

NUMBER OF FEEDBACK FORMS RECEIVED: 251 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

Total cost of the work £ 80	Date received: 4 th December 2024					
Description of the work undertakers	Total cost of work: £180 Description of work: Various jobs outside the house i.e. put up name board, installUVC coverings to fro door. Replace outside security light and alarm box (supplied by customer). Comments: Gary was friendly, polite, patient and helpful. He made sure that each job was completed exactly as we wanted.					
VARIOUS JOBS OUTSIDE THE HOUSE I.C. PUT UP NAME BOARD, INSTAU UPVC OWERDER TO FOONT DOOR. REPUICE OUTSIDE SECURITY LIGHT AND ALIEM BOX (SUPPLIED BY CUSTOMER)						
Basy was friendly, polite, potient and helpfel						
the made sure that each job was completed	Value for money	Quality of work	Service	Tidiness		
Customer Ratings (Out of 10)	9	10	10	10		

Total cost of the work £ 15,000	Date received: 25 th November 2024			
Description of the work undertaken: BURD NEW Fard CE > 12 MTR'S BURD NEW parts WAY nur comments: Gaing was a very pleasant chap to deel with and built up a good rapport with any elderly parents for whom the work was being done We were all very societized with all agents of the work.	Total cost of work: £15,000Description of work: Build new fence x 12 mtr's. Build new patio wall.Comments: Gary was a very pleasnt chap to deal with and built up a good rapport with my elderly parents for whom the work was being done. We were all very satisfied with all aspects of the work.			
We were all very subtrad with all appecle at the work.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total control the work undertaken: Repail LEAR DG PADIATOR Repail LEAR DG PADIATOR PADIA	Date received: Total cost of w Description of wet/damaged emulsion ceilin Comments: No a friend. Highly Value for	ork: £1575 work: Repair le plasterboard co og and walls to ot only did I get y recommend (Quality of	eaking radiato eiling. Skim a a finish. t a fantastic jo	ind
	money	work		
Customer Ratings (Out of 10)	10	10	10	9

Total cost of the work in dertaken: Description of the work undertaken: DISTESSIONAL BLACKSMITH DISTABLED WITH MADE TO ORDER SIZE AND FIT DISTABLED WAND RAILS AT FLONT DOOR STEEP Your comments:	Date received: 31 st October 2024 Total cost of work: £400 Description of work: Professional blacksmith on board with made to order size and fit disabled handrails at front door step. Comments: Gary was the only joiner on the Trusted Trader scheme who replied to me and kept in touch. He went above and beyond to fit my handrails –				
hory was the only timer on the Tourent Toucher Scheme way replied to the north Kept in touch. He want	getting a blacksmith to make them up. I won't hesitate to use Gary again.				
above and begind to fit my hand with - getting a blockermin to make them up. I want pesitate to and good again	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 26.5	Date received: 29th August 2024					
Description of the work undertaken: TO SUPPLY & FUT A NEW SHOWER DIMP TO A LOW DEFSSURE SYSTEM	Total cost of work: £265 Description of work: To supply and fit a new shower pump to a low pressure system.					
Your commercies Garzy was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained	Comments: Gary was extremely efficient and carr out the work with skill and care. Fast service, frier and explained job and work required. Extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others.					
Job and work required, Etremely help & and made sure was satisfied with work completed bary was brilliant and I have no hesitation in recommending him to due	Value for money	Quality of work	Service	Tidiness		
Customer Ratings (Out of 10)	10	10	10	10		

Total cost of the work 5 350 Description of the work undertaken: REMOVE BATTH SILICONE (MOUCAY) ADD BATTH Supports TO STRENGHEN TO DIG OUT THE GROUT, Apply NEW GROUT AND SILICONE Your comments: All work under taken to away high itendent 211 - D	 Date received: 20th August 2024 Total cost of work: £350 Description of work: Remove bath silicone (mouldy) add bath supports to strengthen it, dig out tile grout, apply new grout and silicone. Comments: All work undertaken to a very high standard. Everything explained. Nothing too much trouble. Friendly and professional, would not hesitated to a standard. 				
Ellight contained with y two much trouble. Friendly and projection of month ack heritake to we again	to use again. Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 910	Date received: 28 th June 2024					
Description of the work undertaken: paysters they ceiling to HillENEN	Total cost of work: £910 Description of work: Plaster skim ceiling to hide new					
PRASTERBOARD PATCH (LEFT HATCH) FEATURE AY WANS IP HANWAY IND STARCHSE, EMUSSION ALL TO A FINISH X2 COATS	plasterboard patch (loft hatch). Feather all walls in hallway and staircase, emulsion all to a finish x 2 coats.					
A very proferminal is carried out well and in a please and friendly monnet.	Comments: A very professional job carried out well and in a pleasant and friendly manner. I have used his services since this job which was also well done					
I have used his severies since this job while was also well have	Value for money	Quality of work	Service	Tidiness		
Customer Ratings (Out of 10)	10	10	10	9		

Total cost of the work & 475.	Date received: 17 th June 2024			
Description of the work undertaken:	Total cost of w	vork: £475		
AND TOILET, SUPPLY & FIT	Description of work: Replaced bathroom sink and toilet, supply and fit.			
Your comments. Great the by Garry, instart feeling of brest and sarall, cared about	Comments: Great job by Gary, instant feeling of tru and warmth, cared about the work and all left tidy. Would recommend.			
ble work and all left tody would recommend	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 16,000	Date received: 17 th June 2024				
Description of the work undertaken: FULL RE-FULBISHMENT, KITCHEN UPGRADE, RATHROOM WORK, BOTH OVERHAULED, SKIMMED ARTER CERTING, WEW SOCKET, Spot LAUED, RUILT MEDER WAY, FUIL DECOLATION LAMIWATE FLOOPING AND CARPETS TO FINISH NUMBER NOUR COMMENTER GOAY TOOK ON A MAMMOTH JOB ON MY PENTAL PROPERTY It has taken months of work on his own and has left me with a supererb first class transformation. It is now interprise conduction.	upgrade, bathroom work, both overhauled, skimn artex ceiling, new socket, spot lights, built media full decoration, laminate flooring and carpets to fin Comments: Gary took on a mammoth job on my rental property. It has taken months of work on hi own and has left me with a superb first class transformation. It is now in top tier condition, read				
Rody for setting	Value for Quality of Service Tidines				
Customer Ratings (Out of 10)	10	10	10	9	
Total cost of the work £ 900	Date received: 22 nd May 2024				

Description of work: Hall/staircase, make all surfaces good, skim etc. / uplift/replace carpet, emulsion walls and ceiling, all woodwork glossed. Supply and fit new handrail.

Comments: All work was carried out in accordance with timescales given and to a very high finish.

All work was carried out in accordance with timescales	with timescales given and to a very high finish.				
given and to a very high finish	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	9	10	10	9	

BE, MAKE AN SURFACES

EKing All woodwolk GLASSEP

Repute CARPO

Description of the work undertail

GOOD

SUDDLI

Your comments:

STAI

Tatal cost of the work £ 870 Description of the work undertaker:	Date received: 5 th March 2024 Total cost of work: £870			
REMOVE SIDE UP &, CIP OFF WATER + WASTE, RUZO SURVES W OUPROND RIPUCE X7 SPOT LIGUTS, WETAU TOILET MND RAIR	 Description of work: Remove sink unit, cap off and waste, build shelves in cupboard, replace spotlights, install toilet handrail. Comments: None provided. 			
hour comments:	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 400 Description of the work undertaken:	Date received: 28th February 2024Total cost of work: £400Description of work: Replace kitchen tap (supply). Replace basin tap (supply). Supply and fit new toilet flush and water inlet valve.Comments: Happy with the work done and would recommend.Value for 			
Your comments: Happy with the nork done and would recommend.				
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 870	Date received: 28 th February 2024			
Description of the work undertaken: REMOVE DOOBLE SUNC UN ET RUIDO NEW SURDER & AREA INSTAY UAND RATE NEW LED LIGHTS Your comments: ROALLY Griendly, did what They said They WERE DOOD TO THE WORK OF THE SAID	Total cost of work: £870 Description of work: Remove double sink unit. Built new shelves in area. Install hand rail. New LED lights. Comments: Really friendly, did what they said they were going to do. Very upfront about costs. Cleare and hoovered up before they left.			v LED said they
where going to alo. Very upplient about costs. Choured a hoovered up before they left.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work I 1500 Description of the work undertaken: <u>CUT OUT WATER DAMAGED CELLING, NEW PLASTERBOARD,</u> <u>SIGM CELLING, DECOLATE BEDROOM, FUT NEW CARPET,</u> <u>PAPERE FEATURE WALL, BAILD A WARDROPE TO FORIGU</u>	Date received: 9 th November 2023 Total cost of work: £1500 Description of work: Cut out water damaged ceiling, new plasterboard, skim ceiling, decorate bedroom, fit new carpet, paper feature wall, build a wardrobe to finish.			
annot fault this mans work	Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.			•
past him	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work & 3600 Description of the work undertaken: STEIP WALPAPER, SKIM WALLS, EMULSION WALLS + CETCIDGS IN L/RODM, HALLWAY + STAILCARE B/ROOM + KITCHEN, UNDERCOAT + GLOSS AY ALEA'S EATED DOWALE SOCKET + X2 LIGHT PENDANTS Your comments: Gary Dome on amorzury Job He was vieg Prograssing Jupt us informed all through the	Date received: 31 st Octobe Total cost of work: £3600 Description of work: Strip emulsion walls and ceiling staircase. B/room and kitc all areas. Fitted double so Comments: Gary done an professional, kept us inform left the house so tidy. Wou looks fantastic.		Ipaper, skim n I/room, hallo n, undercoat et and x2 light nazing job. Ho d all through	way and and gloss t pendants. e was very the job and
Job and left the House so tidy. Would use him again House looks fantustic	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 900	Date received: 31 st October 2023			
Description of the work undertaken:	Total cost of work: £900			
TO DECORATE BUNGALOW, WAILS AND CERTING AND AY WOOWORC WHITE EMOLSION ONLY Your comments	Departmention of works To depart hungelow, wells			
and would cartainly reasonmend him to other	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ ↓↓ ØØ	 Date received: 3rd July 2023 Total cost of work: £1100 Description of work: Various jobs: adjust garden gates. Cement ridge tiles plus window sill, plaster ceiling and wall. Fix x2 radiators to wall, secure sink etc. etc. Comments: Would highly recommend Gary to do any work that is required in your home. He is polite and gets the job done with minimal amount of disturbance in the house. Would definitely contact him again. 			
Devolption of the work undertaken: VARIAUS TOBS : ABSUST GARDEN GATES. (EMENT RIGGE TILES PSUS WINDOW SILL, PLASTICK CELLING + WALL FIX X 2 RADATORS TO WALL, SECURE SINK ETC ETC WORKCOMMENTS: WORKCOMMENTS: WORKCOMMENTS: WORKCOMMENTS: WORKCOMMENTS: WORKCOMMENTS: SECONED IN TOUR HOTSE. HE IS PONTE AND GETS THE JOB				
DODE WHIT MINIMAL AMOUNT OF DISTURBANCE IN THE HOUSE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work E 220	Date received: 20 th June 2023			
Description of the work undertaken:	Total cost of	work: £220		
DOOR STEP, SCRATCH CONT	Description of work: To re-align front door step, scratch coat sides and skim to finish.			
SIDES AND SEM TO FWISH Your comments Usey twosch with Queening weak them back. Allow's Service	Comments: Very pleased with quality work from Gary. Arrived sooner than expected, courteous and would not hesitate to use him again in the future or recommend him to family and friends.			
Tolaw Extrans Wary Contracts and Nous we Wartant to did the Adams In the hitself of Recommends in the Bancing and Friends.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Tatal cost of the work E 200	 Description of work: Diagnose toilet problem, strip down inner concealed cistern, replace water inlet valve and flush, re-route water flow to toilet. Comments: First class service with a tricky plumbing 			
Devolution of the work undertailant Devolution of the work undertailant Devolution of the work undertailant DUNCE CONSERVICE OFFICE WATER WOOT UNDER AND FRUSH, RE-ROUTE WATER FLOW TO TOILET Your comments:				
Paser Lianse Sentius, wern a traitivy Plannauks, the bit & Berthaum, 14 Ani utted, mile flat. Nord Sentestimmely contracts part-	job in a bathroom in an upper villa flat. Very professionally carried out. Thank you Gary.			
Themphy you Gang -	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 120	Date received: 6 th June 2023			
Description of the work undertaken: LEMOUE WTERGRITED W/M AND ERT NEW ONE	Total cost of work: £120 Description of work: Remove integrated w/m and finew one. Comments: Great communication and efficient service!			
Your comments: 	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 250	Date received: 6 th June 2023			
Description of the work undertaken: DAMAGED PLASTEDS OARD WALL REMOVE SOCKET, OUT OUT BAD AREA. PEPCICE WITH NEW PLASTEDSOARD FUGU AUGES TAPE AND SCM WALL POPULIE SOCKET Your comments	Total cost of work: £250 Description of work: Damaged plasterboard wall, remove socket, cut out bad area. Replace with ne plasterboard, then aimes tape and skim wall, repla socket. Comments: Fast, tidy, very informative and professional. Arrived when said he would.			
FAST, TIDY, VULY IMFORMATIVE & PROFESSIONAL ARRIVED WHEN SAID HE WOULD	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 rd May 2023				
	Total cost of w	ork: £570			
	 Description of work: Repair backdoor step by uplifting slabs, filling in base with pebble dash, laying a membrane and create a new concrete platform. Relay slabs, new pointing and finish with a power wash Also repoint front door step. Comments: Great communications from start to finish. Spent time identifying source of problem with the step, discussed options with us at each stage before proceeding. Turned up when he said he would, reviewed work done at the end of each day and advised work to be carried out the following day so we always knew what to expect. Steps at front and back now look much better and we are very pleased with his efforts. 				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 2.50	Date received: 19 th May 2023			
Description of the work undertaken: CLEAN ALL GUTTER (HIGH LINEL) RE-SEAL X2 SHOWER CUSICLES ALMES TAPE AND SOM CERLING REPARK PLUS HOLE W WALL Your comments Grang when Williams, conty heiping when sure	 Total cost of work: £250 Description of work: Clean all gutters (high level). I seal x 2 shower cubicles. Ames tape and skim ceil repair plus hole in wall. Comments: Gary was brilliant, really helpful with th work we needed done. Would definitely recomment to anyone. 			
work we need done. Walter definitely recommend to anyone.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 17 th May 2023			
Description of the work undertaken:	Total cost of work: £90			
-TO REPARE LEAKING KITCHEN SUDE BY REPUKARIOG DEAN ETC	Description of work: To repair leaking kitchen sink by replacing drain etc.			
rourcomments: Ganzie a complete professional. Gove us the right information				
a light us of todate. I wantshighly recomments we will be endeding grany again for future jobs soon.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 12,00	Date received	d: 17 th May 202	3		
Description of the work undertaken: LEAK UNDER KRAFER FLOOR, UPER FLOOR, REFER REMOUNDER DESCRIMATER, FERAR LEAK, NEW FLOOR NEW UPTISAND Kick privas Vour comments Delighted with the work carried out by Gang Painctakingly worked to uncover the leak and did a great job fixing it and completing all the	leak under kit dishwasher, r panels. Comments: D Gary. Painsta did a great jol to the damage	f work: Investig chen floor, uplit epair leak, new Delighted with th kingly worked to fixing it and co	k: Investigate problem, discover a floor, uplift floor after removing r leak, new floor, new units and kick nted with the work carried out by ly worked to uncover the leak and ng it and completing all the repairs por and kitchen units. Absolutely		
repairs to the damaged floor and kitcher units. Absolutely delighted with the work and cart	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work E 20-	Date received: 12 th May 2023			
Description of the work undertaken:	Total cost of work: £120			
REPLACING WATER INLET WATEL VALUE ON LEAKING TO LET	Description of work: Replacing water inlet water value on leaking toilet.			water valve
Your comments	Comments: Gary was very prompt and very trustworthy, explained everything along the way.			
- Gary and sery perfect and sery instructing, - explained construing along the way	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 240	Date received: 12th May 2023			
Description of the work undertaken:	Total cost of work: £40			
AFTER NEW CARPETS WARE FRITED	Description of work: Cut the bottom of doors after new carpets were fitted.			
Your comments I Are Alwing & 30 pleased back you're Borve and Jese Says Amb Secure with Emil & Terestan Terestan	Comments: I am always so pleased with work done and feel safe and secure with such a Trusted Trader. Always fair priced. Could not have wished for better!			
Alung frie Pauxes Could not free to the the	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 180	Date received: 9 th May 2023			
Description of the work undertaken: TO UPCIFT GROKEN TIGES ON KOTCHEN FLOOR AND REPARE Waar comments: GARY WES VERY FLEXIBLE & KEPT HE IN MIND WH TIN HE HAD SPALE TO FIT MY JOB IN. ARRIVED AT APPRIATHENT TIME C COMPLETED JOB TIMEOUSLY.	Total cost of work: £180Description of work: To uplift broken tiles on kitchen floor and replace.Comments: Gary was very flexible and kept me in mind until he had space to fit my job in. Arrived at appointment time and completed job timeously. All good.			pt me in rived at
AT ATTOINTHENT TIME C CONFLETED TABLE TITLEOUSLY. Ann GOOD	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 3,50	Date received: 18th April 2023			
Description of the work undertaken:	Total cost of work: £350 Description of work: Build new doorstep. Comments: Very satisfied with final result. Excellent job. Clean and tidy.			
YOUR COMMENTER VERY SATISFIED WITH FINALRESULT. EXCELLENT TOR CLEAN & TIMY.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work is 160 Description of the work undertaken: Gran replaced two extracts for and freedom issue with the devels which was awing downfi the was prindly efficient and did a great job. Highly replacement	 Date received: 2nd February 2023 Total cost of work: £160 Description of work: Replace x 2 ex-fans. Comments: Gary replaced two extractor fans and fixed an issue with the ducts which was causing damp. He was friendly, efficient and did a great job. Highly recommend! 			
REPCICE X2 EX-FANS	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10