

Master Reference No	Respondent Type	Proposal	Comment	Theme	Officer Response Specific
2	An individual	Buses and Transport	Major issue with this one! I already contacted xxx wit regard to this and the problems it would cause. You wouldn't put xxxx on a bus full of strangers and expect xxxx to be	General comment that does not support the proposal	Thank you for your comments which have been noted.
3	An individual	Buses and Transport	Set days for geographical areas may be restrictive for some people. E.G if xxxx was no longer able to attend xxxx because xxxx was no longer xxxx day to attend. Altered start-end times would likely be less restrictive and easier to adjust to, Although may be more difficult for those living home with family who have work commitments etc. Would be interested to have more detail on both proposals.	More information required to enable comments	If the proposals are approved, change will be implemented in a planned way to minimise any impact on service users.
4	An employee of West Lothian Council	Buses and Transport	It would change routine (necessary to have this) and impact on times carers would be required and times I could go to and from work if transport was later to pick up and earlier to drop off.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
5	An individual	Buses and Transport	Social work have already cut carer hours and timings are already tight for my working hours.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
6	An individual	Buses and Transport	I don't want to have to give up my work as a result of any potential changes to transport times.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
7	An individual	Buses and Transport	Only if enough notice is given to those impacted and the amount of time in the centre isn't reduced due to these changes	General comment that supports the proposal	Individual circumstances would be reviewed before any change in provision was put in place.
8	An employee of West Lothian Council	Buses and Transport	Will this really just mean reduced and restricted availability for service users	General comment	Service users assessed as eligible for day care and who choose council transport will still received the service.
9	An employee of West Lothian Council	Buses and Transport	In the summer it is very hot sitting in the bu waiting to drop everyone off (especially as some of our Service Users have epilepsy	General comment	Individual circumstances would be reviewed before any change in provision was put in place.
10	An individual	Buses and Transport	Pathways require buses for the service users to access activities in the local community. Buses could be shared for activities i.e. driver doing more than one run at	General comment that supports the proposal	Thank you for your comments which have been noted.
11	An employee of West Lothian Council	Buses and Transport	Staff have access to self-drive mini buses to allow groups out into the community.	General comment that supports the proposal	Thank you for your comments which have been noted.
12	An employee of West Lothian Council	Buses and Transport	You have to remember that the people that attend the day care services also come home and need carers to look after them. The only time a carer gets a break is when they are at day care! What if the carer works and can't afford the time away from work when they come home from day care earlier or go later. I know it's just saving money to the council but it's a whole life and family you have to think about when making cuts!	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
13	An employee of West Lothian Council	Buses and Transport	Options for change are varied. best for service users to spend less time on busses. Staggered start and finish times to be in best interest of service users as well as to streamline transport.	General comment that supports the proposal	Thank you for your comments which have been noted.
14	An employee of West Lothian Council	Buses and Transport	Pathways need buses to get service users out to activities and into the community. You can have self drive mini buses staff could use - (do test) if cheaper for getting people	General comment that supports the proposal	Thank you for your comments which have been noted.
15	An employee of West Lothian Council	Buses and Transport	Share activities (driver do more than one run)	General comment that supports the proposal	Thank you for your comments which have been noted.
16	An employee of West Lothian Council	Buses and Transport	The run in the morning for picking people up and bring them to centre could be up'd to more than one run in the morning (wouldn't want people on buses too long)	General comment that supports the proposal	Thank you for your comments which have been noted.

17	An employee of West Lothian Council	Buses and Transport	We need buses to do our outings and community inclusion for clients.	General comment	This will be factored in to any proposal that is developed.
18	An employee of West Lothian Council	Buses and Transport	More than one run- activities share bus. x2 drops in these cases staff drive buses - transit and community transport for more able users to access with support.	General comment that supports the proposal	Thank you for your comments which have been noted.
19	An employee of West Lothian Council	Buses and Transport	SELF TRAVEL BEING PART OF THE TRANSITION TO MORE INDEPENDANCE.	General comment that supports the proposal	Thank you for your comments which have been noted.
20	An employee of West Lothian Council	Buses and Transport	xxxl seems to be happy with her bus to Eliburn. xxx is in a routine with times she goes to work and comes home	General comment	Individual circumstances would be reviewed before any change in provision was put in place.
21	An individual	Buses and Transport	If opening times change this could impact the amount of time for activities to take place in the morning or afternoon	General comment	Thank you for your comments which have been noted.
22	An employee of West Lothian Council	Buses and Transport	Transport very good with users very polite. Need these services	General comment	Service users assessed as eligible for day care and who choose council transport will still received the service.
23	An individual	Buses and Transport	Impact on service users activities if ' double runs' impact on service user care packages	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place.
24	An employee of West Lothian Council	Buses and Transport	Don't use transport service to attend service, but do during service time.	General comment	Thank you for your comments which have been noted.
25	An individual	Buses and Transport	There could potentially to a problem changing days, if you use different services on different days?	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place.
26	An individual	Buses and Transport	N/A	No comment or not applicable	No comment or not applicable
27	An individual	Buses and Transport	Depends on the new times surely (opening more, not less is desirable.	General comment	Service users assessed as eligible for day care and who choose council transport will still received the service.
28	An individual	Buses and Transport	Not appropriate.	General comment that does not support the proposal	Thank you for your comments which have been noted.
29	An individual	Buses and Transport	xx is brought by parents, Transport drops him home. This is fine.	General comment	Thank you for your comments which have been noted.
30	An individual	Buses and Transport	we bring xxxx to xxxx where they meet and depart from. xxxx is dropped home. This is fine by us.	General comment	Thank you for your comments which have been noted.
31	An individual	Buses and Transport	No	General comment that does not support the proposal	Thank you for your comments which have been noted.
32	Anonymous	Buses and Transport	Yes	General comment that supports the proposal	Thank you for your comments which have been noted.
33	Anonymous	Buses and Transport	Current transport is fine as it is.	General comment that does not support the proposal	Thank you for your comments which have been noted.
34	An individual	Buses and Transport	By car, A member of my support staff dives me to xxxx. I sometimes get xxxx home or xxxx drives me home.	General comment	Thank you for your comments which have been noted.
35	An individual	Buses and Transport	xx likes being picked up by the minibus and would like to continue so xx used to walk xxxx but has various issues, this is not an option for him.	General comment	Individual circumstances would be reviewed before any change in provision was put in place.
36	An individual	Buses and Transport	If transport were removed the impact to service user if parents don't drive. if removal of buses for activities impact on service delivery and standard of service not all service buses can cope with the size of w/chairs and staff/ s/users go out in pairs to ensure emergencies i.e medication could be administered if required.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
37	An employee of West Lothian Council	Buses and Transport	uses doing double runs or staggered arrival times would impact on whole centre and service provision as we would have to ensure enough staff to monitor / observe s/users and to carry out personal care tasks.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved.
38	An employee of West Lothian Council	Buses and Transport	What about parents who work and have specific care packages to support them.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place.
39	An employee of West Lothian Council	Buses and Transport	Transport is currently not effective as service users can be on a bus for hours and cover many areas.	General comment that supports the proposal	Thank you for your comments which have been noted and will be considered if the proposal is approved.
40	An employee of West Lothian Council	Buses and Transport	If looking at change to timings this would be change to staff terms and conditions which may then incur lunch breaks and this would have to be managed again another impact on the service and activities which could be delivered.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved.
41	An employee of West Lothian Council	Buses and Transport	xx pays for his transport 4 days a week to xxxx	General comment	Thank you for your comments which have been noted.

42	An employee of West Lothian Council	Buses and Transport	A massive part of the clients week here is spent on outings and socialising in the local community. Some clients only have the opportunity to do this whilst attending Eliburn. if the buses are cancelled or we are only provided with one or two this would affect the daily running of Eliburn. Clients would have less access to outings such as swimming- which is a health benefit for them.	General comment that does not support the proposal	Thank you for your comments which have been noted and will be considered if the proposal is approved.
43	An employee of West Lothian Council	Buses and Transport	The less buses we have the less outings the service users get.	General comment that does not support the proposal	Thank you for your comments which have been noted and will be considered if the proposal is approved.
44	An employee of West Lothian Council	Buses and Transport	No buses would have a major impact on daily routines for service users as we run all daily activities and other support on time schedule which is hard enough at the moment.	General comment that does not support the proposal	Thank you for your comments which have been noted and will be considered if the proposal is approved.
45	An employee of West Lothian Council	Buses and Transport	All I know about the transport is that at the moment is that it is somewhat hit and miss. they are essential to us as our service users can go on beneficial outings.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved.
46	An employee of West Lothian Council	Buses and Transport	Public transport to lister road is impossible.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved.
47	An individual	Buses and Transport	i can see that picking up service users in the same geographical areas makes sense. However I have concerns about service users being ready in time because of carers	General comment that supports the proposal	Individual circumstances would be reviewed before any change in provision was put in place
48	An individual	Buses and Transport	xx enjoys her bus a lot and the times she gets picked up and dropped off. xx is not always the best at dealing with changes and the times she attends xx are a big part of her daily routine. xx is very set in her routine and enjoys the current times Getting on the bus is a big part of xx work experience.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
49	An individual	Buses and Transport	Don't outsource transport too many cost cutting cowboys with crap buses	General comment	Thank you for your comments. The proposal does not intend to outsource transport.
50	An individual	Buses and Transport	Don't come by bus. Taken by car by mum	No comment or not applicable	No comment or not applicable
51	An individual	Buses and Transport	I get the council bus and that is the only way I can get to my place.	General comment	Thank you for your comment which has been noted.
52	An individual	Buses and Transport	I need transport for xx as xx is in the house too, and I can't leave xx. xx likes going with the transport.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
53	An individual	Buses and Transport	Transport for xx is good and I would not like change to the times etc for xx as xx would get all up tight and I get the brunt of any changes	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
54	An individual	Buses and Transport	xx always enjoy the transport to & from any of the centres he has attended over the years. However the taking & collecting him from xx is not a problem for us. However the social interaction he misses with clients & drivers.	General comment that supports the proposal	Individual circumstances would be reviewed before any change in provision was put in place
55	An individual	Buses and Transport	the environmental cost of the buses still running & 6 or 7 cars bringing the rest to the centre has to be taken into account.	General comment	Thank you for your comment which has been noted.
56	An individual	Buses and Transport	We also understand that some clients are not paying for their attendance at Pathways. Maybe we gave in too easily.	General comment	Thank you for your comment which has been noted.
57	An individual	Buses and Transport	Also the parking is getting worse on collections.	General comment	Thank you for your comment which has been noted.
58	An individual	Buses and Transport	Times of buses- Could be as long as its regular and not random	General comment that supports the proposal	Thank you for your comment which has been noted.
59	An individual	Buses and Transport	Coming to work - of course they do or they wouldn't be there.	General comment	Thank you for your comment which has been noted.
60	An individual	Buses and Transport	One bus could serve different services eg Pathways & Eliburn. T wo buses currently come into the village.	General comment that supports the proposal	Thank you for your comment which has been noted.
61	An individual	Buses and Transport	Picked up and drop of with mini bus	General comment	Thank you for your comment which has been noted.
62	An individual	Buses and Transport	The phrase "hoist by your own petard" comes to mind. Obviously the clients being transported required the service and if you start changing them for this they will opt out, particularly when they feel they cannot afford to pay, thereby forcing the local authority to look for saving in other ways which affects the livelihoods of the people providing the service	General comment that does not support the proposal	Thank you for your comment which has been noted.
63	An individual	Buses and Transport	We are currently happy with the service that is being provided so wouldn't change any of it	General comment that does not support the proposal	Thank you for your comment which has been noted.

64	An individual	Buses and Transport	The provision provided at the moment is suitable for xx current needs. xx is picked up every morning by council transport bus and comes home the same way. This is suitable for xx needs as it gives a constant shape to his day with a regular driver and escort he knows and trusts.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
65	An individual	Buses and Transport	Surely it should have been no shock that the number of clients stopping transport came about when you started inflicting charges to your clients. These charges are inconsistent and wrong depending on which email you need or who you talk to. Again bad management is partly to blame as transport should already be working to	General comment that supports the proposal	Thank you for your comment which has been noted.
66	An individual	Buses and Transport	don't agree with the proposal that more service user are dropped off and picked up by parents/carers. if it means fewer buses are available for centre use.	General comment that does not support the proposal	Thank you for your comment which has been noted.
67	An employee of West Lothian Council	Buses and Transport	xx walks to xx if me following behind changes to time table would not be suitable, why cant things be left as they.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
68	An individual	Buses and Transport	Great to have transport so the service users can get out and about	General comment	Thank you for your comment which has been noted.
69	An individual	Buses and Transport	I get the bus but like my times as they are	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
70	An individual	Buses and Transport	Doesn't apply at CIT	No comment or not applicable	No comment or not applicable
71	An individual	Buses and Transport	im not quite sure.	No comment or not applicable	No comment or not applicable
72	An individual	Buses and Transport	N/A self travel	No comment or not applicable	No comment or not applicable
73	An individual	Buses and Transport	I cant self travel by myself. I need help to get	General comment	Individual circumstances would be reviewed before any change in provision was put in place
74	An individual	Buses and Transport	I like the times they are	General comment that does not support the proposal	Thank you for your comment which has been noted.
75	An individual	Buses and Transport	I do on the bus	General comment	Thank you for your comment which has been noted.
76	An individual	Buses and Transport	We are not clear on what is being proposed here. What are the 'alternative solutions' mentioned in the proposals? In order to comment fully on this matter we would require more information on how the 'double runs' would be undertaken. What happens if a bus is delayed, e.g. the tail lift breaks down at the start of a run, road works, accidents and so on?	More information required to enable comments	Individual circumstances would be reviewed before any change in provision was put in place
77	An employee of West Lothian Council	Buses and Transport	The people we care for are already paying for the service currently being received and have been assessed for this transport service and it would now appear that we are being asked to consider what will effectively be 'cuts' to the transport service. If the length of time the people we care for will be reduced within the day service, will the charges they pay for this service be reduced too?	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
78	An employee of West Lothian Council	Buses and Transport	Some service users are unable to cope with changes of times given their learning disability and, in some situations, some service users are assessed as being on the autistic spectrum. Consideration requires to be given to their needs.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
79	An employee of West Lothian Council	Buses and Transport	How would the double runs be undertaken. Without this information, it is difficult to give an opinion. Any delays with have a knock on effect for every one.	More information required to enable comments	Individual circumstances would be reviewed before any change in provision was put in place
80	An employee of West Lothian Council	Buses and Transport	What would be the 'alternative solutions' for those who live in outlying areas? Without the details in respect of this, it is difficult to make a comment.	More information required to enable comments	Individual circumstances would be reviewed before any change in provision was put in place
81	An employee of West Lothian Council	Buses and Transport	No transport space was available	General comment	Thank you for your comment which has been noted.
82	An individual	Buses and Transport	The times suit me just fine.	General comment	Thank you for your comment which has been noted.
83	An individual	Buses and Transport	Routine is so important so changes to the day could cause a lot of issues and concerns for users	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
84	An individual	Buses and Transport	I get the bus on my own	General comment	Thank you for your comment which has been noted.
85	An individual	Buses and Transport	none	No comment or not applicable	No comment or not applicable
86	An individual	Buses and Transport	Extending the time would be amazing.	General comment that supports the proposal	Thank you for your comment which has been noted.
87	An individual	Buses and Transport	Reducing the time centres are open would lead to many knock on issues such as continued care times, access to next care stop, more carers required to cover times out with services. Ditto transport changes.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place

88	An individual	Buses and Transport	Would be concerned about "double runs" and yet again more changes to staff hours/Remits as I appreciate they have already been my changes for staff and users in recent months sometimes I have got	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
89	An individual	Buses and Transport	Stay the way it is	General comment that does not support the proposal	Thank you for your comment which has been noted.
90	An individual	Buses and Transport	In April the policy of using an available motability car instead of taking the bus to pathways was implemented firmly and there was a very serious statement that this had to be abided by. Pathways have implemented times to arrive with and pick up clients with motability cars to avoid congestion with the buses.	General comment	Individual circumstances would be reviewed before any change in provision was put in place
91	An individual	Buses and Transport	The options being explored do not expressly state if they apply to this using motability cars. Considering how much emphasis and effort was put into enforcing the policy of using motability cars it is strange to find that the section addressing changes to transport does not contain so much as a footnote regarding the position of those using their own transport. Such people should not be affected by policies for the buses.	General comment	Individual circumstances would be reviewed before any change in provision was put in place
92	An individual	Buses and Transport	There are many opportunities available in pathways which rely on transport to take out clients for the day or to access activities in the community. With changes being made to the provision of transport we would not like to think that clients opportunities would be restricted.	General comment	Individual circumstances would be reviewed before any change in provision was put in place
93	An individual	Buses and Transport	We would recommend that the council consider environmental solutions to transport. The UK and Scottish governments have targets relating to carbon emissions and the use of electric vehicles. There maybe be funding available to purchase buses which would be more environmentally friendly and more economical.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved for development.
94	An individual	Buses and Transport	If west lothian council wishes to find solutions to operating transport and services for those in rural areas then what may be required is communication with other councils covering large, rural areas, E.g Highland, argyl, Bute and perth.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved for development.
95	An individual	Buses and Transport	It may already be the case, but using one bus for outlying areas to collect those attending pathways, eliburn and ability centre may solve some issues of buses being under used.	General comment that supports the proposal	Thank you for your comment which has been noted.
96	An individual	Buses and Transport	transport should be provided 5 days a week, as necessary, to all areas and to cover the full day at pathways.	General comment	Thank you for your comment which has been noted.
97	An individual	Buses and Transport	Transport already arrives extremely late(compared to the past) in the morning and returns much earlier than previously so the times are already reduced without any further reduction happening. The members using the transport have reduced because you have changed the criteria/ set days for geographical areas may be restrictive for some people e.g if xx was no longer able to attend xx because xx was no his day to attend.	General comment that does not support the proposal	Thank you for your comment which has been noted.
98	An individual	Buses and Transport	Altered start-end times would likely be less restrictive and easier to adjust to, although may be more difficult for those living at home with family who have work, commitments etc.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
99	An individual	Buses and Transport	We would like to hear more details on both proposal.	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
100	An individual	Buses and Transport	T ransport already cancelled on a daily basis impacting on clients activities and timetables.	General comment	Thank you for your comment which has been noted.
101	An individual	Buses and Transport	Changing start/finish times would impact on a large scale all involved with clients IE families, carer and staff.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
102	An individual	Buses and Transport	Not everyone could change their hours to accommodate early pick up or late drop off it they have job or child care to work around.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
103	An individual	Buses and Transport	Due to Eliburn service users being in wheelchairs more buses required for outings with these buses. Eliburn becomes not about social inclusion but segregation and institution.	General comment	Thank you for your comment which has been noted.
104	Anonymous	Buses and Transport	If centre times changed it would have a huge impact on Eliburn service users lives.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
105	Anonymous	Buses and Transport	Home care packages would have to be changed service users become tired so.Would be less able to participate in activities if service was open later, more medication would have to be administered and stored at Eliburn in staying at Eliburn later will more meals be included?	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
106	Anonymous	Buses and Transport	i use a taxi	No comment or not applicable	No comment or not applicable

107	An individual	Buses and Transport	Would disrupt families who have already started working around these times and have clients that are used to their routine.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
108	Anonymous	Buses and Transport	Service users could be asked to pay for transport costs to units and home.	General comment	A contributions policy based on affordability to pay is already in place.
109	An employee of West Lothian Council	Buses and Transport	Reducing transport would have an impact on the day runnings for vital services. Using transport to deliver meals is taking away from activity based outings in day care centres.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
110	An employee of West Lothian Council	Buses and Transport	I feel this does not meet the needs of the people just because they live in the same area does not mean they have the same needs on the same day this seems an exercise to make money and not taking the consideration of the people	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
111	An employee of West Lothian Council	Buses and Transport	We can ask the potential client what day would suit them best as they might have other things going on in there life which would mean that the one day we can offer them because the come from a pacific area does not suit means they now cannot come to the center	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
112	An employee of West Lothian Council	Buses and Transport	Now if all our clients from Armadale are coming to the Centre on the one day that means all the care packages on that day would have to go to this area first which maybe leaves someone in Bathgate without there corer until later which has a knock on effect with there appointments	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
113	An employee of West Lothian Council	Buses and Transport	If the bus is delayed for any reason this would also have a knock on effect with the meals that will be sent in at a certain time and for clients breakfast they normally have	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
114	An employee of West Lothian Council	Buses and Transport	The staff also have other commitments outside of work that they have taken on because of there hours but no consideration has been given to them or there family life	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
115	An employee of West Lothian Council	Buses and Transport	Q 1. This is NOT a transport issue.	No comment or not applicable	No comment or not applicable
116	An individual	Buses and Transport	In the absence of further detail about this, and how the Council proposes to accommodate this, what, as far as I can see, is a complete re-design of the services, I assume that changing the days and times that people attend will potentially change and disrupt many other aspects of their daily routine, both within, and beyond, their attendance at the day centre. While, on this feedback form, (and on the other 2 versions of it in circulation), it may seem like a straightforward question about making bus journeys more efficient, I cannot see how that can be the case. It appears to me to be much more complex than that. For example: As there is already a structured activity programme in place, based on the days attended, and the preferences of the disabled people who use the services, who have gone through an extensive list of activities offered, and been asked to make choices based on the things they like to do, just as you would expect for any other section of the community, with or without disabilities.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
117	An individual	Buses and Transport	Changing the days would change the activities they have access to, and how and wherethey take place, and more.....This could have a negative impact on the disabled people who use the services, not only by the enforced loss or change of activities which were carefully chosen, based on the direct choices of the service user.It could also impact on longstanding friendship and peer groups which have formed over a long period of time.Changing the purpose of the day centre from being places that enhance the lives of the people who use it, and instead make the people who live in close proximity to each other all attend on the same day, as a cost cutting measure, you would be, in my opinion, abusing your position as care service providers and exploiting a vulnerable and protected group by taking away their choices and making them fit in with your cost cutting plans.It goes against the whole ethos of the service as it was promoted to my family, by Social Work, as being a place of safety and opportunity for my son to ds will most certainly require input and from from highly trained nursing staff(cont'd) al Assessment would have to ensure that everyone has a liveable allowance left from their benefits	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place

128	An employee of West Lothian Council	Buses and Transport	Regular transport collection times and continuity of staff are critical for xx health and well being. Extended trips with multiple collections and drop offs would increase xx anxiety and stress. Opening and closing at pathways would affect timetables.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
129	An individual	Buses and Transport	Have used my own car to get me to and from for 8 years	No comment or not applicable	No comment or not applicable
130	An individual	Buses and Transport	I travel in wheelchair and due to a recent fall now require to use powerchair. If changes were made to current transport management ie double mums clients/carers would need to be informed of any changes- due to time of care companies. Visiting help with personal care etc. Comfort on clients needs to be taken into account. changes were made the same escort/drivers required as they are aware of clients needs.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
131	An individual	Buses and Transport	Whilst I currently make my own way to outreach, the availability of the buses to enable us to go on trips. i feel essential to offering an effective outreach group allowing us to experience different things.	General comment	Thank you for your comment which has been noted.
132	An individual	Buses and Transport	Transport drivers are very polite and helpful and very patient with clients, good work drivers	General comment	Thank you for your comment which has been noted.
133	An individual	Buses and Transport	To cut transport to move people from other places? time you get everyone time to go home	General comment that does not support the proposal	Thank you for your comment which has been noted.
134	An individual	Buses and Transport	Transport is great as if I wasn't getting picked up and dropped of I wouldn't be able to go as I can't walk very far before I am in so much pain.	General comment	Thank you for your comment which has been noted.
135	An individual	Buses and Transport	Less people are attending because the council have made it impossible for them to do so. £65 per day is absolutely shocking. I dont agree with coming on a day that suits the geographical are. I like the group on a Wednesday. It Fills me with anxiety that if i had to attend on a different day with new people and staff.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
136	An individual	Buses and Transport	I feel transport for me at the moment is working well	General comment that does not support the proposal	Thank you for your comment which has been noted.
137	An individual	Buses and Transport	The bus are very important	General comment	Thank you for your comment which has been noted.
138	An individual	Buses and Transport	My daughter is picked up by transport services available at present	General comment	Thank you for your comment which has been noted.
139	An individual	Buses and Transport	My son uses handicabs to and from centre.	General comment	Thank you for your comment which has been noted.
140	An individual	Buses and Transport	Transport for trips is very important to give new life experiences. In addition to this physical disability, he has anxiety and this limits his well being and social life. He feels safe and supported going to new places with staff and other group members. Again, i am sure others have similar needs.	General comment	Thank you for your comment which has been noted.
141	Anonymous	Buses and Transport	Transport could work more efficiently by looking at their current bus routes. Currently there are two or more buses doing one area to drop off or pick up one person. T here is also two buses dropping off and picking up individuals that say in the same house! this could be done by one bus or a couple of buses in that area.	General comment that supports the proposal	Thank you for your comment which has been noted.
142	Anonymous	Buses and Transport	If individuals are expected to pay for this service then buses should be better maintained as buses are in very poor condition e.g. parts falling of buses. Buses been sent to be repaired- not getting done. Back doors swing closed when really windy then hitting tail lift when that goes up and down. The majority of buses are not clean- should be cleaned more often for infection control and health and safety.	General comment	Thank you for your comment which has been noted.
143	Anonymous	Buses and Transport	It would depend on the extent of the changes related to the start and end times,	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
144	An individual	Buses and Transport	it would depend on the extent of the changes	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
145	An individual	Buses and Transport	Utilising buses to run jointly to more outlying areas would seem sensible & manageable.	General comment that supports the proposal	Thank you for your comment which has been noted.
146	An employee of West Lothian Council	Buses and Transport	However i am not sure if doing double runs would be a practical option for a number reasons, however hearing how this would be done in practice may give a better idea of how this could be achieved.	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
147	An employee of West Lothian Council	Buses and Transport	Altering times in the day seems from feedback I have seen not to be the desired option of service users / carers.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place

148	An employee of West Lothian Council	Buses and Transport	Altering times for staff to start/work to may impact on if we then need to introduce a break system which currently we don't have so that individuals can have the correct level of support over the lunch period – in turn the would mean a staggered lunch – there would then be a need to have 2 sittings impacting on the time available in the day to actually do activities for any length of time this combined with changes in arrival/depart times would significantly disrupt the day.	Impact on carers would need to be considered	More detail will be made available if the proposal is approved for further development.
149	An employee of West Lothian Council	Buses and Transport	In addition if this proposal does go ahead – SW transport will be required to be more organised, improve communication significantly and be open to managing risk more robustly to ensure Units know who is in when & who is not & that all service users are accounted for and safe.	General comment that supports the proposal	Thank you for your comment which has been noted.
150	An employee of West Lothian Council	Buses and Transport	Consideration would need to be given for carers that work and care packages that may need altered	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
151	An individual	Buses and Transport	We think xxx needs the centre when xxx didn't, have the centre to go to, it was terrible. I think the centre has gave xxx a bit more confidence and the staff have helped her very much. i don't agree with changing the times, as everybody it used to these times.	General comment that does not support the proposal	Thank you for your comment which has been noted.
152	An individual	Buses and Transport	He is very much a child when it comes to certain aspects of his life. The bus being one of them. I have to reassure him numerous times a day as to who is driving the bus or	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
153	An employee of West Lothian Council	Buses and Transport	I have my own family to support and have working hours to suit around child care if hours were changed would i be pushed out?	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
154	An individual	Buses and Transport	I attend the ability centre on a wednesday. I am used to the group that are there on that day and also the staff. I don't want to attend on any other day. T he though of having to come on a different day fills me with anxiety - new people - new staff, just no.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
155	An employee of West Lothian Council	Buses and Transport	Changes to timetable would not be suitable, why can't things be left as they are	General comment that does not support the proposal	Thank you for your comment which has been noted.
156	An employee of West Lothian Council	Buses and Transport	Utilising buses to run jointly to more outlying areas would seem sensible & manageable. However I am not sure if doing double runs would be a practical option for a number reasons, however hearing how this would be done in practice may give a better idea of how this could be achieved. Altering times in the day seems from feedback I have seen not to be the desired option of service users / carers. Altering times for staff to start/work to may impact on if we then need to introduce a break system which currently we don't have so that individuals can have the correct level of support over the lunch period – in turn the would mean a staggered lunch – there would then be a need to have 2 sittings impacting on the time available in the day to actually do activities for any length of time this combined with changes in arrival/depart times would significantly disrupt the day. In addition if this proposal does go ahead – SW transport will be required to be more organised, improve communication significantly and be opee impact of changes in staffing, cuts & costs to service-users, certain services will fold if not being used and there will be less and less opportunities for the next generation of people with a learning disability. icated worker.requests	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
157	An employee of West Lothian Council	Buses and Transport	The service at elburn would be greatly impacted by souble runs. Morning routings would be repeated by staff leaving no time for activities. Transport is already unreliable this would make it worse.	General comment that does not support the proposal	Thank you for your comment which has been noted.
158	An employee of West Lothian Council	Buses and Transport	Double runs would create mayhem or organising daily activities for service users both in house and community based	General comment that does not support the proposal	Thank you for your comments which have been noted.
159	An employee of West Lothian Council	Buses and Transport	For those with autism changed to routine can be extremely detrimental	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place

160	An employee of West Lothian Council	Buses and Transport	Change of times for service users would have a huge impact on care packages at home	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
161	An employee of West Lothian Council	Buses and Transport	If service users are paying for transport they need to be reliable and clean - which they are not	General comment	Thank you for your comments which have been noted.
162	An employee of West Lothian Council	Buses and Transport	Geographic pick ups could work and bring service users to both eliburn and pathways - don't need separate buses going to outing areas	General comment that supports the proposal	Thank you for your comments which have been noted.
163	An employee of West Lothian Council	Buses and Transport	We need more reliable buses and drivers we lose buses practically daily due to them breaking down	General comment	Thank you for your comments which have been noted.
164	An employee of West Lothian Council	Buses and Transport	I am definitely in favour of changing the start end times of the day serviceto accommodate double runs for the buses. That would mean 2 sittings for lunch followed by personal care this would be quite detrimental to the organisation of any outings/activities given that personal care is done as the service users arrive at eliburn as well. It seems that most of the day would be taken up with getting service users in/out of eluburn and getting personal care done at various times. Two sittings for lunch is not much use. Time left to have outings and activities . This is not acceptable especially when you consider the carity of activities the service users experience under the present system.	General comment that does not support the proposal	Thank you for your comments which have been noted.
165	An individual	Buses and Transport	xxx does not use the transport at present	No comment or not applicable	No comment or not applicable
166	An employee of West Lothian Council	Buses and Transport	Eliburn is increasing the number of service users due to school leavers if we lost some of our buses it would have a huge affect on our service, people use the buses to access activities like swimming, ice skating and bowling. Nearly all of our service users use wheelchairs and need buses to access the wider community, due to the high needs and health issues our service users have	General comment	Thank you for your comments which have been noted.
167	An employee of West Lothian Council	Buses and Transport	Some buses are not reliable clients would miss out on outings secluding them from the community. Transport staff have good relationships with the clients. This would have anegative affect on their emotions if this service was to go.	General comment	Thank you for your comments which have been noted.
168	An individual	Buses and Transport	Further info required would this affect service at xxx, how would the hours change?	More information required to enable comments	Further detail will be available if the proposal is approved
169	An employee of West Lothian Council	Buses and Transport	A lot of people work around the times that their young person gets picked up untill they are home again- like school times. Unfortunately our young/older adults always need this kind of structure. A lot of us would have to give ip work if times change for the service.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
170	An individual	Buses and Transport	Do not agree with changing start-end times. Solution for this in outgoing areas?	General comment that does not support the proposal	Thank you for your comments which have been noted.
171	An individual	Buses and Transport	I travel independently	No comment or not applicable	Thank you for your comments which have been noted.
172	An individual	Buses and Transport	Why	No comment or not applicable	No comment or not applicable
173	An individual	Buses and Transport	Does not attend these centres.	No comment or not applicable	No comment or not applicable
174	An individual	Buses and Transport	No I have my routine I don't want it too change, id like more help & support to incorporate these changes.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
175	An individual	Buses and Transport	I like going on my minibus.	General comment	Thank you for your comments which have been noted.
176	An individual	Buses and Transport	N/A	No comment or not applicable	No comment or not applicable

177	Group	Buses and Transport	Huge concern was raised about the change to start-end times and matching geographical areas resulting in that current peer groups would change and friendships lost and choice of "what suits client" would not be available on certain days therefore this is not a service to meet their need but a "forced" setting.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
178	Group	Buses and Transport	Changing start-end times will impact Carers who are working and resulting in clients being left at home for longer times and has this been risk assessed?	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
179	Group	Buses and Transport	Changes of days to geographical area would also impact client care plans with services provided by Third Sector Organisations and therefore contracts would require to be re-negotiated. Who would do this?	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
180	Group	Buses and Transport	It was noted that there is a duty however to provide transport in rural areas who do not have regular bus service. However cuts have affected bus services but service-users are not given transport if there is a bus running an hourly service in their area. This leaves the potential for vulnerable people waiting lengthy periods of time on a bus, to allow them to take part in community activities, or may lead them to not attend any services, leading to loneliness and isolation - not in line with Scottish Government strategies.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
181	Group	Buses and Transport	We need to get smarter in how we use the buses and what kind of transport we use. It may be cheaper to share costs of taxi rather than pay individually for bus.	General comment	Thank you for your comments which have been noted.
182	Group	Buses and Transport	Some also were very concerned about the proposals for changes around transport and the times of services changing in line with the transport arrangements and did not agree to this happening	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
183	An employee of West Lothian Council	Centralizing catering	Kitchen, cafe staff provide an invaluable social link, network to service users.	Provides opportunity for socialising	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
184	An employee of West Lothian Council	Centralizing catering	As, from the information given, it appears that it would not impact on service users at Pathways, but I don't know how it might impact on users of the other day centres, so am unable to answer yes or no.	No comment or not applicable	No comment or not applicable
185	An employee of West Lothian Council	Centralizing catering	Because it could adversely impact on those with rescribed diets, not uncommon in learning disabilities or sensory issues with autism centralising kitchen service at Pathways would be a positive way to go as our kitchen staff have experience in working in centralized kitchen environments.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
186	An employee of West Lothian Council	Centralizing catering	It's efficient and they are still getting cooked meals. It's fine	General comment that supports the proposal	Thank you for your comment which has been noted.
187	An individual	Centralizing catering	I think it is a good idea to centralise the catering at Pathways as the staff team are hard working and dedicated. How this will be achieved is for another time. preparation and planning set menus meals are certainly within the bounds of the professional kitchen staff.	General comment that supports the proposal	Thank you for your comment which has been noted.
188	An employee of West Lothian Council	Centralizing catering	Pathways kitchen is very good. Staff great and have won healthy eating awards. Yes centralise this kitchen for other services- look at what we provide and if needed simplify it to soup and sandwiches etc- (please remember we have service users on special diets) when thinking about this. Also our kitchen staff have experience in working in centralised kitchens	General comment that supports the proposal	Thank you for your comment which has been noted.
189	An employee of West Lothian Council	Centralizing catering	Perhaps the use of the café area at pathways could be used for space to prepare snacks for other centres (clients training as part of moving through service like a volunteer role?)	General comment that supports the proposal	Thank you for your comment which has been noted.
190	An employee of West Lothian Council	Centralizing catering	Make less meal selections to cut costs of food that we buy in.	General comment that supports the proposal	Thank you for your comment which has been noted.
191	An individual	Centralizing catering	soft mashed diet, sandwich - no crust	General comment	Thank you for your comment which has been noted.
192	An individual	Centralizing catering	Enjoys her packed lunches	General comment	Thank you for your comment which has been noted.

193	An individual	Centralizing catering	Foods need pureed for certain individuals, would this be brought in pureed if food was coming in from elsewhere.	General comment that supports the proposal	Dietary requirements would still be provided, via the production kitchen.
194	An individual	Centralizing catering	Meals and drink users well catered for	General comment	Thank you for your comment which has been noted.
195	An individual	Centralizing catering	Catering very welcoming and caring to staff and users	General comment	Thank you for your comment which has been noted.
196	An employee of West Lothian Council	Centralizing catering	Catering is provided on site - by 1 cook and 1 catering assistant. meals required to be pureed, liquidised to meet dietetic guidelines- food to be served- maintaining temperature.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
197	An employee of West Lothian Council	Centralizing catering	Staff trained in cook safe? Clearing tables; washing dishes; cleaning kitchen area; ordering milk; stock control; recording temperatures??management/ client team impact this would have on timeline to ensure activities would take place.	General comment that supports the proposal	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
198	An individual	Centralizing catering	I don't think the food would keep warm enough	Transportation of food	The council adopts the same approach for school meals and the equipment used to transport meals ensures food is maintained at appropriate temperatures.
199	An individual	Centralizing catering	Would like more information about this service and how it will operate.	More information required to enable comments	More detail will be available once any proposal is approved for development.
200	An individual	Centralizing catering	N/A	No comment or not applicable	No comment or not applicable
201	An individual	Centralizing catering	As long as members of staff that are surplus are re-employed. I wouldn't like to see people out of a job.	General comment that supports the proposal	Thank you for your comment which has been noted.
202	An individual	Centralizing catering	The CIT do not attend anywhere formally for lunch. We make him a daily packed lunch. He will not eat anything supplied by you (probably).	No comment or not applicable	No comment or not applicable
203	An individual	Centralizing catering	Yes	General comment that supports the proposal	Thank you for your comment which has been noted.
204	An individual	Centralizing catering	N/A	No comment or not applicable	No comment or not applicable
205	An individual	Centralizing catering	This does not affect xx as xx is happy and wants to continue taking a packed lunch.	No comment or not applicable	No comment or not applicable
206	An employee of West Lothian Council	Centralizing catering	Who is delivering meals transport can't cover all lunch clubs at present.	Transportation of food	Detail will require to be developed if the proposal is approved.
207	An employee of West Lothian Council	Centralizing catering	How long does it take to get here- Eliburn has lunch @11.45 to enable us to fill all other tasks.	Transportation of food	Detail will require to be developed if the proposal is approved.
208	An employee of West Lothian Council	Centralizing catering	temperature control / cook-safe/ environmental health - who monitors and checks these	Transportation of food	Detail will require to be developed if the proposal is approved.
209	An employee of West Lothian Council	Centralizing catering	Preparation of pureed meals, cleaning of kitchen, plates etc daily. Who serves ,meals, what if meals are cold? Can't just nip out for something.	Dietary and consistency needs will need to be fully considered	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
210	An employee of West Lothian Council	Centralizing catering	Dietary requirements, who will monitor this i.e. halal, diabetics, puree, soft mash etc.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
211	An employee of West Lothian Council	Centralizing catering	Stock control ordering of milk, any other supplies and who manages these.	General comment	Detail will require to be developed if the proposal is approved.
212	An employee of West Lothian Council	Centralizing catering	Impact on management team and delivery of service. If meals are late impact on service delivery and activities. Staff are carrying out other tasks- who will do catering duties.	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.

213	An employee of West Lothian Council	Centralizing catering	Who will be responsible for serving food and cleaning up/ doing dishes after lunch time? Will staff still be provided with a meal as we do m=not get a lunch break due to the needs of the service. Staff having a lunch break would take up too much of the day at eliburn and wouldn't work due to client observations etc.	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
214	An employee of West Lothian Council	Centralizing catering	Some service user food requires to be pureed. Foods require to be ordered i.e. milk, yogurts etc	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
215	An employee of West Lothian Council	Centralizing catering	If a meal time is spoiled, dropped or service user doesn't want it, we would get an alternative from kitchen staff.	Transportation of food	Detail will require to be developed if the proposal is approved.
216	An employee of West Lothian Council	Centralizing catering	Require kitchen staff to serve food for hygiene reasons	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
217	An employee of West Lothian Council	Centralizing catering	Here, very good meals are provided that cover the needs of the service users (Blending dietary needs etc)	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
218	An employee of West Lothian Council	Centralizing catering	The meals are provided at a time that allows for the service users to be able to go out on afternoon outings. If this should change it would be detrimental to them.	Transportation of food	Detail will require to be developed if the proposal is approved.
219	An employee of West Lothian Council	Centralizing catering	Who would clean the kitchen? Who would be in charge of health hygiene? Deliveries etc?	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
220	An individual	Centralizing catering	I believe the quality of the food would suffer from these proposed changes. For some of these service users this is their main meal of the day.	Dietary and consistency needs will need to be fully considered	Thank you for your comment which has been noted.
221	An individual	Centralizing catering	Prefer it to be made on site	General comment that does not support the proposal	Thank you for your comment which has been noted.
222	An individual	Centralizing catering	According to the plans for the newly refurbished centre services, the kitchen facility will remain intact to serve as a community cafe and to provide meals for service users and teh public. As an example, the Bathgate community partnership has a cafe with opening hours, hot and cold meals and snacks so why cannot that model be replicated in the Livingston North Partnership Centre	General comment	It is proposed to retain a café facility. The café in Bathgate Partnership Centre is leased to a private company.
223	An individual	Centralizing catering	N/A xxx enjoys her packed lunch . This does not affect her	No comment or not applicable	No comment or not applicable
224	An individual	Centralizing catering	N/A	No comment or not applicable	No comment or not applicable
225	An individual	Centralizing catering	takes packed lunch 2 days and has her lunch one day. Say very good.	No comment or not applicable	No comment or not applicable
226	An individual	Centralizing catering	T his all seems good	No comment or not applicable	No comment or not applicable
227	An individual	Centralizing catering	xx brings his own lunch and always has only using catering at Christmas	No comment or not applicable	No comment or not applicable
228	An individual	Centralizing catering	Sensible	General comment that supports the proposal	Thank you for your comment which has been noted.
229	An individual	Centralizing catering	Doesn't impact	No comment or not applicable	No comment or not applicable
230	An individual	Centralizing catering	N/A	No comment or not applicable	No comment or not applicable
231	An individual	Centralizing catering	The proposal to centralise the catering is sound provided there is no deterioration in the quality and promptness of the service	General comment that supports the proposal	Thank you for your comment which has been noted.
232	An individual	Centralizing catering	N/A my son doesn't attend any of theses areas so unable to comment	No comment or not applicable	No comment or not applicable
233	An individual	Centralizing catering	Catering as delivered at pathways is excellent	General comment	Thank you for your comment which has been noted.
234	An individual	Centralizing catering	In response to your catering options, I would like to know if adding a catering facility to pathways and when ferrying the meals out to Eliburn and ability centre would be an additional cost to the already inconsistent and extravagant charged being placed on the clients. Would this now be included: staff, new kitchens etc. What if you didn't want a cooked meal would xxx still be charged? The time frame again like other ideas are also very vague and not enough information given. Until all the lines have drawn out and covered figures can be provided, I disagree with this decision.	General comment that does not support the proposal	Detail will require to be developed if the proposal is approved.

235	An employee of West Lothian Council	Centralizing catering	agree with proposal to provide catering centrally from pathways.	General comment that supports the proposal	
236	An individual	Centralizing catering	xxxx granda drove special need bus for 25 years he also to lunches to all other schools	General comment	Thank you for your comment which has been noted.
237	An individual	Centralizing catering	one central kitchen served 8-10 schools	General comment	Thank you for your comment which has been noted.
238	An individual	Centralizing catering	Leave things as they are.	General comment that does not support the proposal	Thank you for your comment which has been noted.
239	An individual	Centralizing catering	I do not have an issue with pathways preparing meals, as long as it does not have any impact on the client at pathways.	General comment that supports the proposal	Thank you for your comment which has been noted.
240	An individual	Centralizing catering	It would be interesting to see what savings would be made "if any"	General comment	Thank you for your comment which has been noted.
241	An individual	Centralizing catering	Great Idea	General comment that supports the proposal	Thank you for your comment which has been noted.
242	An individual	Centralizing catering	Doesn't apply for CIT	No comment or not applicable	No comment or not applicable
243	An individual	Centralizing catering	It think its a good idea	General comment that supports the proposal	Thank you for your comment which has been noted.
244	An individual	Centralizing catering	I like to take my own packed lunch	No comment or not applicable	No comment or not applicable
245	An individual	Centralizing catering	As long as nobody was to lose their Job and were redeployed	General comment that supports the proposal	Thank you for your comment which has been noted.
246	An individual	Centralizing catering	Least of our concerns however, it would become an issue if members of the catering team are not present to plate and serve meals. If there is no one present to do this, who would then undertake these tasks? Would there be an expectation that members of the management team and/or the care staff team undertake these tasks? We would find this unacceptable as it would be taking members of staff away from their own roles and responsibilities.	General comment that does not support the proposal	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
247	An individual	Centralizing catering	Judging with the current climate and demand for a top quality service, you don't have to look any further than the catering team on site at Pathways. The awards and standards speak volumes, as well as the quality of food presented on a daily basis. Obviously there would have to be additional help available for the preparation and demand but I am sure the kitchen could cope. hot cabinets could be plugged in link corridor.	General comment that supports the proposal	Thank you for your comment which has been noted.
248	An employee of West Lothian Council	Centralizing catering	There are many things to consider in terms of the provision of lunches to service users at Eliburn for example specialised diets, liquidised requirements and so on. I am sure, however, that this could be managed at Pathways. xxxxxxxxxxxx, I know from first hand experience that the plating and serving of meals does require hands on catering staff. If there is no one available to undertake these tasks, as in the case for everything else, it falls to the members of the management team. Is this an acceptable use of their time? You cannot use care staff as it is 'all hands on deck' at lunch time and this results in it being rare that someone would be available to assist. Not sure either is plating and serving meals is part of the job description for members of the management team or the care team.	General comment that supports the proposal	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
249	An individual	Centralizing catering	xxx takes a packed lunch both days	No comment or not applicable	No comment or not applicable
250	An individual	Centralizing catering	Worried about freshness, quality and variety	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
251	An individual	Centralizing catering	My concern would be maintaining the same quality and freshness of the food. Would users be served the same food for ease of transport? If users are not enjoying the food as much then there could be more waste.	Transportation of food	Detail will require to be developed if the proposal is approved.
252	An individual	Centralizing catering	no I got to cit	No comment or not applicable	No comment or not applicable
253	An individual	Centralizing catering	none	No comment or not applicable	No comment or not applicable
254	An individual	Centralizing catering	People have all different dietary requirements so each service needs different requirements	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.

255	An individual	Centralizing catering	If it is a production kitchen ensuring it is staffed appropriately to ensure the high quality that is already present for pathways users remains.	General comment that supports the proposal	Thank you for your comments which have been noted.
256	An individual	Centralizing catering	I take a packed lunch	No comment or not applicable	No comment or not applicable
257	An individual	Centralizing catering	I take a packed lunch	No comment or not applicable	No comment or not applicable
258	An individual	Centralizing catering	Absolutely, in favour of streamlining aspects like this where service user outcomes aren't adversely affected	General comment that supports the proposal	Thank you for your comments which have been noted.
259	An individual	Centralizing catering	Pathways has won awards for its catering and they are already producing meals for people with a diverse range of eating disorders. The menu is excellent and well structured so clients can see through colour which meals are healthy.	General comment that supports the proposal	Thank you for your comments which have been noted.
260	An individual	Centralizing catering	This is the result of the close collaboration of catering staff, management staff and staff providing support.	General comment that supports the proposal	Thank you for your comments which have been noted.
261	An individual	Centralizing catering	Hopefully this will be unaffected by the proposed changes.	General comment that supports the proposal	Thank you for your comments which have been noted.
262	An individual	Centralizing catering	The catering staff regularly ask for feedback to improve. If their high standards are to be maintained then the greatest consideration should be given to their ideas and opinions.	General comment that supports the proposal	Thank you for your comments which have been noted.
263	An individual	Centralizing catering	It is not clear how the proposed changes will infringe on current activities or service users and staff at pathways, E.G how will hot food be safely transported through the facility when it has not been designed for access or food loading to/from the kitchen area. Will the changes have any impact on the food availability and quality currently provided at pathways.	Transportation of food	Detail will require to be developed if the proposal is approved.
264	An employee of West Lothian Council	Centralizing catering	food safety management pathways has a first class food safety. It has posed environmental health have the other sites have one in place as when food leaves pathways it is the responsibility of catering personal to make sure that food is heated up to the right temperature in the other two sites.	Transportation of food	The council adopts the same approach for school meals and the equipment used to transport meals ensures food is maintained at appropriate temperatures.
265	An employee of West Lothian Council	Centralizing catering	At pathways we know our client and who can have what at smooth options, is this going to be passed on to the other two sites.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
266	An employee of West Lothian Council	Centralizing catering	Equipment if there are more kits needed, Pathways needs a racking system under unit that kits can be stored. bigger pots of feeding three units. Pathways needs to know numbers that waste can be controlled and for budget.	General comment	Detail will require to be developed if the proposal is approved.
267	An employee of West Lothian Council	Centralizing catering	time management pathways have to wait for kits from other units to get cleaned to go back into service and transport time. In bad weather ie snow have the other units have in back up in freezer if no transport.	General comment that does not support the proposal	Detail will require to be developed if the proposal is approved.
268	An employee of West Lothian Council	Centralizing catering	Holiday cover sickness by training up members of the team to assist cooking they can take over the holiday cover and sickness and add value to the pathways that way head chef can be off assistant cook and head chef can not be off at the same time for operational services.	General comment that supports the proposal	Thank you for your comments which have been noted.
269	An employee of West Lothian Council	Centralizing catering	At pathways we have 3 catering personal when the numbers do go up will pathways catering team increase.	General comment	Detail will require to be developed if the proposal is approved.
270	An employee of West Lothian Council	Centralizing catering	Concerns.:	General comment that does not support the proposal	Thank you for your comments which have been noted.
271	An employee of West Lothian Council	Centralizing catering	Not enough storage	General comment	Detail will require to be developed if the proposal is approved.

272	An employee of West Lothian Council	Centralizing catering	not enough equipment	General comment	Detail will require to be developed if the proposal is approved.
273	An employee of West Lothian Council	Centralizing catering	need more hours or staff	General comment	Detail will require to be developed if the proposal is approved.
274	An employee of West Lothian Council	Centralizing catering	need to get advice from healthy living	General comment	Detail will require to be developed if the proposal is approved.
275	An employee of West Lothian Council	Centralizing catering	we will need to know numbers for each day.	General comment	Detail will require to be developed if the proposal is approved.
276	An employee of West Lothian Council	Centralizing catering	Absolutely in favour of this streamlining aspects like this where service user outcomes aren't adversely affected.	General comment that supports the proposal	Thank you for your comments which have been noted.
277	An employee of West Lothian Council	Centralizing catering	staff would still be needed at eliburn to: puree food and prepare special dietary food, prepare special plates/cutlery/table requirements. Clean tables, wash dishes, clear hall for afternoon activities. Keep stock rotation of milk/yogurt/food kept in fridges as well as temperatures.	General comment	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
278	An employee of West Lothian Council	Centralizing catering	What happens if client wont eat meal brought in? what alternatives could be provided? if any.	General comment	Detail will require to be developed if the proposal is approved.
279	Anonymous	Centralizing catering	If meals are delivered to eliburn they are generally later than when made on site which impacts medication time, activities and is also a major change to service users routines.	General comment that does not support the proposal	Detail will require to be developed if the proposal is approved.
280	Anonymous	Centralizing catering	Meals would still have to be prepared at eliburn, blended and bread added to some. Sauces to be made to meat textures so dysphagia guidelines are followed. Who would serve food? who would clean kitchen and dining hall? Would there be a wide range of food choices to meet dietary requirements IE finger goods and soft mash including a vegetarian option.	Dietary and consistency needs will need to be fully considered	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
281	Anonymous	Centralizing catering	Would staff still be able to order food? as we don't get breaks! every morning entrol feeding equipment is washed in dishwasher, who would do this?	General comment	Detail will require to be developed if the proposal is approved.
282	Anonymous	Centralizing catering	no meals could be complicated especially for people with swallowing issues. bad idea	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
283	An employee of West Lothian Council	Centralizing catering	The service users at Eliburn need a different diet from those at pathways. Eliburn service users diets require soft options allowing them to be fork mashed and pureed. Often we have to provide a change in meal choices at serving due to clients needs that particular time as their health can change on an hourly basis.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
284	An employee of West Lothian Council	Centralizing catering	The service users at eliburn are extremely vulnerable and i worry about transporting meals. At the moment there is very little waste, all meals in eliburn which cuts costs. The buses are the most reliable for breaking down: as timing is essential when transporting meals.	Transportation of food	Detail will require to be developed if the proposal is approved.
285	An employee of West Lothian Council	Centralizing catering	Eliburn runs to specific times as the service users have to take medication along with meals.	Transportation of food	Detail will require to be developed if the proposal is approved.
286	An employee of West Lothian Council	Centralizing catering	We had an occasion to use school meals and on most days they arrived late due to transport, this in turn had a knock on effect yo service users as they were sitting in dining area. Longer and had to change afternoon diaries.	Transportation of food	Detail will require to be developed if the proposal is approved.
287	An employee of West Lothian Council	Centralizing catering	A service still needs to be provided at Eliburn as each individual here has an individual plan and individual needs which at the moment are being met. I fear this will not be the same if the kitchen is moved.	General comment that does not support the proposal	Thank you for your comment which has been noted
288	An employee of West Lothian Council	Centralizing catering	We also need to be able to keep the standards of the kitchen up to code. environmental (health inspectors) etc.	General comment	Food preparation standards would continue to be followed

289	An employee of West Lothian Council	Centralizing catering	elibur needs a fully functioning kitchen and trained staff to deliver a service safely. Transporting meals carry a risk of food dropping temperature, This goes against HACCP. Our service users have complex ailments and any food safety issues would be bad for their health.Kitchen staff would still be required to serve food. Blend any food to comply with service users dysphagia which is set up from speech and language therapists in their care plan. Kitchen staff would still need to comply with HACCP to reduce any food safety issues.If food is prepared and cooked on site you are in control and if any problems arise you can fix it immediately. If meds are transported and problems occur it will delay lunch service users medication.Kitchen staff will still be needed to complete all necessary paperwork and clean up after lunch service and also keep kitchen clean as part of COSH.You will have added costs of transport so in reality there is no savings to be made by reducing elibur kitchen at dining centre.	General comment that does not support the proposal	Thank you for your comments which have been noted. More detail will require to be developed if the proposal is progressed, and food preparation standards would continue to be followed with the proposal.
290	An employee of West Lothian Council	Centralizing catering	the value of the catering staff at the Centre will be understated in the new set up as many people depend on the service we provide at the moment	General comment that does not support the proposal	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
291	An employee of West Lothian Council	Centralizing catering	clients have special needs that need to be addressed throughout the day not just at lunch time	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
292	An employee of West Lothian Council	Centralizing catering	as it will only be the clients that get offered a meal at lunch time in the busy café area is this not discrimination	General comment that does not support the proposal	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
293	An employee of West Lothian Council	Centralizing catering	we are trying to move the clients forward to give them confidence which they get coming up to order there food for themselves not tick a box a week in advance where they will not even remember or which they will want to eat as they don't even like what they have ordered	General comment that does not support the proposal	Thank you for your comments which will be considered if the proposal is approved.
294	An employee of West Lothian Council	Centralizing catering	why close a busy café down when we have members of the public who have mentioned how important it is that they can come and get a meal cooked for them as the live alone so they would normally have a sandwich so the café is important to these people also we have had over 4 0 0 0 people from outside using the café and with the café getting extended is it not outrages to cut the service when the possibility is there to get a higher revenue from this service.we also deal with support employment service dealing with there clients to help give them a sense of value with placements within the kitchen to try and support there independence	General comment that does not support the proposal	The proposal will still retain a café facility.
295	An individual	Centralizing catering	Difficult to say without knowing more about how this would work in practice. I am not sure how this would impact on the service users, if there were problems with staffing levels, or transportation of hot food etc. More information would be helpful.	More information required to enable comments	Thank you for your comment. More detail will be available if the proposal is developed.
296	An individual	Centralizing catering	Probably non applicable for CIT , but xxx is on a strict dairy-free diet and takes his own packed lunch	No comment or not applicable	No comment or not applicable
297	An individual	Centralizing catering	I don't know. You would have to tell me what it would mean for the people at elibur and the ability centre. I need	More information required to enable comments	Thank you for your comment. More detail will be available if the proposal is developed.
298	An individual	Centralizing catering	more information to answer.	More information required to enable comments	Thank you for your comment. More detail will be available if the proposal is developed.

299	An individual	Centralizing catering	I hope this will work out well for the other centres.	General comment that supports the proposal	Thank you for your comment which has been noted.
300	An individual	Centralizing catering	IT will be important that specific diets are catered for also. A catering member of staff would need to serve the meals and clear away afterwards.	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
301	An individual	Centralizing catering	xxx is very happy with the catering at pathways.	General comment	Thank you for your comment which has been noted.
302	An individual	Centralizing catering	We would hope that the additional catering for other centres would not affect the menu choices and meal times at pathways.	General comment	Thank you for your comments which have been noted and will be considered if the proposal is approved.
303	An individual	Centralizing catering	Does not affect us have taken a packed lunch for 8 years.	No comment or not applicable	No comment or not applicable
304	An individual	Centralizing catering	I adhered to a gluten and wheat free diet. And usually have the soup at lunchtime. I fully trust the present catering	Dietary and consistency needs will need to be fully considered	Thank you for your comment which has been noted.
305	An employee of West Lothian Council	Centralizing catering	staff at ability centre to ensure that there are no contamination of food being prepared.	Dietary and consistency needs will need to be fully considered	Thank you for your comment which has been noted.
306	An individual	Centralizing catering	I make and take my own lunch to outreach. However when i previously has at the ability centre i found the kitchen facilities very useful for learning to cook.	General comment	Thank you for your comment which has been noted.
307	An employee of West Lothian Council	Centralizing catering	Food excellent catering staff are excellent and very helpful an can not do enough for you it would a disaster if the service got stopped	General comment	A café service will remain in place.
308	An individual	Centralizing catering	Less choices, less staff amalgamated bringing things together, less chance of one to one with staff. Next week there could be another 5 or 10 clients, sometimes people like to see food first. (get something delivered not what thought might be cold)	General comment	Thank you for your comment which has been noted.
309	An individual	Centralizing catering	Its great having the kitchen in the centre as if you miss breakfast you can get one at the centre and tea and coffee at anytime and if you don't like whats o the menu the chef will make you what you would like which I think is really good.	General comment	A café service will remain in place.
310	An individual	Centralizing catering	i dont understand why the current facilities at the ability centre would close down. I dont know where pathways is but surely ordering a meal would be cold by the time it reaches the ability centre. It doesn't make sense when there is a fully operational kitchen there. Bathgate partnership has a cafe	Transportation of food	Thank you for your comments. The café in Partnership Centre is leased to a private company. The council adopts a centralised approach for cooking and transporting meals for schools and has the appropriate
311	An individual	Centralizing catering	Won't be freshly made, less choice not everybody wants a meal.	General comment that does not support the proposal	Thank you for your comment which haw been noted.

312	An individual	Centralizing catering	Not willing to pay for food that is not what I want	General comment that does not support the proposal	Thank you for your comment which has been noted.
313	An individual	Centralizing catering	Why fix what's not broken. Service is fine how it is	General comment that does not support the proposal	Thank you for your comment which has been noted.
314	An individual	Centralizing catering	The food is important	General comment	Thank you for your comment which has been noted.
315	An individual	Centralizing catering	Use the catering cafe services in Ability Centre	General comment	A café service will remain in place.
316	An individual	Centralizing catering	Very important to have hot food available all year.	General comment	Thank you for your comments which have been noted.
317	An individual	Centralizing catering	My xxxxx does not have a tea call on the day xxx attends. At his sw assessment, it was agreed that xxx would have a hot meal at the centre, so would only need a snack in the evening. Others will be in the same position.	General comment	Thank you for your comments. If the proposal gets approved then any individual needs will be reassessed if required.
318	Anonymous	Centralizing catering	If catering was provided from one main kitchen who would serve the food? would there be a variety of meals to suit service user dietary requirements? Would staff still be provided with a meal as they do not get a break?	General comment	Thank you for your comments which have been noted. More detail will require to be developed if the proposal is progressed, and food preparation standards would continue to be followed with the proposal.
319	Anonymous	Centralizing catering	Who would serve and prepare meals e.g. blend food to meet service user needs? Would this be another job for Eliburn staff?	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
320	Anonymous	Centralizing catering	Who would wash dishes/ clean kitchen/ dining hall post lunch? Entral feeding equipment is washed through dishwasher every morning- who would do this? When school lunches were covering lunches they were later which meant this had an impact on afternoon activities, medication administration time and service user routines there is a functioning kitchen in the ability centre to meet the needs of our service users and the community. There is no need to have another kitchen to provide that service.	General comment that does not support the proposal	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
321	An employee of West Lothian Council	Centralizing catering	there is a functioning kitchen in the ability centre to meet the needs of our service users and the community. There is no need to have another kitchen to provide that service.	General comment that does not support the proposal	Thank you for your comments which have been noted.
322	An employee of West Lothian Council	Centralizing catering	This proposal could work given that enough staff are retained to facilitate these both in the kitchen here at Pathways and other Units to ensure food hygiene requirements are maintained.	General comment that supports the proposal	Thank you for your comments which have been noted.
323	An employee of West Lothian Council	Centralizing catering	I would expect that it would reduce the overall menu within Pathways but sure we could maintain the basics of the café style menu of the most popular foods whilst providing a main meal.	General comment that supports the proposal	Thank you for your comments which have been noted.
324	An employee of West Lothian Council	Centralizing catering	It would be helpful to explore the school system to see how this is done on a practical level.	General comment that supports the proposal	Thank you for your comments. If the proposal is approved we would intend to work with colleagues in Operational Services to mirror the approach used in schools, which include the provision of meals to the
325	An individual	Centralizing catering	Bathgate partnership cafe is always busy when i go there. If the ability centre is going to be a partnership building why close the kitchen down? /its not just service users that use it.	General comment	The café in Bathgate Partnership Centre is leased to a private company

326	An individual	Centralizing catering	I think this is the biggest mistake west Lothian has ever made especially where the café is involved bringing meals to a building where the public can eat as well as clients but the public cant get the same meal is ludicrous	General comment that does not support the proposal	It is proposed to retain a café facility.
327	An individual	Centralizing catering	I can understand how this would work in a building where no public are allowed in but this will just not work in the ability centre	General comment that does not support the proposal	It is proposed to retain a café facility.
328	An individual	Centralizing catering	I think without the ability centre there would be so many folks isolated and feeling very lonely I know I would. But I think the centre should keep kitchen going as to bring lunches in they might not suit everyone as they might not like whats on the menu and if the cook was there she would make you something else and she there to make a	General comment that does not support the proposal	The proposal will still retain a café facility.
329	An individual	Centralizing catering	I think its a stupid idea to close the cafe in the ability centre, especially since members of the public use it as well.	General comment that does not support the proposal	The proposal will still retain a café facility.
330	An individual	Centralizing catering	the ability centre has been a life line for me and at least i know that i will be going out at least one day a week and getting a decent meal.	General comment that does not support the proposal	The proposal will still retain a café facility.
331	An individual	Centralizing catering	centralising kitchen service at Pathways would be a positive way to go as our kitchen staff have experience in working in centralized kitchen environmenmts	General comment that supports the proposal	Thank you for your comment which has been noted.
332	An individual	Centralizing catering	This proposal could work given that enough staff are retained to facilitate these both in the kitchen here at Pathways and other Units to ensure food hygiene requirements ae maintained.I would expect that it would reduce the overall menu within Pathways but sure we could maintain the basics of the café style	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
333	An employee of West Lothian Council	Centralizing catering	We would lose time needed for activities due to needing to serve and puree food, and cleaning up.	General comment that does not support the proposal	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
334	An employee of West Lothian Council	Centralizing catering	Food deliveries would be subject to traffic and weather conditions causing unpredictable delays	Transportation of food	The council adopts the same approach for school meals and the equipment used to transport meals ensures food is maintained at appropriate temperatures.
335	An employee of West Lothian Council	Centralizing catering	The number of meals needed at eliburn can change throughout the day due to outings and service	Transportation of food	The council adopts the same approach for school meals and will learn from the experiences across the school estate
336	An employee of West Lothian Council	Centralizing catering	going home or not coming in this will create large amounts of food and money waste	Transportation of food	The council adopts the same approach for school meals and will learn from the experiences across the school estate
337	An employee of West Lothian Council	Centralizing catering	Would impact greatly on provision of activities due to times lunches would be delivered/served Food needs to be liquified on arrival at eluburn centre any Limited choise of provision of food not on site fruit/yoghurt other meals can be served	Transportation of food	The council adopts the same approach for school meals and will learn from the experiences across the school estate
338	An employee of West Lothian Council	Centralizing catering	Catering staff are needed to cook,serve and clean up afterwards.	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
339	An employee of West Lothian Council	Centralizing catering	My concerns with having the food brough in are, Being help up by road work or traffic incidents. In winter this would have a serious impact on food deliveries. The food arriving at the right time and worried about food being the wrong temperature.Appropriate choice and variety of menu for the service users.Attention paid to choose on special diets to ensure a healthy variety.	Transportation of food	The council adopts the same approach for school meals and will learn from the experiences across the school estate
340	An individual	Centralizing catering	xxx takes a packed lunch on a Tuesday and only has a canteen lunch on a Friday. As xxx is very fussy, it would be good to know in advance what will be on offer so she can decide to take a pack lunch or take pathways lunch.	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.

341	An employee of West Lothian Council	Centralizing catering	elibur would still require kitchen staff to puree food and serve as staff would not have time to do this as we have pc to do prior to and after lunch. We would also need kitchen staff to clean up after and was dishes ect. Majority of our service users also need support with meals and drinks.	General comment	The proposal is about the cooking and preparation of meals. Catering assistants will remain in place in all centres.
342	An employee of West Lothian Council	Centralizing catering	will food be prepared in time for the clients and in the appropriate way e.g pureed, liquidised food. If so who will be responsible for this. Not enough staff to prepare food and tend to clients. What about cleaning and the hygiene of the kitchen/supplies and dinning hall need people with certificates to work in the kitchen	Dietary and consistency needs will need to be fully considered	Dietary requirements would still be provided, via the production kitchen.
343	An individual	Centralizing catering	Agree with the proposal	General comment that supports the proposal	Thank you for your comments which have been noted.
344	An employee of West Lothian Council	Centralizing catering	The council will save money transporting from one kitchen. The food doesn't taste/smell the same when transported in the boxes. Lowering the strandards for the other centres.	Transportation of food	The council adopts the same approach for school meals and will learn from the experiences across the school estate
345	An employee of West Lothian Council	Centralizing Catering	Using pathways as a production kitchen seems a good operation. Should encourage employment from service users.	General comment that supports the proposal	Thank you for your comments which have been noted.
346	An individual	Centralizing Catering	As long as food is kept hot to get to other centres.	General comment that supports the proposal	Thank you for your comments which have been noted.
347	An individual	Centralizing Catering	No	General comment that does not support the proposal	No comment or not applicable
348	An individual	Centralizing Catering	Does not attend these centres.	No comment or not applicable	No comment or not applicable
349	An individual	Centralizing Catering	I do as long as I still get my lunch, its not important where its cooked.	General comment that supports the proposal	Thank you for your comments which have been noted.
350	An individual	Centralizing Catering	no	General comment that does not support the proposal	Thank you for your comments which have been noted.
351	Group	Centralizing catering	<ul style="list-style-type: none"> • Concern was raised about the impact to the service-user that this change would be significant on a social integration level that the change at the Ability Centre to Livingston Partnership Centre and the café there being used for the public only. Currently service-users mix with the public and choose what they would like to eat on the day (like at any other café). If food is prepared at Pathways and delivered, service-users having to choose what they wish to eat a week in advance and it being delivered on a tray – (can some service-users with a learning difficulty remember what they picked a week ago?) Dietary requirements are always changing and have one centralised kitchen might not be able to keep up with the needs of many. • The Forum all agreed that this situation signalled a very institutional treatment and taking away social inclusion, choice on the day “Same As You”. Questions highlighted if this change adhered to “Keys to Life” & COSLA and Scottish Government policy and procedures already in existence 	General comment that does not support the proposal	Thank you for your comment which has been noted. The proposal is about the cooking and preparation of meals. The provision of a café facility at the Ability Centre will remain in place.

352	Group	Centralizing catering	However, some people were concerned about Pathways providing the hot food for all of the centres and how the food would be kept hot being transported from place to place. Some people were very concerned about this.	Transportation of food	The council adopts the same approach for school meals and the equipment used to transport meals ensures food is maintained at appropriate temperatures.
353	An individual	Facilities Management	I don't think it would be possible for one person to attend to all three buildings. What would happen if 2 or even 3 of the buildings has major problems to deal with? how would it be decided who gets seen to first? Would a buildings have to be closed because a person couldn't be dealt with?	General comment that does not support the proposal	Detail will require to be developed if the proposal is approved.
354	An employee of West Lothian Council	Facilities Management	Only if it was someone to oversee caretaking staff would this make sense	General comment that supports the proposal	Thank you for your comment which has been noted.
355	An employee of West Lothian Council	Facilities Management	Could adversely affect those with continence issues and mobility issues if repairs and maintenance aren't carried out quickly enough.	Prioritisation of tasks across multiple sites	Thank you for your comments which will be considered if the proposal is approved.
356	An employee of West Lothian Council	Facilities Management	I think each building should have someone to look after the buildings not one person looking after all the buildings. A lot of work especially in winter months for one person	General comment that does not support the proposal	Thank you for your comment which has been noted.
357	An employee of West Lothian Council	Facilities Management	Idea proposed seems to make more sense to me. Anything that makes it run more efficiently is a good thing.	General comment that supports the proposal	Thank you for your comment which has been noted.
358	An employee of West Lothian Council	Facilities Management	The model of management that is in place at present having 3 managers on or working at each location I would say is required.	No comment or not applicable	The proposal for facilities management does not affect managers in each location.
359	An employee of West Lothian Council	Facilities Management	I don't think it would work well centralising the cleaning service and care taking of buildings- as this is problematic at the moment anyway due to sickness etc. Each unit should have it's own staff to take care and clean the building and over-see the maintenance of buildings. When we get staff in for sickness etc they don't know the job and what is required of them (which isn't their fault) need to be inducted in a more effect way.	General comment that does not support the proposal	Thank you for your comment which has been noted.
360	An employee of West Lothian Council	Facilities Management	Cleaners to rotate round all 3 buildings.	General comment that supports the proposal	Thank you for your comment which has been noted.
361	An employee of West Lothian Council	Facilities Management	Out of hours and follow a list of guidelines that cleaners need to follow areas that need cleaned and stocked.	General comment that supports the proposal	Thank you for your comment which has been noted.
362	An employee of West Lothian Council	Facilities Management	Not sure how one caretaker for 3 buildings would work without transport option.	More information required to enable comments	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
363	An employee of West Lothian Council	Facilities Management	Would put Jacuzzi out of access which would put an activity that a lot of service users enjoy and gain health benefits from out of access,	Prioritisation of tasks across multiple sites	Thank you for your comments which will be considered if the proposal is approved.
364	An employee of West Lothian Council	Facilities Management	Who would carry out all of the repair jobs around the building	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
365	An employee of West Lothian Council	Facilities Management	Jacuzzi; Memory garden; Sensory room; Day outings; swimming ;tactile objects; AT C grounds well maintained; maintaining Jacuzzi; maintaining building / garden area ;minor repairs ;open building - checks to be carried out (health and safety) ;ordering- safe storage of chemicals i.e. stocking bathrooms, rooms ;Bins/ recycling, food waste ;laundry- securing coverings / slings/towels ;Who will undertake the above duties?- as well as their own jobs. Impacts on services= users activities.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
366	An employee of West Lothian Council	Facilities Management	Washing slings (infection control); Cleaning - effective use of cleaner hours?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
367	An employee of West Lothian Council	Facilities Management	Too much	General comment that does not support the proposal	Thank you for your comment which has been noted.
368	An individual	Facilities Management	As long as members of staff that are surplus are re-employed. I wouldn't like to see people out of a job.	General comment that supports the proposal	Thank you for your comment which has been noted.
369	An individual	Facilities Management	I don't know.	No comment or not applicable	No comment or not applicable
370	An individual	Facilities Management	Who looks after the building is irrelevant to xxx	No comment or not applicable	No comment or not applicable

371	An individual	Facilities Management	No strong feeling about this.	No comment or not applicable	No comment or not applicable
372	An individual	Facilities Management	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
373	An individual	Facilities Management	Would not like relocation to deans community high school.	General comment that does not support the proposal	Thank you for your comment which has been noted.
374	An individual	Facilities Management	N/A	No comment or not applicable	No comment or not applicable
375	An individual	Facilities Management	Jacuzzi management- trained for management	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
376	An employee of West Lothian Council	Facilities Management	stock control i'e wipes, cleaning materials, ordering of stock.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
377	An employee of West Lothian Council	Facilities Management	Maintenance of building grounds, minor repairs: opening of the unit: Chemical storage and management: Health & safety issues: Recycling: Infection control	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
378	An employee of West Lothian Council	Facilities Management	Laundry- infection control of slings, coverings, swimwear. Who carries this out as service delivery and standard of service would fall if infection control was compromised and staff doing other duties.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
379	An employee of West Lothian Council	Facilities Management	Impact on management team as staff have s/users to care for and deliver service.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
380	An employee of West Lothian Council	Facilities Management	Would we lose the Jacuzzi if we didn't have a care taker> Jacuzzi used a lot by service users who benefit from it and enjoy it. Care taker currently makes repairs throughout the day and maintains the gardens which the clients often use at Elburn. care taker responsible for the security of building so who would this fall onto if he wasn't based here.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
381	An employee of West Lothian Council	Facilities Management	Would be unable to use Jacuzzi, this is an activity service users really enjoy and is a good physio workout for them.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
382	An employee of West Lothian Council	Facilities Management	We require our caretaker to order stock for every working room, repair small things throughout building, only person trained to use ladder.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
383	An employee of West Lothian Council	Facilities Management	Maintains gardens and secures building at the end of the day, opens it in the morning, handles waste and recycling.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
384	An employee of West Lothian Council	Facilities Management	We require a caretaker full-time as who else is going to carry out these tasks?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
385	An employee of West Lothian Council	Facilities Management	REDACTED	General comment	Thank you for your comments which have been noted.
386	An employee of West Lothian Council	Facilities Management	I think this would lower the standards of service for these facilities.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
387	An individual	Facilities Management	Having a dedicated operational service is a positive thing and takes pressure off other staff	General comment that supports the proposal	Thank you for your comments which have been noted.
388	An individual	Facilities Management	XXX enjoys attending Pathways as it is now and eny big changes could have a bad affect on her as she can find change very difficult	General comment	If the proposals are approved, change will be implemented in a planned way to minimise any impact on service users.
389	An individual	Facilities Management	Too much for 1 person	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
390	An individual	Facilities Management	Excellent facilities	General comment	Thank you for your comments which have been noted.
391	An individual	Facilities Management	As long as its not too much for them	General comment that supports the proposal	Thank you for your comments which have been noted.

392	An individual	Facilities Management	Provided standard maintained	General comment that supports the proposal	Thank you for your comments which have been noted.
393	An individual	Facilities Management	The proposal to centralise the Facilities Management seems a good idea provided the individual sites receive a prompt service when required and particularly in emergency situations	General comment that supports the proposal	Thank you for your comments which have been noted.
394	An individual	Facilities Management	It's taking away people's jobs	General comment that does not support the proposal	Thank you for your comments which have been noted.
395	An individual	Facilities Management	Again as in catering, all these ideas are just chat. Last year you proposed to move and amalgamate centre and that never happened. now you propose another centre more to accommodate catering! Why another additional staff member to facilitate there centres, Sure it would be more cost effective for centres and leaders to talk to each other n a daily basis, talking cost no money. Efficiency is not ran by a single person but with organisation and better management is what you should looking at not creating a new post!	General comment that does not support the proposal	Thank you for your comments which have been noted.
396	An individual	Facilities Management	to much work for one person	General comment that does not support the proposal	Thank you for your comments which have been noted.
397	An individual	Facilities Management	You have mentioned time changes could affect the centres.	General comment	Thank you for your comments which have been noted.
398	An individual	Facilities Management	I would not be happy about this as I work aroundxxtime from her being picked up and brought home.	Impact on carers would need to be considered	Thank you for your comments which have been noted.
399	An individual	Facilities Management	the transport buses are of pour condition and most of them not suitable, they keep breaking down and most the bus fleet is 20 11.	No comment or not applicable	No comment or not applicable
400	An individual	Facilities Management	That's alright	General comment that supports the proposal	Thank you for your comments which have been noted.
401	An individual	Facilities Management	no	General comment that does not support the proposal	Thank you for your comments which have been noted.
402	An individual	Facilities Management	I think should be three people	General comment that does not support the proposal	Thank you for your comments which have been noted.
403	An individual	Facilities Management	If it makes things more efficient and nobody loses their jobs.	General comment that supports the proposal	Thank you for your comments which have been noted.
404	An individual	Facilities Management	First and foremost there is the management of the jacuzzi. This is an activity that the people we care for really enjoy participating in. Would this approach afford the time to check the chlorine levels? Who would undertake all the health and safety checks, fire alarm checks, deal with deliveries, repairs etc. if there is only one person working across the three units? How feasible is this given the demand? In the absence of a janitor/caretaker, who would then undertake these tasks, presumably someone from the management team creating more work for them to undertake on top of their already lengthening list of tasks.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
405	An employee of West Lothian Council	Facilities Management	What about clearing the car park and salting it in the winter? Opening and closing shutters, garden work and so on? Can this approach cover all these tasks?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
406	An employee of West Lothian Council	Facilities Management	Which unit would be the priority when it comes to opening up and closing? What about alarm call outs, would the janitor/caretaker undertake these? What if the janitor/caretaker is held up at one unit and cannot get to another, how will this be managed?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
407	An employee of West Lothian Council	Facilities Management	I think the idea would not work and the standards of cleanliness would eventually fall below acceptable standards. May be one overall Charge hand/Manager for all the units who would go round each unit, checking work and signing sheets with stated times when the jobs were last completed. Its a difficult one to call but I would assume all jobs/tasks have an allocated time to work out the operational hours and staffing.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
408	An employee of West Lothian Council	Facilities Management	The jacuzzi is a major consideration in respect of Elliburn. T his is an activity that provides considerable benefit for service users, particularly in respect of the fact that there is no hydrotherapy available to service users who require it. Whilst the jacuzzi doesn't fully match the benefits of hydrotherapy, it does at least provide some therapeutic benefit alongside total enjoyment. Huge benefit in the winter too, when it can be difficult to get out to swimming activities.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.

409	An employee of West Lothian Council	Facilities Management	In the absence of a caretaker or janitor, once again the tasks that would be required to be undertaken, would have to be completed by members of the management team and these would include all health and safety checks i.e. fire alarm tests, water checks etc. Dealing with repairs and those who appear to deal with these would also require to be dealt with if there was no janitor/caretaker available not to mention deliveries, dealing with refuse buckets and so on. The shutters around Eliburn are all manual and it can take some time to put these up and down so yet another task that might not be undertaken by janitorial staff. Does the janitorial service deal with burglar alarm call outs? If not, then who does this?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
410	An employee of West Lothian Council	Facilities Management	If the management team undertake all these tasks, they won't have time to undertake their own roles and responsibilities.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
411	An employee of West Lothian Council	Facilities Management	On a day to day basis, how will the opening of the units be managed if they are all expected to be opened at the same time? Will some units be opened then left unalarmed until someone else turns up? Or is this another management team task? Given the time of food deliveries it will be necessary to renegotiate contracted hours for the members of the management team as some of these start at 7.30 a.m.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
412	An employee of West Lothian Council	Facilities Management	Again my concern would be the quality of maintenance and availability of facilities management in a time of team as they would be spread very thin and demands much higher. Quality could therefore suffer	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
413	An individual	Facilities Management	no I got to cit	No comment or not applicable	No comment or not applicable
414	An individual	Facilities Management	none	No comment or not applicable	No comment or not applicable
415	An individual	Facilities Management	What if there is a problem at all three at the same time?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
416	An individual	Facilities Management	ASN specific FMA is a good idea as often they are an integral part of the team and ensuring they understand the needs of the users	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
417	An individual	Facilities Management	That's a lot of work	General comment	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
418	An individual	Facilities Management	Pathways is a big place to look after	General comment	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
419	An individual	Facilities Management	So long as the high standards of current facilities provisions are maintained then staffing issues, such as this, can be dealt with as is viewed appropriate.	General comment that supports the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
420	An individual	Facilities Management	Who would cover (during the day) deliveries of food/ cleaning materials to be put away. These could not be left out for healthy and safety!	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
421	An employee of West Lothian Council	Facilities Management	Restocking room items: aprons/gloves/tissues/cleaning up spillages/leaks and repairs of various equipment - desk, chairs etc.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
422	An employee of West Lothian Council	Facilities Management	Building maintenance checks.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
423	An employee of West Lothian Council	Facilities Management	See to workmen on site and showing them what needs done/where problems lie. Garden maintenance and car park	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
424	An individual	Facilities Management	clearing/gritting bins, shutters, alarm checks to name a few as well as health and safety issues e.i Jacuzzi.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
425	An employee of West Lothian Council	Facilities Management	eliburn has a jacuzzi which is an invaluable. this?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.

426	Anonymous	Facilities Management	Activity with both physical benefits, change of position, free movement, weightless feeling and mental benefits that is greatly enjoyed by most service users. Without a onsite care taker would this still be accessible least twice everyday?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
427	Anonymous	Facilities Management	who would sweep up floors post lunch. So hall can be used for afternoon activities, our care taker is a fire warden who would replace this to ensure safe exit from the building who would take care of the external grounds, the memory garden? Who would do stock replenishment?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
428	Anonymous	Facilities Management	xxxx access any areas for cleaning when service users are i so are paid to play on there phones or watch tv! they also only clean half of the surfaces.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
429	An employee of West Lothian Council	Facilities Management	No no acceptable because cleaning and maintaining buildings is a full time job reductions in care takers would impact on staff especially management covering whilst no caretaker is in the building.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
430	An employee of West Lothian Council	Facilities Management	Co caretaker on site would mean service users would have limited access to jacuzzi.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
431	An employee of West Lothian Council	Facilities Management	a facilities manager is a very important part of the building a part time job is understating the jobs worth especially with all the services coming together I feel there would be enough work for a full time facilities manager at this building	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
432	An employee of West Lothian Council	Facilities Management	Without having any detail about this, and how it would work in practice, I would have to say NO.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
433	An employee of West Lothian Council	Facilities Management	I believe it could impact on cleaning and hygiene practices in each of the centres. It is important that sufficient provision is made at each of the centres for general maintenance, snow clearing in winter etc. to ensure safe arrival and departure of service users, and their health while there. It sounds like a lot of work for one person to do between 3 centres, and I think it could impact negatively on th vulnerable people using the services. What would happen if there was a problem at two centres at the same time? Would one close?As the centres are open almost all year round, how do you propose to maintain levels of cover during holiday periods, sickness etc. Would there be a danger of them having to close? More information would be helpful to describe how this would work in practice.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
434	An employee of West Lothian Council	Facilities Management	Reduction in caretakers would impoact on staff espeially management covering whilst no care taker is in building. No caretaker on site would mean service users would have limited access to Jacuzzi.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
435	An employee of West Lothian Council	Facilities Management	N/A	No comment or not applicable	No comment or not applicable
436	Anonymous	Facilities Management	No, Because I think it would be too much work for one person and the building wouldn't be clean, safe or well looked after.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
437	An employee of West Lothian Council	Facilities Management	Good idea. Hopefully the person will have time to fix halls properly	General comment that supports the proposal	Thank you for your comments which have been noted.
438	An individual	Facilities Management	The Jacuzzi needs regular attention throughout the day for the clients to be able to use it.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
439	An individual	Facilities Management	In winter the clearing of snow will present a problem since all centres will have to have grounds cleared before buses arrive.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.

440	An employee of West Lothian Council	Facilities Management	Would one person looking after building at eliburn,pathways and ability centre be sufficient to open and close pathways on time?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
441	An employee of West Lothian Council	Facilities Management	Facilities management could probably be based at one centre point covering three centres as long as staff were available to cover any emergency, annual leave and sickness	General comment that supports the proposal	Thank you for your comments which have been noted.
442	An individual	Facilities Management	i don't currently use the ability centre but previously found that having access to multiple people allows for issues to be resolved quicker in an environment where mobility can be impeded by any issue.	Prioritisation of tasks across multiple sites	Thank you for your comments which have been noted.
443	An individual	Facilities Management	xxx always make you feel welcome at group excellent communication skills takes time with clients helps to sort out problems and does his bit to help when short staffed. Great manager	General comment	Thank you for your comments which have been noted.
444	An employee of West Lothian Council	Facilities Management	Fancy title only have one instead of three, less staff	General comment that supports the proposal	Thank you for your comments which have been noted.
445	An individual	Facilities Management	The facilities is first class and so is management and all the staff so helpful	General comment	Thank you for your comments which have been noted.
446	An individual	Facilities Management	I hope the manage say the same	General comment	Thank you for your comments which have been noted.
447	An individual	Facilities Management	Management and other members of staff are always very helpful and understanding. I am happy to let xxx spend time in the centre, I know xxx will be looked after and safe, also enjoy the company	General comment	Thank you for your comments which have been noted.
448	An individual	Facilities Management	No thoughts	No comment or not applicable	No comment or not applicable
449	An individual	Facilities Management	Caretaker- Eliburn has a jacuzzi which is an invaluable service, which the service users get a lot out of mentally and physically. An onset caretaker maintains the jacuzzi enabling service users to access this everyday. Would this still be accessible if no xxx?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
450	Anonymous	Facilities Management	Who would maintain the gardens?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
451	Anonymous	Facilities Management	Laundry- laundry assistant does the laundry , in between loads, reads kindle, is there something else they could do in this time?	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
452	Anonymous	Facilities Management	Cleaners- are in the building from 2pm why as they cannot clean the building until the service users have left- why are they paid to sit and do nothing for a couple of hours. They also cannot move anything to clean so have to clean around everything.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
453	Anonymous	Facilities Management	I think there should be a facilities manager based in the new Livingston partnership because it is going to be a much bigger place in the future.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
454	An individual	Facilities Management	I think there should be a facilities manager based at the ability centre livingston because it is going to be much bigger place in time.	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
455	An individual	Facilities Management	I am aware that other service areas do this – not sure how it would work as buildings require to be opened/closed at the same time.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
456	An employee of West Lothian Council	Facilities Management	Whilst we do not have full time cover at Pathways and never have this has always impacted on the management team in terms of them needing to cover caretaking duties during the day.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
457	An employee of West Lothian Council	Facilities Management	To further reduce this cover would in turn impact further on the management team.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
458	An employee of West Lothian Council	Facilities Management	As the caretakers here at Pathways are also cleaners we would need to ensure that cleaning standards do not drop and that infection control measures are maintained	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.

459	An individual	Facilities Management	Why are our cleaning contracts not being discussed. Cleaners sitting for hours unable to clean rooms as staff and service users are still in the building. If we are paying for a contract why is it not hours that suit the service to enable the rooms to be cleaned when cleaners start not sitting watching what is going on.	General comment that supports the proposal	Thank you for your comment which has been noted.
460	An employee of West Lothian Council	Facilities Management	REDACTED AS WOULD MAKE PERSON IDENTIFIABLE	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
461	An employee of West Lothian Council	Facilities Management	Other parts of my job include; Garden maintenance- grass cutting etc (3 areas); Cleaning slings etc; painting rooms ;washing windows; snow clearing; litter picking; ordering / issuing stock; taking in deliveries; fire and security alarm testing; boiler room duties ;waste buckets put out , then power wash; small repairs ;recycling duties; Water checks; Fire door checks; See to outside agencies (engineers, painters etc); Moving furniture; Organise repairs that I am not allowed to do (property help desk) Record repairs and any other things that may arise. I also REDACTED AS WOULD MAKE PERSON IDENTIFIABLE	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
462	An individual	Facilities Management	I currently xxx at xxx for a few hours one day a week. I have one comment to make and that would be in relation to the cleaning contract currently in place. From my observations, the cleaners arrive long before the service users leave the unit. T he	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
463	An employee of West Lothian Council	Facilities Management	I am aware that other service areas do this – not sure how it would work as buildings require to be opened/closed at the same time. Whilst we do not have full time cover at Pathways and never have this has always impacted on the management team in terms of them needing to cover caretaking duties during the day. To further reduce this cover would in turn impact further on the management team. As the caretakers here at Pathways are also cleaners we would need to ensure that cleaning standards do not drop and that infection control measures are maintained	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
464	An employee of West Lothian Council	Facilities Management	Our service users would lose access to the jacuzzi. Not only is this a loved activity but not using it may	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
465	An employee of West Lothian Council	Facilities Management	have an impact on service users physical management. Having someone on hand at all times	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
466	An employee of West Lothian Council	Facilities Management	allowing the centre to save money on odd job repairs and rapid response to any emergency	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.

467	An employee of West Lothian Council	Facilities Management	No caretake on site who does all the odd jobs that save elburn a fortune!	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
468	An employee of West Lothian Council	Facilities Management	Not on site would reduce access to jacuzzi which is a much needed and love activity of service users	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
469	An employee of West Lothian Council	Facilities Management	Who deals with tradesmen? Management team have enough to do	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
470	An employee of West Lothian Council	Facilities Management	Who controls pp items? Management/staff don't have time to order back stock	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
471	An employee of West Lothian Council	Facilities Management	Laundry assistant - is this a necessary position? Could be met daily by staff.	Positive suggestion that officers will consider	Thank you for your comments which have been noted.
472	An employee of West Lothian Council	Facilities Management	Look at cleaning provision. Times etc to provide better more appropriate service.	Positive suggestion that officers will consider	Thank you for your comments which have been noted.
473	An employee of West Lothian Council	Facilities Management	We require our own handyman to look after our jacuzzi which is a important activity for service users.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
474	An employee of West Lothian Council	Facilities Management	I am opposed to one person doing the three facilities. Everytime I have visited elburn he is always doing various tasks i.e general maintenance	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
475	An employee of West Lothian Council	Facilities Management	The jacuzzi is popular and used everyday which means that he has to do chemical checks 4/5 times a day so I am very concernedthat one manager could cover the work of 3 facilities.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
476	An employee of West Lothian Council	Facilities Management	Theres also the shutters and security alarm that needs to be attended to each day. So which facility would be first and if there was another problem at the first bulding how long would it take to have the other facility open up.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
477	An individual	Facilities Management	I do not know why the ability centre is so unable to comment - can you advise?	No comment or not applicable	No comment or not applicable
478	An employee of West Lothian Council	Facilities Management	I don't feel that sharing a caretaker with two other sites would work for our service here at elburn. Our caretaker is specially trained to up keep our jacuzzi, if we lose this facility it would have a huge impact on a lot of our service users. Our caretakes also maintains a lot of our building and gardens which must save money. Repairs to various equipment.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
479	An employee of West Lothian Council	Facilities Management	If only one person ar ethey able to trained to every task. Who would have responsibility for operating and maintaining the jacuzzi. If management changes the adaptations they make may not be beneficial to service users or upset their routine.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
480	An individual	Facilities Management	Again, agree with the proposal	General comment that supports the proposal	Thank you for your comments which have been noted.
481	An employee of West Lothian Council	Facilities Management	Not sure if this would work	General comment	Thank you for your comments which have been noted.
482	An individual	Facilities Management	Agree with proposal of the dedicated member responsible for three sites. But whats this about xxxx	General comment that supports the proposal	Thank you for your comments which have been noted.
483	An individual	Facilities Management	As long as buildings are looked after properly.	General comment that supports the proposal	Thank you for your comments which have been noted.
484	An individual	Facilities Management	Does it matter what we think	General comment	No comment or not applicable
485	An individual	Facilities Management	I think that is a tremendous amount of work for one person.	Prioritisation of tasks across multiple sites	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
486	An individual	Facilities Management	Yes	General comment that supports the proposal	Thank you for your comments which have been noted.

487	Group	Facilities Management		• The question "if one member of Operational Services for facilities management at all 3 sites was realistic if an emergency (toilet breakdown – snow clearing) would be therefore not able to attend to other situations at another site?"	General comment that does not support the proposal	Models of shared caretakers is in place in other council buildings and if approved the proposal will be modelled on what works elsewhere.
488	An employee of West Lothian Council	New model independence	for supporting	Would love this if it was structured, inclusive and working from a proper Person Centered Plan.	General comment that supports the proposal	Thank you for your comment which has been noted.
489	An individual	New model independence	for supporting	This could reduced social oppertunities	General comment that does not support the proposal	The development of any new model would be to support independence including social opportunities
490	An individual	New model independence	for supporting	Agreed level of contact with Voluntary agencies would be helpful	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
491	An individual	New model independence	for supporting	The café in Pathways could be used for various different uses i.e. training, social enterprise.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
492	An employee of West Lothian Council	New model independence	for supporting	Opening and closing times could be changed to suit peoples life more	General comment	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
493	An employee of West Lothian Council	New model independence	for supporting	I don't really have an opinion at this point	No comment or not applicable	No comment or not applicable
494	An individual	New model independence	for supporting	I can only say that in theory it sounds like a good idea but in reality it will be a nightmare and you will have a lot of young people will additional needs with no where to go.	General comment that does not support the proposal	The development of any new model would be to support independence including social opportunities
495	An individual	New model independence	for supporting	I think that supporting independence services can be streamlined and should be able to incorporate most service users to the best of their abilities. I think the 'new team' idea is a good one and should achieve positive outcomes for everyone.	General comment that supports the proposal	Thank you for your comment which has been noted.
496	An employee of West Lothian Council	New model independence	for supporting	The café in Pathways could be used by employment team could be a training area for service users to start with thenlead to volunteer work or employment in other areas.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
497	An employee of West Lothian Council	New model independence	for supporting	Social enterpriser- could be approved to use this space- advertised a café better in the local area	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
498	An employee of West Lothian Council	New model independence	for supporting	Change open and closing times to go more in line with people lives, open longer hours.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
499	An employee of West Lothian Council	New model independence	for supporting	Time scale detailed in care plan on time spent in each service or plan of time (i.e.) detail achievable goals.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
500	An employee of West Lothian Council	New model independence	for supporting	Steps to meet these goals, if possible and move from high support to more independence if this is foreseeable.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
501	An employee of West Lothian Council	New model independence	for supporting	Pathways, CIT and Employment to work better together overlap with some SU?	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
502	An employee of West Lothian Council	New model independence	for supporting	Take into account each individuals needs and abilities and if this level of community based activities is suitable for them. maybe a visit to each service to understand what community based activities already are happening and how this benefits the service users.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
503	An employee of West Lothian Council	New model independence	for supporting	As long as clients are well supported with any changes.	General comment that supports the proposal	Thank you for your comment which has been noted.

504	An individual	New model independence	for supporting	None, they do a great job	General comment that supports the proposal	Thank you for your comment which has been noted.
505	An individual	New model independence	for supporting	Yes	General comment that supports the proposal	Thank you for your comment which has been noted.
506	An individual	New model independence	for supporting	xx is quite unable to be independent so this is pointless for him. He needs permanent supervision (i.e. Lifelong) from parents and/or staff xxxx.	General comment	Thank you for your comment which has been noted.
507	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
508	An individual	New model independence	for supporting	Weight training; walking groups; art; bus trips	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
509	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
510	An individual	New model independence	for supporting	This this is beneficial for service users more appropriate input and delivery service	General comment that supports the proposal	Thank you for your comment which has been noted.
511	An individual	New model independence	for supporting	xx is very happy in what he does xxxx under support.	General comment	Thank you for your comment which has been noted.
512	An employee of West Lothian Council	New model independence	for supporting	Cannot comment. I know nothing about them.	No comment or not applicable	No comment or not applicable
513	An employee of West Lothian Council	New model independence	for supporting	Some xxxx service users would be able to work in a supported environment and would benefit from this type of support.	General comment that supports the proposal	Thank you for your comment which has been noted.
514	An employee of West Lothian Council	New model independence	for supporting	Others are not and still need the existing service. They need both.	General comment that does not support the proposal	Thank you for your comment which has been noted.
515	An employee of West Lothian Council	New model independence	for supporting	Seems like a good idea but may be understaffed in relation to combined services.	General comment that supports the proposal	Thank you for your comment which has been noted.
516	An individual	New model independence	for supporting	Overall there will be many more people/public using a facility that will be condensed in size to support all these different services	General comment	Thank you for your comment which has been noted.
517	An individual	New model independence	for supporting	xx very much enjoys her groups at Pathways	General comment	Thank you for your comment which has been noted.
518	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
519	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
520	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
521	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
522	An individual	New model independence	for supporting	I am very sorry xx needs the support, she couldn't self travel or anything like that.	General comment that does not support the proposal	Thank you for your comment which has been noted.
523	An individual	New model independence	for supporting	xx wouldn't be fit to work, she sometimes refuses to go in to places and she doesn't like change.	General comment that does not support the proposal	Thank you for your comment which has been noted.
524	An individual	New model independence	for supporting	That would be a good idea if xx could accept help to be more independent is something like lift moving stairs as example	General comment that supports the proposal	Thank you for your comment which has been noted.
525	An individual	New model independence	for supporting	Does not apply to xx as she is unemployable	No comment or not applicable	No comment or not applicable
526	An individual	New model independence	for supporting	xx has long term placement he is very uncomfortable with any change to his routine. Change for him is disruptive.	General comment	Thank you for your comment which has been noted.
527	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
528	An individual	New model independence	for supporting	N/A	No comment or not applicable	No comment or not applicable
529	An individual	New model independence	for supporting	Walking / nature trail/ computer/ library	General comment	Thank you for your comment which has been noted.
530	An employee of West Lothian Council	New model independence	for supporting	An admirable goal but needs to ensure it is the right solution for individual needs.	General comment that supports the proposal	Thank you for your comment which has been noted.
531	An individual	New model independence	for supporting	yes	General comment that supports the proposal	Thank you for your comment which has been noted.
532	An individual	New model independence	for supporting	In my view you seem to be making a system that works into a confusing scenario. For example what happens when a client doesn't fall into each one of the three categories, At the moment CIT supplies classes in the community (which each individual pays	General comment that does not support the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.

533	An individual	New model independence	for supporting	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
534	An individual	New model independence	for supporting	xx is happy with his routine.	General comment	Thank you for your comment which has been noted.
535	An individual	New model independence	for supporting	xx would like to spend more time with the CIT .	General comment that supports the proposal	Thank you for your comment which has been noted.
536	An individual	New model independence	for supporting	no everything is fine	General comment that does not support the proposal	Thank you for your comment which has been noted.
537	An individual	New model independence	for supporting	I want it to stay the same	General comment that does not support the proposal	Thank you for your comment which has been noted.
538	An individual	New model independence	for supporting	god idea	General comment that supports the proposal	Thank you for your comment which has been noted.
539	An individual	New model independence	for supporting	Enjoy the way CIT is run at the moment.	General comment	Thank you for your comment which has been noted.
540	An individual	New model independence	for supporting	Don't feel comfortable about moving towards employment due to anxiety issues. would possible result in poor mental health issues.	General comment that does not support the proposal	Thank you for your comment which has been noted.
541	An individual	New model independence	for supporting	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
542	An individual	New model independence	for supporting	I got a volunteer job ready only friday	General comment	Thank you for your comment which has been noted.
543	An individual	New model independence	for supporting	nothing	No comment or not applicable	No comment or not applicable
544	An individual	New model independence	for supporting	as well as, not instead of.	General comment that supports the proposal	Thank you for your comment which has been noted.
545	An individual	New model independence	for supporting	Forming more links with local charities to enable service users to experience more voluntary and paid opportunities.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
546	An individual	New model independence	for supporting	We have no comment to make on this proposal.	No comment or not applicable	No comment or not applicable
547	An individual	New model independence	for supporting	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
548	An individual	New model independence	for supporting	REDACTED - PERSONAL	No comment or not applicable	No comment or not applicable
549	An individual	New model independence	for supporting	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
550	An individual	New model independence	for supporting	Happy with proposal	General comment that supports the proposal	Thank you for your comment which has been noted.
551	An individual	New model independence	for supporting	Finding inclusive activities for those who would be unable to work, even with support	General comment that supports the proposal	Thank you for your comment which has been noted.
552	An individual	New model independence	for supporting	Very much for supporting independence in the community however picky about what services people would be able to be supported in and if its sustainable these groups will have an opportunity	General comment that supports the proposal	Thank you for your comment which has been noted.
553	An individual	New model independence	for supporting	Ensuring that any transitions for service users are well planned and managed should be a priority	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
554	An individual	New model independence	for supporting	The fact that cit no longer achieves its original aims has been caused by the lack of appropriate focus on education.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
555	An individual	New model independence	for supporting	SEND education ends after school. Many of those attending CIT have completed two year college courses which did nothing for them beyond providing a safe place to for for a few days a week. If they had learned new skills or developed the skill they had gained at school, then they would not need to attend CIT . Therefore, the aims of CIT should be more focused on education.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
556	An individual	New model independence	for supporting	If the staff at elburn are trained to provide nursing care then CIT staff could be trained in SEN education. It would also be advantageous to invest in experienced SEN practitioners to be able to support the progress of this attending CIT .	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
557	An individual	New model independence	for supporting	If there has been a lot of funding for SEN education in the past decade, along with PEF, then it is unfortunate that this is being wasted if young adults are not supported to make continual progress.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.

558	An individual	New model for independence supporting	This attending CIT need opportunities which provide them with greater challenge and promote independence.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
559	An individual	New model for independence supporting	Better utilisation of organisations providing support to access the community could help more people. Instead of having 1:1 support those who are more able could be supported 1:2. This would grant greater independence to the clients and solve staffing issues of organisations providing support. We would suggest using volunteers with experience in education to support a more pedagogical focus for CIT .	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
560	An individual	New model for independence supporting	This sounds positive. Again would be interested to hear more details	General comment that supports the proposal	Thank you for your comment which has been noted.
561	An individual	New model for independence supporting	Don't think this would be applicable to eliburn as very complex needs.	No comment or not applicable	No comment or not applicable
562	An employee of West Lothian Council	New model for independence supporting	I think its good people will be more community based but think its also important to remember about staff and not just place them anywhere. if it suits the person	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
563	Anonymous	New model for independence supporting	I think this all depends on the support the clients needs in the community inclusion team	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
564	Anonymous	New model for independence supporting	if there needs are the same in both groups it might be beneficial but great care would have to be made that bringing the two groups together does not hinder one or the other	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
565	Anonymous	New model for independence supporting	As my family don't use this service, I can't comment on current standard or practices. ";I think that the focus should always be on the needs of the groups you serve. I am extremely concerned by the change in focus and language from that of being person centred driven by the documented needs of the most vulnerable disabled people in our society and their very stretched and often unpaid carer The day services would be made better by Council officers showing a better understanding of the needs of this protected group of vulnerable people and giving less attention to accountant who are not seeing people as being at the centre of this. You should be looking to improve the services you provide and not reduce the rights and quality of life of vulnerable disabled people by making constant changes and cuts focussing on budgets and not care. Happy to discuss any of this further.....";	General comment	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
566	An employee of West Lothian Council	New model for independence supporting	The only thing which would make it better would be to keep it as it is: they're doing an excellent caring job.	General comment	Thank you for your comment which has been noted.
567	An employee of West Lothian Council	New model for independence supporting	it would be wonderful if xx was able to be found a job; but by definition he is so severely disabled that this will never happen; it has been tried many times in the past with no success.	General comment	Thank you for your comment which has been noted.
568	An employee of West Lothian Council	New model for independence supporting	In addition to the issues of dealing with a disabled (now adult) child, there have been so much stress placed on his parents finding suitable placements, dealing with domestic care, applying for (and often appealing) statutory allowances (DLA, PIP, etc.) that the last thing that xx or his parents, who are now in their 70 s needs is a major upheaval in his daytime care. I has been a long journey to get xx into xxxx. He is very happy there and enjoys the activities they provide; we have absolute confidence in them doing the right things for him. They are a great team, doing a wonderful job for xx and for us; we are more than satisfied with the current situation, which is why we're asking that the status quo be maintained.	General comment that does not support the proposal	Thank you for your comment which has been noted.
569	An employee of West Lothian Council	New model for independence supporting	sounds like a bad idea, but you would have to give me more information so I can answer properly.	More information required to enable comments	Thank you for your comment which has been noted.
570	An employee of West Lothian Council	New model for independence supporting	I like trying different times	General comment	Thank you for your comment which has been noted.
571	An individual	New model for independence supporting	xx is not involved in cit activities	No comment or not applicable	No comment or not applicable

572	An individual	New model for independence	for supporting	If i was able to be more independent then i would not need the support of cit i would be in work and have a normal life with the support and not needing this facility. But im not able to so leave it alone dont change things, hate change	General comment that does not support the proposal	Thank you for your comment which has been noted.
573	An individual	New model for independence	for supporting	i agree with community inclusion team supporting those with less complex requirements. Amalgamating all services under one name makes it easier to signpost to the appropriate service. As it is difficult finding out.	General comment that supports the proposal	Thank you for your comment which has been noted.
574	An individual	New model for independence	for supporting	What appropriate service is available and showing expertise from across the board - should result in being more efficient	General comment that supports the proposal	Thank you for your comment which has been noted.
575	An individual	New model for independence	for supporting	i find that is it important to have multiple people supporting the group, particularly on an outing to ensure there is adequate help and support for my mobility and personal needs. As long as this level of support can be maintained then how the team are structured is less of an issue to me.	General comment that supports the proposal	Thank you for your comment which has been noted.
576	An individual	New model for independence	for supporting	Staff are excellent and always learning you new skills to make you independent and help you find employment and give you support all the way to reaching your goals	General comment	Thank you for your comment which has been noted.
577	An employee of West Lothian Council	New model for independence	for supporting	To have outreach! makes a huge part to my week living normally staff are not baby sitters, correct 100 percent with clients.	General comment	Thank you for your comment which has been noted.
578	An individual	New model for independence	for supporting	The new model means less staff, you can only take so much of a store.	General comment	Thank you for your comment which has been noted.
579	An employee of West Lothian Council	New model for independence	for supporting	Employment team can poss. explore supporting Vol Placements to give people an intro to paid work or as an alternative. T his would hopefully open up more meaningful work related placements to those who may not meet current criteria set for paid work.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
580	An employee of West Lothian Council	New model for independence	for supporting	Ratios of staff support could be increased in Units to enable people to engage more fully in what they are doing, some of those who are currently supported on a 1to4 would benefit from this for some activities e.g. swimming, this of course would not ness save money.	General comment that supports the proposal	Thank you for your comment which has been noted.
581	An employee of West Lothian Council	New model for independence	for supporting	Development of a social enterprise e.g. either based in the Café area at Pathways or upcycling furniture in Kirktion Campus Unit.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
582	An employee of West Lothian Council	New model for independence	for supporting	Try to engage with partner agencies to build better networks that could in the long term support some people to access activities / facilities with a lower level of support.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
583	An individual	New model for independence	for supporting	xxxx would not benefit from new model for supporting independence due to his age and hearing deficiency.	General comment that does not support the proposal	Thank you for your comment which has been noted.
584	An individual	New model for independence	for supporting	xxxx Day/Week I make sure xxx is on the xxx bus every morning, He is pocked up at xxx. He takes part in activities with leisure rec team. Then he comes home on community transport. This is because he has no road sense, Due to his lack of concentration and easily distracted and there are no pedestrian crossings where he would have to get off the bus. xxx is happy with the service and does not want anything to change. He likes and benefits from being part of a group. Needs stimulation, mental, social and fitness being part of this group. Does not like change as he gets stressed and might bring on a seizure. All of these points have been already been highlighted at the assembly carried out by west Lothian council to identify as to whether or not xxx needed the service, And he definitely needs it and is totally satisfied with what he does. He also has to pay for his service and as far as I am concerned he should be getting better service - Not worse	General comment that does not support the proposal	Thank you for your comment which has been noted.
585	An employee of West Lothian Council	New model for independence	for supporting	The ability and needs of each service users is different. No service user in Eliburn has the ability or mental capacity to go into employment.	General comment	Individual circumstances would be reviewed before any change in provision was put in place

586	An individual	New model independence	for supporting	agree with proposal re. changes in cit structure, that some group provision/activities might return to being provided in house.	General comment that supports the proposal	Thank you for your comment which has been noted.
587	An individual	New model independence	for supporting	increasing the size of groups where adults require more support on a lower ration for their safety and peace of mind is also a concern.	General comment that does not support the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
588	An individual	New model independence	for supporting	Why mix with perfection	General comment	Thank you for your comment which has been noted.
589	An employee of West Lothian Council	New model independence	for supporting	Employment team can poss. explore supporting Vol Placements to give people an intro to paid work or as an alternative. This would hopefully open up more meaningful work related placements to those who may not meet current criteria set for paid work. Ratios of staff support could be increased in Units to enable people to engage more fully in what they are doing, some of those who are currently supported on a 1to4 would benefit from this for some activities e.g. swimming, this of course would not ness save money. Development of a social enterprise e.g. either based in the Café area at Pathways or upcycling furniture in Kirkton Campus Unit. Try to engage with partner agencies to build better networks that could in the long term support some people to access activities / facilities with a lower level of support.	General comment that supports the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
590	An individual	New model independence	for supporting	If there is scope for xxx to enjoy further education and development, I would be happy with that.	General comment that supports the proposal	Thank you for your comments which have been noted.
591	An employee of West Lothian Council	New model independence	for supporting	I do not know enough about this service although it seems like a natural progression for those with a learning disability	General comment	Thank you for your comments which have been noted.
592	An individual	New model independence	for supporting	More info required. Need more case specific info and how this affects xxxx continued development.	More information required to enable comments	Further detail will be available if the proposal is approved
593	An individual	New model independence	for supporting	Supporting independence is a good idea, but each individual has a different need. Some are more able physically and mentally than others. I was forwarded onto the ability centre when I enquired about my son doing an hour volunteering work. They were set up in helping people into full time work. My son can jsut manage xxxxxx thanks to the lovely manager in the shop. In no way could he achieve a fill time placement anywhere.	General comment that supports the proposal	Individual circumstances would be reviewed before any change in provision was put in place
594	An individual	New model independence	for supporting	I may be an idea to try different types of work, it would interesting to see what would be offered. And how it would progress. What does cit mean ir pathways does the same thing	General comment that supports the proposal	Individual circumstances would be reviewed before any change in provision was put in place
595	An individual	New model independence	for supporting	If service users are capable of further education, volunteering and employment then support them.	General comment that supports the proposal	Thank you for your comments which have been noted.
596	An individual	New model independence	for supporting	Maybe some work groups like having a bakery or craft workshops. But not to take away all groups.	General comment that supports the proposal	Thank you for your comments which have been noted.
597	An individual	New model independence	for supporting	These group was doing different jobs before then it is off.	General comment	No comment or not applicable
598	An individual	New model independence	for supporting	Yes	No comment or not applicable	No comment or not applicable
599	An individual	New model independence	for supporting	I do not like this idea, Like the structure & routine I have at present.	General comment that does not support the proposal	Thank you for your comments which have been noted.
600	An individual	New model independence	for supporting	No	General comment that does not support the proposal	Thank you for your comments which have been noted.

601	Group	New model for supporting independence	<ul style="list-style-type: none"> It was acknowledged that understanding of new model was unclear for staff. Discussion around what is happening in other areas raised good examples such as Garvald selling bread. One parent gave examples of Erasmus in Germany and that Pinewood pupils on their visit enjoyed the workshop element at the College most. Local companies employ people with learning disabilities or send staff to support the workshop at the College. Could service models such as Garvald be brought to West Lothian? http://www.garvaldedinburgh.org.uk/ Another example was St Jude's Laundry in Edinburgh and questions of "if similar examples could be brought into West Lothian", then it would save money by not supporting local service-users so far away. Suggestion of a 20 year plan for local strategy investments and using parents involvement in these plans to highlight early worries/concerns but most importantly IMPACT to service-users and Carers so that plans to induce "Garvald" type service providers to West Lothian and create new models that might be accomplished. 	More information required to enable comments	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
602	Group	New model for supporting independence	It was noted that the Supported Employment Team, if working in conjunction with CIT would be able to provide more work-related experiences and combining this with the social interaction model of CIT. All agreed that service-users would benefit from better work-related experiences and this was viewed very positively.	General comment that supports the proposal	Thank you for your comment which has been noted.
603	Group	New model for supporting independence	It was highlighted that the reduction of services/respite and rise in cost would impact Carers to the point that they will reach a point where they feel they can no longer support their son/daughter and this in turn will impact need for residential support. Further discussion and concern raised was aging population and what happens when Carers die.	Impact on carers would need to be considered	Individual circumstances would be reviewed before any change in provision was put in place
604	Group	New model for supporting independence	In relation to changing the way CIT operates with the current groups they did not want things to change. They wanted them to remain as they are	General comment that does not support the proposal	Thank you for your comment which has been noted.
605	An employee of West Lothian Council	Nurse service at Eliburn	Needs are too complex. A nurse is required at all times.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
606	An employee of West Lothian Council	Nurse service at Eliburn	It is completely dependant on the needs of service users and could further restrict access for complex service users	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
607	An employee of West Lothian Council	Nurse service at Eliburn	There are a lot of service users at eliburn that have very complex health needs and require medical attention throughout the day and at short notice., it is important that nurses are available when they are needed and don't have to wait hours for someone to arrive. It's not a good idea!	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
608	An employee of West Lothian Council	Nurse service at Eliburn	Having nurses provides the opportunity for student nurses to come to a placement with a range of learning experiences.	Provides training opportunities for student nurses	Any decision to reduce nursing provision would be undertaken in conjunction with NHS Lothian.
609	An employee of West Lothian Council	Nurse service at Eliburn	Above Activities undertaken by nursing staff- who would undertake these duties if no nursing left?	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
610	An individual	Nurse service at Eliburn	Having nurses provides the opportunity for student nurses to come to a placement with a range of learning experiences. Hospitla appoint; dentist; seizure activity and the use and information of rescue medication; medication; audit checks; care plans; emergencies situations; staff training ongoing; medicine competencies;sclicns; replacing PEG; above activities undertaken by nursing staff- who would undertake these duties if no nursing left?	Provides training opportunities for student nurses	Any decision to reduce nursing provision would be undertaken in conjunction with NHS Lothian.
611	An employee of West Lothian Council	Nurse service at Eliburn	Lunch time is a high risk time at Eliburn where there have been choking incidents. Service users have also required suctioning during this time. Who would be responsible for this if we did not have a nurse on site?	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
612	An employee of West Lothian Council	Nurse service at Eliburn	Service users require dressings/ PEGs change/ enteral feeding issues which the nurses are responsible for. Who would this fall on.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
613	An employee of West Lothian Council	Nurse service at Eliburn	Daily medication / stock checks etc	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.

614	An employee of West Lothian Council	Nurse service at Eliburn	Medication requires checks and ordering. Administration of medication over lunchtime requires nurses as staff are too busy supporting service users with lunch, often management have to support service users too. Unsafe to leave service users at lunch as too many choking hazards.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
615	An employee of West Lothian Council	Nurse service at Eliburn	Nurses change PEG's and support staff with any issues with enteral feeding.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
616	An employee of West Lothian Council	Nurse service at Eliburn	The new service users of late are more complex than some. I cannot comment on the proposal as I do not know what exactly the nurses do. Would result in a reduced service	More information required to enable comments	The proposal would retain nursing on site.
617	An individual	Nurse service at Eliburn	Feel a nurse needs to be available on site incase of emergency	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
618	An individual	Nurse service at Eliburn	reading your information it doesn't give a clear picture of the positive and negatives and how it will affect the clients of the Elburn by swapping over the nhs to wlc? How in monetary terms does this affect the clients? A full informative description of both teams would be an advantage to make a informed decision. Taking into account some clients struggle with change, how have you taken this into consideration and how do you intend to deal with the very real issue.	More information required to enable comments	Thank you for your comment which has been noted.
619	An employee of West Lothian Council	Nurse service at Eliburn	Fist and foremost we need to stress that the people we care for have complex levels of needs including health care needs. For some service users, the unit based nurse is the reason they can attend the Eliburn service. The health needs demand that, at times, more than one nurse is required at times especially in respect of emergencies. There can be more than one emergency at a time given the health needs of the service users and the issues and emergencies that can occur.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
620	An employee of West Lothian Council	Nurse service at Eliburn	Not having nurses on site will place the people we care for at risk. For example, if a service user requires suctioning this has to be undertaken immediately and cannot be managed by waiting for someone to call in or be called in.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
621	An employee of West Lothian Council	Nurse service at Eliburn	PEG tubes can be replaced by nurses at Eliburn. There is a two hour, sometimes less, window to replace these and it is rare that it can be undertaken at St John's hospital resulting in a trip to Edinburgh by which time it is too late and the PEG site has closed.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
622	An employee of West Lothian Council	Nurse service at Eliburn	Having nursing staff on site allows us to feel a bit more relaxed during the day. What would the impact be on the members of staff at Eliburn with regards clinical decisions that would be required to be undertaken on a day to day basis?	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
623	An employee of West Lothian Council	Nurse service at Eliburn	We have a good working relationship with the in house nursing staff that is based on trust and that would disappear if your proposal goes ahead.	General comment that does not support the proposal	The proposal would retain nursing on site.

624	An employee of West Lothian Council	Nurse service at Eliburn	Who would undertake to prepare epilepsy care plans?	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
625	An employee of West Lothian Council	Nurse service at Eliburn	Has this proposal been fully risk assessed in terms of the outcome for the service users at Eliburn? Where would West Lothian Council stand legally if something happened to one of the service users in the absence of in house nursing support?	General comment that does not support the proposal	The proposal would retain nursing on site.
626	An employee of West Lothian Council	Nurse service at Eliburn	The service at Eliburn was set up to enable nursing staff to be on site to deal with the health care needs of the service users. This meant that members of the nursing staff were not running around all over the place and could be where the highest likely need existed. This also meant that some people could access the service as a nurse was in situ. Had this not been the case, these service users would not be able to attend a day service.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
627	An employee of West Lothian Council	Nurse service at Eliburn	There are clinical decisions that require to be made on a day to day basis. Non medical trained staff cannot make clinical decisions and therefore removing nursing support will make it difficult for some service users to attend Eliburn.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
628	An employee of West Lothian Council	Nurse service at Eliburn	The management of medication takes up hours each day not to mention the time it takes to undertake weekly and monthly checks. Can the members of the management team really find the time to undertake all of these tasks given they will be dealing with the catering and caretaking duties?	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
629	An employee of West Lothian Council	Nurse service at Eliburn	Epilepsy care planning was much improved by the involvement of on site nursing staff and it is easier to maintain and keep the plans up to date.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
630	An employee of West Lothian Council	Nurse service at Eliburn	I can give an example where members of the community nursing team were called in to assist when the nurse was on sick leave. They were unable to undertake the task being asked of them. The question here is, will all the members of the community nursing team be trained to undertake the practical tasks currently undertaken by the nurses at Eliburn?	More information required to enable comments	Any reduction in nursing provision would be undertaken in conjunction with NHS Lothian to ensure appropriate alternative cover is available.
631	An employee of West Lothian Council	Nurse service at Eliburn	If they cannot be trained and are unable to undertake the tasks, then service users will be placed at even more risk in terms of the consequences of their health care needs and requirements. ?	More information required to enable comments	Any reduction in nursing provision would be undertaken in conjunction with NHS Lothian to ensure appropriate alternative cover is available.
632	An employee of West Lothian Council	Nurse service at Eliburn	Finishing hour will staffing rations be implemented to ensure quality and least transitions for users.	General comment	Thank you for your comment which has been noted.
633	An individual	Nurse service at Eliburn	Still needs to be managed by NHS Lothian in my view especially with supporting children with complex medical needs.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
634	An individual	Nurse service at Eliburn	Practitioners with nursing backgrounds ensure safety for children with life long conditions.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site
635	An individual	Nurse service at Eliburn	Those who are trained to perform nursing duties should recognised professionally and with appropriate pay increases. This may help to retain staff, even though it is ultimately an exercise to save money, as they would feel more valued for their work. Standards need to be maintained by measuring the current nhs guidelines and standards.	General comment	Your comment will be passed to our partners in NHS Lothian.
636	An employee of West Lothian Council	Nurse service at Eliburn	at eliburn a lot of clients have severe health issues and can deteriorate very quickly, So imperative there is always a nurse on hand.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
637	An employee of West Lothian Council	Nurse service at Eliburn	Clients are on a multitude of medication and this is a full time job dispensing /administering and auditing weekly medication for clients epilepsy plans etc.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
638	An employee of West Lothian Council	Nurse service at Eliburn	Nurses also provide training to staff on medication and peg feeding.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.

639	Anonymous	Nurse service at Eliburn	Currently support by nursing staff include looking after a service user who requires blood sugar levels to be checked.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
640	Anonymous	Nurse service at Eliburn	As staff are not allowed to do this what will happen here? Nursing staff are the only staff able to take this service user out over lunch. Who would do lunch time medication as there are lots of medication to administer at Eliburn.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
641	Anonymous	Nurse service at Eliburn	Nurses also do peg replacements both emergency and routine replacements who will do this who will do nebuliser?	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
642	Anonymous	Nurse service at Eliburn	If suction is required will it be a999?	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
643	Anonymous	Nurse service at Eliburn	Who will review and update emergency decisions? will staff get more training? who will do service users weights, special need clinic and epilepsy clinics.	Other activities that nurses do would need to be reallocated	The proposal would retain nursing on site.
644	An individual	Nurse service at Eliburn	having a nurse is very much needed for safety and how can a nurse deal with emergencies if not available.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
645	An employee of West Lothian Council	Nurse service at Eliburn	Nurses are part of eliburn and are needed on hand for our service users complex ailments. Nursing staff can act immediately saving clients attending hospital in a lot of cases.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
646	An individual	Nurse service at Eliburn	If i get sick, will the nurse get to pathways in time to make me better?	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
647	An employee of West Lothian Council	Nurse service at Eliburn	As far as eliburn is concerned without a nurse on the site could be extremely dangerous. Clients at eliburn have very complex needs and many take regular fits.	Complex needs of service users need constant nurse presence	The proposal would retain nursing on site.
648	An employee of West Lothian Council	Nurse service at Eliburn	Nursing provision excellent clients would not mange without this service and all staff are excellent at their jobs, very welcoming very polite, always hard working and always very helpful could not manage without this service	General comment that does not support the proposal	Thank you for your comment which has been noted.
649	An individual	Nurse service at Eliburn	There is always help on hand	General comment	Thank you for your comment which has been noted
650	An employee of West Lothian Council	Nurse service at Eliburn	Currently the nurse provide are to services by checking blood sugars, suctioning, administration of meds. Entral feeding, such as replacement buttons and emergency treatment. If there was a change of current policy and more training for staff to carry out some of the tasks above such as suctioning and checking blood sugars then this could probably be done at Eliburn.	General comment that supports the proposal	Thank you for your comment which has been noted.
651	An employee of West Lothian Council	Nurse service at Eliburn	A community nurse would not be able to deal with an emergency so this would have to be done by calling '999'. A community nurse could do planned visits for changing pegs and dressings etc.	General comment that supports the proposal	Thank you for your comment which has been noted.
652	An employee of West Lothian Council	Nurse service at Eliburn	Who would attend specialised appointments such as epilepsy clinics and special needs clinics. Who would write epilepsy care plans. monitor service users weights ensuring they are within guidelines from dietitian?	Other activities that nurses do would need to be reallocated	Thank you for your comment which has been noted.
653	An individual	Nurse service at Eliburn	Believe this to be a good idea as long as a nurse would be available as soon as / if xxx needed one.	General comment that supports the proposal	Thank you for your comment which has been noted.
654	An individual	Nurse service at Eliburn	I understand the need to look differently at resources in West Lothian.	General comment that supports the proposal	Thank you for your comment which has been noted.
655	An individual	Nurse service at Eliburn	I think that it is false economy to have nursing care on hand at Eliburn on a daily basis. If an emergency arises the staff are available to respond to health emergencies and if the need arises then NHS 24 are available	General comment that supports the proposal	Thank you for your comment which has been noted.
656	An employee of West Lothian Council	Nurse service at Eliburn	Believe this to be a good idea as long as a nurse would be available as soon as / if xxxl needed one.	General comment that supports the proposal	Thank you for your comment which has been noted.
657	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
658	An individual	Nurse service at Eliburn	Agree	General comment that supports the proposal	Thank you for your comment which has been noted.
659	An individual	Nurse service at Eliburn	xxxhas not seen a nurse at C.I.T in 15 years.	No comment or not applicable	No comment or not applicable
660	An individual	Nurse service at Eliburn	There is no nurse provision for CIT so irrelevant.	No comment or not applicable	No comment or not applicable
661	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
662	An employee of West Lothian Council	Nurse service at Eliburn	Provision could be provided by one nurse who carries out medication checks weekly/monthly epilepsy care plans.	General comment that supports the proposal	Thank you for your comment which has been noted.

663	An individual	Nurse service at Eliburn	I consider the Health and Care partnership of benefit for the clients	General comment	Thank you for your comment which has been noted.
664	An employee of West Lothian Council	Nurse service at Eliburn	Two nurses employed at Eliburn at the moment, Suggest one carer in the morning and one in the afternoon!	General comment that supports the proposal	Thank you for your comment which has been noted.
665	An individual	Nurse service at Eliburn	I agree people with low to moderate needs, should be encouraged, helped with development and independence on the condition that they are able, and does not cause them stress of make them unhappy.	General comment	Thank you for your comment which has been noted.
666	An individual	Nurse service at Eliburn	good idea	General comment that supports the proposal	Thank you for your comment which has been noted.
667	An individual	Nurse service at Eliburn	If things are made more efficient then it is a great idea.	General comment that supports the proposal	Thank you for your comment which has been noted.
668	An employee of West Lothian Council	Nurse service at Eliburn	If the Nurses are not required for any duties that require to be done by nurses only or if there are such tasks & these can be accommodated by CLDT then it makes sense for this to be removed.	General comment that supports the proposal	Thank you for your comment which has been noted.
669	An employee of West Lothian Council	Nurse service at Eliburn	However it maybe that this then limits service to future service users who require higher level of nursing care than can be provided by CLDT.	General comment	Any decision to reduce nursing provision would be undertaken in conjunction with NHS Lothian to ensure appropriate alternative cover is available.
670	An employee of West Lothian Council	Nurse service at Eliburn	It may be that some tasks can be done by properly trained & competent SW staff with correct insurance in place.	General comment that supports the proposal	Thank you for your comment which has been noted.
671	An employee of West Lothian Council	Nurse service at Eliburn	Not involved in this but it makes sense for LD community nurses to be based at Eliburn.	General comment that supports the proposal	Thank you for your comment which has been noted.
672	An individual	Nurse service at Eliburn	Very good and professional.	General comment	Thank you for your comment which has been noted.
673	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
674	An individual	Nurse service at Eliburn	None N/A	No comment or not applicable	No comment or not applicable
675	An individual	Nurse service at Eliburn	Not a problem for xxxx	No comment or not applicable	No comment or not applicable
676	An individual	Nurse service at Eliburn	Good idea	General comment that supports the proposal	Thank you for your comment which has been noted.
677	An individual	Nurse service at Eliburn	Doesn't impact	No comment or not applicable	No comment or not applicable
678	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
679	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
680	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
681	An individual	Nurse service at Eliburn	Doesn't apply for me	No comment or not applicable	No comment or not applicable
682	An individual	Nurse service at Eliburn	I don't know	No comment or not applicable	No comment or not applicable
683	An individual	Nurse service at Eliburn	Without having any proper information on this, I imagine it could impact negatively on disabled people's health. My family don't use this particular service, but I think that those who do would need to know what the impact on service users would be. In my experience, cutting any dedicated service and replacing it with a diluted version of it is usually a bad idea.	More information required to enable comments	The proposal would retain nursing on site.
684	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
685	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
686	An employee of West Lothian Council	Nurse service at Eliburn	this sounds like a bad idea but you would have to give more information about how it will affect people before I can answer properly.	More information required to enable comments	The proposal would retain nursing on site.
687	An individual	Nurse service at Eliburn	I cannot comment on the proposal as I do not know what exactly the nurses do.	No comment or not applicable	No comment or not applicable
688	An individual	Nurse service at Eliburn	not applicable to xxx at pathways	No comment or not applicable	No comment or not applicable
689	An individual	Nurse service at Eliburn	This is not something i currently partake in.	No comment or not applicable	No comment or not applicable
690	An individual	Nurse service at Eliburn	Nothing to say about this, It doesnt affect me.	No comment or not applicable	No comment or not applicable

691	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
692	An individual	Nurse service at Eliburn	none	No comment or not applicable	No comment or not applicable
693	An individual	Nurse service at Eliburn	My daughter occasionally requires help with toileting at the ability centre	General comment	Thank you for your comment. The proposal relates to Eliburn Day Centre, not the Ability Centre.
694	An individual	Nurse service at Eliburn	Not at Eliburn	General comment	Thank you for your comment which has been noted.
695	An employee of West Lothian Council	Nurse service at Eliburn	No nurse	General comment	Thank you for your comment which has been noted.
696	An individual	Nurse service at Eliburn	I am not in agreement with your proposal of the current dedicated nursing staff could be replaced by community nursing team. Eliburn requires special needs for the clients and as you said nursing staff are dedicated if I where in the position that xx where to attend Eliburn I would find this decision worrying and stressful.	General comment that does not support the proposal	Thank you for your comment which has been noted.
697	Anonymous	Nurse service at Eliburn	I am concerned with the cuts eliburn service users will be the ones who loose out and the need is higher. I fell the service is becoming aged like many years ago and becoming an institution only meeting physical needs not social and without nursing staff i think service users health need will not be getting fully met. Staff cant pick up all these extra jobs. And still fully carry out their own.	General comment that does not support the proposal	More detail will be made available if the proposal is approved for further development.
698	An employee of West Lothian Council	Nurse service at Eliburn	If the Nurses are not required for any duties that require to be done by nurses only or if there are such tasks & these can be accommodated by CLDT then it makes sense for this to be removed. However it maybe that this then limits service to future service users who require higher level of nursing care than can be provided by CLDT. It may be that some tasks can be done by properly trained & competent SW staff with correct insurance in place.	General comment that does not support the proposal	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
699	An employee of West Lothian Council	Nurse service at Eliburn	We do not have enough staff to apre for them to administer meds and look after service users.	General comment that does not support the proposal	Thank you for your comments which have been noted.
700	An employee of West Lothian Council	Nurse service at Eliburn	Nurses provide gastrostomy feeding competency to allow staff to be signed off for a service users	General comment that does not support the proposal	Thank you for your comments which have been noted.
701	An employee of West Lothian Council	Nurse service at Eliburn	external feeding. Our service users are high risk for choking and nurses can respond to those emergencies	General comment that does not support the proposal	Thank you for your comments which have been noted.
702	An employee of West Lothian Council	Nurse service at Eliburn	High level of medical needs and intervention by nurses at times not able to be done by care staff	Complex needs of service users need constant nurse presence	Thank you for your comments which have been noted.
703	An employee of West Lothian Council	Nurse service at Eliburn	Cant depend on community nurses arriving on times for blood sugars to be done - pre lunch where pureed food can only be kept for a limited time.	Transportation of food	Thank you for your comments which have been noted.
704	An employee of West Lothian Council	Nurse service at Eliburn	In house training from nurse re peg feeding - how would this be met?	Complex needs of service users need constant nurse presence	Thank you for your comments which have been noted.
705	An employee of West Lothian Council	Nurse service at Eliburn	Perhaps one nurse would suffice at eliburn	General comment that supports the proposal	Thank you for your comments which have been noted.
706	An employee of West Lothian Council	Nurse service at Eliburn	Who audits medication - would this also fall to management team who have enough to do.	Other activities that nurses do would need to be reallocated	Thank you for your comments which have been noted.
707	An employee of West Lothian Council	Nurse service at Eliburn	Currently at the moment we have nurses that carry out a medication round at lunchtime. They are training in suctioning which we are not they also changePeg feeding buttons	Other activities that nurses do would need to be reallocated	Thank you for your comments which have been noted.
708	An employee of West Lothian Council	Nurse service at Eliburn	I strongly object to the removal of the current nursing provision. It is a vital service at eliburn for all service users most of who have serious medical conditions. The nurses are familiar with all their medical conditions and can spot if there is any change that raise their concerns and can do checks eg on temperature, blood glucose levels and oxygen levels.	Complex needs of service users need constant nurse presence	Thank you for your comments which have been noted.
709	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable

710	An employee of West Lothian Council	Nurse service at Eliburn	Our service users have very high health needs, some need suction and we also have quite a few individuals who have to be internally fed, our nurses are trained to change peg tubes and reoakce them in an emergency. Our nurses also do a medication round at lunch time , most of our service users need support with eating and drinking therefor it would be difficult and time consuming for support staff to do. Having no nurses could also increase attendance at A&E.	Complex needs of service users need constant nurse presence	Thank you for your comments which have been noted.
711	An employee of West Lothian Council	Nurse service at Eliburn	If the nurses wer eto be away from this service what happens n the event of an emergency . The nurses take part in clinics. Nurses on site carry out suction. If no nurses could the client just chock, Nurses know internal feeding. Training and peg replacement where will this training come from in the future?	Complex needs of service users need constant nurse presence	Thank you for your comments which have been noted.
712	An individual	Nurse service at Eliburn	N/A	No comment or not applicable	No comment or not applicable
713	An individual	Nurse service at Eliburn	I think it is terrible that the nursing provision is reducing to one nurse for three centres. Fortunately my son doesn't need this service but I believe there should be adequate nursing provision in each centre.	General comment that does not support the proposal	There is currently only dedicated nursing at one of the day care centres.
714	An individual	Nurse service at Eliburn	The nursing care should not be dedicated.	General comment that supports the proposal	Thank you for your comments which have been noted.
715	An individual	Nurse service at Eliburn	As long as peoples need are met	General comment that supports the proposal	Thank you for your comments which have been noted.
716	An individual	Nurse service at Eliburn	Always thought there was a medical person there.	General comment	No comment or not applicable
717	An individual	Nurse service at Eliburn	Does not attend Eliburn	No comment or not applicable	No comment or not applicable
718	An individual	Nurse service at Eliburn	yes if it means some one takes ill they still have resources in place & other options or treatment	General comment that supports the proposal	Thank you for your comments which have been noted.
719	An individual	Nurse service at Eliburn	Yes	General comment that supports the proposal	Thank you for your comments which have been noted.
720	Group	Nurse service at Eliburn	• Unfortunately there was no-one in attendance at the Forum who could respond to nursing provision at Eliburn, therefore the Forum was not in a position to comment	No comment or not applicable	No comment or not applicable
721	An employee of West Lothian Council	Other comments	xx has only just started so I haven't really got to know xx centre well enough to think of any changes	No comment or not applicable	No comment or not applicable
722	An individual	Other comments	I am retiring I the near future and do not believe in change for change sake. I do think the proposals put forward are achievable and in the best interests of the service users and I wish everyone well in the future.	General comment that supports the proposal	Thank you for your comment which has been noted.
723	An employee of West Lothian Council	Other comments	Self travel programme and good access to it.	General comment that supports the proposal	Thank you for your comment which has been noted.
724	An employee of West Lothian Council	Other comments	Wi-Fi in the café area make it an internet café, a base for CIT so that would save on office rental at Kirkton. Not sure if feasible for secure space here for files.	Positive suggestion that officers will consider	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
725	An employee of West Lothian Council	Other comments	I think it is a good idea to stagger working hours happy to start later and finish later if this improves service	Positive suggestion that officers will consider	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
726	An employee of West Lothian Council	Other comments	Activity charges to be looked at, maybe clients pay more of a contribution? maybe not idea; with all other costs.	General comment	A contributions policy based on affordability to pay is already in place.
727	An employee of West Lothian Council	Other comments	Can we apply for lottery funding for block activities we plan for our clients. Special activities over the summer or rolling activities i.e. using xcite gym. Not sure??	Positive suggestion that officers will consider	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
728	An employee of West Lothian Council	Other comments	ATC as whole is run very well for the users that use it's facility, staff very professional, caring and polite	General comment	Thank you for your comment which has been noted.
729	An individual	Other comments	Increasing the opportunities available.	General comment	Thank you for your comment which has been noted.
730	An individual	Other comments	None	No comment or not applicable	No comment or not applicable
731	An individual	Other comments	Yes	General comment that supports the proposal	Thank you for your comment which has been noted.

732	An individual	Other comments	Go back to Fairbairn road where everyone seemed happier.	General comment	Thank you for your comment which has been noted.
733	An individual	Other comments	xxx is happy and dislikes change. xxx has attended the xxx or 15 years. They do a good job. Change is unlikely to be beneficial to him. I do not know what the pathways /Elburn centre/Ability centre are now. Please let us know. Unlikely to benefit xxxhowever.	General comment that does not support the proposal	Thank you for your comment which has been noted.
734	An individual	Other comments	No	No comment or not applicable	No comment or not applicable
735	An individual	Other comments	Yes, its okay.	General comment that supports the proposal	Thank you for your comment which has been noted.
736	An individual	Other comments	Different activities.	General comment	Thank you for your comment which has been noted.
737	An individual	Other comments	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
738	An employee of West Lothian Council	Other comments	If the times of buses, catering, nursing provision etc are changed then the impact on service delivery and activities which can be offered will be greatly affected. 2 staff are required for personal care provision for most service users, most service users require 1:1 @ lunch and if services are all changed this will have a detrimental affect as staff will have to stay centre based to provide a service.	General comment	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
739	An employee of West Lothian Council	Other comments	Again one size does not fit all when it comes to service provision and delivery.	General comment	Thank you for your comment which has been noted.
740	An employee of West Lothian Council	Other comments	xxxx likes the group he is in.	General comment	Thank you for your comment which has been noted.
741	An employee of West Lothian Council	Other comments	Each service users attending Elburn is different however each service user requires full support with everyday tasks from staff. Staff try to support each service user to be as independent as possible. I think the council would benefit from visiting Elburn to observe the opportunities that are actually provided to the service users indoor and outdoors of Elburn and the benefits these have to their health and the difference it makes to them and their families life	General comment	Individual circumstances would be reviewed before any change in provision was put in place
742	An employee of West Lothian Council	Other comments	A visit to Elburn a couple of times would let the council be aware of what indoor and outdoor activities we provide at Elburn.	General comment	Thank you for your comment which has been noted.
743	An employee of West Lothian Council	Other comments	In summery I am against anything that would have a negative impact on welfare, wellbeing and care of the service users.	General comment that does not support the proposal	Individual circumstances would be reviewed before any change in provision was put in place
744	An employee of West Lothian Council	Other comments	The benefit is having different services under one roof	General comment that does not support the proposal	Thank you for your comment which has been noted.
745	An individual	Other comments	Disgusted with how West Lothian Council is treating people with disabilities. Some of us have only 1 day a week that we leave the house and meet others. I have attended the XXX for 10 years and never missed a day. I don't think that it's fair how people are being charged for services. Some are paying maximum amount and others are free. A lot of us would have preferred that everyone got charged same amount eg £10 - £15 per day.	General comment	Thank you for your comments which have been noted. Individual circumstances would be reviewed before any change in provision was put in place. The contributions policy is based on a financial assessment and affordability to pay. A charging policy where everyone would have to pay a flat fixed fee would not be equitable as it would not be based on affordability and would not consider people who made different choices under Self-directed Support.
746	An individual	Other comments	Think council could have saved money if other areas instead of targeting disabled vulnerable groups. Don't think it's fair that some are being charged and others not paying anything. the council should have charged everyone a set fee and would mean that everyone would have a fair chance of a place.	General comment	Thank you for your comments which have been noted. The contributions policy is based on a financial assessment and affordability to pay. A charging policy where everyone would have to pay a flat fixed fee would not be equitable as it would not be based on affordability and would not consider people who made

747	An individual	Other comments	Leave it as it is.	General comment that does not support the proposal	Thank you for your comment which has been noted.
748	An individual	Other comments	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
749	An individual	Other comments	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
750	An individual	Other comments	No	General comment that does not support the proposal	Thank you for your comment which has been noted.
751	An individual	Other comments	Don't change things that are working for now.	General comment that does not support the proposal	Thank you for your comment which has been noted.
752	An individual	Other comments	xxx likes baking, painting and computers	General comment	Thank you for your comment which has been noted.
753	An individual	Other comments	More inter activity with staff	General comment	Thank you for your comment which has been noted.
754	An individual	Other comments	Mixing with other people	General comment	Thank you for your comment which has been noted.
755	An individual	Other comments	No complaints!	General comment	Thank you for your comment which has been noted.
756	An individual	Other comments	This exercise is but the next stage in the continuing attack on services provided to the most vulnerable in our society. First, we had a review of the services each client required, then the scare tactic of informing each client and carer what the costs is of services they are provide. Then there was the offer of a financial review which if declined implied that the total cost of services provided had to be paid. At no point were clients or carers advised as to how and what was involved in the financial review.	General comment	Thank you for your comments which have been noted. Every service user address was sent a letter outlining what would be involved for the contributions policy. Staff in our social work offices and through our dedicated telephone line are available to answer any queries and offer you support throughout the process.
757	An individual	Other comments	Having personally sought out further information on the financial review process and reviewed it in light of my daughters circumstances I could could fully understand how some clients/carers were deciding to opt out of social care services.	General comment	Thank you for your comments which have been noted. Staff in our social work offices and through our dedicated telephone line are available to answer any queries and offer you support throughout the process. People who are deciding to change their care provision as a result of the contributions policy are doing do in conjunction with social care staff who assess the risk of any decision being made.
758	An individual	Other comments	I doubt if the current review is the final stage in all this cost cutting and I can fully understand the concern of council employees who are at the front line providing these services to our most vulnerable in society	General comment	Thank you for your comment which has been noted.
759	Anonymous	Other comments	yes	General comment that supports the proposal	Thank you for your comment which has been noted.
760	An individual	Other comments	The main problem with this policy is lack of communication and actually talking to each other. what are the main bottom line reasons for these changes as nowhere on the information sheers has this been outlined. depending on who you talk to you get a different version but not two are the same. It is now about time that somebody within the social work stood up and took responsibility for this policy and put everything into a true proposal. As cares of these clients we have had 24 /7 job caring for hem without the cryptic idea you have now thrown at us through this policy when even the social work cant explain or even help us wade through all these issues so again it falls back to management and lack of communication.	More information required to enable comments	Thank you for your comment which has been noted. All staff involved in the day centre review were briefed as part of the engagement exercise and should direct any queries or concerns to their line manager.

761	An employee of West Lothian Council	Other comments	to leave things as they are. would just confuse me, with all these changes. that may not be suitable.	General comment that does not support the proposal	Thank you for your comment which has been noted.
762	An individual	Other comments	Why cant things just be lefted now their people like to change things for them and not for the good with people with disabilities, them it doesn't work and and its the young adults that have to suffer.	General comment that does not support the proposal	Thank you for your comment which has been noted.
763	An individual	Other comments	It's money that put into things that's aren't helping these vulnerable people instead off putting thing and money in to what would help.	General comment	Thank you for your comment which has been noted.
764	An individual	Other comments	They could do with money put into more staff to do swimming, cooking etc.but they taken all that awat, money put into things that don't matter to these young adults. PLEASE LEAVE T HINGS and for making them pay for the facilities	General comment that does not support the proposal	Thank you for your comment which has been noted.
765	An individual	Other comments	pathways and transport is a just a joke.	General comment	Thank you for your comment which has been noted.
766	An individual	Other comments	Longer hours	General comment that supports the proposal	Thank you for your comment which has been noted.
767	An individual	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
768	An employee of West Lothian Council	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
769	An individual	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
770	An individual	Other comments	Stay as is.	General comment that does not support the proposal	Thank you for your comment which has been noted.
771	An individual	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
772	An individual	Other comments	I like it now	General comment	Thank you for your comment which has been noted.
773	An individual	Other comments	I like it where just now	General comment	Thank you for your comment which has been noted.
774	An individual	Other comments	None	General comment	Thank you for your comment which has been noted.
775	An individual	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
776	An individual	Other comments	The day service at Eliburn meets the needs of the service users who attend. It gives peace of mind to parents and carers and provides a source of support for everyone.	General comment	Thank you for your comment which has been noted.
777	An employee of West Lothian Council	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
778	An individual	Other comments	it very much concerns me that cut backs affect the most vulnerable in life, Where routine is paramount to avoid anxiety issues.	General comment	Thank you for your comment which has been noted.
779	An individual	Other comments	As you say in the brief a lot of service users are making financial contributions now, no time has been allowed to see how this will help funding before bringing in all the other efficiencies. T here are a lot of changes being made at the one time which will upset service users, who are the most important consideration.	General comment	The council faces a budget gap of £51.1million over the next four years. The project income from contributions has already been factored into the budget and the additional savings from changing how we deliver day care is in addition to that projected income.
780	An individual	Other comments	no	General comment that does not support the proposal	Thank you for your comment which has been noted.
781	An individual	Other comments	Longer days	General comment	Thank you for your comment which has been noted.

782	An individual	Other comments	Parents / carers support groups	Positive suggestion that officers will consider	Thank you for your comment which has been noted.
783	An individual	Other comments	More detail and consultation on some aspects would be helpful	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
784	An individual	Other comments	We found it interesting to note that this consultation included the following sentence 'The overall impact of these changes is not yet known. However, many people have changes made to their care plan and we know that less people are attending at day care services'. This contains the following errors: 'however' should be at the start of the sentence; The correct expression is 'fewer people' not 'less people' and the 'at' is superfluous. Please consider that if you wish to be taken seriously then you should write in a manner that does not require interpretation on the part of the reader. Grammatical and stylistic issues aside, the principle that changes could be proposed without actually understanding the impact of changes already made is rash, risky and at worst reckless. We find it concerning that the council have not properly considered the effect of one set of changes before deciding to consult on, and implement, others. How can you justify new proposals when you do not know the effects of recent changes impact of changes in st	General comment	Thank you for your comments which have been noted. More detail will be made available if the proposal is approved for further development.
785	An individual	Other comments	You may find that there are fewer people accessing day care centres because of changes in eligibility criteria. If the people who have moved do not attend meaningful activities in the community then they will regress to a point where they require day to day care again. Due to the changes being proposed now there may not be the capacity in the future to take on those in need.	General comment	Thank you for your comments which have been noted. People who are not eligible for day care services have been supported into alternative supports.
786	An individual	Other comments	With a view to being positive about future changes, we would like to make the following suggestions. Social enterprises could be used to provide great social and educational support to those in the disabled community. They could have objectives to provide meaningful educational activities and support to access technology. Such organisations should collaborate with information services to provide more meaningful support for this in the disabled community. Also, Social enterprises could collaborate with organisations, such as KeyCom, who are already well aware of needs in the disabled community and technological solutions to them.	Positive suggestion that officers will consider	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
787	An individual	Other comments	Social enterprises are non-profit which would save money for the council. Also, with their focus on providing opportunities for the disadvantaged, they would support the more able members of the disabled community to access employment or volunteering opportunities by helping those less able than them. This could involve supporting them to access technology and education. through this initiative those in the disabled community could lead more independent lives by using and learning skills everyday as those in the disabled community do.	Positive suggestion that officers will consider	Thank you for your comment which has been noted and will be considered if approval is given to further develop the proposal.
788	An individual	Other comments	When are all these changes to provisions of service going to end?	General comment	The budget pressures facing the council are set to continue in future years.
789	An individual	Other comments	You seem to be targeting some of the most vulnerable people in West Lothian along with their parents or carers who are already continually living with severe stress. You have introduced changes for service users at the same time as council tax has increased by 7%. and now you are proposing further reductions to services. Furthermore this survey has appeared during the summer holiday period (happened last year) when fewer people may be around or have time to deal with it and there have been no attempts to have any face to face meetings to discuss the whole situation. as a council you show little compassion for the most needy in our society.	General comment	The proposed efficiencies are to ensure that we can continue to provide the services for the most vulnerable people in West Lothian. Although this engagement exercise was launched in the summer we provided a number of options for people to provide feedback to ensure that everyone who attends day care had the opportunity to give us their views.
790	An individual	Other comments	Ensuring that any transitions for service users are well planned and managed should be a priority.	General comment	Thank you for your comment which has been noted.
791	An individual	Other comments	More details and consultation on some aspects would be helpful.	More information required to enable comments	More detail will be made available if the proposal is approved for further development.
792	An individual	Other comments	I think on paper things could look straight forward for changes but our clients are the most important factor in these changes.	General comment	Service users and their families will be kept informed throughout the review process.

793	An employee of West Lothian Council	Other comments	Any chance in their daily routine can be a big issue to them with their complex health/disabilities.	General comment	Individual circumstances would be reviewed before any change in provision was put in place
794	An employee of West Lothian Council	Other comments	Until the people suggesting these changes come and see what eliburn provides to clients and the day to day running should be put forward.	General comment	Thank you for your comment which has been noted.
795	An employee of West Lothian Council	Other comments	I feel the uncertainty of these proposals are causing a lot of stress to all involved, especially parents and guardians.	General comment	Service users and their families will be kept informed throughout the review process.
796	Anonymous	Other comments	A lot of support staff chose not to do paperwork. Why are these staff paid full time hours if they don't need paperwork	General comment	Thank you for your comment which has been noted.
797	Anonymous	Other comments	time at end of day why doesn't there contracts reflect this. Need to look at sick level those off every year long term.	General comment	Thank you for your comment which has been noted.
798	Anonymous	Other comments	The uncertainty of services is causing stress on the staff team. is this also linked to sickness, also the fact that services are linked then they are very different.	General comment	Thank you for your comment which has been noted.
799	Anonymous	Other comments	Eliburn also have a temp staff member who wants to be at Eliburn my concern is we get staff from redeployment who don't want to be here and leave after 6 months.	General comment	Thank you for your comment which has been noted.
800	Anonymous	Other comments	I think packages would be a good option as i know some older colleagues would take this option making spaces for staff.	General comment	Thank you for your comment which has been noted.
801	Anonymous	Other comments	None of senior management know or understand the service at Eliburn as none of them spend any time there.	General comment	Thank you for your comment which has been noted.
802	Anonymous	Other comments	leave well alone	General comment that does not support the proposal	Thank you for your comment which has been noted.
803	An individual	Other comments	in 2001 the day center in winchburgh moved to Livingston and became the ability center this was to be the beginning of great things and how the future would be as it was to be the best service west Lothian could ever provide now we are changing everything again and I must say not for the better for staff or clients it could possibly have helped if you didn't try to steamroll everyone with the changes you could have tried consulting and listening to staff and clients and everyone else involved	General comment	A number of options were provided for people to provide feedback to ensure that everyone who attends day care had the opportunity to give us their views. More detail will be available if the proposal is approved for further development.
804	An individual	Other comments	I think that the focus should always be on the needs of the groups you serve. I am extremely concerned by the change in focus and language from that of being person centred, driven by the documented needs of the most vulnerable disabled people in our society and their very stretched, and often unpaid, carers.	General comment that does not support the proposal	The proposed efficiencies are to ensure that we can continue to provide the services for the most vulnerable people in West Lothian.
805	An individual	Other comments	The day services would be made better by Council officers showing a better understanding of the needs of this protected group of vulnerable people, and giving less attention to accountants, who are not seeing people as being at the centre of this. You should be looking to improve the services you provide, and not reduce the rights and quality of life of vulnerable disabled people by making constant changes and cuts, focussing on budgets and not care. Happy to discuss any of this further.....	General comment	The proposed efficiencies are to ensure that we can continue to provide the services for the most vulnerable people in West Lothian.
806	An individual	Other comments	I don't know because I don't use the service but the best way to make it better is to stop reducing the service.	No comment or not applicable	Thank you for your comment which has been noted.
807	An employee of West Lothian Council	Other comments	Have meetings with service users and families to talk about how it can be made better. stop making cuts.	General comment	A number of options were provided for people to provide feedback to ensure that everyone who attends day care had the opportunity to give us their views. More detail will be available if the proposal is approved for further development.
808	An employee of West Lothian Council	Other comments	Why change something that works for so many if anything you need to expand what you do not cut it back i get so much out of going to cit it gives me friends and company i would not get anywhere else. I need this facility more than you	General comment that does not support the proposal	Thank you for your comment which has been noted.

809	An individual	Other comments	know as my mum is a single parent who has no help and i can be a challenge and we both need space from each other my mums gets 14 hr a week of from looking after me which she not use for herself but uses it to volunteer to help others.	Impact on carers would need to be considered	Thank you for your comment which has been noted.
810	An individual	Other comments	I enjoy my days at cit and feel if i didnt go there my would be spent in my room on my own and do you feel that this is the way a 28 year old young lady should live or be out with friends at cit enjoying life, please dont cut the service that means so much to me and my friends.	General comment that does not support the proposal	Thank you for your comment which has been noted. People who are eligible for services will still receive a service but the proposal is to make the services more efficient.
811	An individual	Other comments	a bit longer day	General comment	Thank you for your comment which has been noted.
812	An individual	Other comments	since attending outreach i know i have support from staff the difficulties i have with leg and arm.	General comment	Thank you for your comment which has been noted.
813	An individual	Other comments	xxxx and xxx are caring brilliant people, they have managed to get me to open up, which has left to try other things.	General comment	Thank you for your comment which has been noted.
814	An individual	Other comments	My doctor has seen a of improvement in me your staff deserve a lot of credit! How many people would be fine cleaning someones back side being sick, someone depressed, people hitting out. This is only a few.	General comment	Thank you for your comment which has been noted.
815	An individual	Other comments	IF looks like picking on people who cant manage	General comment that does not support the proposal	Thank you for your comment which has been noted.
816	An individual	Other comments	xxxx and xxxx 100 percent	General comment	Thank you for your comment which has been noted.
817	An individual	Other comments	Friday is my only day out and it feels good as I am supported and independent at the same time.	General comment	Thank you for your comment which has been noted.
818	An individual	Other comments	I feel sorry for the amound of people who desperately need this service, who now cant come because of not being able to afford it. In my opinion the council is cutting services from the wrong people.	General comment	The contributions policy is based on a financial assessment and affordability to pay.
819	An individual	Other comments	Its not the fault of the disabled that the Scottish government has reduced the councils funding, hopefully you will this into account, with your proposed changes.	General comment	Thank you for your comment which has been noted.
820	An individual	Other comments	xxx attends the Ability centre once a week. xxx has MS dementia. Management and support workers do all they can to make sure xxx is involved in activities. xxx enjoys her time at the centre plus it helps myself to have time out on my own. Without this facility in the community xxx and other people in the same situation would have even less social inclusion. Due to their server chronic disabilities there is very little available. The Ability centre is important for vulnerable adults in the community	General comment	Thank you for your comment which has been noted.
821	An individual	Other comments	I must mention ability centre staff. When reviewing and creating efficiencies , please remember the importance of existing relationships is to my sons well being. he trusts his key worker and knows he can discuss concerns in confidence.	General comment	Thank you for your comment which has been noted.
822	An individual	Other comments	As i am the sole carer in his home situation this is very important. He does have support workers from a care provider, however it is not possible to build a relationship as has been done with ability centre staff. Partly this is due to timings, however in the mean it is the knowledge that ability centre staff have extensive training and experience re his physical disability. This experience gives my son confidence to participate in many oportunities. This experience also identifies when my son is unwell, allowing opportunities to approach him. as his carer i value this support and care, a very professional team!	General comment	Thank you for your comment which has been noted.
823	An individual	Other comments	Information sheet: if a consultation is planned for the future, please use plain English. T he information sheet has lots of wlc jargon.	General comment	A number of options were provided for people to give feedback to ensure that everyone who attends day care had the opportunity to give us their views.
824	An individual	Other comments	There are some readers who would be unable to read the words, far less understand them.	General comment	A number of options were provided for people to give feedback to ensure that everyone who attends day care had the opportunity to give us their views.
825	An individual	Other comments	What will happen to temp staff members? that actually want to work at Elburn compared to redeployment staff that do not want to work in the unit?	General comment	Thank you for your comment which has been noted.

826	An employee of West Lothian Council	Other comments	If staff are being redeployed to the unit and do not want to work there that will impact the level of care that service users receive.	General comment	Thank you for your comment which has been noted.
827	An employee of West Lothian Council	Other comments	If support workers are not doing paperwork do they have to stay the full day? or can they leave when the service users leave?	General comment	Thank you for your comment which has been noted.
828	An employee of West Lothian Council	Other comments	Long term sick is mainly keyworkers. Should support workers and keyworkers have the same job title/role	General comment	Thank you for your comment which has been noted.
829	An employee of West Lothian Council	Other comments	I am concerned about all these cuts as I feel they will have a negative affect/ impact on the level of care that will be provided by reducing roles like nurses, caretaker and catering.	General comment	The proposed efficiencies are to ensure that we can continue to provide the services for the most vulnerable people in West Lothian.
830	An employee of West Lothian Council	Other comments	Do day care services need two team leaders plus a unit manger?	Positive suggestion that officers will consider	Thank you for your comment which has been noted.
831	An employee of West Lothian Council	Other comments	Who would take on these roles because if its support workers and keyworkers it will have an impact on their current roles and the services that are provided.	General comment	Thank you for your comment which has been noted.
832	An individual	Other comments	Don't get me started on WLC!! :(No comment or not applicable	No comment or not applicable
833	An individual	Other comments	If any services in West Lothian are in need of almgamation then we recommended Signpost, Carers of West Lothian and any other information services for the disabled community. They achieve little at present and could benefit from joining forces by combining the two focusues of disabled childern and their carers. It would also be beneficial if an information service could concern itself with the needs of adults in disabled community. Carers of West Lothian currently provides services nad courses for carers, but they are all based at a central point in Livingston. In order to reach those truely in need, there should be outreach services. This would address some of the concerns of carers in outlying and remote communities with por transport links. We find flaws with some proposals on offer and recommend caution in others, only because we do not wish to see a reduction in the quality of day care services or an increase in need in the disabled community.	Positive suggestion that officers will consider	Thank you for your comment which has been noted.
834	An employee of West Lothian Council	Other comments	If there proposals were to take place I feel it would be extremely detrimental to service users. All the other jobs that are done by nurses, janitor etc would fall directly to management tram and care staff and I fear there would be very limited time to provide activities due to the paperworkand recording systems that help with these tasks. Service users choice of activities would be limited due to organising buses/times for activities.Limited use of jacuzzi due to if we are able to provide regular checks r.e temperature. Could maybe look at levels of senior management within learning disability to potentially save money. Service development officers - what do they do? what input have they had on the running and provision of services like eliburn i have my doubts on the council on their value.	General comment that does not support the proposal	Thank you for your comments which have been noted and will be considered if approval is given to further develop the proposals.
835	An employee of West Lothian Council	Other comments	Currently at the moment we have a high level of long term sickness within eliburn losing more staff due to cut backs If we had to lose more staff this would cause more stress and pressure to remaining staff.	General comment	Thank you for your comments which have been noted.

836	An employee of West Lothian Council	Other comments	<p>Unfortunately eliburn has lost a few service users over the past couple of years, however we have had 5 new school leavers come in to our service since the end of last year who have very high observational and health needs with the potential of atleast another two next year. As this is the case i feel it is extremely important to have nurses within the centre who have the expertise to deal with the kind of situations that could occur ie suction stats, pegs needing urgentlyreplaced etc. Although we have access to buses they can be unavailable, a bus service for us here at eliburn is vital, the majority of our service users have wheelchairs and even just to access the local community would be difficult without our buses and for our various outings and activities it would be impossible without the buses. Due to the health needs of our service users, their daily routines are very strict , they have peg feeds at specific times and medications, Changing pick up and finishing times for most of them wouldnt be an e impact of changes in staffing, cuts & costs to service-users, certain services will fold if not being used and there will be less and less opportunities for the next generation of people with a learning disability.</p> <p>icated worker.requests for residential accommodation will</p>	General comment that does not support the proposal	Thank you for your comments which have been noted and will be considered if approval is given to further develop the proposals.
837	An employee of West Lothian Council	Other comments	Will the cleaners have to stay longer after the clients or will they clean when clients are in the building.	General comment	Thank you for your comments which have been noted.
838	An individual	Other comments	I attend this outreach service xxxwhihch I enjoy and look forward to as it is a means of meeting friends who I have built up a good relationship over the past 3 years. After my xxxx ago the service provided has been invaluable to me in my steps towards a better life for me and my family. The whole uncertainty of this service being diluted has had a stressfull effect on my as i feel i have been taking postive steps forward in my rehabilitation. Only for negative cuts i the service putting people lifes on hold. The whole point of these services is to help the people with special needs and vulnerabilities to cope with the day to day requirements and tasks to re-integration back into the community. This service gives me back my independence and confidence which was took away from me through no fault of my own. All we are asking to be treated fairly and not to be used through political arguements and cuts. Please think carefully before making any rash decisions and judgements as this will ultimately effect innoce impact of changes in staffin	General comment that does not support the proposal	Thank you for your comments which have been noted. Individual circumstances would be reviewed before any change in provision was put in place
839	An individual	Other comments	It seems you want to make universal cuts. Reducing nursing. Reducing maintenance. Please remember these young people and their carers and family members did not choose to have this type of existence. You seem to be making life more difficult and upsetting for them. Surely you can find the ways and means to maintai your budget. It is always the vulnerable that suffer	General comment that does not support the proposal	The proposed efficiencies are to ensure that we can continue to provide the services for the most vulnerable people in West Lothian.
840	An individual	Other comments	Not sure	No comment or not applicable	No comment or not applicable
841	An individual	Other comments	Instead of sitting about all day getting out and about like before. No one listens to the young adults.	General comment	No comment or not applicable
842	An individual	Other comments	Enjoy everything at CIT	General comment	Thank you for your comments which have been noted.
843	An individual	Other comments	I am happy with the groups & activities I participate in at this present time.	General comment that does not support the proposal	Thank you for your comments which have been noted.
844	An individual	Other comments	No I am happy with the way things are.	General comment that does not support the proposal	Thank you for your comments which have been noted.
845	An individual	Other comments	No	General comment that does not support the proposal	Thank you for your comments which have been noted.

846	Group	Other comments	<ul style="list-style-type: none"> • Huge concern for Third Sector organisations is retention of staff, the impact of service-users leaving because they feel they cannot afford payments asked of them. One example given that ENABLE have had a massive cut in staffing and currently managers are having to do support work. • Acknowledgement of budget predictions on results of these changes have not been accurate and this is impacting on costs passed onto service-users. • Question was asked "why do service-users require to be reassessed for their lifetime conditions that are not going to change?" • Suggestion of knowledge being collated to highlight all community groups available so that service-users can find out what is in their area and if they can access the group. This was welcomed for over 65 age service users who found it very difficult to access any type of social activity. It was noted that the Library does hold a list of Community Groups, but perhaps someone could check that it is current and up-to-date. • Finally a huge concern that the impact of changes in staffing, cuts & costs to service-users, certain services will fold if not being used and there will be less and less opportunities for the next generation of people with a learning disability. 	General comment	Thank you for your comments which have been noted. A follow up discussion will be undertaken to ensure that the comments from the group, which relate to issues wider than the adult day care review, are explored in more detail.
847	Group	Other comments	<ul style="list-style-type: none"> • A proposal was put forward to request that the volume of calls to the Telecare system be compared and measured in the future to record number of calls and if this increases due to social isolation. How do people ask for help in the future as examples known of people who have stopped their Telecare system due to cost. • For Financial Review, a template was used, but there was not enough detail and it was suggested to use a more reflective template for a service-user in residential care which would include part cost of electricity/gas/rent/personal care items/ clothing/ shopping etc. which would better reflect how to distribute costs over someone staying with their family as most would not be able to split their household costs accurately for their adult with a disability. Clearer costs and weekly amounts issued after confirmation of their service was being continued (or not) before asking for monies would have had a better impact on Carers and service-users. It was reported that knowledge of service-users having no money to live on after costs asked for should never have happened and Financial Assessment would have to ensure that everyone has a liveable allowance left from their benefits. 	General comment	Thank you for your comments which have been noted. A follow up discussion will be undertaken to ensure that the comments from the group, which relate to issues wider than the adult day care review, are explored in more detail.
848	Group	Other comments	How can we give feedback if we don't know the detail? Information must be clearer on the proposal as this can cause panic if people don't understand what is being done and why.	More information required to enable comments	Thank you for your comments which have been noted. More detail will be made available if the proposal is approved for further development.
849	Group	Other comments	Overall, from those who were able to respond there was a view of no change to the way current services are provided.	General comment that does not support the proposal	Thank you for your comments which have been noted.
850	Group	Other comments	Due to many of the questions being unclear, many people did not know how to answer the questions. They were too abstract for them to comprehend and some changes did not appear to concern the people that were spoken to directly so they were unsure how to answer the questions.	More information required to enable comments	Thank you for your comments which have been noted. More detail will be made available if the proposal is approved for further development.

851	Group	Other comments	<p>To whom it may concern,</p> <p>The nursing provision at Eliburn support services has historically and continues to provide an excellent student-learning environment for pre-registration nurses. Eliburn support services offers one of the few learning environments in which student nurses are able to develop skills in nursing assessment and intervention for people with complex health needs and learning disabilities. Changing the provision of nursing within this service will limit the development of specialist nurses in the care of this population, at a time when evidence suggest to us that we are seeing an increase in population of people with complex physical health needs.</p> <p>Beyond the training needs of student nurses, Eliburn support services current nursing provision is vital to ensure the health and well-being of those who attend it. While there is merit in upskilling social care support staff, the input of nurses to ensure high quality of care is of utmost importance. Increasing complexity of client/service user needs will most certainly require input and from from highly trained nursing staff(cont'd)</p>	General comment that does not support the proposal	Thank you for your comments which will be passed to our partners in NHS Lothian.
852	Group	Other comments	<p>(cont'd) While we understand that this proposal suggests that nursing input will still be available for the people who use Eliburn services, it does not seem that this would be practically manageable for emergencies. The demographics of the people who access this service have a multitude of co-morbidities such as epilepsy, poor swallow, enteral feeding, increased salivations which if unmanaged can lead to aspiration and potentially impact on their chest health. All of these conditions can require immediate lifesaving/quality of life maintaining intervention that is not practical from an outreach perspective. It is probable that without onsite nursing care, there will be an increased number of admissions to hospital for this group based on their rapidly changing and complex health needs.</p>	General comment that does not support the proposal	Thank you for your comments which will be passed to our partners in NHS Lothian.