

NUMBER OF FEEDBACK FORMS RECEIVED: 252 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

Total cost of the work £ 1000	Date received: 16 th December 2024				
Description of the work undertaken:	Total cost of work: £1100				
PLASTER STAIRCASE WAY EMULSION FUL STAIR QUE TO A	Description of work: Plaster staircase wall, emulsion full staircase to a finish. Comments: We have used Gary for work before and having had such a good experience with him, went straight back for this job. We also have plans to get him back for other jobs too. Great guy and fantastic at what he does.				
Your comments: We have used Gary for work before and. having had such a good experience whe him, went straight back for this job. We					
allo here plan to get him back for de jobs too Great gluy and faiturtie at what horde	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 80	Date received: 4 th December 2024			
Description of the work undertaken:	Total cost of work: £180			
UARIOUS JOBS OUTSIDE THE HOUSE I.C. PUT UP NAME BOARD, INSTAU UPVC COULERDGE TO FRONT DOOR. REPULCE OUTSIDE SECURITY LIGHT AND AURIM BOX (SUPPLIED BY CUSTOMER)	Description of work: Various jobs outside the house i.e. put up name board, install UPVC coverings to front door. Replace outside security light and alarm box (supplied by customer).			
Your comments: Gary was friendly, polite, patient and helpful	Comments: Gary was friendly, polite, patient and helpful. He made sure that each job was completed exactly as we wanted.			
He made sure that each job was completed exactly as we wanted	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work £ (5,000	Date received: 25 th November 2024			
Description of the work undertaken:	Total cost of w	ork: £15,000		
BURD NEW FONCE × 12 MTR'S BURD NEW PATTO WAY	Description of work: Build new fence x 12 mtr's. Build new patio wall.			
Your comments: Gary was a very pleasant chap to deel with and built up a good rapport with my elderly parents for whom the work was being done We were all very satisfied with all aspects of the work.	Comments: Gary was a very pleasant chap to deal with and built up a good rapport with my elderly parents for whom the work was being done. We were all very satisfied with all aspects of the work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1575	Date received: 25 th November 2024				
Description of the work undertaken: REPAIR LEAKING PADIATOR REPLACE WET/PAMAGED PURSTERBOARD CEILING SKIM + EMULSION CEILING AND WAILS TO A FINISH	emulsion ceiling and walls to a finish. Comments: Not only did I get a fantastic job, but no				
Your comments: Not ONLY DID I GET A FANTAGTIC JOB, BUT NOW A	a friend. Highly recommend Gary.				
FRIEND HIGHLY RECOMMEND GARY	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	9	

Total cost of the work £ 400	Date received: 31 st October 2024			
Description of the work undertaken: PLOFESESSIONAL BLACKSMITH GN BOARD WITH MADE TO ORDER SIZE AND FOT	Total cost of work: £400 Description of work: Professional blacksmith on board with made to order size and fit disabled handrails at front door step.			
Your comments: Gary Was the only Jainer on the Trustel Trade Scheme Why replied to the and Kept in town. He Went	Comments: Gary was the only joiner on the Truster Trader scheme who replied to me and kept in touc He went above and beyond to fit my handrails – getting a blacksmith to make them up. I won't hesitate to use Gary again.			
above and begand to fit my hand voils - getting a blacksmith to Make them up. I want pesitate to Use gavy again	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 26.5	Date received: 29 th August 2024			
Description of the work undertaken:	Total cost of w	ork: £265		
SHOWER PUMP TO A LOW PRESSURE SYSTEM	Description of work: To supply and fit a new shower pump to a low pressure system.			
Your comments: Grary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained Job and work required, Etrenely helper and made sure	Comments: Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required. Extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others.			
I was satisfied with work completed. Gary was brilliant, and I have no hesitation in recommending him to other	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £ 350	Date received: 20th August 2024			

Description of the work undertaken: REMOVE BATTH SILICONE (MOULDY) ADD BATTH SUPPORTS TO STRENGHEN ITC DIG OUT THE GROUT, APPLY NEW GROUT AND SILICONE Your comments: AU work under taken to a way high standard EVERYDRY CAPTARED to much trouble. Friendy and propertional, would Not heritake to we again	Total cost of work: £350Description of work: Remove bath silicone (mouldy), add bath supports to strengthen it, dig out tile grout, apply new grout and silicone.Comments: All work undertaken to a very high standard. Everything explained. Nothing too much trouble. Friendly and professional, would not hesitate to use again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 910	Date received: 28 th June 2024				
Description of the work undertaken:	Total cost of work: £910				
PLASTERSKIN CEILING TO HIDE NEW PLASTERBOARD PATCH (LOET HATCH) FEATURE AN WARS IN HALWAY AND STATECHSE, EMULSION ALL TO A EQUISTI- X2 COATS	Description of work: Plaster skim ceiling to hide new plasterboard patch (loft hatch). Feather all walls in hallway and staircase, emulsion all to a finish x 2 coats.				
Your comments: A very proferminal jes carried out well and in a please and friendly monnet.	Comments: A very professional job carried out we and in a pleasant and friendly manner. I have use his services since this job which was also well do				
I have used this services since this job while was also well have	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	9	

Total cost of the work £ 475.	Date received: 17 th June 2024			
Description of the work undertaken:	Total cost of w	ork: £475		
REPCACED RATHROOM SINK AND tOILET, SUPPLY & FIR	Description of work: Replaced bathroom sink and toilet, supply and fit.			
Your comments: Great job by Gary instart feeling of brist and warath, call about	Comments: Great job by Gary, instant feeling of trust and warmth, cared about the work and all left tidy. Would recommend.			
Would recommend.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 16,000	Date received: 17 th June 2024			
Description of the work undertaken: FULL RE-FULD IS HIMENT, KATCHEN UPGRADE, RATURDOM WORK, BOTH OVERHAULED, SKIMMED ARTER CERTING, NEW SOCKET, SPOT LIGUED, RUILT MEDIN WAY, FUIL DECORATION LAMIWATE FLOOPING, AND CARPETS TO FINISH Your comments: Grany took on a mammoth job on my rental property It has taken months of work on his own and has left me with a supererb first class transformation. It is now to toptier condution,	Total cost of work: £16,000 Description of work: Full refurbishment, kitchen upgrade, bathroom work, both overhauled, skimme artex ceiling, new socket, spot lights, built media w full decoration, laminate flooring and carpets to fini Comments: Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.			, skimmed media wall, ets to finish. on my rk on his ss
ready for selling	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

Total cost of the work & QOO Description of the work undertaken: HALL/STAIRCISE, MAKE ALL SURFACES GOOD, SKIM ETC/ UPCIFT/REPUCE CARPETY EMULSION WALLS + CEIKING, ALL WOODWORK GLOSSER SUPPLY + FIT NEW HAND RAIL Your comments: All Work Wass carried out in accordance with finescales	Date received: Total cost of w Description of good, skim etc and ceiling, all handrail. Comments: All with timescales	ork: £900 work: Hall/stair . / uplift/replace woodwork glos work was carr	rcase, make a e carpet, emu ssed. Supply ried out in acc	Ilsion walls and fit new cordance
given and to a very high finish	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

Total cost of the work 1 870 Description of the work undertaken: REMOVE SINK UNE, CIP OFF WATER + WASTE, RUIZO SYRVES IN CUPRONA REPUCE X7 SPOT LIGHTS, WSTALL TOLLET HAND RUIZ Your comments:	Date received: 5 th March 2024 Total cost of work: £870 Description of work: Remove sink unit, cap off water and waste, build shelves in cupboard, replace x 7 spotlights, install toilet handrail. Comments: None provided.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 400	Date received: 28 th February 2024			
Description of the work undertaken: REPULCE KITCYCU TAP (SUPPLY) REPULCE ISASIB TAP (SUPPLY) SUPPLY & FPT NEW TOILET FLUSY AND WATER INCET NACUE Your comments:	Total cost of work: £400 Description of work: Replace kitchen tap (supply Replace basin tap (supply). Supply and fit new to flush and water inlet valve. Comments: Happy with the work done and would recommend.			new toilet
Happy with the nork done and would recommend.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 870	Date received: 28th February 2024			
Description of the work undertaken: REMOVE DOOBLE SINC UN EL BUILD NEW SURDER & AREA INSTAY UAND RAIL NEW LED LIGUTS Your comments: Really Griendly, did what They said They	new shelves in lights. Comments: Re were going to d	ork: £870 work: Remove double sink unit. Build area. Install hand rail. New LED cally friendly, did what they said they do. Very upfront about costs. Cleared up before they left.		
usere gang to do. Very upplient about costs. Claured & hoovered up before thay left.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1500	Date received: 9 th November 2023			
Description of the work undertaken: <u>COT OUT WATER DAMAGED CETUDG, NEW POISTBEBOARD,</u> <u>SIGM CETUDG, DECORATE BEDROOM, FUT NEW CARPET,</u> <u>PAPER FEATURE WAU, BUILD A WARDROPE TO FINISY</u>	 Total cost of work: £1500 Description of work: Cut out water damaged ceiling new plasterboard, skim ceiling, decorate bedroom, new carpet, paper feature wall, build a wardrobe to finish. 			
Your comments: <u>cannot Carlt this mans work</u> <u>around is phillight to have around, wont go</u>	Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.			
past him	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work undertaken: STRIP WAUPAPER, SKIM WAUS, EMULSION WAUS + CEILINGS IN L/ROOM, HAUWAY + STAIRCHEE B/ROOM + KITCHEN, UNDERCOAT + GLOSS AU ALEA'S FITTED DOUBLE SOCKET + X2 LIGHT PENDAUTS Your comments: Gary Done on amorgony Job He was very Professional hept us informed all through the	 Date received: 31st October 2023 Total cost of work: £3600 Description of work: Strip wallpaper, skim walls, emulsion walls and ceilings in I/room, hallway and staircase. B/room and kitchen, undercoat and gloss all areas. Fitted double socket and x2 light pendants. Comments: Gary done an amazing job. He was very professional, kept us informed all through the job and left the house so tidy. Would use him again. Home 			
Job and left the House so troly. Would use him again. House looks fantustic.	looks fantastic Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 900	Date received: 31 st October 2023			
Description of the work undertaken: <u>TO DECOLATE BUNGALOW, WALLS</u> <u>AND CEILING AND AU WOOWOOK</u> <u>WHETE EMULSION ONLY</u> Your comments: <u>Yery pleaned with the work canned out</u> <u>Dond would certainly recommend him to other</u>	Total cost of work: £900 Description of work: To decorate bungalow, walls and ceiling and all woodwork. White emulsion only. Comments: Very pleased with the work carried out and would certainly recommend him to others.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work $\mathcal{E} \mid \mid \mathcal{O}\mathcal{O}$	Date received: 3 rd July 2023			
Description of the work undertaken: VARIOUS JOBS, ADJUST GARDEN GATES. CEMENT RIDGE TILES PLUS WINDOW SILL, PUSTER CEILING + WALL, FIX X 2 PAPLATORS TO WAY, SECURE SINK ETC ETC	Total cost of work: £1100 Description of work: Various jobs: adjust garden gates. Cement ridge tiles plus window sill, plaster ceiling and wall. Fix x2 radiators to wall, secure sink etc. etc.			
Yourcomments: WOULD HIGHLY RECONTIGUE CLARY TO DO ANY WOLK THAT IS REQUED IN TOUL HOME, HE IS PONTE AND GETS THE JOB	Comments: Would highly recommend Gary to do a work that is required in your home. He is polite and gets the job done with minimal amount of disturban in the house. Would definitely contact him again.			
DONE WITH MINIMAL AMOUNT OF DISTURBANCE IN THE HOUSE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 220	Date received: 20 th June 2023			
Description of the work undertaken: TO RE-ALIGN FRONT DOOR STEP, SCRATCY COAT SIDES AND SECUNTO FINISH Your comments: VSRY IWASCH WITH QUARITY WORK FROM GARY. AREINST SOONCE	Total cost of work: £220 Description of work: To re-align front door step, scratch coat sides and skim to finish. Comments: Very pleased with quality work from Gary. Arrived sooner than expected, courteous and would not hesitate to use him again in the future or recommend him to family and friends.			
THAN EXPERTS NORY CORTSOLS AND NOUND NOT HEALTHING TO USE HAM ALAIN IN THE HATTING OR RECOMMENTS HAM TO FORKIM AND FRITTINGS.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 200	Date received: 6 th June 2023			
Description of the work undertaken: <u>DIAGNOSE</u> TO ILET <u>PLOKCEM</u> STRIP DOWN <u>WWER</u> CONSEACED CISTERN, REPACE WATER WCET VACUR <u>AND FRUSH, RE-ROUTE WATER FLOW TO TO ILET</u> Your comments: <u>FIRST LEASE SERVICE WITH A TRUCKY PLURBING TOB IN A BATHEOOM</u>	Total cost of work: £200 Description of work: Diagnose toilet problem, strip down inner concealed cistern, replace water inlet valve and flush, re-route water flow to toilet. Comments: First class service with a tricky plumbing job in a bathroom in an upper villa flat. Very professionally carried out. Thank you Gary.			
M AN URFER VILLA FLAT. Very FictessionMALY Carried Out- Thank you Gary -	Value for money	Quality of work	Service	7. Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 120	Date received: 6 th June 2023			
Description of the work undertaken:	Total cost of w	ork: £120		
AND FR NEW ONE	Description of work: Remove integrated w/m and fit new one.			
Your comments:	Comments: Great communication and efficient service!			
GRENT Conserver) CATION AND FEFERCE ENT SOURCE!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 25° O	Date received: 6 th June 2023			
Description of the work undertaken: DAMAGED POISTEDS OARD WALL REMOVE SUCKET, CUT OUT BAD AREA. PEPCICE WITH NEW POISTEDSOARD FUGN AIMES TAPE AND SKIM WALL, PEPCILLE SOCKET Your comments: FAST, TIDY, VERY IMFORMATING & PROFESSIONAL	 Total cost of work: £250 Description of work: Damaged plasterboard wall, remove socket, cut out bad area. Replace with new plasterboard, then aimes tape and skim wall, replace socket. Comments: Fast, tidy, very informative and professional. Arrived when said he would. 			
ARRIVED WHEN SAID HE WOULD	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 rd May 2023				
	Total cost of work: £570				
	Description of work: Repair backdoor step by uplifting slabs, filling in base with pebble dash, laying a membrane and create a new concrete platform. Re- lay slabs, new pointing and finish with a power wash Also repoint front door step.				
	Comments: Great communications from start to finish. Spent time identifying source of problem with the step, discussed options with us at each stage before proceeding. Turned up when he said he would, reviewed work done at the end of each day and advised work to be carried out the following day so we always knew what to expect. Steps at front and back now look much better and we are very pleased with his efforts.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 250 Description of the work undertaken: <u>CLCAN ALL GUTTER (HIGH LAVEL)</u> <u>RESCAL X 2 SUDWER CUBICLES</u> <u>AIMES TAPE AND SKIM CEILING REPARK PLUS HOLE</u> <u>IN WALL</u> Your comments: <u>Gay</u> was brillioner, really helpful with the work we need done.	Date received: 19 th May 2023 Total cost of work: £250 Description of work: Clean all gutters (high level). Re seal x 2 shower cubicles. Ames tape and skim ceilin repair plus hole in wall. Comments: Gary was brilliant, really helpful with the work we needed done. Would definitely recommend to anyone.			skim ceiling ul with the
Wall definity recommend to anyone.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 17th May 2023			
Description of the work undertaken:	Comments: Gary is a complete professional. Gave the right information and kept us up to date. I would			
-TO REPAIR LEAKING KITCHEN Sidis By REPUGADOG DRAW ETC				
Your comments: Gang is a complete professional. Gave us the right information of bept us of todate. I wonto highly recommender. We will be out officially again for future obs soon.				
Stady Grany again for future jobs soon.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1200	Date received: 17 th May 2023			
Description of the work undertaken: LEAK UNDER KRALED FLOOP, UPCRES FLOOR, REFER PEHOUNG DISMUARABLER, PERAR LEAK, NEW FLOOR, REFER PEHOUNG DISMUARABLER, PERAR LEAK, NEW FLOOR NEW UPTS AND KICK PAUELS Your comments: Delighted with the work carried out by Gay Painstakingh worked to uncover the leak and did a great job fixing it and completing all the repairs to the damaged floor and kitcher units. Absolutely delighted with the work and cost	Total cost of work: £1200 Description of work: Investigate problem, discover leak under kitchen floor, uplift floor after removing dishwasher, repair leak, new floor, new units and kick panels. Comments: Delighted with the work carried out by Gary. Painstakingly worked to uncover the leak and did a great job fixing it and completing all the repairs to the damaged floor and kitchen units. Absolutely delighted with the work and cost.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 120-	Date received: 12 th May 2023			
Description of the work undertaken:	Total cost of work: £120			
REPLACING WATER INLET WATER VALUE ON LEAKING TOILET	Description of work: Replacing water inlet water va on leaking toilet.			
Your comments:	Comments: Gary was very prompt and very trustworthy, explained everything along the way.			
- Garywas very prompt and very instructly, - explained everything along the wary.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 40 Description of the work undertaken: 	Date received: 12 th May 2023 Total cost of work: £40 Description of work: Cut the bottom of doors after new carpets were fitted. Comments: I am always so pleased with work done and feel safe and secure with such a Trusted Trader.			
- 1 Am Alminys 30 pleased with Honk Dorve And for	Always fair priced. Could not have wished for better			
Alling & frie Parko Coulos NOF Wight for BETTER !	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 180	Date received: 9 th May 2023			
Description of the work undertaken: TO UPCIET BROKEN TILES ON KITCHEN ELOOR AND REPACE	Total cost of work: £180			
	Description of work: To uplift broken tiles on kitchen floor and replace.			
Your comments: LARY WAS VERY FLEXIBLE & KEPT HE IN MIND UNTIN HE HAD SPALE TO FIT MY JOB IN, ARRIVED AT APPOINTMENT TIME & COMPLETED JOB TIMEOUSLY. AND GOOD	Comments: Gary was very flexible and kept me in mind until he had space to fit my job in. Arrived at appointment time and completed job timeously. All good.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 5.50	Date received: 18 th April 2023			
Description of the work undertaken:	Total cost of work: £350 Description of work: Build new doorstep.			
Your comments:	Comments: Very satisfied with final result. Exceller job. Clean and tidy.			
EXERTISFIED WITH FINALRESULT. EXERLENT JOB. CLEAN & TIMY.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10