

NUMBER OF FEEDBACK FORMS RECEIVED: 260 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

Total cost of the work £ [[50	Date received: 25th April 2025			
Description of the work undertaken:	Total cost of work: £1150			
perp WAUS in AU AREA'S, EMOLSION Small FLAT, WAUS, CERCINGS, WOODWORK TO A FINISH	Description of work: Prep walls in all areas, em small flat, walls, ceilings, woodwork to a finish. Comments: Fantastic work. Great guy.			
Your comments: FARTAXIC WORK, GREAS GUY	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 800	Date received: 19 th March 2025			
Description of the work undertaken:	Total cost of work: £800			
TAKE DOWN WATER DAMAGED KITCHEN CEILING, REPLICE WITH NEW PUSTERBOARD, AIMES TAPE, SKIM (EILING	Description of work: Take down water damaged kitchen ceiling, replace with new plasterboard, aimes tape, skim ceiling with plaster, emulsion to finish.			
Your comments: GREAT SERVICE FROM GALY, KEPT WE UP TO DATE WITH ALL OF THE WORK AND AGREIVED ON TIME EVELY DAY HE WAS NEEDE. THE STAWDARD	Comments: Great service from Gary. Kept me up to date with all of the work and arrived on time every day he was here. The standard of work was actually better than the original which I was impressed with. So very happy with all aspects of this job.			
OF WORK WAS ACTUMY BETTER THAN THE ORIGUAL WHICH I WAS IMPREISED WITH. SO VERY HAPPY WITH ALL ADRECTS OF THIS JUB.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1200	Date received: 10 th March 2025				
Description of the work undertaken: MULTIPLE JOBS DONE ON A RENTED PLOPERTY AS FollowS TREAT MOULD & AREA'S, FIX DOOL HANDLES, NEW TOLLET RE-GROUT SHOWER, FIX SMOKE ACARMS, EMULSION ALL ROOMS Your comments: REPAIRS TO FLOORING GART DIA ACCT MORE WORK FOR MC THAN WHAT WAS QUARTO FOR, ELLAT TO WORL WITH FULLY RECOMMEND HIM AND KEEP UP THE GOOD	 Total cost of work: £1200 Description of work: Multiple jobs done on a rented property as follows. Treat mould in area's, fix door handles, new toilet, re-grout shower, fix smoke alarms, emulsion all rooms, repairs to flooring. Comments: Gary did a lot more work for me than what was quoted for, great to work with. Fully recommend him and keep up the good work Gary, it was a pleasure. 				
WORK GART, IT WAS A PULASURC.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	9	9	10	10	

Total cost of the work £ Description of the work undertaken: UP Stair's Water Pipes burst Hooding my Hat Causing bathrown celling to correct down damaging the Hoor Walls in the hall and kitchen. Your comments: Works Carried out to my rented property to An exelent standard. Extremity happy with	 Date received: 19th February 2025 Total cost of work: Not provided Description of work: Upstairs water pipes burst flooding my flat causing bathroom ceiling to come down damaging the floor, walls in the hall and kitchen. Comments: Work carried out to my rented property to an excellent standard. Extremely happy with work. 				
work.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	9	

Total cost of the work £ 550	Date received: 19 th February 2025 Total cost of work: £550 Description of work: repaired walls by skimming plaster after electrician cut holes out of walls for new sockets.			
Description of the work undertaken: REPAIRED WALLS BY SKMMING PUSTER, ATTER ELECTRICAN CUT HOLES OUT OF WALLS FOR NEW SOCKETS				
Your comments: Had a wonderput experience with Gary A very warm and bubbly man. He communicated well and was	Comments: Had a wonderful experience with Gar very warm and bubbly man. He communicated we and was prompt on finishing the job. Very trusting Highly recommend Gary!			
prompt on Finishing the job Very trusting Highly recommend Gary!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	9	10	9

Total cost of the work £ 750	Date received: 5th February 2025			
Description of the work undertaken:	Total cost of work: £750			
Supplied AND FREED A Full LENGTH HANDRAR TO STAIRCASE, PLASTERED × 2 CEILINGS	Description of work: Supplied and fitted a full length handrail to staircase, plastered x 2 ceilings.			
Your comments: Gary did a billiast job "/am very pleased.	Comments: Gary did a brilliant job. I am very pleased.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 600	Date received: 30 th January 2025			
Description of the work undertaken: Supply + FIT SINK FOR BATUROOM Supply + FIT KITCHEN TAP.	Total cost of work: £600 Description of work: Supply and fit sink for bathroom.			
TOILET SEAT AND LEICING LIGHT	Supply and fit kitchen tap. Toilet seat and ceiling light.			ceiling
Your comments: All the work was undertaken swiftly and the Heurs supplied were excellent The work place was clean a tidy after the work was camplete.	Comments: All the work was undertaken swiftly and the items supplied were excellent. The work place was clean and tidy after the work was complete.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work 1 780 Description of the work undertaken: RE-GROUTED SHOWER CUBICLE AND REPAIRED DOWN STAIRS CEILING OVE TO WATER DAMAGE Your comments: GOOD SERVICE & EXPLAINED LAR WORK & COST BEFORE STARTING, REVISED COST (REDUCTION) ONCE WORK CONFIRMED WOULD USE AGAIN & RECOMMEND TO OTHERS.	Total cost of w Description of repaired down Comments: Go	work: Re-grou stairs ceiling d ood service an	ted shower c ue to water d d explained a cost (reductio	amage. Ill work and n) once
NOULD USE AGAIN & RECOMMEND TO OTHERS.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 100	Date received: 16 th December 2024			
Description of the work undertaken:	Total cost of work: £1100			
PLASTER STAIRCASE WAY EMULSION FUL STAIR QUE TO A	Description of work: Plaster staircase wall, emulsion full staircase to a finish.			
Your comments: We have used Gary for work before and. having had such a good experience with him, went straight back for this job. We	Comments: We have used Gary for work before an having had such a good experience with him, went straight back for this job. We also have plans to get him back for other jobs too. Great guy and fantastic at what he does.			
allo here plan to get him back for de jobs two- Great gluy and farturtic at what hodo	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 180	Date received: 4 th December 2024			
Description of the work undertaken: VARIOUS JOBS OUTSIDE THE HOOSE I.C. PUT UP NAME BOARD, INSTAY UPVC CONCERNERS TO FRONT DOOR. REPLACE OUTSIDE SECURITY LIGHT AND AURM BOX (SUPPLIED BY CUSTOMER)	Total cost of work: £180 Description of work: Various jobs outside the house i.e. put up name board, install UPVC coverings to front door. Replace outside security light and alarm box (supplied by customer).			
Your comments: Gary was friendly, polite, patient and helpful	Comments: Gary was friendly, polite, patient and helpful. He made sure that each job was complete exactly as we wanted.			
He made sure that each job was completed	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work £ (5,000	Date received: 25 th November 2024			
Description of the work undertaken:	Total cost of work: £15,000			
BULD NEW FONCE 2 12 MTR'S	Description of work: Build new fence x 12 mtr's. Build			
BULD NEW PATTO WAY	new patio wall.			
Your comments:	Comments: Gary was a very pleasant chap to deal			
<u>Aary was a very pleasant chap to deal with and built up a</u>	with and built up a good rapport with my elderly			
<u>good rapport with my elderly parents for whom the work was being done</u>	parents for whom the work was being done. We were			
We were all very satisfied with all aspects of the work.	all very satisfied with all aspects of the work.			
We were all very satisfied with all aspects of the work.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 15 7.5	Date received: 25 th November 2024			
Description of the work undertaken: REPAIR LEAKING PADIATOR REPLACE WET/PAMAGED PLASTERBOARD CEILING SKIM TEMULSION CEILING AND WAILS TO	Total cost of work: £1575 Description of work: Repair leaking radiator. Replac wet/damaged plasterboard ceiling. Skim and emulsion ceiling and walls to a finish.			
4 FINISH Your comments: NOT ONLY DID I GET A FANTASTIC JOB, BUT NOW A	Comments: Not only did I get a fantastic job, but no a friend. Highly recommend Gary.			
FRIEND HIGHLY RECOMMEND GARY	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

Total cost of the work £ 400	Date received: 31 st October 2024 Total cost of work: £400 Description of work: Professional blacksmith on board with made to order size and fit disabled handrails at front door step. Comments: Gary was the only joiner on the Trusted Trader scheme who replied to me and kept in touch. He went above and beyond to fit my handrails – getting a blacksmith to make them up. I won't hesitate to use Gary again.			
Description of the work undertaken: PLOFESESSIONAL BLACKSMITH ON BOARD WITH MODE TO ORDER SIZE AND FIT DISABLED HAND RAILS AT FLONT DOOR STEP				
Your comments: Gary Wars the only Joiner on the Truster Trade Scheme Why replied to the and Kept in touch. He went above and beyond to fit my hand voils - getting a blocksmith				
to Make them up. I would pesitate to Use gad again	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 265	Date received: 29th August 2024			
Description of the work undertaken:	Total cost of work: £265 Description of work: To supply and fit a new shower pump to a low pressure system.			
TO SUPPLY & FOT A NEW SHOWER PUMP TO A LOW PRESSURE SYSTEM				
Your comments: Grary was extremely efficient and carried out the work with skill and care. Fast service, freindly and explained Job and work required, Etremely helpert and made sure	Comments: Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required. Extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others.			
Luas satisfied with work condited. Gary was brilliant and I have no hesitation in recommending him to other	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 350 Description of the work undertaken: REMOVE BATTH SILICONE (MOULDY) ADD BATTH Supports TO STRENGHEN IT. DIG OUT THE GROUT, Apply NEW GROUT AND SILICONE Your comments: All work undertaken to a way high standard EVerybay contained. Noticy too much trouble. Friendly and propertional, worded	Date received: Total cost of w Description of v add bath support apply new grou Comments: All standard. Ever trouble. Friend to use again.	ork: £350 work: Remove orts to strength ut and silicone. work undertak ything explaine	bath silicone ien it, dig out ken to a very ed. Nothing to	tile grout, high po much
Act hejitate to we again	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 910	Date received: 28 th June 2024			
Description of the work undertaken:	Total cost of work: £910			
PLASTERSKIN CEILING TO HIDE NEW PLASTERBOARD PATCH (LOFT HATCH) FEATURE AN WALLS IN HALWAY IND STATECTOSE, EMULSION ALL TO A FOURISH X2 COATS				
Your comments: A very proferioral job carried out well and in a plerant and friendly monner.				
I have used this severiles since this job while was also well have	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

Total cost of the work £ 475.	Date received: 17 th June 2024			
Description of the work undertaken: REPCACED RATHROOM SIDIC	Total cost of w	ork: £475		
AND TOILET, SUPPLY & FIF	Description of work: Replaced bathroom sink and toilet, supply and fit.			
Your comments: Great is by Gary, instast feeling of brist and warath, called about	Comments: Great job by Gary, instant feeling of trust and warmth, cared about the work and all left tidy. Would recommend.			
Would recommend.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 6,000	Date received: 17 th June 2024				
Description of the work undertaken: FULL RE-FULB IS HIMENT, KITCHEN UPGRAPE, RATHROOM WORK, BOTH OVER HAVED, SKIMMED ARTER CEELING, NEW SOCKET, SPOT LIGUTE, BUILT MEDRA WAY, FUIL DECOLATION LAMIWATE FLOOPING, AND CARPETS TO FINISH Your comments: GTONY took on a mammoth job on my rental property It has taken months of work on his own and has left me with a supererb	Total cost of work: £16,000 Description of work: Full refurbishment, kitchen upgrade, bathroom work, both overhauled, skimme artex ceiling, new socket, spot lights, built media w full decoration, laminate flooring and carpets to fini Comments: Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.				
first class transformation. It is now in toptier condution, ready for selling	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	9	
Total cost of the work £ 900	Date received: 22 nd May 2024 Total cost of work: £900				

Description of the work undertaken: HAII/STAIRCISE, MAKE AY SURFACES GOOD, SKIM ETC) UPLIFT/REPULCE CARPETY EMULSION WALLS + CEICING, ALL WOODWORK GLOSSER SUPPLY + FIT NEW HAND FAIL	Description of work: Hall/staircase, make all surface good, skim etc. / uplift/replace carpet, emulsion wal and ceiling, all woodwork glossed. Supply and fit ne handrail. Comments: All work was carried out in accordance with timescales given and to a very high finish.			
Your comments: All work was carried out in accordance with timescales				
given and to a very high finish	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

Total cost of the work & \$70 Description of the work undertaken: <u>REMOVE SWIC UNER, CIP OFF</u> <u>WATER + WASTE, RUIZO SURVES IN CUPPOND</u> <u>RIPUCE X7 SPOT LIGUTS, WSTALL TOILET</u> <u>MND RIE</u> Your comments:	Date received: 5 th March 2024 Total cost of work: £870 Description of work: Remove sink unit, cap off water and waste, build shelves in cupboard, replace x 7 spotlights, install toilet handrail. Comments: None provided.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 400	Date received: 28 th February 2024			
Description of the work undertaken: REPCLEE BASED TAP (SUPPLY) SUPPLY & F.P. NEW TOILET FLUSY AND WATER INCET NACUE	Comments: Happy with the work done and would recommend.			
Your comments: Happy with the nork done and would recommend.				
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 870	Date received: 28th February 2024			
Description of the work undertaken: REMOVE DODBLE SINC UN EL BUILD NEW SURDE & AREA INSTAY UAND RAIL NEW LED LIGHTS Your comments: Really Griendly, did what They said They WED DOLD IN	Total cost of work: £870 Description of work: Remove double sink unit. Bu new shelves in area. Install hand rail. New LED lights. Comments: Really friendly, did what they said the were going to do. Very upfront about costs. Clear and hoovered up before they left.		LED said they	
usere gaug to do. Very upflont about cooks. Cloured & hoovered up before they left.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1500 Description of the work undertaken: <u>CUT OUT WATER DAMAGED CEILING, NEW PUSSTOR BOURD,</u> <u>SIGM CEILING, DECORATE BEDROOM, FUT NEW CARPET,</u> <u>PAPER FEATURE WALL, BUILD A WARDROPE TO FINISY</u>	 Date received: 9th November 2023 Total cost of work: £1500 Description of work: Cut out water damaged ceiling, new plasterboard, skim ceiling, decorate bedroom, finew carpet, paper feature wall, build a wardrobe to finish. 				
Your comments: Cannot Carlt this mans work arry is phillight to have around, wont go	Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.				
past him	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work in 3600 Description of the work undertaken: STRIP WALLPHER, SKIM WALLS, EMULSION WALLS + CETLINGS IN L/ROOM, HALLWAY + STAIRCHEE B/ROOM + KITCHEN, UNDERCOAT + GLOSS ALL AREA'S FIFTED DOUBLE SOCKET + X2 LIGHT PENALUTS Your comments: Gary Done an amorgony Job He was Very Progressional hept us informed all through the	Date received: 31 st October 2023 Total cost of work: £3600 Description of work: Strip wallpaper, skim walls emulsion walls and ceilings in l/room, hallway a staircase. B/room and kitchen, undercoat and g all areas. Fitted double socket and x2 light pend Comments: Gary done an amazing job. He was professional, kept us informed all through the jo left the house so tidy. Would use him again. Ho looks fantastic.		way and and gloss t pendants. e was very the job and	
Job and left the House so trily. Would use him again. House looks fantastic.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 900	Date received: 31 st October 2023			
Description of the work undertaken: <u>TO DECORATE BUNGALOW, WALLS</u> <u>AND CEILING AND AY WOOWORC</u> <u>WHITE EMULSION ONLY</u> Your comments: <u>Yery pleaned with the work coursed and</u>	Total cost of work: £900 Description of work: To decorate bungalow, walls and ceiling and all woodwork. White emulsion only. Comments: Very pleased with the work carried out and would certainly recommend him to others.			
and would certainly reasonered him to other	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ OD	Date received: 3 rd July 2023			
Description of the work undertaken: VARIOUS JOBS , ADSUST GARDEN GATES. CEMENT RIDGE TILES PRUS WINDOW SILL, PUSTER CEILING +WAIL, FIX X2 PARATORS TO WAY, SECURE SIDK ETC ETC	Total cost of work: £1100 Description of work: Various jobs: adjust garden gates. Cement ridge tiles plus window sill, plaster ceiling and wall. Fix x2 radiators to wall, secure sink etc. etc.			
Your comments: WOULD HIGHLY RECOTTIOND CLARY TO DO ANY WOLK THAT IS REQUEED IN TOUR HOTIC HE IS POLITE AND GETS THE JOB DOUG WITH DWDAY ATTACK OF THE SOL	Comments: Would highly recommend Gary to do any work that is required in your home. He is polite and gets the job done with minimal amount of disturbance in the house. Would definitely contact him again.			
DONE WITH MINIME AMOUNT OF DISTORMANCE IN THE HOUSE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 220 Description of the work undertaken: TO RE-ALIGN FRONT DOOR STEP, SCRITCH CONT	Date received: 20 th June 2023 Total cost of work: £220 Description of work: To re-align front door scratch coat sides and skim to finish.			step,
Your comments: VERY FWARST WITH QUMMITY WORK FROM GARY. AREIVED SOUNCE	Comments: Very pleased with quality work from Gary. Arrived sooner than expected, courteous and would not hesitate to use him again in the future or recommend him to family and friends.			
THAN EXTERNED NELL COLORIDOUS AND NOT HERITATE TO WHICH HAM ALAIN IN THE MITNES OR RECOMMENTS HAM TO FORMED AND FRIENDS.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 200	Date received: 6 th June 2023			
Description of the work undertaken: DESCRIPTION OF TO ILET PROKLEM STRIP DOWN WHEL CONSERCED CISTERN, REPARE WATER WLET VALUE AND FRUSH, RE-ROUTE WATER FLOW TO TOILET	Total cost of work: £200 Description of work: Diagnose toilet problem, strip down inner concealed cistern, replace water inlet valve and flush, re-route water flow to toilet.			
Your comments: First Class Service with a tricky Plurbing tob in a Brithkoom M an upper willa flot: Very firfession MALY carried out-	Comments: First class service with a tricky plumbing job in a bathroom in an upper villa flat. Very professionally carried out. Thank you Gary.			
THRONG YOU GARY -	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 120 Description of the work undertaken: REMOUE WTERGRITED W/M AND FET NEW ONE	Date received: 6 th June 2023 Total cost of work: £120 Description of work: Remove integrated w/m and fit new one. Comments: Great communication and efficient service!			
Your comments: GRENT Comments ATIONS ATO THE CONTON SOUNCE!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 250	Date received: 6 th June 2023			
Description of the work undertaken: DAMAGED POISTEDBOARD WALL REMOVE SOCKET, OUT BAD AREA. PAPOLICE WITH NEW POISTEDBOARD FUGN AGUES TAPE AND SKIM WALL, REPULSE SOCKET Your comments: FAST, TIDY, VILLY IMFORMATING & PROFESSIONIAL	Total cost of work: £250 Description of work: Damaged plasterboard wall, remove socket, cut out bad area. Replace with new plasterboard, then aimes tape and skim wall, replace socket. Comments: Fast, tidy, very informative and professional. Arrived when said he would.			
ARRIVED WHEN SAID HE WOULD	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10