATION	facilities for young people from birth to 18+.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	travel links,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	cost of living, local amenities, employment opportunities,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	cracking down on benefit cheats	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cracking down on HB cheats	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	FINANCE & PROPERTY	reduction in council tax (realistic rates)	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
5	HOUSING, CUSTOMER & BUILDING SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More shops	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	dealing with persistent abuse of the system by some	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety; dealing with anti social behaviour ;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	services provided to protect the most vulnerable;	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	developing a work force who can meet the needs of West Lothian residents	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	developing and increasing services to ensure they are fit for purpose and meet the needs of the older people; developing community based activities for older and vulnerable groups; developing a work force who can meet the needs of vulnerable groups within West Lothian;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having a town centre that is inviting and aesthetically pleasing. We don't have that, full of charity shops, nail bars, hairdressers and not very nice cafes. One or two nice shops and that is it. The last town 'upgrade' managed to make the centre worse off that it was to start with.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The future for our children and grandchildren	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring it is a nice place to live where people are safe, children can learn and play and all people can afford to live (ie pay bills, eat etc)	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Library service - increased opening hours;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community Centres - increased use for clubs, meetings etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	healthcare;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	need to strengthen job opportunities and economic growth	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	In these difficult and uncertain times as a retired person who pays a large amount of council tax I would love peace of mind that the council In ALL departments are sending the message of BEING thoughtful and careful with other peoples money.Checking people are doing the overtime they are paid for Not 1hour and paid for 2 Also I think teachers NEED to know they can't just have whatever they want when they want Make pupils more mindful.	4. The council is already doing this.	F&PS - council tax and charges	The council uses a priority based approach to budgeting in the identification of potential budget saving options.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Cost of Living needs to be kept in line with wages due to everything going up and through the roof, if everything comes to a stand still due to the cost of fuel prices, then everything will get worse for everybody, what we need is the Marginal Propensity to Consume Basic Economics, someone with not very much money needs to be able to afford to spend the money that they get, in order to create a need for other jobs and services that are required, through the spending of this money and therefore keep the economy moving, if this breaks down, we break down and then the Country comes to a halt, therefore the UK Gov needs to pass on the proper Barnett Consequentials to the Scottish Gov in order for Councils to give pay rises above inflation and pass on proper funding to services in order to run a proper service, as trying to run them with one arm tied behind your back will only lead to Health and Safety Breaches and higher Staff Sickness through ongoing monetary pressures. The time has now come for Scotland to become Independent so Equality and Prosperity can prevail here.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	the prospects for my girls are whats important to me, they need to be the priority	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	East Calder has so many new builds that it is requiring urgent improvements to health centre and education facilities within the village	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Facilities for young people are very lacking - local community centres no longer allowing young people under 16 to have a membership as they cannot staff the facility, then residents moaning when kids are hanging about the streets	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The aesthetics of West Lothian need addressed, they have looked terrible over the past few years and making West Lothian look very tired - cutting grass, weeds, walkways, roads	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently reviewing grounds maintenance standards and are looking at options to improve biodiversity by planting wildflowers etc on roadside verges and within parks. This is intended to improve the appearance of communities in addition to improving biodiversity across West Lothian.
5	EDUCATION	School system needs complete overhaul and a return to academical learning and less social learning.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour clamped down on especially drug/drink abuse. More visible policing of areas.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bins emptied more often. Glass recycling bins provided for every household.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	OPERATIONAL SERVICES	Tidy open spaces especially on major entrance points for west lothian ie. The heartlands and Broxburn areas to encourage a better first impression as preople enter our area.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Biodiversity and Ecology officers are currently developing a strategy to improve the service in these areas including looking at options for planting wildflowers and bailing materials for sale. This includes making improvements to the major entrance points.
5	OPERATIONAL SERVICES	More money/resources put into cemeteries through out west lothian.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	The cemeteries are currently maintained to a very high standard and it is not practicable to increase resources as the improvements would be minimal.
5	OPERATIONAL SERVICES	Road conditions improved. Less waste of resourses in many west lothian council departments.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Cost of living - wages. Affordability (Bills);	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	Social Care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	old community centre, are a disgrace with the surrounding area just falling into disrepair.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Same applies to social housing - if repairs aren't carried out to a decent standard and only patch-up jobs, then affects mental health of tenants. A lot of focus on new housing but what about the housing stock from pre-70s?	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Open green spaces for mental wellbeing - not just open parks with football pitches and a few seats around, there is no safe, pleasant area to walk to in the community. Trees, plants, flowers etc will address some issues of climate change, and provide a more pleasant park for people to walk in or meet others. Run down and unkempt areas give a feeling of not being cared about leading to crime etc	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council's Biodiversity and Ecology Officers are currently looking at developing areas within parks and greenspaces to improve biodiversity. This includes allow areas to grow naturally as well as planting trees and wildflowers etc.
5	OPERATIONAL SERVICES	Residential parking needs to be addressed. On street parking is terrible and very unsafe for children. There is limited parking for residential houses at some points and the street becomes clogged by cars with people working for the council and visiting the school and shop (Rowan Street).	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	SOCIAL POLICY	Old doctors surgery are a disgrace	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Access to services,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe and inclusive communities	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	access to green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing access to all green spaces as part of our capital parks improvement programme.
5	OPERATIONAL SERVICES	transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	social care support,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The lack of shops and the promise of this matter being rectified, the council promised to step in but to date nothing has happened, so disappointing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Schools, I feel the schools need improvement. There are new ones being built but in some areas where new houses are going the schools are at capacity but nothing seems to be done about improvements to those existing schools.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Ongoing capital investment based on a needs analysis will be ongoing
5	EDUCATION	Its important that my children are being well educated and being provided lots of opportunities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	My sons are physically disabled so its really important that we continue to be supported with local services to ensure that they have opportunities when the time comes for them to leave school. Its a huge concern that cuts might effect services that my sons might find useful in the future such as day centres and respite care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More things done in the village against unsociable behaviour	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	<p>Making sure that the less important paths higher up the town are safe to walk on in the winter instead of the council giving priority to main roads and drivers all the time. Breaking your leg on ice before you get to the end of your street shouldn't be an option. I wouldn't say all the shops in Bathgate are inspiring. Luckily there are some useful shops that mean not having to travel to Livingston every week.</p> <p>The main things that are important to me in my community are transport facilities, keeping people safe when out and about but not just in relation to road safety and social distancing and activities for the community to be involved in. I would like better transport links instead of having to walk 15 minutes down to the main road to catch a bus in the winter and having to walk back up when it's late.</p>	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	We have a Winter Maintenance Policy which prioritises roads and footpaths
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The choice of food shops has improved but there are still too many hairdressers and nail bars, just like years ago Bathgate was full of charity shops and not much else. As someone who has not reached retirement age it would be nice to have somewhere to go in the evenings and make new friends. There doesn't appear to be much for kids to do especially older kids 12+ either, but there seems to be activities for younger ones. I don't understand why hardly anything is organised during holidays for kids (all ages). It's no wonder they get bored and into mischief.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	A council who listens and kicks the SNP in there soft parts and fights for unity not division	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being a safe environment to go on your own. More police on the street.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	more bins waste and dog poop bins	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - litter and street cleansing	The provision of dog bins is prioritised on frequently used areas. Litter bins can also be used for dog fouling. The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More local shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and anti-social behaviour in the town;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	social housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health care, improving social care which will help with hospital capacity.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	SAFE STREETS AREAS TO WALK AND EXERCISE	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	STREETS ARE MAINTAINED AND ACCESSABLE	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	EDUCATION	Have high quality educational	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	good transport network	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities and have life affordable	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Have high quality health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare need to be well funded.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools and access to higher education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	GOOD EDUCATION INCLUDING FURTHER EDUCATION ,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	UTILISING THE HOUSING STOCK WE HAVE TO ACCOMODATE HOMELESSNESS,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	GOOD TRANSPORT	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	JOB SECURITY	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	SOCIAL CARE FOR ELDERLY AND VULNERABLE PERSONS;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	ensuring equal access to all	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities like access to better sports facilities for kids at a sensible price.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety within the community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West lothian Council seem intent on building council houses in small quantities in the smallest areas of land while private developers are making a fortune building hundreds of unaffordable homes for most people on large sites. There are plenty of brown field sites available where large council developments could be built.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	For our family to feel safe and free to walk in the community with out fearing for our safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	stuff for kids to do at night i.e community centre youth club etc	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	stuff for kids to do at night i.e community centre youth club etc	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs well being	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More access to recreation, for example a swimming pool or leisure facility.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having access to more affordable shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing is in a bad situation in all of West Lothian. Property to rent is few and far between and the private market is extremely expensive at a time when most peoples wages are stagnant and the cost of living is increasing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing anti social behaviour within community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Clean open spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides a cleansing service in compliance with the Code of Practice for Litter and Refuge. This prioritises areas of high footfall such as town centres and places a lesser priority on rural location such as parks.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing anti social behaviour within community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	golf, boxing,	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure sports,	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools, ?	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	childcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	youth development	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	swing Park maintenance	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council's cemetery operatives maintain and clean cemeteries to a high standard on a daily basis. The council also has a Play Team responsible for inspecting and maintaining play parks. All play parks are inspected a minimum of every 10 days and safety repairs are undertaken with 48 hours. The council is currently reviewing its Passenger Transport Strategy.
5	OPERATIONAL SERVICES	keeping graveyard tidy, 2	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council's cemetery operatives maintain and clean cemeteries to a high standard on a daily basis.
5	OPERATIONAL SERVICES	Park maintenance, 2	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council has a Play Team responsible for inspecting and maintaining play parks. All play parks are inspected a minimum of every 10 days and safety repairs are undertaken with 48 hours.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Doctors and dentist availability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My child is leaving full time education soon and it's ensuring that children with ASN have positive and meaningful destinations.	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing to be upgraded	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	acces to more parking	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	living standards	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe when you go out and about;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Health care - e.g. able to get a doctors appointment at your health centre;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Spending money in the right places, all the things you have highlighted seem to be all that matters, what about the people who work for the council, fair treatment, fair pay, actually listening to your staff instead of talking to them as if they are stupid and their opinions don't count.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	OPERATIONAL SERVICES	access to green open spaces is important to me	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing access to all green spaces as part of our capital parks improvement programme.
5	OPERATIONAL SERVICES	good transport links are important to the community..	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.


YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	enough affordable housing,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More widely, recovery from the pandemic,opportunities for employment and training and	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good mental health and wellbeing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Steps being made by the Council to show issues are being taken seriously and steps being taken to improve! Not just setting up road works and traffic lights everywhere.	4. The council is already doing this.	F&PS - council priorities and budgeting	Spaces for People was funded by the Scottish Government and not council resources.
5	EDUCATION	social, recreational and educational activities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Mental Health and Well being:	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wage increases are required to keep up with the cost of living and travel to work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whitburn especially heartlands area require better help to keep there green spaces tidy, as this area grows more health care services will be required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Value from council services on existing measures must be audited rather than scraped and replaced by inane new measures by the same lunatic out of there depth, undereducated management team	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
5	OPERATIONAL SERVICES	green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently maintains all council owned open space and green spaces.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	people and housing	3. The respondent advised that they had no comment to make.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having job security.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Cost effective childcare for working parents	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Increased Social Housing 	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Improvement of existing housing stock	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I feel that the grassy areas need to be looked after better. The visual cleanliness and asthetically pleasing surroundings provide an opportunity to be proud of our town which in turn means less vandalism. Those who have opportunities and self worth are more likely to become effective contributors but unless this is modelled throughout society then it is difficult to maintain.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The service standards for cemeteries and open space/parks have remained unchanged since 2013. A number of areas within parks and open spaces have deliberately been left uncut and allowed to grow to improve biodiversity within the parks.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lowering cost of living increases, fuel prices and paying better wages to bring employees in line with the massive cuts that they have endured consistently over the last 10 years.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to arrange of shops and leisure activities. West Lothian lacks leisure activities compared to the neighbouring major cities.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordable living in regards to energy, fuel and food.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Having the space to enjoy the outdoors and it being safe - not overgrown which can feel more isolating. Well looked after green spaces to enjoy the outdoors.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The service standards for cemeteries and open space/parks have remained unchanged since 2013. A number of areas within parks and open spaces have deliberately been left uncut and allowed to grow to improve biodiversity within the parks.
5	OPERATIONAL SERVICES	Public transport is poor nation wide and not effective if we wish to reduce emissions and the impact this has on the climate. Public transport is unreliable and time consuming - taking the car is often easier, safer and cheaper.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	teenagers hanging about with nothing to do.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The local landscape, long grass weeds everywhere	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The service standards for cemeteries and open space/parks have remained unchanged since 2013. A number of areas within parks and open spaces have deliberately been left uncut and allowed to grow to improve biodiversity within the parks.
5	FINANCE & PROPERTY	West Lothian Council needs to implement joined-up policies that truly tackle the climate crisis, no matter how unpopular these are with eg drivers insisting on driving short distances (disabled/infirm elderly excepted).	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Safe access to open space is very important	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing access to all green spaces as part of our capital parks improvement programme.
5	OPERATIONAL SERVICES	good public transport available both within the town and to others.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Health and social care is of paramount importance - there needs to be equity of service and provision throughout West Lothian.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Pay rise for council electricians as well as better work such as non housing/commercial	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	public safety;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	have access to good eduction	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Most important to me is that my children live sometime that is safe,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	have access to good health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	more council houses are urgently needed	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	The older people's services has been reduced, ie day centres etc. I feel we should be taking good care of this generation and feel very strongly that we are not !	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Ventilation in public buildings especially schools.	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good roads,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	HOUSING, CUSTOMER & BUILDING SERVICES	And there seems to be more anti-social behaviour by adolescents, presumably due to a lack of extra-curricular activities	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport can be unreliable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The area seem to be declining, with empty shop units and run down buildings along the main shopping precinct.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	having lived here all my life i seen a lot of things change .not for the good , no housing for people born and bred in the village	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	no police presence often trouble with teenage population , drug addicts widely known now	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	graveyards not looked after now parks and recreation facilities all overgrown .	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The service standards for cemeteries and open space/parks have remained unchanged since 2013. A number of areas within parks and open spaces have deliberately been left uncut and allowed to grow to improve biodiversity within the parks.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	more taxis	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	the council is unable to take action to increase the number of taxis within its area. Licensing of Taxis relies upon individuals who wish to either undertake employment with Taxi operators, or set up on their own in the Taxi trade. The Councils role is to administer the licensing scheme, it does not recruit or appoint Taxi drivers/operators
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, police,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops, Whitburn High St, a mess concrete arches above boots shop etc, should be like Pitlochry high St, metal or wood with perspex, so 70s dated	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bigger black bins for general households	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of community spirit and in some cases regeneration.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Litter cleaning could be improved and would help the general improvement of the area and a little bit of gardening in the area would help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides a maintenance service for bedding areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It's about time the shops in our community were filled with businesses eg. Post office; butchers; bakers, hairdressers etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building more business premises and let the ones already there.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Investment in support assistants and special needs teachers in all schools to help with the dramatic rise in pupils with ASNs.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping the local communities as communities and not one big estate covering the whole of Weet Lothian.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental Health services for all ages.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Armadale has been hugely under invested in yet sees a huge growth in housing development putting a strain on traffic management and health service provision.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Invest in the current housing stock to upgrade bathrooms, kitchens, windows as this has not been done in some time.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	improved signage and more accessible play equipment at our parks and public spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing play equipment, including accessible equipment, and park signage as part of the capital play park improvement project.
5	OPERATIONAL SERVICES	Better traffic management throughout the village,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Community concerns about traffic management are addressed accordingly when received by the service
5	OPERATIONAL SERVICES	Keeping place tidy.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	SOCIAL POLICY	Making sure that there is adequate health care facilities for the community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	As comment before- Climate Change and biodiversity issues must be a focus for the council in the next 5 years	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Public Transport is an issue. We have only one bus service available to us in Breich and while we're grateful for it, it's a 16 seater bus serving Lanark, Forth, Shotts, Fauldhouse, Breich, West Calder and Polbeth. It's sometimes very full and has driven past passengers waiting as a result who don't have any option but to wait over an hour for the next bus.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wages very poor need a payrise in line with inflation	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Support and help re anti social behaviour and nuisance neighbours;	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support from local housing;	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Ability to get out and about safely in order to stay as active as possible	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having recently worked in a temporary role in some of the local libraries and as an occasional user I am in awe of the various activities that go on in our local libraries and the people who work in them have my total respect eg:bookbugs computer access and printing etc however these individual buildings cost a lot to maintain and from what I have seen the footfall probably does not justify the cost for some of them my solution would be to have one central library with good transport links / parking facilities so probably Livingston with an added dedicated free bus service on certain days of the week from satellite towns in the county ? Along with ordering books on line and have pick up points in different locations in West Lothian where books could be delivered for pick up with a text or email message alert? I think the diversity of the libraries is to be applauded but it's all just a little bit chaotic and having one central location with the same days and opening hours might be a better use of finances and also cut down confusion on opening days and hours for customers and staff alike ? You have really good staff and I think if they all had some structure and a solid base to work from then who knows it could end up being a role model for other councils	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	proving schools/nurseries with appropriate resources, funding and support.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living crises and	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	inability to access public services	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Equality in everything	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living crisis, Poverty,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wage growth for all (reason for poverty, housing for the people (Scottish) a priority.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I feel schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	social care for elderly or disadvantage are high priority in my area.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Commercial development,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living crisis, Poverty,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Need to sort glass smashed and litter dropping	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides a maintenance service for bedding areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Need to sort dangerous parking and against the Highway Code eh on corners near junctions and on double yellow lines;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
5	OPERATIONAL SERVICES	Need to sort the main road through Broxburn A899 and make HGV use A88 as much as possible as road surfaces are awful;	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Legal traffic regulation order requests are addressed accordingly when received by the service
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My son has had to leave our village because he needed a bigger home for his family. He can't buy the size and price he needs because in Torphichen (and other villages), the houses are too small or too expensive.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it's important to keep small communities alive and by encouraging large communities like Wester Inch, Bathgate and Winchburgh, the small communities aren't growing. We need our young people, who want to live in their own communities, to keep our schools viable and support community.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate change, global warming	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	local people on 30yr housing lists, without a hope,	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	CORPORATE SERVICES	a council run by the party that won the election	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Permanent contracts, fair pay and	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	FINANCE & PROPERTY	Making sure that those who are in poverty and struggling are helped up	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Travel links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordability in housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bringing shops to community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Building more houses with an already overstretched sewage works, vulnerable overhead electricity supply and limited nursery and school places would be extremely detrimental to the village.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian is a highly desirable area to live and this increases demand for social housing. The Council therefor works with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. All new housing developments are required to satisfy requirements for local infrastructure such as sewage and power supply.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, Torphichen is one of the few places to live in West Lothian where crime is almost non-existent, we would like to keep it this way	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport is far from perfect but is adequate, although there is only one bus per hour this service is relied upon by older adults and non drivers to get to the nearest towns where GPs and more affordable food shops are located. We do not want to lose this service.; ;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retaining the community spirit and village atmosphere.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My child's education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health and well-being	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I see the difficulty schools face with ever decreasing budgets. West Lothian council are spending a fortune building new schools but are not giving them near enough to spend on new resources. It really affects the children's learning experiences and there's only so much fundraising schools can do with families. I'm speaking from experience.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
5	OPERATIONAL SERVICES	Green spaces, protecting the countryside from more huge spaced out housing, west lothian has some fantastic off the road cycle paths but id like to see more improvements for cycling in towns and a big push to encourage cycling, less cars.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has protected its existing open spaces in its Local Development Plan. The council is also reviewing its active travel strategy with an aim to increasing the number of cycle paths and shared paths across West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	I see the difficulty schools face with ever decreasing budgets. West Lothian council are spending a fortune building new schools but are not giving them near enough to spend on new resources. It really affects the children's learning experiences and there's only so much fundraising schools can do with families. I'm speaking from experience.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Recent investment in new school buildings has been from developer contributions. The council has supported retaining a high level of devolved budgets to schools
5	EDUCATION	39 week term time early learning and childcare local in my home town for my child.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Improvement to our local doctors surgery as can never get appointments due to high demand and growing population in our home town due to new builds. ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	substantially increase council tax on 2nd homes. ;	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council currently applies the maximum charge for second homes.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Clamp down on anti social behaviour/noise.	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	keep green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has protected its existing open spaces in its Local Development Plan
5	OPERATIONAL SERVICES	Open spaces. Peace and quiet!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has protected its existing open spaces in its Local Development Plan
5	OPERATIONAL SERVICES	Fix road surfaces.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more housing developments -WL is saturated with new housing -	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Also decent social housing. Bungalows are a must !!! It's astounding the amount of social housing that's been rammed into such a small place but all around the houses are huge with big open spaces.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council has a Local Housing Strategy. Analysis of the demand for housing is used to determine what kind of housing is built.
5	OPERATIONAL SERVICES	Having a good amount of green space. Which Winchburgh seems to be getting larger but it's also getn too built up. We are going to loose the wildlife that runs about and the deer that comes up from hopetoun.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has protected its existing open spaces in its Local Development Plan
5	CORPORATE SERVICES	Looking after the most vulnerable.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to feel safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more local amendites	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Sports facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	cleanliness of town.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides a maintenance service for bedding areas.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	need wage rises	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	FINANCE & PROPERTY	cost of living, price rises, , food banks,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, well-being	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Council funded courses linked to my job role	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Paying petrol costs to drive to work; Paying energy bills	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure and Culture	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	better public transport system.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	better public transport system.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing for younger generation,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job Opportunities/Training	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health Care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social Care for the elderly,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social Care for the elderly,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	House affordability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think safety is a big issue in Broxburn especially at night too many young people roaming around damaging property.	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Also the up keep of residential gardens as it's quite depressing seeing gardens completely ruined, this should be a top priority as its awful.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The council maintains garden for council tenants who are elderly and/or disabled. It is the responsibility of tenants to maintain their own gardens and it would be financially viable for the council to maintain all council tenant gardens.
5	EDUCATION	leisure opportunities, and a good life to their children.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe environment where families can thrive providing a good education	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	healthy environment.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	healthy environment.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment/wages,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities (community centres etc) Leisure facilities for youth.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Regular emptying of bins and easy access to recycling facilities.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Decent roads. A Good well maintained and safe footpath network. Green spaces maintained properly.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links outwith the village as we are an island vilage.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community events that are affordable to all.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing and availability of emergency services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A badly maintained project quickly becomes a dispiriting eyesore . Example - new play parks everywhere,but the simple footpath around the Balbardie Park golf course ,is now impassable to anyone not totally fit . ; This is one example - too much bread and circus mentality .	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Rural footpaths are maintained but are only cut once per year.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Climate change - work with local groups, recruit volunteers to help with projects. Engage schools and actively involve young people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Invest in more electric car charging points, or require housing developments/offices/ shops to provide these.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community wealth building opportunities should be provided and funded or at least heavily sponsored by housing developers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In Livingston village, the area had 2 new housing developments in the last 5 years, with more planned - yet no further provision of shops/retail areas, no community space.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	access to well maintained and accessible green space.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing access to all green spaces as part of our capital parks improvement programme.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety nice surroundings healthcare crime prevention community hub	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	High quality education at all levels,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	access to safe play areas for kids	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing access to all green spaces as part of our capital parks improvement programme.
5	SOCIAL POLICY	support for families,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I also feel that we need to keep investing in kids and young peoples education to make them able to meet educational levels for future jobs markets.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I feel very strongly that there has been a too much of a reduction on Nets and Land Services as the cuts to this area has been far too severe and has resulted in a massive decline in how Livingston and the County now looks with the reductions in standards, county as a whole now looks a mess and this is not due to the efforts of grounds maintenance but to budget cuts which have gone too far. I also feel more needs to be done to reduce the level of fly tipping and littering across the whole country perhaps a national campaign like the Keep Britain Tidy one on TV in the 70s to educate people about implications and costs of fly Tipping/Littering.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
5	OPERATIONAL SERVICES	I also feel we need to investment in transport to reduce use of cars to help reduce our carbon footprint.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more houses! It's making getting GP appointments very difficult and causing so much traffic.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	jobs transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A safe place to raise my children with access to a good range of facilities and green space with the infrastructure to support it /	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Personaly for me . Im more concerned about public toilets. In last 10 years they have been closed or reduced ;. For tourism, economy or just for human welbeing (anti - criminalbehavior). I think being charged by police just because you dont pee or shit in your pants is discrimination itself. As theres no accesable public toilets for 24/7. ; Its like being a slave. Want go to toilet - home-work has it.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Rubbish, it needs cleared up, the environment people need to be encouraged yo live in a clean environment. Rubbish everywhere affects your well being	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I also worry about large trees that may fall on my house and the council not doing anything about it.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council inspect all trees annually and manage trees based on risk. If a tree is deemed a risk or unsafe it will be cut back and/or removed.
5	SOCIAL POLICY	I worry about my health as I have long covid. I would like more research on this.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	more carparking facilities	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	anti crime measures.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops, Housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Equal assessment for people going into nursing homes.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	policing in this area are poor...	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	we have a lot of houses being built in east calder. ; so we are needing a bigger health centre to cope with all the people living in east calder now; it is impossible to get to see a doctor in east calder health centre and it's getting worse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Whitburn does have a lot to offer compared to other towns and villages. I can't comment on most things as I don't mix in those circles etc. For me personally please keep the Library and if you can spare some money, let readers order books again so as they can finish a full series of great writer's books. To read that book that you could never afford. The Library is I believe a very important part for the community too and during this hard time due to cost of living rises books stay Free For All.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green spaces, woodland etc are also very important to me and the community and Whitburn is still doing well but the more people we have, litter and fly tipping gets worse.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides a cleansing service in compliance with the Code of Practice for Litter and Refuge. This prioritises areas of high footfall such as town centres and places a lesser priority on rural location such as parks. The council is developing a number of fly-tipping campaigns aimed at encouraging behavioural change to reduce fly-tipping.
5	EDUCATION	Access to good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	It is also important to me that I live in an environment that is well maintained and respected. It is important to look after the environment and our climate.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Access to good healthcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School Estate improved, inequality between brand new schools and those old and rundown	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council's capital programme is based on a needs analysis, however newly built establishments will always have the benefit of renewed resource
5	OPERATIONAL SERVICES	Roads maintained;	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Parking - access to and bad parking monitored;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
5	OPERATIONAL SERVICES	Living in a clean and safe environment with a community feel.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Need more council housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	help for drug users,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Community maintenance	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council is engaging with communities to support volunteers with community maintenance activities.
5	EDUCATION	Access to educational institutes.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to support from emergency services when required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The environment is well kept and preserved.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Access to health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Helping the elderly and providing Care Homes with mor easy access. Whitdale Care home needs much better parking facilities and entry doors are so difficult to get through with wheel chairs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	crime prevention	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Heath,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Clubs and such like for young and for the elderly.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Able to get health care without having to wait for a while.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Access to healthcare which does not mean a 4 week wait. Prescriptions not taking longer than a week to be ready.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community groups and vital services. Such as the community fridges and the West lothian litter pickers	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The environment and the amount of litter in our County	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I live in an old build(circa 1930's built)council house,and it is in serious need of updating BUT the council are too busy showboating their new builds to the public	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	HOUSING, CUSTOMER & BUILDING SERVICES	Wilful vandalism and fire raising in the community. Antisocial behaviour,	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	litter, dog mess.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links to major cities,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Transport links to major cities,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	availability of affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good neighbours and a good community spirit and looking out for each other and our elderly residents wherever they live ie in homes around us or in care facilities, good schools and shops.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good job prospects,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Dealing with antisocial teenagers disrespecting property's vandalism there needs to be somewhere for the kids to go	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Having a council that is competent , no sign of this so far , look at the bloody bin situation , there must be a better way than taking over gardens with plastic bins, we should be charging council for having them on our land.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it is important to keep West Calder as a rural village and not over develop the area with private housing schemes. The local schools and doctor's surgery, dentists can barely cope with the amount of people in the village already. I am not against change, as change can be a very good thing but we need to make sure that we have adequate provision for necessary services to meet the demand of the growing population of West Calder.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	social housing stop giving ground floor single bed housing to able bodied people while disabled, elderly people need them	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	work people need to work gives one a sense of purpose and pride, homelessness and people having to use food banks is a point of shame for all communities its the 21st century we should be taking care of our own . get the industry then build the houses for the people that they can afford	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Consistent cuts within education is unacceptable. Children and young people are those who are impacted on most. Services and provision for children and young people with additional support needs also needs to be improved, along with support services for them and their families.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	ASN budgets continue to be protected within education to meet the needs of our young people
5	EDUCATION	A good education at local high schools for my children with a reduction in poor influences and negative attitudes towards learning from other pupils.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council has behaviour and support policies to maintain and effective learning environment
5	FINANCE & PROPERTY	Cost of living.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	Good transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	School hours work opportunities for working Mums.;	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Parking for staff and patients at StJohns Hospital.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education, especially for children's awareness of their place in the community as regards respect for others & the environment.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Schools work with local community groups on themes such as Eco projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good maintenance of housing areas & parks, leisure facilities & green areas, including roadsides.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The service standards for cemeteries and open space/parks have remained unchanged since 2013. A number of areas within parks and open spaces have deliberately been left uncut and allowed to grow to improve biodiversity within the parks.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A good standard of living	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety is very important. More and more anti social behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feel unsafe as a woman being out at night or even green spaces during the day on your own.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Groups for the elderly.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunities for young people.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Variety of local shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to good healthcare.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building houses and ruining our lovely green open spaces. East Calder development is hideous and we certainly do not want this for Mid Calder.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	connectivity of paths and cycle routes between villages and towns	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	OPERATIONAL SERVICES	Access to well managed public spaces/country parks in west lothian (enhances wellbeing, helps with physical and mental health, healthy biodiversity of these open spaces). local access to open spaces and country parks and all their facilities (helps keep cost of living down) and better protection of these open spaces for generations to come (identify, manage and protect our biodiverse environment).	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing and aiming to improve access to open spaces and parks as part of it capital park improvement programme. The council has also committed to protecting its existing open spaces with the Local Development Plan.
5	SOCIAL POLICY	helps with physical and mental health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local community feel;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job prospects ;	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	places to go	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Keeping people above the poverty line.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Pay rises	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I have young children therefore education is very important.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I do feel the parks in and around mid Calder need improvement. Parks such as Eli urn is an amazing park but unless you have your own transport not the easiest to get to. Mid Calder has loads of space to put a decent park in with equipment for all age groups.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The councils Open Space Strategy provides a local play park within a minimum of 500m over every residence in West Lothian. Eliburn Park is district park and is intended as a destination location. It is not possible to have district parks within every locality.
5	FINANCE & PROPERTY	your local tax rate for childless couple	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Legally, the council is not able to apply a discount to council tax liabilities for this purpose.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	being in my late 60s the complete lack of house building for my age group.1/2 bedrooms with floor level housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to a doctor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	a good heath service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The education system has to be fair but also flexible to allow children to learn at their own pace rather than simply by their age. Those that need support should be able to have it and those able to excel should be encouraged to do so.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is important that there are good job opportunities with jobs that pay fairly.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is also important that there are opportunities for people to re skill and train to better their employment opportunities.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Businesses in the local area need to be properly supported to create jobs and also to grow their business.	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety -2 teenage girls walking paths from train station	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Council services must reflect the majority of residents it serves, not the minority who appear to not only get priority but account for a considerable amount of annual budget per head in the county.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public open spaces need to remain and be maintained for the good of the community and peoples mental health. There should be encouragement & education to use these spaces correctly to reduce issues in social care and NHS.;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	All public open spaces and parks and maintained in accordance with council service standards. The Ranger Service provide educational events to encourage outdoor use and for the public to learn how to benefit from the outdoors. Events are advertised on social media and on the council's website.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whilst it's great that there is extensive house building, the supporting infrastructure appears to be less important and slow to be developed and come on line.; The fine line between development and open spaces for people must be maintained.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	A high quality of education/ great schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	creating safer, segregated cycling lanes.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	improving public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	State of the roads with pot holes. Poor thinking on the roads and calming measures	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	CORPORATE SERVICES	Listening to what the residents want and need in our area. We elect councillors to represent us. Those we elected should be making decisions, not council officers. We didn't elect them.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs for local young people as it is almost impossible for 17 / 18 year olds to find a job.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport directly between East Calder/Kirknewton and Balerno would benefit the young people who attend High School in Balerno, allowing for better social connections.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	With the increase in new housing the healthcare service needs to improve to support the growing community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Most important things are good education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	as I get older better social care services which don't cost too much.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety agains anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	EDUCATION	Increasing the opportunities for children in school - eg. smaller schools not getting the same opportunities as those with larger school roles particularly when it comes to sports and extra curriculum activities. A better joint up approach to give every child the access to the same clubs etc after school or during school specialist PE teachers etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Connecting the communities via pathways / cycle paths.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	FINANCE & PROPERTY	Proper access fir disabled use in entering or leaving places in wheelchairs	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	police presence to support a safer community. Open safty fir all groups if people no matter age health ability's sex ir religion .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green areas kept clean more dog warden patrols ,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a small team that provide dog patrols. The council also has a statutory responsibility to provide a street cleaning service including cleaning green spaces.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more beat police encouraging people to really care about where and how they live	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	opportunities for local small businesses	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better health care better social services and back to basics	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safty of the comunity to walk free when you like not to be scared of going out at night	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	well resourced community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	safe well resourced community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in the community while walking my dog, especially in winter.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	pedestrian walkways and cycle paths.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	OPERATIONAL SERVICES	Green open areas. The woodland, the river	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job security! Being able to afford to continue to stay in the community I live in. The increasing cost of living is worrying.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	having access to open spaces to support mental wellbeing,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	having access to amenities locally.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Our schools also need to be funded well to provide the best opportunity for present and future generations of children within our areas.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It's important to myself and others within my community that jobs are available, that we can continue to be able to cope with the rising price of living.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	i know the council has nothing to do with the NHS health centre but it does when it awards planning permission for all the new housing. i know we need housing but there is still not enough affordable housing/council houses, too many big builders making lots of money and not really helping towards our health centre. i know we have a new school and eastcalder is getting re built but we need more than schools.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	local facilities (appropriate to the size of the area), .	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	having green space	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and unruly children in the area, People don't feel safe	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety and welfare of my family and the community along with future job and housing prospects for family as they grow up.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improved travel to from larger towns and cities for work.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Support for those most affected by cost of living crisis	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feel safe within local environment and have good job prospects within the local community.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	increased physical and mental health promotion/support	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Having safe and health workplace.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council recognises the positive difference our employees make to the everyday lives of West Lothian citizens. The council also accepts its responsibility for ensuring the health, safety and welfare of employees whilst at work and we will work to support employees to develop resilience and achieve and maintain healthy working lives.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a safe and healthy home to live in.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Having a safe and clean environment to live in.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having good levels of employment.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	green issues	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Good pubic transport to support employability	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	For the community, social care and education is a t breaking point. Carers are low paid, poor hours and blamed for the poor service but there are a lot of excellent carers workig hard for next to nothing! older people are suffering and so are families who are trying to help but also working / kids etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	FINANCE & PROPERTY	My job is important as this has a knock on effect on housing, leisure, health care, kids clubs etc etc. As a council employee in Social Care we feel our job is always at risk die to constant restraints and budget cuts!	1. The respondent feels that this is important to them/their community	F&PS - council priorities and budgeting	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements.
5	EDUCATION	For me: My children's school experience - they are primary at the moment but staffing to support anti-bullying (knife crime, physical assault, serious issues young people are dealing with in bathgate / armadale).	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Schools work in partnership to the police to address issues such as knife crime
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	open spaces for people to enjoy and children to play	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment opportunities,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	access to high standard community facilities.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	opportunities for work	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothain council has to make arrangements to cultivate among Scotland citizens to make Inclusive of Asian community in Education, Sports, School, Nursery and Cultural events it boosts morals and courage to Asian kids to flourish to be united for a vibrant Scotland success	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	wage increase for WLC employees who are not teachers .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	schools head teachers should not be in charge of school budgets every year schools spend any money they have left on thing that are not needed just so they spend there budgets this could be better used . clean up the main streets shop fronts a mess . secure our schools from vandals , clean decorate school interiors schools old.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	School Devolved Management is a national and local policy directive

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	stop the free meals to all school kids this should be means tested and only given to the people who need it not families were the parents work with a good wage and big houses and flash cars. cut back on food waist in schools a lot goes in the bin.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Universal provision is a policy of the Scottish Government
5	FINANCE & PROPERTY	check up on persons who are on benefits I know people who get more money than I do and I am working, they have caravans nice cars and the best of everything and I struggle each month on a council wage. and have very little to show for it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
5	FINANCE & PROPERTY	secure our schools from vandals , clean decorate school interiors schools old.	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	anti social behaviour dealt with more quickly, neighbours loud music smoking drugs in there gardens	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	council workmen doing the job straight away not having to come back 2/3 times	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	For any customer who feels that the council or Housing has failed when delivering a service you can make a formal complaint. These complaints are monitored by the regulator and will be reviewed by Senior Management to ensure improvement actions are made

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	more police more powers. big problem with drug dealers dealing on our streets even in day light, nothing done. see it every day. Cultrig drive Whitburn.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	dog fauling dealt with strongly , streets and paths cleaned up ,	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	clean up the main streets shop fronts a mess	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	better doctor facilities cant get to see a doctor or dentist . were have they gone	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I think for me there does not seem to be as much things for kids during summer holidays as when we were young there seamed to be much more clubs and activities,	4. The council is already doing this.	Education - youth and community activities	Summer of Play supports children from 5-14

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More bins on the paths would be great as the place is starting to look run down	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The provision of dog bins is prioritised on frequently used areas. Litter bins can also be used for dog fouling. The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Would also be great to have better shops in ladywell especially for older people that aren't fit to go on a bus up the center, a shop that sells fresh produce would be good.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Ensuring my children continue to receive the quality of Education they have received for the remainder of their time at schools.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in the local community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to outdoor spaces that we can enjoy as a family as being able to spend time outdoors in suitable spaces is important for physical and mental wellbeing.;	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being able to support local businesses for leisure and shopping activities without the need to go out with West Lothian so often to boost the local economy.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Being able to access adequate health and dental care with easy access and within suitable timescale	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The roads in Murieston and other parts of Livingston (e.g.A71 and slip roads on to it) are similar to a ploughed field. In Murieston much of the issue on the main Murieston Road seems to be companies allowed to dig up the road to add resources(Cable etc) and not returning the road to a reasonable standard. Other roads are due to lack of appropriate maintenance.; New surfacing has been laid on the stretch of Murieston Road in front of the new houses only - hopefully paid for by the builders building the new houses?; With the exception of the re surfacing outside the new houses the Murieston Road, from the railway bridge (near Bankton Centre) to Brucefield, is dangerously dilapidated with numerous holes in the road.; There is also a drainage problem just before the Murieston Green junction which has over the last 10 years caused serious erosion to the road and that street. Repairing the roads in Livingston is a priority.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources. All road works are co-ordinated by the service.
5	EDUCATION	education (all learning/skills)	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community cohesion, economic sustainability	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	The first thing needing attention in whitburn is health care and breaking down the barriers put up by pharmacy and reception staff at the Health Centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for people is essential.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Having access to healthcare.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The environment e.g. my housing scheme looks totally neglected. Roadside weeds, unkempt gardens with weeds covering footpaths. It's just like nobody cares. I know cutbacks are necessary but at some point someone needs to walk the areas and note what is happening and what needs targeted. It shouldn't require a complaint to get action	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal safety is becoming a major issue. especially over last few years. There has been a very noticeable increase in anti social behaviour and things like drug dealing, boy racers etc	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	More groups for young children to attend	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More houses available ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Rising costs of living are out of order.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	Early Years and Children's services. Services for children with ASD/ADHD.	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The state of the roads and keeping the local communities and open spaces maintained. The lack of grass cutting and leaving the grass to grow long on roundabouts is an eye sore and does hinder vision of seeing oncoming vehicles. Put in some wild flowers will make the areas more presentable and minimum up keep. Being able to walk in the winter dark nights and feel safe	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	The state of the roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in your Community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare i.e. doctor's surgery	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Sense of community and people helping each other	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	a safe environment	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to health services (Which are very much diminished due to lack of healthcare facilities due to expansion of Armadale without provision for the extra housing)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe; ; Respect for people, property and your neighbours; Stopping anti social behavior and vandalism - money could be spent on more essential services	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wages	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing and community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Linlithgow needs to be prioritised for social housing, the amount of high end new builds is ridiculous and causing the size of the town to reduce unnecessarily.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council has a Local Housing Strategy. Analysis of the demand for housing is used to determine what kind of housing is built.
5	OPERATIONAL SERVICES	Congestion is another issue in the town, part of which is likely due to age of the town and historic streets and wynds.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Additional parking needs to be considered but importantly reinstating the cross carpark as council owned so that it is actually used. Whilst it remains privately owned and ticketed people avoid it and so add to street congestion etc.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	There also needs to be a review of health care availability along with associated support like another pharmacy as the existing 2 cannot cope. Consideration should also be given to the creation of local minor ailments facility.; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	Reliable and frequent travel services linking to both Edinburgh and Glasgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Improved social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping in contact with other people, and active.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open green spaces, play areas for children/ activities	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having a nice safe area to live where everyone takes responsibility for making the area the best it can be.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open space and woodland - keeping the landscape managed and cared for	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	Tackling inequalities. Ensuring equitable opportunities for all children both in and out of school.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	General upkeep of the area	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Also to have repairs done to the property so that i can save money on gas.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport is extremely important for the community	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Currently being supported in the community to prevent me from going back into hospital.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education - ensuring that West Lothian is a best performing area for school attainment.;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate Change and biodiversity - Climate Change is West Lothian Council actually serious about it, other councils are being fore-runners investing in solar farms/solar canopy's, ground source heat-pumps etc this needs to be done in West Lothian and could be done in partnership with the local communities. Why isnt wildflowers more readily used?;	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Open Space, not just cut grass parks I mean wild spaces, woodland and walks as well as play areas for children.;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	SOCIAL POLICY	Having a Social Care system that actually works.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	My safety walking around Blackburn, every corner there is drug dealers openly dealing, the police know who they are but nothing gets done. Been reported to crimestoppers aswell.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community and public services,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The safety of our children while outside playing	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Also to have the environment suitably maintained i.e rubbish/trolleys etc removed from fly tipping areas around the county.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a statutory responsibility to remove litter and fly-tipping from council owned land
5	OPERATIONAL SERVICES	Ensuring that the roads/pavements are probably maintained and not in the state of disrepair many are	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Tourism	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	no decent venues for the arts in new areas...the list is endless.	4. The council is already doing this.	Education - culture and leisure	The Arts are supported throughout the council
5	HOUSING, CUSTOMER & BUILDING SERVICES	no new community hubs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Loss of green spaces, loss of wildlife and their habitat,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Transport links are dire, esp for elderly and disabled.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	our community here has been divided since the new phase of Calderwood and Mansefield Lea and what ever the Persimmon site is called,something ridiculous. Loss of a sense of living in a rural area which many of us moved here for many years ago. It's now just turning into a commuter and childcare belt.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no amenities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no new roads as such	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare is stretched way beyond the limit.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	There is real need for better support for adults with learning disabilities. With a place where they can get supported employment in the local community, learn real life skills with an aim to do meaningful work in a safe a supported environment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Improvement in secondary school building, modernising it further to meet needs of our young people.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The monetary damage being caused to vehicles due to the state of the neglected roads.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accident claims are dealt with by the service and Risk & Insurance
5	SOCIAL POLICY	We require sufficient safety measures and need to to feel safe in our community, health service (GP) it is almost to see a doctor (Barclays)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community safety.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	EMPLOYMENT IN THE AREA	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	sufficient funds for schools.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	low crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean parks and streets,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transportation,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to medical help.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open spaces for children to play and for leisure	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to affordable housing,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A community where people feel safe and take a pride in their area.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	environment,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs, services,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities,	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education!	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I'm sure we all have the common sense to know we all want similar things. This survey is once again a waste of money and time. Maybe to save money the council can stop spending money on their end of year parties or the government can cut their own personal wages and expenditures! Just a thought. I remember I used to be so proud of my west lothian council...now.....	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required to consult with local communities.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Everything! Safety! NO MOTORBIKES ON PAVEMENTS!	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community!	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	street cleaning,	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	parks.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Road condition,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The transport links are good at the moment although I do drive it is reassuring that there are good bus and train links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I like the sense of community spirit, although I am worried that in some respects people seem to be regressing.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Village life, the feeling you have when you chose to live in a small village, the sense of community. Leaving Dechmont as a village. No more cardboard box houses. We have enough with the development of Bangour which is going to have a huge impact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Also the state of the housing is not great. We have been waiting years for new roughcast and a new roof. The dampness in these old buildings is terrible.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The lack of transport from Seafield to Bathgate is ridiculous. One bus an hour that may or may not turn up is shocking. People need access to Bathgate for work, doctor appointments, dentist appointments, vet appointments and basic shopping.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health services - both physical and mental and open spaces; parks, walks, etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to social housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour is on the rise in my community. We could be doing with a few security cameras around our streets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more things to do in Linlithgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To many houses being built and not enough thing to do.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to sport facilities - Squash, tennis courts etc for adults and children	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good access to local schools for children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Livingston has become a complete mess in the past few years.; I'm all for wilding but when you can't walk down a path without slipping in wet leaves during the winter and birds poo which is sometimes the size of dogs when it doesn't get the chance to dry out due to over hanging trees and shrubs.; Paths don't get cleaned anymore and weeds are taking over.; It's not pleasant to walk anymore and must be an eyesore for anyone visiting.; Paths need cleaned, weeds need controlled and trees plus shrubs need cut back from public paths!	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently provide clean leaves from paths and weed spray twice per year. The council also cut back overgrown bushes and shrubs once per year. To improve street cleaning the council is replacing its existing fleet of compac sweepers with vehicles of a higher specification. This will improve the level of service provided when removing weeds and the brushes will also remove weeds. This is aimed at improving the overall appearance of footpaths and open spaces.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Council stock needs upgraded, windows, kitchen & bathrooms need replaced, re roofed and re-harled.; Bring back Housing officer surgeries	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	Driveways for cars to get numerous parked cars off the streets. Kids can cross the road safely only time before a child is hurt or even worse killed.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	The council does not put in driveways for private householders

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	As I previously commented I have seen standards of finished works to be of poor quality. I feel livingston over the last 20 years looks tired and poorly maintained both in council services and businesses. I see volunteers regularly now picking up waste within my own area of Eliburn which is commendable but probably needs to be done widely in all streets and given organised support .Trees and green areas are no longer maintained, are allowed to overgrow,the idea of green areas is questionable if we do not maintain them.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	General upkeep of the immediate environment. I.e. green spaces, pavements, children's play areas.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good quality social care for those who require it	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i feel that due to covid restrictions the community spirit is not as strong as it could be, introducing more community events could help improve this	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	access to sport and leisure activities.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Support for the most vulnerable members of our community in relation to mitigate issues related to poverty, deprivation and the high cost of living.	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Improvement in green spaces.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Proximity to family, available care and support for aging family members,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Availability and maintenance of open spaces and supporting community groups that are undertaking many of the tasks that no longer fall under the remit of the local authority since 2007.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council already supports voluntary groups undertaking a variety of works that help maintain and improve the environment.
5	FINANCE & PROPERTY	Feeling safe and secure financially.; Cost of living is an increasing cause for concern.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe and secure physically	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	what the most import is trying to make ends meet for bills feed your family etc.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops/ leisure	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the Main Street is needing cleaned up i.e the old Labour Club something needs to be done about that .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The open spaces - WLC are campaigning for gardens to be kept neat and tidy but parks, bike track etc, burns all need to be maintained and cut back. overgrown in a lot of areas, which is a shame.; ; More work needs to be carried out in this area so people are able to enjoy the outdoor surroundings.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	a good travel link to Edinburgh, Glasgow & also nearby smaller towns due to not having a car.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing ,	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good Healthcare nearby .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Environmental awareness, amount of litter on roads and amount of sewage in the river almond	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	LEISURE AND CULTURE FACILITIES,	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	ANTISOCIAL BEHAVIOUR,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	ACCESS TO OPEN SPACES,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	HEALTH CARE	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The partnership centre which accommodates many clubs is that local children use	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	fiancial well being	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education is most important too me.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe to live/walk	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	green spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no pollution/low traffic;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	access to shop/s	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	sporting and leisure facilities,	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	road links	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shopping,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to good health and social services,	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Better provision for the youth(not 16-25 year olds) within our community centre.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less dependence on volunteers to cover matters which the council previously considered part of their remit.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A good community spirit. A feeling of worth and pride in our local area.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	less out of town shopping.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More facilities/ support for the growing elderly population in our community.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety in the general areas of recreation, .	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safety in road traffic	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out road safety through the annual AIP programme when justified

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is concerns regarding further housing being approved in the village that will have detrimental consequences such as extra road traffic, damage to local wildlife habitats and a significant pressure on local services e.g. doctors.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good leisure facilities.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe environment to walk home from. More police to tackle crime and youths. beat policemen.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Most important is to have clean and tidy streets.Tidy up pavements and streets. ☺	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Sort out parking, bring back traffic wardens. Street cleaners,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	HOUSING, CUSTOMER & BUILDING SERVICES	public services, libraries	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Parking,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	prevent anti-social behaviour and protect our children.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good Community Spirit, good neighbours,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Approaching retirement with elderly parents and adult children reflect my answers	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	council services such as street cleaning, grass cutting, street lighting etc and	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	providing gala days pennants and christmas lights etc all convey a sense that areas are looked after and cared for which is good for everyone	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing availability not good in my area.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Facilities for leisure and life-style	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Services for children and families such as education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green open spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	healthcare;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	NEW Health Centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health Care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Opportunities for leisure etc for youth	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Musical education is very important	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Better public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community support	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to higher paid jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Recently moved to area, there seems to be a very strong community council in the area	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety of the kids playing outside, and keeping our elders safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	road safety	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out road safety through the annual AIP programme when justified

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing is a major issue	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to community facilities where people of all ages can have access.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe. ☹️	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Tidy and well kept surroundings/environment.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	education 🙄	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	recreation opportunities for young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety/ less antisocial behaviour, less drugs/ smell of hash as we walk around our town,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	train links to town,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	aesthetics of the village	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	tackling anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	suitable housing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to healthcare, being able to see a Doctor when required,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Waste disposal, the council have messed this up on many occasions, they want us to recycle but can't supply proper bins to do it properly on a weekly basis!!	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	EDUCATION	learn ins safe environment	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Places for children to play Green spaces for mental & physical health	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunities for local business to help bring the community together;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good education for children more teachers and support assistant	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	less crimes in the street ,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	place for the children to play and safe.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	a decent housing for young family	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	more staff in a care homes	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Old fashioned community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I don't drive so good transport to Edinburgh and Livingston for work and shopping are essential for me and others in the village, we only have a choice of one bus to Edinburgh and if it doesn't turn up (which is frequently just now) then I am late for work, and it is a real worry that I will not get home or will be standing for a couple of hours in wet and freezing temperature in the winter	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety when out walking in the evening for both myself and my children.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having things for my 3 children to do. Having 3 teenagers all at high school and are very good kids they need things in the community. They don't have connections with the community as there is nothing for them. No where to go. I see plenty kids hanging about the centre in the evenings and the security staff watching them. This isn't acceptable but where do they go?;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good education for children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools - are they a stable, nurturing environment that can provide a good education, with enough teachers and support staff	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The buses are for travel are very important for travel but really need to be improved as sometimes hard to get one.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Having things in place to support families/children as they're growing up and with any difficulties families face with behaviour issues, health (physical and mental) issues for everyone in the family.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	CLEAN ENVIRONMENT AND GREEN SPACES FOR ALL TO USE. GOOD PUBLIC TRANSPORT TO GET AROUND THE COUNTY AND OUT OF THE COUNTY.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	child care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	playing area	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	none	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connectivity and digital	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	regeneration of our main street	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools getting their fair share of money from the council.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Less rental for shops	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The space at Victoria Halls to be made to look nice;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council buildings and opening hours	This land is in private ownership.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	NETS teams to be out and about more regularly.;	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	SOCIAL POLICY	A new pharmacy in the town;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	A new pharmacy in the town;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	police presence;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	regeneration of shop buildings; community groups	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	I think access to good secondary school education in East Calder will be a priority - the community is getting too big, and the commute to west calder doesn't make sense.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	This will be considered in line with local development planning
5	HOUSING, CUSTOMER & BUILDING SERVICES	I'm really pleased with things like the partnership centre and the library - it's nice to see both of these in the village	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Equally something needs to be done about public transport - either more provision, or more communication of what is available.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	With the increase in people living in calderwood, I'd want to ensure that there was equal access to things like the GP ; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport is not cost effective or reliable, especially when people are having to make cuts due to increase in living costs;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	local surgeries are not equipped in size or facilities to cope with the amount of new houses in the area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We want a local authority with whom we can work as a community. Often we are not listened to and often there is no consultation on matters that are very important to a small community.; ; A good example is the Changing Pavilion. Considerable effort was made by this community to secure a genuinely sustainable structure that had multiple use other than showering and changing. All of our input was totally ignored resulting in a building that has limited function and is expensive to run. It pays no attention at all to the energy overhead that it will carry forever unless it is totally re-engineered.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Problems with litter.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	Pavement and Road repairs.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Training and job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	being able to access leisure facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More suitable venues for teenagers to get them off the streets, venues are laying vacant and could be put to a more positive use.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Officers will consider how to maximise utilisation of available spaces within council buildings

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Council need to support care experienced people of all ages, not just those eligible for Aftercare to 26. More emphasis needs to be placed on the Promise.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Understanding and dealing with poverty but not at the cost of those who are working hard to provide for their families, who pay their council tax and all other taxes. There has to be a fair balance between the two. Allowing people to claim benefits without checks being carried out while they are doing casual work for example and not declaring.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping facilities open to allow clubs to keep the children off the streets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour is growing;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better local shopping... not so many cheap shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe when out and about and probably providing facilities/youth groups/activities for youngsters in a bit to discourage them from causing mayhem in the streets, particularly due to drugs and drinking	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To be part of an inclusive community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to bring two communities together, the old and the new sides of the village.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The ability to access local facilities without the need to travel on a very poor public transport system.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety of the community for any crime and juvenile on the street.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bins being uplifted	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	People looking after area	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently working with voluntary groups to support hem in improving their local community.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health and well being	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	keeping close to neighbours	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintenance of open spaces tackling fly tipping littering fly posting, dog fouling,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	My child's education and access to services and groups for him.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	Education and culture and fitness opportunity for young people.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increasing facilities and services in East Calder which is already struggling and more and more new developments are going up. The services can't cope.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Wage rises to reflect cost of living rises	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Healthcare is very poor in west Lothian specially howden health centre needs a lot of improvements and new staff	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordability.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	We have barley any public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No shops nearby. No doctors. No open safe spaces for the kids to play.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The community is growing so much faster than the amenities in Winchburgh. We keep being promised things then losing them. A new healthcare partnership centre was promised, as the strain on the current practice grows, then that was dropped. A new railway station has been promised several times only to fall by the wayside. The schools and nursery's are reaching over subscription before the new ones are built. House prices are rising with the luxury new builds and new amenities, I worry that my children will not be able to afford to live in the village that my family have for generations. I worry that the average wage is going to rise and subsidies for the poorest families are going to be effected and their experiences and access to opportunities are going to be impacted as pay your way to the top will become the norm.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	As already mentioned, massive shortfall in availability of after school childcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Buses are an absolute joke, they are infrequent at the best of times but often just don't show up so leaving people stranded.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New houses being built but a lack of infrastructure to support this. Getting a doctor's appointment is still very difficult, no library, no large supermarket for weekly food shop (Sainsbury's is a small outlet).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Living in a small village public transport is very important, however these services seem to be cut at every opportunity, leaving me no option but to use my car	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The need to have enough spaces and parks to keep children amused, healthy and safe.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A safe space for our kids to play and build community	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	Need for a high school 5 primary schools and no high school	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Will form part of local development planning
5	EDUCATION	my kids schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Better bus links and more in the hour	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	better doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bin collections	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Doctors surgery;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	The ineffectiveness of child disability social work service. The waiting list for support assessment is appalling.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My kids education and school, the experience they have.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety of everyone in our community especially women and children	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School funding and opportunities for children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More GP and nurse availability in local practice. Within Ashgrove group practice there is no nurse available after 2.10 each day	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	After school clubs and holiday clubs for school	4. The council is already doing this.	Education - wrap around care	Summer of Play initiative has been in operation for 2 summers. Schools provide after school clubs where possible.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety for children	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport around bathgate (more regularly- around the roads and hills)	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing for the correct size family in the correct housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I love being able to participate in lots of events and activities that are local to me for me and my children.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need more affordable/council housing in Linlithgow. The cost of the houses being built is ridiculously high.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	kids activities	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Play parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	Schooling,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	after school activities for children fitness for children	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and additional resources for children within schools with additional education needs small groups settings in each school to reduce the attainment gap.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Community based activity resource for older children that may help with antisocial behaviour	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Increased access to community based health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	A joint West Lothian hub for community child health/child development centre with a combined resource of childrens AHPs (physio, OT, SALT, dietician) to give our children the best start.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure facilities for the children (which are full, no more housing required).	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The schools (which are full, no more housing required in our area)	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel our area is being rammed full of druggies and all the scum of the earth making Livingston a very rough area to live.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Council fund being cut has had a large impact on the look of Livingston also. Place looks very shabby and not taken care of.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops other than take aways would be beneficial	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care a gp surgery is much needed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	High school.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local amenities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools not being over filled.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping the community safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not overcrowding with more houses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green areas to take family to	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	library	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	less cars parked on roads	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	greenspace	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My kids education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	keeping them safe and having nice places for them to play. The play park round my area is dreadful, very limited items for any age of child.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Infrastructure. Too many new homes and no increase in schools and medical centres.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links are terrible.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The housing market has boomed in Winchburgh and most of the new houses have been sold on the basis of improvised transport links. This promise has not been delivered. No train station has appeared, despite Taylor Wimpey selling properties using the line that a train station will be in within the next few years.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More sense of security and more things to do that don't cost an arm or a leg for kids and adults	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	children's education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I want to feel safe in my community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I want my family to have ample opportunity to thrive.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Beyter education prospects for children and more support for kids with additional needs.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	ASN budgets continue to be protected within education to meet the needs of our young people
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better quality social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The most important part of my community is having outdoor spaces to go with my children. I have autism so prefer to be in open spaces due to my kids loving parks it would be good to have more variety about	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	more for kids to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more 4 bedroom houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing to meet larger families need	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sensible distribution of wealth, and opportunities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School facilities and funding	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintaining rural spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety for members of the public especially our children. I think council should really look into Who's being housed in certain places. I live in flats within Uphall and I as many others of my neighbours have mental health but we are in control/have been treated of/for it, the council have housed a disruptive person within them and it affects us all as well as the kids in this stair. these flats could also do with a facelift and the many problems resolved.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	We also all as neighbours look out onto a beautiful park but our drying area is absolutely horrendous to look at and is very tired and run down looking. It's not very inviting looking either.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	We need more things for children to do in the school holidays. There are no clubs on at all for children like there was when I was little. We have a group of mums who were willing to run a club but have got nowhere with no support from the council they didn't even want financial support just support to say yes	4. The council is already doing this.	Education - youth and community activities	Summer of Play programme supports children from age 5-14
5	EDUCATION	Education and activities for children. My children attend Greenrigg primary and there are no clubs for them. During summer we are having to attend boghall drop in (which is great) due to limited clubs near us that are open the full summer.	4. The council is already doing this.	Education - youth and community activities	Schools support after school clubs and Summer of Play in the community
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Physical safety (well planned roads as well as crime and disorder)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport access - as a region very close to Glasgow and Edinburgh the transport links for towns with no train station is extremely poor	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	We need bigger council houses more 4-5 bedroom for the bigger families	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I live next to a woodland area that never fails to impress, and I find it encouraging when I see residents from other neighbourhoods, taking the time out of their day to pick up litter and keep all areas looking tidy. However I feel more action is required with neighbours keeping their gardens tidy. I currently live beside a lady who has mice in her garden with All the rubbish she just throws from her door into her garden. I've emailed the environmental dept, and heard no reply, and I've been In touch with my housing officer twice to ask for assistance with this. They've advised that they have no pest control authority;; So it's the councils responability. I've then tried to contact the enviornmental dept by telephone, and I'm met with the phone ringing out. I've also heard this is a frequent situation with all departments when you try to call. This isn't good enough. I understand that email is easier for most, which is why I tried to contact via that way first, but with no reply, there's very little options after that. Deadwood (staff) have to be removed within the council. The people who steal a wage and can't even be bothered to answer a telephone is disgraceful. If they had this issue, there would be many eye rolling complaints made, but because it doesn't effect them, nothing is done. There are so many areas that are great and effective within the council, namely the clean up on the streets, but again, more praise recently to the local people who do this for nothing to maintain all areas.; Things have to change staffing wise.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	To see more policing in the area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport services;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	put money into helping with the cost of living and energy prices.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Stop doing stupid things like pathing the road from Whitburn to Bathgate	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Activities for kids and adults	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure facilities for children should be free or subsidised	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education a priority	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Keep local L1 bus and encourage more walking and cycling in Linlithgow.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Solve congestion and pollution in Linlithgow high street by building junction off motorway and pedestrianise the high street.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Junction is being considered, pedestrianizing the High Street is not.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more unaffordable large Cala Homes. Need affordable housing with better expanded medical facilities factored in. Need new doctors surgery and pharmacy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Gap sites on high street are an eyesore and should be compulsory purchased owners made to develop and maintain	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Fulfilling the promise of a partnership centre.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Continuing to grow outdoor areas for younger generations	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Better public transport options.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Children's Groups, Clubs, Supports. Activities for families	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	schools and education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The open space,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	village community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing and green spaces	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel East Calder is getting bigger and bigger and needs a lot more facilities for children and teens to stop anti social behaviour. I realise this is an ongoing problem in many places but due to the increasing population in and around East Calder I think this should be a priority.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	community centres with activities for young people	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parks,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	HOUSING FOR LOCALS WHO HAVE LIVED HERE ALL THEIR LIVES!	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bus service is atrocious and unreliable. In absence of any other alternative for non drivers such as a train station the bus service needs sorted out.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education. More staff. More school trips. Better playgrounds. Remove personal mobile phones from schools (starting with the "requirement" for them within class).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	In dedridge we need more parking spaces and drive ways . We have been promised this over years and I have lived in my house for almost 24 years and nothing and my car has been hit twice in the street . Most houses now have 2-3 cars	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	The council does not have a budget for installing new car parking in residential areas as it is cost prohibitive
5	EDUCATION	More money needs to be added to school budgets.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More should be done for families living in poverty.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	At the moment, I feel very strongly that we need to do something about the local GPs being overstretched.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health inequalities In communities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The shocking bus service that we have in winchburgh	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the promise of a train station but yet to see any progress or confirmation of a date	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools need to be better especially for children with special educational needs because currently the system is broken! Very very broken!!	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	ASN budgets continue to be protected within education to meet the needs of our young people
5	SOCIAL POLICY	CAMH's needs to be better the waiting lists are absolutely shocking when children need help	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Climate change measures good engagement in Linlithgow.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	EDUCATION	Education provide opportunities for students, providing the right tools to allow everyone to have an opportunity to study.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs and space for leisure.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Better facilities for young people to go somewhere	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Partnership Centre was promised, now not happening. Train station promised, not happening either. Bus service is the most unreliable it's ever been in the 20 years I've lived here, despite it being a rapidly growing village. No-one is taking responsibility for any of this, or providing any answers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure centres	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Eduction.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Streets looking clean and tidy	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	EDUCATION	facilities especially in holiday	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Vandalism, kid gangs ...	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	having access to open space	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	CORPORATE SERVICES	Keep doing the amazing job that WLC have done the staff and service Ahmad been amazing	1. The respondent feels that this is important to them/their community	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Fast growing town like East Calder needs more GPS, shops, pubs etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more opportunities to take the youth off the streets.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open clean space for walks and cycling	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Thank you. Your comment is noted
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more new builds they are putting a strain on the community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Furthermore, there are a number of abandoned garages in our area that are a danger and a eye sore but the council is not interested in dealing with.	1. The respondent feels that this is important to them/their community	HCBS - housing stock condition and repairs	Garage stock is not heavily used but the council will maintain this stock. If there are a particular set of garages that need attention the location and issues should be reported the Council will investigate what repairs or restoration may be needed
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better funded in health care and police.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Better public transport links and cycle lanes.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	During winter our pavements are very treacherous because of ice and are a danger to walk on, particularly for older people.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	We have a Winter Maintenance Policy which prioritises roads and footpaths

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Better funded in health care and police.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing affordability, green spaces, local amenities	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Things that are important to me just now is healthcare and education. My daughter goes to a mainstream school she has autism. There is not enough staff to facilitate the children to support the needs of the children. All these people in West Lothian and no facilities to accommodate the growing population.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Firstly the community has increase dramatically in West Lothian but there is no facilities to deal with this e.g I work in the hospital and it is not big enough for the population.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Things that are important to me just now is healthcare and education. We need more gp's in the surgeries too to stop unnecessary admissions to hospital.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Train station, Police station, Library, Health surgery that can take all new developments in the village, large supermarket, reasonable lets for cafes, take aways etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Boghall community wing. Is great for our area. Could do with a social club. Encourage different age groups to socialise.Cut down on people feeling so loney.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Social behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	good schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a save environment for my family	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare for everyone.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Actually start to improve the transport links etc before allowing more people to move into an already packed area.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop ruining outdoor spaces by continuing the house building in the area.The outdoor spaces need preserved for wildlife and people to enjoy together and steps should be taken to reduce to amount of building in East Calder	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Childrens education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	environmental impact and change required.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Being able to commute by bus within a reasonable time as the cost of trains is too high.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Quality school provision	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and employment are essential right now	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Education and employment are essential right now	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	School that suit special needs children as not every child needs same needs and hard to support different needs if no support there if child can mask they needs and still to find support group in west lothian for F A S D children	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Looking after the community and maybe even build a community center for the kids this may help less crime in the west Lothian area's.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling Safe in the Community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health & Social Care,	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	having somewhere to take my baby	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My kids education and safety	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable Housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job Opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Community centres with busy schedules to support and develop our youths. Especially underprivileged and children living in poverty. Youth projects	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety first. I live in a street where antisocial behaviour are likely. Once there were the SWAT at the neighbors, other time there was a car on fire. There are drug users. You can't raise a child in a safe environment.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	during summer it is impossible to let my daughter do anything as the money is just not there, camping, activity centres for people on a low income would be helpful through the summer months so we do not feel like useless parents	4. The council is already doing this.	Education - youth and community activities	Summer of Play provides activities for 5-14 years
5	FINANCE & PROPERTY	Being able afford to keep kids in clothes and food is a battle,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	Investment in children and young peoples future.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, more police officers... Stop people thinking its acceptable to have no respect it morales	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Childrens Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Having more car parking facilities in armadale lot of land lying dirment which can b used	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit and feeling it's a safe place to live.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health and well-being is spoken about a lot especially since Covid 19 has had such a detrimental impact.; I would like to see the NHS given extra funding to employ mental health nurses in the wards of St Johns Hospital. ; to support patients mental well-being as well as their ailments. When my Mother was in hospital recently I saw this as being area that lacked.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I've been waiting for a home for me and my child for 13 years. But it's clear that junkies are well housed aren't they.? What's going on.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	My family, making sure they are safe,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job oportunities for the unemployed.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The schools that my children attend.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring there are job opportunities that provide a good pay.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School are run down and require upgrading (Easterton Primary)	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council's capital programme is based on a needs analysis, with those buildings most in need of refurbishment/replacement prioritised

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	now becoming over developed in areas of Armadale, traffic congestion high.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health Centre is stretched to capacity.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport (which is poor)	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	green space for everyone but especially the children.	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	children's education and safety	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Most important is cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think public safety is incredibly important in our village,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	availability of good jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	availability of housing is all a part of that as well.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Providing provision during holidays for special needs children.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Ability to be moved out of council rented house in knighsridge to a better area	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Existing tenants can apply for housing in other areas.
5	OPERATIONAL SERVICES	outdoor spaces for the kids the play park is within the school grounds meaning its inaccessible during school terms and times	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	OPERATIONAL SERVICES	Bus services need to be improved	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs and opportunities.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare including social care.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Also the secondary at Broxburn needs updating or replaced.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	The council's capital programme is based on a needs analysis, with those buildings most in need of refurbishment/replacement prioritised
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do feel that the community in Pumpherston needs a pharmacy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety ie - registered sex offenders loitering at school gates	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	also availability of after school care which there a distinct lack of currently which impacts ability to work as my employer would like and restricts career progression	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education- as have two young children who will start school this year and next, so availability and quality in the community is vital	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport and links with climate change - poor transport links means default option is to use car,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	promised train station needs to happen alongside improvement in bus service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Special needs schools	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	We need a larger drs far too many houses it can't cope.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A safe, inclusive community that provides quality education and good travels links to Glasgow and Edinburgh for work.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I leave in Council house and my authority do nothing improve and protect costs living in this house. Door and window are bad, wind blow in through this and that cost me fortune pay my bills for heating. I contact my authority more times but I heard never back. Thank you	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping crime rate down,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	keeping the parks good for the kids to play in. Keeping the streets clean and tidy	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Teenagers are out of control in a way I have never witnessed before. They have no respect or fear of adults/authorities.; Harassing people in their homes and intimidating families and young people, damaging property.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	My parents are reaching the point that they need help with care beyond what I can help with and I don't think the personnel is there to cover it.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is a big issue been on list 6 years recently suffering harassment but still no houses available for working people	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	good health care services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Places for teenagers social spaces	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Rate of pay only thing not rising while every thing else is pushing people further into poverty even though working.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit is important especially as its getting harder to feel safe walking about	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The bus service in Fauldhouse is appalling. Residents can't rely on it for travel to and from work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having access to employment is very important.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community sprit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to buy council houses again. As this will help many people get into the property ladder without having to rent while saving for unrealistic deposits	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government
5	EDUCATION	Daughters school, Kirkhill Primary could be doing with some money invested or knocked down and rebuilt, same with Broxburn Academy.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Investment to improve Kirkhill PS currently underway
5	OPERATIONAL SERVICES	Also there should be a cycle scheme same as they have in Glasgow with the bike stations and hire, I think that would prove very popular.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Bus services could be better and cheaper, reduction on travel for low income families would be welcomed.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	youth workers	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community centres	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	doctors/dentists	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Also public transport. The number 27 bus being cancelled by First has directly impacted my career opportunities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	space for our young children to feel safe	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	I feel Livingston lacks leisure and entertainment areas, places families/young people can go for indoor entertainment and leisure is severely lacking. Young teenagers have nowhere to go locally so they end up hanging around in parks causing trouble because they're bored. Places like youth centres, arcades, ice rinks would help, even bubbles is relatively small for the size of Livingston now.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The schools are overcrowded and dated with ridiculous open plan classrooms that cause huge problems for the kids trying to concentrate with the noise. They are also severely lacking in funding.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Pump track in Dedridge could be a lot better, as could the skate park as both are extremely dated and lacking now.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	The mental health service\CAMHS is on its knees and trying to get an ADHD assesment is a decade long battle that just isn't good enough.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Something for teenagers to do at night time	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	bus service extremely poor needs to be better	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Creating a safe environment priding oppertunities for young ones to be active at a reasonable cost ensureing family's can access affordable housing in their community.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Still feels very rural with plenty of walks and green fields around us.	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Sort out the public spaces they are poor quality. Poor architecture and poor use of material	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing wee need more family home I am over corowed in a flat and it having an fact on my family health due to any soical behaviour and council expects u to live like this and give u extra points and this could take year and wee have just to suffer till we get rehoused and more this carrys on the more my health is declining	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Buses to get to work	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	We need more things for high school children to attend. Youth clubs and facilities to assist with boredom and anti social behaviour.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	communication	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	physical restrictions on the roads slowing down the speed of vehicles, especially on internal roads.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Workplaces	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The housing issue is a big factor in my current situation with having no space for my new baby	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	having to deal with anti Social behaviour with my oldest son getting bullied constantly and has had to be isolated from the outside world	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education is one of the most important things to my family as this point.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I also feel that safety and security in our area is important especially as West Lothian grows, I want to feel safe in my own home.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good employment opportunities are most to me	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Access to a good healthcare service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Recreational facilities for TEENAGERS	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Recycle glass in weekly pick up;	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Better play parks for children;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less building of new housing estates on Green land	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	More doctor surgeries	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Stable schooling both in primary and secondary schools.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Extra curricular activities for my children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe village to live in and prosper in.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green space	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Travel links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	My kids education is also v important to me. The provision in Linlithgow has not met their needs initially and the Academy is way too elitist.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Making ends meet is a huge issue for me right now.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My community is fairly well off, on the whole, but I am not. I am disabled and only able to work part-time, so my job is important to me.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare is very important to me and it's local provision. Travelling into Edinburgh for healthcare is not appropriate, nor affordable, and I am unable to use public transport.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime increase	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Have a young family and work in the health care setting so they are the most important things for me and services and facilities for the kids are themost important	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	littering	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	Roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	access to cities and main commuter routes.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Money being spent properly instead of being wasted. Stop the nonsense with always changing the bins it's a complete waste of money and stop choosing the cheapest option for work being done. Going for a more expensive option saves money in the long run. Pay less and have to renew the work annually or pay more and don't have to worry about it for 10 years.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local communities need access to local resources and community spaces.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The high streets are looking run down and more effort needs to be put into making these areas attractive and well kept.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	tackle anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New, affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	provide more opportunities for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improve retail choices to encourage more people to visit	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is a huge problem, this should be priority	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Look properly at efficiencies in social care and education rather than always cutting back on outdoor spaces and roads.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parks, green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	better demand responsive transport ideas to meet local need and more direct ways to get from North to South of county. Too slow to get by bus to Livingston from Linlithgow. Quicker on a train via Edinburgh!!!! Get villages less cut off.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better ways to use town centres and sports facilities all make living in an area so much better. Needs way more focus - virtually missed out on this survey.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Look properly at efficiencies in social care and education rather than always cutting back on outdoor spaces and roads.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Standard of living; Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Social equity	4. The council is already doing this.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	child/family centred activities,	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	financial worries	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I live in a community that lacks decent specialty shops. The shopping area is run down and needs a pretty good clean up and the shops already in the area are being pulled down by the unkempt appearance of empty units. You certainly wouldn't starve here with the number of takeaways operating.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	To feel safe and know there is medical help if needed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	As mentioned previously for me the most important part is education for my children and organising their free time during the school holidays so they will no be bored.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	With the growing village of Calderwood and other developments I feel like a high school will definitely be required.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Assessment of this need will form part of local development planning
5	EDUCATION	The future should look to providing opportunities for our young people - schools, sports, culture. After all, it is there taxes that will soon be supporting us all.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cut the grass!!!! Livingston looks overgrown and trampy when it used to be quite manicured and green next to Edinburgh Council areas...; Not a nice impression to make on people rspecially around the main roads of the town. If you xan pmough money into roundabouts, please cut the grass.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	Education for our children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	also tackling anti social behaviour in those open spaces.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	safe open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	decent shops the 2 supermarkets are over priced causing you to travel to Broxburn linlithgow or Edinburgh the gyle	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe, secure,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wealth.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More support for children with learning disabilities- very little available	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety from antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Littering/fly tipping	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you. Your comment is noted
5	OPERATIONAL SERVICES	More access to children parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	xcite facilities are too small in Armadale, forced to drive to bathgate. I would much prefer to have a good size facilities in a walking distance.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Council housing gardens and fences look terrible and dirty. People should be taking care of it and Council should ensure that gardens are clean and fences are painted.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. Many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in the measures available to it to address complaints in relation to these properties.
5	OPERATIONAL SERVICES	Outdoor spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Being able to afford where I live and be happy	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like our community to be able to work together more bringing different groups together, getting our youngsters doing more volunteer work within the community especially social care and our older people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Get rid of the Galas and stop the racist orange marches, this should not be allowed in a modern society. Close the Masonic lodges - no place for these in a modern society.; As an outsider who moved into West Lothian I feel like it's a place stuck in the 70s. Needs to be dragged into the modern world to make newcomers feel included and welcome.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs
5	EDUCATION	Far too many RC schools - close them and have more cohesive schools.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education needs to be improved especially at secondary school.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More affordable gym memberships Improvement for things for teenagers to do at night i.e. community centre where they can meet up with a music room, snooker table, tuck shop etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local police monitoring streets at nights.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improvement on grass cutting local areas and roundabouts.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	SOCIAL POLICY	Improvement on medical services, seeing your doctor face to face.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no community in pumpherston we need a community cafe and hub	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Youth engagement	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour including litter and behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health and care of elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More activities parks pool for kids	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	New primary school	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Improved transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	School and school facilities. After school care availability (there is none in Deans). Leisure facilities (there is only one no longer fit for purpose pool for huge area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Development of out of school care for those who need it most is a national commitment
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops and community spaces;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schooling for children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing for young families like myself who is disabled with my partner and 2 children in a 2 bed my son is 8 and daughter is 5	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health for all people;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council to stop detaching to us the taxpayers	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Things for children/teenagers to do.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Educational opportunities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	covid recovery for self employed - small business owners who were shut down first and reopened last.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Caring for the parks and green spaces in Livingston. Cutting the grass and stopping weed treatments with chemicals that harm pollinators.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	Nursery opening hours affecting work life balance	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools with supply cover available when required.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare and access to GP appointments when needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	community things for families	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety in the community,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The roads and pavements in Linlithgow bridge are a disgrace while Linlithgow has new trees outside the library and the most ridiculous cycle lanes on the Bo'ness road.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to services which are now all in Livingston there are better transport links to hospitals shops social care in Falkirk than to Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Would love to see the outdoor play areas of the Primary Schools receiving some care and attention.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Needing more areas or centre for young people.....to stop them wandering yhe streets....get them involved with things more...	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	I feel the gossip culture is damaging. Social media tears down and people become dissatisfied by posts of other negative people. There should be more highlighting of positive news to help people's mental health. Share more good news so people feel less hopeless.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime needs to be addressed. This will grow as people feel more hopeless and negative.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Places feeling run down affects mental health	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	The education system regarding early years is not great. The 1140 hours are not being useful due to lack of flexibility. The hours do not suit practitioners working hours expectation therefore many leaving the profession. Children are not at the heart of these hours. This needs to be rethought and in line with schools as school children to not have options of free care after or before school.	4. The council is already doing this.	Education - early years	Ongoing review of the ELC framework in West Lothian based on annual feedback survey of parent/carers
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Nothing for teenagers to do, they hang around small kids parks, nothing else for them	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Not enough secure dog parks, too many dogs being walked off the lead;	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many take away shops rather than actual shops;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Would like to see more for young people and actually places to go.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Important to have access to open spaces and countryside.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Important to have an open community with lots of opportunities.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Would like to see significant improvement to local shops and facilities - make the town somewhere to visit and enjoy which would bring employment opportunities as well as money to the town.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	Mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing and jobs for local kids that have lived I the area since birth..I have been her 40 year, my mum and dad just longer.. I struggled to get a house..	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the pay they get as a 16/17 year old is terrible they are trying to have a life too, which they can with a wage less than half an over 21..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good access to quality schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good access to transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Good access to medical facilities and social care	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	for my son to have a well balanced reliable education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Being able to live and be able to pay household expenses without worry	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Decent affordable housing for all.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retaining the small town feel i.e no new houses being built please.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The open spaces in Eliburn, Livingston	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	As a family with members who have additional needs there needs to be more support at school and increased options when leaving school through apprenticeships or college places better suited to people with additional needs. Additional needs does not equal intellectual disability. Many people are highly intelligent but just need more support.	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Living in Armadale the bus service could be better for those who do+K249+[@[OPERATIONAL SERVICES]]	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Having a safe and stimulating environment for our children to play, socialise and learn.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care, our doctors are at maximum capacity and we require another	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	police. Would rather have a local police presence	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new housing needs drastically improved	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Children having a great opportunities to access education and play and learning opportunities within the local community.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe open spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Spaces for families.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having local shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare. The forgotten problem in East Calder. A surgery equipped to handle 9000 patients at a push now trying to look after 15000.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety is a major issue as we no longer have a local police station	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more schools	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe area to live, low crime rate, affordable housing for adult children,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	area remains clean and tidy	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	better social care for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Another thing is affordable travel. Bus companies charging £4+ one way just isn't on.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Ticketing and Fares on commercial bus services are set by the bus operators.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Like I said before! Housing that is affordable.; Everyone needs a roof over their heads and some people can't afford that with the rising rents.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing not enough housing for people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to nature	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	OPERATIONAL SERVICES	The bus services for Broxburn constantly change without proper notice. They provide extra links then they disappear without telling the customers. The play parks are good but need more cleaning.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport links to enable people to get to and from places of employment.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education, local community groups for children,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety in communities	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	After school facility	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green space;	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More things for children to do in the area and more nightlife available	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More investment in schools and education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better mental health services (too many locums in St Johns psychiatric department) ; More investment in care of the elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I have been trying to get another house for 4 years now. I am currently living with my 4 year old autistic son to whom i share a room with and is proving very difficult at bedtimes. I also have my 12 year old autistic daughter. I am suffering badly with poor mental health and fibromyalgia which is all triggered due to not being able to sleep. I am struggling! We need more housing desperately!!	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personally I am meant to have a watertight property and I am being failed. I cannot use my living room. My couch had to be thrown out and my new ones going out too. FIX MY ROOF	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Finding a balance between new housing and amenities, as well as preserving the important natural and green spaces in the area.	4. The council is already doing this.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	my children's education so local schools nurseries,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more affordable childcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The black moss (pond area needs improving) this is a beautiful space which is full of wildlife and needs looked after unfortunately there has been a number of fire's started there recently and I hope this is being looked into.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is working with partner organisation to improve Black Moss and to tackle the issues of anti-social behaviour.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of Community,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops and services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community services	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health and social care services	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Services which are fit for purpose such as schooling. Growing population in the area, a new high school will be required	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Forms part of local development planning

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care (oversubscribed GP surgery)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Far more housing for disabled, more bungalows by council and builders looking to purchase council land to have the stipulation written in as per my previous comments	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of pride in the area.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Need better transport in the village, one unreliable bus does not promote a commuter village	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	At school drpp off and pick up you can't get through, or to the shops for parked cars! An excusion zone should be put in place for parking for school drop off, I walked 4 children up and down every day, and left my car in our driveway ... I am now disabled, and can't get access due to inconsiderate parking!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bus services are unreliable, trains are regularly cancelled	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	OPERATIONAL SERVICES	parking is ridiculous in the main street! Parking on the pavement is rife, and dangerous!	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of green space, the new housing has seen to that	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many new houses built in and around East calder, which have completely ruined it. No gp appointments. Poor night time choice. There is the cinema and Howden centre, but there's sadly much there. Better independant restaurants, cafes, maybe bowling, just more to do as a couple or a family.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education - health wellbeing leisure	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Funding for schools no matter what area. Recently informed my sons school gets less funding for his special needs due to the area	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordable rent for shop premises would allow small local businesses to want to occupy the high streets and thrive.	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to shops/ amenities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Reliable public transport- bus service is currently shocking and the train station is now in doubt despite being advertised as coming by housing developers.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More schools for children with disabilities.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	All children need to be safe and nurtured . ?	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	No disabled access to Stewartfield park from Hillview.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Making pavements safe to be used by wheelchairs . Making sure lowered kerbs are maintained as getting about on Broxburn is horrific. The kerbs are all different heights and mostly unusable by a wheelchair . All pavements should have lowered kerbs .	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accessibility requests are listed and constructed when budget is made available
5	EDUCATION	Get school to understand invisible disables quicker like ADHD, autism,so support is quicker for parents to help kids,	4. The council is already doing this.	Education - ASN	All staff undertake professional learning
5	FINANCE & PROPERTY	give something to people with kids that on benifet like fruit voucher, food vouchers	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	update old house kitchen, bathroom, window	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	better parks fir kids to play in	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	I feel more needs done to support families with disabled children - including more accessibility to special education provision.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keep some green space. Everywhere I look I see it being sold off for housing. Kids and community need open space. More and more houses being built but no increase in services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Care on the community and kids education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe places	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Equal opportunity's	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Well kept areas and roads, all areas treated the same, not left to look like crap due to where they are	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more investment in transport and jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport is very important cause without this service you can't access the other services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing as waiting for 3 bedroom house becoming available	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping the community spirit up. Not building more houses when the town itself it already over crowded. Leaving green areas as they are. Not turning linlithgow into an even more overcrowded town losing its character and uniqueness	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having more community-based things for people to do so it's not all just done on social media. The gala is a good example of the community coming together but it's just one week-weekend and could be spread throughout the year. People need to invest in their community more and volunteer.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education and school facilities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	access to other areas for work and job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My child's education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	the cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Most important to me is lack of public transport to Edinburgh Glasgow and surrounding areas. Bankton and Murieston have no buses that run further than livingston centre and that's hourly and not dependable .	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Getting the housing fixed there is families struggling and you have the likes of people that are in single in 2/3 bedrooms and this is putting a massive hold for the rest of us	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The education standard, and enough schools (particularly primary schools if their is new housing).	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Enough public transport within livingston and to nearby cities/towns.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Having closer access to sports facilities like a gym, swimming, soft play. These benefits health and well-being of all ages.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improving the general safety and look/feel of the town.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	To me it's important that we feel safe in our homes and our children feel safe at school, so they can learn & grow into confident, kind and respectful young adults.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	That we have access to healthcare & well stocked pharmacies that are able to cope with the growing population. That we have sufficient carers who can help the elderly at home.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Security	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Increased health care and amenities to support a growing region	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Also closer schooling to the area.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Local planning delivers schools estate to meet community demands

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	council tax that is more affordable for families who are on benefits and cannot work due to disabilities,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Discounts for council tax bills are determined by national legislation set by the Scottish Government.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Cheaper rent	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than the national average and remain good value for money for tenants
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	also more shops in eliburn at Houston road.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More for young people to do. Ensuring the schools have the right senior management in place and are well funded	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Ensuring sensible well throughout plans are in place for improvement, saving money and resources being wasted ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Proper consultation with the people that live in communities prior to allowing new homes to be built, far to many new houses are being built without proper provision for services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better doctor provision	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	A place for youths to be social and safe. A please for families to go free or of little charge.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bigger better parks as half the items not all ages can use	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	CORPORATE SERVICES	Improved council services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Kids need more activities to do as well.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	local walking groups in evening / weekends so those working can meet others for safe evening local walks to improve health & wellbeing. Access to free (funded?) health / fitness classes even outdoors - can't afford this anymore! Not all of us can afford excite / gym memberships / fitness classes my fitness has declined since having covid, I think this would be really useful for people who are struggling to get back to better health.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety in streets	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport, open spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increasing housing in area is good but puts more pressure on nhs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to healthcare, more nhs dentists	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	There needs to be a lot more proper support for those with additional needs and mental health to participate and engage in life, school, work, community etc	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	My house it's £92 a week and it's falling apart I can't get anything done but other people get everything	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Free school transport for ALL primary and secondary school pupils who live 0.5 miles from primary and 1 mile from secondary schools. I feel that to ask an 11 year to walk 2 plus miles in the dark winter months to school is unsafe and the majority of the time sitting wet and damp within classrooms for a full day this causing more loss in education due to ill health.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More affordable housing with a fairer allocations system	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	OPERATIONAL SERVICES	better outdoor spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	Support for children and young people and their families at an early stage to help attuned, effective parenting that provides emotional containment and appropriate boundaries.	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Provision of additional parenting support and guidance for parents who have not received appropriate parenting themselves and have therefore not had good role models to learn from.	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Appropriate funding to education's support and wellbeing services to help engagement of young people who are struggling with school.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	ASN budgets continue to be protected within education to meet the needs of our young people

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Provision of appropriate leisure activities for young people, e.g. youth clubs, subsidised cinema etc, volunteering schemes etc to help engagement of young people in meaningful and purposeful activity.	4. The council is already doing this.	Education - youth and community activities	Schools work with partners to support volunteering opportunities
5	OPERATIONAL SERVICES	Better incentives for using public transport	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Alleviation of traffic along Linlithgow High Street.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support for local businesses so that they can thrive on the high street.	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good well paid employment opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The traffic is terrible in the village now a days my skirtings and doors frames are falling of because of the vibrations	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	As answered in previous question however I feel that policing could be improved within the area, I feel that they should be more of a police presence.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	access to community spaces/activities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Good education for the children in the town	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	providing affordable housing so young people can afford to stay in Linlithgow	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	delivery of sports facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	delivery of new high school	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Local development plan undertakes analysis of need and demand
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Investment in place	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe areas for kids to play	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	nice community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School facilities and educational opportunities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more youth services such as clubs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Increase services in my area due to high council tax paid -	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - council tax and charges	The council's priority based budget approach helps identify where resources are deployed.
5	HOUSING, CUSTOMER & BUILDING SERVICES	less antisocial behaviour and vandalism	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	better waste management services	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure facilities for children and young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to green space	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Every service is important cutting cost helps no one	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	paying bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Childrens education very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	making school transport free for all, some families are not entitled to free transport and are struggling to meet up.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment opportunities are very limited , more jobs should be created and available to residents.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Waiting time to see the Doctor in the Gp is increasingly becoming a thing of concern as wait time could last for weeks to get an appointment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	To fund education properly	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	provide better access to health care without long waits.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	PLEASE tackle the youth crime problem in West Lothian. Edinburgh has a School or community police officer in schools but West Lothian does not. PLEASE do not put excluded children to other schools as this only spreads the problem!!!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education is a vital investment into the future we can't skimp on. That includes local libraries and clubs for teenagers etc. this also feeds into crime and poverty and employment.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Something for teenagers to do/go to within walking distance. Having a range of places to go to in the evening which are walking distance (bistro, cafe, restaurant...)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Parking in places unsafe is my bug bear, it's important that more parking at St. John's so stops people parking in eliburn south road blocking road. Require adequate parking and free parking in West Lothian for our workers	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	EDUCATION	Education, healthcare and policing are very important to our community. Also leisure and open spaces for children to play is very important for their well-being and health.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education for all schools nit just the poor areas as kids in affluent schools are not benefitting and not everyone is affluent.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	social benefits for all not just the super poor., working class seem ro be more affected as work and no advantage to working.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare and children's access to CAHMS - waitlist is far too long and detrimental to families	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	A safe environment to live and work in. Our child's safety and learning in education. Opportunities for our child in our village to take part in and make new friends/relationships. Clubs would be a welcome opportunity too for children that are affordable in our area.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More play parks in walking distance for the kids to play on and be safe !! We have loads of open spaces that play parks could be built on and they just get left to go to ruin	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	CORPORATE SERVICES	Q 13. Kept changing after I set a number !!!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More council homes.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The main areas that I feel are important to me and my community are good education/mental health support for our young people, job opportunities,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	affordable housing and being able to afford to pay our bills on wages that do not reflect rise in costs.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Accessible health/social care would also benefit the community which has been impacted by Covid-19.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing, education, employment, cost of living, healthcare access, recreational spaces for families.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Swimming pools	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Third level education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health and wellbeing;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	bus company to also provide buses to edinburgh. more frequent buses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	train station with trains to edinburgh.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	another bigger clinic to cater for expanding winchburgh community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road conditions after new builds being built and capacity for increased volume in traffic due to all the new houses.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Loss of fields and greenery due to all the new housing estates that keep being built. We are loosing these spaces and it's very disappointing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	resonance housing prices, good community spirit	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Affordable clubs for adults and children that are available to all not just those on benefits; Help with increasing costs of living; Help with factors that do nothing when we pay council tax and the council don't actually do enough for the money we pay	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My children's education and facilities for there physical and mental wellbeing	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care, physical and mental.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	STOP BENEFIT FRAUD	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Preventing heavy traffic such as lorries and farm vehicles from driving through the village centre, past the school. In addition they should not be driving on Leyden road, where reasonably possible as this is a very busy road with pedestrians with no foot path nor a verge suitable along its length to walk or avoid heavy traffic.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The railway crossing is extremely dangerous given how close it is to the primary school and the number of children who have to cross it to reach the primary school or return home after school is a major concern. This should be resolved with a foot bridge.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Right of ways should be safe and accessible to the local community. The council need to do more to ensure all rights of way have not been blocked. Increasing the restoration and modernisation of old farm building/ruins through local planning applications should be encouraged. Restoring and improving the aesthetics of the countryside. ; ;	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I want people to be able to afford to live in and have access to good health care in Linlithgow. Other things are important but if you don't have somewhere to live with enough food and heating, access to good health care and schools you don't have much.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces are very important to me it's very relaxing but housing is getting built everywhere	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think the community needs new housing , more shops and more public transport	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	1. After school provision for working parents in Winchburgh.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	2. Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education and upgrading of resources at the local high school to support improved results across the curriculum.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and and reduction of crime in the local area.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe and know that others, especially the elderly and most vulnerable people in the community. This is not the case due to youth antisocial behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To feel part of the community, have a sense of belonging.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs, pandemic recovery	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education equal opportunity's	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parks and activities	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	improving local education opportunities (schools, clubs, college and other training opportunities).	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Creating and keeping a safe community free of crime	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Drug dealing - in and around houses where children stay	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education- smaller class sizes would make a huge difference	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	West Lothian Council is funded based on nationally agreed class sizes.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	access to open spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Local sports centre	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	available parks that are safe for my kids to play in	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides over 300 parks and 100 ball courts across West Lothian.
5	EDUCATION	activities for schools and young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Environment and projects	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sustained employment, particularly in education	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	DIGITAL TRANSFORMATION	West Lothian Council should invest in digitisation of processes and	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	rationalisation of their estate. Your council buildings and schools etc are underutilised.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keep us safe, tackle.the groups of youths.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to regular waste services, improving recycling by offering glass collections, maintaining the roads and footpaths which are severely potholed.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Things for kids to do.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Local democracy and accountability of those we elect to the council	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Something needs to be done about sectarianism in West Lothian, far too many orange walks which do little to promote community harmony and cohesion.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs. License fees, where required, are set in accordance with statutory requirements.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	culture and heritage	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health and well-being	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour is on the increase in our area...more should be done to help those trying to live quietly and abide by the law as there appears to be no consequences for those bring anti social!	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links...We only have the 600 and 38 servicing th our village. Their service is diabolical and cannot be relied upon for anything including getting to and from work or appointments. It is causing huge problems especially for those already on thd breadline having to pay for taxis to get them to work as bus doesn't turn up!! It is having a knock on effect on where my son chooses to find a job!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Access to quality education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Clean and safe environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	we are fortunate to have 3 amazing new schools. Parking is an issue at the current schools and main street	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Antisocial behaviour should always be stopped	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links very poor in Winchburgh whilst housing increases. We rely on public transport and we are being let down badly at present	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Access to community activities such as sports and youth clubs, areas for children to play.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport links to larger shopping towns	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good facilities for shopping	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access.ro health services and transport links to LOCAL hospitals	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The lack of play parks in the area, all well building hundreds of new homes but what are the kids living there supposed to do other than terrorise the new estates?	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community hubs	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The things that are most important to me are the education opportunities for my children and that they can grow up in a safe and healthy environment where they can thrive into young adults with good career prospects.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I feel that for me it's about communication in the community, helping our future kids know what is needed to survive in this day and age. my daughter is going to college soon and the transport is important to her. Her future education and help with her difficulties in learning is a big thing for her too	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would even help with people that need more help than myself that are not able to like volunteering some time	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	My health is important to me as I've got a few health issues,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More dog waste bins and keeping public grass cut	4. The council is already doing this.	Operational services - litter and street cleansing	The provision of dog bins is prioritised on frequently used areas. Litter bins can also be used for dog fouling. Grass cutting frequencies strike a balance between resource availability and environmental impact of doing so.
5	OPERATIONAL SERVICES	Somewhere for the children to play that suits all ages.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirt.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordability, public transport, shop. Westfield is very much the forgotten village	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops and leisure,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Library services	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Recycling and refuse collection	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Infrastructure requires to keep up with new housing development ie school places, Dr surgery availability and also road and parking infrastructure not designed for the amount of extra traffic.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety and maintenance	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	FINANCE & PROPERTY	Climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Recycling;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green space	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community events. social togetherness, Simple living	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Out of school activities for primary aged children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport links in the area and continued availability of pupil transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	safety and future prospects for our next generation	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social services and child welfare.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Improve poverty especially with cost of living everything rising in price.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing for young people to be able to get their first own home.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities, apprenticeships especially for school leavers, young adults.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better access to health services especially getting gp appointments more quickly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	the Village spirit remaining the school crossing patrol ladies as they keep our kids safe the education for our kids	1. The respondent feels that this is important to them/their community	Operational services - roads,street lighting, footpaths and parking	Noted

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	and also the safety of our elderly and health care being there for our local shops and the rising cost of every thing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops and services;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care services need funding rather than running on pennies. Affordable living	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education not only in schools/ colleges, what about the over 25's who would like to learn new skills/ re train without it having a impact on their job/ finances,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	seems to be help available to people on benefits but nothing for people who actually have jobs.	4. The council is already doing this.	F&PS - benefits	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more afterschool place, and supporting	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	help people with housing and living cost	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	FINANCE & PROPERTY	help people buying own house foe firts time.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More engaging with the minority community.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Availability of affordable cultural and leisure activities for all the family. Fair and equal facilities within all schools so all children in wl recieve the same opportunities and experience no matter what school they attend.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	School clusters and neighbouring schools will look at access to resources
5	OPERATIONAL SERVICES	Better public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Safety for our children, stomp out discrimination and bullying, educate young adults when getting a home from wlc about other families and there needs	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Our GP is full to capacity due to the influx of people into Armadale in recent time. My children (7 years and 1 year) and I have not been able to register for a dentist for 6months . They are all full to capacity and would not take in new patients.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more stuff to do for children to get them out the house	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Smaller classes in schools.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	There are nationally statutory maximum class sizes which the council operates within
5	EDUCATION	More teachers.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	There are nationally statutory maximum class sizes which the council operates within
5	HOUSING, CUSTOMER & BUILDING SERVICES	More police to lower crime rates	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	More gp's as appointment wait times, are ridiculous.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better mental health services, especially for children.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Decent and affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools. More money spent on schools;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Facilities for teenagers to go too without hanging around streets	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Safe cycle routes for children	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through working in partnership with Sustrans
5	OPERATIONAL SERVICES	Access to open spaces, Access to good walking areas for dogs	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	OPERATIONAL SERVICES	Plenty of safe spaces for your children to play	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	OPERATIONAL SERVICES	Upkeep of woodland areas dealing with overhanging branches etc;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Public transport in and around Livingston as well as Edinburgh and Glasgow; 2	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Roads in good condition	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	SOCIAL POLICY	Good healthcare ; Dentists locally	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	wrap around care for school age children	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	recycling facilities	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	condition of roads/ pavements	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Lowering the drug and crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Providing good and diverse public transport (bus line and train station) to respond to increased of population	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	As a growing Community, improved transport links to Edinburgh and Livingston are vitally important to allow people to access services, health care in particular, as if you don't have access to a car and the bus service is very unreliable and taxis are few and far between unless booking in advanc. This leaves people with no option but to utilise things like the ambulance service somewhat inappropriately for appointments and minor injuries putting increasing pressure on an already overstretched service.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Community care is also massively underfunded with long waits for essential services and equipment to allow people to stay in their own home.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My children's education isn't disrupted. Education is always the first to be slashed and within that support services that help young people's minds. It is vital for their mental health that this isn't affected. They've been through enough and mental health is already at crisis point	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	As a parent housing & education are very important to me.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	As a parent housing & education are very important to me.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More and better access to sports facilities.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Increase in electric charging points.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reduction in dog fouling and anti social behaviour of dogs/pet owners.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
5	EDUCATION	Schools and education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parks and recreation	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	For me Education for my children and them growing up in a stable and caring community.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Worken people getting treated better and our kid that trying	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living and potential increase in mortgage payments with inflation rising.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job prospects for my children at school.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School and support within each school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More support to local youth initiates. Financially Support youth club start ups	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green options for getting about Livingston. Livingston is built on two hills with the shopping centre in the middle. Being part of an electric scooter initiative would allow people to get about with having to become athletes to do so.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Childcare lack of in area and not a lot for children.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing and affordability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Need to make sure there are enough elc and school places available with all the new houses	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Cost living and the ability to pay bills and food;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	Public Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Accessing social care and health care	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	My view is cycle routes into edinburgh need to be improved - it's unsafe and unpleasant for cyclists on the A71 road and we should be encouraging and promoting active travel options - a lot of people commute and put pressure on the road system who might consider cycling if there was a safe route.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think an improved health practice is a big priority in east calder; as is improving and preserving the green space given the amount of building that's ongoing and impact environmentally. The transport links and roads also need investment, again given the volume of housing and increased pressure on infrastructure.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Stop paying for the junkies and alkie who get every benefit and their houses paid for them when they quite clearly are better off than us hard working families who struggle every day to survive	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for us who work and pay our way in this world.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Transport links for example the train station that was offered. One of the reasons we bought in winchburgh and a bigger doctors surgery.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe home with great services throughout.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of community. Living environment - not polluted, lots of green space. Enough infrastructure to support the current community and grow as it grows.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Social activities for the kids/teens and adults school	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parks and fields to enjoy	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable food shops employment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Providing a good education system for the children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime rates to feel safe	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Ensuring access to health and social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Give houses to those who are hard working families who can't afford private let's. Stop putting junkies and alkie in to our community who are quite clearly better off on benefits and have never worked a day in their live it's sickening.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	EDUCATION	Education in schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling anti social behaviour - lots of fires being set and kids trashing local parks or motorbikes driving through them	4. The council is already doing this.	HCBS - crime and ASB	If customers have specific examples of illegal activities in council properties these should be reported these to the Council directly or any local housing offices and these will be investigated.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A nice family pub where families can relax in safe environment with an outdoor space or park. Like The tally ho, but in Broxburn.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I am concerned at the standard of education in such a large primary school such as Simpsons which seems under resourced and don't think the academy building is up to standard.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Ongoing investment in school estate to improve facilities
5	FINANCE & PROPERTY	I find it frustrating with the cost of living and being on the highest council tax band that we also have to pay Scottish woodland AND a factor. To me we shouldn't pay for either.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Opportunities for youngsters, recreational as well as employment, especially after the pandemic is extremely important I feel. There is little for teenagers to do these days.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Info structure, well maintained roads and reliable public transport rhat doesn't cost a fortune is a must.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit is very important and is achieved via the availability of community activities and groups.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces are also important for people to enjoy.	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access and availability of health services (GPs, dentists).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Sporting activities for all abilities are important for physical and mental well-being. I commute - driving for 40 mins to get to work and don't have the ability to work from home.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education opportunities are important for obvious reasons and reducing antisocial behaviour through boredom and knowledge	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Reducing and acknowledging poverty is paramount in the area. It's all really important!	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	There are many things that are more important to have in our community if there are poor transport links to elsewhere. If transport is reliable and frequent this makes these things available elsewhere.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Affordable childcare to make working even worthwhile.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Need for more out of school activities for children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Council tax payments are ridiculous.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Dog mess on local paths.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas.
5	OPERATIONAL SERVICES	Bus services never appear on time if at all.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Address street parking i.e. idiots parking along pavements, on corners and junctions making emergency vehicle access impossible.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
5	SOCIAL POLICY	Gp waiting times.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs adorable living	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	opportunities for my children to play, meet others and learn outside school, as is access to outdoor facilities	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Ensuring that children all have equal opportunities, safer communities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour by loca teens needs to be addressed.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Things for kids to do, education, open spaces parks and play areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	good education for my child (school) and a bright future ahead.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Most important for me is to be healthy, have a home, a job and to raise my child in a good and safe environmen	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More community activities, after school activities,	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	local leisure centres	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	combating antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	road safety-traffic calming	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing policy - makes no sense- it ONLY helps people in crisis or those that work the system (the council told me) but this then puts others in crisis as they are over crowded, become unwell or can't afford housing. There seems to be a points system but no one at the WLC housing can explain how it works - There is no top of the list so points effectively mean nothing unless you tick every crisis box... People shouldn't have to make themselves homeless to get a house.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need more accessible open minded Community projects where people can CONNECT with others, integrated services: social, health, cultural, arts, sports etc that are inclusive with outreach services that reach marginalised and vulnerable people., as well as helping people BEFORE they get into crisis.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	St John's is understaffed... Its dangerous to patient care-staff do NOT get breaks on a daily basis.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	There are more people moving to West Lothian but hospital cannot support capacity as it is. 2	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health services need massively improved. There's not enough help for people with mental health issues and addiction issues...	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	Schooling and trying to reduce the commute to school as I feel East Calder could really benefit from a high school closer and this would help with climate change, health and wellbeing of my children.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Local development plan undertakes analysis of need and demand
5	EDUCATION	Support for child with additional needs. I am a grandparent bringing grandchildren up. They need more facilities especially for Autistic children. Support and respite for family.	4. The council is already doing this.	Education - ASN	Education works with Social Policy to support families

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable Social Housing is important for my community adapted for disabled. Also more single people dwellings.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Keep public transport a priority... including trains and good bus links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	The most important thing for me is bringing up my kids with the best opportunities for them.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need more facilities in East Calder, we need a bigger GP practice & more shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more activities/clubs for children especially over summer for families where is low income.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More job opportunities and support to unemployed	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	big open green spaces, country parks, etc.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good transport links to Edinburgh and Glasgow ☑	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Having an nhs doctors surgery! This is the only village I know that has a private doctors practice which is unheard of across the rest of West Lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	handling of anti social behaviours	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open Spaces, Tree conservation. Cleanliness and public transport.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	One small swimming pool is not enough. We need a full size swimming pool as well as a leisure pool so all ages can use the pool for learning to swim and leisure swimming.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Other aspects of leisure like a skate park for the kids or more cycling tracks or basketball courts etc would help engage younger ones in activities outwith football.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	OPERATIONAL SERVICES	Public transport to other parts of West Lothian is still an issue. Joint thinking with Edinburgh council about public transport from here to all parts of Edinburgh need to be thought about. I work in morningside so the train doesn't get me far enough and the public transport journey takes twice the length of time as a car journey.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local amenities. Linlithgow lacks some basic investment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health centre is great but the pharmacies in the town can't cope. Also if family need to go to Edinburgh infirmary rather than St. John's it's a nightmare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The continued waste of money on changing the colour and size of bins. Obviously not thought through.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The continuing decimation of our green spaces in East Calder, by building unaffordable housing is appalling. No infrastructure to match the growing population local pubs, cafes etc. Not enough where people can socialise.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Doctor surgery seeing no signs of expansion considering the population and still growing, so health care?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Why do we need so many large buses that are half empty most of the day, instead of smaller ones which would use less diesel and be more cost effective and better for the environment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety outside high school.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	SOCIAL POLICY	Having better GP services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More police on the beat, dealing with drugs/anti social behaviour.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	clean environment, free from litter and fly tipping	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a statutory responsibility to remove litter and fly-tipping from council owned land
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community projects	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care for elderly/disabled, day centres for elderly /disabled.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and outreach services for young people with ASN	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	ASN budgets continue to be protected within education to meet the needs of our young people
5	HOUSING, CUSTOMER & BUILDING SERVICES	regular police patrols, targeting youths causing damage to personal and WLC property.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More wildlife friendly areas, more bins to encourage litter removal,	4. The council is already doing this.	Operational services - litter and street cleansing	The frequency of grass cutting has been reduced in a number of open space areas to create wildlife areas to introduce new habitats and to improve their biodiversity. The ecology and biodiversity officers are progressing plans to increase the number of these areas as well as improving the existing ones. The provision of litter bins is prioritised on frequently used areas. traditional bins are being replaced with smart bins in high footfall.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being part of an expanding village it is now more important than ever to have local support on our doorstep to help with mental health, education and other areas to keep community spirit alive and not have to travel to access some services. After Covid-19, we need to show support in the community more than ever.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Safe places for teens - youth clubs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Lighting in parks	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Local transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green areas	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shopping	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links to major cities	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Many people in the community feel there are too many new houses for the existing infrastructure and natural environment to safely absorb. A limit to new building and improvements to local services like healthcare and education (new high school) are vital for a healthy community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Also there is a lack of child care for After School.i have managed to get my child into after school for 2 days . I can't get anymore and none of the P1s can get in as no one is leaving. It's ran out of our only community centre which is too small for our growing village that is full of young families. How can you encourage people to go back to work when there is no childcare for the children. Most jobs don't finish when school ends.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	At the moment in Winchburgh the public transport is awful. We cannot rely on the bus. I wouldn't rely on it in case I get stuck somewhere as so many services are cancelled. The promised train station is looking unlikely. I am lucky that I can afford a car to get about and don't need to get bus to work. I really feel for those who do.its not environmentally friendly either.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
5	OPERATIONAL SERVICES	The serious lack of open decent community spaces as opposed to having to drive to other towns for walks and decent faxcitird etc eg golfing, The Kelpies or Polkemmett park.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	OPERATIONAL SERVICES	Pedestrian access to Schools	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Accesses are maintained by the relevant service
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Dog fouling is also a big problem in the village. WLC used to have a team to deal with this. I've never heard of anyone being caught and fined. There is no deterrent for this anti social practice.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice.
5	OPERATIONAL SERVICES	Weeds. It seems that WLC no longer kill weeds. The pavements / kerbs in the village are a complete mess. The place is overgrown.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning enforcement. Sending letters asking people to stop building and apply for permission is simply not enforcement. It allows those who live by the maxim "it's easier to ask for forgiveness than seek approval" to walk all over the planners. We've seen this in the village, despite it being reported to planning before anything was built on the former sewage plant, development had taken place under the "watch" of planners. We are all watching with keen interest to see what enforcement entails. 🤔 also wondering where the water supply is coming from!	9. The respondent made a comment on the survey question	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	improving the public transport to and from the village.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I'm not originally from the village but there seems to be a lot of unemployment here and job courses or training could be held at the local community centre which I feel is severely underused.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Improved inspection of social care and educational establishment are often poorly managed and not meeting basic expectations	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The Council has robust internal quality assurance.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Place considerations. So good transport links, good outdoor spaces, accessible (times and ease) of community facilities and recreational areas that are well maintained.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Improved inspection of social care and educational establishments are often poorly managed and not meeting basic expectations	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty is becoming a problem for a lot of people at the moment	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour has got really bad in Armadale and it needs looked at.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	youth clubs and activities	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	higher police presence due to rise in reports of youths being disruptive, vandalising and harassing the elderly in the community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport public spaces	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being safe, fascist/ homophobiccrimes	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Police Scotland are the responsible enforcement authority for criminal activity and reduction of crime.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The group of people It can give us opportunities to connect with people, to reach for our goals, and makes us feel safe and secure.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment, the environment.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Low port centre reinstated	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School funding	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable living	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good healthcare ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education as need more special school like, beatlie ect, a shake up of man stream schools and how they deal and discipline children in special units in this schools. more knowledge of the childrens issues.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	more doctors surgery's to cope with the new private housing that has been built.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feeling safe and part of a welcoming community. I grew up here, moved abroad for years and returned to raise my family here because of the community spirit, green spaces, amenities/services and sense of security in our village.	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Buses	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Spaces for people program being expanded	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	In light of what our children have missed out on due to covid, education services are more important than ever, for all schools not just those in deprived areas.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More needs done to tackle anti social behaviour such as youth disorder, vandalism, fire raising littering.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Council services such as waste collection should go back to previous years 3'free uplifts to deter fly tipping. More attention needs paid to grass cutting and weed management. All areas are looking unkempt with ridiculous strip of cut grass instead of cutting whole area.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
5	SOCIAL POLICY	Services for child and adult mental health are severely lacking and need to be addressed. Charges for people to access services which were previously free are grossly unfair	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not building more houses on nature reserves when not enough doctors etc use old land	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schooling and more pools/gyms	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	larger homes for those of us who wish to stay to help this community.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We also sorely need a new drs surgery in these parts	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	crime prevention.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	affordable rental housing policing to ensure safety, too many sexual offenders housed in West Lothian!	4. The council is already doing this.	HCBS - crime and ASB	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to safe community spaces for young and older people (eg Community Centres, Libraries). Shopping local	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to safe, green spaces and walks. Cycling routes.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job security;	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to social care in a timely manner (when we need it);	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety in the community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Combating poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	Mental Health issues, and integration.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Facilities to help combat climate change.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe and secure.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces for our mental health. Community spaces to bring people together.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Other councils have more focus on sport and facilities (e.g. Lochore Meadows in Fife). I feel there is little for kids age 12+ to do in West Lothian. Many of them are hanging around in evenings and weekends drinking.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	facilities for children and young adults	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport connections to the cities	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces for people to enjoy	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better local shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	childcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	a local community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A healthy high street	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	security	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	road condition	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	youth opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare provision (including dentistry).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open space.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	My daughter has a learning disability and since she has left school there has been no suitable training or education options available to her. She was turned down for a place a college and there just does not seem to be any other options for her so she has spent the last year at home with nothing to do, It feels like there is nothing for young adults like her that need that bit of extra support to access training or education.	1. The respondent feels that this is important to them/their community	Education - ASN	Further work is being developed on transition from school to Further/Higher Education

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	The cost of living crisis - I am unable to save any money now and this worries me a lot because it will only take one unexpected bill and I'll end up in debt.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	Social Care - Issues in the social care system need to be addressed now. Waiting four years for the National Care Service is not a viable solution. Mental Health - waiting lists need to improve. Supporting people now will reduce their use of resources in the long term so it makes sense. There is a major inequality in terms of access to mental health services such as psychologists and councillors etc. Waiting lists are so long that people need to consider private treatment but not everyone can afford this.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	In the local area, schools are vitally important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Most important to me is the rising cost of living, this is having quite an impact on me personally and my mental health is affected.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Linlithgow does not have a good reliable public transport service to the rest of West Lothian therefore cars need to be used, however it feels we are punished for this at every turn.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I enjoy walking in and around the town and it is very depressing seeing new houses springing up, ruining the town and causing even more congestion on the roads.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	as are services for older people. The social care system is a disgrace and needs reformed	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More green spaces for children with better outdoor parks and exercise spaces. Trying to encourage a healthy active lifestyle.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	school and education places and keeping class sizes down.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Giving access to affordable housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Improved healthcare facilities with access to see a doctor/ attend hospital	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Raising standards in schools for all children not just a focus on closing the attainment gap.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling anti social behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Pedestrian crossings at the school	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Pedestrian crossing requests are developed by the service
5	CORPORATE SERVICES	Everyone should be able to prosper in their community, regardless of their status, race, religion or political affiliations. Everybody should have equal opportunities and support from their council. So there should always be a follow up investigation or customer satisfaction survey for the council to know whether their customers are happy with the services they provide if they mean to actually answer the needs of said customers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Many new housing developed in WL.; Council taxes are paid in full and above that residents in new housing are asked to pay a maintenance fee which is normally in some parts of the councils not needed.; Why are the new builds not being looked after by councils and residents asked to pay more to some other agents for additional maintenance? ; Some areas (older houses) are under council while new homes are left to pay additional costs along with heavy council taxes for less services from the council?.; Common man is squeezed in all regards. Food, energy, council taxes and additional maintenance etc...pay seems to be stretched beyond impossible.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Affordable nursery and after school clubs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	This is currently being explored through the introduction of discretionary charging in Early years
5	EDUCATION	I think there should be more activities for teenagers to do after school in the evenings and weekends. If they had somewhere to go and something to do they would be less likely to get into trouble with vandalism and anti social behaviour	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More affordable housing is definitely needed in our area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School service	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No local gp or pharmacy, school maxed out on numbers due to all the new houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Race equality is essential to me. Even though local authorities highlighted equality, looking at the statistic of recruitment and availability of services, it has failed to provide conditions in which people from the BAME community would actively participate in civic life. If you do not fit into certain boxes, you will face significant challenges in receiving support.	1. The respondent feels that this is important to them/their community	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being safe and not harrassed	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For our kids growing up in West Lothian there has to be job opportunities and better access affordable housing that are in safe areas.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education has to be key. With all these cuts I feel that Scottish children's education is pretty poor in comparison to other countries. The gov curriculum of excellence is not doing what it was suppose to. Learning resources and staff support has to be looked into.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate change should be a the forefront of the council's agenda. Not enough is done to make people change their lifestyle habits.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Standards of roads and pedestrian paths in West Lothian are horrendous. Dangerous and neglected for years.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	EDUCATION	I believe if we opened up council buildings like schools for example in the evenings for socialisation, learning, and support to people, we would have less loneliness , less anti social behaviour and more opportunities to support people who need it. Maybe a pilot building could be tried out? Inviting nhs, police, and other external services to support families in West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	me and my children being safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	HAVING MORE THINGS IN THE COMMUNITY FOR FAMILIES CHILDREN CAN DO AT LOW COSE, MOST THINGS ARE EXPENSIVE, FOR EXAMPLE. MILL FARM , POLBETH ZOO	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	vandalism (reduction)	1. The respondent feels that this is important to them/their community	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job prospects for older people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	never any doctors appointments available,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel there is not enough housing. People are having to private rent and with what is happening today with costs rising it is making it very difficult.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Most important to me would be community safety, and access to open spaces and community based historical areas/places.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities especially for the younger groups eg 16 - 24 yr olds	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and social spaces for young people to interact.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	What the future will bring. The drive towards Net Zero must change the way in which we do things but it would be a shame if it just turned into less rather than rethinking the way things could be done to deliver the same or better outcome.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have no health care facility in our village except a Chemist. The irresponsibility of WLC to allow growth of East Calder lacked any foresight for a new Health clinic whilst inviting developer's to create housing enough to double the Population who would with shelter also need A New much Larger health Care Facility building and NHS Staff. Now east Calder mid Calder wilkieston and Kirknewton have sub standard supply for doubled demand	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe housing that WLC Actually look after, as per their tenancy agreement. Staff that help you not smuggly tell you 'there's no glasiers' because some kid smashed your living room window 3years ago...but I'm Not a smack head, I Don't have a tick bill that costs a window. Silly me.; WLC not dishing out threats of fines when they know full well they will never get paid because nobody has Any money. Bit hypocritical after failing on so many counts to take your own agreement seriously.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	There may be times when replacement parts are not available . If you feel staff have not been professional please report this to us and we will investigate and take improvement action as needed

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Maybe get you own house in order before you go trying to change things again...20 mile limit or example!?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Me an my family have been on housing list for over 10 years for a house we currently live in a maisonette I live my house but the fact it's attached to flat we here all the noise the neighbours when arguing an fighting which upsets my kids disrupts their sleep aswell so hopefully better housing becomes available for us.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Public transport - its a shocking service at moment ; I travel to work by car as where I work is harder to get bus to but I drive also so its easier my husband works closer to home but still drives as no service goes that way.; My older kids have just finished school one goes to uni in Sept so she will be relying on trains an buses my son college in August he also buses but occasionally me by car	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops as I drive doesn't bother me how far to get to our shops in Fauldhouse are quite expensive so I travel to lidl or aldi 5 - 10 mins away	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good local transport links to larger towns. Development in road structure around the village and protection of country parks and natural environment for walks/cycling and sport to promote mental wellbeing	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A safe environment to live and prospects for young people to have potential to live and find work in surrounding areas.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education and better childcare provision.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links to other areas for those who have to travel for work etc.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops and services. Affordable and viable transport options for those living and/or working in the area. Good local facilities of all types to avoid having to travel further afield.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care provision.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	School education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living. food banks	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	open space	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces and no overcrowding	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces maintained.	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to the right health care services. ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	having the park for my family to go for a picnic	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	there is the problem of buses down calderwood as this should be more regular for the size of calderwood now and the fact that i dont keep good and would like to see shops being built here to save a mile walk to the nearest shop for necessities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	It is very important to me that road safety is looked at. As already commented earlier in this survey, there is a huge problem with this, and little to no people who drive through the village keep to the 30 mph limit.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel having access to well paying jobs and community activities are very important as well as trying our best to remove reliance on fossil fuels.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety for the children growing up in our village.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Before & After school clubs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Train station & bus services Parks for local kids to play	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	As mentioned before - governance. I'm aware of so many decisions made by the council that are in the council's interests, but not in the interests of people and organisations in Linlithgow. Everything we want to improve on planning, housing, education, social care or leisure is made very considerably harder by having to beg people who aren't invested in it and don't really care. Common with many local authorities there is a secretive, aloof, arrogant and toxic culture in WLC as an institution that is the reason why we can't get the improvements we want, done in the way we want. We need real local government, not regional administration.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	CORPORATE SERVICES	listening to and acting upon this survey, (not likely though) council officials self importance and intransigence on minor issues that with a little common sense would resolve, laziness of council workers who sleep for hours outside in their vans.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	crime in the county and lack of police actually being seen out and about, unruly neighbours,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleanliness	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	road infrastructure upkeep, on street parking availability	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	Access to open spaces, more parks, more pathways and walkways.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are far too many houses. No more!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	a High school for the growing number of children.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Local development plan undertakes analysis of need and demand
5	SOCIAL POLICY	We need better access to GP surgery	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Better prospects / experiences for young children and more sporting opportunities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime / antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Lack Of Public Transport & Shop. We Were Left For Over 18 Months With No Bus Service.; ABSOLUTE DISGRACE	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Need more frequent buses in springfield area of Linlithgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops, restaurants , Social activity	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	wages and the cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	Good quality education. Schools resourced and maintained well. Access to quality outdoor learning spaces for schools.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to outdoor spaces for health and wellbeing.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently looking at options to improve accessibility of parks and greenspaces, including footpath and cycling routes.
5	SOCIAL POLICY	Availability of health care - doctors, emergency care, mental health support, pharmacies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local Economy. As West Lothian council outsource everything that they cannot manage the local economy is suffering greatly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community engagement, open spaces for people to socialise	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More open spaces for kids to play football or other sports. Not enough locally.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	OPERATIONAL SERVICES	Parks and play areas. Biodiversity.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The demand on the local medical practice due to increased population with new housing, road damage and wildlife concerns	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Older people receiving the care and support they are eligible to receive. Lack of carers on council framework, cost of procuring care through SDS Option 2 for personal care which is legally free. Option 2 providers often charge above the council rate which means service users are required to make a contribution to their free personal care. This has created inequalities and a two tier system when Scottish Law states that all personal and nursing care is free.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Longer term investment to create a physical environment to support everyone in the community. Also need investment in local jobs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Areas for other children need to be organised. Youth clubs, computer clubs, places they can go and be safe. Train them give them new skills. These young people are the future of West Lothian.	4. The council is already doing this.	Education - youth and community activities	After school clubs support such activities
5	OPERATIONAL SERVICES	I feel that in our community we need more swing parks, more stuff for our young children too do and enjoy being outdoors	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	anti social behaviour is dealt with quickly and effectively	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	having no family my concerns are adequate social and health care; ; being disabled I need parking available at all places such as hospitals, GPs and shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Paying pupil support workers a decent wage 4 left the special needs school because of lack of wages	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Council job grading structure and national pay negotiations form part of pay conditions for all staff
5	EDUCATION	Good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Would like for improvements' with recycling to continue and move forward for future generations.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities for young people.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health for Young People - CAHMS to be able to offer support when needed (not being put on 18month waiting lists) as many young people in West Lothian have either tried or have sadly committed suicide ; As West Lothian has a growing generation of elderly people, I think more service that they can access - no online	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Preserving outdoor spaces for the benefit of everyone.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Health and social care services and ways to help families in this difficult time.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More paths and walkways	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	OPERATIONAL SERVICES	More bowling green, tennis courts	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	better transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	CORPORATE SERVICES	Creating a fare society that allows people and treats people with respect.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety of my children while out playing or even walking to school	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More green space	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	the raising of social behaviour and standards	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	outdoor activities	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment and shops	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	To be honest, all the things listed here are important. It's like choosing between a rock and a hard place.	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	EDUCATION	Education is the route out of poverty and inequity so should be prioritised, alongside opportunities for learning new skills and community based projects.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Tackling cost of living issues are important too, but struggle to see how the council will manage that in the face of so many cuts.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	As a community it's so important to tackle climate change. Folk will turn to EV's if the charging infrastructure is there. Pubic transport should be encouraged but it isn't suitable for everyone. Better, safe, cycle routes too	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	School and education. Child safety attending school and walking to and from school.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	spaces - livingston do an amazing job of looking after the green spaces but more cycle routes to connect the outlying villages would be great.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently reviewing active travel such as cycling routes.
5	OPERATIONAL SERVICES	Transport links - with the trains and buses becoming increasing un reliable they need to be looked at as people rely on them for both work and social events	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing. I live below a drug taking alcoholic with my little girl, threats have been made, police involved constantly and yet others get moved before us. It's shocking!	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. Police Scotland are the responsible authority for pursuing allegations of criminal activity. The council will investigate all reports of anti social behaviour and support customers to move to alternative accommodation where it is considered that all other options have been exhausted and where there is suitable alternative accommodation available.
5	OPERATIONAL SERVICES	mainly the public bus service. especially First Bus as they tend to change the times without any consultation.; ; for example, I work in West Calder on shift work. First bus used to run at 20 minutes past the hour at night, now they run at 41 minutes past the hour and Lothian Country runs at 38 minutes past the hour. this means that on occasions, I have to sleep in the centre where I work as I could miss my last bus home from livingston centre	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable Housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job availability	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Houses with overgrown gardens, people leaving all their rubbish in the gardens and nothing being done.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. Many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in the measures available to it to address complaints in relation to these properties.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to feel proud of the town I live in - Currently Whitburn is an embarrassment. Businesses that have lay empty for years ie Labour club - the land that the Welfare was on, the Crossroads Cafe - absolute eyesore all on the main thoroughfare!! The council building has taken years to complete - town clock still at wrong time. Cars parked everywhere.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Integrity, why? The whole country is not bad in general, but most of the people are living in debt. So, if we can integrate, and teach each other how to live with no debt, we can make our country a better place.	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	Children - Not enough for kids to do. Especially as kids get older. There are several swing parks but aimed at younger children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Foodbanks and areas of help for those who are suffering financially. Especially now the prices of fuel and electricity have went up.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Roads never designed for this amount of traffic are disintegrating. The peace and dark skies that where so important for metal well-being are being destroyed. Can it please stop while we still have fields and greenery.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - roads,street lighting, footpaths and parking	Appropriate lighting is required by law to enhance public safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Losing the community due to new housing being built every where. Hundreds of new houses are now built or being planned with zero change to the infrastructure supporting it.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Inclusion community spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open areas (places like dechmont, eliburn Park, Almond Park)	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A local shop without the issues or more houses. The village, school and surrounding health care are at maximum capacity.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	West Lothian suffocates in weeds every summer and the roads are a mess in certain areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Excellent access to education and health provision..	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open spaces and retaining village life	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety from anti-social behaviour;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good shops/services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care for elderly and good shops/services.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A pavement/walkway that connects addiewell to west Calder that offers a safe way for children to walk to town to meet their friends.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	This is being investigated with Sustrans

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Effective "policing" of following areas.-; Pedestrian road safety e.g. jumping traffic lights/ speeding/ parking inappropriately/;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Littering and dog fouling (aware that steps are being taken to help, but some dog owners ignore facilities) !!	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	activities groups for children and the elderly.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job aspects,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	medical services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	That we have access to local shops as we are a few miles away from other services, community facilities, play areas for the Children of the Village, kick pitch, football park, care of our roads and paths as the weeds are growing out of control in some areas and maintenance of our roads.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	There is an area on the main road when leaving the Village of Seafield heading to Livingston that is problematic. Whenever there is heavy rain, flooding occurs at the same stretch, seems to be a drainage problem but it never gets repaired satisfactorily. This causes a hazard to drivers. [?]	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road drainage improvements are carried out accordingly by the service
5	EDUCATION	Invest more in keeping community sport and exercise facilities (Xcite) open. Xcite is fantastic, particularly Broxburn.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour and crime prevention.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Deter fly-tipping. Deter dirtbikes on the bings.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a small education and Engagement Team who deliver campaigns to deter fly-tipping and are also working with partner organisations such as Police Scotland to deter and identify culprits. The council is also working alongside Police Scotland to tackle incidents of anti-social behaviour such as dirt bikes in parks and bings etc.
5	OPERATIONAL SERVICES	Better access to glass recycling facilities.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Suggestions for additional sites will be considered if raised
5	OPERATIONAL SERVICES	New designated walking routes around the village, would be nice to have one around the Niddry Bing.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council are currently reviewing the core footpath network.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reinstate airport bus through Winchburgh.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	This service was operated commercially and therefore the council has no authority over its operation
5	OPERATIONAL SERVICES	The poor condition of roads and pavements is a big issue around West Lothian, Winchburgh too. I would like to see speed bumps installed on Niddry road between Craigton Place and the road bridge across the canal as cars and lorries hurtle down the road where children and pets are crossing at all times of day. 🚗	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Winchburgh NEEDS a train station! The bus service is horrendously unreliable, I can't understand why is seems so difficult to put a station on an already established railway line?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better GP facilities for Winchburgh now that the village has grown considerably.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a good clean friendly place to stay. Except we get druggies, alcoholics getting houses when people like me have been waiting 18 years for a house with maximum points but can't get anywhere, yet bums who don't work get council housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need. Any complaints about illegal drug use should be reported to Police Scotland.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety. Sadly lacking in West Lothian. Most local Police Stations closed and hardly ever see a police officer.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Lack of efficient public transport links is concerning.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Community projects/centres activities for youths, Youth job opportunities. Social housing with accessible School/ Nursery facilities.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	as a west lothian council employee working in an ELC on a temp contract basis i worry about job prospects. also the establishment where i work i feel that the system is being abused. we are open 50 weeks of the year and during school holidays it is very quiet. i dont think it is cost effective to keep these establishments open and with the amount of staff in each.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	Officers will continue to evaluate the possibility of increasing number of hub models over holiday periods for ELC
5	OPERATIONAL SERVICES	Small villages are not considered when planning especially transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Bring the cost of living down or raising wages! I am working 3 jobs to survive with no help from the government at all	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Different shops;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs and prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not enough is done to help the working people within the community. Working people provide into society, taxes and rates etc. But facilities are not available at times to suit working people all these are set for people who do not or have no interest in working but receive all the hand outs they want.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Houses available for people who are born and bread in Livingston not for foreign people coming in and getting a house. More needs to be done on people who have council houses and do not keep it in good order including their gardens	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	<p>Housing will only allow applicants to become tenants when they have the legal right to do so. Regardless of nationality or ethnicity. Over 95% of all housing applicants are Scottish.</p> <p>Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.</p>
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community togetherness;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	To be able to pay my bills and provide for my children	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	My children being safe outside in the community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	A fair and equal society with everyone enjoying a decent wage	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	a good standard of education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	a good standard of health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel the partnership centre is very important to our community. The fact we can go to the doctors, council information and library and community centre at the same time is great. We are so luck to have this as we don't have much more.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	social clubs , community groups	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to regular public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Access to health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe environment to live,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to shops and amenities, to continue to serve the community as i do.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To me, it is important that our community is well cared for and that people are safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Upkeep of local amenities - sports venues (affordable to all),	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upkeep of local amenities - safe social spaces. libraries,	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	upkeep of outdoor space	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Upkeep of local amenities - transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Upkeep of local amenities - social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Support for children in their school, if needs require it.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Traffic congestion on main street	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	GP surgery availability;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston is fairly well catered for but as is usual there is always more that can be done. At particular times in the year the roads are so congested it's difficult to get around the town. The dual carriage way at the Deer park roundabout is congested most nights for hours. The other towns around need serious investment to energise their economy.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a safe environment for children to have somewhere to go to play and also a safe environment for everyone else.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Our children must have access to top quality education. Including those who need extra help. Including those that are trying to get into schools which offer them the help they need. Like Ogilvie. More places are needed.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More people due to higher bills are feeling the pinch More than ever and more children are relying on food banks. People who are working should not need to use them.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Bus links for those that need it need to be frequent and reliable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of community. Where adults who grew up in the village are able to be able to stay in the village and not have to leave as the properties are just unaffordable	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Not enough for the young ones to do to keep them occupied and out of mischief.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The greenspaces in the town are not well maintained. When the grass is cut it is left in piles like hay fields and the edges are not neat. It is left so long when it is cut it is still a mess. I travel around Scotland to other council areas and I am always impressed how neat they keep their green spaces and verges. An instance - at Whitbun galaday where the show park was - people were having to wade through long grass to get to the show park. Another instance at Reveston Lane where a temp council site was set up. It has now gone but it has taken them about a month to start to tidy up the mess that was left. If you can call strimming all the grass and leaving it lying tidying up. It would be pure cheek to fine anyone who has an untidy garden when they have left this mess.;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	FINANCE & PROPERTY	Climate Change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	C19 generation need support - 19-20 yr olds definitely, probably others too. They've lost confidence, scared of real threat of climate change, future looking tough for kids.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	clean streets,	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Small local shops, , attractive towns.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education services	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local shops have almost disappeared; Main Street is no longer 'main'	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	play parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring we have the appropriate infrastructure and services to support new housing developments and therefore new residents. ; Also not to lose the village(s) by adjoining them with lots of new estates	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to mental health and wellbeing ie. via resources to supports; healthcare - more supports and easier access to this i.e face to face contact, especially for the elderly community who are unable to utilise and find it daunting having to use technology to reach out for support.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe area to live in,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	access to green space	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Services being available to the most deprived and most vulnerable communities, including transport, leisure and education.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleanliness, Livingston looks like an overgrown forest! It's getting to be a joke now. Some paths are so overgrown it's disgusting. Better and bigger outdoor public bins need to be provided.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement. The has now installed 73 big belly SMART bins in locations where normal bins had insufficient capacity and were constantly overflowing.
5	EDUCATION	school;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improved play parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	A new health centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	getting the benift scroungers out and working also the illegal sub letters of coubcil houses ; plus the puppy frmers working from council houses and the un kempt gardens ; never see housing officers doing a thing property empty and no visits	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	<p>Customers in receipt of benefits are entitled to access social housing.</p> <p>If customers have specific examples of illegal activities in council properties these should be reported these to the Council directly or any local housing offices and these will be investigated.</p> <p>Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. Many council estates have properties that have been bought by Tenants under the now ended Right To Buy scheme and the council is more limited in the steps it can take to address complaints related to these properties .</p>

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Upkeep of educational standards	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Management of antisocial behaviour;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintaining upkeep of public places;	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	water polution, green spaces being destroyed in favour of new houseing without the infastructure to manange the increase of people in the area	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools and nurseries	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community links with different organisations - Communuity Centres - libraries	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime/Policing - Safety;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Doctors availability - not always new surgeries opening up. Hospital links stay open in West Lothian; Good open spaces;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education services must be funded to support the learners of West Lothian. This is currently not being met in all schools.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	All schools are funded according the scheme of devolved school management based on factors such as roll and need.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Joined up, cohesive and properly funded public services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to local leisure facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The need for good education for children in the area and for schools to have refurbishments that are so desperately needed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Ongoing capital investment based on a needs analysis will be ongoing
5	EDUCATION	Youth development - clubs / associations	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordable units for businesses to assist in recovery from covid	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Marketing / trade channels for the local area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Lack of traffic calming measures.Main Street,Polkemmet Road and Blaeberryhill Road are used as race tracks	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i feel it i svery important to have good jobs as without a good income you cant have access other community things	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	That would be housing. More housing for the disabled preferably with own parking like driveways.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	poverty, low wages...	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime rates,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The ability to access well connected local leisure facilities.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The ability to access well connected public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The affordability of housing is also a major concern in my local area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Lack of NHS dentists in the area is really concerning	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The use of conservation for the green spaces for wildlife	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Looking after the facilities we currently have is very important.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Dirty and unmaintained outdoor spaces leads to further littering, graffiti and degradation of the community.; It is important for me that the council sweep streets, clear footpaths of vegetation and maintain road and footpath drains.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having things open for people to do in each community, particularly smaller communities in West Lothian	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Better pay	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	things for kids to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Keep swimming clubs and other clubs going during all school holidays. Give children and adults somewhere to go and speak	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education - Frustration with the pupil placement for nursery and a bit less for school.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Officers are undertaking a modernisation of the process
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety - safe environment, less crime, less anti social behavior.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	easy access to services (it's not always easy to travel from Livingston to Edi for a fertility clinic for example and there's St. Johns hospital right at the door step.) ;	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not to be a backwater and forgotten about by the Council	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	An upgrade on the playground at deans primary and play parks	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
5	EDUCATION	Availability of appropriate school places for those with additional needs.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring that the supporting infrastructure is in place to cater for all the extra houses that being built.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Continued support for people to help maximise income.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tenancy support has long waiting times and sometimes not available to people who meet criteria. More housing that is safe, suitable, and of a good standard and good standard of repairs.; ;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Easier access to GP and health services, waiting lists are very long. Im aware of extremely long waiting times for mental health.; More support for those that need it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education leisure employment are all very important	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education budget for resources in early years.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Rising cost of bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrades to existing council housing ;	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Upgrading the schools	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Ongoing capital investment based on a needs analysis will be ongoing
5	SOCIAL POLICY	Upgrading the doctors surgery	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Affordable transport connecting to major cities along the central belt of Scotland.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	safe play areas for Childress and also clubs for our youth.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit is essential,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Helping our frail and elderly neighbours.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing upkeep of housing for example I think you should spend more money repairing the housing stock I know it's a bit like fighting the tide but in my opinion we have little option as new housing is just to expensive.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel that policing is very important and tackling anti social behaviour needs to be tackled	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	help towards gym and health costs	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More for local people to do path walks gardens places to visit,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	more gp surgery capacity,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behavior - We need to feel safe in our own homes.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping everyone safe seeing more police in the area preferably on the streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty and impossible bureaucracy with benefits and universal credit	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
5	EDUCATION	Interaction of our Community Youth Groups and the Social Welfare of young people and Children who very much need the continuity to keep them going and to enjoy them continuous every year!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	This will be developed on a continual basis
5	OPERATIONAL SERVICES	I use open spaces in Livingston a lot through walking.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Making inroads to break the poverty cycle through education and career opportunities as well as creating an outward looking society could lead to a more prosperous area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	High-quality education, If these services get the correct funding everything else will take care of itself	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	business rates, If these services get the correct funding everything else will take care of itself	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Non domestic rates are determined by the Scottish Government.
5	OPERATIONAL SERVICES	a clean environment with regular maintenance If these services get the correct funding everything else will take care of itself.	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	SOCIAL POLICY	maintain justice, order, If these services get the correct funding everything else will take care of itself	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More police on foot patrols rather than in vehicles	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public travel especially Sundays to connect with express bus services via Harthill Services to reduce car use.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	utility and recreational services	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordability of food,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Reliable emergency services, Safety	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental and physical health;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintenance and care of open spaces and the environment generally. ; The standard of maintenance of the Centre Interchange, the main approach to Livingston town centre is extremely poor especially considering the centre is one of West Lothian's most important economic and social assets.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	Traffic management. Certain roads in Livingston should have the benefit of 20 mph limits enjoyed by most other communities in West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	schooling & recreation	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Great parks and spaces for kids.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	Swimming pool	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	library	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parks	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	My children's access to education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Affordability of cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	personal safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More outdoor experiences, walks and play spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Opportunities to improve physical and mental health in both children and adults.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable health fitness for older people and more private small houses for older people and more sheltered older people,all on bus routes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I see a lot of people in my town clamouring to get into Southdale nursery/school. Perhaps if the older schools were invested in upgrading people would be happier sending their children to these schools.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Planned investment in Eastertoun PS

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My biggest concerns over the past few years is the mass exodus of companies to city centres. It has been very sad to see Kirkton Campus become a graveyard and all job opportunities moved to the cities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Armadale GP is so over subscribed that getting access to appointments is insufferable. Calling repeatedly from 8am up to 200 times to get through. Chances of an appointment on a Mon or Tues at all is minimum	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe within the community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	having access to regular public transport. Having access to public places to aid in physical and mental health.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good school	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	rubbish collection	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	roads	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Keeping our community and area clean, safe, free from dangerous roads and pot holes	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Child poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	FINANCE & PROPERTY	Food banks	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing for homeless families born & brought up in this area;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Child safety;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime, violence and drug use especially in young people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	green spaces and working with communities before making changes - selling land next to existing housing for new housing estates, for example	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Homelessness harms people in shared accommodation or hotels where they have no opportunity to have their kids over or have a normal life...;	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	The Council offers Housing Options advice and support to all customers who present as homeless and work with them to find suitable permanent accommodation as quickly as possible. Due to the high demand for affordable housing in West Lothian and the low turnover of our mainstream houses, some customers who present as homeless will be offered temporary accommodation until permanent accommodation which meets their needs becomes available.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing. Too many people waiting for affordable place to call home...	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more opportunities for people without qualification	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more job	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	No more bins please. This is getting ridiculous.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	HOUSING, CUSTOMER & BUILDING SERVICES	Total crack down of drugs is needed. I am fed up not being able to access my own garden in the summer evening due to the absolute stink of cannabis. It is revolting.; I'm shocked at the ease of cocaine and other harder drugs in west Lothian. More need to be done on the main supplier to these. You take one small seller away another appears. I'm saddened at house this is become a norm in our community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Criminal activity should be reported to the police. Use 999 where there is an immediate or serious threat or 101 for non-emergency reports
5	OPERATIONAL SERVICES	We need more areas that are exclusive.; Including our children play parks there is not one park on Fauldhouse that has equipment for children with assisted needs ; Also adult park should be considered for be ALL this would help many in the community	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council are considering options for accessible play when existing equipment is due to be replaced.
5	HOUSING, CUSTOMER & BUILDING SERVICES	sufficient council housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	excellent transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Well paid, secure job opportunities,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access too a reliable transport service and more leisure facilities for both adults and teenagers which kirknewton has always lacked.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
5	OPERATIONAL SERVICES	Having open spaces for walking and the children to get out to play in a clean safe environment.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Opportunities for children of all ages to learn new skills at an affordable price, eg swimming, ice skating, gymnastics, tennis, netball. There is an abundance of dance classes & football classes in West Lothian but I feel we could do more to entice other providers to come into Livingston by providing access to spaces, building facilities etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Dealing with climate change and ensuring the infrastructure is in place for future generations.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Cheap and reliable public transport, at the moment the cost for train travel makes this an elite mode of transport instead of for all.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Green spaces, grass cutting, roads maintenance are almost non existent in Greenrigg. Totally unacceptable. This is a deprived area already, slowly getting worse and forgotten about by our council.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	bus service	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Parks ; Play areas for kids and youngsters; Youth club children's play clubs trips.from Village for kids	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	My biggest concerns are the lack of funding to maintain green spaces, grass cutting, and the footpaths and roads.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The lack of shops, restaurants, hairdressers and cafes for social gatherings and time out	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to Education and Healthcare	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Protection of the natural environment.; Public Transport Links - It's great that we have two train stations - but we need them to be served by regular and reliable services. I appreciate that this is outwith the control of WLC , but perhaps some influence could be wielded. ; Ability to commute into Livingston. It's great that we have two train stations but as they are outwith the town centre they don't really support people wishing to work in Livingston - could the council look to provide shuttle buses at peak times (perhaps subsidised) to encourage people to work here and help us to recruit in a difficult market.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the impact of the Scottish Administration overruling WLC planning decisions.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	For me it is the inclusive education in schools. Raising achievement, higher expectations and provision of more language teaching in the primary sector with more diverse staff.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Language teaching is in line with CfE and national language strategy

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Local council workers deserve better pay.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	OPERATIONAL SERVICES	Local services have been heavily cut from grass cutting and litter picking to permanent roads repairs. ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Local bus routes for my village are also extremely poor isolating a lot of the people here. ;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Better processes for access to specialist provision for people with additional needs this needs addressed to prevent a hard situation being almost unbearable.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety; Control of Anti Social Behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Litter Control and Fining	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Control of Fly tipping,	1. The respondent feels that this is important to them/their community	Operational services - bins, recycling and bulky uplifts	The council has a small education and Engagement Team who deliver campaigns to deter fly-tipping and are also working with partner organisations such as Police Scotland to deter and identify culprits.
5	SOCIAL POLICY	Access to healthcare- East Calder health centre is at bursting point especially with all the new housing. Better infrastructure around East Calder.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health services- seriously need funding. Early intervention is key. Why wait until personal issues reach a critical point. Youth mental health services in particular.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Good education provision	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Better public transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Decent road surfaces	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing and public safety, .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Real terms support for key workers with fair pay for NHS, council, shop workers etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Prioritise support for homeless and hungry.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean open spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory requirement to provide a Street Cleansing Service.
5	EDUCATION	Education and	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health Care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Winchburgh is a fast growing village/town, Health services and public transport are absolutely essential to service the growth. Failure to provide these will stunt the growth.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing affordability, controlled rent	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	more readily available healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	West Lothian Council spends far too much of their budget centrally on the Civic Centre and Civic Centre bureaucracy rather than on frontline services. As I work in West Lothian but live in another local authority, this is very apparent. There is too much wastage, 'hand shaking' and money spent on schemes that have no demonstrable impact on citizens (but the data will be manipulated so that it looks like it does). I am glad that I moved out of the authority and am frankly worried about how these new cuts will be applied in the education sector (as it is already stretched to bear breaking point).	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
5	EDUCATION	Leisure, activities,	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	crime prevention	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is probably the most important factor related to the above	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Good and energy poverty affecting mental health, physical health and children's rights to grow up in a suitable environment,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	The continued growth of the school and its fantastic leadership is essential.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime rate and no anti-social behaviour,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	road safety- Westfield road MUST have its speed limit reduced to 30mins minimum as so dangerous for pedestrians kids and animals.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council is carrying out an assessment of this, however Council Executive will decide on the outcome.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Making services solve peoples problems at source for the individual by having them access a human member of staff. Allowing effective access to services and supporting people directly will help make savings in the long term	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can gained by accessing public computers in our buildings and asking for help from staff

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Advice Shop is an important service to provide advice and health services including WELDAS..	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	High Cost of living including increasing cost of council services such as Council Tax	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	General issues with public transport - ongoing issues with train service being unreliable in particular.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	General issues with public transport - ongoing issues with train service being unreliable in particular.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shame to see so many empty shops - support for local businesses would be good	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment;	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	As stated previously, the promised Partnership Centre for much needed Community space (the current Community Centre is not fit for purpose, despite what the Council officers seem to think)	4. The council is already doing this.	F&PS - properties and facilities	Community provision, including the new schools, is sufficient.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The train station is also desperately needed, along with a completely revamped and improved bus service, which has been woefully substandard for a number of years.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Services for the elderly. They are too often forgotten and there is a lack of resources to support them. Services that currently run (OPAL, Alzheimer Scotland, etc) are great and do help - nevertheless they need more funding in order to help all who need it.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe and addressing crime	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	PUBLIC TRANSPORT AND FREE PARKING IN THE TOWN CENTRES	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think we as a community needs more jobs & better opportunity.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Reassessing council tax bands. Council Tax in our area is really high but services available to us have reduced. Higher council tax payers should get access to more services or look at having council tax charges reduced	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
5	HOUSING, CUSTOMER & BUILDING SERVICES	a better system within the council to deal with trouble neighbours , not had satisfactory help from council when going through the correct channels ... not leaving houses empty while prisoners in jail shortage of family homes	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland The council manages the occupation of properties when tenants are incarcerated according to legislative requirements.
5	OPERATIONAL SERVICES	dog areas kept clean by owners for responsible owners and dogs to enjoy ,	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	SOCIAL POLICY	Affordable dentists not enough in area,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Being able to access council services like the advice shop, and groups.;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tenancy support.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Walking is also hampered and unsafe due to no pavements on the rural road that connects my village to Linlithgow.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - active travel (cycling and walking, etc.)	No plans to put footways adjacent to rural roads.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport links are very important to my community due to being in a rural area but they are sparse. I live just over a mile from my work but can't use public transport due to the lack of busses	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	It is also hard for people to visit their GP and do shopping	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	green spaces, good public transport sytem (buses and trains running to timetable and not services being cut or deleted)	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Things or the over 60,s ageing well	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for next generation.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Getting transport sorted rail is shocking	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The train station is also an absolute must	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime prevention and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	mental health provisions which I have seen be subject to cuts over the last few years. Accountability for 1families to look after their property and ensure that their children are socially aware.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	robust and well funded council services, targeted on helping provide employment and opportunities for people to advance themselves	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	We need better public transport, even a service to the tram would make life so much easier.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education standards are getting worse. This needs to be addressed as a priority. It is clearly not a priority of Scot. Govt. For example, children should not get through primary school not being able to write properly! Can't just blame the pandemic. This has been a long standing issue.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Council has a clear commitment to continually improving the quality of education
5	HOUSING, CUSTOMER & BUILDING SERVICES	Management by Police of what's going on locally, stay in touch with Community, no point sitting behind a desk. Policing needs to be seen. Get to know local kids and young people. Management of our growing number of residents with mental health issues, which are seen to be distressed by locals but do not appear to be appropriately housed/placed and could be seen to be a danger to themselves/others. Police taking too much time to respond to issues whether they are new or ongoing, Housing for local residents, not incomers. Should not have to wait for a year to be housed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good community spirit and well being	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Disgrace rmoving the community aspect (e.g.swimming) away from schools. Xcite do not cater for people anywhere near the way the Community Schools did.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	<p>People need to be better educated when it comes to looking after their own neighbourhoods- they need to take ownership and be responsible for the environment.</p> <p>There are so many simple things that people just don't get eg - dropping litter, cleaning up dog waste, dumping shopping trolleys, clearing snow outside their properties, fly tipping, general upkeep of gardens etc. Simple things that shouldn't be an issue if everyone done their bit - people have been too reliant on council services over the years.</p>	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
5	EDUCATION	Equity across each school.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	more access to higher education, universities arent in west lothian and travel is far	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	West Lothian College provides elements of further education
5	HOUSING, CUSTOMER & BUILDING SERVICES	Lack of affordable housing. Quarter of a million pound houses being sprung up left and right for people to move out of the cities and take advantage of the travel routes but nothing being done for the people who live here already. There's other villages in the county than Livingston, Linlithgow and Bathgate that need funded.	1. The respondent feels that this is important to them/their community	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Police keeping control of people setting fire to the woods every summer along the Murieston walks. Plus drunken youths causing damage. Social care for the elderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poor school facilities with no access to the full curriculum for those with wheelchair disabilities. Schools need to be full DDA compliant to ensure ALL children can access their local school without the school needing to be upgraded.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	The council provides accessible schools, however the nature of some of the older schools means that costs are prohibitive. All new schools meet this requirement. There are accessible schools in every council ward.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour. Council needs to address all of the above and a whole lots more. That's just the top of the iceberg.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Many issues with refuse not being uplifted in the specified day. So many bins on the pavements that people with pushchairs, wheelchairs and walking aids have an assault course to dodge on an almost daily basis.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Routes constantly monitored to reduce the impact on communities of bins remaining on the street

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Little or no maintenance to pavements and roads. Little litter picking only done on the Main Street at shops area and no where else. Council are reliant on volunteers looking after green spaces and litter picking. Councils should be creating more jobs for local people for these tasks to be carried out which in turn will help the local economy.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The council provide a street cleansing service to all communities covering all areas. However, the service is delivered on a priority basis with focus being on areas of high pedestrian footfall such as town centres and areas around secondary schools. The council don't rely on volunteers, however the efforts of volunteers do support the council service and the council are working in close partnership with voluntary groups to improve the environment.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of basic infrastructure, health care, pharmaceutical shops, transportation, dental care. Houses being built with out the necessary infrastructure being in place first.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of job opportunities, shops closing/closed for long periods.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	It is important for my child to get the best education and make sure my child is safe and happy. It would be great if you could consider After School clubs in the school itself. Thanks a lot.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Development of out of school care for those who need it most is a national commitment

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	To have access to affordable leisure facilities i.e swimming, gym.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Support for those who need it	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	To be able to see a GP;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The cost of living crisis is affecting everyone and this impacts on the whole community. Wages are stagnant and everyone is feeling the pinch, this affects the economy of the community.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	leisure facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	libraries, community facilities, housing,	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care, social care,	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Dental care is very weak and needs urgent upgrade	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To stop building so many new houses on green spaces.; 2	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To not build car parks on fields when the car parks are not needed - eg the proposed park and ride at Kirknewton railway station does NOT need to be built since the existing car park is hardly used and has plenty of space.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Ensure community is safe and the area remains an enjoyable and peaceful place to live.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintain and preserve green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Provide more reliable transport links to Edinburgh and Glasgow.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Appropriate and sufficient education and healthcare for a growing population.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	The return of the 39 weeks for ELC so families can spend quality time with their families and come together with others outside school and ELC. The council must be spending a fortune running a 50 week ELC service. Definitely a way to save the thousands of pounds that WLC are looking at saving. Worthing thinking about	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Nothing for teenagers to do. Need clubs, community support.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	CLD will review available offer
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe places for walking and policing of the forest areas as way to many motorbikes destroying what used to be beautiful areas	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feeling part of the community and having a say in what happens instead of council making decisions on behalf of everyone.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Grass cutting, tree trimming, roadside sweeping, all seem to be non existent/ very low priority. Towns and villages look a mess, road signs are obscured by overhanging trees/ bushes. Too many household bins, especially if you have a small garden. People leaving 1 or 2 bins on pavement, again making area look a mess and making it difficult for wheelchair users or people pushing a pram or biggie.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council currently deliver Grounds Maintenance activities to approved serviced standards. The service is currently reviewing these standards to identify areas for improvement.
5	OPERATIONAL SERVICES	Grass cutting, tree trimming, roadside sweeping, all seem to be non existent/ very low priority. Towns and villages look a mess, road signs are obscured by overhanging trees/ bushes.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Potholes in roads an absolute nightmare.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	EDUCATION	Social clubs for the children, for there well-being and interaction with other cultures .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleaner streets,there are weeds and long grass everywhere, it makes Blackburn look untidy.; ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	Having a local authority that listens and acts!! Facilities for young people seem to have all but disappeared	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Parking near shops is close to impossible.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces are vanishing under new housing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Seeing a doctor is becoming increasingly difficult.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools need more funding to help with educating our young children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	All off the above I have answered,also for elderly to be looked after and that everyone should feel safe in there own environment,being out or in their own homes	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Supporting the vulnerable groups and families with ASN or disabled.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Provision of suitable places for disruptive school pupils.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Maintaining standards in rented accommodation / social housing through enforcement so that good tenants aren't undermined by anti-social families.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Households in West Lothian can report estate issues and anti-social behaviour for assistance with issues. This can also involve support from Housing Offices when the alleged perpetrators are council tenants. Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
5	EDUCATION	My daughter was unable to attend school for 3 years. This was due to Linlithgow Academy's denial about how bad their bullying problem is. It too the threat of a tribunal to force West Lothian Council to offer her a place within a suitable educational environment. Dozens of children are in the same position as my daughter but many parents are not as determined as I am and so their kids slip through the massive cracks in education. This is completely unacceptable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Council has a clear commitment to continually improving the quality of education

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	On first moving to Livingston I was very happy to live here. Not anymore as the place has gone down hill due to the significant reduction in services. I constantly refer to the place as a complete tip. That and the fact that I am charged a fortune for council tax that to me Although I pay it I do not believe that it provides any thing like value for money. I am often asking myself what do I pay council tax for..; So fed up of ;ooling at wast grounds that this council refers to as 'wild meadow land'. The amount of weeds , nettles dockl leaves etc have truned most of those uncut areas into wastgrounds simler to those I sued to play in in Edinburgh a a child in the 60's... All that is missing are the derilict buildings. Most paths and areas where I walk my dog or cyle are unkempt and extremely overgrown with trees, bushes, fields of nettles and weeds crowing into the paths.. Some are unusable for more than one person at a time. If I raise this the council I am constanlty fobbed of with it's the cuts you know...? I really would move from here but for the stress and distress of buying and selling my home. As wellas the fact that it looks like it is no better anywhere else..	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	EDUCATION	activities. Childrens / teenagers activities. Good Schools	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordability ;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Outdoor space - lovely walks, green space,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Anti sectarianism ; Looking after our town/village - clean, good behaviour, community spirit ; Job prospects	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety in the community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	funding for special education needs . More opportunities for group clubs for teens, health care, (waiting lists too long).	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	town centre could do with a spruce up. People are becoming more and more detached with no incentive,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care, (waiting lists too long).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Make it safer	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Being able to provide for my family and protect them. Living in a community with the same or similar values and aims.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	reliable transport links. Maintenance of paths - overgrown shrubs and trees which then cuts out light which then makes it dark and unsafe at night and dangerous at junctions for drivers	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian. The council currently deliver Grounds Maintenance activities to approved serviced standards. The service is currently reviewing these standards to identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities - community assisted work enterprise similar to Garvald; in Edinburgh	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social support for young adults with learning disabilities - assisted accommodation,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	child's education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	low crime/ antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Maintaining green belt;	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education is always a top priority, children are the future and we must provide them with the best education possible.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Hand in hand is involving them in the community through leisure, social and economic events. I'd like to see a lot more of the council organising events to help the environment and communicating this via schools so kids are encouraged along, litter picks, tidying community gardens, planting and weeding. It encourages children to attend of their peers are doing so and also helps out the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more housing to tackle homeless ness	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good safe area to stay. parks for kids to play in access to other places through more transport.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	work opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I believe Armadale needs either another Health centre or more doctors at practice. It is almost impossible to get an appointment and to reach surgery at all I the morning. During 15 years living in Armadale It was always an issue	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local visabilty of police .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More major events being held here	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is important to me that the most vulnerable people in my community are provided for.;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I also worry that people have access to jobs, health and social care and that young people are able to get on the housing ladder.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More Police in the area to stop the Drug Dealers from Bullying Neighbours & making folk live in hell with "NIGHTMARE NEIGHBOURS FROM HELL" EVIL BULLIES SHOULD BE MADE TO MOVE EVEN OUT A BOUGHT/MORTGAGE HOUSE. If they were gone this would be a nice area. The are rotten to the core & folk are scared to make their voices heard. A better Neighbour Hood Watch Scheme should be put in place with regular meetings for people to voice concerns without anyone threatening them! BULLIES AINT WANTED!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety on streets	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Environmental protection	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I live in Ladywell, Livingston and the future of the Cedarbank school and grounds is a huge concern. The community needs more accessible communal spaces, especially during the day. The community centre is fully booked and doesn't cater for many of our community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The community centre is fully booked and doesn't cater for many of our community. The Neighbourhood Network has been an incredible support esp over the last few years but is far too small to meet the needs of everyone. Their planned takeover of The Ferns would have been an incredible benefit to our community but it never came to fruition for whatever reason. We need a cafe and a thrift shop and somewhere for adults to learn digital skills.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I would like to see maintained green area's and pathways. This is essential for our community. I would also like to see more options for entertainment and dining options within Livingston as well as an improved bus service.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	CORPORATE SERVICES	I think community councils should have some budget from the central council to allow them to target issues the community want addressed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety at all levels so traffic per my previous replies but also safe pathways, safe parking and well lit areas.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	As a village we also wanted our own chemist but this was blocked by some committee despite huge efforts from our Community Council. This should not be allowed to happen. ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good quality jobs & opportunities for people of all ages.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	And safety/security. I want to know my kids are safe out and about, crossing roads, reduced speed limits, at school and can enjoy time without worrying about bullying or dangerous environments. I want to know I and others are safe, especially if it were in the evenings. Bad street lighting in some areas.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Open spaces, playgrounds, maintenance of paths, bridges, walkways and playgrounds.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Public transport. Huge. Has been extremely unreliable of late.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	<p>Employment opportunities within the education sector for myself. I know they are there because new schools have been built but nothing was advertised to apply for positions. How did this happen? No one received an opportunity to apply. So equal opportunities.</p> <p>All in all we have a fantastic community that is working together to build support services and fill the gaps such as litter picking and community gardens etc.</p>	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare and mental health wellbeing services, support services.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Opportunity for swim clubs to be able to access facilities to give young people a focus and improve their health and well being following covid restrictions - instead opportunity to use school facilities by clubs is been restricted by xcite this impacting local communities as kids no longer have a goal.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Opportunity for swim clubs to be able to access facilities to give young people a focus and improve their health and well being following covid restrictions - instead opportunity to use school facilities by clubs is been restricted by xcite this impacting local communities as kids no longer have a goal.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Houses being proposed without thought for people being able to safely cross roads due to no road crossing or speed restrictions on road.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improved infrastructure before adding more housing - can't get doctors appointment for weeks, majority of shops in town centre are charity shops. ☹️	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	In order that we might tackle many of the issues during tight fiscal times, we should be cutting back on the expansion of unnecessary projects such as cycle paths which in turn would save countless expenditure on hiring temporary traffic lights etcetera. Projects such as these should be pursued at times when councils are running with a huge surplus and not now. Furthermore The Council should be looking to ensure that whoever proposed the 20mph speed limit in the area should be removed from their position due the exorbitant cost of firstly erecting these signs then removing them and lastly putting back up the 30mph signs. Has this cost been examined ?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas
5	SOCIAL POLICY	I think tackling the scourge of addiction could potentially save West Lothian Council millions of pounds. Expansion of facilities such as LEAP should be extended.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Events and community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Knowing about our rich local history	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Poverty Climate control	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	health and wellbeing ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Due to new recycling rules, would it not be a good idea to have more glass drop off bins	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	If suggested, please advise the service of where the gaps are and these will be considered
5	OPERATIONAL SERVICES	Also, give us more grit bins (i live on a hill thats very steep) we can then grit our areas because we know that the council must prioritise trunk roads and health centres etc.....but if folks cant walk their streets due to snow or ice, no one will be able to attend these health centres or hospitals in the first place.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	oh, and have a look at those 'grey' slabs in bathgate (george street precinct) those are very slippy when wet and yet again, not a priority for gritting when icy or covered in snow so a new grit bin or two might be an idea, after all, A slip, trip or fall will only lead to other services becoming stretched, such as doctors, hospitals etc	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Winter Service policy treats this area accordingly.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	access to education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	access to good housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to good health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The lack of policing in the area. ; Anti social behaviour of teenagers and their lack of respect for their local community.; crime has gone up - having to make sure my doors are locked, and making sure my elderly parent has hers locked at all times. Drug use and dealers are at a high and not hidden. Drug dealers put into schemes beside lond term house owners and the elderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	the town looks shabby - no continuity to shop fronts and signage. Gutters not cleaned and foliage growing out of them. From the Holygate down to Station Road is supposed to be a Conservation area!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of community. Consultation with community (especially elderly and disabled) re accessibility . e.g noted acedale car park just had parking bays re painted - no disabled bays ? oversight.;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having places to meet with others too feel safe and integrated with other communities.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open spaces which are safe to walk.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Having good transport links with Edinburgh and other areas	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Having good GP facilities and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	I believe we should look at all areas in our community with mental health in mind. ; Reducing isolation, loneliness and developing community services where we can all come together and learn new skills in a supportive environment is what I would aim for.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Job security and a limit on the cost of living	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	FINANCE & PROPERTY	a limit on the cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public Transport is not always possible from my location therefore driving is essential. I also could not afford to pay any new charge for parking at my workplace if this were to be imposed.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Healthcare, including mental health support.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime is an issue with teenagers in the village so more police presence. (community policing). More community space ie. allotments,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We are a growing village, but need more shops and reduced costs of hiring the Community Centre so that it can be utilised more.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	green space, which is currently being eaten up by EXPENSIVE private housing	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	We would like the ability to travel around West Lothian in a timely manner on safe, regular, and reliable public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reliable transport links (Train & Bus). Cost of living.and fly tipping (shopping trolleys in river & tipping at recycling points)	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
5	FINANCE & PROPERTY	support in tackling the cost of living crisis	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We need more doctors practices and we need a properly functioning hospital as the population has increased so much	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	vandalism,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	local cops on the beat,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	street cleansing	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	local transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunity	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better priced shops for oaps,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Having schools in West Lothian that cater to the needs of all children and attract quality teachers and Management Teams that will do the best for our children.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having access to safe and clean place to walk with my husband or dog.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in my own home/street.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a good police presence to prevent against and solve crime.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Having access to medical and dental care when it is needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I feel education very important	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green space is very important so people can get out in the fresh air and exercise to keep the physical and mental health in a good place.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	OPERATIONAL SERVICES	Also, it is very important to have great job opportunities for the local people to keep the economy going and the transport network so people can travel to and from work without using their cars	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The amount of housing projects in the town are concerning at the moment as feel the facilities that are available will not be able to cope with the influx of new residents	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I feel health care very important Not that I use the facility at the moment but care facilities is very important to keep our older generation, who have already put into our community for years, are looked after and cared for.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	We need jobs with decent pay & conditions, sustainable jobs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The state of the roads is letting us down, weeds are growing out of all the kerbs	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More social housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Better bus service-especially in the evening.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More local shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintenance of pathways and trails that have been left for a number of years now resulting in inaccessibility	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	The environment that I/we live/work/spend time in needs to be attractive, well managed, capable of mitigating and adapting to climate change and recognised as a key factor in supporting West Lothian's future economy and therefore its society. Accessibility to good quality open space is paramount for attracting and retaining communities, developers- and investors with knock on effects for employment, facilities and health and well-being.; The open space that the Council owns/is responsible for must be valued and given the capital and revenue investment to support officers in providing well maintained parks and other green spaces for communities.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council's Biodiversity and Ecology Officers are currently reviewing and updating the council's Local Biodiversity Action Plan which will be used to identify and introduce more long term and sustainable projects that will benefit from natural assets. The council has a 10 year capital investment programme to maintain and improve parks and green spaces.
5	CORPORATE SERVICES	staff development opportunities to have the right people in each job.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	tackling anti-social behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Roads and side streets not being cleared of weeds etc. social housing not maintaining their gardens.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing in green areas we need to preserve our green spaces.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green places are very important for all people.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education opportunities for all adults will lead to better employment opportunities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	easy access to broadband	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Council houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	more green areas	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health serves	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	The gradual erosion of services and support for disabled children is distressing - yes, you may be doing 'more than ever' but it's still hugely inadequate compared to the need and whole generations of children who have some needs, but are not 'severe and complex' are being set up to fail and to struggle through no fault of their own. 20 years ago WL was a leader in this, even if still somewhat inadequate, and there was real joined up thinking and a will to succeed, but financial pressures have put an end to all of that.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	AFFORDABLE housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	A reduction in disco / club events held in the Masonic hall in Mid Calder, the building is in the heart of a tiny residential village, the noise levels are disruptive for families with young children.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. It cannot regulate the number of events at a venue that is a matter for the operator of the premises
5	OPERATIONAL SERVICES	A remedy sought for drivers parking on pavements, blocking in residents in Mid Calder.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce pavement bans on public footway nationwide.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Wellbeing education for my children and opportunities for where they can develop skills and be social out with the school environment.; opportunities for jobs and alternatives to structured schooling where the focus is on learning facts and not anything that is useful in the changing world we are living in.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	To me the most important thing is my child with a severe learning disability is given the opportunities and care and respect she deserves throughout her life, therefore education, social care and health services all need improvement.	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Variety of shops and amenities to Shop local.; More restaurants and bars; Upgrade of town centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Quality of life, safety and access to music and sports for my Grandchildren	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	things for young people to do on rainy days	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	opportunity; local economy;	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Overall well-being of the most deprived people. Concentration on childhood trauma and a system that is fit for purpose in terms of helping people recover from childhood trauma for their benefit and the well being benefits for the whole communality.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	SOCIAL POLICY	health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	I would like to see the council take a firm stance on climate change.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	The reversal of 20mph zones and adaptations for cyclists are huge steps backward. Progress and change in attitude takes time - the council should be showing clear, decisive leadership in making our streets more friendly for active travel and reducing car use. 30mph zones in more rural residential streets have reverted to people speeding at 40mph - I feel that it's hypocritical to say you are taking action against climate change then reversing decisions that support greener communities and a safer environment for children and other pedestrians.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - roads,street lighting, footpaths and parking	Not relevant
5	OPERATIONAL SERVICES	New improved transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New improved shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	moving private and public businesses towards net-zero. The council should be leading by example when it comes to net-zero practices	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	up-keep and creation of green spaces,	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	affordable and effective public transport (electric vehicles)	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community initiatives,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	When you go out your front door the first thing you see/ notice is the environment. Are the open space areas tidy/ attractive/ safe. Are the areas litter free, road channels swept/ weeds kept under control. The Environment affects everyone and and the open space whether a path, road, general open space area is used by everyone and affects how people feel and view the surroundings they are in on a daily basis. Areas are being maintained less and less each year and require budgets to be increased in these areas to improve the quality of our environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	CORPORATE SERVICES	More benefits for public sector workers, not just pay, e.g. discounted access to leisure facilities, better access to healthcare, restaurant vouchers, annual passes to attractions.; ;	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure facilities.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage community to volunteer & be proactive within community to create a healthier, friendlier community, with a reward scheme for volunteers e.g. earn food vouchers or leisure vouchers, especially for the unemployed or low income families; this will in turn give people a purpose and to thrive for a better community. 😊	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Improvement in GP and primary health care services, more allocated time at GP appointments, easier appointment system, hospital waiting times.; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better care for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Rising prices	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	Cleanliness of village. and Unreliable bus services.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	limited shops without travel.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education and leisure	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I also feel most people are being hit really hard financially at the moment even when all the household members are working.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	As a women it is important for me to feel safe in the community, at the moment I wouldn't walk anywhere alone at night and wouldn,t allow my daughter to do so either	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment. reducing poverty - reducing unemployment and poverty should be positive for society as a whole.; reducing unemployment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Having good access to health care and social care for all when required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	access to child care for Eligible twos/ childminding	4. The council is already doing this.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	sport and good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to local services	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think that housing estates that have been newly roughcasted look so much better and help the overall feel of the community. These programmes must make a difference to those living there.	4. The council is already doing this.	HCBS - housing stock condition and repairs	In many cases this new roughcasting is the installation of an external insulation for homes with no cavity walls. So not only is it providing a visual improvement it is helping tenants financially through improved energy efficiency
5	OPERATIONAL SERVICES	Protection and preservation of green spaces, nature and wildlife as nature cannot look after itself when man ploughs on with development and crime regardless. Wildlife and the outdoors gives so much pleasure and if it was better promoted and marketed it could help the recovery of many with mental health issues who know no better than to look for the next prescription.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council is currently developing a strategy to improve biodiversity but allowing areas to grow naturally. In addition options are being considered for planting tree, flowers etc. The council has already made changes to weed management processes to reduce chemical usage.
5	OPERATIONAL SERVICES	Livingston Boulevard needs investment again as it and the Christmas decorations look really old and faded. Bathgate and surrounding towns need all the help they can get too.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council already installs Christmas decorations within the resources available
5	SOCIAL POLICY	As I age and stop working, social networks and quality healthcare become ever more important.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Pay.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	Need more activities to do indoors and outdoors accommodating all ages,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport needs to be more available and a lot cheaper.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Need to address Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community Centre's being active with plenty of classes on (East Whitburn community centre has been a god send for classes, and is extremely active and local.) It's a great town and not much to be improved on.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport flows through regularly, always get bin collections regularly, a nice safe area to live with great people around you.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe public areas to take children/pets. ☹️	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I realise that the effects of COVID has had a knock-on effect for many services. Transport - continued road works, disrupted rail travel, bus journey times.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I realise that the effects of COVID has had a knock-on effect for many services.; ; Retail - too many empty stores, too many hair/nail bars, too many fast food outlets. Not enough quality local stores, lack of quality dining out establishments.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I realise that the effects of COVID has had a knock-on effect for many services.; Healthcare - waiting list times and availability of	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Bin collection can be disappointing and very ad hoc; ;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	That bus links to major towns is not great especially for people who don't have cars.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Road and infrastructure of our roads throughout the year are over looked and not maintained properly; ;	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Internet and phone lines are so rubbish.. But hopefully fibre is coming soon	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Need improved transport links in Winchburgh. Fast growing community, bus service is diabolical, no train station (despite promised by developer). Large amount of cars, and feel unsafe even trying to cycle.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit. Events for the community. Businesses that help bring a community together. Enterprise initiatives and facilities for community to meet	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	No playpark facilities in Dedridge West and never has been! Poor street lighting makes walking after dark very frightening and unsafe for women.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian including Dedridge West. The council is currently looking at options to improve community safety for women across West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe when out in the community - there are regular reports of crime such as break ins, people of all ages being attacked / hurt by others.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport isn't great for people who don't drive both buses and train services. Access to taxis is terrible especially at the weekends for young people trying to return home from social activities. This puts people at risk of having to walk home with the possibility of being faced with anti social behaviours.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Working in social care there are evident pressures on services and provision for both health and social care. ; ;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think improving activities for youngsters is important. This would reduce anti social behavior of groups of children and teenagers. I also believe helping our communities survive the economy right now is important.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Things for the kids to do, Getting places easily and support for us all.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	access to sport and leisure facilities,	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links, green spaces and places to get outdoors.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Activities for the youth and old people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community centre,	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Enforcement ie policing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs, ?	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good housing	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local services eg shops; Diverse youth sports groups	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Schools having the capacity to support the growing village;	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	As my children are beyond school age schools are no longer important to me personally, but education is still up there as the most important for the community.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care is also very important.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to facilities and services for all ages of my family from learning to swim from my mum keeping active	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	swimming pool being open, Support for school kids after lockdown.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being safe, library being open,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	being able to use public transport to get around without the fear of being stranded out of village.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Continued support for the carers kinship and otherwise.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel that there needs to be more services for young people who are leaving school to access along with some more jobs opportunities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to appropriate sport and Leisure facilities for mental and physical well being post COVID pandemic	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Need more Social housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	the environment such as street and pathway cleaning.	4. The council is already doing this.	Operational services - litter and street cleansing	Frequencies are determined by codes of practice which prioritise areas of high footfall over those with less footfall.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	access to healthcare and care support.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	high speed broadband,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	good access to health services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care for the elderly or housebound	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe walking routes	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through partnership working with Sustrans
5	EDUCATION	Access to leisure facilities should be affordable to everyone.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	affordable social housing rather expensive private housing, with cost of living very few young people can afford	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Everyone should feel safe in there community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	free parking, ☐	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	working with communities	4. The council is already doing this.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	keeping the infrastructure well maintained,	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	parking spaces,	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	getting healthcare when needed,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having community spirit, having services that speak to the community and actively listen.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being part of a community.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping transport flowing while new estates spring up. Providing local shops for community. Encouraging local businesses rather than chain stores.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	improvement in local facilities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	invstment	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Nighlife could be updated, provide more shops/leisure facilities, provide more housing opportunities for different categories of people as only low income is currently prioritized so not much scope anyone else.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	making sporting facilities better priced for young people and working class families	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Dog Waste	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	OPERATIONAL SERVICES	Improvements to footpaths	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources and improvements are carried out in partnership with SUSTRANS
5	OPERATIONAL SERVICES	Traffic calming measures	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education for children	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care for children	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	equality	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	childcare support	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	clean streets	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs, access to employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to various sports activities/grounds for wheelchair uses.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	We will look to further develop access
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to shops.Access to take away shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Reducing our impact on the planet	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to affordable and secure housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Reducing inequalities ; You can still practically pick out the kids who are going to end up in prison, or suffer from addiction problems, or have teenage pregnancies, before they have even started school and that is just sad and wrong. Increasing intervention and support for them and their families would pay enormous dividends down the line ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	family friendly open spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	access to good reliable transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People need to know they have a voice, that they will be listened to and that their views will be respected and used to help to effect change for the better. People need to feel valued and connected, across generations. They need to be encouraged and empowered to help improve their community, eg through community gardens, litter picking, provision of allotments, etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Health and wellbeing - green spaces, outdoor activities and leisure provisions to stay healthy and active.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More council housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Better transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	less private housing	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More mental health support for people in crisis	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more available and better housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to mental health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be great if we could protect the amount of open spaces available to the public, and not build on top of existing green belt land	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Pavement repairs for safer walking with more dropped kerbs.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improved public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better variety of shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There used be representatives of agencies like council, housing, police and such in community centres. It allowed people to get to know the agencies and know their services. However covid and of course financial restrictions means this stopped. I just think having for example access2emoymment and advice shop drop ins would be good to have back.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and responsibility of everyone for their home being kept well to maintain an overall standard which leads to other having more respect for the area they are in	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	upkeep of the streets	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops of a decent calibre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	a good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open green spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	choice of jobs in the area.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Oh my goodness, this is so repetitive! People should have access to good quality, safe housing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	accessible healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The dog fouling is a joke dogs doing there business outside my door I got a camera fitted to catch the people who let there dogs mess without cleaning it up	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently employ Education and Engagement Officers who have powers to issue Fixed Penalty Notices for dog fouling.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport is essential to me as I need to travel to and from Edinburgh to visit my family as I have health issues so I need to know I would be able to travel to appointments.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My family and I are becoming more and more concerned about the amount of Housing and other development taking place in and around Livingston. One of the main reasons that I, my friends and neighbours moved to Livingston was that it is a very green town. Slowly but surely however, housing and other development is encroaching on and reducing our green spaces. People need access to green space for their mental and physical wellbeing and in the interests of the environment we don't want to be forced to drive to access it. This type of development has an impact on wild life too which I think we too often disregard; we are as a community constantly eating into their habitat. Lastly, I think we should leave road verges to grow wild to encourage insects; this in turn will encourage and increase the number of birds and other creatures that live off them and enrich our town and it's wildlife. If we were to spend money on wild flowers for example and plant them on road verges instead of diesel for the grass mowers the place would be far prettier and environmentally friendly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	To have better public transport links into Glasgow and Edinburgh, especially from areas such as West Calder, Addiewell and Fauldhouse.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	Stepping up the transition from ICE engined vehicles; increasing the availability of electric charging points.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	3. Really driving the climate change agenda - eg 1. getting the waste management message out there. The info on green bins related to cost savings, rather than stressing the need to move away from landfill.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	1. The whole 'feel' of our local environment. It is looking increasingly unkempt as cutbacks in open space maintenance become more and more obvious. That has a negative effect on people's mental well being, and on how they value their local area.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	2. Joined up public transport. Whilst not all of this is withing the control of WLC, they do have significant input and responsibility.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Aside from the benefits of living here, one significant blight in recent months has been the increase of traffic again. This has been accompanied by higher speed as well, all of which detract from the quality of our place.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Uphall has offered a good standard of living, with access to many services that matter but it feels increasingly likely that it will become more difficult to access these services unless positive action is taken. ☹️	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sense of community ownership/leadership with support and help from the council.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Supporting working families and their children	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	rent out of control can't be described as affordable housing anymore	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Vandalism	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing in need of repairs too many empty houses sitting for long periods of time	4. The council is already doing this.	HCBS - housing stock condition and repairs	In almost all cases homes that have been returned to Housing when a tenancy ends are returned to service within a month. As these homes may have been occupied for decades there are often properties that need extensive repair works or significant upgrades before being returned to active use.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	lack of transport to Harthill bus services,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	lack of local employment opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	lack of large food stores	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I work for the Council and am the sole earner for my family. Money is tight, therefore I would feel very strongly against any parking charge that may be introduced to park at my work place. I understand the need to increase funding, but having to pay just to park at work would cause me financial hardship.	4. The council is already doing this.	F&PS - council tax and charges	West Lothian Council agreed in February 2019 that the workplace parking levy would not be introduced in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green space	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The feeling that you can contact the police in a semi emergency.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	An environment that does not look neglected.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Having access to affordable childcare. There is a crisis in Winchburgh just now, as despite the council approving thousands of new homes and encouraging families to move to the area, there is absolutely no access to after school care. The current after school club is at capacity, and despite 3 new schools and a leisure facility being built, has no space to expand. There are 104 P1 pupils - 4 P1 classes at Winchburgh Primary School alone this year. With Holy Family PS moving to the other end of town, childminders now have to choose which school to cater for as pick up at both is now impossible, and therefore reducing the number available to parents. Current Holy Family pupils already with a space at the after school club may be asked to use a taxi to get to the after school club - at a time where we are all being asked to cut emissions and with the impacts climate change is already having, this is ludicrous. Surely this crisis could have been foreseen? Why is it left until the summer before the new term that these issues are raised? Appalling planning.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	For me the provision of quality, pre and post school childcare is vital to me being able to retain meaningful employment. It's not a luxury - it's entirely necessary. The situation in Winchburgh, where there is no childcare after school (except for a small number of children already attending Little Flyers) is unsustainable in a growing village/town. The solution needs expedited.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	WLC is very top heavy with senior staff who don't get the younger new west Lothian generation. You need more demographics in senior posts that are switched on and in-tune with the community. Staff / officers with the approach of it was okay in 70s, nothing will change, the council will always be the same.... are what is costing you money. They don't care about the current or future generation, they care about what they get at the end of the month and package they get to leave WLC well before retirement	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to public services	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	allowing the community to engaged more on local issues, having their issues and voices heard but also acted on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	access to arts and cultural services.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community cohesion	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Cleaning up the borough, thoroughly & properly, Not just sending out litter pickers to clean the main streets. Give cleaning operatives back the wheelie cart with a broom, so that pavements may be cleaned effectively. Sweep up grass cuttings after grass has been cut, especially in residential areas. Weed control needs to start earlier, not necessarily using weed killers, but hand weeding before the weeds take over.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides street cleansing operatives with wheeled carts in a number of town centres. Grass cutting teams are currently provide with leaf blowers to blow cut grass from footpaths but it is not practicable to do this during wet periods. Weed spraying is undertaken between April and September each year. However, this is weather dependant. It is not practicable to provide resources to hand weed all areas.
5	SOCIAL POLICY	Community payback should be used to clean up the borough. The council should be leading by example to tidy up the community, not being the leader in littering as they are now.	4. The council is already doing this.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and reduction of crime and drugs in the area amongst young people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	At my stage in life with my kids near end of high school, and my mortgage almost paid off, the things that are important as schooling/university, job security, safety, and health care.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	But most of all climate change and moving to truly green energies is the priority.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	EDUCATION	Childcare including early years and school wraparound. This helps productive people generate tax for W.L to pay for services for all.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	This is currently being explored through the introduction of discretionary charging in Early years

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	To have equal opportunities as other surrounding villages/towns. At present WLC base funding on the size of a community I feel this is wrong. This is actually unfair and possibly discriminating smaller villages. This says if you live in a bigger town/ village then you have scope to achieve more exciting projects and have an actual chance to make a difference. You also have more facilities to benefit from to add to the ones they already benefit from, attend and access a multitude of different services as the funding for larger communities is way higher and has the scope/potential to make a difference in the community. Where smaller communities have to think small and even if funded will still have to fundraise in order to make any difference. Our community has one of the lowest crime rates and is a nice place to live but is does lack in ammenities. Our kids deserve the same recreation/opportunities as other areas but they won't get it as funding will NEVER meet the costs involved for them to stay at their doorstep, no our community has to go elsewhere for everything even education! Currently funding also based on out of date population figures for our community.	4. The council is already doing this.	F&PS - council priorities and budgeting	There is investment in every ward in the council's revenue and capital budgets. Specific funds or grant are subject to specific requirements. The council will explore ways of delivering services and community activities in local areas.
5	EDUCATION	places for children and things for them to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A safe place to raise my children a place with community spirit and good values,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Additonal needs funding and education funding;	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Having more youth activities or spaces;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Being able to afford our bills;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	Mental health funding	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Youth club; Children's work;	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local drugs issues explored and less dealing horrible.impact.on children and families.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Courses in partnership folk can go to instead of traveling to college. This is super important.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community centre is good but parking is an issue when it's busy	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	No public transport available, means we have to use the car all the time.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The levels of traffic going through the village and the noise this creates	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The lack of parking for the village pub is also an issue, making it difficult for residents , especially after a shopping trip or	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
5	HOUSING, CUSTOMER & BUILDING SERVICES	The library service is another service that always get targeted by the council when ever cut backs are announced.The lib are restricted as it is as is the the choice of books especially new ones .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Drinking in the parks of groups of youngsters means in the evening especially certain area are no go for ordinary law abiding folk who want to just go for a walk.	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I like the open and green spaces in Livingston but these seem to be eroded by the council over the 45 years i have lived here. Walking in the outdoors dosent seem to be priority for the council. Council staff say they listen to folk but i doubt it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Generally WL officers are doing a very good job for which I thank them	1. The respondent feels that this is important to them/their community	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	I would like West Lothian to find ways to positively bring more people out of poverty rather than shoring them up with food banks which are now just creating a dependency.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	An overhaul of the Social Care and Social Work Departments. The standard of service is not fit for its purpose. Care providers are not vetted closely enough before placing clients with them. The Care Provider will tender, knowing they don't have the staff to cover and provide for the clients' needs. Telephone calls instead of face-to-face visits don't work for older people.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	sports	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Proactive encouragement to do better for yourself and each other. Stop handing things out for nothing to people with an entitlement attitude who could contribute but choose not too. WORK NOT BENEFITS	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.


YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Good schools and facilities for children.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintenance of roads, roads connecting Livingston and Bathgate with Linlithgow don't feel that safe to drive on due to potholes and large deep dips at the sides of narrow roads.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	SOCIAL POLICY	Access to different health care providers, e.g. dentists, doctors, pharmacy - NHS dentists especially. Linlithgow in particular needs good facilities for older people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to recreational and leisure activities and plenty green spaces (we re very fortunate to have those).	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Definately education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	a feeling of belonging to a safe, thriving community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	I have said that my children's education is not important but there should be a "not applicable" option.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	quality of schooling for our kids.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime levels	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	local amenities and country parks are most important in my opinion.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	public transport for access to the major cities	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Promoting more sustainable transport options over building more roads (which just increase car journeys).	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensure our town is sustainable and not over developed which would over stretch existing public services and destroy green spaces and fields.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Children's play parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Open Spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community 	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	SCHOOL	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	SAFETY	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	ENVIRONMENT	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The wild life in East Calder and the surrounding area is being decimated because of relentless housing developments being built on green and brown spaces. Roads and health facilities cannot cope with the significant increase in population. Parking is insufficient around the town centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Living in a safe, clean environment is most important to me living in WL. At this moment in time, I feel that this is not the case. Crime appears to have increased significantly in Armadale and it does not feel safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The roads, and streets need major attention and everywhere is overgrown. It is unsightly.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I shop outwith Armadale mainly due to costs and severe lack of parking.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Reducing the cost levied through council tax	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
5	OPERATIONAL SERVICES	wasted money on the 20 mph system road signs and markings	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	In my view the council are too soft and need to improve their management skills. Council worker examples of failings	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I witnessed two council operatives removing the 20 mph signs one holing the sign whils the other took out two screws , the sign was 200mm in dis, and the operatives had a lorry as their transport.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Oakbank tip 20am any morning and you'll see eight or more council operatives on site having their 30-40 minute tea break, but don't ask any of the operatives for assistance as apparently they're not allowed to touch anyones rubbish.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	council vehicles being used to uplift workers from their homes to their workplace and home again post shift , Why ???; Generally the management of council workers is very poor!! Bring back the days of what the boss says is the rule!; Too frightened of union actions etc.	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community Centres	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	littering and dog fouling - education, signage and fines for using pavements, open space and woods as dog toilets	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Open spaces. access to them and not building on more land. schools - all bursting at the seams as new houses and new families but not bigger/more schools.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	new builds should be more eco friendly and grants to make less efficient housing more efficient ie boilers, insulation etc;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having local train station	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Already stated the increase in housing around Mid and East Calder without any increase in supporting infrastructure. No longer villages just an extension of Livingston soon to stretch to Wilkieston, Ratho and beyond, horrible. I am aware my displeasure will change nothing and the green areas will continue to built on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A lot of new houses built but they seem to be aimed at the top of the market - often too expensive for local people, to be able to afford. People born and brought up in WL are unable to stay in the area. What affordable housing is built is usually of a much smaller size and in the least desirable parts of the estate, immediately making the new owners feel like they are inadequate. Developers know how to fulfill the Council/Scottish Government's requirements to provide more affordable housing to the minimum extent, in order to get planning permission for more expensive (bigger profit) houses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Fibre - people are encouraged to work from home more but there are still areas of West Calder (albeit the outer edges) that are still on standard broadband.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being safe ; housing; being part of the local community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Roads and paths need doing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	SOCIAL POLICY	very important to extend St Johns Hospital, and bring back centralized surgery.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social Care and Health	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	remove council jobs that are either unnecessary or over paid	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Check we get good value for money ie not spending on vanity projects, remove services that are not essential,	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
5	OPERATIONAL SERVICES	Better roads, less speed bumps and cycle lanes. Stop wasting taxes on measures which add to dangers on the roads.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Active travel provision; Safety on the roads when walking & cycling	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	EDUCATION	My child no longer goes to the local school, as they were unable to give him the support he needed due to the amount of children and staff issues.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community centre, its important for affordable and friendly places to go, this has all changed and nothing is accessible anymore.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schooling	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	FINANCE & PROPERTY	Being able to meet my bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	the health service. being able to get access to a doctor or health professional without having to wait weeks for an appointment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I have already. West Lothian adult education opportunities are poorly served unless you want to go to Livingston to the college - when people get in from work the last thing they want to do is get on a bus or drive for 30 mins then find there are no parking spaces available. It also add to climate challenge having everyone travel using carbon.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Officers to review opportunities for access to adult learning
5	OPERATIONAL SERVICES	I would like to see an improvement on Public transport. Not everyone drives but still have to get to work and feel safe when walking in in isolated areas where there is poor walkways and no public transport. I have to walk from the bus stop I get off in rain, snow and dark mornings and nights and don't feel safe.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The biggest thing is equality regardless of if a home owner or council housing there seems to be big inequality regards this with the department of old age pensioner's suffering at the hands of disruptive neighbour's.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Stricter rules on pubs from serving alcohol late into the evening would help, I have witnessed a number of serious assaults on the High St including a bar man getting glassed & his arms broken in an attack, on the evening of the Marches 2022.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. It cannot regulate the circumstances at an event. All licences are subject to conditions but enforcement is a matter for Police Scotland and concerns about the manner in which an event is operated should be directed to them
5	EDUCATION	More provision must be given for Teens+ in the town. There are so many playparks but from ages 8+ the provision falls off a cliff, which is leading to youth crime & anti social behaviour.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-Social Behaviour.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	2) Safe Travel & Provision. Widening of the High St for Pedestrians and dedicated Cycle path running through would help. The entire town is only 2.5 miles from extreme-extreme. There is no need for anyone in the town to drive a car to the centre or rail station, if safe provision is given. It's miserable that my child can't cycle to school for fear of cars & traffic.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	A focus on safer routes around the town (not in a car) would also help. In Linlithgow currently, you need a car to get safely to the Cricket Club or Leisure centre for example. But if you don't have a car (which all youths under 17 don't have and only those with some cash 17+ do have) you are stuck in the same location, leading to boredom/anti social behaviour. Or worst social isolation, turning into phones, social media and no exercise leading to health problems such as obesity. Safe travel provision would help alleviate this and providing public facilities for the lost & forgotten ages of 8-17.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	OPERATIONAL SERVICES	Linlithgow needs a skatepark, pump track or the cycle track to be created to give other activities.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is supporting the Linlithgow Development trust is providing a cycle track and other amenities at Kettilstoun Mains, Linlithgow.
5	OPERATIONAL SERVICES	1) Pollution & Car/HGV Traffic. High Street in Linlithgow is being held back by the sheer volume of traffic and it's use by huge HGV Traffic from companies based at the West of the Town in the retail business parks. HGV's travel through the town centre to access the motorway. This damages buildings, roads and makes the High St unpleasant for pedestrians who are there to spend money. A safer, more pleasant High St would increase rent values = more income for the council.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Public Community Council services are all important	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	waste collection and recycling must be invested in and improved	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Something for the school children to do to stop them causing trouble would help everyone	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Blackridge has a good community centre which provides activities for the older people as well as a library for all ages.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links are good and having a bus pass means we are able to get out and about. We are getting more new build houses in our village but if any more are built we will lose the community feeling. We could do with an aldi shop which especially nowadays with things being extremely expensive would help.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	There is a lack of social areas for teenagers/young people to go.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe areas to access for dog walking for lone females.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	The school is great for the community and could benefit from more facilities eg MUGA.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The children's play park could do to have more fun things for them to do, it is very inadequate in comparison to other village parks.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use. These are destination locations are intended to provide additional play value to children. It is not possible to have these parks in every village or town.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having no shop is very difficult especially for people who rely on public transport.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and particularly anti-social behaviour by high school children. My husband and I have had our property vandalised. We have reported vandalism to council houses. We have reported 5 deliberately set fires in a short period of time and have had objects thrown at us whilst walking down the high street. ALL of these were carried out by school age children,	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improved condition of local roads particularly connections with Livingston.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Business support	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Continued social care levels.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	keeping anti social behaviour in check	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	access to services and shops good access to parks and green spaces	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	A good range of accessible and modern leisure facilities, particularly those indoors for winter/ bad weather.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	There are many positive things. Suggestions for improvements on topics most important to me. Public transport or good active travel links to access existing West Lothian services and facilities. For example, to get to Beecraigs Country Park from Livingston you have to walk/cycle on a road uphill with blind bends/summits with 60mph road traffic, or, bus/train travel via Edinburgh and Linlithgow. Continue to maintain the core path network, but more regular removal of broken glass. Plant small native trees in unused Council/Almond Housing ground.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	Help for people in poverty, especially children and disabled people	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable, quality housing 1 or two bedrooms rather than all 4-5 bedrooms and too expensive	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Support & appropriate facilities for people with additional support needs locally and complex needs in local area	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Not enough social and hoilday groups for asn children & teens & adults and carers eg Nature walks & bike rides & community garden around Eliburn and other areas art classes and music classes and trips away for all asn children, teens, adults and carers.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Reduced crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bins emptied	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Roads looked after	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Availability of local jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More support for the elderly living alone	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Services for older people	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal safety - police presence to prevent crime maned fire stations	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for young people	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	nursing staff shortages	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Young peoples mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	services for the growing elderly population	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The aesthetics of the community areas to be maintained to a high standard to hopefully raise the expectations of those living, visiting and using the area.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop relying on volunteer groups and council to pay a fair wage to those employed to carry out the jobs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop paying out to those who feel "entitled". Start enabling individuals and provide a sense of pride and worthiness by making individuals accountable for their actions.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop expanding our small villages. Improve the current infrastructure as you have brought our villages to their knees. Look at protecting and improving the green space you have left us with.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Activities and safe spaces for young people. Allow them to play and keep them off the streets which will help prevent anti social behaviour and reduce complaints of bad behaviour which escalate into people feeling unsafe	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean streets	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Suggestion - School pupils doing litter picking in and outskirts of town. Nature lessons fife school pupils (if not already done).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More drive to encourage environmental concerns.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	Did fouling is especially bad just now (more dog bins?)	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has a small Education and Engagement team that patrol and issue fixed penalty notices for dog fouling offences. They also deliver educational campaigns to promote prevention and behavioural change. The council is also currently reviewing its Litter Bin plan to ensure bins are located in the correct locations.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More bottle banks?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	If suggested, please advise the service of where the gaps are and these will be considered
5	OPERATIONAL SERVICES	Public transport could be better.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Reduce erratic driving/speeding - Linlithgow bridge in particular	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow is a lovely town to live in, many people strive to make it so with local markets, book shop talks, outdoor activity.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Involvement projects in community better advertised	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	opportunities for employment for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to services and support for those with additional needs, those living in poverty	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If we have lots of decent jobs, housing and conditions, help with employment that would be great	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools(primary and secondary schools)	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	more pedestrian paths to encourage exercising	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	accessibility to public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People in good jobs with a nice area to live in.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Concerned about the way Broxburn is evolving into a "dormitory town", colonised by middle class professionals who'd prefer to live in Edinburgh but can't afford the city's house prices. These people have no connection with the town, nor do they want any and too often have quite a contemptuous attitude towards the indigenous population. Broxburn is in danger of becoming a middle class suburb of Edinburgh to the detriment of people who have roots here.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Older population are not considered with respect to access to services. Not everyone can, understands or has the confidence for online access to absolutely everything. The lack of face to face interaction can leave the most vulnerable in your population isolated which can cause much more harm	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can be gained by accessing public computers in our buildings and asking for help from staff
5	HOUSING, CUSTOMER & BUILDING SERVICES	Lack of community policing. Anti social behaviour increasing. Vagrancy increasing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The cost of moping up after events happen is not a great financial plan.	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently recharges event organisers for clean -ups after organised events.
5	TRANSFORMATION	Council culture needs to improve with respect to efficiency. This would save money. Innovative ideas and open minds are required as we move forward.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living is through the roof	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	the area is overgrown with weeds, especially around East Whitburn, they are everywhere, can we get this dealt with?	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	standard of living ☹️	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good jobs. we need sustainable jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	NHS is struggling, appointments	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Sufficient policing so issues can be addressed quickly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	an improved co-ordinated transport policy	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support for new and existing businesses	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Having leisure facilities/classes available in the community to attend and meet others in the middle age category.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrading housing from use of septic tanks to linking with the main sewerage systems.	1. The respondent feels that this is important to them/their community	HCBS - housing stock condition and repairs	The number of septic tanks connecting to council properties is very limited and generally for buildings which are a significant distance from mains sewer systems.
5	OPERATIONAL SERVICES	Having access to green space and better parking in the town to access doctors, swimming, shops etc.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Living in a good environment-being able to relax at home without the ongoing issues from local business, noise impact, loss of privacy, light pollution etc impacting our wellbeing and mental health, with requests/complaints going unresolved over a long standing period of time.Planning not being granted to businesses right beside residential housing. ☹️	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better access to medical services ie timely appointments, prescription waits etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The financial cost of living continuing to rise.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	FINANCE & PROPERTY	the cost of living crisis is just as bad for employed persons as it is for those unemployed and on benefits - if not more so as we also have fuel costs etc and travel costs to get to work as well as the cost of work wear etc.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport is a nightmare in west lothian especially from Fauldhouse and Whitburn to and from Bathgate and Livingston as services are randomly pulled and do not arrive as scheduled without any prior notice so you stand at bus stops waiting for ages which has an impact on people getting to and from work	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	feeling safe and having a good place for my child to grow up and have opportunities for jobs etc	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Getting a council house as it is very hard	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Variety of shops needs to be improved instead of just take aways.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community renewal and community engagement	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Most important is education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open space	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good paying jobs ☹️	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health and social care	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Need more facilities for the teenagers to stop them just hanging around the streets, give them somewhere to go.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	people fell they're entitled to everything free and stamp, the feet when told no	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Benefits are determined by Scottish and UK Governments.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety for all, anti social behaviour has gone up since the pandemic	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	having good links to the Cities Glasgow and Edinburgh, the last trains area a joke and a bus, well I see more buses broken down at the side of the road than cars these days, I drive for a living every day so yes I see them. Rail fares are driving people back into the car.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The local Community Centre. For a village the size of West Calder, it is the only real focal point and must be kept open. It provides many excellent services.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Also access to sports and leisure facilities. Must be affordable by all	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health services and social care.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I feel that public transport is most important.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The village has seen massive expansion and investment and it would be a shame not to provide the correct infrastruture to support the growth	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Support for families, good quality childcare and pre school education	4. The council is already doing this.	Education - wrap around care	This is currently being explored through the introduction of discretionary charging in Early years
5	HOUSING, CUSTOMER & BUILDING SERVICES	affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Fix road potholes.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to open spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retention of our green belt spaces and fighting back developers trying to build on green sites instead of brown sites	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing costs are astronomical and local young people cannot afford to live in the town, hence many move to cheaper outlying areas. More affordable private housing as well as social housing need to be considered.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	It is very important to be housing the right kind of people into housing estates as this can be a big major factor with putting in different age groups or single people into houses that have young families as this is a concern over noises and weekend parties so I feel this should be looked at before housing people	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need. The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
5	EDUCATION	Good Schooling -Appropriate support, care and education for all children, but in particular offering appropriate levels of additional support as and where required for children with learning or additional needs within mainstream settings as a means of meeting all learners needs.	1. The respondent feels that this is important to them/their community	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Services feel particularly difficult to access due to increased housing, covid, inability to fill positions etc.	9. The respondent made a comment on the survey question	HCBS - community facilities and customer services	All vacancies with housing services are recruited to as quickly as possible. However, due to the specialist nature of some of the tasks undertaken by officers in Housing Services it can sometimes prove difficult to find suitable candidates to fill posts. It should also be noted that Housing Services, like all other areas of business, have experienced higher levels of absence, as a result of the COVID 19 pandemic.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to community groups and support for care needs for the elderly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to NHS Services as and when required. Limited social care services for the elderly which promote social and cognitive stimulation. Access private services financially are unsustainable.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	local amenities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to education and leisure facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing, Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	outdoor facilities for children/teenagers	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Access to health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Dealing with crime, in particular theft, burglary, anti-social behaviour in form of threatening behaviour and damage to property and wreckless driving and loud reving of vehicles in particular motorcycle/bikes at all hours.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social interaction	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling crime and antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a save environment to raise my kids.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping criminals in council housing away from people who own their house.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Keeping public transport to big cities reliable and affordable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Make houses affordable for young professionals to buy so we don't end up with an ageing population.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	council being able to act on small requests for improvement at once eg small sections of pavement on popular roads, to improve safety. Requests in past have taken years to action but council still spends my money on useless projects	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The lack of affordable housing needs to be addressed. It's all well and good building estates with thousands of houses starting at £250k but who in west lothian can afford that? Those houses look great to those moving out of the cities to move here but they also get paid better wages for working in Edinburgh/Glasgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Support for the elderly will be key with an aging populations	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good educational settings for my child to learn in	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	after school care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Accessible green spaces	1. The respondent feels that this is important to them/their community	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of infrastructure and the increased development on green field sites which seem to be providing only one type of housing.; Also concerned at what appears to be a lack of coordinated planning with regards to the High St with the appearance of ugly gap sites.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care within the community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Also important on a different scale is tackling antisocial behaviour such as graffiti, vandalism and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	littering/people not picking up after dogs.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Additional emphasis is needed in Linlithgow on climate focus and decreasing traffic.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through climate change strategy
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour in Monklands Road has increased as council are housing homeless people in what should be family properties .The law needs to allow stronger sanctions to work as deterrents . Also the gardens are in states off neglect. My neighbour has fenced off the bottom of his garden and never pulled a weed out in over 10 years . Some other houses have broken windows and boards put up they should be replaced and rent increased to cover the costs	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - crime and ASB	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	OPERATIONAL SERVICES	Trees are over grown and neglected.Wild squirrels nesting along with flies and probably rats.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council manages all council owned trees on a priority basis based on risk.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe on our streets.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Important things decent local parking to support the High Street shops.	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Important things: public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Important things are healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Ensuring that the area is a safe environment and everyone does their part to carry this out.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The availability of public transport for the whole of Linlithgow.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Finding a new use for Lowport Centre.;	4. The council is already doing this.	Education - culture and leisure	Finance and Property Services responsibility
5	OPERATIONAL SERVICES	A need for more regular buses throughout the town and to Edinburgh/ Livingston.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more new housing built!- green spaces have already been used , there is already too much congestion and there are too few school places / doctors/ chemists etc.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A need for a new slip road from the M9 to reduce congestion through the town.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retaining shops in the high street and filling the empty shop units.; A need to get rid of the unsightly gap in the High Street where the Victoria Halls used to be.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	In order to have all the above we need our children to be educated, so, education is extremely important.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Today I am worried about being able to pay my utilities bill in the coming winter.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links are important for people trying to work or trying to get into work. It's also important to pensioners as it's the gateway to getting out and mixing with other people.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	We need to make climate changes to ensure the future of our children and grandchildren etc.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure Services	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good easily accessible local services.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	me and my family being safe, I worry about my teenage son going out at night and wandering the streets its just not safe, knife crime on the news all the time etc and drugs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Families and individuals earning just above eligibility for benefits should be helped financially.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	FINANCE & PROPERTY	Funding which is targeted appropriately , effectively and equitably.Council targets should be honestly communicated regularly,whether met or not .	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Leisure Facilities	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Further Education;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public Transport;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	help economic recovery. Cost of living crisis is having a huge impact and that needs addressed in more creative ways and budgets need to be spent wisely and sensibly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to things which improve health and mental wellbeing	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More activities and opportunities for children and adults. Most of them are private, and sometimes it's expensive if you have more than 2 children	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Consistent policy adoption throughout the county not just in councillors pet projects/areas	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	surviving the cost of living crisis.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Economic recovery	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	2. Quality of Education. Local schools do not seem to be at the heart of my community.;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	1. Public safety and dealing with anti-social behaviour.;	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Road safety. Pavement parking is a major problem.	4. The council is already doing this.	Operational services - roads and parking	Scottish Government will be introducing a pavement parking ban
5	SOCIAL POLICY	Health wealth and care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support for vulnerable and disabled people in our community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Ensuring efforts to support people struggling financially and maintaining access to advice and support for people who are feeling the effects of the cost of living crisis. More and more people are requiring support. Given the rates of inflation, more than ever people are experiencing 'in work poverty' and people on out of work benefits experience and even wider gap and income inequality. People need to continue to be able to access good advice and support to become financially resilient.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Tackling the cost of living crisis and ensuring our local communities and economy recover from the impact of the covid-19 pandemic.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	New schools are being built, which is also a priority.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Traffic flow needs to be carefully considered and managed (e.g. widening Langton Road up to the A71 traffic lights, and/or providing new access roads to the A71).	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Cycle lanes should be provided all along the A71 to Edinburgh due to dangerous bends and high speed and volume of traffic).	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Ensuring adequate healthcare facilities given rapid growth in local population due to new housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education for our children. My daughter is dyslexia and the education system in West Lothian has failed her in terms of support.	4. The council is already doing this.	Education - ASN	Specialised support is in place for ASN including dyslexia.
5	SOCIAL POLICY	Quality of living in terms of mental, emotional and physical health.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The ability for people to not be in poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Shared responsibility. Facilities for children. Some play parks are excellent and others very poor which doesn't encourage children to be outside.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	It sounds good!	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Easy access to healthcare. Which is more difficult now than ever before.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being able to stay in work to pay for cost of living.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	2. Physical safety needs to be improved, especially at night.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The visual environment. Roundabouts are an eyesore, grass verges not properly maintained. In general, Livingston looks run down.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	more open groups and spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education for the kids so they can leave this place.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit; Regeneration; Community driven communication initiatives and platforms	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Sport facilities,	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good restaurants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Making sure services like healthcare e.g. doctors appointments in the local area are proportionate to the amount of housing being built / are increased appropriately to meet demand from new housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	There should be more clubs for youngsters, the closing of the Lowport is very sad, as the activities they provided for young people was amazing. Young people need a focus, otherwise they will of course be at a loose end and that often spells trouble.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Police should be visible	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops should be filled, businesses should be given help to succeed. Just because Linlithgow is perceived as an affluent area, does not mean that it should not have the same money available for projects as other areas in West Lothian. Kids, businesses and crime should be top of the priority list.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Having access to facilities like transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having access to facilities like shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Having access to facilities like social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	When putting contact details on the Bullitine, kindly make sure they will be responded to within 3 days.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I emailed *** ***** re the bins.. and I'm still waiting.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More help with the cost of living, people are making a wage and struggling to pay bills. This then encourages people to carry out house and car break ins, something needs put in place.The health care system also needs more support, doctors surgeries are struggling as it is.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Good access to public transport is also important as is ready access to good quality and range of shops and services.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	living in a community which is looked after well by the Council and residents have a sense of pride in their environment.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	My access to high quality public health services,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime prevention	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Stop the stupid road modifications for cyclists and repair the roads properly	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building Cala Homes in Linlithgow that only wealthy people can afford. There is not enough 2 bedroom properties either being built or available. Upgrade the Health Centre in Linlithgow. Upgrade the Vennel, it is a 1960s disgrace. Maintain trees and shrub areas that have been abandoned by the Council in local housing estates.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not having our culture ruined by a pub chain that voted in favour of slavery. Not forcing our younger generation out of the town because at the moment it feels like housing being built is only for the rich or for those who are on benefits.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing. Too many luxury new builds with 5 beds + are being built on green spaces.; There is a higher need for more affordable family housing, 3 bed and upwards. At the moment, there aren't enough properties for growing families to move into. The alternative is moving out of Linlithgow, but why should we be pushed out for earning an average salary?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	childcare and education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	access to health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Council being held accountable for ensuring money spent correctly not frivolously and people being held accountable if it is.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe, would be good to see more of a police presence and have a full time police station.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	SOCIAL POLICY	Having access to doctors/dentists etc - too many new houses being built and house builders not paying for infrastructure to support additional people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure facilities;	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Road safety;	4. The council is already doing this.	Operational services - roads and parking	The annual Accident Investigation and Prevention programme delivers casualty reduction and improves road safety
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe enviroment	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	A healthy enviroment with good hospital links.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	8. Working life. For the first time in many tyears I had to go to dentist for treatment during the working day. I had an early morning appointment at 9.30 am. This meant I missed first period at work, I was back in work for 10am. This was put in my work record as a medical absence. I fidn this unfair, as a worker I cannot get the same treatment as others who do not work and are in fact prioritised higher than me for medical care. An example of this is that i was working through lockdown as a teacher, I was meeting people who had mobility issues who did not work, yet were given the Covid Vaccination months before I did , a teacher wirking with classes of pupils everyday.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	7. Single people. I live on my own and as such, have reduced equity to others. I am seen as not a priority for medical care and other services as I have no dependents , both my children are in their 20's. (This is also teh case for my ex-husband) There are thousands of us, if I want to go on holiday I have to almost pay double. I don't eat two brekfasts, or drink twice as much, yet I pay heftily for being on my own. This applies to other things too.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	6. The high cost of repairs and getting workmen to do a job. I recently locked myslef out the house. i called for a locksmith at 6.55pm. the call out fee he attached to teh bill was £80 over and above the £66 for the new lock. The average monthly salary in West Lothian is under £2000 per month , yet a tradesman earns £146 for 15 minutes work. How does someone on minnimum wage afford repairs?;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, Idont feel safe walking around at night. I have a pet dog, i walk her at beecraigs yet several recent vistits at approx 7pm have left me unsettled and I now have a policy of not going their after 5 pm for safety.; Anti-social behaviour Crime, the number of bike thefts and house breakins in West Lothian is extremely high.; People do not respect other people property.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parking. the number of families with 3+ care is very high. it causes a parking issue in streets and areas.;	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	OPERATIONAL SERVICES	litter, as I walk my dog around Bathgate, I find stashes of beer cans and drink bottles left from groups of young people.;	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Maintenance and upkeep of social housing by both the Council and by the tenants. Eg: ensuring and enforcing that gardens are kept tidy and pursuing those who use theirs and the surrounding spaces for the storing of rubbish.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
5	HOUSING, CUSTOMER & BUILDING SERVICES	Good, affordable social housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Better maintenance of unsightly green spaces in residential areas, which don't belong to the Council. Who's responsibility is it to maintain them	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	SOCIAL POLICY	access to healthcare and dentists	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Our streets, roads and roads signs need cleaning up. How people view our town matters. Bathgate looks dirty right now. Employing people to clean up gives wages to spend in our local community.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	HOUSING, CUSTOMER & BUILDING SERVICES	Prevention of crime and anti social behaviour. ; ;	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more no housing in the town as existing facilities cannot cope.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Increased and improved health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	There is also a good mix of social and private housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Bathgate also has a number of open space areas and parks, and walking / cycle links.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate is a good place to live due to the good transport links with Livingston, Edinburgh and Glasgow. The trainline is beneficial - although expensive.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are a few downsides in terms of the town centre and the lack of shops, cafes and restaurants which would draw people to the town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Another negative is the GP surgery like many places is at capacity and it can be difficult to arrange access to healthcare services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Adequate quality housing in a decent area that can be offered to young working people who originate from West Lothian.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment opportunities for everyone.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community services	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I use the community centre hall in east Whitburn. It is in need of some updating etc. I have just got a bus pass. I have tried a few times to get the bus into town instead of taking the car, but a number of buses were cancelled or just didn't just turn up. So I've given up getting the bus now. So an improvement in the busses would be good.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Inclusion.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Well being.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel very vulnerable in my community. There have been problems in the past with anti social behaviour and I fear this returning. I do not feel safe.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	A reliable bus service	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	More support from the Council on a number of issues: Further Education	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More support from the Council on a number of issues: Id style Community Centres, with Trained staff.;	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More support from the Council on a number of issues.i.e.More Policing, with a quick response.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More support from the Council on a number of issues: More Bus routes to the outlying villages.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More support from the Council on a number of issues: Community involvement support.;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More support from the Council on a number of issues.i.e.; Shops in the community.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing ...	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	poice service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	Green space for mental well-being	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	SOCIAL POLICY	health service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe environment good policing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Having facilities for our children from baby and parent groups to youth groups for older children. Having public transport that is reliable.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I want a nice town to be proud of, Whitburn is getting very untidy, derelict buildings, weeds everywhere.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like better job prospects and services that deliver	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Missing the lanthorn community centre kids clubs youth entertainment needs	4. The council is already doing this.	Education - youth and community activities	Under repair
5	HOUSING, CUSTOMER & BUILDING SERVICES	House repairs and standards	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i still think that the people of bathgate could do more	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I retired and disabled (vulnerable) living next to a addict/dealer , more should be done to secure others in this situation not everyone has access to on line facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	maybe someone checking by door knocking and have a chat not everyone has family or friends in the area.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I have a huge house and it's just me and my partner. I think the housing and tenancy teams need to work with people to get them in to the right size of house, not just offer the 1st available.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council has a mutual exchange policy that enables people to find a property that meets their needs
5	SOCIAL POLICY	Quality of care homes for everyone.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Easy to find help for money matters for older people and benefits they could claim.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Fighting drugs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Car parking facilities.	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More access to learning more hobbies.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	I have mentioned in the survey.; Please see survey for my response for this question !! <input type="checkbox"/> Thank you	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Having 2 speical needs FASD not much here for support and understanding off F A S D	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To know that its a safe enviroment to live and work in	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety on the streets . Dealing with antisocial nieboughrs.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Parks	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Litter	1. The respondent advised that they agree with the proposal.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Keeping in contact with these people and helping them get by as some people need assistance and help but are made to feel we don't matter.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing people who are in need.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	I cannot answer for my community, I can only answer for myself. The things that are most important to me are: disability access (particularly for recreational activities and parks/outdoor spaces - access is terrible);	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I cannot answer for my community, I can only answer for myself. The things that are most important to me are: for the money I pay for my council property, I am not getting basic things like light in my 3 back rooms, due to the height of the trees in the nature reserve at the back of my property, or an outdoor space that is useable (also due to the nature reserve).	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council manages all council owned trees on a priority basis based on risk.
5	OPERATIONAL SERVICES	I cannot answer for my community, I can only answer for myself. The things that are most important to me are: public transport as I commute to Edinburgh for work;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I cannot answer for my community, I can only answer for myself. The things that are most important to me are: and shops - I want to be able to shop local and not go to a supermarket or huge shopping Centre to get what I need;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety of the people	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	For me personally, housing is a major issue. I live in a block of flats with no access to personal outdoor space. I am not on benefits and am not a drug user nor do i have any major health or lifestyle issues and I know that there is no chance I will ever be given a house. The feeling is very much once you are in these flats, you never leave. ; ; Why can't these flats be used as starter homes for those coming on to the council rent agreement and then houses given to those with established records. It does not seem fair	4. The council is already doing this.	HCBS - crime and ASB	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	EDUCATION	Good education services and inspiring teachers;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green spaces;	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Towns you can be proud of	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to cities	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education extremely important also.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty services ;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	Mental health services. There is not alot of services around for people as it is. Mental health plays a huge factor in people's day to day living Covid- loss of family members and friends, jobs, social life. Also the cost of living- not able to afford food, gas and electricity, some people can't afford to socialise amd go yo work due to petrol costs. This will impact many people and possibly suicide. As a health care professional we see alot of patients coming through the doors not ot of services around to support them due to waiting lists. Services collapsing due to lack of funding. All lives matter, stop building new houses and facilitate the people who are struggling. hathcare are extremely important also.; ;	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Kids need to be kids and enjoy life. take the opportunities that's available and go from there adults makes the kids choices to start with, but then I watch the council kids and they and pets are screamed constantly, but there are clubs the kids can go to, museums are free. Parents don't bother so try educate them first,	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	paying bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	avoiding young teenagers in your village.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Need to make it more accessible for young families to be entitled to a council house and not have to pay lots of money to rent private because don't qualify for housing with the council	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Adequate housing and services is the most important things to me.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The path just over the bridge at Tern Brae should be adjusted for the sake of elderly especially with wheelchairs , mobility scooters and mums with prams as this is way too steep and slants way to much to the one side and is a accident waiting to happen.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Access to free impartial advice is very important - the council must make sure organisations like Citizens Advice are well-funded.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Updating existing homes	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	EDUCATION	Wchs swimming pool open to the public!	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having peace to live in my own home	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	FINANCE & PROPERTY	The cost of living,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	not enough police on the streets in our area,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	the state of the outside of flats we live in are a disgrace,	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the standard of housing	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	New builds are good but they need to be grow naturally around villages not plonk a estate three times the size on the outskirts. AND FOR GOD SAKE BUILD COUNCIL HOUSES. COUNCIL HOUSES not "affordable homes" not housing association, not mid market rent, actually publicly owned housing stock. That's what people actually need. Not Taylor Wimpy, Barret, Millar's ugly five bed MacMansons.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Improving the God awful public transport so you can actually get around West Lothian's villages instead of having to go into Livingston and out again everytime you want to go anywhere. Not joining up villages with Livingston, West Calder is not "Wester Livingston" there needs to be gaps between communities, greenspace in between that keeps the distinct character of each place.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Preserving mining community/industrial heritage, not building housing estates next to the Five Sisters. Keeping nicer old buildings in use and not in a state of disrepair.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Need to be re homed as it is now effecting my health and well being ; Been in temp accomodation 10 months now away from family and daughter school major impact	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Police	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	SOCIAL POLICY	care mental health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better housing policy	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	SOCIAL POLICY	Better Healthcare provision	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Affordability	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Quality of housing;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime & anti social behaviour;	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	SOCIAL POLICY	Health care provision;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Need a better bus service in some areas of Livingston. Also some paths don't get cleared in the autumn/winter making them dangerous when out walking! Especially the back path at Eililburn!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Getting repairs done on your house a bit quicker	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education funding. Inclusivity. Education at specialist schools. Creating more funding for ASN both in specialist and mainstream schools and nurseries.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Current council housing upgrades. Windows kitchens bathrooms roofs	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	FINANCE & PROPERTY	More to be done on, benefit fraud	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More to be done on anti social behaviour, neighbours, drug dealers	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in my home and things being done about awful neighbours.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	FINANCE & PROPERTY	free parking in towns and villages around shopping areas and	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	police patrols around open spaces and crime hotspots	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Things that I feel are important for my community are good public transport services,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health care in the community,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community support	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I am retired so Health, social care Mental Health Services and	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Well cared for green spaces. I realize this all costs money but perhaps if people had respect for all we are given WestLothian would not look so; uncared for.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Clean streets. ☹️	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	Well cared for green spaces. I realize this all costs money but perhaps if people had respect for all we are given WestLothian would not look so; uncared for.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Good transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Only thing wrong is needing up dated and transport better	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Everything for me and my community to survive , I'm new to fauldhuse and it doesn't have a good name for it's self, but I feel since I came to live there everyone is welcoming my kids have fitted in well my son loves the school and made friends.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Just want to feel safe with people around me and have affordable living it is a worrying time for all. So far people have been great and very helpful may the community grow and stay safe and friendly thank you all for your support and help.	3. The respondent advised that they had no comment to make.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	accessibility for disabled-lowered curbs at every junction, access to paths along railway track, suitable disabled public transport	4. The council is already doing this.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To have shops in wester inch for the old people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Security,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	green spaces and transport links, especially roads	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	access to amenities	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	access to doctors, dentists	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	getting along with my neighbours	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Closeness of shops and leisure	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Lots of community buildings to be utilised but instead we need to fight to keep our community centre open. I believe that we have not yet seen the impact of Covid of peoples mental health - i think there needs to be more to address this. We also have a high amount of elderly people living in the village and i think there should be more support there for them.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	SOCIAL POLICY	Lack of resources in Stoneyburn area. No GP practice, no paths leading out of the village even although we have been asking for years. Not enough money invested into a small village such as Stoneyburn.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Plenty seating in shopping centres.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good public transport, connecting links.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	healthy social	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The work that is getting done on older houses like roofing and rough casting getting done is good it's making the houses warmer and the tennis a bit more pride in their street they live	1. The respondent feels that this is important to them/their community	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For me personally. New housing for people, myself included, who have worked nob stop since leaving school paid my NI. TAX. etc, etc, I would like a new house, back and front door, one bedroom. I will be retiring in 5 years. What can you do for me.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is very important to me	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Council should invest in solar panels on council houses to help the environment and to battle the cost of living crisis	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Quality accessible services for the disabled. Eg reintroduce the taxi card!	1. The respondent feels that this is important to them/their community	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community projects	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cancel the WLC proposed path re alignment at west end of Linlithgow Loch.....to the best of my knowledge there is no public appetite for it....and it could in fact be breaching the law.....and is the latest attempt by WLC to get their hands on the LadyPark field...	1. The respondent feels that this is important to them/their community	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health centre..needs to be bigger ,East calder covers Ratho and Kirknewton mid calder.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety!!!; From Neighbours; ; Drug Rings	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety!!!; From Neighbours; ; Drug Rings	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Protection of rural environment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Public services	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	SOCIAL POLICY	providing care for the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Public services	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	SOCIAL POLICY	providing care for the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	my community lack activities for children and i feel that i need to travel futher distances like Livingston and Bathgate	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Some shops in wester, a cafe ,a pub and a takeaway	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Keeping children and adults active by supporting council and external clubs	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	DIGITAL TRANSFORMATION	Forms simplified and also more help with form to help those that struggle.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Organised events for youths. Accessible and affordable groups for children of all age groups.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Facilities for children to play safely.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	EDUCATION	Childcare.	1. The respondent feels that this is important to them/their community	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping Scotland for the Scottish is very important to me so letting migrants get housing etc really does my head in.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Security at home and in the streets,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good shopping facilities	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	childrens leisure facilities.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	good educational standards,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	community tidiness,	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	cycling/walking,	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The councils Cycling Walking and Safer Streets partnership with Sustrans
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Water recycling tanks for non consumption use. Recycling locally to end product (used in building).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Bobby on the Beat and neighbourhood watch.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Locally sourced food and produce.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Public engagement in areas regarding independent living, home industry, small business, self employed, employment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing repairs .	4. The council is already doing this.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing ...	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care... mental health care ..	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Would be grateful if the council would do something about answering the phone and repairing emergencies faster	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
5	EDUCATION	education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	poverty, cost of living,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety, drug and crime issues are a big worry in west lothian and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open spaces for walking and	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	think there needs to be more help and support for drug issues more free NHS rehab facilities ect.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	improvement of town centres ; streetscapes shabby. now just fast food ghettos. compare our town centres to say linlithgow which has variety of shops. attractive street scape. (some trees and flowers) and few fast food places.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good access to Primary and Secondary Healthcare is essential in an ageing population	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Modernising the housing stock housing needs new windows doors kitchens bathrooms inside plastering	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Banks positioned on outside of shop which are accessible 24 hours and dont charge customers!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more small shops in village;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Living in a house that accommodates your needs which I don't, good neighbours and easy access to shops ect	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The volume of traffic using polbeth road through our housing estate as a short cut to avoid the traffic cues in westcalder.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	having houses that have good windows and door and	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	a bus service that is reliable	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	great green spaces and walking area and	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Having a doctors surgery in the community and	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	things and activities for young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Social wellbeing and integration,	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Neighbourhood safety free from intanadation ect	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	my street upgraded seems to been overlooked a number of years	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	A community where you feel safe	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A community good community relations, descent facilities for your community and not be afraid to tell other people where you live because of the bad name it gets and the deprivation that exists in it. This village is no longer the village it was in years gone by as the influx of undesirable people and deprivation has had a devastating effect on its community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	WE NEED MORE THREE BEDROOM HOUSES	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Be able provide child the family house, stop living in a temporary accomodations.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to raise child in a safe and friendly environment.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	green spaces and garden's	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel like housing is a big part as I know people who have kids and are stuck in a one bedroom flat and are not important to be housed which is a joke as they should get a bigger house for the children to be able to have there own room and space for them to be able to walk or crawl.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	bills,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	taxes,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe from crime and being able to go out with my child and take part in community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being safe in the community	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Litter especially on slip roads and around food outlets. Fly tipping.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too many new houses being built without adding enough supporting services especially doctors surgeries and good roads.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	a safe fun environment for family's to go out.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing and ☐	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Dog poo bags are everywhere these days and unchecked dog barking at anti social hours is all around.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	The uncertainty caused by the new green bin recycling requirements. Particularly the instruction that items 'must be clean and dry' has caused me to recycle fewer items.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	The reason for the requirement to have clean and dry recycle is to improve the quality of the material. This helps to ensure the best possible recycling outcome is achieved.
5	FINANCE & PROPERTY	every thing you have asked about is equally important to how a community functions. The most important to me would be what is actually happening to our climate due to the relevance of having no world no community ! Its not whats important you should be asking its what you need to provide for people to feel part of a community again. Girl guides and boys brigade may be outdated but what have you replaced it with ? nothing	1. The respondent feels that this is important to them/their community	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I feel that the cost of living,energy, and fuel are the most important things to me at this moment in time	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	however more frequent green and grey bin collections would be good)	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	as myself we need more homes bigger size so we're not stuck on a tiny flat with us struggling to sleep	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	getting people back into work.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feel Armadale has lost its sparkle needs shops and community spirit brought back	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean, green open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops, Services;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Spaces for children to play safe .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good employment.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport it is very important for me as I don't have my own car	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	A council that doesn't waste money on stupid speed limits and sweep the streets.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Feel Armadale has lost its sparkle needs shops and community spirit brought back	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Very poor public transport, needs improving.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Access to an NHS Dentist, needs improvement.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	people who are also been homeless get very little help to furnish or carpet their homes as I was homeless and don't have carpets and very little furniture.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council runs the Scottish Welfare Fund which can help families in emergency situations. However with the pressures on funding and services the council will need to de-prioritise furnishings and decoration

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport is very important iny community.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	i also feel that more could be done to help people with mental health issues as I suffer from this and also more could be done to help people who are struggling on a low income and on universal credit as I receive this and it can be difficult at times.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Drugs in local area ; Crime in area ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Getting people into work who can work	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Looking after the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good shops	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Good housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	good health and social care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Good housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	good health and social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	First bus public transport is a joke ; I went out for 2 buses on a Friday night and both failed to turn up; 18:58 & 19:45	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The social housing demand in West Lothian is at an all time high, the council currently have new build site throughout to accommodate this. There is a massive failing in the councils current housing stock as there is very little maintenance carried out on their properties. Housing Repairs are eventually carried out when tenants report them but as a social landlord with a duty of care to all tenants the council should be keeping up to date with the condition on all the housing stock which they don't. This is something that seriously needs looked at and improved as some of the housing fall well short of the SQHS standards , the failure to maintain and upkeep properties to building regulations and standards shows this is not priority for the council when it comes to housing. If this is the case why are tenants not allowed to buy council stock and off load the burden from the council providing more money for new builds.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	<p>The council completes around 100,000 repairs to council homes each year and has a continuous capital programme focused on upgrades. As well as this the council supports the government delivery energy efficiency programmes.</p> <p>Right to buy is not controlled by the council it is set by the government. However allowing tenants to buy homes creates shortfalls and impacts on homelessness so is not preferred</p>
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Also there is a play park which is fine for younger children but nothing for teenage kids.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	OPERATIONAL SERVICES	The lack of a bus service is something that needs to be addressed. The people around here either have to have a car or use taxis.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Repairs outside hours for people who work full time.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Available service for the over 50's	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Well being !	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrading council houses. Most in west Calder are in a very run down state, damp and cold especially Burngrange and Parkhead areas	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	The lack of any Lothian bus is outrageous. Yes a bus from Lanark passes once an hour but it starts after 8 and finishes at 5pm. Absolutely no good if you are working or if teenagers need to travel. Even if a Lothian bus came once an hour after the Lanark bus stopped then that would be helpful. The lack of a shop is a huge issue, especially since the only premises for a shop currently sits over the main A71. The cars do not travel at 20 or 30 mph through the village so this is dangerous for children or oap's to get to but is currency unoccupied anyway. A shop on the main side of Breich or a crossing installed would also be helpful. I understand that Breich is a small village but new builds are being put up quickly and there are currently no services to support this. Breich, the forgotten village of West Lothian.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	Cost of living; Fuel costs	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping each other through these hard times ; Covid ;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime prevention- community police	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the kids and there being more on offer for them of a more modern interest to suit there needs get them more invested and involved	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The drug dealers in Blackburn are a disgrace	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	I want a Council that communicates efficiently and effectively.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	EDUCATION	The importance of guiding our young people to make good choices and to accept responsibility for poor choices.;	4. The council is already doing this.	Education - youth and community activities	Schools provide support through Personal and Social Development
5	OPERATIONAL SERVICES	That they understand the importance of not dropping litter.	4. The council is already doing this.	Operational services - litter and street cleansing	The council is currently reviewing its litter strategy to ensure a focus on litter prevention and behavioural change.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Equality, inclusion, education, accountability. With rights come responsibility. I want to be part of a Community that is kind to everyone.The importance of helping each other.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to connected green and blue spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is reviewing and upgrading its core footpath network to ensure accessibility is improved to our parks and greenspaces.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transportation links and quality of place	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The range of independent shops on the High Street make Linlithgow unique and special and must be supported and retained as much as possible so it doesn't turn into every other poor quality high street in Scotland.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	communication.	1. The respondent feels that this is important to them/their community	Corporate - website and social media	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	EDUCATION	Education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Living feeling safe in our environment.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport.; ;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Socialising not enough off. In livingston. Only thing that is missing. Nightlife. Entertainment. Very important factor of of well being. Its a must. To enjoy n relax.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	West Lothian council need to look at the current state of the community areas and roads. Grass cutting is poor Roundabouts are no longer maintained with plants etc . The weeds growing at verges and roads is terrible . The Livingston area has gone down hill terribly and just looks a mess now	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing stock in Old deans is atrocious! Building new houses is important but feeling like the old stock is just side lined. Made multiple complaints regarding my property and they are never dealt with!	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
5	FINANCE & PROPERTY	council tax.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing affordability e.g rent and	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	HOUSING, CUSTOMER & BUILDING SERVICES	policing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	wages,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Number 1, education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The provision of good quality affordable housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The opportunities for work so that young families can pay their way without having to rely on others.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Trees getting cut in surrounding areas to let light into our homes	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	CORPORATE SERVICES	I feel council should follow up on jobs they need to finish	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	OPERATIONAL SERVICES	Pathways are important to someone wheelchair bound	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
5	EDUCATION	schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	help n advice,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	bus links,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	open spaces to walk,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local amenities	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing for all	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is a need to improve Equity and Inclusion of marginalised groups in West Lothian	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	I am a west lothian council employee working in social care in a residential home for the elderly. Over the past 12 years I have witnessed massive cuts to social care. This is unacceptable as this impacts on the most vulnerable members of our community.; Social and Health care must remain a priority.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety, illegal parking	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy and the Accident Investigation and Prevention programme
5	HOUSING, CUSTOMER & BUILDING SERVICES	Social behaviour and crime.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Having a community that has a pleasant outlook.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Interesting and cleaner shopfronts.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Social housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To care and look after the community, the people	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Try to encourage employment at decent levels of remuneration to help bring money and wealth to west Lothian.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Access to a public bus service.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Many elderly live up here and and if you don't drive there is the possibility of having to sell your house so you are not isolated. Also a lot of families with young children.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	people also want to feel safe in their community	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrade of houses/flats in Broxburn is badly needing addressed. I have green algae growing on the outside of our block of flats. Maintaining housing standards is crucial, as well as trying to find accommodation for people..	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	be able to go out and enjoy walking etc. Green spaces need to be kept for leisure activities.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	We need disabled parking spaces in Whitburn..there's none and there's not enough for teenagers to do	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Stop putting our housing Rent up we have outdated kitchens and bathrooms which won't be updated in tge near future because of these cut backs !	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme. West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	CORPORATE SERVICES	Sack the council. Repatriate all foreigners. Give us back our houses.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	highways- better parking facilities.	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a quiet street and not getting harassed	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and policing. Without this people will not feel safe, staying indoors more, lending you less use of facilities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	beautiful open spaces	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Available Health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety when walking the street.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social services. care for the elderly in their homes.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	also car parking in council estates there are many areas that could be converted to allow addition car parking which would make a difference as opposed to spending time debating on bins colour and size!; the above is constructive criticism and not just a complaint	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I could go on and on but I wont however - why does the council waste money eg halve the size of a black bin then give you an additional one as the new one is too small, complete waste of time and energy, now a green bin to replace blue! why ?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
5	OPERATIONAL SERVICES	Improving the state of the paths. Cutting down more of the overgrown 'common land' as they are spreading weeds throughout our garden and it's too hard to get on top of it when our entire street, Staffa Avenue, is full of hundreds of thistles, some almost 5.5 feet tall. They are growing in the borders that used to contain shrubbery but the shrubbery is now dead, killed by all of the thistles.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	EDUCATION	More for young people to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More services for kids during school holidays within own area. Kids need to be able to get and about to be able to enjoy activities that don't cost.	4. The council is already doing this.	Education - youth and community activities	Summer of Play provides activities for children aged 5-14
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety within our community.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	collection waste amenities for all ☐	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	area kept tidy public	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the house building that's popping up	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrading older council houses with new kitchens/bathrooms, inspection of structural ceilings/walls of old council houses to ensure safety and maintain longevity.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	New Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better WiFi speeds where I live better bus service	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of council tax	9. The respondent made a comment on the survey question	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Cost of rent	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Safe area where people can enjoy life without being impacted by racist marches.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs.
5	FINANCE & PROPERTY	Work & access to cash, so that the nosey people can't really see what or what I haven't got,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety. Drug control. More active policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Good public transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Accessibility to services such as GP and Dentist.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think Livingston in general needs a good spruce up if we are to compete with other new towns for investment and commerce	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To many houses already being build local areas now over crowded and in able to cope and roads causing traffic jams that are unnecessary no thought appears to have been put into what effrct building thousands of private house that are out many locals price range so there for it is not affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more options to better prospects some people don't want to do college but want to learn on job experience payed work being more key should be made optional, instead of vauleternery, no more 0 hour contract's. And full time rather than trials based.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Help with health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I feel Livingston is in desperate need of a clean up the paths are disgusting everywhere you turn in Livingston needs a good clean I fill the council could do a better job of cleaning up when cutting grass the cuttings are all over the place same every year with leafs it's just a absolute mess.	4. The council is already doing this.	Operational services - roads and parking	Through appropriate maintenance

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Livingston looks rough and going backwards. The place looks awful with unkempt Road edges, roundabouts, litter, damaged sign posts, damaged roads, damaged bus stops. Even the council grass cutters cut over the litter before they will pick it up. Taxes are diverted to take care of those that haven't paid a penny in there life who by there very nature don't care	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Events post covid to help establish and maintain a good sense of community	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The public transport remains a major issue for winchburgh, the issue has a knock on effect with employment etc as people are finding it more and more difficult to get out and about easily	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The condition of council houses, my windows are not fit for purpose	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	For me the main thing is housing, I worry for my children's future that they will not be able to get a house in the town that they have lived all their lives because getting a council house is hard. Also my other issue is that maintaining and upgrading the older council houses. I have a council house that I have lived in for 3 years now and I think it's very dated. For example I still have a coal fireplace. And I was told by council that I would have to pay for it to get removed myself and also provide an asbestos check, which I too was to pay for.	4. The council is already doing this.	HCBS - crime and ASB	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	EDUCATION	Other people looking out for one another and there being a range of opportunities for hobbies sport and interests	4. The council is already doing this.	Education - culture and leisure	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport is very important to our small village, as we seem to be forgotten about regularly pensioners and young mothers with small children need a regular and reliable bus service, we now find we are often left stranded by the time the bus gets to breich we can't get on as the village of fauldhouse have already taken all the seats, this means another hours wait before the next bus appears, surely fauldhouse has an adequate service as has addiwell loganlea etc, people in breich could be going to their doctor dentist etc, even young ones depend on this service to get to work if you are unable to drive, I really think the council should take this on board and realise the hardship it causes our small village, I await to see the report and see if this is taken on board, seems a small matter but believe me this is a very important matter to our village.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Kitchens,bathrooms needing updated. when you report a incident with housing repairs etc I think it shld be carried out to the best standard in getting them fixed properly so that they dnt have to come back.	4. The council is already doing this.	HCBS - housing stock condition and repairs	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I also think the trees and over grown grass areas shld be kept clean & tidy .	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	and housing...local people can't get houses..there are a lot lying empty .but others are given priority its so unfair when our family born here and can't get housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	SOCIAL POLICY	Health care...	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The need for either more policing or cameras erected so when a member of the public makes a complaint maybe it could be looked into by this "modern day " technology!! There are times that I do not feel safe in my own home or am afraid to take my dog round the block at night because of people on motor bikes doing "drug" runs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in your own home	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	SOCIAL POLICY	My mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Being able to pay of my bills and be able to put food on the table without worrying about where the next plate will come from;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safeguarding of all children and adults along with home safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Future job prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To me it about having a community there to help everyone no matter what situation they are in..;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	The health centre is a big thing for me as my health is not so good, we could do with more help for our mental health clubs for people that might not want to talk over the phone about what they are going through.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime and antisocial behaviour needs to be addressed and appropriate policing in place to tackle this	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	FINANCE & PROPERTY	Whilst I recognise it's hard times with harder times ahead, I hope the local authority is looking more closely at how it spends - taking more stringent measures to use resources more wisely- redeployment rather than redundancy; using up stock of materials rather than wasting if recycle is possible; investing in staff and listening to the workforce may increase respect, moral and staff commitment.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Dealing with antisocial behaviour promptly.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having a local council who listens to its residents and acts accordingly to help with the issues that matter to them. Providing the best services possible to help communities grow and prosper.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	helping young people get on with the start of there life	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More council housing ,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	getting rid of anti social , people drugs	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	plenty for the young and elderly to do in village	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to outdoors and public transportation including better links from communities to the various local train stations.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	The area should be well maintained and security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The area is very run down, drugs are a problem! My neighbours obviously participate in it and the smell comes into my house, it's very upsetting! Kids around the streets are abusive, I tend not to go out at night or near the mall precinct at any time, the amount of undesirables hang around there is terrible, the kids run riot and tend to rule the place!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	the bus service is atrocious, making getting to work a huge problem, they tend to show up if they choose to, I waited 3.5 hours for a bus to see my family in fauldhouse!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The shops are abysmal	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordability housing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	high standard housing	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Manage teenage delinquency and crime	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Refuse services,	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community services,	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Accessible Health Provision,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Improving social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel communities need to feel part of their own local areas and able to participate in decisions that effects them	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The behaviour of people discarding rubbish around estates, and in particular the Town Centre, gives the impression that Livingston is filthy! It is not, however, a lack of direction on the part of the Council but the a lack of individual pride in our surroundings.	3. The respondent advised that they had no comment to make.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Compulsory social housing within newly built private housing estates will result in a lack of onward saleability. Compulsory involvement of Factors by Building Companies seems to be a direct result of some of the occupants of the social housing plots not taking the same pride in carrying out routine gardening and maintenance.;	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education reform to teach kids applicable skills to modern day work	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	homelessness	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education, opportunities for school leavers,	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	connectivity and good public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	also a connection made available to keep everyone informed regularly	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	keeping disabled access	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Keeping the green areas	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job prospects and apprenticeship opportunities for the new generation coming through	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care services and social care in our community-	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Keeping Open Spaces and prevent these being adopted into private gardens leaving the area fenced in. This impacts on safety as the footpaths become barriers leaving a feeling of being trapped.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	Schools are not what they used to be with all the sexual orintation being brought no didapline etc	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	I feel that climate change is exaggerated	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Uphall Staion is a village which is in real danger of losing identity as it grows. However biggest issue is the volume and speed of traffic going through the village. Speed limit is not enforced.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Police Scotland responsibility
5	EDUCATION	Continued improvement in all schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	People not living in poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	regeneration of some areas i.e. shops/retail areas in towns.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety of streets	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Cleanliness of streets	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	lack of places to go	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Noise from loud music outside is extremely intrusive as is having people come and go every few weeks in emergency housing which has really brought my area down.	4. The council is already doing this.	HCBS - crime and ASB	If you are experiencing anti-social behaviour in your neighbourhood please contact our safer neighbourhood team
5	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrading the older houses because of damp and structural defects. Ill planned housing and garden layouts. Parking should be in numbered car spots and no parking should be allowed outside garages.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Individual responsibility. Doing more for yourself and less reliance on the state.	1. The respondent feels that this is important to them/their community	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Environment - community action;	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community - build stronger communities where everyone helps each other	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs - both my sons had difficulty getting a job when leaving school;	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	In order of priority; Healthcare - I need to see a go and can't get an appointment;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job creation	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	The underfunding of services should not be blamed onto the public wh have completed the survey!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Perhaps there should be a question as to whether people would rather see these services underfunded or pay a little more council tax.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	All of these things are important or very important and it is often disingenious to try to separate them eg housing and social care have significant impact on healthcare so that if one is underfunded the other will deteriorate.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Facilities for kids, families and active people across all sectors of the community must match up with the huge growth in housing otherwise folks will travel to Edinburgh or Glasgow, or leave the area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	good housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Having strong caring councillors by our sides men and women of good education for looking after their people A West Lothian like the last ten plus years thank you you to all hard working councillors	1. The respondent feels that this is important to them/their community	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I believe the most important thing currently is the cost of living crisis	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	I also believe that access to healthcare could be improved through reduced waiting times etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Social cohesion	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling supported, safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	And having services accessible (such as the bus to St John's and into Linlithgow).	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	living in a healthy environment; i.e. clean, maximising recycling.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	That the council protect the individual villages of West Lothian from being joined up by over development of housing resulting in the loss of community spirit.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing, available to all budgets, with proper infrastructure and local facilities and less emphasis on cars.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health access and wellbeing /health care most important factors	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	having food available when my money runs out.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	Being able to access Mental Health emergency care	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good roads	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good public transport (CURRENT BUS SERVICES IN OUR VILLAGE ARE DIABOLICAL);	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Access to local health care (Health Centre in Stoneyburn closed a few years ago so we have to travel to Fauldhouse and the bus service is unreliable)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Quality of the education system - we find this is very poor.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The quality of the schools meals has declined since the introduction of free school meals (lots of cheesy pasta style dishes) I would be happy to pay if the money meant better quality for the children, and to ensure the whole purpose of free meals (to provide a healthy balanced meal for those children who rely on this meal) was fulfilled rather than seeing another crack pot SNP policy being rolled out with little consideration of the impact and consequences.	4. The council is already doing this.	Operational services - staffing	Meals are produced in line with legislation. The new legislation limits what we can offer and the frequency which has made it very difficult to provide a wide and varied menu.
5	SOCIAL POLICY	Health service and availability of health care, trying to get a doctors appointment is a joke!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to the library and getting online. Was unable to use internet during covid	4. The council is already doing this.	HCBS - council facilities and opening hours	Council services have recommenced post COVID and customers can now access the internet as before
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe environment to live in.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good amount of well managed green space	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Excellent healthcare provision.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I see antisocial behaviour daily	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Our houses are in disrepair and the majority of house unkept	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
5	OPERATIONAL SERVICES	Our streets, and communal areas are in disrepair and in the majority of house unkept. I see litter, waster daily and people shirking responsibility.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To me a sense of community, responsibility and accountability are missing in West Lothian.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I used to espouse not blaming our council until I saw some of the initiatives being undertaken while disorder, abuse and a lack of civic pride are on the rise. At least we have a 16 strong group looking into historical chattel slavery rather than the appalling state of our roads, infrastructure and social care.; Kudos West Lothian Council, focus on the important issues.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe environment.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A clean environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	good public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops and services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing is important	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	controlling anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Far, far better policing. Bring back the Regional Police as it was and get rid of the obviously unworkable merger into Police Scotland. Get Police actually out on the beat instead of festering in their cars. Get Police to actually respond quickly to anti-social behaviour etc. instead of turning up 30 minutes after an incident and when culprits have run away. Stop housing anti-social people next to law abiding residents - place drug addicts, drunks and violent offenders in their own housing scheme far away from decent people. Stop making it so difficult to remove a tenant with ASB!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland. The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	FINANCE & PROPERTY	Bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	A healthy environment among a caring friendly populace.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	EDUCATION	We need strong health and fitness facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	well maintained public green spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	We must incentivise active travel, increase the frequency and convenience of public transport and end our reliance on cars for every journey.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Community - open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	The charge for having a 'special/bulky uplift' for domestic waste should be removed. As things stand just now the charge is excessive and very difficult for me a pensioner to manage on my limited funds.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport. Especially links to NHS facilities.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Soon to be a lack of a bank branch in Broxburn — Bank of Scotland branch closes here in August 2022 — that's it, all the banks gone.; Digital connectivity (as I have detailed in my answer to question 4 of this questionnaire).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community wealth spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The most important things to me are safety and comfort in the area I live.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	it matters to have access to parks and path walks for a safe walk or run.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	This includes provision of developing my career, without needing to travel far or if necessary, having the opportunity to use public transport efficiently and affordably.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning my future in West Lothian Council would also mean to look into buying potential house within the price brackets I can afford.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	Most important are clean well maintained public areas - The state of the roads and overgrown areas are absolutely shocking.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	maintaining what we have, and not letting it get run-down.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour.;	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Local policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A choice of cheaper shopping i.e. Aldis, Lidl instead of Coop or Sainburys in village.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Activities/interests for all age groups.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean and safe environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Help for those in need	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There should be more available housing for certain needs and quickly dealt with	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	better terms and conditions;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of living is very high.greater job and financial insecurity	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to better employment,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety of the people in broxburn and uphall	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Improve local responsibility and accountability of councillors. Livingston-based Council and its services seem remote in a community like Linlithgow - give serious consideration to the possibility of directly-elected provosts / mayors, which works very well in many other countries	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	connectivity	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Economy,	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	better local environment	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	FINANCE & PROPERTY	positive steps towards carbon neutrality and global environment issues.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of pride in the community and town(s) with respect to visitors/tourists.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunity for everyone.; A sense of community spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of improvement, including better job prospects,	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road traffic needs to be tackled, high volumes of noisy and polluting traffic is affecting the well-being of the community.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Public transport is not sufficiently adequate to upkeep the fast growing housing developments which are being planned and constructed without the adequate infrastructure in place.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	In addition, these housing developments are also destroying green spaces and the countryside. With climate change and well-being high on the agenda the countryside should be protected and preserved.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These housing developments are also affecting the delivery of healthcare, social care, services and education.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Seafeld is a relatively quiet wee village with just a few village idiots, so that is accepted in most villages across the UK. Every village has its idiots. The village is rife with Cannabis smokers. Stench can be quite powerful! I would like to see more done about the ***** who drive through the village at 60 miles per hour (no exaggeration). Police apparently stated that there was not enough deaths or injuries to support their input to give more pro-active support. (our local Counsellor will probably confirm this attitude from the police). It would be good of police were more pro-active with the idiots who use motorbikes and quad-bikes on Seafeld Law and assume they own the whole Nature Reserve, and us dog-owners should move out the way for them. I never do and never will. The Nature reserve is enjoyed by lots of people who do not need these idiots Arrogant *****.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	CORPORATE SERVICES	Freedom of expression and speech	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More power to the people as opposed to a top down authoritarian governance	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Better support for teachers and social care workers	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education, social and academic	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better support and training for Police officers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	Outdoor spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Preserving wildlife, nature and green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Right to mental health services in a realistic time frame	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Ensuring that anti social behaviour is dealt with ie use of trail bikes on public footpaths. Access to medical care - GP or A & E services not accessible at this time.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	East Whitburn is a small community that has existed for hundreds of years, people identify with the history and there is a strong community spirit. Recently the Scottish Government overruled West Lothian council with a planning application to build 104 homes in a green field site. This will severely diminish the community relationships and destroy the small village feeling. There have been several meetings in the community hall to discuss the impact of the development and the general feeling that one person with no relationship with the village made a decision on behalf of the government without taking into the feelings of the community or Council. It's outrageous that this can happen and is an affront to democracy	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Looking after the vulnerable	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety - support and fund police.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	Effective recycling - with genuine recycling happening after collection.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services. The council seek through contracts to ensure that maximum material is recycled but this relies on the quality of the material being to a satisfactory standard.
5	OPERATIONAL SERVICES	Parks and green space.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Well funded health services and hospital.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I want to live in a clean safe environment where I have job security. That way I will be able to engage with and enjoy leisure and community activities.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Not enuf for young kids to do in community	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Not enuf bungalows for people with disabilities n wanting to downsize (myself included)	4. The council is already doing this.	HCBS - crime and ASB	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	Not enuf mental support	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More easily available access to a public bus service,even a limited one. Good for enviroment,less car usage, Reduces isolation therefore good for health and wellbeing	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road improvement	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	OPERATIONAL SERVICES	Parks and recreational spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Health care eg doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Always schools and healthcare. Everything else comes second	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Always schools and healthcare. Everything else comes second. You clearly have 2 main areas that spending is high enough that cutting some of them would make the economic impact you need - Elderly services and social care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime Prevention; Anti Social behaviour; Safer communities	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Promoting Opportunities for young people	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health promotion and services	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Also - we need solar energy, wind turbines and why not more water power? More water storage needs to be built. All these things are hugely expensive- at a time when your funding is being cut massively! Unfortunately it just doesn't add up...	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate change is probably the most important thing affecting all of us - but we don't know how it's going to change things. Sustainable transport links are essential but almost never built in. Even the new town of Winchburgh is being built entirely around car use - they say a railway stations will be built but the E-G line is already at capacity so any Winchburgh station (if/when eventually built) will only reduce the service from Linlithgow. Why was a tram line extension to Edinburgh not designed in? ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing or has the snp forgot about that?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	HOUSING, CUSTOMER & BUILDING SERVICES	Opportunity for community to be a community places to meet etc	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety is a big concern to me. I live in an area with a pub and main throughway path that is busy all day. There are drunks fighting on the street, dirt bikes driven up and doesn't the footpath and unsafe structures in the street. Many, many houses here have young children who play on this path and we have the worry of bikes and drunks. They are subjected to witnessing brawls and arguments on a regular basis, something no child should witness. We are all terrified one or more of them will be hurt or run down. There is a cluster of shops and the pub with high activity and antisocial behaviour. We would benefit from some form of cctv in the area (Deans) (as, I believe, there used to be). Police get called and come out but no real, long term prevention is put in place by the council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	There is a wall that is hanging and dangerous, kids still walk and sit on it, been reported, nothing down. Unstable fence removed by council, old fence dumped in bushes next to path where it was taken down by council, sharp wood, rusty nails left poking out where kids pass/play. Where we live is an antisocial hazard. Accidents waiting to happen. People are looking to move to get away from it it is so bad. What people, residents, want, is support and action and to be listened to.	9. The respondent made a comment on the survey question	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I feel we have good access to schools and employment, and our transport system is adequate. However, access to healthcare remains extremely difficult. Shortage of doctors and an abundance of residents makes this process tricky.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For me I think it is very important to not be pulled into the World Economic Forum agendas	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Addressing infrastructure and Polbeth maintaining roads and lighting. Looking at the dangers of the a71 including flooding and narrow footpath.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council have a statutory responsibility to maintain all roads in footpaths in accordance with the Roads (Scotland) Act 1984.
5	OPERATIONAL SERVICES	Better public transport from Torphichen to Livingston, especially on a Sunday	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Public safety and less ex drug persons being allowed into our community	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Safe and maintained footpaths, green space, accessibility	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Update om my kitchen, was put in nearly 21 years ago	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	To make things a lot better for my grandchildren; And for them not to struggle like I had to :)	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	An increase in affordable housing both social and private.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A total stop to housing developments on fertile farmland.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A total stop to the Scottish office overruling Council rejections of building applications by large building companies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Small village Greenrigg, put solar panels on the roofs , plenty wind turbines but who is getting the benefit, not the house holders .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A sense of belonging. Community spirt, helping each other out.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More affordable housing for the younger generation.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Support for neurodivergent kids who are unable to manage within the current school system.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Please stop the violence in Addiewell. Move the good people out or properly Police the bad people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	EDUCATION	education and availability of things for kids to do.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Play park at Croftmalloch could be better	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	To be crime free	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleanliness	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	happy racially integrated. Communities throughout West Lothian.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More Police on beat to cut down the petty crime and rise in burglaries etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage new businesses to area with reduced rents	1. The respondent feels that this is important to them/their community	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	We need our children to be educated to a better standard (to compete with other countries)	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	We need a more efficient police force (poorest in Europe)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	We need better repaired roads	4. The council is already doing this.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We need a better organised NHS (least effective in Europe)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Quality council housing for local people (not racist). I know lots of people (related and friends) who can't get a council house. Those who have went through homeless route have been put into B&B's along with drug addicts, despite having small children. Even a chance to have a shared buy/rent option for some housing would be good.	4. The council is already doing this.	HCBS - crime and ASB	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe neighbourhood	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	access to the countryside	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	adequate local shopping facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit and the social system with people living longer	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Easier access to council repair services instead of the main number then trying to speak to the necessary department for repairs, finance and other services	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants can report repairs and request other services online
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe in your area and home.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Winchburgh needs a train station linking it with the Edinburgh to Glasgow main line, the line already goes through the village and the increase in population would warrant a train station in Winchburgh, the population would use the station linking it with the rest of the central belt and decreasing the use of motor vehicles and lowering carbon emissions.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety at home, walking about and while shopping	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	cleanliness, inc. frequent bin collection, professional services of brown bin washing or replacement.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - bins, recycling and bulky uplifts	Bin cleaning is not a service carried out by the council
5	SOCIAL POLICY	health care and hospital provision	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	To feel safe. Which I don't always.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links which there are not.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	I think community assets need to be protected. Many feel disconnected since Covid so as much as possible should be done to help.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	The council will explore ways of delivering services and community activities in local areas.
5	OPERATIONAL SERVICES	Accessible outdoor space is important for everyone's mental and physical health and can be something everyone can do easily.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Independence for Scotland to tackle inequality, rejoin the EU	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	tackle climate change.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	bus service	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local shops near hand	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	WLC tax revenue dept improve their communication skills., behaviour and attitude. Remember, that whilst they are employed to collect revenue, this should be done fairly and with respect. Not threatening g those not liable.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bus links to Edinburgh are protected.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing ; Please help I'm so depressed in here and never get any help please please	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council can offer a housing options discussion. Please contact us to arrange this

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I would love to be able to let my child go to the playground alone without constant fear of somebody hurting or harming him.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I would love to see more bins and people actually using these in the community	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I would love to see and smell less substance abuse in my community.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road surfaces	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Fly-tipping	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing - getting housing house is very hard, even if you are on the priority list. Bit frustrating if you don't have any heards, any contact, any help even your housing situation is dramatic.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	FINANCE & PROPERTY	The Council should fight the Scottish Govt budget cuts. I suggest COSLA withdraws from government and all councillors resign until a revised budget is agreed.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Less houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Quality public services provided by competent and enabled civil servants and facilities.	1. The respondent feels that this is important to them/their community	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	OPERATIONAL SERVICES	Safe road surfaces.;	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	OPERATIONAL SERVICES	Maintained public spaces	3. The respondent advised that they had no comment to make.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Reduction in fuel costs - helping all tenures the mean to reduce fuel costs by offering assistance with implementing forms of renewable energy, i.e., solar panelling	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment and maintaining the gap between earnings and cost of living.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Parking and housing. Some houses have been left without rough casting and some have been fixed up a few times. It's seem if you are on benefits you can get new windows every time they put them in and nothing for those who working at keeping there home and gardens tidy. I don't see the point in this as it just a ticky box.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme. If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
5	OPERATIONAL SERVICES	Need good transport links to prepare for the future, a future where we can't all have electric cars. We need decent transport links, which are integrated across all modes.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	sufficient housing to reduce homelessness	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	reductions in crime in livingston house breakins etc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	adequate access to major cities and around west lothian	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	sufficient shops in livingston to attract more bigger brands	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Secondary school education services; not becoming overlooked as the Winchburgh town development plan continues apace;	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	addressing gap sites in Linlithgow High Street.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	having xcite local including soft play	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
5	OPERATIONAL SERVICES	having the park handy is really good and a nice neighbourhood	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	good shops - food shops (however not a lot of places to get heating top up cards, eg: bulb - only can top up at the Post Office	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Advice shop services but accessible to communities such as service provide at Strathbrock Partnership	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The housing issue as in availability for my kids when they grow up and with extra housing being built which is buyers housing very little council and not helping services to cope with this expanse of housing, like our doctors and the care system and our schools.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think the most importance for me and my community - being safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More nighlife that isint pubs	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Leisure, community clubs and organisations are most important to keep our health and wellbeing at its best. people need to have these opportunities.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools & education are most important for oir young people, all children and young people are entitled to an education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Facilities for health and wellbeing opportunities is most important, these should be modern futuristic facilities that can accommodate the community for the years ahead.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport links to other areas are important for people to commute while our own area does not have as many employment opportunities.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Quality environmental homes are important for families to live and make their lives sustainable, this is linked to employment in the area.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If we had more employment opportunities people would not have to commute and lives would become more economoical and sustainable.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Safe we'll lit paths for people to walk and cycle. Many paths have 6 ft fences running along the and are almost like tunnels. Not very nice to walk along in the darker months	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
5	FINANCE & PROPERTY	Addressing poverty and inequality	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	health care services particularly mental health.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A community were people feel safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Then a focus on climate change and energy efficiency.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	HOUSING, CUSTOMER & BUILDING SERVICES	availability of social housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good job prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	speed cameras to reduce speeding traffic at Burngrange	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Safety Camera Partnership responsibility

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Mental health wellbeing support,	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	good transport links are extremely important to our household. As both my husband & I both have ongoing health issues we need to have easy access to travel to & from appt at doctors/hospital's. Also as our area is quite it helps if we're not feeling well, gives us some recovering time.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Access to health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More housing for young couples.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety in the community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	reducing cost of living such as electricity costs, food costs and fuel costs.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	reducing crime/anti-social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Can we get a supermarket such as Aldi?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	the use of the old GP building - what are the proposal plans?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	more mental health support	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Safe - clean and not more housing development - there's been far too many over the past 5 years and its spoiling the area - beginning not to feel like a community	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	facilities for young people,	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The saving of open spaces	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The community cohesion between the various ethnic groups represented in West Lothian. Ensure West Lothian community is evolving and open where diversity, equality and inclusion is in the centre of the Council policy and service delivery. Where everyone is made to feel welcome and supported.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	We need to address the cost of living crisis for our most disadvantaged families	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	SOCIAL POLICY	mental health and wellbeing crisis	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More solar power panels on roofs of supermarkets and other business premise, in particular council owned buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Possibility of roof top growing of food or flowers for bees. Possible roof top bee hives.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Personal safety eg feeling safe in green spaces - parks etc.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Environment eg wid flower verges, less verge cutting, more tree planting.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	More efficient use of refuse collected.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Addressing climate change eg all new houses built with roof top solar power panels.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Is it possible to put solar panels on roof of the shopping centres to power the shopping units?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health service eg maintenance of accident & emergency service and local doctors.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	New social housing and end to homelessness	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Why does the X500 bus not stop in Livingston Deer Park	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	The rising cost of living, more people facing poverty and destitution	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	EDUCATION	We need to look after our teens. A lot of anti social behaviour could be averted by given our teens places they can meet and activities they can take part in. They are our future.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Getting the Lanthorn Community centre back - its been closed for a ridiculous amount of time despite being an essential part of so many peoples lives. I believe the social isolation created will have long term effects.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Look after our streets and parks. We should not be expecting community volunteers to do all this work.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Remember not all people have access to a car and many people have mobility issues so public transport is important.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Again buses are so important, so why cut them out?	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools in our area are great. My daughter's primary school (Boghall Primary School) is outstanding - please continue to fund schools properly as this is what makes the difference to the next generation.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	West Lothian has some of the most beautiful green spaces within easy reach.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Bike tracks and walking routes should be advertised and encouraged.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through website and documentation maps etc
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bathgate has multiple great local businesses but too many people still travel to Edinburgh or Livingston to shop - encourage people to shop local!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	We are lucky to be in a semi-rural area with many good facilities for leisure and socialising but many people cannot reach parts of it due to poor transport links and often experiences are marred by anti-social/criminal behaviours.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Being able to access the services and areas safely and easily.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Town centres are neglected - more monies should be available to encourage business owners - no matter how small - to set up - we have an abundance of betting shops, nail bars, hair salons and cafes but no quality retail outlets for clothing or home wear.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Businesses that have invested in Bathgate should be rewarded with financial help/incentives as they generate income and attract visitors and new residents to the town - The Cinema, the numerous small cafe's and other outlets all contribute and should be recognised.; Whatever happened to the Highland Games!?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport to employment areas	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	as well as having good healthcare/dental facilities locally which grows with the local community and can cater for the growing communities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	More activities for young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links to Edinburgh, Glasgow and local areas.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	children education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Low crime rate	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities for young family going forward	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in the community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Support with community;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no real town centre in Livingston - not everyone wants to be in as shopping centre	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Was born and brought up in east calder have lived here most of my life nearly retired and want to feel safe and secure as I get older	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty, I see more of that around along with drug/alcohol abuse.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I would like the council to address tenants responsibilities for their gardens and areas.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues.
5	OPERATIONAL SERVICES	The whole area is over grown with weeds coming out the roads and buildings and houses not maintained.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	I would like to see the council take pride in the way the roads, paths and buildings look.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	EDUCATION	how do we intervene at a young enough age with children/youths to make some sort of impact on their behaviour and teach them about integrity, respect for themselves and others	4. The council is already doing this.	Education - youth and community activities	Schools support development of values from early years through to senior phase

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Mindless crime, eg random acts of violence and mindless vandalism are concerning	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I worry about growing older and what sort of social care will be available to me, even though, like so many others, I would be reluctant to use it unless I really had no option and what I could afford, even though I have always worked and still work, in deteriorating health, in my sixties.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	High quality childcare and education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate and green issues	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	FINANCE & PROPERTY	Support with cost of living for those living in poverty/ most vulnerable	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment prospects	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	High quality social care for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The most important things to me are the current cost of living crisis,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	FINANCE & PROPERTY	climate change and keeping as many green spaces as possible for local wildlife. The volume of new houses is destroying vast green spaces. The roads around mid Calder/East Calder are awful and the volume of additional traffic is a concern. With all these new houses there does not appear to be an increase in facilities or activities for locals.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	crime prevention	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	keep green areas green	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe in the community	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of job opportunities for young people with decent pay.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of cinemas, shopping centres, pools etc. basically things for people to do locally.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The climate as the weather is changing alot.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	FINANCE & PROPERTY	cost of living as my kids who are now adults have very little chance of getting on the property market with the increase of everything	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	OPERATIONAL SERVICES	The need for space to enjoy your surroundings;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The ability to interact and feel safe.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	need more shared ownership homes, no way can i afford to buy and stuck in private renting	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe streets.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	better street lighting.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	SOCIAL POLICY	more help for elderly at home	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	My children's education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More bigger houses.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I feel it is important that the schools provide high quality learning and all children have access to the same experiences within their own community.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	That my family feel a sense of belonging and part of the community.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	good social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to safe and clean outdoor spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Opportunity to stay in the area and not priced out by those moving into the area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parks and open spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Church; Shops;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	More information given to council regarding disabled people with wheelchairs, mobility scooters and walkers	1. The respondent feels that this is important to them/their community	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	A safe environment for all.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping others or seeking help and support for yourself. To remember that we are all human come from different backgrounds but should be all treated fairly no matter creed or colour	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Longer opening hours for local household waste recycling centres as i feel theres a lot more spent on fly tipping which could be spent elsewhere	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	affordable pupil transport	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	outdoor space, shopping areas, pubs and restaurants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe streets, especially at night - anti social behaviour on the increase	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety there should be more police on the beat.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I like to feel safe within my community.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	We could also do with better public transport and hopefully a train station in the future.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable Housing is important for our future generations as they want to stay local but find it very difficult to get on the property ladder due to the inflated house prices in the area. I also enjoy the ability to be able to go for walks in unpopulated areas.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment is a very important factor.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I enjoy the community spirit but as Winchburgh grows this dilutes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Its important to me to move to a 2 bedroom house nearer Livingston as i provide care for my grandson, age 11 my flat is one bedroom which i share with grandson, as i have joined custody with his dad after losing my daughter nearly 3 years ago ,and i have to share a bed with My Autistic grandchild, so flat not adequate	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	OPERATIONAL SERVICES	Socialising and able to access open spaces	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing as the housing situation is a joke my family have been on the list for a bigger property for over 7 years now just to get a extra room shocking.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing and better services	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more policing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	EDUCATION	More things for kids to do	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Also we should have more facilities for younger people do they are not hanging round the streets	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I going we need more Council housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	I am a care at home Worker I think the pay should be looked at.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	We have a good bus service but more buses going to Edinburgh would be good	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	more effort required to engage in youth groups between the ages of 12-18	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	Sorting the pedestrian link between Wester Inch and Bathgate train station has been spoken about but not acted on yet.	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
5	OPERATIONAL SERVICES	Access to green space is important, and the country parks in West Lothian are excellent.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Healthcare is woeful and desperately needs more resource, there are not enough GPs, and no stability in clinical teams at St Johns.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintaining the local area - most of west Lothian pathways are currently overgrown and in desperate need of maintenance	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Need to start providing better service for everyone roads are a mess winter gritting service a joke and dangerous the way it is run	4. The council is already doing this.	Operational services - roads and parking	Council approved annual winter maintenance plan and policy
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe communities	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	connectivity	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	As an early years worker I feel the open spaces such as parks and woodland area could be developed for the children.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I also feel that as a young individual it is very difficult to get on the housing ladder in West Lothian and more affordable housing would be appreciated by many people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In Linlithgow we really need upgraded infrastructure so that the town can grow and develop in a way that will not cut into existing services, which are stretched already.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Area is well kept	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping families through difficult times fundays	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel right now there's a huge concern about the amount of house building going on with what looks like no end in sight.; Our young people need affordable homes, what we don,t need is more five bedroom villas which are generally only afforded by those moving up from down south or those moving out of Edinburgh. These massive building developments slung on the side of villages like East Calder don't bring anything positive to the local (east calder) community, I know a half dozen Calderwood householders and most of them have never set fot in the local scotmid , been to the partnership center , heaven forbid there kids go to the primary school!; People don't fear change, they don't speak up because they fear the name calling that follows.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools; Community spirit; Libraries; Visible Police presence; Good local transport that runs frequently and on time and not going via Livi get on all the time. ; Green spaces; Clean villages; Lack of vandalism; Clubs for teenagers; Good affordable housing; Hate to see houses with Windows boarded up; Good shops; Variety in food shops and no co-op monopolising smaller communities as they are in general more expensive	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Good schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Clubs for teenagers	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Lack of vandalism;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Hate to see houses with Windows boarded up	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Visible Police presence	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good local transport that runs frequently and on time and not going via Livi get on all the time.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Clean villages	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit;	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green spaces	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Variety in food shops and no co-op monopolising smaller communities as they are in general more expensive	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Important to provide youngsters with safe places to play and meet eg youth clubs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	As a council employee as support at school, it would be beneficial to be paid a fair pay for the job.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	EDUCATION	Access to xcite venues.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Council money being sensibly spent.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	more assistance with teen mental health, very poor help and to many casualties	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Learning opportunities outside school to keep children engaged and adolescents from falling into the benefit system.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Encouragement to get residents back out cleaning their little stretch of the street as we used to in the olden days, or at least my grandparents did and I have started to do again in my street.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Facilities and events that bring the community together, even if these are just volunteering opportunities, but for all ages and encouraged for people from all backgrounds and social demographics. I often feel not enough is done to bring in people/children/adolescents less affluent to these groups in Linlithgow and the surrounding areas. A great community spirit doesn't always need money thrown at it but it does need people to encourage and lead it, maybe by events in localities where this is an issue showing practical things we can do to help fill the gaps the council do not have funds to provide.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools need to be showing the importance of accessibility and representation in their communities to their pupils and involving them more in what goes on in their communities and letting them see that when we help those who need it, that it benefits the community as a whole	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Reducing the effects of poverty by accurately documenting housing areas within the SIMD statistical boundaries and if necessary moving those boundaries to allow areas of poverty to be seen instead of being hidden by being in a grouping with more affluent housing, so that government assistance can be accessed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improvement of physical access to all areas needs to happen if you want the county to be a thriving community. Environmental considerations need to be a priority. Making sure that open spaces are planted with wildflowers and trees is an important step in improving communities for all to enjoy, while also benefiting our environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	SOCIAL POLICY	Everyone in the area should have access to the social care packages that they require. Reducing red tape, boundaries, endless paper trails, and loopholes that prevent access to support must be a priority as it wastes money as well as preventing access. If a community is to thrive and function well, the council need to lead by example in caring for ALL members of that community, especially those who need assistance to support from social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	This survey is not well designed. This will get no prioritisation!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Schools	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	care homes	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The overall look of my village, overhanging trees and bushes, the opening to Cunnigar House the dirt and weeds at the opening have lay that long they are now composted and it is difficult to walk the path to get to the bus stop. Also Market Street there has been comercial bins lying that long there is 1 foot weeds growing around them, not to mention the smell, Mid Calder is portrayed as a conservation village, it would be nice to be treated as such. The Council really should be doing more, shame on you.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think Deans is a good area. There is also a good community centre offering different classes.	1. The respondent feels that this is important to them/their community	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I think Deans is a good area and we are lucky as at present we get our bins emptied when needed and grass cut in our area. The only thing is the update of our roads which have pot holes.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring that businesses want to open in the town centre to encourage footfall. I always try to shop locally to support the local businesses however choice is getting more limited.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Nursery hours are far too much. Early Years staff are burning out. Holiday availability are great but far too long a day. How can kids get the best from them if they have no time to do anything and run on fumes?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Council housing for general needs is shocking. I have been on the list from 16 years old..I am 30 now and still nothing. Have been told i wont get anything as other needs come first and I can pay my bills. Shocking! And devastating because as a result i have to live family and no room for me. To life of my own. Independence gone and cant afford mortgage deposit or the crazy prices of a private let here.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	EDUCATION	School and Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	West Lothian offers social rents that are at the national average and are within the Local Housing Allowance rates which means they can be fully covered by Housing benefit or the housing costs portion of Universal Credit.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Stopping Crime and anti social behavior	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links to other areas	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Health care access	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to see some of the brown field sites converted into allotments we know the importance gardening is to physical and mental well-being and there is a distinct lack of council allotments in West Lothian	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	We need more facilities for teenagers and places to go so we can get them of play stations and other conceles	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Nothing for kids to do	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	SOCIAL POLICY	People's well-being & mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Step 1 the education of young people and older ones on facts. There are only facts and things we don't know. There are NOT multiple various facts and truths. Lets keep it real. Have their beliefs imbedded in truth and that a strong positive you has the best chance of success in life. Give all equal opportunities to make the best of themselves.; Step 2 encourage people to try. To be the best they can be. Not telling them they are fine as they are. It is fine to be who and how you are right now, but you can be better, you can improve.; Step 3 Reward the correct behaviour.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Indoor and outdoor places to exercise without pollution	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	More electric chargers in the village as there are new houses being built so there will be more people with electric cars.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need more shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	keeping facilities like the sports centres/ swimming pools	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	keeping facilities like libraries.	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	We seem to have a fairly low level of crime but a few CCTV cameras wouldn't go amiss.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Making it easier to move around the region and connections to Edinburgh/Glasgow.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Keeping roads maintained	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I personally would like to see less of these huge faceless bargain shops but it seems many people in the area seem to like them and I suppose it creates some employment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Building new houses on wild land should stop and areas where old factories or deserted car showrooms should be reallocated to allow housing to be built there.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Care for the elderly is very important.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Family orientated area which should be focused on education, and parks/open spaces for children to enjoy.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Future areas would be public transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	parks/open spaces for children to enjoy.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Future areas would be job opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	accessible healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I have a 9 year old daughter, so her education is very important to me. I work as a Teacher. so I feel strongly that young people need to develop skills for learning, life and work.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health services are also important to me and my family.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	facilities for teenagers and young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	policing to stop bad social behaviour in Blackburn.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Investment in schools.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping community centres, access to swimming and other facilities open etc. Once everything is closed down in towns, the community is broken.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We moved back to Armadale so our child could walk to school, to the swimming pool, local parks etc. and have some independence in a small safe community. It is vital local services are provided for young people.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to local healthcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think it's very important to be treated with respect and consideration by neighbours for a peaceful life. I think the council should help pensioners more to find alternative accommodation , e.g. sheltered housing, when we are in an unhappy situation in our twilight years.	4. The council is already doing this.	HCBS - crime and ASB	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	The most important parts of the community are all the points being raised on a daily basis by media - cost of living, etc - I understand this is largely enforced by weak / terrible politics / politicians. However when it comes to the community politicians should work together to improve the community and not their individual view point - therefore for the community I would like to see councillors work better together to improve all aspects of delivery for people	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Investment in education establishments in village needs to be equitable across the schools and not weighted to one or the other (based on performance). Education is the key to addressing many of the issues in my community and this is simply not supported enough across the educational sites.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Essential to tackle the antisocial behaviour plaguing the village. This is linked to poverty, deprivation and lack of opportunities. Resulting poverty and deprivation leads to social issues of petty theft, drugs and alcohol. In turn leads to educational issues (lack of engagement etc) which leads to social issues as cohorts age.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Poor transport links mean wider opportunities in West Lothian are not accessible to people without cars.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment wages	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Rate of pay increased - more in line with the base rate.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	FINANCE & PROPERTY	Cost of living.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Re kindling the high Street, by attracting retail shops and not just cafés, charity shops or nail bars. By decreasing rental costs and promoting to a wider demographic to fill the empty shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Drive up the cost of things which are detrimental to the environment, whilst increasing financial help for those who cannot afford the basics.;	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Educate all people and especially young people in the realities of climate change and environmental losses, and in what tools we each have as individuals to help address these.; Make consumerism local.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	For more houses to be built	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	the cigarette butts outside pubs and the street	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	To many things to list and this space is not big enough	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community centre also need to feel secure in the area	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Accessibility to shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Cleanliness is not on the list in this survey. I notice that there is lots of rubbish always lying around, including the green spaces, and its a shame that there is not more funding/caring/initiatives in that respect.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I have a 2 year old daughter and feel it is important for her to have links to our community. We attend Jumping Jack's, Tutti Tots and BookBug. We find there is a lot of uncertainty and inconsistency when it comes to these groups. They are brilliant when on but find there is a lack of time or staff available, being cancelled etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	In Whitburn I feel the school building of Whitburn academy in places needs upgraded as is no where near fit for purpose, especially the out of date and unmaintained areas if the Sports department. Swimming pool, Games hall, gym, dance hall in particular	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	WLC review the school estate on a regular basis.
5	CORPORATE SERVICES	Public services need maintained and improved	1. The respondent feels that this is important to them/their community	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	OPERATIONAL SERVICES	Street vehicle congestion, car parking in the neighbourhood streets,	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	FINANCE & PROPERTY	A reasonable balance between wages and cost of living	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The physical environment, WLC are not doing the basics, it makes me so angry to see street furniture with the signs removed but poles remaining or weeds in roundabouts, rubbish, potholes, broken glass etc, it just shows a complete lack of care from the council, you are so busy do gooding you won't or can't do the basics, I don't want to live in a dump and paying £170 a month I don't think I should have to.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Also having a cctv system on the high street that actually works	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more visible community policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	SOCIAL POLICY	Having a designated area for drug addicts and alcoholics to get help rather than just hanging about local pharmacies and the high street, which contributes to crime and general antisocial behaviour.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Villages are NOT Villages any More, SO many houses ; Being Built round us without the infrastructure to cope.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	my child having a good education and good life chances;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	being safe on the streets;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	play parks clean and tidy	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	SOCIAL POLICY	feeling safe as recently my ex had been harassing me. DASAT have supported me and ive had safety/panic alarms fitted which have gave me peace of mind	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Access to food support, affordable housing, health care support if required. Although Education and Schools is very important currently a lot of Scottish Government funding is ring fenced for this area. More could be done in my community to assist to new crisis of fuel and energy poverty as well as working poor.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	FINANCE & PROPERTY	Lowering house bills.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keeping as much greenery as possible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	today's youth have nowhere to go and nothing to do which results in anti-social behaviours and petty criminality	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - youth and community activities	Through the CLD plan, the Council aims to deliver a range of targeted, preventative, diversionary and educational interventions to reduce anti-social behaviour.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	growing size of village is not matched with the facilities (healthcare, shopping, social opportunities etc)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Access to things that improve a person's quality of life, the arts, sports, adult learning	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	good schools and opportunities	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	A nice well maintained environment to live in.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Real community wealth building, support for the vulnerable and those most at risk of becoming vulnerable.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian is a fantastic place to live but it can be improved and everyone who is involved in the community in any way should fight to not only maintain but improve the area.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I think safety is of the utmost importance because everything else stems from this. If people don't feel safe in their homes and their communities, then this affects quality of life, enjoyment of community spaces, parks and woodlands, use of public transport, local shops, housing prices, economic prospects etc.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Secondly, is availability, affordability and quality of housing which is fit for purpose, has off street parking options and which allows people to have dignity while supporting themselves through their work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Climate change.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	FINANCE & PROPERTY	Paying bills and food-concerns of rising costs from fuel to food.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Beating crime (levels of crime appear to have increased).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improving affordable public transport -free.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing-young people can't get on housing ladder.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better social care for elderly and infirm to support them at home. Long Waiting lists for health issues.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Places to go - restaurants, bars and shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job prospects and opportunities	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	access to good local medical facilities e.g not having to travel through to Edinburgh for medical needs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthy clean and safe living	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Clearly areas are falling apart it is left to the public to do it. Yes, maybe so with better education and looking after your area and thinking about your neighbours. But council want their full pay from council tax but your local councils are not doing job correctly or any pride in doing the job with correct equipment. I have photo/video evidence on this. Clearly my kids could do better job - local areas falling apart - outside kerbs and paths grass growing, cutting grass but leaving dead grass on top - what's the point in cutting it if not picking it up. Fences need fixing/repaining. Security doors need fixed. Start chipping dogs and put up security in area to watch for disturbing times and fowl from dog owners don't pick up start fining people for lack of education.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	EDUCATION	youth services which are fit for purpose and effectively resourced	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	accessing good community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	well maintained open spaces as create sense of well being	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	good quality play areas for children	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	living in good housing,	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Booklets (including the glossy ones) sent out to every household in west lothian!!!! I bet nearly half of these just go straight in the bin.....what a total waste of money!!! get this info online and online only, folks that will want to know council stuff will make the effort to go online....I work in Printing and know how much these things cost.....	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Establishment and enforcement of smoke free zones.	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Stop pavement parking.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Poor public transport to Edinburgh hospitals.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Increase in wood burners deeming it impossible to hang out washing or ventilate house.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Availability of retirement housing. Shortage of suitable and affordable bungalows.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Limited health care provided at St John's	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We need to be more socialised especially with the vulnerable and elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	well maintained environment are very important. West Lothian has resembled a third world country of late and does not compare well to other regions of Scotland.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Current public transport arrangements are very poor and do not provide a green alternative for travel, especially for the elderly and disabled.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Poor state of the public highways (potholes/lack of road sweeping) versus an expanding and rarely used cycle path system. Money appears to be freely available for these cycle routes which do more for Green PR than for practical use.	3. The respondent advised that they had no comment to make.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Over-development of the community which will be dwarfed by proposed new housing. How necessary is this burgeoning housing plan given the predictions for an ageing and reducing population.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Surely health and social care should have more of a profile	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The local area is very untidy, ie trees overgrown and weeds overgrowing in the pavements and streets. Streets are dirty. This has been an issue for a very long time and this is " not " due to shortage of staff due to covid.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	FINANCE & PROPERTY	climate change, grants to assist residents to achieve our climate change goals.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	FINANCE & PROPERTY	The economy and cost of living, pay keeping up with the rising cost of living, state pension	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Assistance to small businesses & the self employed to help with recovery of Covid 19.	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare & mental health access to facilities, access to GP services, waiting lists for referrals from GP practices, waiting lists for operations that are seen to not be urgent	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean community - Litter, gardens etc;	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	The people I know in the community are all concerned about climate change, litter , effective recycling and one use plastic packaging, preservation of green spaces and cleanliness of River Almond.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	FINANCE & PROPERTY	We need to insure all children living in poverty are able to have access to enough food (Always)	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Didnt relise how much I would miss the community centre	9. The respondent made a comment on the survey question	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To feel more included in West Lothian with more community events	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	There isn't very much in local area. There are no youth clubs for young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Would be better to have GP and chemist nearer.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport to other towns and local in town	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Improving healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Linlithgow is a great place to live and grow up in. I would like it for my grandchildren . It is really unaffordable for young families.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Having a safe and clean environment to live and work.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good road and pavement surfaces for driving and walking safely, including well light.	1. The respondent advised that they agree with the proposal.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Having access to green areas/paths for walking, nature and assisting with climate change.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Available use of all amenities for housing, shopping (groceries) and health (doctors, leisure and shopping).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Addressing poverty and inequality and then other areas addressed through process.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I love my community and therefore I believe its important for everyone resident to have their opinion heard on ways to improve their lifestyle within our community	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Going to the football.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to library	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Walks in open areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to live in a safe and secure environment. Drugs and anti social behaviour is a problem and needs to be addressed.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing and services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Easily accessible health care, access to GP.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Linlithgow Railway station ought to be staffed full-time and have tourist information facilities with a shop or vending machines.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	There's a shortage of homes yet a family could be relocated to a three bed house that's only got one person in. More single bungalows need built because there's a massive shortage to meet suitability.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council has a Local Housing Strategy. Analysis of the demand for housing is used to determine what kind of housing is built.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Look into fitting council homes with solar that will have an effect in global warming and consumer energy	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Road safety issues. Physical Speed limit enforcement required to mitigate lack of policing resources. Safe public footpath/cycle lanes to allow safe travel especially pedestrians between local communities. B8046 road, used as a corridor between M8, M9 and Fourth Bridge is not designed nor built to support the volume of cars vans and weights of numerous HGVs. Either upgraded road or alternative corridor. This impacts 3 villages and the town of Uphall significantly.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	WE NEED MORE VISIBLE POLICE PRESENCE - POLICE MANPOWER IN WEST LoTHIAN IS ABYSMAL. COMPLAINTS ARE IGNORED BY POLICE E.G. UNLICENSED MOTOR CYCLES RACING ON PUBLIC ROADS IN HOUSING AREAS, CYCLISTS USING FOOTPATHS, INCLUDING ON MAIN STREET. LIKEWISE NON-STREET LEGAL ELETRIC SCOTOTERS - BOTH ADULT & CHILDREN. POLICE TAKE NO ACTION ON THOSE OFFENCES!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	Public transport links between Linlithgow and other areas of West Lothian are very poor.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	A much improved bus service and ability to get bus connections	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	The Council should do more for vulnerable peoples security	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Infrastructure before housing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport Links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable Housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I do not own a car and rely on public transport. I work in Edinburgh and as there are no direct buses from Springfield to Edinburgh City centre. I have to get a bus and train to work which is very expensive. Lothian Country buses ran an excellent EX2 express service which is missed by many as it was an excellent affordable alternative to the train. Please consider providing a subsidised bus service from Springfield to Edinburgh city centre	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	closure of the lowport centre a highly used facility and another reduction in provision for the community	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Disappointed to find that linlithgow is essentially ignored by west lothian Council. playgroup provision removed from town so now inaccessible to low income families.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Disappointed to find that linlithgow is essentially ignored by west lothian Council. high council tax area with very little put back into supporting community	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Disappointed to find that linlithgow is essentially ignored by west lothian Council. christmas lights and tree a joke;	4. The council is already doing this.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	bin collection schedule is ridiculous	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council constantly review collections to improve efficiency
5	OPERATIONAL SERVICES	bad weather ploughing. Not sure if it is just linlithgow affected or the whole of west lothian badly let down by the local council.	4. The council is already doing this.	Operational services - roads and parking	Council approved annual winter maintenance plan and policy
5	OPERATIONAL SERVICES	cyclist Lane between linlithgow and bo'ness are a hazard for both cyclists and cars	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Decision to be made on whether to retain or remove this facility
5	OPERATIONAL SERVICES	spaces for people measures were awful	4. The council is already doing this.	Operational services - roads and parking	Decision to be made on whether to retain or remove the remaining measures
5	SOCIAL POLICY	assistance for the elderly is awful;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	also inconsiderate drivers parking on pavements and double yellow lines	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	West Calder is getting neglected...weeds everywhere ..the main square is an eyesore...dogs dirt a huge problem and	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Access to public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	I love the green space and I want to feel safe in it when out at night, in the dark. Lighting is not good in Livingston.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community protection,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	continued access to the green spaces	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reliable public transport with adequate quality bus stops If we want to achieve a greener and more sustainable community in Pumpherston and all over West Lothian, then reliable public transport infrastructure is vital in achieving sustainability and de-centralising car dependency. Currently, Pumpherston's bus stop is in shambles—graffiti, scratch marks, hole punching, and tampering with paper copies of the bus timetable make the overall user experience unpleasant. For those in my community who travel to Edinburgh to work in the early hours of the morning (most of whom are social care workers, domestic assistants, or shop managers), it is difficult to arrive at work on time as buses are either cancelled, delayed, or just unavailable.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Another important issue which was brought to my attention is the speed limit along the only road which cuts through Pumpherston. For some time, West Lothian Council implemented a 20mph speed limit, which was recently removed. Cars, lorries, vans, and motorcycles speeding through Pumpherston can be quite a problem for children, teenagers, or the elderly to cross the street safely. Let alone that a growing population in West Lothian means more automobiles out on the streets, I can only imagine the noise and pollution those living by the major roads may experience. The period when the 20 mph speed limit was implemented definitely helped with boosting confidence in crossing the road and reducing noise pollution. If the council aims to transform into a sustainable and green town, this aspect ought to be explored in more depth.	4. The council is already doing this.	Operational services - roads and parking	The councils Cycling Walking and Safer Streets partnership with Sustrans
5	CORPORATE SERVICES	More support groups for LGBT+ people in area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Affordable social activity for young/teenagers	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reliable and affordable public transport to more areas.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Affordable/ free quick care support for ill/disabled people	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Provide more youth clubs and free access to sports facilities to kids to keep them off the streets and to encourage healthier lifestyles.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Deal with antisocial behavior and cars parking illegally in streets,	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More police officers on beat in housing areas, police to deal with motorbikes travelling at speeds 30 miles an hour on public footpaths.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	Reinstate the quality of the maintenance of open space maintenance to the standard it used to be in the past grass eg more regular cutting, weed spraying shrub pruning and tree maintenance.	3. The respondent advised that they had no comment to make.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	launch a public campaign to discourage littering and fly tipping.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
5	SOCIAL POLICY	Availability of doctors and receiving medical care (I have been waiting for a tooth extraction for a child for 7 months).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Education for all the community in health, finance, food we eat, physical exercise, mental health being.; Throughout all services have one message to educate to be responsible and not keep the nanny state that its someone else's fault and not their responsibility. Back it up and reinforce the message with provision for those who take responsibility. Education for the community and what is expected and acceptable	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable and accessible housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	River Almond too polluted with sewage. More being done to stop sewage going in.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Working with SEPA who have a responsibility for this issue
5	OPERATIONAL SERVICES	Also stop mowing unnecessary areas. Area around oakbank was mown but it should have been left for wildlife and wild flowers	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More choice of shops. No choice in the village. On speaking to shop owners problem is the cost to rent is too high. It makes more sense to reduce the cost to rent instead of having premises lying empty	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Fair payments of council tax's. a road should not change what people pay, we all use, we should all pa the same !	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Concerned that the increasing in planning permission for housing development in the area surrounding the village has not been matched with an increase in service facilities for the rising population. The infrastructure has not been amended to support such development especially for roads, public transport and most importantly GP facilities.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	poverty services	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Green space for peoples mental health	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	SOCIAL POLICY	health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more affordable housing and social housing being built, and gps, dentists, schools and local provisions like community centres and libraries to service area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Livingston is a brilliant town, I have 4 daughters and 12 grandchildren, which is why I said, education is important,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am a pensioner, so job opportunities doesn't apply to me but, for my family it is and, I believe Livingston delivers that.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Continual development in the town with businesses, housing, education, health care, community activities.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to live in an area that has a set of SMART targets and supporting measures to help the most vulnerable in society as well as providing modern infrastructure such as roads and housing to support peoples quality of life. This includes School attainment where you aim for 100% qualified students, 100% of students with a positive destination, 100% of roads well maintained, Quality of air meets is clean, Electrical chargers available in more than just a few car parks, and West Lothian being part of the Edinburgh Tram network.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety, police	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
5	OPERATIONAL SERVICES	keeping the area clean and tidy	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	SOCIAL POLICY	doctors chemists	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Providing more support in schools to help with the mental health issues children continue to face as a result of the pandemic and to get children who have still not returned to school or have returned with irregular attendance, back into school.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Quality of parks and open spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Tackling littering.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Building Community Spirit.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Providing job opportunities for people leaving school so that they have a destination to go to.	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Actions to reduce risk of climate change and plans to deal with it as it comes.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Things that bring the community together so we help each other more. If the council can help and support, we can do more for ourselves. Perhaps through Community Councils. Ecclesmachan and Threemiletown are trying.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Confidence that health and social care will be there when I need it	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime is terrible kids just randomly throw things and don't care! parent should be fined on the spot or else kids removed from their care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	ther not enough public transport! Accessing harthill or polkemet takes 3 busses Fauldhouse is twice the length of time that's if first bus ever shows up	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Better and faster Access to doctors is needed ! Nikons new homes but less doctors is stupid making it worse	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	NEED TO FEEL MORE SAFER AS YOUNG GUYS RIDING FAST ON MOTOR BIKES ON THE PATHS NEAR SCHOOLS AND NURSRY PUTTING PEOPLE AND CHILDREN IN DANGER	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good buildings and support for adults with disabilities as community access is extremely limited	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Outdoor areas for children to play, good schools and services available for younger children (Xcite and library).	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Excellent education facilities for all, with sufficient teachers and classroom assistants	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community buildings which provide events and activities that are accessible for all	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Safe outdoor spaces for people to exercise and play	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Investment in the area and facilities to encourage new businesses to invest and grow within the area/	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Communication	1. The respondent feels that this is important to them/their community	Corporate - website and social media	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	OPERATIONAL SERVICES	Being able to walk safely in the parks and streets, and not seeing litter lying around everywhere	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	FINANCE & PROPERTY	Anti Poverty Work	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More parking space in Linlithgow	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	OPERATIONAL SERVICES	Less traffic in the High Street, Linlithgow	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
5	OPERATIONAL SERVICES	Lowering the speed of traffic on Blackness Road	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Speed limits are assessed in line with national guidance
5	OPERATIONAL SERVICES	Another pedestrian crossing on Blackness Road	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - roads and parking	This can be assessed through new infrastructure funding when made available
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for young families	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Open space, we are losing too many green areas.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	have services that meet the needs of all residents	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting to help ensure that services meet agreed priorities and needs of communities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Felling safe to walk around the town	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	pay needs to improve due to cost of living crisis and enough money to remove any worries about having enough to eat and paying all of the bills.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to decent housing, social care and health services that are working well.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport links need to improve	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	We need to protect the climate and ensure people have access to good open spaces as well as having decent housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care needs to be invested in and good health care services are crucial to a healthy and thriving community. We need investment in knowledgeable and well trained and supported social care staff. We will all need care at some point in our lives.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Accessibility of housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Accessibility of health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	public safety and less anti social behaviour.	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good range of shops and community facilities in the town.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More available health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Things that are most important to my community are the rises in cost of living and transport	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Things that are most important to my community are the rises in cost of living and transport. There isn't a great deal of bus routes to the Dean area, and with two different companies one company in particular is a lot more expensive than the other for the same route.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The environment is also important to us and one would be to have more wild areas for animals and insects, they have been left unbearable and overgrown with weeds.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	CORPORATE SERVICES	Fairness & equality for all.	1. The respondent feels that this is important to them/their community	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	CORPORATE SERVICES	Diversity & tolerance.	1. The respondent feels that this is important to them/their community	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	FINANCE & PROPERTY	Climate change - absolutely vital that we address this seriously *now*	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Decent housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community involvement & commitment.	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs for *all*	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Also maybe more community soft plays that are affordable as it can be so hard to get into a soft play now adays due to needing to book and the places being fairly small.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel the community needs more houses suitable for our needs, I see a lot of single mothers like myself being offered not suitable housing for example a high up flat when I have 2 baby's, whilst I understand housing demand is high we also need to put mental health into concern as single mothers have a lot on their plates and need to be getting outdoors in which something like a high up flat can really stop them getting out.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living, pay/wages being enough to cover rising bills	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing is not good enough, young single people should be given a higher priority to be able to move on - im 33 and still not been given an option for housing and private rent is too high and too hard for a morgage but council housing is always given to families or people on benefits before me	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	FINANCE & PROPERTY	Invest in sustainability	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Should not be spending cash on increasing car capacity e.g. new Winchburgh road junction is the opposite of what is needed & uses precious cash needed elsewhere	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Blackburn needs funding. New swimming pool.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Blackburn needs funding. Country playpark at the Peat Moss like Polkemmet or Beecraigs. Improved playparks.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Blackburn needs better shops - Aldis.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Nobody listens to what people want. Spaces for People did silly things (eg tarred bus pull ins to make pavements wider while making traffic congestion worse) but could have made better access to parks & paths by better pavements etc.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The council provide bus passes but no buses. Living in Deer Park buses to Edinburgh, Linlithgow go up and down dual carriageway and yet don't come round corner into Deer Park bus stop at Beefeater. We have a 600 that no longer goes to airport only Kirkliston. This results in us having to use our cars which we are told not to use to help the environment. There are offices, veterinary hospital, hotel and 146 flats and yet buses can't come round corner.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Potholes in the road are badly in need in repaired especially at traffic lights at bottom of Langton Road.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	CORPORATE SERVICES	until covid 19 has gone, then procedures for working in maintained as in office where work there is hardly anyone putting a facemask on in corridors / kitchen are etc where close contact happens and if you have your other half as a high risk case then should still respect others who are worried take it home with them and pass on when simple mask wearing in areas should be maintained to help others who do care.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education for the kids;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing for all that needs them;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	potholes repaired;	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
5	OPERATIONAL SERVICES	the cutting of grassland etc in the area maintained frequently and cut properly not just half of verges etc to make the community look nice and tidy; litter picking often to tidy up as litter all over the place not good along with weeds growing at road kerbside etc not maintained disgrace to see; not enough done for all the dogs poo all over the place	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job vacancies for young ones to apply for locally	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare for the elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing , the people	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	open spaces	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Friendly people, meeting new people	1. The respondent feels that this is important to them/their community	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	convenience of large supermarket.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Children & parents strongly encouraged to walk to primary school, incentive scheme?	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through Education and school initiatives
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green space kept - large fields in West Lothian now being built on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local facilities - shops, sports facilities, small businesses etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	East Calder sewerage works also needs to be improved due to the expansion of new houses in this area.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are far too many housing developments being created, which are destroying local wildlife and conservation areas. Also building on green space causes flooding.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	East Calder badly needs to have the Health Centre expanded as there are far too few doctors.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	I'm worried about how some in my community will heat themselves this winter given the cost of living crisis. Will the Council be doing anything to assist? Even identifying vulnerable community members now and planning accordingly would be useful.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	On another note, it would be nice to see investment in growing local produce for businesses and local residents. Enclosed vertical hydroponic farming techniques being used in America are particularly attractive. Helping to feed our communities with locally grown and nutritious food ticks a lot of boxes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Too many cars in Broxburn being allowed to park on pavements which can cause issues to people with prams and wheelchairs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I think the towns in West Lothian could do with being tidied up a bit, grass cut on roundabouts which it hasn't been in some areas.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Also too many vans being allowed to park in residential areas without consideration for other road users, my street misses bin collections at times due to vans parked in the street blocking other road users.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Police Scotland responsibility
5	OPERATIONAL SERVICES	All school transport by bus to school should be free of charge, Saint Nicholas in Broxburn still charging.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We continue to build new houses, but the current infrastructure and services are already stretched beyond thin.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Schools need to be properly funded - class sizes are large and despite teacher best efforts, children not all getting the best for them	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Safe spaces for teenagers	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs. Schools offer after school extra curricular activities and the council delivers a summer programme of activities.
5	OPERATIONAL SERVICES	Improvement in equipment in parks	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Treat all areas the same. Murieston and Livingston village get their grass area cut as normal yet other places get very little cut	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	OPERATIONAL SERVICES	Shrubs,trees & grass cut along all walking paths especially alongside roads	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Maintaining green spaces and access to them.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport is limited in Kirknewton but the bus service that is provided is vital for us to get to work.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop additional housing, the infrastructure nevers supports this as is promised and takes away from the pleasure of where I currently live. I moved here and enjoy living here as it is currently. Adding numerous souless housing schemes spoils it and will ultimately force me to move away.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	GP services are struggling and need support.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For WLC to have a housing plan that is not just large expensive housing schemes but includes infrastructure & affordable/shared ownership housing for locals. Not everyone in Linlithgow is £££	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Making more use of St John's Hospital.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better access to mental health facilities both adult and children alike.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Better access to help/treatment/assessments for children with additional needs.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	safe spaces for kids and teens	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	zero tolerance of drugs in public places	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Well maintained communities ...and cemeteries (now in disrepair)	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	paths and verges weed free and clean	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	winter weather planning	4. The council is already doing this.	Operational services - roads and parking	Council approved annual winter maintenance plan and policy

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	gap sites minimised	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shop fronts upkeep	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	care of elderly and disabled	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better community facilities in the local area rather than removing them.	4. The council is already doing this.	HCBS - community facilities and customer services	The council continually invests in community facilities and has recently built a number of partnership centres with improved facilities for communities
5	OPERATIONAL SERVICES	Public transport as it's easier to access healthcare in Falkirk, Edinburgh and Glasgow councils than West Lothian itself.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport to and from the cities close by.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having the train station at winchburgh would be so valuable for winchburgh and the surrounding areas. It would allow younger generations to access the wider jobs with much faster travel.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too much new housing eating into green spaces and causing more traffic.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health Care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	roads	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	getting some nightlife back into livingston rather than endless housing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	As the support person for my adult adopted pregnant daughter who has special support needs. I concerned about how she had get local housing so I can continue to provide support to her.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
5	SOCIAL POLICY	As a carer for my husband with Alzheimer's Disease, I am concerned about supporting him to live happily at home.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Having stayed in Livingston most of my 69 years it saddens me that when driving into Livingston the open areas look messy and neglected . The idea of leaving the grass verges or cutting the grass but leaving it lying gives a very poor impression . If I was looking to live to WL today I would seriously consider one of the pitying towns and villages as Livingston has no kerb appeal . The once immaculate roundabouts have been neglected , no thought seems to go into what areas are being dug up and even adambrae cemetery has gone downhill in last 7 years .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe is very important for me and my family	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	As a priority regarding health, the environment, transport, job opportunities, and access to leisure and cultural opportunities, the junction onto the M9 from Linlithgow to Edinburgh desperately needs to developed.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	All boxes ticked very important	1. The respondent feels that this is important to them/their community	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Help the children with clubs	4. The council is already doing this.	Education - early years	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Less poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community strength	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	More parks and things for children in blackridge	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	as well as an actual shop like Tesco! (in blackridge)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We build new homes but don't put infrastructure in place .parking is a nightmare	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	identify and
5	HOUSING, CUSTOMER & BUILDING SERVICES	anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	For any anti-social behaviour please contact our Safer Neighbourhood Team to report incidents and receive advice or support. Our team works in partnership with Police Scotland
5	OPERATIONAL SERVICES	keeping the environment tidy	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment for the younger generation with a fair wage	1. The respondent feels that this is important to them/their community	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care,	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Most important are having a clean environment, ie grass verges cut, streets tidy, weeds etc tidied from pavement edges. All these things lead to our community looking good.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Meeting places that do not involve alcohol of expense.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More community groups etc support, hobbies	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Current cost of things.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety in the community,	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	and the environment are of primary importance	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	SOCIAL POLICY	I think investment in health/social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	There has been a rise in anti social behaviour, where some people do not feel safe leaving their house. We have been witnessing fires, during the recent heatwave, which have caused damage, fear and disruption.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Vulnerable people are feeling even more vulnerable and finding it impossible to have care needs met. Since WLC changed the criteria for access to social care, many people are feeling isolated and uncared for. The changes to services for elderly in care homes, in terms of overnight care and delivery of meals have resulted in unnecessary anxiety for residents and their families.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	supporting those who are experiencing poverty, disability and hardship	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	ASN nursery places as main streaming is affecting mental health and start in life for so many children. All children are entitled to the correct education and at present this isn't always offered in west Lothian.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	BSL policy fit for purpose and getting these kids the right education.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Maintenance of green areas in Livingston as most are overgrown.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	More housing. Potholes fixed in roads as they are a disgrace.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	I despair with WLC and it's complete and utter lack of imagination when it comes to problem solving. An example of this is recycling - if not enough is going to recycling, it's not because they don't have enough bins. Adding bins doesn't solve the problem that people aren't recycling enough, if anything it makes it more difficult.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	Blue and green bins for recycling is a policy directed by the Scottish Government and all councils are moving across to this system.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The most important thing to me is having a proactive Council who try and make things happen. Not everything is about money. It is about prioritising and working proactively to solve a problem. Being engaged with communities. Not just through poorly attended community councils filled with old people but actually getting out and chatting to people - have street stands, go door knocking, have creative engagement activities, ask people to come up with ideas that can be put in place. So that's what is most important to me, having people within the Council thinking creatively about solving the problems. It's why you are employed. Get better cross-department working going, and most of all get better engagement going. Get to know the communities you serve. Sitting at a desk sending out a survey is not engagement.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cutbacks in public services	1. The respondent feels that this is important to them/their community	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Protection of family life.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe, affordable place to live,	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good connections to rail and bus transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	open spaces,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Opportunities for children to play,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable housing,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	security.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	The regular collection of bins	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental and physical well being and support for the community from the council and Scottish government to ensure the environment is look after and suitable for all ages to enjoy.;	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing issues being fixed quickly ie repairs	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council completes around 100,000 repairs to council homes each year and has a continuous capital programme focused on upgrades.
5	FINANCE & PROPERTY	Being able to afford bills and cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety and security in your own home	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Children and their education. If you want to stop the inequality then maybe you should invest in our children more. Teach the kids to look after their environment and teach the love of work.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My greatest concern is housing. House prices have skyrocketed in West Lothian worst of all in the pandemic and we need to bring them down. We need to increase supply and the council needs to work with builders to make planning processes as cheap and as easy as possible. We need to lead the country in home building and it will require leadership and unpopular choices in service, not just of West Lothian as it is but West Lothian as it could be.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Continued high levels of education and opportunities for our young people.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	reduces anti social behaviour provide education on drink alcohol and drugs prevention but supply more meaningful and interesting things for youngsters to go so that antisocial behaviour reduces also help young vulnerable families teaching parenting etc	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your suggestion, we shall pass this on.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordability of housing so that people can afford to live not dependant on food banks and hand outs so that people working can afford to live also to feel pride in their local area which improves the environment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Stop wasting our council tax. Think better before you spend money. During covid are you able to get IT items back to stop having to buy more.;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Don't keep thinking short term - look to invest money in council built house's rather than allowing property developers to build hundreds of house's and only getting a few affordable ones back - it needs to be more council built as you know what is needed. Not 6 bed house's but flats or bungalows. Stop allowing house's to be built on green spaces - these are much needed. Stop selling local facilities off - work with us to use it better.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Feeling safe in outdoor spaces.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently progressing a number of projects aimed at improving public safety within open spaces.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Reliable public transport network with across the board reasonable pricing. There is no choice of bus company/service to Edinburgh	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Preserving greenbelt and open spaces and not continuous selling off land to house builders, destroying the natural habitat.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Building another hospital to cope with the increasing local population	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More housing,	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	better healthcare.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Police need to get out and patrol the streets at night because of constant anti social behaviour.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	More litter pickers required. Shrubs and grass cutting need to be done more regularly.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The frequency of grass cutting has been reduced in a number of open space areas to create wildlife areas to introduce new habitats and to improve their biodiversity. The ecology and biodiversity officers are progressing plans to increase the number of these areas as well as improving the existing ones.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Build the facilities first.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to healthcare is getting harder , more houses no more GPs to match, it's gone too far .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety, anti social behaviour and the things I have marked as most important.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Communal flat bins being left to over flood and rubbish to go everywhere	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	Communal flats are provided with the same level of provision (i.e. the same capacity) as normal households and a programme is in place to improve bin storage areas for flats in the next five years.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Wester Inch has no community facilities, we bought a house here 12 years ago and were told there would be a shop and community facilities and a park. The park was finally finished a couple of years ago and is only suitable for toddlers and no use to most of the children who hang out there.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the economy and good well paid jobs	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links into Edinburgh and Glasgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordability and availability of housing,	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job security and wages.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport for the older people	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We are also under constant threat of house building in and around our village which impacts on peoples mental health and causes worry. There are grave concerns around the infrastructure and how it will cope with the Bangour development.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	health care access. I know that social care is hard to get and a lot of our elderly people struggle	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	childcare for children	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal Safety,	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job opportunities	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	mental health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Provision of natural habitat - stop the obsessive grass cutting!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community garden and allotments would be an asset for the village.;	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Get us a GP service! or at least Nurse Practitioners to avoid travel which can be difficult for many.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Reduce plastic usage, encourage industries to be more green.;	1. The respondent advised that they agree with the proposal.	Operational services - bins, recycling and bulky uplifts	The council has an education and engagement programme to encourage residents to use less plastics and also engages with central government to encourage manufacturers to be more accountable for products they produce
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More investment in community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport to cities via bus,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Healthcare,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Would love to see more children groups that are affordable in the area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	This will be considered by community groups

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Mental health support especially for men needs drastically improved. Everywhere you go there are examples of support for woman and lbgt but men are forgotten and ignored constantly and needs to be addressed urgently. Suicide rates speak for themselves and having real life experiences of the lack of support and understanding of mens mental health and the true reasoning behind the issues I can confirm that the longer this real issue is ignored the problems are only going to increase.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	the gov need to drop this f*&^ing independance shit and just f&*k off and get a job we need done.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	educating the f*&(ng idiot drinker who think they can noise pollute there whole area and do what they like on their land like have fires and build stupid shit,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the environment	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Our community centre has barely any capacity over the summer holidays for the kids as they don't have the staff, it would be nice to see some funding for that.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.
5	OPERATIONAL SERVICES	I now have 4 bins cluttering up my garden, presumably so that the recycling plant doesn't need as much staff to sort waste? There didn't seem to be much consideration given to where these will be stored in peoples gardens. We live in a mid terraced house and my front drive now looks more like a tip than a garden	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	OPERATIONAL SERVICES	Roads are badly needing resurfaced again - I appreciate that it's expensive to do it right in the first place but maybe installing the correct drainage etc would save roads like the Blackburn road from having to be closed off after every bout of bad weather costing more money. I note that we've put new 30 mph speed signs up to replace the 20mph ones that were implemented for no apparent reason during covid, what a waste of money that was.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	The roads between Stoneyburn and fauldhouse are becoming overgrown with trees which means it's getting tight to get past buses on the road. The Westwood road to Livingston is much worse with trees coming down regularly in the winter now and flooding is a constant problem outside of the 6 weeks of summer.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Roads are badly needing resurfaced again - I appreciate that it's expensive to do it right in the first place but maybe installing the correct drainage etc would save roads like the Blackburn road from having to be closed off after every bout of bad weather costing more money. I note that we've put new 30 mph speed signs up to replace the 20mph ones that were implemented for no apparent reason during covid, what a waste of money that was.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	The lack of public transport or a health service within walking distance are an embarrassment in Stoneyburn and the fact that the council haven't rectified this yet is frankly unacceptable. There are private sector elements involved with both of these which I understand but they are so critical that I can't believe there isn't an agreement to be reached with each party. I'd like to see new development in terms of housing, but in a sustainable way ie fully expanded to include a new school, health service, transport links etc and not just throwing up cheap houses with no infrastructure to be sold for hundreds of thousands of pounds to people who won't contribute to the village and will simply drain existing resources.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Housing is not the remit of Passenger Transport Service
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	EMPLOYMENT	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	MORE LOCAL SHOPS	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	GOOD COMMUNITY SPIRIT	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure is also important	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I have a 16 month toddler so for me the most important is her future education and wellbeing.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety of the area.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	The appearance of the area.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is purchasing new equipment aimed at improving the cleanliness and appearance of streets within communities.
5	EDUCATION	education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community safety,	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job prospects for school leavers	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Cost of Living,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	OPERATIONAL SERVICES	Public Transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Road Infrastructure,	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local Services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	decent choice of shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care(making it easier to access a gp),	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	culture & leisure,	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	climate change,	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment,	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health care, physical & mental heath.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Improving the appearance of our community	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council is purchasing new equipment aimed at improving the cleanliness and appearance of streets within communities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improving and Increasing local facilities	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increasing Wealth and Equality	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	TRANSFORMATION	Improvement in Public Services	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	as well as limited car parking spaces	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	The habit of smoking	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parks are also being allowed to grow out of control and are no longer useable by families. Often people who live in flats have nowhere	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having lived in West Lothian all my life, I am disappointed at the growth of housing developments across the area. Farmland, green fields and open spaces are being built upon to the detriment of local wildlife. .	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Having access to green spaces on my doorstep	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
5	EDUCATION	Services for young people	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Too much spent on unnecessary aesthetics when people services are cut.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Services for old people.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean outdoors; removal of rubbish; Bins provided and emptied in communal areas regularly	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas.
5	OPERATIONAL SERVICES	Dog friendly places;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to health care and equal access to medical technology devices; Access to social care at night time;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education is also very important as my 3 daughters attend the village school nursery	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing affordability is very important for me being a single parent of 3 young children and working part time;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel anti social behaviour is becoming more apparent in our area. Perhaps more police presence around the town although again i am aware it is difficult to fund this.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	I think the most important things recently are health care and anti social behaviour. Access to doctors appointments or hospital appointments are challenging although I am aware covid has had a large part to play for this.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe spaces for women safe walking routes	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your suggestion, we shall pass this on.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	My physical health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Clubs and Events for children;	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Bills;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	CORPORATE SERVICES	Pay	1. The respondent feels that this is important to them/their community	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing affordability;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community Events;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental Health;	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	I feel a lot of us work 40+ hours a week just to be praying for our next pay check to survive. The cost of living has gone up drastically. I can't drive so I pay taxis as bus'es don't go near my work. It started off at £5 there and £5 back. It is now £9.30 there and £9.30 back. This on top of electric/gas bills then food bills is shocking. I have had to apply for other jobs just so I can survive.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport is very important to me as I use public transport to work and to visit elderly parent.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal safety and access to good public transport are very important to me since I do not drive but still like to out of an evening to enjoy what towns such as Bathgate have to offer - the range of "eateries" to be found here is amazing.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	access to good public transport are very important to me since I do not drive but still like to out of an evening to enjoy what towns such as Bathgate have to offer - the range of "eateries" to be found here is amazing.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The fact that your are so close to Nature and History is very important to me as well as a sense of place that still exists in towns like Bathgate and Linlithgow. Also since I am noe retired, I like the variety of voluntary activities that you can enjoy - from attending meetings at community councils to singing in church choirs or performing in a band - all of these are to be found in the county!	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It's all about the housing and jobs, affordability	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Access to the community centre	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to green spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping everyone safe in the community	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel like having services what the Boghall Drop In offers is very important to me and my community;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	A place for education of children with complex needs	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community Police in our area for safety	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Personally I feel our community needs more for elderly groups.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	also giving the young back their clubs for sport and to feel part of a friendly and	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe community for young and old alike.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A feeling of community and friendly village, also giving the young back their clubs for sport and to feel part of a friendly and	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Mental health and wellbeing because I feel that mental health should be talked about more and that it is very important to get help if you have mental health issues to talk to someone about it to somebody and find ways to cope	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	supporting local initiatives	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	wellbeing and	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	The largest political party should have opportunities in office appointments.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	COST OF LIVING AND LOSS IN AFFORDABILITY	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The council should restore commercial waste collections to remove the scourge of large wheeled containers outside of shops. Some these containers may well be able to be stored behind properties but some areas do not have facilities for hidden storage so bins are outside shops. Bathgate the neighbouring town is a prime example of the shoddiness of large numbers of bins on display. I'd like West Lothian Council to be the 'Leader in Local Community Pride' but sadly they fall short of this and all the properties listed in this survey don't give me more that anything will improve in the future.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	Commercial premises choose their own waste provision and re-introducing a service by the council would not reduce the number of bins as the properties would still produce the same volumes of waste
5	EDUCATION	We need more things for young people, ability centres for people with disabilities to be able to get out	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	This will be further considered by community groups
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More job opportunities.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more affordable housing(more houses).	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more affordable housing(more houses)	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More job opportunities.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Boy racers regularly cause havoc noise pollution on the Asda ring roads from late evening till the early hours. Speeding cars are noisy and dangerous. Anti-social behaviour is increasing and no deterrents, robust enough, to make a difference. Society/ climate/ community is floundering. I blame among other things social inequality, digitalisation, globalisation, poverty.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	S/A; I litter pick regularly. Dedridge is fast becoming a slum! Any green space/countryside is neglected and strewn with litter/shopping trolleys/broken glass/dog dirt.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	MORE DISABLED TOILETS.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	MORE GOOD SOCIAL CARE STAFF	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Maintaining connectivity - both via affordable and reliable public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	DIGITAL TRANSFORMATION	Maintaining connectivity - both via digital infrastructure	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Also while environmental issues such as park/green space/roadside maintenance have to come after healthcare, it is a shame to see some areas of Livingston looking quite run down.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Healthcare especially dental care has suffered due to the pandemic.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	community centres/gym/swimming pools open in evenings and weekends.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Our council tax, NHS contributions are the same throughout West Lothian. GIVE US SERVICE WE NEED	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
5	FINANCE & PROPERTY	To be able to experience AN EQUAL CUT OF FINANCE SPENT IN OUR VILLAGE..	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Police presence	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport - bus services throughout the village not just to the village square.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Social care available to all. Health care with doctors every day.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs available, so to create more job experiences and flexi working hours as a single mum.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bin schedule,	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Places to walk my dog and that I can walk safely during the dark winter nights.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Things to do in my community for all ages.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Access to services to help me - I have been struggling recently and the help from CAB has been vital	4. The council is already doing this.	F&PS - reduce funding and grants	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	access to health care services - this has been a struggle recently	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Outdoor space for off-road vehicles.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to community groups focused on baby and toddler (book bugs is ace!) more like this.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Care for the elderly/community safe spaces for them to remove isolation and loneliness.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable new built bungalows - disability friendly new builds; (we will wait and see if the new ones get allocated to villagers). You have a large population of 60+ that would welcome new housing in the village. So they can retire where they were brought up in a friendly environment near family and long term friends. As it stands 99% of them need to relocate in later life as the village keeps building family property in a village that does not have the schooling/doctors/daily amenities to provide them with.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Sheltered accommodation (27 doesn't even touch what's required).	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Environment	1. The respondent feels that this is important to them/their community	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe from crime;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment opportunities	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community cohesion	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think there needs to be regeneration of certain parts of WL/distinct communities. Some areas noticeably receive greater investment than others.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	my area bin collections kept in order	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision.
5	OPERATIONAL SERVICES	pathways tidied regularly	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston only requires things to be more streamlined and kept as the town was set out to be.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Heal it services helped out by pharmacy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The Housing Department - difficult checking my brother's application for housing. He is a medical transfer to Livingston. Letters of support sent in then a long term interval. I check at Arrochar House - girls looks on computer - no joy. Not interested attitude - we need to be given an appointment with Allocations Department. The rules have to change.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	<p>Applicants for housing with the council can create a new application or access an existing application online through our tenants portal.</p> <p>Due to the extreme demand and the unpredictability of when tenants choose to leave their secure tenancies there can be very long waiting times for council housing.</p> <p>Please call our contact centre and arrange a housing options appointment if you need to discuss your application with a member of staff</p>
5	HOUSING, CUSTOMER & BUILDING SERVICES	Most of the previous clubs etc are in the mornings. CAN we have some in the afternoon as I am not good in mornings.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your suggestion, we shall pass this on.
5	SOCIAL POLICY	things that are important to me is getting out to my day services and meeting my friends there.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	having neighbours and a good sense of trust in my neighbours, and knowing if there is a problem the council will act so that we can all live safely unfortunately this has taken years for you to act on repeated complaints about a particular household, this is not what we expect from our council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	<p>The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.</p> <p>If there are incidents happening please report these to the team if they are non-criminal and to the police if there are criminal acts.</p> <p>When the council engages with individuals it can take some time to gather evidence and work towards a resolution. This can be frustrating for households on the receiving end of this negative behaviour.</p> <p>If you feel that the council officers have failed in their duty please raise a complaint and this will be fully investigated</p>
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping people safe on the streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Support for the elderly;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	That WLC listens to the people of WL. I would also say that different groups of WL Residents should be the actual decision makers and not simply Elected Members or worse still have Council Officers dictating and the Current Labour Tory Administration rubber stamping. Scrutiny and accountability is crucial.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti social behaviour	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	SOCIAL POLICY	health and well being,	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to employment opportunities	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	fix the roads	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	Clean the place up,	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	More Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Tidying up West Lothian it looks so scruffy its embarrassing.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More support for people with mental health issues - clubs, groups that I can participate in.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	easier access to GPs, and healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education ,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Tackling antisocial behaviour.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	Too many assorted bins cluttering my garden for recycling and different things. Fewer would be better.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I miss a park where there will be an interesting and diverse large playground, a place for families with children, something like Zetland park in Grangemputh or Helix park in Falkirk or a playground in Beecraigs something similar to what is being built in Winchburgh. Places where children can play safely and parents can sit on the bench and just enjoy... a place where children can ride a bike, e.g. pumptruck. There is no modern place for families where you can spend the whole day...	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	CORPORATE SERVICES	The things you are asking people to prioritise are all very important. To ask residents to tell you that for instance mental health matters more than climate change is absolutely ridiculous, in my opinion.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	EDUCATION	things for kids to do like when I was a kid the community center took kids on day trips over school holidays also I think there should be more things for kids to do after school that will involve saving the planet	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Environment suggestion will be further considered
5	HOUSING, CUSTOMER & BUILDING SERVICES	I felt that there should be more policing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	also like kids/adults helping out around the community planting and litter picking. Painting and small repairs or reporting repairs. I think more people involved the better and people would appreciate things better in Armadale and all stick together as a close community.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	the education systyem	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Security	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	HOUSING, CUSTOMER & BUILDING SERVICES	A local access point for talking to the council in an informal manor.	4. The council is already doing this.	HCBS - council facilities and opening hours	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	access to park areas. quality of living space.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	The areas of livingston are being cut back by the council. Footpaths and trees overgrowing over footpaths etc. Mature trees next to footpaths not being trimmed back. This doesn't happen in muirieston as can be seen when you walk in the area	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Clamp down on anti social behaviour and the vandalism they cause to the local area; glass breaking, littering and fire raising;	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	Some of the bus stops are disgusting- why can't they be cleaned regularly? One in particular on Broxburn Main Street is a disgrace and horrible to stand in or even walk past. Street cleaning not just talking about litter picking here.	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	OPERATIONAL SERVICES	Maintenance of parks and green space. Street cleaning not just talking about litter picking here.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Access to the Bathgate Hills and the culture /heritage that allied to our growing Regal connect theatre. Edinburgh has a population of 500000 Glasgow 600000 that is not counting the towns in between. Easily accessible. More to see in a walk than driving the NC 500. The public would come see, spend, stay and enjoy boosting our local economy. Boosting opportunities for businesses and a night time economy. The Bathgate alps as it is known in cycling was no.1 in the top 10 world wide places to visit (Gaurdian newspaper)	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your comment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Adequate health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Keeping the village a friendly. welcoming and safe place to live	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	Most important are public transport to assist the elderly with travel.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Having access to General Practitioners and healthcare amenities and facilities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Protection of the environment and greenfield sites and an end to the practice of offering tenders at over inflated Prices to friends and relatives of those in the council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Need more public transport instead of every hour/half hour to broxburn area	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	That's right 3 million pound was needed to put a new roof on the local community centre again a facility that is closed more than it is open for use.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Lets get the finger out and support the young people of Whitburn and give them a facility to be proud of and statistically reduce anti social behaviour.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Living in Whitburn I have noticed there is a massive increase in anti social behaviour. I fully understand that there is a large increase in the local population due to the continuing growth in the Heartlands project, this is putting a massive strain on the available facilities in and around the Whitburn area including leisure facilities, Whitburn has very little to offer the young people within the town and therefore the consequence of this is the young people are gathering in and around the streets, the local parks and becoming bored with the lack of community support other than football. At King George V park we are seeing young people gather for drinking sessions and lighting fires within the tree areas very close to the local petrol station.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your suggestion, we shall pass this on.
5	OPERATIONAL SERVICES	The park itself has a skate park and when monitored can only be described as a serious accident waiting to happen, this skate park can only be described as a skatepark for no more than 4 young people at any given time therefore making it a worthless waste of council money. The skatepark is situated within the parks overflow car park which is only ever used once every year for the use of the Gala day shows but used every day by young people who need to wait till someone leaves before they can have their go on the facility in fact how can you describe an area which is 20 metres long and 4 metres wide as a facility are you beginning to see the picture here. Please support our young people and get the overflow car park transformed into a massive skatepark that Whitburn can be proud of.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I would like to comment though on the upgrade around the town of the new compression litter bins being installed at 5 thousand pounds per bin yes without a freedom of information request this is the true cost of these litter bins or is the strategy of these talking bins to encourage more young people to stop littering on the streets and parks.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Bins were installed as part of a process to increase capacity for litter whilst rationalising standard litter bins.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I feel it's very important for everyone to have a high standard of affordable social housing. I feel there should be less private new builds and more council built homes. ; ;	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Livingston has a lack of entertainment venues for the young and the older generation as well as a lack of facilities for young people to attend.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Maintaining the identity of Bathgate as a town, ensuring it is not allowed to deteriorate, and ensuring access to work and services is maintained	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Sorry Scotland is not a nice place to live. People are rude, ignorant and think the world owes them, they think it's there god given right to have a council house, not work and just live on benefits, just look at the state of some council housing in this area.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	To educate people about basic skills around respecting their environment and caring about others.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring communities and facilities are diverse for everyone to feel included and safe and have a sense of belonging. More opportunities for minority groups in senior positions	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education would be my absolute priorities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	We need properly funded services accessible to all.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The majority of the council's funding is provided by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	housing would be my absolute priorities.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	health care would be my absolute priorities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The cost of living, with a West Lothian Council having to cut costs over the next few years why was so much money spent on the new green recycling bin which is only emptied every 3 weeks, speaking to my neighbours these bins are full after a week to ten days we don't need more bins as they make the street ugly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	The green bins were funded by a grant from central government and are necessary to comply with the requirements for separate collection of recyclable material
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building houses on green field sites and arible land that could be used to feed the town.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	improved and varied public transport to allow appropriate connectivity within West Lothian and increased options for travel to cities.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	open environment	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To live in an inclusive community that allows my family to remain living in this community if the choose to do so. Access to affordable housing but more so supported housing to allow me to plan for my disabled son's long term future within the community he has lived all his life.; ;	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to health care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Stop dog fouling and litter	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Repair upgrade to old council house stock.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
5	OPERATIONAL SERVICES	More cycling infrastructure.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More local accessible services. Eg doctors appointments are impossible to get. Far too many houses in the area for the services within walking distance.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good balance of open spaces and local services in West Lothian but need to look at how to attract businesses to open and stay open in each town, ensuring public transport accessible between towns to encourage people to spend time/money locally	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better affordable housing - not enough availability for those one low-mid range incomes - many people pushed out of moving as property is overpriced.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local democracy and communities being consulted on what is needed in their area and not blanket decisions being made and imposed on communities.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Very important that the elderly and disabled have the ability to receive assistance when required and have support to get to medical centres.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The most important thing has to be the satisfaction of basic needs. People need somewhere to live, to eat, and to stay warm. Before wasting money on traffic islands, or turning high streets into ghost towns (because people will only go there if they can drive), deal with people's basic needs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	A better bus service to Glasgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	Also community hubs for young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Policing, which is very sadly lacking.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Good public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good public transport and local shops especially for the elderly in our communities	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Access to good health care. Good public transport and local shops especially for the elderly in our communities. Policing, which is very sadly lacking. Also community hubs for young people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Bringing communities together through youth groups, or even bringing all of livingston schools/nurseries joining together in a gala day. I remember everyone gathering at the football stadium to bring in the bells at new year. There were families there and a DJ. There was no trouble and everyone had fun, even dancing with the police officers who were there.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	The towns are a grubby disgusting mess. why are no trees being trimmed, or bushes being trimmed. bushes beside a road are supposed to absorb the harmful pollutants from cars, but west lothian council sees fit to cut the bushes once a year right to the very root! This totally makes their purpose a waste of time. the need to be in bloom and kept at a manageable size so that the leaves can absorb the fumes. little twigs for 7 months wont do that!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The paths and road ways are becoming inaccessible to the elderly because they are so cut and botched by so many sub contractors who didn't give a shit to restore them properly. There should be someone in council who checks the quality of these cowboys works, cos the paths are an uneven dangerous mess.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety and tackling antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe community	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	OPERATIONAL SERVICES	well maintained parks, amenities and high street	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The safety of our community some of the older people in the community don't not feel safe as there been fire started out side there home and AnSocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Sports clubs and opportunities for participation across all age groups are most important for me. They provide spaces to support mine and my child's mental and physical health. They bring together people from all areas of the communities and provide spaces to be to help mitigate potential anti social behaviour. They also provide opportunities for training and learning of transferable skills that benefit people seeking employment. You can volunteer and gain huge experience through a sports club. During the summer they have also provided holidays programmes with funded places and food for those who require it. Sports clubs allow for intergenerational learning and engagement with real and honest transfer of knowledge. Sports clubs are the heart of the community and need to be supported with resources, staffing and quality facilities.	4. The council is already doing this.	Education - culture and leisure	HWB activities are provided throughout WLC. Summer of Play supported children age 5-14 with a range of activities.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education and health. Money & resources need to be put into schools to ensure all children are being given the best education that they can. Schools are struggling, children with additional needs are not being appropriately supported due to the lack of support and specialist provisions. Inclusion only works if it is properly planned, managed and resourced. Support is being cut, class teachers are doing as best they can but some children are being lost and are not getting the education that they deserve. This is not down to schools, teachers are working as hard as they can, it is up to the council to provide the support needed in mainstream schools to allow everyone to thrive.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bins being emptied	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision.
5	EDUCATION	Education in Schools; Child safeguarding ;	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safe spaces for Women and children	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	WhitburnTransport links need to be improved to gain access to glasgow and Edinburgh.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The atmosphere of community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	In Mid Calder speeding traffic coming off the Lizzie Brice roundabout is a problem.	4. The council is already doing this.	Operational services - roads and parking	The council carries out new traffic calming through the annual AIP programme when justified
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	GP facility and road infrastructure severely and negatively impacted by high degree of newbuild in East Calder, the prices of which are wholly unaffordable to ordinary working people who are employed in West Lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Investigating fraud as this is costing taxpayers many hundreds of thousands.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	policing, crime and safety,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Parks and green spaces, flower displays	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	public transport networks	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	clean streets	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	local investment in the town centre	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	funding music events such as Kirkton Park and making the town look nice.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bringing jobs to west lothian.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The Environment both locally and throughout the area of West Lothian. And maintenance of green spaces	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	People often leave bins out after they've been emptied and this causes issues for people with mobility issues and prams as they cannot walk down the street.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Also roadworks always seem to start at the same time so you can't get past them. If you try diverting round them you hit more roadworks.	4. The council is already doing this.	Operational services - roads and parking	All road works are co-ordinated by the service.
5	CORPORATE SERVICES	I think the thing I hate most about living in West Lothian manifests itself in the football rivalry between Celtic and Rangers and it is just plain stupid. Both sides show bigotry through the guise of football and it is the overriding thing that makes me think I don't live in a community.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having the funding given to our distract you be used, be allowed to be used instead of all plans submitted to use it being rejected causing this to go back to the pot than to our village as no plans submitted we're allowed! What is the point on giving this money but not accepting any plans for this to be used.	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Provision of good educational facilities.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Good healthcare including primary healthcare facilities which are able to cope with the number of patients.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	TRANSPORT	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	20 MINUTE NEIGHBOURHOODS	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	COMMUNITY ACCESS	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	GREEN SPACES	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	HEALTH AND SOCIAL CARE	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Good schools,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	More face to face services in council buildings	4. The council is already doing this.	HCBS - community facilities and customer services	The council offers access to staff for face to face queries in offices across West Lothian

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Better bus services to local towns	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More access to employment facilities, never in my local building.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job availability	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Need more face to face services in council buildings	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activities in local areas.
5	OPERATIONAL SERVICES	I feel that we should have more open spaces especially while recovering from the pandemic, people have a lot on their minds.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel that we should have more shops especially while recovering from the pandemic, people have a lot on their minds.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	I feel very strongly about public transport. Stoneyburn has one bus and that service is very intermittent. We have no way of getting to local villages e.g. Blackburn. A lot of villages nearby have public transport that is much better to their community. It is very difficult to get to doctors appointments for instance. When there was a bus to the Pyramids for COVID vaccine it did not come to our village. Many local people had to rely on friends or taxis. This needs to be improved.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Services for the public - poor transport links to important places. Livingston is an important hub but poor bus links;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	No local health care provider and bus links again are poor	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	education facilities,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	as well as open public spaces	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and activities for users of all age groups and abilities.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Crime prevention - reduction of vandalism in the village.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Dog owners being mindful of cleaning up after their pet.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - litter and street cleansing	The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice. The team also issue fixed penalty notices for dog fouling offences.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The slower pace of life.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	education, childrens wellbeing,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Safety,	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	investment in town centre, community,	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	green spaces,	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	As a female I say that too much emphasis is being placed on female rights and consequently responsible respectable males are being ostracised.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	safe community to live.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public transport links in small villages.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	job security	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	OPERATIONAL SERVICES	keeping open spaces diverse for usage and biodiverse.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Job availability (high paying or higher paying jobs with good opportunities)	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	jobs linked to education in West Lothian	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spaces - eg coffee shops, restaurants - a vibrant social scene	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Availability of access to gp, pharmacy, dentist and good healthcare services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The housing that has been build in the last few years around West Lothian is primarily low-density, single family homes in american style suburbs. This is not what West Lothian needs, it needs European style high-density social housing with good transport links.I feel housing quality and quantity is seriously lacking in my area.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	HCBS - availability / affordability of social housing (inc. rent)	The council performs an analysis of the housing demand based on housing applications and other data sources. The council has a Local Housing Strategy and a Strategic Housing Investment Plan to help the council work towards delivering outcomes that people want. In West Lothian there is more demand for low density housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	The lack of council housing has lead to decade long waiting lists for social housing and extreme barriers of entry.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	The number of social housing properties reduced significantly because of the national Right To Buy programme. The council cannot control this but has built thousands of homes over the last decade to begin rebuilding stock levels
5	OPERATIONAL SERVICES	The road infrastructure in West Lothian is bursting at the seams and cannot handle to capacity that is being demanded of it over the last decade	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is extremely expensive to rent a 2 bedroom flat, even on a £50k household income in the Livingston area.; -The lack of affordable housing in the area has lead to low-quality, expensive rental homes.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having a good community facility to visit - like the shed in A'dale. Very good to have local community volunteer opportunities. Good local groups - 50+ group walking groups. Trips from the shed to other sheds.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Good transport links.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to community groups, baby + toddler classes (that don't cost a fortune).	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Access to health + well-being support.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Better help with housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Tenants have a housing officer who can support them. As well as this the council runs many support services including, Tenant Support, Money Advice, and Social Policy support
5	OPERATIONAL SERVICES	better public transport to places like Broxburn + Livingston	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	EDUCATION	I have 1 child under 2, second on the way, so education is important to my family.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	access to leisure is important to my family.	1. The respondent feels that this is important to them/their community	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	I also wish to bring my children up in a safe environment so personal safety, community safety etc is important.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am a nurse so there are plenty job opportunities in my area.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	My husband is self-employed + received no support during Covid due to his business being new, local businesses need some support.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	healthcare is important to my family.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lack of parking eg no vans or caravans parked in streets	1. The respondent feels that this is important to them/their community	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Keeping places accessible for the community - like the Dale Hub and the activities they offer especially in the holidays and during lockdown.	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the strength of the community, which needs vibrant businesses and community groups to support.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	plans for new housing and new roads are a real concern due to the pressures they would put on the local services such as healthcare, schools and access along the high street	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Provision of social care for adults with a learning disability because I care for my sister who attends Eliburn Support Services, and services for me as a carer.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Community & lifestyle, culture.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	availability of social services	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Good available healthcare with emphasis on mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean & well maintained parks and paths	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	Keeping train fare down	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Public Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	Climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	EDUCATION	Disability access; I couldn't go to a specific High School because they didn't have any elevators.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	The Council will ensure that pupils are located in accessible parts of the building, for example by moving classes.
5	EDUCATION	More opportunity other than school for education such as STP as school teaches you a lot of things, some you might never use after. This might get younger people to focus on learning if it doesn't feel like school. This might help people to achieve their goals and set them out for the future.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The Council is constantly looking for ways of increasing the range of learning and curricular opportunities to meet the needs of all students.
5	EDUCATION	Daughters education,	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	clubs	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	green space,	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bus travel is also something people can struggle with in more rural parts of West Lothian	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is not enough affordable housing which is often leading to people either homeless or staying with family.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	things to do,	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	more housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Cheaper rail	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Improved access to council services, including advisory services in the absence of IT Services i.e. the present telephone services are inefficient.	4. The council is already doing this.	HCBS - community facilities and customer services	The council is procuring new software platforms that will increase digital options for customers.
5	SOCIAL POLICY	Access to quality health care.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	EDUCATION	We have very good education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	We have very good public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	FINANCE & PROPERTY	Better Council facilities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activities in local areas.
5	OPERATIONAL SERVICES	Good Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good Housing,	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Good Health Care,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Open up the Linlithgow Academy for evening activities. Bring back evening classes in the Academy nobody wants to travel to Livingston from Linlithgow in the evening for classes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Linlithgow people probably pay proportionally more council tax but get fewer facilities than Livingston.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
5	FINANCE & PROPERTY	Cut High Street. Tax for shops so that we can have more shops back other than charity shops.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Non domestic rates are determined by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Venues available in Linlithgow for clubs like the arts guild & film club.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Bring back the direct bus to Edinburgh	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	I access St Johns for medical apps. We do not want to & can't travel to Little France for procedures.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Having support/activities locally which are for my age, physical ability and within my finances or free.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Having local facilities i.e. health centre in community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	West Lothian particularly Livingston, continues to be a shamefully dirty and litter strewn. There are places where it is obvious litter has lain for years. Individuals (like me) and groups attempt to clean up but feels like a losing battle. I am embarrassed and ashamed when people visit from abroad. We are constantly told, "mental wellbeing, mental wellbeing" so you go out for a walk, and wish you hadn't because of the litter blight everywhere. The place is a real S**hole in may places. Never in the environs of the civic centre; interestingly!	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education, health and public transport remain as key priorities for me within my community.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Education, health and public transport remain as key priorities for me within my community.	1. The respondent feels that this is important to them/their community	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	I'd like to see the council convene local groups to consider how we can creatively take better care of our town / village centre environments. Cuts to services in these areas impact negatively on the appearance and sense of well-being associated with a cared for local environment.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Education, health and public transport remain as key priorities for me within my community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	One thing that is an issue is car parking space. It is terrible at Granby Avenue, Howden. Car's parked at corners, or grass verges etc. especially at the entrance to Granby Avenue. Obviously, a lot of household have a car or two and current space is restricted. There is several grass area's that could be used to accommodate the need for more parking space. ; It's also a safety issue as in a car you can struggle weaving in and out the street avoiding parked cars and cars leaving, the chance of a Fire Engine getting through would be difficult and heaven forbid if it couldn't make it in time and lives are lost. Same applies to an ambulance. Definite need for more parking spaces to be created.	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Well done on continue to produce the free copy of bulletin and producing a paper copy for this survey!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	HOUSING, CUSTOMER & BUILDING SERVICES	The re-instatement of traffic wardens!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Regular and reliable transport links are very important within the county	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Upkeep of roads is abysmal! Please do better	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would be good to encourage more diverse shops within Bathgate town centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We need more services at St Johns Hospital to save travelling to Edinburgh or Glasgow hospitals for scans, treatments etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Potholes and roads ruts. Can your department please repair areas concerned (too many to mention) properly, not just a bucket of tar and flatten with a shovel!!	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	Cycle lanes get priority - no repairs needed here!! Can we stop appeasing the green lobby as much or start charging cyclist road tax for their exclusive priorities.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Upgrade the A71. Important to everyone living in West Lothian.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Employ better care companies. Ones that don't employ school leavers and those with no life/medical experience. In the last year an ambulance has been called on 3 occasions and none were necessary. Its an abuse of the NHS and its just to cover their own backs, they are not interested in previous medical history, this is what 1st class care tell their 18-20 year olds to do when patients vomit once! and maybe have non-urgent urine infection. In fact there was no urine infection which was as I told the carers. I am my Dad's primary carer I have cared for him for 8 years and have a very good medical knowledge after working in the NHS for 40 years. They aren't being trained properly by the care companies you employ.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling able to live safe with no constant fear of some alcoholic or drug user attacking me or breaking into my house.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Being able to get to places on time with PT.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	Getting proper health care and able to see my GP (not just over the phone).	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Social interaction for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Social care need to improve for people on health benefits. I can't afford to live on my PIP and Universal Credit. My gas and electricity bills doubles and food price went up significantly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	Having a job that allows people to pay their bills is very important, however, with the cost of living rising, how are we expected to? Having a job that pays well enough but not being able to afford diesel in my car is a current struggle at the moment.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	FINANCE & PROPERTY	the cost of living for unemployed or on a 'living wage' no one can cope!	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty. The council pays the living wage.
5	FINANCE & PROPERTY	Climate change - it needs to be addressed!	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	SOCIAL POLICY	There is never money that's put at proper use for adult centres for staff to be able to do things with them and staff shortages to be able to do this. It is such a poor show, they're always on the back burner where money to help with their needs.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Day centre services and respite service are the most important issues for me. Trying to protect my disabled daughters health during the covid pandemic has been energy snapping process.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Provision of care and support of people with learning and other disabilities.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education s an important issue as my three granddaughters attend the local school and nursery	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	paying my bills are also extremely important especially right now with high living costs	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing affordability	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	We should be taught how to manage money and be taught how to re-cycle and how to be kind and helpful to one another	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	I feel like spaces like the Boghall community wing and the services they provide are extremely important to the people living here. With support they are able to achieve a better value of life to members of the community which helps all areas that need improvement	1. The respondent feels that this is important to them/their community	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Availability of local services including street cleaning and state of roads	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	EDUCATION	I don't feel that it's important to offer nursery places to children off 2 years old or offer full time places to any nursery child along with free lunches for them unless the parents are working.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	I do however think that social care should be made a little fairer and more affordable. Maybe instead of giving these really young kids/babies free care why not give our most vulnerable in society either free care or lunches instead? They have such a small amount of money coming in then have to give so much of it away in order to attend day services. Attending plus lunches + day trips while at day centre just not leave much left for any kind of life.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Local shops - the need for reasonable rates for premises.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - properties and facilities	Non domestic rates are determined by the Scottish Government.
5	OPERATIONAL SERVICES	Care of the environment in which we live.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	OPERATIONAL SERVICES	car parking.	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Local and Regional bus services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too much house building without adding to the infrastructure of the town.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Accessable health care.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Primary to tertiary education. Libraries.	1. The respondent feels that this is important to them/their community	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Sports facilities.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Primary to tertiary education.	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Sports facilities	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	CORPORATE SERVICES	Caring and respecting varied cultural life styles and inclusiveness.;	4. The council is already doing this.	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	CORPORATE SERVICES	Caring and respecting varied cultural life styles and inclusiveness.	4. The council is already doing this.	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	CORPORATE SERVICES	Living in Freedom	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - equalities and inclusion	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Personal safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean air.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Clean air.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Reliable transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	CORPORATE SERVICES	Living in Freedom	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Smiles and waves from neighbours.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bus stop chats.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	U3A and West Lothian 50+	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	for me it is the health and wellbeing of our children and the most important is children who have a disability and need routine and structure in their day to day lives. also when people wg you change things you need to take into consideration the back lash the families get because of a decision you have made about a child you havent even met.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	We need St John's to look after the whole of life's traumas from before birth to natural death!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	I think I have done so, where asked!! Oh - care of the elderly - care for the infirm	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	care for terminally ill - we do not have good enough homes for our loved ones, nearing end of life!	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Parking on pavements - legal parking; Greater/better police presence	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	State of the roads - potholes;	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	SOCIAL POLICY	Provision of healthcare;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	The speed of traffic in our village is dreadful, despite what the police speed traps say. You have to be a good runner to survive here. A few crossings - Bank, Main & Market Streets would help.	4. The council is already doing this.	Operational services - roads and parking	The council carries out new traffic calming through the annual AIP programme when justified

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	Dog Walking	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel that the most important thing in the community is getting the right type of people into employment and investing in training and apprenticeships for teenagers and school leavers.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Access to green space	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Retail	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community; People	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing.	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Provision of adult social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	My daughter's groups	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Leisure;	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Green Spaces;	1. The respondent advised that they agree with the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Health care;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Fuel prices	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	leisure services	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Being able to have access to space for me and my community to use for cultural and social events.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
5	HOUSING, CUSTOMER & BUILDING SERVICES	I don't speak English. Having access to translation services is also important for me.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.
5	SOCIAL POLICY	I am disabled. I rely on others a lot - having people around to provide me with care is essential for me.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We love to come to Dale Hub for the toddlers group classes. People working here make amazing work we always feel welcome and there is always so much for the kids to do (creative - social - development). It would be amazing to know few more groups like that. ;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Another thing would be healthcare - especially for my 2 year old. I should be able to visit a doctor from time to time (pediatrician) - for a check up so I'm sure I haven't missed out anything. This has not been possible within the last 2 years.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Care for the elderly is important.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Transport to major cities (more importantly to hospitals).	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social services	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Assistance care for family members.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	<p>Social care services are very important to me, my husband and our son who is severely mentally and physically disabled and who also has autism. He accesses Eliburn day services, an excellent service provided by the council, five days a week. This is an essential service for vulnerable adults like our son who also has underlying health conditions. At Eliburn he has regular physiotherapy sessions and there is a nurse on the site. All the staff are well qualified and highly trained and provide an excellent service on a daily basis for all service users. Pre-pandemic the staff provided a variety of in-house activities and carefully researched outdoor activities that could be safely accessed and enjoyed by the service users. During the pandemic the staff were able to open up the service with all the necessary cleaning protocols, staff wearing all the appropriate PPE and with social distancing in place. Although service users were restricted to a couple days each week this was a most welcome development and it is a testament to the staff's implementation of all safety protocols that the service never had to shut down. ; Our son's mental health was seriously affected by all the changes to his usual routines caused by the pandemic. Fortunately he benefited through the help of the specialist doctor and staff at Eliburn. Now that restrictions are being eased and Eliburn day services are getting back to a more normal delivery of service this is great news for all service users and their families who see Eliburn day services as a service essential to their continued health and wellbeing.</p>	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	GP services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Climate change affects all of us and must be a priority.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
5	SOCIAL POLICY	Healthcare and wellbeing are the most important to me and my family.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Housing,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	HOUSING, CUSTOMER & BUILDING SERVICES	personal safety	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	SOCIAL POLICY	health care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Social facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	good transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Have activities such as the community inclusion team, a worthwhile existence and people in the community that really are about them.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	DIGITAL TRANSFORMATION	I care for 3 adults with disabilities; online digital would help but my kids will need support in the future. I need my kids to be supported, treated respectfully.	1. The respondent feels that this is important to them/their community	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	More services to support wellbeing of people with profound physical + learning disabilities.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	Service charges should be reduced, unfair on disabled people.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	In my community in Stoneyburn we don't have access to Doctor Surgery, we have to go to Fauldhouse which isn't easy to get there as I don't drive and not fit to get the bus.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	Education	1. The respondent feels that this is important to them/their community	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	community facilities	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behavior.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland.
5	SOCIAL POLICY	Healthcare including mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	Healthcare including health & wellbeing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	EDUCATION	When my kids are a bit older them having a safe place to play even if these were clubs that they could go to.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	This will be further considered by Community Youth Team
5	HOUSING, CUSTOMER & BUILDING SERVICES	Dealing with the few individuals that destroy the community.	4. The council is already doing this.	HCBS - crime and ASB	The council operates a Safer Neighbourhood Team in partnership with partners like Police Scotland
5	OPERATIONAL SERVICES	Having safe play parks for our kids that are not going to get set on fire.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provides play parks in accordance with its Open Space Strategy. This ensures that local play parks, neighbourhood and district parks provide differing facilities and actives for users of all age groups and abilities.
5	OPERATIONAL SERVICES	Length of time traffic lights takes to change at Uphall and Greendkyes road Broxburn. This has been a problem for years.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	OPERATIONAL SERVICES	Road markings need to be improved at the roundabout coming to Livingston - Dobbies.	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
5	EDUCATION	Not enough activities for children.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	SOCIAL POLICY	My health as in physical, safety and my mental health are the most important to mme at present.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	HOUSING, CUSTOMER & BUILDING SERVICES	Community Centres;	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Work Experience, Skills Development	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
5	SOCIAL POLICY	Mental health & wellbeing	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	physical health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	CORPORATE SERVICES	Increasing wages	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
5	OPERATIONAL SERVICES	improve public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	EDUCATION	leisure	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit,	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	shops	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	good services (doctor's etc.)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	As a 39 year resident of West Lothian I believe the council does reasonable job so far maybe could improve in the refuse and rubbish department	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
5	OPERATIONAL SERVICES	gardens for more people with disabilities.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	HOUSING, CUSTOMER & BUILDING SERVICES	Trying to get suitable housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
5	OPERATIONAL SERVICES	Poor public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	OPERATIONAL SERVICES	Proper waste disposal.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	FINANCE & PROPERTY	fuel prices	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	SOCIAL POLICY	Mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	OPERATIONAL SERVICES	Need to understand why the council does not provide public transport yet allows large lorries to thunder through the village at well over 30 (bring back the 20 mph). No explanations as to why that was changed. Forgotten community!	4. The council is already doing this.	Operational services - public transport	There is a national 20mph strategy for Scotland being developed. 20mph was temporary through Spaces for People, council decision to revert back to 30mph.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Town centres being rejuvenated, building community spirit back up. Linlithgow is a large town with tourist influx, we need the roads to be better and the supermarkets / petrol stations to be more competitive. We only have one petrol station and small supermarkets. A large Tesco should be built on stilts with a car park underneath, similar to the Galashiels one and an affordable petrol station.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	FINANCE & PROPERTY	more renewable energy	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
5	OPERATIONAL SERVICES	public transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing,	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
5	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	fuel efficient homes	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	How do you plan to do this? what structures will be in place to make these happen?	9. The respondent made a comment on the survey question	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These seem resonable.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Great in theory	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think it is a load of political nonsense. Yes involve people in decisions but deliver on what they want. All we will get is there is no budget for that! A total con! Nice fluffy words but no substance behind it.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	If the local community decides to run something and it doesn't work then the blame will be placed on them and not on the government. A total con	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Mean what you say & do it; Just don't say things you think we want to hear - do it & stop with all the petty political point scoring that keeps happening year after year	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Improved community safety as large gatherings of youths participating in acts of anti-social behavior make large sections of the community, particularly women and the elderly, feel unsafe in the evening and during hours of darkness.;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These are the right commitments but funding restrictions cannot allow them to be upheld.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Consultation is important, but there needs to be a balance between personal points of view of the residents and the broader understanding of the situation from the Council. The Council and the Public should work together and respect each others part of the process to ensure that funding is spent democratically (i.e. there has to be compromise that everyone signs up to) and with the greater good and sustainability in mind.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we need proper youth and children's work along with community activities and ownership	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council needs to address it's non redundancy policy.; Giving older members of staff the ability to retire early with compensation for there years of service. Making savings on many salaries paid.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council's three commitments should not replace staff with volunteers. Volunteers will become overburdened and you will risk services falling into disrepair. WLC is already slated on occasion for the services it provides; this should not simply be passed on to unpaid volunteers to look after.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	How can we provide a service when our staff are under threat from these cuts. Service manpower have been cut to the bone how can we provide a service with less manpower. The council expect the same service with less manpower in the end something has to give either mentally or physically. With these cuts more pressure and stress is being put on the employee.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	As you outsource all the jobs to companies outwith West Lothian, you cannot seriously commit to any of these.	4. The council is already doing this.	F&PS - reduce funding and grants	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	true community empowerment would involve building capacity of community organisations to run stuff themselves with support from council staff but committees/ community councils and other committees can barely get members to join- this needs explored.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	very difficult to connect with people unless they are complaining - not always willing to come forward with what really matters until it goes wrong - then left with the views of a minority ; ; it is very restrictive working within the current environment therefore empowering staff is not going to happen unless its to empower them to take the blame when that 1st councillor comes along because they want what they want and it gets overruled by senior management. Empowering communities to make decisions and take action sounds a bit like off loading services that we can't fund or staff properly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	DIGITAL TRANSFORMATION	How will you connect with the members of the community who cannot use digital technology	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	feeling safe;	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	developing community based activities for older and vulnerable groups; developing a work force who can meet the needs of vulnerable groups within West Lothian;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	developing and increasing services to ensure they are fit for purpose and meet the needs of the older people;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering means you rely on local people to volunteer not always practical or realistic.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	connect is a great commitment, empower will work to an extent depending on budgets and delivering will be unique to each individual so not everyone will agree on what services are most important. Good plan if everyone engages	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These are good commitments and will make a difference to us by giving us ownership of our local communities to work together and shape change/future decisions. The council needs to keep listening and supporting the community it serves.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	EMPOWER - We promise to empower our people (staff) and communities to make decisions and take action that will improve public services for all; ; DELIVER - We promise to continue to prioritise the delivery of efficient and effective value adding public services to West Lothian; ; You cant do that if you keep cutting budgets, at some point someone has to say, enough is enough,	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good commitments and powerful words, but in reality who will decide what really matters to engage with us and how will you empower us to make decisions? Be good to have a framework on how you will deliver these commitments otherwise they are just words.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Council were excellent during covid let be assured they will be very disciplined with the budget and have all workers on board	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Cost of Living needs to be kept in line with wages due to everything going up and through the roof, if everything comes to a stand still due to the cost of fuel prices, then everything will get worse for everybody, what we need is the Marginal Propensity to Consume Basic Economics, someone with not very much money needs to be able to afford to spend the money that they get, in order to create a need for other jobs and services that are required, through the spending of this money and therefore keep the economy moving, if this breaks down, we break down and then the Country comes to a halt, therefore the UK Gov needs to pass on the proper Barnett Consequentials to the Scottish Gov in order for Councils to give pay rises above inflation and pass on proper funding to services in order to run a proper service, as trying to run them with one arm tied behind your back will only lead to Health and Safety Breaches and higher Staff Sickness through ongoing monetary pressures. The time has now come for Scotland to become Independent so Equality and Prosperity can prevail here.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	fantastic,	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The may commit to connect and engage - but what then comes of it??? decisions are made regardless of feedback	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Only a very few people in west lothian are interested in improving areas and some are only in it for themselves. Accommodation sense approach is needed and not political. Delivery of public services needs to be improved dramatically in some areas as leadership is sadly lacking.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	If these commitments are adhered, then should be effective	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good as long as this comes from everyone	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	That when officers advise managers that a service is failing and that officers have previously identified methods to improve the service, they have either been ignored in their suggestions for change or their concerns have simply been dismissed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Yeah looks good but only time will tell if they achieve there goals	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Bullshit	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	More and more staff are leaving the service because they don't feel valued, without these valuable staff members our service is failing. The council are not only failing there staff but they are failing to provide a good service to the public.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	I know there have had to be budget savings but I would like if you could resume trimming council hedges along the footpath at the bottom of my garden twice yearly instead of once yearly which is not enough.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	The council doesn't have the available resources to reinstate hedge cutting twice per year.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engaging is good but listening is very important.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Without adequate resourcing the council will struggle to do any of these things - I'm afraid it all sounds like more window dressing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	The majority of the council's funding is provided by the Scottish Government.
6	CORPORATE SERVICES	I think the Delivery commitment is the most important one. All too often people promise the world and then deliver nothing.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	How do you propose to achieve this with further budget cuts planned and every department within the council already stretched way beyond their limits?	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	TOTALLY AGREE ITS THE FOUNDATION FOR GOOD SOCIETY AND COMMUNITY TOGETHERNESS	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	maybe if the council did work more efficiently instead of sitting in vans for 5 hours for a job that takes 1 hour this would cut costs,also if you employed the right people in some jobs instead of managers mates getting the posts people would be more enthusiastic about thier jobs.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	These look like good commitments but, realistically, you have been unable to achieve them on current budgets so how will this look going forward?	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - This looks like the first engagement that WLC has done which has not already determined the outcome beforehand. Most times the answers are swayed to get to the answer WLC wants.; Empower - I feel like the service has went backwards recently in this respect where staff opinions are ignored.; Deliver - It is hard for staff to deliver the service when there is a constant turnover of staff and experience is replaced with inexperienced staff.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	West Lothian council deliver a great service to the community, thank you	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Be interesting to see how these are carried out as usually don't get a say in these matters.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Keeping the promises that are made and committing to deliver them	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	OPERATIONAL SERVICES	swing Park maintenance,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a Play Team responsible for inspecting and maintaining play parks. All play parks are inspected a minimum of every 10 days and safety repairs are undertaken with 48 hours.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	these commitments require central government to provide adequate funding for local services. Government has convinced the electorate that they can have all he services they want, without paying sufficient levels of tax for them.; ; The council needs to stop kidding on that it has been making savings and admit that they are cutting staff and services. ; ; The three statements above are the most recent in a long line of meaningless, empty and vacuous nonsense. The council's IT is hanging by a tack, there are no vehicles. The vans we do have are ancient. we are expected to do more with less and like many people, I work 6-10 hours extra a week for free just to stand still. We are encouraged pander to the vocal minority to please elected members who had more people vote against them than for them.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Continuous and up to date communication - good or bad.; Tools and incentives to enable successful and sustainable Community empowerment:	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You cannot empower staff by a system that only promotes through favouritism and nepotism.; ; Delivering the wrong product must stop being considered a victory	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	good communication helps	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	I think it's important that we do what we say we're going to do in these challenging times.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower can be a bit of a cop out. I believe there stl needs to be someone accountable for actions. We can all do our bit but those who are receiving the wage should be the ones who lead the projects. Do not expect everyone to do something voluntarily.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empowering staff in turn gives them more responsibilities in which they should be compensated for. Cuts have been across the board for an already massively underpaid workforce in comparison to all other council's across Scotland, with workers plying their trade in the exact same roles. For the council to continue making cuts and to deliver on promises to the community, the workforce will be fully expected to raise and meet standards in even more trying conditions. The workers in return must feel valued and have an incentive to continually meet these standards, at the same time still being able to manage to pay their bills and have a life outside of their work, to create a more physically and mentally balanced home/work life.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I'm not sure I believe any Councils (or other politicians or parties) when they make promises	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	These are broad statements the devil will be in the detail ..	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Totally agree.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Also need better wages for the trades people	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need better and more affordable housing and energy ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Totally agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I work for WLC and I feel you have pushed our services to the max by taking away hours. Now I have to work lots of overtime, which when you think about it it's very unproductive and costs more money which you are meant to be saving.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These sound good but are only as good as your actions	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Don't agree	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Great commitments however this needs to be followed through and actioned. Words are empty unless you do as you say	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	TRANSFORMATION	So much money could be saved if hundreds of vans didn't need to drive up to 20 mins each way to hand in time sheets. 100s of thousands wasted in fuel. Email them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - benchmarking and innovation	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Empowering people without the correct knowledge and skills can be difficult. Expectations are higher than ever and it is very difficult to manage these expectations on a regular basis now. Who determines what is efficient and effective - as per expectations above.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I hope that you are willing to listen to the people	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	West Lothian Council as an employer should review their recruitment. Women are adversely affected by current employment prospects with majority of part-time jobs in the lower range of salaries and often fixed term. This surely goes against the Council's own Anti-Poverty strategy as well as their Equality & Diversity Policy and is discriminatory. Women should not be written off because of caring responsibilities and the Council could easily do much more to support women at work.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - equalities and inclusion	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Consultations need to be much more widely publicised. Not everyone is on facebook or twitter. Consultations need to be meaningful and open to as many people as possible. The 20 miles per hour in town's was very badly implemented.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	Deliver - well £5M was promised to upgrade Eastertoun primary school and then was withdrawn with some low value kitchen upgrades pushed through so keeping promises would be a start!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect should be more than internet surveys - Empower - perhaps your staff should meet communities rather than hide behind email and telephones -	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Public Transport is an issue. We have only one bus service available to us in Breich and while we're grateful for it, it's a 16 seater bus serving Lanark, Forth, Shotts, Fauldhouse, Breich, West Calder and Polbeth. It's sometimes very full and has driven past passengers waiting as a result who don't have any option but to wait over an hour for the next bus.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	DIGITAL TRANSFORMATION	Please also be aware that a lot of the service users for various reasons are just looking for some face to face contact and do not deal well with digital only contact	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	In my area there two bus services running together the x25 and the 280 wouldn't like to think both are subsidised with the council if are, the money could be used else were plus there noisy and idling and polluting the area	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - public transport	The council does not subsidise these services
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stick to the basics and forget about the buzz words. Actually engage with communities and listen. And no more different colored bins I'm running out of garden to store them	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Council budgets must not be spent on Vanity Projects or expensive artworks etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Proper consultation on everything that will impact communities is a must. ;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Very good promises and wish you well in achieving your aims	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I feel these are good commitments but with the decreased budget I am unsure if these can be fulfilled.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to have meetings with local communities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Empower, I work nets and land services, litter picking, while seeing other employees in other departments getting training, but in my department, its like hens teeth. For example, no hgv training, waiting years for that fantasy.not good at all.??	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	N/A
6	FINANCE & PROPERTY	To reduce and mitigate the effects of poverty should also be a core commitment	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
6	CORPORATE SERVICES	It will be great if you are able to deliver al you hope to do.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Hopefully in the hard times ahead we the council will deliver on all 3 promises	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	We need CCTV in Livingston on footpaths etc to allow woman to be able to cycle, run or go walking and feel safe. Predators have very little chance of being caught due to almost zero cctv in the area	4. The council is already doing this.	HCBS - crime and ASB	the council has developed an action plan to support safety of women and girls in public spaces ad places and this will include making CCTV available.
6	CORPORATE SERVICES	Don't need to send WL Connect leaflet to every household	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Safe areas for our children to play in	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils open space strategy ensures a local play park is provided within 500m of every residential home in West Lothian. The larger neighbourhood parks and district parks are provided throughout West Lothian and have additional equipment and facilities for visitors to use.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Public safety-no.1 priority	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. The council and Community safety partners have developed a Community Safety Plan for West Lothian which focuses on and gives priority to public safety

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I welcome the empowerment, if you care people will care.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think your commitments are good in theory, but I have to say I am new to employment with West Lothian council just 6 months and I feel like a rabbit caught in headlights, especially from the Education side. It would take me too long to explain on here. Your training is good which is important.	1. The respondent advised that they agree with the proposal.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Connecting is very important in order to deliver the right and most needed services.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds like a good plan, will it work.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds like you talk a good game. Now own it.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think these commitments are correct for west lothian and so long as the council stick to these commitments and not use them as a tick box then it will make a difference going future.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Whatever corporate words you want to attach are fine. Just don't spend too long thinking about mottos and slogans and make sure that you're actually getting on with the DOING.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The council need to give commitments that are realistic and can be kept.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Good commitments if genuine	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Delivery is key	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These must be meaningful and supported by the Govt - time and time again housing developments are rejected by WLC only to be waved through by a SG Reporter, despite them telling us the community voice is important	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	As the suffragettes rightly said its deeds not words, we need action not lip service and virtue signalling	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	You havn't done anything about my tree rproblem.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Have always found council staff to be very pleasant and helpful. However sometimes difficult to contact sociak work department.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	this seems like a tick box, too many chefs not enough on front line staff.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	SOCIAL POLICY	giving us a bigger health centre would help everyone and we might be able to get to see a doctor. ; a new chemist will be idea as well or just another one added to a new health centre.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council listens to the extent that you don't disagree with their overpaid and underperforming executive and they don't have to spend budget on anything other than the aforementioned executive team.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	I wish you well in achieving Connect, Empower, Deliver on a smaller budget.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think WLC engage with the public well via social media etc. They are good at providing information.	1. The respondent advised that they agree with the proposal.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council is good at giving out information but not engaging with the public.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	poverty issues,	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Not enough police presence	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	More pride in what you (council employees) do	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I only hope there can be more action than talk. All commitments are necessary and it's good to know that these are recognised. ; Good luck in your commitment	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The above statements can only be believed when you start listening and stop talking	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Load of woke sxxx, deliver don't talk	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower is a very strong word and truth be told I am a bit sceptical of communities making a difference to the council's final decisions.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	It doesn't feel like the council are able to empower people as the local Councillors seem to make the decisions and the staff don't really care.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowerment is a strong tool to use in communities but for empowerment to work, it needs direction, strong leadership and must not be at odds with those already manging/providing services. ; ; Vital to all 3 of the above is communication and good communication at all times is vital for success.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	This won't work until big changes are made in the running of the council	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	TRANSFORMATION	All sound good but they are also all very vague and open to interpretation.	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A commitment to not allow anti union companies to install in the area	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Great commitments. What a pity you won't meet them. You didn't listen to the electorate who voted more SNP councillors than any other. The elections were NOT Independence v UK. People were voting for party policies. Labour supporters did not vote for Conservative policies, just as Conservatives didn't vote for Labour's policies. West Lothian voters wanted roughly 45% committee representation by SNP councillors, 36% by Labour and 12% by Conservatives. The current and previous West Lothian Council committees are not representative of the electorate. The STV voting system is a design for proportional representation. All decisions should be made proportionate to the votes of the electorate. Local democracy has nothing to do with the constitution. What a pity the elected representatives from Labour and Conservative have denied the electorate the council we voted for yet again. West Lothian Council do not fairly represent their citizens. That is not democracy!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	These are hollow words. As a West Lothian council resident and employee nothing we ever say matters and it is very obvious you make these these promises just to look good. You have all the right words but no actions to back them up.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Most important to listen to those living in the local communities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	Connect - access to better social services for the older community is imperative;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	Empower - how to expect to deliver this?; Deliver - can only happen if you have the facilities/resources to do this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Clear goals	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Give more control for staff to make decisions without all the red tape to give tenants a safer place to live where council staff will enforce tenancy agreements which may involve the eviction of those tenants in clear breach of agreements letting victims be able to live without fear due to council hands being tied with so much red tape stopping them to help those in need	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Officers will review processes and procedures within Housing Services to identify opportunities to improve effectiveness and efficiency
6	CORPORATE SERVICES	agree with it if it is carried out	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	You can't continue to prioritise the delivery of efficient and effective value adding public services to West Lothian when using surveys to reduce front line services knowing low public responses to online surveys, which have been responsible for cutting services several times since tough choices in 2010.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required to consult with local communities.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree that these are important commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i know there was consultations about the housing in east Calder but it didn't really matter if you put in a objection it is never really listened to. it is a tick box exercise for the council. These houses were getting built no matter what, it didn't matter if our amenities were insufficient for the amount of new families moving in. you say you want to empower people but time after time we don't get listen too, we are no match against the businesses with money.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Previously it has often felt that "empower" has been a tokenistic gesture and consultations in regards to staff has been minimal.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	Resources are already under pressure. I am unclear how these commitments can be met with the existing resources.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	sounds like utopia but how are you going to achieve these whilst dealing with ever reducing budgets staff etc	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sound fine in principal - but don't actually give any detail to what this actually means. People need to take more responsibility for their own situation and good of their community - there is too much reliance on council to do everything for them. However, it is not easy to see how this mindset will change.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Deliver what you promise	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	i have a fantastic manager who wants to make the service a better place for us and the people we serve but the budget isn't there! PECOS is restrictive and time consuming and when we do get authorisation we cannot pay for the services needed - gardening, bins, upkeep of benches, carpet cleaning, painting, all things older people take great pride in but we let them down.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
6	DIGITAL TRANSFORMATION	If you empower people properly then this should be effective, the same issues are not experienced equally over the local authority area. Services need to reflect the needs of the community and the council should constantly be trying to improve engagement face to face, not solely through Facebook which is where I feel the majority of information comes from, not everyone can be reached this way.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	open spaces for people to enjoy and children to play	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothain council has to make arrangements to cultivate among Scotland citizens to make Inclusive of Asian community in Education, Sports, School, Nursery and Cultural events it boosts morals and courage to Asian kids to flourish to be united for a vibrant Scotland success	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Too general and vague really to be able to comment. To connect with community you need to take into account those people who can't or won't be able to access internet etc. To empower staff would make a much more efficient service as currently when you contact WLC staff are not able to do very much without having to pass it on to someone else. If more decision could be made front line it would be much more effective.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	connect people might contact wlc but they do not deliver workmen might come out jobs not done costs. you might listen but things are left as is. pay rents but for a poor service. help with private home owners who cant afford to upkeep there ex council houses outside repairs kitchen replacement. what do you deliver money is waisted on stuff that is not really needed while the local community falls to bits .	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Housing revenue is spent for the betterment of tenants and would not be spent to benefit homeowners even if they purchased their homes from the council. Housing can on occasion assist with work funded by the Scottish Government which is for tenants and homeowners (a good example of this is energy efficiency work)
6	FINANCE & PROPERTY	i do believe the council try there best ,but sometimes money can be wasted and other important things could be done with it .	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The most important thing is that West Lothian pay their staff a living wage for them to deliver the excellent services they are capable of delivering.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Some what	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Feeling safe in the local community.	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Commitments are one thing - reality is another. An explanation/guide about how these commitments can be progressed and measured would be useful.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect and deliver are fantastic commitments - we need to see how these commitments will translate into action. Empower - some communities are already empowered. Some communities have power and some don't. It would be better to think of this commitment as increasing empowerment by building capacity and genuine involvement if decision making processes.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Services are cut back to save money which I understand but I currently feel like I live in a slum area and not what was supposed to be a vibrant "new town". We need less emphasis on how good central locations look and more emphasis on local areas and target as appropriate.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	TRANSFORMATION	You need to focus on all the people and not the headline grabbing fashionable ones - too much effort spend chasing ideals that only affect the few	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Housing and groups	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These headings are very vague, maybe try to improve housing stock, jobs, parks, cut the grass for once, empty bins on time and maybe make west lothian a better place to live instead of ramming LBGTQ nonsense down our kids throats	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	We need to see the action taken after this happens and see changes and improvements made rather than just a paper exercise to tick a box.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	To achieve these commitments we also need to invest in the resources we need to allow us to do this well.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options. This should ensure that restricted resources are targeted to delivering commitments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better communication on decisions being made in our local community such as spending millions on putting in place a round about and then having to spend more as it has created more issues than it originally did. It hasn't stopped the high school pupils running across the road or slowing down the traffic approaching it. Waste of money.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engagement and empowerment must be genuine and not tokenistic	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	You are not empowering housing staff to make decisions or take action due to the dire staffing situation within the service. Housing enquiries are not being answered timeously and actions put aside due to officers being at breaking point.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	All vacancies with housing services are recruited to as quickly as possible. However, due to the specialist nature of some of the tasks undertaken by officers in Housing Services it can sometimes prove difficult to find suitable candidates to fill posts. It should also be noted that Housing Services, like all other areas of business, have experienced higher levels of absence, as a result of the COVID 19 pandemic.
6	CORPORATE SERVICES	In principle of your commitments are correct the reality if very different ; ; Your staff need to be shown respect while in their role and at times your "customers" seem to the ones empowered to threaten , bully and abuse and will almost always get what they want.; ; WLC need to be better at supporting managers who are enforcing WLC policies	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is all very well saying you will empower communities. It is a great idea, and one I strongly support but the many blockers in place are not facilitating this properly	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do not believe that the council connect efficiently or that they actively listen to what communities are telling them. You need to make changes and for appropriate actions to be taken showing the results of that.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Act promptly	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower - there is little motivation for staff empowerment - there is a culture of micro management which hinders staff from trying to be flexible, innovative and creative.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - This commitment will only be meaningful if the council properly engages with communities. This means going beyond simple surveys to spending time listening to communities. Communities need to have a meaningful say in determining how the council meets their needs, and council officers need to be able to at the same time convey to communities how challenging it is to deliver with insufficient resources.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Words (commitments) are all well and good but how will these be translated into actual benefits, evaluated and provide value for money.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Until you specify how you intend to "Connect" "Empower" and Deliver" it will be imposable to comment.	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	All above important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are the right commitments , but have found 'box ticking' rather than genuine enabling	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	I feel that people are disadvantaged more through lack of knowledge or/and ability and more and more are falling through the gaps that the council are allowing to happen	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect - the council needs to move beyond consultation and work better with the residents and communities. Involving earlier is better.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	SOCIAL POLICY	I feel that the disabled and those with MH issues have been deeply affected with all the cuts that have taken place. Currently on year 2 to get home support. Feels like its always this group of people that have funding cut first when they are equally important to all the others.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Education - ensuring that West Lothian is a best performing area for school attainment.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Delivery should include a specific reference to doing so in a sustainable way.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	I would like to see the council providing better street cleaning including litter removal and keeping weeds down.	4. The council is already doing this.	Operational services - litter and street cleansing	The council will be introducing 3 new cleansing teams that will be focused on improving the cleanliness of public areas. The council currently provides a maintenance service for bedding areas. The council currently provides a weed spraying services and sprays twice per year.
6	CORPORATE SERVICES	I agree hold heartedly	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council officers need to be more accessible and engage more energetically with local communities. I am a community councillor and we have experienced some difficulties doing this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	You promise the world.....then don't act on it....Just get on and do things instead of years of faffing around,the buck gets passed around far too much. Get things sorted as soon as instead of as late as!!	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
6	CORPORATE SERVICES	Deliver - deliver services that make sense not talking bins.....	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council should be proactive with Community Empowerment rather than being reactive	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Important to work with and communicate with people to understand needs and involve them in making decisions ; Deliver on promises	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	VERY GOOD STATEMENTS	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Prioritise delivery of efficient and effective value. I never come off a call the Council feeling like I will get the help or information or jobs completed. Lost faith in Council priorities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Consulting and making decisions should be functional commitments not just tokenistic	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	Connect with me and let's stop the motorbikes on pavements that I have already reported to the police and council. I was ignored!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People (customers) do not always feel connected, as the council ask for opinion, but it does not appear to be listened to as they have other priorities and if the opinion or idea does not fit these, they are kicked into the long grass.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These seem like hollow words. These as all things that the council should be doing as a matter of course. Empower staff means giving them the support and resources to properly carry out their work.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I wholly agree with the proposed commitment statements, my only concern would be lack of funds to allow those to be fulfilled.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	The few green spaces that are left are overgrown. Refuse bins are overflowing, despite yet another bin. Please make West Lothian a place to be proud of again.....it used to be!!	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council currently deliver Grounds Maintenance activities to approved serviced standards. The service is currently reviewing these standards to identify areas for improvement.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sorry but I dont see much evidence of this. I understand the cuts to public spending but residents do take a sense of pride in where they live.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I agree but there needs to be more socially to do in Linlithgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	They sound great on paper but it is action and change we need to see.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They sound great on paper but it is action and change we need to see.	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	CONNECT - It is becoming increasingly difficult to connect with any service provider by phone or email therefore changes should be made in order for calls to be answered and perhaps staff in offices.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council needs to tell all customers of their services the standards they will provide along with timescales.	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	The terminology used in the above statements sounds like consultant's jargon. Detail on how these promises will be achieved is what is required..	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These support my previous comments - if the council can no longer support certain service standards, they can support, equip and empower local communities and groups to undertake these tasks	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are the right commitments but these should be actioned and not manipulated into making it look like it is happening but really it is not.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	education for the kids	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	we lose that many good staff unfortunately its all down to money which in this life time its very sad that people cant afford to budget any better .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council is committed to staff retention.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	there's enough house being built needs to stop now ,there destroying wild life	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Improve deliver: promises of road repairs in border line with Edinburgh on Westfield/Kirkliston but poor maintenance and repairs leaves numerous cars damaged on our roads which has considerable financial costs for us.; Young people need investment - need to be in active programs and not break into the leisure centre (Broxburn) for football - co-ordination of youth football and activities for low income families, community shop/projects with schools would be great.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	currently not happening	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	What does this actually mean? Feels a bit corporate speak. Are they just slogans - how will you engage and empower?	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	DIGITAL TRANSFORMATION	CONNECT - how will the council reach the same numbers of digitally excluded people with this consultation as they have those who already have access. This is the only way to make service provision and allocation of money fair. For example, many older people are still put off completing surveys online even if they have access. Many don't have any means of accessing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	easy to say but hard to make into a reality	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These need careful consideration as to how they can/will be delivered. It would have been encouraging to have seen something about the council being proactive rather than reactive as a means of making financial savings.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	DIGITAL TRANSFORMATION	Ensure you use appropriate means to connect, as elderly people or those with no access/difficulties using technology, are being left out due to the Council trying to push everything to digital means for finding the answers. There needs to be a more personal connection through in person means or letter/telephone calls.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	DIGITAL TRANSFORMATION	Please make it easier to contact you not everyone wants to do it online. Open up doctors surgeries for walk in appointments.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Fund the things that are important. Reduce the "paper" pushing exercises (digital or paper), make change happen.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries are fundamental to communities however they are closed at weekends, their budget and staffing have been slashed and a reader can wait 3 years for a new title via a library. Is this a service?	1. The respondent advised that they agree with the proposal.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think the council does not really know what their customer, staff and partners really want or if they do they do not listen.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The sentiments are fine I am more interested in the mechanism for how this is achieved in a meaningful and consistent manner.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	sounds fine to me	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree to all the above.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	More council housing needed	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	affordable homes for first time buyers would be great so many want to buy a property but too many obstacles to get over to buy one	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	WLC needs to take more notice of what Linlithgow is saying to them about Linlithgow its not enough to write Linlithgow off as a relatively affluent town. Efforts such as the Local Place Plan must be taken more seriously.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	eradicating poverty and inequality is a vital part of your commitments	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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6	CORPORATE SERVICES	these commitments need to be realistic people need the correct development and training to deliver services in an increasingly demanding and restricted sector. we cant expect to empower people without them understanding that the finances and workforce are not present at this time to deliver it.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	OPERATIONAL SERVICES	Health and safety is important in our community to keep safe roads and pavements for elderly to care more for the community we live in	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out road safety through the annual AIP programme when justified
6	CORPORATE SERVICES	I agree with the commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are all fair commitments if they are indeed followed	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Think these sound amazing and am so glad the council is so well run.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	keep up the good work.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are a strong set of commitments and if our council can deliver these they will be doing well	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Try to make sure you get the opinion of a majority of the people and not just the ones who shout the loudest	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	DIGITAL TRANSFORMATION	CONNECT - How do you plan to engage with the teenagers of the community? What services do they get? Youth clubs where staff supervise and give teenagers somewhere to go in the evenings. Computer clubs where kids can play together but be face to face and talk. Children are missing a life skill of talking and communicating with each other. Fitness services for teenagers will help connect with youngsters.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	EMPOWER - Use the young team ask them what they would use and get it up and running. Use somewhere near the centre as they all know where it is and can get to it. Empower our young crew to join the community and be part of it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	the above seems fair I would agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	This would be great, and a 180 pivot from how the council treated the community for the "meetings" around the provision of music in schools. Why did you make such a fiasco of that? What were you so afraid of? I am still very angry about that.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	IT WOULD BE GOOD TO HAVE A BIT MORE INFO ON THE ABOVE STATEMENT. THEY ARE TOO GENERIC TO MAKE COMMENT ON. THEY NEED TO ALIGN TO THE COUNCIL VALUES AND BE STRICTER . ALL CUSTOMERS HAVE EQUAL ACCESS TO SERVICES ON THEIR NEEDS NOT JUST THEIR WANTS	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment.
6	CORPORATE SERVICES	Think that all 3 commitments are very important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empowerment is hard to quantify in terms of a whole community, Deliver, dependant on funding as always ...	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Yes, working together is very important for everyone	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	I think on deliver, you could simplify some of your processes - the number of recycling bins is getting too much!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	Please define what you consider to be the meaning of sustainable as this has become a much abused and misused word. You have defined it in a past development plan.; ; Sustainable means "meeting the needs of the present without compromising the ability of future generations to meet their own needs."	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	roads are in better repair than Edinburgh! Bins are collected on time.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	I think the Council does a good job on caring for the community -	1. The respondent advised that they agree with the proposal.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	How can the council deliver these outcomes with all the proposed cut backs ? Its impossible	4. The council is already doing this.	F&PS - council priorities and budgeting	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
6	FINANCE & PROPERTY	equality and poverty should be part of your commitment	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
6	FINANCE & PROPERTY	Not to look for savings by removing front line staff in care settings or removing vital services for the people that use or are supported by these services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I hope that this includes the availability of social housing to decent, hard working individuals who have been on the housing list for years and years - currently the only hope of obtaining housing seems to be if they are on the homeless register - not a desirable situation	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
6	CORPORATE SERVICES	I like them.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Would like to see the evidence of this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	SOCIAL POLICY	to give more support for the community especially to the family who are struggling on daily basis, especially on mental health issues,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In order to allow the above to happen in practice there will need to be a complete change in the style of management. There are examples elsewhere of communities / organisations being empowered to form true partnerships with councils.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	How can you you deliver effective delivery of maintenance when every time savings are to be found its always targeted at front line staff	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree and hope WLC deliver on these commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	The commitment should be to update old council houses instead of focusing on new builds	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These sound great. I hope that the council can prioritize service provision and accessibility going forward.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	'Continue the delivery of efficient and effective value adding public services' - where is the effectiveness and added value of the multiple new bin schemes the council has come up with in recent years? In the last 5 years we've been introduced to the small food waste caddy bins, had them taken away, had bin collection dates changed several times and now the introduction of a large green bin which is basically another blue bin. Whoever is making these decisions is wasting valuable funds (that you're trying to save) and I can't even imagine the environmental impact of having all of these different bins produced only to be removed from circulation again. What's scary is that the person making these ridiculous schemes is probably walking away with an even more ridiculous salary!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	These are the right commitments however it is crucial that councils keep residents updated on the progress of achieving goals	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The staff need to be there to be available to carry this out. How are you going to prove that these commitments are being delivered? Because I don't think a year is acceptable for any waiting list, child, adult or otherwise.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	None. Agreed!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think the councillors also need to make a commitment to work together for the good of West Lothian and not just let score political points. Think about how good the idea is and not whether you want to work with who had the idea.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I am sure you will do it in the best possible way	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	Need to focus on working on investment for long term benefits for the community not short term then need to start again.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	As long as the local councils are no over rules by the powers that be	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think these are good commitments but i am dubious as to whether these are achievable with your budget cuts	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Don't know anything about the council barring the continued removal of services	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	further burden of home recycling plants	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	continued lack of progress in key areas such as safe paths and crossings at all schools etc	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
6	CORPORATE SERVICES	I would like to see all this and more happen but in my experience it probably won't and we will all still be relying on each other in our community	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Yes if listen to people in towns - use Linlithgow funds in Linlithgow.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think that overall there is a good effort but the lack of affordable rented accommodation I a commuter town is very bad	3. The respondent advised that they had no comment to make.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I also think the council should be putting in a lot more work in older council housing like upgrades and repairs. I feel it's all about all the new housing and people like me in older houses are getting pushed aside and left with a lot of repairs and upgrades that need done.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Follow up on the actual needs of community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I'll believe them when things actually start to happen!	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	Older housing stock should have option to buy.. making way for new build housing .. especially for those on low fixed incomes	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government
6	CORPORATE SERVICES	Please less talk and more action!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	How are you going to comply with all these promises if you are hoping to reduce the budget in such a huge community.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Good as long as promises realise	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It certainly doesn't feel like there's any connection just now. Decisions are made without any real consultation.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Only by engaging with the community will you find out what is truest needed but it's ok asking them but you must also listen and act on what is said.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connecting with the community only works if you listen and feedback	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Once you can prove you actually recycle the way you expect households too then I'll believe the commitment to these values. I actually witnessed the green and blue bins being emptied into one truck. This is unacceptable as plenty of time was given for the community to be ready for the change. I was extremely disappointed to witness this complete lack of care for the environment you tell us you are trying to impact positively	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	SOCIAL POLICY	Need to ensure critical services such as CAMHS and social work are available to support the most vulnerable	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Please pay more attention for cleanliness, there is always rubbish on the streets. Thank you, we appreciate the work you do!	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We still don't know what is happening with the Mill centre. I would like to see it renewed, because it is good to have shops or the pharmacy nearby.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Too much talk and no action to be honest, it's one thing to say but another to do.; Connect... Flimsy, seems like something that can be promised with very little effort and little change for families, empower, again talking and saying our staff will be brilliant, but if services are inaccessible then staff cant do much, deliver, prioritising delivery of services is great, what if there are no services to deliver?	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Never heard of them and never seen them being actioned. I get fobbed off from every service I've sought support from and passed from pillar to post!	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	Please pick the blue bins regularly. the proposed number of weeks its being collected now is not okay.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think consultation is the way forward.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Maybe you need to work on priorities. My child is growing up in a dump because our private landlord is ignoring the house degrading. It's making us sick.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	The council need to stop wasting money on projects that go nowhere. Things need to be efficient so you can save money and use it on things that actually make a difference to peoples lives!	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - services are stretched to compacity (Health Centre) ; ; Empower- reduce the number of properties being build in the area, school are stretched to capacity, so is the health Centre. ; ; Deliver - how can this happen when services are already over stretched.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	WLC do a great job... Rubbish is a problem and I think mobile cameras you can hide in fly tipping hot-spots would help catch and stop the waste of money you have to pay each year. In fact the only problem with West Lothian is the littering and that is down to individuals as the council does a great job but is like painting the Forth Bridge.. Never ending and a waste of resources. Also plant flowers that flower all year on verges not just the daffodils. Good for the bees and insects, less grass cutting etc. Biodiversity rules..	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has recently purchased mobile CCTV camera which will be deployed in known hotspot areas for fly-tipping. The council currently deliver Grounds Maintenance activities to approved serviced standards. The service is currently reviewing these standards to identify areas for improvement.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree on the commitments stated	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Those are fine commitments but incredibly vague.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Constant focus always goes to low income families, consider provision for middle income families and children with special and complex needs, and consider providing a descent service for these children during school holidays after school and when they are transitioning to adult services	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Schools make appropriate provision for all pupils, and additional support needs budgets are provided to meet the needs of all pupils regardless of socio-economic background.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Priority is given to newcomers when it should be given to people that have lived in the area all their lives	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community led projects are a must!!	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	To keep their promise about all there commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Good commitments as long as they are followed	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You engage but do nothing to address the issues I doubt this survey will see any of these issues being addressed	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	The public need to be consulted more in what any funding is used for. All that money wasted on changing road speed limits then changing it back again	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Council need to stop wasting money on ridiculous things.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	CORPORATE SERVICES	Aye that'll be right. Council's a joke	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Fantastic Ethos to have if it works.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These commitments are big I hope you can keep to these, time will tell as no one has much faith anymore.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect- I have never been asked my opinion on anything for the community before now ; We need greater communication	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We really need a train station giving much better links with Edinburgh and Glasgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	No comments on the above however the council should also be looking internally at process improvements, efficiencies and level of staff absence to also assist with cost savings.	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds like PR spin. Not even sure what that lot is supposed to mean!	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Great commitments, in theory. In reality, I know your budget commitments mean we will all lose out somehow.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All sounds good.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No comments, really. I believe that Livingston as a place to live is one of the top locations in Scotland....with all the links to Capital and Glasgow. 5 hour by train and you are in King Cross, before train from North Deans to Edinburgh, approximately 25 min. I believe what council said, commitments are top ones. Thanks a lot!!	3. The respondent advised that they had no comment to make.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I'll believe it when I see it. At the moment it seems that the council is not interested in the general population. When you call, even if it's just for help, you are told to go online. We don't all have access to the Internet, through choice sometimes, staff are very unhelpful and often unpleasant and stropky. WLC don't seem to care about how they treat the public or about the difficulties they cause them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can be gained by accessing public computers in our buildings and asking for help from staff
6	HOUSING, CUSTOMER & BUILDING SERVICES	The council have let me down regarding housing. I live in poor over crowded housing conditions for over 10 years which has had a detrimental affect on my mental health	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Empower should mean more about empowering communities to actually do the doing, or to be the leader in delivery. Development trusts have proven this can work but capable communities like Linlithgow could do so much more through organisations like the BID and Burgh Beautiful as well.; ; I'll bet Bathgate and others could do this too.; ; For health, we must do better on things like sports fields. Deliver could include deliver with communities.; ; Serve would be the final commitment - we need WLC to serve our communities rather than communities feeling they need to get on with the WLC priorities. WLC could do so much better serving communities and facilitating communities to achieve what their ambition is.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	Important to obtain people's views on how money is spent/ prioritised.	4. The council is already doing this.	F&PS - council priorities and budgeting	The planned public consultations will contribute to this process.
6	CORPORATE SERVICES	These commitments are fine as long as they are upheld and the people deciding on the outcomes are impartial	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think communities should be encouraged to "manage" their own areas, but with expert input and funding from the council.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Your comitments are well set however I would be interested how you are planning to achieve those in more detail	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I hope you fo connevt with all of your communities and not just with the fashionable minority groups..	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Everyone makes promises but nothing ever happens. Instead we are left to just get on with it.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Keeping the public informed of the commitments. And what is being done throughout	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	I think communication needs to be key and the public made aware of what the full impact of these cutbacks savings will actually have on the community	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Never mind trying to come up with pointless slogans-how much time and money goes into this? The council also needs to be modernised and all the office staff should be allowed to work from home or hybrid working should they choose to do so	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	West lothian landscaping and Park areas is hideous to look at, the ivy on the trees and Howden park is really bad and we are going to loose a lot of trees the grass is overgrown and the place is not being maintained. Livingston was once a beautiful place when the LDC had charge. Livingston looks run down and neglected	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
6	CORPORATE SERVICES	Are the right people even employed and if not they need to be removed	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	TRANSFORMATION	Agree but so much more could be done on saving council money through waste / mistakes and looking at efficiency.	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	More for kids	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Lack of consultation on building a Catholic high school. Seems bizarre all the kids going to WA when this could have been a new primary school for winchburgh primary who are bursting at the seams...	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Just words really that have no meaning attached; They are corporate and unspecific enough that it's barely a commitment at all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	You need far better community and youth facilities and programmes in each area of Livingston if you want to reduce antisocial behaviour. Improving these things would reduce your costs overall as you'd reduce vandalism and antisocial behaviour and also improve mental health of people who can enjoy what west lothian has to offer on a budget	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Better public transport links within west lothian so those with no car can use the green spaces which are often not easily accessible by bus.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	The housing system is ridiculous! There is 7 of us in a 2 bedroom house! 2 adults, an 11 year old, 8 year old, 6 year old and a newborn baby. 2 adults and a newborn baby sleeping in the livingroom. Mental and physical health being affected by this in both adults and the 3 older children. Numerous letters have been sent in from all different professionals and still no further forward with getting a bigger house. I grudge paying anything for this fishbowl	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing is in high demand. A severe overcrowding situation like this will generate additional points. If you have not had one yet please contact us for a Housing Options discussion
6	HOUSING, CUSTOMER & BUILDING SERVICES	I feel housing should be one of the first things to be sorted	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
6	CORPORATE SERVICES	The Council is not always right	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	Listen and act on road safety before an accident happens around schools. Make walk ways and cross points safer. Penalise drivers in these areas who are inconsiderate and dangerous.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out new traffic calming through the annual AIP programme when justified
6	FINANCE & PROPERTY	Remember those in the community means everyone. Not just those who want something for nothing. Hard working families who live in nice houses need attention too	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Don't make promises you can't keep. If you state you are going to do something then ensure you do it.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Lovely sentiment sounds unlikely	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Dont promise what you know you cant deliver.; Be honest and dont patronise those in the community by false hope but be realistic and dont waste funds on red tape and nonsense	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	EARly years staff are not being consulted with all the changes that's are happening. They are not being listened too staff are really struggling with changes and expectations of their job with no thought to their health and well-being. There is no provision for the staff for childcare after 6.20, the 1140 hours were to help working parents but not the parents who work in the industry.	4. The council is already doing this.	Education - early years	Regular consultation with staff is undertaken where change is required. Workforce required to deliver statutory ELC framework.
6	CORPORATE SERVICES	Well done	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Like connect and deliver. Think empower works for your employees but not seeing much evidence of this for communities. I think I prefer Enable for communities especially when linked to enable change.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Okmas.long as they are not false promises.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect- not listening to residents regaling building of houses on open field	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with all of the above,but, whether your funding will allow you to do so, remains to be seen. Again, refer to Nicola 😊. Btw, you have no idea how hard it was to refer to her, as Nicola!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Looks good but don't waste money and resources on slogans and words	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	put the money where it is needed in healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	This is all lip service as usual. Councillors do nothing to help our situation when it comes to things that truly matter - overbuilding and inadequate infrastructure to cope with the demands.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Will these promises actually be fulfilled	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I just hope they stand by these commitments as I am a believer that they talk the talk but don't walk the walk. They hardly ever deliver on their promises	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To deliver the promised rail links in Winchburgh should be a priority.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	As far as I am aware, the council do not take our thoughts into consideration. No one is listening to what we actually need.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Don't think the council cares	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	We need far more than what available	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	The commitments are good, shame I have yet to see any evidence of them	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You say these things, and then ignore the reply.; We as a community Objected to the new housing, and you put in in anyway. Its not affordable housing, its private housing with a few token affordable homes squashed in. I am in a private house, I don't need affordable housing, but many many many people do, and you let them down. Now there is no green space. You are building on our space for the gala day, the football Park, and have destroyed the Country Park surroundings. There is nowhere to walk in nature with my dog. I have a displaced badger living under my garden shed!!!!!! You should be ashamed of yourselves. You have trampled roughshod over the residents, and wildlife of East calder.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	It took over 1 year to fix a window in my house so deliver should be quicker ,stick to the promise, listen to people,but really update these old house, kitchen bathroom window kind of thing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
6	OPERATIONAL SERVICES	Need better public transport.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	SOCIAL POLICY	Easier access to health and well-being activities for families.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	Think a lot of services require to be looked at and privatisation is not the way to go as clearly seen in care sector	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	It's important that you actually do these commitments. Actions speak louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect - rubbish, surveys completed but like the grass cutting, nothing changed. Empowering- laughable. Deliver - still waiting.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Connect - actually listen to what the public want. Don't just ask as part of a tick box exercise and then do the opposite. Deliver - actually make a positive impact upon WL, instead of just wasting money and making a mess of everything. The people of West Lothian know what is best for the area. Not some councillors sat at a desk, trying to make as much profit as possible	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	As I stated previously as a 73 year old who still likes to get about in Livingston South now we have a pretty useless train service and that's not just when on strike. The trains have been drastically cut since lockdown with no intention of going back to before lockdown. One bus to Livingston Centre hourly in Bankton and Murieston which actually runs to its own timetable and often doesn't turn up. There are three buses from the centre run to Edinburgh on almost the same route surely one could be rerouted round Bankton .	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	bullying not taking seriously including police nothing done about hate same t from neighbours	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	They promise but majority of issues aren't fixed such as on Main Street the way cars zoom up and down I'm surprised there isn't more accidents	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	The council carries out road safety through the annual AIP programme when justified
6	CORPORATE SERVICES	All very good if the commitments can be delivered.; Can't say that current communication with the public is very good .	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Nothing will change. No doubt West Lothian council will spend the money on things that don't matter. Meanwhile people are struggling to get by.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I'd like to see these being upheld and delivered on. It's incredibly easy to write these if another to actually carry them out in every change and decision being made	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council is not fit for purpose in the current form so these proposals mean nothing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	To stick to the commitments and deliver them.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good on paper, but the proof is in actions not words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Actions speak louder than words. I have been a council tennant fot 20 years, a lot of promises not so much on delivery. I would welcome being included in meetings, proposals. Thanks	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Tenant Participation Team involves tenants in decision making for Housing as per the Housing Act requirements. If you are interested in learning more please contact TP@westlothian.gov.uk so someone can discuss this further with you
6	CORPORATE SERVICES	Make sure you have the right people doing the jobs and the right people making the decisions	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Young people's new idea and small business are really improving the West lothian environment.	1. The respondent advised that they agree with the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Making commitments should be followed up with measurement and assessment of success.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Lots of unnecessary money has been spent widening pavements and reducing the speed limits during covid for little effect and now how much is being spent reversing all those. These were not things the community required or asked for.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Just keep our children safe.	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Don't feel empowered. And don't have control over the speeding through the village.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Don't feel empowered. I've been told Kirknewton wasn't allowed to put up a wind farm that community wanted to fund future issues. ;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Connectivity of services is really important - would save time and money.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I would agree with these commitments and hope to see a positive impact within the community in Whitburn.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitments that are highlighted above appear to be addressing many of my concerns at the current time, however, through no fault of the Council, reduced funding may limit what services are available.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	They are the right commitments they are just never fulfilled	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Too much benefit fraud, taking away from people who really NEED the support and are trying to better themselves and the lives of their families.	4. The council is already doing this.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It'll be good if you achieve them, sometimes it's empty promises that never come to fruition.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Providing they are upheld they seem fitting	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council doesn't consult with the community at all it's all back handed the community only hears about issues once the council has already given the go ahead for whatever projects they want.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Very good. Well done	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Delivery of the improvements is key. Listening to what the communities actual need/value for example was an additional green bin completely necessary in the current climes or could the funding used to supply these bins have gone towards improving a far more immediate meaningful service given we are still in the economic recovery following the COVID-19 pandemic.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering our community will help future growth.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Please make sure you use the money you have wisely and fairly to do the above things	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engage implies you'll do far more than simply communicate. Do you have the resource to really engage?	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Nobody cares about words. You'll be judge via actions	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Looks good in theory. How will those who are isolated and disempowered be consulted in a meaningful way? By what metrics will the delivery of objectives be measured? How will these be communicated to council tax payers so we can see how things are going? Will there be openness and honesty about what is not working so well, or has failed as well as the successes?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I'm happy with services that our local councillors provide and can access the community council meetings if required.;	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	However not sure about your commitment to deliver public services...surrounding roads are filled with potholes, bins are more often than not missed on collection day, grass is left all over the place on grass cutting day and you could trip over the weeds at times!	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I am happy to be approached to provide further feedback	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These sound good but actions speak volumes so it depends on how these come to fruition.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are all good commitments and if they where set in place then I think it would be better for the community to survive a bit better than it is at the moment.. It takes a lot of our time to speak to the right people about these kind of matters and it's a good thing to do this and appeal to the right people that are willing to do something about it, to make our community better.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	LISTEN	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The council needs to evaluate the efficiency of their staff for example council employees ensuring their friends and family have priority access to support and benefits without the red tape the general public need to follow. What practices do the council have in place to ensure employees are performance managed.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The people of West lothian also need to be listened to properly and there concerns addressed quickly.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	to make sure that all part of our village gets looked after	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Staff not empowered no development above there level no opportunity to climb the ladder	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More engagement with communities required all working together on identifying issues that matter	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Focus on delivering a fair distribution of council funds across the area, rather than concentrating on the same few areas repeatedly	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Doesn't say much about what you are going to do. A lot of buzz talk	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Do Better - There should always be a driving force to do better, without that there will never be enough improvements	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	Just better this place help worken people and there kids that trying better thereself	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Aware of engagement with council tenants but not for homeowners.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Issues with public transport/rail strikes/times of buses through Wester Inch village - none at night. Cant get taxis home.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Words are cheap. You need to actually listen and act upon initiatives that will benefit people and the planet. My car use would drop by about 70% if I had an electric scooter. My family's use of a car would additionally drop by about 35/40%	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Please prioritise social care and access to social services within the community	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	There's nothing here about fairness - equity - social justice - inclusion	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Sounds like corporate waffle although I'm sure the intentions are good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Looking forward to any positive changes	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sound good now you need to deliver on them	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	You have no interest in making communities better it's all about making money and not actually doing the right thing for us	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Who? Are they on the street? Are they listening? Are they engaging with us?	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Tough times for all and appreciate the survey is happening and hope the feedback is listened to going forward	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Needs to be more transparency regarding costs and where money is spent and prioritised.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.
6	OPERATIONAL SERVICES	Roads need to be improved (too many pot holes)	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engaging with the community is okay but could be improved.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with the commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	The council recently introduced yet another wheelie bin for recycling	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	I like the fact the council now asks for feedback but makes no difference if things stay the same... Do things differently	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	Free bus pass for youths is great but please provide cheap, free activities that are inclusive... investment for future healthier more rounded adults.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Connection is most important; Better public transport, community organisations.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowerment can be a long as slow process for some but may be helped by providing grass roots services that are peer led or experience led.; Reaching the hardest to reach will have a knock on effect lessening the money spent on crime, health and social services... See the bigger picture and aim to provide BEFORE the crisis happens	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	So many people "lost" after covid. Help connect adults with better community based activities, centres that help the most vulnerable and marginalised as well as people BEFORE they go into crisis.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	I'd like you to do those things in a more efficient and cost effective manner than you do. The direction of travel is never the problem, it's the navel gazing the council do on the way which limits what we can all benefit from.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	What would be helpful is reaching out to communities and asking for their input and feedback on what is happening in and around their area	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Yes these are right commitments. Just ensure that communities are consulted in meaningful inclusive way and not as a tokenistic after thought or as a tick box exercise. Remember not everyone has access or are able to use technology hope even this survey will be advertised elsewhere and people will have the opportunity to complete a paper version of this survey	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support a review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Deliver, reduce taxation,	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council priorities and budgeting	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
6	TRANSFORMATION	more choice in providers	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They sound like fatuous commitments full of air. The last one DELIVER doesn't make sense. Is there a word or a comma missing? What are you actually promising to deliver here?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	There is not enough information available for what is happening in the local area	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	random roadworks going up without notice cause excessive traffic	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	All road works are co-ordinated by the service.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think the council is trying but there's always room for more excellent ways in providing services.; The root of every peaceful community and council is the "Families", therefore empower them economically, socially, educationally, Spiritually and physically in very important aspects of life and they will take over and tge council will not be over burdened.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More communication/discussion with locals required.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I can honestly say that most interactions with WLC give the impression of a poorly motivated workforce who see their customers as those who need to be enlightened as to "how it works." You really aren't that customer focused. There are the odd exceptions of course, and fair play to them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	On a personal level my street has had problems with bin collections. I have complained several times. I have asked a few times for response on the report it app and not had any. Within the last few months I spoke to someone in the call centre about it and asked for a call back which should have happened within 5 working days. It didn't, just as I expected. I was told that if I didn't get a reply I should call back and if then get a result within 22 working days. (seriously!). I didn't bother to call back as it seems a complete waste of time. The question is, though, who is checking if these requests are followed up? Are those who should be following them up falsely ticking the data base box to say that have done it and no one is following up or are there no checks at all? It gives a really poor impression of your organisation.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Customers experiencing poor customer service should report the matter
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I'm a community Council member and do not recognise any real engagement from WLC on anything meaningful. Any communication normally entails details of why something can't be done, never offering ideas of how or could.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Empowerment would be the thing that would really make a difference. Having contacted and used council services so often the culture of the organisation is always a negative response on the reasons why they can't help - including headteachers, property officers, community officers etc. Many friends who work with the authority are frustrated with the autocratic leadership that exists with managers top down so this commitment would require a significant cultural shift	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	ok	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Housing repairs are terrible	9. The respondent made a comment on the survey question	HCBS - housing stock condition and repairs	If there has been a failure of service on the part of the Council and the customer remains dissatisfied, the formal complaints process should be used to escalate this. Each complaint is fully investigated, reviewed by Senior Management and improvement actions are taken
6	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Not wasting money	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listening to views and actually carrying out improvement.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	We shouldnt need food banks and cthes banks. However, we do. I'd like to see more initiatives to help those in need and crack down on those abusing the system. Friend is on UC and on housing list yet her husband drives new BMW. My parents' neighbours claim disability and get new car every 3 yrs yet go on cruises and dance about wearing high heels. There is money for new cars, but not for food for some people? Most working people can't afford new cars every 3 yrs. Homeowners not entitled to help with mortgage costs if they lose their jobs but renters get rent paid for them? I'd like to see more balance and common sense. We're told to cut back, but some people profit from benefits.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
6	CORPORATE SERVICES	Good if they are acted on	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	The council haven't properly engaged on the removal of the 20mph improvements. This has saved lives and cost nothing in lost time and profuctivity	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Heard it all before but Covid seemed to stop the council...I was a teacher .. not anymore after how I was treated by no access to services	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Show us where the ridiculous amount of money being requested by some is going. Especially when we also have to lay others to get simple things done the council pays for for everyone else	4. The council is already doing this.	F&PS - council priorities and budgeting	The annual budget report has information on each service budget, along with detailed information in service activity budgets.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think connecting with the community is a priority as a lot of services feel disengaged since the Covid pandemic.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Actions speak louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	All good and well on paper - how ?; How do you plan to connect?; What changed are you making to empower?; How will you decide the success of delivery of the services? How will you measure and publicise both success and failures in all areas of the above ?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	If they are met then great!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Make it easier for people who need to get in touch with the council!! Better access to council services.	4. The council is already doing this.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connecting with the community I think is very important. Working with local groups who have better access to vulnerable folk in the community.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Bigger emphasis on customers. These are the people that actually feel the impact of the things you do and don't do.	4. The council is already doing this.	HCBS - community facilities and customer services	The Council's Customer Services Strategy places the customer at the centre of service delivery.
6	FINANCE & PROPERTY	I'd add visibility - I'd like to see a summary of decisions made and how the budget is spent every year.	4. The council is already doing this.	F&PS - council priorities and budgeting	The annual budget report has information on each service budget, along with detailed information in service activity budgets.
6	CORPORATE SERVICES	Seems about right	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Commitments are good but lately it seems there is a lot of proposals being discussed but not that much actually happening.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They sounds good and pay lip service to the communities and complete the tick boxes for the government however they are not actually achieved. ; ; How do you consult the difficult to reach customers? Its easy to engage with residents that want to communicate but you need to work harder to contact the groups that are difficult to reach - they are usually going to be disillusioned with the services and thing "why bother", but they could provide useful feedback that would effectively change services for the better.; ; WLC needs to try harder.; ; Empower staff - with their hands tied behind their back, the inherent bureaucracy and the "always done it this way" attitude - I don't think so - let the staff really have the power to change the services, listen to them, most are dedicated professionals but many are frsutrated by the lack of the ability to change.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Help set up volunteer action groups that could help with things that require cost reduction. People may be able to offer time and skills via volunteering route if there was advertising/understanding of groups available to do this	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Provide maintainace services in new builds so we dont pay additional cost to outside agencies like. Scottish Woodlands.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - open spaces, play areas and parks	N/A
6	OPERATIONAL SERVICES	Travel connections and cycle paths are important when living in a small village.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
6	CORPORATE SERVICES	It seems the council have a very general approach to addressing community issues, yet people from diverse background have different needs to integrate with the community. Therefore, I felt there needs to educate the council workforce about the diversity of the community; Such training programme will be helpful to identify the strength and weaknesses of the community who may have different accents or backgrounds.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Continue to do above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	FAR TOO MANY CUT BACKS CAN IMPACT ON THE COMMUNITY, RENT, ENERGY BILLS, PETROL ARE SKY HIGH SO THINGS ARE BECOMING MORE AND MORE DIFICULT FOR EVERYONE	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Admirable intention but doesn't really tackle the problems the council face. Significantly less budget or resources means focusing on what needs to be done. Politicians and community tend to focus on wanting more - the reality is that less will be provided in the future and the council needs to put in place a mechanism for making more difficult decisions as nobody seems to be making them. Changing Empower to "empower people to make decisions on where to reduce and cut services" would be a bit more upfront on the reality faced.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Oh the people on the phones are great. That's it. Departments don't communicate internally with each other, ever. You use substandard subcontractors (yes I have proof) and you just don't Care about your tenants. We ask for you to take care of your property and are ignored, gas lit, given the run around. But when You want something, "we're coming to break your door down" "we'll charge you £300 odd" and you bang on about mental health. Again, start with yourselves. You deliver nothing! 9yrs to "renovate" a property? Where is the service there? I've reported my neighbours for breaking their tenancy agreement at least 3 times...you don't care! CARE!!	9. The respondent made a comment on the survey question	HCBS - housing stock condition and repairs	Thank you for the compliment for our Contact Centre staff. We will pass this along. Communication internally normally works well but there can be failures due to human error. If you have evidence of a subcontractor's failures to meet a service or customer standard then please report this to us and we will investigate and take action

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Sometimes it seems a lot of time and money is spent on new and existing initiatives and not much is actually delivered. There needs to be clear communication from idea to delivery so that local residents and businesses can see the Council's commitment to improving West Lothian in every respect.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I work for West lotian council always been understanding and fair	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	How are these measured?; Where's the accountability?	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Yes, agreed, these commitments are all very positive and forward-looking. As with anything like this, it's a lot harder to put them into practice effectively.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Don't deliver ark in Winchburgh over 1 year later not finished	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	N/A
6	CORPORATE SERVICES	Just meaningless words.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Connect with community: Take note of what communities want, not what you want to put in place for your own gratification. Empower: Mmm give more powers to your workers is one sure way to make a mess of things and asking communities what they want/need is only good if you deploy it to them. Deliver: Take away red tape on the little things that you make difficult, have some lateral and bigger picture thinkers in place instead of by the book personnel, that way there's more chance of delivering the services that the county expects.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Will Be Interesting To See If You Can Deliver These Promises, Or Will The Good Folk Of Westfield Be Abandoned & Left To Our Own Devices As We Have Previously Experienced ?	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Try getting better bus services for people who stay in faulhouse and whitburn area as the 26 is the most unreliable bus to get just now	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	agree with these commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Empower - Staff don't get a choice, they get told from the bean counters what to do Deliver - You outsource most of the work and services, at a higher cost and these certainly don't deliver.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - you don't ever engage with the community on economic matters	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are vague, aspirational, and duplicate each other. Objectives should be Specific, Measurable, Achievable, Relevant, and Time-Bound. Engaging, empowering, and prioritising are not measurable, and do not relate to direct action and physical changes to community infrastructure and facilities etc. Proclaiming vague 'vision' 'commitment' 'principles' etc. has no real value to the public, Particularly if these terms are frequently changed and updated to no actual effect on what's being delivered. It's more council public relations statement. The general public recognise this, and such vague aspirational statements do not help the public perception of the council. Better to focus on getting the objectives right, and helping the public understand what the direct action is, particularly in a time where the public are generally aware that council budgets are dropping.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	EMPOWER - please refer to previous comment on inequality	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	SOCIAL POLICY	DELIVER - This would involve delivering care at home to all service users on an equal basis and reduce risk of care home admissions occurring due to lack of care at home provision.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	WLC need to invest more time and resources to build capacity in the community to allow the community to take a more active part in local decision making and running community assets.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Public transport - children given access to free travel but where can they go and whats the end activity.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engage with us - get the young team involved ask them what they need also.;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	There was no communication on the roll out of the green bins, no communication with our street about trees that were cut down at the end of our culdesac, which were providing shelter from the main road nearby.;; Reduced speed limits on roads in towns but no evidence of any police to monitor the constant people who drive too fast and use residential streets as short cuts and rat runs.;; No communication about the lack of maintainance of open spaces and grass verges etc. Driving around Livingston is an eyesore and coming up to roundabouts and slip roads is a nightmare as overgrown grass is blocking vision.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council provided communication via a number of platforms regarding the roll out of green bins, Spaces for People and on Grounds Maintenance priorities. Following public consultation Spaces for People has been removed and Grounds Maintenance Service standards are currently being reviewed.
6	CORPORATE SERVICES	I don't feel empowered working for you more like replaceable and undervalued	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	How will this be enforced - easy to say not so easy to actually do	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to the views of all sections of the community.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I don't think the council do connect - householders feel we are ignored and not listened to. You clearly don't care about your staff with the rate they are leaving. You have an ageing work population and are doing nothing to bring in young employees	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't think the council do connect - householders feel we are ignored and not listened to.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with the commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	maybe ask the people from different towns and villages what their particular needs are for their area.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sounds good on paper, but it's the actions that count. Create an open and transparent way for all residents to see all decisions that are made in the council and their rational. A one stop shop. If people understand the decisions you make they are more likely to be supportive.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The people that run the council are also completely out of touch with reality and have no idea how much some people are struggling.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Children and their education should be priority number 1 but the council are currently failing in this	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	This is all well and good if it benefits everyone and doesn't just line councillors pockets. Some people in WL pay top bracket council tax and receive very little back from it, yet people on benefits get given more and more.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
6	SOCIAL POLICY	Health care should be next but this is also currently a fail as too many houses have been built but no infrastructure to back it up	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	good to know our thoughts count	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	delivery is the most important one. Too many times people promise things then don't deliver.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To empower staff to make decisions and help the community, the council needs to invest more in training staff to deal with the constant changes and improvements in council services. This creates confidence amongst staff and in turn, creates the communities confidence in the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Shouldn't need to have commitments on basic care for the community, just do it. Shouldn't need a survey to identify areas that are problematic, take a drive through the towns, pretty much all neglected, putting up signs and planting shrubs doesn't work if no one maintains them.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
6	CORPORATE SERVICES	What you wrote above can mean w huge thing, but as well can mean nothing ;). I don't trust words, I trust actions ;). Even if you'll connect, it doesn't mean you'll do. So, let's start of doing more what technocracy type of politics does, and less of democracy. If you have a professional who knows their stuff cause work for many years in it, we should listen to them, and not to a major vote of a nation which is undereducated.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I don't believe these commitments are always fulfilled.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I like that you want to empower the people of West Lothian, but over the years I saw how token gestures were applied and we the people had to accept this as empowering, so I'd definitely like to experience on a real level.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Empower - as above; Public transport - ensure this is maintained at previous excellent standard.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - many who work cannot attend important community meetings and their views are sometimes overlooked.;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	By rewarding staff that are doing a good job and not just be treated as a figure.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	CORPORATE SERVICES	Very laudable. In my experience WLC respond quickly to situations.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Connect - Difficult to connect with any service due to staff working from home, waiting lists. Empower - Staff do not FEEL empowered. Deliver - Delivery of services becoming almost impossible to deliver efficiently	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	NETS require to tackle the weed problem in the area. So many streets looking uncared for. This requires attention.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
6	OPERATIONAL SERVICES	Transport is a big problem for some Residents of the Village due to cuts in services.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	How to you intend to facilitate these 'commitments'? How will you engage with communities? How will you empower people and communities? etc. As a WLC employee I would like to see funding for professional development and professional memberships. I'd like to see funding for CPD outwith the Council's intranet-based modules. As a member of a professional body, I am required to keep up to date with my CPD, and WLC currently has declined to support me with this - in my previous employment, the organisation very much encouraged staff to develop their knowledge and skills, and this was reflected in the high quality of work produced by staff.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	CORPORATE SERVICES	They have no commitments I feel as they house the wrong people.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I agree with all three.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empowering is just management speak for avoiding responsibility. We know it won't happen	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	As a member of staff i dont feel we are informed enough about changes or given enough notice. not a valued member of staff at all , only a number.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Have not seen any evidence of this	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Not true	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Connect with the people who work hard to provide the money for the services; Empower staff by trusting them to carry out there duties ; Deliver savings on where money is wasted by removing the hand outs to the people who are being wasteful and do not want to change their habits	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	When the council promises I await to see the delivery - still not happened.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I don't believe that council empowers their staff to make decisions to improve the services. Working within the council it is very apparent that decisions are regularly overruled by elected members and senior managers how are too far away from service delivery	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Please just keep all your promises.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	Connect - I believe the Council is very pro active in communicating with the community.; Empowerment - a great motivator for both staff & communities; Deliver - the council are always looking at ways to improve it's service to both staff and customers. This either takes the form of consultations or surveys.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All above is the right thing to do under the circumstances.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I would also like to add that our environment is cared for. I agree with the above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	People voted for an SNP administration empower us by giving us what we voted for	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Hopefully budget is forthcoming	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	We need a fairer distribution of funding between the towns in West Lothian. Linlithgow and Livingston seem to get the biggest share which is rather unfair, as all residents deserve to have modern amenities. We all pay council tax. The above statements are fine but are there equal funding opportunities available to all the towns such as Armadale?; Even in libraries, certain towns have bigger shares of budgets for books than others, so residents of these towns have a greater choice than if you live in Armadale.; Armadale's population increases every year but there are not many, if any, new amenities for the community to use. Should this increase in population not be relevant to our share of available budgets?	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As a WLC staff member I'm a bit concerned about the public having unrealistic expectations about what the council can deliver beyond statutory obligations i.e. community engagement can be very resource intensive and deliver little in real terms. Being honest with the community about what real cuts mean. Steady but slower progress might be a clearer message.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	I think you need to stop wasting money	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All that needs budget commitment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Actions not words engage people's trust	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	connecting : certainly not easy, in particular for elderly , mental health or people with disabilities. Connecting at the moment is mostly virtual and on line and very daunting for people who are vulnerable to be able to access any support.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect and Empower will mean so much IF the council Deliver.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Do what you were elected and are paid to do ; open up offices and get back to face to face meetings	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	more job	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These commitments seem reasonable	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Effective value is not happening within the school and nursery sector with the free meals.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	This has to involved a range of people within different age ranges as what is suitable for aged 20-30 is maybe not suitable for people aged 60-70 therefore a good amount of people require to be involved in making decisions to improve public services.; West Lothian need to look more at what is not delivery of efficient and effective value.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I support the commitments. ; I think it is important that the councils works in partnership with communities and helps communities to do things for themselves where this is possible and appropriate for example taking over operation of buildings like community centres.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I believe communicating and addressing feedback from staff could really make a difference to a more positive work environment. Addressing feedback in what staff would like to see from working in the public sector could make a change to how people thrive in the public sector.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
6	CORPORATE SERVICES	Making decisions without consultation with staff has drastic affects especially since other local authorities are listening to their staff and addressing the issues.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
6	CORPORATE SERVICES	EMPOWER - We promise to empower our people (staff) and communities to make decisions and take action that will improve public services for all.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Just stop spending money on roads and start putting it into education	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to ensure roads are maintained.
6	CORPORATE SERVICES	Yes more so now than later	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Rubbish use spent abt half a million pounds on spaces for people it was a waste of time and money.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Unclear on how delivery of services can continue at present level given year on year cuts.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Most of the above are merely words. Empty buzzwords	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I hope these promises can be delivered, that way WLC might become a UK local authority of the year again and make our community proud to residents of West Lothian	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect - For this to work, Be accurate and offer quality information. Become a reliable source of information that the public trust. Empower - The benefits of employee empowerment doesn't stop in the back office. They have to extend squarely into service delivery itself. Deliver - is a critical frontier for an open council strategy. Public services are not only a key interface of people's interaction with the council, they also serve as a thermometer that can indicate the public's satisfaction and trust in the council.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The framework sounds good, would be nice to have some specifics. What areas you've identified for improvements, HOW you plan to improve them and so on. If that could be published on your website that would be great.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	You only do this by making cuts to services and staff.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are things we've all heard before and have never seen any action taken these commitments seem feasible but action speak louder than words	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These are worthy ideals but the recent expense of putting in "spaces for people" shows that you didn't listen to the community. These schemes were badly conceived and failed to deliver any real benefit. Its like the cycle paths. The new ones being built by sustrans linking fauldhose to longridge and armadale to whitburn are excellent. Compare that to the badly maintained cycle lane from Boghall to the train station, its unusable.; You also really, really need to listen to the impact that the new housing is having on existing communities and the supporting services. ; I understand that you have been over ruled on a number of occasions by Scottish Government regarding planning permissions for additional houses but this needs to stop / be fought harder.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I'm not too sure how to answer this.	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These commitments are very important agree with all three	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	If we can do this it would be great. The cut's from the government are just strangling the life out of WLC .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council are overridden by SNP government when our area can't cope with more people	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Deliver: some services (emptying of bins) can be very hit or miss.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Feels that protect and serve are both missing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	We hear this all the time but it doesn't happen!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Similar to industry commitments- as long as everyone buys in to them!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Maintaining the local environment and	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	SOCIAL POLICY	focusing on order and justice.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Consider consulting the hard workers in the council for priorities, rather than the community. The implications for budgets and across the diversity of the community may be best known from those with direct experience of dealing with it - rather than the 3 tiers of management above them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The Commitments are very commendable. However I have attempted to engage with staff on the points I have already referred to and have had no success. In these cases I feel the response was a matter of justifying the current unsatisfactory position rather than seriously trying to deal with the issues.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Think things have to be sorted with housing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	areas for children in & around Boghall	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	CORPORATE SERVICES	The statements above are utter shxxx manager talk to sound engaging and meaningful	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	give the men and women better pay encouragement is needed and praise throughout the council below management's levels .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
6	FINANCE & PROPERTY	Connect, stop cutting council services like building services	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect, try getting more people involved not the selected ones	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think this is just a lot of buzz words randomly joined together, that mean very little. How about doing real things like getting you pr staff back to work and helping vulnerable people	4. The council is already doing this.	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Sound okay	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good as long as live up to	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are 3 good goals, but only if the council follow it through and the council connects, empower & delivers what they say	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I hope that the council delivers on the above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council did not care about any of the above issues when they began to build a housing estate on the outskirts of a town with no changes to an already struggling infrastructure and services. Not to mention the loss of green space and massive impact on an estate of entirely bungalows which now has massive (Cala) 2 story homes bearing down on them. There were many other sites recommended by the community - by the people of the town as a whole, not just the residents directly effected. WLC was not interested in engaging with the community in any way. They were SOLEY interested in monetary gains.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Will see!	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Just keep to your promises.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	The council needs to prioritise the roads and paths during severe weather, heavy snow, when people cant get out to go to work or walk along their streets for fear of falling or if the council dont have the staff put in more grit bins so the community can do it themselves	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	We have a Winter Maintenance Policy which prioritises roads and footpaths
6	CORPORATE SERVICES	I feel the council are meeting each to a degree but they need to continue to work at each to ensure that they are happening. What is easy to say or write can only be measured by the actions taken to actually do it.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	I think people should be measured on these commitments. As I walk around my town I do not see these being adhered to consistently. For example, spaces we see are maintained and gritted etc but not the ones that should but are away from main roads / not visible!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Remember the bureaucracy from the process, eg all schools should have safe crossing zones as mandatory- we should not need to fight for our children safety	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	School crossing patrols and formal crossing points are provided where required at schools
6	CORPORATE SERVICES	very vague	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not only does the council need to interact (connect) with the community it needs to be seen to listen to what is being said and act upon it within reason. I think a lot of people feel that the council connect with members of the public but then do not act upon what has been discussed or suggested.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too much time has passed with no or very little engagement from the council.; There are very little efficient and effective services in Greenrigg.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	To connect make things local.; Empower your workers by training them.more.; Deliver in village	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These are just words. Make them happen and you are on the right path.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Connect - it would be useful to advertise true stats instead of assuming that all customers are satisfied with services they have received Deliver - no comment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Empower - very difficult to understand how staff can be empowered especially when I believe alot of workforce are leaving.;	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The above commitments need to be seen in practice asking already underpaid and demoralised staff to go the extra mile after repeated kicks in the teeth is really quite cheeky. A lot worked throughout the pandemic at risk to themselves (me included) and we were treated like fools afterwards I can currently see the fall out of all this with the high level of staff vacancies causing a heavy load on the public purse as council services are being farmed out to private contractor instead of sorting the core issues of pay and conditions.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
6	FINANCE & PROPERTY	Start listening and helping those communities who pay and contribute the most to the systems.	4. The council is already doing this.	F&PS - council priorities and budgeting	The planned public consultations will contribute to this process.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop supporting those that won't help themselves or support the community.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Stop using school buses in summer months encourage children to walk or use bikes	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All good words and commitments. Actions speak louder than words, so please ensure you do the actions to match the words	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Empower? The executive committees in the civic centre have no care, no empathy and no understanding of the challenges that frontline staff are facing. In 5 years of being employed within the education executive, I have never once seen anybody from the executive committee visit the school. Even during COVID when I volunteered to support the provision of childcare for key workers (potentially putting myself at risk) the visiting education executive staff spoke to the head teacher present for no more than 10 minutes before leaving. That attitude sums up the council for me. Too much ego, too much self importance, too little humility. The 'buzzwords' above are hollow and meaningless in actuality.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Mentioned to others better transport connections, present and planned	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Although the council 'engage' with the community, it is always odious that decisions have already been made, making is feel like 'tick-box' exercise.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Investment in local community groups providing poverty support and wellness assistance	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Seems reasonable- it is execution which is the key to the above and care needs to made is assuming digital services solves this	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would be happy to be supported to make decisions on my own and also to be involved in consultations such as this to inform services.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Generally think WLC are doing a good job in difficult circumstances. However as an employee I could give clear examples of HR dept not being efficient and wasting money where other local authorities save money!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect-praise to the polls put out online and surveys to let the communities have their say.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Deliver-the amount of money wasted on bin collection and changes is disgraceful. People are struggling to afford food and you are creating and making new bins. Money would be much better spent delivering elsewhere in the community.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	OPERATIONAL SERVICES	The debacle of the speed reducing measures is also a waste of money particularly when West Lothian has one of the worst public transportation systems in Scotland.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	No comment	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	IT WILL BE INTERESTING ON HOW THE ABOVE PROMISES ARE GOING TO BE MET. THOUGH THE DELIVER PROMISE DOES NOT MAKE SENSE WHEN READ.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	If only these statements were true or even half true then we would have better community. This would lead to a better Livingston and a better West Lothian, But if the council is split and always constantly bickering and working against each other then how can things really improve much more than they are just now.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engaging with tge community needs to be improved	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good, but not realistic.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with these commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Bus services need to be improved especially in elderly communities where often buses either are running late or don't turn up at all. This leads to social isolation, loneliness, a feeling of helplessness and lack of self worth.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	OPERATIONAL SERVICES	When are you going to start the roads are atrocious	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
6	EDUCATION	to cut costs put nursery back to term time only and have summer clubs to support childcare as primary or high schools don't open over the summer. let parents/carers who work in a early years setting enjoy time off with their children	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Blackburn is losing its shopping centre and the new partnership building was built in place of one of the most used community centres so that there are now less facilities in Blackburn. The old surgery building and area where the centre was have been left in a terrible state.	4. The council is already doing this.	F&PS - properties and facilities	The council will explore ways of delivering services and community activates in local areas.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	The Council has just added a new bin to the local park which talks to you! It seemingly cost £4000 which is a total waste of money. The speed restrictions to 20 miles an hour caused confusion and frustration to motorists and probably increased the air pollution due to cars driving slower in lower gears. The traffic management added (e.g in Linlithgow) to allow social distancing was unnecessary and is an eye sore.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - roads,street lighting, footpaths and parking	The 20mph speed limits have been removed and the footway widening outcome will be decided shortly. The Bin that is installed increase the capacity for litter and SMART technology informs officers when the bin requires to be emptied. This significantly reduces the number of visits to empty the bin reducing the number of visits required which saves costs of staff time and fuel etc.
6	SOCIAL POLICY	The whole thing could have been left alone and the money spent where it was needed. My area alone has seen an huge increase in suicides especially among young people. There is a year and a half waiting list to access Calms.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All these things should be happening already.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Housing.....the lists given to those waiting for housing SHOULD BE UP TO DATE NOT 2 YEARS OLD AS IS CURRENTLY THE ISSUE TODAY. This list is of the current number of council properties, the number of bedrooms and their turnaround.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing application data is kept up to date through re-registration which is done every year for each application. As well as this customers can keep their applications up to date either by contacting the allocations team or by accessing their application online at any time

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	Well allowing OAPs to have access to swimming pools in the early mornings would be a good start. When the schools ran the community side they had that.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
6	CORPORATE SERVICES	Make the website more user friendly for customers - Falkirk Council's website is far better. ; ; Get back to basics may be a good starting point for delivery of services, stop wasting time, resources and money on accreditations which mean absolutely nothing and are nothing but tick box exercises!!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Get back to basics may be a good starting point for delivery of services, stop wasting time, resources and money on accreditations which mean absolutely nothing and are nothing but tick box exercises!!	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Get tougher with your tenants - I live in a street with a handful of council tenants - all of these gardens are a disgrace!! Simplify service standards for the public rather than leaving it to your staff to explain what can/cannot be done.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. Many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in the measures available to it to address complaints in relation to these properties.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More engagement with those genuinely in need would help rather than targeting those who think they are "entitled" to everything and contribute nothing to society but bleed services dry.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agee on above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Having access to a GP when required.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Trees and bushes regularly need to be cut back for better vision when driving. Cut backs seem to have affected this.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
6	OPERATIONAL SERVICES	Murieston Road has only part been resurface still leaving lots that still needs work.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
6	HOUSING, CUSTOMER & BUILDING SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Deliver - money is wasted on many things and not used to support communities. Eg reduced traffic on main street and passing places at bus stops during COVID. We were all confined to our homes. The council need to LISTEN, and SUPPORT communities. Ensuing EVERY SINGLE PENNY is spent to support the communities.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower - the council often makes decisions with the minimum amount of consultation so sorry for not feel empowered.;	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	How are the council going to support working people through this economic crisis, help is offered to people on benefits and rightly so but right now i am just paying my bills and no more, its getting more and more difficult to maintain any standard of living while working	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Sounds great - so please listen to the 93 people who object to the park and ride being built at Kirknewton. The developer is appealing the council's decision to refuse planning permission and the council need to stand firm and not allow them to build it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree. I trust West Lothian to get this right	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Time will tell.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Since a limited number of people will complete this survey, how, practically speaking, will you "engage with our community"?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	WLC is lacking in delivering of services with the recent changes of recycling. Having recycling (plastic) picked up once a month is forcing our family to put recyclable materials in the grey bin as our green bin is full. The thought that went behind this was very poor, several people had multiple blue bins as they would recycle often, with paper not being the major material. Now people have multiple bins that they dont need, causing more waste to pick the extra blue bins up and have them disposed, and add an extra strain to provide additional green bins as 1 per month pickup is far too little. This was a cost saving exercise that ended up wasting tax payers money, the blue bin should have been kept for plastics and the new one for paper. But this is what you expect from government, inefficient and wasteful with little thought put to large changes.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	DO what you are committing to above - don't just talk about it and think that's the problem solved - because it isn't !	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These sound good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	For everyone , elderly people to feel safe in their own homes & carer's to help when needed	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	The council does not have robust systems in place for pupils with ASN or identifying the needs accurately. The Continuum of Support is outdated and no service now provides intensive levels of support. As most interventions are "impact" based our most vulnerable children in mainstream are being ignored, have little support and teachers are getting stressed trying to meet all the needs and it is hifding the real needs of the council. The council brags about the new Schools built but there is no provision within these for our ASN pupils who require individualised curriculums or services. Non attendance should not be happening in high schools. Covid has had a massive impact on peoples health, mental well being , employment , expendable income etc.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	I think there are areas the council wastes money on eg Overstaffing in early years centres, waste in free meals in early years. Is this audited?	4. The council is already doing this.	Education - early years	Officers are continually reviewing staffing and overhead costs within Early Years
6	EDUCATION	Councils are not effective businesses and waste so much money. It doesn't matter what we say though as you do what you like. Take the whole early years Froebel approach. How many millions of pounds of resources were chucked out for boring outdated wooden toys . How many wated millions on tech in schools that staff and nd kids cant use as licenses are too expensive . How many outdated tech gets chucked out each year in the council as it is all a FAD. Look at the police and health sector. How much time is dealt with mental health issues etc. Severe lack of services and support for people here .	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council has a Best Value Framework and audited to this.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	TRANSFORMATION	The coyncil needs to think carefully and AUDit where services can cut back or redeploy on an individual basis. It should not be a universal council approach but a service by service aporoach as eaxch school/ centre has different requirements.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	How is the productivity of repair and maintenance services measured? For instance road repairs seem to involve several people, with few working and the remainder observing. There must be measures used by Quantity Surveyors in the private sector that could be used as targets to deliver a better and more efficient service.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
6	EDUCATION	I will re-write what i wrote on the last page. Children with additional support need are swept under the carpet. You do not connect, empower or deliver what is required for these children. My daughter was unable to attend school for 3 years. This was due to Linlithgow Academy's denial about how bad their bullying problem is. It too the threat of a tribunal to force West Lothian Council to offer her a place within a suitable educational environment. Dozens of children are in the same position as my daughter but many parents are not as determined as I am and so their kids slip through the massive cracks in education. This is completely unacceptable.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These are very commendable commitments but I have absolutely no faith that this council will adhere to any of them.. Very few of the individual employees that I have talked wiht when I can actually talk with someone seem very disinterested and laking in any real ability to address any concerns that I raise with them. Far too many of them ready to blame the government and to cite lack of finances as the reason for beingunable to address issues. Constantly told recently yes your right we have aresponsibility and as soon as the government provides the finances we will address etcetcetc.. Sick to the back teeth of platitudes, obviscation and blamig other organisations..!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	seeing is believing	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It all sounds very good. SOUNDS.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are a great start as long as council staff members are actually given the power to make these decisions and not rebuked for it further down the line. The attitude towards the council would greatly improve if West Lothian residents felt the carried through on plans/requests.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with what's said	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Great sentiment, just need to see evidence that these commitments are being implimented	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Wlc are more open than other council and i think ate striving to deliver the services	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good commitments. When resources are tight, it is even more important to maximise efficiency and effectiveness and reduce waste.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	The urgency of dealing with climate change should not suffer due to cutbacks. We have to preserve the future.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
6	HOUSING, CUSTOMER & BUILDING SERVICES	More resources are needed in the area but most of all NO DRUG DEALING SHOULD BE ALLOWED! Police need to act more & Residents should not have to live in fear incase they get on the wrong side of a Family who's life's all revolve in Crime, Drugs & Money Laundering. Adults & Kids should feel safe in their own Home without have SCUM BAG BULLIES RULING THEIR LIFE!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Dont just connect with the community, connect with Westminster to push for independence, a return to EU and an end to offshore tax havens; ; Empowering local people will not help if we are governed by Westminster, forced to leave the EU and accept the high cost of living whilst the govt avoid tax and rob Scottish resources	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree that these are the right priorities but they need to be fairly applied, not just lip service exercises.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	WLC do not connect, empower or deliver at present so anything would be greatly received by the residents.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	I sometimes feel that connect doesn't work. It is difficult to have a meaningful conversation with some departments such as traffic and planning. There is a script that defines and answer and the individuals seem unable or unwilling to discuss things beyond what is written in some script or process book. As an example I raised a request to clear a pathway on the main Pumpherston road. I was told the council hadn't adopted the path. This made no sense to me as it has been cleared by you before, is the main thoroughfare and has been there for decades rather than some new build estate. I queried again and got the same answer with no willingness to discuss or offer ways to move forward. Very very frustrating.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect & empower only work where you are genuinely open to listening & changing priorities based on what you hear; to commit to this priority you must be genuinely open & committed to this, even where it does not align with initial plans. WOC must do more to actively engage & connect with communities, using modern digital & traditional in person methods.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Straight up. Exactly how it should be. People need to become more self reliant and community focused and take ownership. This promotes respect of one's community and if there are opportunities for children to start in too then it grows with them. We need to know we can rely on being able to ask for things when needed ie maintain public spaces but many things are only a bus trip away if the service is there. If there is a contact to discuss and make requests it doesn't have to boil down to slander and arguments. We can work it out if we work together and overcome the recession looming which will allow the economy to recover and rebuild a stronger future for Scotland.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All well and good as long as its followed through on. Its easy have commitments its keeping with them is the hard bit.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	tidy up the vacant areas, the old labour club, the empty space that used to be the miners welfare, 2 very good much needed car parking areas.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	we are 2 pensioners with no children, so things like schools is low on our list, would like the place looking nice ,tidy colourful,places to meet. like a good community centre,	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	would like better parking in town and at the doctors,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	ease of access to see the doctors..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	My personal experience as both a resident in West Lothian and as a council employee is that on almost every policy decisions are taken on a top down basis despite these surveys	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Work with social, community and faith based groups to more efficiently deliver services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	its obviously going to be hard for the council over the next few years, but I am fully supportive of all you folks do.....apart from those glossy booklets you all send out to everyone.....would it not be cheaper to just make a few dozen large A1 posters and post them on new 'public notice boards' in all council buildings as well as all over the council website?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.
6	FINANCE & PROPERTY	it is difficult to deliver these when there have been restrictions on budgets and essential services being cut	4. The council is already doing this.	F&PS - council priorities and budgeting	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Wlc have restricted Access to my services , they also said they will not be responsible for the water damage caused to my bedroom wall from a roof leak so I recruited my own person to do this work, them at 08:03 today .y door goes guy says he's here to paint my bedroom wall! It has caused me to burst out crying after I have now had an unnecessary expense and WLC are now going to pay a contractor for a job they didn't need to do because I was told you were not doing it!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	The council would only make alterations to an individuals access in specific circumstances, for example under the unacceptable actions policy when there has been a risk to staff. Where this access is amended customers are always given a route to continue to access services they are entitled to.
6	CORPORATE SERVICES	Don't think in these challenging times there is anything else you can do.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are very bold proposals which I hope West Lothian can achieve. Transparency is also something worth considering committing to. This will help build trusting relationships and challenge areas that require change.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support a review of priorities and commitments.
6	FINANCE & PROPERTY	Redundant council land, more consultation about how this can be utilised. ie. school park area behind the school.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	There was very little consultation of the introduction of the bicycle lanes in the village which caused mayhem, that the majority of the villagers did not want and has proved to be a useless use of money and time, so more consultation is required before implementing these type of measures.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	I work in Sheltered housing and us staff find it difficult and time consuming to report repairs that our tenants need	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Please speak to your line manager internally and raise this query for investigation. There may be improvements that can be made to processes to help reduce the difficulty of logging these repairs
6	FINANCE & PROPERTY	Phrases are utterly pointless. Just focus on reducing taxation for those at the bottom, via income tax reductions, VAT reductions and dealing with the energy companies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I like these 3 listed commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Given the level of service amendments that have already taken place due to the reduction in the council's funding over the past 10-15 years, going forward it will be difficult to both improve service delivery and reduce costs (ideal though this would be). Given the reduced funding available to the council going forward, we sadly need to be focusing on reducing costs more than improving services.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we need to connect with communities through conversation, in places that they already use, like shops and supermarkets, or NHS buildings, so that we don't miss out on engagement with big chunks of the population who don't fancy filling out electronic consultation forms; ; we need to shout about the support that is available for communities to be involved with how services are delivered	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Actually do it , dont say you are going to do it then make the decisions anyway .	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitments make sense and it would be great if they could be achieved.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	No comment	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sorry vague buzz words that we hear all the time - there are no definite deliveries	9. The respondent made a comment on the survey question	Corporate - council commitments	The Council proposes to use the responses to the consultation to support a review of priorities and commitments.
6	DIGITAL TRANSFORMATION	These are great statements of intent, as long as they are delivered, especially the part about effective value.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	Having schools in West Lothian that cater to the needs of all children and attract quality teachers and Management Teams that will do the best for our children	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with the above comments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council has to deliver more on the state of our towns	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with the above statements. I feel that staff support and job opportunities is important to best serve the community as without staff the role cannot be provided to the customers.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council need to help people of all ages and gender as well.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	i agree with the above.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	try CONNECTING your long-term funding to the local voluntary organisations and EMPOWERING them to continue to DELIVER the great work they did during the pandemic, instead of arbitrarily inventing new Council services which overlap or duplicate the existing services.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	being able to get children to sleep without club music booming over the village till midnight because the council provided a licence without considering residents.	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	services should include being able to get children to school without being blocked in by cars	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Dangerous parking is enforced by Police Scotland.
6	HOUSING, CUSTOMER & BUILDING SERVICES	It's is not always easy to get in contact with the right department within the council and sometimes the only way to get a response is to know the right person or complain to your local councillors	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can gained by accessing public computers in our buildings and asking for help from staff
6	TRANSFORMATION	they sound great. How will they be implemented? how do you propose to engage with and connect to the community?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect : council needs to be more open about when their meetings are and public questions	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Jobs	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Commitments are sound however until council staff and officials truly walk the talk of empowering communities and trust communities are experts in their own needs we will not be able to deliver on these . Working from the outside is so draining and things take forever. So many things get kicked into the long grass because of ineffective and costly bureaucracy.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These commitments are too vague - they do not commit the council to anything in particular	9. The respondent made a comment on the survey question	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	TRANSFORMATION	I like these.; Comment on Deliver: Need to look at reviewing and improving current services as well as adding.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	The participation of the community with the Council has great benefits in bringing the two together and getting the public involved and more aware of their environment and able to contribute and have a say in what is their priority. The Environment seems to always be pushed to the bottom of the agenda in relation to budgets and always seem to have to make the savings. While other areas are important we need to ensure the environment is not forgotten about as it is seen and used by everyone daily.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement. The council has introduced a Community Choices programme and consulted communities on the priorities for grounds maintenance. Going forward the council will continue to consult communities using this methodology to ensure communities have a say in the services delivered within their communities.
6	FINANCE & PROPERTY	Happy with above commitments and appreciate it's not easy to deliver with the current financial climate.	1. The respondent advised that they agree with the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	CONNECT - although difficult need to try and make sure that as many areas as possible of the community are connected with and not just those who usually come forward or are easy to reach.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Collaboration is going to be so important to maximise resources to ensure affordability of essential public services across the County.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The appearance of Broxburn & Uphall shows that you do not connect with the community as im sure we would all like our town to be visibly better	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Connect - the use of West Lothian Council's Facebook is a really good method of communicating and engaging a wider audience, social media is extremely popular nowadays. Although it opens us up to scrutiny, it could be used more often and more effectively. For example, I seen the Advice Shop doing a Q&A that was extremely popular, more of our services could benefit from doing this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Very nice sentiments but have seen little put into practice, some real time examples would be nice. To be honest I think people a sick of hearing "spin doctor" statements from politicians and government bodies.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	OPERATIONAL SERVICES	Deliver better bin collections as that service and how it is delivered needs to be looked at and amended	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Make more job opportunities easier and more accessible for all ages; ;	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It would be great if you could stick to these commitments but you don't	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Communication within WLL/WLC partnership is diabolical	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	West Lothian Council need a larger customer service base that customers can access easily and speak to relevant people. There does not appear to be a telephone directory that is accessible and up to date. This is imperative if any of the above are to be fulfilled	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can be gained by accessing public computers in our buildings and asking for help from staff
6	HOUSING, CUSTOMER & BUILDING SERVICES	Wlc promise loads never folled threw so all i can comment is Hopefully make it safer place	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. The council and Community safety partners have developed a Community Safety Plan for West Lothian which focuses on and gives priority to public safety

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Connect? I have no experience seeing this in action. I would disagree with the word empower. It would appear to me more pressure and stress is put on staff than ever to do more work while only receiving very small pay increases causing hardship. In regards to deliver it would appear everyone is paying more Council Tax for less services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	No comments, these seem fair	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	all communities should be treated equal	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Easy to say harder to do. Deeds not words. No hidden agendas please. Try to BE a team doing best for everyone; Constructive criticism instead of in house sniping. Easier to herd cats I know	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
6	CORPORATE SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	connect- I would like to see actively engage with the community. Also some sort of commitment to openness and transparency.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we want to remain to 'have a say' - keep responding to us when we ask for help and keep us updated with enquiries	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Need a huge shift to customer focused services moving away from the normal system we have in each dept	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think they sound good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	think the council does quite a good job on all these things	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Na	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It would help if people making decisions speak to those using services in the community rather than being out of touch with what matters in today's society.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Great, connections are so important. I understand people don't claim for free childcare when they could.	4. The council is already doing this.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Or grants for heating/insulation etc because of lack or understanding.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
6	CORPORATE SERVICES	Excellent choices but important you actually listen to public opinion	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The Council proposes to use the responses to the consultation to support a review of priorities and commitments.
6	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Seeing is believing. Public transport needs to improve	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Timelines to react to basic things are often slow	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	CONNECT - Engagement means getting in touch with individuals to find out their needs. EMPOWER - If you are giving people (staff) and communities more decision making powers the results of their decision making needs to be communicated to all the community. DELIVER - This needs to be seen to be happening and in a reasonable timescale.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services
6	CORPORATE SERVICES	The council (or anyone else) could write or say anything in lovely language but it's what they actually do that matters - honesty and integrity. I would prefer someone telling me awful truth than buttering things up with flowery language and not following through.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services
6	CORPORATE SERVICES	Ok if u do what u pledge	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services
6	OPERATIONAL SERVICES	Better council services for our council tax, ie get rid of the small grey bins and replace with the older bigger grey ones. Apart from that do not give us any more bins, we do not have room in our gardens to store them.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
6	CORPORATE SERVICES	Good. Just make sure to stick to these commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	WLC staff need to be aware that their responsibility to the community doesn't just end with the specifics of their job, and there needs to be a quick mechanism for them to pass any observed concerns on appropriately. eg a council employee engaged in grass cutting sees the result of fly tipping as they travel to their grass cutting job (for grass cutter, insert social worker, teacher, admin assistant, driver, any council worker) - how easy is it for them to report this? In other words, an employ who works with one WLC service who sees something wrong that should be sorted by a different WLC service should feel the responsibility that their organisations needs to act.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	...things that really matter...' To who? Council officials react to calls from elected members who, in turn, react to whoever shouts loudest. More consultations such as this are required to find out what the things are that really matter, at a local level.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	WLC require to do more for all ages that on the spectrum	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree with the commitments but the preamble mentions making services more sustainable and I don't feel this is reflected in any of the commitments. It should either be included in Deliver or be added as a commitment in its own right. Sustainable actions are important and will become more so as we make changes to adapt to climate change.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with the sentiments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I sadly have not seen of the above happening, councils always seem to have their own agenda	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	agree with the above, but you need a proper budget.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower is a great commitment - would be excellent to see clear examples of this in action	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Deliver is key	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No mention of identifying issues as part of engagement. There should be specific recognition of young people's needs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	What steps will you be taking to better connect with the local community? It has to be better than it is now to be believable. You can only deliver your promises if your & my needs from the council concur.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The font used in this survey is too small for more elderly people to read - a good way to exclude them.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Connect - The council makes contact by phone impossible. Unless you want to pay money. Try phoning , you are kept hanging on for 15 minutes and then the call is terminated abruptly. The first words are that abuse and intimidation will not be tolerated, I now understand why	9. The respondent made a comment on the survey question	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower - I think you mean withdraw your support from worthy groups and let them get on with whatever they are doing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Deliver - I am a carer for my wife and was promised help in 2020 ,I get the occasional letter to say help is on hand but nothing has been delivered yet..	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Please ensure you deliver them.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I'm not really sure what those mean to the people of West Lothian - they sound like just words to me, and I'm not sure what benefit will come out of these. There is nothing specific here - its all a bit vague.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	The council needs to balance the budgets of today whilst considering the needs of tomorrow. I get it. There are also population issues currently with a large number of elderly people and not enough of us to pay what needs to be paid. I get that as well. But what will happen to those who are economically active now and trying to raise children to be decent citizens in the future? We deserve and should ask for proper education and care for our children - to enable them to be economically active citizens who also engage in their communities. How do we create this virtuous circle? I do not think we create it by underfunding this generation who will have to battle increasing difficulties - economic and environmental - whilst at the same time thinking about fairness and equality for all.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Will WLC finally Connect, improve this service and deliver what is needed to make good the exterior of this villages main building for it's community. Something that has been ongoing for over 11 years.	4. The council is already doing this.	F&PS - properties and facilities	The council will explore ways of delivering services and community activates in local areas.
6	HOUSING, CUSTOMER & BUILDING SERVICES	WLC services are scarce. Our community volunteer and run the local village hall to a high standard and are always trying to improve this.	9. The respondent made a comment on the survey question	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Bottle banks are falling to bits and just left with loads of glass strewn about.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Broken recycling facilities should be reported for repair

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	All sounds good on paper but our community isn't showing this so hope we see a difference when these are delivered. There are weeds all over the place, especially along the train line leading to bottlebanks area, no weed spraying.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local volunteers litter pickers are invaluable in our Community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I'll believe it when I see it	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ensuring that the community is listened to and acted on and being genuine	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think you are doing a great job. Your staff are helpful and access to information is good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	I was particularly impressed by your approach to school education during lockdown and recovery. Thankyou	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	How are you going to connect with us and empower us . Just asking.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Some communities are not given the resources they require but others seem to get an abundance depending on who their local councillor is. This is a very unfair way to distribute resources.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	Communication is not always easy as it's often difficult to know how to get in touch with particular departments.	9. The respondent made a comment on the survey question	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	CORPORATE SERVICES	It would greatly help if the Council advised what works it planned to carry out in each area so that Council tenants knew of any upgrades scheduled in advance. That could be included in the Bulletin. It would be good P.R.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I don't feel the council connects well with the community as it is so hard to get a response from some departments as you cannot contact them directly and have to go through customer services who then log the enquiry with the department and then you are basically just waiting for them to maybe get back to you. Would be helpful if there was a way to speak directly with specific departments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	CORPORATE SERVICES	They will be tricky to deliver - often there are a variety of opinions on the best options and decisions won't benefit everyone. Perhaps better not to suggest otherwise?	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Despite objecting to planning applications these still are granted. Would ask that consideration is made to how existing infrastructure can cope and the commitment to climate change is delivered when expensive housing is being built.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	Value is critical here, are you following a private sector approach of continuously striving to do more with less, or solving problems the old public sector way of throwing expensive people at the problem? How are you evidencing progress to your funding authority (ie taxpayers?)	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Whilst I agree and support the commitments I very much doubt if the council will succeed unless the man at the top is tough enough to enforce the rules and succeed.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	As an add on, more interaction with your housing officer is really important.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing has begun a project to hold a customer wellbeing call with each tenant household. If your need for contact is more urgent please contact us for help
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connecting/engaging with the community is really important. This needs to be top priority. ; Everything else is important and a good start.;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Just ensure the promises you have agreed to deliver for the people of West Lothian are delivered as agreed.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community connection should extend to rural hubs within WL not just the main towns/villages. Adding of Public Services should not be at the expense of improving on some existing services.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	I've never heard anyone who feels our tax is well managed or that we get value for our money.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	OPERATIONAL SERVICES	It often feels like the council does what it likes without any thought for the people who actually pay the tax that funds things like 20 mph nonsense in towns, bus lanes sticking out and making driving hazardous, cycle lanes all over when they are hardly ever used.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads, street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	This would only be useful if you had the correct caring staff in the jobs. Maybe the staff locally aren't paid enough, but in my eyes they actually need to care to do some of the jobs around and most don't!	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Front facing services are being withdrawn gradually. I need to either phone or go online. Not everyone is comfortable with that. There is a sizable part of the community who either can't afford to do that or they have never learned to be computer literate. They need their concerns addressed by actually people, face to face.	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can be gained by accessing public computers in our buildings and asking for help from staff

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower is the wrong term to use-unless you plan to transfer some of your power.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	CONNECT - as long as this is not a token gesture and truly the public's voice is considered to may organisation's see this is merely an inconvenience or token gesture (I come from the education sector and see this a lot during my contracts); Empower and Deliver - i see as promising statements.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Priorities for the older people matter as children are very well provided for with excellent schools and get enough support from the council. The older generation have paid handsomely during their working years and deserve to be looked after. Younger people have things quite easy nowadays.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They sound great commitments if they are put into practice in all areas of West Lothian.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Three good headings but it is how you actually go about achieving them. I see many council initiatives which do not make apparent sense to me but how do you feed that back, for example?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	if it is not just empty rhetoric then it's good but just seems like spouting platitudes need to be actually done	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The commitments are good: WLC needs to remember that public consultation IS important and not just a tick box exercise as it is very guilty of. Lived experience is incredibly valuable and can lead to best outcomes for the people; Of WL and can lead to a targeted, more appropriate use of available funding	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Not sure that even with such surveys that the public voice really matters - can see no evidence of this	4. The council is already doing this.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community engagement so important to really understand the needs of the people, however people don't always know what's good for them. So when making changes more transparency and highlighting the benefits that they bring.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I personally don't believe we need sound bites to enact the above- doing speaks louder than words	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I'm not sure what you class as value adding public services. There must be a basic minimum standard, and then the value added elements?	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	The connect statement should include a commitment to act on those views not just listen, currently it's sounds like fluff without meaningful results.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The council is unlikely to achieve these aims while the tribalism of the political parties continues to influence decision-making. The Labour group's all-consuming, pathological hatred of the SNP, in particular, gets in the way of it's ability to make a positive contribution to the workings of the council. But the other parties aren't entirely blameless either and decision-making seems to be guided more by what's best for the party rather than what's best for the communities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All sounds positive but action speak louder than words. A newsletter is not sufficient. There needs to be much more visibility and engagement with all the community.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think you need to educate the citizens of West Lothian on what their responsibilities are as well as meeting their needs they also need to learn to be aware of what they can do for themselves and us to enable us to help them better.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Happy if these come to fruition	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	They are meaningless words, the proof will be in actions taken/implemented and the evaluated impact that they have on communities. I'd like to see public consultation events take place in communities to hear the publics views on where they live day in day out and what works and equally what doesn't, what's required or not-followed by an action plan, published for each town, and then an evaluation regularly to see what progress is taking shape. The council needs to be more transparent and accountable, not come up with empty or half hearted commitments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	These commitments will only work if they are all achieved and do not fall at the first hurdle - you can connect the public transport network and providers but if they fail to deliver the service as stated then it is a fail	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Deliver - Happy with services I have had.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect - never had or heard of any connection with the community. If there are meetings then they are not advertised or regular.;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with the commitments above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Very wide ranging and non objective	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower, that'll be the day, you'll have to change the whole mind set of a whole age group who believe, the solution is to get others to do it for them.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	I noticed that west Lothian council no longer fund excite. The costs have risen dramatically and children even if they have membership have to pay for holiday programme of pool inflatable session. This was free in the past. Not many families can now afford this and I know of a lot of people who have cancelled membership because of this	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I feel that delivery is the key commitment, without this the first tow don't matter.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Important to have a system for gathering individual views, good communication with Community Councils and give more decision making and budgets to local areas.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Seems like a whole lot of nothing and empty promises as usual.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	No content in any, so very little commitment	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Connect - getting concise, accurate info on important services (e.g. Family support, disability support, financial support and the various services associated with such things) can be somewhat hit and miss; in my experience, it is often acquired through chance interactions, freinds or social media.; Empower - sounds somewhat like delegation of responsibility to lower levels, possibly to reduce the need for senior referral. Fine as a cost-cutting measure and for speeding up decision-making. I just hope it doesn't dilute the quality of those decisions or lead to inconsistencies, which could make the whole process actually more protracted and costly.; Deliver - if 'prioritising' means those issues with a greater frequency of request get the bulk of the attention and funding, then others with just a greater need but less in number may feel that are being ignored. Priority is a function of urgency of time and level of importance, not numbers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	there are various areas that have not been provided equity of access in services - eg. gritting, or delivery of grit, servicing of particular pavements and roads. Instead there is neglect. Yet we all pay the same council and road tax.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	We have a Winter Maintenance Policy which prioritises roads and footpaths
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't believe there is a commitment to connect and empower new communities	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empty promises	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowerment is most important to see real change quickly and where its needed.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Empower needs to include communication to the right council services such as an online chat room or emergency hotline	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	believe it when I see it	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Looks good written down but not reflected in actions.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All good but costs need to be contolled	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with them all	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think these are commendable and look forward to seeing them being delivered.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	How can you 'deliver' by suggesting that serices will be further stripped on top of WLC having already stripped out valuable community services over recent years? The suggestion of 'delivery' and service strip out are clearly mutually incompatible.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	You don't empoweranti social behaviour is constant3 warnings and then evict let them private rent .It should be in black and white if they are evicted due to THEIR anti social behaviour they will not get re housed or emergency accommodation as its self inflicted. The gardens and properties are not even dealt with again the contract or tenancy agreement can state if you damage YOUR property we will repair it but you will pay it back by increasung your Rent if it happens more than 3 times we will prosecute for criminal damage unlessYOU can prove otherwise.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - crime and ASB	The council does and should follow the law in all circumstances and the laws around eviction are very clear. This can be frustrating where another household has impacted on yours. There can also be elements which you may not be aware of like mental health problems or other vulnerabilities which the council is required to support
6	CORPORATE SERVICES	Please listen to what the locals in THAT town are saying, not just broad brush across West Lothian	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I will love the counci to carry out all of the above commitments to the best of their ability.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	If that was actually the case then one particular disabled resident wouldn't still be trying to get a barrier widened that prevents access to a mobility scooter almost 8 months later. The usual council PR speak.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are very good commitments, but only if you can achieve them. Are all staff fully committed?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Transport links are important for people trying to work or trying to get into work. It's also important to pensioners as it's the gateway to getting out and mixing with other people.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	This sounds like a good idea.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Decisions appear to be made and then consultation is a merely box ticking exercise.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	While commendable these commitments/ mission statements , in my opinion , are not really being addressed other than at a surface level. A simple thing like getting through to the appropriate person/ group at the Civic Centre is almost tortuous.	1. The respondent advised that they agree with the proposal.	HCBS - council facilities and opening hours	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	OPERATIONAL SERVICES	Roads are not well maintained.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
6	SOCIAL POLICY	Support for people with mental health issues seems to consist of them being abandoned in the community.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Yes i agree with these. However when you say promise it needs to mean just that. Too often promises are not stuck to and excuses are made for that. You need to now work hard to win back trust in the council. There is now no time for a lackadaisical approach, which we have had in the past. People's wellbeing and health is at stake and council members need to show they have empathy and can walk in the shoes of those who are living very close to the poverty line. Please adhere to the promises you are making.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Wrong order, delivering what you promise is most important	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	At the moment you have a reputation of consultations such as this one doing little to empower and connect as the responses are largely ignored. This consultation needs to not be the tick box exercise it has always been in the past. Please make sure that this time round you do connect, empower and deliver and please listen to your community when they have suggestions and don't just push them aside.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Yes these are correct HOWEVER, when you say promise, you need to stick to that. All to often the council has promised things in the past and these promises have not been kept and lame excuses have been made as to why this is. I think as a result trust in the council has gone down. You need to now make sure you adhere to the promises that you make and not break them. A growing number of people in West Lothian are facing lives close to or are in poverty and at times I don't think think this is fully realised or bothered about. Now is the time to make sure that budgets are used wisely and sensibly on things that make an actual difference as opposed to things which are easy but make minimal difference. When people who live and work in West Lothian have suggestions for improvements, please listen to them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	What on earth does this mean?? Please give examples of how WLC will engage, empower, and attempt to add value.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Bin the values stuff as it's a waste of time and resources and has no value in real world.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I completely agree that these are the correct commitments for WLC to be focusing on improving.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Focussing on statutory services will not meaningfully deliver the commitments. These commitments will only be delivered if there is more money to fund them. Council services are silently dying a death of a thousand cuts	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Great but only if it actually is carried out in reality	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Only words, they don't mean anything, you can have all the commitments you like but without action, they are meaningless.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I would be in agreement with the above commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	I agree provided that it is sincere and linked to practical solutions. ; However given the relentless reduction in Government funding, people are cynical that consultation is just "dressage" prior to yet more reductions in service.	9. The respondent made a comment on the survey question	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	An over-arching element relevant to the three commitments is communication. I have highlighted previously. I work for the Blackburn Family Centre and just received funding from WL PBIP (Town Centre Fund) to kick-start the establishment of a community communication hub on the Trindleyknowe. Exciting! Hopefully an intervention that will contribute towards improving communication in the village by adopting a collaborative approach.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Having access to facilities like , transport links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Having access to facilities like shops,	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Having access to facilities like social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Agreed, But when you are reducing services, you need to make sure it is clear before you reduce the service - drain clearing, grass collection ater cutting it. And if you need to cut costs and before you reduce services- take out every alternative layers of your management & staff ,and split the work up and down the way, except for the lowest 3 layers.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen - Listen to the community, hear their concerns	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	More help with the cost of living, people are making a wage and struggling to pay bills.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
6	SOCIAL POLICY	The health care system also needs more support, doctors surgeries are struggling as it is.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Communication is critical to making the Council's commitments work effectively. I have experiences of Council employees not always communicating well with residents. It is key that the importance of every employee understanding the 'commitment of the Council' is only as good as the input of every single employee.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Stop talking about empowering colleagues and get then to deliver services properly. Social work department are a joke. Tell the chief executive to live in the real world and start earning his salary instead of taking it under false pretence	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Perhaps make sure the Council can actually deliver on each of the ' promises', some if which are rather wide sweeping comments. Some examples of the above may be useful.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't feel like the people are listened to at all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	To listen to those in the area and ensure that their needs are met and not to follow the dogma instigated by national governments, the councils is there to serve the community first.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	Empower- i recently made a comment about lockdown and the services available to pupils during this time. A person high up in WLC contacted my HT to expres concerns about this. How is this empowering your staff. I had raised the issue locally, then as a group of staff we raised in nationally and concerns were raised about me. In other working area this would be seen as bullying staff to ensure they stay silent. The issue is being raised and has been raised nationally throughout lockdown, it was not an unknow concern. ; ;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect- all sectors of the community must be consulted. Too ofetn recently, working and tax paying individuals have been ommitted from consultations.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Deliver- Many of our srvices failed to deliver during lockdown. How can Social Work have people on their caseloads and only see them once in two years?	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Good commitments listed above, however as a Council you need to act on these as actions speak louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It's lip service, I've not seen this in action.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	All very important as a way of attaining the targets.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are principles WLC do not follow as they should. Trying to organise with the council is impossible, and usually do not show solidarity to community organisations. Only through the help of *certain* msp's has grassroots change been possible here, as the council have less ability to ignore a politician as they do the public.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I really don't know, it seems you are doing everything you can and I know this as a homeless man who uses your help	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	You would gain so much positivity and plaudits by acknowledging this while at the same time announcing what your doing right now to fix it and committing to that. This doesnt need to continue as an issue, we should be focusing on all things raised in your surveys, it's hard to show support for your council when you already feel so frustrated with them re a simple phone call not being answered.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	You must know everyone's biggest issue is getting hold of you. It's the one complaint I've heard constantly over the last 16yrs ! Fix this and we will notice and appreciate you listen. Giving yourself a pat on the back every year re your response time is laughable. Give someone the job of auditing your telephone lines and response times , have them phone in numerous times, hundreds of times. The results wont make good reading but you must already know this ! Stop putting money into surveys just now and let us see you do something about our main problem the one everyone knows about. Seriously do you really believe we dont know that you know this is an issue ?	4. The council is already doing this.	HCBS - council facilities and opening hours	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Try updating council housing officers on tenants Scottish secure rights and how not to breach them!!!! and also revive written confirmation of any complaints made and what has been done to rectify complaints	4. The council is already doing this.	HCBS - community facilities and customer services	The council has a formal complaints process which is monitored by the regulator who also deals with escalated complaints where a customer is dissatisfied with the council's response. Written confirmation is provided for each complaint and complaints are analysed for themes which are reviewed by members of the council executive
6	CORPORATE SERVICES	The commitments stated only work if the Council applies them.; At the moment the public perception is that the Council isn't delivering on these commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I agree and am happy with this	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Public services are not good at the moment.	9. The respondent made a comment on the survey question	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	There isn't enough social housing available	1. The respondent advised that they agree with the proposal.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	The place looks very run down.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
6	CORPORATE SERVICES	Your staff have ways been great I can t fault them anytime I have had to contact them they have been so helpful I appreciate this	1. The respondent advised that they agree with the proposal.	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't understand why the council constantly allows the building of housing on green sites when there a plenty of waste land sites one example the newly announced building of film studios great news but where to be sited is a disgrace I not as they call a tree hugger but why destroy those proud trees that have witnessed so much of Scotland/West Lothian history.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	I have difficulty trying to get help with housing and council tax benefits. It's stressful and frustrating.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
6	CORPORATE SERVICES	Don't try and make promises that. You can't keep.; Deliver on the priorities and implent on each of your stages and. Houser your mission statement to the public and community!! <input type="checkbox"/> Thank you	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	More concerned with petty political scoring points against each other than concentrating on the needs of the residents and working together to improve things in general	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are right as long as they do as they say and not let it go by the wayside	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Parks	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	CORPORATE SERVICES	Listen to the voice of people and what they have to say . Sincere staff who really care and mean what they say	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	More parking spaces in streets	4. The council is already doing this.	Operational services - roads and parking	Through the councils upcoming parking strategy
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Connect is a must. It needs to be done more, and especially delivering as so many people are being let down.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think delivery is where you routinely fail so I hope to see better things coming.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Come on WLC get these houses done !	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I can't really fault the council, some of the workers are not very pleasant and yes waiting times are long for certain things but limited funds means limited services and I can't see that changing and heaven help us if we get independence cause we get an awful lot of money from down south and get more free services than England and there isn't a big enough population in Scotland who works for it to be a success. Bad enough I pay more tax than my English colleagues for the same job and it's not went to the education system, NHS or police etc	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	You's have a hard job on your hands; I wish you all well. Thank's.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All sounds good. Now do it. Actions speak louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They all seem very good commitments if they are adhered to. Promises have been made too many times , i have lost faith in the councils pledges to do anything other than waste money on things we dont need	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	You DONT connect..; You DONT empower..; And you certainly DONT deliver....	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Empower public services like what exactly. All we see is cuts.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Contact!! How come when you want to speak to you're housing officer you're calls are creand and you're told no because what you want to ask or know. Someone else can tell you. But if I want to speak to my housing officer I should get to speak to them.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	HOUSING, CUSTOMER & BUILDING SERVICES	And we need the council repair guys to work weekend to as most of us have to work throw the week and need to take unpaid leave. The council need to come and go with its working tenants	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	We need more police.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	Deliver. Prioritise. We need more GP's St John's needed to be full opened again rather than having to travel to Edinburgh all the time.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	It's very hard to conntact the council especially by phone! After 20 mnis of waiting you get cut off!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - council facilities and opening hours	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre
6	HOUSING, CUSTOMER & BUILDING SERVICES	It's important that when people anonymously report vandalism and drug dealers be taken more seriously this is a huge problem where I live beside the park at Eliburn South ***** no one will speak out as we are in direct vision with this woman its all the men who are really scary.	4. The council is already doing this.	HCBS - crime and ASB	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
6	CORPORATE SERVICES	I would like to believe that the council would commit to these commitments but through experience I've found that previously this was never the case	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All above are true and necessities When achievable	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think West Lothian has things basically right but it's the commitment from the population that is required.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You give these commitments and you never see or hear of any, or the important things are done last	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Thank you all sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Several issues already mentioned including lowered kerbs (impossible to get from north side of Armadale to Asda in electric scooter, impossible to access Drove road park -no dropped kerbs, this will also affect people with prams and buggies.	4. The council is already doing this.	Operational services - roads and parking	Through accessibility funding when made available
6	FINANCE & PROPERTY	Stop all corruption and waste	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	FINANCE & PROPERTY	Stop taking public free services away from the Elderly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Excellent the council does a great job and deserves more credit for what they do.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Please could you connect, empower and deliver what i want please on the issues i have address. Do i have any rights, i am a tenant with WLC, For years. My Rent, Council Tax, Water rates, etc etc. Are all up to-date. I dont or ever have been able to buy a house, why are people who are house owners receiving council house and brand new ones at that. Happy to meet you, for face to face meeting.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	If you believe that someone has fraudulently obtained a service from West Lothian Council then please let us know. You can call our Contact Centre, visit our offices or raise an enquiry through our website
6	HOUSING, CUSTOMER & BUILDING SERVICES	West Lothian Council only care when homes are filled to gain Finance ; Not interested in Safety of Tenants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	The council takes community safety very seriously and partners with the police and fire services. If you have evidence of a crime please report this to the police. If the issue is behaviour related or non-criminal please report this to our safer neighbourhood team
6	FINANCE & PROPERTY	Scottish additional stamp duty for second or third properties.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Think of new ways or projects for private individuals or businesses to sponsor housing for homeless without facing tax burden.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	I feel there needs to be a big improvement on all of these factors. A large reason for the swell in support of the SNP was down to huge errors in the last term, such as the recycling centres, the 20mph speed limits and the absolute mess of grass verges and around the A roads in the region.	4. The council is already doing this.	Operational services - roads and parking	Through appropriate maintenance
6	OPERATIONAL SERVICES	Sadly these are only words and we require actions. As a life long resident of West Lothian I have seen a deterioration of a number of services provided by the council, which are having a detrimental impact on our communities, poorly maintained, communal soft landscaped areas [Including parks verges etc] roads and footpaths,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Great in theory but the people who engage with things like this are probably not the section of society that need more help. Very difficult to engage with some sections of the community.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Need commitment for childcare facilities and also youth groups.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Believe West Lothian council should engage/ interlink closely with business/ job providers to help encourage job development and promote local businesses within council buildings/amenities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	INITIATE Community driven solutions for a Sustainable future in all areas of the Local Community that contribute towards a productive future.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	follow through with your promises	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	hollow words. you didn't engage or consult about reduction in speed limits and cost ans waste of money about new signage for 20 mph then scrapped then more money on bee 30 road signs. a complete waste of our money. ; who was responsible for this. ???	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You should be doing these things anyway.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Whilst I agree on your commitments more needs to be done on the way the Allocations of the new builds are delivered	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	These would be great but still waiting on new windows and doors for my council property and that's been 5 years of waiting	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	a descent bus service would be great too	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	SOCIAL POLICY	a descent doctors surgery would be great too	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All seems good to me.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Then i brlieve i Council and hope they deliver. 😊	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good but delivering is another thing as people have heard all these promises before especially from government and ruling bodies.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Very generic so difficult to comment. Within council there is a lot of red tape - not always helpful	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I'm in a temporary accomodations with 7 years old daughter and I'm not up to date how long I will wait for permanent accomodations. Always have to call to council or email to my housing officer and answer is be patient, which is not helping me to explain my child why and how long we will be homeless. She is waiting for , new house , as she is saying where she will have her room decorated as she wants and invite friends. No one visit us in temporary accomodations and will be in next week 1year. Honesty I don't believe that council want help me and my daughter. My daughter has problem with emotions and working closely with dasat and soon start program , all about me.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	It is not possible to accurately predict how long a household will wait for permanent accommodation. Our Housing FAQ on our website could be helpful for further explanation https://www.westlothian.gov.uk/housingfaq
6	CORPORATE SERVICES	Connect I feel like the council don't really connect when you need or want their help only when they want something from you I.e money but when you have a concern they don't really pay attention or help	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	Deliver'....you use the word efficient but I would challenge that in reality within your own buildings.; I have personally witnessed occassions where you have gas fired boilers heating local authority premises in the summer. If more focus was placed on the small things right across West Lothian Council's estate there is potential for considerable saving both in monetary and environmental terms.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	comments are all good but its action west lothian needs action within its different community to help develop unity with all ages family events fun events clubs all of what has been systematically taken away for the last 40 years	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Words are easy ,actions take time ,I'm sure the council will try to deliver all or most of what they say but as covid has taught us all to expect the unexpected and anything can change	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	If the Council can live up to this code then we'll done	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	How will you engage with the communities and are you sharing this survey with all residents? ; We promise... how do you plan to deliver these?	9. The respondent made a comment on the survey question	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	slow down traffic any traffic, motorway, high streets, leave cars at home its not difficult	4. The council is already doing this.	Operational services - roads and parking	Working with Transport Scotland, Sustrans and other partners to deliver these types of strategies
6	CORPORATE SERVICES	Your self congratulatory free newspaper doesn't have a letters page, why?. Is there a reason for this?	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	fine words but bathgate was once great and now irs full of nail bars and cheap takeaway	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	So far you are failing in all these areas.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	The homeless foreigners begging that are not homeless	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing will only allow applicants to become tenants when they have the legal right to do so. Regardless of nationality or ethnicity. Over 95% of all housing applicants are Scottish.
6	OPERATIONAL SERVICES	The council has wasted money on projects that have failed badly like people for spaces and reducing speed limit. Our roads are apaling Vehicles driving up the precinct out of time zone and parking outside Greggs.	4. The council is already doing this.	Operational services - roads and parking	This is being addressed through the Accident Investigation and Prevention programme and a scheme is being designed. Enforcement is the responsibility of Police Scotland.
6	CORPORATE SERVICES	They all sound great, but how can you deliver these promises.?. You need staff who earn a decent living wage , who are respected and valued. This would hopefully encourage them to pass on a empathy to customers. ; Which some people do not envisage.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The problem is not eith the council. The problem is with the government.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The local council rejects planning..... goes to apeal and overturned by government. It is an absolute joke. Why have a council planning department	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Tell me how you propose to achieve these fine words? ; How will your performance be measured? Who will be accountable if you don't achieve your objectives?	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Children also need entertainment in the west lothian areas outside with it. Its not adequate enough in todays modern society. We used to have icerinks, shows plenty off fun. Today young children only know how to socially accomodate on xbox. But its not enough! SCOTLAND NEEDS FUN THEME PARKS N- LIKES TO BRING CHILDREN BACK TO LIFE AGAIN!!?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council need to be more active with the community and do jobs that need done not 2/3 years later and still not done	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Communication should start in the office, took a flat in Whitburn, which never have been voided by the housing inspector, had I known this I would not have accepted it, I was to scared I'd be put of the housing list, nearly 3 months and still waiting on work to get finished, jobs that could have been in the 2 days they were here, still waiting on collapsed drain to be sorted	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Statements like this are always good on paper, it's easy to come up with good commitments.; However, actions speak louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower the community to take responsibility for themselves and their family and reduce reliance on state finances, therefore freeing up finds to spend on education, policing and healthcare	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with these	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with the commitments, but I have experience of the follow through of the council's workforce	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Access to a limited public bus service instead of relying continually on a car.; 1. Better for environment; 2. Stop social isolation	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Please continue doing so well	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sack the council.; Traitot filth	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think delivery is the most important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	West Lothian does a great job in recycling keeping roads and open spaces looking great so everyone can enjoy ;	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need to ensure more jobs are brought to Livingston lots extra houses being built but very limited on schools medical etc	4. The council is already doing this.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All very nice words, but are your aims achievable!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	If you could deliver on the pathways and the overgrown weeds on what used to be grassy areas that are all over Livingston that would help. Thank you	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
6	OPERATIONAL SERVICES	We really need to keep our little town bus service to go out to health centre and shops it's a god send	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good paperwork exercise	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	The council will do as they please nomatter how many surveys they send out, my only question for the council is what foreign offshore account is the tax payers money in now, or have you managed to build up the money in Iceland again, hopefully their won't be a banking collapse or volcano eruption anytime soon.	4. The council is already doing this.	F&PS - council buildings and opening hours	West Lothian Council has only ever invested in appropriately rated UK financial institutions.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	I find it is very hard to reach some services through WLC. Very rarely do any of the services make a great difference or help. Getting through to certain services at certain times of the day is difficult and the website usually is quite hard to find these services available	4. The council is already doing this.	HCBS - council facilities and opening hours	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More all jobs should have a full time contact houer'd to meet mental and physical therapy,health healing, strength in one's voice, people feel let down by false positive,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Rubbish. Utter rubbish. Your priority will always be to support those that can't be bothered to either contribute financially to the look of West Lothian or voluntarily.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Communication efforts to help promote all 3 commitments would really help highlight progress	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Vandalism I feel very strongly about Vandalism I saw a lovely space of ground which had lovely trees just started to bloom children were playing football in the same area it looked lovely but the children could not leave the young trees alone obviously no parent mentioned to the children play football in a lovely safe area do not damage the trees the trees are gone bent broken etc waste of money.	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Whilst the commitments are important, it has not been my experience that these are being met.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These values really mean nothing, they are just nonsensical phrases	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	You need to empower your area housing officers, educate them. As some are rotten to the core, very disrespectful, rude, arrogant and just nasty.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Council need to listen face to face.. a lot of people abusing housing not even staying in property but its getting paid for them..	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	lot of people on benefits that could work..they should be made to work helping the environment keeping their external property gardens tidy..council don't do enough to control or monitor this.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	My next door neighbour is really annoying	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	If you are having issues with a neighbour then please speak to our safer neighbourhood team who deal with disputes and can provide an intermediary to work towards a resolution
6	CORPORATE SERVICES	If you can deliver on what you can say you will do, during these unusual times then you will be doing well - I wish you good luck and prosperity.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These commitments are commendable but they have to be more than words and tick boxes.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Public transport is in need of serious upgrades few buses to the city of Glasgow are available and constant disruption to rail services is a concern.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Deluded	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Heard it all before.	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	The council need to knuckle down on the tenants who are not maintaining their tenancy a really nice area spoiled by folk who are able but not respecting and keeping their gardens etc maintained. Which is spoiling the area.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.
6	HOUSING, CUSTOMER & BUILDING SERVICES	More response is needed to tackle the amount of unkempt gardens in the Blackburn area, it is horrible for those tenants who keep their gardens tidy	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.
6	CORPORATE SERVICES	All three are equally important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All good	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	FINANCE & PROPERTY	Not clear how to cut money without deciding which aspect has to be deprioritised	9. The respondent made a comment on the survey question	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Not one commitment to stop wastage of public money; ; All take and limited give	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	FINANCE & PROPERTY	Not one commitment to stop wastage of public money. All take and limited give	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Looking after existing housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
6	CORPORATE SERVICES	Connect and empower needs to be worked on as decisions are made by the Council that impact locally and the Council have not engaged in discussion before taking. ; Empower only when it suits and someone else can do the job on their behalf	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Good mission	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are the right commitments, however these sound bites need to be delivered. The current view is that WLC do not deliver on these values	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Need to put these into practice	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	Delivery is required lots of services lacking such as refuse collection and action being taken	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	The Council should actually get down to repairs when requested instead of giving excuses and putting it off. We take pride in our home but are so fed up having to fork out because of damp, windows that don't fit properly, kitchen fitted to no standard at all. Outside structure has huge fault but nothing gets done about it.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
6	OPERATIONAL SERVICES	Stick to emptying the bins, and stay out of our lives.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Exactly - action jot words	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If budgets constrain Council investment please also connect with private enterprises and partner with them to create new facilities. Engagement with private sector is important.	4. The council is already doing this.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Must make an effort to connect with a wide variety of people in the community for this to be effective	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Very general commitments. What are the specific policies for delivering?	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	Delivery - I see the waste of public money, this should be tightened	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	CORPORATE SERVICES	These sound fine as long as they're not just marketing buzzwords! I do think in general West Lothian get most things right, especially compared with other regional councils.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The council should remind all employees of their primary duty of care to local residents at all times.; Being honest open and accountable at all times.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to your public!	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The key is delivery	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Words are cheap and easy to say but past performance doesnt back them up, particulatly in relation to health and social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Sounds like empty words. Need investment in services to believe this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
6	OPERATIONAL SERVICES	see the state of our town (it could be amazingly beautiful and attractive) and do something about it.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All these commitments are tonne lauded if the council actually does this.; Get out and meet people,	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Surely, the above is the least we should expect from our Council?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Yeah, right!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I am generally very happy with the work of the council.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Not enough done by the council till its election time then they promise you everything and give you nothing	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	The Knightsridge sign beside Deans Community High School needs replaced -	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	All the Road signs need a good wash	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	I WOULD BE VERY PLEASED IF THEY JUST DID THE BASICS. E.G. RETURNING CALLS/EMAILS AND DOING WHAT THEY ARE PAID TO DO. ANY TIME I HAVE TRIED TO GET HELP AT YOUR SITE, NO-ONE EVER RETURNS MY CALL, EMAIL ETC. NO ONE SEEMS TO TAKE RESPONSIBILITY FOR THEIR GIVEN JOB TITLE. THE BASICS - ALL FINE WHAT YOU SAY YOU ARE GOING TO DO FALLS FLAT WHEN IT IS NOT ACTED UPON.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council needs to listen to ALL of the community's concerns, not just those that the Council agrees with.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I don't think that some changes in people's life is took seriously into consideration quick enough	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	It is very difficult to deliver and make everyone happy, we all need different things, especially with budget cuts, prioritising key services etc. Yes, important to connect with a good balance and selection of people participating and coming together connecting and working together to make West Lothian a great place to live, work and stay.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Great promises - but how will you actually deliver?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Integrity and compassion also	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Just words! Please can the Council concentrate on improving services rather than using silly catch-phrases that nobody can disagree with? Empowerment should also include delegation of power to communities to run their own services on a local basis.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These are great in theory and I respect the concept. But this has to be delivered.; I'm our town, Linlithgow, the High st has been blighted by incomplete protects. This valuable land is not only unattractive, but a drain on council finances as it represents unproductive land. The council seems powerless or just unwilling to take action. This may be due to higher legislation, but regardless, it is a loss for everyone (perhaps excluding a small number of property speculators) and needs to be rectified.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You "Promise" - aye, right. I have no time for Council sound-bytes and rhetoric. You seem patronising and are assuming all West Lothian residents are `The Sun` readers ? ..; The Connect and Empower and Deliver are absolute bull****. Do not make promises you cannot keep. How can you even make this bold statement when you are trying to make cut-backs to budgets and looking at where savings could be made. All these "promises" require budgets.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Sounds good if its actually followed through with.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	The proof will be in the pudding and I hope that the recent frivolous spending of millions of budget pounds on issues like the spaces for people and the reduction of the speed limit with no real anticipation of the result. Council members should be held accountable for spending residents hard earned tax pounds on such a wasteful enterprise.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are good strong commitments. I would add "Tailor Services" - We are all different and one size doesn't fit all.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Yes but no 1 does not always happen.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are just generic corporate speak with little accountability.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	I work in Social care and I feel that the Mental Health and Wellbeing of staff needs to be looked into as a priority. I have personal experience of becoming so mentally unwell as a consequence of my job and also witnessed this happen to several of my colleagues. Staff are suffering burn out due to under staffing, lack of resources, client group becoming more challenging, daily experiences of verbal and physical abuse from clients, lack of supervision. lack of mental health and wellbeing support for staff. Experienced Loyal staff are being driven to leave the service because of these issues and its unmanageable and unsafe for staff.; We are not feeling EMPOWERED. We are feeling dehumanised as our health and our rights does not seem to matter.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Per previous comment - I think that WLC actually does a great job in very difficult conditions. It needs much greater funding and it annoys me that the population in general doesn't seem to point the finger at the Scottish Government for the reduced ability of local authorities to do all they need to! So I think your priorities are good.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Policing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Were these not values in place already. If not and it's something that will be proactively enforced then it will be welcome. But people will require to see the results of these values in action.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	On paper these sound like the right thing to do but will the council live up to this?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The ideas are important, very helpful to have more information on how this might be delivered and in particular what difference it will make in the long term.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good if followed through	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Just keep your promises!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Ask your neighbours to be more concerning of other situations	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The Community needs to know that these commitments are being fulfilled.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	We will see	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	EDUCATION	Cuts in Education the only way out of a life of poverty..mainstream every pupil regardless of needs. Brilliant use of resources	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You can't deliver what the people of West Lothian voted for when there is a Labour/Tory administration making all the decisions. Disgusted with the take over.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	Connect - Understand the issues in Addiewell with the evil residents who make the village hell for other residents.; Empower - Get social care to see the issues in Addiewell.; Deliver - Put CCTV into Addiewell on the public streets.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitment is fine - the results are what you are judged on. Empowerment is the most difficult to achieve. Staff need to be trained to accept the responsibility this entails	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Hopefully it all comes to fruition	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These two "commitments" happen very rarely because there has been the odd time I've been told by staff that they're not sure who needs to be informed about a situation	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All needed	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It will be good if the council can reply emails quickly, e.g. within 3-5 working days.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good but let's see some action!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Stop increasing council tax.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Get more police on the streets.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Sort the pot holes on the roads	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
6	CORPORATE SERVICES	Empowerment is great as long as support underpins this where its needed.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Action speak louder than words.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	I've asked council for help for years and never get any they always say they will help but then don't phone me back and forget about me I pay all my bills please please help me please	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	If there has been a failure of service on our part and you are dissatisfied please use the formal complaints process to escalate this to us. Each of these is fully investigated, reviewed by Senior Management and improvement actions are taken
6	CORPORATE SERVICES	If you fulfill these i have no problems with the above.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Is there a commitment to planning the shape and services of the Council for the future? The Empower commitment gives reference to improve public services and this appears to be the only reference, albeit loose, to the future. This survey is looking at the future, yet your commitments would infer that only the present is important.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	City advice in Bathgate doing good. I always get help if I needed/ asked for it.	1. The respondent advised that they agree with the proposal.	HCBS - community facilities and customer services	Thank you for this compliment we will pass on your comment
6	CORPORATE SERVICES	None of these is relevant while slashing services. You cannot cut services while making them sustainable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Council can't handle the services they provide now! Been waiting months for council to fix my house. They need to prioritise the state of the houses on the inside, because making them look pretty on the outside is like putting lipstick on a pit bull.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
6	CORPORATE SERVICES	And on delivery: WLC must look forensically at how it deploys its staff - to reduce waste / inefficiency since this is where some of your challenging savings might most effectively be made.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engaging with a large and growing community is a big ask - and cannot / should not be solely left to "digital" means. WLC should think carefully about how you actually connect with your residents (who play a large part in funding the shared services you are entrusted to deliver).	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	connect - not really important	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	It could be easier to contact the council than it is now as it's still being affected by the restrictions imposed by covid.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Yes they are the right commitments but they have not always been delivered but cut backs from central government will affect what services are available.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Dentist services not been available neither following the covid pandemic.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	If the council want to connect with the community they neex to listen and understand the community, like people having to deal with bad anxiety wirh covid and now with the cost of living and people are seriously struggling right now and peoples well being is being compromised and all the council want is their rent money with no consideration of the person and their situation	4. The council is already doing this.	HCBS - community facilities and customer services	The council does engage with the community and there is information and resource available on our website for this https://www.westlothian.gov.uk/article/33036/Consultation-and-Customer-Engagement
6	CORPORATE SERVICES	I think its brilliant and it will be amazing what is being achieved	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Give us back access to Carmondean High School swimming pool. It was removed after renovations preventing a number of older residents access to good exercise which as we all know is extremely important for wellbeing and social interaction.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	For West Lothian Leisure consideration.
6	CORPORATE SERVICES	Yes fair commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	The waiting list for getting a procedure done as a day patient at St John's Hospital is terrible. 87 weeks wait as it is not considered life threatening, even though suffering constand pain and am having to care for person who has had a stroke and is suffering from dementia. Something needs to be done to get waiting list numbers reduced more quickly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Can you commit to all three when Scottish government dictates how much you spend on these each year? Is there scope for change if you require additional support within the council let alone the Scottish government as a whole or are you tied to a bench mark spend according to how much spending you get, even if additional staff/resources are required?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	They are good commitments but will be easier addressed if the staff are working in their offices than from their homes. Not all residents have electronic gadgets or know or want to learn how to use them or trust them. Are paper copies available for these people. The more responses the better fir your survey.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Feedback, too often consultations are one way conversations, there is no feedback.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Excellent	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Follow through on what you promise! Public transport is still terrible	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Does the council really have enough staff to empower or deliver West Lothians services .. Im not sure they do.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not sure the planning dept really want to connect or listen to communities they only want to listen to developers.	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	The council needs to get better at communication between services and customers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
6	CORPORATE SERVICES	They are too vague!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	INCLUSIVE is missing - would be important to add this as it is integral.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect more with societies and shoe these actions. Since covid I've had little contact or word on local MPs resuming MP/counsellor surgeries and this doesn't improve morale in terms of action from WLC	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These are good, overall, goals but will only work in real partnership with local people and community groups	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All fine.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Hope it can be delivered as stated	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Don't just say them - do them!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All very important if adhered to	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Methods to connect need to reach the people with little or no voices.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	More visibility from our local councillors would surely help deliver these commitments. Some are never seen, others grab any opportunity for a photo or latch on to easy projects. Transparency as to how they are delivering and working together to do so would help get a community's backing and buy in.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	Removal of 20 mile an hour limit - questionable.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Similarly, more transparency/communication as to planning decisionsmade - Bathgate Swimming Baths - shocking! Businesses and employers sought for the area - does it happen?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I don't believe you !	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Positive steps going in right direction.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	It Is easy to write to write them down but a lot harder to follow through	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Thy promise however never deliver, not seen any improvement within West Lothian in years only poverty and this is reflected in the way the environment looks ie deprived significantly.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	In theory this is all admirable but will be hard to put into effective practice. Staff are being asked to take on more and more tasks as numbers are decreasing and not being replaced, we are constantly fire-fighting, becoming exhausted and demoralised, fighting hard to keep enthusiastic. In the end this, regrettably, means that quality of service deteriorates. In my own department I see so many people suffering from work-related stress whilst trying hard to provide a good service - it's a high cost to pay - and we are all people who care, work hard and willingly 'go the extra mile' but this can only be sustained for so long.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Need to consider how everyone will have a voice and be able to engage in an informed and meaningful manner. Harder to reach groups and minority groups must be empowered and not just those that typically are the voices of their communities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	If these are to go ahead then they will be useful but with budget across the council being squeezed it is difficult to see how these can be taken forward properly.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	n/a	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The above are buzz words. As someone who lives and works in West Lothian I think that the Council should support staff to be honest with individuals about what we are able to deliver. What people need and what they expect may be different. We are in a period of cut backs so will it be possible to improve public services? The cut backs are obvious when we look around our communities and spaces.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	stop paying stonewall	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good commitments and hopefully they can be implemented	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	you have developed hubs and local community/libraries centres that don't get used, taken away local authority playgroups for vulnerable families in poverty areas. No where for older generation to look for help or support when needed in there local community. Or be supported with meeting people.	4. The council is already doing this.	HCBS - community facilities and customer services	Older people can access "Older People, Active Lives" where volunteers offer support and encouragement for people to attend a variety of local groups

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	The Loss of Traffic Wardens in our major towns have caused absolute parking anarchy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	The lack of maintenance to public open spaces is very evident.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
6	OPERATIONAL SERVICES	The cost of public transport - especially rail travel - is prohibitive and does not encourage reduction in car use.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	West Lothian generally a great place to stay & bring up family but the cost of housing is becoming a problem.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The commitments sounds great, I just have my doubts about whether the council is actually meeting any of them.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Don't just talk about it get it done.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	This is a good commitment as long as public engage rather than views of eg Community Councils or new city people we don't want to loose the good values of West Lothian and country living.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	To ensure these commitments are sustainable	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I agree with them	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Not enough litter, community enforcement	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
6	CORPORATE SERVICES	These appear good commitments but how are these measured and how is performance monitored so action can be assessed and improved upo	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I have a lot to say and this survey is faceless, not interested in actual opinion. If you read this properly you can contact me to actually ask my opinion. I wonder if you actually will? Prove me wrong	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Really think that you have lost sight of providing a service	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Don't care nothing seems to change all full of empty promises	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	Be easier to get hold of, have you ever tried ringing up yourselves?	4. The council is already doing this.	HCBS - council facilities and opening hours	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre
6	CORPORATE SERVICES	Please stick to them..not just empty promises	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Centralise stationary supplies in each building instead of stock lying in every department.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	As said previously. However, I do feel frustrated that some areas have budgets that may be over egged from previous years budgets and I see them 'using it up' so that next years does not get cut. Then there are areas that are stretched and cutting services when the sensible thing would be for these funds to be held and looked at carefully when required by someone other than the people who have always managed to fully spend them in order to ensure they are not cut in the following year. An example may be items of furniture being replaced when not all the items are actually broken but maybe old. Would we replace it if we had to pay it out of our own pocket.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
6	OPERATIONAL SERVICES	Don't sent 5 men to do grounds maintenance without checking they are all required and do spot checks that workers are actually working as this is one of the publics biggest grievances.	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The “3 commitments” are fine in general, but they are very loosely worded and don’t really offer anything solid. What we need is our council operating on a “No one gets left behind” policy.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	How can anyone disagree. This is not a survey it's an exercise in back slapping!!!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Talk is cheap, its actions that matter, can and will WLC deliver, time will tell.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Correct	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	There needs to be much more support for mental health. The few Services you can connect to are really stretched and have limited spaces or massive waiting lists. Mental health is huge around here especially after covid lockdowns.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Seeing is believing	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	OPERATIONAL SERVICES	We don't need speed bumps thy don't work and we need more work on our roads	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Commit to giving us the administration we voted for	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	social care - enough cuts - people living in care settings have suffered enough cuts to their services. This has already had a negative impact on many tenants' well-being and mental health.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are not specific enough. They are vague.; Promise to engage? with who, when, how and why?; Empower to make decisions and act? doesn't that go without saying, isn't that the whole point of any hierarchy? what do you mean exactly?; Delivery of efficient and effective value adding public services? again isn't that the whole point of any council?; You might as well have said "We promise to try as hard as we can".; This is as vague and non-specific (non-committed) as any commitment I have ever read.; If I had something like this on my business plan to my boss I'd be in trouble. Its a wishy washy word salad, really pathetic.	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	They are the right commitments as long as they are implemented and not just words on paper that make the council look good. Action speaks louder than words.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Work patterns that can improve productivity and we'll being for personnel. As a cleaner through this 2 days of intense heat office staff could work from home but cleaning staff had no options example different work pattering like work earlier or later.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	By empowering staff - do you mean delegating more work to them - decentralising services and asking managers / staff to do more work and other peoples jobs - because that is what is happening. To be clear i am referring to all aspects of: CPU, HR, OD. This is the sentiment a large number of staff / managers have - It would benefit the council to ask their staff what they really think instead of these "no content" surveys that were pushed out during the pandemic - i dont think the council give a damn about their staff	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	not everyone has or wants to use social media. I know many people who don't have facebook twitter etc.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower- to achieve this please ensure adequate training courses and time in work to complete them is given.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good top level strategy words. As good as many other versions in a similar vein. Now need the plans and targets and timescales and funding routes to actually make these potentially empty but good words into tangible action we can see and touch.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	That's sounds good 👍	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	We've heard all this before but as usual nothing seems to be getting done for things to work communication with the people must be the top priority and honesty must be main point and councils must listen to what the people are saying	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Sounds good.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think these are all good commitments but we need shown that they are achievable and will be met.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	N/a	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	What do fancy commitments matter, just get the basics right, you cut your cloth with the money you have, you provide basic services, if there is no money left after you have maintained basic infrastructure/provided universal basic services such and cleaning then close additional services down!!	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Look at Wester inch Bathgate, They were made Promises, Never Delivered,,, Disgraceful...	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with these commitments, in particular staff empowerment. This will be particularly important if we are to be able to respond in an agile manner with reduced resource.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel it is important that the council provides support and assistance to allow people/communities to help themselves and fill gaps that council can not afford to deliver itself.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are definitely the right commitments to have. However, the nuance is in how the commitments are perceived and the detail in how we deliver connectivity, empowerment and delivery.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are important but it is imperative that "Deliver" means that the community feel that you are delivering to their standards, which may have a different definition to your own. Connecting and engaging with the community only works if what they have to say is taken on board and implemented.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Correct commitments however more advertisement in terms of local schemes and initiatives will help alleviate local concerns and further empower communities.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	In the current climate value for money is important, and that new projects etc add value for the community and are not wasteful of public funds.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I would ask council to ask themselves how they communicate effectively at the moment as I would suggest this is not a strong point as suggest communication should be improved. Therefore would ask for clarification on how they promise to engage with communities in order to meet this priority? Empower priority difficult to achieve as we all know it's the politicians that make the decisions.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I like these commitments.....	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good on paper. To date not deliverable.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Yes in principle but feel more needs to be delivered.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I do like the way you engage with the community by surveys such as these.	4. The council is already doing this.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	With reference to empowering your people to make decisions and take actions, I have seen no evidence of this. There appear to be high levels of people working from home and call responders can only email these subject experts. A time-consuming and frustrating process which renders the call handlers an unnecessary step in the process. Further, when these experts are on leave no-one seems to know and no-one appears to cover their work so customer expectations cannot be set/met. Whatever happened to a simple Out of Office message which nominates someone who is covering during the absence in case of emergency?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are commendable but are they achievable?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	You will only deliver on education when you provide the best continuous professional development for teachers , and better pay	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Teachers' pay is negotiated and agreed nationally
6	HOUSING, CUSTOMER & BUILDING SERVICES	You dont engage with homeless people	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council manages approximately 1500 homeless applications each year and engaging with customers from the point of prevention.
6	OPERATIONAL SERVICES	Public transport is struggling with lack of drivers,Lothian,First bus,help is needed in West Lothian to help people to get to where they need to go,eg,work or Hospital	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	EDUCATION	Support for children with additional needs and their parents	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	Elc provision needs to be looked at.; So much money wasted on free lunches/ meals in a very affluent area! Not needed!; All Elc settings opened through summer? Huge waste of money, still needed but should be condensed into 1 setting.; Delivery of these services needs massive overhaul!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	communities not always the best to decide what is right : may be selfish	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	I am not sure that services are really accessible by public transport for people in Linlithgow. During COVID, fir example, many elderly people were expected to travel to other parts of WLC for vaccines etc. It was easier to attend other council areas and health boards for vaccines eg to Falkirk. Something that might help folks would even be a taxi rank so that they can get to other parts of the town from the station or High St without having to prearrange this	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	A lot of new housing has been built in the area but there hasn't been the expected/needed improvements/more capacity in terms of associated healthcare provision	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitment proposals sound positive and will allow interaction to improve services and sustainability of the Council. Good involvement from various areas of community and staff as public services are very important to all within community in different ranges and aspects.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Better networking connections are essential in every community empowering the people and allow them to have their say on services provided and how they can be improved	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	don't seem accurate	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Less buzz words, more actions.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	As a council occupant, I am very grateful for your services	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These are the right commitments but they don't get acted upon	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree with these, Thank you.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	They need to be a bit more available for customers as when you phone you cannot get through and they direct you to online not everyone has this ability	4. The council is already doing this.	HCBS - community facilities and customer services	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre
6	OPERATIONAL SERVICES	Please consider providing a subsidised bus service from Springfield to Edinburgh city centre. Unfortunately not all residents in Springfield own a car.I do not.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	West lothian Council from what I can see meet none of these commitments	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Something about choice. I don't think that a council can do everything so choices will need to be made.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Why have so many councillors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Hope this attitude prevails	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with comments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Please help me with getting emergency medical care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect with a clear message; Staff that are fully equipped, trained for the pressures of today, that includes counselling when they are not being efficient and acting out to a very high standard and be made accountable for their own well being.; Deliver, means dramatic change to the whole system	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Commitments are good but can they be deliveted	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	WLC need to connect with the residents of WL. There are bus's running with no passengers on board , fuel fumes will poison us. Provide the few with taxis.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	These all sound very worthy however as an ex-council employee I would comment as follows. Connect - the council does try to engage with the community however I notice a not-for-the-better change in response times when trying to contact the council. Empower - this has never been the case in my personal experience and I doubt much has changed. Deliver - appreciate the council will endeavour to do so, however 'promise' is too much of a committment	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree but you need to stadt getting out in the communitys speaking to ppl and listening to what matters	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	HOUSING, CUSTOMER & BUILDING SERVICES	Answer the phone not everyone is digital and holding on for long periods of time builds frustration; More training and customer service skills for staff. need to try harder	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce. We are recruiting and training additional staff right now to increase resource levels for the contact centre
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I believe Livingston will thrive, even with the money they'll receive.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I believe that the councils commitments need to be more specific and accessible to the people of West lothian. What does all that really mean?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	We'll see if it happens	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitments look good but how are you going to achieve them. It's hard to get communities involved.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	CONNECT - We promise to engage with our community on the things that really matter and help them connect to the services that they need. The work engage is very ambiguous you need to quantify this. Putting out a survey or sending out newsletters are not really engagement, you need to define this as two way and explain how you will make this work for the benefit of users and council staff	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	EMPOWER - We promise to empower our people (staff) and communities to make decisions and take action that will improve public services for all. What do you mean by empower? educate everyone as to their rights and educate people so that they can use legislation and feedback processes to improve public services.	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	DELIVER - We promise to continue to prioritise the delivery of efficient and effective value adding public services to West Lothian. Does this mean that you will comply with Best Value ?	4. The council is already doing this.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I think you have covered most of the things that are important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Valid Commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	West Lothian Council are doing very well with these commitments already. Keep up the excellent work!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	West Lothian Council are doing very well with these commitments already.; Keep up the excellent work!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Need ' we have asked for roadside glass collecting but it's never given we instead get a silly bin for plastics taking up to much space	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	The Scottish Government are scheduled to introduce a deposit return scheme in 2023 that will reduce the amount of drink containers (glass, cans and plastic) that make it into the waste stream as these will have a deposit value and can be returned to retailers?
6	OPERATIONAL SERVICES	The transport in this area is diabolical badly timed and link is none existant!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Council never listen to what the residents! We need a better shop in blackridge but it's not happening now.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Blackridge is a forgoton village and needs to be bakc on the map	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Where's the money coming from as so far in the new delivery of council services things have got worse due to centralising services and automated services	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	These sound good to me.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Easy said on paper	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Empower seems like a very good idea if indeed the people (staff) can make the right decisions and take action	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Always better to consult communities so that you get it right and deliver services that will make a difference and not simply delivering what you think will make a difference to a community	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	People need to have all of their needs met to be able to be in a position where they are empowered otherwise poor decisions are made. I absolutely agree with engagement but there is a whole workforce who actually understands what would improve public services and from observations they don't appear to be listened to. If they were empowered they would be able to have meaningful engagement with the people they work with.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	please continue to help people who are now in a difficult situation	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Personally I am having issues with building control which is horrendous and very stressful. 'Working from home' seems to not include an efficient service.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I believe these are good commitments for the whole of West Lothian.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	I feel like mental health needs a lot of attention and digging into, a lot of people aren't opening up and just undermining their feelings and getting discharged by therapist I feel more things like football groups for mental health or basket ball games just to get people together so they can relate to people and relieve stress	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree on above - but think we should be delivering the 'best' efficiency and value to make services better, not just efficient and effective as doesn't carry a lot of confidence that we should be promoting as sounds more like just being adequate	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Any improvements would be good.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Be good if the council actually done the above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	If they come to fruition will be great	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Impossible to achieve and will probably be lip service. Tick the box to say we have consulted/engaged etc but then manipulate the results to achieve the council agenda.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	enter into a social contract with the community ; to be honest and open	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	WLC do none of these for Linlithgow. It's all about Livingston & nowhere else.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Words and jargon is easy to promise ...action and following through however isn't always carried out	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Will they continue to be commitments as we move forward in todays economic climate. Money is not available for everything, priorities need to be decided and acted upon. These commitments are very wide- not specific enough.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You need to ensure that all parts of the community, particularly children and the vulnerable are given the chance to be involved or you risk only listening to a small demographic.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	EDUCATION	We also want to be able to access the recreation Center attached to the new schools in winchburgh. If we could use it from 6-8am and then after school in to the evening, this would improve peoples physica and mental well-being.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	West Lothian Leisure will manage community lets.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	You say to connect but the bus services have been unreliable for a long time now, with people waiting 90mins at times.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	CORPORATE SERVICES	Waffle	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Deliver - make new house builders stick to their plans when first lodged.....	4. The council is already doing this.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Stop giving everything to linlithgow, there are so many villages in need of so much	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They are just words. I will wait for actions before commenting	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Need to make sure we collaborate well with neighbouring authorities so we are not solving problems ourselves. Stick close to Edinburgh, it's growing fast and we can benefit from their prosperity.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please protect open spaces and don't build houses everywhere!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are good words or sound-bites but need to be backed by action.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Public council meetings not party meetings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Ask the people what they need; Let them help build their communities too;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Think West Lothian council never doesn anything other than make more of a mess than previous	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Council needs to accept responsibility for the things they do wrong e.g it's not good enough to say sorry we missed your bin but tough it's not getting empties. Also keeping areas grass trimmed and free of rubbish	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	When a mistake is made, a missed bin is collected. Where a bin is contaminated or not presented the council will not return to collect it till the next scheduled uplift.
6	CORPORATE SERVICES	By doing just as stated and fulfilling the commitment.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Would be amazing if all of the above could be achieved	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	More transparency or justification as to why things are being done / charges are having to be made etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think all of the above are a great way forward. I think trying to change people's negative opinion of the council and it's employees that is difficult.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Rhetoric, to be honest. WLC is not currently delivering efficient and effective services. Witness the rise in homelessness, poor delivery of social services and badly maintained public areas.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The current 33 councillors do not even work together for the good of the community - which is appalling, to be honest. The largest party in the council has been shut out of meaningful decision making. So how can anyone believe that meaningful engagement with communities will happen?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	should be a commitment to supporting those who are impoverished, with a disability, mental health to be able to integrate into the community and improve equality	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
6	SOCIAL POLICY	cutting costs in wrong areas have effected the disabled disproportionately. Education, activites, resbite etc	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Deliver - as long as this means delivering good and full services, and not cutting them to the bare bones and expecting the community to fill the gaps then great.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	They are the right commitments if they are put into practice properly. Connect - how will that engagement happen? By survey? Sending out a survey link on Facebook (used primarily by 40+ women) is not proper engagement with a community. Be proactive. Find ways to engage with people where they are, instead of making them come to you. Empower - if this means decisions can be taken at officer level rather than waiting months for it to go through a management chain then yes, this is great. If it means offloading it to volunteers in the community then no.;	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More houses	1. The respondent advised that they agree with the proposal.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	<p>To help deliver the commitments, the Council needs to support and work in partnership with a strong, vibrant third sector. The info below outlines the Third Sector's approach and calls on the Council to support this. Vision - A Council-wide strategic vision for engaging with and investing in, West Lothian's Third Sector that is developed by March 2023, with the sector and delivers on the principles of the Christie Commission: People; Partnership; Prevention; and Performance. Partnership - Build true partnerships, based on equality, trust and mutual respect (not a contractor/supplier relationship) and engage with the local Third Sector at the earliest planning stages to maximise the unique input of partners who are closest to our communities and understand their needs. Investment - Increase investment in West Lothian's Third Sector and our communities, through multi-year funding, in recognition of the extensive added value that the Third Sector uniquely delivers. Prevention - Increase expenditure on early intervention, to increase positive outcomes, by prioritising preventative approaches to improve health and wellbeing and relieve pressure on statutory services. Empowerment - Invest further in local initiatives that empower people, communities and organisations, by building their capacity to design, deliver and sustain their own solutions that encourage ownership and innovation.</p>	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with the statements on connect and deliver, however we elect councillors and empower them to deliver the best outcomes for our communities.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Look good but the necessary resources must be made available for communities to play a major part in ensuring that each community has a meaningful voice. Consultations must be relevant to each community and NOT one size fits all.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I think these are good proposals. Community engagement is important to understanding what services are required.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Yes but informing the public is pretty poor find out about stuff after its decided lack of consultation social services that is carers have a thankless task paid poorly and the service is not good lack of communication seems to be a major problem you cant deliver a good service without sufficient staff to do the job training also important to deliver good services	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They might be right - but it's the wrong people making the decisions. Your only going to engage with us if you feel it's really important - not correct. It's our money you are spending we should have more of a say in how it's spent. People who don't live in the area deciding for people who do.;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Your staff should be consulting with local groups - we decide what should be spent.; I wouldn't trust you spend any of our money or make decisions as you have proved so many times that you can't make them - you don't make decisions for the people you make them for what suits the council and it's not right and generally wrong.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	How about checking the council is run efficiently and your not wasting money - are your people working the way they should? Are you getting a good deal from your suppliers? Using technology to save money - like emails to save postage - don't squander the money you have on people that don't work or waste money being over charged. Is what you are paying for worth it? Re-surfaced roads shouldn't have a new bump in it.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All very laudable and I hope WLC can deliver on these commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Fulfilling these commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Public services in Wester Inch.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	The council needs to stick to committments made, such as on climate change and the environment.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	I agree with you commitments. However, the results of every other consultation see to be no change, rather a continuation of existing practices. This may be a wrong perception on my part.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	I would like to see the environment and nature being given more consideration and the promotion of habitat. Councils have been too influenced by the Victorian notions of public spaces and need to develop a new perspective. The creation of roadside verge natural plantings to support wildlife would be a small step in the right direction.;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
6	OPERATIONAL SERVICES	Public transport is essential and supporting initiatives that are reliable would be welcome. Many West Lothian College students from this area often experience difficulty in getting in on time as buses don't turn up.;	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	SOCIAL POLICY	We have had no GP in the village for about 5 years, it's hard enough to get an appointment and this does not help the elderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Action is required, not more words or rhetoric. ; I have heard all those 'commitments' a hundred times but the situation is getting worse instead of better. As previously mentioned instead of the few sitting in the ivory towers putting out words, action is required and providing safe places for men should in my view be made priority. There are many organisations and support set up for woman who have been abused and there are many examples of these in the council but what about men who have experienced not only domestic abuse but abuse from a system that ignores mens opinions, views, rights and health impacts of such abuse?	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	wasting more time and money trying to do what should be a global standard of doing the right thing all the time as standard.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	All very relevant and important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Agree.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Sounds good if these are delivered	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	Deliver ... Remember that money isnt everything the lowest bid is usually a disaster and in house service is always the best in the end	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower ... Devolve responsibilities and resources to communities you are too centralised	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Connect ... Give us a West Lothian Council App and invest in reducing the digital divide	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	The commitments are okay	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Happy with these commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	This would be an ideal statement to support the council getting an app made that would let people quickly report issues like broken lights, bus stop windows, or other issues that we might see in our areas but forget by time we get back home to report	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	limited bus service.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	OPERATIONAL SERVICES	Bad pavements and roads etc	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Whitelaw drive area is constantly overlooked.no shop	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	This might come under the heading of "Connect" but I wish the Council would engage more with its citizens in a more mature manner - the Council's "Bulletin" news sheet does a disservice in that it only reports on " good news" stories. It acts as if we were children and could not be told of things that did not quite go to plan or had to be dropped on account of a lack of resources or skills. I would wish that the Council adopted a more mature stance in its communications strategy.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	So many "promises" - beware of Boris Johnson who made so many "apologies" that in the end none were believed! Perhaps "promise" is too "grey" a word, too wishy washy?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	"Empower" - will you allow your officers space / time to improvise and / or initiate?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These commitments are so vague it is impossible to give any meaningful answer to them	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Promises need to be kept for people to believe in them	9. The respondent made a comment on the survey question	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	so what have so actually done to empower communities?	9. The respondent made a comment on the survey question	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Promises are all very well. Keeping them would be great can you do that?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allow residents in West Lothian to make more decisions.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Agree - re correct and deter; empower is a strong principle but how can structures be changed to support this?	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All these sound excellent. I do believe communication is important, especially by social media, where I see a few useful items put on by the Council, eg regarding roadworks or school matters.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Council who are interested in all villages - same as Livingston, Broxburn, Bathgate.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Relevant commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The services should be accessible and more f2f	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community engagement needs improvement & reducing stigma	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empowerment is key	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	saying and doing are two different things, for example the new bins	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	This is not a proposal for a change in service provision.
6	FINANCE & PROPERTY	Increase the collection of council tax. Make it a disciplinary offence for council employees to have council tax arrears.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are very good - Fine	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Ok providing services are delivered properly and to a good quality	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	For me Empowering people is the strongest element WLC can achieve.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	All lies, you don't care, in fact once you hired a lawyer to fight me in court when a large deep pothole ruined my car, you're despicable!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Visibility in all areas	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Really poor communication with community. Needs to improve.; Empowering means nothing if you don't connect with the community. Delivering what you believe is value adding services does not include existing services which you haven't connected with the community to discuss.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree. I think the council engage at the right level for me. Thank you	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Hopefully this helps Armadale and brings them up to speed with other local towns that have this kind of support and groups to make it a better place to visit	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	i belive they are right	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are important commitments. To CONNECT with Council Customers is especially important, that needs to be a 2-way communication to ensure it actually works	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	TRANSFORMATION	And improving Council Services despite the necessary Budgetary reductions, by reducing waste and unnecessary Services, increasing efficiency. and reducing headcount where necessary, will be equally important.	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with the above but more needs to be done to engage with communities who are not actively part of a community group	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I personally cannot fault the responses from individuals when in the past I've had to talk to council employees. From people in your council offices, to the garbage collectors to the guys at the local dumps. It would be perfect if you didn't change anything, if it's not broken don't fix it.	1. The respondent advised that they agree with the proposal.	HCBS - community facilities and customer services	Thank you for this compliment we will pass on your comment
6	OPERATIONAL SERVICES	The delivery of waste management not great why couldn't you just give people composting bins, instead of yet another bin that you won't collect for weeks.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	The council provides a free garden waste composting service and encourages householders to compost at home where appropriate
6	CORPORATE SERVICES	They all sound good but are there sufficient money and resources to enable this?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Please refrain from using the term We Promise as historically we know very well that these promises rarely meet the expectations of the community including the lack of NHS services provided by Whitburn Group Practice who are losing another GP from their facility in the coming weeks.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Livingston over the years has become unsightly and very untidy due overgrown shrubbery, lack of grass cutting and the removal of weeds.	1. The respondent feels that this is important to them/their community	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I think these are excellent. I'm not sure the council does empower their staff to resolve issues - those who make decisions are not the same as those who serve customers.; ; The council does the right thing to engage, and then out of touch (mostly older white men) vote on cuts to suit their own agenda.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	Yes empower your staff, stop illegal parking.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Dangerous parking is enforced by Police Scotland.
6	OPERATIONAL SERVICES	The council should focus on the real problems, roads are a disgrace, stop wasteing money, ie putting up stupid flags on every lamppost because its gala day! Clean the roads	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
6	OPERATIONAL SERVICES	cut the grass make the place look respectable.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
6	CORPORATE SERVICES	Empowering people could be beneficial	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These sound like very good principles. We have been very satisfied in the past with the service we receive from the council - thank you.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I believe the commitments are correct.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	FINANCE & PROPERTY	The old theatre victoria halls building is still and eyesore that should have been restored to maintain the frontage. Now the royal burgh is a joke.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - properties and facilities	This land is in private ownership.
6	CORPORATE SERVICES	We are still waiting on many broken promises from the West Lothian Council. These are just words that are meant to make people feel good, we want action not sound bites. You have already allowed the centre of Linlithgow to be decimated by builders who removed buildings and have not restored the frontage at the McCarthy & Stone development. Which I believe the council has already received money?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	More commitment to developing services for young people from minority groups	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Agree with commitments but they need to be embedded in everything you do from bottom up and top down and mean something. Learning and communicating must be continuous and not just for one off consultations and importantly you must advise what you have learnt and how that will improve services; Communication is key and methods of communication are important. Furthermore topics for consultation are key, knowing your audience and effective targeting are as important as holistic responses.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	OPERATIONAL SERVICES	More bus services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
6	FINANCE & PROPERTY	Council should be fighting for a fair budget share as this area is so deprived	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Seems fair	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These are all very important but must be realised and not just ambitions. These can be achieved by the council implementing them with agreement of the residents and businesses.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	You promise to empower your - give them the means to do their job. Don't fail to replace staff who leave and expect those left to pick up the slack. Fewer managers, more workers.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	HOUSING, CUSTOMER & BUILDING SERVICES	I trust the council because its very well run. However, people continually complain about policing in the town.	1. The respondent advised that they agree with the proposal.	HCBS - police, fire and other partners	Thank you for this compliment we will pass on your comment
6	OPERATIONAL SERVICES	I trust the council because its very well run. However, people continually complain about parking	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
6	CORPORATE SERVICES	These words might look good on paper, but in my experience its just words. words without meaning.; in other words; utter; BS	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Aspirational commitments which if genuinely worked towards will benefit the community	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	I agree with the commitments	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empower your are not your trying to save money but end up spending more money staff have there hours cut ect	9. The respondent made a comment on the survey question	Corporate - staff training and performance	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.
6	CORPORATE SERVICES	I think the only thing missing is making all of West Lothian's services inclusive at the point of design so that you can ensure value and positive experiences for all citizens.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These are great words but we need to see the actions to back them up	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Excellent	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower - recent local objections to house building plans in and around Mid and East Calder have not been taken cognisance of when granting permission to build. These communities are being overwhelmed by the level of house building and associated loss of greenspace	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	That sounds fine but we don't need WLC to hand hold us and empower us, we can access what we need, too much is wasted on 'consultations and engagement exercises' when WLC likely has a plan in any case and what the survey responses say probably won't be taken into account.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I don't think you are living up to these commitments	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	The council will continue to review processes, procedures and methods of service delivery to support improvement and efficiency in services whilst delivering on commitments.
6	CORPORATE SERVICES	All very well having these commitments but they have to be delivered and not just be an exercise in promise making.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Surveys such as this one fulfil the promise to 'listen' to residents, but will it make any difference?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Need to deliver on the commitments, walk the talk.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Too much passed onto volunteers e.g. litter picking, growing group, community development Trust, Winchburgh Developments Limited	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	These commitments will help keep our community a thriving, healthy and happy one. Thank you	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	They seem to be appropriate	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree with them	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	yes	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Biggest would be how?; How will you connect; How will you empower; How will you deliver (I would have taken that as a given that the council has to deliver efficient and effective services anyway)	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	HOUSING, CUSTOMER & BUILDING SERVICES	Call centre number awful to get through; Difficult to get in touch with WLC!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	The council is currently training a number of new staff for the contact.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Far to much middle management not needed as departments have been streamlined	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
6	CORPORATE SERVICES	All the above are undeniably commendable, it will be interesting to learn how you plan to meet these commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Proof of the Pudding is in the eating!	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Good commitments but will you deliver?	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	DIGITAL TRANSFORMATION	Connect - think of the methods of connecting. I want to speak to someone. Don't have online and its easier to hear when face to face.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	I agree totally with these commitments.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	OPERATIONAL SERVICES	Thank you for introducing a green bin! Any plans for a glass uplift?	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	The Government plan to introduce a deposit return scheme in 2023 that will significantly reduce glass being deposited for disposal.
6	CORPORATE SERVICES	Very positive	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	You WLC are no longer delivering nail cutting services to anyone except high risk diabetics and that is not being made easily available. How is my blind father with no mobility and MS supposed to manage?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	yes	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Not enough about what matters the environment, wild life etc..	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	Promises are not always kept	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Connections are important, knowing the services that are available to the public	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Words fine - actions better	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Commitments listed above are admirable. Let us hope they can be delivered efficiently.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Connect but no advertisement of services	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	CORPORATE SERVICES	Yes	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Empowering can hopefully save the council money if people being able to do more action themselves.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	DIGITAL TRANSFORMATION	Using digital and social media is way forward	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	SOCIAL POLICY	Improving quality of life for children / adults with severe physical/learning disabilities.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	In principle they are positive commitments. What is within the council's control? If the communities are to be given more responsibility etc will safeguards and training time be built in to ensure smooth transitions. Is it about saving money or enhancing communities	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Very important to individuals and families in all areas.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	Any council would say the same - the proof is in the detail.	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
6	CORPORATE SERVICES	These read like typical corporate waffle, not specific nor measurable.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
6	CORPORATE SERVICES	don't promise, just do it	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
6	FINANCE & PROPERTY	The Council's net zero commitment must be added to, or woven into, these promises	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Why do you have no priority to protect the rich cultural heritage of West Lothian	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	As before - do it & stop the pettiness that is so prevalent in the council	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	community safety is for the police. No council £ should be invested in this area.	4. The council is already doing this.	HCBS - police, fire and other partners	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
8	OPERATIONAL SERVICES	less unrealistic road restrictions to cater to cyclists who don't follow road rules themselves (and I don't drive so no axe to grind)	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through working in partnership with Sustrans
8	OPERATIONAL SERVICES	less giving out more bins to store in unrealistic areas where it is a sea of bins and bin lorries at all different days for different bins and not emptied if mistakes are made	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Many of these priorities are linked. ie, positive outcomes on health will therefore improve the quality of live for older people. These priorities cannot be seen in isolation as they are intertwined with each other.	1. The respondent advised that they agree with the proposal.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Cutting back on over grown Trees, Bushes, Grass around Junctions, Roundabouts and Motorway embankments, this can be cut down and packaged to sell to customers that use wood burners, turned into compost and sold to surrounding farmers and gardeners to help produce more Produce for shops within Scotland.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently cuts back overgrown trees, bushes and grass on roundabouts and verges once per year. The Biodiversity and Ecology officers are currently developing a strategy to improve the service in these areas including looking at options for planting wildflowers and bailing materials for sale.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Cutting back on green space so that more Housing can be built in order to try and solve Homelessness thus producing more Income for the Council through Rent and Council Tax	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	More visible police needed on streets.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	More resources for cemeteries and cleansing/ waste.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - litter and street cleansing	The provision of staff for cemeteries is satisfactory and the service consistently achieves its targets and set standards. An increase in cleansing staff would not prevent the increase in littering cross West Lothian. The council is developing litter prevention strategies aimed at litter prevention and behavioural change.
8	SOCIAL POLICY	Doctor appointments must be easier to get.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	increasing social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
8	HOUSING, CUSTOMER & BUILDING SERVICES	improving social housing, ☐	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	including anti social behaviour issues	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland
8	SOCIAL POLICY	Improving outcomes for the elderly should be far more of a priority	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Addressing the most important factors will have an knock-on effect to the other priorities	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Unable to change the priority numbers above.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I would say after this that the rest are all important in their own right and did not want to have the points in 6,7 and 8 below any of the other priorities as I see them as equally important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I would say that if you minimise poverty, the cycle of deprivation and promote equality then this should have a positive knock on effect of everything else.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	CORPORATE SERVICES	Political double talk as most of these are dictated by holyrood	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	I think the council could firm up on the financial support they give families, for example giving them money for taxis to attend contact with their children - they don't attend and spend the money on things for themselves (drugs, drink, cigarettes, etc). A voucher scheme should be agreed with a local taxi firm and families should be issued with taxi vouchers that can only be redeemed with approved firms.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Covers all the bases	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	This is a pretty meaningless exercise. It should not be a beauty contest. ALL of these things are important and any attempt to salami slice is doomed to failure. Cut something now and what happens when the next cut is required?	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	As previously said, housing needs to be seriously looked at.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	As the cost of living has increased, it is important to increase salary's to reflect the cost of living,otherwise there is going to be an increase in poverty.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
8	CORPORATE SERVICES	Can't change the numbers for the rating	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Because it's been written down doesn't mean it's actually happening, just because it looks good on a piece of paper doesn't mean it's the right thing to do, so often we see things written by someone sitting in an office who has no idea what/how it would work in the workplace, this is all very funny.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	In the main children have access to excellent schools, etc. They don't need any more money spent on them as money doesn't drive attainment. Parents and positive personal desire (encouraged by parents) drives attainment.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	We need to stop categorising older people into a group. Lots of older people have plenty money, very good health and quality of life which younger don't get - and wont get in the future because they will never be able to retire.; ; We need to treat people as individuals and target resources at those truly in need. Not juts throw money at older people. I'm nearly and older person myself and, like many, I don't need special attention.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All these things are important ; Have a look at the current issues within the service before commenting to anything new	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Unable to change the numbers above and therefore priorities in order of importance as follows;; 1) Minimising Poverty, the cycle of deprivation and promoting equality; 2) Delivering positive outcomes on health; 3) Delivering positive outcomes and Early Interventions for Early Years; 4) Improving the quality of life for older people; 5) Reducing crime and improving community safety; 6) Improving attainment and positive destinations for school children; 7) Improving the employment positions in West Lothian ; 8) Protecting the built and natural environment	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	More flexible working to allow parents to support their children as well as their own health & wellbeing and other caring responsibilities.	4. The council is already doing this.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	TRANSFORMATION	As previously, WLC need to do more with their internal practices to support these outcomes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	There is currently a massive issue in West Lothian with social workers leaving which impacts on many of these outcomes and should be addressed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I feel that it is difficult to prioritise one issue over another as individuals have different expectations !	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Recycling, lack of litter wardens.[@[DIGITAL TRANSFORMATION]]	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Climate change	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	OPERATIONAL SERVICES	recycling.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	New twin stream service will improve recycling
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building on green belts.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Until we support those in poverty then we will never be an inclusive society	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have to promote working for a decent wage. It's important to look after the young generation for their future.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Our older generation should be taken care of and not need to worry .	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	All my focus is for my child education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	build smaller more affordable housing, smaller houses are cheaper to heat, people don't need as much space	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If like to see more commitment to protecting the environment, stopping building in the countryside,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I don't think West Lothian are applying GIRFEC. I think the inclusion policy in ELC is hampering the children that need a more specialised environment. It's disappointing that West Lothian don't have a specialist nursery for children with additional needs. Those that are put into mainstream with little or no funding are struggling.	4. The council is already doing this.	Education - ASN	Specialist provision is provided for children in Early Years

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Can't move them up or down for some reason. All of the above is very important. But it's also very important that the councillors are actually active in the community too. And while we're on the subject . You talk about poverty in West Lothian .. it's a disgrace that once the end of a meeting happens that it's ok for 2 other parties to take a vote on giving themselves a pay rise. Absolutely disgusting considering the price off living. Next they'll proudly be cutting the ribbon on opening new food banks	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Some priorities are vague and unclear. More specific priorities would improve accountability.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	There should not be poverty in this day and age!	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I know the council has a lot of priorities, it always will have. Right now with the current situation is the cost of living crisis. Employees in housing and building services who are on the front line and worked through out the covid lockdown are one of the mistreated sectors in pay and fairness. Schools and teachers were shut due to the lockdown, yes they were still working ofcourse but they werent risking their lives or lives of their loved ones going in to do repairs across west lothian. And they are still of the councils very top prioroties. Its time for a change and the higher staff need to look at the pay structure in certain sectors and ours is definitely lacking and has been lacking a long time.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
8	EDUCATION	I feel too much responsibility is placed on local authorities re early years . Not your fault ,if a nursery teache4 is handed a non-verbal,anti-social,nappy wearing 3 year old. Damage is done elsewhere.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Although, I think that if you minimise poverty and improve employment, this will have a positive effect in children and young people	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	I put protecting the build and natural environment higher up - we live in a climate emergency, this should reflect in the council's priorities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council are currently developing strategies to improve biodiversity and habitats across West Lothian.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Although, I think that if you minimise poverty and improve employment, this will have a positive effect in children and young people	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good education and employment opportunities including affordable childcare gives people opportunities and if they get these the majority should be in a position to look after themselves	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	To educate kids so they get job.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment route out of poverty	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Care for elderly very important.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	we have more and more houses being built in east calder . ; so this things are very important to our community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Didn't like numbering the list as they are all important. Too many problems but all need money, care and attentsion equally	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Crime is a big concern and lack of police resources, seems a lot of reactivity in Police Scotland, rather than on the beat proactive policing.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I have commented previously.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They speak for themselves,,you have happy safe neighborhoods etc etc	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all a load of waffle, words and never any actions	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Delivering positive outcomes for early years is not happening. In fact GIRFEC is not working at all, many children are not receiving the help and intervention needed at this critical stage of their development because there is no money available. School children are not getting the intervention previously given as there is just not enough funds to pay for this help.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing crime and improving community safety..... no manned police station in West Calder	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Protecting the natural environment is not happening as permission appears to be given to build on our green belt to erect more private houses.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are ALL important - hard to put one before the other.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	CORPORATE SERVICES	I think to achieve all 8 priorities that to lift people out of poverty is key.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	CORPORATE SERVICES	They are all just as important as each other.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	Protecting the built and natural environment - it is not just about protecting. ; The natural environment and open spaces need careful and often selective management, based on assessment of the resource, recognition of needs and appropriate management, adjustment of facilities and services available so they can cater for demand without negative effects on environment/facilities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council's Biodiversity and Ecology Officers are currently reviewing and updating the council's Local Biodiversity Action Plan which will be used to identify and introduce more long term and sustainable projects that will benefit from natural assets without the negative effects.
8	CORPORATE SERVICES	As before unless big changes are made in the running of the council it won't work	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	EDUCATION	Early years and school as one	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think they are all equally important as each other however as I had to make the choice I have put in an order I think is most important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	give a basic minimum income to the 60-66 years old to volunteer more of their time	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Tackling climate change doesn't even feature which is not acceptable. There is so much that could be done. Banning cars from the high street for good? Bold action needed.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	EDUCATION	The Pandemic has changed what should be WLC's priorities. Poverty is the biggest issue for most people with the rise in the cost of living. This must be tackled first. Poor, cold and hungry children will not learn in school. That must be tackled first, and before they reach primary 1. Everyone's health is suffering. The attainment gap will not be improved within the next few years. It is impossible. Secondary schools must expect their new first year's to have learned less than Curriculum for Excellence levels suggest. That's not a problem, they can catch up before they leave school. Colleges and Universities have to expect the same. The students will not have covered as much as previous cohorts, but the able children will still learn and reach the necessary standard by graduation. Trying to "catch up" within a year will only result in more mental health issues for children.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Education is far more than just attainment. Stop being obsessed with attainment data especially in ASN. It is about young people achieving the best they can be and right now this obsession is having a negative impact on pupils and staff. Exactly why we moved our child out of West Lothian to be educated!!!	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I think some people refuse to stand on their own feet, because its easy to sit at home on benefits "it's not worth my while" when the rest of us go to work, miss out with time our children, we struggle to pay for everything and others are given handouts, clothing allowance etc and the benefit kids are better dressed than those who parents are out working.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
8	SOCIAL POLICY	Mental health and wellbeing should be given priority as it impacts on most of the other areas outlined above.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	there has been substantial money put into education over the last few years due to Scottish government . free school meals early years feeding and more places. new schools which i have to say is fantastic, but when this was all being implemented other things have been neglected.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	more bins for recycling i know this is because people were contaminating the bins but i don't think its going to make that much of a difference, again another tick box exercise. you did not ask the people of west Lothian if they wanted another bin, if you did i didn't get asked. the majority of gardens are not that big to store 4 bins so what happens they are left outside on the pavement and that causes access issues as well as an eyesore.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
8	OPERATIONAL SERVICES	roads are in a disgraceful state, you can not see cars coming when sitting at a roundabout for the weeds growing so high.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council cut roadside verges once per year and sightlines when required.
8	CORPORATE SERVICES	The scaling system is not the easiest to use and when changing the number it is confusing on the phone.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	EDUCATION	They are all a high priority with some being inter connected. eg 'improving attainments and positive destinations for school children' is dependent upon 'delivering positive outcome and early intervention for early years' which is also interconnected with 'minimising poverty, the cycle of deprivation and promoting equality' and 'improving the employment position in West Lothian'	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	protecting the built and natural environment' benefits the entire community.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	whilst 'improving the quality of life for older people' is dependent upon 'delivering positive outcomes on health' and 'reducing crime and improving community safety'	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	you need to promise delivery on what you can control not what you want too.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	EDUCATION	There is too much focus on education, at the expense of other issues. . Education should be delivered at a national level and not be subject to local politics and influence.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	There is too much focus on health at the expense of other issues. Health care burdens reduce if we provide better opportunities for people to earn money and live in a healthier environment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	they are all important and all link in to each other so we understand there is no "right and wrong" answer but houses over our head and jobs is most important	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Early intervention is important and hopefully this and improving positive attainment along with good access to health and mental well being services could help to naturally improve the rest.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Our older people should always be of high priority.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	improve wages for wlc workers not teaching staff but the staff who are not seen but doing the daily jobs & often short staffed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
8	EDUCATION	stop over spending on school budgets control this spending not left to the head teacher and teachers on how this is spent.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	control spending for the people who need it free meals only should be means tested and not for all	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	where have all the doctors gone cant get to seen one should be face to face and stop using covid as an excuse .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Our young people are a priority and positive destinations are extremely important. However not all of this can be achieved through formal education. There is a huge role for Community inclusion in the form of youth clubs and resources for young people. This provision has been devastated over the years - before the Pandemic - by cuts in services. Resources where children and young people can safely socialise and learn social interaction skills need to be re established as part of improving attainment and positive destinations for children and young people.	4. The council is already doing this.	Education - youth and community activities	Schools support after school clubs and Summer of Play in the community
8	OPERATIONAL SERVICES	Post covid, it is so important to ensure that our green spaces are high quality and well maintained.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There also needs to be access to affordable housing and addressing homelessness with the provision of high quality affordable housing.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Having access to healthcare.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Council actively supports many people who are not willing to support themselves by stepping up and getting jobs, living healthier lifestyles etc; ; Schools do a great job but in many cases are not supported by parents, focus needs to be on holding parents to account	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	The rise in ASD/ADHD referrals need to be addressed. A waiting time of 18 months is not good enough for a CAMHS appointment.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all interlinked so although ranked 1-8 there is none that I feel are any less of a priority.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Surely the priorities should be tackling the housing crisis, but WLC pats itself on the back for providing new street signs.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Managing and supporting absences in this service area also provides additional challenges.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	We have an excessive amount of children who require additional specialist support in education; Places are limited so many remain in mainstream school; Supported by PSW- these staff often subjected to verbal and physical abuse on a daily basis spat/ kicked/ punched etc. We are not meeting the needs of these children. The expectation from parents and WLC that we can is unrealistic. Budget restrictions would not permit fully staffed nurture classes in every school or PSW in every classroom to provide support to all pupils. There will never be enough money available to address all the needs however it needs to better that we have at present	4. The council is already doing this.	Education - ASN	WLC work with pupil/staff ratios to provide support
8	EDUCATION	Early years is more like full time child care; The balance needs to be readdressed parents need to parent and have a role in their child's development. Putting a child into a breakfast club at 8am and the child not being collected till 6pm not sure whose benefit this is for	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Attainment stats are additional pressures on a service that is expected to deliver on multiple levels. There should be more focus on reading writing and maths. Getting the basics right is essential	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	These priorities are no longer fit for purpose and most communities would struggle to understand what they mean. Priorities should be based around West Lothian recovery following the damage that has been done to the local area from the pandemic and Brexit. Focus should be jobs, wages, education, climate change and improving health.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	It is also vital that we minimise poverty as at the moment that is getting worse.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	SOCIAL POLICY	It is very difficult to prioritise these as they are all very important. It's important we look after our young people but we also need to make sure the elderly are looked after.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Access to active travel networks; Ability to get around / access everyday needs / employment opportunities even if you can't drive / can't afford to run a car.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Access to affordable housing;	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	ont really know what positive outcomes and interventions for early years is? Shouldnt this be captured under the school priority?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Protecting built and natural environment - where is Climate Change strategy?	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	FINANCE & PROPERTY	Employment position and poverty etc are linked so why separate, shouldnt this be all as one (if people have good jobs they arent in poverty etc?);	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	SOCIAL POLICY	What influence does West Lothian Council have over outcomes on Health (does this include parks and fitness), what is "Health"?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Caring for our old and vulnerable people would make more sense as it covers all social care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Protecting the built and natural environment is not clear enough. Should be changed to reflect the importance of the response to the climate emergency as this impacts on all areas of the environment including land use, biodiversity etc.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	CORPORATE SERVICES	I think what I'e prioritised needs no explanation,it's there in black and white !	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Young people leaving school or college have no opportunities to learn valuable skills in the working environment at the moment. My son has gone through school and college and is now in a position where he wants to work and have something meaningful to do with his days but he needs support while he learns and gains the confidence.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	There Is no priority given here for disabled adults looking for employment or support?	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	There needs to be an element to improve public safety, school crossings, underpass lighting, footpath lighting. The roads in the county need massive improvement too many potholes and the A71 needs a massive upgrade.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road and Street Lighting Maintenance is carried out annually within the available resources. School Crossing Patrols are managed by Facilities Management
8	OPERATIONAL SERVICES	More needs to be done regarding dog fouling & constantly overflowing bins. West Lothian household bins are too small & need to be changed back to bigger sizes.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns. There will also be targeted campaigns on dog fouling. There is no evidence to suggest that the smaller bins have contributed to increase in littering and/or fly-tipping.
8	CORPORATE SERVICES	THEY ARE ALL GOOD POINTS	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Brilliant this scale doesn't work	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Providing sufficient places within special education for those who would benefit, rather than placing these pupils within mainstream education where they barely survive rather than thrive.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Reduce class sizes and invest in more PSWs to help raise attainment.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Stop moving HTs unnecessarily around schools, to allow consistency and reduce disruption for staff, pupils and parents. Do not promote people within schools who have a history of poor communication/people skills or grievances against them. 1Do not move people like this to other establishments to 'hide' the problem, it doesn't go away, it just moves with them.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Teach teenagers/ new parents about the importance of positive attachment with their babies. Educate society about ACEs and the impact they have on physical health and well being. Support families who need help with children who are not coping with ACEs.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Ignore the numbers I chose above! These should all be number 1!!!! You can't have one without the other. Keep people safe you have children at school, children at school grow to be employed, these people then go on to be old.... they should all be number 1.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The priorities are always going to be skewed by personal interest. For example, as I have no children I personally have no great interest in schools etc but realise that these will be top priority for some people. It is therefore almost impossible to rank the priorities in a linear fashion.	9. The respondent made a comment on the survey question	Corporate - council priorities	The Council proposes to use the responses to the consultation to support the review of priorities and commitments.
8	EDUCATION	needs to more support for families with children with additional needs and better early intervention	1. The respondent advised that they agree with the proposal.	Education - ASN	Education and Social Policy are working together to provide family support
8	EDUCATION	We need to have things to do for our teenagers. They hang about parks and shops causing problems	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I shouldn't have to prioritise any of the above. They should all be of equal footing.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I can't see where West Lothian Council has minimised poverty.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Improving community safety. Spending thousands of pounds reducing the speed limit in towns was a complete waste of money. Money that could have been spent on education.	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. The council and Community safety partners have developed a Community Safety Plan for West Lothian which focuses on and gives priority to public and community safety
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need the natural environment for peoples mental and physical health (building houses on green belt land is not protecting the natural environment).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Followed by protecting the natural environment. It seems that houses are springing up all over West Lothian on green belt land to accommodate people wanting to move out from Edinburgh. West Lothian is turning into the Scottish equivalent of Kent whereby Londoners were selling their house , at massively inflated prices , and moving to cheaper new build houses in Kent and banking the profits.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Improving the quality of life for older people. As a pensioner my quality of life has not been improved by West Lothian Council.(good sound bite though). Delivering positive outcomes on health. By doing what precisely ?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	My family are no longer in education, my priority is older people and health care.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is nothing about affordable housing.	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	we really need a new health center to accommodate the growing population, also think its time that we should be able to call and get an appointment.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Positive destinations for young people needs to include better provision of education and training. Huge reduction in options available at West Lothian college needs to be addressed	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	It would be good to stick to these	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Many schools force children into destinations to complete their quota - it is not always the best destination for the your person. Make positive destinations focussed on the young person not the school performance statistics	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	I have not seen an improvement in crime and safety - in fact I would not walk in Livingston after dark.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Do not use all green spaces for housing. We need green spaces to be just that.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	The population has more older people, they deserve a good quality of life during their retirement.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They reflect my personal circumstances.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Transport should be included	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	CORPORATE SERVICES	Can't change the numbers of them it won't let me put them in my priority	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	These are all very generalised statements. It would useful to see more information as to what is being done.; Nothing about public transport, roads etc If one cannot travel easily efficiently and conveniently between towns then each locality essentially needs everything which is impractical. Transport between Linlithgow and southern parts of district not great	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	without helping those who are in a crisis and doing all we can to support them over a longer period of time, we will continue to keep recycling the same problems	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Sadly all of the above are needed and are all very important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I have not ranked the priorities above because old people are equally as important as young people, and deprivation and bad health come hand in hand	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Nothing here for older children. It covers older adults and early years, health for all and education for school children. But social life for teenagers and older children where is it? Education and health yes is important.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Community Learning will review this area

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	Poverty will always be around, employment will go up and down. If people really want work they can find it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing crime is very important as many teenagers can get caught up in it.	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	children should come first for a better future. Older people also deserve better outcomes in life.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Although I have had to number them above in order of importance I feel they are all equally as important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	POVERTY AFFECTS ALL. THE HOUSEHOLD AND THE LOCAL ECONOMY AND EMPLOYMENT OPPORTUNITIES. IF THIS DOESNT TAKE PRIORITY THEN THERE IS NO POSITIVE DESTINATION FOR SCHOOL CHILDREN	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think you need to make connectivity (physical and digital) a priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	The number one priority for every government body whenever it considers spending public funds procuring goods and services should be the climate impact that such activity generates. Without the strongest lead of authorities how can we expect to change public habits that are leading to climate disaster for us ALL.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	EDUCATION	There is no mention above about our other young people, teenagers also need a voice and supports. Its fair enough money getting pumped into early years etc but it needs to be fair	4. The council is already doing this.	Education - early years	Priority for other life stages is addressed through other council priorities
8	FINANCE & PROPERTY	until we support the most vulnerable and reduce poverty and equality the other priorities will not improve	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	SOCIAL POLICY	Improving the quality of life for not just older people but people with a disability	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	This section wouldn't let me select anything but they are all 1s	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Add in the provision of affordable social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	needs more support on family especially for those are vulnerable and having issues.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Main over all priority needs to be Climate Change as this will affect all aspects of life.; ; Difficult to rank as all are inter-related and it is somewhat invidious to ask people to do so. For example, having a good environment may seem to many as low priority but by people exercising in a pleasant environment can help prevent ill health, improve quality of life for older people and can be part of providing good experiences in early years.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Outrageous money spent on Education budget for taxis	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Taxis are only used where there is no alternative and a taxi is the most cost effective option to support learning.
8	EDUCATION	Goal of improving attainment in schools is well conceived but too narrow- driving a statistics based approach to education which hampers the goal of educating and nurturing the whole child, demoralises both pupils and staff, directly conflicts with covid 19 recovery priorities to support young people's mental health following disruption to education, and fosters a results only based ethos which is untenable.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Health and wellbeing is a priority in all schools
8	EDUCATION	It's difficult as all are important and many impact on the others. Early intervention and raising attainment will impact positively on breaking the poverty cycle etc.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All good	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Reducing criminal is the most important thing to me specially drugs that can provide better community and helps with improving the community	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I am keen for attainment to improve but I think that we need to look at this wrapped up with equity and removing barriers to education that are put there due to poverty and deprivation.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Bring more police back. Walking the streets,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Natural environment protects its self the ongoing issues is crime which stems from ongoing poverty and energy crisis which is leaving family's not being able to heat their home or feed their children maybe put money in to the cost of living or help those most affected by the rising gas and electricity prices	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Until the council and Scottish Goverment stops kidding themselves on and start being honest about attainment results in education then the priorities for education can never be delivered. They also need to prioritise honesty and integrity at the top which would mean a cull of a lot of people in Education Services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	The inability to deliver on priorities is the issue. Having the perfect list is great, but if you are not able to deliver results then it doesn't make a difference.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Housing should also be a priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Improving the public transport infrastructure and reducing the reliance on cars should also be included as a priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	EDUCATION	Need to be more awareness and help / availability for kids with additional needs ,	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Children need a lot more opportunities than there is right from the early years so they can achieve their best potential.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	Ongoing improvement activities across all sectors will continue to deliver enhanced opportunities
8	SOCIAL POLICY	Healthcare in some aspects is a mess and needs really looked at and sorted. I can't believe you can't get dental care for 2 months at a time.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Older people need more care given to them especially in their senior years when people tend to forget about them.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Number 1 for all questions as they ain't coming out.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	For me safety comes first.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Where there are good job opportunities, and quality of life.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	We want to live there where people are safe and the nature is well looked after.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	EDUCATION	Children are the forgotten victims of covid, mental health has sky rocketed, school attendance plummeted and nobody is doing anything to support children and families.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Health and wellbeing support was offered to children and families during the pandemic and health and wellbeing remains a priority in all schools.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Waiting times for the NHS are long. This needs to be addressed. The population in West Lothian is ever increasing. St Johns hospital should be fully utilised and have permanent consultants and specialists.; The people of West Lothian should not need to travel to other hospitals out with.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Where is housing.? Is this a joke?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Education and health whilst maintaining and improving equality for all should be the priorities.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Would like to see disabled facilities a priority and more disabled housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All the above should be given equal priority	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Notice housing gets no mention even though there are around 10000 on the waiting list!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Schools must have a working kitchen - Eastertoun Primary	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Health is NHS responsibility, social as a whole needs an overhaul	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Unsure what number 8 means - needs further clarification. Does this mean protecting green areas and wildlife where communities continue to use these spaces? If so I agree and needs to moved up the priority list to 6. If it means protecting the environment where the public cannot access these spaces then no I don't agree with it.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All equally should have the same priority	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Kids always cone first, reduce crime to make it safe for all	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Kids always cone first, reduce crime to make it safe for all	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I feel the above priorities have changed and aren't necessarily relevant to today's post covid reality.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All of the above is futile if we do not learn to live sustainably and protect our planet. Reduction in greenhouse gases through things like renewable energies and carbon neutral transport and travel must be at the forefront of WLC's priorities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Dont forget the Roads tho!!! We need to invest in our roads - patching potholes isnt enough anymore!!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Can't put I to priority. Wouldn't let me pick number.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Housing should be top priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	All of these things are important but we must do better on the things that have been lower priority in the last cycle.; ; For the poverty and health matters there can be more effective work with the voluntary sector, allowing the Council to work on things only it can do like built and natural environment.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Poverty should be a top priority!	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	EDUCATION	I would like to see after school study clubs at some of our High Schools to help those studying at National/Higher/Advance Higher level. Some High Schools do not appear to have a careers guidance counsellor and there should be one going to all high schools in West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	We need to make sure everyone has mental support and that children are supported from a young age to be good people	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The previous question is now working well as I could not set the priorities in the order which I wanted. This is something what needs to be improved if tiu would like to know community opinion	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I was unable to change their ranking	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Please consider vulnerable groups- learning disabilities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Getting it right for our children of the future	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Sorry but it would not let me change the scores about for some reason.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	If you want to improve outcomes for children you need to have the correct agencies involved and funding to support	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All of the above are connected, difficult to prioritise	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I feel schooling should be prioritised	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Greater focus on supporting families in the early years of a child's life. If more is able to be provided in terms of support at this stage, we may be able to avoid schools having to put this input in place when, at times, this is often too late.	4. The council is already doing this.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	App chose above.; Employment a must. Otherwise poverty and hoplessness grows. So will depression and crime	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Early years has to become a priority to get it right for every child but also bridge the gap between early years and school. The children should be at the heart of our education system but more and more we hear raising attainment due to curriculum for excellence being too wide and vague that children and priorities are being kissed and missed.	1. The respondent advised that they agree with the proposal.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I doubt you'll ever improve poverty & unemployment, some people just refuse to work	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all key priorities - not sure of the need to split out early years and older people - can't it just be improving and delivering positive outcomes for people.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	The schools desperately need to focus on attainment, improvement and deal with bullying.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	No community should allow poverty especially in a Western society and we have it in our gift to help.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	CORPORATE SERVICES	Choice of numbers not working. Just defaulting to progressive numbering.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Positive destinations for school children as long as that includes all children not just typical children. Kids with additional support needs have value and lots to give but are not prioritised. Too much focus on exams.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Traffic, public transport and roads should be a high priority	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Attainment is a terrible measure of a pupils success and I wish you would all stop obsessing over it. Wlc have a bad reputation amongst teachers from other LAs over this focus. It's time to ignore league tables and actually listen to teachers. They know best, not education officers, not digilearn, not the heads of service, teachers.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	How can you compare apples and pears? Its a ridiculous excersize	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Public transport should be a commitment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	CORPORATE SERVICES	Unable to sort above no option is being allowed. Poor survey	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Protecting the natural environment is a must.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Far too many countryside being wrecked just to make as much money as possible, when towns don't have the appropriate level of resources etc to cope with these new homes. Towns just growing and growing, losing the community spirit	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Improving things should not be at the detriment of others	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I think the top 3 are most important and over time investment in these will improve quality of life, health and crime rates and community safety.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	ensuring our kids have the best education to secure those jobs and make the area more prosperous.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Employment improvements should be attracting high skill well paid jobs	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The above rating are not what I have given when I clicked on the question the numbers automatically came up and cannot be changed.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Stop 50 week nurseries. Move back to inline with school holidays. Utilise other facilities for childcare over holidays eg. Partnership nurseries, bring back wraparound.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Development of businesses that are independent of conglomerates and chains	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Achieving the first two outcomes regarding approving attainment and early interventions in early years cannot be achieved with continued budget cuts in schools, removing teachers from nurseries at a time when early years education is in a critical state	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - early years	The removal of teachers from ELCs happened a number of years ago and the sector performs very highly
8	SOCIAL POLICY	not providing enough early intervention and support to families.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Must tackle youth crime. This ruins young lives.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	All of the above are vitally important and are interlinked. All should be given the correct level of attention.; Having budget cuts is an absolute disgrace when £20m+ is being set aside for independence. Quite frankly embarrassing stuff from the Scottish Government.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	I believe all of the above should b main priorities and also more social housing	1. The respondent advised that they agree with the proposal.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You can provide all the employment opportunities you want but those who don't want to work and live on benefits will always do so !; ; Environment as soon as it's necessary it's taken away for houses or council buildings; ; Health not enough support for growing population in the area; ; Schools not enough to accommodate for rising number of children in the area; ; Parks need to force new build estates to stick to their plans and put in provisions for their areas and not build one crappy park in heartlands after 8 years !	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Priorities 1 - 4 are aligned to the overall themes of the comments I have made earlier in the survey.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	What a load of gobbledegook	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Could not do the above appropriately! The above does not represent my thoughts	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think that they are all as important as the other.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Think about kids with additional support needs when considering outcomes for children. Too many kids are not getting the support they need. Put funding into building and creating specialist provisions rather than fighting parents and pushing kids into mainstream without the proper support.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Stop focusing on traffic and drugs and focus on the murders, rapes, attacks and abuse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Minimising poverty, the cycle of deprivation and promoting equality. See earlier comment on Orange Walks. I'd be fascinated to hear the rationale for explaining how they promote equality.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Improving transport links eg Winchburgh bus services very poor at present	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	EDUCATION	The kids at a younger age should be getting more about practical things & things that matter as well as education, our kids don't n get enough education on every day living factors that parents do not teach them and therefore have issues later on in life due ti this.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Elderly is important as they should not be forgotten about as much as I feel they are, helpful volunteers to step in m. Health is a important for me as I have health issues myself.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	cut the red tape in organising events	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Bring society together; Sense of community spirit; More Events to bring communities together / make use of the green space/ empower the locals /	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Too much money is spent on families giving them free meals and I see them chucked away on a Friday on the walk home. They also got free meals over out of school time which made no sense. Try putting the parents into work so they can pay for their own kids meals instead of the council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	It is very difficult to rank these priorities, they are definitely all important, I wouldn't want to see any drop off the list	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Missing good transport connection and reliability	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	CORPORATE SERVICES	Hard to rank as they are all priorities	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	It's should be to improve the quality of life for all not just the elderly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Child is in 5th year at school and has had little support to look at move on options if leaving school.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Support to progress to a positive destination is available in all schools.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Bring on the electric scooter age	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Again, words are cheap as are priorities and policies. It's the implementation that often falls apart within local government and councils. 1. Schools have limited resource to support youngsters experiencing difficulties such as anxiety and autism. 2. While item 1 is true, government continue to pile kids with challenging behaviours and disability into school while providing very little extra resource.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Doctor and dentist surgeries are still social distancing where nowhere else is. Make up your mind government and council need to push them on this. We should be back to precoid days or the government need to reintroduce some covid rules. I could go on and on but to reiterate, it isn't the governance and policies that you come up with its the poor implementation and possibly narrowed approach to what you implement.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I feel primary education has deteriorated over the last 5/6 years. Kids are leaving school unable to read and write and do numeracy. I have personal experience of this and have had to intervene, but not all parents will or be able to do so. Education is extremely important and can really help influence a child's future.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Children should always come first	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	If you improve, in particular, the top two/three priorities it will impact on the rest	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Housing should be a priority	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	These questions also annoy me. They're all very important. And there's enough money going around to adequately fund all of this better. Let's stop nit picking about how we're going to spend the trickle of funds we receive from government. Why do we have to choose? Our councillors, or anyone, need to be demanding a better deal from government for us. There are obscene amounts of money sloshing around big business, ask me where I'd like to see you get the money from, rather than asking to pick a favourite cause to spend it on. That's a questionnaire I'd like to see the results of.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	We have the invest in our children as they are our future.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Inconsistent education provision, elongated holidays.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	The number of teaching days is set by law.
8	EDUCATION	Education services need to improve. My daughter's learning difficulties were only picked up at high school despite lots of queries from me during primary school. Then Covid held up a school assessment. The results were unusual but I was told there was no chance educational psychology would look at it due to waiting lists so I've had to pay for a private assessment. It's not good enough. Two years it has taken to get this far since the high school first indicated they thought there was a problem and she is now starting 3rd year. So many missed opportunities to support her.	1. The respondent advised that they agree with the proposal.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Always support for the most deprived but the middle ground need support too!!!	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
8	CORPORATE SERVICES	Numbers above not changing. There must be a digital fault.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Education is a massive service that should get as much support as possible.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	However I would place housing on and cost of living crisis and linking that in with poverty. Building more council homes should be a massive priority to help the most vulnerable move into more affordable housing and thus help them with cost of living.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	People need to feel a sense of pride on where they live	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Very important to community the good improvement the facilities positive way	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activates in local areas.
8	EDUCATION	More health awareness for kids. Smoking, drinking, drugs underage sex... they need somewhere safe and free to hang out in the evenings to stop them wandering the streets at night. Their own parents are either in the pub or dont care that their kids are out late at night. A new kind of youth club/cafe? Diner? Supervised to stop bullying and drugs etc being sold there? Showing films/TV or video games etc?	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	To be social just all of the above are of equal importance	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	crime prevention.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Again, if these are met then excellent.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Re above: an almost impossible task. They are all extremely important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The order was fixed and I couldn't change these!!!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I feel there is a gap in providing extracurricular activities for children and young adults. Not everyone likes or enjoys sports, we need more access to arts and other fun and engaging activities for our young people.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Children with additional support needs leaving school are being let down by inadequate transition processes and available options. The young persons guarantee options have taken far too long to be put into place and there are still no options for young adults with learning disabilities or severe autism.	4. The council is already doing this.	Education - ASN	CLD working as part of Adult Learning to support this provision
8	EDUCATION	Positive destinations for children sounds great but is actually schools trying to improve their statistics and their position on the league tables. Schools force young people in to a "positive" destination, they do not think through what the young person actually needs, wants and can achieve. I know many children that have been coerced by a school to take up a college place - that is not always a positive outcome for the child but it is a positive destination for the school. Educators need to be realistic. It is ok for young people to fail exams - it really is - it teaches them life lessons, however this does not look good on a league table and the young people are pulled from the course without being given positive encouragement to "try their best". failure is a part of life and should be taught at school too.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Safety on our streets is vital - many times in Livingston I have witnessed ASB - I would not feel safe their after dark	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Green spaces are vital for all residents of West Lothian - their management and retention needs to be a priority	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Can't change the priorities	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Children are the future thus improving on our already failing education has to be paramount.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community activities are important	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	We are missing an opportunity to not use evenings for engaging with the people of West Lothian We could be offering classes, childcare, transport, and enhancing and developing skills in many areas using the resources within existing buildings and outdoor spaces. Could be part of a child's care plan? A foster carers training? An elderly persons plan? A disabled persons plan? On so on.....	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I ALSO HAVE A TEENAGER AND THERE SEEMS LITTLE TO DO FOR THEM THESE DAYS, THEY NEED MORE SUITABLE ACTIVITIES TO KEEP THEM BUSY AND HAPPY	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think they are all equally important as is housing.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	A lot of these are linked and improvements in one area should result in better outcomes e.g. positive destinations for school children/minimising poverty and deprivation/improving employment position/reducing crime. There is no mention of tackling drugs, although again I see this as linked to the above and not a stand alone issue	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All of these are priorities, none are more or less important than the others	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	School education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	cost of living. gas electric raising	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	SOCIAL POLICY	We need to make health a focus in our county - it's the foundation for so much	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I do not agree with the constant extension of nursery hours - I think families should be encouraged to enjoy their children's younger years - I think family life suffers for the constant underlying pressure for parents to work full time and delegate their parental responsibilities to daycare.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	These priorities are all important. It's very difficult to place any in an order or priority, given how very important they all are.;	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	The Council really needs to add in the situation with their roads though.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
8	CORPORATE SERVICES	This is a very low-brow way to set priorities. All of these things are important in different ways. You need to do all of them, not one at the expense of another.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The priority changer doesn't work, so you've failed already.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	We need a high school	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Need to look at staffing within schools - is there enough to support priorities? How is supply list managed? Currently the burden of covering absence is on current staff which is detrimental to staff mental health and outcomes for pupils. Do schools have the budget to recruit enough staff including administrative roles? Do school have enough budget to support IT provision within schools? Are some schools disadvantaged because if lack of PEF money? Is there enough IT equipment to support development of digital skills compared to other councils?	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Budget is supplied to all schools on the basis of the scheme of devolved school management and the Council's budget setting decisions which balance allocations to all council services.
8	CORPORATE SERVICES	Won't allow me to change the priorities	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	its down to the person to educate and feed there family, not the council	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The priorities pretty much cover anything the council could/should do. As such, I'm not sure how they function well as telling public what the council's priorities are. There more a slightly more detailed level of commitment statements. They would have to be prioritised numerically themselves and published as such to function as identifiable priorities. The priorities do function well to group underlying projects and objectives etc.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I would suggest there should be a mention of mental and physical health in the priorities rather than just general 'health'. I would also suggest that something should be added around the need for better investment in tech and infrastructure to support communities to modernise and access new technologies in an equal and fair manor. I would also suggest that more should be made of the need to reduce inequalities across West Lothian as so many of the problems faced by communities are created and fuelled by inequality.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Nothing on the list for young people or teenagers - why?? Council is failing them!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	A great deal needs to be done to address the litter/ fly tipping situation in Livingston. Schools have started to take a bit of responsibility but they need to be more involved as the mess around them is ridiculous. Also, I would have thought it was part of the janitors job to clear litter around their own premises, this is not being done in most establishments. Riverside Primary and Beatlie in Craigshill being 2 examples.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Janitors are responsible to manage litter within the curtilage of the school grounds. Outside the school grounds it is the responsibility of street cleaning.
8	SOCIAL POLICY	young children have families to support them but older people often have no family	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	None of the rest matter to me	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	This list should also include Mental Health and Wellbeing especially for young people - delivering better outcomes on health is not enough	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Consider all of the above to be 1/2 couldn't change the number of each statement.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	EDUCATION	Positive destinations' is well used by head teachers. What the children actually need is a better education. The phrase is a cop out as it really means they don't immediately become unemployed on leaving school. Education in Scotland is below standard compared to the rest of the UK. There is a reason the exam grades need to be a grade higher for entry to uni if using a Scottish exam - you can only learn so much in one year, so you've not really learned much at all	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I would hope by concentrating on things like attainment and protecting the natural environment as a consequence poverty will be reduced.; ; I largely see the top 4 items as affecting items with the bottom four items being effects.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	More needs to be done on the environment and tackling climate change, othwrwise there will be little need for all of the others!! Investment in this area would help boost several of the other outcomes, like providing jobs, improving health, positive destinations etc.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Childrens education should be top as they are the future	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	healthcare should be top as they are the future	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	nothing regarding public transport	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	SOCIAL POLICY	Given that the population of West Lothian continues to grow, there is also an abundance of older people that will require social care.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	minimizing poverty has a direct impact on the early years of children which in turn enables them to be able to take advantage of positive destinations for children	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improving employment	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	shouldn't need to prioritise - all are equally important for different reasons and should have the same commitments from Council	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	My list would be other, but, you've got only these choices and leave no room for my opinion ;).	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Each one is important as the other. I haven't really been affected by crime as much as the rest so think that there is already a good job being done.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think improving health comes before employment as if you do not have health, employment becomes difficult to sustain	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	I feel the young people in West Lothian who suffer with disabilities etc.. & complex health conditions are all too often left behind, parked on benefits, I wish this was also seen as an important issue in West Lothian to support them onto positive destinations.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	affordability reduces crime and increases health and positivity automatically.	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Safety	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	How will these aims be achieved? What's the plan of action?	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	all are as important as each other - it should be a holistic approach	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I totally agree delivering positive outcomes for intervention in the early years.I believe the council got it wrong closing the family centres. I observe in my current role where families are struggling feel isolated etc. There are areas in my work such as parenting work family centres were essential to carry out this work and better than in a social work centre	1. The respondent advised that they agree with the proposal.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Giving children the beat start to life.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Whitburn is a vast growing town with a large elderly population. I believe there could be improvement for the quality of life for that section of the public.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Very difficult to put in order as they are all important but feel we have to look to the populations health and well being with positive interventions for families living in poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Early years are not the only section of the population whose needs are important. West Lothian has a big percentage of older people who deserve some benefits to having lived in the area all their life.	4. The council is already doing this.	Education - early years	Priority for other life stages is addressed through other council priorities
8	SOCIAL POLICY	There is no importance placed on improving facilities and quality of life for disabled young people. There is a distinct lack of this in West Lothian as a whole.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	by focusing on a smaller core priority group other areas will naturally benefit. Maintaining the built environment, reducing fuel poverty and other sources of deprivation leads to reduced crime and better health. Reducing crime and focusing on elderly does not necessarily work at reducing poverty and increasing education prospects	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	Meaningful progress on combatting climate change has to be a key priority this decade to give young people hope and to tackle the problem before it's too late.;	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	OPERATIONAL SERVICES	The natural biodiversity crisis also needs to be supported to survive heatwaves and fire risk and protect against pathogens like Ash Dieback fungus which is decimating ash trees and the fauna and flora they support. See WLC web-page & Tree Council for info.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	SOCIAL POLICY	Access to services for vulnerable people needs to be easier, ; i.e more face to face assessments/support, ; counselling and therapeutic services for both children and adults	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Very difficult to rate because each has an equal priority and value	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Given the limited resources and reduction in government funding, I think there is scope to reduce the number of priorities and to focus on those most relevant to the council. I would suggest removing the priorities on 'delivering positive outcomes for health' and 'reducing crime and improving community safety'. I would also suggest the priorities are simplified if possible, for example: 'Tackling poverty', 'Improving the environment'.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Youth development - clubs / associations	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Bullying in the work place is awful in wl it needs to be fixed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council recognises the positive difference our employees make to the everyday lives of West Lothian citizens. The council also accepts its responsibility for ensuring the health, safety and welfare of employees whilst at work.
8	EDUCATION	also education system is dated and could we spend Money on training staff on asd	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	cancel 20 mph signs all over the place and bins!???!! We don't need anymore god dam buckets!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
8	SOCIAL POLICY	More help for the disabled mentally as well as physical	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Use spend public money like anything. The Christmas tree in Whitburn was only taken down in June its a disgrace....	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads, street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Not sure what role the council plays in reducing crime related services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - crime and ASB	The Police are responsible for crime but the council assists people in West Lothian in dealing with estate issues before they become crimes to support community safety
8	SOCIAL POLICY	Not sure what role the council plays in reducing health related services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I think 8 priorities is too many to focus on effectively. I think some of them are too vague. I would like to see examples of what successful attainment would look like.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improved employment will lead to reduced poverty, better outcomes, better attainment, better health and social aspects, and better quality of life for all. This will in turn reduce crime and negative community spirit.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Would be good if it worked	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	It is very difficult to say one is more important than others. I think housing should be included.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Improving public transport routes, fares & connections to cities should be a priority as it'll help the environment.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	It was hard for me to prioritize as they are all so important!	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing crime is largely achieved in the long term by addressing poverty	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Education and creating a system of merit must always be the main priority so young people from disadvantaged backgrounds have equality of opportunity if not outcome.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Enforcing the law must be the next priority, low-level threats of violence and criminal behavior need to be followed up, not the severity of punishment but consistency, this includes in our schools and in relation to young people.	1. The respondent advised that they agree with the proposal.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	The local environment is becoming increasingly untidy with no basic maintenance and litter a common occurrence, this creates an atmosphere where crime and community disengagement are more likely.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
8	HOUSING, CUSTOMER & BUILDING SERVICES	I would amend 'protect the built and natural environment' to 'protect our cultural heritage, and the built and natural environment'.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	No doubt the eight priorities are all important but they are very general and what one would expect to be the responsibilities of a local authority.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Again just jumbled words, can you define a 'positive outcome'; ; Please try to make real differences in people's lives Get staff to work hours that reflect the Ned so fo people rather than their own needs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	Keep public places open and clean.	4. The council is already doing this.	Operational services - litter and street cleansing	Frequencies are determined by codes of practice which prioritises areas of high footfall over those with less footfall.
8	FINANCE & PROPERTY	The older generation who have worked all their life are all too often forgotten and what they have paid into NI and taxes is not enough, the young are better catered for. There are far too many examples of families who are better off not working and would appear better off than people like myself who have worked all my life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Benefits are determined by Scottish and UK Governments.
8	CORPORATE SERVICES	It's not letting me change these	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	I believe keeping our community clean and safe is a priority	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Don't think we should have to choose between children & elderly. Everyone should be treated as equals; The best care should be provided for all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	What about housing for people like me with medical points so I can take a shower and leave the house every day? All I see are drugged up people getting homes in my street, surely they could go to a hotel and I could be able to take a shower in my own home	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I'm very surprised these are the priorities, I do not see much progress in these areas.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	It's very difficult to choose 1-8 and all are important as each other	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	More need to be done to help mainstream older children particularly in secondary school with assisted needs . Cope better and achieve a better academic life	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	crime and public safety should be the responsibility of the police.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	I think the council should improve education,	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I also believe central government should take more responsibility for jobs / employment. Noting that the above covers, young, old, those under social care / subsistence but not the actual tax paying population!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	I think the council should improvethe surroundings.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
8	SOCIAL POLICY	I think the council should improve health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	1. Was all about school children. While very important not everyone has children or their children are grown up so i dont think it should be number 1.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	Minimising poverty, the cycle of deprivation and promoting equality is very important	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	FINANCE & PROPERTY	I think enough money has been thrown into Education over the years and the reductions seem to more around the environment therefore a steady fast with Education on this round would be appreciated with more focus on grass cutting, roads, open spaces, public transport and health	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Climate change has to be taken seriously as it impacts us all	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	CORPORATE SERVICES	It's very difficult to put these in priority order as they are all a priority.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Your numbering system doesn't work. I clicked 1 for the first and it won't let me change any of the others. Please don't use my responses to this question.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Climate crisis is not getting the attention it deserves because of the political turmoil from Westminster, Brexit and Covid always taking the headlines. We need to accelerate and support removal of gas boilers etc and replace with solar/wind power. More electric vehicle charging hubs are required as well to get petrol/diesel vehicles off the roads.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	In the coming months the worry of bills and petrol is going to come to a crisis point. People generally are struggling. Someone needs to fight for some form of cap for all, before the poor can't work or eat.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	If there is a desire to improve attainment, empower schools to make decisions with greater autonomy and move away from the 'box ticking' approach that you make them do (which goes against Scottish Government advice).	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Housing is probably the most important factor related to the above	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Mental Health is at an all time low and the lack of support services and venues is scary. Too many life's are being lost to suicide in West Lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	FINANCIAL CURCUMSTANCE HAVE CHANGED AND PRIORITIES CHANGE WITH THIS. IF THERE IS NO EMPLOYMENT ON OFFER THERE IS NO FUTURE PROSPECTS FOR THE SCHOOL CHILDREN WE ARE EDUCATING. THE MONEY THEN SPEND ON SCHOOLING WILL MOVE ELSEWHERE AS SCHOOL LEAVERS MIGRATE TO OTHER AREAS FOR EMPLOYMENT OPPORTUNITIES.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Too difficult to prioritise.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	It is difficult putting these in order as some will directly affect others for example if there are better paid jobs in WL then this will improve the poverty cycle.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Education are the keys to helping communities to deal with poverty in the longer term but in the short term it is vital to assist people with poverty measures, particularly at the current time. All other things will hopefully flow from tackling education and employment.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment are the keys to helping communities to deal with poverty in the longer term but in the short term it is vital to assist people with poverty measures, particularly at the current time. All other things will hopefully flow from tackling education and employment.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Some are equally as important as others but they needed a number 1-8.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Social services help for older people is terrible with the council often asking the client for a contribution towards any rehab. This is terrible and gives the signal that older people aren't worth spending money on. There are no other facilities other than the Ability Centre for people with brain injuries and this is age limited. People are only offered facilities that cater for dementia sufferers which is detrimental for someone recovering from a stroke . People need to be offered free rehabilitation to give them chance to live their best life.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Please, improve transport!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
8	EDUCATION	STOP giving school children lunches you would even eat yourself and forcing the to eat vegetarian meals when they are NOT vegetarian. Who even eats fishless fingers!	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Shame I can't get these numbers to change around	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I was not able to change the priorities! I selected for the first one and it prefilled the rest....which indont agree with.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are all important areas and it's difficult to rank them in any order, however there's clear links over time to alleviating poverty, education and improving outcomes and crime. However many of the root issues are cultural/societal and not purely down to areas the council can tackle. That said, we must be there for those with the least in terms of hope, finance and wellbeing. These must be crucial areas of focus.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think many of the above options are equally inportant and it's impossible to prioritise.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	If, by "improving attainment", you mean continuing to insist on schools being forced to work harder to rise up 'league tables' then you clearly do not understand what is happening in schools nor do you care very much about the reality, as opposed to the appearances, of school education. What is the absence rate for teachers? How much is this costing WLC?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	In a perfect world all of the above would receive equal priority and in some ways it is pointless to improve attainment for young people if there is no environment for them to inherit	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	It wouldn't let me change these but actually doesn't matter what iml fill in here as data is fudged to make the council look good.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	If you ensure that all children have access to appropriate education then a lot of the other problems will take care of themselves	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All these priorities are very important, it's extremely difficult to label them 1 to 8	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	SOCIAL POLICY	From my position I do not see any improvements in any of the above..To be fair I am no longer involved in using many services but I dread the day that I might need health and social services as I get older. My 8year contact with the NHS and local GP has been woefully inadequate but that is for me to take up with Primary Care Board and the NHS and has dramatically affected my mental health and ability to endure eight years of chronic pain then to be told that "oh you will need a full hip operation". On that basis I see absolutely no benefits for me in relation to 'Improving the quality of life for older people' / 'Delivering positive outcomes on health'..In what way does this council actually fulfil those particuar committments and deliver positive outcomes on health' / or 'improve the quality of life for me as an older person'..? I would be extremely interested in a response to that question..	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	A lot of these priorities come hand in hand.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Unless the schools get the support staff they need to actually make a difference to a childs education, attainment is just a number. I know kids that spend hours on their phones in class because of learning barriers and the schools just can't cope. They have not been coping for years and 'attainment' is reduced to just the number of kids attending school.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	All schools receive an allocation for pupil support workers and other support staff.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Make my home safe again	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Can't make the rankings change!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	low crime/ antisocial behaviour	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Missing providing affordable housing	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Yes I agree with the priorities you need to tackle	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Too much focus on attainment in schools and not enough on skills development. Too competitive in schools with regards grades/measuring attainment and not in enough on the quality of learning; not enough focus on wellbeing in schools. I work in a school where the Home Economics kitchens are ancient and crawling with bugs but not replaced	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I think poverty drives a vicious circle for all the others, if you get that right alot of the other priorities will more easily fall into place	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	CORPORATE SERVICES	Priorities need to be sustainable - helping us to save the planet.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All important in achieving positive outcomes for the community.; ;	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	We need more Police & a better Neighbour Hood Watch Scheme so Family don't live in fear or have Property damaged because Drug Dealers think they rule the Area & can Bully anyone they want. Normal Adults don't allow their Kids to take Drugs with them or Smoke Cannabis. Carers should be Drug tested weekly when they are Caring for Vulnerable Elderly & Disabled folk in the Community it's absolutely disgusting & completely wrong!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	Traffic! Sorry to be a broken record but I feel more should be done to restrict the use of residential areas as through roads and reduce speeding. I would support greater use of speed cameras or similar to drive revenue to fund improvements to roads	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland and the Road Safety Camera Partnership criteria.
8	OPERATIONAL SERVICES	Open spaces, playgrounds, maintenance of paths, bridges, walkways and playgrounds.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	SOCIAL POLICY	Access to healthcare and mental health wellbeing services, support services.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are some suggestions which have taken me approximately five minutes to consider but I am certain they are only the tip of the iceberg and savings such as these could be redirected towards Health and Social Care which is massively underfunded (cuts to groups-Moderate to Intermediate need), including rehabilitation af addicts. I have started and finished from the same point as the parent of a child who died from the scourge of addiction and who cannot believe that as a community we see more benefit in erecting cycle tracks to tackling this issue. Finally can I ask if there are any West Lothian residents whose lives have not been affected by this problem whether through family issues or disruption to their daily lives ?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Given the ageing population I think more needs to be done about care and services for the elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all equally important and to rate them in order removes the importance of each one of them	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I agreed with this first time around and my view has not changed.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	Reducing the amount of green space in West Lothian has not only a knock on affect for wildlife, but also for humans. Continually building on farmland/green spaces removes water run off areas and increases flooding. Not only that, but the increasing population need space to undertake activities such as walking and other leisure activities. This is also important for mental health issues.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	EDUCATION	these are my priorities, i have no school age children in my family, so i feel it does not apply to me	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I can't even fill this in. I meet students from West Lothian regularly. Often they can't even tell the time. We are failing them miserably. Those from professional households in the comprehensive system will be fine. Those who aren't are running the gauntlet, unlikely to be successful.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	All West Lothian Schools focus on excellence and equity in education and on closing the socio-economic attainment gap.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	N/A	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think all of the above statements are equally as important as each other and all of them should be a priority for the council going forward.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	The above question did not allow me to rate in my order	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Should continue as not all areas have been achieved.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	SOCIAL POLICY	More resources need to be made available for children & their families/carers	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	I think health improvements, social care, inequalities and poverty the basic needs for survival are essential.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All the priorities need addressing with equal needs	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	try CONNECTING your long-term funding to the local voluntary organisations and EMPOWERING them to continue to DELIVER the great work they did during the pandemic, instead of arbitrarily inventing new Council services which overlap or duplicate the existing services.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	A priority should be..updating residents on actions taken	4. The council is already doing this.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Improving accessibility for all	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	A focus on early intervention/prevention is key to achieving these priorities and making changes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	The priorities should be changed to include effective care not just health. With effective care services and pro-active care services we could avoid hospital care in some cases.	4. The council is already doing this.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	It doesn't feel right to rank these. They are all important and all interconnected and interdependent, each having an impact on others	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	Environment is seen and used by everyone and needs to be realised as a higher priority going forward as it affects everyone on a daily basis. Mentally, physically, visually.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Difficult to prioritise above as all are equally important priorities.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Police being visible on the streets	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	additional Doctors surgery	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing Crime and Improving Community Safety - is/should the council really be the main or lead organisation responsible for this? ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	employment should lead to and assist improvements in other areas such as minimising poverty and increased positive destinations.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Good healthcare	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Should it be health 'and wellbeing'? rather than just health?	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	In our current climate, focusing on minimising poverty in West Lothian is a smart choice. This may then have a knock on effect unto other priorities - for example positive outcomes for early years & reducing crime/community safety.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In our current climate, focusing on improving employment positions in West Lothian is a smart choice. This may then have a knock on effect unto other priorities - for example positive outcomes for early years & reducing crime/community safety.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Sorry, I think the above ranking system is pointless.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	To be honest... These are all and should be top priority	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	I've worked in education for over 40 years therefore I know that early years and improving attainment are already in a good place, therefore I have ranked them lower in the priorities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	I believe that opportunities to improve health and mental health can have an impact on all other aspects of quality of life so will in turn help with the other priorities in the list.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I believe that in order to achieve these statements a number of local organisations can play a vital role in the success of the outcomes	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	People living with health conditions are a strain on local and health services - addressing the issues and promoting self management would allow opportunities to focus on other areas of concern.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Don't forget libraries, and the state of our roads please. Community facilities are important too, for all different age groups.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	the state of our roads please.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Although I've listed employment as no 8 it's still important. These 8 priorities are really all essential,	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	good community facilities are vital	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Very difficult to do and kept.changing order %-(9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	EDUCATION	Sport and leisure offerings post COVID Pandemic should be a key priority.	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	many older people dont have family or friends to support them. Think they may need free meals more than schoolchildren. Children normally have family of some sort to care for them	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Very difficult to do and kept.changing order %-(9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	They are all very important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think we should make the most effort whete we can make the most change with the time and money available. Changing employment opportunities for instance would be very difficult and might be best done by the main government.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	too much is currently focused on the SWF, which I think needs to be pulled back as it is being stretched far too much at the moment and the more we expand the more it is taken for granted and their needs to be more focus on the communities as a full not just a certain category of people, no help has been provided for people on a 'normal income' yet people who are earning are also drowning with current cost of living, which feels as though they are being penalised for earning and no support for these people which can be very discouraging,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	The SWF scheme is funded and determined by the Scottish Government.
8	HOUSING, CUSTOMER & BUILDING SERVICES	more housing availability for everyone including those earning	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	providing work opportunities	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	more focus on improving life and health	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Speeding cyclists leaving Livingston North train station are a big problem in my area.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing crime and improving community safety and minimising poverty all make for a much better community, and this would in turn lead to better health, improved quality of live for older people as well as having a positive effect on school children and early years, happier, healthier people leads to more positive outcomes	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All are important and almost equally as important - children has to be the most important and poverty second. however, they could all easily be in different spots and just because something is in 8th doesn't mean the council should view this as unimportant. A number system isn't the best way to value these priorities.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Housing for the homeless should also be a major priority for the council	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Not possible they are all equally important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Most of them are as important as each other	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	It is such a hard decision because they are all worthy causes and deserve all being top priority (impossible I know). However, I am also not being paid the high wages of those at the top of the council to make these hard decisions - they are.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Sorry couldn't get the above to work.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Including efforts to minimise the effects of Climate Change need to be added to the priorities, and pushed right up that agenda.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I do agree with the priorities but the emphasis now placed on addressing the twin crises of climate change and nature loss make me think that a priority is needed to ensure these are included in priorities. I have rated the priorities as requested but I think that they are interlinked and delivering on any one of them will help to make success of others more likely.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I feel very strongly that West Lothian now has a sufficient number of houses available for it's residents. We are fast losing vital green belt land which could have an impact on the natural environment. We need to preserve fields and other green belt land to avoid flooding and to increase farming possibilities. In addition, we are slowly killing off the amount of wildlife in West Lothian be through destroying natural habitats, or building new roads and increasing traffic which causes more deaths. I see an awful lot of dead badgers and foxes in my area!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	You can't improve the employment position or minimise poverty until you provide adequate childcare options for working and non- working parents	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No mention of support for young people out of school and in further or higher education, training and work?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These don't seem very ambitious at all and are largely what would be expected from a local authority. Just describing them ambitious does not make them so, or is perhaps a reflection of a lack of ambition. Commit to actual results - what improvement will be achieved? How? By when? What measurable benefits will this realise? What will the consequences and implications of failure be?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	By creating a hierarchical list you will look at the first and ignore the rest, All the priorities should be tackled equally. Another example of how West Lothian shoulders its responsibilities .	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are only because what is important in my life - its very subjective.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	The reason 8 is listed as 8 is due to the proximity to many jobs in Edinburgh.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Improving attainment and EQUAL positive destinations for ALL school children!! Needs better advice, prospects, things in place on positive destinations how to achieve for kids with ASN who are expected to cope in secondary education. They are not looked on as high achievers and don't get the extra time needed to make decisions, but expected to adapt as if they don't have difficulties. The current system doesn't meet their basic needs re Change and lots struggle and experience more anxiety with so much changes at once. More smaller classes are needed, they should have access to all the subjects they want to achieve in. They shouldn't have to accept what's on offer limiting their life possibilities in further education and employment. You also need more job opportunities/apprenticeships with people with disabilities so they can show you they can shine. In an ideal world they should be able to fit in without having to advertise their disabilities. Their strengths should be as important in achieving as the next person. Much more training is needed for teachers to get this right for their futures, If this is right all of the above will be a more positive journey. Will definitely help on delivering that positive outcome on health. You say delivering positive outcomes and early interventions for early years, yes you've increased this in nurseries but at the same time you have successfully cut help to these services that volunteers in the local community also helped with these services for families in early years which helped with services and minimising poverty, the cycle of deprivation and promoting equality. Lots of people enjoyed and gained from these services when they were there! So you are not consulting with your communities rather	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council provides an inclusive approach to education underpinned by the SG policy of presumption of mainstream. Supports and interventions are continually evaluated so that the service can continually improve its outcomes for all learners.
8	FINANCE & PROPERTY	To improve attainment of school pupils, poverty needs to be addressed first. Get to the route of the issues, sticking plasters only hold for so long.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Some of these are vague. Delivering positive outcomes on health, what does that actually mean?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	What do you mean by quality of life for older people? There are many different definitions of this. Presumably some of that overlaps with your other outcomes?	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	NUMBER 7 ; YOU CAN ONLY IMPROVE EMPLOYMENT IF PEOPLE WANT TO WORK , LOTS CHOOSE NOT TO AS THEY GET ACCESS TO VARIOUS BENEFITS .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
8	CORPORATE SERVICES	While the list may seem fair at a population level, these aren't my priorities. The council services I use are mostly roads and waste collection, and the direction you're taking is at odds with my needs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	I don't need to be encouraged to cycle or walk if I'm mostly driving to Edinburgh	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	I don't need another bin if I don't fill or have space to keep the other five.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
8	CORPORATE SERVICES	Not able to change the number!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Minimising poverty, the cycle of deprivation and promoting equality, together with improving employment would have a knock on effect on so many of the other priorities.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	FINANCE & PROPERTY	A workplace parking levy for LARGE corporate businesses in West Lothian, to help subsidise improvements must be a priority.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - council tax and charges	West Lothian Council agreed in February 2019 that the workplace parking levy would not be introduced in West Lothian.
8	OPERATIONAL SERVICES	No mention of active travel or reduction of car dependency! We are in a climate emergency and we are stuck with an active travel / public transport network which must be one of the lowest ranked in Europe.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	A lot of these go hand in hand - as reducing crime and improving safety in my area, would only be accomplished if there was positive destinations for school children and not just schools, but also not just for school children for everyone.; ; not everyone has money or time to go places.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	If you improve parents prospects children will have better outcomes. You've been doing the same things for years with limited improvement, following Government priorities without questioning whether the actions to be taken are the right ones. It really is time to change that move forward into the 21 century. Children's attainment is entirely the wrong thing to do if the purpose is people who live good lives, can contribute and live healthy and prosperous lives.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Economic Development is a priority for the Council
8	SOCIAL POLICY	I believe the safety and care of elderly should take a higher priority, there are a number of people on this street that have never worked a day in there life and have no intention of with the council providing everything for them however somebody that has worked there life and are unable to now as a result of age should be taken care of more.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	A key contributor to poverty & health challenges is car ownership. If you can't afford a car, you can't get work and can't get to a leisure centre or public park to exercise. The prioritisation of cars has killed our High Streets and is causing long term damage to communities. In terms of money, there is not one study in existence that has proven if you increase car usage/provision then High Street improve. There is countless studies that prove pedestrianizing zones and reducing traffic, increases time spent in the areas & ultimately the money spent. It all has a knock on, if we reduce cars, children feel safer out playing, they can travel to clubs, school & societies on their own... in the process teaching them freedom and confidence. When they become adults they can exercise safely reducing the burden on the health services. If we live healthier then old age isn't as tough. so on so forth...	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
8	CORPORATE SERVICES	I have ordered the priorities as requested but in reality they all need to be achieved. Equally, I am sure that they differ by area. Hopefully, you can reflect this in your planning.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	if you achieve the my top choice a lot of other issues are easier to deal with	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	I feel that improving the quality of life for people with additional support and complex needs should also be included	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	all important and all showed be a priority to council	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Your mental health care for children and adults it's shocking and this can definitely be improved, waiting lists for children are huge. As a parent of a child with autism who was self harming and was advised that my kid came from a good background so he wasn't a priority for counciling and got offer 15mins once a week at school. If this is what we do for our children no wonder they are struggling. ☹️	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Schools have counselling services and work with Educational Psychology team and NHS to support mental health
8	EDUCATION	Gym access and outdoor spaces are key, the kids need to get involved. My child is great on the pc but when it becomes there world it reduces there ability to deal with the real world and makes them unsocial and sometimes aggressive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	More talks in school around drugs is key, they are still too socially acceptable. They need to be able to see really life people and what happens.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	The school has now got a lot more available for studies and opened up a lot more the kids. It's wonderful to see them finding subjects that fit them.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think there are lots of position available in West Lothian for work, however if people are depressed or stuck then they won't work. It's more about breaking cycles than providing more opportunities. ;	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	No mention of providing for those with additional needs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Transport connectivity should be included	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	CORPORATE SERVICES	Good list but all need equal attention	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is nothing within these priorities in terms of business within communities-especially after Covid and looking to aid the recovery of the economy for town centres.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	one option should be to improve and maintain the public transport network within west lothian as this has a knock on effect to improving employment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	CORPORATE SERVICES	the poor people just get poorer, more jobs are needed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Affordable housing for young people	4. The council is already doing this.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	This was difficult because everything is very important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Where's improving bus services within West Lothian? For example, travelling between Bridgend and Bathgate, 8 miles by car when I go opposite direction, takes over an hour by bus, or just under with a change in Linlithgow which my daughter has given up trying because the connecting bus usually fails to appear so it takes her two hours, and on one occasion the driver ignored her waving and drove past. So many services cancelled at last minute that she couldn't hold down job in Linlithgow, The local service company is abysmal.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	List of priorities could be reviewed
8	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing for families on single incomes. Please work towards building more council housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I believe that good education and early years intervention (along with viable employment) will, in turn, reduce poverty and inequality, which will benefit general health and reduce crime.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Add stop wasting taxpayers cash	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	1: cost of living ; 2: Housing affordability; 3: Poverty and unemployment; 4: Social care and care for the elderly ; 5: Crime prevention; 6: Public transport; 7: Transparency on spending ; 8: Community involvement	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If we can deliver on these 8 we will be doing extremely well but i think employment is the key issue.; If we have good, well paid jobs so many of the other issues start to take care of themselves.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are lip service tbh. There is little point wasting time on your 'priorities' which you choose to disregard in favour of alleged fiscal priorities. Take for example your asset strip of Low Port on Outdoor Education. This service could and did demonstrate impact in every single one your priority areas....	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Many more places need to be made at special schools to meet the needs of children with ASN . Placing them in mainstream schools with no , or very little funding for support will not help to ensure they have their needs met and the best education tailored to them.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	There is a wide range of ASN provision supported by special and mainstream schools. There is also presumption of mainstream.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	While there's a job available in the job centre then people need to help themselves to a better life. The minimum wage is sufficient for a family to live on, just doesn't stretch perhaps to the lifestyle they expect such as takeaways, foreign holidays etc. I saw it as a housing officer many years ago and don't suspect anything has changed. More important to pay for Sky than worry about being evicted and not having a wall to hang the dish on.....	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	There are too many commitments. Perhaps a local council should concentrate on providing local services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	most of the money always goes to early years which is fair enough but what about everybody else ? young people/ teenagers get nothing unless they are in care or looked after. have more free activities for young people etc	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Early intervention re education and criminality also effects ability/desire to learn in primary,secondary and further education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	if we don't have a suitable built environment it impacts on good health.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Providing suitably paid employment which allows people to experience a wide range of cultural experiences will effect their experience/access to positive destinations for all not just children	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Again these priorities are dependent on each other.You can't learn, or learn effectively if you aren't healthy.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	At the moment you have a reputation of consultations such as this one doing little to empower and connect as the responses are largely ignored. This consultation needs to not be the tick box exercise it has always been in the past. Please make sure that this time round you do connect, empower and deliver and please listen to your community when they have suggestions and don't just push them aside.	4. The council is already doing this.	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	School children are our future and must continue to have top priority.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	money management (important for mental health)	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
8	SOCIAL POLICY	Good health is important for everyone to enable any of the other priorities - we need to teach children healthy living, and provide older people with adequate facilities to have regular health checks along with encouragement and help to maintain good health in later life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	There must be a Green" commitment. To improve thermal efficiency of existing homes, to raise thermal standards for new homes and a massive increase in affordable public transport.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Help young people	4. The council is already doing this.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Help poor people.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
8	SOCIAL POLICY	Help old people, sick people	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	The elderly have worked hard all of their lives, have seen so much change and can be a real asset to communities, we need to do our utmost to protect them, to help them and to be there for them, after all, they were there for us and gave us life. Too often the elderly are forgotten about, we need to encourage everyone to embrace the elderly, we can learn so much from them and rebuild good communities again as they once were with everyone looking out for each other	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I would perhaps change the priorities 1 and 2 to have early years interventions as priority 1 closely followed by school children as 2. If you get things right at the earliest stages in children's lives positive destinations and attainment for school age children should improve. As someone with experience working with young children when they join the school system I really believe it is important to prioritise interventions at an early age as well as at school age. Children learn from birth and the attainment gap starts well before children enter the school system.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Make sure that opportunities continue for free music tuition.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All off the above are find	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Crime, employment and poverty should be approached as one priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Regenerate areas in Linlithgow instead of allowing land sale for big money developers. Money Council takes from them never stays in the town where the builders build.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Reopen the St Michaels Hospital in Linlithgow.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Improving leisure facilities.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Improving public transport,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Broxburn needs a train station.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improving shops,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Healthcare facilities. It has been over 3 years since I have been at a dentist	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	During lockdown, whilst food boxes were given to families and extra money to help them provide, pensioners were reduced to one hot meal a day and sandwiches. After a lifetime of paying taxes and national insurance. many of them did not have simple services such as toenail care for two years meaning their mobility was restricted and they were in high levels of pain.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Deliver- Many of our services failed to deliver during lockdown. How can Social Work have people on their caseloads and only see them once in two years?	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	There should be a priority around housing. Prioritising the need for housing of all tenures across West Lothian. Full scale shift in education to provide knowledge about housing options and life skills. Fairer and better pay to help people out of poverty and to improve peoples health outcomes. Better housing and life opportunities reduces crime and improves health outcomes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
8	FINANCE & PROPERTY	Absolutely 0 of this will be achieved with continual budget cuts. It has been the unsuccessful goal of every council for years, why should we expect the council to succeed now? With less funds.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
8	CORPORATE SERVICES	All of the above are very important to me.	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They all deserve to be a priority in equal measure and being forced to rank them is not an accurate representation of how I feel.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Although I've put protecting the environment in last place, that does not mean I find it unimportant; just that I believe people's personal outcomes are a more immediate priority.	1. The respondent advised that they agree with the proposal.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	CORPORATE SERVICES	Won't let me change them, I have no young children and as such educational and early years commitments are low on my priority list	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	I would like the sex learning to changed as with 2 kids with learning difficulties will coping and don't understand most off it as a Foster carer for 10 years with children being serially abuse this will trigger lot off different thinks for them so find hard to speak out if abuse is happening to them I know it important to give sex learning but I'm shocked want children are learning I for one have a meeting with head teacher when school go back to look more in to this learning my children are getting in more detail as I'm home schooling my 10 year old some off the time	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Parents/carers reserve the right to discuss matters with their child's school regarding content and input however West Lothian schools follow the national curriculum
8	CORPORATE SERVICES	Couldn't get this section to work accurately so disregard marks! Feel all of the above are essential but as a Council you fail in all of them I'm afraid	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	Where is housing on this list?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	I understand reducing poverty is important, but councils don't have much control over the levers that most influence household incomes. By all means drive for equality but also accept that benefits, minimum wage and worker's rights are pretty much out with your control (except for your own staff and contractors).	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If meaningful changes to procurement come through the community wealth building bill then definitely go for the changes Labour say they want to make. Good luck negotiating real change when you're in cahoots with the Tories	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Once a person has good health it encourages them to wakt to succeed and to challenge other life strategies and challenges.	9. The respondent made a comment on the survey question	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	The treatment of older people is disgraceful, they have worked all their days and get little help but have 5 kids and you get all the help you want. It's the entitlement mentality of people	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Actions speaks louder than words. Do it	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Protecting the built and natural environment should be replaced with climate change priorities	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	SOCIAL POLICY	There is no help being looked at for the disabled people in the community, 2 points for children but people with disability not even thought of.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	Stop promoting dangerous cyclists to use the roads built for vehicles	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	That is extremely hard to do so I have only used my personal requirements. I don't envy you having to juggle all the balls in the air at once, we all see it so differently	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	I think that taking care of West Lothian's green spaces will help all of the other goals listed	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
8	CORPORATE SERVICES	Quality of life for the disabled should be added and a priority!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	i agree with the commitment	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Getting young people on the right track	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	having employment opportunities in the area should improve the other areas by default	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I have nominated 'minimising poverty' in 1st position because it directly impacts the attain ability of all the others.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	OPERATIONAL SERVICES	Recycling and environment management.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I've noticed that there is no option for sustainable growing of locally sourced food.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	no mention of improving town centres ?? this is what the community wants. need to priorities that. that will in turn boost employment opportunities locally	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Creating a safe environment for our grandchildren to grow up in	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	These are all important things for the community but decent housing and repairs should be done to help this situation	4. The council is already doing this.	HCBS - community facilities and customer services	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
8	EDUCATION	I think there should be a chance for early year's nursery northlanarkshire do a scheme where they take baby's upto 3 for early years learning and I think it would benefit the baby's helping with there development on sharing playing learning while there little heads are like sponges	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	schools	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	On crime unsociable behaviour top priority	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	social care mental health top priority	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	To be honest most of these priorities are very important in a descent, compassionate society as it reflects on us as human beings.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I would choose 1 for all above questions all important but not able to as it's not letting me.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	My first priority is safety	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	My first priority is health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Social housing should be one of the councils main priority	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Once again we hear about delivering positive outcomes for nursery and early years children. But to do this staff need to actually care about the role in this field. ; Children need boundaries and need to know when they have stepped over them this doesn't happen. ; Long termed staff who have delivered child care are now demoralised. ; As for the attainment for school age children again boundaries are needed. Children can and do verbally abuse staff and nothing is done. Parents need to be held accountable for there children's behaviour. Then maybe we can take forward positive destinations for all children.;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Minimising poverty can only be achieved by giving people the chance to work and have a decent living wage.;	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The council invests in supporting employability throughout West Lothian, both the businesses and individuals.
8	HOUSING, CUSTOMER & BUILDING SERVICES	How can we reduce crime when we don't have enough police people to take this forward.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Lastly our environment is extremely important, where wildlife is preserved this must be an important part of this process.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Giving older people the opportunity to engage in opportunities that can be affordable would be excellent. Even having a pension that would actually meet their needs would also be great.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	no mention of the importance of improving the quality of life for disabled people	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Improving the natural environment will have multiple knock-on benefits for many other outcomes. It is essential.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
8	CORPORATE SERVICES	Your priorities are so simply defined that I don't see any of them really happening	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All are very important. It's hard to put them in a set order. Sometimes the priorities will have to change, according to circumstances.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Improving housing being offered	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Sack the council traitor filth	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	There needs to be more support for both physically disabled and leaning disabled adults. I will not have been alone in being on heritage benefits, along with my also disabled adult daughter, and therefore got no additional help during Covid. We did not get a single payment to help us get through the pandemic. As a disabled mother and adult daughter this was very hard and we had to struggle. I know this is not down to WLC but there is very little support for sick and disabled adults.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I've no comment on any as I have no despoable income & barely surviving. What a state this country has become, pure greed coupled with policies that normal scottish born people laugh at.	3. The respondent advised that they had no comment to make.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Training on the job how about putting training courses in local churches or building's that are not in use creating more employment for people to learn all adults and communicate, i.e 1) hairdressing 2) customer service skills for sky (etc. 3) bus drivers 4) plasterers 5) painter's 6) Gardener's purifying water and growing own food every garden or land outside factory's wear houses) bringing in own Scottish groceries not having to wait and have large lorry load's from abroad reduces cost's,(6) fresh preparation in all food's preparation locally.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	So many of the above go hand in hand. The first 4 I have listed are intertwined. Tackling the cycle of deprivation and prioritising mental health/adverse childhood experiences would hopefully in turn improve all of the other priorities.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	HOUSING, CUSTOMER & BUILDING SERVICES	Maybe it sounds like a hair brain idea but possibly fixing the hundreds of crumbling council owned homes all over West lothian.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
8	HOUSING, CUSTOMER & BUILDING SERVICES	I agree with all off the above but I also thinkthers a lot of houses that are needing up dated like kitchens & bathrooms and I also think some houses are due new windows & doors	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Only by forcing job seekers into work can you reduce poverty. It is too easy to sit and be paid to do nothing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Again it all looks good on paper...	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Education is the most important thing for everyone	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	stopping crime in the areas. I'm aware of shortages but the uses of cameras could be more evident.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I agree that this is the best way to help people in the community and help by making it easier for people to access things an easier way and not always on line as there is a lot of people out there that can't do on line for certain reason so it excludes people from the community. People do t have there say cause they can't deal with online. What will be done for these people as they matter too in our community	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrading all housing areas that are in particular deprivation and poor condition should be a priority. More help for landlords is also nessessary in these areas as financial support is currently very difficult to obtain.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	None of above refer to west lothian	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	SOCIAL POLICY	None of them is concerned about the mental health of the people in its community	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The last 2 will be very difficult to change as theres so many people that won't work and if they are getting all government grants then they don't need too.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Equality, as in the attainment gap, can show improvements simply by depressing attainment of middle income families. The focus should not be simply equality of reducing variations but on specifically raising standards for those on lower incomes.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	The Council must remain committed to the protection of our natural environment especially in light of global warming and carbon reduction.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	No2 persons safety. My daughter travels to Edinburgh with me for schooling so I can work and contribute to society she is charged 27.00; Per week by Scot rail she gets nothing from wlc v my neighbours kids get a taxi daily free to school which is 10 minutes from there home parents v capable to take there cars ..what a waste	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	I would like to see spending waste improvements	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
8	SOCIAL POLICY	Health must be no1 ..if you don't have your health you have nothing	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	These are based upon a community view as opposed to an individuals. There is no doubt that all points are important.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not confident you have natural environment in safest hands, a lot of building on green spaces when there is a lot of brown field sites	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	More mental health support required especially during pandemic	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	My priority would be giving people DECENT homes to live in by upgrading radiators, defects, repairs etc. Hate waking up to smell of damp when we have done our best to eradicate it. I don't thin you hammering some board to cover a damp wall is fixing the problem!	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
8	CORPORATE SERVICES	I do not particularly agree with rating these in order of priority - it is not as if any of them have low importance - if i had completed this on paper i would have rated my first choice number 1 and put all the rest as priority 2..this proved impossible online	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I only agree to these priorities on the assumption that climate change issues are included in 'protecting the built and natural environment'	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	How will achievement be measured? There should be specific measurable targets set for each priority, with associated timescales	4. The council is already doing this.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I think many of the priorities are co-dependent and/or inter-connected so prioritising particular strands strategically will necessarily help progress in others. For example improving positive outcomes on health would hopefully result in improving the quality of life for older people.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	Similarly minimising poverty, the cycle of deprivation and promoting equality would directly improve quality of life for older people, deliver positive outcomes and early interventions for early years, deliver positive outcomes on health and reduce crime and improve community safety.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Protecting the built and natural environment will also have wider positive outcomes in health, employment and attainment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	EDUCATION	Early years education requires fully qualified and trained staff, so that children can more easily access secondary and further education -this is not happening in West Lothian and is badly letting down future generations who we would hope to be leaders in our society.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I have seen no evidence of any measures being put in place to help children 'catch up' on time lost in education and social experiences during lockdown. They are still eating lunch in their classroom rather than the canteen. This impacts social development, quality of food and is a terrible environmental impact. It all feels very hypocritical and has become an 'easy option' for the schools.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	This is not the expectation within schools nor practice recognised. Individual concern to be addressed.
8	CORPORATE SERVICES	It is difficult to prioritise when all are equally important, so ive did it on a personal basis as a recent retiree. However if you deliver on all irrespective of order then i would be happy.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	That is not my priorities in order above. They should all be important as each other.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	refuse to accept antisocial behaviour and crime;	4. The council is already doing this.	HCBS - crime and ASB	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I am banging a drum about community however if we (the council and townsfolk) can work together with a common aim, protect our pretty town and improve our own sphere of influence i.e gardens, houses, fences and common areas with (I use this openly) enforcement and sanctions from the council I fervently believe in social outcomes improving.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	If I thought you would actually sort out some basic problems then I would.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	SERIOUSLY, JUST DO WHAT YOU ARE PAID TO DO.; SIMPLE.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	CEASE AUTOMATIC PAY RISES AND MAKE IT MORE TARGET BASED.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
8	CORPORATE SERVICES	Delivery of outstanding issues	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	(From my perspective) the rise of zero hour contracts have increased the phenomena of under-employment – where people have a job, but less hours and income than they would like. Critics argue that zero hour contracts lead to lower income, greater job and financial insecurity and reduced quality of life.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	For me there are important over-riding priorities - Improving accountability of elected representatives	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increasing community involvement and responsibility, and encouraging local initiative-taking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Top five fairly equal	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The above are listed in order of which West Lothian Council can make a positive difference. Things like improving health, minimising poverty and reducing crime are outwith the control of West Lothian Council, except is a very limited way which is probably not cost-effective for the Council to be involved in.; The first one should be: 'Protecting and improving the built and natural environment'.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There should be much more emphasis in making our town centres attractive enough for economic investment and, in the case of Linlithgow, tourism. Town centre funding from the Scottish Government should not be frittered away on small projects dotted all over the place, but instead be invested where it will make a meaningful difference to the environment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improving employment, particularly wages, increases the ability of the community to contribute to the local economy and pay tax.; The current retired generation are the first to have not worked as children, not saved for their own future, accumulated wealth at the expense of future generations and are simultaneously reliant on future generations for their quality of life. Is it really fair that we ask the young people of today to pay substantially more for basic needs like housing, save for their retirement and substitute their grandparents?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	I feel, as a teacher, that support for our most vulnerable children in schools is insufficient. More and more specialist provision has been cut meaning there are many children really struggling in mainstream education. Covid has exacerbated this situation further.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All of those priorities should be number one in any functioning society.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	One of the key issues highlighted above is " Delivering positive outcomes and early interventions for early years" This alone would see a knock on effect on most other issues listed above. If a child from a poor background is left to fall to the bottom of the class and society in general, this will create a feedback loop where these issues become continuous. The child will grow up with poor social and academic skills which will transfer down to their children, so on and so forth. If this country is to tackle the drug deaths, suicide rates and poverty issues then early intervention is vital to our society. If the immediate family cannot provide adequate care, education and social skills to a child then the council or state should try to intervene in the least invasive but most productive way possible.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	There are several positive arguments for all of the priorities but if we look at the three main priorities for all individuals which is ! Health; Security; Prosperity; Environment	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Please ensure that you apply a Sustainability lens to all that you do. What commitments are you making to reducing the Council's carbon footprint - and creating environments for Biodiversity to thrive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	This was difficult to rate as they are equally important in different ways as many influence each other	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	It's not clear what you mean by 'promote equality'.; Equality of what? Everything?!?; Once again this is generic corporate statements with no substance or meaning.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	What exactly do you mean by "positive destinations" for school children?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Above not working 1 to all of above	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Please explain "positive outcomes"	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Couldn't get the numbers to change to reorder . So couldn't reply properly to this Q	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	No mention of social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	My choices are from an older persons point of view.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Unable to use the above choices for this question so the numbers that are shown are completely irrelevant	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Waste management enhancement, inc. frequent bin collection, provision of more bins, brown bin washing, or regular replacement or brown bins. As it stands, the use of brown bin is not sustainable and can not be used continuously, as the cleanliness of the bin can not be sufficiently maintained over time.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Bin cleaning is not a service carried out by the council
8	OPERATIONAL SERVICES	TRANSPORT LINKS!!!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
8	CORPORATE SERVICES	All equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	The fundamental strategies should be based around reducing poverty as this will provide a solid base for the remaining priorities to be delivered. Decades worth of research shows that poverty is a driver for a variety of public health problems, which in turn cause issues with quality of life. Additionally, poverty is linked with other social problems, for example, crime. Reducing poverty should therefore be a major focus for the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Poverty and the cost of living crisis has a direct impact on attainment and education of school children so in order to ensure attainment and more effective learning in our children we need to address the poverty and cost of living crisis that is affecting all residents (including those who are home owners and in employment, who do not qualify for additional help) first before we can truly deliver on attainment and positive destinations of school children.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Need to add a separate one for transport. Some of the priorities are jointly delivered by other partners so shouldn't necessarily be priority, e.g. 6 for health	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	Addressing poverty through the services of the Advice Shop.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Lack of staff and police is a concern for local communities and myself.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	West Lothian is a lovely area depending on where you are so sorting the deprived areas in WL would be good to see and getting employment to prevent unsocial behaviour. Children learning from parents	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	The focus on children is rightly high on the agenda but remember there are those of us who have never had kids but have contributed in tax over decades. I've seen several schools built in my 35 years in Livingston including the one who's swimming pool I'm no longer allowed to use.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	For West Lothian Leisure consideration.
8	CORPORATE SERVICES	Must encourage good education so people can get rewarding job and therefore get out of poverty. Also important for safe environment so old people and children are not afraid of being out.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Schools are also important - this is where the children develop and make them into responsible adults - so to have the best crop of teachers is paramount. which in turn reduces crime and helps with the safety	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I moved to Livingston 35 years ago to the lovely green space and smaller community but sadly green space is disappearing and becoming much more developed .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	There is a lot of older people and there should be more help for them	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	In my opinion these priorities are limited and can be expanded further.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Prevention and early intervention is key to addressing all of these priorities	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All of the above priorities are as important as the next but I believe that poverty and inequality is at the root of so many negative outcomes in our community. I am a pensioner myself but I have put improving the quality of life for older people at number 8 because I believe that children, young people and families need all the support they can get to help themselves to grow and create a more sustainable, happy and healthy and prosperous wider community.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	Budgets should be getting increased to deliver this demanding agenda. I don't envy you your job.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
8	CORPORATE SERVICES	Sorry I could not get This part work for me. However, I would rate them all of extreme importance	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	If you do the first correctly and well crime will reduce. People turn to crime through deprivation and feeling forgotten.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	this doesn't work ??	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Early education and helping to identify children needs are so important. Identifying learning issues and behaviors early on can help make a difference to provide support in later years.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	By achieving the top ones i.e. getting people into work then some of the later ones improve in return.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all equally important, Id like to see evidence of where they have achieved any of the above.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	EDUCATION	Yet again, a lot of money used to fund 52 week settings that aren't being used to full capacity.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Money could be put towards health which is struggling at this time. For example wait times to see a doctor or speak to a doctor are lengthily.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I think all these outcomes are very important. I feel that there should be more focus on reducing the cost of living crisis, climate change and improving green spaces rather than building more houses.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I feel there is too much focus on children who normally have families to care for them but elderly are often alone and dont look after themselves	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	There is need for a priority outlining West Lothian's commitment to heritage and about working to ensure equal access to cultural and heritage. Heritage and culture are vital to the building and sustenance of local and national identities and should be prioritised by the council. Perhaps the built and natural environment priority could be reworked to also include a commitment to heritage.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	To improve the quality of life for older people, it would be good to re-instate paying council tax by cheque as an option please.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	If we focus on the crime, poverty and health this will help and support to raise the attainment in education and interventions in the early years this will hopefully reduce the crime rates and health issues especially mental health to enable the people get into work etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	HOUSING, CUSTOMER & BUILDING SERVICES	Takes longer to get police or a medical help	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Takes longer to get police or a medical help	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	From talking with neighbours and friends I don't think it's "providing positive destinations" by assuming all pupils will succeed in mainstream schools. Better access to special school is required particularly at nursery level.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	The one missing for me is affordable housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All priorities rated 1	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	We need more council bosses who have done the actual job they're in	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	With the current climate and energy prices, greener approach to council services and buildings to reduce and make West Lothian greener	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I wasn't aware these were the Council's priorities. I don't see any progress on them. I read the Council newspaper, and the message I get from it are that you're building lots of schools, and that's about it. If the reporting connected the successes with these outcomes, it would be appreciated.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	This form did not allow me to change priorities. However I think number one should be the built and natural environment	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I think climate change has to be a bigger issue, sadly	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	to protect the environment, stop building on it !	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Good schools	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	More police presence will perhaps act as a deterrent to unruly young people.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I feel supporting the rights of LGBTQ+ and people of colour should be protected	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I feel that 1, 2 and 3 above will directly impact in a positive way on the quality of life for all children in our nurseries and schools if their parents are in employment/more educated, have money to improve their living conditions and the crime/drug problems in the poorest areas is addressed as a priority. We need to break the cycle of deprivation for our children going forward and give them hope for their future. The mental health issues of the parents of these children is often a huge factor in how the children deal with life issues and they often have behavioural issues due to their upbringing. Hence I feel helping the families, without just throwing money at them, should be a high priority. Too many grants are just given to families. Whereas attending things like parenting classes or free educational resources to engage them in positive activities, which then makes them eligible to receive a grant, may be much more beneficial for all concerned.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	There is a clear focus missing from this list. The improving quality of life for the elderly, should be extended to include all of those who are vulnerable and need social care packages, ie the young and adult disabled. It is also been clearly demonstrated that when a council takes and shows interest being taken in improving the built and natural environments in a community, that there is a directly correlated connection to a reduction in crime and antisocial behaviours. Surely when you get two objectives correlating like that, it is worth while improving the environment and getting those added secondary benefits in with the cost of the primary actions.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Tried to change above but not able to do so!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	I also think providing housing for people with general needs should be helped more as you literally get told you will never receive help because you can pay your bills and they give the houses to people with greater need. I understand them getting but i've been on the list 14 years and cant have a life because i'm stuck in general needs pile. Told i wont get anywhere but also cant save a deposit because of cost of living and how expensive everything else is. Private lets are twice what a mortgage would be. I could pay the mortgage no problem its the deposit i cant save.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Could not change the order of these priorities	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Not bad	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	improving the quality of life of older people - I work in housing with care which has seen different cuts over the past few years. I do wonder if senior management have this idea that this sector houses independent people. This may have been the case when the service began, however, the majority of tenants now need an enhanced level of support. For example, we now deal with advanced cases of dementia/Alzheimer's, tenants with learning disabilities, tenants with severe mental health issues, tenants prone to wandering and tenants with mobility issues.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	The kids are the future. Start educating them from nursery what's right and wrong. The kids will turn into better adults. Education education education is the way forward.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Anti-social behaviour should not be ignored as it is now. 2 and a half years we have suffered it next door after 41 years in the same house!	1. The respondent advised that they agree with the proposal.	HCBS - crime and ASB	The council has a safer neighbourhood team available to respond to these issues. However we will need to gather evidence before we are able to take action against a person or persons
8	CORPORATE SERVICES	If there is good education and learning opportunities the welfare and best possible start for young people is already met part of the way.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Improve/minimise/reduce from what state to what state, in what timescale, and with what funding?; Delivering/protecting exactly what, exactly when, and funded exactly how?	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Improving employment and poverty improve the quality of life for the elderly	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	They are all important and should all be priorities on the same importance	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	You are not trying to listen you produce priorities and then you want me to rank them I don't recognise any of them as my priorities, councils see to feel they are responsible for every social problem and they need to use our council tax money to solve them and then constantly complain they don't have enough cash, with that approach you will never have enough cash!! My priority is simple I don't want to live in a dump, I want litter picked, no potholes, street furniture cleaned and maintained, grass cut and road swept, it's not a lot to ask.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	HOUSING, CUSTOMER & BUILDING SERVICES	On protecting the built environment, more should be done to improve existing council housing stock.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
8	FINANCE & PROPERTY	Council needs to ensure that they fund the statutory stuff first, then consider if there is enough money for the rest. If there is limited funding, they should consider quality of what is funded rather than the quantity of funding. Council also needs to ensure that they have adequate resource available to deliver on all of the activity that they commit to. In terms of continued cuts of staffing/TYC across the council. It has gone too far. The Council is creaking at the seams.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	all are equally important but improving one thing leads on to others improving, eg improving employment will minimise poverty, and reduce crime. these added to improvements in health services helps older people, early years , children education.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	there is no community spirit now (unless there is a major event). youngsters have no places to go or things to do so this increases anti social behaviours and lack of respect for others, property, authority and themselves	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I cant simply prioritise, each leads on to the next and is very important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Infrastructure is important to keep up the speed of development.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	There should be a priority for delivery of suitable youth services as being proactive in this way would help with most of other priorities, community learning and development youth services have all but disappeared resulting in communities bearing the brunt.	4. The council is already doing this.	Education - youth and community activities	Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs
8	HOUSING, CUSTOMER & BUILDING SERVICES	reducing crime is a police issue, again I know that the council works in partnership with the police, but again, We also need more police (I bet that about 20 percent of our active boots on the ground everyday bobbies are stuck in the courts / civic centre)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Some of these should be Health issues (I know the council and the NHS work in tandem on stuff, but council budgets shouldnt top up NHS funding)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Advice shop is a good resource and hearing peoples life stories and can give advice and help them maximizing income.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	This won't let me rate the priorities!!	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	Not exactly sure what "positive destinations for schoolchildren" means. Otherwise I have no problem with the priorities per se but there is no mention of climate change or green issues. Also, where are the published results of the Council's attainment against these priorities since 2017/18. Interested to see how they are measured.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	We must invest in the next generation but we also need to look after the elderly that are being penalised every which way regarding pensions.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	We all must play our part in reducing the effects of climate change and meeting our aspirational targets. This will only be achievable with assistance/grants to help home owners make their homes more energy efficient.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	SOCIAL POLICY	Making sure people get prompt access to health services they need.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I believe we need to become carbon neutral. Number 1.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Your priority has to be housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	More support for parents of children with ASD before diagnosis	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All are important, too hard to order.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I could not use the rating button but I think priorities on early years and education are most important. Improving life for the elderly is also important, if not a bit vague	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I believe they are all important as one another	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	It's difficult to rate them, they are not all related and are mostly all equally important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They shouldn't be scored 1-10. ; They are all equally important in their own rights	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Transport and road infrastructure are a top priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I would like to see an improvement on older peoples home security	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All ranked 1	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Please also consider prioritising public transport	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I think that if you reduce poverty, that automatically helps outcomes for early years and attainment.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	For ELC there should be less spending on development of new settings and more investment into the pre existing settings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	Need to add improving activities and support for teenagers and disabled in area.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	Much more needs to be done improving the maintenance of shrub beds, grass cutting, spraying weeds, shrub pruning and looking after the natural environment.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
8	EDUCATION	Education for the whole community at all levels. A very important truth if we want to change our country to self managing and grateful for what we've got.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Number one priority should in making West Lothian a green and sustainable, low-carbon place to live. Outcomes on health, employment, natural environment, early years, quality of life, are all intrisically linked to this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	A more personnel transportation system 'taxies' put empty buss's off the roads.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Priorities is ppls mental health young and old and green space for walking travelling education and tackling crime	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	It was so hard to list in order as they are all important maybe would have been better to have them in blocks of three in order of importance. I could have put them all at top. How are the council going to make sure they keep all of the priorities fair and are continuing to be improved.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They all sound great until you try to think about what they mean. You may as well have a priority that West Lothian Council will support its population to enhance and develop quality of life for all. Sounds great but means nothing.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Very difficult to rate them as they are all important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Too hard to choose. I selected 1-4 but can't separate 5-8.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Crime has increased needs sorted; Parents need to be sorted	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Healthier life's may reduce social care needs and costs for our elderly citizens	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I believe improving the learning, development and outcomes for our children is the highest priority but we cannot forget our increasing elderly population and must ensure they receive the support and assistance required - it should not be left to the voluntary sector.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Unfortunately I couldn't put the number I wanted in the box, But I think they are all very important, Early learning is very important as is improving attainment and positive destinations for school children. Reducing crime is very important, as is improving quality of life for older people. Minimising poverty?? maybe you need to create more job opportunities...Delivering positive outcomes on health...very important, as is creating more jobs and protecting the natural environment	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	If minimizing poverty is addressed then this would improve health outcomes.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	These are right priorities to have but we also need to invest in our young people and the current schooling system isn't working at all. We also need to have a priority on those people with a disability that require services. There are more priorities required than those 8 and the scottish government need to properly fund our services.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	(typing from paper copy - priorities are all rated either 6, 7 or 8 so couldn't add)	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	All rated 1	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Typing from paper copy - all rated 1 (except the older people category which is rated 2); ; All of these priorities are important to the whole of the people within West Lothian.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	More emphasis needed on climate & reducing car convenience	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Really all of the above are important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Continue to deliver the best service possible to everyone and as an equal entity otherwise parts will fall short when it comes to budgeting	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Couldn't regrade priorities above. Maybe a software issue?	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	Question 13 will not allow me to change the priorities	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment.
8	CORPORATE SERVICES	It's embarrassing that West Lothian council have teamed up with the Tories (the architects of austerity) and have 'Minimising Poverty' as a priority.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Yet again unable to change the above into a number order other than that pre programmed	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The health care in equality within nhs lothian is awful. This is purely driven by West Lothian council. Please prioritise health care our disabled community is worse off living in West Lothian.; Positive destinations for schools and improving attainment at schools are currently failing West Lothian autistic and LD kids. The current education system is not fit for purpose these kids have been failed yet again	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	You need to have public transport not just serving Livingston. Linlithgow Lothian bus service to Edinburgh was cancelled at the beginning of the pandemic & won't be returning. Trying to get to Bathgate & Livingston by road, let alone public transport is difficult. We are over the hill & far away cash cow to WLC.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
8	CORPORATE SERVICES	Many of these statements are joined with other statements. If you increase children's schooling from a young age, then this will increase their chances of good outcomes in their adult life, this in turn help with community poverty with better job prospects.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Focus on the poor and old; Community centres ; Childrens babies activities; If you don't have these you don't have cohesive communities and you have failed them	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Climate change and sustainability need to be a stronger focus	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	EDUCATION	All schools need to be funded and improved physically so that all children have access to equally good facilities. Not just schools in areas where expensive houses are being built.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	It's very difficult to balance. If we don't look after our natural environment then people won't want to work, visit or live in West Lothian. Just now it is very run down looking, with the exception of Linlithgow!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian. Service Standards are applied in every ward on the same basis.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	However, there needs to be something about the people who are unemployed and have the opinion it's not worth their while working.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Old people are not able to work any longer, so we should be supporting them.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Early years learning matters. It's crucial if a child is to learn later in education.	1. The respondent advised that they agree with the proposal.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Education and attainment for children is of course crucial. Feel that there will always be an emphasis on good education. Schools in West Lothian are doing well.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	FINANCE & PROPERTY	Climate change is now making an impact. Changes have to be made if our children are to have any future. The playing about with recycling bins isn't enough. We need action for climate change, yesterday.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
8	FINANCE & PROPERTY	The cost of living crisis is a real and present danger to many people. Alleviating poverty should be the first priority	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Improvising employment will contribute to priority one;	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Older people are being neglected and forgotten, particularly in relation to social care services;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	getting employment right, gets poverty right as long as these groups are worked with to see the benefits of work over benefits as we need to break the cycle	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I'm assuming that 'Protecting the built and natural environment' covers the climate crisis and protection of green spaces, however I think that protecting against the impacts of climate change and reducing our contribution to the climate crisis should be pulled out as a clear priority	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I believe all our efforts should go into minimising poverty and this needs to be at the forefront of any and all councils key promises and goals going forward.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	Last time the environment was left behind as the public did not know about the potential of making it the least of the priorities, this time we need to concentrate on the open spaces, our grass cutting is horrendous, roads are horrendous and I feel certain aspects of West Lothian look shabby.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
8	HOUSING, CUSTOMER & BUILDING SERVICES	How can we minimise poverty and reduce deprivation in an era with the highest rent-to-income ratio without addressing the housing crisis? Why should we prioritise the home-owning elderly over the struggling youth who's rents pay their pensions. What good is employment in West lothian if the rent swallow the wage, high or low. How can we address physical and mental health crisis even as stressed and overburdened families are packed in like sardine tins into overpriced hovels. You have failed to grasp that the wellness of west lothian will rest ultimately and only on how well it houses it's citizens.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	What does better education and early years interventions in West lothian matter if young people cannot afford to purchase homes in which they raise families? Should they raise them in crowded HMOs instead? What's the 30 year vision here?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	It should be providing buildings/facilities for all people to use - people to meet for a coffee, kids to play or somewhere warm and dry for people in a community to go to. They need to be local so people can walk to them.	4. The council is already doing this.	HCBS - community facilities and customer services	The council continually invests in community facilities and has recently built a number of partnership centres with improved facilities for communities.
8	OPERATIONAL SERVICES	Enabling more recycling - check bins are correct before putting in the lorry so those who do it wrong are told it's wrong.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council has recently increased monitoring activity as part of the new green bin system and will stop collecting bins which contain problem material in October 2022
8	SOCIAL POLICY	How can you improve health? Are you the nhs? ; Surely the priorities should be things you can do/affect? ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	If the Council does not protect the natural environment and wildlife we will have no green space or areas of beauty left which greatly improve people's wellbeing and positive outcome.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Where's the priority of delivering affordable housing?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Phone does not let me change these- they seem about right but the middle man does. It seem to benefit as usual.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Not sure if we have a stock response for comments on the structure of the survey?
8	CORPORATE SERVICES	To be honest I think they are all equally important and this question is very hard to answer. I would rate them all equally.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	No mention of mental health. ; Instead of improving for only old people, improvement is needed for ALL age groups	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	why is this even being raised -this current system of money and sales/profit driven greed is whats killing us all. agree a global standard of planet first and we all work locally to grow and make what we need locally and look after each other.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	We have very little crime in Stoneyburn, and most people have to travel for employment with it being so small - so the last two aren't particularly important just now I wouldn't say. I'd much rather see the money spent on the first few items as we don't have an accessible health service at all just now.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Although I have scored these as requested, they are all equally important.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Again, this questionnaire is a nonsense. Am I really expected to say whether employment, crime, or older people quality of life is more important? When employment reduces crime, employment funds healthcare and education. The council should be able to do more than one priority at once, when one benefits the other.	9. The respondent made a comment on the survey question	Corporate - council priorities	Not sure if we have a stock response for comments on the structure of the survey?
8	CORPORATE SERVICES	We have been recovered from Covid. This indicates how vulnerable we are. If you have good health you can work (2) If we have work will be reduce the poverty (3) If the poverty is reducing, will be less crime (4)	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower ... Devolve responsibilities and resources to communities you are too centralised	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	Work needs to be done with NHS Lothian to help improve care. For example there is only one Adult ADHD & Autism specialist available - an entire county, plus the city of Edinburgh and Mid Lothians neurodivergent population is bottlenecked by one staff person. This isn't sustainable for anyone involved, patients or the staff member.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All the above is important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Sorry! Not quite sure what happened with the scoring, but I would rate these all at "1"	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	I would say all of the above are equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Crucial to have Advice Shop service to help address poverty.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Schools are non-existing in our village and we really need at least an infant one.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	100% agree with dark green	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	what does this actually mean by prioritising as they are all important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	better educations in schools	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More housing, people with disabilities to be able to go out and engage with others, more jobs,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	environment in the broadest sense, other advantages should follow.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
8	EDUCATION	Education - does NOT need as many Education Officers. Middle management. We need more teachers at chalk face. DO NOT NEED 'TEAMS' of middle management	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Education Services has a lean management structure.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	need Police in every area always!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to people who live in area - not those around tables	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Finance is crucial to enable such priorities. Extra funding from central government required!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Mental health	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Encourage people to downsize where available. Stop using elderly accommodation for homeless louts.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Provide elderly accommodation across all areas. Some have more than others.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	I also don't think the public funds should subsidise business and private profiteers to the extent that we currently do.	4. The council is already doing this.	F&PS - reduce funding and grants	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
8	CORPORATE SERVICES	There are too many priorities to really be priorities. You need to focus more on a smaller set of priorities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	HOUSING, CUSTOMER & BUILDING SERVICES	The centralisation of police has led to poorer outcomes for places like WL. We have limited presence and the council should not have to pick up the slack for the failures of Police Scotland.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
8	CORPORATE SERVICES	Prioritising 1 - 4 will drastically change for the better 7 & 8	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Crime is on the rise, Retail crime in particular between local aithorities And police more needs to be done	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
8	HOUSING, CUSTOMER & BUILDING SERVICES	Priority should include housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	not really sure what to say about this as everything is important.	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	FINANCE & PROPERTY	Stop the handouts to people that have not earned them all you are doing is instilling the "I have a right to it" attitude. How is it right that someone who comes from a care background can benefit from around £800 per month just because they enrol on a college course? What makes in even worse is when they brag to learning support staff who do not earn that amount for working. It is time the focus was on those who want to help themselves and not those who could work but refuse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
8	OPERATIONAL SERVICES	Where does public transport come in as a priority or was this mistakenly left out of your survey?	9. The respondent made a comment on the survey question	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	I think the only thing missing is around social mobility. By placing value on social mobility, you look at how you empower people, not what you do for them. This means you can improve employment, housing, transport and access to information and services - and people themselves have what they need to improve their own situation at the level they need, rather than a blanket approach to support and services. Not everyone needs the same level.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	Make people work, like we had to do. Stop wiping peoples back sides for them. To many people claiming to be disabled, living on benefits whilst others have to work to pay for them.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
8	FINANCE & PROPERTY	Equality and fairness for all. No child should be hungry. Families need help to pay basic bills.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council need to encouraged more diverse shops (not just charity & coffee shops) but because of high rates the shops owners are pushed away so making the town a ghost town.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	SOCIAL POLICY	The priorities need to be reviewed in light of the last three disasterous years we have lived under. These priorities do not include: Health Centre inability to see a patient; Lack of dentists that will see an NHS patient;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Whether it is in terms of attainment and positive destinations for school children with ASN or improving quality of life and services for young adults / adults with disability, or provision of sufficient supported accommodation within all communities, this remains invisible and not mentioned as if people in this category do not matter and do not form a meaningful place in our communities. I know that there is mention in various strategies but the reality is that as a parent with a young adult with a disability who has gone through the school system i still do not know the rate of positive outcomes for ASN pupils and is now facing an uncertain future in regards to support, access to facilities and suitable supported housing	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Priorities in the main continue to be the correct priorities and although i am aware you cannot prioritize everything i believe there is a clear omission in regards to people living with a disability in West Lothian either visible or hidden	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are laudable intentions. These appear to based on the opinions of councillors though. I would prefer there was some scientific basis for your decisions.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Top priorities for me are tackling antisocial behaviour and improved built and natural environment; the rest are all equally important to me so for example No 8 does not mean least, thank you.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I think a healthier community (both physical and mental health) should be the number one priority as that could significantly improve all other priorities. The importance of creating equality in the local authority is also key into impacting on them as we know those who come from the most disadvantaged backgrounds are most likely to be impacted by poor physical and mental health, disabilities, unemployment etc	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	OPERATIONAL SERVICES	As I got a composting bin about 12 years or so ago from the council for £5, it would be nice if this came about again (certain someone on your f/b page that this was a Scottish government initiative)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	The council provides a free garden waste composting service and encourages householders to compost at home where appropriate
8	OPERATIONAL SERVICES	Many in West Lothian work in Edinburgh or glasgow so maintaining transport links more important than jobs here	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	OPERATIONAL SERVICES	Nutrition and environment First. Free quality school meals for all. Breakfast and lunch. Without nutrition nothing can be achieved.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	We don't need the constant promoting of equality, we would not need to save money if less money was wasted on pet projects, funding 'equalities' organisations etc and we stopped giving free this and that to people. We need to focus on reducing fraud and waste.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Hard to put an order of prioritisation on the above. All equally important in my opinion.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Missing- community resilience and wellbeing, net zero and sustainability nothing here for 'young people' (not school)	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	All of above rated 8	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I would rate all as important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All above rated as 1	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Above not rated correctly. Rated at 5, 8 and 2 and not 1-8	9. The respondent made a comment on the survey question	Corporate - council priorities	Not sure if we have a stock response for comments on the structure of the survey?
8	CORPORATE SERVICES	I believe some are equally important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Process doesn't work to change order	9. The respondent made a comment on the survey question	Corporate - council commitments	Not sure if we have a stock response for comments on the structure of the survey?
8	HOUSING, CUSTOMER & BUILDING SERVICES	Prevent landlords from charging inflated fees	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	Severely punish or charge those seen littering.; Ban black plastic dog poo bags and replace with compostible ones.	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People that are employed are generally excluded from everything be it public swimming at exite to attending a function.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Difficult to prioritise as all equally important. Elderly should be looked after equally as much as our young children.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	Why 8? This covers everything a council does surely? So the priorities are just council activities (positive outcomes on health surely that includes older people, where does housing fit?) so does that mean something at the top gets no reductions in funding or more funding/promotion/focus and crime gets less? What impact does the priorities have if covers everything a council has to deliver?	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	HOUSING, CUSTOMER & BUILDING SERVICES	I do not believe there is enough focus here on West Lothian's serious housing crisis.; As a commuter town between Edinburgh and Glasgow, there has been an extreme increase in demand for housing in West Lothian which has driven up the cost of housing and the cost of renting.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme. You can also take a look at the Local Housing Strategy that outlines our plans for housing and housing related services across West Lothian. This document can be found on our website.
8	FINANCE & PROPERTY	(Typing from hard copy) ; Rated: 1, 1, 1, 1, 4, 3, 3, 2; Commented: helping people poverty should not be in this position in the 2022 should have support.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
8	CORPORATE SERVICES	(Typing from paper copy); Rated: 2, 2, 1, 4, 2, 1, 3, 3	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	(Typing from paper copy); Rated: 1, 1, 1, 1, 3, 2, 1, 2	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	less support police	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
8	SOCIAL POLICY	less medical services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	These are all of equal importance	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	They are all lined really, so hard to prioritise.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	EDUCATION	Improving attainment and positive destinations should perhaps be extended to include "providing enriching experiences". Education has to include wider ambitions than merely attainment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	numero uno is economic growth	1. The respondent advised that they agree with the proposal.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	HOUSING, CUSTOMER & BUILDING SERVICES	I would like to see more police on a regular beat	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
8	FINANCE & PROPERTY	People in poverty need support and advice, but not open ended handouts	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
8	FINANCE & PROPERTY	Many of the people living in poverty choose to. Many of these individuals come from families that have never worked a day in their lives and that's not fair.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
8	CORPORATE SERVICES	yes	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	The environment (our planet is the most important)	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	All very important! we more focus on the new generations so cycles are broken.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	All entries bar one marked as 1 (7) and 2 (1)	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	I think all of these are important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Excellent priorities good luck with them	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Could not get the priorities system to work	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Not sure if we have a stock response for comments on the structure of the survey?
8	CORPORATE SERVICES	What about services for people with severe disabilities they are always the first to be cut	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	FINANCE & PROPERTY	Need of home and more teaching and money management.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	HOUSING, CUSTOMER & BUILDING SERVICES	Root out local moneylenders who are illegal.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	OPERATIONAL SERVICES	making changes to childrens transports affects them so much, you need to understand what happens after you make a wrong decision. you have paid out money for talking bins in the street instead of putting the money towards childrens transport to school and change them without a care for the child it is all about money but you are willing to waste it on things that arent important	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	(typing from paper return) ; Rated: all 1; Commented: all very important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	I would include supporting younger adults with disabilities to live as independently as possible and, if appropriate, find employment.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	(typing from paper copy return); Rated: 1,1,1,1,3,1,1,1	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
8	CORPORATE SERVICES	Health, Social Care	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
8	CORPORATE SERVICES	They are all important and it's really impossible to prioritise these.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	To be honest I feel all of the above are important	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	As stated above these are my thoughts and the position i am in.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	SOCIAL POLICY	Directly take control of social care rather than through private companies.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
8	CORPORATE SERVICES	Tried many times to do this online	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Not sure if we have a stock response for comments on the structure of the survey?
10	DIGITAL TRANSFORMATION	Older/ vulnerable people aren't always digitally literate	4. The council is already doing this.	Digital Transformation - accessibility and digital services	In our monthly website satisfaction surveys over half of respondents are over 60.
10	DIGITAL TRANSFORMATION	As long as you are able to track your enquiry then I would go for digital contact every time.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Introduce digital as the single route for most transactions with the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need to speak to people not machines.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to online equipment & many people will have no option but to get rid of their Internet services - face to face has to remain for this!!!!	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Services should be accessible via an app rather than through the council website. Most residents private companies and businesses now provide access to services via an app as the vast majority of customers use mobile phones and/or tablets. A website is to clunky and would stop me from engaging with the council electronically.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Doing everything online is a great solution in most cases, but it's important that the Council maintains an in-person relationship with the residents - otherwise there is a risk of frustration, lack of care and lack of understanding.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need to speak and meet with a real person face to face other wise it is frustrating and leads to customers not trusting WLC	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There is a large elderly population within West Lothian who are not digital savvy. Perhaps digital by default for under 60s and retain in-person support for the elderly or those with additional needs support.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	In our monthly website satisfaction surveys over half of respondents are over 60.
10	DIGITAL TRANSFORMATION	Digital does not suit everyone especially older or vulnerable people	4. The council is already doing this.	Digital Transformation - accessibility and digital services	In our monthly website satisfaction surveys over half of respondents are over 60.
10	DIGITAL TRANSFORMATION	Making services digital by default could alienate sections of our customers and prevent them accessing vital services. Improving access and increasing the things that are accessible digitally would certainly be welcomed by many who like to access services this way.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Note everyone likes computers	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	it can't be all online - we will end up with a lost section of our community. Put things in place to allow people an option - it will change over time and more people will go online - but it needs to work well	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	we need some contact when unable to resolve issues via digital. require a resource for people who are vulnerable and unable to access services via digital	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Going digital doesn't suit everyone. Maybe older people, people who have communication issues or those that don't have smart phones could be excluded. Face to face contact is important to many people, both employee and customer	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people are not digital literate and will.always need inperson or telephone support. Whilst I agree with digital first, do not neglect those that choose not to or cannot afford to have or use IT at home.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Everyone still requires Face to Face Contact, unless Virtual Reality Face to Face Contact can be done, through higher Investment in Online Services and Technology with possible future Virtual Realty Interface Head Wearing Technology where customers can go to an office put on the equipment and speak to a Virtual Reality Officer if they have any issues at all.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	stick to what the council is good at face to face communication, put the customer first and keep it interactive with the human touch much better	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Access online for young people services is required	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people need person to person contact.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	CORPORATE SERVICES	Stop creating new teams that do not do what they claim.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are unable to access or utilise digital services this is exclusion at best and discrimination at worst. It impacts the people who most need to use these services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While "digital by default" is a great idea, there are members of the community who are still digitally excluded: those experiencing poverty and the older generation who are not "tech savvy" are just two examples	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Keeping some services available to those not digitally engaged is important.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If things can be better done digitally then this can reduce the cost of transport for people and make things more accessible - only if they have the appropriate tools/equipment and education to do so. I recognise that there could be some groups that might struggle with being fully digital and support needs to be in place to allow everyone to be able to access services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think we moved to online very easily during lockdown. However some residents might not be capable of accessing services online, and not all grown adults are confident with dealing with technology. Schools have shown that they can do both effectively and have worked throughout lockdown. Staff in schools put themselves are great risk to deliver face to face learning when others remained at home. There needs to be more investment in IT in schools for sure.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You can get better and more accurate info face to face than via a computer , not every person has digital Access	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are still a lot of elderly in West Lothian that can't use online services	4. The council is already doing this.	Digital Transformation - accessibility and digital services	In our monthly website satisfaction surveys over half of respondents are over 60.
10	DIGITAL TRANSFORMATION	I am sick fed up of everything being moved online. I appreciate that this is primarily cost driven but WLC appears to have pursued it with an almost religious zeal. I'm afraid that we have increasingly lost the ability to meaningfully interact with customers. Everything is done at distance and a fortress mentality persists. We no longer have or can reasonably expect the support of the people we are supposed to be working for. The council is becoming ever more distant, remote and inaccessible. Someone really needs to sit down and try and access services online or by phone to get the real world customer experience. It's not good.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think we also have to be mindful however that there is a large proportion of elderly people in West Lothian that have no access to the internet and no awareness of how to become digital.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some of these measures will increase inequality, particularly for the older generation who have, perhaps, not gone digital.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A move to purely digital would work well for younger generations, i suppose we need to be mindful that older generations are not always as computer literate and may struggle with a greater shift towards digital services, sake for other vulnerable sections of the community.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many elderly do not have adequate knowledge for using online services so to speak to a human is very important as this may be their only contact with anyone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It can at times be difficult to use the services digitally. recently i logged an email for waste services. it took them more than 4 days to respond by which time i had already called the call centre. if moving to a more digital way of working the staff need to be available to respond to queries or questions via email	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not every customer uses online so I disagree with online services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I wouldn't reduce the service but manage the hours better	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people and those with ASN find it incredibly difficult to access things online. They need to be able to talk to people to ensure accurate understanding.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You need to remember that not everyone has a PC and that some prefer speaking to a person directly.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	take away appointments for CIS to allow people to do simple things when needing to speak to the council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people don't manage well with digital information, it can cause anxiety if it's something you're not familiar with, it is very wrong to tell people/staff that this is the only way to access information, it's actually discrimination.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Complete digital service excludes certain groups, eg. the older population and those who do not have access to internet or computer equipment.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You wont save any more money by going digital. The staff reductions, because lets face it that's were the saving is, will be minimal. For every call handler of CIS person you can make redundant you will need at least one more IT person. I don't think that the council has a proper handle on the real cost of maintaining the technology it is signing up for. You can't keep laptops for 7 years and expect them to still operate new versions of software. you can't use versions of software that are 10, 20 and in one case 35 years old. You can't move over from Internet Explorer on the day its retired and hope for the best. Technology is expensive and require expensive ongoing investment. In addition the customers, and many of the staff - including many senior managers - cant operate the tech.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think some services could be digital and through website, however, I think it is important for us still to meet with people on a one to one basis.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Reducing I person only works if there is a robust procedure in place which has been shown to work.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think being digital by default is the way forward, it is more effective for staff and effective for resident. It saves time accessing information or updating information online via the website or an app. Recently I was able to update my council tax payment method, without visiting a council office or phoning and the ease to do this with all services is welcomed. Life is busy and there is not always time to manage these tasks during 8.30 - 5pm when these are your working hours too. I think digital progress has been the biggest advantage from the pandemic and how organisation use this.; ; I appreciate there will be situations where this is not possible and this should not make it difficult for people who are not able to access services digitally.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You have to remember, with an ageing population, not everyone has access to, or wants access to the internet	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many members of the public prefer to speak to someone in the end of the phone as many people cannot use on line services	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has easy access to online platforms, eg elderly, visually impaired/blind people so there must be a central easy to contact point that people can go to for help, information, requesting services etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to take into consideration older and vulnerable people d who rely m face to face contact	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some people do not have digital access or have the necessary skills to be able to take forward their needs and requirements.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Web chat would be a good addition to accessible services. But, other options always need to be available to ensure all residents can access the support and services they need.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default will isolate many people not just the elderly but people struggling to access the Internet for financial reasons. Sometimes it js better to speak to someone directly instead of sending many emails so please do not reduce the number of in person and telephone contacts. There are times when it us already hard tk get through to speak to anyone via the main Council number.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many older residents already suffer a disadvantage by not having internet or smart phones	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The people that have no face to face contact are either digital savvy or have family friends do it for them however digital only will only further isolate the people who for various reasons don't or unable to access services and with the looming cost of living crisis things will only get worse so please do not remove the face to face option entirely as I have seen first hand how devastating this can be for people who already feel excluded from life in general	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	When going digital you need to remember that many if the most vulnerable are unable to connect in this way and they must not be sidelined.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	'Digital by default' should not exclude vulnerable clients such as the elderly or those with disabilities.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	older people still like the telephone for appointments etc.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We need to be able to speak to people and have good customer service . Feel that people actually care.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone can use the Internet, cut waste rather than cutting services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Younger people do respond better to online contact so as long as you leave an option for face to face for those that can't manage.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You should be able to phone and actually talk to a person to get things fixed etc. if it all goes digital a lot of people will need to loose their jobs. Or as usual sit about getn paid for nothing !!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital is good for a lot of people but there are some who struggle so there should always be back up via telephone or in person. There are also numerous older people who are unable to use the internet. I would not like these people to be left struggling.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think the personal touch shows a caring local authority.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone contacts are very important for people who have no internet connectivity	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people do not like online services . Often ,this is the section of the community that is most vulnerable and,ironically,must in need of the service.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think digital by default sounds reasonable, as long as you make it easy enough for people to request in person meetings should they choose to. Maybe a model of drop in clinics that is not based in a central location.; I 'd be happy enough with digital communication however telephones should be available for emergencies	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think digital by default is a bad route to go down. What the council should do it make it easier for those who are digitally able to use services online, maybe by having an app where you can do most services. This means that those who are unable to use digital services can speak to someone on the phone or in person.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Have to think of the older generation, they like to speak with someone	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Don't forget the older generation and those who do not engage with technology. You risk alienating thousands by pushing a digital only agenda. It feels great for you move yourselves further and further away from the inconvenience of having to deal directly with the public. But it makes life harder for everyone in the long run. Dealing directly with people is part of the job of a public servant, stop trying to avoid it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There still needs to be phone and in person contact. Not everyone can use digital services or can afford it.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Should try invest more in text messages service. As its easier for people	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of older people do not have Internet access	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not all older folk are commuter literate.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	not alot of people can do things online. ; so we need to keep phone lines and seeing people in person open. ; this world is getting worse with everything going on line. not good for people who need help in person and who can't use thr internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Your website desperately needs modernisation and improvement. The redevelopment of the website 8 or 9 years ago resulted in little improvement.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm happy to do on line or over phone.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Get a better processing system	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many elderly and poorer people do not have access online. Either because they don't know how it works, or due to an infirmity they cannot operate the internet. What do these people do if you move everything online?	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Too many call centre operators have to find out more information,put us through to people WHO DO KNOW	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Get competent councillors and stop the gravy train	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel the council still has a duty of care to our older residents. These people have lost so many facilities e.g local banking, and if council services were to go fully online I believe this would cause a lot of distress and anxiety for many of our older generation. Telephone contacts must still be available particularly for those who do not have access to a computer.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	council need to be open to every one not all are on line not communicate on line too many times council services are off line and unobtainable , more services on line means less people employed	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You cannot make all contact with the council online. Not everyone will be confident in using the Internet to communicate with you, nor will everyone have the financial ability to have access to the Internet or equipment to do so.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many older people might not have internet or mobile devices etc, so although in general online would be good, provision would still have to be available for certain groups of people who are not online. I also believe that there is always a need to have someone available to speak to in person.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Bearing in mind that there may be old or disabled who may not be able to manage online.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of people can't afford to be digital or are unable to use it. People still need to be able to speak to someone.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think it's worth bearing in mind that a lot of the older generation aren't tech savvy and if they can't access services by phone this may lead to more feelings of isolation. I have used the councils online services and found them to be on the whole very efficient.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	people still prefer face to face rather than digital. older people in particular so need to minimise discrimination.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	The older community members do not use, have access or sometimes have someone that can do this "digitally" for them. They must be catered for alongside any move to "digital". Recognition must be given to frontline positions and businesses, where face-to-face interaction, telephone service is a necessity and seen as part of the service e.g. receptions and visitor centres within Country Parks.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For this to work you would have to have i.t that works a lot better than the one you already have	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default but always have face to face alternative for those who cannot.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although the younger generation prefer digital, including myself. However you still need to provide for the elderly that don't find digital technology easy to use.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	more adult education for IT subjects	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Clearly online won't suit everyone, so there has to be an alternative, but it should suit the majority	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	But maintain a “person” to speak to those that are elderly without the skills or equipment to go on line	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to protect the most vulnerable. How can older folk access?	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people do not have online access. In person services must still be widely available for them.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need face to face contact. Currently for online queries you just type a standard reply and we never see any action as a result.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	To become too digital may have a negative impact on our older members of the community, especially if they have no family or friends who are able to help them. Older people can find it difficult to access services in a digital only format.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people need to speak to a person, not a computer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	a lot of people not confident on digital phoning for them is better	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The pandemic has created a new way of working and living for many. Digital access has become extremely important and where this could be improved or increased, it should.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It will still be important for members of the public to be able to speak with someone about a service or an issue as not everyone is completely digitally literate.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Unfortunately not everyone has a full understanding of using online services, the older generation may struggle to use this and possibly not have anything to access the Internet on. Sometimes it's also just better to talk to an actual person about any problems that you are having.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	i am in favour of using digital services, but we must still see people or speak to people face to face or a telephone call. There are still generations that cannot get their heads around computers so this must be addressed.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again the older generation are instantly at a disadvantage. My grandparents rely on family to help them but there are some people that don't have family or do have family however they may take advantage of them. I personally find it frustrating when I can't speak to a person and need to do it online, where it is a generic answer, a tick box to get option to get to the very vague answer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Having services and service requests available electronically is a great use of limited resource however there are sufficient members of the West Lothian area that are either computer illiterate or don't have access to the internet and would potentially become isolated if service access were set to being 'digital by default'	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	again difficult when we have an increasingly aged population who were never "brought up" in digital age. how do these help them?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Being 'digital by default' runs the risk of excluding those who are not comfortable/confident using digital technology or don't have easy access to the technology required. This may lead to those individuals in need of council services not accessing these.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital interaction sounds fine, but is very expensive and still requires a significant staff cost and resource. There are improvements which can be made to reduce some impacts, but there is also important aspects of some service delivery which requires human interaction to ensure correct service is delivered.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to online service or the skills to use them. Cost of living will reduce peoples ability to afford internet services. Jobs will be lost and service are poorer with online options only.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	there are many many people who rely on face to face - don't reduce staff in people facing roles as 1. older people find it difficult to navigate options on the phones / internet, 2. partially sighted / deaf tenants find this difficult and mistakes are easily made 3. many people have basic bank accounts and cant make payments over the phone / online. 4. it gives many people a reason to go out to pay bills - possibly even stopping other mental illnesses	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree that many services should be available online but this should not be at the expense of customer service, but you are a risk of excluding many people who have literacy issues, mental health problems, are elderly or can't afford a smart phone. I strongly believe that you should still be offering a face to face appointment and being able to speak to someone on the telephone	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people find it difficult to navigate online and sometimes it's easier to just talk to someone. There needs to be the option of both. A service which is easily accessible for the need is the most important.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Reduce the Council Bill for family with Autism kids, its very tough leading life without taking any benefits from council from 2017 till date. Discuss and do the needful if the Child benefit and Disability allowance on a special case perspective can be paid from 2017 till date for 2 kids	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I would agree if there was evidence of suitable access for those who can't use this service. Our vulnerable still need face to face.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You cant and must not force customers to transact digitally but it should be easier and more services should be available digitally for those customers who prefer a digital transaction.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people are not happy or skilled in using online contacts, need to speak to a real person. face to face contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many companies now offer digital solutions where you can access services without physical or verbal contact which makes accessing their services easier and less frustrating.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not every generation within the area is digitally able or IT Competent. On occasion Council forms are pretty confusing - perhaps designed by a very IT competent designer with no consideration for generational abilities?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	sometimes its not overly easy to find the forms online - i.e report a missed bin collection or street lighting issue.. so if things were easier to find more people would use it. and that comes from some one who is a computer user	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This could be beneficial but what happens for people who are not digitally skilled or connected.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Face to face interaction is necessary but perhaps can be better tailored by closing quieter settings but offering home visits for those who are housebound or unable to access digital services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everybody has a computer or a smart phone. The older generation and vulnerable people end up being left behind with new technology, as they don't want to learn or aren't able to.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to remember a lot of people, not necessarily older people who are not tech savvy	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	if you are investing in online services, you will also need to invest in providing appliances and internet access and training to older people	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel that some services going completely digital is decimating some service users that for varied reasons are unable to access the service such as having no IT gadgets, learning disabilities, not IT experienced such as our elderly community and I feel this may also isolate people more. I feel that having a balance of different ways of how people can contact services is the way to go.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Going "digital by default" puts those who are unconnected and marginalised through poverty, age, etc, in danger of not being able to access services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default needs to be equitable for all. Especially our older community who have less skill in using devices and software apps.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are not digitally competent so this would exclude many people. People still like to be able to contact council services by phone or in-person.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Too many people are slipping through the net into poverty and neglect due to reduced person contact, whatever happened to "going the extra mile" or "just be kind" or indeed "the customer is never in the wrong place"	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone wants to go digital or is able to go digital, people need to stop pushing for this. Humans are social beings and face to face interaction is by far so much better. The choice has to always be there and not feel like it is being taken away from us.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is a nightmare trying to speak to someone, not everyone has internet or wants to keep pressing buttons to try to get through to someone. Or the lines are constantly down.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Make it better for people who are computer/internet literate, or can afford it, but improve services for those that aren't or can't afford to be.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Keep some face to face and telephone call services for elderly or those who aren't "digital"	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is happy with digital, but a zoom/teams call should certainly be offered. If the Bulletin was digital it would save a great deal of money in printing and distribution (some hard copies could be made available via libraries and council buildings).	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone can access or use digital services. Reducing in person contact will make vulnerable people struggle even more	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many older people are unable to access services digitally	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is fine but sometimes you just need a human to help you in a timely fashion.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Though more people are digital savvy, many older customers need the reassurance of a person to speak to. Maybe split on line into older and younger customers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Remember that not everyone is computer literate or has access to devices, particularly older people.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As an employee whose customer base has an opportunity to use online services I can see the benefits of that, however not all customers have the skills or equipment to use online services. I still think customers should be given the choice of how to pay for services or lodge applications - for some people a simple thing like that can help with their physical and mental health.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Being able to chat to the council on the phone definitely is still needed but maybe staff could work from home to do this and save the costs of running the buildings?	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	However, some supportive services cannot be best accessed on-line so there still needs to be direct face-to-face support available where necessary - especially with young, elderly or vulnerable people.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Investing in online services . Throwing millions at computer systems is not the way forward. Reducing the number of managers within the council will help reduce the wage bill and keeping front line staff should be given priority.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some members of the community are not able to access any service digitally.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Being able to speak to a human being is very important, particularly to older people. Technology should be used to make this easier and more efficient.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A substantial number of residents in our community do not wish to access digital services and perhaps do not have the skills or inclination in this regard. This could be due to age, disability or health issues and there should not be a move to become digital by default. All services should include digital options as a choice but not to replace in person options which some residents will prefer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people will be marginalised by digital only services, especially the elderly. Reducing personal contact where possible should be related to the citizens' needs not the organisation's needs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is nothing more frustrating than always been faced with a machine when you really need to speak to someone directly.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	CORPORATE SERVICES	Cllrs to support the shift to cashless rent payments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Streamline processes so that there is less 'hand off' between services and make it easier for customers to self serve	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	FINANCE & PROPERTY	Those on benefits have bank accounts and also ability to have housing costs paid direct via their HB or UC;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - benefits	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	For example - pay rent by Direct Debit or via online /pay secure. Promote PayPoint . close cash desks and use staff to transition phase to support customers to shift to the method of payment helping them access online using public access pcs.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For so many, technology is a barrier not an ease. Don't take away that human connection!	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	WLC online forms need to be updated - these are not user friendly and this prevents people from using them. Website also needs to be updated to inform customers if there are delays or backlogs in any specific department. SWF are really good at keeping clients updated on timescales via their out of office function on email to let clients know what timescales are. This is unfortunately not adopted by all services - EG allocations - currently have 3 month backlog of applications and this is not updated on the website to inform clients of this in advance	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Most people can access services digitally but still needs to be a working option for those who cant	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	At present your web site is not kept up to date and is not the easiest to negotiate. People should always have the option to be able to make direct contact.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to ensure you don't cut off those that are not wanting to go online or struggle to do so. These people are just being abandoned otherwise if there is too much emphasis on going digital.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People want to speak to people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital is the way forward however do not leave that as the only option. The phone lines go down, the web goes down...there needs to be a viable alternative. Some people need people contact to make a decision, to get confirmation...digital does not suit everyone and the systems that I have used are really not up to the job	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should always be a telephone contact for people who cannot access the internet, i.e. pensioners	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The lack of being able to talk to a real person when you are seeking help with non-standard issue is of great frustration when dealing with a large number of organisations.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	none.	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is online or wants to use online services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Telephone contact can be a last resort. Its already quite difficult to speak to Council employees and one has to go through a time wasting series of recorded messages.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	for many it would be impossible to get the help needed unless they spoke to someone either in person on the phone or over zoom	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should be an option for those who can't get online, however, there are a lot more services that can be carried out online, Covid-19 proved that things can be done in other ways and for most more efficiently.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Where it is simple for young people to find what they are looking for online the older generation do not so telephone contact should always remain	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all have access or understand how to use digital services so having access to be able to talk to a real person is very important.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My father is 82 and does not do digital so it may be very stressful for a lot of people to not have paper bills or someone to phone about a problem, and not just old people struggle with the internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are lots of older people who are not IT equipped so moving to more digital services would not help them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I have been supported via TEAMS to complete a positive parenting course	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't know what would save you money in this area. For me online services are great but you do need to be able to contact someone when something goes wrong or you have a query that's not in the FAQ.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	IF UNIVERSAL CREDIT IS DIGITAL BY DEFAULT SO SHOULD COUNCIL SERVICES ACCESS BE SIMILAR. WE DO HAVE PUBLIC ACCESS COMPUTERS FOR PUBLIC TO USE. ADVERTISE THIS MORE.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	being able to talk to a human must always be better than a computer? surely.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	lack of face to face services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Website is terrible	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	however i also think that facilities should be available for the elderly or people who don't have access to digital services	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is easier for most but not all. Maybe some free online college iT courses	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The older community still need the in person and telephone services	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	it is important that those who need to speak to someone can do so. think it is vital that telephone and in-person remain options	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not in people services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	community awareness and support	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Any move towards a more digitally focused service provision, must take into account those in the community who are not able, for what ever reason, to engage via digital platforms. Nobody should be left isolated.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Even if "digital by default" still need other communication methods especially for those who may have difficulty communicating in this way.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to consider those who are not 'digitally' minded of savvy if reducing in-person and telephone contacts will affect accessibility for certain groups of people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think as public grows older more will become digital as more will have the skill set however its too much to ask older generations	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This would only work with the commitment to ensure that every person could access and work a computer with internet access. I feel moving away from person centered service to machines is wrong. It will result in job losses and alienating older people or those without the means to access such online services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Still important to offer in-person services to those unable to access online services and ability to do so should be well advertised.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There must be a balance between providing digital services and not adding to the unemployment issue.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Only issue with the above is the elder generation rely on face to face and telephone but would help the younger generation and might speed up the process of issues raised	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think the option to speak to a real person more often than not is more helpful than a computer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My elderly mum cannot access services online so there needs to be balance.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Only reduce in person and telephone contacts if / when the website is improved.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You can provide digital services but still you need some undigital services to those who un able to use online services	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Have to think of aging pop who like face to face but chatbot and self service is the way forward	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I prefer to do my business online via email, virtual chats rather than phone calls or in person.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to, or the ability to ise the Internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Need to maintain for older residents without access to digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel for older people who do not understand it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Can't move everything online as many older people could struggle to access services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	There will always be a place for phone calls, I wouldn't like to see that go totally.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Personally I prefer speaking to an actual person!	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I prefer to talk to someone to make sure I have clear understanding of what's needed.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	So times People need the face to face, like the elderly, blind , deaf people, people with disabilities too	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We live in a digital world so everything that can should be done digitally this would save a lot of money as people could work from home instead of paying for as many offices	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Forcing people online with no face to face/telephone option may exclude or worry older people/those who cannot afford devices to access online services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all elderly people have access to phones or the internet especially in this day & age where the cost of living keeps rising. How would you provide those people with help?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We still need to ensure availability for non-digitally literate citizens	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I can't cope very well with all my problems	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think customers should be given the option to choose if they want in-person or digital contact. Customers may prefer to have in-person/telephone contact if they do not have access to digital devices or are not experienced with digital/online devices.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There needs to be a balance due to digital poverty	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lot of people likes face to face appointments. Especially elderly. For them it is a big deal, because they can't use computers. For my generation it is easier, but I still think face to face option should stay.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There needs to be a balance.; At the moment the elderly population rely on more traditional means of communication. It would be wrong to remove these methods of communication at the risk of isolating them.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I wouldn't be expecting the elderly switching over to digital services completely.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It's a cop out. People never get a better service when choice is taken away and person to person help. What about people like my mum with no internet connection? While I agree digital is a great benefit to many it is not a silver bullet and does not mean a better service.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Retention of non-digital pathways is essential for a variety of reasons, from digital literacy to accessibility, however simplification of digital pathways can encourage those with the option, to opt for digital pathways.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I tried phoning the council today on 3 x occasions. Held on for just over 11 minutes before I was given a choice of leave a message or be cut off.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	When there are large call volumes to reduce wasting customers time the telephone system will record a message which will wait in the queue for you. When the call volumes reduce staff can then call you back and assist you.
10	DIGITAL TRANSFORMATION	Some issues need human contact and can't be resolved online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital poverty exists and many older people can't do things online.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some of the elderly and people in poverty can't access the internet regularly enough as it is and things are only going to get worse	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is Internet oriented I struggle and am only 44 years old, it's off putting to some people and frustrating	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person needs to be available for older people and other groups who do not tend to use online services as much or need further support	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Face to face is still required for those you struggle on computers	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	It may be difficult for der people to access services if it is online. They may not have anyone to help.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This is the obvious way forward to reduce costs, but there are still folk who are not tech savvy - particularly elderly - don't miss them out!	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has online access, such as the elderly, and you would be discriminating against these people. Also, you don't always get the information you need online and so need to speak to someone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I need a person to speak to due to my mental wellbeing. Digital doesn't always work for me. I meet many people who can't or won't do digital. Digital is excellent, exciting, but must not be Digital by default.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Increasing digital services has possible detrimental consequences. Not everyone is tech confident or has help to complete simple tasks required.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some people like face to face contact and as you get older, you tend to go back to the traditional way of doing things.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lots of people are not very good with computers. Most people get frustrated in not being able to speak to a real person. To keep everyone happier, let them speak to a person and not get angry with automated messages	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Every company is moving their services to digital this would be the way to go for all Contact	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are people again who do not have access to digital devices or who have a learning disability or visual impairment and need to actually speak to someone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is always good to speak with someone over the phone. Older people prefer to telephone rather than going online. This is very important.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone is Internet savvy elderly and disabled people struggle to use Internet, fed up of automated machines would be nice to talk to a person	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people do not have internet due to digital poverty or just don't understand it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	I think the website is generally great and have used many times to report issues and they've always been resolved quickly	1. The respondent advised that they agree with the proposal.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	No everyone has online access. Personally I find it very useful but have family and friends who struggle	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Most OAP can't navigate the websites	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Too much reliance on online is not a good thing. We need people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You should give people options but generally yes it's easier to do things through a website	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm all for having more things online and more access that way but some things still need a human touch and to be dealt with in person	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Appalled at this .i have elderly relatives that cannot go online leaving them isolated. Some famiky that are not old but sevely dyslexic and cannot do digital no mattrr how hard they try	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think there is something said for wing able to speak, gain advice from a person and not a computer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree to being digital, however some people may struggle with this. So always having offices/contacts..	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think things should be more digital to make things more efficient as long as there is still access for older and disabled ppl who cannot rely on digital services. Maybe a manned telephone contact to spk to a human bit chatbots for FAQ online ect	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	FINANCE & PROPERTY	Digital services are great if they work properly but I have attempted to renew a bus pass online to no avail which should be an easy task. That necessitates me taking up someone's time in an office when it should have been something that I could do myself if it actually worked. Same.with bus pass for children. Same issue.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Olde people don't have online skills	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as an individual response is accessible by email if the query can't be addressed online	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel confident using digital services but I am aware that this can be a barrier for others accessing services and having the ability and confidence to use online services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Why would you reduce in person and telephone contacts???? What about the elderly who don't have access to a computer or mobile phone so can't do internet discussions etc. Not even just the elderly. Really think about this one.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Like to speak to a person rather than online stuff	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't trust wlc to put adequate thought and funding into a decent online platform that would work for all. There are numerous services that are appalling - seemis, Teams, yammer, your own website	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	EDUCATION	excites online services are dire!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	OPERATIONAL SERVICES	(when reporting a missed waste bin why does it ask me for the reason it was missed? Why would I know that?)	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly, those with disabilities or mental illness (Alzheimers for example) may find digital information hard to access, therefore in person contact should still be available where possible.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Must remember this who are not digitally connected due to skill or affordability so you need to continue to provide access in person at least in some areas	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Too many elderly and disabled people don't understand and can't work these systems. So no it leaves them vulnerable and stressed. Things need to be more inclusive for all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are not that great with technology increases this would not be a positive thing, many people look forward to in person or telephone interactions	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Whilst I myself am au fait with online ordering etc, many elderly, or disabled, or even nervous people need a real human on a phone to talk too regarding a problem. The serious nature of an issue is difficult to convey on a tick box questionnaire.[@Comment]	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online access is preferable for most but there needs to be an option to speak with an actual person in some instances	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has access to a computer or are competent in using one	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people don't like the Internet and some disabled people are scared by it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Increasing use of the website is not helping the elderly some don't have the internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It's a nightmare to get through to the council already. Online services are shocking. Can't request simple repairs. If anything online needs shut down.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need to speak to people! Think of those who can't access the Internet!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I somewhat agree with digital services but for the older generation, many would struggle so there should always be an alternative	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people need face to face or telephone contact going all digital would be detrimental to some groups who may already be disadvantaged in some way and cause more isolation / issues. There needs to be a balance. I agree most people will prefer digital access but it's not for all.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think becoming more digital is important but there needs to be a way of ensuring accessibility of services to the elderly or people either disabilities who may struggle to access services digitally.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Technology doesn't solve everything- a lot of council services need real people! Ans not everyone can access digitally, you might find you are providing a poorer service to those who really need it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Their are a lot of people who cannot access services on line as the do not have the facilities or abilities to do this, I think there should be an ability for individuals to choose how they wish to communicate with councils.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It think this would make sense but maybe adjustments could be made to this for older people who may not have Internet access	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Have to be mindful for the elder community who rely on in person services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Sometimes you just need to speak to someone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older adults can find accessing online difficult , some in person or telephone access should remain.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Wont be brilliant to replace human services with digital, going completely might result in more people losing their jobs thereby adding to the number of unemployed and increased poverty.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Make it online for people like me. But there has to be offline options for the many people who aren't digitally connected or savvy and disabled people.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For elderly people or people in poverty it may be an issue using technology so some sort of in person help needs to be available too just perhaps slimmed down	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You have to balance the amount of digital services and in person services accordingly. Too many elderly or poorer people in the community might not be computer literate or have access to internet	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As our aging society is increasing, some members of the public can't get online or even operate a computer or mobile phone. Services should be available for all members of society in a way that is comfortable and easy for them to undertake.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of people benefit from having face to face contact, for some it might be the only time they have that. You can't replace people with machines whilst maintaining positive mental wellbeing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some of our older population, who are not familiar with digital technology would still prefer to see/ and or speak to someone in person.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My concern with going digital is that more vulnerable people will struggle to access services they need. Also going digital will cut jobs and if I needed help accessing services I would rather talk to a person than a digital robot.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need face to face interaction. Both face to face and telephone or online consults should be available so you are able to use the best service for your needs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	'Reduce in-person contacts' - I cannot remember the last time I actually managed to speak to someone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	FINANCE & PROPERTY	At this time, with the cost of living through the roof, wouldn't recommend charging more when so many are struggling just to survive.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Encourage those that can to make use of digital platforms. Ensure these are accessible and up to date	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Person to Person should always be first option	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although I think digital is the way forward there will be people who are unable to access services digitally whether that's through ability, access to digital products etc and these might make up a large proportion of contacts to the council. They should not be disadvantaged by digital by default.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If you're going to rely more on digital services then they need to be much higher quality and easier to use. West Lothians online services currently aren't great in terms of user experience or robustness.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	It is difficult to reduce in person services as there are still a number of people in the community who do not have a digital footprint which in turn could isolate this group further - elderly, special needs, lower income etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Make digital the default but there still has to be the "Plan B" of speaking to someone who can help.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although most young people are comfortable with online services some older residents may not be. Digital should be by default but have staff available for older residents, invest in web-services that are taught at school/ college, use community centres to help those who may struggle	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It would be discriminatory to be completely digital as not even an access or afford internet services, particularly the older generation. However I think it is something you should improve, both in terms of services you can access digitally and providing courses and or funding to allow people to access derided digitally.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Stop in person and phone contact altogether	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Increased provision of digital services requires a digitally literate population. What support is to be given to eg the elderly or disabled who rely on personal contact with council officers for some services?	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	For elderly contacts must remain available face to face and by telephone but could be considerably increased digitally	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone contact should be available when needed. Online help is only so good - sometimes speaking to a physical person is what's required	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Definitely increase services online but this doesn't help older people who are computer literate so in-person and telephone contact also needs to remain	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For any service, there must remain an in person contact service. Simply using digital with no human control is dire for customer satisfaction and resolution of some issues	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As I have already explained yes it's good to be online and easier for most people but we are forgetting about a lot off the public which can't access these kinds of facilities and it's not fair on them and not there fault either it's the generation that are not able to take in these kind off things in there heads and disagree to do it and I find it's them that's left iout..	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I believe that in some instances you still need to either speak to someone on the telephone or face to face	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person contact is vital but digital improvement can only be of benefit	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are difficulties for too many in terms of digital access and usability (eg the elderly, those in poverty), so in person services must be maintained	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Fully digital services are not inclusive for some older people or those who are differently abled and that needs to be taken into account.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	the risk here is that someone can't get through to you when the web service doesn't meet their needs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everything can be accessible digitally still to the older generation especially over 70,s who still struggle with technology or may not have digital devices so they still need thought about to give them less mental health stress and anxiety.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Older generation like to be able to speak with someone, so I think you need to keep customer service phone handlers .	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Live chat and online services are great if you use the right keyboards for the robot to help. But it's pot luck if you guess the right word or phrase. That's why dealing with people through direct contact is essential.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	FINANCE & PROPERTY	Save money by cutting down on nonessential travel, business meetings and lunches etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Whilst younger people. Would be able to work with digital changes we have to remember older generation do not have computers laptops mobiles. They are getting left behind thinking we have to go all digital.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Don't exclude people who don't have tech or can't use it either due to capacity, finances or disability. Sometimes people only know they need help, but don't know the proper name for it, talking to someone face to face is the best way to be signposted in these situations, don't make this harder than it needs to be.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital first doesn't mean digital only. There will need to be balanced approach in still having a human element especially for vulnerable groups and those where an off the shelf FAQ simply won't do.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Would like to see a digital opt out for certain groups i.e elderly with no Internet access	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	The website is desperately needing updated. It is not that user friendly- I work for the council and still find this;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Would agree that most services can be moved online. Just got to be careful with those that potentially would struggle with doing this - offer free courses at community centres/libraries to support.	1. The respondent advised that they agree with the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think that technology can be great and a time saving way to get in touch but I think a telephone service should always be available as technology can fail us.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online doesn't always work	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If you are increasing digital, what are you doing to help those that will loose their jobs. Its the implementation that could	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	This is a difficult area. I care for my elderly parents who struggle to access resources online. I think people should be able to opt in or out of digital services dependant on their circumstances. However, more could be available for those who can access them.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Stream line services and default to an online option. Be mindful that services must be accessible to all. Ensure online options have accessible formats such as large print, and colour changing text for ASN	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default is great as long as there is sufficient provision for those who can't/won't engage in that way.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are many vulnerable people who need to speak to someone or are not digitally able, pensioners, disabled etc. Dig6should be encouraged but there should be a route to speak to someone if needed.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	The problem is if you do that then it's likely people will loose jobs?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
10	DIGITAL TRANSFORMATION	Not everyone can afford or know how to use digital services but should be given the choice wether to use online chat facilities or online forms etc over going to in person/telephone appt	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Face to face is soimportant. You've just declared "connect" as a value/principle yet are suggesting taking away that basic human need to speak to a person face to face.I know it's cheaper but it goes directly against the value of connecting people. Face to face contact with other humans is imperative to improving the health and social issues within our communities.The option for online contact is great for those with that preference and resource/ability but please do not make this the only option	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly and people with no internet access would suffer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If you were to do any of these things, it shouldn't be to reduce costs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Careful not to marginalise older people or others who don't wish to do things digitally. Careful not to reduce things so much that many jobs are long along with the ability to interact with a human. A lifeline for many!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Depends on the service and whether a move to digital reduces the quality of he service and the accessibility	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Do everything online	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You must maintain in person contact. There are too many old people who cannot use online services do for a variety of reasons.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think having more online options would be good but we need to be mindful that when people really need help they prefer to speak to someone rather than a computer. Moreover to make sure we all have equal access to the council face to face services should be maintained for the elderly , disabled and people who may not be able to afford the internet or computer.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	The website is not user friendly for people with no knowledge of the services and structure of the council. There doesn't appear to be a top tips on how best find what you are looking for you almost need to have an in-depth knowledge of how the council is structured to find what you are looking for. I often go to the website first but get frustrated with out of date or limited information so revert to calling in always. Good example recently was information on social care charges	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Yes I am of the digital age but so is my husband we are in our 30s and I can do lots online whereas he hates using online. Also the elderly need to rely on family to access digital as alot are unable to access or understand these processes. My grandfather is a 90 year old man and iften complaint on how long it takes to access things through the phone	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	EDUCATION	Please improve your websites such as Xcite - impossible to book swimming for a family wheresome are members and some not. Staff are rude at Livingston when we ask for help. They never answer phone so older people and those with disabilities who need a call centre or human point of contmiss out. We are very IT literate, but the website is nonsensical and non user friendly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Consideration has to be given for elderly and people who are not able to use technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	EDUCATION	Nobody can actually speak to anyone...in lockdown I was teaching and had no cold water in my room...a guy refused to come in due to Covid...it took ages to speak to anybody	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I am happy for services to be digital however there needs to be some investment to make them easier to use and fast. However my concern is for older people in the community as they may not be as digital savy and sometimes they just want to be able to speak to a person to resolve an issue. I would hate to see the person to person contact eliminated as this will not help the council get connected with the community, it does the opposite. Although it would save cost, I don't think making more services digital will help the people in the community there needs to get a balance.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We live in a digital world however we must be aware that the vulnerable in our society need protecting.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	To reduce "in person" you need to cut heads or ensure the current headcount is being managed effectively and are producing and productive to the levels they would be in the private sector	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think we should be 'digital first' but not 'digital only'. We have highly trained and experienced front line customer officers: some of what they do could go online, however might it be time to review how other council services interact with their customers and transfer appropriate processes to CIS/CSC or online? And I don't think we can under estimate the importance of people having a reason to leave their house each day, be it to go shopping, attend activities or events at their community spaces, visit a library or CIS, attend appointments. Isolation and loneliness can get very serious.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again, surely by actually investing time, you should recognise what percentage of the population falls into the elderly demographic and adjust accordingly. Surely if you apply digital services for the majority of the population, yet retain paper and face to face for the elderly, then it would still reduce your costs? Rather than a blanket decision with minimum effort behind it.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digitalisation doesn't always reduce costs and can increase customer dissatisfaction.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Having well trained staff who are easily accessible and able to solve problems efficiently would be more beneficial	4. The council is already doing this.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There will always be some people who need to speak to someone in person. Equality of access will also be an issue - not all people have access to the internet and not all people are confident and competent in its use	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital first is good for those that can manage and want to communicate in this way - however for some residents coming in to an office and talking to an adviser provides more than access to a council service - it can improve mental health - it might be the only social contact a person has in the day. the council needs to retain a frontline presence.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	In my opinion the digital services developed have not always been fit for purpose and not adhered to the spec the council gave the digital provider. Look at housing - how much money has CAPITA skimmed from WLC over the years?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Whilst everything is moving towards a more digital format a lot of people you support are poorer and may struggle to access the help they need if they can't physically talk to someone. I'd still keep phonetics open or run drop in clinics at local libraries.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	90% of everything can be done online now. The older generation may not have access to the Internet but most people have smartphones. If not there are ways round that.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Media devices are the greatest cause of loneliness, isolation, poor mental health. Let's get people together in our community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	ONLINE CAN BE EASIER BUT AT TIMES YOU NEED TO TALK TO SOMEONE, BUT IF YOU CALL THE COUNCIL YOU CAN WAIT AGES TO GET SUPPORT	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel older people still need access to telephone calls/ face to face appointments however I do feel the option should be there for both	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to the internet and many service users are not computer literate and information can be lost in translation, face to face is better in my opinion.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is still a large number of people that do not have access to digital. Sometimes it needs to be resolved face to face.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Why does it have to be a council facility though - could the council offer advisers in banks or post offices that would give access to people and support other parts of the community that is under pressure too.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Phones and computers are supplements no primary face to face. People are depersonalised too much whilst Govt works in sterile indifference to people as humans with needs that can't be answered by some algorithm	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to (including those who can't use a phone/computer for whatever reason) the Internet. People want to speak to other people, people want to see other people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Shot yourselves in the foot taking away the cash desk too...not everybody Can pay without cash. It is blatant discrimination against people with learning disabilities and difficulties	4. The council is already doing this.	HCBS - community facilities and customer services	Customers can make payment in cash at the Council's 2 cash offices.
10	DIGITAL TRANSFORMATION	Older people a d so.e young people dont like digital technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If costs can be reduced by improving digital services then it should be done, however removed in person contacts would isolate a large portion of society who are not confident with online so would not agree with a full online service	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	HOUSING, CUSTOMER & BUILDING SERVICES	Services need to be accessible to all. While improving online access is important the Council have to ensure that some residents are not cut off from accessing services as a result.	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can gained by accessing public computers in our buildings and asking for help from staff
10	HOUSING, CUSTOMER & BUILDING SERVICES	Never get any one on phone now days all email people need to speak to customer service people	4. The council is already doing this.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
10	DIGITAL TRANSFORMATION	There needs to be some people contact but not nearly as much as there is at the moment	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't know what digital by default means - it's a slogan	9. The respondent made a comment on the survey question	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This is a tricky situation, because not everyone is able to connect online - specifically the older generation or people on the brink of poverty who cannot afford to have an internet connection.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	For a start your website is useless, your staff are not much better (most of them have Nepolean syndrome)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Important to digitise and make using easy as much as possible, but digital shouldn't be the only option.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lots of older people don't have access to digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly need face time face contact so you can't take that away from them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some older people do not have access to online services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot if older people and also disabled people have no access to digital services maintaining face to face and telephone contact are so important for people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You need to take into account older generations that cannot access online services and may prefer talking to someone as that may be their only point of contact with a human	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Given how run down and generally antiquated community centers appear, there should perhaps be some exercise to determine if these are beneficial to the community, or would the money running them be better spent simply improving the outdoor facilities in the community i.e. parks and play areas. Perhaps they could be commercialised under an arms length trust, expanding and improving the quality of the child care, cafe, gym facilities etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	digitising services is great for improving access to basic information and easy to deal with tasks. They do not work for dealing with more complex tasks or to support people with more complex needs such as the elderly, disabled, people with severe anxiety or poor mental or physical health. Many of the people with higher tariff needs, need access to public services with one to one support.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people need face to face meeting and help so not all services can be digital	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has access to online or are able to complete tasks (elderly, people suffering from mental health issues, disabilities)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many older people prefer phone calls. Some are not online at all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think going forward there will be more software available that may help with this.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people dont have access to the net and also it is good to talk to someone in person	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Can only reduce in person/telephone if confident the most vulnerable and disconnected in society have access...otherwise not equitable.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online and digital services are great for people willing and able to access them but some people, usually elderly, can't so an in person or telephone service needs to remain for those people.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	NOT EVERYONE IS DIGITAL SAVVY	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	not everyone is computer literate so taking to someone on the phone is a big help	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I am able to access the internet and use on-line facilities however my mum and dad can't. While I am happy to help where I can, and when I know they are needing help, they will at times miss out on events / benefits / occasions as they are unable to do things online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Understand this is the way forward however can impact negatively on the elderly and vulnerable.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again those disadvantaged, vulnerable people in our society may not be able to access services online, they don't know how too! Or they do not have the finances. Some, if they speak with someone on the phone or face to face, it is the only human contact they have had all day - all week.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	digital is not for everyone. people prefer face to face, . i think the option should be there for both. one size does not fit all services ie social work, housing, criminal justice etc should all be face to face.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Yes, you can find solutions to provide support online in a much better way than in person. So, this makes total sense. But, the price is questionable. Me and my team code web application, but, never I've seen that I could code for Council. Why not make offers to local web development companies, or at least make sure that these local companies can stand a chance and maybe you can save money on your web development services, hosting, backups and maintenance?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Until the service is efficient and effective digitally, the council is not yet in a position to move to digital by default. Also there are still many people of all ages who cannot for a variety of reasons access/use digital formats. This discriminates against the elderly and those who have lower literacy and digital skills.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default doesn't always suit the elderly.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital my be cheaper and faster but what about people with poor mental health , learning disability and elderly who dont like or want to engage with digital technology , what's wrong with investing in human technology .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some members of our communities are neither willing nor able to access digital services. Therefore spending money to upgrade these services seems pointless when eg older members are unable to access them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everybody has access to digital means	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has or is competent on digital - already everything has moved too far this way!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If the council are proposing using that their stakeholders proceed in an electronic and should use these type of services then the Internet should not be considered a luxury and be available for all	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think you should always have some form of face to face contact on offer, I do agree though that things are moving more digital but not suitable for everyone.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Investments in online services need to be right and reliable - past history doesn't do this.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	unfortunately not all service users have access to digital platforms so therefore until this is the case, the council should concentrate on making the digital systems available to their staff that are fit for purpose.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Elderly struggle with the online concept and seen this first hand of poor elderly struggling to get online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree with digitalisation, however I do feel that it is customer friendly to have an option to speak to someone. Less stressful and easier for the elderly population.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People respond better from face to face interactions ie 'someone to talk to@ especially relevant in an aging community/population	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Promote digital use of the website for customers for which I've used on several occasions and is very easy but do not reduce the number of services that customers have access to in face. As the population ages it will become more and more technically minded. There are still older people who find using the computer difficult. It may also be the only time that that person sees or talks with anyone.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There would still have to be a contingent for people who are not or never will be digitally aware.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Older people & anyone with a non-regular issue have a tough time with on-line services which end up as complaints and takes longer. I still send out some paper applications / documents to those without digital access or skills.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is the assumption that all people find digital easier. What about older people, those in poverty or with visual impairment.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It should be an option. Many vulnerable people are unable to access, understand or find technology very daunting.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	face to face gets things done quicker and with less problems	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to digital services. And elderly not always confident to use digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to take into account older generation who do not have access to computers laptops and mobile phones. By making everything online you are taking away access to Council services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Society is changing very quickly and digital service and communication is becoming the norm across private and public sectors. I would support digital by default. It will be important to identify any sections of the community not currently digitally connected and support them to become digitally connected or they will be excluded.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As previously mentioned, we should be moving to a better digital environment. Investment should be prioritised in digital software to allow a better staff and customer experience. Other companies are looking to move forward with this new digital era. WLC should be doing the same. ; ; The pandemic showed everyone more efficient ways of working through a digital approach. Whether some people struggled adapting, 2 years we have been providing a great service to all. We should not be moving backwards in time. We should be looking to the future.. looking to not only move towards the digital era but to help save the environment by doing so!	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default would exclude people who are not digitally literate or who do not have easy access to the internet. It could also be difficult for those who have literacy difficulties or ASN communities.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think being "digital by default" excludes a number of vulnerable groups from accessing services. I think there is an assumption that everyone has access to digital devices and that people are confident in using digital devices.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Although i am an advocate of digital services, there are instances where the public need that physical interaction, otherwise we risk the wellbeing and safety of individuals.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is able to access services online. With an aging population more and more people will not be IT literate but will need access to services. Also as the current financial situation worsens more people will be unable to afford their mobile phones and data or their broadband. You cannot simply take everything online. Also I'm presuming the way in which to save money doing this is by sacking people! Increasing local misery and unemployment	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online services are great for some people however in person contact should be retained for customers who are digitally minded or who don't have access to the Internet	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone contacts should be available but many people prefer to do things online for convenience.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Get rid of big buck bosses! Too many of them chatting about nothing..	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Get rid of big buck bosses! Too many of them chatting about nothing..	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are still a lot of people who do not know how to use online services (elderly/ learning disabilities) or are unable to, ie no access to Internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Obviously for older generation this is not helpful, but younger generation could consume services via WEB portal happily.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As an employee of the council and have had the pleasure of using there on line services my personal apinion is keep using phone contact or face to face contact	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people don't always welcome digital only processes. If you get the delivery of your digital services right you won't need as many telephone contacts. Never lose sight of the fact that when someone calls they want to speak to someone. Also please try and avoid long "press this button" chains and long preambles when someone does call.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some people are not able to use the Internet and there will be some who prefer face to face contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Become digital where possible. Providing support for those who need it. Ensuring access to digital technology is available in all areas. Ie. Those who are unable to walk to the another area to access a library for computers should have access in their area as cost of public transport may be an issue	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Upgrades to existing council housing ;	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
10	DIGITAL TRANSFORMATION	Not everyone is digitally minded some people need to speak to a person or see them in person.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some elderly unfortunately are not able to use online , we must be able to connect to everyone some way .	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital services are harder to access for an aging population I personally like to speak to someone about housing problems is better maybe in the future.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People will be alienated if all online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	We cannot assume people in poverty have Internet access. We must support them anyway. Many council and benefit websites don't work properly on a mobile phone so the person also has to find access to some form of computer or laptop. We can't go digital if we don't bring everyone with us	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In-person is still important for high-stakes assessments such as housing, education, and policing. If online is to offered these must be manned and not a faq list.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should remain an option for those who are unable to interact online - whether through lack of funds to access the Internet or lack of knowledge. Else this could contribute towards greater inequality.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Elderly people have trouble with online as a lot do not know how to use internet/do not have access .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The heart of what you're supposed to do is about engaging with vulnerable people.I cannot believe you think you can achieve this digitally, it's a joke	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly and poorer residents who don't have access to all digital services may have difficulties	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	To many supervisors and management at the council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Speaking to someone rather than an automated service is better. Personal contact goes a long way. For some people this is the only contact or person they speak to	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is definitely not for everyone, especially for some elderly. More individual help face to face training is needed. You seem to think everyone can cold with this digital age.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The shift to online customer service leaves a lot to be desired. We need human contact. We need to be able to discuss issues with members of staff.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	What about the older people who dont use digital?	9. The respondent made a comment on the survey question	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many people still need that personal touch	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to computers, ipads, etc and the elderly especially need to be able to pick up a phone and speak to someone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	actually speaking /venting to a human you problems /complaints can be very beneficial for everyone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is the way forward but unfortunately it doesn't not fit with every service user so they have to be considered. All payments in cash should cease completely and move digital. COVID has shown a large volume of places switched to cashless and everything worked fine. Cashless would streamline council services without having to count, check and bank money. Also safer for staff. Digital online when working properly saves time waiting on a phone being answered and if digital there is no room for wrong advice being given out and less complaints about staff interactions if digital so less time looking into allegations made against staff	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone can or is comfortable using digital services and prefer on the phone or in person contact. There is a danger that if everything is digital these people will be isolated from council services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	No point asking this question its happening already whither we like it or not. Walking into building told ...here is the tel number go home please call and make an appointment ...but I am standing in the building where staff are? Makes no sense. Not good enough.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Absolutely support all of these 100%	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The move towards digital services is great - provided that they are user friendly and easy to navigate, unfortunately that is not always the case, the parent portal and young scot application process for example. These are examples of difficulties I have experienced as a digitally proficient adult. I can not imagine how frustrating it must be for older WL residents who could be forced down this channel. they are unlikely to have internet access or a suitable device. Demographics indicate that this sector of our community is growing and the council needs to acknowledge that a human at the end of the phone is still important.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Dealing online doesn't always work and the process can be hard and confusing especially for older community member making them feel left without a voice or anywhere to turn with concerns.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	by reducing in person contacts a large section of the community could be isolated and unable to participate	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online services/accessibility could be better and would be good for those that can use it. However there are a large number of people who cannot use technology or only have a basic understanding and often online services/applications can be more complicated than needed. Some individuals benefit hugely from have in-person contact with services, as it is far easier for them to explain their issues and fully understand what they are being told when face-to-face with the person explaining it. This option should always be available.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If you reduce the people and telephone contacts that takes away jobs!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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10	DIGITAL TRANSFORMATION	This is potentially a false economy. While your costs may decrease as a council, the cost the resident rises as they increase the amount of time trying to make sense of an impersonal service that is not as good as a human being in absorbing the variety of demand. Services need to be constructed 'manually' and based upon a resident communicating with a council member of staff, and digital technology should then be used to help that staff member make, for examples decisions or access information for a resident more efficiently - replacing people with computers will generate more costs in the long term as it risks increase failure demand	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people rely on telephone service and do not have internet access.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The council is supposed to serve the community so it has to be a people service. This makes the community feel valued and at least they can access a human who will be better placed to get to know their communities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think there should always be someone for someone to talk to if needed. Not everyone is confident or has access to devices and/or the internet.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	in person contact yes but telephone no as its always nice to talk to someone when the online service doesn't work or becomes too overwhelming for some. Or people who don't have access to technology	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I need face to face help, can't manage online without support worker and don't have a lot of time to fit in this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	WL has a high proportion of older people - communication methods need to be accessible for them too	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all customers are familiar with digital technology or have access.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are many older people that can not use technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree about digital first but it will exclude many people who either don't have access to digital devices/connections or lack the ability to use them. Just like this survey! If I don't have a digital divice/connection/knowledge how will I access your services?	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	People who have no or limited access to digital services need to be able to contact the Council and not have to wait on hold for long spells because you have gone digital and cut face to face jobs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While it is vital and necessary to invest in technology to improve service delivery it is also vital to recognize that many people are not comfortable or able to access services via technology. therefore need to ensure that some face to face and telephone facilities are retained. however these services should be flexible rather than fixed to ensure service delivery can be taken to the communities rather than fixed in buildings making more use of the wider council network of buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people do not have access to online especially older people. Some people prefer to get help from a real person not an automated voice reading a menu as this can cause stress.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Online access is fabulous for certain age groups, however it ostracises others including those with certain disabilities and our elderly. Face to face is preferable under certain circumstances and should always be an option, not an inconvenience. Staff need much more training before this can roll out. It needs to be an idiotproof system, ease of use is paramount for staff and residents. Daily accessing for staff would need to be looked at and 'oh the computer hasn't updated' is not used as an excuse by staff.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone can go digital so there will always be a requirement for speaking with someone by telephone or in person. There would have to be significant investment in systems for digitilisation to work.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is important that older people are able to have 'human' contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is already difficult to get help via the council customer service number .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone wants to or can use digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We have an aging population who don't know how to access computers or know how to use them. These people need to be able to access any information by speaking to someone on the telephone or face to face.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	None	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Agree about moving to digital BUT this is not suitable for all and there MUST be other options still available albeit not the standard - for vulnerable people in particular	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We need digital champions in the communities who can help connect people with the services - people who understand the platforms and can support others to engage in the service.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital first is laudable and a great aim. That relies on quality, accessible digital services that are fair for all. Not just those with good eyesight, dexterity, cognitive functions and access to modern technology. ☹️	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You can't remove face to face for those who need that human contact. And you can't expect to make the council feel engaging if the only interaction people have with you is through a screen.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need personal contact as default. The Covid pandemic has shown us this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everybody is IT literate or has access to adequate IT facilities and some problems/issues can be answered very quickly after a short discussion	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is the way forward but still need some contact with an actual person sometimes	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are elderly and vulnerable groups who can not access online so there still needs to be face to face services available	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Difficult for elderly people to cope with online only	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	<p>for those with lower income, disabilities or who are older on-line pushing communication to on-line can be a barrier and therefore you could be putting these people at a greater disadvantage that they are. also if digital services are not easy to use and don't work properly there is noting more frustrating than not being able to speak to a human being.</p> <p>On-line information/applications have to be very, very good for them to be better than speaking to someone. They have to be able to cover every eventuality if you take away human contact and have to work exactly right first time, every time for people not to get frustrated.</p>	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I strongly disagree with reducing in-person and telephone contacts- although this seems like the way forward, not everyone can use online services on the council website e.g. pay for it, apply for it, report it. Being digital is good for some but at the same time, personally, nobody in my family can do anything digitally so in - person and telephone contacts is extremely important and should not be reduced.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Telephone services is a great help - if you get through to a member of staff for an enquiry. Just living in West Lothian and hearing the number of complaints that the call centre gets as nobody gets through as the lines are extremely busy but that is understandable.	1. The respondent advised that they agree with the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	So fed up never being asble to egt to the info I am after and finding it increasing difficult to speak to anyone and when I do they are very rarely able to able to make a decision. Also constantly finding the council website extremely poor qaulity and very difficult to navigate to the correct department . Iam sure council employees know where to look as they know the site and the proper 'terms' to use. Does the council ever do a 'test / trial' with members of the public by way of assessing the viability of your system. I am computer savvy as I have used them for decades but I find your council website appalling. What chance them for many younger people, disabled, menatly unewell or the elderly who can on average be not that computer literate...? I actually now avoid using your website as I find it so infuriating..	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't know enough about the services that will be affected	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly groups are disadvantage and discriminated if all online as they're not adapting to digital change and may not be accessible.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lots of people are not digital and would need help and to know where to get that help from.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	A lot of older people do not have access to a digital world	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Sometimes you need to be seen face to face and a lot of older people don't have access to computers	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is still alot if people young and the older that don't like doing everything online, some people still don't have access to the internet and even if they did dont know how to use it. I think that all the pre booking for many things is unfair so those who don't know or do t have access can't book things or go. So I do not think the council should limit there chances with people by cutting them off, or you will get bigger problems with people not being able to set up DD or things like that	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My worry about going 'digital by default' is that some vulnerable people might not be able to access help in this way and others' needs may not be identified if no face to face contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You need to maintain a mechanism whereby older people; And those with learning difficulties or some other barrier to online use can still access services. You could consider charging people under 65 for access to face to face services. E.g. for those that are able they are incentivised to use the online provision.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Services for persons in need need to speak to someone. Internet is not for everyone and phone calls can be costly, time consuming and frustrating. An overall of how this is used is definitely a move forward.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	By digitalising everything you are alienating a big part of the community who do not have online access or would rather speak to someone as it might be the only person they speak to in a day/week. There is a fine balance with moving digital and supporting the less computer literate members of the community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	there are still a lot of people that cannot afford computers or a lot of people who can't use them,a lot of people who dont want them, please remember them. i want to keep using old fashioned cash most places instead of cards	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are not internet conversant	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	there are older people who are not digital savvy....we need face to face, just to help reassure them that we are available to help, no matter how insignificant their query may be....	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think that there are many services that could be accessed online, however there is still a need to be able to access services in person or at least speak to someone who can help you access the services within the community as not everyone has online access and we don't want to be a call centre based council	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is many people cannot access digital and there should always be an easy accessible facility for these people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all people have internet therefor telephone and in person appointments would still be required. Also not everyone has family or friends and telephone/in person appointments are sometimes the only lifeline for people to have human interaction	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Re high living costs and peoples ability to afford digital links or digital skills must be considered. (poor, the old and disabled will lose out again)	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Consider the increase in housing and the impact on existing services at the present. Will require these to be expanded , primary, secondary schools, health centre, partnership centre - should be more provision for more affordable community leisure facilities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some elderly people do not use computers etc to have access to websites. What about them? What about people that do not have online access?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is digitally able so need to get the balance right	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Using media is one of the main causes of isolation and poor mental health. It may cut costs initially but not in the long run.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We MUST protect Customer Services and ensure that as many people have an actual person they can interact with in the cases where someone has no access to internet/email.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	again working with older people, this is not easy for a lot of people, there should be the choice of digital or not	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Generally speaking, digital is significantly more efficient.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	not everyone it IT savvy and the frustration when you are punted from press a number to press another number is beyond joke and not doablwe for many elderly .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think it is very important to offer in person and telephone contacts as not everyone is able to access things digitally or don't feel comfortable sharing their information this way. I think people should have the choice to choose how they access services and are able to choose an option which best suits their needs at that time, particularly with the cost of living increases, people may not have available access to internet/wifi to be able to access digital services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Please remember the older community!!! Also, this only works if your systems work well. You can't beat someone with work experience in the area.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel like the current online service offering for customers is very good so I'm not convinced further investment is required - hence choosing "disagree" for that one	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older generation would still prefer to speak to a person, and the availability should not be reduced any further. If this was to be limited, perhaps you should make it only on set days.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Alot of older customers can't and won't go digital. Face to face council services should be a major factor for the older generation.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to digital services or are not confident using it or older people who do not want to use it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We have an older population, not all are able to access Internet please remember this	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default but always with a "real human", albeit reduced, option.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think digital technology can advance and streamline customers but face to face support and assessments are essential to build trust in the council services and for accountability.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not every one has digital skills	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital by default excludes so many people - older people, those with impairments, those who do not have access/skills with digital. We will always need real people to talk to, it's often much quicker and less frustrating for the customers you claim to want to help.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need to speak to people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	websites currently take you round in circles and info is not easily found. sometimes you just need a knowledgeable member of staff - a human to talk to that can point you where you need to go.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	IT IS DIFFICULT ENOUGH FOR OLDER PEOPLE TO ACCESS SERVICES ON LINE. IT IS IMPORTANT TO SPEAK TO PEOPLE AT THE END OF A PHONE.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Needs to be accessible to older generations and those who are not confident in the use of technology.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Only digital by default if people can be digitally enabled 100% across WL	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has access to digital communication or wants to use it. Reducing in-person contact may prevent the vulnerable or older generation from access to services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	"Digital by default" should still include exceptions for those who cannot do digital	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The use of apps to be able to interact with the Council services should also be used rather than just the Councils website.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Often an online query or service cannot be completed because not all options are covered. This has happened to me this year with Young Scot and Council tax. A refurb of the website and ensuring all options are covered in the online forms.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It's important not to lose the human side of community support and not isolate certain parts of community e.g. elderly, disabled.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital services are good but sometimes the best way to clearly raise an issue or make a contact is to speak to someone, so there should be some form of retention of this type of contact.; ; Each type of contact really needs to be considered on its own merits.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Moving access to services online excludes people who do not have access, are unable to afford or are unable to use technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default is good for most, but need to ensure access to people who cannot access digital e.g. Homeless and older people	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Face to Face is invaluable for people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't use any digital or online services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We definitely have to remain available to those who are unable to use digital services, but promote it where possible	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Unfortunately online doesn't always solve the problem. At minimum a telephone call should be answered or returned in a timely fashion.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	We still live in an age it is nice to speak to a person.. As some websites etc are rubbish and not fit for purposr	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is "online". Taking away face to face services especially for older residents isn't necessarily the way to go. It may be the only person they speak to on a regular basis.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is absolutely the way forward but we need to remember that the elderly and other vulnerable groups may not have the skills to access services on line.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people are unable to access digital devices to make contact with the council. Also, some people are unable to explain what they need digitally therefore having face to face or over the telephone contact with council staff is important for the public.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We have a large number of people in the area who are not able to work computers. There is a high number of older customers and some younger customers who are not tech savvy. Pushing everything into digital will reduce the support and accessibility to these customers. This is more of a possibility in the next 10 to 15 years when the public hopefully catches up with technology.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I like talking to people and not a computer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Sometimes face to face contact is needed but I believe digital should be the way forward - as long as there is still support in place for people who are not confident with technology.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There always has to be an option for people who do not have digital access or not competent in this area. Sometimes people need to speak to a person if they find navigating websites or apps challenging. You cannot make the presumption this is a one size fits all.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as there is still an option to speak to a real person!	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Speaking with someone over the phone or face to face is sometimes easier. I sometimes can't find the right words or how to explain myself properly over an email or live chat, although I am one that is anxious on phone calls I find it easier to explain myself to someone over a phone.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My elderly grandparents can't access any information you have digitally. They heavily rely on us to keep them informed. There should be an option for paper or digital.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There will always be a need for face to face and telephone contact, online alone cannot replace these methods.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are unable or do not wish to use digital technology; The reliance on this during covid was so stressful for so many people and marginalised them. Please allow face to face to return maybe reduce slightly but do not become dependent	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some older people may need the in-person contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to the internet therefore increasing the number of internet points in W Lothian could be improved, or providing free tablet devices could be increased.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There is no "one size fits all" which is generally what happens when you try to apply for a service or complete a form online, it's generally tick boxes and doesn't give the opportunity to add additional information. I agree that there is a lot of things that can be done online (provided the service is up to scratch and working, forms don't crash half way through etc) but the council still need to provide face to face contact, even if they reduce the number of offices where this contact is available they still need to provide it. There are still a lot of people out there who do not have access to computers, smart phones etc or indeed cannot operate digital equipment	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need in person contact as they may struggle with digital access and just prefer to speak face-to-face and gain more from this	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Would much rather speak to a person rather than try to do it online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Personally I do not have an issue with online but some people like my parents still need to speak to someone as they do not either have the IT or knowledge to work everything online. There needs to be a hybrid approach for older people.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Need people face to face if people need it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Whilst I think online options for younger generations is important there is a portion of the community that is not able to access digital or online services. There are also those who have the inability to read, understand or use this form of communication.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	The website will need to be more resilient and kept up to date. Sometimes the site just gives up at preset. I tried to order a Green bucket - not possible; but one could order a Blue or a Brown bucket.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Everyone is not digital savvy and a lot of vulnerable customers do not use digital services and rely on f2f to telephone interactions. Both should be offered	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone contact should always be available and with greater availability of on-line or digital services these personal and telephone contacts should ultimately be more responsive to these forms of contact for assistance.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Even these days, not everyone has access to online facilities, especially the most vulnerable in our society or elderly. Also some people, myself included, prefer speaking to a real person and trust that sort of service more. Believe it or not, I do not have a Smart phone - my choice and I believe I should be able to have that choice. In education, we are always spouting forth about "personalisation and choice" for the pupils, so I believe this choice should still be available for everyone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Re clause b) not everyone is computer literate, so making everything online would not be entirely acceptable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I would prefer to have more people available in Customer Service centers as the waiting times on phone calls is quite high. If you are unable to change this, adding a "You are number XX in the queue" system would help reduce frustration".	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
10	DIGITAL TRANSFORMATION	Increased digital provision should be broadly beneficial for all but I think some balance is needed as the spread of digital skills and access to digital services is not equal across West Lothian's population.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although we are moving to a digital age we need to consider those that aren't digital savvy or don't have the means	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There needs to be a balance	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We must maintain personal contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Council services must be accessible. Some people will rely solely on being able to talk to a real person over the phone, or on being able to access face-to-face support from the council.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A hybrid approach is needed. WLC cannot say that it will engage with community if this is only through digital means	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again, slogans and vague commitments will not work. It is not just a case of moving services online but to do this effectively and in a user friendly way. And to quantify the benefits of doing so. Will things be faster? Cheaper? Better quality?	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I like to talk to folk, not to do things on the net. This form should have been delivered to every household for filling in with a black pen!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not sure - aren't you just putting more people out of a job and then there is more unemployment?	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I have seen first hand parents of mine and loved ones e.g. Alzheimer's or people with disabilities (visual impairment) struggle for years in accessing online services. Help lines and in person contact are still needed for these people. I think having shared service centres like Strathbrock is the way to go. A person who is struggling could be brought to one place to meet lots of different needs at the same time.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Agree to above but pensioners should be the exception who may not have wifi and may need help, they should be given a letter through the post and still have in-person contact as not all may have adapted to online and may want to seek and need guidance.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is great for things such as payments and some online forms. However please consider people who are not tech savvy or prefer face to face contact (sometimes the only person they see in a day)	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Putting everything online, cuts out human co tact. This isn't helpful at all-on many levels	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	We still need to cater for those who do not have IT access or cannot use IT	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't think in-person or phone contacts should be reduced as the older generation might struggle if it goes fully digital. It is also helpful to have the option to speak to a person if the issue you need to discuss is a bit more complex. However it would be very helpful for the website to be better for individuals as it isn't always user friendly at the moment and I know my go to is to check if there is a way I can get in touch with the council online rather than phone.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Yes this is sensible and necessary to reduce costs	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	REMEMBER THIS IS DIFFICULT FOR THE ELDERLY WHO PREFER FACE TO FACE. AND FOR PEOPLE WHO ARE NOT COMFORTABLE WITH THIS.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Aging population do not have computers.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	The older generation really struggle with online. We must keep availability for in person and telephone contact for essential services within local communities. This is really important.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	A further way to reduce costs is have a common infrastructure (albeit different branding, policies, services) with other councils. And not just from Scotland, the same principles for local government should apply almost anywhere in the world.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	The councils web site isn't user friendly even accessing this survey was quite difficult, the council need to remember not everyone has access to or is capable of using digital tech ,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	pensioners in particular need to be able to speak to someone, I would challenge the council survey reviewer to try calling telephoning the council as they will find it near impossible to get through and if they do they get a very unhelpful response and be kept waiting for ages.	4. The council is already doing this.	HCBS - community facilities and customer services	When calling the contact centre if there are long queues then the telephone system will allow you to record a message which waits in the queue for you. Staff can then call you back when call volumes reduce
10	CORPORATE SERVICES	It is hard to answer these questions as you are talking about peoples jobs.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As mentioned in my previous comments. This is a must to move forward. This will also allow for a better work life balance.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Online digital services are all well and good but they do not (and definitely should not) replace being able to speak to somebody with the knowledge and ability to answer complex question. Online digital services are great for paying bills but a lot of elderly people struggle with them. I certainly know the frustration of going through numerous online clicks to discover that I need to call and then, due to services going online, there is no person available to speak to. Web or digital chat are completely useless as they fit within a script only.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is useful and saves costs. But for older people and those without skills or equipment there still needs to be some options for face to face and calls	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I really like online services, but not all do. Paying bills etc is good to be able to do online, but sometimes digital takes away a lot of the personal touch and some people dont speak to people from day to do can become lonely. That being said would definitely depend on the staff and there attitude.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are many many people who will never be comfortable with digital contact. Staff on the desk are always needed.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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10	DIGITAL TRANSFORMATION	Sometimes it is needed to speak to a person not a machine	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You already do too much of this. It's why people criticise you	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As said previous waiting a week for contact to resolve a problem is also to long, normal companies have SLA's and if one had over a week it would be considered as a poor service i am afraid.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Whenever I've called West Lothian Council... every single time the phone operator has directed me to do it online anyway, or e-mail and wait for the relevant department to contact me back. It annoys me a lot, especially if I wasn't capable of accessing the internet through poverty or age. But if that's the default position anyway, then get rid of the call centres as they've been of no use to me.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can gained by accessing public computers in our buildings and asking for help from staff

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There are a lot of older people in this village who either have no access to a computer or are unable to use one as they have no knowledge about it. Therefore paper communication and speaking to someone in person helps us deal with things easier.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think it is wrong to assume the older generation have access to and can confidently use laptops etc. These people have paid into the council all of their lives and should have the type of communication and correspondence that they are comfortable with. If we do have to go digital then ensure that there are online support services and people at the end of a phone to help if needed.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I come across much talk amongst private companies about how great their online services are. But, when it comes down to it, the actual effective support they offer is very poor. I still believe that in a lot of cases, being able to talk with someone knowledgeable is vitally important.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people don't have access to Internet or are not comfortable using it should always have option to speak to a person	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	I find reporting some issues via website is easy, but only after spending a while getting to the right page so that could be improved. There will be exceptions when a verbal conversation is needed rather than an online form, so that should be still available even if reduced.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	HOUSING, CUSTOMER & BUILDING SERVICES	Some availability of face to face or telephone contact is needed for people with disabilities or difficulties where required	4. The council is already doing this.	HCBS - community facilities and customer services	The council has offices that you can visit in person and a contact centre that you can call. If you are tenant you can access your housing officer or tenancy support. If you are not a tenant social work can assist you.
10	DIGITAL TRANSFORMATION	Online services are great for those who can use them however there are a large number of vulnerable people in the community who struggle or are unable to use online services and still require face to face or telephone contact with WLC.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Provision always needs to be made for those with no digital access. Personal service delivered well is always essential	4. The council is already doing this.	HCBS - community facilities and customer services	The council has offices that you can visit in person and a contact centre that you can call. As well as this you can access public computers in public buildings and staff can assist you.
10	DIGITAL TRANSFORMATION	Not everyone has access to online all the time or has the ability to use it - elderly and people with mental health issues. when trying to uses online services there is always situations that need a person to help.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Access online is great, however, there stil needs to be a chance for human contact. One not everyone is able to using internet, some people can't read, some are older generation. Also if people are needing services and are a situation they are struggling with then human contact can be essential. Yes the majority will be fine with access online and it should be improved and increased but not without a human option	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	For some people sometimes a human contact is better. Think some services need a human component to make them user friendly.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There clearly still needs to be a non-digital option for those who can't access online due to age, disability, poverty, language issues, etc.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default would be great but not everyone has access or the ability to access (eg elderly residents who may struggle with this. Alternative provision should also be available for those that are reluctant/unable to access technology.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It's still too early to adopt a "digital by default" approach. There are still too many people who, for reasons of age or poverty do not yet have internet access.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think it would be efficient to reduce telephony and face to face contacts but it has been proven that customers don't want this, they continue to want to speak to and see us.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	HOUSING, CUSTOMER & BUILDING SERVICES	Current experience has shown for me that this is not a good idea-having tried recently to connect via email and not having received a response to date (over 4 weeks has passed) this is well below an acceptable standard. The standard response times are also below par, staff should be back at work not working from home as this is definitely having a detrimental impact on service delivery and response times. People connectivity is more important than digital.	4. The council is already doing this.	HCBS - community facilities and customer services	The Council is currently piloting a flexible working arrangements which gives most staff the opportunity to work on a hybrid basis, with some of the working week being spent in the office.
10	DIGITAL TRANSFORMATION	Please define digital by default this is not a statement people will be familiar with, what does this actually mean?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	web services can result in more work, likely resulting in personal contact or calls. people will very quickly learn the buzz words and use them to get through.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are unable to access the Internet, whether through age, understanding, etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone is computer savvy and most prefer to deal face to face or by phone. It's much more personal and so much less stressful	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Digital is great but there are always cases where people can't access services digitally or their circumstances can only be dealt with by a human being. It should always be possible to phone or visit a service desk.	4. The council is already doing this.	HCBS - community facilities and customer services	The council has offices that you can visit in person and a contact centre that you can call.
10	DIGITAL TRANSFORMATION	Online services can be quicker and easier for alot of people and in most occasions a preferred option whe the systems run smoothly. Not everyone can use online services however and in my experience online cause increased issues including: delays in gaining information and processing information. When looking for a prompt response to simple queries or needing to discuss more complex issues, it can be frustrating to be unable to seek help, to receive an automated reply until someone has time to get back to you or to receive a team email rather than an individual response which can leave you not knowing where to turn next.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There must be equity in access many may not have access to or are comfortable accessing services digitally	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all customers have the ability to become digital users so there needs to be an element of non-digital services, particularly for elderly customers.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	digital service are often difficult to use. dealing with a person becoming more and more difficult and we need this help.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I am in favour of increasing digital services but you have to meet all your customers needs and many will not be digital enabled	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm concerned about the people in our communities that have no access to the digital world or the people who are intimidated by it. Look at the affect the disappearance of High St banking is having.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You still need to be available for the customer not all internet is stable and with cost of living invpcreases some people will cutback on non essentials such as internet over food or fuel	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person services are crucial for older people who may not be able to make contact digitally. ; Also, some inquiries or complaints may not be met fully when unable to contact someone in person.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	A lot of elderly people who may need various services do not have access to digital equipment, and the cost of broadband can be quite expensive, I prefer talking to a person than the frustration of pressing buttons, often there is no button for the question you want answered. I think there is room for both digital and personal.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Being "digital by default" excludes a large section of the local community, particularly those with poor internet access and those who cannot read.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	digital is certainly easier for most folk but maybe not the elderly	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should always be telephone or person to person contact for people who are not able to access or use digital platforms.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Investment in online service would not be a good use of Council funds, in comparison to investing in better housing or health education services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People with disabilities can't always have access or know how to use online services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Prefer being able to speak to someone and not be put on hold for ages trying to get through.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	stop only having skeleton staff	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The Elder people doesn't manage the services online, leave an option for them to communicate with the council	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital doesn't always help the older generation or those with limited technology. Not everyone likes the digital approach as it can be more impersonal. Some services such as GP services are always going to need some in-person appointments for proper examinations to take place but it is good to have both options.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Too much digital is not good for the person delivering the service in terms of impact on health. I think you need to strike a balance between digital and in-person.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has access to or can use the internet, so other means of accessing services is essential to continue.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I mainly access services online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Elderly people, who often need services the most, struggle to access digital services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I would be concerned about reducing in-person services in Social Policy as the pandemic has shown there are key services that we need to deliver in person and this is the best way of ensuring engagement.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is great for young adults and teenagers.; It's not always useful to elderly people, especially those with mental health and physical challenges. ;	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is great value in talking to a person to get help. ; NO WEBSITE WILL EVER BE PERFECT.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I believe we still need the human element for face to face visits and also by telephone, hearing a friendly voice at the end of the phone or see someone in person goes a long way to help someone if they were feeling lonely or a bit down.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Who needs access to council most? Can these groups afford, do they have easy access to and are they able to operate digital, website and online platforms?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to the internet or has the capability to do so	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Make sure that councillors attend Community Council meetings regularly to give people the opportunity to speak with them. These dates should be published in the Bulletin and online.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	But you need to remember to support those who are vulnerable and have disabilities where communications are difficult. Sign people up to a Vulnerable Customer section, with all other communications going digital.; ;	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There is always a need to consider how elderly and those with additional support needs can access digital services effectively.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Consumer services should more approachable and more helpful not everyone can access on line services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Just ask the people to do a fair days work. Tackle ineffectiveness properly	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some things you just can't do on line. E.g. Recently I asked for 2 extra bins to be collected from my house. I thought I could order this service online. Alas, this was impossible to arrange on line. I had to call. However, sometimes it is essential to speak to someone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There is a need to have the ability to speak to staff but this could be reduced	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Older people rely on telephone and face to face service and it often gets dealt with quicker	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	There has to be equity within services. For example, Social work staff, working from home were amongst the first to receive covid and flu vaccinations even though they were not meeting clients. Teaching staff were allocated with the general public, even though they were teaching pupils every day in classes of 30. I know of council staff how prioritised themselves as carers and their children as carers to ensure they got the covid vaccinations early, prior to teachers. Teachers deserve equity too!! We are one of West IOTHAIN council's key services.	4. The council is already doing this.	Corporate - equalities and inclusion	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
10	DIGITAL TRANSFORMATION	Reduce in-person and telephone contacts, where possible- this would have to be accross services and not a "pick and choose". For example if teaching staff have to have in- person meetings with parents then Social Work, Educatioal psychologists and CAMHS must also have inperson meetings.; ;	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think that it's vitally important that people are still able to have the opportunity for 'face to face' contact with Council staff, either in person or by phone. If things become more difficult for people as a result of cuts to services and if the idea is to engender a spirit of 'we're all in this together' mentality, then it's important that individuals don't regard the Council as a 'faceless entity' delivering only a paper based or online service. Every element of communication is important but in my opinion, human contact is a priority. I still have nightmares about the inability to see/speak to business people during the pandemic.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of people for one reason or another actually need face to face or telephone appointments . Someone really needs that paid job to answer calls or talk face to face. Not everyone is computer literate.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The personal contact is extremely important as not everyone chooses to use online services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	More and more services are moving to digital as standard. There will be a section of society that need assistance and access to paper copies / and in person contact. ; In terms of housing officers - or services where a relationship needs to be established - then in person visits are very important rather than just sending out emails/texts etc. can create more of a void between the council and the customer	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The latter would be detrimental for older adults, it's already difficult to make contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Owning a computer is an extra cost, reducing in person and call appointments etc would only restrict services further. ; ; Not to mention elderly people who do not use computers would be left to adapt or suffer for it. On this issue alone, these types of policy are 20/30 years to soon.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all people have internet access	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people do not have internet/ or the knowledge of how to contact online services or have the means to communicate online through illness/ disabilities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I have no internet and always prefer speaking to someone if problems arise though it's difficult to get through these days. We need faster broadband than is currently available.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For me i am taking into account my elderly mother and others who like to talk and dont have access to internet!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Talking to someone at the other end of the phone helps more than most.; Not all have access to the internet. ; It takes an age for someone to respond via online services.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	To sign up to the existing online service, the customer needs to call the Council to enable any registration to use. This could be better!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is tech minded council must be all inclusive not think it's ok that the minority be left out	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some members of the community struggle with tech and need face to face contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You need to maintain or increase personal contact and face to face meetings instead of hiding behind the internet and avoiding contact as much as possible! Why are you scared to talk to the people anymore? Is it because you know you fail them time and time again?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Make all information available on the website. Do not use 3rd party communication such as Twitter or Facebook.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people can't use internet or understand how to use it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You are working on assumption that everyone can and has ability to work digitally. That is not fair or reasonable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Won't be popular with older voters, but banks have just gone and done it and the world hasn't ended. Will take a big improvement in your website though.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has internet and for the elderly might be the only human contact they may have, so no to all online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I recognise that not everyone can use digital, and you need to beware of exclusion, but for most people digital should be the default.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm a support worker and a lot of the people I support don't have access to the Internet as they don't have the capacity to use it or understand it. So phone or face to face is essential for them. A lot of them don't have bank cards that they can use online. They have to use physical money.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online does not work for everyone. So maybe identifying these people as they will be known to social work and having a dedicated team for them to use would be an option?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It's hard enough trying to get to talk to someone on the phone as it is and it's even harder to talk to someone face to face.... in not it doesn't have anything to do with covid	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People like the personal touch of actually being able to see and speak to others, we are social animals and for our mental health we need some interaction. Removing this and making it all digital feeds into the feeling as well of them and us between government and others.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Upgrade everything to digital but ensure each suburb/area has access to technology ie. Dedridge should have a place for pcs, craigshill etc. Those who aren't able to walk far and those who cannot afford transport shouldn't have to walk from deans to Knightsbridge to access. It should be in their immediate community	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is all well and good but older and poorest members of the public don't have access to broadband or the ability to use these types of service therefore are excluded from council services that they cannot access but are still charged for	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I have a condition and I am trying to answer the best I can do worry about cost of living and I think you are great and doing your best	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There needs to be a minimum person contact for those with needs but most can be done online	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I understand that going digital can often be more cost effective and easier but we need to be mindful of people who we will be digitally excluding ie elderly people, families on low income	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Must reduce in-person contacts- too expensive	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There will always been need for people to speak to advisors for people with learning difficulties or mental health problems or old age.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Updated comprehensive user friendly regularly updated information on website would assist and way to report website problems and updates required. With no report back function websites are useless.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to maintain alternatives for people who do not have online access or the necessary skills	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital services have to be tailored to suit the need of the service and while certain services are suitable to being fully digitised. A broad brush one cap fits all approach doesnt work and each service needs to be considered on its own merits.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is great for a large portion of the population but don't stop speaking to people, they are the ones who need help!	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all people are comfortable with the hon loft or have the means to have technology so in person contact is still needed	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I am all for accessing information through online solutions however many elderly and people not tech savvy are being discriminated against having this as the only way to transact with you.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People with Complaints should be able to speak to a council officer.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Volunteers.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I feel sorry for people who are not good with technology. I'm only 35 but I can do basics online but prefer to speak with someone especially with my anxiety around trying to do things online can be very stressful	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There will always be a barrier to everyone having access to web services, so some level of telephone help is essential.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some older people do not have access to the Internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many elderly people don't know how to use this service and also many with mental health issues also struggle and many with disabilities	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to the internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This is difficult for the older generation who may not be digital savvy.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While digital is obviously the way forward some people mainly older have difficulty doing things online and want to actually pick up a phone to speak to someone.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Sadly not everyone has access to on line services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Consideration needs to be for individuals who aren't familiar or son't have access to digital services. Providing that option is important	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone wants to use online services or is able too. I think the money put into digitise illusions is far too high considering the volume of people who still wish face to face or phone interaction.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I know I a agree but people like me would have no problem in helping elderly that are unable or don't know how to use digital	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Im not v good with online services. I prefer telephone or face to face. I think a lot of older people feel the same.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think that more matters can be dealt with face to face and not on-line, so I would like contact with officials to be available in person and not just online as now	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital services would be great if people who understand and have access to services through laptops , phones and ipads. Not all people are confident using them.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people and others may not have access to a computer or be digitally literate. It is therefore important to allow access in non digital format for them	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people do not have digital access so to reduce these services would be detrimental to some.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I have been waiting since Christmas for a repair and it he only time I seem to get any further forward it's on the phone	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many people don't Have, computers, laptop's, or tablets, or even internet access on thier telephones or are able to attend the library within west lothian to access their computers, or even have the ability to use technology. So I personally think it's very important to be able to access WLC by the old fashioned way, by telephone, but even that can be difficult, as you tend to get, press this button for this service or that service, and usually get the wrong department, then you either have to do it all over again, or in most cases give up. When phoning WLC you should be able to be in touch with a human straight away from the word go, which provides a better service.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Publuc want more face to face communication. Digital isnt always best.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	online is good, but we all know the frustration of being offered 10 options but not the one you actually need. Of being led to believe that a process is quick and simple, but find you are still struggling your way through it 40 minutes later. Sometimes a human is just irreplaceable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	My father is 93 and has no idea how to use online service as he's very confused	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone had access to digital services and some people, especially the elderly prefer to communicate face to face or by telephone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think that we can't go wholesale digital as this will negatively impact on the older generation so as long as the option of phone contact or in person contact is offered alongside making more available digitally then all needs could be best served. Many elderly people do not engage well with technology and also the contact with council services can act as a social link for those who are isolated or lonely. Covid has shown how important people contact is.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Allow some help for elderly that don't know how to use	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Sack the council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Too many vulnerable and reduced income people who do not have access to or understand online services..	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Remember our aging population but definitely younger generation prefer to deal with people online - web chat is a great way and offering working from home for those who can is a way to reduce council properties	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You seem to forget that not all people use the internet and these people are finding themselves more and more excluded. Also you should make sure that public information is available to everyone, not just those who are computer wise,	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to internet and current climate where ppl are having to make choices heat or eat cut cost I know I would not be paying internet charges struggle enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older residents are being isolated from services due to many council services being accessed through internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Internet isn't free if you can't pay the bill you can't communicate with the council, your council takes in billions of tax payers money, yes the money isn't yours & you want to force the Internet onto hard working families so it costs them more money & time.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Talking to someone is very important because on a phone you can't mind everything you need to talk about him plus not everyone can talk on a phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need communication and sometimes apps do not work by online as some can't learn or do not have availability to computer or phone online availability.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree with this in principle but WLC would have to seriously improve their website to make it much more user friendly, particularly for those not tech savvy. There would have to be easily accessible alternatives for those who would struggle with online services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Its the council people have dealt face to face with local councils for generations to take that away and possibly be replaced by websites and automated machines would be horrible as things at the moment are bad enough imagine the carnage if you could not speak to an actual person eventually	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Reduce the amount of councillors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	CORPORATE SERVICES	Reduce staff in the council.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
10	CORPORATE SERVICES	Re educate housing officers. Infact sack them. They do nothing anyway.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people don't have Internet or knowledge to use ..; Since covid council like doctors jumped on bandwagon ...see nobody face to face..and most time your systems collapse ..disgrace...	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not every person is on line so find it difficult to find things out, it's bad enough trying to get a hold of someone to speak to in the council so reducing it would make it worse	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Bad	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As I say there is a lot of the community that can't access these facilities on line as they don't know wht to do and just miss out on things that are only online. There needs to be something else put in place for people that are like that and won't change. It's not there fault that the future is all about technology, people do t know what to do or even have the access to this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as you don't make it impossible to speak to a person when online hasn't resolved your query	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is digitally able - don't put rules for all, you are working with individuals not robots - people come with complex differences- from dyslexia, to poor confidence- surely warm customer service should be a priority as well as online access for those who are digitally competent. Remember too some people, for example people who are homeless sometimes don't have a phone far a less online access- being told on a call they'll be called back within xxx hrs may not be feasible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not all situations can be delivered and resolved through online services. In person and phone conversations can help get situations resolved quickly and efficiently if the proper service is provided. Maintaining face to face and phone contacts is very important to people especially those who are not computer literate or have no access to the internet. People should not be deprived of these services.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is the future ,but a lot people can't and don't have computers or access to them , also very hard to understand them	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although I agree with putting more stuff online, access to a person on the telephone is vital when things go wrong or you need more details than the website can give you. I don't think online should be exclusive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	So many people, especially older ppl can't access the Internet plus it's not straight forward to find what your looking for	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Allow tenants to only make a maximum of 2 phone calls per week for any repairs required	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although not all elderly or poorer people don't have access to online, I believe that phone contact or in person contact should still be available but at a reduced capacity.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Provision needs to be maintained for older age groups and those without smart phones.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Its important that residents still have face to face contact with Council staff (or telephone contact), the implementation of a large scale roll out of automated responses could create a barrier between the council and its residents.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Most time I call w l c it has been a waste of time as responses hopeless .. reduce head count	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Although digital resources could be improved, face to face has already been lost since the pandemic. Reducing this further would be a big mistake.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is great for folks grown up with it but for many of our elderly parents and community they rely solely on being able to talk to a person to help or resolve issues	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is comfortable with digital, but the emphasis should be on moving to more digital	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people are unable to use computers making it harder for them to access digital.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I work in a school in an area where parents often don't have easy access to digital devices and data. Digital by default would disenfranchise these families further.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Remember not everyone has digital access or capability (Not just older people)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	When online services are introduced on a large scale they don't often cover what you actually need. Always best to have person to person contact as well.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Stop sending out news letter etc	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm ok online but be careful not to discount the older person as not always web savvy	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	By going fully digital and reducing personal contact you make accessing Council services more difficult for the older generations who may not be as computer literate as the younger generations.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	'Digital by default' is good for the environment as well as hopefully cost saving, but can discriminate against the elderly and/or the poor.; 'Where possible' is a subjective opinion.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are benefits in going digital but cannot replace the necessity of in person services especially for elderly people who may not be digitally educated/ use services as a way to combat loneliness and get out of the house.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Need a blended approach to reflect those who don't have access to technology	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As with the previous questions I'd say 'it depends'. While digital is clearly only going to increase, we are still in a transitional phase, generationally and many older people need more traditional processes and communications.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There's also the issues of affordability of technology and expertise/skills that can prevent people from being able to use digital services or access them, so there should always be options other than digital for those in the community.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is very important that there is always human contact available as a last resort, as many older and less advantaged people find online services impossible to interact with. There are also many services where the current online facility is sub-standard.; Council employees should be reminded that hiding behind automated systems does not give an excuse for delivering poor service, in my experience refuse collection is an example of this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default' excludes large areas of the public - some elderly people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital by default' excludes large areas of the public - people with learning disabilities;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default' excludes large areas of the public - people unable to afford digital devices; people with sight and hearing problems.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I cant use computers	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although im retired and can use online services there are still many older people who cant and who should still have access to services. I also believe personal contact, via phone etc, is also important.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I need to be able to see people or talk to them on the phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think it is very important to have a contact number for users to speak and explain their requirements and situations and get advice without needing to go online for everything.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Surely the Council is a 'people' organisation. I think it is important that a 'human face' is available to the residents at all times.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default would be fine if everyone had access to smart phones or computers that is why in-person/telephone contacts must remain.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	OPERATIONAL SERVICES	The council has been spending for various colored recycling bins. Please investigate why it was deemed necessary at this time?	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
10	DIGITAL TRANSFORMATION	We need to keep personal interaction for people who prefer not to use technology, but indeed, the way forward is to have the digital option available and as up to date as possible.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of people don't have access to the Web they need to hear a voice	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Providing *access* to services via an online platform is an objectively good idea, but using that as an excuse to remove in-person or phone contacts isn't. Not every situation fits into the rigid framework of a web platform and sometimes it's just plain easier and quicker to speak to someone.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Your statement, "This is often cheaper and more convenient for customers." No it is not! What is happening in this scenario is that costs are being transferred over too customers! The cost of a computer system, the cost of a broadband connection etc., etc. Unless people are given free of charge a computer system, with a printer, and a free of charge broadband connection these kinds of 'Digital Services' policy of the Council is unworkable and unethical — too many people would be adversely affected by this kind of policy. Into the bargain of that what do you do with people that are barely literate? — you leave them out in the cold?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Going "digital by default" would be a grievous injury and injustice to communities. It might be worth experimenting with provided the correct infrastructure was in place but without that it would only cause severe harm to individuals and communities.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	This policy is going against the grain of developing 'community spirit' in communities. With everything gone 'Digital Services' there is no opportunity for people to meet others in similar circumstances to themselves — in Council building/offices for example. Also the Council itself becomes a wasteland of no contact with human beings for accessing or dealing with issues. Please see my comment on question 4 of this questionnaire.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is nice to speak to a human and get information in the post.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	TO REPEAT MYSELF - REPLY TO EMAILS/ENQUIRIES SENT. THAT WOULD BE A GOOD START.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Remember, some people, especially the elderly, just cannot understand IT.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I am thinking of the elderly and those not in a position to afford to pay for internet/wi-fi at home, and various mobile devices, e.g. laptop, tablet, etc	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need to also address digital poverty and skills gaps	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Simplifying and expanding digital services has the potential, when executed well, to save time and money for everyone.; However, we must be cognisant of the elderly, disabled and poorer elements of the community who may not be able to access these services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is computer literate so being `Digital by default` is actually putting up two fingers to some elderly people and some people who cannot afford the latest digital technology - nor do they want to learn digital. They should have a choice rather than the Council dictate to them and give no choice.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I strongly oppose replacing humans for machines, this new profit over people narrative will only serve to throw us into some Orwellian style digital dystopia. Our species works best when interacting with one another, there are many positive aspects of computing however it should not be used as a replacement for people. Computers are programmed by people who inherently have a certain bias or agenda towards particular topics, this in turn would be programmed into the algorithm or AI by default. A machine cannot make moral choices, it can only use the logic which we have made available to it. When your sons or daughters are going to a virtual school and then have an appointment with a digital therapist or doctor afterwards im sure you would become quite alarmed. Further reading on this topic can be found in books such as " The Loop " by Jacob Ward, " Weapons of Math Destruction " by Cathy O'Neil and " The Tyranny of Algorithm's " by Miguel Benasayag.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are still sections of the community that do not have full access to computers and / or are not digital-literate. There will always be a group of older people who will be unable to make the transition to fully digital. Hence "Digital be Default" would result in their exclusion.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	"where possible" is the key, the balance has to be right, not everyone can engage digitally and they still deserve the same standard of service, this is why it shouldn't be digital by default	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some things are easier to do by email/ contact form, but others times, especially when urgent or nuanced responses are required a phone call is best.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as the IT cost for these services doesn't outweigh the savings in headcount or facilities.; Having an online presence doesn't mean the introduction of online forms with long waiting times for reply and no way to contact a real person for an update.; Live chat needs to be available as a service.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need human contact. Their is a large party of our community who don't have or cant access IT. Even though I'm computer literate I still prefer to speak to a person about important matters.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think that the WLC website is very good and am happy to have digital delivery however I think that there's a risk of alienating elderly people especially if services can only be accessed digitally - or east digital access needs to be provided, with support, in eg libraries or other local places.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Talking or face to face is much better than this internet nonsense	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	People need to speak to people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If reducing person to person contact means no access then no.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Contact is really important especially for people not comfortable with online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Keep person to person contact at all costs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone is 'digital'	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Council website must be usable by all, young and old.; This means simplify terms and don't use buzz words only known by one group.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I like speaking to someone, who will totally understand what I am saying or trying to do	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people can not work technology. They deserve the right to face to face/ telephone contact! 😞	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Most of the WLC web sites don't work. It feels its been implemented 'on the cheap'.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not all are online users - do not assume	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A recent report said 500,000 over 60's in Scotland have no access to internet. Digital by Default excludes these people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are not connected to the internet. Too many people lie over the telephone. Written correspondence provides evidence.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital contact is all well and good but some people are unable to use it. I am comfortable with digital but prefer to speak to a real person by phone or face to face.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Even as an OAP I retain sufficient ability to use digital services (like this survey!); Unfortunately there is a hard core of, mostly older people, who are unable to cope with any form of digital material;; There must always be 'analogue' access for these clients - they are as entitled (sometimes more entitled) to services!; A telephone, or personal visit, Careline should be available to them. (Regardless of expense!)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There is a good many people who do not have access or are not digital minded enough to use social media of any kind	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people don't have access to online, and want to keep there independence.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as services are delivered efficiently and effectively, in-person meetings are not always necessary.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default is good but there should always be a way for those to access services in other ways if they need	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone will remain important for some. But moving to digital first is increasingly the way to go.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Yes I'd like WLC to invest more to improve online services. However, I don't believe this will happen. The quality of service is only as good as the staff behind the digital shop front. Your revenue department is overwhelmed, inefficient, rude, bullying and wasting time chasing those who don't pay council tax.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital is the way to go.... people who are excluded should be offered alternative... or offered help wo learn going digital. I am not talking giving out free ipads and so.... but offering help at libraries and community centres...	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are a large number of residents who do not have access to "digital" or find it a challenge to access. By being "digital by default" will make the Council less accessible to the community as a whole. Whilst increasing the online presence is the way to go, removing the non digital access is not the way to progress.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Telephone services are important for people without internet skills/ access	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Speaking to a council employee is still vital in many instances	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	People, especially older people, will always prefer speaking with someone and that should always be an option as digital means cannot always resolve every question and query. Digital means isn't always the best customer service and if going fully digital results in job cuts then this should not be the way forward giving the current cost of living crisis as everyone is struggling so much financially just now, cutting jobs by going fully digital would only add to the poverty an employment issues within West Lothian at the moment and would go full circle of putting more financial burden on the council for having to offer help and crisis loans to more people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	They should make it when you phone that you talk to a person straight away.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You have approximately 5 different generations to serve simultaneously at present. Of these, at least 2 (Traditionalists & Boomers) are likely to be significantly less "digital-capable" than the younger 3 (Gen X, Y & Z). Equally, those 2 older generations will be in need of many of your age-related and social care services. They appreciate the face-to-face interaction which also will help reassure those in vulnerable or ill-health conditions. Therefore "digital by default" is a risky and unhelpful strategy.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	It's sometimes difficult for older people to use digital services. So it should be made easier for them to access a human being.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It should still be possible to have contact with a person where that is necessary	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This maybe a good thing for those who can work the internet but we still have to consider the elderly and the lonely and vulnerable who appreciate this service of going into a council office and having someone who can help with enquiries they have and for others who don't understand letters or correspondence that they have received	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Most companies use web chat facilities which can reduce telephone traffic. I prefer to use these and the outcomes are usually very good	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People may have learning disabilities or mental health issues and need the support online could not provide this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Except for the elderly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all residents are electronic savvy	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In changing services to go online we need to make sure that all people can access them. There still seems to issues as some people can't get online due to being unable to access/pay for broadband or online services. Also depending on age or ability some people have difficulty using computers etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I and many other older people. Not confident with online services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I like the idea of being digital because I am young but the idea of going digital by default will make the elderly even more isolated and unable to access services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has digital access or wants to - you have to be accesible to all in all media's.; Not every thing can be communicated on line.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While this makes economic sense and will suit most, please don't forget our most vulnerable people, who cannot access online services and need in-person support	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is about the balance - think about the demographics of West Lothian and service design the Council services that fit the end users. ; ; More importantly use Service Design approach to review the “As It” and “To Be” state.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Blended- older people or those with kerning difficulties / neuro divergent may require dace to face still and these should still be an option without lengthy waiting times but more services online (so long as quick responses!) May be beneficial. Love chat options etc.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Just please ensure that we don't exclude vulnerable people or those in crisis, who need support to access services.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although the majority of people these days are are digitally proficient, or semi proficient, there are still some who would find a total shift very difficult. I do believe that wherever possible we should be a paperless society.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There will need to be an education program to support people not digitally aware or else people will not be increasingly cut off from life.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Be careful not to alienate people who do not have access to digital devices.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older and disadvantaged people who may need the support of the council the most are those most likely to have issues using the internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	digitilisation is progress and good for a lot of members of the community, however a lot of elderly and/or poorer members of community do not have luxury or ease of access to IT/smart phones etc. and limiting the way access can be made to a service is not fair to everyone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older generations' may not have access to internet etc. People with health issues or physical difficulties may have difficulty gaining access to internet. Some people like to go and pay bills at an office as a form of exercise and social meeting as well and don't want to use internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It looks to me that you think everyone knows these way around the Internet when you know that is not true especially with older people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital usage should be a choice, not everyone has access, ability or is comfortable using online access and sometimes need the human touch. Going digital by default is taking choice away from the customer and excluding groups of the most vulnerable in society. Online access should be improved for those who wish to use it but it should not be the default position by an organisation such as the Council who are meant to support everyone in society.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	all of the above	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We should become more digitally accessible.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are alot of people that either can't use digital and it would be unfair to only offer digital services when sometimes its easier to speak to a human I know personally I get really frustrated with automated services and the choice you need aint there and you are cut off. Customer need to know they have the choice but there is no harm in encouraging digital.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	These ideals would be great if you are computer literate or own a laptop. This would be difficult for the older people in the community	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Make digital accessible to all, remembering some older people do not like technology and are not digital, some people have a disability that has made them find being digital difficult to them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people need face to face contact, if you have Dyslexia/mental health or disability you would need extra support	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people and even those above the age of 50 often struggle with technology so as great as putting things online is, it needs to be managed properly to ensure people actually have access to what they need. Not everyone has access to the internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As digital portals get better and new digital generations come forward I think this is the future, but there are people who prefer in-person or telephone contacts I would like to see this still available but I think this would be greatly reduced.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Due to my mental health, I rely on contact face to face with professionals	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Too many people at the end of a phone who don't know the service they're talking about	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	West Lothian has a high proportion of older citizens, many of whom struggle with digital technology. Making things online only would cause difficulties for them to access council services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some services should be available for telephone back up or follow up	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I agree 'digital by default', but there are a growing number of people for whom digital is an issue, and the importance of still having a phone line answered by a human cannot be underestimated.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I have attempted several times to use council portals and contact services using email and nothing gets done, had no replies which is shocking as I work with west lothian council and in our training we are always told you have a certain timeframe to reply to emails etc, , the portals are unstable and of no use especially to individuals with limited IT skills. You actually need to improve your face to face system, that way we can pretty much ensure things get done.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You need human to human contacts	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A lot of older people wouldn't feel comfortable or able to access support online.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In person and telephone contacts are absolutely necessary when things go wrong. There will also be many people (elderly) who do not use digital means - and it may be that the cost of living crisis will reduce this further as people have to cut their spending	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	you can only go full digital once you get sorted out properly, if i want to speak to say an environmental health officer i want to speak to them now not in ten working days and thats after I've fumbled around the WLC website trying to find the correct number	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People prefer face to face contact and not a voice at the end of a phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think if thing can be done online and properly this should be a priority	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	they forget a lot of people are not online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There are still a large number of people that either do not have access to digital contact facility or were not born in that era and therefore this would disadvantage those groups but I would not invest in additional customer facing facilities where there are already digital services. After all, when people want financial grants or benefits they seem to manage to use digital facilities.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again the tick boxes don't represent reality. Not everyone has access or can afford access to digital media. There should be access in any way that it is needed, yes improve online access, to make it more efficient, but contact face to face must be accessible for those who need it.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We are taking away the personal touch today, people want to talk to people, not sit all day on a phone or computer, you need line managers out on the street to see what is wrong with communities and how bad they now look, we rely to much on online surveys.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I believe that you cannot be digital by default as there are many vulnerable customers who do not have access to digital means or do not have the knowledge to use them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	but investment has to deliver - too often investment in digital has not delivered what it should have for the council. value for money has to be key	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all people have access to online servicesw	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We need to talk to someone on the phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Stop sending Bulletin and bin calendars to each household instead send by email or have link or QR code on social media/council website. This should save money and be better for the environment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Think it's still better talking to people about problems. It makes people feel important than doing it digital. Can't beat human contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You still need in-person phone contacts as there is always something you can't do though generic digital access and there area large senior population in West Lothian who many not have of want access through digital means. Please don't make the phone queues be hours. I waited 45 minutes for my insurance company to answer my call last wee and I'm looking to change company at the next renewal - I can't do that with the council! Thank you.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Still require people to answer urgent requests for services - emergency issues etc	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital connectivity and using the internet might help to reduce costs. People need help to develop their digital skills.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We need human contact, especially for older and more vulnerable members of the community. Talking to a person is what keeps communities alive. Once we lose all in-person contact I think we lose much much more.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Like many of my fellow citizens I sometimes do not understand and would be made to feel outside the loop if going digital did this so please may I request that our elder population is not counted out of the loop.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Spend to save - if the council introduced decent IT systems and improved technology, (not the poor systems I have listed below) - like the real world - this would benefit everyone and reduce costs in the long term; MYHR; TMS; OPEN HOUSING; A decent web page	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	"Digital by default" risks locking some communities out of engagement with the council where issues of digital poverty exist. Perhaps "digital preferred" would be better with a support team to work with those who cannot/prefer not to use digital services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Increased use of digital services needs to be backed up by a programme to ensure technology and skills to use it are available to all and that there is not a problem with some sectors of the community being barred from access to council services through lack of access to the technology	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People need to speak to people, and although digital services have a place they are not always the best option particularly for older people and things that need to be discussed.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone can use computers so still need phone services and in person.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone has internet access or feels happy to use it. Where people are disabled and especially where to have reading or other similar disabilities access to services by digital format only is of no help as this causes stress and distress to the parties on the receiving end so it is imperative that phone access is available in office hours	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Issue with this as elderly people and low income households may not have access to a computer or not technically savvy.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	But always, always have a fallback option for those people who are not able to access the internet due to technical or physical/mental health issues.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	None of these will reduce costs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think it is important to have in person opportunities as after the couple of years we have had it is important to provide these to improve our interactions and mental health.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	N/a	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many people have difficulty accessing online services and need face to face contact with council staff to deal with more challenging or complex issues.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As digital access is the norm for interactions with service providers, I think this should be the default position for service delivery. Access routes for customers with particular need will need to be accommodated, but digital by default is likely to deliver both consistency and efficiency.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Beware that some people are still not able to access online services. Also....what happens if and when the power goes off?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	sometimes you need to talk to a voice on the phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital first is okay for young people. Certainly for a wee while longer have option first that you can speak to someone. I have no internet or device to access services digitally. Currently completing this via my family's computer.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	even someone who is computer literate finds it difficult to navigate around the council website and find the services or support then need or want to enquire about. people with technology or literacy issues find it impossible and need someone to talk to face to face or on phone, no press 1 for this and 2 for that and 3 for whatever. it is confusing especially if you dont think your enquire fits into the option for the number selections	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digitalisation should not come at the cost of human interaction, it should be an added optional choice not a replacement.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although I think there should be a "digital by default" option and it is very important to invest in your online services there should be an option available for older members of the community or those that aren't easily able to get to their local library to get online, to get in touch with someone who can assist them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Still need enough staff power should there be elderly people who cannot use IT.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Being digital is the way forward but for those that don't have facilities we have to make a better service at the libraries with better up to date computers and Wi-Fi access .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some people will always still require face to face, as not everyone has access to computer and internet.; Some older generations are also not confident in their use, or there could be people with disabilities that need face to face/telephone contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Improve on more digital services, charging car points in flats, more security like America - watching areas for bad behaviour and dog fouling. Chips in dogs that link to owners address, don't pick up they get billed. Digital bins that you earn back off council tax if you clean up your own area. Award money off of council tax.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Council needs to retain some face to face interactions especially with tenants as digital not answer to everything, also not every tenant has access to internet or has capacity or devices.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The reason for this paper response is that, when I tried online, I kept receiving internal server error messages. I would resist any movement towards digital only, especially for vulnerable people.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to computer.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Need to have more face-to face work	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Bear in mind some older people are not 'tech-savvy' and need to use 'in-person' type services, or poor people don't always have access to IT. But the majority of people are now very used to digital services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to or wants to do everything online. Not just age but also disabled will be excluded/discriminated by default of 'all online'. There must be alternatives!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Sometimes it is easier to speak to someone on a phone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I do not find the websites easy to use and prefer to speak to someone directly either in person or on the telephone. For others online would be their preferred option. People need easy access to both digital and human contacts.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.


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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You would need to understand the number of the population with no access to digital services and how they would be catered for. IT investment can be very costly at a time when people just want good reliable services. If the telephone contact cannot be made more effective (i.e. call handlers who simply say I have to email the relevant person to get in touch with you) replace with email contact or voice message and save on staffing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	None	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although costs could be reduced by providing most things online. The only downside is that the elderly can struggle with the online services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default, but with accessible contact points for people who can't use technology	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People with mental health issues struggle with technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people need to have contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There needs to be an appropriate level of in-person and telephone contact points in place to ensure that contact with the council is available to all sections of our community, including those who are not digitally native.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	This is all very well as a principle but it excludes some people who are not digitally aware	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Agree with all above as customers are looking to access services at all times during the day and night as peoples requirements change and service requirement fits in with their work and life. Customers are receiving this type of service from other service providers and are therefore looking for a similar service from the Council and as younger people get older and start to engage with the Council, this is how they have proceeded through their learning stages and social life. Also, over the last couple of years with the pandemic, some people are looking for less in-person contact as could feel in a vulnerable position and staff have moved from in-office to hybrid (although only a pilot at this time).	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many people are digitally excluded and are unable to complete this survey due to this, so disagree strongly that WLC should be digital by default.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	in 2021 I started my own company to assist in council services, I'm currently still under development at the moment	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I am better with speaking to people in person. I like having the council information service in Broxburn.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online and mobile services should be easier to use.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Q16. ; No. Because if you're digital by default and the user isn't digital they'll never get the information they need  ; Not everybody is computer literate, or can use they're phone to access digital services and not everybody has WiFi.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Ppl sometimes prefer a human contact to a bot or voice. You's are so contradictive saying ppl need to get out more stop relying on internet social stuff but then you's make it so there's no face to face.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	IT MUST BE BORN IN MIND THAT MANY PEOPLE, ESPECIALLY THE ELDERLY DO NOT HAVE ACCESS TO INTERNET SERVICES	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Remote services have worked well during the pandemic - not for all families, but for a significant number and the Council should prioritise the use of tech and reducing the need to physically meet where possible and appropriate.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	People still need to have a person to ask questions and to get help - one thing the internet doesn't do	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is computer literate. It's important to still be able to have access to someone on the phone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	I think west lothian Council have reduced enough face to face services and are very difficult to get a hold of any department anyway. Many people rely on the face to face ability to conduct business	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There will still be some people who can't access digital services now and that needs to be taken account off, especially for those who are older. This is a generational issue that will change over time and the council needs to be ready for that.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is great, but how will the services be accessible to elderly, or those who do not have access to the internet - is my question	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online services can be good however not everyone has the means and ability to use technology due to finances, mental and physical health or age and this take away peoples support and involvement	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older generation and people with disabilities may not be able or have access to the internet or use a digital device.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The elderly who are not digital educated. The volume of elderly who are in this section is too great at the moment.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people need to be able to speak to real people about their problems or queries. Not all older people are comfortable with online services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone is able to use digital services this could be made easier	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Invest in online infrastructure for public services but for those who are not digitally savvy, perhaps public libraries could be a place where those people could go to find help with this.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You have too look at the bigger picture not everyone works threw online and can be confusing for some ppl	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has digital access or are capable of using digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	putting everything on line is only part of your answer. Some people prefer face to face while other prefer online, so you need a mixture of both.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some older people can't use computers so still need to contact the council	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You will always have to maintain a non digital presence for people that are not digitally equipped.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Your contact operators are excellent. They give great information quickly by phone and email. It takes so long to search for information. That said, I regularly check recycling and kerbside collection info online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We need people and voices to communicate and help individuals, this doesn't happen with digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While I agree that where services can be accessed and completed digitally this should be offered but there are a lot of people in the community who do not have access to or cannot use digital facilities therefore if digital services were the default position these people would be unable to access the facilities. In-person and telephone contact must still be offered where it is the preferred method for the customer.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I am old aged and do not cope well with modern technology. It is very difficult when you can't just phone someone and speak to them when you have a council issue.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I feel due to the current age profile in West Lothian we would need to maintain some face to face and telephone services as there is a large group of older residents who do not interact with digital services. I suspect this will change drastically over the next 5-10 year so it should be reviewed again.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There has to be a balance as a lot of older people can't work online services or do not understand these services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	None of the above are radical enough. A good dose of "zero budgeting" is required. The admin/mgt turkeys won't vote for Christmas.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Do not use digital. Like in person.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Please *do not* reduce *real* contact by phone or in person. A website can only do so much for so many many and is not suitable for all situations.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	People with mental health issues need in person and on call contacts as we can really get across everything on our minds and express our emotions which are quite often minimised through email and blown off, it can come off as making the receiver of the email looking very careless and lazy for this persons requests/ needs	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Don't do digital no internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is able to use digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A requirement to be able to phone and talk to a person should be kept. Not everyone has or can use a computer: I am one of them and I get very stressed when I cannot speak to someone about the problem I have.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	The personal service to the public in these scenarios just means that we are then becoming more of a faceless council. In person and telephone contacts are a necessity for a lot of customers in their daily lives , whether it be just a nice wee walk to the local office and break up boredom of living within own space in their house, and is good for their mental health wellbeing and seeing other people to have a chat and also go to shops etc good for the economy. If stuck in house then affects all round. Services have to contact customers about their claims for benefits etc by in person or on phone or email or by letter, so just making it online only would mean that you can just automate everything and then there would be no need for employees to deliver the service and therefore no personal service. The majority of people want to deal with someone not a robot	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	n/a	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Maintain a face to face option for people who need addition support, special needs, elderly, etc	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	It is essential that people who do not have access to digital technologies need in person, telephone and written documentation.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Speaking with people in the Council is important to me. It provides transparency and accountability. Many older residents would be disproportionately affected and therefore disenfranchised.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Please be mindful of older community who do not have access or know how to use the internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Leave in-person & telephone appointments for those elderly & disabled who need them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You would still need some in person or by telephone to allow older or non technical people to still access the services.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not all people have access to computers - think if our older generation	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Have you as councillors actually tried to use the computers in the libraries!!!!; Reduced in number and no one to willingly help; You are excluding a large number of elderly and poor with no Internet or Internet abilities I.e. computers or smart phones; This is just wrong; If anything you need to buck the trend and be more face to face or telephone accessible; Stop following the herd!!!!	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	HCBS - community facilities and customer services	The council has an adult learning team who offer digital skills courses. Please contact us to find out more information. Face to face services cost more and generate more risk to staff. With the many budget cuts the council has successfully met we have to make savings in order to keep essential services running
10	DIGITAL TRANSFORMATION	Do not put F2F and telephony together. It is almost impossible to find the correct dept/contact to speak to in the council as the pages and directories with this information are outdated. The only way to resolve issues is to actually speak to some one, generally to find someone else, so remove one or the other, but not both. Removing this also discriminates against the elderly in society who do not know or prefer to use online methods.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Moving to digital only could increase difficulties for older adults and people with poor digital access.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I agree we should switch online, but make sure the digital journey is good on all devices.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to digital services or wants to do them online. Face to face is still needed especially for elderly residents	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Be mindful that not everybody has access to the internet and many still prefer talking to a human	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is important to be able to speak to people to get answers to questions and rely 100 per cent on digital information	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again there is a strong argument for moving services online and I am someone who prefers it this way. However you must ensure that people who can't access services online, for a multitude of reasons, aren't excluded from council services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is digitally minded people need human connections	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Going digital is a great way bit coming from a community where alot are elderly these online and digital may not sui. Not everyone can afford Internet or have access to it and it can be complicated for some	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although I do strongly agree with going digital, there are still a generation of people who are not able to work this way. There will always be the exceptions.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I think the majority of people are more comfortable accessing services digitally than in person. While there are certainly people who would prefer to have someone help them in person, I think most people (especially those in employment) would rather get things done on their own time and without needing to travel or waste time sitting around to see someone. I think it's good to have in-person and telephone options for more complex situations or for extra support but I think most people prefer (or could cope with) digital by default.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	absolutely vital that there is still 'a face' to the council. best results often come from building a relationship however short that may be and that is best done by in person or telephone contacts	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Making service digital will alienate folk who don't have access to internet and mobile phone services - the elderly and will also continue to put people out of work.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I do not agree with digital by default when a large number of people do not have access to the internet, especially as those digital nomads are usually the most likely to be accessing council services. If you do go down this route, I would suggest the onus is on the council to make sure that libraries are open as long as possible so computer access is available and to ensure they are fully staffed by those able to support on a computer. I think making services accessible digitally is the right way to go, however ensuring that people are not forced down this route when they would prefer in person or telephone contact.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lots of people would loose out as cannot use computers	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	CORPORATE SERVICES	Our people are our best asset.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
10	DIGITAL TRANSFORMATION	Many senior citizens are not necessarily computer literate and will require personal contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many services can be delivered remotely via telephone, video or other means. The need for in person contact is low and should be limited to the most vulnerable in the community.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As long as forms are simple and easy to find and complete	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If some cant use digital, try to teach them and provide facilities so they can access it.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	West lothian should only eliminate phone service where adequate customer satisfaction score exists. A combination of chatbots with backup advisors could allow for less customer service staff while still delivering the same standard of service.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Make sure there are options for those who are not online or confident online.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Even though the internet is available still people do not have access due to cost and lack of equipment so use library which you would like to close	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	You need to watch as not everyone can use IT - and if people can't afford to pay the electricity bill then the can't run a computer.; Are you also looking at the other side - you charge other companies - are you doing emails rather than wasting postage? Are your remittances emailed rather than posted?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Although the majority of us are online, it is not always possible to find the answer/solution online and therefore it is essential to be able to communicate with a 'human' instead of a virtual assistant.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Even though I would avoid in person and never use telephone contacts, it is necessary to keep them available for people who struggle with the internet. All services available by phone should be made also available online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Your website makes contact very difficult	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Is it absolutely necessary that the Council has so many staff and Councillors?; This would be one way to cut council expenses!!; Stop subsidising Community Councils, Gala Days and useless "Regeneration Groups" and similar which achieve nothing but keeping council staff in a job!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Things cannot be all online as this is often in accessible for the elderly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You need to have a good balance of options for customers, providing free training on IT skills might help as a lot of people are not confident in this area and if you go digital by default then a large group of people will be excluded. Given the cost of living crisis some people will be forced to give up internet services, so they need an alternative. People with disabilities often need a face to face service and must not be excluded by digital roll out.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	More interaction is required in many areas so people are talking to a human being, far too many areas are decided and given electronically	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some older people have no idea what theyre doing online and if the right testers are employed the digital services will be coded right first time.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should always be the option to speak to a real person if required, poorly run websites are very frustrating especially for older residents	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	there are many people who struggle to afford digital connections or simply do not have the digital skills to access services online. I think we can make online services better for those who use them but still keep face to face and telephone services for those who cant to avoid excluding disadvantaged groups.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	For digital contact there needs to be consideration for those who are not able to use computers and that would feel alienated by having to access council services completely online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The only issue with digitisation is that some of the older generation don't have access to smartphones or the internet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to a computer & 'digital by default' will isolate people even more.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Feel this wouldn't be fair on elderly.A lot of points are easier to put across face to face or via a telephone conversation	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I like digital services. But at the end, you always need a human person to solve the problems. The default is always incomplete for some cases.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Invest in an app for west lothian services every body with phones has a smart phone catch up	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I support the council moving to an online first model using the website and smartphone apps, but some issues are sensitive or complex where a people approach is better. Rather than reducing people contacts those people should be refocused and retrained to more complex issues and simple things should be directed to the online services. Things like homelessness, or social care should not be online first other than for 'administration' things like updating contact details.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	While this is a good move and will definitely save money, you need to be mindful that not everyone can use these services and would be unfair to 'cut them off' if they couldn't. There would still need to be an element of in-person/telephone contact available	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There should be alternatives to on-line services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Totally fed up on the end of a phone for hours listening to music. Don't need more of this. Thanks	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital is not the way forward as it doesn't work for everyone, people want to talk to someone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I strongly disagree with reducing the number of people on telephones. Sometimes people (especially older) need a person to speak to.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	needs to be investment in online services, spend to save	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Give tips on how to use less money or advertise it	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There will always be those that do not have digital access so don't cut them off. Embrace more new technology and apps available on smartphones instead of using a clunkily designed website that is difficukt to find info on. Don't be so centralised and controlling.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Human contact is better than speaking to electronic devices as they have a better outcome. Are local and not out sourced to foreign countries.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I'm pro personal contact and against technology and have no doubts my thoughts will be totally ignored.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is wrong to assume everyone can access services or enquire online. Need human contacts available.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone is or wants to do everything online!! It is leaving many people behind and frequently breaks down good communication community spirit and customer relations. Give people a choice and stop bullying digital on to people!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm in my 70s. Don't do digital or go on website. I use phone or write letters. I'm old school. Can spell, write and count. Guess digital is future for our young ones to know?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	By default but making sure that people with no online access eg elderly/disabled have a means to use the service.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Customers are residents of West Lothian - be respectful - we are PEOPLE NOT CUSTOMERS. How many jobs could be done without? Councillors? How many people are really needed to run our services? Should be less given we are digital. Jobs for the boys? Girls? Committees to dream up schemes?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Assumption that everyone has 'online' resources is a false promise. Face to face is vital, especially for more senior people. Interaction is key to understanding and development!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital can exclude vulnerable people - digital should be a choice not a default	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Elderly do not always have access to digital services or transport to access - council amenities - none in Blackridge. Elderly need to travel to Armadale/Bathgate: bring staff to community centre set days a week.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The older generation struggling digitally	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Some things need to be face to face	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The council website is not great. There is a clear lack of care and maintenance for the information that is published online. Services should do better and think about what they put out to the public.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital age is here to stay we must keep up with the pace it takes	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I find it difficult to communicate with Housing Department re my application. Do not hear back. Very vague about what is happening. Trying to get an interview. I am an alert 79 year old.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I prefer face to face contact at my day centre	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I prefer in person contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I prefer building based support	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I do not use online, prefer building based support	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	not all people are computer savvy	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I prefer having building based support	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I think that the person responsible for creating this digital survey should go on a refresher course on how to use a spellcheck, and maybe realise that digital is not spelled as 'DIGITIAL'	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Lots of people don't know how to use the technology or do not have access to the technology to access digital services - the council should have both digital and face to face access for services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	FINANCE & PROPERTY	Empty or low usage accommodation should in the first instance be leased out to local business - if this does not work then consider selling off the building as long as the funding is used as extra funding for local services and not as an excuse to save more money.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs. The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
10	DIGITAL TRANSFORMATION	Lots of people have difficulty with completing stuff on-line, including elderly or disabled. It is really important that people get help from a person if they need to - you need both person and digital access	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I believe the focus should primarily be online with a more advanced system for reporting issues. Older people will probably be less likely to move completely online so some telephone services should remain.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Why not cut the salary of the CEO?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't know enough about this to answer.	3. The respondent advised that they had no comment to make.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Ensure access for all and not just the digitally active.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some people suffer from social anxiety and doing things over the phone is better	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital Services may be cheaper and easier to access, but that is not always better. Nothing replaces in-person contact and assistance, especially for older or more vulnerable Council customers.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	If services are moving towards digital then these should be co-designed with service users and being mindful that support should available for vulnerable customers who can access or use digital services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online is the future but at the moment not everyone is confident (elderly) nor especially at the moment can everyone afford broadband	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You still need to be available for people who need to speak to someone face to face or do not have digital facilities	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is my experience that technology cannot offer solutions to some issues when person to person contact proves invaluable. There are occasions when speaking to a person is the best method of communication.; For the older generation, online facilities can be confusing and complicated. However, s generations move on, this will be less of an issue as younger people are more comfortable and able using technology. Digital is no doubt the future but it needs to be improved and phased in over several years	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Are we saying to the older and most vulnerable people of our towns that they should access training for digital interaction with their local council when they are terrified to even open up a laptop or pick up and use a mobile phone sorry but degrading suggestion	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Profile who uses services, and focus on shifting away from in person and phone for those services where people just want to do, book or get info. People will keep their old behaviours unless you stop letting them do things in old fashioned ways. We should be able to send info in digitally, meet digitally, and our info should all be in one place.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	We are not robots. Old people need to talk to a person..	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Face to face is crucial for a therapeutic outcome	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Everyone benefits from direct contact with a person in various circumstances - for some this contact with the council may be the only interactions they have directly with others so would not be good to remove this option entirely.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people don't always like using digital services and prefer an in-person contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Council must make provisions for those people that cannot use digital services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	The council should increase number of things access online, but still leave a option for non digital on smaller scale for those who do not have access to internet, or find new technology difficult, eg disabled, elderly or when the online system is down , need old style through the mail, or by phone or in person.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Yes we are a digital age society but we have a large older and disabled community and digitalising services as these would be unhelpful and cause additional stress to those less able. ; ; In my opinion, this is a rather Incommodious question	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people are penalised when digital is pushed so hurting the most vulnerable. There is a requirement for face to face contact especially when it comes to services that are for the vulnerable.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Some people may not be able to use digital services for example older poeple	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Digital by default may be ok for some services but not all and needs to be carefully considered with appropriate services selected; There will remain services where in person and telephone contact is essential, vulnerable people etc; Aging population means there remains need for alternative methods of contact and interaction; Learn from what was achieved during covid and expand where possible; Needs to be in line with connectivity and accessibility across communities; Must be meaningful, tested and achievable	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Old people are not tec savvy this would be detrimental to them	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is imperative that it is easy for senior citizens and others that are not computer literate or have the necessary equipment.; Telephone and face to contact should always be made available.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Users need to have the option to speak to someone. Not necessarily in person, but SME support should be available.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Nothing should be digital by default	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	General public prefer to talk to an actual person, but it could also be online too. Give people choice.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	too many elderly and vulnerable adults in our community for that. too many elderly people going without because they dont have internet access, and they don't want the internet because they do't understand it. making them comply leads to deaths.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	some residents (particularly the elderly) will want to talk on phone or in person so a service of this nature should be protected	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Reduce in person contact, but have good customer service with fast reply turn around.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	As much as a reduction in calls and face to face would seem a simple solution the reality is that customers, service users and partners will often prefer this method of communication. There are definitely target populations that this wouldn't be an option for.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	My only concern with moving to digital services would be the loss of jobs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Unfortunately as a council and landlord you must provide ways for all to be able to contact most elderly in the community do not have Internet or understand how to use it	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital is ok but the option is important when things don't work and to avoid discrimination	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Life is about communicating.; Too much online	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	There does still need to be the option of contacting people but if an email address is available that's fine	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	The current digital/council systems are difficult to use. Also lots of people, including older people often rely on telephone contact and in-person appointments	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If the council cares about the community it will understand that digital is not an option for a lot of older people or visually impaired and therefore has to ensure that all services are accessible for those who cannot use digital services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I prefer to talk to someone face to face than through a phone or online where they don't completely understand and I don't either.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	A huge section of our communities need to be connected through face to face and not capable of digital.. they need a human being to help them. Should have drop in days in communities when they know they can speak to someone face to face. Digital and online is distressing, stressful, makes them feel stupid and not able- this is not how we want our older people to feel! Dementia is on the increase and having significant impact on whole community - we all should be kind and care. Go for Dementia Friendly Villages and Services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Not everyone can use or has a laptop or computer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all customers have access to internet or on-line. Not everyone is comfortable using IT or has funds to do this.; Closing face to face services does not help, causes more social exclusion	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You need to consider your vulnerable customers. No mention of them in these questions.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	SOCIAL POLICY	Sick notes from gp's should be digital with the original being kept at the surgery.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	There need to be less reliability on digital services, people struggle to access due to lack of finance, understanding or very poor connection due to where they live. This is not acceptable People get totally frustrated and anxious about using digital services and then give up, potentially missing out on services and information that could enhance their life	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Again not everyone has access to laptop etc. Many older people would be cut off if couldn't phone as they either don't have access or do not have any digital skills and rely on other people to do this for them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Always need to consider those who are unable to use online services, however this is a reducing number of people and will continue to be as time goes on. However there are times when face-to-face interaction is required and might even be better.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Regardless of how tech savvy anyone is, we all need human interaction at times as technically things do go wrong. It will only cause huge frustration if human contact was removed.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Sometimes face-to-face is important as that may be the only person they see	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	What about people who would rather speak to a human. Going digital only costs jobs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	need more support phoning / in service is terrible	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all people are able to connect digitally due to cost etc. Need to remain inclusive.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Things still need to be accessible for older people or those without devices/wife	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Before encouraging extensive digital influence, ensure everyone has access to internet	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I need to speak to support services/council service face to face. I can't access online and find it difficult on phone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital by default makes sense but there should always be non-digital and face to face options. The website looks crap, generally, and archaic. Information can be out of date.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	OPERATIONAL SERVICES	Digital is way to go however - need a better system. Three times I had to request un-needed bins to be removed and even then it took almost 6 weeks	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to up-to-date technology! Many in our community prefer to speak directly to someone	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Remember some folk don't have access to a computer	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	If you reduce in person and telephone contacts you are positively discriminating people who have no computer or cannot manage. Everyone has Human Rights and you will be denying people these.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	I can't use the internet. Need to phone when I want something to be done.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't use online. How could I get help if you don't provide face to face service? Phone is already incompetent enough.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I am older as are many others and we really do need to talk to a person and not a machine!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Would rather it be online however for a specific age group in-person should still be an option.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	It is becoming increasingly more difficult for elderly people to cope with modern technology and this can make them feel very vulnerable and frightened. Those in charge of change should be careful that provision would be made for the elderly in our community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Really need to keep face to face not everyone is able to use internet like elderly and disabled	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone can afford internet services or phones. computers.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Older people do not always have access to broadband. In person and telephone contact should be available to help this group in society.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	not everyone who needs services is able to use digital tools	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everybody is digitally proficient ; Certain issues/complaints need dealt with face to face or by phone.; If everything is done digitally you'll lose a sense of community altogether	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Human contact is still very important	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Reducing in-person and telephone contacts is not a good idea. A number of elderly people do not have access to the internet and that excludes them from contacting you. Also if you reduced in-person services it is reducing employment in the area which I understand you want to improve.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	You can never get through to speak to anyone so better staffing to answer rather than having staff phoning back	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Many of the public have no access to the internet. Others are illiterate and don't know the workings of government nor local government. "Civics" need taught in schools - even when some have very low IQ and reading skills!!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	How can us ancient beings manage digitally - NOT WELL!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Many people dont have access to online facilities or unable to use it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	HOUSING, CUSTOMER & BUILDING SERVICES	Review your recordings as if YOU are the customer ie difference volume levels, speed and clarity of messages	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Consider people who do not have or have minimal access to computer etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not everyone has access to a computer or smart phone or is au fait with how they work. It is good to talk to a real person!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	SOCIAL POLICY	Better services for addictions and work with companies willing to give addicts a second chance with employment	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	Take care not to further disadvantage those people already marginalised by poverty, disability, mental health difficulties.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Agree with above as long as accessibility to council officers is not lost.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I can't use computers therefore couldn't access services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Not all old people can still use a phone - let alone go digital.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Online services are the way to go but we must be aware older people are not sure how to access online services.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Impossible decision - especially for vulnerable, disabled and and elderly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	People contact has to be maintained to some degree.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Digital works for a percentage of the population but it is not the only platform.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I'm very unknowledgeable with technology	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Need Face-to-Face!!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	I don't want to speak to a computer !!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
10	DIGITAL TRANSFORMATION	It is important to keep or in fact invest in more telephone or in person contact as it is only way for some people still.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	Depends on the efficiency of your website - there should always be an email or personal option if no answers can be obtained on website i.e. I could not access your web address for the survey!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
10	DIGITAL TRANSFORMATION	In-person and telephone contacts are essential because your website can never cover every possible eventuality.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Stick to doing core functions well.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Look at reducing the "top" and not the front line workers	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Work in partnership with the voluntary sector to enable them to support council services in a formal and structured manner.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Consider how the principles of circular economy and multifunctional use of existing assets could be used by the Council to their benefit.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Identify spending which is typically outsourced and review a possible saving by providing the services in house	4. The council is already doing this.	F&PS - reduce funding and grants	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
11	CORPORATE SERVICES	Provide redundancies for employees.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	The council should need less pool vehicles now it has the technology in place for virtual meetings/appointments. The absolute minimum number of vehicles could be electric.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	CORPORATE SERVICES	This Local authority are top heavy and needs to be focused on the reduction of the top tiers and invest in more workforce on the ground to meet agreed targets reducing stress levels	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	Stop Outsourcing!!!	4. The council is already doing this.	F&PS - reduce funding and grants	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	review the amount of workers involved in providing a service to individual and assess for duplication.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	audit services to see if they need as many staff, especially managers	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Let Council Staff be trained in many job roles so they can move from the Office over to Waste or Operational services for Grass Cutting if need be as long as they have a Driving Licence to help combat staff sickness and keep services at sufficient levels and then give staff a bonus at the end of the year for this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	nope keep the good fight going staff and works have done amazingly through the pandemic and kept service going well done WLC	1. The respondent advised that they agree with the proposal.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Operational services are always the most affected by budget cuts. I think the council should be looking at more innovative ways to save money than simply making operational 'efficiencies'. Guildiehaugh depot has empty for the best part of 4 years as has Waverly street. Would significant capital not be raised through the sale or regeneration of those areas?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Look at fixed term contracts and where perm roles are far more beneficial - cuts out constant recruitment costs, HR costs reviewing/renewing contracts, minimises management time taken up by reviewing these, people are then more committed. Option to work from home to continue for those where it is beneficial to all parties	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to changes through constructive and open dialogue.
11	OPERATIONAL SERVICES	Road conditions improved. Less waste of resources in many west lothian council departments.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
11	FINANCE & PROPERTY	stop looking at budgets in isolation, when savings are made in one area it often impacts negatively in other areas with an increased cost elsewhere, a whole system approach is required.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	CORPORATE SERVICES	Flexible working for staff would be an option. Reduces the number of people needing desks etc, however this also puts the burden on the member of staff having the discipline to work effectively from home and not everyone has access to the space they need to work from home.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Buildings are now under occupied with staff working from home, start emptying and selling buildings that are no longer required.; ; Keep as many jobs as possible its important to continue to invest in people and ensure there are jobs for the future.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Can't think of anything else that hasn't already been decided	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Sack councilers, and officials who hold other paid emploent and pay them only minimum / living wage	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Can't think of anything	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	AFTER 10 YEARS OF EFFICIENCES THERE CANT BE MUCH LEFT TO REVIEW	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Hybrid and flexible working arrangements still not terribly flexible in terms of required office attendance and core hours.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	There is serious staff fatigue around many of these changes, particularly staff re-structures and 'efficiencies' . Invariably these amount to little more than fiddling while Rome burns. Until the work local authorities carry out is genuinely valued, recognised for the important contribution it makes across the board and sufficiently resourced (I cannot emphasise the latter enough) there is no hope of the current dire situation being remedied. Council's will continue to wither on the vine - but then what?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Yes - you could consider reducing the shift allowance offered to teams that work the bare minimum to receive the allowance. 14% shift allowance should not be given for working one weekend in 9 or whatever, it should be for working every 3 weekends. Shift allowances should also be reconsidered across all teams. It may be more prudent to actually employee people to work certain shifts and remove the requirement to actually pay others a shift allowance?	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	as i said before put the proper people in posts rather than somebodies buddy getting the job who can,t even do the job.	4. The council is already doing this.	Corporate - council structure	All employees of the council who are involved in recruitment and selection decisions are trained to ensure the fair and effective recruitment decisions are taken in accordance with council policies and procedures.
11	CORPORATE SERVICES	Have a very good look at the remits of some of the high head yins that are getting paid the big bucks. Not all of them are doing a good job.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	In my WLC work place there are always issues with the heating being on when it's too hot, localising this is an easy win in terms of reducing costs! With hybrid working, our building is never at full capacity either. It would be possible to operate with less office space than we currently have.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Why are WLC still hiring vehicles from hire companies for everyday use by staff and why are these vehicles not electric.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	DIGITAL TRANSFORMATION	streamline technologies that are being used. currently as an employee there are 3 systems in use to log in. book annual leave etc - one system would be more cost effective	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Revert to a hybrid way of working for all staff where possible. Less impact on the environment, better work life balance and less office space required to house staff in	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Don't invest in electric vehicle as the cost is too much for it being a new product but if things breakdown, how much more would it cost to train someone to be educated to fix it	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Too many managers!	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Efficiency savings can be made by reducing the number of janitorial staff in each cluster. When a janitor spends more time playing rounders and football with the kids during their breaks time than actually doing his own work this begs the question of the need for a full time janitor! Additionally when he can take time out of his working day to go for a shower again this begs the question of why he is there!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The service will explore the opening times of primary schools and utilisation of other buildings within the Councils property estate to accommodate lets, this could minimise requirement for janitors to cover shifts from 6am to 10pm. Other proposals are in place to be added to janitors daily tasks.
11	OPERATIONAL SERVICES	Improve parking at pentland view east whitburn ; Move the container that has been there for months next to park and recycling bins ; Container is not being used	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	Not relevant to parks and open spaces.
11	OPERATIONAL SERVICES	Change the hours on all the c a sites	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	I think the council should take everyone into consideration when making changes and if that's not possible be more understanding to the people/staff who struggle in this area.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Increase hybrid and flexible working arrangements for staff - Everyone knows the flexible working pilot is a kid on before the staff get told to get back into the office. your already counting bums on seats.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Review structures to make management efficiencies - that's code for look for redundancies, any redundancies regardless of what the person does; ;	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	Digitalise internal processes to reduce costs - no it doesn't. It makes things more difficult for staff because you buy rubbish products, ignore the genuine concerns that are raised during the process and fail to take account of the fact that hardware & software have a finite lifespan and the people who wise them are trying to make money.; ; - Invest in technologies to automate some council processes - you can automate lifting the bins, fixing leaky pipes and carrying out on site inspections; ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Reduce the number of operational council buildings - Get shot of the Civic Centre and make better use of the Partnership Centres.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Invest in electric vehicles to reduce operating costs - and plug them in where? The council already has more EVs than it has charging points. The electrical infrastructure can't cope with more charging points, the cars are overpriced and the range is poor.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Invest in Community development to enable empowerment and self management by communities and organisations	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Get back to work the place us a shit hole	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	I think staff being able to work in a flexible and hybrid basis can have a positive impact on their working environment, however, I think it is important that staff still have a sense of being part of a team in order to feel supported.; ; I think if process can be digitalised this can help, however, some people will struggle with online or website processes and there needs to be an alternative. I'm not sure that one size will fit all.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Start making savings from the top down	4. The council is already doing this.	F&PS - council priorities and budgeting	The council has one of the leanest management structures of any council in Scotland. The council has delivered substantial management savings to date.
11	OPERATIONAL SERVICES	When introducing or increasing numbers of electric vehicles, please ensure they have a 'noise' such that visually impaired / blind people are not endangered by them when crossing the road.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	OPERATIONAL SERVICES	Stop employes getting car and vans home	4. The council is already doing this.	Operational services - fleet including electric vehicles	The ability to take vehicles home links to standby duties or duties that may require an employee to deploy from home. These are few in nature.
11	CORPORATE SERVICES	Overhaul admin	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	No	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Stop making changes - there are too many now and I struggle daily to remember all that has happened. There is no joined up working with other services anymore - services make changes and do not take into account other services who may be affected by their changes.; ; As far as I was aware all of the above has been done already	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
11	OPERATIONAL SERVICES	The cost of electric vehicles are enormous, the cost purchasing would be a complete waste of finance	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	If more people are working flexibly then are as many pool cads needed? Flexible working and working from home where possible should be available to all staff. With the huge increase in fuel prices peopke who can work from home should be allowed to. It is better for the environment and saves then money especially now when the cost of living is rocketing.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Reduce the accommodation required for staff by allowing people to work from home where they can and have hot desks for hybrid working. Move more services under one roof to reduced the buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Already seems to be too many chiefs and not enough indians	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Implement working from home where possible	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	By continually closing buildings you are putting barriers in place for residents to access services easily.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activities in local areas.
11	FINANCE & PROPERTY	Solar panels on council buildings would reduce costs long-term and contribute to green strategy. Could also be used to charge electric vehicles.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
11	CORPORATE SERVICES	Less middle management	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	No I think the council is going in the right direction.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I really don't know enough about operational services to comment but I feel we get a good service from our local council.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Less management	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	More litter wardens on the streets, with better powers, probably pay for itself with the fines.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
11	CORPORATE SERVICES	No	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Probably	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	EDUCATION	Close school swimming pools cost a fortune to run and maintain	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Increase council tax -but improve services.	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
11	OPERATIONAL SERVICES	Stop cutting vast swathes of grass -plant flowers instead. ; Reduce pesticide use. ; ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently developing a strategy to improve biodiversity but allowing areas to grow naturally. In addition options are being considered for planting tree, flowers etc. The council has already made changes to weed management processes to reduce chemical usage.
11	CORPORATE SERVICES	Get rid of the hangers on and have a much more productive work force .	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	We pay our rent why should we have to pay for repairs in our house ? We pay rent it's the council's responsibility to keep it in a decent standard.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants do not pay for repairs that are caused by normal wear and tear. The only time tenants may be asked to pay for repairs is when the damage/fault has been caused through accidental or wilful damage or vandalism

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Invest in better housing in Winchburgh not sardine cans all mounted on top of each other. Stop selling of assets to builders for more housing . And actually take a pride in the work yous are ment to do .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	There should be a review of the managers salaries. Even in this day & age there are still too many and a lot are overpaid. The employees doing the frontline hardest work earn much less than them.	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Have a look into your many many janitors in schools , they are most definitely not needed; As a cleaner in a school and watching the janitors sit on their back sides all day really annoys me - pay one janitor for basic openings times and maintenance and then pay the cleaner to lock up and take rubbish out - so simple .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - staffing	The service will explore the opening times of primary schools and utilisation of other buildings within the Councils property estate to accommodate lets, this could minimise requirement for janitors to cover shifts from 6am to 10pm. Other proposals are in place to be added to janitors daily tasks.
11	OPERATIONAL SERVICES	invest in public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	SOCIAL POLICY	invest in local mental health services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Employee people who care about the area and not just looking for an easy council job/pension.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Invest in their employees, care, they will get more out of them, they will go the extra mile if they feel valued.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Sell buildings and reduce the number of operational buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	No	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	look at staffing in underused buildings. sometimes they sit doing nothing in a building that is empty of service users	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	No	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review overtime policies and expenses claims policies. These usually are a considerable cost for senior staff/council leaders.; Make the buildings efficient (I e. Solar panels, collection/recycling of rain water)	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop employing so many gaffers.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Leave the electronic vehicle thing for now. On paper I'm sure you've been sold a saving by the company selling whatever electric vehicles you're looking at. But at this stage, the investment won't deliver the impact in the sales pitch I'm afraid, given the price of electricity and the availability of charging stations.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	No	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Should look at the basics and leave the extra bits, days of visibility, months for different causes, no need for that	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Dont know.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	put trained staff on front line to deal with enquiries.... not all people can go online to find services, we are an aging population; so not everyone has online technology scope to deal with a simple enquiry.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	no. they are going to much on line for my liking	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Drastic thinning of management levels and performance related pay from the top down.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	You may want to do some more research on electric vehicles, are they really cheaper, good for the environment. Look further than what Governments are saying. Then it will be up to you to decide.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	FINANCE & PROPERTY	reduce poverty	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
11	HOUSING, CUSTOMER & BUILDING SERVICES	More council houses to be built,	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Measure performance of staff and address inefficiency	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles, waste of time and money. Are they really eco- friendly? What happens to all the batteries and parts once the cars are too old?	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Stop wasting money on things like changing 30mph signs to 20mph.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas
11	OPERATIONAL SERVICES	Street cleansing morale is at a low because of failure at managerial levels, I've been a street cleaner for 18 years	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - staffing	N/A
11	OPERATIONAL SERVICES	Yes, look at the total waste in hiring vehicles that are never used , your procurement processes are a total joke in every area. Anyone who has worked in the council (not me) knows that the total incompetence of management is shameful.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	how much extra cash to buy new vehicles leasing would be better second hand price of a 7 year old ev be near as zero once battery has expired .	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	TRANSFORMATION	Looks reasonable.	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Sourcing of materials for education, is the best supplier used. For example could it be ordered from Amazon at a cheaper price. Would bulk buying for several schools reduce costs? Are some of the natural resources used in nurseries and schools long term robust enough to last?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.
11	CORPORATE SERVICES	Look at ways to reduce physical paperwork and photocopying.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Develop systems to reduce plastic use in school catering ie individual plastic tubs etc. unnecessary.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Council not doing enough and not fast enough, to change over to electric fleet, provision of charging network across the county (for visitors, residents, business).; Council should ensure it generates as much of its own energy as it can e.g. photopholtaic/solar panels on buildings, in fields, etc. ; Council should incorporate more green energy features and biodiversity enhancement into building design and encourage those submitting planning applications to do the same.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Scrap all this and have a good rethink posobly listening to people that have a idea on what they're talking about	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Keep delivering a good service	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	I cannot think of anything else at the moment.	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Don't know	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Is electric vehicles the way to go to reduce costs, short sighted maybe. Look at hydrogen fuel cells	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	CORPORATE SERVICES	Reduce ineffective staff / departments	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Too many over paid workers in promoted positions. It is very obvious that many jobs are already allocated even before interviews take place especially in education. School staff in many places can't even park on site and there is also zero consultation with staff on school extensions / new builds.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	EDUCATION	School staff in many places can't even park on site and there is also zero consultation with staff on school extensions / new builds.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	New builds are subject to public consultation and staff engagement in encouraged through Head Teachers.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Easier to remove bad tenants who clear breach of tenancy causing more money to put right damage they caused better to have good paying tenants than bad ones causing money to repair there damage they cause.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Evictions for tenants have to meet specific and demanding conditions. Housing will always begin with tenancy support and exhaust all avenues to sustain tenancies. Housing supports many customers with vulnerabilities, disabilities or even negative behavioural conditions who can be disruptive for other tenants. The council cannot choose to exclude people who apply for housing if they meet the legal requirements for applying
11	CORPORATE SERVICES	management should be looked at better as some are just figure heads and it is lower down staff that are the main contributors ; increase hybrid working i is a great idea that itself is a big saving older buildings need to go	1. The respondent advised that they agree with the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce the layers of management on all services instead of scrapping frontline services.	1. The respondent advised that they agree with the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	Dont know.	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Consider alternative arrangements for Additional Support Needs transport. Perhaps having a council fleet of vehicles and employing trained staff. Current arrangements are expensive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I think the Council should ensure that future changes to services are made at the right level. Some services have already suffered cuts many times, kitchen, cleaning and janitorial yet we continue to provide as best quality service as possible despite that.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	FINANCE & PROPERTY	i work with the council, i see lots of departments that haven't really been touched by cuts compared to others. it is infuriating when your service get cuts time and time again but others i.e. Social policy are not.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	You need to take into consideration the amount of people having to use their own car and have adequate pool cars.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	This comment was not relevant to the question.
11	OPERATIONAL SERVICES	Have a look a janatorial services in schools; efficiency savings could certainly be made here.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The service will explore the opening times of primary schools and utilisation of other buildings within the Councils property estate to accommodate lets, this could minimise requirement for janitors to cover shifts from 6am to 10pm. Other proposals are in place to be added to janitors daily tasks.
11	EDUCATION	look at food provision in schools and early years to reduce the vast wastage,	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	also address the fact that we are heating buildings with wide open windows	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Be honest about the burden on frontline staff that these changes often bring. Be honest about the services which can be delivered when budgets are cut. There are too few managers in the council and staffing is also suffering.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Still too many management structures	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	SOCIAL POLICY	internal contacts for staff to make complaints / requests on behalf of tenants (sheltered housing/housing with care staff)	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce the Council Bill for family with Autism kids, its very tough leading life without taking any benefits from council from 2017 till date. Discuss and do the needful if the Child benefit and Disability allowance on a special case perspective can be paid from 2017 till date for 2 kids	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Discounts for council tax bills are determined by national legislation set by the Scottish Government.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Let third party organisations get on with the work they do instead of having to force tenders and other time consuming activities such as reporting and monitoring.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	service areas need to communicate with each other and work together to make improvements rather than them all doing things their own way. If everyone used a single system then investment could be made to improve it for everyone as opposed to service areas all concentrating resources on different systems and different upgrades etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	flexible working should not be forced on council staff they should be able to have a work home balance we do have a life outside of work.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Provide sufficient vehicles in order to reduce mileage payment costs and allow staff to work efficiently.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	CORPORATE SERVICES	Review the amount of monitoring and performance scrutiny that goes on. Much of the scrutiny that is done internally is required externally and it is just duplication. Review what activities actually contribute to improving people's lives. Frontline services are essential yet have been consistently reduced and eroded over the years. There also needs to be a broader recognition that high quality services have to be paid for but this should not fall on the poorest members of society.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Everyone is aware of the cutbacks already made so huge savings can't be made to an already paired back service. Adaptability is all we can ask in the hope of maintaining some level of service.; As previously mentioned I now feel like I am living in a slum area where no one cares about the state of the scheme. I can't see the roadside kerb for weeds and can only walk on part of the footpath as more than half of it is covered in weeds. I can't make people care about their properties and gardens but I should be able to use public spaces which are clear of weeds and debris. Having lived in Livingston for 35 years the decline is palpable. I am not asking for new costly services but perhaps a blitz on things that were not important during the pandemic but should be given attention now	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
11	CORPORATE SERVICES	I worked for a large financial organisation and last project saved £7m a year through changing working practices, so have an idea what I am talking about. Secret is having the right management with business heads on their shoulders. Too many management positions are filled through dead men's shoes. Ask the workers what is inefficient and consider changing, new technology is not always the answer	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	No charge for bulky uplifts	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	No employees should be hybrid ei managers should not be working from home if there workers are in the workplace	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	the council should restructure to remove top heavy management structures	1. The respondent advised that they agree with the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	Making as many services available as possible online is fine as long as those that are not computer literate are still supported. Also, I have my doubts about the "IT" agility of the Council. I am aware that ensuring best value, corporate governance have important roles within the development of an IT project but Council IT initiatives seem to take an enormous amount of time. To the point where, upon conclusion of a project, its obsolete.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Home working where possible, reduce the carbon foot print and support the council green policy as well as reducing stress of driving to an office when its not necessary. Greater use of Teams for meetings.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	have more consultations with staff at different levels as not every service fits the same mold and make sure systems are in place before the strategy comes into force	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Yes, reduce waste in procurement and bad practices/ management. A prime example is the amount of vehicles you have on hire that sit idle on council sites though you are still paying for them. Waste management, it cannot be right that we all have four plastic bins, there must be a more efficient system. Don't spend our money on virtue signalling projects or unnecessary signage. Reduce and scrutinise all unnecessary expenditure and report to the public on the savings made and improvements to processes.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop building houses without first putting the necessary services in place especially doctor surgeries, East Calder surgery has been under pressure for years now but you keep on building houses and the health care is not there, what happened to the new health centre we were supposed to get?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	cut the grass our town looks so untidy.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
11	SOCIAL POLICY	More groups for people with Mental Health illness,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	; The council should consider opportunities for shared services, either with other councils or other public sector organisations	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	There should be a value for money review of the funding the council provides to the third sector.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Better use of volunteers and community payback facility for roles which would improve green spaces. May even curtail outsourcing costs for grass cutting etc. appreciate May cause tension with union but public funds need to stretch so why not!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is looking at opportunities to extend the use of volunteers across a number of activities including litter picking and grounds maintenance activities such as grass cutting.
11	TRANSFORMATION	Reduce duplication and improve internal working practices.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Employ more staff in order to cut cost of absenteeism through work related stress, and associated illness's.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	When management are having pre- pre- pre- agenda meetings is this a saving. Too much talk and personal publicity	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	This seems correct	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Yes - keep a check on expenditure of teams and what staff are using credit cards for. Do stationery swap shops to save money being spent on things that other departments may have that are of no use to them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Allow more people to work part-time - keeps knowledge, expertise and skills within the Council but also provides a saving.; ; Increase the amount of admin - there are Senior staff who spend a lot of their time completing menial tasks such as updating web pages, sorting out a file plan, etc, etc.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Increasing hybrid working (properly) will further increase empty buildings/low used buildings and can then free up more buildings for sale/reinvestment into other use.; Energy generation	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Bring bk traffic wardens as people are leaving there cars anywhere, as a disabled person im fed up trying to find a parking space & been forced to walk on the road when folk park on paths, also it will bring in money to the council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Reduce cost of uplift to stop fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	CORPORATE SERVICES	Reduce councillor and senior staff expenses.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Ensure vehicles not used for personal activities.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Personal use of council vehicles is not permitted

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yup get rid of the big fat cat decision makers and use the brains and know how of the actual on the ground workers be where the decisions are made! use Let the public know what you are proposing in time for us to actually have the time to read,process and respond to any actual decisions to be made,after all we are the ones who pay for a lot of the services through council tax etc.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Privatise Xcite and remove from Council control.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	R3duce the number of management and reduce excessive salaries	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	There is an opportunity to streamline from the top. Under the Chief Executive there should be 2 senior managers and these should be responsible for managing the various departments. Each department (e.g. planning, social care etc) would have an operational lead who would report to either of the two vice CEOs. This would take a lot of the senior managers out of the equation. Power and autonomy could be granted to the operational leads to run their sections.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Actually have meaningful and transparent consultations which are widely advertised to ensure they are effective, before making big money spending decisions.; Fill the pot holes, cut the grass at the edge of roads/ junctions.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Stop wasting money on adding/removing bins every couple of years.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	OPERATIONAL SERVICES	Stop wasting money on daft schemes that nobody wants, eg speed reductions which have now to be removed.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I'm currently taking part in the pilot for the hybrid working arrangements - this is working well and I'm hoping that there will be positive outcomes from that. ☑	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	As a team we have an item on our team meeting agenda which is for improvements - I'm not sure if that is a standard item but over the past few years we've come up with some good ideas, if that's not on all team meeting agendas I think it would be beneficial to add that.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Not sure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	No - however, stopping weekend overtime for some services - road repairs, etc where workers appear to spent most of their time in the vans and not actually working might help reduce wages bills.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	there needs to be accessto face to face for the disabled and elderly that arent able to use online services the same way.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	It seems the council have spent millions to reduce costs. Increasing hybrid and flexible working arrangements for staff (how will that save money?) no idea.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	It seems the council have spent millions to reduce costs. Digitalise internal processes to reduce costs? (Did this idea come from the person who thought up the 20mph speed limit)	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	increase use of council services that provide income, Sports Facilities, School kitchens, council buildings, machinery rental when not in council use.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Allow council vehicles to be used for rental possibly at weekends or evenings. Instead of providing cars for staff just pay travel expenses.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	The council is reviewing its green fleet provision.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allow voluntary organisations use of council machinery for cleaning and maintenance of local areas to cover lack of staff.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce spending on junkets for councillors and staff	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	i think that they should have Open days where people can come for advice support as not everyone is able to manoeuvre through digital processes	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	Share back office services with other councils, especially for computerised services to save on management and computing costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce the corporate management and performance management structure - Too many people counting and monitoring performance instead of giving the teams the staff they need to deliver on the services which will improve performance.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	They should look into it more who CLAIMS update it all , and also people its on the dole that can work should be helping there older people like clearing snow etc .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
11	HOUSING, CUSTOMER & BUILDING SERVICES	There could be benefits if there was more consideration to multi disciplinary teams who are working with same customers - better co location and improvement to virtual teams where there is a structure to this. Can't always rely on individual employees to make the connections and a consideration to how teams are structured should offer greater benefit to customers.	4. The council is already doing this.	HCBS - community facilities and customer services	Housing does have operatives that may be multi-skilled. In many cases though operatives gain experience and specialise in a single area, much the same as in the private sector.
11	OPERATIONAL SERVICES	make sure that there is always someone to talk to in person when contacting council services, also make sure that there are enough electric charge points in place well before so many fork out the cost of electric cars.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Not sure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Prioritise services that have a long term benefit	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Is recycling something that can be in there	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	support the voluntary sector to provide services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I disagree with some of the operational changes you have already made. Stop making more management tiers than are necessary.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	invest in training people.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	By changing to the digital process, money will have to be spent more often to continually update equipment , probably cheaper to	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Posts should be advertised externally as well as internally to ensure the best candidate is found for the job rather than just handing a role to someone because they're the only option. It is detrimental to the council if they put someone in place that isn't best suited to the job. Top management tiers definitely need reviewing, too many senior staff compared to frontline officers and this is where most of the wages go to/are wasted (seniors/managers).	4. The council is already doing this.	Corporate - council structure	In order to support effective employee development, succession planning and to support reduction in costs of recruitment, adverts are often placed internally in the first instance. Where internal recruitment is not possible, then external appointments will be made. The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	Just to make sure they deliver services that the public need	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	There are too many high level executives in areas such as education and other services such as this - reduce and restructure and put jobs where they are needed at grass roots level.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	not at the moment.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Think they need to stop buying so many pool cars and having them parked up most of the day at civic centre	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	look again at why you have some services ie employability when there is DWP delivering job support	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	increase hybrid flexibility and review of all processes to streamline double handling of information whilst improving KPI and interventions when processes are not working	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Again Covid-19 proved that many changes had to be made to make services more efficient. There is no longer a need for most to work from an office and not always a requirement for paper forms to be used (with exception).	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	A lot more could definitely be done digitally to reduce cost, however, there needs to be an increase in the number of people handling what could be increased workload by making this shift from paper to digital - reduction in some area's and an increase in others.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Don't agree in automated processes	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Please do not rely on totally digital services as people need to be able to talk to a real person. There is nothing more frustrating than going through a whole range of button pushing to try and get a human being to talk to.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	As long as these changes don't decrease the jobs for people.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	not sure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Not sure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	REVIEW THE MANAGEMENT STRUCTURE.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	EMPOWER STAFF TO DELIVER THE DIGITAL CHANGES WITH THE BEST INTEREST OF THE PUBLIC CONSUMER.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	think the current hybrid and flexible working arrangements are working well, this encourage people to be more independent	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Reduce the number of council staff offices to take into account the flexible working	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	i think home working for those that are able to is the way forward & WLC could reduce the amount of building they have, maybe only using partnership centers for contact with customers & desks for staff to use that are necessary to be in for face to face, or staff who want to be in an office for wellbeing reason's	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	WLC could reduce the amount of building they have, maybe only using partnership centers for contact with customers & desks for staff to use that are necessary to be in for face to face, or staff who want to be in an office for wellbeing reason's	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	All of the above	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	There are too many people at the top earning a lot of money for very little work. This definitely needs to be reviewed and streamlined. The council would be able to save a lot of money if they reviewed what "management" are earning compared to what they are actually supplying	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	considering investing in areas where the public need support ie advice/advocacy/ need to consider not just what is statutory but what is actually needed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	as previous answers	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Bulk uplifts should be either reduced in cost or free to reduce fly tipping.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	DIGITAL TRANSFORMATION	Reduce the move to everything being online. It doesn't work for everyone.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	trying to reduce on spending money that not necessary like creating a new bicycle lane and now the law change that the cyclist can now cycle on the road. That was a waste of money?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Hybrid / flexible working where appropriate to the role will be a necessity for recruitment and retention of skilled staff	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Increase training and development of all staff - up front costs but staff better able to do their jobs. To include technical and also team working etc	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Make sure that digital methods introduce actually save time and money and do not increase them. Avoid one size fits all approach which very often is not fit for purpose.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Ensure operational buildings are fit for purpose - very large, noisy offices often prevent staff working. Likewise large teams of staff waiting on equipment etc;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Address buses used to transport school children, most should condemned, in particular horse burgh coaches would never let my kids on them.	4. The council is already doing this.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	The council need to consider the effect reducing services and specialisms such as procurement services. Managers and in some cases employees who do not have procurement expertise are now expected to that work which is not in their job description. It takes the manager / employee away from their normal duties, adds pressure and stress to their ever increasing work load resulting in increased absences.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Review structures to make management efficiencies is affecting moral, increasing workloads and pressure on remaining managers / employee who are put in a position with no support, training or experience.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop the infighting and bickering and concentrate on the job in hand.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	New bins are confusing and its really difficult to separate everything when children put things in wrong bins	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	HOUSING, CUSTOMER & BUILDING SERVICES	Use community buildings to offer satellite services vs having too many assets / owned property. Use library's for example.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Cap salaries for those high up	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Increase productivity requirements for staff. At present observation suggests that council staff do not face the same work pressures (particularly in back office functions(as they would in private sector)	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	They need to respect there is a generation who are not computer minded and that access services for them needs to be either face to face or telephone consultation	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Work faster! Work leaner!	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I think that working from home has helped a lot of working parents	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Make the website more 'user friendly.' As a competent computer user, I find the website complicated and hard to navigate through easily.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	What about installing solar panels where applicable and more electric car charging stations.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Need to ensure initiatives are delivering real value - this should include external assessment of impact and quality as standard	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Help people with respect	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review structures and invest in technologies	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Management structure is silly.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	What are all these expensive technologies you need?	9. The respondent made a comment on the survey question	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Offer a FOC bulky uplift again, even if it's just for elderly or vulnerable people.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Continue with above.	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Stop cutting verges and roundabouts but plant with year long flowers and hedges for wildlife...	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
11	CORPORATE SERVICES	How does increasing hybrid and flexible working arrangements for staff reduce costs?	9. The respondent made a comment on the survey question	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop independence happening	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce bonuses and high wages for those at the very top !	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	DIGITAL TRANSFORMATION	More person to person contact, not everyone wants/prefers/has ability to carry out everything digitally.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce level of staff absence	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Get managers spending less time doing reports and sitting in committees.....on meetings I've watched definitely would work better to call in expert to committee at time they're needed, not for whole meeting.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Could you further reduce office space with post covid hybrid working. More partnership opportunities to share facilities with police, NHS or other public bodies.....and local charities. That could be buildings or perhaps some systems or officers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Decrease management processes. Increase decision capacity and capability for more staff	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	No. The new Community Hubs are really good and are accessible to most of the community they serve.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce the wages at the top of the tree!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Electric vehicles are still very expensive and would seem like a luxury at this time. Instead focus on reducing the unnecessary journeys	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Pay the recycle bin men less or less hours as they finish before time and earn too much.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	EDUCATION	Creating more youth clubs safe places	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More apprenticeships for our young people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Money into mental health charities to support council services	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	No spending money on electric vehicles is pointless	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	EDUCATION	More actives places to go in livingston for kids	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Pay senior managers and contractors less!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Stop wasting money on things like lowering the speed limit. A complete waste of money when you are trying to save.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas
11	FINANCE & PROPERTY	Solarpanel and cut electricity in buildings. Cut energy in buildings with as much energy efficiency as possible	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Flexible working agreements ; Stop adding more expectations to low paid staff; Re align job roles eg, cleaners are not to lift move equipment, furniture yet EY staff can and provide care and education and now dinner ladies too????; Be paid approximately for the role and job we do. ; Streamline days/ hours within specific services. ; Tighten up on people who can clock in and out who are not for filling their contractual hours.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Well done	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
11	FINANCE & PROPERTY	Operate as an efficient, cost effective business with focus on communities as customers. Invest in what people want and sell assets which do not deliver to the community or which sit idle.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I think council staff should be using council buildings and should not be working from home. Otherwise sell or rent out those properties.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Help vulnerable people navigate their needs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	SOCIAL POLICY	Stop wasting money on non important things, more healthcare facilities needed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I understand the use of the words more efficient but you are trying to cut costs and does all of the above really count for cutting costs????	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
11	OPERATIONAL SERVICES	Not charge for household items taken to skip. It's horrendous and I'd causing people to fly tip and is s sight for sore eyes. Council should have a routine uplift for houses	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	EDUCATION	Remove the number of roles above schools that "support" schools. We need teachers in schools, not at the civic centre dictating what classroom teachers can and cannot do.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Priority of budgets is given to schools. Central staff are required for support functions

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reverse the increase in hybrid working in the public sector. Hybrid working does not deliver an effective service or aid productivity in services especially when funded from the public purse.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Reduce council tax for people that living in more expensive properties, when we get our bins emptied the same as everybody else and the council doesn't maintain our green areas we pay over and above for that	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
11	CORPORATE SERVICES	The above must be done, the council needs to modernise and reduce bureaucracy and the costs associated with heavy management structures.	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce staff working in offices to reduce costs, more staff should work in a hybrid way offering co-working space.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	All the things above mentioned cost money, so it's not saving it's spending.; Sell off unused buildings, rent spaces out,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	bring back traffic wardens to stop those using disabled spaces without badges, you'd make a lot of money from that. Especially if you actually make some of them enforceable parking spaces.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Do you charge for bulky uplift service? Id there a bulky uplift service still ? Businesses needing to dump rubbish from jobs? The nee green bin needs to work as you splurged and failed on the last one	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Too much sick pay, encouraging absenteeism.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Too many managers.; ☹	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	There are no facilities to close! A library? A swimming pool or leisure centre? A community hall? Don't be ridiculous!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Do feel some services should be reviewed	1. The respondent advised that they agree with the proposal.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Cut the grass, tidy West Lothian up	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	invest in small businesses	4. The council is already doing this.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Give the bosses a paycut and invest the money else where	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	FINANCE & PROPERTY	Reduce council tax at the higher levels . West Lothian are more expensive than Edinburgh	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Help with landlords outside sewer/drain systems	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Ensure you are not too heavy or have layers of reporting lines that are not required. Look at efficiencies that could be made by merging areas / roles ;	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Closely report on and review productivity for remote working	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Keep sex offenders away from children!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reducing management where not required, too many	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	Don't become inaccessible behind a digital wall. Sometimes digital becomes more expensive and poorer service.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	I am unsure as I do not know how much is spent on wages etc, but there must be cost efficiencies that can be made in and between departments etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Stop wasting funds ie. Filling in bus stops, erecting bollards for cycle lanes, changing speed limits to only then remove these things. It does nothing but reduce faith in the local council. These funds could be better spent elsewhere.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Public should have more say in local spending.	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Rather than spending money on new equipment etc - make better use of the equipment already there. Councils are notorious for spending where it's not strictly necessary, therefore, wasting public funds.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Yes stop putting cost of living up e.g. housing cost	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than the national average and remain good value for money for tenants
11	OPERATIONAL SERVICES	Glass collection should be part of the recycling service.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The Government plan to introduce a deposit return scheme in 2023 that will significantly reduce glass being deposited for disposal.
11	DIGITAL TRANSFORMATION	Make things digital where possible and use web conferencing when possible to reduce travel times and help more people.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Police presence important	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I've mentioned charging wealthier families for school meals. ; Can't think of others just now.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Free school meal policy is determined by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Perhaps less councillors and have the public help with more	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Too many chiefs and not enough indians springs to mind. Cut salaries of the fat cats at the top and recruit more people who do the actual hard graft	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Stop inroducing new bins	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	EDUCATION	Less wastage in schools ,eg heating ,reduce food waste, give children the option of receiving bottled water with Friday pack lunches (water is available at home in taps).offer small or regular lunches to reduce wastage at meal times.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	provide subsidies to families using green energy	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - climate change and energy efficiency	Discounts for council tax bills are determined by national legislation set by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Free bulky uplifts; ♻️	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	OPERATIONAL SERVICES	More dog waste bins in areas; More enforcement on those who do not pick up after their animals	4. The council is already doing this.	Operational services - litter and street cleansing	The provision of dog bins is prioritised on frequently used areas. Litter bins can also be used for dog fouling. The council has a small team of Education and Engagement Officers who engage with communities to encourage responsible behaviour and regularly patrol know problem areas. Anyone caught offending is issued with a fixed penalty notice.
11	OPERATIONAL SERVICES	More landscaping in new estates rather than relying on factors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
11	OPERATIONAL SERVICES	The issuing now 4 household bins ... grey/green/blue/brown Please do not simply mix into the same lorries. Why should households recycle when the council are not	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Sometimes it's a case of too many chiefs and not enough indians, you need to prioritise, actually everything.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	Build on sustainable and green policies	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
11	CORPORATE SERVICES	Reduce higher management	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Look at internal processes to remove duplication of effort and buerocracy.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Look to other local council for improvement ideas and what works in there area, share knowledge best practice	4. The council is already doing this.	Transformation - benchmarking and innovation	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Report on how they achieve all of these.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Bring contracts in line with that of private sector. Bring back bonus to incentivise productivity. Get rid of double/triple time. Just an in general shake up of how things are run. Stop subcontracting.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Stop sending too many men to fo a two person job, the amount of council workers I have seen standing about doing nothing or napping in the van is ridiculous. All because there is too many people sent out to do a job	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Digitising makes sense but there much be help for those not online who will suffer if cannot access services/help	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	We need more one to one communication so the public can say what they would like and help they would need	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	EDUCATION	Go meat free in Council offices to help the planet and its animals	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - school meals	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Engage and empower local communities. We can do more together - taking the a little of the emphasis, sole responsibility and pressure of the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Far too many people employed.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	SOCIAL POLICY	The Council should work with the Scottish government to utilise increased community service to cover some out the outstanding works/ maintenance around West lothian.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Not sure just now but could certainly do with no more bins at houses for seperating recycling as 4 is getting alot now and taking up alot of room to keep them all somewhere and is becoming unsightly too.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	It would be could if council services could go round all streets that are just not council street areas to try sort all the bits of grass that are sprouting up around pavement areas not been treated in a long time as private housing estates do contribute to council tax so should get this service as again its getting unsightly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
11	TRANSFORMATION	I think the whole system needs a complete overhaul, go speak to your workers and get some real feedback from the people on the front line doing the jobs .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I would love to be able to work from home more- especially for after school time. I have to cross the council for an hour (max meeting). Not a good use of my time that could be otherwise spent doing some work.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Who would the electric vehicles be for? Good idea in theory, but comes the massive added cost of charging stations and initial investment	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Ensure standards are still maintained with changes to facilities.	4. The council is already doing this.	HCBS - community facilities and customer services	The Council will prioritise maintaining customer service standards when developing any policy or service changes.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Green initiatives should be the default approach. Anything that us Green should be pushed so that we can become a shining light. Swarm the road with scooter will slow traffic down, while helping with many other things such as obesity and mental health and family finances	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Recycling and bin collection needs reviewed and bins for larger families	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	CORPORATE SERVICES	Invest in a flexible work pattern. Utilise the 'working from home' model.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	SOCIAL POLICY	Prioritise essential services like social care! Please invest in the health and wellbeing of our community.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	I think all paper use should be eradicated and all expenditure on events should be reviewed. I also think councillor expenses should be minimised.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce bureaucracy	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Repair things that are reported straight away to you and stop making other properties priority over those who pay their rent	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Yes, there will be alot of wastage and red tape this should be reviewed and streamlined.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	By increasing hybrid and flexible working arrangements then the operational hours for council services should be increased to include weekends.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	The council, from the impression I have, are bloated and inefficient. A desire to standardise every process to fit in a box, whether it fits or not, lead to massive inefficiencies. ☹️	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Talk to your employees. They know where the inefficiencies are. Listen to their ideas. My dad managed a council hostel for adults with learning difficulties for years. The stories he told of sourcing anything at all and how laborious, expensive and inefficient the process always was. My impression is the councillors are happy to approve suppliers who they are linked to personally. And allow them to overcharge massively. Ask the council employees on how to make efficiency changes, and the govt for more money to provide ALL the services as your top priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce staffing numbers	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	Common sense cannot go out the window	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I'm ready hybrid working	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Make there old housing stock more affordable before building new houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than the national average and remain good value for money for tenants
11	CORPORATE SERVICES	The council need to make staff more accountable for their time and crackdown on unauthorised breaks and use of vans and cars.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Provide larger General Waste Bins instead of the others. This is a Family community and General Waste bins are needed more	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	In some cases council vans shouldn't be taken home as this would help reduce your fuel bills	4. The council is already doing this.	Operational services - fleet including electric vehicles	The ability to take vehicles home links to standby duties or duties that may require an employee to deploy from home. These are few in nature.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Empower frontline staff will help remove the bureaucratic and inefficient layers.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	To improve the customer service planning to Most external building work associated with a change of use is also likely to require planning permission.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Ensure automated and digital services actually work and ensure that there is someone to speak to if problems arise. This is especially important for the elderly as they are often not online.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I especially agree with hybrid working/desk sharing to reduce costs (and traffic). It also helps working parents care more for their children.	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Invest in PVs or heat pumps for council buildings to be more sustainable and reduce costs.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Reduce those people not doing anything...janitors in schools sitting all day?!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - staffing	The service will explore the opening times of primary schools and utilisation of other buildings within the Councils property estate to accommodate lets, this could minimise requirement for janitors to cover shifts from 6am to 10pm. Other proposals are in place to be added to janitors daily tasks.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Increase council tax	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	The council should mirror some the working practices of the private sector.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	A full review of departmental structures - are the right people in the right places and are they managing well, clear accountability pathways	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Bins - a failed green bin rollout - who is accountable what is being done - the public are confused as half of Livingston us them and half doesn't ; Prioritising wealthy areas is clear for the public - snow can guarantee Muireston to be gritted and ploughed yet Knightsridge is left to suffer ! Green Bins same, none in Knightsridge but all delivered in Muireston; ; I have lived in both areas and the divide is clear - the council prioritise wealthy areas, which is such a backwards way of thinking	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Please review the hybrid and flexible working policy. Don't have people travelling to a building unnecessarily if they can work from home: not only is it an attractive employment arrangement, but it gets cars off the road, it's good for the environment, reduces people's spending on fuel and gives people a work/life balance. Empower managers to make these kinds of decisions.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Review the recruitment process: it's so time consuming, you rarely know where your VAC Form has gone, who's signed it, has it been approved. Could this go on a CRM process flow?	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Bin collections - often if rubbish falls on the road while bins are being collected the people emptying the bins will not pick it up and just leave it on the ground, not very good for the environment considering people have put their rubbish in the bin. I also don't get why it takes 3 people to empty the community bins along the cycle path near me (one driving the truck and two to empty the bins. I do however think these workers do a great job, they will be complying by rules set by the council,	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Bin collection crews should clean up spillages
11	FINANCE & PROPERTY	Not that I can think of	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Publish the changes that have been attempted so as to highlight which worked and which didn't. It then makes it clearer for customers exactly what is going on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Review necessity of some middle-management roles. Public services tend to carry a significant number of 'non-jobs' which are low productivity.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Senior management need to actually get behind change - not just a tick box exercise - the bureaucracy the staff have to manage is crippling, wastes money and does not lead to effective systems	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Cut number of unenthusiastic staff who drain the budget. Personally I have seen 5 staff members out cutting the grass in gardens together, two of which were not actually working just smoking.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	N/A
11	CORPORATE SERVICES	Less bureaucracy. ; More lower paid workers to get the job done.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	There seems to be a fair amount of waste of resources at my place of work, which is a school. Items such as laptops, printers, smart boards etc which work perfectly well are replaced. Where do the old resources go?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	I think shop owners should be in charge of keeping the paths clean and tidy outside their premises to the road. This would reduce the cost to the council.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Yes! Make it possible for council staff who work directly with the community to travel using council transport and don't expect them to use their own car.	1. The respondent advised that they agree with the proposal.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	WE SHOULD CLOSE BUILDINGS OR AT LEAST OPEN THEM UP FOR COMMUNITY YOUTH CLUBS ETC	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	NOT SURE SORRY BUT THE CARS WOULD MEAN MORE MONEY SPENT AND THATS NOT FAIR ON THE PUBLIC.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Employ more people. Good service starts with people being able to do their jobs well.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Open their offices put down their phones and become people friendly	4. The council is already doing this.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email. Customer Service Advisers in our Customer Information offices can also offer support and assistance in person to customers
11	OPERATIONAL SERVICES	Stop pushing electric vehicles. Child slaves are used for the cobalt for a start, it isn't cheaper and in the event of a power outage you won't be able to go anywhere, duh	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Free bulky uplifts	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Be more accessible to all residents. The above ideas should address this but probably won't.	4. The council is already doing this.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email
11	CORPORATE SERVICES	Get rid of some of the upper management duplication and invest more in guys on the ground	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Agree to management efficiencies. Civic centre is completely remote from the rest of the Council. The hierarchy should not be above cuts.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	EDUCATION	Also in schools - good teachers do not always make good head teachers - can there not be a restructure which awards good educators and takes the management of the schools away from them so they concentrate on the job of raising attainment. Then good managers - possibly specialist could manage schools - possibly cluster specialists eg building/HR/finance. Not just the universal umbrella of business manager.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Review it's processes when engaging companies to undertake works - e.g. statutory notices on multi-occupied buildings for repair work. Never has the Council, in my experience, managed to locate a company who can undertake the work at a reasonable cost.	4. The council is already doing this.	F&PS - council buildings and opening hours	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	FINANCE & PROPERTY	Energy efficiency in schools is still pathetically bad. Investment in insulation should have been made years ago, and with elevated energy bills that failure is carrying a cost. Good insulation will enable you to switch to other energy sources like heat pumps, which won't work in the current buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce the amount councillors are paid,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	open your eyes whilst travelling round this county, it's filthy, have decent oversight of staff that are out and about (put trackers on the vehicles)	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Agree with the steps outlined, with greater focus on reviewing operational properties requirements, and increasing flexible and hybrid working opportunities.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Working a 4 day week	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	no happy with this	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to the public more	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Employ more local people and stop outsourcing	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Instead of employing contractors from England send the likes use your own staff to do groundwork in school playgrounds etc	4. The council is already doing this.	F&PS - properties and facilities	The council's best value framework determines whether services should be delivered internally or outsourced.
11	CORPORATE SERVICES	The council should incentivise council staff pay. In general one of the key factors in council operational performance is the performance of staff. Often there is no incentive to perform beyond potentially applying for an improved role. If promotion related directly performance, or pay related to performance, there would be more staff discipline and higher work ethic etc.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	The council should sell more land that is of no measurable public benefit in it's current condition. The council should create more sponsor spaces in it's assets and promote this to local business i.e. sponsor a high street (sure Linlithgow would be popular), a bin, a park space, a roadside billboard, a play area, a town square etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower communities to deliver more services themselves to reduce demand on council services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Are there to many manager in some areas within the council?	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Who can even access council vehicles - pool cars reduces or removed during covid not replaced	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Be more flexible with staff working arrangements and not make people attend the office as presenteeism	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Condense teams, working from home, better internet connections to make more efficient work	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Automation can't be argued with but execution is everything.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	invest in more outdoor leisure facilities and maintain them.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	If investing in EV, also invest on solar and energy storage. Will massively reduce energy costs. An investment of 10K will pay itself back in months in a high electricity usage building, and then will be a cost saving. There are loads of council buildings that could be self sufficient in terms of electricity.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Cut the number of people at the top on the high salaries that provide no benefit to being there.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	Invest in more renewable energy sources, e.g. solar panels could be fitted to school roofs for the schools benefit.;	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
11	OPERATIONAL SERVICES	Electric cars are very expensive so this should be reconsidered for the time being.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	there is far too many middle management in the council. the council would save a lot of money if they got rid of a few	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	Yes - enhanced use of technology would allow more individuals to work from home which will reduce the requirement for council office buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Cut the grass more regularly in our home town, the place looks a complete mess and is also a hazard to drivers that can't see over the long grass at roundabouts	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Get rid of all the pool cars that have been sitting depreciating in the car parks for over 2 years not getting used.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	TRANSFORMATION	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Give an opportunity for local services to offer services to the Council and compare their offers. Many businesses would love to have more work, and if that can bring more savings to the council, it will be a win-win solution.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Look at streamlining some of the processes 2. ; Another issue is housing. The waiting times for allocations call back is months meaning the call centre is getting continuous repeat calls taking up a lot of time and resources.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Officers are reviewing the processes involved in allocations and with a view to making these as efficient as possible and streamlining where possible.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Look at streamlining some of the processes An example of this is if a customer reports a missing bin. the contact centre advise to get a police incident number and call back. This generates another call. Where as if it is reported online there is no questions asked about an incident number. So is dealt with in the one contact instead of	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Look at streamlining some of the processes as some can be quite long or different depending on the type of contact.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Look at streamlining some of the processes as some can be quite long or different depending on the type of contact.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Allow more home working, introduce bookable hot desking and then consider closing some buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Invest in solar panels for council buildings to reduce energy costs and improve carbon footprint; ;	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
11	TRANSFORMATION	No!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	better structure information flow/locations	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Reducing costs to move things to digital only works for people who are capable of using digital means. Older generations do not know how to or may not have access to it.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Employ more dedicated staff instead of contracting out, and using consultants. Outsourcing does not provide value-for-money and also results in lower-quality work.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	TRANSFORMATION	I can't think of anything.	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles are not going to reduce operating costs	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	stop sending spam council bulletins and inform stakeholders in more meaningful ways	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Reduce buildings yes	1. The respondent advised that they agree with the proposal.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles are still extremely costly, so until the infrastructure is there or demand for them brings the cost down then stick with the smaller petrol cars at the moment.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	To many lazy people working from home, all people involved in support should be out working and not sitting in their houses.; ; WLC will already have made its mind up on what it will do regardless of this survey	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	More working from home instead of working in the civic centre and other areas	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	SOCIAL POLICY	Better services supporting vulnerable children and their families	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Before increasing the hybrid and flexible working arrangements, the council should ensure that all services are follow the policy and not some being able to pick and choose which bits of the policy they like.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	The council should invest in digital platforms that are fir for purpose for the staff. For example, in recent years the changes to the HR provision has caused more work for line managers, which in turn is not a reduction of cost. Before increasing the hybrid and flexible working arrangements, the council should ensure that all services are follow the policy and not some being able to pick and choose which bits of the policy they like.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Not that I can think of at the moment	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Invest in education and support staff.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Would place social care above electrical vehicles (even tho i agree with this type of transport. e need to look after people first and foremost	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	What management efficiencies have already been made? As far as I know, there are still far too many managers with apparently very little real duties. In my experience, generally customers don't want automated services, or to travel to another town to access services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Make uplifts free for anyone over the age of 60 or ppl who are on low incomes to reduce fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
11	CORPORATE SERVICES	Reduce the consultants fees. Staff are leaving with big pay outs then coming back in a consultancy basis? Why?	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	more use of existing buildings should be considered. School buildings should be more used as community buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	If the bus system was reliable it would be possible to centralise systems. It seem odd that there isn't a central library in Livingston, perhaps attached to Howden Park if it was more accessible.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	In small towns Canada it is not usual for a town to have a swimming pool until the population reaches 10,000+ though an ice rink also goes along with the pool.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce the wage bill by not having too many bosses.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Provide more certainty to staff by offering permanent contracts rather than repeatedly offering temporary contracts. This will increase staff retention	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop using 'pea cos' in schools when schools could be buying things much cheaper by being free to shop around.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.
11	CORPORATE SERVICES	Pay managers and councilors minimum wage. stop expencese and sack consultants or pay them a fixed fee with no additional payments	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	TRANSFORMATION	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	I support all the measures that have been identified and think there is scope to enhance activity in some of these. For example, give greater priority to rationalising buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I believe that WLC have not done enough. Throughout the pandemic, WLC had no option but to allow staff (who could) to work from home full time. More flexibility and trust was given to staff. ; Since returning from the pandemic, Majority of staff are now forced to work 40% in the office therefore reducing hybrid working and reducing flexible working arrangements. A better approach would be for those staff that can, be allowed to once again work full time at home. Buildings that NEED to stay open therefore should be prioritised to staff that are office based and any room available should be made as a hot desk system for staff who NEED to attend the office on an ad hoc basis.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Scrap them they spend more time at the side of the road than working.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Look to increase community engagement/ public communication channels to promote work of council and understanding of council services. Might help to increase the public perception of the services carried out by the council and the challenges faced economically.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Don't believe electrics are cost effective, initial investment is too high, plenty of pool vehicles that get little use, so maybe another review of fleet numbers.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	Yes look at the highest earners in the council and reduce their pay. Anyone earning over £45,000 a year should take a pay cut and have their position assessed.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	TRANSFORMATION	No I think the council are doing good with what is in place just now.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	I believe this will not have significant impact on the budget.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Yes think again or employ someone who nose what they are doing as I can see these steps did not work	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Give my son a job maybe	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce the number of councillors by increasing the sizes of the wards	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Focus on improving existing systems rather than introducing new systems that are costly to start.	4. The council is already doing this.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Qualified staff that know how to run things will help, ask staff onsite as they know how things work and where cost could be saved .	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Again I totally agree	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Cut management	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	Invest in data analytics to identify saving opportunities and scenario plan the impact of any changes	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Embrace change and be open to implementing best practices from industry to drive efficient process improvements that meet the needs of the constituents	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - benchmarking and innovation	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce business rates ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Non domestic rates are determined by the Scottish Government.
11	FINANCE & PROPERTY	Increase council tax	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Pay councillors less. Allow councillors less expenses. Reduces layers of management.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Charge tenants who damage properties via misuse or neglect.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
11	CORPORATE SERVICES	Reduce the numbers of non front facing, executive and policy staff	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	OPERATIONAL SERVICES	Play Parks and open spaces need drastic improvement	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Unsure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Invest in ventures and people who will reduce burden on public fund in the short and long run	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Reduce the number of bins households have, this in turn would save on Additional running of bin lorries	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	DIGITAL TRANSFORMATION	Stop wasting money on digital things that don't need upgrades, this digital technology will be out of date the day after it gets installed and will cost the council a fortune to upgrade all the time not to mention the Maintenance costs by contractors	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Yes; Get rid of cards children use to purchase school dinners. There must be an easier way. Kids do not bring cards to school. New cards every other day for 50+ kids must be costing the council a fortune. Thumb print or facial recognition would be better. Encourage kids to use the app and order their food online. Less food wasted	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More communication to whom ever needs help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	make schools accountable. to the penny, their budgets.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	I have seen a huge deterioration in the quality of services provided by the council. Gardening and maintenance being the key one. The graveyard in Bathgate is unkempt and when xxxx was sent in they butchered rather than landscaped! It is awful and disrespectful. Gritting - we know in advance when snow is expected and no gritters are out. One day I saw a gritter out when it was 18 degrees - it was a Sunday when they would get double time mind you!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement. Gritters are used all year round to spread sand on diesel and petrol spillages on road surface including road traffic accidents.
11	CORPORATE SERVICES	Employ a full time member of staff in HR to carry out Disciplinary Investigations to free up managers who have an already heavy workload. To gather all available evidence Interview witnesses and prepare a case for a Disciplinary hearing if appropriate. Other councils in Scotland have HR Investigators who do all the work for a Disciplinary hearings freeing up managers time. I am sure the salary for this post could be covered by the costs savings if we calculated the working hours currently taken up using Managers at present. Also with one staff member they would build up experience and knowledge that would streamline the process instead of having to use lots of different people on an ad hoc basis currently.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	he digitalisation of internal processes could maybe be carried out by a team who know what they are doing in that regard as for four years a certain digital process has been getting implemented and paid for but is still unavailable to use.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop trying to invest in electric vehicles as they are no better for the environment than ICE vehicles. Stop trying to close council buildings down and also stop forcing equality on to everyone maybe then you would save some money. T	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	Ensure staff are paid a fair wage to prevent people leaving posts and to make sure you have the best staff available to carry out the job. This will also increase job retention which in turn saves the council money. ; ; More focus on ensuring staff have access to the necessary IT equipment/resources when out in the community to save time back at their desks inputting or double inputting after they have taken notes.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	EDUCATION	Less family link workers and more youth workers working evenings and weekends. Open up a scooter park fauldhouse	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	As money is so tight I think you should be looking at changes with little or no cost first to get things back to a level playing field. There should be significant savings in structure, resourcing and job roles.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Tax higher salaries 60k and above.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	Keep no redundancy policy but retrain staff properly invest here.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Train up staff ☹️	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	stop buying in services ; Stop cutting.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
11	OPERATIONAL SERVICES	Use solar. Green energy this makes savings.; Fill in pot holes with rubber as this is recycling greener and lasts longer seen on documentary.; Grow food.;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Approved industry wide road materials and infrastructure are used on the public road network as required.
11	FINANCE & PROPERTY	Ensure services continually check Scottish Government Website for additional budgets for drawing down, there seems to be lots of initiatives that the council misses out on which would increase budgets etc.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Promote the fact that WLC have flexible working policies - and actually encourage it instead of treating it as some sort of privilege you are offering staff .	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	The council hasn't really invested much in its fleet and the number of hire vans in its fleet is alarming and very costly to the public purse. This is a scandal.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop supporting those that won't help themselves or support the community.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Get local groups to take over gardening and maintenance	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is looking at opportunities to extend the use of volunteers across a number of activities including litter picking and grounds maintenance activities such as grass cutting.
11	FINANCE & PROPERTY	Seriously stop funding trips abroad until finances improve	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Why only 'make 'management inefficiencies'?; Eliminate inefficiencies should be everywhere.	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Agree with aims	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Push more of the staffing towards delivery of services - make council structures flatter and reduce senior management levels; D	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	Reducing council buildings is a reasonable suggestion providing it doesn't act as a barrier to residents accessing council services - this would link to allowing the council's staff to work more efficiently using hybrid and flexible working	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles investment is reasonable providing spending is not made on extravagant models.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Design a good internal process manually and then use IT to make it more efficient.; Automating council processes is OK providing they still support residents effectively - it should be used to allow council staff to be more efficient rather than replace them ; ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Yes!; Allow teaching staff in permanent substantive contracts to change to supply contracts with Headteacher's recommendation as is done in some other local authorities. Having class teachers and head teachers come out of class to attend interviews and the associated HR paperwork is a shocking waste of time. Optima are then being paid to carry out occupational health checks on staff many who have been employed by WLC for more than 15 years and even longer. No wonder many former West Lothian teachers decide not to do supply for West Lothian.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Invest in its people. Less chiefs and more Indians!;	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	EDUCATION	Stop pushing school uniform and focus on attendance. People can send their children to school but don't necessarily have money for the strict uniform policies that are coming out more and more. Time and resources wasted with letter in how many rings or a small gold buckle in a shoe is just nonsensical!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Longer term electric vehicles sounds great but the vehicles you have will do the job in this environment.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	TRANSFORMATION	Process efficiency is a great idea; Plan short, medium and long term. There is an immediate need to support communities now with high inflation, rising costs and more and more poverty emerging.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	REVIEW THE MANAGEMENT EFFICIENCIES FURHTER WITH THE CHANGES IN AUTOMATION.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	more community police presence .. also	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More community surgeries with MPs and more community police presence .. also need to keep some older styles of communication for the elderly to be able to cope with	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Invest in laptops so remote meetings can happen in community based hubs for people to engage with a Duty Social worker and or other	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	West Lothian council appears to be management heavy across the council, huge savings could be made by reducing these numbers and increasing staff training to include some of the management duties.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Cut brown on your over time bill and sickness level.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	I don't know enough about how the council operates.; Automation and cutting big salaried managers sounds like a plan.	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Remove bureaucracy to enable the council to chase council tax fraudsters and the like. Centralised communication with all agencies to identify those that misusing the systems.	4. The council is already doing this.	F&PS - benefits	The council has a counter fraud team and engages in national fraud exercises with partners.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Cut the grass and clean up afterwards, give communities something to be proud of. The grass was cut the week of Blackburn gala day preventing families using the park for picnic etc as the grass cutting s were as usual left in large clumps. It take a week to cut the grass in Murrayfield Park so that it is left untidy and quite frankly it's embarrassing. Spend money training staff to have a pride in their work, WL is only litter free due to volunteers doing the job, get back to educating young people about litter and taking care of their areas and have vandals clean up the areas they have damaged.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	It is impracticable for the council to remove grass cutting after each visit.
11	FINANCE & PROPERTY	fundamental re-think of why buildings are held and for what purpose. this should be aimed the use education facilities more actively.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles with batteries which will need replacing at significant cost, plus the ongoing rise of electricity.....seems that this was perhaps a mistake.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Forget investing in electric vehicles.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Again get back to basics - stop ticking the boxes using up time, resources and money. Make best use of staff resources and upskill your staff where you can. Introduce an incentive for good attendance at work to reduce sickness absence levels.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	EDUCATION	more access to higher education, universities arent in west lothian and travel is far	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	There seems to be too many highly paid Managers and not enough actual workers.	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	DIGITAL TRANSFORMATION	Ensure that robots don't take all the jobs	9. The respondent made a comment on the survey question	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	EDUCATION	Put the ELC service back to 39 weeks would save the council thot soon pounds	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Crackdown on poor performance through better performance management. Develop your people to aim for excellence not just muddling through. Have your leaders transform their teams by modelling servant leadership and equipping teams to thrive and not just survive. ; ; Empower people to grow and learn and you'll deliver excellent experiences for your people and for your customers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Yes	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Employ managers who know the job they are managing rather than being a professional 'manager'. It takes someone with practical experience to properly run a department and make the right decisions about staff, equipment etc - not an accountant	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Often it isn't management that needs restructured. It is lower paid jobs too	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	I dont think buying electric vehicles is a good answer. Hybrid is a good idea where available.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Fit cameras & tracking systems to vehicles to aid supervisors driving better efficiencies.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. Trackers are fitted to all relevant vehicles
11	CORPORATE SERVICES	be even more flexible on the use of hybrid and flexible working. Removing some rigidity in the hybrid working may allow for office buildings to be closed/sold.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Make sure people working in the public sector work as hard a speople in the private sector!	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	let parents/carers who work in a early years setting enjoy time off with their children	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	I don't know enough to answer this question	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Payroll for West Lothian council staff;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	sick/ long leave procedure.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	agency costs	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	jobs to staff ratios ☐	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	FINANCE & PROPERTY	•Buildings could be more energy efficient. ;	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.
11	TRANSFORMATION	Not had much experience with the council so can't comment	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Give supply teachers permanent jobs.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	try keep costs to a minimum	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Agree	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Upgrade schools do buildings are clean and safe to work in - some are disgusting	4. The council is already doing this.	F&PS - council buildings and opening hours	Overall West Lothian is rated as having one of the best school estates in Scotland.
11	TRANSFORMATION	Wlc seem to be doing their best	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Reduce waste wherever possible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People claiming unemployment benefits ought to support the delivery of council services by volunteering to support the delivery of the services i.e litter picking, tree planting or maintaining green spaces and providing social care	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop granting elected members pay rises above 3%, reduce fact finding trips abroad or at least restrict to one member only. ; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce waste across all council facilities and increase the sale of unwanted furniture and fittings to non include council facilities and community groups. So much is wasted in schools and other council buildings that could easily to reused elsewhere.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I often feel the council needs to listen to citizens and improve mechanisms for citizens to effect decisions. For example most of East Calder will tell you something needs done about the health centre given the huge number of houses being built but the official council response is "it's fine"; ; Citizens raise concerns about lots of new houses and they are ignored even though the number of houses fundamentally changes the culture of where they live, causes more traffic issues and reduces capacity of key services. Obviously most people object to developments in their back garden so a balance is needed but right now there are numerous examples where the community are screaming about issues related to new developments and the council ignores them which begs the question why consult is in the first place?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Look to the commercial sector who are significantly well experienced in making operational efficiencies, particularly in investing in staff training, motivation & empowerment. The council should look to the commercial sector for best practice in reducing cost & improving customer service. Thinking like a commercial entity rather than a service provider will create a more positive & delivery focussed culture to benefit both staff & residents.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yes... Salary reviews of persons who do not need to travel to work. Those who need to travel will be experiencing huge increases while those who can work from home will be saving lots of money on travel. The balance is off and potentially unfair. A couple of £ here or there could have a minimal impact on some staff and a huge benefit to the council overall. Like literally not saying pay them thousands or even hundreds less but a few pound could make a difference somewhere else.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Investing in more electric vehicles won't necessarily reduce operating costs it might increase them. Reduce the number of unnecessary top management and streamline processes and services - beauracy costs money.	4. The council is already doing this.	Operational services - fleet including electric vehicles	The council reviews its management structures and processes to identify efficiencies and reduce cost.
11	CORPORATE SERVICES	Reduce staff and managers in HR, Admin, Legal, IT, Procurement they do not deliver services to the public. Get rid of the buearacracy.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	Previous comments	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	those have to be addressed, safety of staff (lone working devices are NOT a help, they wont stop you being attacked, only thing they do is let someone hear the attack in progress	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	community centres room hire charges are at 1980's prices....	1. The respondent advised that they agree with the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	ensure areas have enough staffing to deal with the day to day requirements rather than keep reducing the numbers h to make savings. not thinking of the bigger picture and how it leaves the reduced staff to deal with the work.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	HOUSING, CUSTOMER & BUILDING SERVICES	commonsense approach in some cases. consideration to those less able to access services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Keep in mind some people do not or can't use computers etc	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Cant think of anything	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Review what they have already done in terms of all of the above. These may be cost effective now but the long term effect on individuals is unknown. In addition to this, it would be good if some teams had access to pool cars again. Or even a response to our communication regarding this would be a good example to set.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Bring back the right to buy council houses as a west lothian tenant. Reduce all nursery settings that have low numbers of children, back to term time instead of 50 weeks per year.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government
11	CORPORATE SERVICES	reduce staff at the top level not the bottom	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	TRANSFORMATION	Yes, lots	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	The council needs to be transparent with the residents of West Lothian about the consequences of the its continuing financial stress.	4. The council is already doing this.	F&PS - council priorities and budgeting	The planned public consultations will contribute to this process.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Given the level of service amendments that have already taken place due to the reduction in the council's funding over the past 10-15 years, going forward it will be difficult to both improve service delivery and reduce costs (ideal though this would be). Given the reduced funding available to the council going forward, we sadly need to be focusing on reducing costs more than improving services.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I do think the Rita structure needs to be looked at to include weekend work as part of normal working hours. Why should overtime be given at the weekend when some jobs can only be done then. Probably come under your flexible working. I know this may only apply to some departments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	None that I can think of	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	get rid of intermediate managers - too many levels	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	Be available for people and for the council to stop thinking that people can readily access online services or are "tech savvy"	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	I also feel that we should increase flexible hybrid working hours for staff to not only support a positive work, health and well-being balance but to encourage autonomy and trust. As a community worker we pay registration fees to carry out our job role and we are well equipped and have demonstrated over the pandemic our ability to change the way we work to home working and home visits to meet the needs of the clients. Productivity has increased however the staff moral has decreased as when we have returned to the office environment it is hard for the staff to feel respected professionally and trusted when council policies and procedures such as office working negatively impact on the services we can offer to clients for financial reasoning this is not in the best interest of the staff and clients who need to wait longer to be seen. I feel that the council is a positive employer and yet when it comes to autonomy and trust staff are let down which in turn negatively impacts on the worker as they are required to commit to deadlines for cases and home visits yet have political work barriers which restrict community services from being seamless and effective.	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	invest in incentives for community based staff to lease electric vehicles to reduce carbon footprint and promote sustainability. As a community occupational therapist the first impressions for clients makes all the difference. I feel that asking customers to go digital and make changes without leading by example is not beneficial for the council image. I feel it is so important to make small changes to set an example to encourage positive changes we need to be able to also do this or change will never happen. I feel we should work more flexibly using digital services and technology and close buildings to reinvest in health and social care sectors. ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	We are trying to strive for seamless integrated services however the digital links between NHS and Council services do not allow council staff to support integrated working and duplication of work and roles consistently happens which is why the public have issues with trust and confidence in our services. If we could focus on community partnership link roles and database sharing we could join up the integrated services efficiently which is cost and time consuming.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	We need a good bus service and make sure that we get a bus service.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	look at true partnerships with the 3rd sector and social enterprises, and remove barriers to commissioning services which really understand user needs because they deal with their problems every day already; ; Ask services users what they really need - using meaningful questions, not this questionnaire - then act upon that. Needs first, structure later, and take lessons from the 3rd sector, who deliver so much on a shoestring	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	yes, try talking to one another and talking to Health to produce properly joined up services with budgets that can flex, instead of managers building their little fiefdoms; ;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Flexible working to reduce building costs, work from home,	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Have systematic and embedded investment in volunteering and community engagement across all services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Explore ways to make buildings more energy efficient	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Currently see that posts that become vacant are not being filled whether this is due to current pay/ conditions within the council not as favorable as elsewhere so reducing number and quality of applicants for all levels of posts advertised for within the Council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Get back to visual management instead of having supervisory staff sitting at desks on phones and meetings all day	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Train staff. Staff at WLC are awful.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Review use of spaces to identify where services can be shared or rationalised (user/demand led rather than who shouts the loudest), this must be able to create savings whilst minimising savings?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Look to private companies to understand efficiency. Work on inefficient departments and redundant paperwork	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - benchmarking and innovation	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop all the jollies councillors go on. Money wasted could be used for other services. Make councillors pay for their own transport. More wasted money	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Help the tenants already housed for there needs Make streets safer for kids and teenagers	4. The council is already doing this.	HCBS - crime and ASB	The Council's Safer Neighbourhood Team investigate reports of anti social behaviour and incidents and offer advice or support. Our team works in partnership with Police Scotland. The council and Community safety partners have developed a Community Safety Plan for West Lothian which focuses on and gives priority to public safety
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	As mentioned in my previous comments, the Council should create more tourism. This would create jobs and bring more money into the Council. The likes of Falkirk Council would not continue to run places like The Falkirk Wheel or The Kelpies if it was not bringing in money. Glasgow, Edinburgh and Stirling all have many tourism attractions which also bring in money rather than cost it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	remove least used buildings which cost the highest to run	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce the number of council buildings as a priority. Allow staff to work from home to reduce the number of desks needed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Review how many staff need vehicles. It might be cheaper to use their own cars and claim a mileage allowance than for the council to provide any cars. Would be an interesting exercise to review how much the council pays for vehicles and what the mileage on these are.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	CORPORATE SERVICES	Review covid recovery / some people off work for extremely prolonged period, on full pay, including shift allowance when not at work; ; Review services with low outputs/outcomes and enhance them to provide more return for staff investment / combine services	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	We need to work better with what we have. the services are cut thin already and utilising better management of staff and reviewing dated practices would be better.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	not sure	3. The respondent advised that they had no comment to make.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Provide staff with salary sacrifice for electric cars; Electric charging points	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Safe storage for bikes	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Keep courses online to save having to book venues, this has been much more efficient for all concerned.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Reduce the number of senior management in schools and spend the money more on the teaching staff who will actually help with the attainment gap and save money.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Home working re-introduced more to save emissions and help staff save on petrol costs as this is rising excessively.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Increase the number of Housing Staff to allow them to better communicate with housing applicants	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Following removal of the restrictions on face to face engagement with customers , which were introduced during the COVID 19 pandemic, officers have recommenced face to face communication with customers.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	that all seems fair	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Make sure that staff are still able to be contacted no matter whether they're working from home or in an office, it's nigh on impossible to contact staff via phone at the moment	4. The council is already doing this.	HCBS - community facilities and customer services	Council staff have access to mobile devices where needed and contact centre staff have been able to work remotely using contact centre software from home
11	OPERATIONAL SERVICES	Tidy up the local area, weeds growing everywhere	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
11	DIGITAL TRANSFORMATION	Remember many people are unable to access digital services due to broadband access but more importantly disabilities ie visual impairment	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	increase internal communication to stop doubling up work.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Be much more responsible for spending budgets in each department -	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	C.I.S workers sit in Strathbrock all day doing nothing, get rid.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	CIS staff are available to provide face to face advice and support to customers on council services. Any concerns about performance of council officers can be reported to the manager of the relevant CIS office.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Invest in poor housing stock to make people want to stop moving	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards
11	CORPORATE SERVICES	One can always improve; but I think that WLC is pretty good when I hear of the issues in other councils.	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Reduce or eliminate low usages services and improve services used the most to make them more cost effective and efficient to reduce costs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	All of the above sounds good to me if it is achieved.	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop giving out so many coloured bins!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to its customers more.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	The Council needs to ensure that 'reviewed structures' have the correct people in place. Reducing the number of managers is fine, if those that remain are competent and the job doesn't become too onerous.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Be clear, honest and transparent, and not put themselves first	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Be more aware of the elderly and their lack of digital awareness and access.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Housing repairs done to a higher standard so they don't need redoing with being done in the cheap, turn around void properties quicker and to a better standard, reduce giving contracts to outside agencies and train the workforce they have to a higher standard.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing continually repairs homes as issues are reported and invests heavily in capital programme works which replace end of life components and improve older stock to meet ever increasing legal requirements for safety and energy efficiency standards. Housing currently needs to use contractors for very specialist works (like asbestos) and also where staffing may be lower. the private sector is highly competitive and it can be difficult to recruit from time to time. Housing operatives receive continual training for certification and standards
11	TRANSFORMATION	Cost efficiencies all the way. Look to the charity actor for leadership as they've been working this way for years	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	You need to make your systems better use for all, some people cant access the services as they find them complicated or cumbersome	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	You are still using vehicles 'seen branded WLC that pre 2010' why haven't these been changed. Why do you have so many red Toyotas sitting at location over area not being used or used once a week. Why not allow staff that need a car to use their own if they only need one say once a week?	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Make sure that all council workers are back to working in the offices & not from home.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	When you reduce the operational council buildings ensure that facilities are still in reach of the local community they are supposed to serve.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	If you invest in electric vehicles make sure you make the right choice & get value for money;	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met
11	CORPORATE SERVICES	Streamline the top tier of Management - there are always way too many chiefs and they have the highest salaries	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Take a good look at each and every service and building funded and ask if it really needs to be funded/fully funded or not. There is potentially no other way than old fashioned prioritisation potentially. But what criteria would be used to prioritise public funding? Where might private funding be leveraged? There might also need to be a good look for example at things that the Council is funding because it always has - that is not a good enough reason potentially. These things may sometimes be overlooked.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	FINANCE & PROPERTY	Review costs when using Sub-Contractors used in for eg Construction and I.T. Replace with increasing apprenticeships /job opportunities. Could possibly save and get more for your money!	4. The council is already doing this.	F&PS - properties and facilities	The council's best value framework determines whether services should be delivered internally or outsourced.
11	OPERATIONAL SERVICES	Use public transport we're possible to reduce operational costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Procurement- I know I can buy things cheaper for my work, but I am not allowed to buy from certain companies as they are not on the the procurement list. Such a waste for tax payer money.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.
11	CORPORATE SERVICES	Make and stick to decision- often too much procrastination	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop paying for surveys and let the councillors do their job. That's why they were voted in. To make things better.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Redundancies to reduce unnecessary staff.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	ELECTRIC VEHICLES NOT A GOOD CHOICE TOO MANY FAULTS	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Conduct spot checks and review on the waste and gardening service workers as seem to be a lot of people sit in vans whilst others work	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Permanent working from home should be available to staff who prefer it. Staff worked from home permanently for 2 years, delivered an excellent service and are now being forced to work 2 days per week in offices. This is increasing traffic on roads, wear and tear & costs to council within buildings(ie, electricity etc). The staff moral has fallen due to previously being offered a better work life balance and flexibility during covid - extra time to travel, set up desks etc - all reducing productivity.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Yes ; Carry out time and study on their workforce to ensure the residents are getting value for money and stop giving out jobs to people who'd rather be sitting in their rent free homes earning be if it's fraudulently claimed.; The old cliché remains about council workers and it's time to change , cash is tight and the council's managers must ensure that efficiency is maintained !	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I think your hands are tied with what else you could do. Unfortunately for the council and the community things are going to be tough and you have some tough choices ahead. ; Good luck!!	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.
11	OPERATIONAL SERVICES	roads - pot holes	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Decrease the amount of council workers sitting in the offices when you go to waste disposal.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	I also think Residential services should provide aftercare services with young people who have ben looked after. This would allow for greater outcome when moving on into independent living.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review council posts for staff earning £50k plus and check if these posts are essential and if not scrap the posts.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	CORPORATE SERVICES	Do t think these are necessarily the right ones to start with as they appear old hat management speak. Think like a member of the public.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Local services, at time of need, with people who care. You do t get that from a machine	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Invest in safe cycle & pedestrian infrastructure, get the population moving and healthier	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Working with partners on active travel projects
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Listen to local community groups.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Definitely decrease hybrid and flexible staff working arrangements.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Most structures are top heavy with management. ?	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	DIGITAL TRANSFORMATION	Continue to digital internal processes. Depends on council processes whether to invest more than you already have.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Don't reduce any more council buildings.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Do not invest I electric vehicles as they certainly won't reduce operating costs now or ever.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	TRANSFORMATION	Are there other services you could offer which you think you could do so profitably without crowding out private companies?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Stop paying out to private care providers and use council trained staff instead in council buildings. Making use of schools out with school hours for example. Private care providers often mean lower quality of care but still a high cost to the council	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Ask staff where they could make savings - often those on the ground working have a great insight but not always taken into consideration.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Liaise with the Plain English Campaign to improve, clarify and simplify the council's written communications to service users and council tax payers. I have quite a good standard of education but have had to ring the council on more than one occasion to clarify the meaning of letters I've received. I daren't imagine what people who face basic literacy challenges make of such letters.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Multi skilling your existing work workforce, retrain, break the culture. Introduce change as a positive way forward.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Good engagement with your organisation to be part of driving efficiencies and reducing costs. Think out with the box	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review internal processes and cut down on layers to jump through	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Not sure how increasing hybrid working and flexible working arrangements for staff are going to make the council more efficient? Unless productivity is monitored while this is in place, and that staff are given mobile phones to be contactable-instead of just via central email system which delays enquiries.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	stop wasting public money on initiatives like places for people, by installing signage and bus stop alterations, only to remove them again!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce the amount of council buildings being used.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Review buildings as most are empty due to staff working flexibly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Review service delivery to choose the most efficient method of delivery i.e. private vs internal services. ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Cut the management you've managers for managers and they all do the same thing. stop the costly reviews and quango type groups they're rubbish achieve pretty much the sum of nothing. Your managers should go back in the day and manage if they cant get someone who can, no matter the council it was and still is very much jobs for the boys ie family, ill get you in son/daughter	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	You still need face to face contact for some things automation is good in some respects but not for everyone.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Just remember that people need people and not a disembodied voice or website. There's nothing to beat the personal touch	4. The council is already doing this.	HCBS - community facilities and customer services	Council services can be accessed through partnership centres for a face to face discussion or even over the phone through our contact centres. Online assistance can be gained by accessing public computers in our buildings and asking for help from staff
11	FINANCE & PROPERTY	I agree that the council should be making efficiencies, however, this should not be to the detriment of the community or poor services.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Stop buying electric vehicles; the high cost far outweighs marginal savings in running costs (have you checked how fast the tyres wear out?), they are inefficient and need replacing more frequently, so calculate over, say 20 years to compare with normal vehicle expenses.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	CORPORATE SERVICES	Reduce the use of paper in publications like the bulletin and other council wide newspapers/magazine. People should be given the opportunity to request a paper copy, otherwise they should be able to access these online.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Review investing in electric vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Electric vehicles have proved not to be cost effective as yet...probably a tokenistic effort rather than practical or cost effective for the time being - shelf it !	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met. The Scottish Government have set targets to transition to electric for the council as part of the net zero climate change commitment.
11	OPERATIONAL SERVICES	Outside work crews seems to be desperately inefficient and have plenty of time on their hands. The more in a crew, the more they get in each other's way, have to wait for their buddy to more on before they can continue with their part of the task and the more talking goes on. None of that would ever happen in a normal workspace.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Moving to more digital offerings and enable those who cannot use online content yet to either be trained or set up with appropriate help to do so.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Be more open and publish details on costs, for example the reduction of speed limits to 20 miles per hour and the cost to return to 30 miles per hour?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads, street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	We need a review of how cost effective out-sourcing services really is and what the true costs to our communities are with regards to decent employment opportunities and the likes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yes pay freeze you are probably already on an average salary and excellent pension scheme. Reduce expenses travel etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	Scrutinise individuals expense reimbursement.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Get rid of lollipop people. Especially the ones at traffic lights. Completely redundant and a waste of money.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	If it's a digital age then no more overseas trips for council officials. Can't have it both ways.... We've to save the planet too apparently. Zoom across the world works. No more official cars for council staff...	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Use public transport. Just leave earlier like the rest of us get told. It's good to wait on late buses... More fresh air.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	CORPORATE SERVICES	Reduce sickness levels.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	review the amount of managers	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	how would electric cars reduce costs ? these cars cost a fortune	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	An investment in electric vehicles is a misuse of Council funds. At this point in time it is not feasible considering the lack of charging points. Will Council employees then be able to access reduced electricity bills while other members of the community can't heat their homes? Is the Civic Centre going to be maintained and staff be allowed to work from home? Another waste of funds. As previously stated contacting the Council is already less than stress free.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	As previously stated contacting the Council is already less than stress free. Increased digitalised internal processes is not a good use of funds it leads to increased waiting time, inability to contact the person who 'deals' with a particular issue. How expensive will this be ?Does it mean upgrading digital equipment for Council employees to use at home when people can't pay their rent?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Technology is an enabler but will not solve every issue , you need staff on the ground	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Sounds good	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Bin the electric vehicles they're not a saving.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	The management of the electric pool car fleet is terrible and not joined up at all.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	BREAK THE BUDGET especially as it is inadequate to deliver the required range and quality of services the people need.; ; Ultimately you cannot maintain adequate services from an ever reducing budget. The services are not the problem, the inadequate budget is the problem.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
11	CORPORATE SERVICES	Disagree with increasing hybrid and flexible working arrangements for staff. Working from home is counterproductive, isolating and will impact negatively on the health and well-being of staff.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Collaborate with third-sector organisations that assist residents access and operate digital, web and online platforms operated by council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Open a My Linlithgow app which allows us to log into issues as they breakdown and fail.; Such as bin uplifts, road and pavement problems, environment issues, flooding and blockages, traffic signal faults, fly tipping, bulk waste collections, dead animal uplift, school closures etc etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Make better choices, instead of installing ideas and then changing them down the line, think about the reality of the change to normal people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Repairing roads properly instead of constantly patching which must be more expensive over time.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Check that the Management and staff are actually the people needed to take the Council forward	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Be more productive with existing staff. Reduce councillor perks and spend the money saved on services.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Have more electric vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	Review numbers of staff (not) working in recycling centres	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Not to disappear altogether from public view. We need to see the value for our taxes we pay.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	You could charge more for people wanting to get married or other lifestyle choices and reduce the cost of what is really necessary.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Brown bin collection could be stretched out as the bins are too big anyway. ;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Service provision is subject to constant review
11	OPERATIONAL SERVICES	Fine people parking on double lines (you can make a lot of money in Linlithgow by doing that)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Police Scotland responsibility
11	OPERATIONAL SERVICES	Penalise people that repeatedly don't recycle properly;	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	More glass bins would be useful in Winchburgh.;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Suggestion for additional bins will be investigated if requested.
11	CORPORATE SERVICES	Carefully cost "hair brained" ideas and do not follow ideas to catch votes.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Equity of staff- Increase hybrid and flexible working arrangements for staff- what has been done to ensure that teaching staff have access to this?	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Review the council structure to make services more joined up	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Do a better job at representing your communities needs. Organise with the public and fight continual cuts to the budgets.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Ensure staff are highly trained and knowledgeable for their positions of contact	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Communication is key and there still seems to be a lack of it at times.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yes, stop the usage of outside contractors and employ and train from within. This would reduce a further revenue coming from budgets.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Invest in electric vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	Investing in electrical vehicles has never worked for West Lothian was there not a investment before and the vehicles just sat in the carpark unused. Council need to remember they are there for the people's wishes not the other way around .too much cash is being wasted on fashionable courses ie recycling, electrical vehicles, trying to compete on carbon footprints.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	Not having been involved in the way the council operates how can I answer this question?	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Improve the outdated Library procedures. Make Ebooks available to members to read on-line. Libraries are becoming less and less used and many people would prefer to read books in digital form on their devices rather than grubby paper books off a library shelf. There would be many cost savings in this method.	4. The council is already doing this.	HCBS - council facilities and opening hours	West Lothian offers eBooks and audiobooks using an app called Borrowbox. Please search our website using the keyword 'eBook' for more information
11	OPERATIONAL SERVICES	Free uplifts again	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	By providing an additional black bin would reduce the need for the people to be called out to clean up when the birds pull rubbish from the bins because they are overflowing	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
11	OPERATIONAL SERVICES	Provide better waste management. I live in a flat with over 20 flats and two black waste bins. I have no room in my house to have a recycle bin. ;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
11	CORPORATE SERVICES	Surely you've done most of this already. The low hanging fruit would have been picked years ago. But go for it (without compulsory redundancies though!)	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Listen and acknowledge what the the participants within this survey have mentioned.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Cyerians	4. The council is already doing this.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop employing layabouts and job dodgers. Aim to employ people with a strong work ethic.. Not a 'that'll do attitude'.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	YES; The council should reduce the amount of vehicles that they have because three or more vehicles turn up to one appointment with one operative in each vehicle which I find to be a complete waste of the funds that the council budget has to work with	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	At this moment not sure you are all great	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce corruption and waste	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Change the tune on there answer phone	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Look at suppliers and resource contracts - thousands can be wasted being tied to suppliers who charge ridiculous unit prices	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Yes think the cycling path is a waste of money.; Could be a better use for some other projects	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Houses external and internal are badly in need of upgrade	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
11	OPERATIONAL SERVICES	Council should set up payed car parks on their grounds,	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently reviewing its parking strategy.
11	FINANCE & PROPERTY	use there grounds for car boot sales and charge the users	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Charge house builders fees for building permission. Ensure bank guarantee in place to enable direct charges of fines for not complying with environmental and community issues arising from their activities. Opportunity for private companies who make hugh profits to reinvest in the community with community facilities and renewal energy resources for nearby communities.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	In my opinion the council has not become efficient indeed it is the case it has become inefficient. Investment in both people and assets should not be viewed as a cost but adding value to long term efficiency. When the hot air balloon is sinking you don't throw bodies out the basket you pump air into the balloon. Ask any seasoned business leader who all work within the tight constraints of budget management	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Provide employment and or work experience for young adults. More employees means less unemployment, working for your money instead of benefits is not a bad thing!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	We need to remember that customer face to face engagement is essential as a service for elderly and those with disabilities (seen/unseen), in addition to it being possibly the only human contact for some.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Perhaps as an option, multiple occupancy, multiple purpose, could be justification for opening hours of specific buildings. Operate similar to a Mall and charge for room use.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Aye get off your arse	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yes make sure staff are actually working to there full potential when on jobs and getting them completed in a timely manner and not sitting in vans.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	invest in town centres this is really important stuff. our town centres are amongst the worst in scotland .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop sending out a printed newspaper which just goes straight back into your blue bins.; Nobody is the least bit interested in photographs of council members turning up for the opening of an envelope.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Reduce cutting tena ts to once a mk th instead of fortnightly	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Remove shift allwances for monday to Friday working.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	All this may be good in the long term but for now not all if us know how to work or interact with these services	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Look at the street/road lighting from midnight to 4 or 5 am (switch it off)	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Maybe listen more to what the public would like at grass roots	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Improve the time frame when calling customer services.	4. The council is already doing this.	HCBS - community facilities and customer services	The council is currently training a number of new staff for the contact centre
11	CORPORATE SERVICES	Review pressure on staff where team sizes have been cut.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	I think there should definitely be more properties available and people who have yet to be homed (West Lothian residence) should be priority with others who's home generally are not safe/meet requirements. People who just want to move for the sake of it should have to wait. Offering new builds to people who need them more that tenants already in a safe environment	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	HCBS - crime and ASB	If the council moves an existing tenant from one home to another the home they left replaces the one they take so there is no impact to prospective tenants in the number of homes made available to them. Following this policy of moving existing tenants benefits customers more

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	The litter around West Lothian has dramatically reduced due to the litter pickers. More responsibility and action needs to be taken by the council	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
11	CORPORATE SERVICES	we have to repair roads start thinking about night shift and mobile traffic lights must repair	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	yes try open up bathgate. pedestrian walkway a disaster and I cannot get parked support local quality businesses . I love steins but parking a shocker	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Cut down on bureaucracy and waste!	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	You can't force people to use digital ways of working.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Reduce the number of council buildings there is that have a high cost that's not even being used or rarely used, I.e community centres etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Look at any empty buildings or housing. Is there a reason why a house gets stripped to its minimum before a family move in. Surely the carpets or wood floor if reasonable could help a struggling family	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	The internal decoration of a council home is the tenants responsibility. The council would not remove carpets or flooring in good condition but will clear items that are unsafe, unsanitary or is high disrepair
11	CORPORATE SERVICES	All of the above seem very important , but please remember the personal touch and a human presence is just as important.	1. The respondent advised that they agree with the proposal.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop hiring agency staff and give local people actual jobs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Invest in electric vehicles to reduce operating costs; Yes it will reduce operational costs but how much is it to buy new vehicles, I can't afford an electric vehicle;	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	Reduce head count and contract work out.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	ALLOW THE SNP TO DO THE ABSOLUTE BRILLIANT JOB THAT THEY DO FOR THE SCOTTISH PEOPLE WITHOUT HINDRANCE OR; INTERFERENCE FROM OTHER PARTIES THAT WERE NEVER VOTED IN IN THE FIRST PLACE; IT IS CALLED DEMOCRACY SOMETHING THAT THE LABOUR AND LIB-DEMS AND TORIES DON'T REALLY UNDERSTAND OR PRACTICE.....PATHETIC !!!!!!!!!!!!!!!!!!!!!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Tidy up the surrounds make the area look better , strum grass edge , plants and weeding .	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	CORPORATE SERVICES	Implement and embedded the aforementioned steps into the organisational culture for stable improvement of service delivery	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review structure to make operational efficiencies - too often we see council workers sitting doing nothing, in council vehicles	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Sack the council treason	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	efficiency - well have seen 4 trucks / vans outside my house on a Sunday from 9 till 1pm with no one doing anything? then leaving!	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	The council needs to take control of the states of the paths and the weeds growing out of control on 'common ground' that are destroying our gardens.; Our entire street, Staffa Avenue in Deans, is completely overrun with thistles in all of the 'decorative borders' where shrubbery has been decimated..	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Yes put money in to the West Lothian houses as they are tired and run down , roofs roughcasts , fences , windows doors	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
11	OPERATIONAL SERVICES	Preventive maintenance before small problems become large problems. Flooding due to drains not being cleared on a more frequent basis	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
11	CORPORATE SERVICES	I worked for council years ago, had loads of electric cars but the lord provice of Livingston refused to use them, I ran him about in big fancy car so just a gimick, full of shite. pay of the high earners who do nothing for the money, that will save money. Or tell the government you no longer want to run West lothian as it cost to much, I'm sure edinbugger council will be happy to take over & spend tax payers money on the trams or flowers for Princess Street Gardens.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Pay less expenses. Stop transport for councilors .	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Public transport is ok.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	OPERATIONAL SERVICES	Cut over heads by doing away with council cars lying in car park not getting used	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	Help with cost of living	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
11	FINANCE & PROPERTY	Yes, invest in prooerties	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce staff numbers. Sack as many council workers as possible	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Reduce the amount of vehicles that council staff have access too, in means of office based staff, housing officers and the like	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	Just do your job properly..stop using covid as excuse..	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop putting the responsibility on householders to do the councils work for them!!	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Maybe there should be more cuts at the top off the management as it always seems to be the poverty people that loses out on the reduction off money in the community	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	The automated service is so frustrating trying to access, there needs to be a better way that the community can get help instead off an automated service .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	people not paying council tax etc as untimely it's people like me who pay more to compensate for this	4. The council is already doing this.	F&PS - council tax and charges	The council works to encourage timely payment.
11	HOUSING, CUSTOMER & BUILDING SERVICES	people not paying rent ,as untimely it's people like me who pay more to compensate for this	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council actively monitors tenancy debt working with tenants to sustain tenancies where possible and working within the law regarding eviction where there is non-engagement
11	HOUSING, CUSTOMER & BUILDING SERVICES	Deal.swiftly with unsociable behaviour	4. The council is already doing this.	HCBS - crime and ASB	The council has a safer neighbourhood team available to respond to these issues. However we will need to gather evidence before we are able to take action against a person or persons
11	CORPORATE SERVICES	Visibility is paramount whether that's managers being visible to staff, but also as a customer having personal service at the right time, with the right and knowledgeable person, in a convenient place is optimum to resolving difficulties.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	I'm bemused to see your comments about electric cars, there is so often an abundance of unused cars what's going to happen to them? And I hope numbers have been reduced??	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	Invest in local refuse services and clean up the streets more and more fly tipping is an ongoing problem.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Improvement in bin storage units is necessary this would reduce the amount of bin thefts and prevent other residents from filling other people's bin's.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Fire safety should also be high on the list of priorities in these recommendations and considered carefully as deliberate fires are common because residents in flats have no safe place to store their bins such as a secure lockup which is directly contributing to antisocial behaviour - vermin - and fire's.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I certainly do	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Allow for the return of bottles for exchange of money	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Fu**** listen	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think the council should include locals to help in a voluntary basis on some of your services, ie like the litter picking teams	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Merge with other councils and streamline in the process.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Hybrid flexible work why does this save money?	9. The respondent made a comment on the survey question	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric vehicles for what ..no council work should have a car.. it's public money not there own;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	Not that I can think of. But definitely utilise buildings more effectively and close others less used.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Doing a great job with low funding	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	There needs to be a review of the number of senior posts and an audit of the “private” use of Council vehicles (so many council vehicles are parked outside peoples houses)	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Yes make sure that things are fair like cant do work to update one house in same street and not the others.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council may not update every house in a street as some homes may have been purchased under the Right to Buy Scheme which ended in 2016. In addition there may be differences in the homes which are not visible from an external inspection and/or the items in some homes have different replacement years
11	CORPORATE SERVICES	Ask staff where they think saving can be made.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Find a way to heat building with open windows.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Cut numbers of staff ruthlessly.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	All should be looked at with a view to reducing costs but also mental health	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Yes on your electric vehicles you should display how many children were injured or died in the mining of the lithium and cobalt to make the batteries that power those vehicles.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I think we all must now include climate change issues as important and make changes in this direction	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Instal environmentally friendly energy reduction technologies eg solar panels, lighting controls, heating management systems. I see council buildings with lights on everywhere, car park lights on in sunshine, overheated, etc. it's sheer negligence	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	2. If you use a central list of suppliers, like other councils, then I would ditch that and allow more flexibility in departments seeking best value supplies and services. I've seen first hand the public money squandered on large scale contracts with suppliers (such as print, IT, stationery, vehicles, etc). The premise of large scale contracts creating cost efficiencies ironically allows the suppliers themselves to treat council contracts as cash cows when other, perhaps more local or smaller businesses could provide the same service at a more competitive price and/or better service. Centralising costs is a false economy in many cases and wastes public money rather than saving it.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.
11	CORPORATE SERVICES	1. Have robust job and performance reviews. It's far too easy for employees in councils to not be held accountable for their daily performance in the job, and thus they can perform well below average but remain employed and costing large amounts of money year on year through salary and on-costs. Governance should be reviewed more in line with businesses so that poor performance is addressed properly to help employees perform better or for management to take action if there is no other course. ; ;	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Consider the staffing balance between management roles and service deliverers. Some departments appear to have increased there management numbers in a time when it is chalk face numbers that deliver the service.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Review working practices and responsibilities to reduce the number of council staff.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	If these are the councils targets then publish them provide regular (quarterly or every 6 months) simple progress updates against them as well as identifying who is accountable for their delivery.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	The proposals sound ok.	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Get staff to be more approachable	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keep doing what you're doing with a better social environment, community buy in and a beautiful town as the end game.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Definitely reconsider electrical vehicles - unless they are self-charging.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	Be fasting with services	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Just because more effing, imagine if there was competition how would you deliver more value for less	4. The council is already doing this.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Every council building should be assessed for suitability of using renewable energy and money invested (Spend to save) ; -Solar PV, Wind, Heat pumps etc.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Less household bins	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	cut the grass -	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	OPERATIONAL SERVICES	wash the signs	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
11	OPERATIONAL SERVICES	fix the road surfaces	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
11	CORPORATE SERVICES	JUST DO ALL THE ABOVE EFFICIENTLY.	4. The council is already doing this.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Never, ever, allow the Tories to make any decisions that involve the well-being of ordinary people. Their philosophy is, and has been since time immemorial, me-me-me.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Yes stop wasting money on bins that talk to you 🗑️	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Take into consideration people with disabilities more	4. The council is already doing this.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	SOCIAL POLICY	Utilise people serving community pay back orders through the court to be doing the litter picking around West Lothian, instead of operational services people doing this, as it will allow them to be utilised else where	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - criminal and youth justice	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Anything that helps to clean the streets. It's a disgrace. I've travelled far and wide and have never seen such a permanent disgusting mess as the streets, pavements and parks as West Lothian.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If you want to make any changes, just ensure their are objectives to meet and accountability. Too many opportunities seem wasted by an inability to make a decision or just get something done. Look how long it took to get a school in Winchburgh. And the capacity for electric car charging that was dropped. And no train station! That would be the #1 priority in any western European town! Or the latest development at Linlithgow that promised to fund improvements to the motorway junction that was quietly dropped. Combined with the disasters on our high street, you just seem to let everyone take the piss.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Seriously - you are reviewing structures to make management efficiencies ? .. Why not actually action it, rather than `review`. To `Review` suggests that the Council will probably NOT do this as it is common practise for Managers within Councils to protect each other and look after each other. Again, why no transparency and accountability to the public?	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Electric vehicles currently generate more carbon output than conventional internal combustion engines. Please see my previous comment concerning this.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	How do you measure the efficiency of the hybrid and flexible working arrangements. If the Electric vehicles are purchased as the current fleet retires and are depreciated at the end of their operational life then I agree. That would be more cost efficient rather than dump the existing fleet and then replace all of them	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	Don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Yes, improve the environment buy dramatically increasing the amount of 'native' wildflowers meadows we have and therefore dramatically reducing the amount of maintenance of those lands. Every central reservation, every side reservation on roads and every roundabout should be a sown with them and then left to get on it with for most of the time. And if not wildflowers then plant trees.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	FINANCE & PROPERTY	Don't increase charges for public services. We have paid enough into the system. Demand more money from Westminster. We pay enough.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	Start caring about their employees in Health and Social care as they will soon become service users depending on services to manage physical and mental health problems inherited over years of working in social care suffering from burn out.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Very difficult choices have to be made... delegating to local communities may be one way to help save costs but won't work in all circumstances.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Talking, getting a real person	4. The council is already doing this.	HCBS - community facilities and customer services	It is possible to speak to council staff by calling the contact centre or visiting one of the many council offices in West Lothian
11	DIGITAL TRANSFORMATION	Perhaps an online chat service?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Addressing issues of poverty with a long-term strategy and ensure sustainability	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
11	CORPORATE SERVICES	Restricture middle management and save on their salaries	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Consider how long it will take for the investment in electric vehicles to break even with their operating costs. Also consider the size of their carbon footprint and how this can be properly accounted for.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	To many chiefs not enough indians	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Make your opening hours reflect the working hours of the community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	On the previous Q - a lot of older ppl don't like digital first so still need to have telephone and in person for this group	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	The council could encourage the greater use of electric vehicles by installing charging points extensively throughout the county. Starting with housing estates, and shopping centres and public car parks. I am sure that some suitable negotiations with relevant suppliers could be of benefit to the public (and the council) at NO COST TO THE COUNCIL, AND POSSIBLY A SOURCE OF INCOME! (Note: I recently intended to get an electric vehicle, but had to abandon the idea because it was too difficult to instal a charging point at my residence - and there are not enough public ones around yet to make it viable. I got another hybrid instead!)	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	I assume that investment in electric vehicles will include charging points for them on or near council properties.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	Hopefully you do all that you can without affecting too many people	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Look closely at how our council tax is utilised maybe have a larger survey on that and you may get some good feedback.	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Working from home should be allowed, as long as the the services are delivered normally and at a high standard. As a result, communication via emails or telephones should be allowed.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Regular reassessments of operational depts eg waste.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Key code access for groups to access facilities may be an option rather than having multiple staff attending sites only to open/close access doors at the beginning and end of hires. Trusted community groups could manage this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce waste within the council	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Review energy use efficiency across facilities.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	electric vehicles are not cheaper when you consider capital cost.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop pandering to the Nationalists	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Fully implement WFH and flexible working beyond the pilot scheme to allow further non essential buildings to be closed and increasing revenue / expenditure via the sale of these buildings.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	statutory services should be sufficiently funded for the demand of those services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	CORPORATE SERVICES	Show the positive impact on your actual outputs of service quality / reach etc.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Listening to the work force would help reduce wasting time. There are to many layers of commands not enough workers.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Agree with all of the above	1. The respondent advised that they agree with the proposal.	Corporate - council commitments	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	review significant/high cost operations regularly to ensure investment and expenditure remain appropriate	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	CORPORATE SERVICES	The council just has to go back to the services they provided before covid	4. The council is already doing this.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Elect a Mayor for West Lothian who's office can focus on taking the pulse of local issues and resolve local problems faster	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	The above changes are very good.	1. The respondent advised that they agree with the proposal.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Make sure the workers actually work their hours and not hide in their vans.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Spend more of staff, to deliver essential services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	chase people for arrears	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	tidy up.villages, the weeds are out of control. This would secure investment	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	OPERATIONAL SERVICES	Dont have the infrastructure to invest in electric vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	HOUSING, CUSTOMER & BUILDING SERVICES	Make sure these steps are working to full potential a lot of the digital processes do not work effectively causing frustration and communication issues. For example housing portal does not always allow you to access it and contact by phone is a long and difficult process.	4. The council is already doing this.	HCBS - community facilities and customer services	The council is investing in new software and technology to improve online services for tenants
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Explore with Third Sector partners where they could deliver some Council services more efficiently and effectively	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Commission local Third Sector providers to deliver more services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Ensure equality and inclusion at all working levels and in all services delivered.	4. The council is already doing this.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Stop in fighting and find the best solutions using the skills and expertise of all to find "new" ways.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	They should do more to keep West Lothian clean	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
11	FINANCE & PROPERTY	I strongly am of the opinion that these ridiculous cuts to council budgets are not sustainable or fair. There needs to be more aggressive campaigning to draw attention to what is going on. Most people are not aware and would rather be looking at Tik Tok.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Look very carefully at each sector in terms of their management content and structure - a huge saving in each would ensue if these were streamlined and reduced. Put as many people as possible back on the "coal face" and away from their ivory towers.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Make weekend appointment's available for working people or late afternoon appointments	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce number of paid sick days staff can use.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Give a small pay rise or bonus to the staff that do perform well	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Review staff and remove any that are not doing their job properly - this way we are not wasting wages on people that do not perform.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Help young people get jobs in Armadale to stop them going into a bad route after school.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Again hard to say but there is always space for improvement nothing can be 100%.	3. The respondent advised that they had no comment to make.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	where staff can work from home they should work full time from home this reduces costs and help environment with no travelling to a office	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Hybrid and Flexible Working for staff is a good idea.	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Try a recycle reuse shop like in Dunbar and Forres	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	flexible working suit working families for staff.	1. The respondent advised that they agree with the proposal.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	More one to one staff on front line,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	More pool cars	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	SOCIAL POLICY	more early years groups to support vulnerable families (get in early so less work and support in future costing more money)	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review the competency of management within the council.	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Pay there workers an affordable wage it is beggars belief that a wlc employees are using food banks an absolute disgrace. Instead of giving out additional days holiday offer the days wage to that employee. Not everyone deserves an extra day and not everyone want an extra day.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduce management as there is too many chiefs and not enough men to do the work too any great standards	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	No. I think they should show loyalty and stability to their employees as they will be the people who will take change forward. Reviews and cuts to staff in the wrong areas or non replacement leads to stress and worry so not getting the best out of a loyal workforce.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Make housing more available to non council tenants	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	More street cleaners,more mechanical sweeps	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Increase hybrid and flexible working arrangements for staff (Promote remote working rather than office working)	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Reduce the number of operational council buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	I think having a hybrid approach to working seems fine but it must be better run.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	Stop digitalising everything, your dealing with people not robots	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop allowing emoyees to run their engines for ages when they are idle, I have walked past many vans (especially) which are running on precious fuel and polluting my air while staff are running the A/C or heaters on breaks or waiting to go to a clients house, as a user if a council vehicle, I ensure I only have the engine on whilst driving, I put a fleece on between clients in winter. We all have a duty of care to protect the environment and out carbon footprint is pretty shocking.	4. The council is already doing this.	Operational services - fleet including electric vehicles	It is an offence to idle a vehicle and council employees are subject to the same laws in relation to this as the public. Where it is witnessed it should be reported.
11	CORPORATE SERVICES	dump flexible working arrangements, nothing more annoying than asking for someone who "finishes at two" or "only works Tuesdays and Wednesdays"; In my experience working with staff who come and go as they please, it puts added pressure on those who work are at work	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Stop virtue signalling with electric cars, spend half the money on an economical small petrol car	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	DIGITAL TRANSFORMATION	No.; Keep a human presence and avoid making everything digital	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Overhaul website for ease of use	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Update and look after their council houses more rather than increasing the rents every year	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council is developing a future housing investment programme
11	DIGITAL TRANSFORMATION	Use systems that avoid duplication of same enquiry eg someone requests a call back, they email the same day, they then pop in to a CIS office. They speak to Social Work, DASAT or multiple Elected Reps about the same enquiry. In amongst this they may raise a complaint. These contacts all impact and cause disruption to the case officers and are basically an unnecessary distraction - contact us once.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Expand home working as many staff are needlessly coming into the civic centre for 2 days a week, using fuel, losing valuable working time travelling to/from, using facilities that need replenished, building that needs to be cleaned and heated and could be used by other teams who possibly need to be office based and currently work in older buildings that could be closed and sold.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	EDUCATION	Close Primary schools to Lets all together. These actually cost the council to offer them and do not bring in the revenue to cover them.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Not be spending spend 5K on artificial plants for new schools that only gather dust and adversely effect people with allergies. Nice as they may look, art made by the pupils and framed nicely in the CDT department would be almost free. Teaching pupils to grow and care for plants would be much more beneficial all round surely.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Look at opening times of recycling centres again, open too long and possibly early openings and late openings on different days will work. 2 men in Linlithgow very often sunbathing and never rise from their seat to help a soul! Unlike Blackburn who couldn't be more helpful and cheery.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	More closely supervise grounds maintenance, productivity, and manpower required for jobs.	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reducing red tape and bureaucracy in every area will save money and streamline access for those who need it, and as such needs to be a change from the operational level upwards	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	There really needs to be a shift to increase renewable micro power generation on council property. Instead of selling council land and property, install renewable power generating equipment ie. Small to Medium wind turbines, solar panels and ground heat pumps.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	The scale of the council car fleet needs to be made more efficient too. Where vehicles are for only a single driver or driver plus one passenger, to use, they should be using 1/2 seater city e cars, these require less parking space alongside being extremely efficient. Larger e cars and vans should only be used for events that either require the carriage of equipment/supplies ie community stores, or for multiple councillor use, or for visiting dignitaries, and as such should be limited to the size actually needed, not for showing how fancy a vehicle they can buy for the fleet.	4. The council is already doing this.	Operational services - roads and parking	Fleet management and electric vehicle conversion
11	CORPORATE SERVICES	Yes. The council is structurally dysfunctional. Not good value.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Less coloured bins in each street it's an eyesore, flats could share the bins	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	We rely too much on tick box exercises, too many people working from home or sitting in an office, madness sheer madness.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	At present electric vehicles are not accessible for the charging and the up date of batteries the expense of renewing them the mileage you get from these vehicles is ok for short journeys my family spend half the time charging these and wasting working times waiting.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	CORPORATE SERVICES	Meetings should always be via Teams by default unless absolutely essential to cut down on travelling time and the environmental impact of vehicles travelling which also incurs mileage claims.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	I believe that there is a lot of staff hours wasted in the way that the Housing repairs Services allocate resource. This should be reviewed and time management implemented.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	I believe that there is a lot of staff hours wasted in the way that Operational Services allocate resource. This should be reviewed and time management implemented.	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	cease services that are nice to have but not essential - might impact on some people but the council can't afford to do everything with the funding situation	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop people from parking cars and vans and trailers on the pavements so people don't have to walk on the roads	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	more parking facilities at the doctors	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	All of the above makes sense.	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	As we are all trying to be green maybe invest in solar panel for buildings to reduce electrical costs and the monies made from selling back to electrical board re-invest elsewhere.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review opportunities to reduce senior management costs	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Shared buildings / work from home	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Team up with Edinburgh to improve tram line and extend into West Lothian.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Never mind digital you need to answer telephone calls and more face-to-face contact needed.	4. The council is already doing this.	HCBS - community facilities and customer services	The council is currently training a number of new staff for the contact centre
11	CORPORATE SERVICES	agree with all the above	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	As detailed in previous question look at school dinners for nursery children.	4. The council is already doing this.	Operational services - staffing	Meals are provided as per determined by Education Services and in line with legislation which limits what can be offered.
11	FINANCE & PROPERTY	Become a charity and access all available charitable funding opportunities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Councils are established in law and cannot become charities.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Help the people who work and give them rebates for those on low wages and work and then you find out you're worse off working that shouldn't be how it works that's why you find out there's people who play the system as there better off	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
11	CORPORATE SERVICES	Yes but not enough space to name them all	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	As before some initiatives to mobilise communities to assist with the work load e.g. cleaning/litter may go a long way (which will need to be well publicised e.g. letter drops and then well organised).	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	I think you do what you have to do regarding the day to day running but feel you could be doing so much more with the fantastic buildings and resources you have.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Increase recycling options	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Hybrid and flexible working has allowed council workers to be more productive and get more done in the same hours and is to to be encouraged. If we want to compete with other organisations for scarce resources/skills shortage areas we need to be able to offer fully remote contracts too.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	flexible and hybrid working is good idea but must reflect the needs of the particular service	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	too many management tiers	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	digitalise process can be confusing and hard to navigate; automated processes are not user friendly and difficult to navigate too	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	operating council buildings are being cut back so much there is no personal approachable services	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activities in local areas.
11	OPERATIONAL SERVICES	invest in electric vehicles although increasing amount of electric vehicles, not suitable for everyone, charging points springing up but need to be at every home that has electric vehicle. not everyone as on site or nearby parking for their cars for a starter. charger points being vandalised in public areas etc.	4. The council is already doing this.	Operational services - roads and parking	Through the climate change team and upcoming national EV policy
11	CORPORATE SERVICES	While reviewing the structures to make management efficiencies, ensure that the salaries are market-related and that the company isn't top heavy or overly hierarchical. Salaries and wages is one of the highest cost of any institution and there is a tendency to retain more expensive members of staff at the cost of the people on the ground. This makes sense to the extent that they offer unique or hard-to-replace talents and skills but does not make sense merely for the sake of bureaucracy.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Continue to increase flexible working arrangements so staff have a better work / life balance and feel motivated to carry out their duties.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Carrying out review of salaries from top down as there's several tiers of senior management with a hefty wages bill	4. The council is already doing this.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	FINANCE & PROPERTY	Not if it is going to increase council tax yet again.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Like to keep a paper trail and like physical document.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Yes people at the top of the tree should have a significant reduction in salary this would enable significant monies for important operational changes	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	Definitely use management efficiencies! Make staff work smarter, not harder, and hopefully the organisational efficiencies should follow.	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Hybrid/flexible working from home does not increase efficiency & reduce costs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Electric vehicles are more expensive than modern engines vehicles that comply with LEZ's *both these changes will add costs not reduce them*	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	EDUCATION	At this time, I think any new investments in culture & leisure should be put on hold until finances are on a more stable footing.	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Although new developments not on hold.
11	FINANCE & PROPERTY	I think in the current economic climate the council is in a extremely difficult position. The council needs to focus on business streams that produce the most efficient outcome for its communities.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Invest in robotic process automation and AI.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	In doing all this also need to consider impact on workforce. Needs to be handled sensitively to avoid decrease in job satisfaction and productivity	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	I like meeting my worker online. Easier to get an appointment.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Outline any actions from this survey to participants	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	To continue to review the purchase and renewal of systems and software to enable consolidation and shared use/joint procurement with other Local Authorities.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Working with other organisations that can teach and train the general public of basic housing maintenance ect ; Help them to help themselves ; Empower the people	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	More home working, or a shorter working week to improve efficiency of working.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	There's always extra money to pay for other things outwith councils expeditions use the budget wisely get better accountants	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	OPERATIONAL SERVICES	DO NOT WASTE MONEY ON ELECTRIC VEHICLES - STILL IN INFANCY OF COST / RELIABILITY	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	OPERATIONAL SERVICES	CLEAN UP THE STREETS - PEOPLE TEND TO TAKE MORE PRIDE IN THEIR OWN AREA WHEN THEY SEE LOCAL AUTHORITY DOING THEIR BIT	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	The Council absolutely needs to review the Flexible Working Scheme. The bandwidth of hours i.e. 0700 - 1800 does not suit a lot of customers. During lockdown staff were working far more flexible hours and affording customers support and services when they needed and wanted it the most i.e. evening work. At the moment anyone on the Flexible Working Scheme needs to get TOIL or overtime to work past 1800 and this is a very expensive way for the Council to do more and more of it's routine business. More and more parents are working and if they need support it has to be in the evening or at weekends when it suits them. Our hours of business suit the employees more than the customer. This needs to change - the days of 9 - 5 are numbered, we should make some services available 0700 - 2100 and out of hours should be out with these times. Adapt the workforce to meet the changing needs of the customer and put them at the heart of services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	We can have reduced openings in buildings e.g. staff on hybrid arrangements accessing buildings over a 3 day period and those buildings and offices being closed at other times to save energy and costs whilst staff work at home.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Electric bikes for staff to use to go about some of their business - good for the environment and health. A proper infrastructure across the County which is greener, healthier and is a good overall look. Reduce the need for pool cars.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Reintroduce essential mileage payment for staff with electric vehicles or hybrid vehicles.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	CUT BACK ON CYCLE LANES AS CYCLISTS CONTINUE TO HAVE ROAD PRIORITY WHEN CYCLE LANES ADJACENT TO ROAD LIE EMPTY	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Consider improving public transport	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Is there any real evidence that brand new electric vehicles are actually saving any money and helping the environment or is this just a headline friendly greenwashing attempt?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	OPERATIONAL SERVICES	Investing in electric vehicles will not reduce operating cost as they cost more to purchase.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Volunteers to support some services?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Investing in technologies is great as long as it can be guaranteed that everyone will be able to access them.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Over reliance that electric vehicles are the answer to all is a little naive - EV will not solve noise pollution, accidents, or the overall problem with private ownership of cars. I really believe improving and investing in public transport infra. and bike lines will tremendously help West Lothian communities with health problems, access to work/education, access to leisure facilities by the young and old etc etc.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Forget what is best for council workers but focus on the area and people to improve everyone's life and improve the area.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting to help ensure that services meet agreed priorities and needs of communities.
11	CORPORATE SERVICES	The policy on sickness and absence and people with disabilities is totally inadequate for the place we are at in 2022. The standard of work capabilities and efficiency requires more stringent measures with the back up of counselling that is totally inadequate at the moment to get people made aware of their abilities and standards that are required for an efficient workforce. Its crippling the council and demoralising and exhausting for those who are continually propping up the work environment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Publicise how many staff worked from home, and how many are still working from home ?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Offer services and trades and get young ppl into employment	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council runs a modern apprentice program which helps young people get real world skills
11	CORPORATE SERVICES	increase hybrid/ flexible working,	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	invest in electrical vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Build more council homes.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
11	FINANCE & PROPERTY	Review where money is being spent to ensure funding is going to the essential services	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	CORPORATE SERVICES	Centralise services with other councils. Why 32 planning departments, HR systems, committee teams etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	No I think you are doing your best	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	As before actually listen to what we need ! We need the dump opens up fully to all; Cars and vans and allow walk ins better glass recycling	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	better public transept links	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	CORPORATE SERVICES	Stop the above	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Have you introduced paperless offices where possible?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Are there services that could be community based or delivered cheaper by third sector organisations.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Invest in better work life balance and mental health of the workforce to protect/prevent sickness absence as opposed to reacting/punishing after they go off sick	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Administration/business support does need to be protected to a point however as the cuts are now resulting in managers or other senior people having to undertaken admin tasks and they cannot do their own work costing more in the long run.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Bring services back in house being delivered by council employees and not commissioned out.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	After Covid it has shown that a lot of people/staff have worked very well working from home, since the new hybrid arrangements have come in to place staff have been made to come into council buildings which will increase building costs and travel costs for staff. Huge investment was made during the covid years to allow staff to work from home (microsoft teams, laptops, online security) I think this investment is now not being used to its full potential by bringing staff back into the office. personally as a staff member there are days when i am in the office when i do not see or meet anyone (work related) but I will be using Council utilities - I see this as an extra cost to the Council and to myself especially when money is tight.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Use school trips/educational trips to help clear up litter or help tidy/plant areas. This is educational for the children and also good for the community and environment.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
11	CORPORATE SERVICES	I think this area is working well	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Encourage working from home some of the time	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Use bikes, e-bikes and cargo bikes where possible	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	OPERATIONAL SERVICES	EVs are better than fossil, but are still negative environmentally	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	OPERATIONAL SERVICES	A TOTAL WASTE OF MONEY the green recycling bins	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
11	CORPORATE SERVICES	Maintain staffing levels otherwise could have overload of staff off if not enough employees to continue to deliver the best service to it's customers. Risk of diluting services and therefor losing specialty and experience and if over digitalizing and automating then become a faceless council delivering services without the personal touch	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Ensure that staff structures are efficient...the right people in yhe right job. Not too management heavy	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Tidy the town up and make it more appealing to investors	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	stronger partnership working with the third sector ; be more open to new ideas and innovation	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Cut wages of those at the top & raise wages of those at the bottom. Department heads in WLC are not providing value for money for their wages & need to be made more accountable.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	CORPORATE SERVICES	Review the numbers and value of managers posts when I was an employee I saw so many " floating managers " who did very little	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Also review the number of leade cars that sit in car parks all day long not turning a wheel	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
11	OPERATIONAL SERVICES	Electric vehicles are a waste of money!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - fleet including electric vehicles	Fleet requirements are under constant review
11	FINANCE & PROPERTY	You need more accessible charging points throughout the whole!!!!!! Of WL for electric cars;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	You need more local access points for council activities such as council tax benefits child care elderly care in each village..this can be done by having weekly pop ups in the local community centres; The staff go to these centres; Rotating each week for the communities needs; Centralising does not work for the poor or elderly...it only works for central government! Thereby reducing the cost to the community and people having to travel too far on the unbelievably poor bus service;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	The council will explore ways of delivering services and community activities in local areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Your councillors need to try and get from one area in WL to another by public transport on a daily basis to understand how bad it is!	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	CORPORATE SERVICES	Reorganise and perhaps not remove, as further unemployment helps no one, but redeploy those under utilised to new roles or give additional responsibilities	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Offer unused council buildings on lease to local persons for businesses or ventures and secure rental income from these properties - do not sell them! Selling things and then having to rent, or secure the services from the private sector never works out cheaper- you would have thought we would have learned this lesson by now with social care for the elderly, employment services, DLA, PFA etc.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
11	DIGITAL TRANSFORMATION	Provide online accounts for households to navigate services, access advice and be more sustainable e.g recycling better.	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	The cost savings have to come from fewer people and fewer buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce management empower employees	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Improve on staff quality so the public are treated better;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Improve the website to make it easier to figure out where to go for help. It seems like you often need to type in an exact phrase to find the page you're looking for and it's not particularly helpful if you can't remember exactly what something is called. It needs to be more of an associative search tool. Also some pages have nothing on them.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Flexible working worked well during lockdown. This should be maximised;	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Investment in electric vehicles good for the environment,	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	prioritise those services which actually interact and support customers whether they are statutory or not. what do the public value ie Advice shop	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	FINANCE & PROPERTY	solar panels on all council buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Invest in upskilling staff to ensure they are delivering in the most effective ways. Upskill staff in creative and imaginative way to solve problems.	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Review the hybrid approach to working at the end of the 12 month pilot and allow services that can operate entirely from home to give staff the option to do so reducing requirement for office visits to a minimum agreed with each member of staff individually. Bringing staff into the office can in some circumstances have the same detrimental impact on mental health as it does to those that working from home on a permanent basis has. ; This approach would allow the council to reduce buildings which is a cost saving; ; Make best use of Teams and reduce the need for travel to meetings. This is time saving as well as cost saving in terms of time away from desk to travel and cost of petrol to travel to meetings.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Yes put better transport on	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Commission third sector orgs to deliver more services	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Charge for garden waste or at the very least additional bins, other councils have already adopted this charge, why are WL not doing it?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allow communities to decide on priorities in their area which could be delivered cheaper than using council services. Resources would need to be allocated but this could show long term savings.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	An increase in hybrid and flexible working for staff allows the council to deliver on all its priorities whilst also allowing the possibility to reduce the number of buildings required. Staff do not need to have one "central" base but could carry out any essential in person contact in any office.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	Automation can help with some services as it streamlines them and does away with the need to have too many contacts.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	More focus on kids mental health in school	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Make website more accessible and educate frontline staff to be less judgemental as we do not choose this life.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Hybrid would be ideal as some of the spaces which were kept during covid could be sold or used better.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	The council probably needs to consider a root and stem overhaul, not to ask what it can cut but how it can do more with less. Council services have only been increasing in cost above inflation for the last 20, we have been getting less and less of our moneys worth.	4. The council is already doing this.	F&PS - council priorities and budgeting	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment). The council uses a priority based approach to budgeting in the identification of potential budget saving options.
11	CORPORATE SERVICES	working from home over the pandemic has reduced services so this needs to be addressed	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	HOUSING, CUSTOMER & BUILDING SERVICES	communication between department is important and getting back to customer when you say would be a great improvement nobody gets back to you have to contact you several times before a problem can be addressed you also get passed from pillar to post	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	I think the use of pool electric cars wherever possible would be good	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop buying new digital equipment when people have extra at home. Ensure staff are working a full day and not wasting time.; Are your supplier contracts the best they should be - should you tender them out and see if you can get a better deal.; Are you wasting money on staff perks?	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Email companies invoices and remittances.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Less pay to executives ... Less executives ... Zero would be a good number	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Increase hybrid working to 1 day in office	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Fit solar panels to council buildings and consider water saving measures, water collection etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Fit light switches instead of having automatic lights, then if it is light enough to see people will not need to switch them on;	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - climate change and energy efficiency	Evidence shows that automatic lights result in less energy consumption than manual light switches.
11	FINANCE & PROPERTY	Review heating and lighting - natural lighting better for health and cheaper, buildings are far too hot and also heating is turned off too late into the spring/summer	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Introduce a standby policy, too many computers and monitors, equipment etc is left on standby, this is costly when it is in such large numbers;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Introduce standing meetings, this speeds things up and is better for health;	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Look at the number of meetings and multi levels of meetings, can this be streamlined.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Introduce more volunteers to add value to the council services and building stronger communities.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	I think the cost of living is affecting the employees as well. As an employee of west lothian council i would suggest that the council should take into consideration of increasing pay for their own employees as it is affecting their mental health too.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	By investing in electric vehicles at their current price - is that reducing costs over all?	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Reduced salary bog those at the top and spread the wealth to ALL workers	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	review wages if were sticking with this stupid monetary system. No one should need the wages iv seen some posts have.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	OPERATIONAL SERVICES	Replace the ageing fleet and identify where excess vehicles can be removed or returned to the leasing companies. A service may have 100 employees that drive and 70 vehicles. Use tracking technology to identify vehicles that barely move. External hires need to be looked at as well. There are some vehicles hardly moving and the council still hires vehicles.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	consider more flexible/hybrid working to suit individual needs rather than a blanket decision for each service/unit.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop investing in electric vehicles that are left idle	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	Bring outsourced services in house ;	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
11	FINANCE & PROPERTY	Set up Income generating task group to identify services or facilities that could be used by individuals or other organisations for a charge	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Release council assets to the community at low rent no rent to encourage local groups in their endeavours and new emerging businesses and community enterprise.;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Upgrade your web site with a better search function ;	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Upgrade the councils committee digital system to a more modern interactive system;	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Devolve much more local ward decision making to ward committees	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Stop the practice of always promoting from within ;	4. The council is already doing this.	Corporate - council structure	In order to support effective employee development, succession planning and to support reduction in costs of recruitment, adverts are often placed internally in the first instance. Where internal recruitment is not possible, then external appointments will be made. The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Introduce parking wardens for on street violations;	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Release council assets to the community at low rent no rent to encourage local groups in their endeavours and new emerging businesses and community enterprise.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage all council services to consider becoming coops and transfer services to the coops if it makes financial sense which it ; should as there will be an increase in productivity. ;	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Develop a West Lothian App for access to all council services ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Allow more areas to become overgrown where possible, on roundabouts for example, and planting native wildflowers and/trees. Encouraging the growth of clover over grass alongside roads. A lot of areas get clear cut that probably don't need to be done and swapping grass for plants better for pollinators, and planting of fruiting trees would help the council be more environmentally friendly with the flowers and fruits encouraging wildlife. A nature first approach would be appreciated to help offset environmental concerns the younger population have and would hopefully encourage residents to take similar approaches by following the councils example.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	CORPORATE SERVICES	Council workers sitting or sleeping in vans is a common sight across West Lothian and doesn't look good or the best use of public funds. I'm not suggesting that they don't work hard when working but the non-working part is really visible. A review of start/end and unofficial breaktimes would have a positive impact on the council services and value for money, this could be done as part of the hybrid/flexible working arrangements above	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Improve time management of scheduled works	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Both council and private gardens should be addressed. Neighbours have to put up with wilderness next door	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.
11	CORPORATE SERVICES	recognise that decreasing admin support can be more expensive in the long term and will lead to delays in key work being undertaken	9. The respondent made a comment on the survey question	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	TRANSFORMATION	review processes to make sure professional/technical staff are appropriately used and have adequate administrative support to allow them to undertake their bespoke roles	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Turn off the heating in Stoneyburn Community Centre during the warmer weather	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	Turn off the heating	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Invest in council operated public transport to reduce being forced to use First Buses and remain at the mercy of their unreliability and poor service	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Flats that are private lets should be at a better level!! "No dangerous guttering" etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	More action to be taken on anti-social behaviour, social housing should be inspected on a regular basis.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	As you keep saying you are strapped for cash you should not have given staff an extra days holiday that effectively cost council tax payers an extra days wages. Staff are already being the living wage.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Fit all vehicles with a device that will stop vehicles idling when they are not in motion or track all drivers to turn the engine off.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Improve service by having staff to answer phones. Waiting times are very frustrating.	4. The council is already doing this.	HCBS - community facilities and customer services	The council is currently training a number of new staff for the contact.
11	OPERATIONAL SERVICES	What about the waste management? Surely, buckets, half the size, would have worked? Giant buckets (several) for households, expected to wash, sort, crush down. Uplift £35 is too high a cost and encourages fly tipping	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	COUNCIL SHOULD COME TO US TO TALK ABOUT WHAT NEEDS TO BE CHANGED	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	EDUCATION	Stop cutting gym/swimming times. We need these services at weekend and evening - give working people and children/youth something to do - keep them from wandering around village getting up to mischief - what else can they do?	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Again cut middle management.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	More police in village every day.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	This would be the responsibility of Police Scotland, we shall pass over your recommendation.
11	OPERATIONAL SERVICES	Need better bus service - need option for supermarket no transport.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
11	SOCIAL POLICY	Need doctors available everyday.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Review management structure and introduce redundancies	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Sell empty buildings that have been closed due to not functional. Cost too much bring up to date. Use money for better community needs always somebody looking to redevelop sites.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review the number of assistants / managers / personnel one person (manager) needs to do their job that they are being paid mega bucks to do.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	FINANCE & PROPERTY	Not cut services	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	The council should retain the flexible working arrangements for staff. These are beneficial and the council should be looking at reducing office space.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	The council should be going digital. too much is still done on paper forms.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Stop drawing focus to digital as this excludes those who do not have access e,g, elderly	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Open a confidential helpline where the general public can report misuse of council workers time, or misuse of the facilities/materials they are working with.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	As before, look at compulsory redundancies. The private sector has, and has slimmed down drastically.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Cut the salary of the CEO	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
11	FINANCE & PROPERTY	Be more efficient in how funds are allocated and spent. Should have an independent body to review work from time to time.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
11	OPERATIONAL SERVICES	I don't agree that the council should invest in electric vehicles. They're still charged from the National grid which uses fossil fuels , rather than pander to the misguided 'green' nonsense, the council could make considerable savings by using regular vehicles	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	TRANSFORMATION	Waste reduction, think long term rather than costly short term fixes	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	TRANSFORMATION	Outsource some of the Services that are currently provided in-house - this needs to be done to the right Suppliers, at the right cost, and managed well in order to ensure delivery.	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	Department shared information. Get away from straight line silo thinking and as I have experienced duplication of jobs. That is down to the ceo and his heads of departments. Should all fit like a jigsaw. No over laps or extra pieces. That takes 3d thinking	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Invest in renewable resources technology to reduce operating costs and improve affordable social housing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	improve affordable social housing	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	All good ideas but money needs to be invested in developing technology and resources that are efficient and produce the correct results. It is evident that many organisations are still struggling to cope adequately with the provision of suitable automated programmes for example HMRC online which has been around for years. ; The introduction of additional technology does reduce the work that staff need to do but when/if there are any anomalies then it creates more work and problems, particularly for the consumer/person using it and more often than not, there is no help. Phone contact is virtually none existant and even when it's in place its impossible to access. These problems are the same for most automated and digital services, so the council will have it's work cut out trying to provide efficient services which will replace capable staff. ; What will happen to all the (potentially) empty buildings that will be left? Many businesses have already closed in West Lothian leaving shuttered and derelict buildings which are an eyesore to town centres and suburbs.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Yes they should revisit the thought of investing in electric vehicles as you know as well as I know that electric vehicles will never become the norm in our society as the grid would never be able to cope with it. I also believe that Police Scotland have already panned this idea as laughable	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	There are always people who take more because things are free, swimming etc. it's a false economy. I like how the council wants to make life better for people, but it's made too easy for greedy folk to abuse.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Stop building things that cost more money to maintain. It's ludicrous. Building houses for people to ruin and neglect means they don't really need them in the first place - they just want cheap rent.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Putting new partnership buildings up then letting management committees run them like they own the place - and the council makes nothing from this I believe.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Idea. Pick up litter before mowing over it 🗑️	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	compared to other places WLC seems to have a lot of vehicles, unfortunately lots of idiots of drive like white van man	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Electric chargers for cars need to be installed around West Lothian. Very poor infrastructure. Electric cars for staff is great idea but charging needs to be much better to encourage people to consider electric cars . Electric bikes need to be encouraged.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Working flexible hours should be out with 8 am to 6pm.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Reduce travelling costs for staff and ensure more meetings are done online	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	streamline or simplify processes so forms/work with same info don't have to be processed twice over from customers external and internal.	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Secure more funding, resources and just be more productive	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Flexible working is just another way of people doing less so should be discouraged. Employees should work office hours.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Electric vehicles do not reduce operating costs particularly with the rising cost of electricity, the cost of new batteries and the damage these batteries cause to the environment.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	CORPORATE SERVICES	Design a council structure and infrastructure that meets future needs; Invest in technologies in the right places; Invest in staff to ensure the council continues to have the highest caliber of professionals driving improvement in order to ensure continued improvement in performance and excellence.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	TRANSFORMATION	Have a clear vision for what council will look like using results from consultations and internal reviews. There needs to be full holistic change rather than reviews service by service	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Stop wasting money on silly projects like the 20mph limits 5hen reversing it	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Be prepared to let communities provide some services which can be delivered cheaper than those provided by council labour.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	SOCIAL POLICY	I understand the council offer payments to social clubs within sheltered accommodation at Christmas. Surely private housing factors residents ie Bield / Hanover shouldn't receive this. Especially when they themselves don't provide anything to their own residents.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Get rid of the managers managers manager! its a farce!	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	If you continue to reduce staffing numbers you will get to the stage, arguably you are already there, where you cannot deliver a quality service.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	DIGITAL TRANSFORMATION	Continue to invest in updating technologies and remove barriers where possible. The more simple a process for customers the better.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	These are great words but we need to see the actions to back them up	9. The respondent made a comment on the survey question	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
11	OPERATIONAL SERVICES	Im not convinced investing in electric vehicles will make major savings	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	FINANCE & PROPERTY	I have said repeatedly that ALL people should be paying for services - if the number of people who get stuff free contributed, that would help	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	I'm not sure how electric vehicles are helping the budget - from what I gather they are expensive and the batteries exceptionally expensive if they fail	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed
11	OPERATIONAL SERVICES	Cutting grass, a lot of overflowing grass, weeds and trees are causing visibility problems. No other council has eye sores of things being overgrown as there is in West Lothian	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	CORPORATE SERVICES	Cut back bureaucracy, number of counsellors, red tape, silo working	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Keep public buildings open and have access to council services within them	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your suggestion, we shall pass this on.
11	EDUCATION	Also, it is shameful, the amount of food wasted in schools. Free school meals are a very good thing but there is a lot of waste. I know this is difficult, but may be talking to children, posters and asking them not to take what they are not going to eat? Sorry, just so sad that so much good food ends in the bin.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - school meals	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	The Council should seriously review energy usage in Council buildings. There is a lot of energy wasted and things could perhaps be improved with a campaign directed to staff/users to save energy, among other things.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	The council is great I don't think there should be any changes	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Reduce middle management positions	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Electrical Trams, Trains and Busses should be made much more available to places of leisure. Eg..... there is no public transport to Beecraigs, as well as many other nature orientated sites.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	As previously stated, the council need to be less reliant on technology and invest/trust staff to do their job for a reasonable salary. There should be a more common sense approach which means having trust in employees and holding individuals accountable for their actions	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Pecos is a waste of council government and personal money	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Change the way houses are allocated	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines how customers are housed based on their need.
11	CORPORATE SERVICES	Reduce management this hasn't been done to any where near the level that has been do to your frontline staff	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	I don't see anything else that needs to be added	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	What about opening up things like grass cutting to pensioners with own house but now unable to do some. They would trust council to same and pay for same.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	OPERATIONAL SERVICES	Realising the strong link between the environment and people's mental wellbeing.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	More focus on street area's, pathways, bus stops etc. ; Keeping area's truly clean for public use, especially bus stops. Hedges that obstruct view for buses coming round corner and driving on as by time we see the bus its too latw to step out e.g. Labrador Avenue stop to st.John's, hedges at tunnel corner clock view off road	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
11	HOUSING, CUSTOMER & BUILDING SERVICES	Provide better exercise opportunities for older residences to reduce long term health problems! i.e. dancing sessions	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.
11	OPERATIONAL SERVICES	Focus more on local environment/community services.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	TRANSFORMATION	The changes seem very positive	1. The respondent advised that they agree with the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	I think you are using money to make changes, buying new electric cars costs lots of money. Renew them when necessary not on a whim and electric cars won't reduce costs.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	SOCIAL POLICY	Have a service for older people that will provide a person to talk to.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Ditch electric vehicles altogether; It is unrealistic to install enough charging points for all of West Lothian to use Electric Vehicles and the cost involved in installing these will be phenomenal. Given that the cost of fuel is rising so fast people will be unable to afford electricity.; If we are trying to discourage people from driving money would be better spent investing in better public transport	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Review what is important to members of the community and adjust accordingly	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Remember the importance of human contact	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Make committee agendas and minutes easily accessible.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	one change that should be done is show that you care more and that people are not just a number on a piece of paper	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	FINANCE & PROPERTY	You have a hard task each year on year - I would get the Scottish Government to cough up what you need, no you don't need to cut services!! Or get rid of them, even better!!	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Attend conferences as near to home as possible. When there's the same conference in England but the Councillors head off to Thailand it's hard to swallow.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	More workers less managers	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
11	OPERATIONAL SERVICES	Reduce the cost of special uplifts to reduce fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
11	OPERATIONAL SERVICES	open tips for more use.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - bins, recycling and bulky uplifts	The existing provision of five sites is a higher level of provision than in most other areas and ensures good access for residents

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	DIGITAL TRANSFORMATION	Reduce Digital Processes	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	A greater focus on efficiency and service lvlrs.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Review structure to make management efficiencies	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	DIGITAL TRANSFORMATION	Personally prefer digital as when calling some services it's leave a message and not always get back to you. Therefore prefer, for example a digital email record.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	FINANCE & PROPERTY	Can't think of anything else that could be done, however as a council are we challenging the Scottish Government on their spending on resolved matters (referendums, foreign embassies), this money could be used for local services.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	HOUSING, CUSTOMER & BUILDING SERVICES	Do home repairs when needed.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
11	HOUSING, CUSTOMER & BUILDING SERVICES	Do home repairs when required.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
11	CORPORATE SERVICES	I am happy with most things.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	CORPORATE SERVICES	Again, probably very important to people that are unable to access these services.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
11	SOCIAL POLICY	No but feel the disabled, and those that are homebound should be improved.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
11	CORPORATE SERVICES	Less middle managers!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council priorities	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
11	CORPORATE SERVICES	Better information for residents - not all residents are aware of what is happening in their areas or understand why.	6. This is a positive suggestion. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
11	OPERATIONAL SERVICES	Stop adding more dustbins - do we really need this many colours and their associated, complicated, collection timetable.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9a	FINANCE & PROPERTY	Perhaps you could stop spending millions building new partnership centres	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	The council will explore ways of delivering services and community activates in local areas.
9a	CORPORATE SERVICES	Stop funding the Councillor Local Disbursement Fund. A fund that no other local authority has. There are other charitable organisations that people can apply to for funds. This money should benefit everybody, not just the few that know about it and apply each year	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Low usage does not always mean not needed. To take it away would deny people of that service. That is the nature of a SERVICE! Empowering local communities leaves the decision making to active individuals who have their own agendas and thoughts on what they want not what the community wants. We already see this not with the lack of interest in Community Councils, Community Centre Management Committees etc.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	How about rather than reducing front line services - you look at top level "waste"??	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	stop subsidizing buses!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reducing people's reliance on public services (incl. shutting down of services and privatisation) will save the Council spending, but in the long term public services are always more affordable, give the public more control and are the key place where people can form a relationship with their Council. I think detaching one from the other will cause issues in the long term.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	When considering reducing services, access to services or funding, I would need information on what was being considered in order to answer this question properly. These reductions could impact communities and have knock on effects	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	by reducing costs to some organisations and reduced access to community buildings it reduces community capacity to provide areas to meet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Everyone has a part to play in understanding this current difficult time	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Train Council Staff in Multiple Job Roles so that they are to fill in at short Notice if there is lots of staff sickness, as I don't mind being able to empty the bins or cut the grass if required, in order for Services to be maintained at current levels, Maybe bring in a shorter working week over 4 days and start at 7.30am and Finish at 5.30pm	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There are buildings sitting at half capacity that could be joined together - Civic Centre & Arrochar House as 1 example. Services sharing facilities, joined up working, too many depts./services doing the same thing but not sharing practice	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Keeping a substantial work force is imperative. Investing in young people to take over jobs from an increasingly older work force is crucial.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Get non statutory services working harder	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	close/reduce services that have no impact, look at efficiency savings;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Closing services would most likely be detrimental to towns with lower populations, which would increase the need to rely on transport, so unless public transport availability was being addressed, not a good idea. Also not good for climate change either	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	If necessary, some charges should be increased, but this is too general a statement as it depends on what services and would it create barriers for those experiencing poverty?	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	As noted earlier. The maintenance of overgrown trees behind Beech Place on Peel Path are important.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently maintains all council owned trees on a priority basis based on risk. All trees are inspected annually and works are carried out based on a risk/needs basis.
9a	FINANCE & PROPERTY	Council tax should have been a gradual increases instead of no increases for a few years and then a hike in costs.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	For many years the council tax freeze was a requirement of funding from the Scottish Government.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	The contribution policy for non-personal care needs revised, an hourly provider rate (which is the same for all providers) should be introduced instead of varying provider rates, charging the most vulnerable clients for services should be fair it shouldn't result in higher costs for people depending on the provider as often the provider is selected through an arranged service.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Ensuring charging for social care does not cut people off from interaction. Because the way funding is worked out for social care and living costs not taken into account 2 of my family members can no longer afford to have social care. This has had a huge impact on their mental health and is a false economy as they now cost the health care system more and degrades their quality of life. Rather than improving inequality it increases it.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Death by a thousand cuts! We cannot go on like this.; ; Local authorities have been emasculated over the last 15 years. They cannot do what they should and need to be doing. People working for the Council are tired beyond belief of the constant litany of trying to do the same with less. Why do you think so many are taking the opportunity to jump ship whenever the opportunity presents? We are tired. We have little enthusiasm to keep on struggling on. Morale is at rock bottom and pointless exercises like this just plays into the hands of the UK Government who appear quite content to preside over a terminally in decline public sector. They seem determined to offload everything to the 3rd Sector or just let people struggle on their own. The council should not be complicit in this enterprise.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think the empowering people to help themselves will be beneficial to all.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	You cannot make more cuts. Services are already beyond breaking point. Perhaps spending money more wisely would be the answer. For example, rather than trialling random traffic measures and changing speed limits, erecting useless bollards and adding on bits of path that increase flooding, that money could have been spent on ensuring access to road safety education or restoring some of the services that are broken.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs. Spaces for People was fully funded by the Scottish Government.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Living in a link estate we have been charged large amounts by them since the council stopped free waste uplifts. Items are being dumped on the common ground and link charge an arm and a leg to remove	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Given new ways of working within the council there is scope to sell buildings. Hybrid working would mean a better, more streamlined service can be provided to the public. Staff can work in offices when speaking to the public and also do their jobs remotely, therefore not having a requirement to be in an office for the whole working week.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	reduce services that have low usage ie thursday late nights in the libraries	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	We've been asked/TOLD to complete training in our own time, this would save money I agree but how about having respect for your staff and asking, explaining not telling and expecting it to be done.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Word of mouth is the best for of advertising. Improve your profile and services. People will talk. Improve the community feel.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	We should review who we charge for services, not what services we charge for. Just because a building isn't used much doesn't mean its not important. The Civic Centre was a mistake. it was built at a time when many "good" organisations had realised open plan working was a rubbish idea. Along came Covid just to prove that point. Encouraging less reliance on public services is a Tory trick to get shot of public services- from a labour controlled council??? - tut tut	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If you allow local groups & communities to run services you will always get individuals who have an agenda using it as an opportunity to get what they want and exclude those who don't fit in with their ideas; ; Help people help themselves so that they have less reliance on others.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Do your job don't pass the buck	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	As a member of staff I recognise the change in workforce due to covid and the opportunity to work from home being a positive for both staff and the community. I feel council building should be condensed with more staff working at home providing the opportunity of hot desking where required to allow some flexibility.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Above questions to vague to correctly answer	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Could run more efficiently	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	As before customers are very reliant on some services with higher expectations. This needs to change.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	More employees should be allowed to work from home, with attendance at an office space only as needed. Even with a small subsidy to employees towards home working costs, the sale of council buildings would give a substantial saving. Some of these buildings could be repurposed into much needed housing or the land that they are on could be used to better benefit residents.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If money is to be spent it should benefit the whole County and not just certain areas. One assets have been sold they are gone for good. The Council should think very hard before selling land etc All Common Good assets must be kept.	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping people to help themselves is a very vague statement. Examples should have been given. Groups should not be doing what the Council tax is owing for e.g. litter picking and cleaning up areas of land.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Stop funding the twinning agreements that West Lothian has with places such as Grapevine in Texas. The twinning with Grapevine appears to only benefit Linlithgow and not the less affluent parts of the County.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Invest in community centres and empower them to deliver services on behalf of the council or more partnership working with these groups.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Not sure	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Difficult to provide clear answers on such vague questions. Without knowledge of which services will be reduced or closed it's impossible to say whether I agree or not.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Reduce or stop delivering some services' is too vague regarding what services. 'Empower local groups...services' you can't rely on the voluntary sector for essential services. 'Help people help themselves...' Again too vague and sounds like a conservative party slogan.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Pay more tax, for better services. This is where being an independent nation, away from England, would benefit us. Take the land back from private land owners. Rewild the country.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	Look at cutting waste in all services, nets has seen huge cuts and is still providing a good service, it's time all the other services got looked at in the same way and made to cut some of their wasted spending in order to be more efficient	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I understand the need to budget but I think raising costs at the moment when there is a fuel crisis could be detrimental to a lot of working class families that are just above the poverty threshold. Many that don't qualify for benefits but live close to the bone each month are already feeling the squeeze.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	To reduce services ? As in what ? If it's getting things fixed in your house from the council then no. It's already bad enough trying to get things fixed and especially when u work and pay full rent etc !! But a better efficient way of workers would be better. Their far too lenient and I've yet to see council workers whether fixing something or checking something that needs done. Doing lla great job or with an actual sense of pride at what they do. Quickest and easiest for them so they can sit about in their vans.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - housing stock condition and repairs	Tenant Rent directly funds the repairs and capital programme works. These repairs will continue to be made for tenants. If you notice a council employee who could be performing better please use the formal complaints process to report this and each report will be investigated and improvement actions taken
9a	FINANCE & PROPERTY	Some people still except the council to provide the same services etc that it has for years and years - they do not grasp that they days are now gone	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Independent review of what the council spend their money on/ savings to be made; *Prioritising funding for vulnerable and not the frivolous/ nice to have	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	get a grip on your tradesmen actually doing their job - if they can't do the job in a suitable timeframe - get someone in that can	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
9a	FINANCE & PROPERTY	Allow businesses to run with taxes based on earnings. Reduce standard rates to encourage small business to open.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The amalgamation of services into one building is a poor business choice. The new buildings are never big enough. Fact	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council has delivered substantial savings through consolidating buildings. Current usage demonstrates there is sufficient capacity.
9a	OPERATIONAL SERVICES	I would NOT increase the price for bulk items uplift. In fact, I would probably make this free in order to minimise flytipping (maybe offer an optional 1 -2 free uplifts per house a year)?;	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	I would educate people/young people especially on issues like littering/vandalism etc. Put in place interventions for behaviour changes.; The council could use its powers and issue fines for dog fouling, littering, parking offences, flytipping.	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
9a	CORPORATE SERVICES	Stop employing so many gaffers and making up "jobs for family members. Especially when it comes to people from Blackburn.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	CORPORATE SERVICES	Get rid of inefficient management levels and precesses	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	FINANCE & PROPERTY	No more comments.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Stop paying corporate level salaries to executive officers and frankly useless management people and redirect that money to the taxpayers who entrust it to you.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	FINANCE & PROPERTY	All of the above needs to be done, do WLC have any other choice, I don't think so but there are real essential services that just can not be cut out. Do your best.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If you review what you charge for services then it is always the higher band council tax payers that get charged more. It seems if you work hard and do not take money out of the benefit system then you get penalised in this country.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Partnership working with community groups is the way forward.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	The above is all far too vague. I need clarity on exactly which services should be reduced etc. I cannot make a decision as I do not know which services are being reduced.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Why, if you are looking to save money, did you spend money on new green bins that no one wanted or needed? A leafleting campaign stating what needs to go in which bin, would have been far cheaper.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Again position yourself at the top strongly it falls down below you in the right ways	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reduce spend on local quangos and stop asking stupid questions	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	EDUCATION	<p>The amount of waste is phenomenal with regards to free school meals for all children in both schools and nurseries. It certainly appears that we are becoming an entitled society and families are now expecting everything for free gratis. Nursery parents in the past were in the habit of paying £1 per week, and a high percentage of them willingly paid this plus often added extra for a toy fund. Some families however, could not afford to pay this therefore, the fee was waived. At this moment in time, children are using the nursery for up to 10 hours a day (2 and half days per week) or 1,140 hours per year with no set fees. These children are fed at five different times throughout the day plus have access to fruit and milk continuously. Please believe me when I say I do not grudge these children snacks but surely a small fee to cover the food costs would help. I would like to question how much is this costing the council???? Many nurseries are open 50 weeks of the year for the children whose parents that wish to use it but this service is not used by all thus causing an influx of staff for very few children. These staff members however still have to be paid. Surely it would make sense to introduce hubs rather than open all 50 week establishments over the summer holidays or work in partnership with private nurseries more.</p>	<p>6. The respondent suggested an improvement. Officers will consider how this could be developed.</p>	Education - early years	<p>The requirement to provide free meals is a Scottish Government initiative and access to food aligns with council priorities. Officers will explore the development of holiday period hub models for early learning and childcare settings.</p>

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	selling off assets no but they could be rented out to bring in some income and incourage industry, too many buildings be them council owned or private are sitting empty far too long are the charges too high for industry or for new business , more needs to be done to help business start ups and bring in more industry be it factory or office based	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	I don't believe that cuts should be made to education. The young people need high quality opportunities for personal development. Young people are capable of so much when given the opportunity.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it would be a good if there are services local groups/communities could help with.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower local groups and communities to deliver some services - would have agreed if I could be assured that there was a well trusted procedure for making this a success and a guarantee that WLC knew how to do this is a successful way.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	There is need for an independent body to check the amount of people running the council as there is far too many people in positions on the family and friends system from team leaders all the way to top management that should not be there and are costing a fortune	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I ha e selected don't know for most questions as I don't know all services they are talking about.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	do not over tax the elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Discounts for council tax bills are determined by national legislation set by the Scottish Government.
9a	OPERATIONAL SERVICES	Services such as recycling centres should return to full time hours and there should be a number of-free uplifts per household to reduce fly tipping. Cost of clearing fly tipping compared to uplift and wage reduction at recycling centres must be astronomical!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Don't just think about what you can stop, what can you start that is revenue generative? E.g. parking fines	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reduce charges for council services eg Charges for mobility services eg Ability Centre. Charges for bulky uplift, resulting in more fly tipping. Limits on numbers of items in bulky uplift - leads to more fly tipping. Make council facilities easier for residents to use, not more difficult.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Better management of these facilities is more important. Cut costs of services so the people who need them can get them. That will reduce the pressure on emergency provisions eg food banks. Do not sell buildings or assets. They can all be used by community organisations.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Stat giving schools ownership of their spending. Procurement is awful and schools could spend their money far far better and get far greater value for money.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	What we get for our council tax is appalling so either improve services or reduce it.	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
9a	CORPORATE SERVICES	Staff were able to work from home, why can't they now	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think there is a lot of grants given to local groups that shouldn't be granted.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	New council houses built and given to people who don;t look after them, why is this allowed? who pays when they smash the windows and doors etc? Why should the people of west lothian pay for this?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Homes are always allocated as per the allocation policy. There are occasions where there are tenancy management issues with tenants but Housing works with communities to resolve these. The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
9a	CORPORATE SERVICES	you can't keep cutting staff or there will be noone left to run what you have	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	FINANCE & PROPERTY	As the pandemic created a great deal more remote working, it makes sense that services could possibly be delivered from less buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Working from home has also meant using the outdoor open / green areas extremely important. Keeping paths safe from ice or hazards is extremely important, as this would reduce health care need.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council currently provides a winter maintenance service for footpaths. This is a priority service based on risk. Footpaths with higher footfall are prioritised before those with a lesser footfall.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local communities should be encouraged to use schools or council buildings not being used during holidays or weekends to support community services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	i agree if you can empower local groups and communities to help deliver services this would help, but you must help them start this up with a little cash injection and lots of support especially at the beginning	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	The help people to help themselves: this doesn't work for a lot of people. ie older generations. They rely on services and aren't confident doing online things.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The review what we charge for services: I instantly think of bulky up lifts and recycling. Since this has changed there is alot more household waste getting dumped at the side of the roads.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9a	FINANCE & PROPERTY	there should be a review of the restrictions on spending eg over the past year (?) there was a significant budget allocated to adding art work to underpasses and bus stops. Whist this was lovely to see I couldn't help but question why this resource couldn't be redirected to areas of greater need - the need for food banks and school clothing bank is under greater, and increasing, pressure - a beautifully decorated underpass is not putting food on the table of clothes on the back of school children.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure. The consultation is focused on recurring revenue budgets. Works on underpasses is funded by one off capital.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	SINCE COVID MANY DEPARTMENTS AND TEAMS HAVE SHOWN THEY XSERVICES CAN BE PROVIDED WORKING FROM HOME. THIS MAY HELP REDUCE THE AMOUNT OF OFFICES WE REQUIRE WHICH COULD BE SOLD OFF TO REDUCE CAPITAL EXPENCE.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	selling assets can only happen once then they are gone unless they are losing the council money.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	FINANCE & PROPERTY	These are simple options - the council should not be using limited resources to support services which there is limited demand for. If opening times, and costs of services can be reviewed it would help reduce burden on council. There is still too much reliance on the council to do things for people they can do for themselves or their neighbours.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	It's fine to close buildings and sell properties as long as you are still able to engage face to face with the public. With covid and working at home being suitable for many people the need for office space should be reduced. A blended approach to office based working will reduced occupancy capacity as well having less people travelling to work every day. As many people who work in West Lothian often live here too this will help traffic and air quality as well as save people money which will help with cost of living.; ; It depends on the organisations you wish to reduce funding to, if these are working in the community supporting council services then there is likely a need.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Calderwood especially Badgerwalk in EastCalder is nearly 7yrs old now, its high time for WestLothian council to take over putting proper Black Thar Gravel Road and should tell that 'Scottish Woodlands' private landscape company to stop charging Factor fees evey year its really annoying. One end pay a high council fee evey year plus Factor fee to that Private landscape company. Remember house owners are working hard cannot be sacrificing for ever the Factor fee.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	Factor payments are the responsibility of the developer.
9a	OPERATIONAL SERVICES	Pool cars for staff sitting rotting in car parks. Look at things like that.	4. The council is already doing this.	Operational services - fleet including electric vehicles	Council constantly review fleet requirements to ensure best value or that operational needs are met

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I disagree - building usage should be promoted particularly in communities with limited facilities;;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	1. Adjust service charges (e.g. special uplift) according to council tax band	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	The administration of such a system would be cost prohibitive.
9a	FINANCE & PROPERTY	6.I agree with this but careful consideration should be given to the uses of properties or assets - e.g. if property is sold for housing consider the impact on services required;;	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	3.Reduce grass cutting services where safe to do so and sow areas with wild flower seed.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The councils Biodiversity Officers are currently developing a strategy for relaxed grass cutting and for the planting of trees and flowers across West Lothian.
9a	OPERATIONAL SERVICES	Services such as garden/park maintenance etc -an example is Livingston Litter Pickers	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council is looking at options to widen voluntary participation in grounds maintenance activities such as park maintenance etc.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	2. Maintain funding and subsidies to services who are providing a service the local authority do not provide - e.g. WLYAP ; ;	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	8. Not sure where this could start but the expectation 'that the council should fix everything' needs to be addressed.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	The severity of council cuts over the last 14 years has meant that many services are already running at minimal levels.; What is needed is a full scale change in the way that local government is funded and activities prioritized.; Continuing to do the same thing and more with less resources will not work, Some fresh thinking and innovative solutions are needed to resolve the many challenges that the council faces.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	No point in talking about charges - too many people just don't pay them and have them supplied. Too many people are takers and thus penalise those that have worked hard for themselves. Can't be bothered to go to recycling centre just dump it, is a perfect example	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Stop wasting money hiring vehicles you don't need, damaging council assets and not holding people accountable. so much wasted money goes on things not needing but you always want to cut funding to vital services. simply put manage your accounts better, stop getting ripped off by third parties and stop wasting money on things not needed!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I can't comment on reducing or stopping delivering some services as I don't know what ones you mean.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Support for Galas / events should be reduced. In particular the erection of bunting, this must cost a fortune. Christmas lights should also be restricted to a max of three hubs. Livingston, Linlithgow, and Bathgate. Other authorities no longer erect lighting. North and South Lanarkshire no longer erect Christmas lighting.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you for your suggestion. This has been noted.
9a	FINANCE & PROPERTY	Continue to invest in services where savings are unachievable, such as roads and building maintenance. Any perceived short-term savings only cost more in the long term,	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
9a	FINANCE & PROPERTY	Staff working at home for 2 years has proven we don't need all the office space so surely office space could be sold off where appropriate.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	If there continues to be a financial cost for special uplifts there will be more fly tipping. Households can't afford to pay as much as £30 for five items. This needs to be looked at.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Each community will have different needs therefore it would be great that each community within West Lothian is able to have more decisions on where the money is spent.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	More online services available. Better use of technology	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need to make people more resilient. People need to take more responsibility. Help them to support themselves.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There are too many under-utilised buildings throughout West Lothian. The council should rationalise the number of buildings it operates, either through asset transfer, co-location or closure. If not, it will fail to deliver with its climate change commitments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Without specific details on the above it is difficult to provide an accurate response. For example closing buildings with low usage may have a disproportionate affect on minority groups.	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There appears to be some buildings that are not used to capacity that prob cost a lot of money to run/maintain. Maybe some services could visit /use communities leisure services/halls i.e. West Lothian Leisure/Excite by being picked up from home and not from a building	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	As stated before the face to face approach is being phased out and there are a lot of residents who valued this method now they are disadvantaged as digital forges ahead regardless.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Need to review non statutory services and either stop those or charge to cover costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	What services would reduce/stop? Will there be an engagement process to decide this or a consultation/information its happening?; Need to modernise service delivery, reduce operating hours, automate, close low used buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	We need a radical rework on how local government is financed and less call on how the money given is spent by Holyrood. If the Council Tax was removed and the money was added onto Income Tax the cost of collecting Council Tax would be removed allowing people to work in other sectors of the Council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	ALL GOOD POINTS	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Reduce the expenditure on large salaries for managers and 'high heid yins' who do not really contribute to the bigger picture.	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Be very careful about cutting services that may offer a small financial saving but have a disproportionate effect on peoples standard of living and wellbeing, things like libraries and other opportunities for face to face contact.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do think residents of West Lothian need to take more responsibility, for example taking more care of the shared spaces or clearing the paths on snow days. A little bit of effort by all goes a long way.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Difficult to say as dont know full impact of some of these statements.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Small changes could include not wasting time and money uplifting brown bins so often during the winter. They don't get filled with garden waste at that time if year so it's really only food waste that will be in them.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The council monitors operational capacity across the year and utilises reduced brown bin presentation to cover increased demand in other areas of the service
9a	FINANCE & PROPERTY	close down buildings that are old and tired looking in and out and sell the land to bring money in.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups and communities to deliver some services is a good idea. There a lot of retired people who would volunteer to help run these services for the good of the community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I have seen the council increase charges using a comparison with other councils- please do not use other councils as this is a cop out. West Lothian should set charges at what people can afford .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	West Lothian Council's charges are consistently lower than other councils.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allow communities to take over some council buildings run voluntarily to reduce staff costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I don't agree with charging the most vulnerable members of our community for essential services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Reduce back office costs and act on shared services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	housing in west Lothian could be so much better	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Reduce the amount spent on tidying up fly tipping by improving access to council dumps to include commercial vehicles	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	There are commercial waste outlets across West Lothian and businesses have a responsibility to dispose of commercial waste through appropriate and legal channels
9a	EDUCATION	I think funding for sport and leisure facilities needs to be maintained and not reduced, if it does get reduced the. I foresee the health and mental well-being of residents deteriorating.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	These headings lack detail as to the type of services which might be effected by agreeing or disagreeing. This could influence the way these questions are answered. Many people will not be aware of the services which are currently funded and this could have serious consequences for some families.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Get people on community service to help out with jobs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	The statements above need context. I can not say close building that have low usage - they might be in isolated communities and the few people that use them find them a lifeline. ; Reduce hours for services - how can that be realistic surely that is not helping your community.; ; Context	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	I do think the council has a number of community buildings that are under utilised and that require to be maintained and staffed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It will largely depend on what services are reduced or stopped and funding/ subsidies are being reduced.	3. The respondent advised that they had no comment to make.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	would it be worthwhile offering redundancy packages to reduce staff numbers?	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	none.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Council should focus on those elements that are their statutory duty.; Beyond that they can fund activities through the Community Charge and should not be deterred from doing that for worthwhile activities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	key services which are front line ie advice/advocacy/support should be better resourced to help people in the short term with better on line capability for those who can self access	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	The council can be contacted in person through our officers, by telephone via the contact centre and online through our website or via email. Customer Service Advisers in our Customer Information offices can also offer support and assistance in person to customers
9a	DIGITAL TRANSFORMATION	More self services in respect of anything that can now be done online, easier accessibility to services with proper timescales for responses.	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	With more people working from home some of the time, you don't need as much office space. How about putting people off using the lifts with posters up asking them to use calories not electricity to get up the stairs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	I think the way you have streamlines household waste collection is great, and reducing or stopping the cutting of grass has made the county even more wildlife friendly.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Stricter controls on street lighting - it's very frustrating seeing lights on in daylight. Educate all council staff on the need to switch off engines to save petrol and the planet.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do think people rely on or expect the council to do a lot of things they could do themselves but I also think relying on local or community groups for some services means that if that fails then it will be lost forever as the council will not take it on again,	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	People need to learn to help themselves and stop leaning on the council for handouts. As a working single mum I don't get hand out after hand out from the councils yet plenty do. So we often think why work! The system is wrong at times. People	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
9a	FINANCE & PROPERTY	Get rid of some buildings if teams are share buildings. People work from home as they did during lockdowns.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Build on property purpose buildings for services to help families, older people and teenagers or use current buildings.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	some people rely too much on the council, they should be encouraged to be more independent.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	WE NEED TO BE STRONG ON THE MESSAGE WE GIVE. NOT SURE ON WHAT ROLE THE COUNCILLORS SHOULD NOW HAVE GIVEN THE BUDGET RESTRAINTS COUNCILS HAVE.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	THERE SHOULD BE MORE PARTNERHSIP WORKING OVER COUNCILS SO IT DOES NTO MATTER WHERE YOU STAY YOU HAVE THE SAME COUNCIL SERVICE.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Think councils is spending to much time to try help people who do not really apricated the help	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Benefits are determined by Scottish and UK Governments.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Close unused buildings like community centres when not being used.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think if the council are outsourcing some services to local community groups they need to fund them appropriately.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	These cost reduction questions are insufficiently nuanced. A good government balances proper heath and social care for its population with taxation that supports these outcomes. We have had successive governments of several flavours who have imposed austerity and taxed the poor. Other developed economies in Europe seem to manage to serve there populace in a better way. This is perhaps why Scotland has such poor statistics for; Healthcare; Poverty; Obesity; Education; Productivity; Climate Change; Public Transport; Public Sector Housing; River Purity etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I would definitely close buildings with low use or at least use them for something else like youth clubs/community hubs.; people on benefits should also be charged for services as they and up becoming institutionalised and have to rely on support 24/7. They should be encouraged/ supported to stand on their own 2 feet when possible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The above all sounds very bleak	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	services should be ensuring that they can access services and speak to a person not just digitally	4. The council is already doing this.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	services should be focussing on the most vulnerable	4. The council is already doing this.	F&PS - council priorities and budgeting	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	empowering local communities and supporting people to be less reliant on services is only the right thing to do if it is of benefit rather than a way of substitution of services that reduce isolation and support carers	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	more focus on family support and social services.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local communities may be able to do more and some would like to take on tasks as it helps to build community.; ; However, often in longer term people change and the main enthusiasts may no longer be there and so all such ventures are likely to need the council to be a safety net.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I don't have any answers, I really don't want to see cuts or further reductions to services.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Council services have already been reduced beyond reason. How about reducing the ridiculous wage the people at the top of your employment pyramid are walking away with.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Stop sending your repairs team to patch jobs up several times over - just fix the repair correctly the first time and save all that money paying joiners/plumbers/tradesmen wages to return to properties several times over.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	If there is a particular issue affecting you then please use the complaints form on our website to raise this as an escalated enquiry. This will allow us to investigate if there is a skill gap or unusual problem causing this

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Stop wasting council funds on silly recycling schemes only to scrap them again.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9a	OPERATIONAL SERVICES	Stop wasting council funds on moronic schemes like spaces for people only to remove them again.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Access to the bike track around the North side of armadale would also be helpful instead of having to go to blackridge or drive to the south of armadale for access. More walking trails or upgraded to help people get on the move and help mental health issues.	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	The council is currently reviewing active travel and access to core paths.
9a	OPERATIONAL SERVICES	Admin fees around my area for grass cutting etc are ridiculous, the fees are more than the cost of the actual job needing done most times.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
9a	OPERATIONAL SERVICES	20mph throughout the whole of armadale is also a joke it should only be round schools and residential areas.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce 20mph in urban areas

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Perhaps bonuses and pay rises to directors/exec's should cease for the next 3 years to allow reallocation of budgets from their bonus/pay pot.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	TRANSFORMATION	I strongly agree with most of the ideas above.	1. The respondent advised that they agree with the proposal.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The best way is to help people themselves to reduce public services	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	My council tax has gone up but i get no extra benefits, the road to my house is still full of pot holes and no safe path for my children to walk along.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	The council has responsibility for adopted roads and footpaths only.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Would need to better understand cost vs benefit for each option	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Council tax is already hugely expensive	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	charging for waste collection has resulted in a massive increase in fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	FINANCE & PROPERTY	Reviewing charging for services is good if it also means costs could be reduced. I am highly concerned about the consultation on parking in public places when we are in a cost of living crisis.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do not believe that local groups should be empowered to deliver the council services without subsidy.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Its fine selling buildings as long as there are still services in the town. You need to look at each area independently not as a whole.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Sorry I don't feel I have enough information to answer these	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Revise your employment contracts - review your staffing/absence levels.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	TRANSFORMATION	Operate like a commercial venture- get rid of excesses!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	encouragements to just weed & look after your property/ Street. Instead of pesticides sprayed everywhere.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9a	FINANCE & PROPERTY	I do think the council should put Solar panels on the roof of the houses to use. & the extra money from the Energy that's not used should go back to the local council.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council has a programme of installing solar panels on council houses.
9a	FINANCE & PROPERTY	The Council needs to help people more with the cost of living people can't afford to pay the bills are eat.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	These answers are dependant on the situation e.g. should the council close buildings of low usage... of course! That's a silly question for a council to be asking.	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	You should also look at letting some people go who don't do their jobs to their full ability e.g. your road workers that always seem to be standing around or sitting in their vans even though they have traffic lights up for 3weeks, talk about wasting money.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	I think West Lothian council need to start within their organisation and see where money can be saved and stop trying to take away public services and community hubs that many people rely on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Bring back right to buy council houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I would need more detail before assessing impact	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	You can save a lot with renewable energy. It comes with a cost, but it is worth it in a long term.	4. The council is already doing this.	F&PS - climate change and energy efficiency	The council's Climate Change Strategy outlines actions in the council's journey to net zero.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Solar street lights, lot of times street lights are still on even when it is bright. Somebody should check that too.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	LED replacement programme and photocell controls in place. Streetlights are not solar powered.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Mill centre should be modernised, I think it would lower the costs, for exaple put solar panels on.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Pulling funding is a terrible idea, you's did that with the only ASN after school club and it was disgraceful!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I was unable to chose appropriately as there was no information as to what the statement entailed.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reduce benefits stop the benefit culture	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Spend less on councillors, their constant meetings	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Local compost	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
9a	FINANCE & PROPERTY	Stop giving handouts to people who can't be bothered working. Giving them council houses etc etc hen there are people like me working hard getting hammered in tax and council taxes and get nothing they will have more disposable income than me but get all the help!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
9a	CORPORATE SERVICES	Where I have selected "Don't know" I would need to know the specifics before I can decide whether I agree or disagree with the statement.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Prices are ridiculous as it is no wonder we have things being dumped at road side price for 5 items from the council is to much	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	If council provided more free or reasonably priced uplifts per year there would be less fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	CORPORATE SERVICES	If we want to see an end to austerity and the slashing of local budgets then the individuals who make up the West Lothian Labour/ Conservative unelected coalition should perhaps swallow their harmful pride and vote for an independent Scotland in the forthcoming referendum. We will keep all the revenue raised here which can then be used to invest in and improve local services.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Some of these negate each other, ie the council can hardly continue to charge the same or increase council tax if it removes services, reduces opening hours or expects individuals to become more self sufficient.	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering other groups to provide services is all well and good, but they still need some funding - don't abandon them!!	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Spend money more wisely. Sometimes taking away a service ends up costing more. Such as clearing up the fly tipping after taking away the free uplifts and stopping people taking vans into the recycling centre.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	TRANSFORMATION	Cut as far as I think Council can reasonably do. Need to focus on doing things in a different way, perhaps generating income along the way. For instance, could a bus company in West Lothian work and generate cash for the Council? Invest to generate more as opposed to cut and hope enough is still delivered.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The issues above are some what ludicrous. The services shouldn't be currently offered if not already required. Closing and selling asset is a short term gain only.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Difficult to comment on which areas should be reduced etc. Some of these services are the only form of contact some people have, are the closest buildings to people and are more important than you might think.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I would only look at closing buildings if opening them costs more than the income generated by the users. Sell off any buildings that cost the council big money to run and they are under utilised.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	Helping people to help themselves is easier said than done, especially for people with a learning disability- they see public services as a lifeline. Weed out the Freeloaders- those who are always looking for a way to get things for nothing, when they are well and truly capable of paying for a service, The worst case of public funds abuse was for a Taxi allowance for people in care homes, so they could go out and about. Many did not go out of the front door and saved this money up and it ended going on family Christmas presents..	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Appearance to the the communities- weeds everywhere	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9a	SOCIAL POLICY	Services for elderly should not be reduced as they do not have pensions to combat the cost of living	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Some people need the support of the council and will need support even if you help them to help themselves	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	We need to invest in our children of today for the future so they are happy and following the right path and have the support of us.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	This is a double edge sword as reviewing what you charge on services will have an impact on poverty, social care and mental health all services that if people can't afford will have a massive impact on the community also if you target those who can afford the charges this in turn will build resentment again causing a negative impact on community relations widening the attainment gap further creating a then and us mindset.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Please built more stuff for kids	3. The respondent advised that they had no comment to make.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	This is a catch 22 as if you remove or reduce without providing empowerment and support to vulnerable people then you are going to make a bad situation worse and the cost to support those people will simply move elsewhere (like social work or healthcare) efficiency of your estate without disbenefitting the most vulnerable would be great if can be done	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.
9a	OPERATIONAL SERVICES	Bring back the free council uplift (twice a year)	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	FINANCE & PROPERTY	Difficult to say when you don't actually mention what services you might stop or reduce or charge for	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	This is not time to increase prices! People cant eat or heat asbit is	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Not totally sure of all of the services but sure a wider review of these as well as assets which could be sold would make sense.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Services that are hardly used should be reviewed and services that are stretched to the limit should be prioritized.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	I don't think bin collection should be cut, it is already at minimum	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reducing services but increasing council tax seems incorrect Reducing services which don't provide value for money (in the widest sense)	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Protecting the most vulnerable in society should always be the councils priority. If things like bin collections can be done more efficiently by private companies let them do it but services to vulnerable people should be protected from the private sector where possible	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Some people are completely unable to help themselves, I have experienced one situation I had to figure out myself, for those less able to they would avoid the situation and suffer leaving them stressed and stranded with no options, the service is a vital one and already under strain and everyone suffers	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Depending on services would depend on answers above	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your comment.
9a	FINANCE & PROPERTY	Reintroduction of selling council assets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Even selling of older houses to long standing council tenants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	These are very very generic options your asking for any opinion on with no real context nor information on what impact or knock on effect agreeing and changing any of these would have therefore for most of these I have had to give a very neutral answer. You really need to be far more open and detailed in your questions these are far to high level to provide any real considered or educated answers	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	It is very difficult to comment on much on the above as it would depend on which specific buildings/services you mean	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	The Low Port Centre in Linlithgow is currently at risk of being closed/sold off but this is actually detrimental to the area reducing opportunities for children throughout Scotland to access Sailing etc and reducing the economy in the local area as the Low Port was also used as a Youth Hostel by local nurseries, and was used during Covid for the children of keyworkers such as myself.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	education	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	improving employment for all	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Its hard to make a yes no decision unless you know what it is and how it reflects on the community.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I don't have enough information to have an informed view. What services? What buildings? What assets? When it's generic people say yes low usage buildings close them. But then you close a library in a deprived area and people get upset. ; Selling assets sounds like an immediate win for less income in future. But maybe it's a warehouse you no longer need for storing paper archives because we've gone paperless. Then that needs no longer there.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	People pay enough in tax and should not be seeing a reduction in the services being offered by local government. As mentioned these cuts are a total disgrace	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	I would disagree with the above statement as some people cannot do things or understand how to do things if they are alone and have no family or friends to help them. I have recently had to help an elderly neighbour deal with a lot of personal issues who would have struggled to get the help he needed from social services.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	In my opinion, providing free meals for all children in primary schools is a mistake. If the amount people were allowed to earn in order to apply for free meals was raised, this would reduce costs for councils.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	If charges are increased that raises the pressure already put on families. Please, please don't ask us to stretch our (already over stretched) finances any further. If heating in council buildings was turned off during the late spring, summer and early autumn months that would save a fortune.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Less wastage in schools ,reduce heating in council buildings (no need for heating on 8n mid June) etc	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Help people who work hard and get no help instead of constantly only throwing money and services at those on benefits	4. The council is already doing this.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Means test basic benefits, links to HMRC for addresses where working adults are not being officially registered.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
9a	FINANCE & PROPERTY	If reviewing the cost of services would impact the local community and home owners through council tax this would have a serious impact on many individuals due to the massive increase I. Cost of living and general household bills (electricity, for example). It is important to gain cost saving through internal reviews of the costs of owning buildings that are low usage, over staffing, outsourcing costs and other costs that could be cut back before passing onto individuals.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Some are difficult to agree to the above without knowing which areas are being alluded to	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More active community participation to reduce costs to be encouraged.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	All aspects should be looked at but specifically the efficiency of some services. Ask staff, locals and businesses how this could happen, should not be left to senior management.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Commit to cut senior management roles by 10%.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Actually check that houses r occupied by residents as I know the house opposite me is supposed to be occupied but no one lives there! This has been reported and nothing happens!	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Get the lazy bums who have sat on the doke for years out to work!;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	If service charges are reviewed and the services offered are less going forward, then this should be reflected in the charge/or mean a freeze in increasing service charges. Therefor increase service charge if all services remain the same or increase, but do not charge or if these services are going to be further rationalised.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9a	CORPORATE SERVICES	Employ a time management/productivity company to assess the council processes and employee efficiency. Council staff ate not invested and are not accountable for deadlines.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	i think if you had not tried to stop the gov from taking away the right to buy then it would have helped you out in the long run i don't think there is any service needing reduced as you are struggling just now to keep up with what you have and are paying out more money for to get other company's in instead of your own people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Seems that social care will take the hit once again we need to look after those who r never going to be able to look after themselves and drop services of the more able	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Why don't you offer apprenticeship positions for the older generation as well as the young, this would help people into jobs and help people re-train .	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Think money could be spent on the up keep of areas to make the place look better so people have pride in their community. Cut backs were made a number of years ago and the place just looks drab and unkept, start by replanting flowers on our roundabouts and cutting the grass more often, people take care of things when the area looks nice.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9a	FINANCE & PROPERTY	Get people off benefits and into work. Stop making it easy for them to live off benefits.; They can afford Sky TV, holidays, have all the latest gadgets, have boozy weekends etc which is more than me yet I work so does my husband and we're not on benefits!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
9a	CORPORATE SERVICES	Survey was too vague to be able to give clear answer. "Change or reduce opening hours for some services" in order to accurately answer, you need to give specific services in mind. If you ask me if it is ok to close the recycling centre on the weekend or close leisure centres you will get very different answers.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	These are too vague to comment on, the impact on the immediate community would need to be considered for each.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Need to be extremely careful with what buildings you "sell". Lowport in Linlithgow was sold with no foresight of what it was used for- can't blame covid for it being closed! I'm so glad that it's being used for schools again as it provided a much needed source of outside education that not many are available to use.	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Everyone pays council tax to allow specific tasks to be delivered and if you increase yearly bills to allow for these to be carried out and don't deliver then why are we paying extra for less?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9a	CORPORATE SERVICES	I think it's hard to comment on these as they are very vague.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Bulky uplift charges should be reviewed to stop people dumping stuff everywhere	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	OPERATIONAL SERVICES	Help people help themselves - electric scooter please. Less petrol, less car, more active, greener solution. I really don't see what the hold up is	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - active travel (cycling and walking, etc.)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	People can barely pay their bills due to the cost of living. Prioritising essential services without cost increase for vulnerable members of the community, low income families and older people should be of priority.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Can little used buildings be handed over to community groups to enable some of the other things to happen? I've never understood the model for community centres where the council funds the running of them but any money from lets etc goes to a management group to be spent in the centre but not contribute to running costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Instead of paying dole make them work for the council it would save millions	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
9a	FINANCE & PROPERTY	I think you need to bare in mind that families are already struggling so putting prices up on services means some will go without	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It depends what services these are.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups and communities to deliver services would depend on what the services were, some may see this as the council passing their responsibilities on to others.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I know cuts are going to be made but most, if not all cuts will affect the poorest and make most of the important issues/ problems even worse... Its a shame people with the money and big wages cannot see this.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.
9a	CORPORATE SERVICES	Please see last comment. Let's pick which standard of living we'd like to sacrifice? Give me a break. Turn this question upside down.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Personally I would be very happy to pay more into the council to help people to not fall through the cracks during these hard times.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would be wary of getting people to 'help themselves so they have less reliance on public services'. I think most people do help themselves when they can, and rely on public services when they can't.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Lower taxation.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The council does too many things. People better able to judge what is in their interests.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Statements are too general. It depends a what services or building you are talking about and the relative impact on the local community. But reviewing services is vital	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	It would be good to know what services you think you would cut.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	These are far too open ended to make any kind of judgements. I really am concerned that you would use such a generalised survey to support the plans you clearly have in the background to reduce services. Every question would depend on the individual property or service. I feel this is a stitch up to support whatever you decide to close or remove in future.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I think we need to have a look at the council structure as in the amount of managers each department and to see if it's cost effective .	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	OPERATIONAL SERVICES	Services like automated talking waste bins are a waste of money while more people are having to use food banks.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - litter and street cleansing	The smart bins are reducing council costs by preventing unnecessary journeys to check a bin that does not require servicing. The bins send text messages when they are full.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	EDUCATION	I'd need more info. Xcite swimming sessions got too expensive for my family of 4 so we had to stop. We worked out it was cheaper to go to another club.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
9a	FINANCE & PROPERTY	Depends what serices you want to reduce, which buildings to sell etc.	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	With any budget cut or reduction in services people will suffer regardless	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think there needs to be a presence in local communities therefore I would not like to see smaller towns losing out on support by closing lower usage buildings.; I think the council should sell off any assets they have to generate more funds and help local Communities become self sufficient but supporting more charitable organisations.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Introduce 'means tested' prescription charges.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	Let's look at revenue generation! Parking enforcement with the revenues reinvested to improve the roads - but outsource it as private companies can deal with HR better and have more drive to make it a success!; Are the council as efficient as they could be - much as politically outsourcing services may be feared often it is a more effective way to run things as there is clear accountability for failures !	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Look at the reasons behind the large staff turnover within the council: it's such an expense to the organisation....and its also unsettling for the staff.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If you empower a community organisation to take ownership/responsibility for an asset/service, make sure there are fit and proper people on the committee.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The amount of 'funding pots' available to local groups/communities should seriously be looked at. Some see a funding pot and just apply for it because they can. Many of these organisations have thousands of pounds in the bank and could easily use their own money.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reducing non-essential services and making sure that the council are providing value for money would be a good way to save money.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encouraging people to be more independent and not as reliant on services would also help.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Quite hard to answer these questions as they are very vague. 'Some services'but which ones. Kind of leaves it open to affect ANY service. Some I might agree with and some I won't.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering' sounds good but also sounds like relying on people to do it for free.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I think you should also look at making sure work / services are carried out efficiently.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Do not increase charges- people cannot afford increases.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Are you providing services that the private or thirs sectors already provides eg online access/ digital access skills. If so, I'd cut that back.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Its hard to give a balanced answer answer you're constantly increasing charges whilst still providing either the same or lesser quality of service. When looking at the money in the pot to divide out, what percent is going on higher end wages? Or seeing 4 councilman spending nearly 3 days building a little wooden hut that a local handyman would have done alone in 1 day. Maybe assess your resources and where you're leaking money before automatically either making others pay or cutting services.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Have to be careful that a reduction in cost does not impact obligations to the community	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Low usage buildings might be in remote areas and a vital link for that community - think about places that you intend to close - you might be destroying a community.	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Cut unnecessary jobs and amount of red tape. Make council running more efficient. Employ highly motivated staff who actually want to help the community.	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Increase council tax- even above inflation- to protect service	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	The introduction of costs for bulky uplifts has led to lots of fly tipping.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	FINANCE & PROPERTY	Change opening times of some services but not to reduce the times they are open.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I believe council charges are high enough and enough services have already been reduced or cut.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Increase opening hours but in a much smaller range of properties. I live very close to schools that are closed at night and community facilities that have very little use during the day. Surely a reduced number of facilities that have a broader range of facilities that attracted the widest community would be better.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There is a lot of fraud waste and abuse of services by those who are more than capable of working and earning a living wage.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	See all the fat cat clueless decision makers, pay them the living wage too...proper equality and solidarity with your community...your not above anyone after all.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Services are needed	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	Rather than close building which may not have high usage but also may be vital to a community, perhaps think about repurposing and getting local groups/communities involved in utilizing available space. Investment has to be within the community and not centralising services into fewer areas which are difficult for young/old people to use.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Any changes need to be made, can they please be done with consultation and discussion with local groups	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Review use of council vehicles. One of our neighbour's has use of council van. Historic excuse given so he can start work early but even in schools the janitor has to go to a central place to pick up pool car. We all have to arrive at work on time to start. This seems to be a historic arrangement and I wonder how many more of them are there?	4. The council is already doing this.	Operational services - fleet including electric vehicles	The ability to take vehicles home links to standby duties or duties that may require an employee to deploy from home. These are few in nature.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	It would be nice to see the Council spending less money every summer on seemingly unnecessary roadworks...in my mind, this looks like a last ditch attempt on their part to make sure they spend all their budget to ensure they get the same, or more, the next year. Every single year it's a melee of roadworks around West Lothian.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	All road works are co-ordinated by the service.
9a	OPERATIONAL SERVICES	One of the many things you could do is empower local areas to do parking enforcement. There is literally no enforcement in Linlithgow at all, and it could definitely be done in a revenue-neutral or even positive way. This would help tackle the epidemic of dangerous and anti-social parking here.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - open spaces, play areas and parks	The council cannot delegate powers to members of the public.
9a	OPERATIONAL SERVICES	These are very vague and therefore difficult to comment on. We did not need a 4th wheelie bin, for example.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9a	OPERATIONAL SERVICES	Reduce Service & The Number Of Buses Running Empty Through Livingston	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation. The noted services are not subsidised by the council.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Support communities that want to make use of unused council buildings/provide community services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Public transport should be cheaper to encourage the public to use it to have less cars on the road.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Ticketing and Fares on commercial bus services are set by the bus operators.
9a	FINANCE & PROPERTY	The council should have a much more robust process when initiating and signing off the build of a new asset in an individual community. Committing millions to new 3G pitches and pavilions etc. seems a complete contradiction to providing public value when the council cannot maintain existing assets in a reasonable condition across most communities. Why build one new asset and watch five fall apart, when you can spend the money repairing the five? Why build a new outdoor gym in a park, when the play area in the same park is falling apart to the point of being unsafe?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups should be done with a long term view. Too often the council have rushed into handing over assets and services then ultimately paid more money to reinstate assets and pickup where groups have not been able to deliver long term.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	Given the council is in a better financial position than many other local authorities, it should learn from what's worked from others when it comes to large scale budget reductions and income generation etc. No need to start from scratch and make avoidable costly mistakes.	4. The council is already doing this.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are great opportunities for communities to run or deliver more services, but this will require more investment in communities and the third sector to allow them to build capacity to do this. In the last 5 years the council has been reducing total funding to the third sector rather than investing in it at a time when there are increasing demands for services to support people living in poverty, living with mental health problems, socially isolated.....etc.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	People have worked from home over lockdown and council must have saved money in that. Keep that going allow staff to work from home and get rid of buildings/rent. Use the building or the money for the youth. Give them something to be prove off in West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	This is all dependent on which service the council deems as low usage, what service they do subsidise.; Without further information this is not possible to answer	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Very difficult to reduce costs. I feel that Energy savings could be reduced in some council buildings. Initiatives for planning for the future may cost more now but make bigger savings in the future.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Local scheme to recycle (especially glass) could have a small cost but might be used by many. Fewer glass recycling centres now and we have to drive there.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	The Government plan to introduce a deposit return scheme in 2023 that will significantly reduce glass being deposited for disposal.
9a	CORPORATE SERVICES	Personally don't want to say too much as its complicated and I haven't really had time to consider my logic.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	All of these should be considered.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Money could be saved by cutting councillors salaries, expenses etc.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Paying more to people on benefits that walk in to the council for more money as they "lost" or spent what they had on non essentials needs to stop immediately.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	A review on charges should take place but in no way should council tax be increased.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Assets should be sold if they are not used for anything.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Money issued to anything or anyone outside of WLC should also be stopped until budgets are in a more healthy way.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - reduce funding and grants	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	FINANCE & PROPERTY	I do think that some people become reliant on services due to non essential intervention, and also they feel entitled. There is now two or three generations of families who are reliant on benefits. Something needs to be done to break this cycle and expectation.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
9a	FINANCE & PROPERTY	I don't know what services that are being delivered that could be cut. I think we have cut most down to the bare bones.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	West Lothian council should allow people the option to buy their council home, it should be a human right to have the option to buy, we pay full rent on our council house which we will be doing for our entire life which is not right.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Change or reduce opening hours for some services would have a serious impact of some of the more disadvantaged residents in West Lothian as would to close some buildings that have low usage - some people cannot afford to travel far to benefit from some services, do not have physically capability to travel	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Cost of living crises - cannot increase charges to services / cannot decrease funding . Services are already cut - lack of resources, cannot cut further. wouldn't reduce the hours but would look to change the hours.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Yep get rid of undermanned buildings, waste of money - a lot of the buildings aren't fit for purpose anyhow. Buildings less occupancy due to flexible working.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Again, if we have more integrity, we can achieve more for less. I fix electronics for 20+ years and do IT services. But, each time I'm asking at school or primary, I can fix it for them. These devices are going to the janitor team and the school get's back other devices. These could be fixed many times for a fraction of the cost - I'm going on a bet. Plus, people have stuff they don't use anymore. How do I know it? Because people are donating to me. I could donate it to schools and primaries and the council.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - schools, curriculum, attainment and positive destinations	IT equipment is subject to maintenance and replacement schedules to optimise benefits to pupils.
9a	CORPORATE SERVICES	allowing more staff to home work creates a work/life balance and would mean need for buildings is reduced.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	public services should not be handed over to third parties . Charging for essential services is discriminatory and impacts the poorest in our community . the elderly have paid into the national health service and tax in the belief they would be cared for in their time of need free of charge .	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	FINANCE & PROPERTY	We are operating in a vicious circle of trying to empower service users to be less dependent on services but are unable to do this due to restrictions, staff shortages etc. Root & branch changes are required. No service has any capacity to do anything as staff are continually working under so much pressure of need.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Buildings and land should not be sold. These are an invaluable asset for the council, and once they're sold, they're gone forever, for what -a quick buck!?! Investment should be made to repurpose low use and vacant buildings for residential and community purposes, this would also be a more sustainable approach for the council to take.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Something needs to change to continue to provide services where needed.	1. The respondent advised that they agree with the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	everything now online or electronic is not a cohesive or equitable approach for all!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Council prices haven't increased much for services and some not at all, so i feel they are a fair price to pay.;	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Some council libraries are extremely quiet when visited, moslty i am the only customer in when in to browse, this must be costly for staffing and running costs.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Don't close libraries or community centres. Increase cis hours.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I agree with empowering people to help themselves and groups and communities to deliver some services. I don't agree with reducing hours off services. What would happen with staff from the low usage buildings would their jobs be under the water or would they be transferred to another local office. Also groups you provide money to are they the ones who are helping out with support to local people and those in poverty or mental health needs or	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	The pandemic has proven a lot of staff are able and willing to work from home. Surely this reduces the need for buildings to house offices.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Sell some Council properties and assets to reinvest in services - this question can only be answered in specific circumstances.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Multi-pronged approach	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Savings could be made in the more affluent areas of the councillors business, with monies being used for much needed services within the community	4. The council is already doing this.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Savings within education, as not all children require access to milk, breakfast club, lunches etc. possibly should be means tested?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think that charging and council tax must be considered to help contribute to funding local services. It is essential that there is a full review of all council assets which would take into account other public sector, third sector and private sector assets. The focus should be on services not buildings. ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering communities is vital also, including encouraging and supporting volunteering.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	It has been proven throughout the pandemic that a lot of staff working for WLC are able to work from home. Productivity increased throughout WLC and has been proven also. As WLC are to make savings across all services, first priority should be to migrate all staff who were able to work from home to work from home full time. There should be a hot desk set up should staff really need to attend the office. Buildings should be closed to save money (with staff working from home full time) or rented out in order to generate income for WLC. Not only would this save money or produce funds for WLC, this would also help staff with a better work life balance as well as the cost of living crisis... but this would also help with the impact of climate change and therefore helping Scotland reach its 2045 Net Zero target. There is many positives here that far outweigh the cons. Forcing staff back to an office that is not required for their job is effectively costing the council money, resources as well as staff turnover. Other Local authorities around Scotland are taking the approach of digital working and looking to close building permanently. Why aren't WLC?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	EDUCATION	Reduced opening hours also at some sport facilities making them difficult to access for some groups plus less competitive against private facilities with wider opening times.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Reducing opening hours has already been done at certain libraries and partnership centres making them difficult to access for those who work full time.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Cancel all the road maintenance because literally the same roads are being dug up constantly and spend money on getting younger pupil support workers - in general women over 50 are closed minded we don't need this way of thumbing in the schools make sure the staff are young and adaptable	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads, street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	WLC are happy enough to charge for the rent/council tax etc. but now want to make people "resilient" basically so you can cut what you feel like!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	OPERATIONAL SERVICES	How about less recycling bins! How much did the green bins cost the council?	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	More accountability for public spending would improve efficiency and value. Cutting services and facilities is a short term solution which inevitably leads to longer term problems.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The questions are quite vague, some services may not be useful and should probably be stopped, some may be essential.	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Too many people at the top making big bucks talking blah, whilst the wee people are grafting on split shifts earning pennies.. Who decides on contracts? ☹️	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	CORPORATE SERVICES	The council should have a good look at what they are doing in each service department.; Mostly great staff willing to go the extra mile while lots long term staff no longer interested. ; Stop wasting and put the correct people into the jobs that will make a difference to all services. ;	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	Buildings falling apart! ; Someone should be accountable!!	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You have not specified which groups or organisations you want reduce/cut funding to or which services you would want to reduce or stop, that's why I have choose don't know. These could wnd up being very important services or organisations that people would really need and rely on.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	As member of WLLP I've seen some meeting minutes with WLC - good example is expenses have increased on weed killer. Looking at the surrounding area I don't understand why you need to spray so many areas - let the grass grow if you can't cut it. Things like this should be reviewed to optimize costs.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9a	FINANCE & PROPERTY	As always the council is looking to save money from all the wrong places	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups and helping people to help themselves are well and good as long as the council remain responsible for the delivery of these services and put the necessary checks and controls in place to ensure that they are being delivered efficiently and as designed. The council need to remain on the hook for these services regardless of how they are delivered.; I also think that you should look at in sourcing some services. If a 3rd party company can make a profit out of a council job then the council could save money by employing their own staff to do it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Hard to answer this without having the details, figures etc.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Review some buildings that could be moved on. Also people should take more responsibility for there area people just seem to think that the council is responsible for every thing!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Cut mp salary	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Promote personal responsibility- particularly around health & education (diet, alcohol/drug abuse) and less reliance on the state to bail people out at every turn.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Funding for community policing should increase as this will save money, if the low-level crime is tackled, high-level crime is less likely to occur. Funding for education should be maintained a reduction in these areas will only lead to further costs in the future. [2]	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Community policing is a decision for Police Scotland.
9a	FINANCE & PROPERTY	Council tax should be raised and local business rates should be reduced to a level that maximizes income. Low business rates may produce greater income. Phone-based services from the council could be delivered from home and the council could sell properties in high-value real-estate locations. [2]	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	The council has no control over business rates, these are determined by the Scottish Government but the other ideas can be considered.
9a	FINANCE & PROPERTY	Parking charges in locally-owned car parks should increase at the rate of 10%, this cost is not prohibitive to travelers if the retail experience is high quality, a reduction in business rates will help with this.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	account benefits and as much grants for those that don't work or give vouchers for local supermarkets so money gets spent right not directly into bank account	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.
9a	CORPORATE SERVICES	These are very general questions without the specific details, it is impossible to offer an informed opinion.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Reduce numbers of non front line staff such as executives, senior managers	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	OPERATIONAL SERVICES	We need to look at the recycling centres, close maybe 2 of them Broxburn & Linlithgow redeploy the staff to the other 3 centres and also increase the hours at the other 3 centres to cope with the volume, 8am till 8pm again to Avondale the public that work till after 6pm, 6 men per site, 3 x men on each shift' that would save money for the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Council tax too expensive in West Lothian.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The last statement can not be done overnight	4. The council is already doing this.	PEDR - community empowerment and the third sector	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	EDUCATION	The last question, help people to help themselves...; You provide free nursery places, all day places until 6pm at night, the majority of these mothers dont work and use it as a babysitting facility!!! Providing free meals that dont get eaten? A complete waste of money on the councils part. Go back to the old system and prove theyre on benefits to qualify for free meals and make the rest pay then there might not be as much damn waste!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I think rather than switching off services the council should look internally at levels of bureaucracy, efficiency of processes and spans/control layers of staff. Also overtime. On any given day I have 4 council vans parked outside my house/ the graveyard doing nothing. Then they get overtime for working weekends. Council I known as an eay hig, Infuriating for tax payers!	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Remove bureaucracies eg our school parent council would happily fund the playground upkeep eg painting, installation of outdoor shelters, however due to council processes it does not support or encourage this ele yog self serve.; ; Example would be the parent council would happily fund for the repaint painting of Hope scotch, counting caterpillars etc however once touched the council would refuse to do any future upkeep , which is wrong	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Reduce the amount of useless managers and civic staff who cost the most but by far produce the least in terms of value for money.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	EDUCATION	Where are all the youth clubs	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Use solar panels.	4. The council is already doing this.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Chase up folk not paying rent or council.tax.; Those who are wealthy pay more taxes.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We need a brittish Leyland making and selling and less of us consuming all the time.; We need giant companies in West.lothian setting up so we have employment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	This spells backdoor privatisation; Rich richer ; Poor poorer ; Use green power make it sell it and bring money ba ck in to services.; selling assets buildings so where are.people to meet	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	During COVID it is very evident that your staff delivered more services whilst working from home, in my street along we have half of the population working from WLC, most seem very unhappy now that they are forced to return hybrid. Why change this from homeworking when they all work more hours and are much happier with the work/life balance that you continually are supposed to support.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	CORPORATE SERVICES	Cut the Council Management Structure	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	FINANCE & PROPERTY	Council tax goes up but services are reduced as a high band council tax payer I have no street lights and no more waste collection than neighbours with older properties in lower tax bands due to house age this is extremely unfair on people who have worked and built houses in the local community.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9a	FINANCE & PROPERTY	If services are too expensive people won't use them. Consider looking to see why some buildings have low usage. There are some buildings/rooms that could be used more by existing local community services/groups, which would keep services local and accessible, and provide support across the whole of West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	More work could be done to help people build/find the tools they need.; ; There are already a number of local groups/ community services providing support but these are not well advertised and don't often get the support they need. ; ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	The serious way to reduce costs is to eliminate inefficiency before you do any of the above.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We pay council tax. This is not a conservative led council, so the fact that asking the third sector to step up and deliver these is appalling.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	These are very broad statements so difficult to have a definitive view - for example there may be some services where charging more would be appropriate but others where it is not appropriate. It is also difficult to consider charging in the current context of increased costs for residents in the first place	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	CORPORATE SERVICES	Review salaries of senior staff and politicians who drain the community.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Our main focus should be helping those who are in need.	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Strategy sets out how the Community Planning Partnership aims to address poverty.
9a	CORPORATE SERVICES	This is all really vague and difficult to comment on. There's obviously going to be trade offs and repercussions that the general public aren't in a position to understand.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	CORPORATE SERVICES	The points above are very vague and will apply as strongly agree in some cases and not in others. It is not productive for me to comment like this on these points.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Stop allowing someone at a desk to make financial decisions about areas and resources when they haven't got a clue what each departments requirements are.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council uses a priority based approach to budgeting in the identification of potential budget saving options.
9a	OPERATIONAL SERVICES	As a council employee that on a daily basis sees a fleet of HIRED council vehicles traipsing up and down the county, as well as 200+ pool cars that barely get used, brand new hired vans for building services, £250,000 Mercedes bucket lorries sitting in the yard doing nothing for days on end, and a fleet manager that not only works from home but also uses council vehicles (and the provost car) as his personal run around, I find it a bitter pill to swallow that the council needs to make cuts.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Let the public know that cuts are caused by the lack of funding from the Scottish Government.; Chase those who fail to pay their council tax.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please use CIC and Charities to deliver some services. This will incredibly create virtue circles.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Keep all council services in house unless it is a specialist service. STOP expecting communities and the public doing the jobs the council should be carrying out, employ more staff in necessary. Stop spending on unnecessary items	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Put back the 39week placements for ELC. The amount of money that is being wasted running a 50 week service. It's not necessary and at these important holidays times it is sad to see the ELC as babysitters fir the non working families in the local areas	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If it's right to close buildings to free up resources, then please only do so after specific local consultation and where there's no negative impact on communities that are impacted.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	My ability to respond is limited because I do not know what resources you might be thinking of.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	It is impossible to properly answer some of the above options without knowledge of the context of a group or building within a community	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Audit current services and get feedback from ALL staff and users on areas that could be saved on and areas that need extra funding.	4. The council is already doing this.	F&PS - council priorities and budgeting	The planned public consultations will contribute to this process.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	Council departments could look for opportunities to hire out services. For instance tree maintenance, landscaping, hire out roadsweepers to clean private car parks. Possibly employ extra staff to use equipment that is idle overnight or at week ends.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	I worked in social work for 35 Years and in that entire time As a basic grade worker and then as a senior manager myself and my colleagues in social work health and education always worked in ways that were always, where possible and attainable, about moving towards helping people to become more independent and able ultimately to become less dependent on public services. This question should never be part of this survey as your health , social work and social care as well as your employees should all be working to this model. As far as I can see this question is now as part of this survey to be used to cite this as a low priority cost analysis as most people don't even think about the elderly, disabled, unwell or the poor so it drops down the list of priorities and is used in my mind to justify cuts to various services. Shame on you....!!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Do not know enough to answer the above questions	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Volunteer Community service for all that live in paid accommodation if unemployed.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	For the last question i disagree because some people can't help them self and they rely on public services to help them so i don't think that would be particularly fair.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Reduce or stop delivering some services i put don't know as it depends on the sevice as some are important like police fire and ambulance dentistry but services like hairdressing or nail salons don't really fuss me ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	All above depends on what services are being considered for cut	3. The respondent advised that they had no comment to make.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It's hard to say when you don't know what building or services you cut or close, if the building is only half used and the people can easily move to another building to work from in the same area then closing that building could work, but not if these people now have to drive further to get there. Changing opening times again depending on what jobs or buildings it will affect there's no point in closing some early as some places need to be open late and you have to think of the people's jobs in these places they won't want there hours cut.	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping people to help them self's can work depending on what your are going to teach, and if it's free chances are people don't go on courses to help them self's as they may not have the time or money to do so.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We have a community that are becoming too reliant and feel they are entitled to services of the council and where if skills were taught to individuals they could become more independent of services .	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	GET THE DEALERS OUT OF OUR COMMUNITY	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I would like to see community councils empowered to do more, e.g. some budget to undertake projects the community vote for. As an example our village wanted traffic signage and we were willing to fund it and fundraiser for the maintenance but this was rejected by WLC. While care would need to be taken in defining what is/isn't allowed, empowering communities to fundraise and deliver some things themselves would be excellen	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	I think the idea of belling people to help themselves is reasonable when people have a stable life and the social and cultural capacity to help themselves but it isn't fair to apply this to our most vulnerable people.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Open spaces, playgrounds, maintenance of paths, bridges, walkways and playgrounds.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9a	SOCIAL POLICY	Access to healthcare and mental health wellbeing services, support services.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Allow let's for school facilities - this will help increase funding available to schools as reducing access to facilities impacts children's health.	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You can't empower local groups and communities to deliver services if the council can't do it in the first place. Streamline services and staff - work smarter. Open up opportunities that clubs and groups pay for.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Sell only your poorly used property. Your commercial property is an investment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	not easy questions to answer, review what you charge to uplift bulky items. it costs too much for most people so they fly tip in the quiet places and this costs you more to clean it up. can we have more litter bins in more places save people littering, more big bottle banks spread out to all areas.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	FINANCE & PROPERTY	Atalian servest have a contract for certain council buildings....this is a bad venture, things reported and not being done to the level of previous maintenance contractors.....Bish bash bosh stuff.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	reduce funding and subsidies to other organisations - its difficult to comment on this when there is no details as to what organisations you are referring to	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	you make statements about reduce or stop services and change or reduce opening times, how can anyone make a comment on these without knowing which services you are referring to, this can change the outcome of the answer. Community groups already try and look after areas within the community without the help or funding to ensure the open space and towns look resenable	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	too many cuts and reductions in services result in knock on affects so have to be considered short and long term. Especially now when cost of living is increasing and people also dont have job security	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	Think we need to consider the charges for services social care as charges are al I ready high but charges for other services shouldbe reviewed.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I assumed charging for services was always reviewed.; More working together and making use of buildings in the evenings would also be worth considering. The people of West Lothian could engage in a variety of activities, training and access support. Varying teams could provide intervention where it is needed for our most vulnerable in the community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Why on earth would you sell properties? That's a one time short term fix. Please start thinking long term.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	FINANCE & PROPERTY	There are far too many underused buildings with West Lothian. Councillors need to recognise that not all can stay open.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Grass cutting needs to be reduced its a waste of time.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Cutting cost from within the council too. Don't just cut our services - council staff have very good working conditions but maybe it is time to run it all a bit more like a business!	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	CORPORATE SERVICES	I do think the Rita structure needs to be looked at to include weekend work as part of normal working hours. Why should overtime be given at the weekend when some jobs can only be done then. Probably come under your flexible working. I know this may only apply to some departments.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	FINANCE & PROPERTY	I think the council have realised that during the pandemic staff and services can work from home using technology and hub areas and front line face to face services should remain and close all other non-essential buildings to reinvest in health and social care services for the community to achieve the goals of sustainability for the future.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	No need to lower services we all need them.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	CORPORATE SERVICES	Again, meaningless choices. Reduce 'which' services? Tell us and we can decide. Close 'some' buildings' - if low usage but in an area with no other resource, maybe not, but maybe yes, otherwise. 'change or reduce' hours for 'some' services - which, where, when??	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	An off road family use cycle path to connect Mid Calder with East Calder/Pumpherston/Uphall station	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - active travel (cycling and walking, etc.)	This could be investigated with Sustrans
9a	OPERATIONAL SERVICES	Buses to connect to train stations at Uphall/Kirknewton	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	OPERATIONAL SERVICES	the roads are too dangerous.	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	The council carries out road safety through the annual AIP programme when justified
9a	EDUCATION	help people to help themselves so they have less reliance on public services. As a parent of 2 children with ASN I cant see how this is possible without better communication and information being available. I am very capable of 'helping' myself but could never find where the support was and there was no one that seemed to be able to 'point' me in the right direction. Improving how and where information is given and available could greatly help this.	1. The respondent advised that they agree with the proposal.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I think it is extremely important to attempt to reduce costs in ways that do not include closing services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The Council is in an impossible position but must not be short-sighted. Investment in prevention, early intervention and community/third-sector organisations should remain a priority	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	To reduce funding to other organisations is fine but not in isolation and needs to be reflective of the priorities therefore if other organisations are supporting the delivery of these outcomes, should the funding reduce if these services are also put at risk? What are the unintended costs?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	DIGITAL TRANSFORMATION	Improve efficiency, utilise technology e.g. Online services	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Are council services run as efficiently as possible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Working from home, where possible for council employees will make savings; ; Ensure everyone has options to be able to look at different ways to help themselves; ; Think outside the box more to save money	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Close school buildings during holidays especially summer holidays. Keeping these buildings open and paying staff to sit in an empty building makes no sense. The money saved could be put to better use.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Why/ I've raised this in every consultation and it has NEVER been addressed!! The cost of this each and every year must be astronomical! The old saying of look after the pennies and the pounds will look after themselves comes to mind. Look at costs such as these, rather than cut vital services. The money saved here could allow for more cleaning staff, of which there is a severe shortage. Too many chiefs and not enough Indians - there appears to be as many cleaning supervisors as there are cleaners. and yet I've had to clean and Hoover my own office for years and years!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	How many school buildings are open during the summer holidays serving no purpose - what is the cost?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think empowering residents to help themselves is so important and will reduce the reliance on public services.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I've put agree to all these, but I really mean that all can be reviewed to see if they are necessary. I know the council supports many local organisations and that's great, as long as they've ensured the service is being delivered properly	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Public transport is definitely required.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	FINANCE & PROPERTY	remove low used facilities and centralise services into larger facilities in the main towns	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Any increase in the charges are fine as long as those on low income can access the services either free or at a much reduced cost.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	The council currently has an extensive concession scheme to help those on lower incomes.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Allowing the public to tell us what they think we can do better rather than just have them complain at what we don't do would be more productive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local people will come at a cost - initial investment and no control over property once completed asset transfer.; Selling the best assets are likely to have a negative impact - these are the ones which will provide an income but only in the short term.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Reduce SWF funding, new regulations need to be made some of this funding is being thrown away and wasted which could be much better of for improving schools, roads, new building, we do not need an increase in funding for this, if this is the case some needs to also be helped with everyone.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	The SWF scheme is funded and determined by the Scottish Government.
9a	EDUCATION	give more funding to local sports and health bring back free kids swimming during holidays invest more in local sports for our children; look at waste land and gift to community/ businesses/ charities to work on and improve local amenities -the eye sore next to Xcite Armadale. Gift to Xcite for a new sports hall/fitness class centre or bigger gym. Armadale gym is too small for the size of Armadale.	4. The council is already doing this.	Education - culture and leisure	Active schools delivers sport opportunities to all pupils. Through the CLD Plan the Council will support Communities to identify and manage sustainable local services to meet community needs. Officers will pass relevant comments to West Lothian Leisure
9a	CORPORATE SERVICES	Some areas of council services should be reviewed with a view to putting in place measures to improve various activities performed by council employees to eliminate ineffective time, reduce inefficiencies and hopefully improve productivity leading to reduced costs.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	CORPORATE SERVICES	It is hard to agree / disagree with airy fairy wide ranging titles. The devil is indeed in the detail in this case. You cannot expect people to agree or disagree on things which mean nothing.	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Does the Council really need the amount of staff and Councillors it employs? You could save money there particularly by getting rid of the amount of 'managers' and pen pusher's you have.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9a	FINANCE & PROPERTY	Charging for electric cars should be something that is charged	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Some of the options for change and savings, such as closing buildings and selling assets, should be seriously considered as they align with broader societal changes in which dedicated, sole occupant facilities are no longer required.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	For some services, it seems likely that local groups and communities could help to deliver, e.g. managing vegetation along paths, with the dual benefit of reducing cost of service as well as fostering improved sense of ownership of the places we live in.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently working with voluntary groups to support them in improving their local community.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	So many council job positions are high salaries and are they required	4. The council is already doing this.	Corporate - council structure	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	FINANCE & PROPERTY	There needs to be a sensible approach, and proper financial data, to enable to see what is viable and what is not. It may be better value to out source some services.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
9a	TRANSFORMATION	No mention of business rates being structured to allow new fledgling business to succeed. No mention of having creative solutions to empty high streets (eg housing , artists studios etc)	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	To manage and reduce costs every non-statutory function delivered by the council should be outsourced to an efficiently run organisation who are paid based on results and service delivery. These contracts should be managed by professional contract managers. There must be financial consequences for the non-delivery or under performance of contractors.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	I don't see a button that says bring in new & more efficient services, quite negaurry up with the introductionive choices in this section	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It is not really possible to answer questions about cutting hours or reducing subsidies to organisations when I don't know which services we are talking about or what the impact of that would be.	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Decent public services cost money. People may be more prepared to pay than the media continually seem to suggest - or talk up. The media may not be a completely accurate mirror towards society when it is run by those with agendas - people forget this all the time. If we think public services (which operate on behalf of all of us) are important we should maintain them.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it is a slippery slope to ask people to run their own community services if trained and professional people would be better doing this and getting paid a decent wage which can then be taxed and generate more revenue for the economy (even if not for the council). We should not be progressively eroding our public services in this way- they are services we need to call upon ourselves. We should support them and the people who run them. I think it would very much depend what we are talking about - a pensioner's lunch club or perhaps a few libraries (at a push) might be OK, but not ALL libraries for example - we still need this skill/support in the community. And if a library were to go over to being run by the community on a voluntary basis presumably it could be shut later and permanently if there were suddenly no volunteers on hand. I think once services go or go voluntary it is hard to get them back so this should be avoided if possible.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Helping raise awareness of services, display WLC services of who to contact for help on an issue.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Supporting local communities, the people in the community are best placed to do this. Bring people together, promoting socialising, helping prevent loneliness, get people involved in projects, offering groups to help keep fit promoting health. Get people involved onto committees to do things in the community who can actually help advertise all things for the community that Council provide through leaflets etc. The more services available in a community gets more people of different backgrounds over the door, who will have different interests and may want to start something to help with one of your goals. Litter pickers for instance!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Promote mental health and inclusion, make life better and more adaptable to disabled people, provide groups which helps get people talking about possibilities. People learn from each others real life experiences and knowledge..	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Services such as rent, council tax, bulky uplifts are already high enough charges. Selling disused land could help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Would like to know what other organisations are being funded?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Services should be protected if the council can raise funds elsewhere, cutting of services should be a last resort.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	These are tricky to comment on as principles, clearly some are more suited to different domains than others.	3. The respondent advised that they had no comment to make.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	CLOSE SOME BUILDING DEFINATELY, THEY ARE NOT USED TO THERE BEST ADVANTAGE FAMILY CENTRE WAS A GOOD EXAMPLE.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	EMPOWER LOCAL COMMUNITIES TO DELIVER SERVICES , IF PEOPLE WANT THIS THEY WILL HELP SUPPORT THIS. HELP PEOPLE HELP THEMSELVES: TOO MANY COUNCIL WORKERS DIS EMPOWER FAMILIES . I KNOW OF SOME ; PEOPLE WHO GOT FOOD PACKAGES FROM DIFFERENT AGENCIES , THEY DID NOT NEED THIS AS THEY WERE STILL GETTING ALL THERE BENEFITS	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Please conduct a review of how many staff are needed to carry out 1 task eg 2 people to empty a street bin!!?? Also they sit in lorries with engines running (wasting fuel and polluting air) whilst on coffee breaks. Is a time and motion exercise ever conducted?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Working from home should be more widely available to all staff who prefer this. In turn, this would allow services to possibly share buildings and some could be sold or leases ended.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Costs for bulky uplifts could be reduced - this would encourage people to use this service rather than fly tipping. Refuse to collect items in black bags etc that can be binned or taken to the recycle centre and reduce the cost for larger bulky items.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	TRANSFORMATION	Having services delivered by the private sector or at least in the open market allows for competition to keep costs low, encourages consumer choice to customize services and their costs to individual needs, and drives innovation.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	have further option to work from home if you can indeed work from home. Services can be virtual which would be more resourceful.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Re-invest in the local communities	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Fly- tipping in the countryside is often due to tip charges for anyone that has a van. Large businesses pay to have their waste removed but small businesses (that are struggling) have no choice but to pay at a re-cycling centre or dump remotely - there is no CCTV in the countryside so then the Council receive a call and come to remove - how is that cost effective. If you want to increase re-cycling and stop the fly-tippers, stop charging small businesses or someone who has borrowed a van!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Council no longer provide a Commercial Waste Collection Service to businesses and the cost of reinstatement would outweigh the benefit. There are a number of commercial waste collection companies operating in the area.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Provide glass re-cycling bins to households - South Lanarkshire do.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	The Government plan to introduce a deposit return scheme in 2023 that will significantly reduce glass being deposited for disposal.
9a	TRANSFORMATION	Focus on core services and scrap others which are not used often.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reducing or cutting some services only gives the people left a heavier work burden. They would need to be given a higher wage to compensate for the extra work load therefore the savings would be minimal.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	This reads like your to do list, very uninspiring. Try to be a little different make good decisions and remember your more affluent communities need less. Time to prioritise change not more of the same. Stop cutting services that are disproportionately used by those with quieter voices. Don't always give to children's organisations work with those who do to get more for your money - throwing money and hoping it sticks isn't helpful	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's priority based budget approach helps identify where resources are deployed.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Reduce the community charge for pensioners.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Discounts for council tax bills are determined by national legislation set by the Scottish Government.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Try and get the community centre to be available more than two days a week for pensioners in the village. Try and keep the children occupied by giving them more to do than wandering through the streets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Ultimately, you need to raise more revenue so unfortunately charges need to be raised on those who can afford to pay more. I do not consider myself to be dependent on council services but it is clear, where services are withdrawn, very rarely does a private service step in. Consequently, the gaps can affect residents very significantly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - income and charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Hard to answer such a broad question. There are lots of different types of services you could be referring too.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	This is not possible to answer without more information - demonstrating council the council not really wanting to know what the public think ; charges for what?? reduce what funding to what?? reduce or stop which services?? etc.....	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	If building are sold off in order to improve others, then there should be an outline of £ gained and how it'll be used.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Use empty buildings to convert into social housing and make the area attractive to live in , also stipulate that those living there unless unable to to work together to maintain area generating a sense of pride	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Very hard to rate this because we don't have context. Are we talking about closing schools if low usage or closing libraries or community centres. Very hard to comment without fuller knowledge.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your comment.
9a	CORPORATE SERVICES	The questions above are very vague, a list of what services and examples would have been helpful.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Apologies for the number of don't knows above, but I don't have enough knowledge of the way the council works to have an informed opinion on some matters.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think a review of what we charge, when we charge and that we actually do charge should come into play. Charity begins at home and the council is not a private organisation so should not be supporting charities, we can assist in kind but not financially. Help them to start up and give advice on how they run.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Agree service charges should be reveiwd to see where savings can be made, but not to look at increasing prices.; ;	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	Also pehaps the council should carry out a review of what is being delivered by other services,sectors, as there seems to be a lot of duplication in delivery within organisations, particularly around older people. Some charities duplicating services available within social care organisations, but being funded considerable monies to do so!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think there have been enough cuts by WLC.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	CORPORATE SERVICES	Detail is required on which services planned to reduce stop etc.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	reducing costs lets think about what can be done to improve recycling centres which in turn will help prevent fly tipping. charging folk and limiting hours has cost money in environmental clean ups.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9a	OPERATIONAL SERVICES	Traveller folk engagement early, maybe even portaloos, I've seen other areas do it, it appears to work okay and again will save on environmental cleaning, simple thing like giving them black bags for their rubbish and TELL them where to place the bags for collecting, I've seen that also and it works.	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently engages with the travelling community and provides them with bags and bins for their litter and waste. However, not all groups within the travelling community engage and comply with requests.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the biggest thing is to ensure people commit to self help in the first instance.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Commit to working with partners don't just say it	4. The council is already doing this.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I understand why the wording of this questionnaire is as it is, there are obviously cuts to services coming. I also work with the Council and know plenty of areas which could be streamlined and improved. For instance, Xcite runs a very poor service since taking over at many sites, such as at my school ICHS.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	I think funding is very important especially to xcite who no longer offer free swim in the holidays or to seniors. They also have to charge child members for holiday activities this making it unaffordable	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I find it really difficult to comment on this without a true understanding of what or who this is refering to and the possible implications of any such decisions.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	EDUCATION	Access to free childcare/wrap around to help single parents back to work.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	With the change to allow remote working some buildings may no longer be necessary.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Road repairs should be increased and done with the correct duration. Vehicles should not be allowed on the new stretch of road if the road has not yet been set.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
9a	OPERATIONAL SERVICES	but dont reduce tip opening times as this just encourages fly tipping	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	We shouldn be looking for central government to provide the necessary funds to provide and operate the services our communities require.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local support services and charities are important	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	some pay outs handed out too readily	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	You can't really look at the above in an overall way. You have to look at each community individually and pull together the strengths to address the weakness and for each community this will be different. For example instead of closing council properties due to low usage would there be a way to keep the building open but have groups and communities deliver the services instead of the council? Is there a way to link two services together? Are there particular hours a service is not used so reducing hours is a legitimate suggestion? I don't know, I think you need to look very closely at what is underperforming and why and how it can be made creatively successful. Think outside the box a little, look at other countries and how they deliver successful services, don't be afraid to try new approaches.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	WLC needs to give examples of how and where local groups can deliver services in place of Council delivery.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Our council should fight for our services. They should not agree to cut them. During Covid council services shone and now we are meekly back to accepting cuts without challenging them! Charging for services becomes inefficient and often penalises the most vulnerable. Many service charges won't get collected.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	OPERATIONAL SERVICES	In Edinburgh they charged for waste collection leading to loads of fly tipping.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local should mean just that eg Linlithgow specific and not county wide	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	From a Children's Service perspective I would very concerned about any further cuts to how we deliver services. I do believe there needs to be a review of the money we provide to other organisations to delivery services and this review should be outcomes based.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	You will displease people whatever hard choice you make.; ; Why is there no option to demand appropriate levels of funding from central government?; ; Why not publicise all the requests made for appropriate funding and the replies?; ; Residents would see then that you are fighting for funding.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	DIGITAL TRANSFORMATION	Need to invest in Technology which can help people remain in their homes longer and increase services for elderly and disabled Old and young	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Invest in and partnership with the third sector more so it can deliver services instead of the council. Third sector organisations have access to funding that public sector does not.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	At a time when kids need time to be trying outdoor activities to support their well being/mental health, you closed the Low Port Centre - TOTAL FAIL. You have no idea how important outdoor education is to young people. You need to get out and see the difference it can make.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	No mention of delivery of service more efficiently. I can see massive opportunities such as environmental services provided by fewer (clinically obese) staff sitting watching old ladies carry heavy loads to the skip.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Without examples of funding cuts proposed, it is difficult to analyse what you want to do. For example we all need water, sewerage and bin collection. We need roads to drive on. What kind of community cuts would be targeted? Would it be the elderly, youth or societies. A lot of people already look after services as volunteers which saves the council money, e.g. Burgh Beautiful who keep Linlithgow looking tidy and colourful. I don't think rates for businesses should be increased as local high streets need to be maintained for the communities of the future.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council priorities and budgeting	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local groups and communities shouldn't be put in a position where they're expected to take on duties that should fall to the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Services are already reduced as many council employees are still working from home. When i contact Social Work for serious issues in work, I have to leave a message as no one is on switchboard. Urgent messages are not picked up for days. The service is already reduced, we cannot reduce it any more.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	There are a fleet of cars at WLC which went unused during lockdown. These have restricted users and those people are working at home.; ;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - fleet including electric vehicles	Fleet requirements are constantly reviewed

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	By reviewing services this should not be an excuse to increase council tax and reduce services.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9a	SOCIAL POLICY	Such a lot of funding wasted in social care. Ridiculous amounts to learning disability services, Direct Payment abuse i.e. holidays for service users and their families under the remit of Respite.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	At a time when Councils continually claim poverty, it seemed very odd that WL Council has recently considered it more important to, for example, erect 40mph signs in the Harburn area and construct a dirt track encircling the football pitch in Bellsquarry, rather than repair crumbling pavements in housing estates such as mine in East Bankton Place, Livingston.	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
9a	FINANCE & PROPERTY	Pure conservative rhetoric. The closure of council buildings and reductions of services will no doubt result in the smaller towns in West Lothian having an even more restrictive access to services.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	The old council building now used as a vet must be receiving rent money that should go to a community fund but don't see that this happens	4. The council is already doing this.	HCBS - community facilities and customer services	When a building is sold or rented any payments are returned to the fund that owns, or owned the building

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	I wonder and have previously asked about the green space fund belonging to Armadale I believe we have a lot of money coming into our community through the ancient green space system I wonder how our fund is never displayed in such way as say Linlithgow etc ; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9a	CORPORATE SERVICES	The two that I have noted as neither agree nor disagree, I would need more information on them before I could make an informed decision on them.	3. The respondent advised that they had no comment to make.	Corporate - council commitments	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Bring back right to buy;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government
9a	OPERATIONAL SERVICES	Stop charging for bulky uplifts	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Too much red tape and over charging on services	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Don't sell off assets but rent out at affordable levels .	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	FINANCE & PROPERTY	Money could be spent more wisely and by applying common sense rather than to grab headlines or votes or ego trips in order to benefit and improve the community instead of throwing at non essential or personal projects	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	CORPORATE SERVICES	Have a look at reducing the salary bills by amalgamating jobs and reducing staff, particularly in promoted posts and department management.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	FINANCE & PROPERTY	Too much assistance is given to those that play the system and others who play by the rules are just forgotten about.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	All easier said than done. Raising council tax for wealthy households whilst keeping it the same for lower income households is currently impossible, but hopefully, some day, councils will have the powers to make these choices.; ;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Charge wealthier people for some services and keep them free for poorer households. It won't be popular though, and richer households know how to get their voices heard, but that's local democracy for you.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The administration of such a system would be cost prohibitive. The council currently has an extensive concession scheme to help those on lower incomes.
9a	CORPORATE SERVICES	Things need to change but I don't have the answers	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups and helping people help themselves are fair enough - but those things still need funded (by the Council)	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Free bulky uplifts please	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Can't afford for things to go up but do understand things do need to be maintained cheers	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	So difficult to answer this section without specifics - please whatever you do, do not reduce hours at the tip.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	I think that if deciding to look at closing some building with low usage then we need to look at the effect closing that particular building would have on the wider community ie Stoneyburn is a small village and our community centre may not be used as much as other however to close this would have such a detrimental effect on people living in the village.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Whats the point as no listens	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	The opening comment is factually incorrect although funding constraints are noted, many of the services the council opertae are inefficient and this is evident	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	DIGITAL TRANSFORMATION	If helping people to help themselves means forcing people to solve problems through online solutions then not everyone can use or have access to such solutions.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Increase working from home as an option.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	CORPORATE SERVICES	Review your internal pay structures, perks, taxis, business lunches, hotel stays, flights, bonuses, commissions.	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage more volunteers within the Council and subsidiaries.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage local supermarkets to source locally.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Stop the wastefulness of money within WLC.	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	SOCIAL POLICY	There is lots of disabled people and people with mental health issues and elderly people who don't get enough support or the help to get it they don't make it simple or helpful to get thier needs met	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Should be looking for more investment than downgrade everything. Meant to improve not reverses	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Increasing expenditure would result in additional cuts to services as the council has to have a balanced budget by law.
9a	FINANCE & PROPERTY	Increase the council tax every time allowed, as it has effectively been frozen for years.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Help people, and build more houses	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Some aspects of this would be beneficial and cost cutting, but by cutting certain services could be detrimental to some people. This would have to be screened carefully.	4. The council is already doing this.	F&PS - council tax and charges	The council uses a priority based approach to budgeting in the identification of potential budget saving options.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	As I am old and disabled I rely on public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	FINANCE & PROPERTY	It depends on what buildings, if it's the only community building in that village I would say no but if you have several building yes shut some.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The council needs to do more for what we are paying	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
9a	CORPORATE SERVICES	How can anyone comment on what should or shouldn't be changed without prior knowledge of the pending issues.....	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The lock down period showed that people are interested in contributing to society. One of the most visual was the trend for volunteers to pick litter in our communities. Maybe we can find a way to transfer that model to other areas.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The last multiple choice question unacceptable. No matter how much a person can help themselves, they will always need access to public services. Some people rely on public services more than others. You can't generalise.; I'm worried that even more cut backs will have a detrimental effect on vulnerable people in our society as councils always make the most cut backs that affect vulnerable people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	At times people sit back and moan yet do nothing to help if you are going to moan about things stop complaining and help to change attitudes to many sit back with there hand out wanting	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Charges for children at swimming pools should be stopped	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - early years	Officers will pass this comment to West Lothian Leisure
9a	CORPORATE SERVICES	Sack the council traitor filth	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Not sure how you can help people be more self sufficient without support.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Some people over use the free services of the council - it's time they should pay for these services that's what extra benefits are for	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Some people who are chronically ill and disabled cannot 'be helped to help themselves' because they are too affected to be able to work.	4. The council is already doing this.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Some ppl can not help themselves so this would be an unfair decisions it would not be a decision fairly made	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Older people need a safe environment to live the rest of their days independently and to ensure peace of mind with overnight support provided by West Lothian council ie, Keeping the sleepover service for Housing with Support provided by West Lothian council.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	That last question, I didn't understand, like me signing on the dole, I made 2000 pound wages in six months, nobody helped me ran up loads of debt didn't get my rent payed for me whilst on the dole, so as long as your not a junky, alcoholic, layabout or a complete arse then you get no help. Does that what it means, get on with it if your born here & paid taxes all your life. The government needs to look good giving grants houses & tax payers money to the people I've mentioned & foreign migrants.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I think it may be good to have a volunteer service for the unemployed to fill gaps in council services where possible and feasible.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community spirit across the board.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	It is difficult to answer some of the questions without knowing what services would be impacted. Some services that I may not use are vital to other people and I would want to take this into account.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	U stopped free uplifts...now lots of discarded items..this should not have happened	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There is no community spirit in areas of livingston. There is too many people not aware of what's available to them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Good	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	As someone who has always been in full-time employment I believe there needs to more focus on giving things free to people on benefits (depending on their) circumstances. I live in a council house and most of my street are all on benefits and seem to feel entitled to everything being handed to them or don't take pride in their environment because they don't have to pay to fix it	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9a	CORPORATE SERVICES	I think these questions are too vague this is not suffice to gain informed decisions- sadly this feels like vague consultations so that the council can make claim that they've consulted. ;	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It's not as simple as say close a lesser used building, surely there are multiple factors to consider. Yes by all means think what are you spending on that's being charged at rates it could be done much cheaper and efficiently in house say, but how can we the public tick boxes as above?????	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	CORPORATE SERVICES	All talk	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	You don't state what it is you would cut back on so can't give aan answer	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Focus on mental health challenges in the community	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Some increases in charges are counter productive. You increase charges for bulky uplifts and items are illegally dumped. You reduce opening hours at recycling centres and it makes it more difficult for you to achieve recycling objectives. If you withhold commercial planning consents from commercial property organisations unless they remove parking charges, you will succeed in maintaining Livingston as a major Retail Shopping destination with unoccupied units being filled and increasing business rate income to the Council.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Taxis for kids to school??when parents have cars;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Six bins ??;	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Giving money to capable individuals who don't work - these people should do work for the community; Look at the way prisoners can work for the council	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	All kids of a certain again should get training in social care; And health care and should give so many hours a week to the community. My list is endless	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The Council should look at its buildings and the new phenomenon of blended working and review what capacity is required	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	If you provide a service but don't invest then you may as well close these. I went back to library after covid and there were virtually no new titles, stock was tired, therefore there is little point in going ergo in a few months time library will close due to lack of use. I disagree with this you should invest in what you have or close it. Don't close services by stealth.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Consulting with others first eg new bins money could have been saved by asking people if they wanted green bin first or making blue what green bin contents are then asking if people wanted paper bin	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
9a	OPERATIONAL SERVICES	Try looking closely at your own internal processes. Stop trying to do all things, contract out the majority of functions. The Council does not require to undertake for example, road repairs, grass cutting, ground maintenance or property repairs with the associated staff and plant and machinery costs. All this should be contracted out and competent Clerk of Works employed to ensure contractors carry out these functions to the required standard and budget.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	When you ask if you should reduce or stop some services it depends on which services you are talking about.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	It is unreasonable to generalise most of these - specific circumstances need to be considered though all are worthy of consideration	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I have put 'Agree' to all of the above with the very large caveat of 'IT DEPENDS'. In principle looking at all these options sounds sensible but with a proper understanding of where and what the biggest impacts are and for what groups and communities. For example ceasing the delivery of services is fine if they're barely used or have a minimal positive impact. Empowering local groups and communities to deliver services is also great as long as they can deliver them properly and without bias. And so on...	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Many pressure groups appear to see the council as a source of funding to promote their individual cause. The duty of the council is surely to provide services for the entire community not individual pressure groups.	4. The council is already doing this.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I've generally sat on the fence with this one because it's hard to say what should or shouldn't be cut without knowing the detail and usage etc. Although I'm sure there are opportunities but you need to really communicate your intentions well in advance to ensure the most effective action is taken.	3. The respondent advised that they had no comment to make.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Make people accountable and sanctioned for misuse of services, charge for the services that people seem to take for granted and/or don't use and make it a legal requirement.;	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Reduce the dependence/reliance on public services (some of the free/benefit capped ones are humorous) and give people empowerment and enforcement to help their local community.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	It seems the Council cannot, (or soon will not), be able to do, everything the residents want/need. Therefore if the aim is to enable residents to help themselves (in some instances), then the Council will have to make this process easy, accessible and free from pointless red tape and needless bureaucracy.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Transformation - service review and re-design	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Publish a detailed breakdown of council expenses to see where money is being spent, not just a summary in a monthly newsletter	4. The council is already doing this.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I am strongly against closing facilities, or reducing services, even if it comes at the cost of slightly increased prices. We should be doing more, not less.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - properties and facilities	Increasing expenditure or not delivering savings would result in additional cuts to services as the council has to have a balanced budget by law.
9a	FINANCE & PROPERTY	Stop the Climate change rubbish	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	CEASE AUTOMATIC PAY RISES AND MAKE IT MORE TARGET BASED.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	OPERATIONAL SERVICES	It is all very well to have the community to do more, but so must the Council: different coloured glass bottles in different receptacles only to be dumped together in one lorry: different refuse in coloured bins only to be dumped in landfill. NONE of this is acceptable. I can understand why some of the community refuse to follow some of the Council's rules.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
9a	CORPORATE SERVICES	Need to know more of the services provided	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Not sure community groups are always there to support whole community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	This obsession with saving money is insane. Local councils and government have taken the social responsibility of community caretaker. What it no longer does for the community is removed from the community. Spending less means we get less. Spend wisely instead.; Remember, when you sell council assets they're gone forever.; Perhaps changing how the council provides some services may both reduce costs and improve service. Our neighbours in Scandinavia do social services very well. Perhaps the council can learn some things from them.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	None	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Stop funding `Xcite` and let it stand or fall on its own. No more of my money to subsidise it.	4. The council is already doing this.	Education - culture and leisure	The Council works with West Lothian Leisure to ensure best value.
9a	OPERATIONAL SERVICES	Too many Council employees - in Council vans specifically, who `hide` in wee quiet spots and sleep in their vehicles or just read newspapers. (I am community based and drive the whole of West Lothian and see it very regularly).	4. The council is already doing this.	Operational services - staffing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	One of the biggest issues I see is the provision of taxis and the cost of the same for different services. I know a number of taxi drivers that laugh at the Council because of the charges and payment they receive for the services.; The council should set up a steering committee to review the same and also how to reduce the cost as there is certainly a penchant for the taxi owners to abuse the system.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	As noted previously - Do not apply a one size fits all policy. Some people can afford to pay more for Services. Others cannot.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Some people can be fully independent. Others are highly dependent on support services. Mobilising communities to help themselves and support each other more is a good idea.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It's hard to agree to a blanket question to reduce or close some services or close some buildings, each would have to be consulted on individually with the affected communities	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Services for older people and social care are clear candidates for reduction.; Families need to take more care of their own. These services should only be for edge cases where there is a clear danger to the health and safety of others.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	None of these is ideal and any change will bring many complaints I'm sure... but something has to change when income falls. I think that local authorities should be directly funded by their residents... but I can't see the Scottish government giving up their central control!	1. The respondent advised that they agree with the proposal.	Corporate - council governance and decision making	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Charging for uplifts has just increased the amount of fly-tipping by the roadside.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	FINANCE & PROPERTY	Have said dont know because questions to general.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	In a perfect world none of these should be cut, but services with least impact should be considered first.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	How about you take a second look at council staff and their activities? I used to work for the council and I know for a fact that there is a tendency to put off work during the week in favour of overtime and also that overtime is often abused where staff members tend to "skive" and claim to have worked longer hours than they did.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	You should make young mothers move in with her family instead of giving them houses and their boyfriends move in and it's party city	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	The council will provide housing as per the law
9a	CORPORATE SERVICES	The WLC websites rarely work properly.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Why?, in our area, where a lot of people work for firms that are 24/7, warehouses, supermarkets, services, are WLC only open Mon to Fri on reduced hours? Civil Servants seem to work a limited week when the rest of us work shifts all week.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	The new bins? Why are we doing the recycling for you? If so, reduce the Council Tax slightly. When are these bins collected?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
9a	FINANCE & PROPERTY	Something has to be done to balance growing needs and reduced income ! It is a bit much for a government to expect improved public services unless they also provide the wherewithal!!	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community involvement only works if people are committed but there's enthusiasm amongst the older population but quite a few are held back by health issues and also being able to get to certain projects	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Ensure funding for children with additional needs in mainstream education.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Keep brown bins free	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Areas where "communities are empowered to help themselves" often become areas where the council removes a service and the void remains unfilled.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	The above does not specify options for each services, so it is difficult to make a decision broadly.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	CORPORATE SERVICES	The above is a poor choice without the detail. You should list all the options eg libraries, leisure etc. Then ask us,	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Having good, regular access to sports, culture and leisure services should be protected unless unused.	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Unused assets should be sold.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Community groups should be supported.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Giving people money will not help unless people are given perspectives and helped to change... and most importantly willing to change...	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Reduce benefits to those who don't actively seek employment	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	It is much more important to fight the budget cuts. They are unnecessary.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	OPERATIONAL SERVICES	You should maintain the roads, verges and public spaces before anything else. The area looks like a third world country. People are losing pride in their community.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Full implementation of working from home practices would allow assets to be sold off and the closure of some buildings that have low usage and high cost to be kept running where there are some partnership centres that can accommodate extra bodies. If more people were told that they were now working from home as opposed to that being their choice, they could apply for a TAX rebate from HMRC, thus increasing their earnings. But as employees are having the choice of whether or not they wish to work from home they can't apply for this TAX rebate. Although WFH incurs additional fuel bills, this could offset with with the TAX rebate and reduction in travel expenses and a reduction in buildings being kept open with minimal staff. Could be a win-win financially for both staff and the council and therefore the wider community if further services do not need to be cut.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The council needs to look at reducing and selling assets first to increase revenue / decrease expenditure before cutting services and ultimately jobs / earnings as all this will do is increase the poverty and cost of living crisis within West Lothian.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	As stated previously. The choices may not be about simply reducing or curtailing the outputs of your services. They may instead involve adapting how you deliver to improve efficiency, including but not limited to physical / economic resources, staffing structures, effective management etc. You have not included any options above which would reflect these strategies.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Self reliance has been utilised in the community as currently have 4 bins for recycling that has been important and taking some self responsibility.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Sell buildings as above...	4. The council is already doing this.	F&PS - council buildings and opening hours	Receipts from sale of land can only be invested in assets and cannot be used for revenue service delivery.
9a	FINANCE & PROPERTY	Close buildings than are seldom used and move services to buildings that are more often frequented.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	I'm all for local services providing support as they know the demographic better than everyone. But its important they are providing the right support required by the public	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Change opening hours - Focus on busy hours, if people don't show till 10:00 then open at 10:00	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Just make sure there are good transport links in place to accommodate all...	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	SOCIAL POLICY	Invest in more staff, such as social care, they save money in the long run, hospital is expensive.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Do not add charges for parking on public streets as this will only increase the cost of living.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Funding and subsidising some other organisations, like local, community-based charities, actually SAVES Council money in the longer-term, as it prevents more costly needs/interventions further down the line. Preventative spend is an established principle that works.	4. The council is already doing this.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Funding or subsidising, local Third Sector organisations, like us, is better value than trying to deliver services yourself. Investment in the local Third Sector actually saves the Council money.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Council services are very important but they do not need to be centrally run in a building that could be put to valuable community use. COVID proved that it is possible to work very effectively from our homes and in many cases this greatly assisted work/life balance. However, this was not the case for everyone so there needs to be an element of choice where people do not have the space or a suitable environment for working from home. If WLC workers (if appropriate) were given options to work from home or on their own (or in groups) from a council building they may prefer this. Some people need the motivation of regularity - getting dressed for work, travelling to and from work at set times and a designated work space. Perhaps regular meet-ups with colleagues in council meeting rooms could be a requirement. These arrangements need to be reviewed regularly.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	FINANCE & PROPERTY	Increasing costs can have unintended consequences. E.g. fly tipping	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reducing some services and closing buildings has a massive impact on people who cannot travel easily such as the elderly or disabled.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	charging owners to have pest control service ie checking for bees or wasps nest and not refunding if service unable to be given. Or consider reducing the £65 for fee for this. Owners usually pay higher Council Tax and do not always use such services frequently so to be charge such a high fee for possibly not being provided with a service is extreme.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Council have very difficult choices to make on finances. Closing some council buildings that are not busy will affect those people that use them. Cost wise if may be more beneficial to close or sell those building to raise Capital to reinvest on public services.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Council can look at land for redevelopment for leisure purposes and or private/social renting.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Organise events where people can help improve the environment	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
9a	OPERATIONAL SERVICES	Stop putting up 20mph signs this was always going to be a short sighted view. Waste money.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - roads and parking	Scottish Government will be introducing new 20mph speed limit legislation
9a	OPERATIONAL SERVICES	Should be a lot more bike tracks, this helps the environment as well as weight loss, ie the NHS	4. The council is already doing this.	Operational services - active travel (cycling and walking, etc.)	Through the Active travel plan and working with partners.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	People are able to do more for themselves than they are often given credit for.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Hard to comment without knowing specifics, i.e what organisations may receive subsidies from the Council.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Also look at local authority nurseries now the are open 50 weeks and 8-6pm. What is the uptake during school holidays when siblings are in primary etc and pick up from school. Most parents/carers pick up nursery children to save double journeys. Nursery children have shorter attention spans so why are they in longer than the school pupils?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	By reducing some services it would need to be looked at carefully on how this would impact on the community and perhaps raise the crime and vandalism figures.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	you have taken and reduced council properties for big community centres which people don't want to use, expensive cafes and no where to meet and greet	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	it's hard to say if I "strongly agree" to services being cut or reduced when it isn't stated which serviced these are.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Review who is in receipt of council housing - people's circumstances will change and so while they once required this support it may not be necessary in future	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	It is not possible to force people to leave a Scottish Secure Tenancy. They have the right to live in that home for life as long as there is no breach of the tenancy agreement which leads to an eviction
9a	FINANCE & PROPERTY	It is difficult to comment without further details eg what charges do you want to change, funding/subsidies for what and which services would you look at reducing/stopping.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	More community involvement like the litter wombles	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Difficult choices have to be made as all costs will be going up when budgets need to fall, libraries community centers are essential community hubs, swimming pools gyms etc.	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Again I feel are required. Four tradesmen sitting in a van for 45 minutes before starting a job is a bit excessive, maybe more outsourcing some work would be more cost effective	9. The respondent made a comment on the survey question	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	COVID19 showed that digital transformation and remote working is possible and in some areas this was more beneficial showing more productivity along with allow staff a better work life balance.; By following a similar approach to a number of other Scottish Local Authorities West Lothian Council should continue to allow staff to work remotely where possible with the aim to closing buildings/ offices that can then be let out or sold as a immediate saving without jeopardising the work being completed	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Obviously this is an impossible situation with no right answers. Given the cost of living crisis, the priority has to be helping those in need, and that will probably require charging people who can afford it. If you don't look after those in need, who will?	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	While I agree that groups and communities should be empowered to run services - it should only be those that people in need do not rely on	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	we could start saving money by not wasting thousands on "art instillation" and "tapestries" in community centers .; Seriously, our vllages can live without some of the rubbish that passes for art on our street corners or outside our community hubs .	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If buildings are closed in smaller places what will be the effect on smaller communities.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Object to self service day in local library.; Will it start with one day and then increase	4. The council is already doing this.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	EDUCATION	Close all primary schools for Letting out of school hours, this is not financially beneficial given the cost of utilities, FM attendance, cleaning, administration and billing. Also this would help the community facilities stay open like village halls which can offer the same and also fill Letting spaces in our high schools, bringing in additional revenue, which are typically open anyway in the evenings.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Sell ALL the old buildings that are costly to run and could bring in a lot of income to developers.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Reduce opening hours but vary the opening hours to let everyone have access if necessary, thinking of people who work full-time also.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Sell all OLD council housing that now need a lot of repairs and are less profitable. This would bring income to build new housing that lets us house more people form the waiting lists and means less upkeep for years to come. I know this would need a change in government but definitely a possibility.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	We should not be funding/subsidising ANY other organisations.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	There are issues that are raised in this section do not work in reality, and which forget that straight tick boxes do not allow for the situations where it's is suggested that people can be empowered to help themselves, but ignores that most of those people may not have the physical, mental or financial ability to do so.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Also people need a local point of contact and if you remove those, you prevent access to council services, no matter how extreme the need.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	All of these require proper financial assessment.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Cut the amount of food that is delivered for school meals the wastage in nurseries is shocking. Listen to staff about the amounts that should be delivered.	4. The council is already doing this.	Operational services - staffing	Meals are provided based on the requested by nursery staff.
9a	FINANCE & PROPERTY	It is difficult to provide a definitive choice for some areas of question 15 e.g. "reduce or stop delivering some services" as an idea of the services that would be reduced or stopped is required.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering local groups and communities is relying on local people providing services and that does not always work out due to commitment issues.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	Nurseries- the 8-4 Mon to Thursday is a great idea but should be available at all settings. But still through the holidays. Much better for the children. Better learning environment and see the children more in the week. Staff have Fridays to plan, do and clean. They are stretched so thin with how things are now.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	The Council is required to deliver flexibility and choice to meet the needs of parents/carers
9a	FINANCE & PROPERTY	people talk a lot about what the council needs to do for them in the cost of living crisis but have no awareness that the same factors that cause the cost of living crisis for individuals also affect the council. if people have to manage their budgets more closely why is it a foreign concept that the council also has to make tough decisions about spending?	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Some buildings have low usage but are vital	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	If a council building is not getting used as it should what's the point in keeping it? It costs money for heating and lighting and wages for staff.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Libraries are also very important to many people in the community particularly older people and they provide books for everyone including school aged children too. You have already closed and refined the libraries but if they become any more scattered a lot of people will have no access	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Please keep the tips open as they are, when the hours were reduced a few years ago there was a lot of fly tipping started and the region became very messy.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Please don't go installing 5G in all streets as most people have access to wi-fi now and it would be better for the community and the environment if you spent money giving people struggling with costs free wi-fi, they they are not paying over the odds for 5G mobile phone connections.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	reducing services, closing facilities etc. will only serve to break our communities and punish people who need it most. The state needs to find away to subsidise services which benefit the community as a whole, everything cannot be ran for profit.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	Not sure what the last one means.; ; Regarding divestment of property that depends what property and knock on effect of divesting	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	West Lothian has used the limited budget available wisely in my opinion and provides, at lower costs, to us all.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	The Council have worsened the situation of closing building / adding costs to services by implementing a flexible working pilot that is neither flexible or any benefit to the staff; By doing this; it means more staff, needlessly, have to travel to work more (more fuel costs) and work in a building to do the work they can do at home -; In many cases supervising staff who are at home themselves or are at another location - in turn adding fuel and energy costs to heat buildings - In turn - Adding stress and additional burdens onto their once highly motivated staff. This is a ludicrous situation created by people who should have the sense to improve a situation not make it worse -Buildings could be closed and others shared if this was actually thought about.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Stop selling council housing there is short supply as it is.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Scotland abolished Right to Buy in 2016 and has not re-instated it
9a	OPERATIONAL SERVICES	Stop spending thousands on talking bins.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
9a	CORPORATE SERVICES	When buying from suppliers you need to get a better deal (when its out to tender) as they charge a fortune for things that you could buy from amazon at half the price.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - procurement	The council is bound by regulations contained in the Public Procurement Legislation which set out the procedures to be followed at each stage of the procurement process leading to the award of contracts within certain spend thresholds.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Empty houses cleaned and reinstated to ; use rather than build new	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council uses its current housing stock fully. When a property is returned our void teams will inspect, repair and clean a property as necessary
9a	OPERATIONAL SERVICES	School dinners for Nursery children are awful and need a re think need to ask the parent or children (do a poll for idea's) during the school holidays Nursery children do not get hot meals only sandwiches, choices of 3 fillings over 7 weeks (they get board with them) waste high could save money on that if you provide food that the children would eat!	4. The council is already doing this.	Operational services - staffing	Meals are provided as per determined by Education Services and in line with legislation which limits what can be offered.
9a	EDUCATION	Education is the way forward. Help us to help ourselves.	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Some initiatives to mobilise communities may go a long way...	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Maintain and invest in council services	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Increasing expenditure would result in additional cuts to services as the council has to have a balanced budget by law.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Do whatever you need to, the more you give the more people take!! Just get the basics right, if you have money beyond that great if not folk will need to manage with less. Everyone is forced to pay council tax, if it was up to me I wouldn't give you a penny,	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	so you have an obligation to ensure everyone feels the benefits to me that's having a well maintained and clean physical environment, I can't tell you how angry I am when I see the state Livingston is in, your priorities are all wrong!!	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a statutory responsibility under the Environment Protection Act 1990 to clear litter and enforce dog fouling.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Lots of Money spent on Housing, Not appreciated .; Very hard to watch people abusing the This...	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - availability / affordability of social housing (inc. rent)	The money spent on housing is provided by the rent from tenants and in some cases additional funds are provided by the Scottish government. All money received from tenants must be spent specifically on Housing and its related services by law
9a	OPERATIONAL SERVICES	Transport subsidies that support travel outwith the West Lothian area should cease with investment focussed with the West Lothian locality.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	As per previous comment, fund the statutory stuff first and then consider whether there is enough funding for the non essential activity. Whatever, is funded, please ensure that the Council itself is adequately resourced to provide a quality service. TYC has gone too far and all services are struggling to cope with the workload.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Would be happy to pay to park if around 50p per hour	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	We spend far too much money on outsourced private services which simply drains money from the community and is given to shareholders or ends up in the Cayman Islands instead of being reinvested.	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	We are a growing area with lots of new houses.	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Selling council properties and assets is only useful if the money is invested in such a way that it generates income which can be reinvested in services. Selling properties and assets to use the money directly on services is a short term solution that will leave the council poorer in the long run.	4. The council is already doing this.	F&PS - council tax and charges	Receipts from sale of land can only be invested in assets and cannot be used for revenue service delivery.
9a	FINANCE & PROPERTY	The built environment is important so any receipts from selling surplus assets should be reinvested into the remaining stock in order to improve and evolve the portfolio.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Why not digital bins linked to your council number linked to it so every time you recycle money gets taken off of council tax bill.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Questions could be considered to be very leading as they are broad statements with no explanation or examples given, people will select responses without knowing implications of them I.e don't know what we're agreeing to.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Reintroduce free or low cost heavy uplift collections to counteract fly tipping.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Help people to help themselves so that they have less reliance on public services is the most important statement above. ; I am neutral with some answers as it would depend on the specific service and what it offers. Some people need help to develop resilience and actually engage in ways to help themselves. Some people need to make better life choices to help themselves and not be given everything freely.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Suggest a review of internal staffing levels, working practices and efficiency.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	For those with which I agree, there would need to be further specific details provided first e.g. I don't know which other organisations the council funds and subsidises. Most of the above ask customers to make some sacrifices.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Passing autonomy to other community organisations is all very well but there needs to be measures in place to make sure funds are being used efficiently.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I don't know the detail. For example can the people using the lesser used buildings access the other buildings? How much does it cost to 'help people help themselves'? Would an increase in charges depend on ability to pay? What would be knock on effect - eg if charge for bin collection would flytipping increase? Need to invest in consultation to see what services communities willing to provide. Etc etc	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Whether charges or funding should be reviewed should depend on the service. The same applies to reducing or stopping services.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The responses required here are very difficult. How can you give an answer without the detail. I think for example the decision to close the Lowport Centre is a disgrace and adversely impacts important experiences for children everywhere	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	With regard to review of charge for services, could this also include charging for services that are currently free?; Reduce or stop delivering of services is hard to comment as would depend on the service to be stopped or reduced.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empower the people ; Help them to discover ways services can be DIY ; Example video instructions on how to ; Home tips and tricks	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Selling off certain council properties and integrating others to have more uses for one building should be considered a priority.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Where I have said neither agree or disagree, I don't know what services etc you're referring to so instead of saying yes or no, which is my commitment to something I don't understand. This is written very politically and isn't clear cut or defined. What buildings, what services, what organisations? Unfair questioning. Just my opinion...	3. The respondent advised that they had no comment to make.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	These services can are a god send to some who have nothing. If it's not broken don't fix it	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	Council needs to stop wasting money unnecessarily	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	SOCIAL POLICY	Social care needs to be looked at. There are people who have support in place who do not need it. Support is kept in place to please the families. This is not right & has put pressure on many staff as well as the nhs as this stops people getting out from hospital.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Perhaps council leaders could take a wage freeze? It would be good if the council decision makers lived in the real world.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	CORPORATE SERVICES	Change the amount of councillors needed to run wlc	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Everything in balance	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Quality of service should increase if charges are increased.	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	To many people claim for care services that in my opinion should be looked at. See people that get care and are able to go about easily play sport for hours at a time. Lot of these people have disability parking badges.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Offer services to all households that are not council houses at a affordable price	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	There are already some areas where the council is already doing this. For example, Housing supports some energy efficiency projects from the Scottish Government and may work with non-council tenants under specific conditions
9a	CORPORATE SERVICES	To reduce costs you need to create a series of KPI and ensure outcomes are delivered. More money is not the answer more effective governance and lean thinking is required.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Perhaps streamline staffing levels at management and above would allow more ground level staff to provide services citizens need and want	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	FINANCE & PROPERTY	While I can see the attractiveness of closing buildings which have low usage in order to protect other buildings we need to ensure that we do not close the only community building within an area leaving the residents with no opportunity to create a community spirit.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	The council will explore ways of delivering services and community activates in local areas.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	We cannot reduce funding to organisations which are already struggling.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	The council's priority based budget approach helps identify where resources are deployed.
9a	FINANCE & PROPERTY	Charges for services can be reviewed but they must remain affordable as personal finances are also stretched to the limit at the moment.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The working people are paying so that all the “benefit suckers” can be handed everything free. I am neutral on the above because you need to be more specific on the service you mean. Some could be money draining and others may be a fantastic asset to the community. Some people need to learn to take responsibility for improving their lives. Being on benefits should not mean you’re better off than someone who is working for minimum wage.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9a	FINANCE & PROPERTY	Reduce of stop delivering some services should depend on whether stopping them would put a particular community or group at a major disadvantage or remove all services in a particular location.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	The council should not be in the sports centre and pool business	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	Council services especially social services *must* be maintained.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	I feel that county buildings such as in High St, Linlithgow should be refurbished for social housing and not left vacant for years.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	You cannot sell council properties when people are on a list for housing for 10+ years- especially for single working people!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Scotland abolished Right to Buy in 2016 and has not re-instated it. The council does not control this as this is set by the government
9a	FINANCE & PROPERTY	Shocking Scot Govt keep cutting council cash	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Stop producing "consultation surveys" the results of which are ignored.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Stop "West Lothian Bulletin".	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	White collar workers should be back in the office.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	FINANCE & PROPERTY	Rents & council tax need to be kept at very low increases.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9a	FINANCE & PROPERTY	Council has been stripped to near the bone over the years due to the main government cutting the funding to continue to deliver the same level of service to the public, so any further cutting jobs would just snowball and be the threat of more staff being of due to stress etc as we are what they call continually spinning the plates trying to keep all the work threads going. Continuing to cut and cut and cut just means that the council is shrinking all the time and end up not delivering the best service to the public	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering other groups etc to deliver some services actually means taking the work away from the employees already doing whatever work that is being shunted elsewhere. A lot of people rely on public services and getting out their homes and talking to a human, we're here to help the public so bad idea batting them off to deal with things themselves as there is an ever increasing health issue if dealing with a faceless council.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment and the third sector	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	My answers are dependent on what the services would be.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Agree that extra charges as long as they are not detrimental i.e. charges for bulk uplifts that led to fly tipping.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Liquidating any tangible assets and intelligently disbursing and prioritising any net proceeds would be worth considering.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Reduce costs for uplifts...this leads to flytipping. ; Could it be organised once a year to collect one street at a time...people book in advance and know its not as expensive.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Better budgeting & accountability from WLC before making cuts.	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	FINANCE & PROPERTY	You need to start thinking about opening centres to allow the vulnerable and poor to go to when our winters come and they have no way to heat their own homes;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	The council will explore ways of delivering services and community activates in local areas.
9a	FINANCE & PROPERTY	As a Council you are here to serve the community. Not over charge them for services. Not put activities and groups to the community...you are basically washing your hands of the responsibility.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	You can ensure council cis staff are there to help and benefits advisors...actually do something gor them all	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Don't do things to save money but have unintended consequences, e.g. charging for bulky uplifts that cause fly tipping.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	FINANCE & PROPERTY	All of the above can be considered to some extent but unless specific examples are given and judged on a case by case basis, then none of them should be taken entirely as an approach. All of the above can be done sensibly and beneficially but equally all of the above could be done badly to the wrong areas and for the wrong reasons. I couldn't possibly agree or disagree with any of the approaches in such a broad manner!	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Review the waste spent by council to improve the essential spending; Needs revamped, overhaul of departments	4. The council is already doing this.	F&PS - council tax and charges	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.
9a	OPERATIONAL SERVICES	Bring back free bulky up lifts	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think we need to educate people to think for themselves look after properties etc Previously people looked after things in the community now you often here well it's not mine it's the councils. Very few people take ownership of things. Once an asset is sold it's gone. One hit to income after that there is no more income from that asset. I don't think selling assets is an good option.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	While I see the benefit of having offices/outreach locations across WL, I think there are opportunities to scale down. I feel that the focus on "remobilisation" has partially served as a justification for continuing to keep/power these buildings that haven't been in use. I don't think an emphasis on presenteeism is helpful to the community, certainly not at the expense of taxpayer money. I would think most people would rather have more funding for services.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	it is important that people who need support know that there is help available (in person or on the phone) from the council	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I do not want to see the burden of delivery shifted to unpaid volunteers. This reduces quality of service and puts undue strain and risk onto services. It reduces the sustainability of a service and it reduces the reliability of a service. Generally volunteers are of retirement age and this impacts on the ideas generated and the ability to deliver a service which moves forward with the times.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Of course what you charge should be reviewed but that needn't mean prices go up, it could also mean they come down.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Investing in the Third Sector will help to deliver these outcomes.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	By prioritising certain services especially for young families	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Maintenance of council buildings needs to be cheapened	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	the council needs to simplify the planning process, for developers and for itself, and cheaply permit development on brownfield and green alike. We have an abundance of high potential land and many train stations surrounded with underdeveloped land, and we should make it very cheap to exploit them.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think there are some things which the council should pay for - you can't just rely on other groups doing stuff you should be providing.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Selling assets is short term and not worth it once you've lost it.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	CORPORATE SERVICES	Publish a list of EVERYTHING you pay for- including subsidising and then we can tell you what we want and what should be cut. Until we know the full list we can't make an informed decision.	4. The council is already doing this.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Closing some/selling buildings could be economical and a way forward but at the expense of employees losing their jobs.	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Consolidation of buildings focuses on buildings alone, not staffing levels.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	As the services in question are not specified, it is difficult to comment. However, as we want to encourage people to use public transport as opposed to the car for all the reasons we already know about, I don't think it would be advisable to stop subsidising the local bus services you already support as these are essential to people living in the semi-rural areas, especially to the elderly and workers.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	FINANCE & PROPERTY	Without any propositions of which services/buildings/etc would be stopped/closed there's no way we can comment on if it's a good idea or not.	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	If you reduce access to the recycling centres any further , or the number of them, it's back to fly tipping. If you work 9-5 you cannot visit a centre Mon-Frii, that is not acceptable	3. The respondent advised that they had no comment to make.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Working from home has reduced reliance on council buildings so the council could look at moving staff to one building on a part time, rotational basis and closing/selling others.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Reduction in running costs should be looked at, too much unnecessary lighting and heating when it is not needed is an issue in council buildings. Green options need to be considered. Natural light is better for your health and much cheaper.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	while job hunting iv seen some of the salaries for various council positions and thats where cuts should be NOT in community services	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	OPERATIONAL SERVICES	and STOP the stupid shit like complex built solar bins thats just a waste of resources to make them. and saves little because they tell when full.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	I don't have enough information to make decisions like this, however I think that internal efficiencies should be the first port of call for savings. I drove past two council employees sleeping in a van in a lay by last week, so would suggest there are still savings to be made before we start cutting even more services.	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Stop paying private contractors if jobs can be done by council employees.	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
9a	CORPORATE SERVICES	Start making cuts from the top ie highly paid council bosses.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Make sure when a repair is done it is done correctly first time instead of having to phone in a complaint and someone having to come out a second time and therefore wasting money.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing completes a hundred thousand repair jobs per year. Almost all of these are completed within the job required targets. If there have been any particular failures that have happened to you please report these to us. Tenants can use their Right to Repair if jobs are not completed within target. Information can be found on our website
9a	CORPORATE SERVICES	Get rid of the wasters with compulsory redundancy and dismissal for poor performance and let the long term sick go after one years sick pay	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Encouraging the community to care for public spaces would be good and help gel the community into looking after the spaces, perhaps even involving the local schools as part of a civic curriculum to help take care of a public park or green space.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	The council is considering how best to engage with volunteers to support the delivery of services and to improve assets within communities.
9a	OPERATIONAL SERVICES	review school/social work transport provision, would it be more cost effective to bring it in-house?	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	None of these options are without costs - hidden or otherwise. The Council is in an invidious position - a position made even more galling by the fact we are living in one of the richest countries in the world! All the choices that are listed above will have a negative impact on everyone's quality of life, both directly and indirectly. At best, the Council can only seek to mitigate the pain which is not desirable either for officers or citizens.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Turn heating off in Stoneyburn community cebntre	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Turn off the heating in certain buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Don't remove services	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	stop contracting out services as it will always cost more for a reduced service	4. The council is already doing this.	F&PS - council priorities and budgeting	The council's best value framework determines whether services should be delivered internally or outsourced. The majority of council services are delivered in-house.
9a	OPERATIONAL SERVICES	I used to get the disabled gardening help that's stopped and all I get now is grass cutting.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Public services are often lifelines. I agree with removal-asserting and selling physical assets might be better.	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	People who won't take a job offered help with community to help themselves. Not expecting me to keep them folk for nothing.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Good idea to empower local groups, look at the difference the WL litter pickers have made.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Stop employing middle management just to given them a reward for doing their job - Education in particular.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	CORPORATE SERVICES	Who would make this decision around reduced funding? Councillors do not have knowledge needed to stop delivering services. Always villages who suffer in reduction of opening hours. Villages always suffer never towns - live in area to make these decisions - not the council chamber.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Stop charging for bulky uplifts. Stop local dumping. Stop introducing new bins! no room for them.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Empowering people only helps is people are able to be empowered and a lot of vulnerable people are not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	When chargeable service is provided - make sure payment is received (now this doesn't happen) - Check up on homeless lets as many being used for postal address only.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	A review of community centre funding and what some of these Committees are actually delivering for towns/villages is well overdue. They receive public funds. We should scrutinise the value they deliver.	4. The council is already doing this.	HCBS - community facilities and customer services	The council continually invests in community facilities and has recently built a number of partnership centres with improved facilities for communities.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Helping folks to help themselves is well overdue - Joe Bloggs could do more!!	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Why don't you consider compulsory redundancies? Some departments will employ inefficient staff. List job descriptions, ; salaries, and let the council area residents decide which jobs are needed. That would be fun, and maybe result in a more streamlined efficient council .	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	FINANCE & PROPERTY	Empty or low usage accommodation should in the first instance be leased out to local business - if this does not work then consider selling off the building as long as the funding is used as extra funding for local services and not as an excuse to save more money.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs. The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Room hire for young people activities should be free or very cheap	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Recycling policy should include glass recycling - I am disabled and cannot access the bottle banks - I have to get someone else to do it for me.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	The Government plan to introduce a deposit return scheme in 2023 that will significantly reduce glass being deposited for disposal.
9a	FINANCE & PROPERTY	The community needs to know the cost of services. advertise the cost of landfill compared to the cost of recycling. Put the information on the bin lorries. FOR EXAMPLE IF YOU HAD RECYCLED AN EXTRA %5 THIS WOULD SAVE THE COUCIL £50,000 THIS WOULD PAY FOR 2 PRIMARY TEACHERS, OR 3 SOCIAL CARE ASSISTANTS ETC. IF YOU WEEDED THIS SMALL BOUNDARY IN FRONT OF YOUR HOUSE. STAFF COULD WEED AND CLEAN THE THE ROAD CHANNELS AN EXTRA ONCE A YEAR. HELP US TO HELP YOU	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Perhaps cut the salaries of the CEO and unit leaders, I mean £150,000 a year for what?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	SOCIAL POLICY	People with disabilities cant be less reliant on public services they are all we have	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Free bus passes are important, I feel they should continue.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Some people will always need help, and be reliant on services. I feel I am one of these people. I cannot afford to pay my care charges and feel these should be reduced. Free bus passes are important, I feel they should continue.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I don't think unused buildings should automatically be closed I think they should be offered for lease/rent (reasonable cost) to provide services the Council no longer can provide. Places for teenagers to meet with people visiting to give talks and work shops.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Self reliance with minimal council support would be ideal	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Self help is important but for vulnerable people there should be a option of other support that they can access if they should require to do so	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Have a cost effective, efficient workforce. Heads of departments in some cases are out of touch. Top bosses, yes even the ceo. should spend various days unannounced viewing their staff and how they work/are performing. It may be found some are inefficient and some are being overstretched	4. The council is already doing this.	Corporate - staff training and performance	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I would like to believe that you would not sell off any green belt land for development. Instead you should be repurposing buildings for more affordable housing to keep the younger employed members of the community in the area.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more greenbelt areas should be sold	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No more greenbelt areas should be sold	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - green space	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	TRANSFORMATION	So are we saying that we should just get rid of public services which people have relied upon for decades	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Why do we need so many buildings that do the same thing open all hours? Bathgate has one main council building, where places like Livingston, Whitburn and Linlithgow have community centres, offices etc. why can't we use school pools? The public fund schools whether we have kids or not - shouldn't we benefit from this?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Councillors seem to view communities as theirs, and rather than sensibly rationalise the assets and services.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Encourage self reliance	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Even making a nominal charge for some services may help users to value them more rather than the mistaken belief that everything is "free".	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Consider a charging policy for EV charging points	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	Consider introducing parking permits for street parking	4. The council is already doing this.	Operational services - roads and parking	Currently carrying out parking strategy for West Lothian
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Funding for third sector organisation is important in itself and very often helps to bring in funding from other sources.	1. The respondent advised that they agree with the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	I think council services are already spread thinly so to close some services would be an uneducated and unprofessional approach.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	Reducing council services attains absolutely nothing but a further lack of resources and yet another excuse for the local council to be unproductive	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council priorities and budgeting	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	FINANCE & PROPERTY	The council need for use the funding to help their local patrons and not in stupid roundabouts to look nicer	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Sometimes I wonder who runs the council as it seems quite circus like and some; Solutions are quite confusing.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	As far as I am aware West Lothian has the highest paid executives, surely this must be reviewed!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9a	OPERATIONAL SERVICES	Over the last few years there has been a number of additions to the town that have been a waste of money (spaces for people).	4. The council is already doing this.	Operational services - roads and parking	Measures still to be determined for removal or retention

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Too many bins can this be looked at and no incentive to recycle - give people incentive and they may recycle more	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9a	FINANCE & PROPERTY	Needs to be a review of funding and subsidies with priority given to those who prevent crisis, assist support groups supporting people in crisis cost of living / homelessness.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There needs to be a balance especially with cost of living crisis as to what levels you consider raising charges by. ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Focus on core/ statutory services, realign / retrain staffing resource to where it is needed.;	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Close/ reduce community centers and facilities where there is alternative building eg schools or other provision in community	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Rather than selling council properties letting them out would be a better long term strategy.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council buildings and opening hours	Disposal of assets that are no longer required generate a one off receipt but they also create recurring revenue savings in running costs.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	If you reduce services you should reduce the core fees charged. The council should subsidise its income by providing services that users would be prepared to pay for that aren't basic services.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9a	CORPORATE SERVICES	Possibly look at current structure within council.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Offer more remote working if possible. This would reduce council office buildings.	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	OPERATIONAL SERVICES	Track the council workers vans?	4. The council is already doing this.	Operational services - fleet including electric vehicles	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	I think 3 free uplifts a year should be re introduced to stop rubbish being flytipped.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	get rid of the amount of managers in housing. they are all useless and there is no need for that amount of managers! total waste of resources. There is definitely an "old boy" cliché within that area. its always friends of friends and sons of friends who end up with these roles with no experience. its a disgusting practise that needs to stop.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	reduce hours but give variety of hours to reflect various working patterns, make companies responsible for managing services and environment, fine for bad behaviour but reward good one	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9a	DIGITAL TRANSFORMATION	Empower people with self services, make better access online,	1. The respondent advised that they agree with the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	The only way that we will be able to empower communities to take on facilities and provide services for themselves is by having staff who can support them to do this. They need huge amounts of time and investment from professional officers and a recognition that it could take up to five years for a project to embed. There also needs to be recognition that there would be periods of difficulty for these groups and it would be negligent to expect them to resolve all of these without professional officer support. So yes, this is a great idea but we need to help them build strong governance, procedures and develop their people before they're expected to take ownership.	1. The respondent advised that they agree with the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Selling of council property depends upon the properties and whether this will impact of homelessness within the communities.	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Disposal of assets relates to non-domestic and administrative buildings. It would have no impact on homelessness.
9a	FINANCE & PROPERTY	If you cut funding to local organisations they can't afford to run the services you are thinking of stopping.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Stopping services that relate the mental health and wellbeing is going against your commitment to the communities regarding health.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Balance should be key	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Don't think it's OK to encourage volunteering to save money and actually remove jobs from Job market.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Benefits are generous and people in receipt of them should pay for services and not get everything for 'free' which means the taxpayer ends up paying	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - benefits	Benefits are determined by Scottish and UK Governments.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I have already said too many organisations such as those promoting equalities attract funding and benefit nobody except those running them; funding should not be given unless it benefits all of the community not just those on benefits or minority groups.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	Local community centres are very important to older people	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	OPERATIONAL SERVICES	People started fly tipping as they couldn't afford the price of the uplift, this then causes more issues.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9a	FINANCE & PROPERTY	Shutting buildings to save money will not save jobs causing more problems.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council buildings and opening hours	Consolidation of buildings focuses on buildings alone, not staffing levels.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Volunteers and community groups in Winchburgh are exceptional but they should not be covering for/replacing council services and duties which we pay huge council tax for - stop thinking closures and shifting to third sector or private where there is no value for money and a licence to print money for people not invested in the committee	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Feels like your questions are set to suit your planned strategy.	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	HOUSING, CUSTOMER & BUILDING SERVICES	All tenants in block of flats regardless of whether they own or rent should be granted access to a small piece of land to plant their own vegetables within or near the property/estate/grounds.	6. This is a positive suggestion. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your suggestion, we shall pass this on.
9a	TRANSFORMATION	All services should work in partnership by asking the people who actually work on "the coal face" what would work best in their service rather than "faceless people" number crunching behind the scenes deciding what would work best. I regularly see money being wasted simply by lack of common sense decisions that have been made	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Selling off buildings closing etc suitable if people are not losing jobs	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Consolidation of buildings focuses on buildings alone, not staffing levels.
9a	FINANCE & PROPERTY	cutting or increasing charges for services for people who already rely on this such as elderly is counter productive to councils aims.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	The use of the word "some" makes it quite difficult to judge. Who does the council fund and subsidise? Again a bit of a skewed question.	3. The respondent advised that they had no comment to make.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Absolutely no charging for parking. We choose to live a more rural than suburban life for many reasons and shouldn't have to have parking charges inflicted upon us as if we were in the suburban areas. It's not only the cost but the inconvenience it brings.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	If you were to reduce spending towards groups, is there perhaps an online volunteering scheme you could introduce to highlight areas where volunteers are needed, where skills are lacking and encourage communities to be more involved helping each other out? I think this has huge potential to aid in reducing costs.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	TRANSFORMATION	Centralisation of departments and sharing resources and costs. - I once spoke with staff at the Oakbank recycling depot who had great ideas to reduce costs - perhaps ask your staff for their valuable input.	6. This is a positive suggestion. Officers will consider how this could be developed.	Transformation - transformation programme / approach	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	I don't use services	3. The respondent advised that they had no comment to make.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	less buildings already	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	This needs a financial expertise in order to answer	3. The respondent advised that they had no comment to make.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Reinstating free bulky uplifts could reduce fly tipping??	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9a	OPERATIONAL SERVICES	Invest more in proactive and reactive litter strategies	4. The council is already doing this.	Operational services - litter and street cleansing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Bulky uplift charges are way too high. This leads to fly tipping	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9a	HOUSING, CUSTOMER & BUILDING SERVICES	People in the community need easy access to local buildings where advice can be given.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - community facilities and customer services	Thank you for your suggestion, we shall pass this on.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	OPERATIONAL SERVICES	Bus fares cost a lot of money if they have to travel further afield.	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9a	FINANCE & PROPERTY	Like the government, local authorities cannot support those who want support from cradle to grave.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - cost of living and support for lower income families	Benefits are determined by Scottish and UK Governments.
9a	SOCIAL POLICY	To reduce costs, I think all care workers especially those employed by yourselves should be made to recycle. We have had 6 or 7 different companies and they all say its not their job! Surely its everyone's job and especially those employed on your behalf.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	There should be more money to help special need services and stop charging for bus services to take them to their service that is a vital part of their wellbeing.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	If buildings with low usage are closed users should be provided with alternative spaces for their requirements.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Over reliance on 3rd Sector without funding their activities properly or giving them enough time to get organised. Resulting burnout of volunteers would result in less organisations	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - community empowerment	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	If people help themselves and have less reliance on public services they would expect the Council Tax to be reduced	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9a	SOCIAL POLICY	You must not reduce the amount spent on services for people with disabilities	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	EDUCATION	More emphasis on home & economics and role of government services to be taught in schools, prisons and at end of military lives.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	The council aims to prepare young people for transition to life after school through curriculum for Excellence, Skills for Learning, Skills for Life and Skills for Employment, and targeted support for pupils during transition to enter a positive destination.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	I do not envy your position - the SNP government are much to blame - cutting your yearly budgets all the time!!	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	I think users of the ability centre were penalised when ELC decided to implement charges.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	There will always be people who need to rely heavily on public services - this exercise must not be an excuse to reduce that support.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - cost of living and support for lower income families	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs. The council uses a priority based approach to budgeting in the identification of potential budget saving options.
9a	DIGITAL TRANSFORMATION	Council should remain accessible and people should not be speaking to robots.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Digital Transformation - accessibility and digital services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Electric car charging points - could you charge for this?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	FINANCE & PROPERTY	Change ok but not reduce.; If help is required then help is required.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - cost of living and support for lower income families	The council is required by law to have a balanced budget, with reduced funding the council needs to reduce its costs.
9a	SOCIAL POLICY	Services for the disabled should be maintained, where possible.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	SOCIAL POLICY	Service charges should be reduced, unfair on disabled people.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	FINANCE & PROPERTY	Broad statements they make sense but what are the key underpinnings to delivering such changes? If one building isn't well used but it provides a service to some marginalised sections of community how will they continue to be supported.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council buildings and opening hours	The council will explore ways of delivering services and community activates in local areas.
9a	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Is there training plans in place to deliver and allow communities to take on responsibilities. How will people be helped to help themselves? Strong sustainable support for change must be visible and explained.	6. This is a positive suggestion. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9a	CORPORATE SERVICES	Again, all of the above are impotent.	1. The respondent advised that they agree with the proposal.	Corporate - council priorities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9a	CORPORATE SERVICES	Too general	9. The respondent made a comment on the survey question	Corporate - council priorities	Thank you for your comment, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9a	FINANCE & PROPERTY	Reducing the services affects the less well off.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Introduce more parking charges and employ traffic wardens to patrol.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	The amount of illegal parking on double yellow lines in and around the centre at Livingston is ridiculous. I know that alot of the area is not adopted and managed by the centre management but there are also significant parking issues on council grounds. Police do not have the time or resources to patrol for parking violations. This could very quickly begin to generate revenue for the council while also encouraging active travel within the area	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Employ more environmental wardens who will actually give polluters fines. I have never seen a warden in all my 10 years living in livingston. They could walk around the local parks and make up their days wages relatively quickly giving fines for dog fouling alone.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
9b	FINANCE & PROPERTY	That's a difficult question, people have less money to spend so increasing charges may bring further detriment to their overall finances	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Consider substantially increasing all charges and council tax to protect vital services.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No - if anything you should look at reducing them; Don't you know there is a cost of living crisis the normal people are struggling with - and do you really care??	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Stopping or reducing services will have a visible impact on the appearance and sustainability of communities and local assets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	The council will explore ways of delivering services and community activates in local areas.
9b	FINANCE & PROPERTY	Introduce local parking charges reinvest the income in local infrastructure that benefits communities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Increase opening times of Recycling Centers to make them more accessible in the evenings/weekends when residents are not working. Increased hours may also help reduce fly-tipping.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - bins, recycling and bulky uplifts	Council does not charge for use of Household Waste Recycling Centres
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	here should be an engagement with communities to debate and agree how funds are then spent within the community.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Back office areas where you can see the value. You can tell there is so few as the level of info is less and quality is less	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Cost of Temporary accommodation should be higher for hotel cost.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	HCBS - availability / affordability of social housing (inc. rent)	The council has a legislative responsibility to provide accommodation for customers who present as homeless. The council does make a charge for this accommodation and that charge reflects the temporary nature of the accommodation and the potentially vulnerable personal circumstances which have led to the customer making a homeless presentation
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I am not aware of the full range of chargeable services the council provides.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	some could be increased however bulky uplifts should be reduced - we have a system that is making people fly tip - the whole county is a mess. charge less make it easier to get a bulky	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	unsure of all chargeable services.; already see a reduction in services with the increase in charges in council tax	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	unsure what is currently charged	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Temp Tenancy	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Deliberate Repair Costs.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
9b	OPERATIONAL SERVICES	The Uplift of Business Waste	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Council no longer provide a Commercial Waste Collection Service to businesses and the cost of reinstatement would outweigh the benefit. There are a number of commercial waste collection companies operating in the area.
9b	CORPORATE SERVICES	more opportunity's to progress and this means more employment options	4. The council is already doing this.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	more funding for building service to continue to deliver the service that it is ,	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
9b	FINANCE & PROPERTY	No because this hits families who pay for everything whilst those on benefits remain protected from charges	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not enough information regarding this question	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think affordability needs to be considered and increase costs can be added to non essential services. Charging for essential services widens the inequality gap rather than narrowing it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Absolutely not. This obsession wjth charging for everything on top of what people have already paid in council tax is pernicious and immoral and of dubious legality.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think there should be more of a push for households to pay their council tax bills on time, and an additional charge if they don't.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	The council works to encourage timely payment however it does not have the power under legislation to apply additional charges for late payment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	I am unaware of what services the council offer that have a charge other than bulky uplifts and I think that payment is reasonable as it is.;	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	BULKY UPLIFTS	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Absolutely not.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Maintenance of roads as the are in a disgraceful state	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
9b	FINANCE & PROPERTY	Given the current cost of living crisis increasing any charges will likely result in increased poverty, homelessness and crime.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I don't use a lot of services outside of my home but knowing what should be increased or reduced is hard to choose	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	I think anything I have to say would be ignored so what is the point of this survey? Oh it'll look good....	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	School meals! No need for every primary child to have a free meal. Way too much waste with the menu.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	FSM for P1-P5 is a Scottish Government initiative
9b	FINANCE & PROPERTY	Why do all pensioners get stuff for free or at a reduced price? You need to review who you charge as well as what you charge. A couple on a £150k annual income shouldn't be paying buttons for their kids to go to breakfast club, etc	4. The council is already doing this.	F&PS - council tax and charges	The council regularly reviews charges and concessionary arrangements.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Subsidised commercial lease/rent on properties;	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Utilities costs associated with Community centres	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Parking.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
9b	FINANCE & PROPERTY	Noo	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	sickness absence stop paying when off	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	none	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	in this environment now i don't see how we can afford to increase anything just now as inflation is too high local government need more funding from central government to run their budget better	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Litter picking	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	At least 1 free busy uplift a year	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	as an Electrician with the council, the number of missed appointments by customers is appalling. A charge should be levied against all missed appointments as this is a waste of council time and money.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Missed appointments will be a risk for any organisation meeting customers in their home. People can make mistakes and it is important to strike the right balance to ensure that the relationship with customers and satisfaction remains high
9b	FINANCE & PROPERTY	No I think increasing services will impact the people who need them most.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council tax,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplift	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	I think people should be charged to use the skip. It might encourage people to recycle and pass on items instead of just throwing them in the skip. It's too easy to drive to the skip and get rid of something when it costs nothing.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Free use encourages responsible disposal
9b	FINANCE & PROPERTY	None . People that work to pay their rent and rates are on the breadline as it is. We pay ours . Why not get the people that don't work and get rent etc free. Start charging them a bit more or do experience in gardening public areas instead of paying a bit more to the council that way they either gain experience and get a feeling of self worth or they actually pay for what they get .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Yes, plenty	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No i personally think things should be decreased	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think with the cost of living rising and this going to continue, if services were to charge more this would have a dire affect on households.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No. I can't afford anymore price increases.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Unable to comment ,as I am not sure which services incur a charge	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Other than council tax, and the occasional uplift, I have not paid anything else to the council.; So I am not really aware of what services the council charges.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, I think the council tax is already quite high however the service that is given for the amount that is paid is excellent.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Education	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Nets and Land Services, Waste and Cleaning Services	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Integrating Waste and Street Cleaning was previously considered. Other local authorities have this delivery model and street cleaning standards are compromised as Waste Services and bin collections always take priority. This has a negative impact on the environment.
9b	OPERATIONAL SERVICES	Nets and Land Services, Waste and Cleaning Services	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Integrating Waste and Street Cleaning was previously considered. Other local authorities have this delivery model and street cleaning standards are compromised as Waste Services and bin collections always take priority. This has a negative impact on the environment.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Bo	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No, need to think of unintended consequences, reducing rubbish collections can lead to increase fly tipping and litter	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Miss the bulky uplifts you got in the year bring it back and may stop people from flytipping as they dont hve the extra money to pay for it times r hard at the moment with food and bills rising	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	Dont know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	council tax.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Make all services means tested	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	A number of council services are statutory with universal provision.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	I don't know all the services that are charged but although I have spoken earlier about Libraries are free. You could charge a £1 or something when we take books out (adults) just until we get through the living crisis	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	The council should look at modernising the bands of properties. Lots of older houses are paying much less council tax than modern houses despite being worth the same in today's housing market.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	FINANCE & PROPERTY	The council should look at modernising the bands of properties. Lots of older houses are paying much less council tax than modern houses despite being worth the same in today's housing market.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Fixing the roads and pavements	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Road Maintenance is carried out annually within the available resources
9b	FINANCE & PROPERTY	No, we pay for enough as it is.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Stop charging for all uplifts unless white goods and where public COULD recycle	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	It might be a good idea to letter council tenants when their gardens become an eyesore and offer to cut grass then bill them for the service.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. Many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in the measures available to it to address complaints in relation to these properties.
9b	OPERATIONAL SERVICES	The council has already eliminated free uplifts and there is now a set fee for bulky uplifts maybe this could be increased.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	non at all in many cases prices too high its as if they dont want people to use their services	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	The cost of living crisis would make it very difficult indeed for families to need to spend more on services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	I am not familiar with the said services, except the bulky uplift charge which has already led to muh increased fly tipping, so please don't increase that.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	I'm not sure what services they charge for other than waste. If you charge more than we will end up with a bigger problem.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council does not charge for parking in council car parks - this should be introduced across all council owned car parks.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not for anyone currently under the poverty line.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	With the current climate no I don't think anything should change as people are struggling already with the cost of living.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	education for people over 16 years od	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	NONE WHATSOEVER. Many should be reduced. Charges for bulky uplift, resulting in more fly tipping. Limits on numbers of items in bulky uplift - leads to more fly tipping.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	SOCIAL POLICY	NONE WHATSOEVER. Many should be reduced.; Charges for mobility services eg Ability Centre.;	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Purchase of council ground	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Charges for people in rented houses maybe they would look after them if they were charged a fee for repairs due to negligence, vandalism etc. Make them responsible for their properties rather than its the council that has to fix it, Seen a neighbour tear down a shower pole not bothered as council will fix it. He wouldn't have done that if he was going to be charged.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Charges to tennents where council has to clean up or repair due to bad tenants fines imposed not warnings after first warning. Cost to remove evicted tenants put into tenants to pay all costs involved not the tax payers .	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants are charged where they have caused damage. Tax payers do not pay for evictions as this is paid for out of the Housing Revenue Account which is funded by rent from tenants and is part of the service that Housing provides
9b	OPERATIONAL SERVICES	On the spot fines for litter and dig fowling , illegal dumping and none tax mot or uninsured cars on roads cost to deal with them increased by at least 50%;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	all that is charged for or if reduced should be free	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9b	FINANCE & PROPERTY	Don't know but West Lothian needs to continue to be affordable to live in.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	maybe gym membership.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	not public transport, its expensive at the moment,	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No. The cost of living has increased, people can't afford to pay for additional things.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	its is very difficult to state what should be increased without knowing how much each service costs. and when people are struggling with fuel and energy costs etc . we have to be careful in what wwe increase as this may impact on those less well off currently which then impacts on other targets.; ; I would love to have a magic wand to provide answers to all problems but everyone wants more for less these days and the "community" are no different when dealing with the "council".	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	rent increase where applicable, council tax was rightly increased	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I've not used many paid for services for a number of years but as long as they are reviewed appropriately and don't become priced unreasonably.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Reduce the Council Bill for family with Autism kids, its very tough leading life without taking any benefits from council from 2017 till date. Discuss and do the needful if the Child benefit and Disability allowance on a special case perspective can be paid from 2017 till date for 2 kids.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Discounts for council tax bills are determined by national legislation set by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No. It's already too difficult for those who have to pay for services. There is an inequality of money distribution as some people seem to get a lot for free whilst living on reasonable benefits and others who sit on the borderline and live in real poverty as a result.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	The only charge I was aware of (when in place) was the special bulky uplift. I would suggest the charge is made according to council tax band - with an allowance for exceptions where required - e.g. limited income	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	The administration of such a system would be cost prohibitive.
9b	FINANCE & PROPERTY	Where the council provides support/services to external bodies	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no, charges are dear enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No, because there is a cost of living crisis and asking people to pay more for reduced service is not right.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Already paying enough thanks - bring back the poll tax - why should we pay more just because theres only 2 living in a house.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Local taxation methods are determined by the Scottish Government.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Zero.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	unaware of what services are charged	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	It won't matter if there is an increase in any of the services in this climate families will struggle to pay the increases.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	I do feel that council tenants should be asked to sign a better agreement re not damaging their tenancy and be penalized as the amount the council spend on housing repairs even to recently built homes is appalling.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The tenancy agreement that customers sign requires them to keep their tenancy in good condition. As a social housing provider some customers will have behavioural and social issues and the Council must support these customers as they would any other customer. Where homes are being damaged, Housing officers will be working with those customers.
9b	FINANCE & PROPERTY	Charge for parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	School face financial pressure replacing lap tops/resources that have been damaged/broken maliciously by pupils. (Parents are charged in other European countries for jotters text books etc)	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Breakfast Clubs. After school clubs	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Blue Badge;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	The maximum charge for blue badges is set in legislation by the Scottish Government.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	All council charges should be looked at, so that as much as possible of the full cost of service provision is covered.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Consultation fees could be introduced	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Breakfast Clubs - charge those people who can afford, currently is a free babysitting service. People who can pay should pay.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.; People are struggling enough and because of charging, some now do not access support services they and their families relied on to help avert crises.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Similarly licensing services should also be self sufficient with those applying for drink, taxi and trading licences paying a true cost to support the necessary infrastructure.	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	To be honest, Council Tax is how the main parts of the Council should be funded until there is the necessary change away from that model. There are many services that adding a charge would be counter productive.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning should be self funding and the charges for planning should pay for the running of the service. That way those making change pay for the service to facilitate that.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	rental of rooms in community centers	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplifts,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	swing park maintenance	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council has a Play Team responsible for inspecting and maintaining play parks. All play parks are inspected a minimum of every 10 days and safety repairs are undertaken with 48 hours.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	The danger of increasing costs for things like recycling centres is that fly tipping will increase and ultimately cost the council more to clean up.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	OPERATIONAL SERVICES	Car parking? Permits?	4. The council is already doing this.	Operational services - roads, street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
9b	FINANCE & PROPERTY	I've personally not used any services that require payment for a long time so don't feel I can offer any suggestions, and I'm assuming that a review of all charges will be ongoing.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	put up council tax across the board by a little and this will help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I have no idea what services the council charges for.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	None things are going up with the wages to go with this	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Increase charges for blue badge holders	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	The maximum charge for blue badges is set in legislation by the Scottish Government.
9b	SOCIAL POLICY	I'd invest in nutrition and healthy living to bring down the amount we need to spend on addressing the symptoms of an unhealthy lifestyle	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - health and wellbeing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	As the only charge I have incurred in recent years was for a bulky uplift the answer is no, however if I was more informed?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	there are many ad-hoc driveways in WL. enforce owners to make these driveways legal with proper drop-crossings which could generate driveway approval fees	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Car parking in town centres - 50 nominal fee - ringfenced to assist with road maintenance.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Alcohol Licences and Gambling premises fees	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	Alcohol Licences and Gambling premises fees	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	People in rented council housing do they pay for repairs? I own my house and have to. Same with garden maintenance does everyone pay for a gardener?	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants do not pay for repairs unless they caused the damage. Some garden maintenance is done for customers with special needs, disabilities or advanced aged when there are no able bodied people in the home
9b	OPERATIONAL SERVICES	Increase dog foaling charges, this is a nightmare everywhere in West Lothian. Yet other countries don't have this disgusting mess in parks and on streets. How often are people fined?	4. The council is already doing this.	Operational services - litter and street cleansing	The value of the existing fixed penalty notice is set by the Scottish Government. The council recently participated in a consultation regarding the National Litter and Fly tipping Strategy and advised that fines should be increased.
9b	FINANCE & PROPERTY	A very small increase in council tax could help. by small I mean few pounds per month.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No the charges for council tax are high	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I would pay more for Kingfisher club	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	COUNCIL HOUSE RENTS. TO ALLOW BETTER INVESTMENT IN COUNCIL HOUSING REPAIRS AND MAINTENANCE	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Early Years	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - early years	This is currently being explored through the introduction of discretionary charging in Early years
9b	SOCIAL POLICY	Socail Care	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	charges for all lets, in council buildings, should be the total cost for providing that service, minimum;; ; no let should cost the council anything.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	bulky uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	electric charging points	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Local Authorities have taxation powers through Council Tax but are politically scared to raise these taxes. Instead they diminish the quality of public service instead of charging the "going rate"	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	There could be a small increase on council tax bit that's for everyone not just for working families.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	There could be small increase in price of refuse uplifts etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I don't really know what services the council charge for	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	meal provision in schools	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Acceptable council tax increase	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	more work could be done to drive down prices paid to contractors and evaluate the operations of fm and building services - only staff on call taking vans home & better job tracking i.e. anedotally hear that 2 sets of work teams turn up to do the same job!	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is able to deliver costs much lower because of the volume of works that it completes year on year. At the moment with inflation and cost of living increases the cost of goods and services has increased. The council has strict rules on van use and monitors this. If you have evidence/details of a specific failure you can use the formal complaints process which is monitored by the regulator to share the details and we will investigate and take improvement actions as needed

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	on family care and those who are vulnerable need some time and finances to support on any activity.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not charged for but reasonable car parking charges could be collected from some venues / locations.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Taxi licence	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Blue badge holders ,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	The maximum charge for blue badges is set in legislation by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not sure what charges are in place or what level they are at so couldn't comment on which should be increased but charges should be reviewed frequently to ensure costs are covered, as in all areas of business.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Decreased not increased you are just greedy!!!! REDUCE our council tax seen as we get less bin collections and even when they are being done they miss half the bins and then refuse to send someone out and instead ask us to go to the tip. At our expense. CLOWNCIL	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	With the cost of living rising and wages not no one can afford anymore costs to current bills	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Other than the uplift of house waste, I'm not sure what the council services include that effect each household.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	I think the council should charge for black bin collection to encourage people to recycle more.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9b	FINANCE & PROPERTY	Nope!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Again, would need to look at this comprehensively to assess potential areas for increase	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Places for children to go	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not at all, don't even agree with the current charges of some things!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	The cost of a bulky uplift a lot if ppl dont hve that extra cash thats why there us a lit of flytipping bring back the 3 free uplifts a yr for hses	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	EDUCATION	I think a small charge could be applied for early years childcare and education. This is free at the moment. However if this was appropriate it could help towards the hugh deficit in the Councils funding.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	All	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Most	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Being able to buy your council house	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think you can avoid increase in services if you cut back k on other areas like understaffed buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	sell some housing stock to your tenants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Right to Buy is set by the Government

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Start charging for electric car charging points!! I know plenty folk getting their cars charged for free when they can well afford it!!!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Certainly not.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	I wouldn't know I'm not in a council house can't get one as I'm not a priority! I have 2 girls 20&10 I have to share a room my 10 yr old	9. The respondent made a comment on the survey question	HCBS - availability / affordability of social housing (inc. rent)	Housing allocation is based on legal requirements set by the government. The Allocation policy is agreed by the council and determines that customers are housed based on their need.
9b	FINANCE & PROPERTY	Charge for electricity charging.....at a proper commercial rate.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Look properly at parking, and generate income through bringing back parking into Council control rather than police.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Charge for repairs to properties damaged by tenants.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Could some economic development services be charged for?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges should be fair. People who pay a high council tax band seem to be expected to be able to afford extra costs/fees, whilst those on a lower band are perceived to be struggling. Again Weed out the Freeloaders. Those that expect everything for nothing have cost the Council and the Country billions over the years.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9b	EDUCATION	More hours given to 1 on 1 care to school/early years children to develop attainment levels and support our future community to be resilient residents as they grow older.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	SOCIAL POLICY	Yes help for elderly	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Youth clubs	3. The respondent advised that they had no comment to make.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Recycling however again increase this and you increase the risk of fly tipping.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	I saw first hand the impact of increasing charges within social care had and continues to do so.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Garden grass cutting as many people get this service when they don't need it or can afford to pay more for it.;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9b	OPERATIONAL SERVICES	Charge drivers for parking on the pavement - will make a packet from this.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Government legislation will be changing to introduce pavement bans on public footway nationwide.
9b	FINANCE & PROPERTY	No it's hard enough for single parents to life on such little money. Times are hard with increase in council tax rent and gas and electric	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No clue what you charge for other than waste uplift. Could charge a small fee for using the tip - 50p entry per vehicle would perhaps be low enough not to discourage poorer folk from using but enough to generate income and put folk off going for 1 small item.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Charged but cheap parking at bigger parks like beecraigs and almondell	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	The council is considering option for introducing parking contributions and/or charges at county parks that can be reinvested back into improving park infrastructure for park visitors.
9b	OPERATIONAL SERVICES	bin collection.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Grass cutting	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9b	FINANCE & PROPERTY	Charges for those who can afford them could be introduced. I appreciate that people already pay council tax but some residents could afford to pay for other services as well.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Introduce a tax for dig owners.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax liability is outlined in legislation, determined by the Scottish Government.
9b	SOCIAL POLICY	Reintroduce a small prescription charge of maybe £2 max - or does that go to the NHS?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	I think you should offer parents the opportunity to pay for additional nursery time in council nurseries. This would both give money to the council and allow me to work more therefore contribute to the community more	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - wrap around care	This is currently being explored through the introduction of discretionary charging in Early years

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	No...in fact i think one service which should be scrapped is bulky uplifts.....people cant always afford this charge....if its a choice of feeding their family or giving it to have a uplift ???....and i think this is one of the reasons fly tipping is on the increase.....	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No but with the littering in every area you need to allow more people to use the tips and bring back some of the free uplifts	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	No, but I do think if you invested in assets (similar way to Falkirk) you could increase money coming into the community and be less concerned about current charges.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I think the council tax bands should be reviewed. There are plenty extended properties that are paying council tax bands on the original build that should be paying more to reflect the increase in bedrooms and ppl living there. This only gets changed once a house is sold not after it is extended and ppl continue to live there.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	FINANCE & PROPERTY	Hiring of council buildings for parties and functions.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplift	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Um... No!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council tax could have an extra 1% added.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Rent could be brought in line with Housing Associations.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than Housing Associations in West Lothian. They also offer non-social rents called mid market rents which would be even higher. Bringing our rents in line with Housing Associations would cost tenants more and we seek to minimise costs for tenants and provide best value for money
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Tenants should be charged when they make an appointment for a repair then are not home.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - housing stock condition and repairs	Missed appointments will be a risk for any organisation meeting customers in their home. People can make mistakes and it is important to strike the right balance to ensure that the relationship with customers and satisfaction remains high

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Continue to increase council tax gradually	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No none	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	I have no idea what you charge for. Music tuition went from free to expensive, my child's school band was decimated! Its unfair to only have wealthy families be able to nurture their child's talents. It is apparently free again, but it ruined a very talented group of children's hopes	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Cost of living makes this difficult but believe there is a lot of wastage which would not be allowed in a private company	4. The council is already doing this.	F&PS - cost of living and support for lower income families	The council's best value framework determines whether services should be delivered internally or outsourced, and looks to deliver best value across all expenditure.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No - the public can't take much more. Increasing any charges is adding to the problem	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	They should be reduced not increased. Reduce councillors pay!!!!	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The council is committed to working with employees and trade unions in managing changes to its organisational structures, staffing requirements and terms and conditions of employment.
9b	FINANCE & PROPERTY	No as it results in more people not using service due to cost	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No. Stop wasting £ on unwanted referendums and stupid gaelic road signs. Why should the people of Scotland have to pay for this when we only voted back in 2014. Stop wasting £, and put it into the community.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Unsure	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	The walks that the council allow should be charged as not everyone wants to hear it there are enough bigots in the community without giving them a police escort...	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs. License fees, where required, are set in accordance with statutory requirements.
9b	FINANCE & PROPERTY	Definitely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	None the price for rent and council tax is already high enough.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No I don't think the council should increase charges people are struggling with the bills that they have to pay already	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Maybe employ a Traffic warden again and raise money for the council this way	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	I am not sure, I know other Councils charge for emptying garden bins etc.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No increases!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Childcare over school holidays	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	The council has run Summer of Play for past two summer holiday periods

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	As someone who is comfortably off, I have thought for the last year that I should not have my kids' meals paid for by council. We can afford to pay for those school meals. I LOVE the convenience and healthy options provided. It's hard making tasty and healthy pack lunches for little ones. But we can pay for this and I'd rather pay for this than you be cutting looking after elderly.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	I don't know what the council charges for. If it's a building warrant then it makes sense to increase those just as prices of other things increase.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I am unsure of charges the Council has implemented for services.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	If any price increases are made it should still be affordable to all including those on UC.	4. The council is already doing this.	F&PS - council tax and charges	The council currently has an extensive concession scheme to help those on lower incomes.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Local affordable after school clubs available to all	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplifts go back to being free to stop fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	OPERATIONAL SERVICES	Groundwork's and landscaping should be taken back by the council instead of homeowners paying factor fees for work not carried out and also pay the same council tax as everyone else if not more	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Local affordable bus services	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	SOCIAL POLICY	Mental health support	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	NO. I pay enough for the neither work nor wants!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Definitely NOT council tax.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	I think special uplift charges should be implemented. Fly tipping fines should be extremely high, excessive to discourage it as far as possible.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	At this time, with the cost of living through the roof, wouldn't recommend charging more when so many are struggling just to survive.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know what they charge for	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure what services have a charge.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Perhaps waste/ using recycling centre	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Absolutely not. We are in a cost of living crisis. The council should be doing all they can to support the people in the communities that enable them to have jobs.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Fishing	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No we are all struggling with the cost of living increase as it is so I don't think it would be fair to charge more as people already struggling with increases in petrol, energy, messages etc. last thing we need is more increases whilst wages are not increasing	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Refuse collection. Should be kirbide glass collection. recycling centres should be open longer hours	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9b	FINANCE & PROPERTY	Nope	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Sorry but I think the council charge enough for people that can hardly afford to pay for already. So weather it's cut backs on other things then that should be the option not charge more. Ie Council tax ; Is there any need for all the bins and pickups that must be expensive. 4 bins we now have!! I am aware of recycling but I think it's not thought out properly with 4 bins being picked up .	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9b	FINANCE & PROPERTY	Not at all.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	after school facilities	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - wrap around care	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	bin collections	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9b	FINANCE & PROPERTY	None of anything prices could be decreased a bit in some areas or kept the same at least for a little bit as cost of living is getting too much but especially council tax for above band D properties should be a bit less it's too expensive once above that and not everyone in their band D and above properties earn 2 wages or high wages or people's circumstances change with employment and what they earn and there is no extra help like the £150 for people in band A-D.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	FINANCE & PROPERTY	none i can think of	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	I think the council could provide their services (eg plumbing, electrical, gardening etc)to homeowners at a discounted rate , personally it's a service I would definitely use and know of many others who would do the same. Makes sense to generate income from the services / tradespeople you already have whilst also providing apprenticeship posts, it's a no brainier and I'm not sure why this hasn't been thought of before.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	This is something that could be considered if there was significant resource spare in the future. Currently Building Services is working below full staff levels due to strong competition from the private sector. Because of the laws around the Housing Revenue account any money must be spent for the betterment of tenants.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No obviously not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure what council changes for.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	With the rise in living costs, I think the council have to be sympathetic to those that are struggling.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	No - I also think that removing the free skip/uplift has caused more issues than before as the amount of fly tipping being done is ridiculous.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	Electric vehicle charging points.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Nothing needs to be increased just maintain what is already happening. Do not reduce any	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure really, would have to be provided with information to make an informed choice	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Rent for those who don't work who are junkies and alkie	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	HCBS - availability / affordability of social housing (inc. rent)	Customers in receipt of benefits are entitled to access social housing. If customers have specific examples of illegal activities in council properties these should be reported these to the Council directly or any local housing offices and these will be investigated.
9b	OPERATIONAL SERVICES	Bus transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Any residence which has more than 1 vehicle registered at the address with no off street parking should require a permit to park in residential parking bays for every additional vehicle.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	This is unfeasible
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	The charges should be increased, or the services should be increased? Rubbish questionnaire!!!!	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9b	FINANCE & PROPERTY	Not sure, but I'd be happy to pay more for services if that's what is needed.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Dog Mess Fines should be introduced. Far too much around. It's vile.	4. The council is already doing this.	Operational services - litter and street cleansing	The value of the existing fixed penalty notice is set by the Scottish Government. The council recently participated in a consultation regarding the National Litter and Fly tipping Strategy and advised that fines should be increased.
9b	OPERATIONAL SERVICES	Well look how the bulky uplift charges increased the amount of fly tipping in the area. 😞	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	With our council tax being risen we should not be expected to cover even more costs to services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No idea but information on benchmarked charges would help answer this	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No some people are struggle there cost living because there salary not high. And enough there every living	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, we already pay £220 pcm for council tax and we're not rich. How much more can we be squeezed?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know what charge for	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges should be 'means tested'	4. The council is already doing this.	F&PS - council tax and charges	The council currently has an extensive concession scheme to help those on lower incomes.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Far too many “handouts” to those who create anti-social situations and community concern	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9b	EDUCATION	Charge for some/all adult learning eg ESOL	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Invite/accept donations for using eg the library. Have a mechanism for the council to receive some of the income taken within community centres. As an example, a Mgt Committee charge £5 an hour for a children's party (for use of the building). People get wise to this so book the spaces for a large gathering from 9am to 5pm. They are charged £40. However, we have to supply staff for the duration, heating, lighting and electricity. A huge expense to the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	I don't know what these services are sorry so can't comment	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Again very vague. Do you mean increase the charge for or increase the availability and amount of the services for the same or increased price.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your statement, the council proposes to use all responses to the consultation to support the review of priorities and commitments
9b	OPERATIONAL SERVICES	We just need to get back to when normal; Council services were carried out and everyone knew where they were. Simple things like cutting the grass, fixing roads... all of these things have just fallen by the wayside.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Grounds Maintenance services are being delivered in accordance with council service standards. Service standards are currently being reviewed to try and identify areas for improvement.
9b	FINANCE & PROPERTY	I'd be open to paying more council tax	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Youre kidding, right?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not aware	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Introduce parking charges in public car parks. This is commonplace in private car parks. A relatively small fee would be sufficient.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Increase charges on planning services to business dramatically. Mirror FFI charges applicable to business' similar to HSE scheme. Focus revenue generation on services to organisations (private business') rather than hard-pressed individuals.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges should cover the cost of providing services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Birth and death registrations. land registrations	4. The council is already doing this.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No, if you charge more for uplifts there will be more fly tipping which counteracts the cost	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Maintainance in new built estates	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - open spaces, play areas and parks	N/A
9b	OPERATIONAL SERVICES	Household pick ups could be increased	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	SOCIAL POLICY	Missed medical appointments should be charged a fee. This would increase proper utilisation and decrease the waiting time for those who need it.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No. I think it's an utter disgrace that we don't get even 1 free bulky uplift a year! Worst council EVER	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Public transport more buses to different hospital endinurgh	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, I'm lucky in Livingston	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No council tax should be decreased	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Ensure full economic cost is recovered for business services, such as taxi licences.	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Discounts at leisure facilities for pensioners should only apply at off-peak times - midweek afternoons.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Widely introduce metered parking. Charge for driving into Livingston town centre. Impose Workplace Parking Levy, which so far you've chosen not to do for very poor reasons.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	West Lothian Council agreed in February 2019 that the workplace parking levy would not be introduced in West Lothian.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Garden services, for tenants too lazy to cut their own grass.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - open spaces, play areas and parks	N/A
9b	OPERATIONAL SERVICES	More frequent pick up of bins	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Road Bonds	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning Applications	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Public transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	FINANCE & PROPERTY	No charges should be increased people are struggling as it is	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Charges related to removal of bulky items and pest control should relate to the cost of the actual service rather than an arbitrary low number. Increasing the fines for fly tipping and the resources available to investigate would like help more than increasing charge to remove bulky items.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Only increase charges on non essential services that people can afford to choose not to access and which will not impact on their ability to access essential services people might need.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Garden Maintenance scheme.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	A garden maintenance scheme is provided for council tenants who are elderly and/or disabled.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	The one that immediately comes to mind is the charge for bulky uplifts.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Low charges in swimming and council gyms should definitely continue for health reasons	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Dont know what charges are in place.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No increase to uplifts as this causes fly tipping	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Difficult decisions to increase charges. Better if other things to reduce costs were looked at first.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	I think council tenants should pay for certain items that they get for free at the moment like toilet seats, electricians etc they should be charged a service charge to cover the costs	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence. For items that have failed or reached their end of life these will be repaired by the council from part of the rent money paid by tenants.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Fines for litter dropping... fly tipping.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	All services that are for the elderly	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Legislation determines what charges can be applied to social care services.
9b	FINANCE & PROPERTY	Certainly not, people pay enough in council tax and some receive very little benefit back for it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	NO	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	no. people are facing hardship at the moment and wouldn't be able to pay for additional charges.; just like the special uplift charge. fly tipping has now gotten out of hand and is costing the council more to clean up.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	You could charge for school transport to ASN schools. The children who attend these schools will received DLA or Disability benefits that cover mobility elements and that should be used. Or at least means test their ability to pay and the distance the children have to travel.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no because this has greatest impact of individuals and families who are working as those in receipt of benefits do not pay	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Charge for garden waste collections - happens in other local authority areas locally	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	repairs done in council property's which were not accidental	4. The council is already doing this.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning permission.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Nop	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, we should not be charged for council services. look at the mess of our communities because of charging for bulky uplifts .	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	Probably not possible due to legislation but so much time is consumed to reply to complaints and FOI, there are some serial requesters so would be good to limit/reduce time spent on these.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Hire of pavilions/halls.	4. The council is already doing this.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Repeat repairs due to misuse should be charged for.	4. The council is already doing this.	HCBS - housing stock condition and repairs	The Council recharges tenants for the cost of repairs which are required as a result of vandalism or negligence.
9b	OPERATIONAL SERVICES	Possibly charge for specific waste items being dropped at Civic amenity site for things like asbestos, tyres, paint, etc so there is less fly tipping. Where repeat visits are required due to no access etc then charges should be incurred.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Specialist licences are required to handle these materials
9b	HOUSING, CUSTOMER & BUILDING SERVICES	increase rent costs, people living in council houses pay less rent to what people privately renting do, some by 100%! this would then reduce the amount of people getting a council house that can actually afford to private rent, and help those on lower incomes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Rent on property.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The council raises rent according to the rent strategy set after consultation with tenants. These rent increases are budgeted to beat the cost of inflation and deliver better services for tenants

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	NO	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'm not sure how Scottish government freebies for Education, meds, buses etc effect WLC income & services but my experience is that it would be better to offer concessions or reduced rates because 'free stuff' is often not valued. And there can be hidden costs like free uni education but fewer places for Scottish students subsidised by foreign students. As a middle class single parent I feel I deserve some reduction in rates costs that takes account of my situation but under paying dentists, doctors, public sector workers can have unintended consequences of low morale & staff leaving.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	All charges should be subject to an annual increase, and should also be benchmarked against other councils. Charges should be at least the level of the Scottish council average.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	The provision of local leisure facilities, helps in a number of ways from reduction in health care service to crime.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Defo not!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Mental health support for young children, Covid has had a huge impact on them. Invest more in Care at home services to reduce hospital admissions and keep the elderly safe at home for as long as possible	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Increase business rent	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	I think we should get 1 free bulky uplift	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	FINANCE & PROPERTY	Very difficult to say as some people can afford to pay for charges but lots of families, pensioners etc struggling do not have the financial means to pay more. Common sense by the council if a charge in real terms costs 30p stop charge 10p ..Pay attention if a customer says "oh is that all it costs" you are charging too little. Time all these big buck bosses went round their houses!	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not as this time, There has been a huge increase on the cost of living which is already putting a lot of peoples finances at breaking point. We don't need another increase just now.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Youth and childrens' work	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning applications by building companies.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think people who are on low income are struggling already and to increase charges would make this worse.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	sports centres	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	bus passes . Travel,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	The concessionary bus scheme is a national concession determined by the Scottish Government.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	This is a hard one with all the cut's to council funding I just can't pinpoint anything we sure are living in some hard times!	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No should be decreased	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	I don't use any regular council services other than recycling centres (which are good!) so I'm not aware of what's available and their costs	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council tax ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Late fees for books	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Car parking charges ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian
9b	OPERATIONAL SERVICES	If the council ran the car parks in Livingston instead of private companies you'd raise revenue.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads,street lighting, footpaths and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	They need to charge tenants for damages caused to rented properties.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council Tax	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	With the possibility of a recession and the rising cost of everything. ; Probably not just yet.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Should be decreased.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	let charged at cost.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No because the general public are less than happy with the quality of current services versus what we pay for them!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	4. Lesuire hun, such as ice skating	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	2. More decent play parks for children, access to 5 aside and basketball ball courts.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Licensing fees; ; Ensure short term let license fees are set at an amount that covers the cost to the council.	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Landlord registration fees	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	council tax	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Not rent	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	HCBS - availability / affordability of social housing (inc. rent)	Housing rents for tenants on average are currently lower than the national average and remain good value for money for tenants
9b	FINANCE & PROPERTY	No to charges on the following.....; Youth work; Children's work; Qualified courses run in local community Centres; Street work on drugs usage and selling; Help to get people into employment that have been out of employment for years or their whole life.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	There are alot services that can be passed on to community service etc and the team that manages this seem to very disinterested in the suggestions the community have offered, our local community are will to help with litter picking etc as we value our community at wester inch	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No way	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not necessarily should be - but could be - Fare paying school transport (shoots self in foot)!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Security	4. The council is already doing this.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, as a taxpayer I feel we could not afford higher bills in terms of council tax and NI.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Start charging for EV electricity consumption	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Should perhaps pay for Bin Takeout servicr	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Do not charge more: stop the wastage that exists!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	In the current economic climate- no.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	LATE LIBRARY BOOKS	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think at this to think about increasing charges would be a disaster for all communities in the present climate.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	I think non residential care charges are too high.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	Social Policy - charging	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know what you charge for.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	These questions are a little evasive. It depends on which services council are looking to stop providing. Which buildings they are looking to sell, looking at the service which is housed within that building which it provides to the community....would it disappear altogether ...would our elderly have to travel for basic needs.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Utilising local community volunteers could reduce demand on services...use the elderly and their knowledge to help the young ones out with apprenticeships and try to save skills that will otherwise be lost.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - community engagement / community spirit / community wealth building	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	There are so many simple things that people just don't get eg - dropping litter, cleaning up dog waste, dumping shopping trolleys, clearing snow outside their properties, fly tipping, general upkeep of gardens etc. Simple things that shouldn't be an issue if everyone done their bit - people have been too reliant on council services over the years.	4. The council is already doing this.	Operational services - litter and street cleansing	The council are currently developing a Litter Prevention Action Plan and it is intended that this is implemented in late 2022. The purpose of the plan will be to focus on litter prevention by educating the public. This will include focused littering and fly-tipping campaigns; including participating in national campaigns.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Yes, Transport and access to mental health	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	SOCIAL POLICY	access to mental health	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No- get your spending in order.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	My surrounding areas within my community is well maintained.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Houses	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bin pick ups	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Don't know. I don't use many Council services	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No comment as I feel above would help council work out where to save/spend	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Council could introduce traffic wardens, these would be self financing and deal with abuse of double-yellow lines, disabled bays and parking on grass verges especially in Dedridge & Knightsridge.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know enough about services given and what are the charges	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, this would have a negative impact on already struggling low income households.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not that I am aware of	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	as of right now no prices of things are already increasing rapidly and a lot of people can't afford to pay their rent or buy their kids dinner if anything i think prices should reduce	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	The cost of Home Safety Service equipment and Careline could be increased to be more in line with surrounding Local Authorities.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Hand in hand is involving them in the community through leisure, social and economic events. I'd like to see a lot more of the council organising events to help the environment and communicating this via schools so kids are encouraged along, litter picks, tidying community gardens, planting and weeding. It encourages children to attend of their peers are doing so and also helps out the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Having workmen multiskilled rather than having a plumber to one job then a joiner come to screw in woodwork (normally these are two different jobs and cant even be done on the same day)	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Housing does have operatives that may be multi-skilled. In many cases though operatives gain experience and specialise in a single area, much the same as in the private sector.
9b	OPERATIONAL SERVICES	Grass cutting for individuals shouldnt be free to anyone ; We all have a duty to look after our gardens ; Street lightening to reflect time if year rather than having lights on at 6-7 in the summertime ;	4. The council is already doing this.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Yes Neighbourhood Watch.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No idea	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Licensing ; I also replied to the survey on parking charges: I think implementing parking penalties for careless parking e.g. on pavements at schools and train stations would be a reasonable way to drive revenue.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Ideally nothing,	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	but if you do increase then I suggest: Planning and building control;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	If council tax went up by say £1 per month per household its only an additional £12 per year but would amass millions for the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	fees for licences.	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	music tuition	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	in this economic climate everything is to expensive.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Again difficult to comment when there are a wide range of services which I don't particularly use therefore unsure whether it is reasonable to increase	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky Uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Blue Badges	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	The maximum charge for blue badges is set in legislation by the Scottish Government.
9b	OPERATIONAL SERVICES	Bulk uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	This is an insane set of questions. I would need lots of detail before being able to consider this.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Late return fees for library books (there is currently no fee)	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	N/A	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Parking! There is an argument for free parking which I fully support. However the illegal parking taking place around the towns is a disgrace. There should be consideration given to introducing further penalties where motorist park in disabled bays and do not have a badge; where motorist park over raised crossing (Bathgate is a disgrace); parking on corners; zebra crossing etc... Bring back traffic wardens	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads,street lighting, footpaths and parking	Responsibility of Police Scotland
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Late fees for library books should be introduced - I appreciate this would only generate a very small amount, but currently as there is no penalty for late returns some users hold onto books well beyond their return date, meaning others need to wait	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Can't we employ people locally to deal with our messy towns	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	For sure jobs are really important, suatainable employment.	1. The respondent advised that they agree with the proposal.	PEDR - employability and jobs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no they not increased any services at all	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	giving subsidised access to benefit holders for gyms & other support	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	if you want to increase access and equality, you must keep some costs low, but there could perhaps be a WL Pass for those on a low income,	4. The council is already doing this.	F&PS - council tax and charges	The council currently has an extensive concession scheme to help those on lower incomes.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No there services are expensive	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure, difficult to say in such an economically challenging time	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Maintenance of the Environment, Open spaces - increase weed control, decide which areas of grass need cut and which don't, increase grass cutting frequency to those areas that get cut to reduce amount of grass left lying. Sweeping of road channels to remove detritus/ weeds, use of technology for emptying litter bins and evaluate the need/ location for them. Increase litter picking and community involvement. Issue with public seeing litter lying about their community but a lot will be on private ground and not the Councils responsibly currently but makes areas look unkept. Should the Council litter pick all areas that are of public concern within the community to help enhance the look of areas. The same with flytipping. Doing this would have additional financial implications for the Council but would improve the publics perception of the area. Public not aware of whether area is public or privately owned and tend to just believe it is all the Councils responsibility. Additional powers to deal with flytipping/ littering etc which requires government backing/ changes.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council is currently reviewing grass cutting and weed management and are developing strategic plans aimed at improving biodiversity and reducing the use of weed spraying chemicals. The council is also in the process of replacing its fleet of compact road sweepers with sweepers of a higher specification. The new sweepers will be able to remove detritus and weeds growing in roadside channels. Th council cannot remove litter or fly-tipping from private land as the council doesn't have the resources, staffing and budget, to provide this service. It is a landowners responsibility to remove and/or prevent littering on private land. The council is currently working wit other local authorities and other partner organisations to encourage the Scottish Government to increase fines for fly-tipping and to increase local authorities powers.
9b	FINANCE & PROPERTY	Prior to cost of living crisis, would have suggested council tax... difficult balancing act and always unpopular but costs are rising across the board... whats low hanging but could generate more?	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No charges are causing people to refuse services and then they deteriorate further.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't know how many services are charged individually out with council tax.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Not sure but I feel that employing people to fine offenders of dog fouling and fly tipping could make you an absolute fortune!!!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - litter and street cleansing	The council currently has a small team of 4 Education and Engagement Officers who have powers to issue fixed penalty notices for dog fouling and littering. Previous experience of using officers in parks and open spaces has had limited results as members of the public only change their behaviour when officers are present and it is impossible to provide officers in every park for extended periods of time. The focus for staff has to be on the education process aimed at changing offenders behaviour.
9b	FINANCE & PROPERTY	It's a difficult ask. The cost of living crisis is affecting everyone at the moment and to increase charges to residents is not always the answer. Better use of council funds should be looked at first.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Don't know enough about charges to comment	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	The waste pick up price for house hold waste goods Would stop fly tipping Disraise 5 iteams for like £30??	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	No. I think the Council should invest in more tourism areas in which they can charge for which would bring in more income to the Council in the long run. There are many areas which would be perfect for this. We continue to allow housing companies to build lots of houses and we could be asking them to invest by creating or funding these areas reducing cost to the Council for building and then the Council would be able to charge visitors.	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No - council tax is already high and people are now facing further increases in cost of living. Increasing this area would be very concerning for people who are already on low income and seeking support from the governement.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, because people have too many financial pressures, increasing charges would exacerbate the situation.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Increase the cost of rent for people who do not look after the property cause problems in the areas. If they damage things they should be made to pay.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Nothing should be increased any more- we need decreased charges to assist with the rising cost of living, more than 3/4 of earned wage goes on bills to afford private rents as no council properties are available.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	none i can think of	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not that I can think of.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Increase fines for people who leave dog poo to £500. Employ a dog warden to police dog fouling	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently employ Education and Engagement Officers who have powers to issue Fixed Penalty Notices for dog fouling. The council cannot increase the value of the fine as this is set by the Scottish Government.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charge for parking where the council owns the car park;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Bigger increases of council tax for highest 2/3 bands	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	OPERATIONAL SERVICES	Charge for collection of garden waste	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	are you kidding, people cant afford to live as it is	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	council tax is really high anyway, people are struggling	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	bulky uplifts expensive enough too, no idea what else you charge for.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Yes, the council should be charging for electric car charging points.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Sporting facilities.	1. The respondent advised that they agree with the proposal.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Up lift of large items this would reduce fly tipping	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	This service was removed as a free service and operationally adjusted to cope with the demand of a charged service. Therefore any introduction of a free service would require a corresponding increase in fleet and employees.
9b	OPERATIONAL SERVICES	Dog fouling	4. The council is already doing this.	Operational services - litter and street cleansing	Street Cleansing is a statutory service that is already provided by the council.
9b	OPERATIONAL SERVICES	Dog fouling	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently employ Education and Engagement Officers who have powers to issue Fixed Penalty Notices for dog fouling.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Charging for electric cars should be something that is charged for	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	without know the financial information to this, it would be hard to comment	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Electric car charging should be something that the council now charge for. I cannot believe that people with electric cars can get their cars 'fueled' up free, at tax payers expense!	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no comment as I do not use any council services.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges for electric car charging should be imposed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Residents of neighbouring authorities seem to be able to use WLC leisure facilities at reduced rates. This practice should be stopped.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Hurry up & introduce the traffic wardens, that will also help tidy up the borough, & make pavements come back to the pedestrians.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - police, fire and other partners	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I can't say off the top of my head. But I would be prepared to comment further if given more info - a list of services and where costs are increasing and whether these need to be covered by the council or not.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Government need to improve as Council Tax already high enough. Cost of Living gone mad! So no.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No absolutely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't know how much you charge	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	EDUCATION	Perhaps give the option to pay for breakfast club at school if the family wants to. For example I think if we decided to send our kids to breakfast club for whatever reason, I would feel a bit guilty having it provided for free when we could afford to pay and the money could go elsewhere.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Could probably get away with charging more for bulky uplifts. I'm not sure what else the council charges for.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulky uplift possibly. Don't know of any others as we've never paid for them.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Consider charging for brown bins like other councils.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No none because of the risks involved with fly tipping as shown when Edinburgh introduced additional charges.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	This question is ambiguous, it's not clear if you mean the services should be increased or the charges. If a service is optional and you don't know how much it costs to actually deliver, is that not something that a company would be better doing?	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No !!; Make sure everyone who received or used the services pay !!!!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think though more money is needed, an increase at this time when all people working or not, are struggling to get by. This would not be a good move by the council.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Charge everyone a nominal fee for using re-cycling centres to offset reducing or removing the cost to small businesses/people borrowing a van.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	the only council charges I think that we have are the swimming pool, increasing any prices would mean less usage and especially in the current climate that we are in.	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Service for poor adults-then they can get the help they need to work towards getting back to work and look after their own children more easily.	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
9b	OPERATIONAL SERVICES	4 Bins per household is beyond a joke and i am sure you could have saved a lot of money there... do you actually believe everyone will clean the containers that go in there also if the intention was to save at the depo.	5c. It is proposed that this suggestion is not taken forward because it is not consistent with the council's values and priorities.	Operational services - bins, recycling and bulky uplifts	Council is a signatory of the Code of Practice for Households Recycling which provides a national framework around service provision
9b	OPERATIONAL SERVICES	Anything related to taking a car into a town centre, unless you are a resident or business owner. These should be safe zones for the community to gather, visitors/residents to shop/socialise. Not rat runs for commuters or convenient roads for being lazy.	4. The council is already doing this.	Operational services - roads,street lighting, footpaths and parking	Currently carrying out parking strategy for West Lothian

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	We think WLC provides a very good refuse collection and four bins are more than enough as they work well.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Not to my knowledge/use. Would giving on the spot fines for littering/ dog waste?	4. The council is already doing this.	Operational services - litter and street cleansing	The council currently issue on the spot fines for littering and dog fouling offences.
9b	EDUCATION	More school placements for asn children as there are not enough spaces. Social & holiday groups & clubs & trips away for asn children, teens, adults and carers. Eg nature walks, bike rides a community garden, art classes music classes and a meet up with other asn carers & children teens and trips away.	4. The council is already doing this.	Education - ASN	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Again without more information how can this be answered ????	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	Who pays for the disruption caused when roads are closed for things like Orange Walks? Police costs funded by the public? Either ban them or charge them to use the road, it's not covered by their road tax.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - licensing and events	The Councils role is to administer the licensing schemes subject to the legislative requirements relevant to it. The legislative provisions regarding these events are the responsibility of the Scottish Government and concerns should be directed to them via elected Members/MSPs. Costs are met from public funds.
9b	OPERATIONAL SERVICES	Think if littering continues to be a problem - add a charge im for the clear up. Tougher on fly tipping - penalty fines if caught	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Operational services - litter and street cleansing	The council is currently working alongside other local authorities and partner organisations to encourage the Scottish Government to increase our powers to deal with fly-tipping and to increase fines.
9b	FINANCE & PROPERTY	I'd need a list of suggestions to comment. You could increase leisure costs but have a discount available for those who have low income. It's very hard because those living in poverty need the help, the opportunities, the safe space but those with larger incomes could pay a little more.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	Maybe focus more on being more prudent on spending and not reliant on PECOS where charges are much more than if you could just buy items from shops or online retailers	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not in the current climate where people are already struggling for money.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Unfortunately the problem with increasing charges is often that it simply motivates people to look for ways to avoid paying the charges altogether. Hence the unintended consequence of charging for uplift of bulky items from people's homes (and misunderstandings about the applicable rules) resulting in an escalation of fly-tipping.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Repairs that are caused by tenants, they do not charge these often enough, they are at the discretion of housing officers who do not always charge.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants do not pay for repairs that are caused by normal wear and tear. The only time tenants may be asked to pay for repairs is when the damage/fault has been caused through accidental or wilful damage or vandalism
9b	FINANCE & PROPERTY	use of function venues, ticket prices for events and attractions as these are a luxury and not a necessity	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	Reduce spending on diversity and concentrate on real world issues	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - equalities and inclusion	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't know enough to comment	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Means test. Raise Council Tax. Sort the issue. You've now had 14 years to do this and sat on your hands.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	No. I think the Council should work harder for less as that's what we are expected to do in our employment. Pay freezes should be applied. Minimum expenses used. More for less. We ALL have a responsibility to maintain our Council.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9b	FINANCE & PROPERTY	No, not with the cost of living crisis!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Private hire charges for leisure facilities such as parties etc, weddings.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I have no idea what the Council charge for services, so can't comment. What services do you want commented on? However, I do think there would be less fly tipping, fires, etc if the bulky uplift was reduced.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	small increase in bulky uplifts, its cheaper than hiring a skip.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	start charging people in council rented houses for damages. I drive past houses near peoples garage in Howden that are council and the windows are often boarded up due to damage, its embarrassing that folk can treat homes like this. also the homes at eliburn park are in a mess, untidy gardens etc with mattresses outside,bins overflowing with garbage, this is unacceptable and they should be liable for clearing away their rubbish.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	<p>Tenants do not pay for repairs that are caused by normal wear and tear. The only time tenants may be asked to pay for repairs is when the damage/fault has been caused through accidental or wilful damage or vandalism</p> <p>Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.</p>

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I am not sure what the charges are for various services so I would need to know this first to make a proper assessment.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bins uplift	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council Tax by £1 per month	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, we pay enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Where do I look to see each charge o that i can feedback? Send out a link and I'll feedback.	9. The respondent made a comment on the survey question	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Absolutely not the council tax is through the roof already	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	People dontneed all the bucket that they have to many for ghem should be cut	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Just do the same with fewer lazy staff.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Absolutely not. I think the council charge too much and deliver too little as it is.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council Tax is the obvious way to increase revenue but realistically, in this current climate, people are already struggling to pay the current charges. Perhaps consideration could be given to increasing Council Tax but also increasing the means tested threshold for rebates to ensure that those least able to pay, don't pay more?	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9b	FINANCE & PROPERTY	Definitely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Unsure what services the council charge for.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Personal care. Clients in receipt of PIP should use the care component to pay for personal care. This should apply to children and adult services.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Public car parks should be charged like all other Scottish Local Authorities.	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council is currently reviewing its parking strategy.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No. Lower income households already struggle affording the extra cost of services.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Local amenities and travel.	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Return to free uplifts of large refuse collected from homes. More and more rubbish is being dumped on the B class roads, causing damage to the Environment.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Nope	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Not sure what is charged for but fees for tenants should be reduced or removed like bulky uplift charges which leads to fly tipping which must incur additional cost as well as negative environmental impact.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Waste management. Should be decreased as local residents are clearing housing areas, road sides.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Mantanen kitchen and bath room in property	4. The council is already doing this.	HCBS - housing stock condition and repairs	The council is developing a future housing investment programme
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	As I pay for everything and don't claim benefits I will say no. Not until there is a system in place where everyone contributes to services regardless of their income.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	The big spending areas are education. The first should always be free (it's a public good),	1. The respondent advised that they agree with the proposal.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Tax on wealthier households is the only way to do this and that has to be at a Scotland-wide level.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	The big spending areas are social care., the second is getting removed from councils. So doesn't leave much	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	EDUCATION	Gym memberships to provide stimulation/distraction and to reduce obesity. Free weight management classes.	4. The council is already doing this.	Education - culture and leisure	Will consider weight management suggestion
9b	EDUCATION	Sexual health within high schools/ drug alcohol misuse (education). Being able to recognise abuse. ; ;	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Activities within each community that stimulates children. ; ;	4. The council is already doing this.	Education - youth and community activities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Sensory Activities for autistic children that doesn't cost a fortune. ; ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Education - youth and community activities	Schools provide sensory activities but could be considered by CLD
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Affordable housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Library stimulation activities for children. ; ;	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Cyerians	4. The council is already doing this.	F&PS - reduce funding and grants	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Cheaper fresh food outlets.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - support for business	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Family centres	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Women's aid/ Men's aid.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Social care for older adults. (They paid into the system for years it's only right they get the correct support)	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	WLDAS; ;	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Small realistic charges for some services but I'm the same as everyone else and struggle making ends meet and having had covid so don't have the answers	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Give use A better bus service between Livingston and glasgow	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Housing.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No ; council charges should be charged on a ability to pay and on more level playing field	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Can't comment have only ever paid for bulky uplifts. Perhaps c/ tax should be higher.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't ken at mo	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No we already pay too much for everything	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Home Care Service Should be free	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I'm not sure on what the council charges for	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Rechargeable repairs within West Lothian Council housing. Lots of garden clearances and house clearances for that matter and think the amount could be increased and a lot more chasing to have this paid back to WLC.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Tenants do not pay for repairs that are caused by normal wear and tear. The only time tenants may be asked to pay for repairs is when the damage/fault has been caused through accidental or wilful damage or vandalism
9b	FINANCE & PROPERTY	No at present time	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No I don't	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Litter and dog fouling penalties	4. The council is already doing this.	Operational services - litter and street cleansing	The council has a small team of education and Enforcement officer who issue fixed penalty notices for littering and dog fouling offences.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Illegal parking;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - roads and parking	Police Scotland responsibility
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Renewable energy to be included in specification for housing extensions and new builds.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New house builders to increase facilities for communities a swing park is not sufficient.	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Environment fines for private companies polluting the environment especially Housing companies and new builds.;	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	If the Council were to give a commitment to working effciently I believe that those with disposal income and on a sliding scale would have no issue with contributing to enhanced services. What the public object to paying for is something that doesnt represent value	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Bus fares	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - public transport	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	People are struggling to the point of poverty, breaking point. If the costs increase that could impact lives detrimentally.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Suicides are on the rise especially among young men. Families are close to breaking point.	4. The council is already doing this.	Social Policy - mental health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no charges should be increased you already cost a fortune for your services if anything you should decrease the cost	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Possibly charge vans a small amount for using recycling centres but not alot or thus again leads to fly tipping which is disgraceful in west lothian.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Catching people fly tipping and increasing fines.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	The issue of fines is a national issue
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	making town centres a place you want to go shop and have leisure time	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	People who fly tip should be fined more if they are caught and maybe increase council tax.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
9b	FINANCE & PROPERTY	Not aware of all charged for services so unable to comment.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No, everything has already been increased	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No think we pay enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Grass cutting	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	slow down traffic	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - roads and parking	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Library services	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - council facilities and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'm 50 work full time no health issues. I feel people like me are forgotten about . I am struggling with cost of living but no help is offered as I don't qualify for any state aid	4. The council is already doing this.	F&PS - council tax and charges	The Anti-Poverty Service provides advice and support to help people alleviate poverty. It is available to all residents to help them get additional support to help with the cost of living.
9b	CORPORATE SERVICES	Public access to all information and development would be good.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - website and social media	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Definately not. The council tax banding need looked into as it is working with outdated numbers.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Council tax bands are determined nationally by the Scottish Government.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Cleaning up Livingston grass area's l.e road edging and pathways	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Nope. Its too costly already.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No! In fact 25 for bulky uplift just encourages fly tipping, then making it impossible to take things to the dump yourself because you have to prove your residential! How are you meant to do that?!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	I am not aware of a lot of the services but I would say no. Swimming baths are even getting too expensive to take children to.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Education - culture and leisure	Officers will pass this comment to West Lothian Leisure
9b	CORPORATE SERVICES	Sack the council	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	A lot of houses have really unhealthy gardens. Broken down fencing. Old bags lying about which they don't bother to clean up. Maybe this happens already but send a couple letters giving the charge for cleaning if they don't then charge for it.	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.
9b	FINANCE & PROPERTY	With fuel prices and bills at an all time high we can't ask for more money	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	housing benefits should be paid direct to council not customers this will reduce rent arrears - customers abusing council property should be made to pay for repairs	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - housing stock condition and repairs	Housing Benefit is managed directly by the council and is not paid to tenants and is paid to directly to their rent account. Universal Credit rules are set by the UK government and allow customers to receive housing costs direct to them.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	council should look at wastage in their own departments and look for better deals from contracts when buying stock; How much money can the council make from recycling centre by selling on tv parts copper etc	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Council constantly review services to ensure best value
9b	FINANCE & PROPERTY	No. Certainly not waste disposal, as this leads to fly tipping.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	It's already expensive enough to get a bulky uplift, especially with the rules about when things have to be put out, how they have to be put out, and the fact that they ALWAYS manage to miss at least one item which they won't come back for even though it's been on the list you've provided. We also sort and clean all our household rubbish into 4 different bins.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Road and pavement potholes	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Just cracked my rib laughing.... Either improve wages or bring the cost of living down, greed greed greed.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Reduce council tax. You make money selling our recycling, why are we not seeing the benefits?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9b	FINANCE & PROPERTY	No. Yous charge enough. Too much infact. Day light robbery, especially the rent.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No but the householders having to sort out all the rubbish is not going to work in some areas	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Good	1. The respondent advised that they agree with the proposal.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	What about charging people who damage council houses that they live in as they don't care because the council will pay for the damages. Don't allow these kind off people to use these services and take it for granted.	4. The council is already doing this.	HCBS - crime and ASB	Tenants do not pay for repairs that are caused by normal wear and tear. The only time tenants may be asked to pay for repairs is when the damage/fault has been caused through accidental or wilful damage or vandalism
9b	FINANCE & PROPERTY	Definitely not bulky uplifts as that's just causing constant fly tipping, rents and council tax are already expensive and if you increase them it will be the working class who end up paying and the people on benefits will get more help to pay for things	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Maybe the council needs to look more closely at procurement and stock control before it thinks of increasing external charges.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	And free access to music tuition in schools. By cancelling this programme you have effectively stopped children's potential for attainment and breaking out of social entrenchment.	4. The council is already doing this.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	Access to health and well-being facilities.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	New housing for hard working g decent people	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - affordable housing	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not at all. Pay out £300 pm and for what??? To pay the majority for schools when I like many others have no kids at school. Day light robbery as Livingston is an eyesore now	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	NO	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None of which I am aware.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I pay my taxes and w I council tax all I see is wasting my money; So nothing I specifically know so I say No to scotland increasing any more	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Pest control	6. The respondent suggested an improvement. Officers will consider how this could be developed.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not actually sure what service you charge for other than bulky uplift	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	licences,#	4. The council is already doing this.	Corporate - licensing and events	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No cost of living is extremely hard right now you will isolate more people	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	NO. In fact many should be scraped such as charging for disposal of waste from tradesmen which due to charges at waste sites invariably gets fly tipped	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Council tax - at least for some people - not necessarily increased on this year but there have been years with no increase at all which is not sustainable and must be viewed with the same scepticism as people are looking at the pledge to cut taxes by nearly all the candidates to be our next prime minister.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Debtors charges	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't have enough detailed knowledge of what services the Council charges for to comment in any useful way.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council tax	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges for bulky uplifts should not be in place, too much fly tipping	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Im not totally aware of what is charged so cant really comment on what if any should be increased	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	So many! Too many reliant on benefits wavers/caps/assessments.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	The fairest way to assess ability to pay is through assessments. Introduction of other methods would be difficult and costly to apply consistently.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Are you kidding?	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Maybe property development,	1. The respondent advised that they agree with the proposal.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Planning consents and building warrants	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Maybe we should have a look at recycling facilities. In general, there are good facilities, but there needs to be an incentive to avoid people fly tipping.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Waste collection, eg. green waste collection, or bulky item uplifts.	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	YES. BASIC RATES. YOU'LL NEVER MEET TARGETS IF ALWAYS SAYING WE ARE CUTTING COSTS. IT DOES NOT WORK.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Need to review this, due to higher cost of living, many are struggling with council charges (council tax), home energy, travel/transport and food	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Leisure and recreational facilities,	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	council tax if increase is reflected in improved services	4. The council is already doing this.	F&PS - council tax and charges	Although the council has had to make savings to balance the budget, services are improving in a number of areas (e.g. educational attainment).
9b	HOUSING, CUSTOMER & BUILDING SERVICES	weddings,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	increase community benefits demands from contractors	6. The respondent suggested an improvement. Officers will consider how this could be developed.	Corporate - procurement	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	planning applications,	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	No. but maybe if you did not charge for `Bulky Uplifts` then there would be less people Fly-tipping. Are the figures adding up that it is cheaper to have Council staff clear up fly-tipping?	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	OPERATIONAL SERVICES	Debatable. There seems to be a large uptick in fly tipping since WLC closed the Deans Recycling Centre. Doesn't really bode well with the "Green Revolution" or "Climate Emergency". The costs to fund workers to deal with this fly tipping surely outweighs the cost of operating a recycling centre? I briefly worked in this field and we sold the scrap wood, cardboard, metal etc. The only real burden was plastic. Surely this potential income could help offset the cost of running the centre? I already know some poorer families who cannot afford a rubbish uplift from the council and don't have means of transport to go to the Oakbank recycling centre.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	FINANCE & PROPERTY	I'm not aware of any charges as I haven't used them before now	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Start charging for excessive grey bin usage - ie encourage people to use all the recycling facilities available. I still see full grey bins and hear bottles being emptied into the garbage trucks.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Council is a signatory to the Scottish Government Charter for Household Recycling which lays out national guidance for the provision of waste services
9b	FINANCE & PROPERTY	Definitely not council tax. People who work for a living are being hammered right now. I honestly don't think charging the public more for any public service is the right or ethical thing to do. Demand more money from Westminster. Reduce their pay and right to claim expenses. Why should the people who are working hard and already struggling to keep their heads above water pay more!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	libraries and museums?	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Brown bins	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	adult social care	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Nope	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Yes, I would pay more to see community policing in Addiewell.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	As I am paying now for some services which were previously free - I understand peoples reluctance to pay more.; Without some sort of 'means testing ' it is difficult to assess cost levels for essentials.; (can afford to pay more, but many are not able to!)	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No if anything the cost of "bulky" lifts should be scrapped fly tipping has go worse and low income families and others can't always find £35 or 5 items for removal	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	The council tax is already relatively high that an increase of charges is not recommended at this difficult time for everyone when living cost is increased in all directions.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No. I already pay too much every month.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Everything could be uplifted except sports facilities which are high already.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	HELP PLEASE	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	According to your "Proposed Schedule of Fees and Charges 2020/21 to 2022/23" document there are a large number of services that have no increase in charges during the period covered. Fly tipping fines, licence fees, hire of equipment etc, etc. Where these are either used as a deterrent or are directly aimed at commercial business it is surprising that no increase is being applied, especially as the cost to the Council to provide these services is invariably going to increase.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Social care availability requires to be increased	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	People are struggling so much financially, with the prospect of heating banks in the winter that I don't feel now is the right time to be increasing the cost of services and the council would receive such a backlash from the greater community for doing so. It would be much more beneficial to be selling off assets and amalgamating other services into the partnership centres in addition to the full implementation of WFH to increase revenue and decrease expenses first before increasing service charges. The council would be seen in a much better light for doing everything it can to reduce expenditure an unnecessary assets before adding additional financial burden on the community, including staffing cuts.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	everyone should get a bus stop - not age related	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	FINANCE & PROPERTY	Yes garden services	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	charges should reflect the cost of delivering the service so commitment to review regularly should be made	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Absolutely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Repairs, these should be charged of it's not reasonable wear and tear.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Unsure	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	The services that are linked to these Connect, Empower, Deliver and Inclusion should be protected and streamlined.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	None due to financial crisis and current hardships/fuel poverty and cost of living increases	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not sure.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Subsidies for people who do not need it could be reduced (but retained for those who do i.e. means tested) - school meals for primary children, childcare, public transport	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I don't know enough to comment	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Yes, doggy bins need emptying more frequently	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.
9b	OPERATIONAL SERVICES	Put donation boxes in certain areas like country parks. Charge a small amount to park in certain areas. Try and encourage voluntary contributions in areas - there are some who will contribute.	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9b	FINANCE & PROPERTY	50p parking charge could help underpin roads maintenance budget. Community Charge should be reviewed at least every 3 years - I know very few people who would not pay even a small increase.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Foodbanks, community centers, community outreach	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No we have had increases every year and with everything else going up we cannot afford more increases.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	N/A	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	This is a really hard question as the council offers alot and not knowing everything that is charged so not sure on that one and maybe before amending any services it should be looked at who can afford the service to use, who can't afford it but need the service??	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Perhaps on people who are on methadone as I have to pay for drugs to help my fibromyalgia which isn't covered In a doctors prescription	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No everything is gone up in price	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Reduce cost is more important	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Pupil support workers in schools	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Care in the Community	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Why dint you charge 50p for borrowing books	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Any service that is not vital for those who are struggling to cope	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	The money saved from the above could be presented to local community councils so they can take a leading role in bringing the likes of this questionnaire to the public's attention	4. The council is already doing this.	F&PS - council tax and charges	The council has community choices, a platform for participatory budgeting with local communities making decisions regarding spend and investment.
9b	FINANCE & PROPERTY	Most definitely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	think they charge enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Grass cutting of gardens of council houses could be charged for as there are always people looking for their gardens to be maintained regularly and happy to pay for it. This keeps staff in jobs, brings in revenue and helps keep the community nicer all round if gardens are maintained.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - open spaces, play areas and parks	Thank you. Your comment has been noted.
9b	FINANCE & PROPERTY	The council charges people enough for everything that the council tax is paid to cover. The council tax is the only charge that people should be paying for our public services. The council has the ability to increase council tax on houses which have higher occupancies due to more rooms, and higher value.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No!!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no council tax is payed	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I do not use many services provided therefore can't comment on charge amounts. It may have been useful to provide some examples	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Council housing for general needs.	4. The council is already doing this.	HCBS - availability / affordability of social housing (inc. rent)	The Council work with Housing providers in West Lothian to support their building programmes and between the Council and the Housing providers, thousands of social rented houses have been built in West Lothian over the last decade. West Lothian is a highly desirable area to live and this increases demand for social housing.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	I think £35 for a bulky uplift is far too expensive when I am a full council tax payer, and OAP, and they refused to lift the item anyway!	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Childcare for those who do not need it to be free	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	As one who is in a strong position this could adversely effect myself but I am willing to accept this to assist my fellow residents.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Parking charges in streets need reintroduced	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	If anything you charge too much as it is especially uplifts and recycling.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Nope - I think you should re educate staff to work more productively (time management) also ensure that management are completing there job role proactively instead of reactive when dealing with staff issues and performance managing.	4. The council is already doing this.	Corporate - staff training and performance	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	All services which address climate change should be reduced in price, and all others increased in price.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	N/a	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Generally disagree with statutory services being chargeable. If its being delivered but its not included in the council tax charge calculation and not funded by Scottish Gov, then possibly consider whether we should be doing it in the first place. Thereafter, if a charge applicable, such charges are for those delivering the services to determine.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	n/a	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	small increase for uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Planning charges	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	People cannot afford anything to be increased at this moment in time. Most working households are already struggling to keep up with bills/payments etc as it is.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Professional services - legal and property fees.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Cleaning up local areas better way; Better way of monitoring so stays cleaner for longer periods of time i.e. security cameras in street (also for public safety)	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	Operational services - litter and street cleansing	Thank you. Your comment has been noted.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	People need care and cannot afford it so no.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Mobility cars. How come people can drive around in an expensive model of mobility car when they are on benefits? By all means give people access to a basic car.; Benefits system - some contributions should be made; Start charging "non-contributors" for services. A person going out to work to provide for their family should NEVER be worse off than someone who is on benefits for everything.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Benefits are determined by Scottish and UK Governments.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Use of council buildings for profit making events	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Elc free lunches in affluent areas; Elc free childcare provision in affluent areas	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Education - early years	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know what current charges are	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Feel that would require a review depending on service provided, as not aware of all costings within Council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	N/A	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no, people can't afford to pay more.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'm not sure what these include.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No ppl pay enough and sometimes even these services are cancelled and we get no refund.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	There are services where there are no charges and there should be consideration given as to whether there should be. We should also consider taking deposits for resources that are refundable on successful completion of services.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	FIXING POT HOLES & IN SOME CASES RE-TAR A & B ROAD SURFACES WHERE APPLICABLE	4. The council is already doing this.	Operational services - roads and parking	Road maintenance is carried out on an annual basis
9b	FINANCE & PROPERTY	No. I feel many people struggle to pay Council tax as it is.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Any as long as the service is somehow improved or simplified.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Decreased if anything	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing council tax would result in additional cuts to services as the council has to have a balanced budget by law.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Renting facilities in the partnerships.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Day care for children for those that have a high income.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	parking fines, littering fines, dog fouling fines, special uplifts, out of area school travel for non-asn placements	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Although I said I strongly agree with selling some council properties, I strongly disagree, with selling council houses, these houses need to be available for the younger generations, youngsters don't have a hope in buying a property, as it is beyond their means, for example, my 27yr old granddaughter and her partner, still live my daughter, whose house is way over crowded. but they can't afford to buy.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	HCBS - availability / affordability of social housing (inc. rent)	Scotland abolished Right to Buy in 2016 and has not re-instated it. The council does not control this as this is set by the government
9b	FINANCE & PROPERTY	Don't know. Would need more specifics to be able to comment on this e.g. what you are thinking of increasing.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Don't know what is charged for services	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No - that what we pay council tax for	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Unsure	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I am not sure what the council charges for at the moment.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bring bakc free uplift at least 1 a year ! Some; People can't afford that and also others only have access to a van at the weekend; But you can't book in a a van at the weekend so why do we have to pay nearly £70 just to get; Rid of garden rubbish because of your silly rules so that's why thers fly tipping on the increase as you waste money on silly bins and not what's needed so then you have to charge for uplifts !! So bring bakc free ulifts	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Could increase council tax	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I would need a list of them to know but i think if there is any fly tipping etc then people should be charged or for any offences like dog attacks, parking, fines etc these should be increased.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Sports centre and pools	4. The council is already doing this.	Education - culture and leisure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	NO	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Bulk uplifts this would stop people dumping in the streets which would cost to be removed anyway	4. The council is already doing this.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Increased charges for illegal parking in our towns & villages - parking on double yellow lines.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'd be willing to pay more Council Tax if I had more faith / information that current revenues were being used wisely.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Cut back on councillors pay and bonuses!!!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'm not familiar with current charges so difficult to say	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not in the present climate	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Absolutely none; If you increase the service will simply not be used; A prime example is large furniture uplifts...how much do you pay yearly to clean up after illegal dumping...fools gold	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Review roles in council to see what can be removed, or repositioned to bring greatest economic benefit to the council.	4. The council is already doing this.	Corporate - council structure	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	EDUCATION	If providing taxis for transport to school, charges should be made.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Look at the provision of school meals - can levels be set so that spending is not made for those who have no need.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	E.g where is west lothians dog warden when incidences of dog attacks are on the rise and environmental health are to busy to deal with serious complaints?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	PEDR - regulatory services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges to larger business	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Looking after how the area looks, cleaning, grass cutting etc	4. The council is already doing this.	Operational services - open spaces, play areas and parks	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Purchase of additional garden ground. Many people take land that belongs to the council we have not increased the charge for this for many years. More and more people are extending property rather than moving.	4. The council is already doing this.	F&PS - properties and facilities	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	grass cuts, garden tidy ups etc where residents are not maintaining their property to standards agreed when they sign a tenancy agreement	4. The council is already doing this.	HCBS - housing stock condition and repairs	Housing staff complete annual checks of gardens on a schedule during the spring/summer months. They will also respond to reports made by other tenants or members of the public of any issues. What can happen is that many council estates have properties that have been bought by Tenants under the now ended Right To Buy and the council is more limited in what it can do with these customers.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	I don't know all the areas that have charges attached. I would be willing to pay increased council tax.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges for unauthorised building and offenders who use the retrospective planning to get round planning law.; Fly tipping should be such that it is detrimental to the offenders.	4. The council is already doing this.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges could be increased for bin collections.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Increasing prices for a service affects the poorer members of society has no effect on the wealthy for example bulky uplift if you live in area and don't have a car living on benefit you can't afford the uplift this causes the place looking a mess rubbish piled up being both health hazard and fire risk and unsightly this causing council more money when you have to clean up anyway to reduce garden work people who don't want a garden or not able for garden should be moved to properties with out give people that would look after gardens	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Give us a full list and we'll let you know. Some things probably can be - but it depends on who uses the service.	1. The respondent advised that they agree with the proposal.	F&PS - council buildings and opening hours	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Uplift of goods.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think with the current cost of living crisis it will be very difficult for you to do this.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Crime and emergency services committed under the influence of alcohol, the amount of police and a&e time and resources being wasted due to people under the influence of alcohol is ludicrous and I believe individuals should pay for causing so much unnecessary pressure on our services due to consumption of alcohol.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	only fines for antisocial behaviour, littering, noise pollution,	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I'd be happy to pay a fee for access to activities at the community centre and to make donations to local wildlife projects and things like that. The community would be happy to get their hands dirty for local regeneration I think if properly engaged	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think all charges should all be cross checked with other local authorities and increased to at least the average. Increasing charges sometimes has a detrimental effect on Income.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Bulky uplifts.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Not in the current climate	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Yes increase Council Tax happy to pay	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	At the present moment with the cost of living and inflation, this is difficult to answer. I'm sure that some charges may have to rise as a result of these costs impacting the council but they need to be wary of increased charges having detrimental impacts- increases to bulky uplift costs increasing fly tipping, for example. Perhaps some of the services could move to an X free per household per year model so that those regularly using the services are helping to pay for it.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think with the recent cost of living crisis charging more for services would be unwise and push people already in poverty into further trouble.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Not sure since I do not know what services the Council currently levies a charge.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Turn off the heating in certain buildings	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no, bulky uplifts should be free	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Street cleaning and environmental care	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Depends, bulky uplift charge should be reduced/more items allowed, there would be less fly tipping & more people would make use of it.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No! make budgets work - stop rewarding jobs in middle management - we pay council tax - no more extra payments.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Care	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	The use of emergency repairs that are not emergencies and staff have with needing to	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - housing stock condition and repairs	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Services should be moderately increased to account for increased costs.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Only increase those services that do not impact on those who are vulnerable.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No idea of the range of services and charges you provide. That might encourage people to give an indication of what services should be provided/offered.	3. The respondent advised that they had no comment to make.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	None of them should be increased as we pay our taxes!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	don't know enough to say.	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Council tax	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No but decreased definitely	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Reducing all charges would result in additional cuts to services as the council has to have a balanced budget by law.
9b	CORPORATE SERVICES	n/a	3. The respondent advised that they had no comment to make.	Corporate - comment on the survey	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Heavy/Bulky uplifts	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charging points for electric cars should come with a cost as it's free at the moment	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No. You are already charging more and delivering less with each year's council tax increase.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Definitely not	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	PLANNING, ECONOMIC DEVELOPMENT & REGENERATION	Yes where a building like the old Whitburn Labour Club is allowed to shame our community by its current state and yet you are considering fining people for not upkeeping their gardens in West Lothian when will these fines be dished out to the current owners of this building	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	PEDR - infrastructure, community building and services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	People who damage council property should be recharged. There is no disincentive right now.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Sometimes I wonder who runs the council as it seems quite circus like and some; Solutions are quite confusing.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council governance and decision making	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	We already pay one of the highest council taxes in Scotland so where are you spending the money?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	West Lothian Council's council tax is currently less than the Scottish average.

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Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	If the recycling centres are limited then we will see an increase in fly tipping. This was already witnessed during lockdown and increases our clean up costs.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	The services have been cut to the bone over the last years so any reduction will have a major impact on the most vulnerable.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	CORPORATE SERVICES	As far as I am aware West Lothian has the highest paid executives, surely this must be reviewed!	5a. It is proposed that this suggestion is not taken forward because the council is required by law to deliver this work.	Corporate - council staff / terms and conditions	The Council recognises the importance of managing pay fairly and in a way that motivates staff to make a positive contribution and support the delivery of the Council's objectives. In order to comply with equal pay legislation, the Council is required to develop pay and grading arrangements underpinned by job evaluation. Annual pay awards are determined through national bargaining arrangements which help ensure that certain minimum standards are maintained in relation to pay levels.
9b	FINANCE & PROPERTY	Car parks , West Lothian is the only authority that does not charge for car parks. May need to re introduce traffic wardens though to alleviate illegal parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	More down to earth action to minimise anti social behaviour such as littering, truancy, dog fouling etc.	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - crime and ASB	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Start parking fines and revenue could help	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Charges for those that abuse the planning system and greatly increase fines for fly tipping.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Road closures.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Bulky uplift charges However,I understand this could increase fly tipping. Re introduce traffic wardens, but the money gained goes directly to the council.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	fine the lazy who wont recycle.	5b. It is proposed that this suggestion is not taken forward because it is likely that the costs of this proposal would outweigh the benefit.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	A well run council should not be charging residents for providing services. You already charge enough through community charge etc.	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	More pressure should be brought to bear on central government for additional funds which are not subject to ringfencing.	4. The council is already doing this.	F&PS - council priorities and budgeting	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Litter collection in the public areas, used christmas trees, tackling antisocial behaviour	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Only where the costs wouldn't add to the cost of living for those who have low to mid income. Anywhere that commercial rates could be applied or increased would be preferred.	1. The respondent advised that they agree with the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Considering that the cost of living is continuing to rise do you think that raising charge of services is a priority. Could this possibly make life even more difficult for people already struggling	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - cost of living and support for lower income families	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I only pay the general council tax and feel this is high enough	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I think that rather than increasing the cost of services, WLC should widen the net so that more people pay for services and less people get things free - all people in receipt of benefits should pay for services just like tax payers have to	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Happily pay more to have the roads within West Lothian drivable. Our cars need to be tested aka MOT to make sure they're Road worthy to drive on roads that aren't worthy of being driven on. Roads in area are full of potholes	4. The council is already doing this.	Operational services - roads and parking	Road Maintenance is carried out annually within the available resources
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Businesses should not be allowed to abuse the use of radiators that are frequently set to temps too high. After a set limit of high usage, they should be charged heavily.	8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.	F&PS - climate change and energy efficiency	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	council tax	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	EDUCATION	Introduce breakfast club charges for those who can afford to pay it.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Education - schools, curriculum, attainment and positive destinations	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Local recycling depots - The one at Oakbank is fantastic, the staff there are incredibly helpful. Perhaps introducing a low costing annual fee for access, maybe giving everyone a pass to keep in their vehicles? For example £12? Something small enough to not cause a huge dent in someone's pocket but enough to generate some income to be put to good use?	6. This is a positive suggestion. Officers will consider how this could be developed.	Operational services - bins, recycling and bulky uplifts	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	SOCIAL POLICY	<p>I'm not sure if the NHS comes under this remit or not, however I think it's ridiculous that people who can afford things such as painkillers can get it free through the chemist if painkillers have been subscribed. From my very limited understanding, I believe due to contracts etc, if through prescription, it costs the NHS substantially more than it would cost an individual to purchase themselves.; With that in mind and the fact that administrating my suggestion comes with cost too, I propose a "shift" in how people get their medication. For example, any medication under the cost to the public of £10 (providing it isn't a regular/repeat prescription), be asked if they would like to pay for it or have it under minor ailments, rather than automatically giving it for free. I think if there was a cheap enough way to communicate and demonstrate the potential cost savings of this (perhaps in your council newspaper you do or an email campaign) that people will now be asked if they would like to pay for their prescription for these reasons, you will hopefully see a shift in the awful entitled mindset us Brits have. The reason I say ask is because I assume administrating who is and isn't entitled to free medication I understand can be costly and serve to be a nuisance to pharmacy staff. I currently pay if it's under £10 and not a regular medication because I believe the NHS funding is strained as it is. I hope that highlighting this as an option and the reasons for it will help shift the mindset for those who can afford it.</p>	<p>8. This suggestion is out with the responsibility of West Lothian Council. Where relevant, we will forward these comments to our partner organisations.</p>	Social Policy - GPs, dentists and other health services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Sanitation/Rubbish collection/recycling.; Whole streets in Craigshill cannot get access to the blue recycling bins. green recycling bins and brown garden waste bins due to the streets not being included in the route of the bin-trucks. This is a disgrace that in 2022, I cannot recycle anything that comes through my home, particularly since the recycling center is on the outskirts of livingston and is not in a walkable location. If you don't have access to a car, you have no option but to use the grey landfill bin.	1. The respondent advised that they agree with the proposal.	Operational services - bins, recycling and bulky uplifts	The council has a programme to improve recycling provision and better facilities will be provided in Craigshill.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	Building concil housing that are allocated to descent people	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	HCBS - availability / affordability of social housing (inc. rent)	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	HOUSING, CUSTOMER & BUILDING SERVICES	support hubs needed	6. The respondent suggested an improvement. Officers will consider how this could be developed.	HCBS - community facilities and customer services	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	no	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Landscaping especially in and around housing schemes. Overgrown bushes/trees spilling over paths.	4. The council is already doing this.	Operational services - public transport	The council delivers its grounds maintenance service to approved service standards. The council is currently reviewing its services standards to improve maintenance activities and to improve biodiversity, greenspaces and habitats throughout West Lothian.
9b	FINANCE & PROPERTY	NO	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	No I think bulky uplift cost should be reduced to avoid fly tipping and all the rubbish that surrounds public housing.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	FINANCE & PROPERTY	Parking	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Small increases across the board would be fairer.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Services for the disabled or vulnerable, especially domestic.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	I thought that council tax was paid in order for us to use services. If prices are to increase then service has to improve	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	If that is the only alternative	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	With prospect of 11% inflation - how could poor families, young people, widows and ancients afford it?	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	CORPORATE SERVICES	Councillor and staff meals	7. The respondent's comment was either not relevant to the question, inappropriate and/or contained personal and sensitive information.	Corporate - council staff / terms and conditions	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	OPERATIONAL SERVICES	Transport	4. The council is already doing this.	Operational services - public transport	The council is currently reviewing its Passenger Transport Strategy. The council currently subsidises 20% of the local bus network. The remaining 80% is provided by the commercial market and therefore the council has no authority over its operation, however the council has formed a partnership with local bus operators and transport partners with a view to improving public transport links in West Lothian.
9b	CORPORATE SERVICES	No. Review the number of council management.	4. The council is already doing this.	Corporate - council structure	The council is committed to working with employees and trade unions in managing changes to its organisational structures and staffing requirements. The council will seek to achieve agreement to change through constructive and open dialogue.
9b	FINANCE & PROPERTY	No!	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Actually doing work; ; Fine companies for not meeting targets.	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.

YCYS 2028 - Consultation Comments and Responses from Officers

Question Number	AREA	Comment	OUTCOME	Secondary Classification	RESPONSE
9b	FINANCE & PROPERTY	Commercial Rent	6. The respondent suggested an improvement. Officers will consider how this could be developed.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	OPERATIONAL SERVICES	Free waste uplift, which would reduce fly tipping.	5d. It is proposed that this suggestion is not taken forward because it has been previously considered and will not be progressed.	Operational services - bins, recycling and bulky uplifts	Fly tipping is illegal. Charging for bulky uplifts does not provide an excuse.
9b	SOCIAL POLICY	Please don't reduce services for people with learning disabilities.	6. This is a positive suggestion. Officers will consider how this could be developed.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	SOCIAL POLICY	No but feel the disabled, and those that are homebound should be improved.	4. The council is already doing this.	Social Policy - services for older and vulnerable people	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	No	2. The respondent advised that they either did not agree or did not believe the council should consider the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.
9b	FINANCE & PROPERTY	Yes I am a pensioner but would be happy to pay a small amount for the use of a facility.	1. The respondent advised that they agree with the proposal.	F&PS - council tax and charges	Thank you for your response. Your comment will be forwarded to the relevant council officer for consideration.