# Our Ladywell Our future





October 2018 Community Engagement Findings Report 2017-18

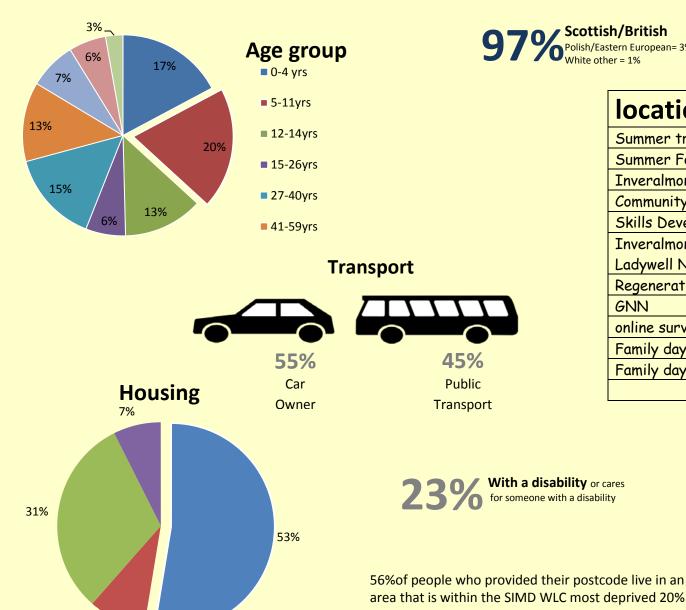
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74+ years	71
Non demographics	75

### Ladywell CONSULTATION 2017-2018

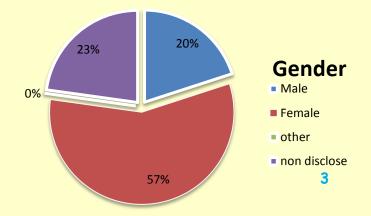
Who we spoke to

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location	number of questionnaires
Summer trips	15
Summer Forrestbank activities	10
Inveralmond High cluster event	85
Community Council	24
Skills Development Programme	1
Inveralmond Early Years Centre &	43
Ladywell Nursery	
Regeneration group	1
GNN	8
online survey	42
Family day h diagrams	12
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Toto	al 250

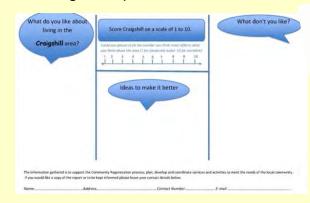


9% Homeowner Private let Council housing social housing

# **CONSULTATION:**

### **H** Diagrams

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, don't like and any ideas they have to make it better. These were conducted as a mini interview which helped us drill down to the details of the issue or idea. For example if someone said they liked the park we would ask them to explain what it is about the park that they like. On the back of the H diagram is demographic information questions this allowed us to make sure we got a good representation of the community



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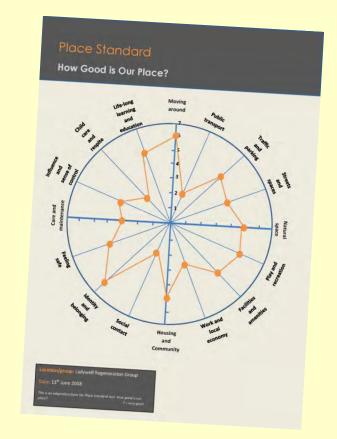
### **On line Survey**

The H diagram is a simple tool which we have used to engage with those who live in the area. It consists of asking what people like about their area, don't like and any ideas they have to make it better.

### Methods used

#### **Place Standard**

The Place Standard tool was designed by the Scottish Government, NHS Scotland and Architecture & Design Scotland. It provides a simple framework to structure conversations about place and community. It covers the physical and social environment. We have added two more themes which we felt were important: Lifelong learning and education; and Childcare and respite.



### **CONSULTATION:**

### What we like

All the information from the H Diagrams and Place Standards were gathered together. The comments on the H Diagrams were split up under the place standard themes. When we asked people what they liked about Ladywell this allowed us to identify what the communities assets were (illustration opposite). By asking what they don't like and any ideas to make it better, this has helped identify priorities and areas for action. These four themes had the most comments under them, showing they are what you like most about Ladywell

#### Play and Recreation

Parks- Football- afterschool activities

#### 102 comments

### Facilities and Amenities Shops- The Centre- Forrestbank , hospital-

82 comments

### Moving Around

Very central to everywhere in Livingston

#### 70 comments

#### Social interaction Friendly, kind, neighbourly, nice, community spirited

5

### What we don't like

These four themes had the most comments under them for dislike illustrating these are areas in need of improvement.

#### Care and Maintenance

Litter, dogs dirt, vandalism, bins, derelict buildings

201 comments

#### Feeling Safe

Groups of people, Antisocial behaviour, shops, drinking, drugs, broken glass, bullying

84 comments

#### Play and Recreation

Parks equipment, suitability. Range, cost, of activities, football pitches and clubs

68 comments

#### Traffic and Parking

Parking round the schools, vans, safety, speed of cars, residents parking

40 comments

### Our ideas

These four themes had the most comments under ideas, showing these are areas you would like to improve.

#### Care and maintenance

More bins, fix street lights, fines for dog mess, pride in property, gardens tidied.

#### 122 comments

#### Play and recreation

Better parks, accessible football pitches, more clubs and activities, social club for adults

104 comments

Feeling Safe More CCTV- More police presence

37 comments

#### **Facilities and Amenities**

Derelict buildings repurposed, activities for youths, affordable, recycling, Issue/gender based and gender groups



### **CONSULTATION:** collated findings

### What we like

# Moving around – central – within walking distance to centre, hospital, health centre, schools, community centre, local shops and other amenities, convenient for motorway access, and close to train station 70

- Ladywell is central to all areas of Livingston ,Ladywell is very central everything seems in walking distance, can walk everywhere local to the Centre, school, Community Centre, hospital and work, 5 mins drive you can access the schools, doctors, hospital and community centres all within walking distance, close to amenities ,Good location nearby to shops and other local amenities x 17
- I like that it doesn't take long to go to school, live near the school, Being close to the school (in walking distance) x 16
- I can walk to the centre, within walking distance from Town Centre, Close to the Centre x 16
- Being able to go out and about walking to the parks and shops, Parks and shops close by easy reach to the local shops (coop) x 7
- close to train station x 6
- convenient close to motorways, good access to transport links, easy access to transport links to Edinburgh and Glasgow x 3
- I like the underpasses so that you do not need to cross roads, like the underpasses for moving around x 2
- parks are accessible and close to kids home
- access for local community for schools and nurseries
- good paths for cycling

#### **Traffic & parking**

- parking & local facilities
- good parking

#### Public transport

- Good access to transport x5
- The bus service, reasonable bus services good bus routes x 4
- Transport quite good, good public transport network, X 3
- Public transport x 2

• central for transport

#### Streets & Spaces

- My street x 2
- There isn't too much roads
- The size
- Lots of paths
- the road passing on it

#### Natural space – open space grass and woodlands, wildlife, exploring and adventures 39

- Woodland and forests: trees and woodland; The woods; lot of forests because it is full of adventure; I like that Ladywell has lots of woods and forests because you get to see all the animals, squirrels, rabbits; I like all the forests and that you can explore al lot of the time Wildlife/nature on your doorstep x17
- Open space; Lots of open area; I like the open areas because it is more area to play; some great open spaces Open areas of grass fields for kids to play in, Lots of grassy areas to play x 13
- the wide open spaces with trees and greenery all around lots of trees so doesn't feel too "towny", Quiet with nice green areas x 5
- the green areas and wooded areas, I like the amount of greenbelt in the area x 3
- Too much green space has been taken away (i.e. school playing fields)

#### Housing and Community

- nice big family houses x 2
- like my street/house x 2
- Kids like their houses with windows, gardens and visiting wildlife like rabbits.
- kids like having their own room
- comfortable place to stay

#### Play & Recreation – parks, school holiday clubs, activities and clubs for children, 102

Nice parks ; Parks because they have lots of fun equipment ; Good parks ; There is a tonne of parks that I can play
football in ; lots of parks ; Some parks are really nice ; All the parks that have open areas so I can play where there is no
shoving and pushing, the parks; plenty of parks and spaces for kids to play; there are a few paly parks for children when
they are not being vandalised); They have good play parks; Parks for children.; playparks; I like the fact there are plenty

of play area, but they could be better.; Our parks are good for the kids.; playgrounds big park between Heatherbank and the Braes, Inveralmond park and Larch bank park; Inveralmond park I like it because my friends race with me on the ramps and Larchbank park I like getting dizzy and climbing, stone bank park needs upgraded and not a new sign. The parks Playing in the parks with their friends, lots of parks x 40

- Football, lots of fun football friends, football team, school summer holidays, astro pitch, football pitches x 10
- Lots to do, lots of activities, plenty of new things to try. Lots of active places Lots of community groups and activities x 32
- Community clubs ; Clubs that kids can go too; Clubs are good, a few children's clubs activities in school and community centre x7
- Swimming pool in the high school, pool for kids and adults x 2
- Tennis
- Sport, Tea Kwondo, dancing, gymnastics, Sports clubs, swimming pool, bowling, skate park x 4
- Brownies and guides
- local groups toddlers at new year field etc
- Playing in their house
- Playing in the long grass and slides
- Doing exercise
- things to do

#### Identity and belonging – stable community, with family here, strong community spirit, friendly and neighbourly 49

- community feel, our street all our neighbours look out for each other, community spirit amongst older generation, good community if you were stuck people are very helpful, the care the neighbours give to the elderly, I get the neighbours a metro and post it through their letterbox, Active community, the community is good on the whole Strong community spirit amongst neighbours Like the community, Feeling of community x 20
- I have lived in Ladywell all my life, so first generation, lived here for 38 years, lived here for over 20 years, I have lived in Ladywell for 45 years and I have been quite happy, lived here for 21 years, I have brought my family up here x 10
- They love their family, They go to visit their grannies close by, close to family ,my family are all here close to family x 8
- They like Ladywell, I like living in the Livingston area x 4
- nice and quiet and peaceful, It's a really nice place to live X 3
- It feels like home x 2
- everyone knows each other, community knows each other x 2
- if you come from here you fit in
- Not much now after living in it for 46 years

#### Facilities & Amenities- close to local shops good local amenities

 Close to shops coop/farm foods etc, more shops; local to shops and other amenities; lots of local shops; Access to nearby shops. we have most amenities on our doorstep, nearby schools, hospital, doctors chemist, chip shops, Oscars Restaurant Easy access to local amenities good range of shops good chemist and prescription service X 19

82

- Forrestbank Community centre, fabulous community centre. The local community centre is a good hub for people to access Forrestbank CC is a big part of the community, Forrestbank services computer classes, playgroup, Elderberries x 17
- Hospitals close, and doctors are free, All the medical help, good health care and near x 12
- Commercial zones there's a lot of commercial zones so my mum and I can buy food x 9
- fair range of services, pharmacy, shops, takeaways, community centre x9
- Swimming pools
- close to the nurseries, it is an ideal location for schools and play groups, an excellent area for schools nurseries etc x 4

19

- close to the centre x 3
- places to spend time with my family
- another nursery
- library
- like the daytime and afterschool activities at the high school, and primary
- for younger kids to do
- tennis courts very exciting
- enjoys his church life at the Baptist Church
- good sports facilities

#### Housing & Community – seems the houses are popular

- The houses are nice x 11
- Residential zones x 3
- Home, all the streets are home x 3
- Making houses for the bigger population
- comfortable

#### Work & local economy

- work here in the community
- work is close by
- close to the hospital where I work

• Like going to the local shops to get sweeties, bread, milk, ice cream and chocolate

#### Social interaction - friendly, neighbourly, community spirited

- Really kind people; Everyone is kind they love to say hello; The people are nice; Friendly; Friendly and nice; Nice neighbours, Lots of nice people in my street, community spirited, friendly neighbourhood in small village like setting, we watch each other's houses if any of us go on holiday neighbourly, The people in the part where I live and surrounding area -- they are always pleasant, Good neighbours I love my house and most of my neighbours. nice street/area x 34
- Close to friends, lots of people I know and making new friends and have a good laugh x 17
- Dogs x 2
- old people
- I like the people in the Town
- We stay in Heatherbank and love the area
- all the kids play with each other in the street (Scott Brae)
- everyone knows everyone
- community aspect lived here for 45 years x 2
- regeneration project

#### Feeling safe – feel safe

- Streets quiet at night ; I like that the area I live in is very quiet.; Its quiet, everyone has their own space not a lot of trouble I came from Glasgow x 15
- Ladywell is quite, safe for me and for my kids, feel safe I feel very safe in the area I like feeling safe when I am out and about it is safe if you use underpasses x 8
- It's awesome, It's a nice place x 2
- not much trouble
- Its small
- I feel safe in my street because there is no vandalism

#### Care & maintenance

- The villages are clean people keep it clean they also take care of it
- Schools and parks are nice and clean
- No vandalism
- kept clean
- hope clean-up of area
- green areas well maintained

# Education and lifelong learning – schools are close by, central location, all within the same area, like the schools, teachers, &like the community centre 50

- Schools, nurseries, High School are close, all in the same area Has nursery, primary and secondary schools in a centralised location the school being close to home; school is 5 mins away, schools are close and in good walking distance x 21
- Good schools, Harrysmuir Primary and nurseries, Great education Excellent nurseries & schools, Local schools, nurseries & schools fabulous We have a brilliant Community Centre and first rate Nurseries and Schools in our area X 19
- The teachers are kind and the school is secure and safe, Mrs Young very engaging with the community x 5
- Plenty schools, lots of schools /nurseries etc x 2
- It has a homework club to help students
- the high school area acts as a hub for numerous activities
- Favourite topics are circles, dinosaurs, sharks, rockets and ladybirds

#### Influence & Self Control

- Peter Johnston is the best councillor we could wish for
- I am involved in a few Ladywell Community Groups
- Some kids like a Monday

## **CONSULTATION:** collated findings

#### Moving around

- You need a car to get to Jump Station
- Make it easier to get to the shops

3

Bikes on the main paths

Public transport- poor links with trains, buses finishing early, distance to bus stops, networks, running times, connections 16



What we don't like

- Lack of transport links, Buses not linking with the train stations, buses finishing early at 7pm, bus system its confusing/inconvenient, taking buses off routes, More transport Bus service is deplorable as they tend to run together and not on time. Public transport not good, one of the hardest things about my job is public transport. There is only a 27 or 28 serving in my area and these buses are late every day. poor bus links via Ladywell West X11
- Transport for older people
- Buses to school aren't the best quality
- public transport- distant to bus stops, bus stops too far away x 2
- Removing the public transport to Glasgow to go visit family. We moved from Glasgow

#### Traffic & parking - issues parking around schools, residents car parking in the evening, 40

- Streets need more parking now, especially in residential places.; my mum and other people struggling to park cause of traffic and tight spaces, Parking issues Not enough car parks in some areas Not enough car parking spaces in residential streets, taxi's and work vans taking up valuable spaces, houses with 4+cars, parking on corners/paths/blocking driveways.; Car parking is a joke. Nowhere to park 1 car when my neighbours have 3/4/5 cars and work vehicles.; Dangerous parking on roads and around bends; Parking (in my street) is a major issue and dangerous for my special needs son, also had paint chipped on my brand new car.; parking at the school terrible for residents that live on the street; We could do with more parking in most streets, Cedarbank parking issues x 16
- Lochbank when parents drop off school children or picking up they have no regard for residents of the street by blocking driveways and driving carelessly. dangerous and inconsiderate drivers around the schools at drop off/pick up time, can't get into my own street to park at home at times due x6
- Busy roads Roads too crowded, not enough crossings x 4
- drivers driving too fast in street and main road x 4
- lack of spaces at hospital car park
- aircraft noise
- People having more than one garage.
- Parking outside garages with no MOT or insurance.
- drivers ignoring give way on Willowbank
- I have been driving out of the street and had to slow down as kids walking on the road will not move, when peeping horn I get abuse.
- motorcycles going up and down the back path (loan path) in the night
- Parking issues in every street is becoming worse. Can the council not ask residents that have garages if they could park at their garage at least, as this would help free up some parking space for other residents.

I am aware that green space has been removed in the past for parking areas. In Ryebank and we have caravans
permanently parked in valuable space. Also large vans, parking inconvenient x 2

#### Streets & spaces - broken or poor lighting, ugly underpasses 35

- There isn't much street lamps around ; Some areas don't have a lot of light like parks and walk ways ; No lights in the underpaths Dark areas without lampposts some poor lighting in back paths, not quick at responding to broken street lights x 11
- Underpaths, crossing under paths ugly underpasses x 9
- The paths fix them, Make more paths no pavements on many roads, paths made so people don't need to walk on main roads x 4
- Old run down places, empty buildings the amount of empty buildings pub, church, pizza base x 3
- Walking past shops at night because there are lots of drunk people
- Too many roads near the schools, too much roads x 2
- Drive ways not fenced off in the streets and kids often walking behind cars on the paths
- the traffic that use our street to get to the schools
- footpaths not always salted in winter
- overgrown bushes
- narrow paths in-between houses

# Play & recreation – parks, refurb, tired, equipment suitable for different ages and stages accessibility issues, broken equipment, kids clubs, teenagers clubs, affordability, football pitches availability & clubs 68

- I feel that the playparks available for kids in Ladywell are very dated. Parks need to be fixed; (cared for, upgraded, more appropriate equipment for different ages) Gowan Bank park needs redone it's an empty shell. It's too far to go to a park that is descent; Eliburn good Parks; lack of secure Parks; no parks (not enough); I stay in Dunlin Brae the closest park is over a min road and there is only a few play apparatus better parks; not enough nice parks for younger kids; parks are boring Rushbank rope and park no one plays on it.; remove litter from swings/ shoots; Play parks not maintained.; Not many parks for kids; Play areas could be better.; no decent play parks for toddlers, Better parks close parks at certain times so they are not burned down, I don't like the park because there is woods near the Inveralmond park nothing for kids to do in Pine Bank/Rush Bank, badly designed park nothing for pre-schoolers not enough parks for children. Every park out with Gowanbank has been refurbished x 25
- good inexpensive facilities for high school pupils only, nothing for older kids too do x 7

- Summer clubs mainly aimed at younger kids, nothing to do for teenagers 14+years nothing for young people to do
  which leaves them hanging around the street. Lack of activities/clubs that are close X 6
- No public football pitches, Not enough football pitches to play on All pitches are not 4G More areas for football and stuff like that, no fenced off sport area for kids eg football, basketball etc x 5
- more playgroups for toddlers and primary children, There isn't enough for the children to do not really anywhere for kids to play football etc fenced of sports areas I live within Scott Brae and I feel there is nothing for the kids to do within our street, there is no play park or play area to play at. There is a grass area with no fence around a no ball games allowed usually full of dog mess x 5
- not much for children to do and some amenities aren't that close, not a lot of after school activities for children, more groups/clubs eg football, dancing, crafts x 4
- Fun day not free £4 each so went to Bubbles instead as only £1; noting reasonably priced aimed at 14+ age group during the holiday period and in general; Jumpstation really expensive x 3
- I don't like the big park because cigarettes and smashed bottle x 3
- not much for kids to do, bowling, cinema expensive x 2
- Not enough centres, facilities, and some are too far away x 2
- You have to pay to play sports
- more family trips during school holiday period
- hope we have more activities
- football clubs
- Howden park events
- good sporting activities for all ages eg tennis court, bowling green and ICHS

# Facilities & amenities – ferns area, eyes sore, loitering, after school activities, affordability, health centre – appointments, parking issues- 34

- Shops need to be more accessible, cleaner, no shopping areas, better, not a lot of shops, Local shops are expensive or not desirable to shop at shops need revamped, shopping area an eye sore Lack of variety of shops, ie a deli/veg cafe or any café, main stream shops like Greggs and pizzahut. Empty pizzahut boxes dumped by customer's in the woods and surrounding houses.x 13
- health centre available for appointments and lack of access to the parking facilities when trying to go to Health centre, health centre is shocking, very difficult to get an appointment x6
- The look of Fernbank and surrounding, Scary buildings Pizza base, empty buildings the church no longer in use in Ladywell X 5

- not many places for parents to meet up ,not many baby and toddler groups x 2
- not enough space at my network to do activities x 2
- Not enough chippies
- doctors' appointments, improving health centre- never have appointment health centre telephone consultation service is failing patients
- Harrysmuir to extend grass area
- Primary school closing for voting
- lack of library after removal of mobile service
- It is not big enough need another building bigger rooms to work in the groups,

#### Housing & community - bleak, feel run down, dated 12

- Most of the houses are worn down compared to Eliburn, house and housing, Social housing looks dated and in dire need of rough-cast update. Houses look bleak but understand that they were designed that way and many houses throughout Scotland look like this Council are not looking after their housing stock or local areas as they used to do. Tend to be leaving everything these days to volunteers and that includes cleaning the street.X 6
- most of the neighbour s in the flats with antisocial behaviour every weekend and I have young children livings in the flats - too small x 2
- Unkempt gardens full of rubbish and unmaintained fencing is unsightly and bringing the area down. This is both in rented and privately owned properties.
- strong smell of drugs around the streets, coming from some of the houses (Meadowbank and around the streets near FernBank)
- not enough housing for elderly people with or without disability
- My small garden

#### Social Interaction - smoking

- Smoking and people smoking, People smoking near the school. A lot of people smoking unhealthy x6
- Neighbours playing loud music when we are trying to sleep
- Drug users, x 3
- Large groups of teenagers ; Loud teenagers x 3
- Drunk people x 2
- not having an affordable social club for adults to go to n the evening to socialise and make friends. more for socialising for drinks a wee club- social club type thing in the evenings with bingo, raffles etc X 2
- Door callers

- People who complain
- Groups for older people
- family and family, but know a lot of friends from here
- Feel socially isolated.
- environment unfriendly
- kids doing more for pensioners
- not as much community events

#### Identity and belonging

- some of the people less desirables alcoholics and drug users, certain residents in our community don't take pride of their environment x 2
- I don't like Craigshill
- Sometimes they don't like where they live
- Been here 38years.
- negative stigmas of local shop due to negative events or people

# Feeling safe – young people and adults loitering in groups around the shops, parks, underpasses, drinking, drugs, vandalism fire, broken glass, bullying, antisocial behaviour during the week- 84

- YP Drinking, loitering :Too much antisocial behaviour at weekends drinking and shouting around Pinebank & Meadowbank in the square where the 4 paths meet, Large and noisy groups of adults and teenagers loitering about the shops, streets and parks, Kids drinking about the area. I don't like people who get drunk please try and stop it, drunken people Feel apprehensive when passing the former pub when it is used as a location to drink alcohol outside, drinkers loitering at The Ferns. drug addicts/drinkers, It's not a place I would feel safe walking by myself in as there's a lot of anti-social behaviour. Kids and adults hanging about the shops, all ask you to get drink and fags for them. They are very open about it, large groups of children hanging around pizza place across from the community centre which is derelict, Don't feel safe around the Ferns kids 'pick/bully' the older generation (elderly), They often say they are scared to come out and get provisions at the shops x 26
- Bullying, people that bully others People getting bullied; really don't know how to deal with it especially on line, too much bullying going on, People getting hurt x 8
- Feel unsafe underpaths, underpasses are always dark so makes people feel unsafe, Dark underpasses, Teens smoking weed at underpasses x 8
- YP vandalism: I don't feel safe at night because loads of teenagers come out ; Some teenagers set woods on fire and destroy what the community paid for Don't like the LY team who come about vandalism Teenagers at the Park

drinking/broken glass I don't feel safe to walk around as I see lots of gangs of young people and they intimidate me Youths vandalising the area, littering/smashing glass stone throwing or any object at houses .x 7

- I feel it is unsafe because fire in a big field, all the fires public burning houses, A lot of fires x 5
- I don't like it outside in the dark ; Some places I don't like going when its dark x 3
- Policing is a problem for example someone rampaging around paths of Ladywell on a moped yet police do nothing. the noisy bikes that zoom up and down the path from Bridge to Craigshill too many motorbikes driving around the pathways x 3
- There is nowhere safe to let my kids out to play. I stay 200 yards from the school and don't feel safe enough to allow my 7 year old to walk to school by herself. X 2
- Abusive actions x 2
- Willowbank dark at night, don't feel safe out walking at night as some areas unlit or poor lighting x 2
- Strong smell of marijuana in certain areas on a nice sunny day, smell drugs in streets x 2
- noise, noise after hours x 2
- All the cameras they are creepy
- Bad guy that lives in the flats and people always go and get scared
- feeling a bit uneasy walking at night
- chap door run away
- teenagers constantly on main paths leading to schools on motorbikes
- trouble with young people sitting inside stairwells of the flats
- Don't feel as safe living here.
- Noise from bowling club in evening.
- some dogs are not on the lead
- lack of police presence
- Twice I have nearly been hit with cars form people on school runs
- don't feel safe young people jumping over the fence into my garden
- young people walking about the streets
- too many paedophiles housed in the area

# Care & maintenance; litter, dogs dirt, vandalism, fly tipping/dumping household, derelict buildings, street lights, takeaways, parks maintenance 201

• Litter is a problem; the amount of litter going to and from the high school and the shops at school lunch time. Although there are bins provided the kids seem to have more fun kicking them over than putting rubbish in them.; Dog mess and litter on streets.; pizza hut rubbish everywhere; litter everywhere, concerned about rubbish - not enough bins around

area Littering could hurt animals; Some other people throw rubbish, cigarettes and bottles in the park, people hurting themselves because of the mess glass bottles everywhere smash bottles along the ground, glass dropped, dangerous for people and animals rubbish from takeaway. Litter in Willowbank - schools are aware of this though, litter on all slip roads coming in and going out of the area is disgusting. It was never like this before and needs addressed as it makes our community look dirty, untidy streets, rubbish lying about and fly tipping, the mess in the streets from mostly the school children at lunch time x 70

- Dog dirt; I don't like the amount of dog owners who don't clean up their dogs mess, even worse when it's round the school gate dog poo; The amount of dog fouling on the paths is disgusting especially around the school paths.; lots of dog mess on streets; . In bad weather streets not gritted.; people not picking up after their dog! No dog bin in Scott Bra dogs dirt on public footpath bad for dog fouling on pavement (especially doing school run) X 31
- Vandalism; graffiti, The graffiti blights the nice look of our green spaces vandalism wheelie bin fires seem to frequent occurrence x 15
- Bins not enough bins too much rubbish everywhere, cigarette ends at shops the large number of wheelie bins left lying in the streets for long periods of time X 15
- General maintenance the shops need to be looked after fences not getting fixed after storms, the state of the paths in some areas, Lack of maintenance on roads and streets, feels 'dirty' Stuff getting ruined Some places are dirty and unsafe, How dirty some places are Bushes cut down and no clearance of branches, broken down fences Removing trees x 14
- Empty buildings I do not like the empty buildings as they bring the area down, especially buildings that have been taken over for no particular reason than to stop competition moving in. ferns and shops and areas ,derelict building being left to rack and ruin as they have been empty for years x 12
- Dumping ; Don't like the fact there is always black bags on a weekly basis lying around sedge bank, looks like a tip at times.; Fly tipping Whine bank Households dumping of furniture and household waste in the woods, Empty Pizza hut boxes dumped by customer's in the woods and surrounding houses. dumping of bulky stuff, people not organising the pickup of large items x 10
- the number of gardens which have broken down or abandoned vehicles, sheds etc in them, the large number of unkempt gardens, overgrown bushes – posing health and safety risk x 9
- parks maintenance don't replace old broken equipment; poorly maintained play equipment, although there are plenty
  of parks for the kids some of the equipment is broken parks are run down and full of youths drinking, smoking and using
  drugs x 8
- Lots of fires in the woods and parks bins on fire problems with bins being set on fire x 7
- Young people are at parks smoking and just leaving their rubbish and cigarettes x 2
- Broken street lights and lighting in underpasses x 2,

- plastic bags everywhere in trees , worry about wildlife x 2
- rubbish and broken glass always at underpass/stairs heading up to garage co-op x 2
- children not getting taken care of
- houses not looked after,

#### Education & lifelong learning 6

- There is not enough High Schools
- School uniforms
- I do not like the lack of southpaw equipment in schools such as musical instruments etc.
- High schools too big and confusing to get around
- Would like more on in schools like there used to be. It is good to do things in schools
- advice given at schools

#### Influence & self-control 9

- no sun and in winter no snow; too much rain x 3
- People damaging the community
- People at the bus stop looking into my room
- I am a single mum who is working all the hours god sends to save for a house to get out of Ladywell.
- people need to be sign posted more to get help
- I have always liked living in Ladywell, that's why I have stayed. However it does need these suggestions looked at and my fingers are crossed that someone higher looks at these.

#### Natural spaces

- I don't like the lovely open spaces when they are neglected by the council who are failing to keep them tidy. I also do
  not like it when shrubbery is so obviously overgrown and nothing is done about it. Broken branches X 3
- Our green space is gone and we can't get it back.

#### Work & Local Economy

shops - closed premises

### **CONSULTATION:** collated findings

#### Public transport 13

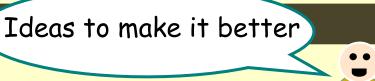
- Better bus times
- Transport for old people
- More bus stops in some areas
- better bus system
- better bus service x 3
- Better transport links x 3
- cheaper bus fares
- easier transport
- add the bus routes back

#### Traffic & parking 13

- More spaces opened up for residential parking where possible. Stop work vans/ taxis parking outside residential houses. Stop people parking over driveways/corners/paths.; Sort the parking out; more parking created within residential streets with designated parking regardless of car ownership. X 4
- restriction of speed of cars in streets, terrible in Scott Brae
- The fact there is no speed bumps at the entrance to Larchbank also is a reason I am desperate to move, people in cars speeding up the street contently I have been closed to being hit by a car on a few occasions.
- make willow bank a no parking for non-residents area
- encourage parents to walk their kids to school instead of driving
- Inconsiderate parking from people with 4, or 5 cars/work vans in one house. Not parking in spaces and abandoned cars
  on corners, paths and grassy areas. Accidents waiting to happen.
- Improve parking facilities
- Fine inconsiderate Parkers.
- Parking issues in streets

#### Streets & spaces 21

 More parking spaces; make more parking for the primary school, Parking my mum and I are not too keen cause it's hard to park and it take to long because of traffic x 8



- Nobody parks in the no parking spaces x 2
- Put more crossings x 2
- Better drop off and pick up location for school children parents
- More signage showing places of interest and where activities are
- Loitering warning outside shops
- More lampposts, and lighting in underpasses x 2
- more paths so don't need to use the roads
- underpasses lights and cameras
- Fenced driveways in Scott Brae
- no parking yellow lines at school or more bollards up Willowbank street

#### Natural Space 3

- Community garden or allotments? X 2
- Be creative with green spaces- a place that people what to spend time in

# Play & recreation – accessible football pitches and local teams, better parks, affordable activities for children and young people 104

- Build more parks; Better parks; Tidy parks fix swings at the park; Get better equipment in parks; Build more parks; more playparks; Park to be updated and maintained. If require due to local older children who have no regard to property to Install CTV cameras at night.; More or better playparks Parks improved (Rush Park better with more swings and climbing stuff, , more areas for older ones to play, parks to be lit up as most don't have lighting better parks for nursery aged kids; better parks for younger kids renew/replace climbing frames; do up the play park; park upgrade; better parks, better playparks for toddlers x 28
- Build more football pitches; Access to Inveralmond football pitches; Bigger schools football; More football teams in Ladywell; Get public football pitches; more football pitches More Football pitches, 4G pitch with Ladywell teams x 13
- More sport facilities, More advanced gym machines Bigger and more fun pool X4
- Make clubs less expensive gymnastics, horse riding etc.; More affordable things for kids and youths x 11
- more things for the kids, more for kids sports, dance classes, gymnastics, extended times, clubs during weekends, activities to keep minds occupied, more places for kids to play football games as there is only pitches in Inveralmond that you have to pay for, Improved play park/football field facilities x 10
- getting families activities that are affordable costs during the holiday period especially if you cant go away for a holiday; its about giving 14+ age groups choice also for the poorest 14+ age group i.e. cinema too expensive x 2

- Bike paths x 2
- more places for children to play
- build more playgrounds
- ice rink
- bigger swimming pool like Time capsule
- community page (only been here a year and don't know what's going on in Ladywell)
- more communal areas
- allotments
- more cameras around car parks
- more lighting in parks
- An affordable social club, where adult scan go in the evening, like a working man's club style
- better parks design for all ages, regenerate play parks, new park in Gowanbank, better playpark facilities for young Reinstating parks for kids - HeatherBank, Ryebank more higher quality parks x 8
- used to have the original Vennie at Harrysmuir bring it back, more things going on for Young people to get them off the streets, Access to more community/ activities clubs, more affordable activities for children and young people, more clubs for kids to do (primary and high school) x 8
- teenager girls groups- issue based group, gender defined groups, safe space for discussion and informal learning x 2
- more accessible nightly pitches
- New 3G pitch for football and access to ICHS one.
- looking to the past Livingston used to have ice rink, walls for kids to express themselves art graffiti, BMX track/bike track
- recycling make art work, bike projects/recycle teenagers do them up x 2
- more events for over 50s

#### Facilities & amenities 31

- more activities for the elderly, more clubs for children, things for young people to do and take pride in More for kids to do, More youth facilities x 6
- a better area to stop second hand smoke, Have more smoking areas(shelters) x 4
- More clean buildings
- Derelict/abandoned buildings Ferns building renovated to something nice, Renovate the church x 3
- A dog park x 3
- More hangout areas x 2
- build more library x 2
- Have a bigger place to do more arts and crafts. So more people would be able to come. X 2

- A local affordable social club that runs in the evenings for all
- bull doze and build a small supermarket
- I would like to see a local cafe in our area as I see them all around surrounding areas and I feel this would help improve our community for people that are isolated from others. I know there are things in the community centre, however not all people have families. X 2
- more efficient use for Health Centre
- more involvement from professionals in all aspect
- improve GPO service
- better use of community centres

#### Work & local economy 11

- More shops; Shops more reasonable; Better shops x 7
- Set up a cafe ran by community/source funding for this, community café, Cafes and restaurants places to eat x 3
- making activities affordable for families son low income puts money back into the local economy

#### Housing & community

- Insist on tenants keeping their gardens tidy. I am embarrassed to invite people to my house due to my neighbour's garden being that bad. peoples gardens both council owned and bought houses x 2
- More new houses
- No messy gardens
- Bigger gardens want my house bigger
- House inspections to save them getting wrecked
- Paint the houses
- expensive area
- Upgrade social housing.

#### Social interaction- 5

- People nicer x 2
- People could say sorry if they bump into you
- Ladywell gala day brought back
- more benches for people to sit down

#### **Identity & Belonging**

Something to encourage a sense of community/pride in our area though I'm not sure what

#### Feeling safe – 36 CCTV, police

- More CCTV, cameras in the area in underpass More security in community x 8
- More police; Would like to see more police on beat, always motorbikes flying about the back path Police going about to stop dog poo, littering and young kids more visible police presence, Council quicker with responses and actions when there is antisocial behaviour. X8
- More police patrols, more of a community police presence and actual action for problems, police issuing fines to drivers around schools x 4
- Stop abusing and bullying
- Lollipop ladies
- Fines for traffic
- Stop people sitting outside the Ferns/shops
- Zero tolerance of illegal substances. Kess drugs x 4
- Zero tolerance of drinking in public places. Not underage drink x 2
- Community wardens/police officers on patrol more often, police presence in evenings x 2
- community police more involved with kids/teenagers/ youth clubs
- Stop smoking under age; Smokers near the shop not nice make it better to stay away from the shop x 3

#### Care & maintenance - more/fix lights, more bins 122

- More bins; more litter bins on paths; More dog bins x 21
- Add more lights, fix ones that flash Fix the street lamps Lights in the underpasses x 12
- More bins so people don't throw things on the floor, fly tipping, Make fines higher for dropping litter and not picking it up x 9
- No more dog mess; Fine all the dog owners; People pick up dog mess Clean up the grass in some parks More dog waste bins x 12
- more efficient litter control, litter pick Council should be on walkabouts to check out the state of Ladywell. Litter bins on lampposts as people just through litter in bushes etc. tidy up - litter and shrubs Yes. Extra manpower from The NETS Team. Dedicated council employee to man, and clean up or report unsightly litter and fly tipping, Zero tolerance to fly tippers. People need to clean up after themselves, maybe a flier drop on how people can recycle old waste x 10
- Fix/ repair lots of parks, fix or replace equipment in playparks x 7
- Cleaner and nicer streets, better street cleaning, tidy the area up x 7
- Improved play park/football field facilities, need to put bins around areas, X 5

- People to stop vandalism x 4
- re use or renovate derelict buildings -pull them down to make better use of land, improve on making the Ferns area in Ladywell more enjoyable to walk through with children around buildings x 4
- Make bins harder to steal, if people stop making fire with peoples bins; No more fires. More secured bins on route from the shops at Fernbank as well as the path from Farmfoods back to the school x 4
- council need gardeners to cut communal hedging more than once a year Overgrown bushes etc. cut back More time spent tidying and maintaining public footpaths and green spaces x 4
- underpass between Thyme bank and Sedge bank gets flooded fix x 4
- Stop spray paint and writing on walls x 2
- more bins x 2
- there could be some encouragement/ help for residents to take some more care and pride in their properties, If all the people in Ladywell helped to look after their own area (keeping it clean and tidy) it would make such a big difference. Even just keeping their garden tidy, does not have to be fancy just clean. X 2
- enforce fines, community service for anti-social behaviour x 2
- Stop ruining properties
- Glass cleaners for the shattered glass
- Someone to grit the paths in the morning
- contact building owners and try to get areas cleaned up or removed
- focus on painting areas to make them more friendly
- Better lighting.
- Know that the elder berries have been given funding to paint the underpasses which will help with improving the look of those.
- Council actually enforce their own policies in maintaining their properties ie grass cutting at lease every 4 weeks.
- empty properties more looked after
- Ground maintenance improved, The Council are cutting back on so much staff that we are not going to have the manpower to keep the town the way it used to be. the trees and garden areas need more attention also regular grass cutting, regular maintenance X 3
- Cleaning the footpaths, Clean up of area and repair to roads x 2
- monitoring dog fouling
- if all residents and visitors took on the responsibility of keeping the environment clean and tidy
- the pavements and roads cleared when in snows

#### Education & lifelong learning- 18

- More school holidays x 3
- For people to take another driving test so they are even better
- More road safety stuff
- Education for young people on smoking
- more presence of the Youth Action Project at weekends
- more affordable choices of activities for young people to do
- school taking control of the pupils smoking at the front of school
- teenagers not bad just need more things to do, ice rink, bike track adventure playground places for them to express themselves- art
- Garden projects give teenagers a focus. Making place nice for older people
- spray paint underpasses
- display kids art around the town
- Inveralmond and Harrysmuir should teach kids more about not bullying as it seems rife in Ladywell.
- police in involved with bullying in the schools by visiting the schools
- Perhaps the local kids could get involved with projects that will help people less fortunate than themselves. Doing some gardening for local pensioners eg planting some plants/flowers. Helping with local foodbanks, homeless shelters. Encourage kids to take part in ongoing projects for their community that shall make them proud and help them work as a team. X 2
- the police and schools need to do more

#### Influence & sense of control- 16

- For laws to change so you can call police when party is on for ages
- More privacy for PE changing in Harrysmuir x 2
- More people taking care of the community
- Take care more about the area
- Someone monitoring websites and deleting them if abuse x 2
- Teachers telling smokers near the school to go elsewhere
- encourage Young people to get involved in the community
- community work to get rid of graffiti and litter
- people taking responsibility and council- jointly for clearing up the place
- I wish I knew how to make it better
- don't close schools for voting very difficult for childcare
- keep the steering group going try to involve more community members

- keep young people involved in their community
- We are supposed to have an enforcer, never seen them, need constant inspection in streets. X 2

#### Streets & Spaces-5

- improve street lighting esp in Willowbank
- Paths around from Scott Brae round to Inveralmond HS you see people walking on the road!
- sort out the pizza base by buying it back and knocking it down
- And general facelift
- roads footpaths being cleaned

#### Work & local economy

improve local shops

#### Housing & community

- old folks home
- The council properties could do with a facelift as I have noticed a lot of almond housing have had new sills and rendering completed. It makes a huge difference to the houses that have been done.

#### **Social Interaction**

- community event too launch tennis court reopening
- more interaction with all ages and race
- more community gatherings
- teenagers not bad just need more things to do, ice rink, bike track adventure playground places for

# Ladywell CONSULTATION: 0-4 years

Ladywell Early Years Centre and Ladywell Nursery - 43 responses

#### Moving around

Being able to go out and about walking to the parks and shops

#### **Play & recreation**

- Playing in the parks with their friends
- Playing in their house
- Playing in the long grass and slides
- Doing exercise

#### Work & local Economy

• Like going to the local shops to get sweeties, bread, milk, ice cream and chocolate

#### Housing and Community

- They like their houses with windows, gardens and visiting wildlife like rabbits.
- They like having their own room

#### Identity and belonging

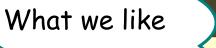
- They love their family
- They go to visit their grannies close by
- They like Ladywell

#### **Education & learning**

Favourite topics are circles, dinosaurs, sharks, rockets and ladybirds

#### Influence and self-control

• Liking a Monday



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# Ladywell CONSULTATION: 0-4 years

What we don't like

#### Identity and belonging

Sometimes they don't like where they live

•••

# Ladywell CONSULTATION: 5-11 years

### What we like

Age spans 5-11 years (49 responses) Demographic breakdown

Ethnicity: 98% Scottish/British2% Polish/Eastern EuropeanGender: 53% Female43% Male4% Non-disclosed12% consider themselves or someone they care for to have a disability

#### Moving around

- I like that it doesn't take long to go to school
- I can walk to the centre

#### **Public transport**

- Good access to transport
- Public transport

#### **Streets & Spaces**

- There isn't too much roads
- The size
- Lots of paths
- My street

#### Natural space

- Woodland and forests: trees and woodland; The woods; lot for forests because it is full of adventure; I like that ladywell has lots of woods and forests because you get to see all the animals, squirrels, rabbits; I like all the forests and that you can explore al lot of the time x 8
- Open space; Lots of open area; I like the open areas because it is more area to play; Open areas of grass x 5
- Wildlife

#### **Play & Recreation**

- Nice parks ; Parks because they have lots of fun equipment ; Good parks ; There is a tonne of parks that I can play
  football in ; lots of parks ; Some parks are really nice ; All the parks that have open areas so I can play where there is no
  shoving and pushing x 16
- Football, lots of fun football friends, football team, school summer holidays x 9
- Community clubs ; Clubs that kids can go too; Clubs are good, a few children's clubs activities in school and community centre x 6
- Lots to do x 4
- Inveralmond park and Larch bank park ; Inveralmond park I like it because my friends race with me on the ramps and Larchbank park I like getting dizzy and climbing, stone bank park needs upgraded and not a new sign. X2
- Lots of active places x 2
- Sport x 2
- Swimming pool in the high school
- Tennis
- Brownies and guides

#### **Facilities & Amenities**

- Commercial zones there's a lot of commercial zones so my mum and I can buy food x 9
- Hospitals close, and doctors are free, All the medical help, good health care x 8
- Forrestbank x 2
- Swimming pools

#### Housing & Community

- The houses are nice x 10
- Residential zones x 3
- Home, all the streets are home x 3

#### **Social interaction**

- Live near my friends x 10
- Really kind people ; Everyone is kind they love to say hello ; The people are nice ; Friendly ; Friendly and nice ; friendly people x 6
- Nice neighbours x 3
- Dogs x 2

#### Identity and belonging

- It feels like home x 2
- It's a really nice place to live
- Active community
- Community spirit

#### Feeling safe

- Its small
- Streets quiet at night ; I like that the area I live in is very quiet.; Its quiet, everyone has their own space x 4

#### Care & maintenance

- The villages are clean people keep it clean they also take care of it
- Schools and parks are nice and clean
- No vandalism
- Nice community
- •

#### **Education and lifelong learning**

- Schools are close x 7
- Good schools, and nurseries x 4
- The teachers are kind and the school is secure and safe x 3
- Great education

### Ladywell CONSULTATION: 5-11 years

#### Moving around

- You need a car to get to Jump Station
- Make it easier to get to the shops

#### **Public transport**

Transport for older people

### What we don't like

#### Traffic & parking

- my mum and other people struggling to park cause of traffic and tight spaces, Parking issues x 3
- Lochbank when parents drop off school children or picking up they have no regard for residents of the street by blocking driveways and driving carelessly.
- Busy roads not enough crossings x 2

#### Streets & spaces

- There isn't much street lamps around ; Some areas don't have a lot of light like parks and walk ways ; No lights in the underpaths, crossing under paths x 6
- Underpaths x 4
- The paths fix them
- Make more paths
- too much roads

#### **Play & recreation**

- I don't like the big park because cigarettes and smashed bottle x 3
- Not a lot of clubs or activities
- No public football pitches
- I don't like the park because there is woods near the Inveralmond park
- Better parks close parks at certain times so they are not burned down
- I feel that the playparks available for kids in Ladywell are very dated.

#### Facilities & amenities

Better shops

#### Housing & community

My small garden

#### **Social Interaction**

- Smoking and people smoking x 2
- Neighbours playing loud music when we are trying to sleep

- Drug users, x 3
- Large groups of teenagers ; Loud teenagers x 3
- Drunk people x 2
- Door callers
- People who complain

#### Identity and belonging

• I don't like Craigshill

#### Feeling safe

- I don't like it outside in the dark ; Some places I don't like going when its dark x 3
- I feel it is unsafe because fire in a big field, all the fires x 3
- Bullying x 3
- I don't feel safe at night because loads of teenagers come out ; Some teenagers set woods on fire and destroy what the community paid for x 2
- Abusive actions x 2
- Don't like the LY team who come about vandalism
- public burning houses
- Feel unsafe underpaths
- All the cameras they are creepy

#### Care & maintenance

- The litter ; Littering could hurt animals; Some other people throw rubbish, cigarettes and bottles in the park, people hurting themselves because of the mess x 27
- Dog dirt; I don't like the amount of dog owners who don't clean up their dogs mess, even worse when it's round the school gate. X 8
- Stuff getting ruined
- Lots of fires in the woods and parks x 5
- Dumping ; Don't like the fact there is always black bags on a weekly basis lying around sedge bank, looks like a tip at times.; Fly tipping Whine bank x 5
- Vandalism; graffiti x 4
- Not enough bins because there's a lot of rubbish lying about x 3
- Some places are dirty and unsafe x 2

- Young people are at parks smoking and just leaving their rubbish and cigarettes x 2
- Removing trees

#### Education & lifelong learning

- There is not enough High Schools
- School uniforms

#### Influence & self-control

- no sun and in winter no snow; too much rain x 3
- People damaging the community
- People at the bus stop looking into my room

# Ladywell CONSULTATION: 5-11 years

Ideas to make it better

#### **Public transport**

- Better bus times
- Transport for old people

#### Streets & spaces

- More parking spaces; make more parking for the primary school x 7
- Nobody parks in the no parking spaces x 2
- Parking my mum and I are not too keen cause it's hard to park and it take to long because of traffic
- Put more crossings
- Better drop off and pick up location for school children parents

#### **Play & recreation**

 Build more football pitches; Access to Inveralmond football pitches; Bigger schools football; More football teams in Ladywell; Get public football pitches; more football pitches x 9

- Build more parks; Better parks; Tidy parks fix swings at the park; Get better equipment in parks; Build more parks; more playparks; Park to be updated and maintained. If require due to local older children who have no regard to property to Install CTV cameras at night.; More or better playparks x 8
- More fun things/activities x 3
- Make clubs less expensive gymnastics, horse riding etc.; More affordable things for kids x 2
- More sport facilities

#### Facilities & amenities

- More shops; Shops more reasonable; Better shops x 4
- a better area to stop second hand smoke
- More clean buildings

#### Housing & community

- More new houses
- No messy gardens
- Bigger gardens want my house bigger
- House inspections to save them getting wrecked

#### **Social interaction**

- Less drugs x 3
- Stop smoking under age; Smokers near the shop not nice make it better to stay away from the shop x 3
- People nicer x 2
- People could say sorry if they bump into you
- Not underage drink

#### Feeling safe

- More CCTV, x 4
- More security in community x 2
- More police; Would like to see more police on beat, always motorbikes flying about the back path x 2
- Stop abusing and bullying
- Lollipop ladies
- Fines for traffic

#### Care & maintenance

- More bins; more litter bins on paths; More dog bins x 13
- More bins so people don't throw things on the floor, fly tipping x 6
- Add more lights, fix ones that flash x 6
- No more dog mess; Fine all the dog owners; People pick up dog mess x 4
- Stop spray paint and writing on walls x 2
- if people stop making fire with peoples bins; No more fires x 2
- Cleaner and nicer streets x 2
- Repair parks, Clean up the grass in some parks x 2
- People to stop vandalism
- Make bins harder to steal
- Fix the paths
- Stop ruining properties

#### **Education & lifelong learning**

- More school holidays x 3
- For people to take another driving test so they are even better
- More road safety stuff

#### Influence & sense of control

- More privacy for PE changing in Harrysmuir x 2
- For laws to change so you can call police when party is on for ages
- More people taking care of the community

## Ladywell CONSULTATION: 12-14 years

### What we like

Age spans 12-14 years (32 responses) Demographic breakdown

Ethnicity:97% Scottish/British3% Polish/Eastern EuropeanGender:59% Female41% Male4% Non-disclosed12% consider themselves or someone they care for to have a disability

#### Moving around

- Being close to the school (in walking distance) x 14
- Parks and shops close by x 4
- Close to the Centre x 4

#### **Public Transport**

The bus service

#### Natural space

- Pretty forests
- Lots of grassy areas to play

#### **Play & Recreation**

- Lots of community groups and activities x 13
- The parks x 5
- Tea Kwondo, dancing, gymnastics, Sports clubs, swimming pool, bowling, skate park, astro pitch, football pitches

#### Housing and Community

- Good houses
- Making houses for the bigger population

#### **Social Interaction**

- Close to friends, lots of people I know and making new friends x 5
- Lots of nice people in my street

#### Identify and belonging

- Some of my family live here
- Like the community

#### Feeling safe

- I feel safe in my street because there is no vandalism
- It's awesome
- It's a nice place

#### **Education and Lifelong learning**

- Nice schools, teachers and nice people x 4
- Close to the schools; Nursery, primary and high school all in the same area x 3
- It has a homework club to help students
- Plenty schools

### Ladywell CONSULTATION: 12-14 years

#### Moving around

Bikes on the main paths

#### Public transport

Bused to school aren't the best quality

#### **Traffic & Parking**

- Not enough car parks in some areas
- Roads too crowded x 2

### What we don't like

#### Streets and spaces

- Underpasses x 3
- Dark areas without lampposts x 3
- Old run down places
- Walking past shops at night because there are lots of drunk people
- Too many roads near the schools

#### Natural spaces

Broken branches

#### **Play & Recreation**

- Parks need to be fixed; (cared for, upgraded, more appropriate equipment for different ages) x 4
- Lack of activities/clubs that are close x 2
- Not enough football pitches to play on
- You have to pay to play sports
- All pitches are not 4G

#### Facilities and amenities

- Shops need to be more accessible, cleaner, no shopping areas, x 2
- The local shop x 2
- Not enough centres, facilities, and some are too far away x 2
- Not enough chippies
- Scary buildings Pizza base
- More areas for football and stuff like that
- Nothing really for the kids to do

#### Housing & Community

Most of the houses are worn down compared to Eliburn

#### **Social interaction**

- People smoking near the school. A lot of people smoking unhealthy x 4
- Groups for older people

#### **Feeling Safe**

- Large and noisy groups of adults and teenagers loitering about the shops, streets and parks x 4
- Kids drinking about the area. I don't like people who get drunk please try and stop it x 3
- Don't feel safe around the Ferns
- People getting hurt
- People getting bullied; really don't know how to deal with it especially on line x 2
- A lot of fires
- Bad guy that lives in the flats and people always go and get scared

#### Care & maintenance

- not enough bins too much rubbish everywhere, cigarette ends at shops, plastic bags everywhere in trees, worry about wildlife X 13
- Vandalism x 4
- dog litter X 4
- How dirty some places are x 2
- Broken street lights and lighting in underpasses x 2
- glass bottles everywhere X 2
- Park maintenance
- Graffiti
- fences not getting fixed after storms
- children not getting taken care of
- bins on fire

#### **Education and lifelong learning**

- I do not like the lack of southpaw equipment in schools such as musical instruments etc.
- High schools too big and confusing to get around

# Ladywell CONSULTATION: 12-14 years (Ideas to make it better)

#### Public transport

More bus stops in some areas

#### **Streets & spaces**

- More lampposts, and lighting in underpasses x 2
- More signage showing places of interest and where activities are
- More crossings
- Loitering warning outside shops

#### **Play & Recreation**

- Parks improved (Rush Park better with more swings and climbing stuff, special parks for dogs, more areas for older ones) to play, x7
- More Football pitches, 4G pitch with Ladywell teams x4
- Bike paths x 2
- More activities inside Ladywell
- Bigger and more fun pool
- More advanced gym machines

#### **Facilities & amenities**

- Derelict/abandoned buildings Ferns building renovated to something nice, Renovate the church x 3
- Have more smoking areas(shelters) x 2
- More shopping areas x 2
- More hangout areas x 2
- A dog park
- Cafes and restaurants places to eat
- More for kids to do

#### Housing & Community

Paint the houses

#### Feeling safe

- Stop people sitting outside the Ferns/shops
- CCTV in underpasses
- Police going about to stop dog poo, littering and young kids

#### Care & maintenance

- More bins x 6
- Fix the street lamps x 5
- Fix lots of parks x 3
- Clean up the vandalism and clean a lot more x 3
- More dog waste bins x 3
- Make fines higher for dropping litter and not picking it up x 3
- Glass cleaners for the shattered glass
- Someone to grit the paths in the morning
- Maintain parks because they get broken
- Lights in the underpasses

#### Education and lifelong learning

Education for young people on smoking

#### Influence & self-control

- Someone monitoring websites and deleting them if abuse x 2
- Take care more about the area
- Teachers telling smokers near the school to go elsewhere

## Ladywell CONSULTATION: 15-26 years

#### Age spans 15-26 years (16 responses) Demographic breakdown

Ethnicity:94% Scottish/British6% Polish/Eastern EuropeanGender:73% Female27% Male25% consider themselves or someone they care for to have a disability

### Moving around

- Ladywell is central to all areas of Livingston x 3
- within walking distance from Town Centre x 2
- parks are accessible and close to kids home
- live near the school

#### **Traffic & parking**

parking & local facilities

#### Natural space

fields for kids to play in

#### **Play & recreation**

- Iots of parks x 2
- the clubs are good (Tae Kwon Do) at ICHS
- things to do

#### Facilities & amenities

- close to the centre x 2
- close to the nurseries
- fair range of services, pharmacy, shops, takeaways, community centre x4

### What we like

places to spend time with my family

#### Work & local economy

work here in the community

#### **Social interaction**

- know everybody
- old people
- friendly neighbourhood
- I like the people in the Town

#### Identity & belonging

- close to family x 2
- Community x 2
- everyone knows each other
- lived here for over 20 years

#### Feeling safe

Nice and quiet x 3

#### **Education & lifelong learning**

- Harrysmuir Primary
- lots of schools/nurseries etc.
- the high school area acts as a hub for numerous activities
- schooling

### Ladywell CONSULTATION: 15-26 years

#### Public transport

bus system - its confusing/inconvenient

### What we don't like

#### Streets & spaces

paths made so people don't need to walk on main roads

#### **Play & recreation**

- Gowan Bank park needs redone it's an empty shell. It's too far to go to a park that is descent; Eliburn good Parks; lack of secure Parks; no parks (not enough); I stay in Dunlin Brae the closest park is over a min road and there is only a few play apparatus x 5
- not much for kids to do

#### Facilities & amenities

- not much for children to do and some amenities aren't that close, not a lot of after school activities for children, more groups/clubs eg football, dancing, crafts x 3
- not many places for parents to meet up
- doctors' appointments
- not many baby and toddler groups
- The look of Fernbank and surrounding
- not a lot of shops
- no fenced off sport area for kids eg football, basketball etc

#### Housing & Community

- livings in the flats too small
- most of the neighbour sin the flats with antisocial behaviour every weekend and I have young children

#### **Identity & Belonging**

negative stigmas of local shops due to negative events or people

#### **Feeling Safe**

- too much antisocial behaviour at weekends drinking and shouting around Pinebank & Meadowbank in the square where the 4 paths meet x 2
- Teenagers at the Park drinking/broken glass
- drunken people
- chap door run away

- teenagers constantly on main paths leading to schools on motorbikes
- underpasses are always dark so makes people feel unsafe

#### Care & Maintenance

- littering dingy full of litter unappealing x 4
- a lot of empty buildings e.g. pizza base, Ferns etc. pizza base area x 3
- smash bottles along the ground, glass dropped, dangerous for people and animals x 3
- lots of dog mess x 2
- vandalism
- the state of the paths in some areas
- parks that are here are vandalised or not enough equipment

### Ladywell CONSULTATION: 15-26 years

### Ideas to make it better

#### Public transport

better bus system

#### **Traffic & parking**

restriction on car speed within streets

#### Streets & spaces

- more paths so don't need to use the roads
- underpasses lights and cameras

#### **Play & recreation**

- parks updated & better looking, secure x 6
- more things for the kids for primary and teenagers to do, more youth groups more kids clubs x 5
- parks to be lit up as most don't have lighting
- more places for children to play

#### Facilities & amenities

- local library
- More youth facilities
- park for dogs
- smoking areas

#### Work & local economy

better shops

#### **Social interaction**

Ladywell gala day brought back

#### **Feeling Safe**

- cameras in the area
- more visible police presence

#### Care & maintenance

- more bins for rubbish x 2
- anti-social behaviour/dog fouling monitoring/policing x 2
- Council quicker with responses and actions when there is antisocial behaviour, enforce fines x 2
- more dog bins around Ladywell
- contact building owners and try to get areas cleaned up or removed
- focus on painting areas to make them more friendly

### **Education & lifelong learning**

- more presence of the Youth Action Project at weekends
- more affordable choices of activities for young people to do

#### Influence & self-control

- encourage Young people to get involved in the community
- community work to get rid of graffiti and litter

## Ladywell CONSULTATION: 27-40 years

What we like

Age spans 27-40 years (37 responses) Demographic breakdown

Ethnicity:92% Scottish/British5% Polish/Eastern European3% OtherGender:94% Female3% Male3% other8% consider themselves or someone they care for to have a disability

#### Moving around

- Ladywell is very central everything seems in walking distance, can walk everywhere x4
- local to the Centre, school, Community Centre, hospital and work

#### **Public transport**

easy to access public transport x 4

#### **Traffic & parking**

good parking

#### Natural space

Green space; lots of green area like parks and woodlands x 5

#### **Play & recreation**

- the parks; plenty of parks and spaces for kids to play; there are a few play parks for children when they are not being vandalised); They have good play parks; Parks for children.; playparks; I like the fact there are plenty of play area, but they could be better.; Our parks are good for the kids.; playgrounds big park between Heatherbank and the Braes x 11
- good for kids clubs
- pool for kids and adults
- local groups toddlers at new year field etc

#### Facilities & amenities

- Close to shops coop/farm foods etc, more shops; local to shops and other amenities; lots of local shops; Access to nearby shops. X 10
- Community centre, fabulous community centre.; The local community centre is a good hub for people to access. x 5
- close to the Centre
- another nursery
- library
- Easy access to local amenities
- like the daytime and afterschool activities at the high school, and primary
- for younger kids to do

#### Work & local economy

work is close by

#### **Social interaction**

- friendly people
- We stay in Heatherbank and love the area
- neighbours are nice
- all the kids play with each other in the street (Scott Brae)

#### **Identity & belonging**

- lived here for 21 years
- Feeling of community,
- close to family

#### **Feeling Safe**

- Ladywell is quite, safe for me and for my kids x 2
- nice and quiet area x 2
- Safe streets
- feel safe

#### Care & maintenance

- kept clean
- nice street

#### **Education & lifelong learning**

- the school being close to home; school is 5 mins away x 4
- Excellent nurseries & schools, Local schools, Harrysmuir Primary School x 3
- Has nursery, primary and secondary schools in a centralised location

### Ladywell CONSULTATION: 27-40 years

#### **Public Transport**

poor bus links via Ladywell West

#### **Traffic & Parking**

- speed of cars on main road
- Streets need more parking now, especially in residential places.; Not enough car parking spaces in residential streets, taxi's and work vans taking up valuable spaces, houses with 4+cars, parking on corners/paths/blocking driveways.; Car parking is a joke. Nowhere to park 1 car when my neighbours have 3/4/5 cars and work vehicles.; Dangerous parking on roads and around bends; Parking (in my street) is a major issue and dangerous for my special needs son, also had paint chipped on my brand new car.; parking at the school terrible for residents that live on the street; We could do with more parking in most streets x 7
- dangerous and inconsiderate drivers around the schools at drop off/pick up time

#### **Streets & Spaces**

- no pavements on many roads
- the amount of empty buildings pub, church, pizza base
- Drive ways not fenced off in the streets and kids often walking behind cars on the paths

#### **Play & Recreation**

 better parks; not enough nice parks for younger kids; parks are boring - Rushbank - rope and park no one plays on it.; remove litter from swings/ shoots; Play parks not maintained.; Not many parks for kids; Play areas could be better.; no decent play parks for toddlers x 9

What we don't like

- Fun day not free £4 each so went to Bubbles instead as only £1; noting reasonably priced aimed at 14+ age group during the holiday period and in general; Jumpstation really expensive x 3
- Summer clubs mainly aimed at younger kids, nothing to do for teenagers 14+years Nothing for young people to do
  which leaves them hanging around the street. X 3
- more playgroups for toddlers and primary children, There isn't enough for the children to do x 2
- not really anywhere for kids to play football etc fenced of sports areas x 2
- bowling, cinema expensive
- hope we have more activities
- more family trips during school holiday period
- I live within Scott Brae and I feel there is nothing for the kids to do within our street, there is no play park or play area to play at. There is a grass area with no fence around a no ball games allowed usually full of dog mess

#### **Facilities & Amenities**

- good inexpensive facilities for high school pupils only
- improving health centre- never have appointment
- harrysmuir to extend grass area
- Primary school closing for voting
- Local shops are expensive or not desirable to shop at.
- Lack of variety of shops, ie a deli/veg cafe or any cafe.main stream shops like Greggs and pizzahut. Empty pizzahut boxes dumped by customer's in the woods and surrounding houses.
- nothing for older kids too do

#### Housing & Community

- house and housing
- Social housing looks dated and in dire need of rough-cast update.
- Houses look bleak but understand that they were designed that way and many houses throughout Scotland look like this.

#### **Social Interaction**

- family and family, but know a lot of friends from here
- Feel socially isolated.
- not having an affordable social club for adults to go to n the evening to socialise and make friends.

#### Identity & Belonging

- Been here 38years.
- some of the people less desirables alcoholics and drug users

#### Feeling Safe

- Feel apprehensive when passing the former pub when it is used as a location to drink alcohol outside, drinkers loitering at The Ferns. drug addicts/drinkers x 4
- people that bully others
- trouble with young people sitting inside stairwells of the flats
- It's not a place I would feel safe walking by myself in as there's a lot of anti-social behaviour.
- Don't feel as safe living here.
- Dark underpasses, Teens smoking weed at underpasses x 2
- Noise from bowling club in evening.
- I stay 200 yards from the school and don't feel safe enough to allow my 7 year old to walk to school by herself. There is nowhere safe to let my kids out to play X 2
- Strong smell of marijuana in certain areas on a nice sunny day.
- Policing is a problem for example someone rampaging around paths of Ladywell on a moped yet police do nothing.
- Youths vandalising the area, littering/smashing glass.
- the noisy bikes that zoom up and down the path from Bridge to Craigshill
- I don't feel safe to walk around as I see lots of gangs of young people and they intimidate me
- some dogs are not on the lead

#### Care & maintenance

- dog poo; The amount of dog fouling on the paths is disgusting especially around the school paths.; lots of dog mess on streets; . In bad weather streets not gritted; people not picking up after their dog! No dog bin in Scott Bra X 11
- Litter is a problem,; The amount of litter going to and from the high school and the shops at school lunch time. Although there are bins provided the kids seem to have more fun kicking them over than putting rubbish in them.; litter on streets.; pizza hut rubbish everywhere; litter everywhere, concerned about rubbish - not enough bins around area x 8
- parks maintenance don't replace old broken equipment; poorly maintained play equipment, although there are plenty
  of parks for the kids some of the equipment is broken x 3
- Some gardens are very uncared for with rubbish in them X 2
- Youths vandalising the area, littering/smashing glass

- Households dumping of furniture and household waste in the woods, Fly tipping is an issue. Empty Pizza hut boxes dumped by customer's in the woods and surrounding houses. X 4
- The graffiti blights the nice look of our green spaces. X 2

#### Influence & sense of Control

• I am a single mum who is working all the hours god sends to save for a house to get out of Ladywell.

### Ladywell CONSULTATION: 27-40 years Ideas to make it better

#### **Traffic & parking**

- More spaces opened up for residential parking where possible. Stop work vans/ taxis parking outside residential houses.
   Stop people parking over driveways/corners/paths.; Sort the parking out; more parking created within residential streets with designated parking regardless of car ownership. X 4
- restriction of speed of cars in streets, terrible in Scott Brae
- The fact there is no speed bumps at the entrance to Larchbank also is a reason I am desperate to move, people in cars speeding up the street contently I have been closed to being hit by a car on a few occasions.

#### **Streets & Spaces**

- Fenced driveways in Scott Brae
- no parking yellow lines at school or more bollards up Willowbank street

#### **Natural Space**

- Community garden or allotments? X 2
- Be creative with green spaces- a place that people what to spend time in

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#### **Play & Recreation**

- more things for the kids, more for kids sports, dance classes, gymnastics, extended times, clubs during weekends, activities to keep minds occupied, more places for kids to play football games as there is only pitches in Inveralmond that you have to pay for, Improved play park/football field facilities x 10
- better parks for nursery aged kids; better parks for younger kids renew/replace climbing frames; do up the play park; park upgrade; better parks, better playparks for toddlers, build more, more lighting in parks x 8
- getting families activities that are affordable costs during the holiday period especially if you can't go away for a holiday; it's about giving 14+ age groups choice also for the poorest 14+ age group i.e. cinema too expensive x 2
- ice rink
- bigger swimming pool like Time capsule
- community page (only been here a year and don't know what's going on in Ladywell)
- more communal areas
- allotments
- more cameras around car parks
- An affordable social club, where adult scan go in the evening, like a working man's club style

#### **Facilities & Amenities**

- build more library
- Set up a cafe ran by community/source funding for this, community café x 2

#### Work & local economy

making activities affordable for families son low income puts money back into the local economy

#### Housing & Community

- expensive area
- Insist on tenants keeping their gardens tidy. I am embarrassed to invite people to my house due to my neighbour's garden being that bad. peoples gardens both council owned and bought houses x 2
- Upgrade social housing.

#### **Social Interaction**

- get rid of anti-social people
- more benches for people to sit down

#### **Identity & Belonging**

Something to encourage a sense of community/pride in our area though I'm not sure what!

#### **Feeling Safe**

- More police patrols, more of a community police presence and actual action for problems, police issuing fines to drivers around schools x 4
- Zero tolerance of illegal substances.
- Zero tolerance of drinking in public places.

#### Care & maintenance

- Improved play park/football field facilities, need to put bins around areas, Regular litter picks. X 5
- More action on dog fouling, Some way of encouraging people to bin rubbish/their dogs dirt, more dog bins x 3
- fix or replace equipment in playparks
- Zero tolerance to fly tippers.
- More secured bins on route from the shops at Fernbank as well as the path from Farmfoods back to the school.
- People need to clean up after themselves, maybe a flier drop on how people can recycle old waste.
- Overgrown bushes etc. cut back
- Better lighting.
- Know that the elder berries have been given funding to paint the underpasses which will help with improving the look of those.

#### **Education & Lifelong learning**

school taking control of the pupils smoking at the front of school

#### Influence & Self Control

- people taking responsibility and council-jointly for clearing up the place
- I wish I knew how to make it better

## Ladywell CONSULTATION: 41-59 years

What we like

Age spans 41-59 years (32 responses) Demographic breakdown

Ethnicity: 100% Scottish/British Gender: 84% Female 16% Male 3% other 34% consider themselves or someone they care for to have a disability

#### Moving around

- close to shopping centre and train station x 4
- you can access the schools, nurseries doctors, hospital and community centres all within walking distance Good location nearby to shops and other local amenities x 6
- easy reach to the local shops (coop)
- 5 mins drive to get to shops and get to train station
- good paths for cycling
- like the underpasses for moving around
- convenient close to motorways

#### **Public transport**

Transport quite good, good public transport network. X 2

#### Natural space

- the green areas and wooded areas x 2
- some great open spaces
- Iots of trees so doesn't feel too "towny"
- greenery/nature- wildlife squirrels, birds
- nature on your doorstep

#### **Play & recreation**

plenty play parks x 3

#### Facilities & amenities

- Forrestbank CC is a big part of the community, Forrestbank services x 5
- we have most amenities on our doorstep, nearby schools, hospital, doctors chemist, chip shops, Oscars Restaurant x 4
- Iocal shops x 2
- tennis courts very exciting
- playgroup
- better shops now for the community

#### Housing & Community

- nice big family houses x 2
- comfortable place to stay

#### **Social Interaction**

- friendly place, community spirited x 3
- community aspect lived here for 45 years x 2
- regeneration project
- everyone knows everyone

#### **Identity & Belonging**

- community feel, our street all our neighbours look out for each other, community spirit amongst older generation, good community if you were stuck people are very helpful x 7
- if you come from here you fit in
- community knows each other
- I have lived in Ladywell all my life, so first generation, lived here for 38 years
- good neighbours x 2
- my family are all here

#### **Feeling Safe**

- quiet and clean x 2
- quiet not a lot of trouble I came from Glasgow

#### **Education & Life Long learning**

- nurseries & schools fabulous x 6
- Mrs Young very engaging with the community
- schools are close and in good walking distance

#### Influence & Self Control

- Peter Johnston is the best councillor we could wish for
- I am involved in a few Ladywell Community Groups

### Ladywell CONSULTATION: 41-59 years

What we don't like

#### Public transport

- Lack of transport links
- I am a recovery Worker in the West Lothian community and one of the hardest things about my job is public transport. There is only a 27 or 28 serving in my area and these buses are late every day.
- Buses not linking with the train stations
- buses finishing early at 7pm
- Removing the public transport to Glasgow to go visit family. We moved from Glasgow

#### Traffic & parking

- drivers driving too fast in street x 3
- parking around school campus is a nightmare for parents and residents, Livings beside the schools cannot get in or out the street some days due to people dropping off or picking up kids x 2
- I am aware that green space has been removed in the past for parking areas. In Ryebank and we have caravans
  permanently parked in valuable space. Also large vans, parking inconvenient x 2
- drivers ignoring give way on Willowbank
- cars parked at the corners reducing space to get through
- I have been driving out of the street and had to slow down as kids walking on the road will not move, when peeping horn I get abuse.
- motorcycles going up and down the back path (loan path) in the night

• Parking issues in every street is becoming worse. Can the council not ask residents that have garages if they could park at their garage at least, as this would help free up some parking space for other residents.

#### **Streets & Spaces**

- poor lighting in paths
- narrow paths in-between houses

#### **Play & recreation**

- nothing for kids to do in Pine Bank/Rush Bank, badly designed park nothing for pre schoolers
- not enough parks for children up to teens
- Lack of improvement in making Gowanbank Park more accessible and enjoyable for children. Every park out with Gowanbank has been refurbished
- football clubs
- Howden park events

#### **Facilities & Amenities**

- health centre is shocking, very difficult to get an appointment
- health centre telephone consultation service is failing patients
- health centre available for appointments and lack of access to the parking facilities when trying to go to Health centre
- more for young people and school kids

#### Work & Local Economy

shops - closed premises

#### Housing & Community

- Unkempt gardens full of rubbish and unmaintained fencing is unsightly and bringing the area down. This is both in rented and privately owned properties.
- strong smell of drugs around the streets, coming from some of the houses (Meadowbank and around the streets near FernBank)

#### **Social Interaction**

- kids doing more for pensioners
- not as much community events

#### **Feeling Safe**

- Kids hanging about the shops, all ask you to get drink and fags for them. They are very open about it, large groups of children hanging around pizza place across from the community centre which is derelict kids 'pick/bully' the older generation (elderly), They often say they are scared to come out and get provisions at the shops, too much bullying going on drunks that hang about the shops and asking you for money x 10
- dark underpasses, kids hanging about underpasses in groups x 3
- Willowbank dark at night, don't feel safe out walking at night as some areas unlit or poor lighting x 2
- noise, noise after hours x 2
- Twice I have nearly been hit with cars from people on school runs
- stone throwing or any object at houses
- too many motorbikes driving around the pathways
- don't feel safe young people jumping over the fence into my garden
- young people walking about the streets
- smell drugs in streets
- too many paedophiles housed in the area

#### Care & maintenance

- bad for dog fouling on pavement (especially doing school run) x 3
- playparks being vandalised and not repaired, vandalism to public areas x 3
- Litter in Willowbank schools are aware of this though, litter on all slip roads coming in and going out of the area is disgusting. It was never like this before and needs addressed as it makes our community look dirty, untidy streets, rubbish lying about x 3
- vandalism wheelie bin fires seem to frequent occurrence
- derelict building being left to rack and ruin as they have been empty for years
- parks are run down and full of youths drinking, smoking and using drugs

#### **Education & lifelong learning**

advice given at schools

#### Influence & self-control

people need to be sign posted more to get help

I have always liked living in Ladywell, that's why I have stayed. However it does need these suggestions looked at and
my fingers are crossed that someone higher looks at these.

# Ladywell CONSULTATION: 41-59 years Ideas to make it better

#### Public transport

- better bus service x 2
- Better transport links x 2
- cheaper bus fares

#### **Traffic & parking**

- make willow bank a no parking for non-residents area
- encourage parents to walk their kids to school instead of driving
- Inconsiderate parking from people with 4, or 5 cars/work vans in one house. Not parking in spaces and abandoned cars
  on corners, paths and grassy areas. Accidents waiting to happen.
- Improve parking facilities
- Fine inconsiderate Parkers.
- Parking issues in streets

#### **Streets & Spaces**

- improve street lighting esp in Willowbank
- Paths around from Scott Brae round to Inveralmond HS you see people walking on the road!
- sort out the pizza base by buying it back and knocking it down
- And general facelift

#### **Play & recreation**

 Access to more community/ activities clubs more clubs for kids to do (primary and high school), more affordable activities for children and young people, more things going on for Young people to get them off the streets teenager girls groups- issue based group, gender defined groups, safe space for discussion and informal learning x 8

- better parks design for all ages, regenerate, play parks, new park in Gowanbank, better playpark facilities for young x
   6
- recycling make art work, bike projects/recycle teenagers do them up x 2
- Reinstating parks for kids HeatherBank, Ryebank
- more accessible nightly pitches
- New 3G pitch for football and access to ICHS one.
- used to have the original Vennie at Harrysmuir bring it back
- Iooking to the past Livingston used to have ice rink, walls for kids to express themselves art graffiti, BMX track/bike track

#### Facilities & amenities

- I would like to see a local cafe in our area as I see them all around surrounding areas and I feel this would help improve our community for people that are isolated from others. I know there are things in the community centre, however not all people have families. X 2
- more efficient use for Health Centre
- more involvement from professionals in all aspect
- improve GPO service
- laces f r kids to play the Vennie used to be here and free activities with youth workers, music summer trips something like this would be ideal with trampoline activities, flying fox
- better use of community centres

#### Work & local economy

improve local shops

#### Housing & community

- old folks home
- The council properties could do with a facelift as I have noticed a lot of almond housing have had new sills and rendering completed. It makes a huge difference to the houses that have been done.

#### **Social Interaction**

- community event too launch tennis court reopening
- more interaction with all ages and race
- more community gatherings
- teenagers not bad just need more things to do, ice rink, bike track adventure playground places for

#### **Feeling Safe**

- Community wardens/police officers on patrol more often, police presence in evenings x 2
- community police more involved with kids/teenagers/ youth clubs

#### Care & maintenance

- council need gardeners to cut communal hedging more than once a year x 2
- re use or renovate derelict buildings -pull them down to make better use of land, improve on making the Ferns area in Ladywell more enjoyable to walk through with children around buildings x 4
- more efficient litter control litter pick x 3
- better street cleaning, tidy the area up x 2
- more bins x 2
- More time spent tidying and maintaining public footpaths and green spaces.
- Council actually enforce their own policies in maintaining their properties ie grass cutting at lease every 4 weeks.
- community service for anti-social behaviour

#### **Education & lifelong learning**

- Inveralmond and Harrysmuir should teach kids more about not bullying as it seems rife in Ladywell police in involved with bullying in the schools - by visiting the schools, the police and schools need to do more X 4
- Perhaps the local kids could get involved with projects that will help people less fortunate than themselves. Doing some gardening for local pensioners eg planting some plants/flowers. Helping with local foodbanks, homeless shelters. Encourage kids to take part in ongoing projects for their community that shall make them proud and help them work as a team. X 2
- teenagers not bad just need more things to do, ice rink, bike track adventure playground places for them to express themselves- art
- Garden projects give teenagers a focus. Making place nice for older people
- spray paint underpasses
- display kids art around the town

#### Influence & self-Control

- don't close schools for voting very difficult for childcare
- keep the steering group going try to involve more community members
- keep young people involved in their community

## Ladywell CONSULTATION: 60-74 years

### What we like

Age spans 60-74 years (19 responses) Demographic breakdown

Ethnicity: 100% Scottish/British Gender: 74% Female 11% Male 11% other 58% consider themselves or someone they care for to have a disability

#### Moving around

- good access to transport links, easy access to transport links to Edinburgh and Glasgow x 2
- near health centre and hospital
- easy access to the shops
- I like the underpasses so that you do not need to cross roads.
- close to amenities

#### **Public Transport**

- good bus routes
- reasonable bus services
- central for transport

#### **Natural Space**

- I like the amount of greenbelt in the area.
- Too much green space has been taken away (i.e. school playing fields)

#### Facilities & amenities

- good range of shops, local shops x 2
- good sports facilities
- hospital
- an excellent area for schools nurseries etc
- good chemist and prescription service

#### Work & local economy

close to the hospital where I work

#### Housing & Community

like my street/house x 2

#### **Social Interaction**

- it is a friendly place x 2
- I love my house and most of my neighbours.

#### **Identity & Belonging**

- I have lived here for 38 years x 2
- the community is good on the whole
- Not much now after living in it for 46 years??
- Strong community spirit amongst neighbours.
- close to family

#### **Feeling Safe**

- I feel very safe in the area x 2
- nice quiet environment
- it is safe if you use underpasses
- not much trouble

#### Care & maintenance

- nice area
- hope clean-up of area

#### **Education & lifelong learning**

• We have a brilliant Community Centre and first rate Nurseries and Schools in our area.

## Ladywell CONSULTATION: 60-74 years

### What we don't like

#### **Public Transport**

- taking buses off routes
- bus stops too far away
- Bus service is deplorable as they tend to run together and not on time.

#### **Traffic & Parking**

- There are not enough parking spaces in our streets now for the amount of cars per household. Parking on grassland. X 2
- lack of spaces at hospital car park
- aircraft noise
- the car parking at the school
- lack of parking spaces especially in Cedarbank which is a small street
- People having more than one garage.
- Parking outside garages with no MOT or insurance.

#### Streets & Spaces

- some poor lighting in back paths, not quick at responding to broken street lights x 2
- the traffic that use our street to get to the schools
- footpaths not always salted in winter
- empty buildings

#### **Natural Space**

• Our green space is gone and we can't get it back.

#### **Facilities & Amenities**

- shops need revamped
- empty buildings

#### Housing & Community

Council are not looking after their housing stock or local areas as they used to do. Tend to be leaving everything these
days to volunteers and that includes cleaning the street.

#### **Social Interaction**

- environment unfriendly
- more for socialising for drinks a wee club- social club type thing in the evenings with bingo, raffles etc

#### Feeling safe

- lack of police presence
- anti-social activity

#### Care & Maintenance

- the messy gardens which could be cleaned up x 4
- the mess in the streets from mostly the school children at lunch time, litter the mess at pizza base, rubbish form takeaway x 9
- I do not like the empty buildings as they bring the area down, especially buildings that have been taken over for no
  particular reason than to stop competition moving in. ferns and shops and areas x 2
- dumping of bulky stuff, people not organising the pickup of large items x 2
- dogs dirt on public footpath x 2
- houses not looked after,
- vandalism
- Lack of maintenance on roads and streets
- Bushes cut down and no clearance of branches etc.
- feels 'dirty'
- broken glass

#### Education & life Long learning

• Would like more on in schools like there used to be. It is good to do things in schools

Ladywell CONSULTATION: 60-74 years (Ideas to make it better)

#### **Public Transport**

better bus service- add the bus routes back

#### **Play & Recreation**

- more events for over 50s
- more higher quality parks

#### **Facilities & Amenities**

- A local affordable social club that runs in the evenings for all
- more activities for the elderly
- more clubs for children

#### Care & maintenance

- Council should be on walkabouts to check out the state of Ladywell. Litter bins on lampposts as people just through litter in bushes etc. tidy up - litter and shrubs x 3
- there could be some encouragement/ help for residents to take some more care and pride in their properties, If all the
  people in Ladywell helped to look after their own area (keeping it clean and tidy) it would make such a big difference.
  Even just keeping their garden tidy, does not have to be fancy just clean X 2
- empty properties more looked after
- Ground maintenance improved, The Council are cutting back on so much staff that we are not going to have the manpower to keep the town the way it used to be X 2
- Cleaning the footpaths, Clean up of area and repair to roads x 2
- monitoring dog fouling

#### Influence & self-control

We are supposed to have an enforcer, never seen them, need constant inspection in streets X 2

## Ladywell CONSULTATION: 74 +years

### What we like

#### Age spans 74+ years (15 responses) Demographic breakdown

Ethnicity: 93% Scottish/British 7% other white Gender: 73% Female 27% Male 20% consider themselves or someone they care for to have a disability

#### **Moving Around**

- most facilities within walking distance
- quite central

#### **Public Transport**

- public transport
- good buses

#### **Natural Space**

the wide open spaces with trees and greenery all around x 3

#### **Play & Recreation**

lots of activities

#### **Facilities & amenities**

- shops good & near x 3
- near health centre and hospital x 2
- Forrestbank Community Centre
- computer classes
- Elderberries
- enjoys his church life at the Baptist Church
- it is an ideal location for schools and play groups

#### Housing & Community

comfortable

#### **Social Interaction**

 friendly neighbourhood in small village like setting, we watch each other's houses if any of us go on holiday – neighbourly x 4

#### **Identity & belonging**

- I have lived in Ladywell for 45 years and I have been quite happy x 3
- the care the neighbours give to the elderly, I get the neighbours a metro and post it through their letterbox x 3
- I like living in the Livingston area x 3
- I have brought my family up here

#### Feeling safe

- quiet, good
- I like feeling safe when I am out and about.

#### Care & maintenance

green areas - well maintained

### Ladywell CONSULTATION: 74 +years

#### **Public Transport**

More transport

#### **Traffic & Parking**

- traffic coming into the street for the schools
- not enough car parking places

#### **Natural Space**

What we don't like

I don't like the lovely open spaces when they are neglected by the council who are failing to keep them tidy. I also do
not like it when shrubbery is so obviously overgrown and nothing is done about it. X 2

#### **Play & Recreation**

good sporting activities for all ages eg tennis court, bowling green and ICHS

#### **Facilities & Amenities**

- shopping area an eye sore
- lack of library after removal of mobile service
- the church no longer in use in Ladywell
- not enough space at my network to do activities

#### Housing & Community

not enough housing for elderly people with or without disability

#### Identity & belonging

certain residents in our community don't take pride of their environment

#### Feeling safe

- dark underpasses
- feeling a bit uneasy walking at night

#### Care & Maintenance

- litter, the mess at the Pizza hut, needs groups to tidy up areas, litter and fly tipping x 8
- empty buildings, commercial properties, The Ferns needs to go x 4
- the number of gardens which have broken down or abandoned vehicles, sheds etc in them, the large number of unkempt gardens, overgrown bushes – posing health and safety risk, broken down fences x 4
- rubbish and broken glass always at underpass/stairs heading up to garage co-op x 2
- dog fouling
- problems with bins being set on fire
- the shops need to be looked after
- the large number of wheelie bins left lying in the streets for long periods of time

### Ladywell CONSULTATION: 74 +years

### Ideas to make it better

#### Streets & spaces

roads footpaths being cleaned

#### **Facilities & Amenities**

- bigger building please
- places for young teenagers to go to and enjoy themselves

#### Care & maintenance

- the trees and garden areas need more attention also regular grass cutting, regular maintenance
- if all residents and visitors took on the responsibility of keeping the environment clean and tidy
- the pavements and roads cleared when in snows
- Yes. Extra manpower from The NETS Team. Dedicated council employee to man, and clean up or report unsightly litter and fly tipping.

# Ladywell CONSULTATION: no demographic information (What we like)

#### Streets & Spaces

- My street
- the road passing on it

#### **Natural Space**

Quiet with nice green areas

#### **Play & recreation**

Plenty of new things to try.

#### **Social Interaction**

- The people in the part where I live and surrounding area -- they are always pleasant, Good neighbours X 3
- good community spirit X 2
- You meet new friends have a good laugh.

#### Identity & belonging

nice and quiet and peaceful X 2

## Ladywell CONSULTATION: no demographic information What we don't like

#### **Public Transport**

- public transport- distant to bus stops
- Public transport not good.

#### Streets & spaces

ugly underpasses

overgrown bushes

#### **Facilities & Amenities**

- Improve run down shops
- lack of shops
- no local neighbourhood network
- It is not big enough need another building bigger rooms to work in the groups,

#### Care & Maintenance

- too much litter lying all over the place x 2
- Dog fouling
- dirty

## Ladywell CONSULTATION: no demographic information

#### **Public Transport**

- easier transport
- Better transport links

#### **Facilities & Amenities**

- bull doze and build a small supermarket
- Have a bigger place to do more arts and crafts. So more people would be able to come.
- things for young people to do and take pride in

#### Care & maintenance

underpass between Thyme bank and Sedge bank gets flooded - fix

July 2018

Lesley Keirnan Community Regeneration Officer Ideas to make it

better