



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

D Watson Roofing Ltd

NUMBER OF FEEDBACK FORMS RECEIVED: 83 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.5

The following feedback forms have been completed by previous customers, rating their experience of dealing with D Watson Roofing Ltd.

<p>Total cost of the work £</p> <p>Description of the work undertaken: CLEANING GUTTERS and MINOR REPAIRS TO GUTTERS & SLATES</p> <p>Your comments: I have used Watson in the past and will continue to use them</p>	<p>Date received: 20th April 2023</p> <p>Total cost of work: Not provided</p> <p>Description of work: Cleaning gutters and minor repairs to gutters and slates.</p> <p>Comments: I have used Watsons in the past and will continue to use them.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £31,000</p> <p>Description of the work undertaken: REPLACE EXISTING TILING ON A LARGE FARMHOUSE, INCL STRIP BACK OF OLD AND DAMAGED TIMBERS AND NEW RAINWATER GOODS</p> <p>Your comments: GREAT WORK, SEVERAL PEOPLE ON THE JOB ALL THE WAY THROUGH, GREAT WORKMANSHIP AND ON TIME AND ON BUDGET</p>	<p>Date received: 17th April 2023</p> <p>Total cost of work: £31,000</p> <p>Description of work: Replace existing tiling on a large farmhouse, incl strip back of old and damaged timbers and new rainwater goods.</p> <p>Comments: Great work, several people on the job all the way through, great workmanship and on time and on budget.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	9

<p>Total cost of the work £ <u>£1058.16</u></p> <p>Description of the work undertaken: <u>Lead repair, pointing to chimney, fit lead flashings</u></p> <p>Your comments: <u>Great communication, friendly, quick to get work done, reasonable price.</u></p>	<p>Date received: 13th April 2023</p> <p>Total cost of work: £1058.16</p> <p>Description of work: Lead repair, pointing to chimney, fit lead flashings.</p> <p>Comments: Great communication, friendly, quick to get work done, reasonable price.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£1375.38</u></p> <p>Description of the work undertaken: <u>Repairs to valley timber, fit bird combs, replace broken tiles.</u></p> <p>Your comments: <u>Good company. Would definitely use again.</u></p>	<p>Date received: 6th April 2023</p> <p>Total cost of work: £1375.38</p> <p>Description of work: Repairs to valley timber, fit bird combs, replace broken tiles.</p> <p>Comments: Good company. Would definitely use again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>9</p>	<p>9</p>	<p>9</p>

<p>Total cost of the work £ <u>£2355.81</u></p> <p>Description of the work undertaken: <u>Replacing gutters + downpipes</u> <u>Sealing soffit to wall with mastic</u></p> <p>Your comments: <u>Jobs were carried out to a high standard, by professional + very courteous staff.</u></p>	<p>Date received: 6th April 2023</p> <p>Total cost of work: £2355.81</p> <p>Description of work: Replacing gutters and downpipes. Sealing soffit to wall with mastic.</p> <p>Comments: Job well carried out to a high standard, by professional and very courteous staff.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Cleaning of gutters on 6 industrial units</p> <hr/> <p>Your comments:</p> <p>Great reliable company, would happily recommend very busy so book well in advance!</p>	<p>Date received: 6th April 2023</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Cleaning of gutters on 6 industrial units.</p> <p>Comments: Great reliable company, would happily recommend. Very busy so book well in advance!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>100</p> <p>Description of the work undertaken:</p> <p>Gutter cleaning and fixing leaks</p> <hr/> <p>Your comments:</p> <p>Courteous + professional company</p>	<p>Date received: 3rd April 2023</p> <p>Total cost of work: £100</p> <p>Description of work: Gutter cleaning and fixing leaks.</p> <p>Comments: Courteous and professional company.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

<p>Total cost of the work £</p> <p>3749.22</p> <p>Description of the work undertaken:</p> <p>new lead flashing, repair to velux new valergate → flashing new gutters → downpipe to garage</p> <p>Your comments:</p> <p>pleased with all work</p>	<p>Date received: 29th March 2023</p> <p>Total cost of work: £3749.22</p> <p>Description of work: New lead flashing, repair to Velux, new watergate and flashing, new gutters and downpipe to garage.</p> <p>Comments: Pleased with all work.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 5th December 2022</p> <p>Total cost of work: £1500</p> <p>Description of work: Repairs to skews front and back of property.</p> <p>Comments: George and Calvin carried out work quickly and efficiently and left the property tidy. Both polite and courteous and kept us advised of what they were doing.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	10	10

<p>Total cost of the work £ £ of 1. 0. -</p> <p>Description of the work undertaken:</p> <p>REPLACE VALLEY GUTTERS OVER A BAY WINDOW + SLATE WORK + LEAD WORK REMOVE CHIMNEY + REPLACE WITH CUSTOMER OWN + ASSOCIATED WORK. FIX SOME LOOSE TILES</p> <p>Your comments:</p> <p>VERY HAPPY WITH THE SERVICE FROM ALL EMPLOYEES I SPOKE WITH. COMPLETED THE WORK ON TIME + AS ESTIMATED COSTS. KEPT ME INFORMED AT ALL STAGES. EVERYONE PROFESSIONAL, COURTEOUS + PROMPT. HAPPY WITH THE WORK DONE - ALL TO A HIGH STANDARD. WOULD RECOMMEND.</p>	<p>Date received: 9th November 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Replace valley gutters over a bay window and slate work and lead work. Remove chimney and replace with customers own and associated work. Fix some loose tiles.</p> <p>Comments: Very happy with the service from all employees I spoke with. Completed the work on time and as estimated costs. Kept me informed at all stages. Everyone professional, courteous and prompt. Happy with the work done – all to v. high standard. Would recommend.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 918 918.92</p> <p>Description of the work undertaken:</p> <p>Replaced broken tiles throughout roof Re-mortared mortar pointing to ridges</p> <p>Your comments:</p> <p>Very happy with work. Such a reliable and skilled workforce. Roof not leaking. Don't have to worry when it rains now.</p>	<p>Date received: 25th October 2021</p> <p>Total cost of work: £918.92</p> <p>Description of work: Replaced broken tiles throughout roof. Re-mortared mortar pointing to ridges.</p> <p>Comments: Very happy with work. Such a reliable and skilled workforce. Roof not leaking. Don't have to worry when it rains now.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>2,000</u> —</p> <hr/> <p>Description of the work undertaken: <u>RENEWAL OF METAL SHEET ROOFING ON A DOMESTIC GARAGE</u></p> <hr/> <hr/> <p>Your comments: <u>A JOB WELL DONE : COMPETENT AND METHODOICAL.</u> <u>NO FUSS, NO NOISE, NO MESS.</u></p>	<p>Date received: 21st October 2021</p> <p>Total cost of work: £2000</p> <p>Description of work: Renewal of metal sheet roofing on a domestic garage.</p> <p>Comments: A job well done: competent and methodical. No fuss, no noise, no mess.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>9</p>	<p>10</p>

<p>Total cost of the work £ 2,000 <u>£2,014.30</u>.</p> <hr/> <p>Description of the work undertaken: <u>Garage roof re-felted</u></p> <hr/> <hr/> <p>Your comments: <u>satisfied with the work</u></p>	<p>Date received: 21st October 2021</p> <p>Total cost of work: £2014.30</p> <p>Description of work: Garage roof re-felted.</p> <p>Comments: Satisfied with the work.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>9</p>	<p>10</p>	<p>10</p>

Total cost of the work £ 8,380.00

Description of the work undertaken: There has been an ingress of surface water through two sections of lead roofing at the south end of the Church, which has effected the building for over two years.

It was agreed by St Peter's Management Committee to invite quotations from three roofing contractors based on a schedule of works. D. Watson Roofing Ltd provided the lowest quotation and was awarded the work. The job was started at the beginning of January and took approximately 3 weeks to complete. There were also repairs needed for both the masonry superstructure, mainly replacing mortar joints and mastic sealing and also cleaning and replacing rosemary roof tiles on two other pitched areas of the Church

Your comments: The work was carried out in a very efficient way and I have been pleased to be involved with Dennis Watson and his staff, particularly William the leadsmith/plumber. The new roof is very sound and will protect the Church from the vagaries of the weather for many years to come. When the existing roof construction on the south east side was stripped out it exposed a masonry parapet wall saturated with water. This was capped over with lead and tied into the new roofing construction. The condition of the west roof was as expected, where much of the lead roof was failing. This was all stripped out and replaced with new timber joists, decking and lead sheet roofing, which has been tied into abutting walls with raggle joints.

Signature: *This treatment has been extended into the neighbours abutting wall, which includes lead capping over an area of rosemary tiles.*

Date received: 16th September 2021

Total cost of work: £8380

Description of work: There has been an ingress of surface water through two sections of lead roofing at the south end of the church, which has effected the building, for over two years. It was agreed by St Peters management committee to invite quotations, from three roofing contractors, based on a schedule of works. D Watson Roofing Ltd provided the lowest quotation and was awarded the work. The job was started at the beginning of January and took approximately 3 weeks to complete. There were also repairs needed for both the masonry superstructure, mainly replacing mortar joints and mastic sealing and also cleaning and replacing rosemary roof tiles on two other pitched areas of the church.

Comments: The work was carried out in a very efficient way and I have been pleased to be involved with Dennis Watson and his staff, particularly William the leadsmith/plumber. The new roof is very sound and will protect the church from the vagaries of the weather for many years to come. When the existing roof construction on the south east side was stripped out it exposed a masonry parapet wall saturated with water. This was capped over with lead and tied into the new roofing construction. The condition of the west roof was as expected, where much of the lead roof was failing. This was all stripped out and replaced with new timber joists, decking and lead sheet roofing, which has been tied into abutting walls with raggle joints. This treatment has been extended into the neighbours abutting wall, which includes lead capping over an area of rosemary tiles.

Value for money	Quality of work	Service	Tidiness
10	10	10	10

Customer Ratings (Out of 10)

Total cost of the work £ 5400

Description of the work undertaken: STRIP OUT OLD ROOF AND REPLACE WITH NEW

Your comments: A Good quality contractor who carried out the work to a high standard at a very reasonable cost

Date received: 14th September 2021

Total cost of work: £5400

Description of work: Strip out old roof and replace with new.

Comments: A good quality contractor who carried out the work to a high standard at a very reasonable cost.

Value for money	Quality of work	Service	Tidiness
10	10	9	7

Customer Ratings (Out of 10)

<p>Total cost of the work £ 3944.08</p> <p>Description of the work undertaken: lead work on roof installation of drainage pipe repointing of wall</p> <p>Your comments: we waited quite a while for work to be done (tradesmen all very busy post lockdown) but when done work completed (as usual) to a high standard.</p>	<p>Date received: 14th September 2021</p> <p>Total cost of work: £3944.08</p> <p>Description of work: Lead work on roof, installation of drainage pipe, repointing of wall.</p> <p>Comments: We waited quite a while for work to be done (tradesmen all very busy post lockdown) but when done work completed (as usual) to a high standard.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>8</p>	<p>9</p>	<p>9</p>	<p>10</p>

<p>Total cost of the work £</p> <p>Description of the work undertaken: Replace Dormer window roof</p> <p>Your comments: Good craftsmanship</p>	<p>Date received: 31st August 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Replace dormer window roof.</p> <p>Comments: Good craftsmanship.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>8</p>

<p>Total cost of the work £ Just over 15k (15)</p> <p>Description of the work undertaken: RE- FELT 2 FLAT ROOFS. REPLACE Fascia, GUTTERING, ETC SOFFITS PAINT CHIMNEY REPAIR DAMAGE TO INNER JOINT WALL, CHECK OPPOSITE FOR DAMAGE, REPAIR LEADING, REPLACE SOME TILES & RE-SITE SLIPPED TILES</p> <p>Your comments: Excellent work & roofers extremely professional they discussed - at all times - how they would proceed with the work & took onboard my requirements. Price was more expensive than first quote, reason being I asked them to fit a thicker insulation for the dormer but asked them to return it to the original spec, my mistake, my cost overall. This company, I would highly recommend them to anyone.</p>	<p>Date received: 25th August 2021</p> <p>Total cost of work: Just over £15k</p> <p>Description of work: Re-felt 2 flat roofs, replace fascia and guttering etc. soffits, paint chimney, repair damage to inner joint wall, check opposite for damage, repair leading, replace some tiles and re-site slipped tiles.</p> <p>Comments: Excellent work and roofers extremely professional. They discussed, at all times, how they would proceed with the work and took on board my requirements. Price was more expensive than first quote; reason being I asked them to fit a thicker insulation for the dormer but asked them to return it to the original spec, my mistake, my cost overall. This company, I would highly recommend them to any one.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 437</p> <p>Description of the work undertaken: repaired 25 slates</p> <p>Your comments: Very pleasant workmen and job in with repairing slates very tidy</p>	<p>Date received: 25th August 2021</p> <p>Total cost of work: £437</p> <p>Description of work: Repaired 25 slates.</p> <p>Comments: Very pleasant workmen and got on with repairing slates. Very tidy.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 3,000</p> <p>Description of the work undertaken: RENEWAL OF CAST IRON ROOF GUTTERS</p> <p>Your comments: THE WORK WAS CARRIED OUT AS REQUESTED, AND IN ACCORDANCE WITH THE DETAILED ESTIMATE. THE TIMING OF THE START AND EXECUTION OF THE WORK WERE BOTH AS AGREED IN THE ACCEPTED CONTRACT</p>	<p>Date received: 17th August 2021</p> <p>Total cost of work: £3000</p> <p>Description of work: Renewal of cast iron roof gutters.</p> <p>Comments: The work was carried out as requested, and in accordance with the detailed estimate. The timing of the start and execution of the work were both as agreed in the accepted contract.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>9</p>	<p>10</p>

<p>Total cost of the work £ 4,500</p> <p>Description of the work undertaken: NEW GUTTERING, SOFFITS AND FASCIA INSTALLED</p> <p>Your comments: EXCELLENT WORK OVERALL AND VERY PROFESSIONAL THROUGHOUT</p>	<p>Date received: 17th August 2021</p> <p>Total cost of work: £4500</p> <p>Description of work: New guttering, soffits and fascias installed.</p> <p>Comments: Excellent work overall and very professional throughout.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>9</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVING CHIMNEY & RE-ROOFING HOUSE WITH NEW TILES PLUS FLAT ROOF EXTENSION</p> <hr/> <p>Your comments:</p> <p>TIDY, CO-OPERATIVE, KEPT US INFORMED - ALL WE COULD ASK FOR</p>	<p>Date received: 17th August 2021</p> <p>Total cost of work: Not provided</p> <p>Description of work: Removing chimney and re-roofing house with new tiles plus flat roof extension.</p> <p>Comments: Tidy, co-operative, kept us informed – all we could ask for.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>FLAT ROOF WORKS [REDACTED]</p> <p>REVIEW OUTBUILDING ROOF, FIX NEW SARKING, FORM NEW FLAT ROOF</p> <p>PAID IN FULL QUOTATION NO [REDACTED] D WATSON ROOFING LTD</p> <p>INVOICE DATE [REDACTED]</p> <hr/> <p>Your comments:</p> <p>FIRST CLASS JOB STAFF WORKERS V.GOOD NO COMPLAINTS THROUGHOUT. EXCELLENT WORKMANSHIP THANK YOU</p>	<p>Date received: 16th August 2021</p> <p>Total cost of work: Not provided</p> <p>Description of work: Flat roof works [address]. Review outbuilding roof. Fix new sarking. Form new flat roof. Paid in full [invoice details].</p> <p>Comments: First class job. Staff workers v.good no complaints throughout. Excellent workmanship. Thank you.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <p>£6,000 +</p> <hr/> <p>Description of the work undertaken:</p> <p>ROOF LINE, GUTTERING AND DOWN PIPES REPLACED</p> <hr/> <p>Your comments:</p> <p>SLIGHT DELAY DUE TO MIX UP ON NAME AND QUOTE NO PROBLEM ONCE THIS WAS RESOLVED</p>	<p>Date received: 20th April 2021</p> <p>Total cost of work: £6000 +</p> <p>Description of work: Roof line, guttering and down pipes replaced.</p> <p>Comments: Slight delay due to mix up on name and quote. No problem once this was resolved.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>2592-00</u></p> <p>Description of the work undertaken: <u>Repairs to rear roof which was leaking. Repairs to roof between [redacted] further repairs to gutters on front of house - actually to fascia Replacement of parts of downpipe. This then jetted.</u></p> <p>Your comments: <u>I was especially pleased with the attention to detail of Graham who gave the estimates. Also with the excellent communication.</u></p>	<p>Date received: 18th January 2021</p> <p>Total cost of work: £2592</p> <p>Description of work: Repairs to rear roof which was leaking. Repairs to roof between [houses]. Further repairs to gutters on front of house – actually to fascia. Replacement of parts of downpipe. This then jetted.</p> <p>Comments: I was especially pleased with the attention to detail of Graham who gave the estimates. Also with the excellent communication.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £ <u>£580+</u></p> <p>Description of the work undertaken: <u>To fix a leak coming through the wall caused by ill fitted tiles.</u></p> <p>Your comments:</p>	<p>Date received: 5th January 2021</p> <p>Total cost of work: £580+</p> <p>Description of work: To fix a leak coming through the wall caused by ill fitted tiles.</p> <p>Comments: None provided.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£1800</u></p> <p>Description of the work undertaken: <u>Re-slating the Bathroom Roof</u></p> <p>Your comments: <u>Graham was terrific. Good to deal with and nothing was a problem to him. Hard working as was his partner. Very happy with the job</u></p>	<p>Date received: 8th December 2020</p> <p>Total cost of work: £1800</p> <p>Description of work: Re-slating the bathroom roof.</p> <p>Comments: Graham was terrific. Good to deal with and nothing was a problem to him. Hard working as was his partner. Very happy with the job.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>-</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>1,731.74</u></p> <p>Description of the work undertaken: <u>FIT DRY RIDGE SYSTEM</u> <u>FIT NEW WATERGATE TO DORMER</u></p> <p>Your comments: <u>PROFESSIONAL JOB. SLIGHT DELAY TO REPAIRS DUE TO COVID BACKLOG, BUT ALWAYS HAPPY TO KEEP US INFORMED</u></p>	<p>Date received: 1st December 2020</p> <p>Total cost of work: £1731.74</p> <p>Description of work: Fit dry ridge system. Fit new Watergate to dormer.</p> <p>Comments: Professional job. Slight delay to repairs due to Covid backlog, but always happy to keep us informed.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>8</p>	<p>8</p>	<p>9</p>	<p>10</p>

<p>Total cost of the work £ <u>1826 + VAT</u></p> <p>Description of the work undertaken: <u>Removal of all guttering, facings + downpipes</u> <u>Replacement of section of fascia</u> <u>Supply + replacement of all guttering, facings + downpipes</u></p> <p>Your comments: <u>All work carried out as specified and at the price quoted. Operatives, courteous and helpful even when I sought a slight change to their work which entailed a longer time on site. Refused a small gratuity even though I felt it merited it.</u></p>	<p>Date received: 1st December 2020</p> <p>Total cost of work: £1826 plus VAT</p> <p>Description of work: Removal of all guttering, facings and downpipes. Replacement of section of fascia. Supply and replacement of all guttering, facings and downpipes.</p> <p>Comments: All work carried out as specified and at the price quoted. Operatives courteous and helpful even when I sought a slight change to their work which entailed a longer time on site. Refused a small gratuity even though I felt it merited it.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>2,039.31 (inc. VAT)</u></p> <p>Description of the work undertaken: <u>New Code 5 Lead flashing to valley roof & lower roof.</u></p> <p>Your comments: <u>Very impressed. Excellent service. We noticed a roof leak in our porch & DW Roofing came out that day & the next day to put a temporary measure in place. Then after receiving a quote, the roofers carried out all the works to a <u>very</u> high standard.</u></p>	<p>Date received: 25th September 2020</p> <p>Total cost of work: £2039.31 (inc. VAT)</p> <p>Description of work: New code 5 lead flashing to valley roof and lower roof.</p> <p>Comments: Very impressed. Excellent service. We noticed a roof leak in our porch and DW Roofing came out that day and the next day to put a temporary measure in place. Then after receiving a quote, the roofers carried out all the works to a very high standard.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>9</p>	<p>10</p>	<p>9</p>