



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Your Junk

NUMBER OF FEEDBACK FORMS RECEIVED: 6

AVERAGE SATISFACTION SCORE (OUT OF 10): 10

The following feedback forms have been completed by previous customers, rating their experience of dealing with Your Junk.

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 17th February 2022</p> <p>Total cost of work: £200</p> <p>Description of work: Pick up of old rubbish including fridge. Lots to uplift and took it away quickly with no hassle.</p> <p>Comments: The guys that arrived were superb. Came in branded clothing, a well presented van and made themselves known. Took away everything that was asked of them, there was no hassle and they even swept up when they left! Great service, great price and lovely to deal with from the very first phonecall.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>95</u></p> <p>Description of the work undertaken: <u>Removal of furniture items, doors, garden furniture items</u></p> <p>Your comments: <u>Men undertook work in a professional manner</u></p>	<p>Date received: 20th November 2018</p> <p>Total cost of work: £95</p> <p>Description of work: Removal of furniture items, doors, garden furniture items.</p> <p>Comments: Men undertook work in a professional manner.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 180</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVAL OF UNWANTED FURNITURE</p> <hr/> <p>Your comments:</p> <p>AS ON PREVIOUS PAGE PLEASED WITH ALL WORK. WOULD NOT BE RECOMMENDING THEM TO ANYONE ELSE IF I WAS NOT PLEASED WITH JOB</p>	<p>Date received: 19th November 2018</p> <p>Total cost of work: £180</p> <p>Description of work: Removal of unwanted furniture.</p> <p>Comments: As on previous page, pleased with all work. Would not be recommending them to anyone else if I was not pleased with job.</p> <p>(Additional comments provided with scores – Very pleased with cost. They were very professional. The lads were friendly, quick, pleased with their efficiency).</p> <table border="1" style="width: 100%;"> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> <tr> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ 60</p> <hr/> <p>Description of the work undertaken:</p> <p>Wardrobe Chest of Drawers Double Bed + Garden Swing All taken from upstairs bedroom with very awkward staircase</p> <hr/> <p>Your comments:</p> <p>Mr Anderson & partner were so professional and thoughtful I will use the company again if needed</p>	<p>Date received: 13th November 2018</p> <p>Total cost of work: £60</p> <p>Description of work: Wardrobe, chest of drawers, double bed and garden swing all taken from upstairs bedroom with very awkward staircase.</p> <p>Comments: Mr Anderson and partner were so professional and thoughtful. I will use the company again if needed.</p> <table border="1" style="width: 100%;"> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> <tr> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ 120.00</p> <hr/> <p>Description of the work undertaken:</p> <p>Mixed household waste, old clothes, lamps empty boxes</p> <hr/> <p>Your comments:</p> <p>Graham was very informative, polite helpful. Let me know he would be a little late and was very efficient and professional</p>	<p>Date received: 9th November 2018</p> <p>Total cost of work: £120</p> <p>Description of work: Mixed household waste, old clothes, lamps, empty boxes.</p> <p>Comments: Graham was very informative, polite, helpful. Let me know he would be a little late and was very efficient and professional.</p> <table border="1" style="width: 100%;"> <tr> <th>Value for money</th> <th>Quality of work</th> <th>Service</th> <th>Tidiness</th> </tr> <tr> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ 180

Description of the work undertaken:

ITEMS UPLIFTED FROM MY MOTHER'S HOUSE
AT [REDACTED]

Your comments:

Date received: 8th November 2018

Total cost of work: £180

Description of work: Items uplifted from my mother's house at (address details removed).

Comments: None provided.

Value for money	Quality of work	Service	Tidiness
10	10	10	10

Customer Ratings (Out of 10)