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# INTRODUCTION

### Why local Plans?

The Community Empowerment Act 2015 states that all Community Planning Partnerships in Scotland must develop plans for those communities which experience the poorest outcomes. These plans must identify local priorities and detail actions to be taken to reduce inequalities. In West Lothian thirteen 'regeneration areas' have been identified, of which Craigshill is one. All of the identified regeneration areas have data zones within the bottom 20% of the Scottish Index of Multiple Deprivation.

This plan has been created by the Craigshill Action Group,. The group was brought together with the specific purpose of creating this long term plan for Craigshill and is made up of people from local community groups, residents, council services, and other agencies that live, work or do business in Craigshill. The diagram below details all the partners who are involved. The plan has been created by using information from a number of sources. Firstly, community views have been gathered through a process of local engagement and consultation. The engagement data has then been collated and considered alongside statistical information from sources such as the Census, Scotpho and SIMD, and the local knowledge of the partners on the steering group.

This is a living document covering the next ten years and will evolve and develop with the community. The plan will describe how we are going to work better locally and in partnership. It will summarise the consultation taken place so far and set out a number of actions to be taken to create positive change in the community. In addition, this plan will link to other areas of work which we know affect or will have an impact on Craigshill. Examples of this include the Anti-Poverty Strategy for West Lothian, the Livingston Community Learning Plan and the East Health Locality Plan.



### **Our vision**

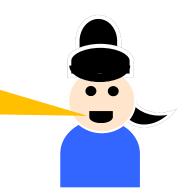
Transform Craigshill aim to: work co productively to improve the lives of people in Craigshill by working together and empowering communities to take action, reduce inequalities and enable communities to have the best life possible.

#### **Our Values**

Transform Craigshill have agreed a set of principles to adhere and enable the group to meet its vision: short, medium and long term goals. These include:

- $\Rightarrow$  Co production, work to best of our ability
- $\Rightarrow$  Respect & Trust & honest
- $\Rightarrow$  Driven, committed, flexible, dynamic & take action
- $\Rightarrow$  Share resources, share knowledge and skills
- $\Rightarrow$  Transparent, open, accountable and accessible
- ⇒ Recognise, share and celebrate achievements
- ⇒ Reflective, addressing difficulties , removing barriers completing the circle

Our vision, values and how we have developed the plan



### The Three pronged approach

- Consultation and engagement with people that
  live, work and play in Craigshill
- Undertake a mapping exercise of services, organisation's, groups and businesses that do business in Craigshill.
- Identify statistics and data related to health, employment, education, income, housing for example

The three pronged approach enables us to develop short, medium and long term actions and outcomes.



# BACKGROUND : of the area



Craigshill is situated in the town of Livingston. Livingston is Scotland's fourth new town, designated in 1962 to relocate Glasgow's overspill population . They chose this area on the banks of the River Almond due to its scenery of the Pentland

hills to the south and Bathgate hills to the north. A key factor in its success has been its location. It is about fifteen miles west of Edinburgh and thirty miles east of Glasgow situated beside the M8. Livingston also has three railway stations: Livingston North, South and Uphall Station. Livingston is considered one of the most successful out of the five new towns and acts as the administrative, economic and shopping centre for the whole of West Lothian. Craigshill was the first part of the town of Livingston to be constructed in 1966. Prior to construction starting th area was home to Craigsfarm

The area is divided up into six sections with street names accordingly: the 'Groves are named after trees; the 'Streets after Australian cities and town; the 'Drives' after rivers, the 'Walks after lochs, the 'Parks' after local hills; and the 'Courts' named after writers. And all are in alphabetical order .

The Mall claimed to be the first covered shopping centre in Scotland. It remained Livingston's main shopping centre until 1977 when the Almondvale Centre was constructed.



# **RECENT ACTIVITY**

- What past achievements have happened in the area?
- Previous consultation taken place
- Showing we aren't forgetting what has been done before

premises

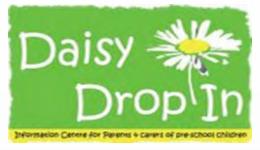
- ABCD mapping
- Early years action group

Craigshill Gala Day

- Letham park ( Friends of Letham park
- Craigsfarm
- Housing (Almond) new
- Almondpark

Letham Park

Past achievements in Craigshill Include



The Daisy Drop In Information centre was developed from community engagement

Almondbank



## AREA PROFILE snap shot of what the statistics say 2017



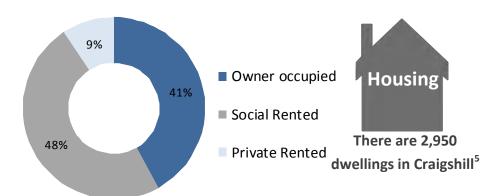
### Life expectancy

- 73.6yrs Craigshill
- 77.9yrs West Lothian
- 80.1yrs Craigshill 80.5yrs West Lothian<sup>2</sup>

### **COMMUNITY ASSETS AND STRENGTHS**

- Craigsfarm Hub
- Almondbank
- Daisy Drop in
- Riverside Primary School
- Citizens Advice Bureau

- Library
- Craigshill Neighbour Network
- Youth Action project
- Fire Station
- Craigshill Medical Practice



### **OUR COMMUNITY CHALLENGES**



21% are prescribed drugs for depression compared to the West Lothian average of 18%<sup>3</sup>



Neighbourhoods in Craigshill are within the 20% most deprived in Scotland.<sup>4</sup>



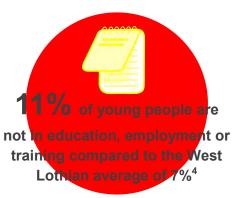
women smoking during pregnancy compared to the West Lothian 19.4%<sup>2</sup>



The annual median income is £25,423 compared to West Lothians £32,994<sup>3</sup>

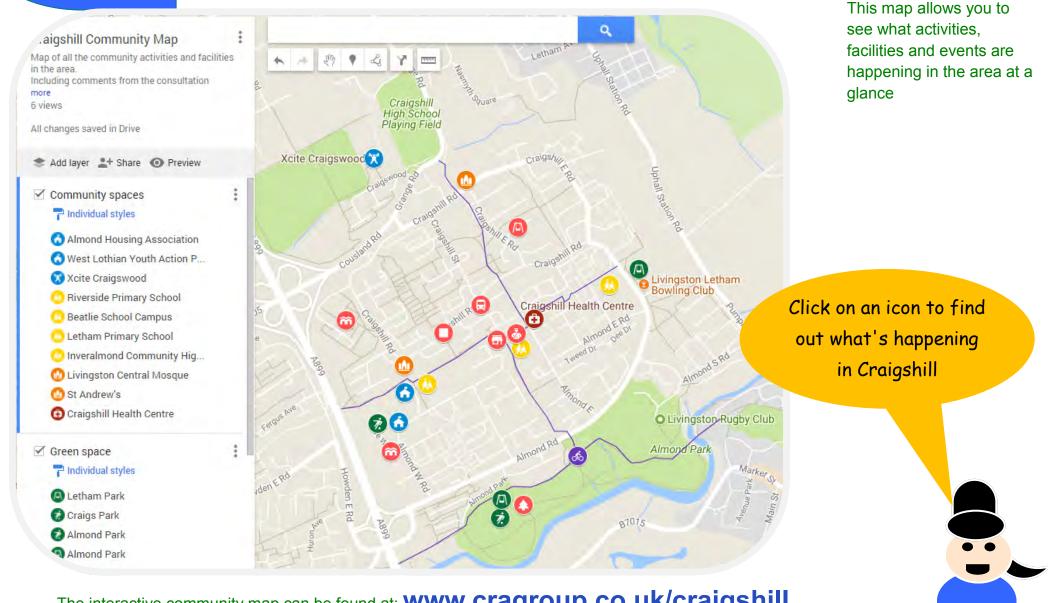
£

21% are income deprived compared to the West Lothian 12%<sup>4</sup>



Data sources: <sup>1</sup> Census Data 2011; <sup>2</sup> Scotpho 2011; <sup>3</sup> Local Level Average Household income estimates 2014; <sup>4</sup> SIMD 2016; <sup>5</sup>Campaign to End Child Poverty 2018

# AREA PROFILE: interactive community map



The interactive community map can be found at: **WWW.Cragroup.co.uk/craigshill** 

# **BRANDING:** and the Craigshill app

# Transform Craigshill

**Today Tomorrow Together** 

The members of the group wanted a logo that reflected the vision and the values of the group.

Two of the residents within the group took ownership of the branding, 'look and feel' of the plan and presented their initial outlines at a local meeting.

The members wished the branding to be:

- transformative and inspiring,
- Clear message, fresh, clean and uplifting
- Representative of the area visually
- And Easy to read

Residents within the group developed the branding and an app so the community can find out information at a glance

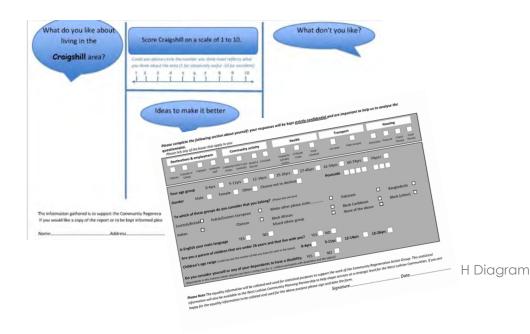


The app can be found at : **WWW.Cragroup.co.uk/craigshill** 

## CONSULTATION: methods

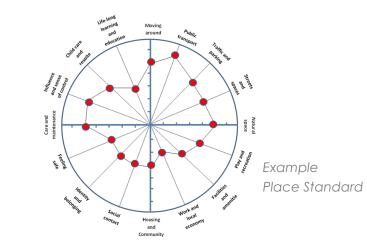
### **H** Diagrams

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, **don't like** and any **ideas** they have to make it better. These were conducted as a mini interview which helped us drill down to the details of the issue or idea. For example if someone said they liked the park we would ask them to explain what it is about the park that they like. On the back of the H diagram is demographic information questions this allowed us to make sure we got a good representation of the community



### **Place Standard**

The Place Standard tool was designed by the Scottish Government, NHS Scotland and Architecture & Design Scotland. It provides a simple framework to structure conversations about place and community. It covers the physical and social environment. We have added two more themes which we felt were important: Lifelong learning and education; and Childcare and respite.



### On line-survey

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, don't like and any ideas they have to make it better.

## **CONSULTATION:** where we gathered views

### Who have we spoken to?

- Citizen Advice Craigshill Clients
- Carers of West Lothian Craigshill Residents
- At Craigshill Gala Day
- West Lothian Youth Action Project with Craigshill Young People
- West Lothian Youth Action Project Craigshill
  Summer Play Scheme
- Schools engagement event with Inveralmond, CHS Riverside and Letham PS
- Parents within Daisy Drop in
- Local Church
- Craigshill Health Centre
- On line survey
- MCMC clients
- Health improvement team
- Craigshill good neighbour network
- WL health event
- Other,
- Arrocher House

### On line survey

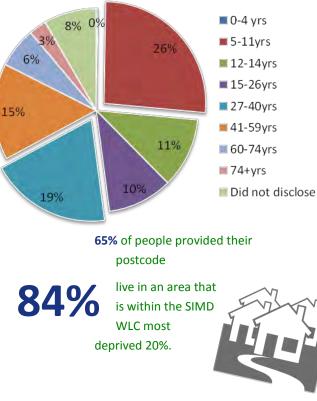
The regeneration group undertook an on line survey which resulted in 78 responses which have been included in the findings report.



## **CONSULTATION:** who took part

These statistics were gathered through the H diagram and illustrate those who took part in the consultation. There were 359 H diagrams completed

### Age group



20%

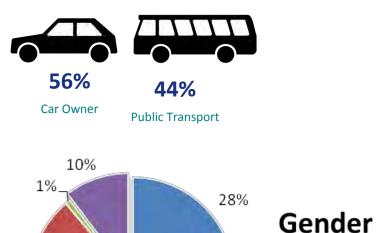
Have a Disability

or care for someone with a disability

### Scottish/British

84% Polish/Eastern European= 5% White other = 2% Ethnic mix = 1% None of the options = 2%

#### Transport



61%

Male

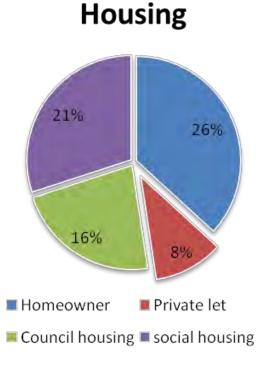
Female

Other

Non Disclose

These tables show the number of people who selected that these apply to them:





**45%** Have a child under 26 living with them

### 12

## **CONSULTATION:** findings

All the information from the H Diagrams and on line survey were gathered together. The comments on the H Diagrams were split up under the 16 place standard themes. When we asked people what they liked about Craigshill this allowed us to identify what the communities assets were (illustration opposite). By asking what they don't like and any ideas to make it better, this has helped identify priorities and areas for action.

There is a separate community Findings report that accompanies this action plan with detailed consultation comments. This can be found at .....



These four themes had the most comments under them, showing: what you like most about Craigshill!

What we like

#### Facilities and Amenities

Doctors, Library, Vol Organisations, local shops

154 comments

#### Play and Recreation

Parks, clubs, groups, activities, affordability

128comments

### Social interaction

events, cafes, library, bus stops, groups

112 comments

90 comments

### Identity and belonging

Community spirit, helpful, look after each other

### What we don't like

These four themes had the most comments under them for dislike illustrating these are areas in need of improvement.

### **Care and Maintenance**

Dog mess, litter, fly tipping, vandalism, old buildings, flats

288comments

#### **Feeling Safe**

Anti social behaviour, loitering, drink, drugs, lighting

116comments

#### **Facilities and amenities**

GP appointments, community facilities, The Mall

99 comments

83comments

#### Play and recreation

Youth, Parks, clubs, sports, affordability

These four themes had the most comments under ideas, showing these are areas you would like to improve.

Our ideas

### Play and recreation

Improve parks, youth activity, sports, range of activity

### Care and maintenance

Litter picks, more bins, dog fouling campaign,

landscaping, gardens, flats—update

155comments

### Facilities and amenities

Swimming pool, community facility, access to food

86 comments

#### Streets and spaces

Lighting, improve tired buildings/underpasses, paths

37 comments

# **CREATING** community priorities

The communities priorities arose from the community consolation and from the most comments made in regards to issues the community identify .

The community were invited to a visual exhibition of the



findings in in Craigsfarm based around the 16 place standards to verify and agree the communities themes. 59 Reponses were received , all agreeing with the findings report . additional comment's were added by drawing or writing on the front windows for maximum participation and views.

The next stage was for the Transform Craigshill group

to look at the themes and comments within the findings, utilise their own knowledge and skills to maximum community benefits.

This stage of the action plan is developed from the communities views and ideas

### care and maintenance

- Litter, bins and dog fouling
- Streets, Forth Drive & Letham Primary
  School

#### parks and recreation

- Youths,
- Affordable activities
- parks

### feeling safe

- Antisocial behaviour drinking, drugs
- Lighting

### facilities and amenities

- GP appointments
- Community facilities
- The Mall



# **MAPPING:** services, organisations & community groups

### **Methods used**

The Transform Craigshill group undertook a mapping exercise to map services, organisations and groups. We asked services and organisations the following:

- What their main business is within the community?
- What they see as the assets and/or strengths they bring to the community?
- What they see as the main challenges and/or gaps within the community?
- and who they connect with undertaking their business?



### Who we have spoken to?

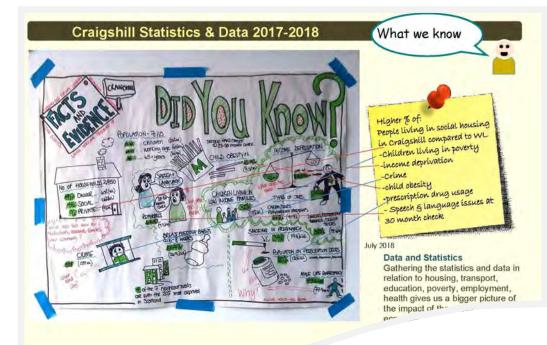
- Daisy Drop in
- Carers of West Lothian
- Craigshill Community Council
- Craigshill Gala Day
- West Lothian Youth Action Project
- Craigshill Health Visitors and Midwives
- West Lothian Food bank
- Craigshill Medical Practice
- Craigshill Neighbour Network
- Fire Scotland
- Citizens advice Bureau
- St Andrews RC Church
- Almond Housing
- Livingston Pentecostal
  Church
- Riverside Primary School
- Green Space
- Sign post
- Outreach

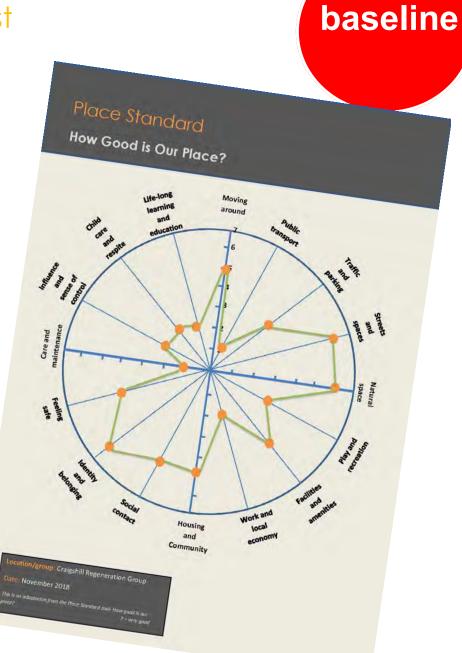


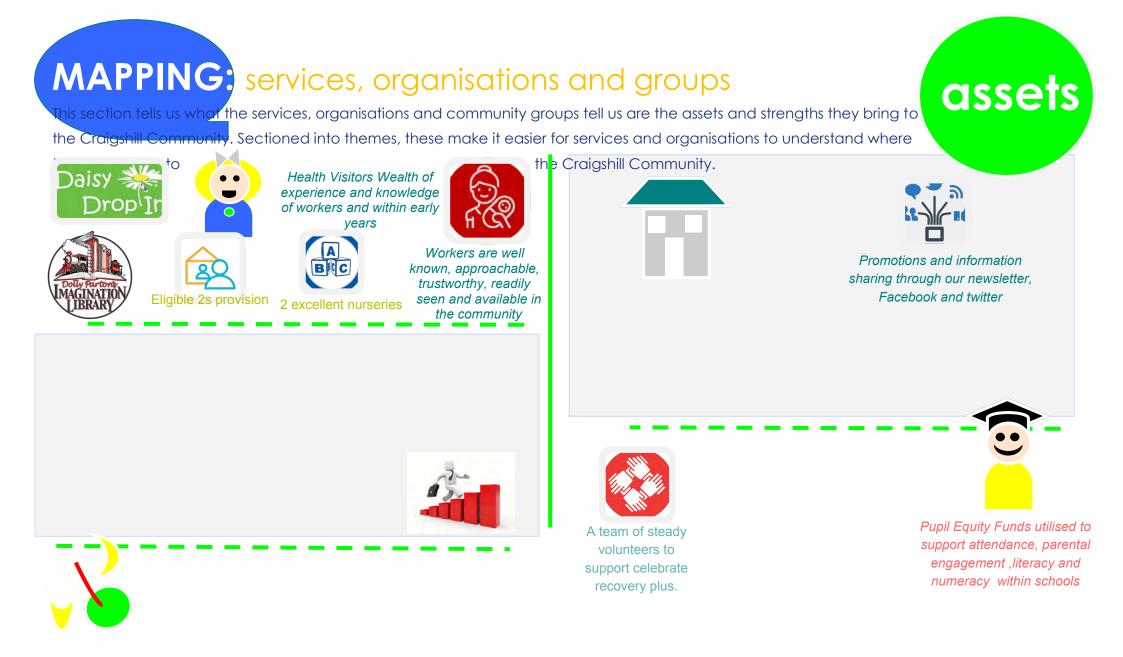
methods

# **BASELINE:** to measure progress against

Along with the communities priorities, The Craigshill Action groups medium to long term priorities have arisen from the community consolation, the mapping undertaken with services and organisations and the statistical profiling enabling the Craigshill Action group to recognise emerging trends that may impact on the Craigshill most disadvantaged and too help mitigate or improve lives within the current social and economic climate







# **CREATING:** Transform Craigshill's challenges



### Early Intervention and prevention

- Ante natal support
- Speech and language
- Literacy and numeracy
- Life experiences of children
- Affordable activities for families during holidays
- Access to services and education

#### poverty, Income deprivation & employability

- Universal credit
- Low wages and unsecure employment
- Access to good quality food
- Homelessness
- Child poverty
- Wi fi access
- Period poverty



### Community capacity and cohesion

- services feel they are just treading water
- Organisations not talking to one another
- Sharing what's going on
- Coordination of activities
- Safe place

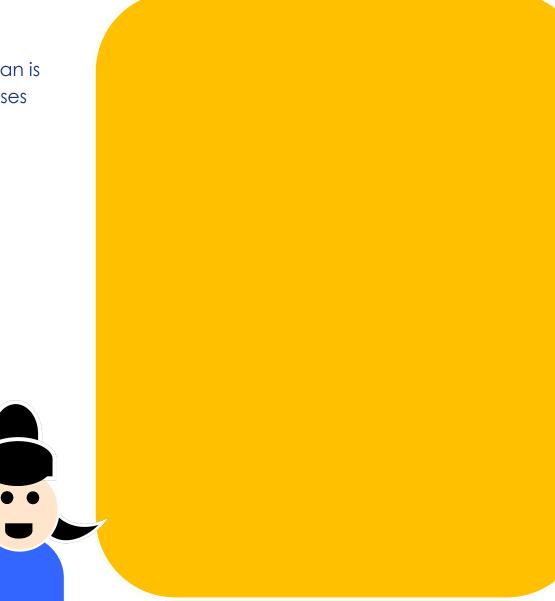
### health and mental well being

- Mental health and well being with young people
- GP appointments
- Prescription drugs for anxiety, depressions and stress



This plan will be updated as the communities priorities change over the next 10 years. The plan is fluid and will be developed on an ongoing bases

## further information and links



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