



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Harvey Bruce Interiors

NUMBER OF FEEDBACK FORMS RECEIVED: 49 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Harvey Bruce Interiors.

<p>Total cost of the work £ 875</p> <p>Description of the work undertaken: SUPPLY AND FIT BLINDS TO LIVING ROOM AND DINING ROOM.</p> <p>Your comments: EXCELLENT SERVICE AND PRODUCT</p>	<p>Date received: 7th August 2024</p> <p>Total cost of work: £875</p> <p>Description of work: Supply and fit blinds to living room and dining room.</p> <p>Comments: Excellent service and product.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 1,300</p> <p>Description of the work undertaken: £1,300, SHUTTERS, SUPPLIED and FITTED</p> <p>Your comments: Very Professional</p>	<p>Date received: 1st August 2024</p> <p>Total cost of work: £1300</p> <p>Description of work: Shutters supplied and fitted.</p> <p>Comments: Very professional.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 2025.00</p> <hr/> <p>Description of the work undertaken: Supply and fit roller blinds (x2) in kitchen; inset pleated blinds for bi-fold doors; roman blinds in dining room</p> <hr/> <p>Your comments: Derek brought the sample books to our home so we could see what matched our décor & lighting best. Very friendly and personable service from visit to shop to Derek coming out to measure then fit. No pushy sales & high quality fabrics. Derek gave us time & advice, nothing was rushed. Bonus is I can change the roman blinds without needing new fixtures. And he is happy to return if we have any issues.</p> <p>Signature: _____</p>	<p>Date received: 18th July 2024</p> <p>Total cost of work: £2025</p> <p>Description of work: Supply and fit roller blinds (x2) in kitchen; inset pleated blinds for bi-fold doors, roman blinds in dining room.</p> <p>Comments: Very friendly and personable service from visit to shop, to Derek coming out to measure then fit. No pushy sales and high quality fabrics. Derek gave us time and advice, nothing was rushed. Derek brought the sample books to our home so we could see what matched our décor and lighting best. Bonus is I can change the roman blinds without needing new fixtures. And he is happy to return if we have any issues.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 624 1032 748">Value for money</th> <th data-bbox="1032 624 1201 748">Quality of work</th> <th data-bbox="1201 624 1355 748">Service</th> <th data-bbox="1355 624 1506 748">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 748 1032 837">8</td> <td data-bbox="1032 748 1201 837">10</td> <td data-bbox="1201 748 1355 837">10</td> <td data-bbox="1355 748 1506 837">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	8	10	10	10
Value for money	Quality of work	Service	Tidiness						
8	10	10	10						

<p>Total cost of the work £ 1600</p> <hr/> <p>Description of the work undertaken: FITMENT OF SHUTTERS TO THREE WINDOWS</p> <hr/> <p>Your comments: EXCELLENT JOB, GOOD QUALITY MATERIALS friendly / professional service</p>	<p>Date received: 10th July 2024</p> <p>Total cost of work: £1600</p> <p>Description of work: Fitment of shutters to three windows.</p> <p>Comments: Excellent job, good quality materials, friendly/professional service.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 1223 1032 1346">Value for money</th> <th data-bbox="1032 1223 1201 1346">Quality of work</th> <th data-bbox="1201 1223 1355 1346">Service</th> <th data-bbox="1355 1223 1506 1346">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1346 1032 1435">9</td> <td data-bbox="1032 1346 1201 1435">10</td> <td data-bbox="1201 1346 1355 1435">10</td> <td data-bbox="1355 1346 1506 1435">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	9	10	10	10
Value for money	Quality of work	Service	Tidiness						
9	10	10	10						

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <hr/> <hr/> <hr/> <p>Your comments:</p> <hr/> <hr/>	<p>Date received: 28th June 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: None provided.</p> <p>Comments: None provided.</p>								
<p>Customer Ratings (Out of 10)</p>	<table border="1"> <thead> <tr> <th data-bbox="839 1729 1032 1854">Value for money</th> <th data-bbox="1032 1729 1201 1854">Quality of work</th> <th data-bbox="1201 1729 1355 1854">Service</th> <th data-bbox="1355 1729 1506 1854">Tidiness</th> </tr> </thead> <tbody> <tr> <td data-bbox="839 1854 1032 1942">10</td> <td data-bbox="1032 1854 1201 1942">10</td> <td data-bbox="1201 1854 1355 1942">10</td> <td data-bbox="1355 1854 1506 1942">10</td> </tr> </tbody> </table>	Value for money	Quality of work	Service	Tidiness	10	10	10	10
Value for money	Quality of work	Service	Tidiness						
10	10	10	10						

Total cost of the work £ <u>420</u> Description of the work undertaken: <u>ORDER/INSTALL BLACKOUT BLINDS FOR</u> <u>BEDROOMS</u> Your comments: <u>EXCELLENT BESPOKE SERVICE</u>	Date received: 25 th June 2024 Total cost of work: £420 Description of work: Order/install blackout blinds for bedrooms. Comments: Excellent bespoke service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>200.00 (APPROX)</u> Description of the work undertaken: <u>MEASURED, ORDERED THEN FITTED ROLLER BLINDS</u> Your comments: <u>DID EVERYTHING TO A HIGH STANDARD. VERY</u> <u>PROFESSIONAL & POLITE</u>	Date received: 19 th June 2024 Total cost of work: £200 (approx.) Description of work: Measured, ordered then fitted roller blinds. Comments: Did everything to a high standard. Very professional and polite.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <u>2,900</u> Description of the work undertaken: <u>To measure & fit 2 roller blinds</u> <u>To measure & install shutters on 2x2</u> <u>SASH & CASE WINDOWS</u> Your comments: <u>Very happy with all aspects of this work.</u> <u>High standards of workmanship</u> <u>Professional & friendly</u> <u>Go to company for any window treatments.</u> <u>Have also purchased interior décor items.</u>	Date received: 4 th June 2024 Total cost of work: £2900 Description of work: To measure and fit 2 roller blinds. To measure and install shutters on 2 x 2 sash and case windows. Comments: Very happy with all aspects of this work. High standards of workmanship. Professional and friendly. Go to company for any window treatments. Have also purchased interior décor items.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1,200.</p> <p>Description of the work undertaken: FITTED SHUTTERS.</p> <p>Your comments: WE HAVE BEEN RENOVATING OUR HOME SINCE 1991. HARVEY BRUCE INTERIORS HAS BEEN THE VERY BEST COMPANY WE HAVE USED.</p>	<p>Date received: 26th March 2024</p> <p>Total cost of work: £1200</p> <p>Description of work: Fitted shutters.</p> <p>Comments: We have been renovating our home since 1991. Harvey Bruce Interiors has been the very best company we have used.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ NA</p> <p>Description of the work undertaken: INSTALL VERTICAL BLINDS</p> <p>Your comments: EXCELLENT INSTALLATION PROFESSIONALLY DONE GREAT FAMILY RUN BUSINESS</p>	<p>Date received: 26th March 2024</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Install vertical blinds.</p> <p>Comments: Excellent installation professionally done. Great family run business.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 25th March 2024</p> <p>Total cost of work: £1520</p> <p>Description of work: Fitted various blinds throughout the house.</p> <p>Comments: Top Quality blinds and a very good service.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

ONLINE FEEDBACK PROVIDED	Date received: 5 th March 2024			
	Total cost of work: £2500			
	Description of work: Shutters fitted to my new build home.			
	Comments: Derek went over all costs for different options and explained everything thoroughly. The shutters were then fitted within the time frame stated and look beautiful. I would highly recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work: £ 2000</p> <p>Description of the work undertaken: 2 WOOD BLINDS & 1 BAY WINDOW SHUTTER</p> <p>Your comments: GREAT LOCAL FAMILY RUN COMPANY WHO PUT CUSTOMERS FIRST</p>	Date received: 29 th November 2022			
	Total cost of work: £2000			
	Description of work: 2 wood blinds and 1 bay window shutter.			
	Comments: Great local family run company who put customers first.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	10	10

ONLINE FEEDBACK PROVIDED	Date received: 21 st April 2022			
	Total cost of work: £2770			
	Description of work: Plantation Shutters fitted throughout home.			
	Comments: Fantastic experience and this family business outshines the rest. We had a few quotes but after visiting showroom Derek came to see us and explained everything in a simple no-nonsense manner along with a fair price. Derek & Bruce also fitted shutters and they look fantastic - we are delighted with them.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>1500.00</u></p> <p>Description of the work undertaken: <u>SUPPLY AND FIT SHUTTER BLINDS.</u></p> <p>Your comments: <u>WASN'T THE FIRST AND WON'T BE THE LAST TIME WE USE HARVEY BRUCE GREAT SERVICE.</u></p>	<p>Date received: 7th April 2022</p> <p>Total cost of work: £1500</p> <p>Description of work: Supply and fit shutter blinds.</p> <p>Comments: Wasn't the first and won't be the last time we use Harvey Bruce. Great service.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£300</u></p> <p>Description of the work undertaken: <u>Fitted shutters to new home.</u></p> <p>Your comments: <u>I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends + family</u></p>	<p>Date received: 24th March 2022</p> <p>Total cost of work: £300</p> <p>Description of work: Fitted shutters to new home.</p> <p>Comments: I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends and family.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>ONLINE FEEDBACK PROVIDED</p>	<p>Date received: 3rd September 2021</p> <p>Total cost of work: £2000</p> <p>Description of work: Fitted day and night vision blinds on all windows in my house.</p> <p>Comments: I was delighted with my blinds but after only 3 years they have faded so badly they need replaced. I know the guarantee is a year but I was told at the time of purchase that I could buy cheaper but Harvey Bruce were superior quality. They were not interested in my issue with these blinds. I hope this doesn't happen to anyone else. I would not recommend this company to anyone.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	4	8	5	7

<p>Total cost of the work £ <u>393</u></p> <p>Description of the work undertaken: <u>Roman blind for kitchen</u></p> <p>Your comments: <u>Absolutely beautiful, second time using Harvey Bruce. Would highly recommend them</u></p>	<p>Date received: 20th March 2020</p> <p>Total cost of work: £393</p> <p>Description of work: Roman blind for kitchen.</p> <p>Comments: Absolutely beautiful. Second time using Harvey Bruce. Would highly recommend them.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£2,800 ~ £2,900</u></p> <p>Description of the work undertaken: <u>1) FITTING 3 WINDOW BLINDS - £900</u> <u>2) FITTING KITCHEN WINDOW SHUTTERS - £400</u> <u>3) FITTING LARGE PATIO DOOR SHUTTERS - £1500</u></p> <p>Your comments: <u>WORK ACCOMPLISHED TO A VERY HIGH STANDARD - TO BE RECOMMENDED</u></p>	<p>Date received: 6th June 2019</p> <p>Total cost of work: £2800</p> <p>Description of work: 1. Fitting 3 window blinds - £900. 2. Fitting kitchen window shutters - £400. 3. Fitting large patio door shutters - £1500</p> <p>Comments: Work accomplished to a very high standard – to be recommended.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>640.00</u></p> <p>Description of the work undertaken: <u>MADE TO MEASURE LOUVRE BLINDS (3)</u> <u>MADE TO MEASURE ROLLER BLINDS (2)</u></p> <p>Your comments: <u>20% DISCOUNT FROM MANUFACTURER PASSED ON TO ME THE CUSTOMER MAKING THE JOB MORE AFFORDABLE.</u> <u>I ONLY HAD TO WAIT A FEW WEEKS BETWEEN ORDERING AND FITTING. THE LOUVRE BLINDS HAD CHILD SAFETY CLIPS FITTED.</u></p>	<p>Date received: 6th June 2019</p> <p>Total cost of work: £640</p> <p>Description of work: Made to measure louvre blinds (3), made to measure roller blinds (2).</p> <p>Comments: 20% discount from manufacturer passed on to me the customer making the job more affordable. I only had to wait a few weeks between ordering and fitting. The louvre blinds had child safety clips fitted.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £430.00</p> <hr/> <p>Description of the work undertaken:</p> <p>Measure & fit 2x wooden blinds.</p> <hr/> <p>Your comments:</p> <p>Friendly staff in shop and at home. Good all round service</p>	<p>Date received: 20th May 2019</p> <p>Total cost of work: £430</p> <p>Description of work: Measure and fit 2 x wooden blinds.</p> <p>Comments: Friendly staff, in shop and at home. Good all round service.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>8</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 80</p> <hr/> <p>Description of the work undertaken:</p> <p>A NEW BLIND REQUIRED IN A ROOM. THE WINDOW WAS MEASURED AND THE NEW BLIND WAS FITTED SOON AFTER.</p> <hr/> <p>Your comments:</p> <p>VERY HAPPY WITH THE WORK AND RESULT. WE'VE USED THIS COMPANY A FEW TIMES BEFORE. ALWAYS PLEASED</p>	<p>Date received: 20th May 2019</p> <p>Total cost of work: £80</p> <p>Description of work: A new blind required in a room. The window was measured and the new blind fitted soon after.</p> <p>Comments: Very happy with the work and result. We've used this company a few times before. Always pleased.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £1,300</p> <hr/> <p>Description of the work undertaken:</p> <p>Instal 5 blinds - 3 Senses Mirage blinds, 1 roller and 1 Venetian</p> <hr/> <p>Your comments:</p> <p>Delighted with all our blinds: good advice, service and a clean and tidy installation. No hesitation in recommending Harvey Bruce</p>	<p>Date received: 14th May 2019</p> <p>Total cost of work: £1300</p> <p>Description of work: Install 5 blinds – 3 Senses Mirage blinds, 1 roller and 1 venetian.</p> <p>Comments: Delighted with all our blinds: good advice, service and a clean and tidy installation. No hesitation in recommending Harvey Bruce.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>9</p>

<p>Total cost of the work £1200 approx.</p> <hr/> <p>Description of the work undertaken: The fitting of new window shutters at the front and back windows of our living room.</p> <hr/> <p>Your comments: We are absolutely delighted with the new shutters and cannot praise the trader highly enough for his skill in installing them and for his engaging and considerate approach.</p>	<p>Date received: 24th April 2019</p> <p>Total cost of work: £1200 approx.</p> <p>Description of work: The fitting of new window shutters at the front and back windows of our living room.</p> <p>Comments: We are absolutely delighted with the new shutters and cannot praise the trader highly enough for his skill in stalling them, and for his engaging and considerate approach.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 846.00</p> <hr/> <p>Description of the work undertaken: Wooden Shutter in Living Room</p> <hr/> <p>Your comments:</p>	<p>Date received: 3rd September 2018</p> <p>Total cost of work: £846</p> <p>Description of work: Wooden shutter in livingroom.</p> <p>Comments: None provided.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ 850.00</p> <hr/> <p>Description of the work undertaken: Vertical Blinds + Club Chair</p> <hr/> <p>Your comments: Would highly recommend</p>	<p>Date received: 6th August 2018</p> <p>Total cost of work: £850</p> <p>Description of work: Vertical blinds and club chair.</p> <p>Comments: Would highly recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <hr/> <p>Your comments: Love my blinds.</p>	<p>Date received: 3rd August 2018</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Not provided.</p> <p>Comments: Love my blinds.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£1000</u></p> <p>Description of the work undertaken: <u>PERFECT FIT WOODS & ROLLER BLINDS</u></p> <p>Your comments: <u>GREAT JOB FANTASTIC SERVICE + QUALITY</u> <u>CAN RECOMMEND TO ANYONE!</u></p>	<p>Date received: 3rd August 2018</p> <p>Total cost of work: £1000</p> <p>Description of work: Perfect fit woods and roller blinds.</p> <p>Comments: Great job, fantastic service and quality. Can recommend to anyone!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£1200.00</u></p> <p>Description of the work undertaken: <u>MIRAGE SHADES TO SUNROOM</u></p> <p>Your comments: <u>10/10 1ST CLASS</u></p>	<p>Date received: 29th May 2018</p> <p>Total cost of work: £1200</p> <p>Description of work: Mirage shades to sunroom.</p> <p>Comments: 10/10 1st class.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>1000</u></p> <p>Description of the work undertaken: <u>Senses mirage blinds fitted to conservatory sun room conversion.</u></p> <p>Your comments: <u>Amazing job - delighted with the finish</u> <u>I can highly recommend Harvey Bruce!</u></p>	<p>Date received: 29th May 2018</p> <p>Total cost of work: £1000</p> <p>Description of work: Senses Mirage blinds fitted to conservatory sunroom conversion.</p> <p>Comments: Amazing job – delighted with the finish. I can highly recommend Harvey Bruce!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10