

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Brian McGown Painter & Decorator

NUMBER OF FEEDBACK FORMS RECEIVED: 172 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Brian McGown Painter & Decorator.

their experience of dealing with brian wicGow	/II Fallitei 🛭	Decorato	١.	
Total cost of the work £	Date received:	25 th April 2024	1	
Description of the work undertaken:	Total cost of w	ork: Not provid	ed.	
are hall.	Description of vone bedroom a	•	woodwork ar	d walls in
Your comments: 9 thought the estimate for materials was a bit high. Pointer was pleasant, functual and quick working.	Comments: I thought the estimate for materials was a bit high. Painter was pleasant, punctual and quick working.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 5 th April 2024			
	Total cost of w	ork: £1825		
Description of work: woodwork in 5 norm Also painted two win			, as well as o	ne kitchen.
	and his profess quickly, produce exactly when he finished it all a partner and I a	s: We were really happy with Brian's work ofessionalism. He came by to quote oduced the quote quickly, turned up en he said he would for the job, and even all a bit early. He did quality work that my d I are really happy with, and he was and considerate about the process.		
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

DECORATING BENROOM! DECORATING BENROOM! WALLS FILLED SANDED + SEALED COAT CRIMING WITH X 2 COATS OF WHITE MATT EMULSION SKIRTING FACINGS + 2DCORDIDES FINISHED IN GLOSS WHITE WALLS PAPERED WITH X3 ROLLS WALLPHIEL SUPPLIED BY YOUR COMPLETED TO A HIGH STANDARD NORK COMPLETED IN AGREED TIMES CALE.	Date received: Total cost of w Description of filled, sanded a of white matt e sides finished rolls wallpaper Comments: W Work complete time arranged.	work: £375 work: Decoration sealed. Comulsion, skirting gloss white, supplied by clork completed and agreed tirk Room left tidy	pat ceiling with a facings and walls papere ient. to a high stamescale. Briad and clean.	h x2 coats d 2 door d with x3 ndard. n arrived at Brian
BRIAN ARRIVED AT TIME ARBANGED ROOM LEFT TIDY + CLEAM. BRIAN COMMUNICATED + DISCUSSED MATTERS WITH CLIENT AS REQUIRED + KEPT CLIENT INFORMED. SIgnature: THROW 9 HOME JODE	communicated required and k Value for money			
Customer Ratings (Out of 10)	10	10	10	10
Total cost of the work £	Date received:	15 th Decembe	er 2023	

Total cost of the work £	Date received:	15 th Decembe	er 2023	
Description of the work undertaken: PAPER + PAINT. LIVING ROOM + 10 DOORS. Your comments:	Total cost of w Description of 10 doors. Comments: Ve	work: Paper ar		
VERY GOOD FINISH REALY HAPPY WITH JOB	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken: STRIPIED OLD WARRANT FROM LARGE ROOM AND PAINTED ALL WEDDWORK RE PAREND ROOM TO A FANTASTIC STANDARD. Your comments: Soo REASED WITH THE JOS AND BRIAN.	Date received: 6 th December 2023 Total cost of work: £1055 Description of work: Stripped old wallpaper from large room and painted all woodwork. Re papered room to a fantastic standard. Comments: So pleased with the job and Brian.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 375, 00 (INCLUDING PAINT)	Date received: 31st October 2023			
Description of the work undertaken: PAINTED WALLS CEILING AND WOODWORK IN BEDROOM AND DINING ROOM	Total cost of work: £375 (including paint) Description of work: Painted walls, ceiling and			
Your comments: WE HAVE USED BRIAN ON A FEW OCCASIONS. HE WORKS STEADILY WITH ONLY A SHORT BREAK FOR LUNCH. HAVE NO HESITATION	woodwork in b Comments: We He works stead Have no hesita	e have used Bi dily with only a	rian on a few short break	for lunch.
IN RECOMMENDING HIM	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 340	Date received: 13 th October 2023			
Description of the work undertaken: Paper in the living room repairing a hole in living room wall painting all doors in living room	Total cost of work: £340 Description of work: Papering the living room, repairing a hole in living room wall, painting all doors in living room and kitchen and bathroom door in lobby. Fix new sills in kitchen (2). Comments: Very clean work, courteous, excellent workmanship, very pleased with the standard of work.			
and hitchen and both on door in lobby. Fix new sills in kitchen (2)				
Your comments: wary clean work countrous, excellent work man slip very pleased will the				
at and and of work	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 640.00	Date received: 23 rd August 2023			
Description of the work undertaken: PAINTED WALLS AND CEILING IN LOUNGE PAINTED WALLS AND CEILING IN HALL. PAINTED RADIATOR, LOFT HATCH, 8 DOORS, SKIRTING BOARDS, IN HALL. Your comments: WORK WAS COMPLETED EFFICIENTLY AND THERE WAS NO TIME	Comments: Work was completed efficiently and the was no time wasting whatsoever.			rainted s in hall.
WASTING WHATSOEVER.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 17th July 2023 Total cost of the work £ Total cost of work: Not provided. Description of the work undertaken: Water damaged Description of work: Water damaged ceiling in kitchen. Comments: Brian did a very professional job painting a very large open plan ceiling and walls. He ensured Your comments: Brian did a very professional job Painting a all surfaces were protected by dust sheets. I highly very large open plan celling & walls. He ensured all recommend Brian, he is skilled and professional. I will definitely use him again for future projects. Surfaces were protected by dust sheets. I highly recommend Brian he is skilled and professional I will definately use him again for future Projects. Quality of Value for Service **Tidiness** money work Customer Ratings (Out of 10) 9 10 10 10

Total cost of the work £	Date received:	7 th July 2023		
Description of the work undertaken: Paik! frank vertibule, Han walls, and ceilings. Paik! Living now walls & ceiling. An gloss work is 3 and, also spidler on stairway and handruis. Paper walls in all 3 areas - feature walls. All doors is hower also painted. But sheets used throusant.	Total cost of work: Not provided Description of work: Paint: front vestibule, hall walls and ceilings. Paint: living room walls and ceiling. All gloss work in 3 areas, also spindles on stairway and handrails. Paper walls in all 3 areas – feature walls. All doors in house also painted. Dust sheets used throughout.			ceiling. All airway and ture walls.
Highly recommend brain by doing this excessent job in my home, computely satisfied on completion, I svars to brain Nil be telling friends & family, neighbors etc to go min brien if they need more done very tastonable. Will use than again, very trusy northy.	Comments: Highly recommend Brian on doing this excellent job in my home, completely satisfied on completion, 5 stars to Brian. Will be telling friends and family, neighbours etc. to go with Brian if they need work done, very reasonable. Will use Brian again. Very trustworthy.			sfied on I friends In if they
Clause Comments of the Comment	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 3rd July 2023 Total cost of the work £ 655.00 Total cost of work: £655 Description of the work undertaken: STRIP WALLPHPER, PREPARE WALLS, PAINT Description of work: Strip wallpaper, prepare walls, WILLS, CEILING + ALL WOOD WORK - 18ADIATER paint walls, ceiling and all woodwork and radiator in IN HALL, STAIRCASE+ UPPER LANDING hall, staircase and upper landing. Comments: Very professional, excellent work done in VERY PROFESSIONAL EXCELLENT WORK time quoted, left it all clean and tidy. Even helped to DONE IN TIME QUOTED LEFT IT ALLCLEAN lift carpets and painted 2 extra doors at no extra cost. 4 TIDY, EVEN HELPED TO LIFT CHAPETS+ PAINTED DEXTRA DOORS AT NO EXIRA COST Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

ONLINE FEEDBACK PROVIDED	Date received: 12 th June 2023			
	Total cost of w	ork: £450		
	Description of work: Decorated kids bedroom. Wallpaper on one wall. Other walls painted. Custom shelving unit built. Woodwork painted.			
	Comments: Great value for money and great job done. Everything was explained to me and delivered what I was looking for perfectly. Would definitely recommend and use again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ £ 7 6	Date received: 5 th June 2023 Total cost of work: £75 Description of work: Paint front door. Comments: None provided			
Description of the work undertaken:				
Your comments:	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	9	10	10

Total cost of the work £ 560	Date received:	•	3	
Description of the work undertaken: SANDED FILLED, SANDED AND PULLED WORLD, SEQUED WILLS WITH PLA SEQUED, LARPENCED WORLD WITH 1700 WHILL RAPPER COLLEGED CHILLIAN WAY WHITE MARK CHILDREN WORLD WITH COLLEGED CHILLIAN MAGNIGHTING PRIVILE WALL, HUMED, WHITE COLLEGED AND CHILDREN DOORS AND WEDDWEDL SATTED WHITE, YOUR COMMENTS: SCHAN DONE AND EXCELLENT SOLS SPOKE TO US MIXEUGUCUT About what was nappedited and was arrang on This LABOUT WHAT WAS NAPPEDITED AND WAS ARRANG ON THIS	Total cost of w Description of walls, sealed v with 1700 linin emulsion, coat highlighting fea finished doors Comments: Br throughout abo always on time finished room	work: Sanded valls with PVA g paper, coate ted walls with cature wall, primand woodwork ian done an exput what was he. Left the place	sealer, paped ceiling with coloured emuned, undercoast satin white. scellent job, sappening and clean and to	red walls white mati ilsion ated and spoke to us d was idy and the
locu looks amoreny, what a newsfocularion,	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11 th April 2023				
	Total cost of w	ork: £450			
	Description of work: Sitting room, 1 wall papered, 3 painted, ceiling and all woodwork painted.				
	Comments: Very satisfied with the finished results. Would highly recommend.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

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ONLINE FEEDBACK PROVIDED	Date received: 23 rd February 2023			
	Total cost of w	ork: £580		
	Description of work: Painted 3 big rooms, ceilings, walls and woodwork. Comments: Excellent work. Very pleased with the quality and price - work done over 2 days. Left clea and tidy. Can highly recommend Brian and will be asking him to do more rooms later in the year.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 2,9,5	Date received: 15 th February 2023			
Description of the work undertaken: PAINT KITCHEN AND UTILITY ROOM INCLUDING	Total cost of work: £295			
SKIRTING, FACINGS AND 3 DOOR SIDES.	Description of work: Paint kitchen and utility room including skirting, facings and 3 door sides.			
YOUR COMMENTS: BEAN RESPONDED GUICKLY TO MY REQUEST FOR A QUOTE. AFTER GIVING THE GO AHEAD BRIAN AND HIS BON WERE ABLE TO FIT US IN QUICK DUE TO A JOB CANCELLATION. CAN'T FAULTTHE WORK, WOULD DEFINITELY	Comments: Brian responded quickly to my reque for a quote. After giving the go ahead Brian and h son were able to fit us in quick due to a job cancellation. Can't fault the work, would definitely Brian again.			
USE BRIAN AGAIN.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 320	Date received: 1st February 2023				
Description of the work undertaken: Paint newly plastered states & half certing Paint all half & earling walls, Your comments: Extremely friendly and work was excellent That good amanged for further work to be done	Total cost of work: £320 Description of work: Paint newly plastered stairs and hall ceiling. Paint all hall and ceiling walls. Comments: Extremely friendly and work was excellent, that good arranged for further work to be done.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

ONLINE FEEDBACK PROVIDED	Date received: 23 rd January 2023				
	Total cost of w	ork: Not provid	led.		
	Description of work: To repaint the interior of our support centre, including woodwork and colour on some feature walls. Comments: Would highly recommend Brian and th company. He was always on time, very tidy worker and respectful of out surroundings. A lovely job and much appreciated his support for our Charity.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ £740	Date received: 31st October 2022			
Description of the work undertaken: PANTED LARGE KITCHEN UTILITY + CLOAKBOOM	Total cost of work: £740			
External door + double hourt Window requiring working at Height + 10 pactions.	Description of work: Painted large kitchen, utility and cloakroom. External door and double height window requiring working and height plus 10 metres. Comments: Good price, great finish, quality. Perfectionist. Will use again.			
MILL WE AGAIN.				
	Value for money	Quality of work	Service	Tidiness
ustomer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th October 2022 Total cost of work: £100			
	Description of work: Nursery decoration included hand painted nighttime sky and cartoon cloud			
	Comments: Brian recently decorated a nursery forme and I couldn't be happier with the service! He took the time to listen to my ideas and made suggestions based on his experience to bring my ideas to life. The outcome was even better than we I had hoped for. Brian was always friendly and professional, he supplied all materials and left the area clean and tidy. Thank you Brian!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 10 th October 2022 Total cost of work: £1380 Description of work: Full internal paint job in bungalow with 3 bedrooms, living/dining room, kitchen/utility rooms hall and bathroom. All walls, ceilings, skirting boards and sills. Comments: Even with our extension work Brian & Lee attended evenings, weekends and weekdays over a staggered period, provided materials, shifted furniture throughout and even did the odd bit of plastering. Got a plasterer friend Stuart to 'put right' an uneven kitchen area where a wall had been removed. A fantastic finish. Recommended by my sister in law for work there, no hesitation recommending Brian and Lee for any painting job. Overall, easy going, personable and qualified for the job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ £740 Description of the work undertaken: PANTER LARGE KTICHEN UTILITY + CLOAKROOM External door + double height Window Togning working at Height + 10 metger-	Date received: 26th September 2022 Total cost of work: £740 Description of work: Painted large kitchen, utility and cloakroom, external door and double height window requiring working at height +10 metres.			
Your comments: 9000 PRICE, GROAT FIRSH, Quality	Comments: Good price, great finish, quality perfectionist. Will use again.			ty
MILL WE AGAIN.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £330	Description of work: All walls and gloss doors etc in kitchen and hall and all surrounds. Comments: Good job, carried out professionally and			
Description of the work undertaken: ALL WALLS & GLOSS DOORS ETC IN KITCHEN AND HALL & ALL SURROUNDS				
YOUR COMMENTS: GOOD TOB, CARRIED OUT PROFESSIONALLY AND CLEANLY	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 000	Date receive	ed: 15 th August 2	2022		
Description of the work undertaken:	Total cost of	work: £600			
FULL DECORATION OF LIVING ROOM; LINING PAPER & EMULSION	Description of work: Full decoration of livingroom, lining paper and emulsion with feature wall.				
Your comments: Great job: carried out an date arranged; clean & Yidy	Comments: Great job, carried out on date arranged clean and tidy. Get on with job, no tea breaks. Will use them again.				
Get on with job, no ten breaks Will use them again	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ /745. 00	survey, asked and accepted. Jobs well done.			
Description of the work undertaken: PANTING VANNISANCE BYTS DIN WOSZWIER RAMA SING BARR EN BYCOM SUPPLEMENT & PAINTING				
Your comments: FASTINGS: EN TEAM WHE PERINES ON PAUL BELLESS DATH WO WELL STEAMING OF FINERICS IN 3 DAYS, WALL FIDT, TOOK DWAY				
Dogs West Dord	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED		re received: 7 th July 2022			
	Description of work: Exterior painting of two storey detached link property including apex areas, front, rear and cleaning of gutters undertaken. Comments: We are delighted to have chosen this company to carry out the work required above. Their work is outstanding and we are very pleased to say that we will use them again in the future. Very friendly and keen to get on with the job. No mess to clean up other than a quick sweep all around. Highly recommend them.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Date received: 25th May 2022 Total cost of the work £ 1, 276 Total cost of work: £1276 Description of work: Entrance, livingroom, dining room, hall, stairs, kitchen, utility and downstairs toilet - 2 coats of matt emulsion - walls. Feature wallpapered in living and dining room. Skirting, facings, stringers and bannister finished in white satin. Comments: Very professional and friendly. Arrived on Your comments: time - no damage to any furniture which had to be moved. Value for Quality of Service Tidiness money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received: 19th May 2022			
Description of the work undertaken: painted cailing white, painted star wars moral or my sens room walls and payered I wall undorecented and glossed Seartings. Facungand door white Your comments: Brian and Lee done on amazing job very proffesional from Sourt to funds, the work looks amazing always on time, friendly and very tidy bodeed hom to came back and do my lungroom.	Total cost of work: Not provided.			
	Description of work: Painted ceiling white, painted Star Wars mural on my sons room walls and papered 1 wall, undercoated and glossed skirtings, facing and door white.			
	Comments: Brian and Lee done an amazing job, very professional from start to finish, the work looks amazing, always on time. Friendly and very tidy, booked them to come back and do my livingroom.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work & VERY GOOD ROTES. \$356 Description of the work undertaken: LIVING ROOM PRINTED, SAINTING & DOORS (3) VESTIDALLE PRINTED, CRILLING PAINTED. Your comments: WORN TOUR IN PROFESSIONAL MANNAR. PROFESSIONAL MANNAR.	Date received: Total cost of w Description of skirting and do painted. Comments: We all covered and turned up to sti	ork: Very good work: Livingrod ors (3), vestibu ork done in prod tidied up, plad	I rates. £385 om, papered, ule painted, c ofessional ma ce left immad	eiling inner, area
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10