

## NUMBER OF FEEDBACK FORMS RECEIVED: 54 (showing most recent 30)

## AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Harvey Bruce Interiors.

Total cost of the work £	Date received	Date received: 21 <sup>st</sup> November 2024					
Description of the work undertaken	Total cost of	Total cost of work: Not provided					
	Description o	Description of work: None provided					
	Comments: N	Comments: None provided					
Wour continuents	Value for money	Quality of work	Service	Tidiness			
Customer Ratings (Out of 10)	8	10	10	10			

Total cost of the work £ 1, 300	Date received: 8 <sup>th</sup> October 2024			
Description of the work undertaken: - NIGEN BUT ON DIS , or Store Reads - MIGEN BUT ON D. (RAINSRY 'M. ISN-PICTOR	Total cost of w Description of blind (roller) in	work: New blin en-suite.		
Your comments:	Comments: Happy with blinds and service.			
Hoppy in AL Bumps + Steresce.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

Total cost of the work £	Date received: 11 <sup>th</sup> September 2024			
Description of the work undertaken: Installation of Shatters	Total cost of work: Not provided			
instantion of Distants	Description of work: Installation of shutters.			
Your comments: Fontrohe welk & service - highly reconcided	Comments: Fantastic work and service – highly recommended.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 2 <sup>nd</sup> September 2024			
Description of the work undertaken:	Total cost of work: £1000			
CLUDS FITTED FOR SMAN WINDOW	Description of work: Blinds fitted for 3 main windows. Blinds fitted for French doors.			
Your comments: Excitutous: Storuce From with Bug 2124				
ALL WORK DONE AS SCHED US AND GREAT REGULT. HIGHLY RECONNELLED	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

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Total cost of the work £ 3 & 0	Date received: 28th August 2024				
Description of the work undertaken:	Total cost of v	vork: £180			
NEW KITCHEN BLIND	Description of work: New kitchen blind.				
YOUR COMMENTAL ME LAMB PERIVED LINGH EXPECTED - ON TIME - LITH THE COLRECT STELCOLOUR BLIND AND INSTALLED	Comments: Mr Lamb arrived when expected – on time – with the correct size/colour blind and installed it quickly and with no fuss or problems. (A pity all tradesmen aren't like this!)				
(A PITY ALL TRADGEMEN AREN'T LIKE THIS !)	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work & 1995 - 000 Description of the work undertaken: SUPPLY ASA PT BLINDS TO LIVING RODM AND DISTING ROOM -	Date received: 7 <sup>th</sup> August 2024 Total cost of work: £875 Description of work: Supply and fit blinds to living room and dining room. Comments: Excellent service and product.			
FYCELLENT SECULCE MUD FLODULT	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ ± 1,500	Date received: 1 <sup>st</sup> August 2024			
Description of the work undertaken: $ eq 1.300$ , Shuttless, Shipplined	Total cost of work: £1300			
and FITED	Description of work: Shutters supplied and fitted.			
	Comments: Very professional.			
Your comments: Viewy Professional	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ えつえぢょつの	Date received: 18 <sup>th</sup> July 2024 Total cost of work: £2025				
Supply and RE roller blinds (x2) in kitchen; inset pleased blinds for bi-Fold doors; roman blinds in diring room Nour comments: Very Ricody and perpendie service Rom visit to sleg to Derek coving and top weaver then fit. No pucky soles a high quality fabrics. Derek que is hive a advice A high quality fabrics. Derek que is hive a advice A high quality fabrics. Derek que is hive a advice	Description of work: Supply and fit roller blinds (x2 kitchen; inset pleated blinds for bi-fold doors, roma blinds in dining room. Comments: Very friendly and personable service from visit to shop, to Derek coming out to measure then fit. No pushy sales and high quality fabrics. Derek gave us time and advice, nothing was rushe Derek brought the sample books to our home so w could see what matched our décor and lighting be Bonus is I can change the roman blinds without needing new fixtures. And he is happy to return if w have any issues.				
blinds without needing new fitter fixtures. And he is happy to return of we have any issues new	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	8	10	10	10	

Total cost of the work £ (600	Date received: 10 <sup>th</sup> July 2024			
Description of the work undertaken: WIMEN OF SHUTTED TO THEE UINDOWS	Total cost of work: £1600			
δ. τ+	Description of work: Fitment of shutters to three windows. Comments: Excellent job, good quality materials, friendly/professional service.			
Your comments: Execution JOB, Good DUARITY MATERIALS				
Hisoly Phillipinan source	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work £	Date received: 28 <sup>th</sup> June 2024			
Description of the work undertaken:	Total cost of work: Not provided.			
	Description of work: None provided.			
Your comments:	Comments: None provided.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Tatal cost of the work E	Date received: 25 <sup>th</sup> June 2024			
Description of the work undertaken:	Total cost of work: £420			
ROPROPHI	Description of work: Order/install blackout blinds for bedrooms.			
	Comments: Excellent bespoke service.			
Your comments: EXCLOUT BESTOLS SCHULCE	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work #	Date received: 19 <sup>th</sup> June 2024			
Description of the work undertaken: MEAGURED ORDERED THEN FIFTED ROLLNER FLINDS	Total cost of work: £200 (approx.)			
	Description of work: Measured, ordered then fitted roller blinds.			
DID EVERYTHING TO A HIGH STANDARD, VERY	Comments: Did everything to a high standard. Very professional and polite.			
PROFESSIONAL & POLIKE	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work 2,900 Description of the work undertaken: To measure of the coller blinds To measure of the coller blinds To measure of the coller blinds	<ul> <li>Date received: 4<sup>th</sup> June 2024</li> <li>Total cost of work: £2900</li> <li>Description of work: To measure and fit 2 roller blinds. To measure and install shutters on 2 x 2 sash and case windows.</li> <li>Comments: Very happy with all aspects of this work. High standards of workmanship. Professional and friendly. Go to company for any window treatments. Have also purchased interior décor items.</li> </ul>			
Very lappy with all reparts of this work. Help standards of water aship				
Bate capa of any winder treatments. Have his perchased intera decar itens.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 1, 200.	Date received: 26 <sup>th</sup> March 2024			
Description of the work undertaken: FITTED SHUTTERS	Total cost of work: £1200			
	Description of work: Fitted shutters.			
Now comments Jule HAVE BREAN RENOVATING OUR HOME SIN CE 1991. HERVEY BRUCE INTERIORS HAS BREAN	Comments: We have been renovating our home since 1991. Harvey Bruce Interiors has been the very best company we have used.			
1991. HARVEY BRUCE INTERIOLS HAS BREN THE VERY BEST CONPANY WE HAVE USED.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work E	Date received: 26 <sup>th</sup> March 2024				
Description of the work undertailen: <u>Tended</u> <u>JORTICAL</u> <u>TBLIND</u>	<ul> <li>Total cost of work: Not provided.</li> <li>Description of work: Install vertical blinds.</li> <li>Comments: Excellent installation professionally done. Great family run business.</li> </ul>				
GREAT INSTALLION PROTEISS I ONA LY MORE GREAT FAMILY RUN BUSIDESS	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

ONLINE FEEDBACK PROVIDED	Date received: 25 <sup>th</sup> March 2024			
	Total cost of work: £1520			
	Description of work: Fitted various blinds throughout the house.			
	Comments: Top Quality blinds and a very good service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 5 <sup>th</sup> March 2024			
	Total cost of w	ork: £2500		
	Description of work: Shutters fitted to my new build home.			
	Comments: Derek went over all costs for different options and explained everything thoroughly. The shutters were then fitted within the time frame stated and look beautiful. I would highly recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work. £ 2.000	Date received: 29 <sup>th</sup> November 2022			
Description of the work undertakens I WARD BLINDS OL I BAT WINDOW SHUTTER	Total cost of work: £2000			
	Description of work: 2 wood blinds and 1 bay window shutter.			
Your comments General Francis Runs Company, WHO	Comments: Gr customers first	•	/ run compar	iy who put
Pur Customets first	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	10	10

ONLINE FEEDBACK PROVIDED	Date received: 21 <sup>st</sup> April 2022				
	Total cost of work: £2770				
	Description of work: Plantation Shutters fitted throughout home. Comments: Fantastic experience and this family business outshines the rest. We had a few quot but after visiting showroom Derek came to see and and explained everything in a simple no-nonser manner along with a fair price. Derek & Bruce a fitted shutters and they look fantastic - we are delighted with them.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work E	Date received: 7 <sup>th</sup> April 2022			
Description of the work undertaken: SUPPH AND FIT SHUTTER BLIMDS.	<ul><li>Total cost of work: £1500</li><li>Description of work: Supply and fit shutter blinds.</li><li>Comments: Wasn't the first and won't be the last time we use Harvey Bruce. Great service.</li></ul>			
WARN'T THE FIRST AND WON'T BE THE WAST THATE WE USE HATCHEY BRUCE GREAT SERVICE.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cast of the work £ 200	Date received: 24th March 2022			
Pesciption of the work undertakens filter shutters to new home-	Total cost of work: £300 Description of work: Fitted shutters to new home. Comments: I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends and family.			
Your comments:				
I an very proper with my new Snythews. I blower alwayst recommend Harvey Bruce to friends + family	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 3 <sup>rd</sup> September 2021				
	Total cost of w	ork: £2000			
	Description of work: Fitted day and night vision b on all windows in my house. Comments: I was delighted with my blinds but aff only 3 years they have faded so badly they need replaced. I know the guarantee is a year but I wa told at the time of purchase that I could buy chea but Harvey Bruce were superior quality. They we not interested in my issue with these blinds. I hop this doesn't happen to anyone else. I would not recommend this company to anyone.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	4	8	5	7	

Total cost of the work £ 393 Description of the work undertaken: Roman, hund, for RICChOR	Date received: 20 <sup>th</sup> March 2020 Total cost of work: £393 Description of work: Roman blind for kitchen.			
Your comments	Comments: Absolutely beautiful. Second time using Harvey Bruce. Would highly recommend them.			
Absolutely bezutiful. Second time using Harvey Bruce. Would highly recommend them	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work I. 1800 ~ £2,800 Description of the work undertaken ) PATTING 3. WINDON BAINDS - \$900 ) FATTING KITCHFAN WINDOW SAFUTTERS - £400 3) FITTING KITCHFAN WINDOW SAFUTTERS - £400 3) FITTING WREEF PATTO JONE SHOTTERS - £1500 "	<ul> <li>Date received: 6<sup>th</sup> June 2019</li> <li>Total cost of work: £2800</li> <li>Description of work: 1. Fitting 3 window blinds - £900.</li> <li>2. Fitting kitchen window shutters - £400.</li> <li>3. Fitting large patio door shutters - £1500</li> <li>Comments: Work accomplished to a very high standard – to be recommended.</li> </ul>				
Very HIGH SCANJER - TO BE VERY HIGH SCANJER - TO BE RECOMMENSED	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

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Total cost of the work $\mathcal{E}$ 64.0 , 0.0	<ul> <li>Date received: 6<sup>th</sup> June 2019</li> <li>Total cost of work: £640</li> <li>Description of work: Made to measure louvre blinds (3), made to measure roller blinds (2).</li> <li>Comments: 20% discount from manufacturer passed</li> </ul>				
Description of the work undertaken: MARE TO MEASURE LOUVRE BLINDS (3) MARE TO MEASURE ROUBE BLINDS (2)					
Your comments: 25% BIS COUNT FROM MANUFACTURER PASSED ON TO ME THE CUSTOMMER MAKING THE JUS MORE ASFORDABLE.	on to me the customer making the job more affordable. I only had to wait a few weeks between ordering and fitting. The louvre blinds had child safe clips fitted.				
1 ANLY HOD TO WHAT TO FOUN LARGERS BETWEEN ORBONING AND FITTING. THE LANDER BLINDS BAD CHED STATETY CLIPS FITTED.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	9	10	10	10	

Total cast of the work £ L+ 30 -00	Date received: 20 <sup>th</sup> May 2019 Total cost of work: £430 Description of work: Measure and fit 2 x wooden blinds. Comments: Friendly staff, in shop and at home. Good all round service.			
Description of the work undertaken:				
Massure > fit 2× wooder blinds.				
Your commenter Followed story and at home. Good allowed survive				
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

Total cost of the work £ 80	<ul> <li>Date received: 20<sup>th</sup> May 2019</li> <li>Total cost of work: £80</li> <li>Description of work: A new blind required in a room. The window was measured and the new blind fitted soon after.</li> <li>Comments: Very happy with the work and result. We've used this company a few times before. Always pleased.</li> </ul>			
Description of the work undertaken: A NEWL BUND REQUIRED IN A ROOM. THE WINDOW WAS MEASURED AND THE NEW BUND WAS FITTED SOON AFTER Your comments VERY MARPY WITH THE WORK AND RESULT. WE'VE USED THIS COMPANY A FEW TIMES				olind fitted
BEADRE . ALWAYS PLEASED	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Table cost of the work $\ell \in \mathcal{J}_{c}(D)$	Date received: 14 <sup>th</sup> May 2019			
Description of the work undertakens Install 5 blings - 3 barrens Muringe Blunks, I rolling and I versition	Total cost of work: £1300 Description of work: Install 5 blinds – 3 Senses Mirage blinds, 1 roller and 1 venetian.			
terrormente Service and white an bindo: gra adare savice and a alarm was lider a matrixation als hardestion in terrormadin Harve bruce	Comments: Delighted with all our blinds: good advice, service and a clean and tidy installation. No hesitation in recommending Harvey Bruce.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

Total cost of the work £1 2, 0, 0, 0 pages.	Date received: 24 <sup>th</sup> April 2019			
Description of the work undertaken. The fitting "of new window shattens at the frank and back windows of awa living 200m.	Total cost of work: £1200 approx. Description of work: The fitting of new window shutters at the front and back windows of our living room.			
Vour comments We are displately delighted with the new phottons and commat praise the tradien highly enough for his phill in Tratalling them, and for his enjoying and considerate approach.	Comments: We are absolutely delighted with the new shutters and cannot praise the trader highly enough for his skill in stalling them, and for his engaging and considerate approach.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work E 846.00	Date received	Date received: 3 <sup>rd</sup> September 2018			
Description of the work undertakens Wooden Shudter in Living Pour	Total cost of v	Total cost of work: £846			
	Description of work: Wooden shutter in livingroom.				
Your commentai	Comments: N	Comments: None provided.			
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	