

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Duncan Decorators

NUMBER OF FEEDBACK FORMS RECEIVED: 89 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9

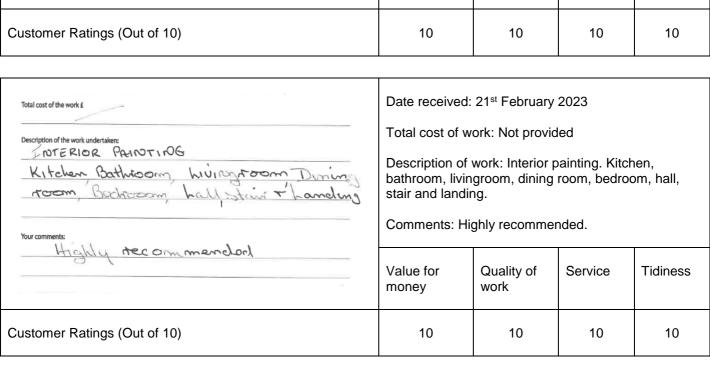
The following feedback forms have been completed by previous customers, rating their experience of dealing with Duncan Decorators.

Total cost of the work £	Date received: 20 th September 2024			
Description of the work undertaken: PAINTING OF ONDOOL WALL CLUS CHALMS GATERNS	Total cost of work: Not provided. Description of work: Painting of outdoor walls/cills. Clearing guttering. Comments: Did fantastic job. Did small additional jobs to ensure job looked 1st class.			
DID FAVORSON JOR, DID SMALL ADDITIONAL JOBS 10 GUSULE JOR LOOKED IST CLASS	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

Total cost of the work £ 🖇 ,) O 💍	Date received:	12th September	er 2024	
Description of the work undertaken:	Total cost of w	ork: £8100		
CHIMPETING CUTSIDE OF BUNGALOW, PLUS WINDOWS. +	Description of work: Repainting outside of bungalow, plus windows and chimney painting.			bungalow,
Your comments: ALL WORK WAS DOWE TO A VERY HIGH STANDARD	Comments: All work was done to a very high standard and any unexpected problems were solv quickly and expertly.			
EMICKLY AND LAND EASTLY EMPERTLY	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1468 ine paint	Date received: 11 th April 2024			
Description of the work undertaken:	Total cost of work: £1468 inc. paint			
Paint Livingroom Paint bedroom:	Description of work: Painting of downstairs hall, staircase and upper landing. Paint livingroom. Paint bedroom.			
Vour comments: Very meticulous and did a faitastic job. Went the extra way in some other things he came across and done these as well. Will be using again and recommending.	Comments: Very meticulous and did a fantastic job. Went the extra way in some other things he came across and done these as well. Will be using again and recommending.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 23rd May 2023 Total cost of the work £ 2,625 Total cost of work: £2625 Description of the work undertaken: Description of work: Painting of front window sills, painting of 30 meter wall, painting of new wood below roof of extension and garage and x2 dormers. All done with 4 coats of paint (bonding agent) as new wood. AS NEW WOOD Comments: I can say that Phil is a first class painter Your comments: and decorator. Very tidy worker and very professional. We have already booked him in to do internal work. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10



Total cost of the work £ 692.75	Date received: 29th November 2022			
Description of the work undertaken:	Total cost of w	ork: £692.77		
Repaint the kitchen putting kitchen tile . thing the	Description of work: Repaint the kitchen, putting kitchen tile, fitting the kitchen, plaster wall.			•
Your comments: Always on time, always clean up after the day and keep me update on any Changes and progress. Take an entre stop in softimes acting	Comments: Always on time, always clean up after the day and keep me updated on any changes and progress. Take an extra step in getting things done even having the dust on my radiator removed, that's an extra value added!			
things done even having the dust of my basister removed. that's our later was value added?	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 16th August 2022 Total cost of the work £ 725 - 00 Total cost of work: £725 Description of the work undertaken: EXTERIOR PAINTING COMPLETE PROPERTY AND DETROHED Description of work: Exterior painting complete GARAGE INCLUDING CLEANING AND ALL MATERIALS property and detached garage including cleaning and all materials. Comments: I would have no hesitation in recommending Phil for any work needed. Absolutely perfect job carried out by a friendly and conscientious I WOULD HAVE NO HESTATION IN RECOMMENDANT PHIL tradesman. Cannot praise highly enough. FOR ANY WORK NEEDED, ABPOLITRIT PREFECT JOB CARRIED OUT BY A FLENDLY AND CONSCIENTIONS TRADEFULAN. **Tidiness** Value for Quality of Service CHUNOT PRAISE HIGHLY ENOUGH money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 750	Date receive	ed: 16 th August 2	2022	
Description of the work undertaken: PART OF HONSE AND GARAGE	Total cost of work: £750			
The of House the stillers	Description of work: Painting external part of house and garage.			
Your comments: PHIL LURUS ON HIS OWN TO HIS OWN TIME HE'S DONE AND EXCHENT JOB AND I	Comments: Phil works on his own to his own time. He's done an excellent job and I will be asking him to return for other jobs in the future.			
WILL BE ASKING HIM TO RETURN FOR OTHER JOBS IN THE FUTURE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 14th July 2022 1085:65 Total cost of work: £1085.65 Painting Hall, Adding stairese, Misc small potos Description of work: Painting hall, adding staircase, misc. small jobs. Comments: Excellent service. Excellent service Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 865	Date received: 1st July 2022			
Description of the work undertaken: ALL OUTDOOR PAINTWORK ALL EAVES ON HIGH PITCHED ROOF PREPARED PRIMED AND PAINTED SOME MASSONEY PAINTED DORMER WINDOW NEEDED ALL WOOD REPLACED + ALSO PAINTED BOME CEMENT WORK DONE: YOUR COMMENT WORK DONE: YOUR ENENT JOB DONE. PHIL ALWAYS TURNED UP WHEN HE SAID HE NOULD KEPT US INFORMED THROUGHOUT JOB LETT EVERYTHING CLEAN'N TIDY AROUND THE OUTSIDE OF THE HOUSE WOULD DEFINITEN' RECOMMEND	Total cost of work: £855 Description of work: All outdoor paintwork. All eave on high pitched roof prepared, primed and painted Some masonry painted. Dormer windows needed wood replaced and also painted. Some cement wo done Comments: Excellent job done. Phil always turned when he said he would. Kept us informed through job. Left everything clean and tidy around the outs of the house. Would definitely recommend.			
DEFINITE RECOGNED	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 780 Description of the work undertaken: CLEANED SANDED AND PAINTED ALL EXTERNAL WOODWORK. 2 COATS OF PAINT AND I COAT OF MATT VARMISH. JOB DONE OVER 4 DAYS VERY PLEASED WITH ALL ASPECTS OF PHIL'S WORK departure. ALL PATHS AND PLANTED AREAS WELL COVERD WITH DUST SHEETS. HE ENSURED EVERYTHING WAS TIDY ON DEPARTURE. Customer Ratings (Out of 10)

Date received: 25th May 2022

Total cost of work: £780

Description of work: Cleaned, sanded and painted all external woodwork. 2 coats of paint and 1 coat of

matt varnish. Job done over 4 days.

Comments: Very pleased with all aspects of Phil's work. All paths and planted areas were covered with dust sheets. He ensured everything was tidy on

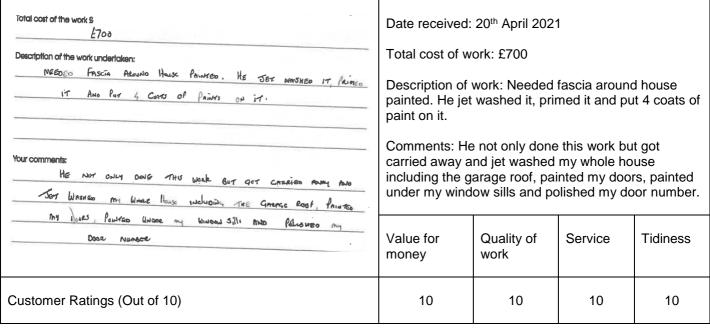
Value for money	Quality of work	Service	Tidiness
10	10	10	10

Total cost of the work £	Date received: 19 th August 2021			
Description of the work undertaken: Harry He Eaves outside Painty Kitchen Coiling	Total cost of work: Not provided Description of work: Paint the eaves outside. Paint kitchen ceiling.			
Your comments: Phil has been a got send, gove above and byond the got in hand the cleaned my gettern and Varnobed them the also offered to pant my totale walls while				
the colony was drying. It true gent and sowed me a lat of strees	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
	Date received			

Total cost of the work £ 1025.18 Total cost of work: £1025.18 Preparation, painting and vamishing of external woodwork Description of work: Preparation, painting and varnishing of external woodwork including all including all windows and patio doors. Also filled new worden windows and patio doors. Also fitted new wooden window sills where needed and applied new sealant window sills where needed and applied new sealant. Comments: Excellent service and cannot fault service. Did everything asked for and more (sealant, Your comments: window sills) to an extremely high standard. Kept me Excellent service and cannot fault service. Did everything up to date on progress and explained the extra work asterd for and more (sealant, window sills) to an extremely needed. Windows and door look like new! the extra work needed. Windows and door look like new! Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received: 15 th June 2021			
Description of the work undertaken: DECORATING MAIN PARTS OF THE HOUSE	Total cost of w	ork: £580		
DECORATING PHAIN THEIR OF THE THOUSE	Description of work: Decorating main parts of the house.			s of the
Your comments:	Comments: Amazing job. Would highly recommend.			commend.
AMAZING JOB. WOULD HIGHLY RETORAND.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 038	Date received: 25 th May 2021			
Description of the work undertaken: EXTERIOR CLEANING AND PAINTING, INCLUDING DOORS RHONE PIPES AND CHIMNETS. Your comments: WORK COMPLETED TO A SUPERB STANDARD, WITH AN ATTENTION TO DETAIL FAR	Total cost of work: £1038 Description of work: Exterior cleaning and painting, including doors, rhone pipes and chimneys. Comments: Work completed to a superb standard, with an attention to detail far beyond our expectations. We cannot recommend Phil highly enough.			
BEFOND OUR EXPECTATIONS. WE CANNOT RECOMMEND PHIL HIGHLY ENDUGH.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10



Total cost of the work \$ 1,800. ab	Date received: 20 th March 2020			
Description of the work undertaken:	Total cost of v	vork: £1800		
Complete redecovation of lowinge, diving voom & Kitchen, including painting of ceilings & walls & skirting - also repapering. funcial of wall paper is downstains & upstains hall, paper lining & repainting	Removal of wallpaper in downstairs and upstairs hall paper lining and repainting. Comments: Phil is an extremely professional and top			
Phil is an extremely profession 2 top quality decorator. He is meticulous in his approach and totally uliable becommended witness any reservations whatsoever.				
	Value for money	Quality of work	Service	Tidiness
ustomer Ratings (Out of 10)	9	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 10 th March 2020			
	Total cost of work: £330			
	Description of work: Painting kitchen, utility and one wall in living room. Paper two walls in bedrooms.			
	Comments: Very pleased with work, would use again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	9	10	10

Date received: 27th February 2020 Total cost of the work £ 690 Total cost of work: £690 Description of the work undertaken: Description of work: Strip and prepare 7 internal varnished doors and 4 windows, remove all door handles. Paint all doors both sides, door frames and skirtings to a high standard. Replace all handles. Paint 4 windows. Comments: The trader was a good timekeeper, very reliable, excellent worker, very tidy. I found him easy to approach and helpful. I'm a senior citizen and he got me through what could have been a stressful time. Well done 'Duncan Decorators'. Value for Quality of Service **Tidiness** Well done. work money Customer Ratings (Out of 10) 10 10 10 10

Date received: 20th February 2020 Total cost of work: £724.10 Description of work: Paint walls, ceilings, skirting boards, window and door frames plus radiators. Comments: I have used Philip in the past and always found him totally reliable and well priced. He does a good job and is very tidy. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

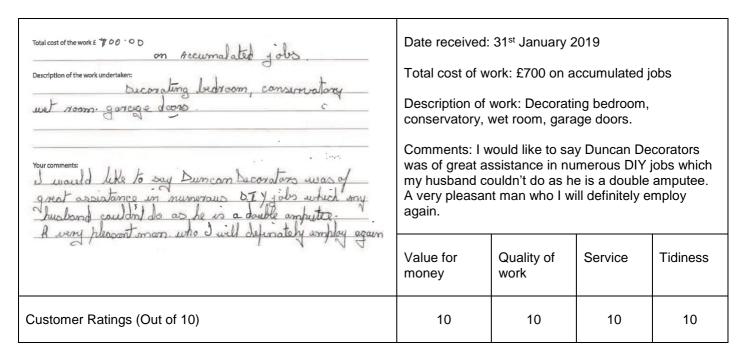
Description of the work undertaken: STRIPPED AND PAPERED LIVINGROOM. PAINTED RECEILING AND ALL MODDNORK AND PAPERED HALL PAINTED CEILING, ALL MODDNORK AND PAPERED CONSERVATORY YOUR COMMENTS: PHIL DONE A FARN TASTIC JOB. STARTED ON TIME AND TIDIED UP AT THE EASD OF THE DAY. WILL DEFINITELY GET HIM BALK TO DO OTHER ROOMS. NOULD HIGHLY RECOMMEND.	Date received: 26th November 2019 Total cost of work: £650 Description of work: Stripped and papered livingroom. Painted ceiling and all woodwork and papered hall. Painted ceiling, all woodwork and papered conservatory. Comments: Phil done a fantastic job. Started on time and tidied up at the end of the day. Will definitely get him back to do other rooms. Would highly			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken: Starrs wells, roof doors bounder repainted Your comments: Your comments: A H37 80 The work work was taken and completed on time	Date received: 20 th August 2019 Total cost of work: £432.80 Description of work: Stairs, walls, roof, doors, bannister repainted. Comments: Great work, very tidy, and completed on time.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Customer Ratings (Out of 10)	10	10	10	10	
Total cost of the work £ 650	Date received:	5 th June 2019)		
Description of the work undertaken: STAIRCASE LANDING FAINTING	Total cost of work: £650 Description of work: Staircase, landing painting. Emulsion and gloss upstairs bedroom. Comments: Excellent job. Second time I have used Duncan Decorators and will use again.				
EMULSION & GLOSS VPSTAIRS BEDROOM					
Your comments:					
SECOND TIME I HAVE USED DUNCAN DECORATORS AND WILL USE ACAIN	Value for money	Quality of work	Service	Tidiness	
	lilonoy		1		

Total cost of the work £ 275	Date received: 24 th April 2019				
Description of the work undertaken: Description of the work undertaken: And made a way preferenced yet of it Put all ow funitor hack is place and was way halfful Your comments: Affect ated all they half and would call a him again	Total cost of work: £275 Description of work: Decorated sitting room with 3 coats of paint and made a very professional job of it. Put all our furniture back in place and was very helpful. Comments: Appreciated all his help and would call on him again.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ Date received: 4th April 2019 Total cost of work: Not provided Description of the work undertaken: Stairs, Hallway and Bedroom., all-wood work and Description of work: Stairs, hallway and bedroom, all wood work and doors. Comments: Excellent service. Excollent Service Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10



Description of the work undertaken: Two coats of emulsion faint on Livingroom x Hall- All walls proped phore to painting, fly floors, furniture, and obey all covered to protect everything. Your comments: Prillant bb dene very professioned and pelpful and great prices Phil is extremely good painter	Date received: 28 th January 2019 Total cost of work: £100 Description of work: Two coats of emulsion paint on livingroom and hall. All walls prepped prior to painting. All floors, furniture and door all covered to protect everything. Comments: Brilliant job done very professional and helpful and great prices. Phil is extremely good painter.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 400	Date received: 17 th September 2018			
Pointed Living room and Porch,	Total cost of work: £400 Description of work: Painted living room and porch.			
Your comments: Did on excellent job, punctual, tidy, even did a few extrais at no extra charge. Very reliable and trustworthy.	Comments: Did an excellent job, punctual, tidy, even did a few extras at no extra charge. Very reliable and trustworthy.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	9.5	10

Customer Ratings (Out of 10)	10	10	9.5	10
Description of the work undertaken: Altrep vingl wall paper-repair plaster work where regol. Paint as agreed Hung new wall paper.	Date received: 14 th August 2018 Total cost of work: £375 Description of work: Strip vinyl wallpaper – repair plasterwork where required. Paint as agreed. Hung new wallpaper. Comments: Well pleased. Mr Duncan (Phil) was a very tidy worker and had all the tools he required and a wide knowledge of what needed doing. We would have no hesitation in recommending him and plan to have him back to do more work. West Lothian Council should also be commended for running the scheme which made it easy to find a tradesman.			
Your comments: Well pleased has demean (Phil) was a very lidy worker and had all the looks he registed and a wide knowledge of what needed doing. We would have no heartation in accommending when and plan to have kim back to do more work				
livest hothian Council should also be commended for seeming the scheme which made it easy to find a frade sman.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 130 ~ 00	Date received: 14 th June 2018			
REPARE & STAIN FASCIA ROUNGARAGE REPARE & STAIN FASCIA ROUNGARAGE	Total cost of work: £130 Description of work: Prepare, undercoat and gloss, paint garage door, prepare and stain fascia round			
YOUR COMMENTS: EXCELLENT WORKMANEHIP - VERY TIOY AND PROFESSIONAL TRACESMAN. WOULD HIGHLY	garage. Comments: Exprofessional tra			
KECOMMEND	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	9	9	9