

Team to have **informal regular morning video calls** that staff can opt in or out of.

Friday virtual drop-in social chat open to anyone in the department

Daily Huddles

short meetings without agendas cover operational issues, time for the team's questions discussion of unusual or complex requests from customers.

daily '10am coffee catch up

non-work related chat, e.g. what's been going on with kids, reviews of binge watched series, challenges of home schooling etc. Social chat and opportunity to see how each other are as a bit of a support network if anyone is having a bad day.

virtual 'coffee and cake sessions' that have enabled more informal support

Open lunch meetings held every 2 weeks between 12-2pm for people to drop in and out whenever suits individuals. (have lunch together and catch up)

Set up **WhatsApp groups for informal networking**

Daily contact with manager (especially in small teams)



Use of **chat functions** within available platform for less formal queries

Having **video calls without a manager** for an informal get-together.

Zoom quizzes and **fundraising events for charity**, such as a specific quiz to aid MacMillan

Induction video group for new staff providing networking and support for new staff, with informal discussions and informative with reps from other teams and agencies attending to speak.

Weekly team **briefings without an agenda**

Open invites for **Quiz nights on Fridays**

Scheduled coffee and chat session arranged to discuss a specific topic . E.g. adult social care review no minutes or records, just an open conversation for people to say what they think and be with colleagues informally.