



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Harvey Bruce Interiors

NUMBER OF FEEDBACK FORMS RECEIVED: 37 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Harvey Bruce Interiors.

<p>Total cost of the work: £ 2000</p> <p>Description of the work undertaken: 2 WOOD BLINDS & 1 BAY WINDOW SHUTTER</p> <p>Your comments: Great local family run company who put customers first</p>	<p>Date received: 29th November 2022</p> <p>Total cost of work: £2000</p> <p>Description of work: 2 wood blinds and 1 bay window shutter.</p> <p>Comments: Great local family run company who put customers first.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	9	9	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 21st April 2022</p> <p>Total cost of work: £2770</p> <p>Description of work: Plantation Shutters fitted throughout home.</p> <p>Comments: Fantastic experience and this family business outshines the rest. We had a few quotes but after visiting showroom Derek came to see us and explained everything in a simple no-nonsense manner along with a fair price. Derek & Bruce also fitted shutters and they look fantastic - we are delighted with them.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ <u>1500.00</u></p> <p>Description of the work undertaken: <u>SUPPLY AND FIT SHUTTER BLINDS.</u></p> <p>Your comments: <u>WASN'T THE FIRST AND WON'T BE THE LAST TIME WE USE HARVEY BRUCE GREAT SERVICE.</u></p>	<p>Date received: 7th April 2022</p> <p>Total cost of work: £1500</p> <p>Description of work: Supply and fit shutter blinds.</p> <p>Comments: Wasn't the first and won't be the last time we use Harvey Bruce. Great service.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ <u>£300</u></p> <p>Description of the work undertaken: <u>Fitted shutters to new home.</u></p> <p>Your comments: <u>I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends + family</u></p>	<p>Date received: 24th March 2022</p> <p>Total cost of work: £300</p> <p>Description of work: Fitted shutters to new home.</p> <p>Comments: I am very pleased with my new shutters. I would always recommend Harvey Bruce to friends and family.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 3rd September 2021</p> <p>Total cost of work: £2000</p> <p>Description of work: Fitted day and night vision blinds on all windows in my house.</p> <p>Comments: I was delighted with my blinds but after only 3 years they have faded so badly they need replaced. I know the guarantee is a year but I was told at the time of purchase that I could buy cheaper but Harvey Bruce were superior quality. They were not interested in my issue with these blinds. I hope this doesn't happen to anyone else. I would not recommend this company to anyone.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	4	8	5	7

<p>Total cost of the work £ <u>393</u></p> <p>Description of the work undertaken: <u>Roman blind for kitchen</u></p> <p>Your comments: <u>Absolutely beautiful, second time using Harvey Bruce. Would highly recommend them</u></p>	<p>Date received: 20th March 2020</p> <p>Total cost of work: £393</p> <p>Description of work: Roman blind for kitchen.</p> <p>Comments: Absolutely beautiful. Second time using Harvey Bruce. Would highly recommend them.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£2,800 ~ £2,900</u></p> <p>Description of the work undertaken: <u>1) FITTING 3 WINDOW BLINDS - £900</u> <u>2) FITTING KITCHEN WINDOW SHUTTERS - £400</u> <u>3) FITTING LARGE PATIO DOOR SHUTTERS - £1500</u></p> <p>Your comments: <u>WORK ACCOMPLISHED TO A VERY HIGH STANDARD - TO BE RECOMMENDED</u></p>	<p>Date received: 6th June 2019</p> <p>Total cost of work: £2800</p> <p>Description of work: 1. Fitting 3 window blinds - £900. 2. Fitting kitchen window shutters - £400. 3. Fitting large patio door shutters - £1500</p> <p>Comments: Work accomplished to a very high standard – to be recommended.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>640.00</u></p> <p>Description of the work undertaken: <u>MADE TO MEASURE LOUVRE BLINDS (3)</u> <u>MADE TO MEASURE ROLLER BLINDS (2)</u></p> <p>Your comments: <u>20% DISCOUNT FROM MANUFACTURER PASSED ON TO ME THE CUSTOMER MAKING THE JOB MORE AFFORDABLE.</u> <u>I ONLY HAD TO WAIT A FEW WEEKS BETWEEN ORDERING AND FITTING. THE LOUVRE BLINDS HAD CHILD SAFETY CLIPS FITTED.</u></p>	<p>Date received: 6th June 2019</p> <p>Total cost of work: £640</p> <p>Description of work: Made to measure louvre blinds (3), made to measure roller blinds (2).</p> <p>Comments: 20% discount from manufacturer passed on to me the customer making the job more affordable. I only had to wait a few weeks between ordering and fitting. The louvre blinds had child safety clips fitted.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>9</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £430.00</p> <hr/> <p>Description of the work undertaken:</p> <p>Measure & fit 2x wooden blinds.</p> <hr/> <p>Your comments:</p> <p>Friendly staff in shop and at home. Good all round service</p>	<p>Date received: 20th May 2019</p> <p>Total cost of work: £430</p> <p>Description of work: Measure and fit 2 x wooden blinds.</p> <p>Comments: Friendly staff, in shop and at home. Good all round service.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

<p>Total cost of the work £ 80</p> <hr/> <p>Description of the work undertaken:</p> <p>A NEW BLIND REQUIRED IN A ROOM. THE WINDOW WAS MEASURED AND THE NEW BLIND WAS FITTED SOON AFTER.</p> <hr/> <p>Your comments:</p> <p>VERY HAPPY WITH THE WORK AND RESULT. WE'VE USED THIS COMPANY A FEW TIMES BEFORE. ALWAYS PLEASED</p>	<p>Date received: 20th May 2019</p> <p>Total cost of work: £80</p> <p>Description of work: A new blind required in a room. The window was measured and the new blind fitted soon after.</p> <p>Comments: Very happy with the work and result. We've used this company a few times before. Always pleased.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £1,300</p> <hr/> <p>Description of the work undertaken:</p> <p>Instal 5 blinds - 3 Senses Mirage blinds, 1 roller and 1 Venetian</p> <hr/> <p>Your comments:</p> <p>Delighted with all our blinds: good advice, service and a clean and tidy installation. No hesitation in recommending Harvey Bruce</p>	<p>Date received: 14th May 2019</p> <p>Total cost of work: £1300</p> <p>Description of work: Install 5 blinds – 3 Senses Mirage blinds, 1 roller and 1 venetian.</p> <p>Comments: Delighted with all our blinds: good advice, service and a clean and tidy installation. No hesitation in recommending Harvey Bruce.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

<p>Total cost of the work £1200 approx.</p> <hr/> <p>Description of the work undertaken: The fitting of new window shutters at the front and back windows of our living room.</p> <hr/> <p>Your comments: We are absolutely delighted with the new shutters and cannot praise the trader highly enough for his skill in installing them and for his engaging and considerate approach.</p>	<p>Date received: 24th April 2019</p> <p>Total cost of work: £1200 approx.</p> <p>Description of work: The fitting of new window shutters at the front and back windows of our living room.</p> <p>Comments: We are absolutely delighted with the new shutters and cannot praise the trader highly enough for his skill in stalling them, and for his engaging and considerate approach.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

<p>Total cost of the work £ 846.00</p> <hr/> <p>Description of the work undertaken: Wooden Shutter in Living Room</p> <hr/> <p>Your comments:</p>	<p>Date received: 3rd September 2018</p> <p>Total cost of work: £846</p> <p>Description of work: Wooden shutter in livingroom.</p> <p>Comments: None provided.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 850.00</p> <hr/> <p>Description of the work undertaken: Vertical Blinds + Club Chair</p> <hr/> <p>Your comments: Would highly recommend</p>	<p>Date received: 6th August 2018</p> <p>Total cost of work: £850</p> <p>Description of work: Vertical blinds and club chair.</p> <p>Comments: Would highly recommend.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <hr/> <p>Your comments: Love my blinds.</p>	<p>Date received: 3rd August 2018</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Not provided.</p> <p>Comments: Love my blinds.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£1000</u></p> <p>Description of the work undertaken: <u>PERFECT FIT WOODS & ROLLER BLINDS</u></p> <p>Your comments: <u>GREAT JOB FANTASTIC SERVICE + QUALITY</u> <u>CAN RECOMMEND TO ANYONE!</u></p>	<p>Date received: 3rd August 2018</p> <p>Total cost of work: £1000</p> <p>Description of work: Perfect fit woods and roller blinds.</p> <p>Comments: Great job, fantastic service and quality. Can recommend to anyone!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£1200.00</u></p> <p>Description of the work undertaken: <u>MIRAGE SHADES TO SUNROOM</u></p> <p>Your comments: <u>10/10 1ST CLASS</u></p>	<p>Date received: 29th May 2018</p> <p>Total cost of work: £1200</p> <p>Description of work: Mirage shades to sunroom.</p> <p>Comments: 10/10 1st class.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>1000</u></p> <p>Description of the work undertaken: <u>Senses mirage blinds fitted to conservatory sun room conversion.</u></p> <p>Your comments: <u>Amazing job - delighted with the finish</u> <u>I can highly recommend Harvey Bruce!</u></p>	<p>Date received: 29th May 2018</p> <p>Total cost of work: £1000</p> <p>Description of work: Senses Mirage blinds fitted to conservatory sunroom conversion.</p> <p>Comments: Amazing job – delighted with the finish. I can highly recommend Harvey Bruce!</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>£2330</u></p> <p>Description of the work undertaken: <u>Blinds in conservatory.</u></p> <p>Your comments: <u>Brilliant job very good service</u></p>	<p>Date received: 17th May 2018</p> <p>Total cost of work: £2330</p> <p>Description of work: Blinds in conservatory.</p> <p>Comments: Brilliant job, very good service.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1400-00</p> <hr/> <p>Description of the work undertaken: Supply and fit shutters to two windows</p> <hr/> <p>Your comments: Job was easy to organise and cheaper than always anticipated. Workman wasn't able to fit locks to shutters however otherwise very happy with job and happy to recommend.</p>	<p>Date received: 15th March 2018</p> <p>Total cost of work: £1400</p> <p>Description of work: Supply and fit shutters to two windows.</p> <p>Comments: Job was easy to organise and cheaper than branded competitor. Workman wasn't able to fit locks to shutters however otherwise very happy with job and happy to recommend.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 2500</p> <hr/> <p>Description of the work undertaken: Supply shutters & wood venetians to conservatory.</p> <hr/> <p>Your comments: Over the moon! Far exceeded our expectations. Looks Amazing.</p>	<p>Date received: 6th March 2018</p> <p>Total cost of work: £2500</p> <p>Description of work: Supply shutters and wood venetians to conservatory.</p> <p>Comments: Over the moon! Far exceeded our expectations. Looks amazing.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 144-00</p> <hr/> <p>Description of the work undertaken: ***** 5 star job! Thanks</p> <hr/> <p>Your comments:</p>	<p>Date received: 5th December 2017</p> <p>Total cost of work: £144</p> <p>Description of work: ***** 5 star job! Thanks.</p> <p>Comments: None provided.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 1400</p> <p>Description of the work undertaken: Supply + Fit wooden blinds through whole house</p> <p>Your comments: Excellent job by Derek & his team</p>	<p>Date received: 5th December 2017</p> <p>Total cost of work: £1400</p> <p>Description of work: Supply and fit wooden blinds through whole house.</p> <p>Comments: Excellent job by Derek and his team.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 1600</p> <p>Description of the work undertaken: Supply & install blinds throughout house.</p> <p>Your comments: Fantastic job, could not have asked for a better result</p>	<p>Date received: 2nd November 2017</p> <p>Total cost of work: £1600</p> <p>Description of work: Supply and install blinds throughout house.</p> <p>Comments: Fantastic job, could not have asked for a better result.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <p>Description of the work undertaken:</p> <p>Your comments: Fantastic service, highly recommend Second time we have used Harvey Bruce - great job.</p>	<p>Date received: 31st August 2017</p> <p>Total cost of work: Not provided</p> <p>Description of work: Not provided</p> <p>Comments: Fantastic service, highly recommend. Second time we have used Harvey Bruce – great job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ 402.00</p> <p>Description of the work undertaken: Supply & fit 1 x vertical + 2 roller blinds</p> <p>Your comments: Brilliant job Good service + quality.</p>	<p>Date received: 31st August 2017</p> <p>Total cost of work: £402</p> <p>Description of work: Supply and fit 1 x vertical and 2 roller blinds.</p> <p>Comments: Brilliant job. Good service and quality.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £ <u>1967.17</u></p> <p>Description of the work undertaken: <u>MOTORIZED ROLLER BLINDS FITTED TO 4 SMALLER WINDOWS AND 1 LARGE WINDOW. THE TRADER SET UP AND EXPLAINED HOW THE SYSTEM OPERATED IN VARIOUS WAYS USING THE REMOTE CONTROL.</u></p> <p>Your comments: <u>I AM MORE THAN HAPPY WITH MY BLINDS AND THE SERVICE PROVIDED FROM INITIALLY ORDERING THEM TO INSTALLATION. ALSO THE CHOICE OF FABRICS WAS FANTASTIC FOR COLOUR & VARIOUS TYPES OF FABRIC.</u></p>	<p>Date received: 4th August 2017</p> <p>Total cost of work: £1967.17</p> <p>Description of work: Motorised roller blinds fitted to 4 smaller windows and 1 large window. The trader set up and explained how the system operated in various ways using the remote control.</p> <p>Comments: I am more than happy with my blinds and the service provided from initially ordering them to installation. Also the choice of fabrics was fantastic for colour and various types of fabric.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£983.00</u></p> <p>Description of the work undertaken: <u>WOODEN VENETIAN BLINDS</u></p> <p>Your comments:</p>	<p>Date received: 4th August 2017</p> <p>Total cost of work: £983</p> <p>Description of work: Wooden venetians fitted.</p> <p>Comments: No comments provided.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>£2345.00</u></p> <p>Description of the work undertaken: <u>CONSERVATORY BLINDS, SHUTTERS AND WOODEN VENETIAN BLINDS SUPPLIED AND FITTED.</u></p> <p>Your comments: <u>BRAVANT SERVICE - LOVE MY SHUTTERS</u></p>	<p>Date received: 4th August 2017</p> <p>Total cost of work: £2345</p> <p>Description of work: Conservatory blinds, shutters and wooden venetians supplied and fitted.</p> <p>Comments: Brilliant service – love my shutters.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £ <u>1300-00</u></p> <hr/> <p>Description of the work undertaken: <u>SUPPLY & INSTALL WOODEN VENETIAN THROUGHOUT</u> <u>HOUSE</u></p> <hr/> <hr/> <p>Your comments:</p> <hr/> <hr/>	<p>Date received: 3rd July 2017</p> <p>Total cost of work: £1300</p> <p>Description of work: Supply and install wooden venetians throughout house.</p> <p>Comments: No comments provided.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>