

## NUMBER OF FEEDBACK FORMS RECEIVED: 245 (showing most recent 30)

## AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Property Matters.

| Total cost of the work £ 910   | Date received: 28 <sup>th</sup> June 2024  |                    |         |          |
|--|--|--------------------|---------|----------|
| Description of the work undertaken:  | Total cost of work: £910   |                    |         |          |
| PLASTERSKEY CELLING TO HIDE NEW<br>PLASTERBOARD PATCH (LOFT HATCH) FEATURE AY WANS<br>IN HAILWAY AND STATE CASE, EMULSION ALL TO A FRINISH<br>X2 COATS | Description of work: Plaster skim ceiling to hide new plasterboard patch (loft hatch). Feather all walls in hallway and staircase, emulsion all to a finish x 2 coats. |                    |         | walls in |
| Your comments:<br>A very proferminal job carried out well and in<br>a please and friendly monumer.   | Comments: A very professional job carried out w<br>and in a pleasant and friendly manner. I have us<br>his services since this job which was also well do              |                    |         |          |
| I have used this severies since this job while<br>was also well have   | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 9        |

| Total cost of the work £ 475.   | Date received: 17 <sup>th</sup> June 2024  |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:   | Total cost of work: £475   |                    |         |          |
| AND TOPLET, SUPPLY & FIF  | Description of work: Replaced bathroom sink and toilet, supply and fit.  |                    |         |          |
| Your comments:<br>Great sh by Gasy instart feeling<br>of boist and sarath, call about | Comments: Great job by Gary, instant feeling of trust<br>and warmth, cared about the work and all left tidy.<br>Would recommend. |                    |         |          |
| the work and all left trady<br>Would recommend  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 16,000   | Date received: 17 <sup>th</sup> June 2024  |                    |         |          |  |
|---|--|--------------------|---------|----------|--|
| Description of the work undertaken:<br>FULL RE-FURSISHMENT, KITCHEN UPGRAPE, RATHROOM<br>WORK, BOTH OVERHAUGED, SKIMMED ARTER CETTING, NEW<br>SOCKET, SPOT LIGUTET, BUILT MEDRA WAY, FUIL DECORATION<br>LAMINATE FLOOPING, AND CARPETS TO FINISH<br>Your comments:<br>Grony took on a mammoth job on my rental property It bas<br>taken months of work on his own and has left me with a supererb | Total cost of work: £16000<br>Description of work: Full refurbishment, kitchen<br>upgrade, bathroom work, both overhauled, skimme<br>artex ceiling, new socket, spot lights, built media wa<br>full decoration, laminate flooring and carpets to finis<br>Comments: Gary took on a mammoth job on my<br>rental property. It has taken months of work on his<br>own and has left me with a superb first class<br>transformation. It is now in top tier condition, ready<br>for selling. |                    |         |          |  |
| first class transformation. It is now in toptier condition,<br>ready for selling  | Value for<br>money   | Quality of<br>work | Service | Tidiness |  |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 9        |  |
| Total cost of the work £ 900  | Date received: 22 <sup>nd</sup> May 2024   |                    |         |          |  |

| Description of the work undertaken:<br>HAIL/STAIRCISE, MAKE AY SURFACES<br>GOOD, SKIM ETC) UPCIFT /REPUBLE CIRPETY<br>EMULSION WALLS & CEIKING, All WOODWORK GLOSSEP<br>SUPPLY + FIT NEW HAND RAIL<br>Your comments:<br>All work was carried out in accordance with finescales | Description of work: Hall/staircase, make all surfaces<br>good, skim etc. / uplift/replace carpet, emulsion walls<br>and ceiling, all woodwork glossed. Supply and fit new<br>handrail.<br>Comments: All work was carried out in accordance<br>with timescales given and to a very high finish. |                    |         |          |
|--|---|--------------------|---------|----------|
| given and to a very high finish  | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 9   | 10                 | 10      | 9        |

| Total cost of the work in B70<br>Description of the work undertaken:<br>REMOVE SINC UNE, CIP OFF<br>WATER + WASTE, RUIZO SYENES IN CUPROND.<br>REPUCE X7 SPOT LIGUTS, WSTALL TOILET<br>MUD RUE<br>Your comments: | Date received: 5 <sup>th</sup> March 2024<br>Total cost of work: £870<br>Description of work: Remove sink unit, cap off water<br>and waste, build shelves in cupboard, replace x 7<br>spotlights, install toilet handrail.<br>Comments: None provided. |                    |         |          |
|--|--|--------------------|---------|----------|
|  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 400                     | Date received: 28 <sup>th</sup> February 2024   |                    |         |          |
|--|---|--------------------|---------|----------|
| Description of the work undertaken:              | Total cost of work: £400<br>Description of work: Replace kitchen tap (supply).<br>Replace basin tap (supply). Supply and fit new toilet<br>flush and water inlet valve.<br>Comments: Happy with the work done and would<br>recommend. |                    |         |          |
| Happy with the nork done and would<br>recommend. | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)                     | 10  | 10                 | 10      | 10       |

| Total cost of the work £ 870  | Date received: 28th February 2024   |                    |                  |          |
|---|---|--------------------|------------------|----------|
| Description of the work undertaken:<br>REMOVE DOOBLE SINC UN EL<br>BUILD NEW SURDER & AREA<br>INSTAY UAND RAIL<br>NEW LED LIGHTS<br>Your comments:<br>Really Sciendly, did what They said They<br>WERE DO | Total cost of work: £870<br>Description of work: Remove double sink unit. Buil<br>new shelves in area. Install hand rail. New LED<br>lights.<br>Comments: Really friendly, did what they said they<br>were going to do. Very upfront about costs. Cleare<br>and hoovered up before they left. |                    | LED<br>said they |          |
| Usere gang to do. Very upflont about cooks.<br>Cloured & howered up before they left.   | Value for<br>money  | Quality of<br>work | Service          | Tidiness |
| Customer Ratings (Out of 10)  | 10  | 10                 | 10               | 10       |

| Total cost of the work £ 1500   | Date received: 9 <sup>th</sup> November 2023   |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:<br><u>COT OUT WATER DAMAGED CEILING, NEW PULSTERBOARD,</u><br><u>SILING CEILING, DECORATE BEDROOM, FIT NEW CARPET,</u><br><u>PAPER FEATURE WALL, BUILD A WARDROPE TO FINISY</u> | Total cost of work: £1500<br>Description of work: Cut out water damaged ceiling<br>new plasterboard, skim ceiling, decorate bedroom,<br>new carpet, paper feature wall, build a wardrobe to<br>finish. |                    |         |          |
| Your comments:<br><u>Cannot Carlt this mans work</u><br><u>gary is prillight to have around, wont go</u><br>past him  | Comments: Cannot fault this mans work, Gary is brilliant to have around, won't go past him.  |                    |         |          |
|   | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work & 3600<br>Description of the work undertaken:<br>STRIP WALLPHOR, SKIM WALLS,<br>EMULSION WALLS + CEILINGS IN L/ROOM, HALLWAY + STAIRCHEE<br>B/ROOM + KITCHEN, UNDERCOAT + GLOSS ALL ALEA'S<br>FIFTED DOUBLE SOCKET + X2 LIGHT PENDAUTS<br>Your comments:<br>Gary Done on amorg Job He was very<br>professional hept us informed all through the | Date received: 31 <sup>st</sup> October 2023<br>Total cost of work: £3600<br>Description of work: Strip wallpap<br>emulsion walls and ceilings in l/ro<br>staircase. B/room and kitchen, ur<br>all areas. Fitted double socket an<br>Comments: Gary done an amazin<br>professional, kept us informed all<br>left the house so tidy. Would use<br>looks fantastic. |                    | Ipaper, skim<br>n I/room, hallo<br>n, undercoat<br>et and x2 light<br>nazing job. Ho<br>d all through | om, hallway and<br>dercoat and gloss<br>d x2 light pendants.<br>g job. He was very<br>through the job and |  |
|--|---|--------------------|---|---|--|
| Job and left the House so tidy, Would use him again. House looks fantastic.  | Value for<br>money  | Quality of<br>work | Service   | Tidiness  |  |
| Customer Ratings (Out of 10)   | 10  | 10                 | 10  | 10  |  |

| Total cost of the work £ 900              | Date received: 31 <sup>st</sup> October 2023   |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:       | Total cost of w  | ork: £900          |         |          |
| Your comments:                            | Description of work: To decorate bungalow, wall<br>ceiling and all woodwork. White emulsion only.<br>Comments: Very pleased with the work carried of<br>and would certainly recommend him to others. |                    |         |          |
| and would certainly reasoned him to other | Value for money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)              | 10   | 10                 | 10      | 10       |

| Total cost of the work $\varepsilon \parallel OO$   | Date received: 3 <sup>rd</sup> July 2023   |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:<br>VARIANS JOBS, ADSUST GARDEN GATES. CEMENT<br>REGGE TILES PRUS WINDOW SILL, PUSTER CELLING + WALL.<br>FIR X2 PARATORS TO WAY, SECURE SINK ETC ETC | Total cost of work: £1100<br>Description of work: Various jobs: adjust garden<br>gates. Cement ridge tiles plus window sill, plaster<br>ceiling and wall. Fix x2 radiators to wall, secure sink<br>etc. etc. |                    |         |          |
| Your comments:<br>WOULD HIGHLY RECOTTEND CLARY TO DO ANY WORK THAT<br>IS REQUED IN TOUR HOME HE IS POLITE AND GETS THE JOB<br>DOWNE WITH DWD.   | Comments: Would highly recommend Gary to do<br>work that is required in your home. He is polite ar<br>gets the job done with minimal amount of disturba<br>in the house. Would definitely contact him again. |                    |         |          |
| DONE WITH MINIMAL AMOUNT OF DISTURBANCE IN THE HOUSE.   | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 220<br>Description of the work undertaken:<br>TO RE-ALIGN FRONT<br>DOOR STEP, SCRITCH CONT            | <ul> <li>Date received: 20<sup>th</sup> June 2023</li> <li>Total cost of work: £220</li> <li>Description of work: To re-align front door step, scratch coat sides and skim to finish.</li> <li>Comments: Very pleased with quality work from Gary. Arrived sooner than expected, courteous and would not hesitate to use him again in the future or recommend him to family and friends.</li> </ul> |                    |         |          |
|--|---|--------------------|---------|----------|
| Your comments:<br>VSRY FWARST WITH QUARITY WORK FROM GARY. AREINST SOONCE  |   |                    |         |          |
| THEN EXTERNED VERY CORTEGUES AND NOTION NOT HERITATE TO WE HAM ALAIN IN THE PRINTING OR RECOMMENTS HAM TO FORKIM AND FRITINGS. | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10  | 10                 | 10      | 10       |

| Total cost of the work £ 200   | Date received: 6 <sup>th</sup> June 2023  |                    |         |          |
|--|---|--------------------|---------|----------|
| Description of the work undertaken:<br>DESCRIPTION OF TO DESCRIPTION STRIP DOWN<br>WHEL CONSERCED CISTERN, REPARE WATER WEET VACUE<br>AND FRUSH, RE-ROUTE WATER FLOW TO TOILET | Total cost of work: £200<br>Description of work: Diagnose toilet problem, strip<br>down inner concealed cistern, replace water inlet<br>valve and flush, re-route water flow to toilet. |                    |         |          |
| Your comments:<br>First CLASS SERVICE WITH A TRICKY PLUMBING TOB IN A BRTHKOOM<br>M AN UPPER MILLA FLAT:<br>VERY FIRTERSIONMALY CARRIED OUT-                                   | Comments: First class service with a tricky plumbing<br>job in a bathroom in an upper villa flat. Very<br>professionally carried out. Thank you Gary.                                   |                    |         |          |
| THRINK YOU GARY -  | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10  | 10                 | 10      | 10       |

| Total cost of the work £ 120<br>Description of the work undertaken:<br>REMOVE WTERGRITED W/M<br>AND FET NEW ONE | <ul> <li>Date received: 6<sup>th</sup> June 2023</li> <li>Total cost of work: £120</li> <li>Description of work: Remove integrated w/m and fit new one.</li> <li>Comments: Great communication and efficient service!</li> </ul> |                    |         |          |
|---|--|--------------------|---------|----------|
| Your comments:<br><u>GRENT</u> Comment (A Times Ard TERFICIENT Solutice!  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 250   | Date received: 6 <sup>th</sup> June 2023   |                    |         |          |  |
|--|--|--------------------|---------|----------|--|
| Description of the work undertaken:<br>DAMAGED PLASTERS OARD WALL<br>REMOVE SOCKET, OUT OUT BAD AREA.<br>DEPCICE WITH NEW PLASTERBOARD FULLEN ALMES TAPE<br>AND SKIM WALL, REPULSE SOCKET<br>Your comments:<br>FAST, TIDY, VLEY IMFORMATING & PROFESSIONAL | <ul> <li>Total cost of work: £250</li> <li>Description of work: Damaged plasterboard wall, remove socket, cut out bad area. Replace with new plasterboard, then aimes tape and skim wall, replace socket.</li> <li>Comments: Fast, tidy, very informative and professional. Arrived when said he would.</li> </ul> |                    |         |          |  |
| ARRIVED WHEN SAID HE WOULD   | Value for<br>money   | Quality of<br>work | Service | Tidiness |  |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 10       |  |

| ONLINE FEEDBACK PROVIDED     | Date received: 23 <sup>rd</sup> May 2023   |                    |         |          |  |
|------------------------------|--|--------------------|---------|----------|--|
|                              | Total cost of w  | ork: £570          |         |          |  |
|                              | <ul> <li>Description of work: Repair backdoor step by uplifting slabs, filling in base with pebble dash, laying a membrane and create a new concrete platform. Relay slabs, new pointing and finish with a power wash Also repoint front door step.</li> <li>Comments: Great communications from start to finish. Spent time identifying source of problem with the step, discussed options with us at each stage before proceeding. Turned up when he said he would, reviewed work done at the end of each day and advised work to be carried out the following day so we always knew what to expect. Steps at front and back now look much better and we are very pleased with his efforts.</li> </ul> |                    |         |          |  |
|                              |  |                    |         |          |  |
|                              | Value for<br>money   | Quality of<br>work | Service | Tidiness |  |
| Customer Ratings (Out of 10) | 10   | 10                 | 10      | 10       |  |

| Total cost of the work £ 2.50  | Date received: 19 <sup>th</sup> May 2023  |                    |         |          |
|--|---|--------------------|---------|----------|
| Description of the work undertaken:<br><u>CLEAN ALL GUTTER (HIGH LEVEL)</u><br><u>RE-SEAL X 2 SUDWER CUBICLES</u><br><u>AIMES TAPE AND SKIM CEILING REPAIR PLUS HOLE</u><br><u>IN WALL</u><br>Your comments:<br><u>Gay</u> was brilliones, really helpful with the<br>work we need done. | <ul> <li>Total cost of work: £250</li> <li>Description of work: Clean all gutters (high level). Reseal x 2 shower cubicles. Ames tape and skim ceiling repair plus hole in wall.</li> <li>Comments: Gary was brilliant, really helpful with the work we needed done. Would definitely recommend to anyone.</li> </ul> |                    |         |          |
| Wall definitely recommend to anyone.   | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10  | 10                 | 10      | 10       |

| Total cost of the work £  | Date received: 17 <sup>th</sup> May 2023   |                 |         |             |
|---|--|-----------------|---------|-------------|
| Description of the work undertaken:   | Total cost of w  | ork: £90        |         |             |
| -TO REPAIR LEAKING KITCHEN<br>SUBIC BY REPUGADOG DENIN ETC  | Description of work: To repair leaking kitchen sink replacing drain etc.   |                 |         | nen sink by |
| Your comments:<br>Gary is a complete professional. Gare us the right information<br>of hept us of todate. I wanto highly recommender. We will be<br>contropting Garry again for future jobs soon. | Comments: Gary is a complete professional. Gave us<br>the right information and kept us up to date. I would<br>highly recommend. We will be contacting Gary again<br>for future jobs soon. |                 |         |             |
| controling Grany again for future jobs soon.  | Value for<br>money   | Quality of work | Service | Tidiness    |
| Customer Ratings (Out of 10)  | 10   | 10              | 10      | 10          |

| Total cost of the work 1200<br>Description of the work undertaken:<br>NESTIGATE PLOBLEM, PISCOVER<br>LEAK UNDER KREUEP FLOOR, UPCRET FLOOR, RETER REMOVING<br>DISHWARDER, PERATR LEAK, NEW FLOOR, NEW UPTES AND<br>KICK PANELS<br>Your comments:<br>Delighted with the work carried out by Gay<br>Painstakingly worked to uncover the leak and did | Date received: 17 <sup>th</sup> May 2023<br>Total cost of work: £1200<br>Description of work: Investigate problem, discover<br>leak under kitchen floor, uplift floor after removing<br>dishwasher, repair leak, new floor, new units and k<br>panels.<br>Comments: Delighted with the work carried out by<br>Gary. Painstakingly worked to uncover the leak an-<br>did a great job fixing it and completing all the repai<br>to the damaged floor and kitchen units. Absolutely<br>delighted with the work and cost. |                    |         | moving<br>its and kick<br>d out by<br>e leak and<br>he repairs |
|--|---|--------------------|---------|--|
| a great job fixing it and completing all the<br>repairs to the damaged floor and kitchen units.<br>Absolutely delighted with the work and cost.  | Value for<br>money  | Quality of<br>work | Service | Tidiness   |
| Customer Ratings (Out of 10)   | 10  | 10                 | 10      | 10   |

| Total cost of the work £ 120-   | Date received: 12th May 2023  |                    |         |          |
|---|---|--------------------|---------|----------|
| Description of the work undertaken:<br>Repurcing WATER INLET WATER<br>VALUE ON LEAKING TO RET | Total cost of work: £120<br>Description of work: Replacing water inlet water valve                                |                    |         |          |
| Your comments:  | on leaking toilet.<br>Comments: Gary was very prompt and very<br>trustworthy, explained everything along the way. |                    |         |          |
| - Gary was very prompt and very instructly,<br>- explained excepting along the way.           | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10  | 10                 | 10      | 10       |

| Total cost of the work £ 40<br>Description of the work undertaken:  | Date received: 12 <sup>th</sup> May 2023<br>Total cost of work: £40<br>Description of work: Cut the bottom of doors after                              |                    |         |          |
|---|--|--------------------|---------|----------|
| AFTER NEW CARPETS WORE FRITED   | new carpets we   |                    |         |          |
| Your comments:<br>1 Am Alwings 30 pleased with 4 on & Dorve Amd ford<br>Safe Amd Secure with Such a Travers Traver. | Comments: I am always so pleased with work do<br>and feel safe and secure with such a Trusted Tra<br>Always fair priced. Could not have wished for bet |                    |         |          |
| Always frie Pricks Could NOFAUSH for BETTER !   | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 180<br>Description of the work undertaken:<br>TO UPCIET BROKEN TILES<br>ON KITCHEN ELOOR AND REPARE                                 | Date received: 9 <sup>th</sup> May 2023<br>Total cost of work: £180<br>Description of work: To uplift broken tiles on kitchen<br>floor and replace.<br>Comments: Gary was very flexible and kept me in<br>mind until he had space to fit my job in. Arrived at<br>appointment time and completed job timeously. All<br>good. |                    |         |          |
|--|--|--------------------|---------|----------|
| Your comments:<br>LARY WAS VERY FLEXIBLE & KEPT HE IN MIND<br>UNTIN HE HAD SPALE TO FIT MY JOB IN. ARRIVED<br>AT APPDINTHENT TIME & COMPLETED JOB TIMEOUSLY. |  |                    |         |          |
| AT APPOINTMENT TIME & COMPLETED SOB TIMEOUSLY.<br>Ann GOOD   | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 350                                    | Date received: 18 <sup>th</sup> April 2023                                 |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:                             | Total cost of work: £350   |                    |         |          |
| BUILD New DOORSTEP  | Description of work: Build new doorstep.                                   |                    |         |          |
| Your comments:  | Comments: Very satisfied with final result. Excellent job. Clean and tidy. |                    |         |          |
| VERY SATISFIED WITH FINALRESULE.<br>EXERLENT JOB. CLEAN & TIMY. | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)                                    | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 160<br>Description of the work undertaken:<br>Gon replaced two extractor fors and fixed issue<br>with the ducks which was causing damp. He<br>was windly, efficient and did a great ish, thick | <ul> <li>Date received: 2<sup>nd</sup> February 2023</li> <li>Total cost of work: £160</li> <li>Description of work: Replace x 2 ex-fans.</li> <li>Comments: Gary replaced two extractor fans and fixed an issue with the ducts which was causing damp. He was friendly, efficient and did a great job. Highly recommend!</li> </ul> |                    |         |          |
|---|--|--------------------|---------|----------|
| reachned!   |  |                    |         |          |
| Your comments:<br>REPCICE X2 EX-FANS  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 95         | Date received: 31 <sup>st</sup> January 2023<br>Total cost of work: £95<br>Description of work: Removed shower doors. Cut and<br>clean cubicle. Re-silicone.<br>Comments: None provided |                    |         |          |
|-------------------------------------|---|--------------------|---------|----------|
| Description of the work undertaken: |   |                    |         |          |
| Your comments:                      |   |                    |         |          |
|                                     | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)        | 9   | 10                 | 10      | 10       |

| Total cost of the work £ 140  | Date received: 8th November 2022   |                    |         |          |
|---|--|--------------------|---------|----------|
| Description of the work undertaken:<br>WAISTELOW PIPE, DRILL TILED FLOOR<br>TO FIX TOILET DOWN  | <ul><li>Total cost of work: £140</li><li>Description of work: Remove toilet, replace wasteflow pipe, drill tiled floor to fix toilet down.</li><li>Comments: The man (called Gary) could not have been nicer or more polite and explained everything well and did a great job.</li></ul> |                    |         |          |
| THE MAN (CALLED GARY) COULD NOT HAVE BEEN<br>NICER OR MORE POLITE AND EXPLAINED EVERYTHING WELL |  |                    |         |          |
| AND DO A GREAT JOB  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 10   | 10                 | 10      | N/A      |

| Total cost of the work af 2250<br>Description of the work undertaken:<br><u>EMULSION RODMS, TREAT WOODWORK, ETC</u><br><u>SQUERAC MAINTENANCE AND PUMPING JOBS</u><br><u>AROUND</u><br>Your comments:<br>Excellent work M Yound. | Date received: 18 <sup>th</sup> October 2022<br>Total cost of work: £2250<br>Description of work: Emulsion rooms, treat woodwork<br>etc. Several maintenance and plumbing jobs around<br>a church.<br>Comments: Excellent work all round. |                 |         |          |
|--|---|-----------------|---------|----------|
|  | Value for<br>money  | Quality of work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10  | 10              | 10      | 10       |

| Total cost of the work £ 370   | Date received: 16 <sup>th</sup> September 2022                                     |                    |         |          |
|--|--|--------------------|---------|----------|
| Vour comments:<br>Vour comments:<br>Vour comments:<br>Vour comments:<br>North carried out just in time for weather<br>changing.<br>Brilliant Tob ! | Total cost of work: £370   |                    |         |          |
|  | Description of work: To supply and fit new guttering and down pipes to new garage. |                    |         |          |
|  | Comments: Work carried out just in time for weather changing. Brilliant job!       |                    |         |          |
|  | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 90  | Date received: 16 <sup>th</sup> September 2022   |                    |         |          |
|--|--|--------------------|---------|----------|
| Description of the work undertaken:  | Total cost of work: £90  |                    |         |          |
| RE-SEAL SHOWER CURICRE<br>FIR DOOR UNDOLE<br>WSTAY CHROEN LIGUTS           | Description of work: Reseal shower cubicle, fix door<br>hinge, install garden lights, fill hole in bedroom wall.<br>Comments: An excellent service, turned up when he<br>said he would, explained what he would be doing and<br>left the place tidy. |                    |         |          |
| Your comments:<br>An excellent service turned up when he                   |  |                    |         |          |
| Said he would explained what he would<br>be doing and left the place tidy. | Value for<br>money   | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)   | 10   | 10                 | 10      | 10       |

| Total cost of the work £ 7 50 D   | Date received: 16 <sup>th</sup> September 2022  |                    |         |          |
|---|---|--------------------|---------|----------|
| Description of the work undertaken:   | Total cost of work: £7500<br>Description of work: Full house refurbishment. All<br>repairs, house paint and carpets.  |                    |         |          |
| FUIL HOUSE RE-FURRISHMENT<br>ALL REPAIRS, HOUSE PAINT AND CIRPETS   |   |                    |         |          |
| Your comments:<br>Handled the keys over to Gares to my restal<br>popety, to prepare if for Sale. Many<br>different aspects of repair were required<br>I am very pleased with the outcome. | Comments: Handed the keys over to Gary, to my<br>rental property, to prepare it for sale. Many different<br>aspects of repair were required. I am very pleased<br>with the outcome. |                    |         |          |
|   | Value for<br>money  | Quality of<br>work | Service | Tidiness |
| Customer Ratings (Out of 10)  | 9   | 10                 | 10      | 10       |