



# COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

## Tony McCorisken Roofing & Building Services Ltd

**NUMBER OF FEEDBACK FORMS RECEIVED: 80 (showing most recent 30)**

**AVERAGE SATISFACTION SCORE (OUT OF 10): 9.9**

The following feedback forms have been completed by previous customers, rating their experience of dealing with Tony McCorisken Roofing & Building Services Ltd.

ONLINE FEEDBACK PROVIDED	Date received: 18 <sup>th</sup> June 2024			
	Total cost of work: £2800			
	Description of work: Repair 2 valleys on roof, we were getting 1 valley repaired, but we had to wait several weeks for the job to start because of poor wet weather. While waiting the other valley started to leak as well			
	Comments: Tony has been a roofer for many years, I think he started helping his father as a holiday job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 29 <sup>th</sup> April 2024			
	Total cost of work: £900			
	Description of work: Brickwork			
	Comments: Tony replaced several damaged bricks on our house to an extremely high standard and left the area spotless. Would definitely recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 25 <sup>th</sup> March 2024			
	Total cost of work: £2268			
	Description of work: Complete refurbishment of garage roof.			
	Comments: If I need any further building services I shall approach Tony first. He was punctual, thorough, discreet and highly diligent. All debris was removed from the site and all was left clean and tidy. I am very satisfied with his work, which was supported by efficient administration from his office.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11 <sup>th</sup> December 2023			
	Total cost of work: £10200			
	Description of work: Total roof replacement			
	Comments: Tony & his workers done a great job! They arrived when they said they would & kept us updates of any weather related delays etc. They worked in some horrible weather but kept on going when they could. The property was given a good tidy up when work was completed. Highly recommend using Tony for any of your roofing work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 <sup>rd</sup> November 2023			
	Total cost of work: £288			
	Description of work: Roof repairs			
	Comments: Amazing company, would highly recommend. Definitely use again, if required, in future. Contacted Tony, who came out on Sat 18/11, sent us quote, we accepted quote, work completed on Wed 22/11. What more could you ask for?			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 13 <sup>th</sup> July 2023			
	Total cost of work: £2000			
Customer Ratings (Out of 10)	Description of work: Completed all Roof work on a building on our premises, one of our building roofing, tiling the whole works.			
	Comments: Did an awesome job.			
	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 13 <sup>th</sup> July 2023			
	Total cost of work: £100			
Customer Ratings (Out of 10)	Description of work: Fixed small hole in my Guttering and took out dead leaves etc.			
	Comments: Did a great job.			
	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 <sup>rd</sup> June 2023			
	Total cost of work: £1968			
Customer Ratings (Out of 10)	Description of work: Remove and replace windowsill. Repair damaged roughcast under window and fix another 2 patches on wall.			
	Comments: Tony came to prepare estimate which was broken down showing work that needed to be carried out. I'm delighted with finished result. I found Tony to be reliable, friendly and very professional. A job well done. No hesitation in recommending Tony and his team.			
	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 15 <sup>th</sup> November 2022			
	Total cost of work: £575			
	Description of work: Sky light in the attic roof.			
	Comments: Job completed on time and to a high standard so would definitely use again and recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 2 <sup>nd</sup> November 2022			
	Total cost of work: £1600			
	Description of work: Stripped garage roof and replaced with new felt flat roof.			
	Comments: Great communication, completed quickly and tidied area afterwards.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 948 <hr/> Description of the work undertaken: Roughcast Chimney Repair Cast Gutter joints <hr/> Your comments: would highly recommend this company	Date received: 19 <sup>th</sup> May 2022			
	Total cost of work: £948			
	Description of work: Roughcast chimney. Repair cast gutter joints.			
	Comments: Would highly recommend this company.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11 <sup>th</sup> May 2022			
	Total cost of work: £1032			
	Description of work: Roughcast chimney, repair cast gutter joints, replace cast gutter section.			
	Comments: Job well done. Very professional.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 <sup>th</sup> April 2022			
	Total cost of work: £5016			
	Description of work: Replacing and repairing surrounds of dormer windows and garage roof. Also repairs to ridge tiles on house and garage roof.			
	Comments: Tony has done a few jobs on our roof previously so we had no hesitation in asking him to carry out work on our dormer windows, house roof and garage roof. Tony was very clear in communicating the work that was required - both verbally and in his quote. He and his colleague completed the work to a very high standard. We're very happy with the result and are glad that our roof is now more durable and secure. We would highly recommend Tony.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 11600 <hr/> Description of the work undertaken: <i>Entire roof replacement, chimney removal, roughcast chimney, gutter repair</i> <hr/> <hr/> Your comments: <i>Roof Replacement</i> <i>Roughcast Chimney</i> <i>Repair Gutters</i>	Date received: 6 <sup>th</sup> January 2022			
	Total cost of work: £11,600			
	Description of work: Entire roof replacement, chimney removal, roughcast chimney, gutter repair.			
	Comments: Roof replacement. Roughcast chimney. Repair gutters.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Roof Replacement Roughcast Chimney Repair Gutters</p> <hr/> <p>Your comments:</p> <p>Tony and his team have been reliable, friendly and happy to answer any questions before and during the work carried out. The quality of work is great and there was little disruption. They ensured to keep the area tidy during and after the job. I would definitely recommend!</p>	<p>Date received: 15<sup>th</sup> December 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Roof replacement. Roughcast chimney. Repair gutters.</p> <p>Comments: Tony and his team have been reliable, friendly and happy to answer any questions before and during the work carried out. The quality of work is great and there was little disruption. They ensured to keep the area tidy during and after the job. I would definitely recommend!</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 6<sup>th</sup> December 2021</p> <p>Total cost of work: £408</p> <p>Description of work: Replace air vent and carry out repair to roof.</p> <p>Comments: First class service, would highly recommend. Tony and his employees very approachable and friendly. If you need any works carried out on your roof use these guys.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Roof Replacement (SLATE)</p> <hr/> <p>Your comments:</p> <p>Very professional, neat and tidy whilst working, no mess was ever left. I would highly recommend.</p>	<p>Date received: 2<sup>nd</sup> September 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Roof replacement (slate).</p> <p>Comments: Very professional, neat and tidy whilst working, no mess was ever left. I would highly recommend.</p>			
Customer Ratings (Out of 10)	Value for money	Quality of work	Service	Tidiness
	10	10	10	10

<p>Total cost of the work £ 1800.00</p> <p>Description of the work undertaken:          ① Cleaned roof of moss          ② Repaired Ridge System</p> <p>Your comments:          FIRST CLASS COMPETENT JOB WORK CARRIED OUT EFFICIENTLY AND WELL NO DEBRIS LEFT ALL TIDIED UP AND LEFT IN CLEAN CONDITION</p>	<p>Date received: 10<sup>th</sup> August 2021</p> <p>Total cost of work: £1800</p> <p>Description of work: 1. Cleaned roof of moss 2. Repaired ridge system</p> <p>Comments: First class competent job. Work carried out efficiently and well. No debris left, all tidied up and left in clean condition.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <p>Description of the work undertaken:          Main Roof Replacement          Change Configuration of Flat Roof</p> <p>Your comments:          Good quality workmanship and timeous, pleasant workmen!!</p>	<p>Date received: 10<sup>th</sup> August 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Main roof replacement. Change configuration of flat roof.</p> <p>Comments: Good quality workmanship and timeous, pleasant workmen!!</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £          £13,896 (inclusive of vat)</p> <p>Description of the work undertaken:          Completely Remove Old roughcast, Make repairs as necessary on the back of the property which included the 3 addresses of [REDACTED]          Additional work to make safe the brick work in cellar area which was unstable          Apply roughcast to the rear of properties and carry out small additional requests</p> <p>Your comments:          Tony runs a very organised business and his team work very well together with good humour. At all times I had full confidence that they were ensuring that no corners were cut and a 100% focus on completing the job to a very high spec. Would have no hesitation in recommending this company and will certainly use them again as my first choice for exterior work.</p>	<p>Date received: 14<sup>th</sup> July 2021</p> <p>Total cost of work: £13,896 (inclusive of VAT)</p> <p>Description of work: Completely remove old roughcast, make repairs as necessary on the back of the property which included the 3 addresses of... Additional work to make safe the brick work in cellar area which was unstable. Apply roughcast to the rear of properties and carry out small additional requests.</p> <p>Comments: Tony runs a very organised business and his team work very well together with good humour. At all times I had full confidence that they were ensuring that no corners were cut and a 100% focus on completing the job to a very high spec. Would have no hesitation in recommending this company and will certainly use them again as my first choice for exterior work.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Renew Glass Timber frame Repair step new UPVC Fascia &amp; Gutters</p> <hr/> <p>Your comments:</p> <p>Very happy with the professional finish &amp; work and attention to detail perfect Highly recommended</p>	<p>Date received: 11<sup>th</sup> May 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Renew glass timber frame. Repair step. New UPVC fascia and gutters.</p> <p>Comments: Very happy with the professional finish to work and attention to detail perfect. Highly recommended.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Slate Repairs / Repair Balcony Flat Roof</p> <hr/> <p>Your comments:</p> <p>All work completed to high standard. Would 100% recommend</p>	<p>Date received: 6<sup>th</sup> May 2021</p> <p>Total cost of work: Not provided</p> <p>Description of work: Slate repairs / repair balcony flat roof.</p> <p>Comments: All work completed to high standard. Would 100% recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Top Step Replacement</p> <hr/> <p>Your comments:</p> <p>Job Well Done</p>	<p>Date received: 6<sup>th</sup> May 2021</p> <p>Total cost of work: Not provided</p> <p>Description of work: Top step replacement.</p> <p>Comments: Job well done.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Slate &amp; Lead Repairs</p> <hr/> <p>Your comments:</p> <p>Excellent all round work extremely happy</p>	<p>Date received: 8<sup>th</sup> April 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Slate and lead repairs.</p> <p>Comments: Excellent all round work, extremely happy.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>



<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Cement Skews</p> <p>Tile Repairs install vents</p> <p>Demoss Roof</p> <p>Your comments:</p> <p>Very impressed with work carried out. An excellent and professional job to very high standards. Highly recommended.</p>	<p>Date received: 8<sup>th</sup> April 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Cement skews, tile repairs, install vents, de-moss roof.</p> <p>Comments: Very impressed with work carried out. An excellent and professional job to very high standards. Highly recommend.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>UPVC FASIAS / soffits / new gutters Demoss Roof new dry verge</p> <p>Your comments:</p> <p>Complete satisfaction with Tony &amp; his team</p>	<p>Date received: 8<sup>th</sup> April 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: UPVC fascias/soffits/new gutters. De-moss roof, new dry verge.</p> <p>Comments: Complete satisfaction with Tony and his team.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

<p>Total cost of the work £</p> <hr/> <p>Description of the work undertaken:</p> <p>Roughcast Patches</p> <p>Your comments:</p> <p>EXCELLENT JOB - TIDY, ON TIME, GOOD QUALITY</p>	<p>Date received: 8<sup>th</sup> April 2021</p> <p>Total cost of work: Not provided.</p> <p>Description of work: Roughcast patches.</p> <p>Comments: Excellent job – tidy, on time, good quality.</p>			
<p>Customer Ratings (Out of 10)</p>	<p>Value for money</p>	<p>Quality of work</p>	<p>Service</p>	<p>Tidiness</p>
	<p>10</p>	<p>10</p>	<p>10</p>	<p>10</p>

ONLINE FEEDBACK PROVIDED	Date received: 25 <sup>th</sup> March 2021			
	Total cost of work: £624			
	Description of work: Remove all decorative ridge tiles. Make the ridge watertight, replace all the decorative tiles and bed them in. Replace missing/broken slates.			
	Comments: I phoned to request a roof inspection/estimate. I got an estimate emailed next day. Estimate was acceptable and asked for work to be done asap. A few days later he came fully equipped and completed the job the same day (we thought it may take 2 days). Everything was left neat and tidy. Very happy with the price and work and highly recommend this tradesman who has many years of experience. Glad he was recommended on Trusted Trader.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <hr/> Description of the work undertaken: <i>NEW FLAT ROOF / TIMBERS / NEW UPVC FASCIA</i>	Date received: 1 <sup>st</sup> March 2021			
	Total cost of work: Not provided.			
Your comments: <i>ABSOLUTELY FANTASTIC!          VERY PROFESSIONAL, VERY COURTEOUS AND A PLEASURE TO HAVE AROUND THE HOUSE.          WOULD DEFINITELY RECOMMEND!</i>	Description of work: New flat roof/timbers/new UPVC fascia.			
	Comments: Absolutely fantastic! Very professional, very courteous and a pleasure to have around the house. Would definitely recommend!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ <hr/> Description of the work undertaken: <i>FLAT ROOF</i>	Date received: 15 <sup>th</sup> February 2021			
	Total cost of work: Not provided.			
Your comments: <i>EXCELLENT WORK. FIRST CLASS JOB.          DEFINITELY CONTACT FOR ADDITIONAL WORK.</i>	Description of work: Flat roof.			
	Comments: Excellent work. First class job. Definitely contact for additional work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10