

**Appendix 1 to West Lothian Council Scheme of Assistance, S72 Statement Housing (Scotland) Act 2006**
**CONTACT DETAILS**

<b>SERVICE</b>	<b>SERVICE PROVIDED</b>	<b>WEBSITE</b>	<b>CONTACT DETAILS</b>
<b>West Lothian Integrated Partnership Health &amp; Social Care</b>	Health and social care support	<a href="http://www.westlothianchcp.org.uk/">http://www.westlothianchcp.org.uk/</a>	West Lothian Health & Social Care Partnership West Lothian Civic Centre Howden South Road Livingston EH54 6FF  Tel: 01506 284848
<b>West Lothian Housing, Customer and Building Services</b>	Housing provision and advice  Housing Options Guide available online:	<a href="http://www.westlothian.gov.uk">www.westlothian.gov.uk</a>  <a href="http://www.westlothian.gov.uk/article/1891/Housing-Advice">http://www.westlothian.gov.uk/article/1891/Housing-Advice</a>	West Lothian Civic Centre Howden South Road Livingston EH54 6FF  Tel: 01506 284848
<b>West Lothian Council Environmental Health</b>	Advice on house condition and dealing with issues of disrepair, Pest Control Services	<a href="http://www.westlothian.gov.uk/environmental-health">http://www.westlothian.gov.uk/environmental-health</a>	West Lothian Civic Centre Howden South Road Livingston EH54 6FF  Tel: 01506 280000
<b>West Lothian - Home Security (telecare)</b>	Free home security for older people	<a href="http://www.westlothianchcp.org.uk/telecare">http://www.westlothianchcp.org.uk/telecare</a>	Home Safety Service Team Strathbrock Partnership Centre 189A West Main Street, Broxburn  Tel: 01506 771770  <a href="mailto:HomeSafetyService@westlothian.gov.uk">HomeSafetyService@westlothian.gov.uk</a>
<b>West Lothian Advice Shop</b>	West Lothian' Advice Shop assist with Income Maximisation, Money, Housing and Energy advice. Advice is available for all tenures: RSL's, Home Owners and Private Tenants.	<a href="https://www.westlothian.gov.uk/adviceshop">https://www.westlothian.gov.uk/adviceshop</a>	Bathgate Partnership Centre South Bridge Street Bathgate West Lothian EH48 1TS

			<p>Email: <a href="mailto:adviceshop@westlothian.gov.uk">adviceshop@westlothian.gov.uk</a></p> <p>Tel: 01506 283000</p>
<b>Trusted Trader</b>	<p>West Lothian Trusted Trader helps people to choose a reputable trader through viewing previous customer feedback.</p> <p>West Lothian Trusted Trader launched in November 2013 and allows consumers to search for a reputable trader.</p>	<a href="http://www.westlothian.gov.uk/trustedtrader">http://www.westlothian.gov.uk/trustedtrader</a>	<p>Trading Standards West Lothian Civic Centre Howden South Road Livingston EH54 6FF</p> <p>Tel: 01506 280000</p>
<b>Home Energy Scotland</b>	<p>A network of local advice centres covering all of Scotland. Our expert advisors offer free, impartial advice on energy saving, renewable energy, sustainable transport, waste prevention and more.</p> <p>Part of the Energy Saving Trust.</p>	<a href="http://www.energysavingtrust.org.uk/">http://www.energysavingtrust.org.uk/</a>	<p>Home Energy Scotland/ Energy Saving Trust Scotland Second Floor, Ocean Point 1, 94 Ocean Drive Edinburgh EH6 6JH</p> <p>Tel: 0808 808 2282</p>
<b>Changeworks</b>	<p>Energy conservation advice and information</p>	<a href="http://www.changeworks.org.uk/">http://www.changeworks.org.uk/</a>	<p>Changeworks 36 Newhaven Road Edinburgh EH6 5PY 0800 512 012</p>
<b>Historic Environment Scotland</b>	<p>Information on repair and maintenance of listed buildings/conservation.</p>	<a href="https://www.historicenvironment.scot/">https://www.historicenvironment.scot/</a>	<p>Historic Environment Scotland Longmore House Salisbury Place Edinburgh EH9 1SH</p> <p>Tel: 0131 668 8600</p>
<b>Housing Options Scotland</b>	<p>Advice on alternative living accommodation for home owners</p>	<a href="http://www.housingoptionsscotland.org.uk/">http://www.housingoptionsscotland.org.uk/</a>	<p>Housing Options Scotland The Melting Pot 5 Rose Street Edinburgh EH2 2PR</p>

			Tel: 0131 247 1400
<b>Law Society of Scotland</b>	Information on solicitors, their professional code of conduct, and where to find legal advice, register of solicitors and how to lodge a complaint about a solicitor.	<a href="http://www.lawscot.org.uk/">http://www.lawscot.org.uk/</a>	Atria One 144 Morrison Street Edinburgh EH3 8EX  Tel:+44(0) 131 226 7411
<b>Shelter</b>	Provision of housing advice and information	<a href="http://scotland.shelter.org.uk/">http://scotland.shelter.org.uk/</a>	Shelter Edinburgh Advice Service Nearest Shop is: 161 St Johns Road, Edinburgh EH12 7SD  Email: CorstorphineShop@shelter.org.uk  Telephone: 0131 3346827
<b>Housing and Property Chamber</b>	Housing and Property Chamber (a tribunal) determines rent or repair issues in private sector housing; assistance in exercising a landlord's right of entry; and relatively informal and flexible proceedings to help resolve issues that arise between homeowners and property factors.	<a href="https://www.housingandpropertychamber.scot/">https://www.housingandpropertychamber.scot/</a>	Glasgow Tribunals Centre 20 York Street Glasgow G2 8BGT  Tel: 0141 302 5900 Fax: 0141 302 5901
<b>Under One Roof</b>	Website that provides online information for self-help.	<a href="http://www.underoneroof.scot">www.underoneroof.scot</a>	<a href="mailto:info@underoneroof.scot">info@underoneroof.scot</a>