

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Duncan Decorators

NUMBER OF FEEDBACK FORMS RECEIVED: 87 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

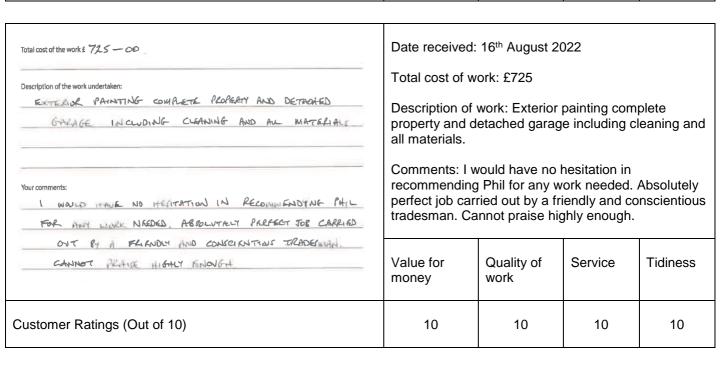
The following feedback forms have been completed by previous customers, rating their experience of dealing with Duncan Decorators.

Total cost of the work £ 1468 ine paint	Date received:	11 th April 2024	1	
Description of the work undertaken: Painting of downstairs hall, stairage + upper landing. Paint Living room	Total cost of w Description of staircase and u	work: Painting	of downstairs	
Paint bedroom.	bedroom. Comments: Ve			
Very neticulous and did a fantastic job Went the extra way in some other things he came across and done these as well. Will be using	Went the extra across and dor and recommer	way in some one these as we	other things h	e came
again and recommending.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 2, 625	Date received: 23 rd May 2023			
	Total cost of w	ork: £2625		
PRINTING OF FRONT WILLS WILLS FRANTING OF BOMERE WALL, FRANTING OF NEW WOOD BROWN LOOF OF EXTENSION & GARGEE AND X2 PAINT (BUTTO A CORD OF PAINT (BUTOLANGE) AS NEW WOOD.	Description of painting of 30 i roof of extension done with 4 cowood.	meter wall, pai	nting of new and x2 dorm	wood below ers. All
Your comments: I CAN SM THAT PHIL IS A HAST CLASS FAINTER & PERCENTIFIC VERY PRY WOLKER AND VORY PROPESSIONAL.	Comments: I can say that Phil is a first class painter and decorator. Very tidy worker and very professional. We have already booked him in to do internal work.			·
WE MANE PREMIT BOOKED HIM IN TO BO INTERNITY WARK	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 21st February 2023			
Description of the work undertaken: NOTERIOR PANOTING KItchen Bathroom hivingtoom During Toom Bachroom half string Thanding	Total cost of work: Not provided Description of work: Interior painting. Kitchen, bathroom, livingroom, dining room, bedroom, hall, stair and landing. Comments: Highly recommended.			
Highly recommended	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 29th November 2022 Total cost of the work £ Total cost of work: £692.77 Description of work: Repaint the kitchen, putting Kitchen plaster Wall kitchen tile, fitting the kitchen, plaster wall. Comments: Always on time, always clean up after the day and keep me updated on any changes and Your comments: progress. Take an extra step in getting things done Hovays on time always clean up even having the dust on my radiator removed, that's day and keep me update on any an extra value added! things done even harring The dust Quality of Service Tidiness Value for removed that's on extra the value added ? is money work Customer Ratings (Out of 10) 10 10 10 10



Total cost of the work £ 750 Date received: 16th August 2022 Total cost of work: £750 Description of the work undertaken: PAINTING EXTERNAL PART OF HOUSE AND GARAGE Description of work: Painting external part of house and garage. Comments: Phil works on his own to his own time. Your comments: He's done an excellent job and I will be asking him to PHIL LURUS ON HIS OWN TO HIS OWN TIME return for other jobs in the future. HE'S DONE AND EXCHENT JOB AND I WILL BE ASKING HIM TO RETURN FOR OTHER JOBS IN THE FUTURE. Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Date received: 14th July 2022 Total cost of the work £ 1085:65 Total cost of work: £1085.65 Description of the work undertaken:
Painting Hall, Adding stairese, Misc small blos Description of work: Painting hall, adding staircase, misc. small jobs. Comments: Excellent service. Your comments: Excellent service Value for Quality of Service **Tidiness** money work

Customer Ratings (Out of 10)	10	10	10	10
Description of the work undertaken: ALL OUTDOOR PAINTWORK ALL ENVER ON HIGH PITCHED ROOF PREPARED PRIMED AND PAINTED SOME MASONRY PAINTED DORNER WINDOW NEDDES ALL WOOD REPLACED + ALSO PAINTED BOME CEMENT WORK DONE. YOUR COMMENT WORK DONE. WOUR COMMENT WORK DONE. HE ENENT JOB DONE. PHIL ALWAYS TURNED UP WHEN HE SAID HE NOULD KEPT US INFORMED THROUGHOUT JOB LET EVERYTHING CLEAN TIDY AROUND THE OUTSIDE OF THE HOUSE WOULD DEFINITENY RECOGNOLD	wood replaced and also painted. Some cement wor done Comments: Excellent job done. Phil always turned when he said he would. Kept us informed throughout			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

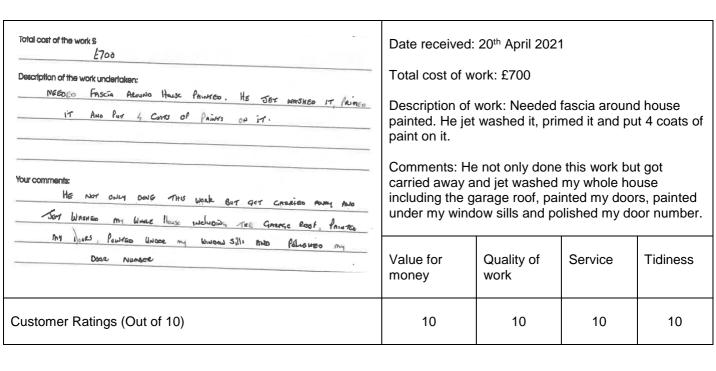
Total cost of the work £ 7% o	Date received: 25 th May 2022			
Description of the work undertaken: CLEANED SANDED AND PAINTED ALL EXTERNAL WOODWORK. 2 COATS OF PAINT AND I COAT OF MATT VARNISH. JOB DONE OVER 4 DAYS. YOUR COMMENTS: VERY PLEASED WITH ALL ASPECTS OF PHIL'S WORK ALL PATHS AND PLANTED AREAS WELLE COVERED WITH	Total cost of work: £780 Description of work: Cleaned, sanded and painted all external woodwork. 2 coats of paint and 1 coat of matt varnish. Job done over 4 days. Comments: Very pleased with all aspects of Phil's work. All paths and planted areas were covered with dust sheets. He ensured everything was tidy on departure.			
DUST SHEETS. HE ENSURED EVERYTHING WAS TIDY ON DEPARTURE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 19th August 2021			
Description of the work undertaken:	Total cost of work: Not provided Description of work: Paint the eaves outside. Paint kitchen ceiling.			
Part Kitchen Ceiling				
Your comments: Phil has been a got send, gove above and beyord. The job in hand, the cleaned my gettern and Warnished. Then the who offered to part my tokker walls while	and saved me a lot of stress.			y gutters aint my
a lat of where a lat of where and sowed me	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Customer Ratings (Out of 10)	10	10	10	10		
	1					
Total cost of the work £ 1005.18	Date received: 23 rd June 2021					
Description of the work undertaken:	Total cost of w	ork: £1025.18				
Preparation, painting and varmishing of external woodwork including all windows and patrio doors of the filted new wooden window sills whose needed and applied new sealant.	Description of work: Preparation, painting and varnishing of external woodwork including all windows and patio doors. Also fitted new wooden window sills where needed and applied new sealant.					
Your comments: Excellent service and cannot fault service. Did everything 8sted for and more (sealant window sills) to an extremely	Comments: Excellent service and cannot fault service. Did everything asked for and more (sealan window sills) to an extremely high standard. Kept nup to date on progress and explained the extra worneeded. Windows and door look like new!					
high standard. Kept me uptodate on progress and explained the extra work norded. Windows and door look like new!	Value for money	Quality of work	Service	Tidiness		
Customer Ratings (Out of 10)	10	10	10	10		

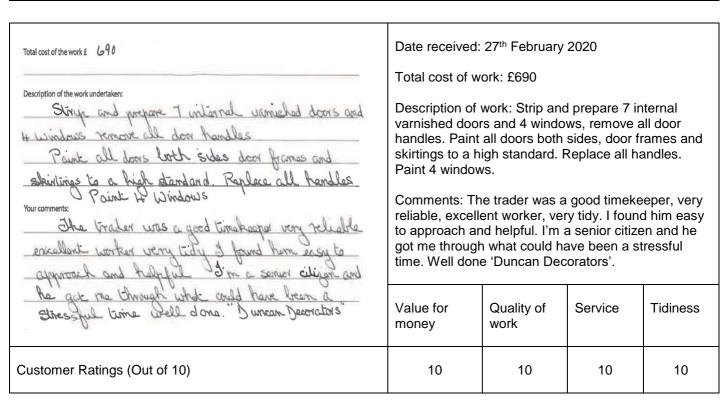
Total cost of the work £	Date received:	15 th June 202	1	
DECORATING MAIN PARTS OF THE HOUSE	Total cost of w	ork: £580		
The trace	Description of house.	work: Decorati	ng main parts	s of the
Your comments:	Comments: An	nazing job. Wo	ould highly red	commend.
AMAZING JOB. WOULD HIGHLY RETORAND.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1038	Date received: 25 th May 2021			
Description of the work undertaken: EXTERIOR CLEANING AND PAINTING INCLUDING DOORS RHONE PIPES AND	Total cost of work: £1038 Description of work: Exterior cleaning and painting, including doors, rhone pipes and chimneys. Comments: Work completed to a superb standard, with an attention to detail far beyond our expectations. We cannot recommend Phil highly enough.			
CHIMNETS.				
Your comments: WORK COMPLETED TO A SUPERB STANDARD, WITH AN ATTENTION TO DETAIL FAR				
BETOND OUR EXPECTATIONS. WE CANNOT RECOMMEND PHIL HIGHLY ENDUGH.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10



Date received: 20th March 2020 Total cost of the work \$ 1,800.00 Total cost of work: £1800 Description of the work undertaken: Description of work: Complete redecoration of Complete redeciration of lounge, dining voom lounge, dining room and kitchen, including painting of ceilings and walls and skirting - also repapering. Removal of wallpaper in downstairs and upstairs hall, paper lining and repainting. Comments: Phil is an extremely professional and top Your comments: quality decorator. He is meticulous in his approach and totally reliable. Recommend without any reservations whatsoever. without any reservations whatsoever Value for Quality of Service Tidiness money work 9 10 10 10 Customer Ratings (Out of 10)

ONLINE FEEDBACK PROVIDED	Date received: 10 th March 2020			
	Total cost of w	ork: £330		
	Description of work: Painting kitchen, utility and one wall in living room. Paper two walls in bedrooms. Comments: Very pleased with work, would use again.			rooms.
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	9	10	10



Total cost of the works 724-10	Date received	: 20 th February	2020		
Description of the work undertaken: PAINT WALLS, EEILLINGS. SKIRTING boards	Total cost of w	ork: £724.10			
Window e door frames plus radiators	Description of work: Paint walls, ceilings, skirting boards, window and door frames plus radiators.				
Your comments: A Prawe used Philip in the past and always found from Ntally redable and well proced	Comments: I have used Philip in the past and always found him totally reliable and well priced. He does a good job and is very tidy.				
He does argood Job and is very didy	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Date received: 26th November 2019 Total cost of the work £ 650 Total cost of work: £650 Description of the work undertaken: STRIPPED AND PAPERED LIVINGROOM. Description of work: Stripped and papered PAINTED & CEILING AND ALL MODDWORK AND PAPERED HALL livingroom. Painted ceiling and all woodwork and papered hall. Painted ceiling, all woodwork and PRINTED CELLING, ALL WOODWORK AND PAPERED CONSERVATORY papered conservatory. Comments: Phil done a fantastic job. Started on time and tidied up at the end of the day. Will definitely get PHIL DONE A FANTASTIC JOB. STARTED ON TIME him back to do other rooms. Would highly AND TIDIED LIP AT THE END OF THE DAY. WILL DEFINITELY recommend. GRET HIM BACK TO DO OTHER ROOMS. WOULD HIGHLY RECOMMEND. Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received	d: 20 th August 2	019	
Description of the work undertaken: Starts well room doors bounger reported	Total cost of	work: £432.80		
MAILS WERE, NOTE POUNTAGE REPORTED	Description of work: Stairs, walls, roof, doors, bannister repainted.			
Your comments: year work, very tary, and completed on time	Comments: Great work, very tidy, and completed or time.			
	Value for money	Quality of work	Service	Tidiness
customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 650	Date received: 5 th June 2019			
Description of the work undertaken: STAIRCASE LANDING FAINTING	Total cost of work: £650			
EMULSION & GLOSS VPSTAIRS REDROOM	Description of work: Staircase, landing painting. Emulsion and gloss upstairs bedroom.			
Your comments:	Comments: Excellent job. Second time I have used Duncan Decorators and will use again.			
SECOND TIME I HAVE USED DUNCAN DECORATORS AND WILL USE ACAIN	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 24th April 2019 Total cost of the work £ 275 Total cost of work: £275 Description of the work undertaken: Decorated sitting room with 3 coats of point Description of work: Decorated sitting room with 3 and made a way professional yet of it coats of paint and made a very professional job of it. Put all on funitum hack in place and was Put all our furniture back in place and was very helpful. Comments: Appreciated all his help and would call Your comments: on him again. Affectated all has felt and would call on him again Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received: 4 th April 2019				
Description of the work undertaken: Stairs, Hallway and Bedroom., all-wood work and doors	Total cost of work: Not provided Description of work: Stairs, hallway and bedroom, all wood work and doors. Comments: Excellent service.				
Your comments: Excollent Service	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ \$700.00 on Accumalated your.	Date received: 31st January 2019			
Description of the work undertaken: Description of the work undertaken: Description of the work undertaken:	Total cost of work: £700 on accumulated jobs			
met your dance goods.	Description of work: Decorating bedroom, conservatory, wet room, garage doors.			
Your comments: I would like to say Duncon Secondars was of great assistance in numerous D.T. y jobs which my husband couldn't do as he is a double amounted. By wery pleasant man who I will definately employ again	Comments: I would like to say Duncan Decorator was of great assistance in numerous DIY jobs when my husband couldn't do as he is a double ampute A very pleasant man who I will definitely employ again.			
I wery pleasant man who I will definately imply again	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £ \not	Date received: 28th January 2019			
	Total cost of work: £100			

Description of work: Two coats of emulsion paint on livingroom and hall. All walls prepped prior to painting. All floors, furniture and door all covered to protect everything. Comments: Brilliant job done very professional and helpful and great prices. Phil is extremely good painter. Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received: 17 th September 2018			
Description of the work undertaken:	Total cost of work: £400			
Pointed living room and Porch,	Description of work: Painted living room and porch. Comments: Did an excellent job, punctual, tidy, even did a few extras at no extra charge. Very reliable and trustworthy.			
Your comments:				
Did on excellent job, punctual, tidy, even did a few extrais at no extra charge, Very reliable and trustworthy.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	9.5	10

Total cost of the work £ 375 Date received: 14th August 2018 Total cost of work: £375 Strip viryl well paper-repair plaster work where regd. Description of work: Strip vinyl wallpaper – repair Point as agreed Hung new wall paper plasterwork where required. Paint as agreed. Hung new wallpaper. Comments: Well pleased. Mr Duncan (Phil) was a very tidy worker and had all the tools he required and Well pleased . Mr. Denean (Phil) was a very tidy a wide knowledge of what needed doing. We would worker and had all the took he regimed and have no hesitation in recommending him and plan to have him back to do more work. a wide knowledge of what needed doing We would have no heartation in recommending him and plan to have him back to do more work? West Lothian Council should also be commended for running the scheme which made it easy to find a tradesman. West Lothian Council should also be commended for terming the scheme which made it easy to find a Value for Quality of Service **Tidiness** work money Customer Ratings (Out of 10) 10 10 10 10

Date received: 14th June 2018 Total cost of the work £ 130 -00 Total cost of work: £130 PREPARE UNDERCOAT & GLOSS PAINT GARAGE DOOR Description of work: Prepare, undercoat and gloss, paint garage door, prepare and stain fascia round garage. Comments: Excellent workmanship and very tidy and EXCELLENT WORKMANSHIP - VERY TIOY, AND professional tradesman. Would highly recommend. PROFESSIONAL TRADESMAN. WOULD HIGHLY RECOMMEND Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 8 9 9 9

Description of the work undertaken:

+ tollway - prepped woodwork inc bannister, glossing emulsioned walls x 2 coats - 1 papered one wall.

I med upper ceiling, also fixed front back does that were problematic for 9 years

Your comments:

Phil also did extra jobs out with Scope such as putting up new light fittings etc.

He was very kinwlegable and helpful, nothing was too much bother. Will be using again.

Customer Ratings (Out of 10)

Date received: 10th April 2018

Total cost of work: Not provided.

Description of work: Hallway – prepped woodwork inc bannister, glossing, emulsioned walls x 2 coats and papered one wall. Lined upper ceiling. Also fixed front and back doors that were problematic for 9 years.

Comments: Phil also did extra jobs out with scope such as putting up new light fittings etc. He was very knowledgeable and helpful, nothing was too much bother. Will be using again.

Value for money	Quality of work	Service	Tidiness	
10	10	10	10	

Total cost of the work £ £ 230.	Date received: 1st February 2018			
Description of the work undertaken: LING WALLS & PRINTED WOOD NORK.	Total cost of work: £230			
	Description of work: Emulsion, ceiling, walls and painted woodwork.			
Your comments: EXCELENT PAINTER, SREAT JOB, ASTHESONSSSAYS. "SINIPAY THE BEST."	Comments: Excellent painter, great job. As the song says, "simply the best".			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10