



## Caravan & Camping Site Standards

Beebraigs Caravan & Camping Site is a family site catering for touring caravans, trailer tents, motorhomes, tents & Little Lodge accommodation. Our guests' enjoyment & safety is paramount & therefore we ask you to adhere to the following site standards.

1. Persons aged below 18 years must be accompanied during their stay by an adult of over 21 years. Admittance to the site is between the hours of 13:00 & 22:00. During office hours, on arrival guests are asked to go to reception for pitch instructions/payment. Pitch changes can only be made with prior authority from reception.
2. Beebraigs Caravan & Camping Site facilities are provided for holiday purposes only, intended for the use of bona fide holiday-makers & may not be used as the only or main residence of any persons, nor as a base for traders, dealers or contractors. Subletting of caravans on site is not allowed.
3. Only caravans or motorhomes of approved design & good appearance will be admitted to the site. Panel caravans, commercial vehicles, transit vans, converted buses or improvised vans, etc. will not be admitted. Units must not be used to accommodate a number of persons in excess of the number of berths installed by the manufacturer. Awnings should not be of the type which incorporates sleeping accommodation.
4. Although every endeavour will be made to allocate guests the pitch of their choice, acceptance of a booking is not conditional on the allocation of a particular pitch. The open ground between allocated pitches for caravans, motorhomes & trailer tents must be kept clear at all times; no tents/awnings are allowed to pitch on this grass area. The erection of structures, such as gazebos & windbreaks, are only allowed on the grass camping area if booked for Group Hire (Note: Group Hire currently not available).
5. The health & safety of our guests, visitors, staff & local community is essential during your stay with us. Guests should only travel if you are not showing coronavirus symptoms & no-one in your household is self-isolating. Prior to arrival, all guests must have planned for what they will do if they fall ill with Covid & how they will return home. Should a guest in your party should display symptoms of Covid during your stay they should immediately self-isolate to minimise the risk of transmission & advise staff at reception by telephoning 01506 284516, option 1 (during office hours) or on the emergency number 07799 894947. The guest & members of their party should, if possible, then immediately return home as safely as possible to self-isolate (following current guidance). As our ablution block is shared by all guests on the site, you must not continue to use these facilities. If you are unable to travel home, you can self-isolate within your own unit (only if you have the facilities to do so e.g. toilet, washing & cooking provisions) but you cannot use any of the shared facilities on site. By remaining on site you are agreeing to pay in full for the ongoing costs of your stay until departure, you may be required to relocate on site & you agree to follow Scottish Government guidance on self-isolation and good hygiene – see [NHS Inform Possible infection](#)
6. Speed limit for all vehicles on the site is 10mph. Please follow the one-way traffic system & observe traffic signs. For caravan, motorhome & trailer tent bookings, a maximum of 2 vehicles can be parked within the allocated pitch area. Visitors are welcome but must leave their cars within the main Country Park car parks.
7. Beebraigs site is a peaceful & rural location so please respect your fellow guests & keep noise to an absolute minimum, with no amplified music allowed. Quiet hours are from 22:00 until 08:00. Children on site must be supervised properly so they do not cause nuisance or danger to themselves or others. No ball/team games allowed around pitches; please use other open areas within the Country Park. Customers must not store personal items within site buildings.
8. Dogs are welcome, apart from any breed listed on the Dangerous Dogs Act 1991, and must be kept on a lead at all times on the site, exercised outside the site & all dog waste must be bagged & binned. Do not leave your dog unattended at any time whilst on site. Only registered Support Dogs are allowed into the amenity blocks.

9. Use of the BBQ units on site is free, charcoal being the only permissible fuel. Hot ash from the BBQs must be extinguished after use. The lighting of open fires & ground level BBQs is not allowed. Picnic tables on site have metal plates fitted, upon which guests can place a disposal BBQ.

10. A bucket or other suitable receptacle, which should not be allowed to overflow, must be used for collection of waste water & emptied at the appropriate grey waste water disposal point provided.

11. All waste must be placed in the appropriate receptacle within the site service points, recycling for paper, cardboard, tin, plastic & glass is provided. There are disposal points provided for chemical toilets & chemical toilet waste must be disposed of at these locations; toilet waste must not be disposed of at the grey water points.

12. The ablution blocks have one-way systems in place for accessing the showers and toilets – please use the allocated “IN” & “OUT” doors & follow current guidance on the wearing of face coverings. Visitors are requested to keep the toilet buildings clean & tidy, reporting any faults to reception immediately. Smoking is strictly forbidden within the main amenity blocks.

13. Keys for access to the site / Little Lodges, are available from the Visitor Centre reception on payment of a returnable deposit. If customers are leaving early morning, it is advised to return your key & collect your deposit the evening prior.

14. Washing lines are not allowed between caravans or attached to adjoining trees or fences. Please use the laundry facilities provided.

15. Representatives of the Council are responsible for the smooth running of the Caravan & Camping Site & the welfare of the occupants. We reserve the right to ask guests who contravene Site Standards/Terms & Conditions of Use or, who in any other way are behaving in a manner likely to cause distress or nuisance to other visitors, to leave the site immediately. In these circumstances the holiday ceases, no refund will be given & we shall not be liable for any extra costs incurred by you.

16. Refunds:

Should you require to cancel or amend your booking, full refunds shall only be processed if we are advised of your cancellation/amendment at least 14 days before your original date of arrival. Cancellations/amendments made within the 14day period will not be refunded. Refunds will not be given if guests depart prior to the end of their booked holiday. It is strongly recommended that customers take out holiday insurance to cover any unexpected eventualities.

17. Beecraigs Caravan & Camping Site hopes that you very much enjoy your stay. If you have a complaint/issue about anything during your holiday please raise it with a member of staff immediately so we can try to address it during your stay.

***Thank you for choosing to stay at Beecraigs Caravan & Camping Site  
Beecraigs Country Park, West Lothian***