



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Allbright Electrical Contractors

NUMBER OF FEEDBACK FORMS RECEIVED: 97 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Allbright Electrical Contractors.

ONLINE FEEDBACK PROVIDED	Date received: 1 st July 2024			
	Total cost of work: £262			
	Description of work: EICR for a completion certificate.			
	Comments: First time using Callum and would definitely recommend. We needed an EICR to provide to the council to obtain a completion certificate for works completed some time ago. Callum had availability within the week and job was done within an hour. Full report to the council and certificate received. Thanks again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 26 th April 2024			
	Total cost of work: £610.63			
	Description of work: Various small jobs. New light at back door. Replace bathroom mirror. Replace chrome shaver socket. Replace wall mounted circular mirror. Supply and fit lithium co detector. Various sockets replaced/repaired. TV aerial booster fitted.			
	Comments: Excellent work by a father and son team. They arrived early and just worked their way through the various jobs, including some 'add-ons' on the day. Tidied up impeccably at the end. Would highly recommend them.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	9	10

ONLINE FEEDBACK PROVIDED	Date received: 12 th April 2024			
	Total cost of work: £1068			
	Description of work: Outdoor socket box changes, installation of outdoor wall lights and floodlight. Under kitchen cabinet LED lights and wall mirror light installation.			
	Comments: Very unprofessional. Father and son who bicker with each other all day and huff and puff their way through work. Messy and disorganised. Disrespectful towards private things in my home and lack of concern for leaving doors wide open while raining and cold outside and having a small dog in the house that could have escaped. Quick and happy to quote with nothing being a problem. Very different attitude once they start the work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	7	7	1	1

Trader right to reply:

As shown by other very positive reviews on this website, we have, for more than 34 years been a well respected and highly rated company.

As this is the second time we have worked for you we are saddened you could not approach us with your comments before you posted them on various places on the internet.

ONLINE FEEDBACK PROVIDED	<p>Date received: 25th January 2024</p> <p>Total cost of work: £192</p> <p>Description of work: 1. Advise on new shower unit which best suited my needs. 2. Install new shower unit, and set up same. 3. Correct wiring faults regarding hall light switches. 4. Reconnect ceiling pendant unit and test same.</p> <p>Comments: 'Allbright' made the initial visit as promised. They were punctual on the day they allocated to carry out the job. They both worked without a break and completed the tasks in a very reasonable time frame. They encountered a snag regarding the plumbing of the old shower, but dealt with that efficiently. I was made aware of the costs well in advance, and was happy with the quoted charge.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	9	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 25th April 2022</p> <p>Total cost of work: £1105.48</p> <p>Description of work: Installation of an electric car home charging point, including initial survey of the location. UK government grant deducted from invoice.</p> <p>Comments: Installed on final day eligible for grants, and Allbright made sure this happened. The work was done professionally, and all relevant paperwork was supplied ASAP to enable additional claim for Scottish grant. The associated app was demonstrated upon completion. I would definitely recommend Allbright.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 25 th April 2022			
	Total cost of work: £96			
	Description of work: Move aerial point to new position behind television that was already wall mounted.			
	Comments: Although always busy, Allbright Electrical managed to slot my job into their schedule within a couple of days. David and Callum arrived at the appointment time, are always polite and friendly and on completion of the work, left the area neat and tidy. Wouldn't hesitate to recommend them and will certainly use them again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 14 th March 2022			
	Total cost of work: £72			
	Description of work: Identify faulty underfloor heating which was causing the system to trip.			
	Comments: Very prompt service which is ideal when you don't know why most of the electrics in your house are not working. Much appreciated.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 25 th February 2022			
	Total cost of work: £1350			
	Description of work: Installation of EV charge point at my home address including design and commissioning and support through the grant application process.			
	Comments: The guys have been brilliant from start to finish - really professional and on the day of the installation they were on time, worked to an exceptional level and ensured that a full handover took place before they left my premises. All details of what was required to be done and why were explained in full detail. You could not ask for more and I would not hesitate to use them again for any further projects I may have and would highly recommended them to anyone.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 15 th February 2022			
	Total cost of work: Not provided.			
	Description of work: Provided and installed an electric car charger unit.			
	Comments: I thought they were very professional, from the first contact they arranged to come out quickly and provided quote and information, then booked us in for the work to be done at a convenient time. On installation day they were punctual, polite, friendly, the kind of people you can talk to and ask questions. Showed me how to work everything before they left and house was all clean and tidy when job was complete. Would not hesitate to use them again and would happily recommend them to anyone.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 12 th May 2021			
	Total cost of work: £450			
	Description of work: A lot electrical wires to sort as kitchen refurb.			
	Comments: First class service. Great guys down to earth which always good. I've used few times and intend to have them back again. An electrician company you can trust to do job proper.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 10 th May 2021			
	Total cost of work: £375			
	Description of work: Supplied armoured cable for supply to new summer house and first fit wiring for sockets and lighting. Supplied, wired and fitted twin waterproof outdoor socket at rear of property.			
	Comments: Excellent service. Provided great advice and were flexible in dealing with requirements when looking at options to supply power to a new summer house. Friendly and tidy experts! Have already recommended to others.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 21 st September 2020			
	Total cost of work: £40			
Description of work: Outside light fitted.				
Comments: Great service. The guys were both friendly and chatty. Everything was left very tidy; would definitely use again and recommend.				
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>OLEV/EST GRANTS</u>	Date received: 7 th September 2020			
	Total cost of work: OLEV/EST GRANTS			
Description of the work undertaken: <u>WALL DRILLED IN BEDROOM TO PUSH CABLE OUTSIDE</u> <u>45 OF CABLE RUN ALONG GARDEN, DUG DOWN & REPLACED</u> <u>BY WORKMEN. CHARGER FITTED AT BACK END OF GARDEN</u>	Description of work: Wall drilled in bedroom to push cable outside, 45 of cable run along garden, dug down and replaced by workmen. Charger fitted at back end of garden.			
	Comments: Guys were in touch before start day, on the day arrived on time. Job done and place tidy. Garden put back to original state.			
Your comments:	Value for money	Quality of work	Service	Tidiness
<u>GUYS WERE IN TOUCH BEFORE START DAY, ON THE</u> <u>DAY ARRIVED ON TIME JOB DONE & PLACE TIDY,</u> <u>GARDEN PUT BACK TO ORIGINAL STATE</u>	9	10	10	10
Customer Ratings (Out of 10)				

ONLINE FEEDBACK PROVIDED	Date received: 4 th September 2020			
	Total cost of work: £587			
Description of work: Replace old consumer unit with new 10 way amendment consumer unit.				
Comments: Fantastic service provided by Allbright Electrical Contractors Ltd. Contacted them to provide a quote for replacing our old consumer unit. Received a quick response to our request and job was completed within a few days of receiving the detailed quote. Would definitely recommend them, very professional service.				
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 26 th August 2020			
	Total cost of work: £593.66			
	Description of work: Remove and replace main fuse box. Re-purpose two electric sockets, rewire electrical switch and light boss, check wiring on stair lighting.			
	Comments: The electricians were punctual and friendly. They kept me informed as to how the work was progressing. Everything was left clean and tidy. I will definitely use the firm again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <hr/> Description of the work undertaken: <i>x2 External electrical sockets</i>	Date received: 16 th July 2020			
	Total cost of work: Not provided			
	Description of work: x2 external electrical sockets.			
	Comments: Very courteous, easy to speak with. Very efficient and tidy.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <hr/> Description of the work undertaken: <i>Install RCD spur unit for electric towel rail and install towel rail in bathroom. Install l.e.d outside light. Replace existing spotlights with l.e.d spotlights</i>	Date received: 25 th February 2020			
	Total cost of work: Not provided			
	Description of work: Install RCD spur unit for electric towel rail and install towel rail in bathroom. Install l.e.d outside light. Replace existing spotlights with l.e.d spotlights.			
	Comments: 1 st class service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

<p>Total cost of the work £ <u>N/A</u></p> <p>Description of the work undertaken: <u>Installation of Hob, Oven + Heated Towel Rail. Outside security light. Repaired switch on Electric fire.</u></p> <p>Your comments: <u>Very professional and competent persons. Explained everything in a concise manner. Have no hesitation in recommending to my friends & family.</u></p>	<p>Date received: 24th February 2020</p> <p>Total cost of work: N/A</p> <p>Description of work: Installation of hob, oven and heated towel rail. Outside security light. Repaired switch on electric fire.</p> <p>Comments: Very professional and competent persons. Explained everything in a concise manner. Have no hesitation in recommending to my friends and family.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <p>Description of the work undertaken: <u>INSTALLING 7 DOWNLIGHTS (REPLACEMENTS)</u> <u>REPLACING OLD CONSUMER UNIT WITH</u> <u>NEW CONSUMER UNITS WITH R.C.B.O's</u></p> <p>Your comments: <u>WORK CARRIED OUT TO A HIGH STANDARD</u> <u>PUNCTUAL, COURTEOUS AND RESPECTFUL</u> <u>OF MY PROPERTY</u></p>	<p>Date received: 13th December 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Installing 7 downlights (replacements). Replacing old consumer unit with new consumer units with RCBO's.</p> <p>Comments: Work carried out to a high standard. Punctual, courteous and respectful of my property.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <p>Description of the work undertaken: <u>REPLACE FUSE BOX IN GARAGE</u></p> <p>Your comments: <u>Good, friendly service and turned up when they said they would</u></p>	<p>Date received: 15th October 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Replace fuse box in garage.</p> <p>Comments: Good, friendly service and turned up when they said they would.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>8</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>PAT Testing</p> <p>Spotlight Bulb Replacement</p> <p>Light fitting replacement</p> <p>Electrical Switch repair</p> <p>Your comments:</p> <p>Excellent!</p> <p>Lots of additional work was completed on Monday - no need for a return visit.</p> <p>Polite, friendly, helpful electricians - will def. recommend</p>	<p>Date received: 10th October 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: PAT testing. Spotlight bulb replacement. Light fitting replacement. Electrical switch repair.</p> <p>Comments: Excellent! Lots of additional work was completed on Monday – no need for a return visit. Polite, friendly, helpful electricians – will def. recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Power to external workshop. 8 twin sockets, LED Strip light, Conduit, Fuseboard, outdoor cable</p> <p>Your comments:</p> <p>great Workmanship. Would use again 100%</p>	<p>Date received: 27th September 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Power to external workshop. 8 x twin sockets, LED strip light, conduit, fuseboard, outdoor cable.</p> <p>Comments: Great workmanship. Would use again 100%.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>OLD STRIP LIGHTS REPLACED IN KITCHEN</p> <p>OVEN & HOB DISCONNECTED AND NEW ONES INSTALLED.</p> <p>Your comments:</p> <p>OLD OVEN/HOB WAS TRIPPING ELECTRICITY OFF. CALLED ALLBRIGHT AND THEY CAME FOLLOWING DAY AND LOCATED THE ISSUE. THEY RETURNED TO DISCONNECT OLD COOKER AND INSTALL NEW ONE. VERY ACCOMMODATING</p>	<p>Date received: 27th August 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Old strip lights replaced in kitchen, oven and hob disconnected and new ones installed.</p> <p>Comments: Old oven/hob was tripping electricity off. Called Allbright and they came following day and located the issue. They returned to disconnect old cooker and install new one. Very accommodating.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>NEW CONSUMER UNIT, REPAIRO FAULTY BATHROOM LIGHT/EXTRACTION FAN AND APPLD POWER TO EXTERNAL SUMMER HOUSE</p> <hr/> <p>Your comments:</p> <p>VERY DETAILED EXPLANATIONS BEFORE JOB STARTED KEPT ME INFORMED AS JOB PROGRESSED FINISHED JOB WITHIN AGREED TIMESCALES. I WAS WATCHING MY BABY GRANDSON AND HIS GUYS ARE VERY CHILD FRIENDLY</p>	<p>Date received: 14th August 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: New consumer unit, replaced faulty bathroom light/extractor fan and applied power to external summer house.</p> <p>Comments: Very detailed explanations before job started. Kept me informed as job progressed. Finished job within agreed timescales. I was watching my baby grandson and the guys are very child friendly.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>2 SAFETY FULL HOUSE ELECTRICAL CHECK AND UPDATE (FUSE BOXES REPLACED ETC.) SUPPLY & FIT OUTSIDE ELECTRICAL POWER POINTS</p> <hr/> <p>Your comments:</p> <p>VERY HAPPY WITH ALL WORK CARRIED OUT</p>	<p>Date received: 19th July 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Full house electrical safety check and update (fuse boxes replaced etc.) Supply and fit outside electrical power points.</p> <p>Comments: Very happy with all work carried out.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>REPLACEMENT OF OLD LIGHT FITTINGS WITH ENERGY EFFICIENT LED - INDOOR AND OUTDOOR</p> <hr/> <p>Your comments:</p> <p>QUICK RESPONSE & QUOTE, TIDY WORKERS, TURNED UP ON TIME, POLITE & COURTEOUS</p>	<p>Date received: 31st May 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Replacement of old light fittings with energy efficient LED – indoor and outdoor.</p> <p>Comments: Quick response and quote, tidy workers, turned up on time, polite and courteous.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p><i>Fuse Box Replaced Fan Fitted Light Fitted, Smoke Alarms & Heat Sensors Fitted</i></p> <hr/> <p>Your comments:</p> <p><i>Joe Courtness</i></p> <hr/>	<p>Date received: 24th April 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: Fuse box replaced, fan fitted, light fitted, smoke alarms and heat sensors fitted.</p> <p>Comments: No complaints.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <p><i>OLEV Grant</i></p> <hr/> <p>Description of the work undertaken:</p> <p><i>FITTING AN ELECTRIC VEHICLE CHARGING POINT.</i></p> <hr/> <p>Your comments:</p> <p><i>VERY CONSCIENTIOUS AND PERSONABLE. VERY PROFESSIONAL AND DILIGENT WITH ALL WORK UNDERTAKEN. THANK YOU!</i></p> <hr/>	<p>Date received: 24th April 2019</p> <p>Total cost of work: OLEV Grant</p> <p>Description of work: Fitting an electric vehicle charging point.</p> <p>Comments: Very conscientious and personable. Very professional and diligent with all work undertaken. Thank you!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p><i>New bathroom lights fitted, with bathroom fan and switch changed to outside of bathroom</i></p> <p><i>New downlighters fitted in kitchen.</i></p> <p><i>Outside light fixed + new switches</i></p> <hr/> <p>Your comments:</p> <p><i>Excellent service work done quickly and very reasonable prices I would have no hesitation in recommending them and using them again in the future</i></p> <hr/>	<p>Date received: 15th April 2019</p> <p>Total cost of work: Not provided</p> <p>Description of work: New bathroom lights fitted, with bathroom fan and switch changed to outside of bathroom. New downlighters fitted in kitchen. Outside light fixed and new switches.</p> <p>Comments: Excellent service, work done quickly and very reasonable prices. I would have no hesitation in recommending them and using them again in the future.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

ONLINE FEEDBACK PROVIDED

Date received: 15th April 2019

Total cost of work: £502.24

Description of work: Supply, wire, fit LED fire rated downlighter and light switch in wardrobe. In the attic, remove existing wiring and batten holder and supply, wire, fit light switch and LED fluorescent light fitting. Also tidy cabling and install junction boxes on downlighters in bathroom done by previous electrician. Remove existing external halogen security light, supply and fit LED security light with sensor. Replace faulty 4" extract fan in bathroom.

Comments: We are very pleased with the work carried out by David. He was prompt and professional from estimate to finish job. We were grateful that he was able to replace the bathroom fan on short notice as we asked only the day before he was due to carry out the work. We will definitely use him again.

Value for money

Quality of work

Service

Tidiness

Customer Ratings (Out of 10)

10

10

10

9