



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Harvey Bruce Interiors

NUMBER OF FEEDBACK FORMS RECEIVED: 59 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Harvey Bruce Interiors.

ONLINE FEEDBACK PROVIDED	Date received: 15 th April 2026			
	Total cost of work: £330			
	Description of work: Vertical blinds for full size windows			
	Comments: Derek and his team were exceptional throughout this job. They arrived to do the initial measurements when they said they would, the quote was emailed over the same day, and when I had to make some changes, Derek gave sound advice and came up with a solution. Easy to communicate with. Whilst fitting the blinds, the work was carried out promptly and they cleaned up after themselves. Exceptional workmanship & professionalism - I will be using Harvey Bruce Interiors for our other branches again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 3300</p> <hr/> <p>Description of the work undertaken: <i>Supply + fitting of shutters in 4 rooms (6 windows)</i></p> <hr/> <p>Your comments: <i>Harvey Bruce was an excellent supplier from support in the showroom, to ^{sales, fittings,} after fitting support. There was no pressured sales pitch at the measuring stage which was welcomed. Useful advice was given + nothing seemed to any trouble. Prices were very competitive and the finished work was stunning. We are very pleased we went with Harvey Bruce + their excellent craftsmanship.</i> Signature: <i>[initials]</i> Date: <i>[initials]</i></p>	<p>Date received: 27th February 2025</p> <p>Total cost of work: £3300</p> <p>Description of work: Supply and fitting of shutters in 4 rooms (6 windows).</p> <p>Comments: Harvey Bruce was an excellent supplier from support in the showroom, sales, fittings, to after fitting support. There was no pressured sales pitch at the measuring stage, which was welcomed. Useful advice was given and nothing seemed any trouble. Prices were very competitive and the finished work was stunning. We are very pleased we went with Harvey Bruce and their excellent craftsmanship.</p>								
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Value for money	Quality of work	Service	Tidiness						
8	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken: <i>VENETIAN BLINDS</i></p> <hr/> <p>Your comments: <i>Very Pleased WITH WORK YES I HAD THEM BEFORE.</i></p>	<p>Date received: 14th January 2025</p> <p>Total cost of work: Not provided</p> <p>Description of work: Venetian blinds</p> <p>Comments: Very pleased with work. Friendly. I've had them before.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ 380</p> <hr/> <p>Description of the work undertaken: <i>Blinds for Patio window</i></p> <hr/> <p>Your comments: <i>A great 1. company. Great service + value for money. Derek was a very pleasant man and dealing with him was a pleasure. Excellent quality + service</i></p>	<p>Date received: 14th January 2025</p> <p>Total cost of work: £380</p> <p>Description of work: Blinds for patio window</p> <p>Comments: A great 1. company. Great service and value for money. Derek was a very pleasant man and dealing with him was a pleasure. Excellent quality and service.</p>								
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10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>£700</u></p> <p>Description of the work undertaken: <u>Shutter blind supplied + fitted</u></p> <p>Your comments:</p>	<p>Date received: 7th January 2025</p> <p>Total cost of work: £700</p> <p>Description of work: Shutter blind supplied and fitted</p> <p>Comments: None provided</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>Your comments:</p>	<p>Date received: 21st November 2024</p> <p>Total cost of work: Not provided</p> <p>Description of work: None provided</p> <p>Comments: None provided</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

<p>Total cost of the work £ <u>1,300</u></p> <p>Description of the work undertaken: <u>NEW BLINDS IN SUN ROOM</u> <u>NEW BLIND (ROLLER) IN EN-SUITE</u></p> <p>Your comments: <u>Happy with blinds + service.</u></p>	<p>Date received: 8th October 2024</p> <p>Total cost of work: £1300</p> <p>Description of work: New blinds in sun room. New blind (roller) in en-suite.</p> <p>Comments: Happy with blinds and service.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken: <u>Installation of shutters</u></p> <p>Your comments: <u>Fantastic work + service - highly recommended</u></p>	<p>Date received: 11th September 2024</p> <p>Total cost of work: Not provided</p> <p>Description of work: Installation of shutters.</p> <p>Comments: Fantastic work and service – highly recommended.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£1000</u></p> <p>Description of the work undertaken: <u>BLINDS FITTED FOR 3 MAIN WINDOW</u> <u>BLINDS FITTED FOR FRENCH DOORS</u></p> <p>Your comments: <u>EXCELLENT SERVICE FROM INITIAL ENQUIRY</u> <u>MEASUREMENT AND PROPOSALS TO FITTING</u> <u>ALL WORK DONE AS SCHEDULED AND</u> <u>GREAT RESULT. HIGHLY RECOMMENDED</u></p>	<p>Date received: 2nd September 2024</p> <p>Total cost of work: £1000</p> <p>Description of work: Blinds fitted for 3 main windows. Blinds fitted for French doors.</p> <p>Comments: Excellent service from initial enquiry, measurement and proposals to fitting. All work done as scheduled and great result. Highly recommended.</p>								
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10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>180</u></p> <p>Description of the work undertaken: <u>NEW KITCHEN BLIND</u></p> <p>Your comments: <u>MR LAMB ARRIVED WHEN EXPECTED - ON TIME - WITH</u> <u>THE CORRECT SIZE COLOUR BLIND AND INSTALLED</u> <u>IT QUICKLY AND WITH NO FUSS OR PROBLEMS</u> <u>(A PITY ALL TRADESMEN AREN'T LIKE THIS!)</u></p>	<p>Date received: 28th August 2024</p> <p>Total cost of work: £180</p> <p>Description of work: New kitchen blind.</p> <p>Comments: Mr Lamb arrived when expected – on time – with the correct size/colour blind and installed it quickly and with no fuss or problems. (A pity all tradesmen aren't like this!)</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

<p>Total cost of the work £ <u>875.00</u></p> <p>Description of the work undertaken: <u>SUPPLY AND FIT BLINDS TO LIVING ROOM AND</u> <u>DINING ROOM.</u></p> <p>Your comments: <u>EXCELLENT SERVICE AND PRODUCT</u></p>	<p>Date received: 7th August 2024</p> <p>Total cost of work: £875</p> <p>Description of work: Supply and fit blinds to living room and dining room.</p> <p>Comments: Excellent service and product.</p>								
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Value for money	Quality of work	Service	Tidiness						
10	10	10	10						
Customer Ratings (Out of 10)									

Total cost of the work £ <u>£ 1,300</u> Description of the work undertaken: <u>£ 1,300 , SHUTTERS, Supplied and FITTED</u> Your comments: <u>Very Professional</u>	Date received: 1 st August 2024 Total cost of work: £1300 Description of work: Shutters supplied and fitted. Comments: Very professional.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>2025.00</u> Description of the work undertaken: <u>Supply and fit roller blinds (x2) in kitchen; inset pleated blinds for bi-fold doors; roman blinds in dining room</u> Your comments: <u>Derek brought the sample books to our home so we could see what matched our decor & lighting best. Very friendly and personable service from visit to shop to Derek coming out to measure then fit. No pushy sales & high quality fabrics. Derek gave us time & advice, nothing was rushed. Bonus is I can change the roman blinds without needing new fixtures. And he is happy to return if we have any issues.</u> Signature: _____	Date received: 18 th July 2024 Total cost of work: £2025 Description of work: Supply and fit roller blinds (x2) in kitchen; inset pleated blinds for bi-fold doors, roman blinds in dining room. Comments: Very friendly and personable service from visit to shop, to Derek coming out to measure then fit. No pushy sales and high quality fabrics. Derek gave us time and advice, nothing was rushed. Derek brought the sample books to our home so we could see what matched our décor and lighting best. Bonus is I can change the roman blinds without needing new fixtures. And he is happy to return if we have any issues.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

Total cost of the work £ <u>1600</u> Description of the work undertaken: <u>FITMENT OF SHUTTERS TO THREE WINDOWS</u> Your comments: <u>EXCELLENT JOB, GOOD QUALITY MATERIALS HIGHLY PROFESSIONAL SERVICE</u>	Date received: 10 th July 2024 Total cost of work: £1600 Description of work: Fitment of shutters to three windows. Comments: Excellent job, good quality materials, friendly/professional service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>Your comments:</p>	<p>Date received: 28th June 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: None provided.</p> <p>Comments: None provided.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>Your comments:</p>	<p>Date received: 25th June 2024</p> <p>Total cost of work: £420</p> <p>Description of work: Order/install blackout blinds for bedrooms.</p> <p>Comments: Excellent bespoke service.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>Your comments:</p>	<p>Date received: 19th June 2024</p> <p>Total cost of work: £200 (approx.)</p> <p>Description of work: Measured, ordered then fitted roller blinds.</p> <p>Comments: Did everything to a high standard. Very professional and polite.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 2,900</p> <p>Description of the work undertaken: <i>To measure & fit 2 roller blinds To measure & install shutters on 2x2 sash & case windows</i></p> <p>Your comments: <i>Very happy with all aspects of this work. High standards of workmanship Professional & friendly Goto company for any window treatments. Have also purchased interior decor items.</i></p>	<p>Date received: 4th June 2024</p> <p>Total cost of work: £2900</p> <p>Description of work: To measure and fit 2 roller blinds. To measure and install shutters on 2 x 2 sash and case windows.</p> <p>Comments: Very happy with all aspects of this work. High standards of workmanship. Professional and friendly. Go to company for any window treatments. Have also purchased interior décor items.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 1,200.</p> <p>Description of the work undertaken: <i>FITTED SHUTTERS.</i></p> <p>Your comments: <i>WE HAVE BEEN RENOVATING OUR HOME SINCE 1991. HARVEY BRUCE INTERIORS HAS BEEN THE VERY BEST COMPANY WE HAVE USED.</i></p>	<p>Date received: 26th March 2024</p> <p>Total cost of work: £1200</p> <p>Description of work: Fitted shutters.</p> <p>Comments: We have been renovating our home since 1991. Harvey Bruce Interiors has been the very best company we have used.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ NA</p> <p>Description of the work undertaken: <i>install VERTICAL BLINDS</i></p> <p>Your comments: <i>EXCELLENT INSTALLATION PROFESSIONALLY. MORE GREAT FAMILY RUN BUSINESS.</i></p>	<p>Date received: 26th March 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Install vertical blinds.</p> <p>Comments: Excellent installation professionally done. Great family run business.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

ONLINE FEEDBACK PROVIDED	Date received: 25 th March 2024			
	Total cost of work: £1520			
	Description of work: Fitted various blinds throughout the house.			
	Comments: Top Quality blinds and a very good service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 5 th March 2024			
	Total cost of work: £2500			
	Description of work: Shutters fitted to my new build home.			
	Comments: Derek went over all costs for different options and explained everything thoroughly. The shutters were then fitted within the time frame stated and look beautiful. I would highly recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 2500 <hr/> Description of the work undertaken: 2 WOOD BLINDS & 1 BAY WINDOW SHUTTER <hr/> <hr/> Your comments: GREAT LOCAL FAMILY RUN COMPANY, WHO PUT CUSTOMERS FIRST <hr/>	Date received: 29 th November 2022			
	Total cost of work: £2000			
	Description of work: 2 wood blinds and 1 bay window shutter.			
	Comments: Great local family run company who put customers first.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	10	10

ONLINE FEEDBACK PROVIDED	Date received: 21 st April 2022			
	Total cost of work: £2770			
	Description of work: Plantation Shutters fitted throughout home.			
	Comments: Fantastic experience and this family business outshines the rest. We had a few quotes but after visiting showroom Derek came to see us and explained everything in a simple no-nonsense manner along with a fair price. Derek & Bruce also fitted shutters and they look fantastic - we are delighted with them.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£1500.00</u>	Date received: 7 th April 2022			
	Total cost of work: £1500			
Description of the work undertaken: <u>SUPPLY AND FIT SHUTTER BLINDS.</u>	Description of work: Supply and fit shutter blinds.			
Your comments: <u>WASN'T THE FIRST AND WON'T BE THE LAST TIME WE USE HARVEY BRUCE GREAT SERVICE.</u>	Comments: Wasn't the first and won't be the last time we use Harvey Bruce. Great service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>£300</u>	Date received: 24 th March 2022			
	Total cost of work: £300			
Description of the work undertaken: <u>fitted shutters to new home.</u>	Description of work: Fitted shutters to new home.			
Your comments: <u>I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends + family</u>	Comments: I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends and family.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 3rd September 2021</p> <p>Total cost of work: £2000</p> <p>Description of work: Fitted day and night vision blinds on all windows in my house.</p> <p>Comments: I was delighted with my blinds but after only 3 years they have faded so badly they need replaced. I know the guarantee is a year but I was told at the time of purchase that I could buy cheaper but Harvey Bruce were superior quality. They were not interested in my issue with these blinds. I hope this doesn't happen to anyone else. I would not recommend this company to anyone.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>4</p>	<p>8</p>	<p>5</p>	<p>7</p>

<p>Total cost of the work £ <u>393</u></p> <p>Description of the work undertaken: <u>Roman blind for kitchen</u></p> <p>Your comments: <u>Absolutely beautiful. Second time using Harvey Bruce. Would highly recommend them</u></p>	<p>Date received: 20th March 2020</p> <p>Total cost of work: £393</p> <p>Description of work: Roman blind for kitchen.</p> <p>Comments: Absolutely beautiful. Second time using Harvey Bruce. Would highly recommend them.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£2,500 ~ £2,800</u></p> <p>Description of the work undertaken: <u>1) FITTING 3 WINDOW BLINDS - £900</u> <u>2) FITTING KITCHEN WINDOW SHUTTERS - £400</u> <u>3) FITTING LARGE PATIO DOOR SHUTTERS - £1500</u></p> <p>Your comments: <u>WORK ACCOMPLISHED TO A VERY HIGH STANDARD - TO BE RECOMMENDED</u></p>	<p>Date received: 6th June 2019</p> <p>Total cost of work: £2800</p> <p>Description of work: 1. Fitting 3 window blinds - £900. 2. Fitting kitchen window shutters - £400. 3. Fitting large patio door shutters - £1500</p> <p>Comments: Work accomplished to a very high standard – to be recommended.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

Total cost of the work £ 640.00

Description of the work undertaken:

MADE TO MEASURE LOUVRE BLINDS (3)

MADE TO MEASURE ROLLER BLINDS (2)

Your comments:

20% DISCOUNT FROM MANUFACTURER PASSED ON TO ME THE CUSTOMER MAKING THE JOB MORE AFFORDABLE.

I ONLY HAD TO WAIT A FEW WEEKS BETWEEN ORDERING AND FITTING. THE LOUVRE BLINDS HAD CHILD SAFETY CLIPS FITTED.

Date received: 6th June 2019

Total cost of work: £640

Description of work: Made to measure louvre blinds (3), made to measure roller blinds (2).

Comments: 20% discount from manufacturer passed on to me the customer making the job more affordable. I only had to wait a few weeks between ordering and fitting. The louvre blinds had child safety clips fitted.

Value for money

Quality of work

Service

Tidiness

9

10

10

10

Customer Ratings (Out of 10)