



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Colin Hannah Painter and Decorators

NUMBER OF FEEDBACK FORMS RECEIVED: 8

AVERAGE SATISFACTION SCORE (OUT OF 10): 10

The following feedback forms have been completed by previous customers, rating their experience of dealing with Colin Hannah Painter and Decorators.

ONLINE FEEDBACK PROVIDED	Date received: 20 th April 2022			
	Total cost of work: £280			
	Description of work: All preparation work to walls and woodwork in lounge/dining room. Painted walls, ceiling, door and woodwork. Supplied paint for ceiling and woodwork.			
	Comments: Colin is a first class tradesman who did a lovely job. Arrived when he said he would and was so tidy and cleaned up any mess. Would highly recommend him.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 800.00</p> <hr/> <p>Description of the work undertaken: Hall Stairs + landing; Strip + line + hang New wallpaper.</p> <hr/> <p>Your comments: Colin did a fantastic job, he was, Polite, friendly and experienced in decorating. If anyone is looking for a decorator I would 100% recommend Colin. He is coming back to do our lounge next. Lovely man, Pleasant to work with.</p>	<p>Date received: 7th September 2020</p> <p>Total cost of work: £800</p> <p>Description of work: Hall stairs and landing: strip and line and hang new wallpaper.</p> <p>Comments: Colin did a fantastic job, he was polite, friendly and experienced in decorating. If anyone is looking for a decorator I would 100% recommend Colin. He is coming back to do our lounge next. Lovely man, pleasant to work with.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 1st September 2020</p> <p>Total cost of work: £320</p> <p>Description of work: Plastering and painting bathroom.</p> <p>Comments: Reliable, quick and friendly. High quality finish. Reasonable cost.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 500</p> <hr/> <p>Description of the work undertaken: STRIPPED wallpaper from 1 wall in kitchen and prepared wall for painting PAINTED other walls + ceiling + All doors & woodwork in kitchen, painted utility room & toilet</p> <hr/> <p>Your comments: Very happy with the outcome of job also kept well informed in the process</p>	<p>Date received: 25th February 2020</p> <p>Total cost of work: £500</p> <p>Description of work: Stripped wallpaper from 1 wall in kitchen and prepared wall for painting. Painted other walls and ceiling and all doors and woodwork in kitchen, painted utility room and toilet.</p> <p>Comments: Very happy with the outcome of job, also kept well informed in the process.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>not given</u></p> <p>Description of the work undertaken: <u>Strip wall paper off the walls in front lounge. Then paint all the walls ceiling and all the wood working following plastering.</u></p> <p>Your comments: <u>a very hard working skilled painting and decorator. Clean and tidy very professional and punctual. Because of his high standard of work and competitive prices, I have recommended him to other people</u></p>	<p>Date received: 23rd January 2020</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Strip wall paper off the walls in front lounge. Then paint all the walls, ceiling and all the wood working following plastering.</p> <p>Comments: A very hard working skilled painting and decorator. Clean and tidy, very professional and punctual. Because of his high standard of work and competitive prices, I have recommended him to other people.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 501 1024 624">Value for money</th> <th data-bbox="1024 501 1193 624">Quality of work</th> <th data-bbox="1193 501 1355 624">Service</th> <th data-bbox="1355 501 1505 624">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 624 1024 721">10</td> <td data-bbox="1024 624 1193 721">10</td> <td data-bbox="1193 624 1355 721">10</td> <td data-bbox="1355 624 1505 721">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
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10	10	10	10						

<p>Total cost of the work £ <u>NOT DISCLOSED</u></p> <p>Description of the work undertaken: <u>Re-Decorate Hall & Staircase All woodwork & Paper main feature wall</u></p> <p>Your comments: <u>EXCELLENT WORKS CARRIED OUT FROM START TO FINISH OF JOB. EVERYTHING WAS REVOLVED ROUND ABOUT MYSELF + MY WORK COMMITMENTS - WELL RECOMMENDED</u></p>	<p>Date received: 23rd January 2020</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Re-decorate hall and staircase, all woodwork and paper main feature wall.</p> <p>Comments: Excellent works carried out from start to finish of job. Everything was revolved round about myself and my work commitments – well recommended.</p>								
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<p>Total cost of the work £ <u>450</u></p> <p>Description of the work undertaken: <u>ALL OUTSIDE WORK OF HOUSE COMPLETED, WINDOWS, DOORS, WOODWORK + GARAGE DOORS. COLIN EVEN PAINTED (USING SPECIALIST PAINT) DRAINPIPES + GUTTERING TO GIVE MY HOUSE AN EXCELLENT FINISH.</u></p> <p>Your comments: <u>VERY SATISFIED WITH ALL OF THE WORK COLIN HAS COMPLETED FOR ME. I HAVE USED HIM FOR ALL OF MY HOUSE + CAN'T RECOMMEND HIM ENOUGH. HE HAS ALSO COMPLETED WORK FOR FRIENDS FOLLOWING MY RECOMMENDATION + THEY HAVE ALL BEEN VERY PLEASED TOO.</u></p>	<p>Date received: 22nd January 2020</p> <p>Total cost of work: £450</p> <p>Description of work: All outside work of house completed, windows, doors, woodwork and garage doors. Colin even painted (using specialist paint) drainpipes and guttering to give my house an excellent finish.</p> <p>Comments: Very satisfied with all of the work Colin has completed for me. I have used him for all of my house and can't recommend him enough. He has also completed work for friends following my recommendation and they have all been very pleased too.</p>								
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10	10	10	10						

Total cost of the work £

£740 (inc VAT)

Description of the work undertaken:

PAINTED UPPER + LOWER HALL INCLUDING ALL WOODWORK
AND 12 DOORS ALSO THE DOWNSTAIRS TOILET AREA.
REMOVING THERMOSTAT AND CURTAIN RAILS, REPAIRING
WALLS AS REQUIRED.

Your comments:

GREAT JOB, REALLY PUNCTUAL, VERY FRIENDLY AND
PROFESSIONAL AT ALL TIMES
CAN'T RECOMMEND THEM HIGHLY ENOUGH.

Date received: 17th January 2020

Total cost of work: £740 (inc VAT)

Description of work: Painted upper and lower hall including all woodwork and 12 doors. Also the downstairs toilet area. Removing thermostat and curtain rails, repairing walls as required.

Comments: Great job, really punctual. Very friendly and professional at all times. Can't recommend them highly enough.

Value for money

Quality of work

Service

Tidiness

10

10

10

10

Customer Ratings (Out of 10)