



# COMMENTS AND RATINGS

## West Lothian Trusted Trader Scheme

# Property Matters

**NUMBER OF FEEDBACK FORMS RECEIVED: 248 (showing most recent 30)**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

<p>Total cost of the work £ 400</p> <hr/> <p>Description of the work undertaken:</p> <p>PROFESSIONAL BLACKSMITH ON BOARD WITH MADE TO ORDER SIZE AND FIT DISABLED HAND RAILS AT FRONT DOOR STEP</p> <hr/> <p>Your comments:</p> <p>Gary was the only Joiner on the Trusted Trader Scheme who replied to me and kept in touch. He went above and beyond to fit my hand rails - getting a blacksmith to make them up. I won't hesitate to use Gary again</p>	<p>Date received: 31<sup>st</sup> October 2024</p> <p>Total cost of work: £400</p> <p>Description of work: Professional blacksmith on board with made to order size and fit disabled handrails at front door step.</p> <p>Comments: Gary was the only joiner on the Trusted Trader scheme who replied to me and kept in touch. He went above and beyond to fit my handrails – getting a blacksmith to make them up. I won't hesitate to use Gary again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ 265</p> <hr/> <p>Description of the work undertaken:</p> <p>TO SUPPLY &amp; FIT A NEW SHOWER PUMP TO A LOW PRESSURE SYSTEM</p> <hr/> <p>Your comments:</p> <p>Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required, extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others</p>	<p>Date received: 29<sup>th</sup> August 2024</p> <p>Total cost of work: £265</p> <p>Description of work: To supply and fit a new shower pump to a low pressure system.</p> <p>Comments: Gary was extremely efficient and carried out the work with skill and care. Fast service, friendly and explained job and work required. Extremely helpful and made sure I was satisfied with work completed. Gary was brilliant and I have no hesitation in recommending him to others.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p> <p>10</p>	<p>Quality of work</p> <p>10</p>	<p>Service</p> <p>10</p>	<p>Tidiness</p> <p>10</p>

<p>Total cost of the work £ <u>350</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>REMOVE BATH SILICONE (MOULDY)</u>  <u>ADD BATH SUPPORTS TO STRENGTHEN IT</u>  <u>DIG OUT TILE GROUT, APPLY NEW GROUT</u>  <u>AND SILICONE</u></p> <p>Your comments:</p> <p><u>All work undertaken to a very high standard</u>  <u>Everything explained. Nothing too much</u>  <u>trouble. Friendly and professional, would</u>  <u>not hesitate to use again.</u></p>	<p>Date received: 20<sup>th</sup> August 2024</p> <p>Total cost of work: £350</p> <p>Description of work: Remove bath silicone (mouldy), add bath supports to strengthen it, dig out tile grout, apply new grout and silicone.</p> <p>Comments: All work undertaken to a very high standard. Everything explained. Nothing too much trouble. Friendly and professional, would not hesitate to use again.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 472 1032 595">Value for money</th> <th data-bbox="1032 472 1201 595">Quality of work</th> <th data-bbox="1201 472 1355 595">Service</th> <th data-bbox="1355 472 1506 595">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 595 1032 689">10</td> <td data-bbox="1032 595 1201 689">10</td> <td data-bbox="1201 595 1355 689">10</td> <td data-bbox="1355 595 1506 689">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ <u>910</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>PLASTER SKIM CEILING TO HIDE NEW</u>  <u>PLASTERBOARD PATCH (LOFT HATCH) FEATHER ALL WALLS</u>  <u>IN HALLWAY AND STAIRCASE, EMULSION ALL TO A FINISH</u>  <u>X2 COATS</u></p> <p>Your comments:</p> <p><u>A very professional job carried out well and in</u>  <u>a pleasant and friendly manner.</u>  <u>I have used his services since this job which</u>  <u>was also well done</u></p>	<p>Date received: 28<sup>th</sup> June 2024</p> <p>Total cost of work: £910</p> <p>Description of work: Plaster skim ceiling to hide new plasterboard patch (loft hatch). Feather all walls in hallway and staircase, emulsion all to a finish x 2 coats.</p> <p>Comments: A very professional job carried out well and in a pleasant and friendly manner. I have used his services since this job which was also well done.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 1162 1032 1285">Value for money</th> <th data-bbox="1032 1162 1201 1285">Quality of work</th> <th data-bbox="1201 1162 1355 1285">Service</th> <th data-bbox="1355 1162 1506 1285">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1285 1032 1375">10</td> <td data-bbox="1032 1285 1201 1375">10</td> <td data-bbox="1201 1285 1355 1375">10</td> <td data-bbox="1355 1285 1506 1375">9</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	9
Value for money	Quality of work	Service	Tidiness						
10	10	10	9						

<p>Total cost of the work £ <u>475.</u></p> <hr/> <p>Description of the work undertaken:</p> <p><u>REPLACED BATHROOM SINK</u>  <u>AND TOILET, SUPPLY &amp; FIT</u></p> <p>Your comments:</p> <p><u>Great job by Gary, instant feeling</u>  <u>of trust and warmth, cared about</u>  <u>the work and all left tidy</u>  <u>would recommend</u></p>	<p>Date received: 17<sup>th</sup> June 2024</p> <p>Total cost of work: £475</p> <p>Description of work: Replaced bathroom sink and toilet, supply and fit.</p> <p>Comments: Great job by Gary, instant feeling of trust and warmth, cared about the work and all left tidy. Would recommend.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 1792 1032 1912">Value for money</th> <th data-bbox="1032 1792 1201 1912">Quality of work</th> <th data-bbox="1201 1792 1355 1912">Service</th> <th data-bbox="1355 1792 1506 1912">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1912 1032 2007">10</td> <td data-bbox="1032 1912 1201 2007">10</td> <td data-bbox="1201 1912 1355 2007">10</td> <td data-bbox="1355 1912 1506 2007">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ 16,000</p> <hr/> <p>Description of the work undertaken:  <u>FULL RE-FURBISHMENT, KITCHEN UPGRADE, BATHROOM WORK, BOTH OVERHAULED, SKIMMED ARTEX CEILING, NEW SOCKET, SPOT LIGHTS, BUILT MEDIA WALL, FULL DECORATION LAMINATE FLOORING AND CARPETS TO FINISH</u></p> <p>Your comments:  <u>Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.</u></p>	<p>Date received: 17<sup>th</sup> June 2024</p> <p>Total cost of work: £16,000</p> <p>Description of work: Full refurbishment, kitchen upgrade, bathroom work, both overhauled, skimmed artex ceiling, new socket, spot lights, built media wall, full decoration, laminate flooring and carpets to finish.</p> <p>Comments: Gary took on a mammoth job on my rental property. It has taken months of work on his own and has left me with a superb first class transformation. It is now in top tier condition, ready for selling.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	9						

<p>Total cost of the work £ 900</p> <hr/> <p>Description of the work undertaken:  <u>Hall/STAIRCASE, MAKE ALL SURFACES GOOD, SKIM ETC / UPLIFT/REPLACE CARPET, EMULSION WALLS + CEILING, ALL WOODWORK GLOSSED, SUPPLY + FIT NEW HAND RAIL</u></p> <p>Your comments:  <u>All work was carried out in accordance with timescales given and to a very high finish</u></p>	<p>Date received: 22<sup>nd</sup> May 2024</p> <p>Total cost of work: £900</p> <p>Description of work: Hall/staircase, make all surfaces good, skim etc. / uplift/replace carpet, emulsion walls and ceiling, all woodwork glossed. Supply and fit new handrail.</p> <p>Comments: All work was carried out in accordance with timescales given and to a very high finish.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 1193 1031 1317">Value for money</th> <th data-bbox="1031 1193 1201 1317">Quality of work</th> <th data-bbox="1201 1193 1353 1317">Service</th> <th data-bbox="1353 1193 1505 1317">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1317 1031 1406">9</td> <td data-bbox="1031 1317 1201 1406">10</td> <td data-bbox="1201 1317 1353 1406">10</td> <td data-bbox="1353 1317 1505 1406">9</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	9	10	10	9
Value for money	Quality of work	Service	Tidiness						
9	10	10	9						

<p>Total cost of the work £ 870</p> <hr/> <p>Description of the work undertaken:  <u>REMOVE SINK UNIT, CAP OFF WATER + WASTE, BUILD SHELVES IN CUPBOARD, REPLACE X7 SPOT LIGHTS, INSTALL TOILET HAND RAIL</u></p> <p>Your comments:</p>	<p>Date received: 5<sup>th</sup> March 2024</p> <p>Total cost of work: £870</p> <p>Description of work: Remove sink unit, cap off water and waste, build shelves in cupboard, replace x 7 spotlights, install toilet handrail.</p> <p>Comments: None provided.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

<p>Total cost of the work £ 400</p> <hr/> <p>Description of the work undertaken:</p> <p>REPLACE KITCHEN TAP (SUPPLY)  REPLACE BASIN TAP (SUPPLY)  SUPPLY &amp; FIT NEW TOILET FLUSH  AND WATER INLET VALVE</p> <p>Your comments:</p> <p>Happy with the work done and would recommend.</p>	<p>Date received: 28<sup>th</sup> February 2024</p> <p>Total cost of work: £400</p> <p>Description of work: Replace kitchen tap (supply). Replace basin tap (supply). Supply and fit new toilet flush and water inlet valve.</p> <p>Comments: Happy with the work done and would recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 870</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE DOUBLE SINK UNIT  BUILD NEW SHELVES IN AREA  INSTALL HAND RAIL  NEW LED LIGHTS</p> <p>Your comments:</p> <p>Really friendly, did what they said they were going to do. Very upfront about costs. Cleared and hoovered up before they left.</p>	<p>Date received: 28<sup>th</sup> February 2024</p> <p>Total cost of work: £870</p> <p>Description of work: Remove double sink unit. Build new shelves in area. Install hand rail. New LED lights.</p> <p>Comments: Really friendly, did what they said they were going to do. Very upfront about costs. Cleared and hoovered up before they left.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1500</p> <hr/> <p>Description of the work undertaken:</p> <p>CUT OUT WATER DAMAGED CEILING, NEW PLASTERBOARD, SKIM CEILING, DECORATE BEDROOM, FIT NEW CARPET, PAPER FEATURE WALL, BUILD A WARDROBE TO FINISH</p> <p>Your comments:</p> <p>cannot fault this mans work gary is brilliant to have around, want go past him</p>	<p>Date received: 9<sup>th</sup> November 2023</p> <p>Total cost of work: £1500</p> <p>Description of work: Cut out water damaged ceiling, new plasterboard, skim ceiling, decorate bedroom, fit new carpet, paper feature wall, build a wardrobe to finish.</p> <p>Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 3600</p> <hr/> <p>Description of the work undertaken:</p> <p>STRIP WALLPAPER, SKIM WALLS, EMULSION WALLS + CEILINGS IN L/ROOM, HALLWAY + STAIRCASE B/ROOM + KITCHEN, UNDERCOAT + GLOSS ALL AREAS FITTED DOUBLE SOCKET + X2 LIGHT PENDANTS</p> <p>Your comments:</p> <p>Gary Done an amazing job He was very professional kept us informed all through the job and left the house so tidy. Would use him again. House looks fantastic.</p>	<p>Date received: 31<sup>st</sup> October 2023</p> <p>Total cost of work: £3600</p> <p>Description of work: Strip wallpaper, skim walls, emulsion walls and ceilings in l/room, hallway and staircase. B/room and kitchen, undercoat and gloss all areas. Fitted double socket and x2 light pendants.</p> <p>Comments: Gary done an amazing job. He was very professional, kept us informed all through the job and left the house so tidy. Would use him again. Home looks fantastic.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 900</p> <hr/> <p>Description of the work undertaken:</p> <p>TO DECORATE BUNGALOW, WALLS AND CEILING AND ALL WOODWORK WHITE EMULSION ONLY</p> <p>Your comments:</p> <p>Very pleased with the work carried out and would certainly recommend him to others</p>	<p>Date received: 31<sup>st</sup> October 2023</p> <p>Total cost of work: £900</p> <p>Description of work: To decorate bungalow, walls and ceiling and all woodwork. White emulsion only.</p> <p>Comments: Very pleased with the work carried out and would certainly recommend him to others.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1100</p> <hr/> <p>Description of the work undertaken:</p> <p>VARIOUS JOBS: ADJUST GARDEN GATES. CEMENT RIDGE TILES PLUS WINDOW SILL, PLASTER CEILING + WALL, FIX X2 RADIATORS TO WALL, SECURE SINK ETC ETC</p> <p>Your comments:</p> <p>WOULD HIGHLY RECOMMEND GARY TO DO ANY WORK THAT IS REQUIRED IN YOUR HOME. HE IS POLITE AND GETS THE JOB DONE WITH MINIMAL AMOUNT OF DISTURBANCE IN THE HOUSE. WOULD DEFINITELY CONTACT HIM AGAIN.</p>	<p>Date received: 3<sup>rd</sup> July 2023</p> <p>Total cost of work: £1100</p> <p>Description of work: Various jobs: adjust garden gates. Cement ridge tiles plus window sill, plaster ceiling and wall. Fix x2 radiators to wall, secure sink etc. etc.</p> <p>Comments: Would highly recommend Gary to do any work that is required in your home. He is polite and gets the job done with minimal amount of disturbance in the house. Would definitely contact him again.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 220</p> <hr/> <p>Description of the work undertaken:</p> <p>TO RE-ALIGN FRONT DOOR STEP, SCRATCH COAT SIDES AND SKIM TO FINISH</p> <hr/> <p>Your comments:</p> <p>Very Pleased with quality work from Gary. Arrived sooner than expected very courteous and would not hesitate to use him again in the future or recommend him to family and friends.</p>	<p>Date received: 20<sup>th</sup> June 2023</p> <p>Total cost of work: £220</p> <p>Description of work: To re-align front door step, scratch coat sides and skim to finish.</p> <p>Comments: Very pleased with quality work from Gary. Arrived sooner than expected, courteous and would not hesitate to use him again in the future or recommend him to family and friends.</p> <table border="1"> <thead> <tr> <th data-bbox="839 443 1031 562">Value for money</th> <th data-bbox="1031 443 1201 562">Quality of work</th> <th data-bbox="1201 443 1355 562">Service</th> <th data-bbox="1355 443 1506 562">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 562 1031 654">10</td> <td data-bbox="1031 562 1201 654">10</td> <td data-bbox="1201 562 1355 654">10</td> <td data-bbox="1355 562 1506 654">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ 200</p> <hr/> <p>Description of the work undertaken:</p> <p>DIAGNOSE TOILET PROBLEM, STRIP DOWN INNER CONCEALED CISTERN, REPLACE WATER INLET VALVE AND FLUSH, RE-ROUTE WATER FLOW TO TOILET</p> <hr/> <p>Your comments:</p> <p>FIRST CLASS SERVICE WITH A TRICKY PLUMBING JOB IN A BATHROOM IN AN UPPER VILLA FLAT. VERY PROFESSIONALLY CARRIED OUT. THANK YOU GARY.</p>	<p>Date received: 6<sup>th</sup> June 2023</p> <p>Total cost of work: £200</p> <p>Description of work: Diagnose toilet problem, strip down inner concealed cistern, replace water inlet valve and flush, re-route water flow to toilet.</p> <p>Comments: First class service with a tricky plumbing job in a bathroom in an upper villa flat. Very professionally carried out. Thank you Gary.</p> <table border="1"> <thead> <tr> <th data-bbox="839 1099 1031 1227">Value for money</th> <th data-bbox="1031 1099 1201 1227">Quality of work</th> <th data-bbox="1201 1099 1355 1227">Service</th> <th data-bbox="1355 1099 1506 1227">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1227 1031 1312">10</td> <td data-bbox="1031 1227 1201 1312">10</td> <td data-bbox="1201 1227 1355 1312">10</td> <td data-bbox="1355 1227 1506 1312">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ 120</p> <hr/> <p>Description of the work undertaken:</p> <p>REMOVE INTEGRATED W/M AND FIT NEW ONE</p> <hr/> <p>Your comments:</p> <p>GREAT COMMUNICATION AND EFFICIENT SERVICE!</p>	<p>Date received: 6<sup>th</sup> June 2023</p> <p>Total cost of work: £120</p> <p>Description of work: Remove integrated w/m and fit new one.</p> <p>Comments: Great communication and efficient service!</p> <table border="1"> <thead> <tr> <th data-bbox="839 1697 1031 1823">Value for money</th> <th data-bbox="1031 1697 1201 1823">Quality of work</th> <th data-bbox="1201 1697 1355 1823">Service</th> <th data-bbox="1355 1697 1506 1823">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1823 1031 1910">10</td> <td data-bbox="1031 1823 1201 1910">10</td> <td data-bbox="1201 1823 1355 1910">10</td> <td data-bbox="1355 1823 1506 1910">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
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10	10	10	10						
<p>Customer Ratings (Out of 10)</p>									

<p>Total cost of the work £ 250</p> <hr/> <p>Description of the work undertaken:</p> <p>DAMAGED PLASTERBOARD WALL</p> <p>REMOVE SOCKET, CUT OUT BAD AREA.</p> <p>REPLACE WITH NEW PLASTERBOARD THEN AIMES TAPE AND SKIM WALL, REPLACE SOCKET</p> <p>Your comments:</p> <p>FAST, TIDY, VERY INFORMATIVE &amp; PROFESSIONAL</p> <p>ARRIVED WHEN SAID HE WOULD</p>	<p>Date received: 6<sup>th</sup> June 2023</p> <p>Total cost of work: £250</p> <p>Description of work: Damaged plasterboard wall, remove socket, cut out bad area. Replace with new plasterboard, then aim's tape and skim wall, replace socket.</p> <p>Comments: Fast, tidy, very informative and professional. Arrived when said he would.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 23<sup>rd</sup> May 2023</p> <p>Total cost of work: £570</p> <p>Description of work: Repair backdoor step by uplifting slabs, filling in base with pebble dash, laying a membrane and create a new concrete platform. Re-lay slabs, new pointing and finish with a power wash. Also repoint front door step.</p> <p>Comments: Great communications from start to finish. Spent time identifying source of problem with the step, discussed options with us at each stage before proceeding. Turned up when he said he would, reviewed work done at the end of each day and advised work to be carried out the following day so we always knew what to expect. Steps at front and back now look much better and we are very pleased with his efforts.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 250</p> <hr/> <p>Description of the work undertaken:</p> <p>CLEAN ALL GUTTER (HIGH LEVEL)</p> <p>RE-SEAL X 2 SHOWER CUBICLES</p> <p>AIMES TAPE AND SKIM CEILING, REPAIR PLUS HOLE IN WALL</p> <p>Your comments:</p> <p>Gary was brilliant, really helpful with the work we need done.</p> <p>Would definitely recommend to anyone.</p>	<p>Date received: 19<sup>th</sup> May 2023</p> <p>Total cost of work: £250</p> <p>Description of work: Clean all gutters (high level). Re-seal x 2 shower cubicles. Ames tape and skim ceiling repair plus hole in wall.</p> <p>Comments: Gary was brilliant, really helpful with the work we needed done. Would definitely recommend to anyone.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 90</p> <hr/> <p>Description of the work undertaken:</p> <p>TO REPAIR LEAKING KITCHEN SINK BY REPAIRING DRAIN ETC</p> <hr/> <p>Your comments:</p> <p>Gary is a complete professional. Gave us the right information &amp; kept us up to date. I would highly recommend. We will be contacting Gary again for future jobs soon.</p>	<p>Date received: 17<sup>th</sup> May 2023</p> <p>Total cost of work: £90</p> <p>Description of work: To repair leaking kitchen sink by replacing drain etc.</p> <p>Comments: Gary is a complete professional. Gave us the right information and kept us up to date. I would highly recommend. We will be contacting Gary again for future jobs soon.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1200</p> <hr/> <p>Description of the work undertaken:</p> <p>INVESTIGATE PROBLEM, DISCOVER LEAK UNDER KITCHEN FLOOR, UPLIFT FLOOR, AFTER REMOVING DISHWASHER, REPAIR LEAK, NEW FLOOR, NEW UNITS AND KICK PANELS</p> <hr/> <p>Your comments:</p> <p>Delighted with the work carried out by Gary. Painstakingly worked to uncover the leak and did a great job fixing it and completing all the repairs to the damaged floor and kitchen units. Absolutely delighted with the work and cost.</p>	<p>Date received: 17<sup>th</sup> May 2023</p> <p>Total cost of work: £1200</p> <p>Description of work: Investigate problem, discover leak under kitchen floor, uplift floor after removing dishwasher, repair leak, new floor, new units and kick panels.</p> <p>Comments: Delighted with the work carried out by Gary. Painstakingly worked to uncover the leak and did a great job fixing it and completing all the repairs to the damaged floor and kitchen units. Absolutely delighted with the work and cost.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 120-</p> <hr/> <p>Description of the work undertaken:</p> <p>REPLACING WATER INLET WATER VALVE ON LEAKING TOILET</p> <hr/> <p>Your comments:</p> <p>Gary was very prompt and very trustworthy, explained everything along the way.</p>	<p>Date received: 12<sup>th</sup> May 2023</p> <p>Total cost of work: £120</p> <p>Description of work: Replacing water inlet water valve on leaking toilet.</p> <p>Comments: Gary was very prompt and very trustworthy, explained everything along the way.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10



<p>Total cost of the work £ 40</p> <hr/> <p>Description of the work undertaken:</p> <p>CUT THE BOTTOM OF DOORS AFTER NEW CARPETS WERE FITTED</p> <hr/> <p>Your comments:</p> <p>I AM ALWAYS SO PLEASED WITH WORK DONE AND FEEL SAFE AND SECURE WITH SUCH A TRUSTED TRADER. ALWAYS FAIR PRICED. COULD NOT HAVE WISHED FOR BETTER!</p>	<p>Date received: 12<sup>th</sup> May 2023</p> <p>Total cost of work: £40</p> <p>Description of work: Cut the bottom of doors after new carpets were fitted.</p> <p>Comments: I am always so pleased with work done and feel safe and secure with such a Trusted Trader. Always fair priced. Could not have wished for better!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 180</p> <hr/> <p>Description of the work undertaken:</p> <p>TO UPLIFT BROKEN TILES ON KITCHEN FLOOR AND REPLACE</p> <hr/> <p>Your comments:</p> <p>GARY WAS VERY FLEXIBLE &amp; KEPT ME IN MIND UNTIL HE HAD SPACE TO FIT MY JOB IN. ARRIVED AT APPOINTMENT TIME &amp; COMPLETED JOB TIMEOUSLY. AM GOOD</p>	<p>Date received: 9<sup>th</sup> May 2023</p> <p>Total cost of work: £180</p> <p>Description of work: To uplift broken tiles on kitchen floor and replace.</p> <p>Comments: Gary was very flexible and kept me in mind until he had space to fit my job in. Arrived at appointment time and completed job timeously. All good.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 350</p> <hr/> <p>Description of the work undertaken:</p> <p>BUILD NEW DOORSTEP</p> <hr/> <p>Your comments:</p> <p>VERY SATISFIED WITH FINAL RESULT. EXCELLENT JOB. CLEAN &amp; TIDY.</p>	<p>Date received: 18<sup>th</sup> April 2023</p> <p>Total cost of work: £350</p> <p>Description of work: Build new doorstep.</p> <p>Comments: Very satisfied with final result. Excellent job. Clean and tidy.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>160</u></p> <p>Description of the work undertaken:  <u>Gary replaced two extractor fans and fixed an issue with the ducts which was causing damp. He was friendly, efficient and did a great job. Highly recommended!</u></p> <p>Your comments:  <u>REPLACE X2 EX-FANS</u></p>	<p>Date received: 2<sup>nd</sup> February 2023</p> <p>Total cost of work: £160</p> <p>Description of work: Replace x 2 ex-fans.</p> <p>Comments: Gary replaced two extractor fans and fixed an issue with the ducts which was causing damp. He was friendly, efficient and did a great job. Highly recommend!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>95</u></p> <p>Description of the work undertaken:  <u>REMOVED SHOWER DOORS  CUT AND CLEAN CUBICLE  RE-SILICONE</u></p> <p>Your comments:</p>	<p>Date received: 31<sup>st</sup> January 2023</p> <p>Total cost of work: £95</p> <p>Description of work: Removed shower doors. Cut and clean cubicle. Re-silicone.</p> <p>Comments: None provided</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>140</u></p> <p>Description of the work undertaken:  <u>REMOVE TOILET, REPLACE  WASTEFLOW PIPE, DRILL TILED FLOOR  TO FIX TOILET DOWN</u></p> <p>Your comments:  <u>THE MAN (CALLED GARY) COULD NOT HAVE BEEN NICER OR MORE POLITE AND EXPLAINED EVERYTHING WELL AND DID A GREAT JOB.</u></p>	<p>Date received: 8<sup>th</sup> November 2022</p> <p>Total cost of work: £140</p> <p>Description of work: Remove toilet, replace wasteflow pipe, drill tiled floor to fix toilet down.</p> <p>Comments: The man (called Gary) could not have been nicer or more polite and explained everything well and did a great job.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>N/A</p>

Total cost of the work £2250

Description of the work undertaken:

EMULSION ROOMS, TREAT WOODWORK, ETC

SEVERAL MAINTENANCE AND PLUMBING JOBS

AROUND [REDACTED] CHURCH

Your comments:

Excellent work all round.

Date received: 18<sup>th</sup> October 2022

Total cost of work: £2250

Description of work: Emulsion rooms, treat woodwork etc. Several maintenance and plumbing jobs around a church.

Comments: Excellent work all round.

Value for money

Quality of work

Service

Tidiness

Customer Ratings (Out of 10)

10

10

10

10