

COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Brian McGown Painter & Decorator

NUMBER OF FEEDBACK FORMS RECEIVED: 176 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.8

The following feedback forms have been completed by previous customers, rating their experience of dealing with Brian McGown Painter & Decorator.

ONLINE FEEDBACK PROVIDED		Date received: 7 th October 2024 Total cost of work: Not provided			
	Description of work: Painting of walls, ceilings and woodwork. Hanging wallpaper				
	Comments: Great job done, excellent finishing on both paint and wallpaper. You cant see the joins on the wallpaper. I trusted Brian enough to do the job while we were away on holiday and I came back to tidy house and a job well done. I would recommend Brian to anyone.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work & 150 5	Date received: 1st October 2024			
Description of the work undertaken:	Total cost of work: £815			
	Description of work: Paint exterior of house			е
	Comments: Jo	bb well done!		
Your comments OB WELL DUNE!	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken: RENDSTATEMENT OF WATER DAMAGED CEILING IN LOUNGE DAMAGED PLASTER FROMED CUT OUT, NEW PLASTER BOARD FATTED + PLASTERED CEILING WOODCHIPPED + REPAINTED YOU COMMENTS: WHILLIEF OTHER TRADERS WHO APPREARY MELATED THAT QUOTES BREED ON THE CHERRIL SIZE OF THE PROPERTY AND NOT THE SCORE OF THE WERK,	Total cost of Description of damaged cecut out, new woodchipped Comments: inflated their property and a price in line (WLC) webs	Date received: 26th September 2024 Total cost of work: £325 Description of work: Reinstatement of water damaged ceiling in lounge. Damaged plasterboard cut out, new plasterboard fitted and plastered. Ceiling woodchipped and repainted. Comments: Unlike other traders who apparently inflated their quotes based on the overall size of the property and not the scope of the work, Brian quoted a price in line with other jobs on the Trusted Trader WLC) website. His price was fair and his work was excellent. He will be doing more work for me in			
BRIAN QUOTED A PRICE IN LINE WITH OTHER TOBS ON THE TRASTED TRADER (WEDE) WEBDITE. HIS PRICE WAS FAIR 4 HIS WORK WAS EXCELLENT. HE WILL BE DOING MORE YORK FOR HE IN FUTURE.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	9	

ONLINE FEEDBACK PROVIDED	Date received: 20th September 2024			
	Total cost of work: £340			
	Description of work: Decorating downstairs toilet (tiling, wallpapering, painting).			
	Comments: Friendly and efficient. Completely satisfied with the standard of work. I would certainly recommend Brian.			
	Value for money	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 25 th April 2024				
Description of the work undertaken. Repairt work and work and walls in one hadrown and one field.	Total cost of work: Not provided. Description of work: Repaint woodwork and walls in one bedroom and one hall.				
Your comments. 2 thought the estimate for materials was a bit high. Painter was pleasant, principal and quick working.	Comments: I thought the estimate for materials was bit high. Painter was pleasant, punctual and quick working.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	8	10	10	10	

ONLINE FEEDBACK PROVIDED	Total cost of w Description of woodwork in 5 Also painted to Comments: W and his profest quickly, produce exactly when he finished it all a partner and I a	Date received: 5 th April 2024 Total cost of work: £1825 Description of work: Painted walls, ceilings, and woodwork in 5 normal rooms, as well as one kitcher Also painted two windows and some radiators. Comments: We were really happy with Brian's work and his professionalism. He came by to quote quickly, produced the quote quickly, turned up exactly when he said he would for the job, and even finished it all a bit early. He did quality work that my partner and I are really happy with, and he was thoughtful and considerate about the process.		
	Value for money Quality of Service Tiding			
Customer Ratings (Out of 10)	10	10	10	9

Date received: 4th April 2024 Total cost of work: £375 Description of the work undertaken DECORATING BEARCOM -Description of work: Decorating bedroom - walls filled, sanded and sealed. Coat ceiling with x2 coats NOKES FILLED SAIDED + SETTLED CONT of white matt emulsion, skirting facings and 2 door CRIMMY WITH X 2 COMES OF WHITE MATE EMULSION sides finished in gloss white, walls papered with x3 SIRTING FACINGS + 2 DOOR SIDES FINISHED IN GLOSS WHITE WALLS PAPERED WITHING ROLLS WALLPHIEL SUPPLIED BY rolls wallpaper supplied by client. Comments: Work completed to a high standard. Work completed in agreed timescale. Brian arrived at NORK COMPLETED TO A HIGH STANDARD time arranged. Room left tidy and clean. Brian NORK COMPLETED IN AGREED TIMESCALE. communicated and discussed matters with client as BRIAN ARRIVED AT TIME ARRANGED required and kept client informed throughout job. ROOM LEFT TIDY + CLEAN BRIAN CONHUNICATED + DISCUSSED MATTERS WITH CLIENT AS REQUIRED + KEPT CLIENT INFORMED Signature THOM 9 HOME TO BE DELE Quality of **Tidiness** Value for Service money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £	Date received:	15" Decembe	r 2023		
Description of the work undertaken: PAPER + PAINT, LIVING ROOM + 10 DOORS,	Total cost of work: £1320 Description of work: Paper and paint livingroom and 10 doors. Comments: Very good finish. Really happy with job.				
VERY COOR FINISH REALY HAPPY WITH JOB	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £	Date received: 6 th December 2023			
Description of the work undertaken: STRIPPED ON WALABARK TROM LARGE LOOM AND PARTITION ALL WOODWORK RE PAREND ROOM TO A FRANTASTIC STANDARD. YOUR COMMENTS: SOO PLEATURED WITH THE JOS AND ORIAN.	Total cost of work: £1055 Description of work: Stripped old wallpaper from large room and painted all woodwork. Re papered room to a fantastic standard. Comments: So pleased with the job and Brian.			papered
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Date received: 31st October 2023 Total cost of the work £ 375, 00 (INCLUSING PAINT) Total cost of work: £375 (including paint) Description of the work undertaken: PAINTED HALLS, CEILING AND WOODHORK IN BEDASOM Description of work: Painted walls, ceiling and AND DIMING ADOM woodwork in bedroom and dining room. Comments: We have used Brian on a few occasions. He works steadily with only a short break for lunch. Have no hesitation in recommending him. WE HAVE USED BRIAN ON A FEW OCCASIONS HE WORKS STEADILY WITH ONLY A SHORT BREAK FOR LUNICH. HAVE NO HESITATION IN RECOMMENDING HAS Value for Quality of Service **Tidiness** money work Customer Ratings (Out of 10) 10 10 10 10

Total cost of the work £ 340	Date received: 13 th October 2023			
Description of the work undertaken:	Total cost of work: £340 Description of work: Papering the living room, repairing a hole in living room wall, painting all doors in living room and kitchen and bathroom door in lobby. Fix new sills in kitchen (2). Comments: Very clean work, courteous, excellent workmanship, very pleased with the standard of work.			
in living room wall punting all down in living room wall punting all down in living room and bottom down in labory. Fix according to be with the control with the best statement of the control with the best statement of the control with the best statement of the control with the				
Your commence very clean work constrains excellent				
atundand of work	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 640.00	Date received: 23 rd August 2023			
Description of the work undertaken: PAINTED WALLS AND CEILING IN LOUNGE PAINTED WALLS AND CEILING IN HALL. PAINTED RADIATOR, LOFT HATCH, 8 DOORS, SKIRTING BOARDS IN HALL.	Total cost of work: £640 Description of work: Painted walls and ceiling in lounge. Painted walls and ceiling in hall. Painted radiator, loft hatch, 8 doors, skirting boards in hall. Comments: Work was completed efficiently and ther was no time wasting whatsoever.			
Your comments: WORK WAS COMPLETED EFFICIENTLY AND THERE WAS NO TIME				
HASTING HHATSOEVER.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £	Date received: 17 th July 2023			
Description of the work undertaken: Water damaged ceiling in Kitchen	Total cost of work: Not provided. Description of work: Water damaged ceiling in kitchen.			ng in
Brian did a very professional ob Painting a very large open plan ceiling & walls. He ensured all surfaces were protected by dust sheets. I highly recommend Brian he is skilled and professional. I will definately use him again for future Aspects.	Comments: Brian did a very professional job painting a very large open plan ceiling and walls. He ensured all surfaces were protected by dust sheets. I highly recommend Brian, he is skilled and professional. I will definitely use him again for future projects.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	10

Total cost of the work £	Date received: 7 th July 2023			
Description of the work undertaken. Parit: front visitibul, Har would, and criticips. Parit: linky now yours + criticip. An gloss you're in it are also spiller on stairway and hardruits. Paper warrs in an saires - frature warrs. And door in hour also parited. But sheets were throughout. Your comments: Highly recommend brain by doing thats excusest job in my home, computely satisfied on completion. I stars to brain Will be being friends & family resorbars etc to go min brain if they need not he done, very ntersonable. Will use shar again very trust nothing.	Total cost of work: Not provided Description of work: Paint: front vestibule, hall wand ceilings. Paint: living room walls and ceiling gloss work in 3 areas, also spindles on stairway handrails. Paper walls in all 3 areas – feature wandled doors in house also painted. Dust sheets use throughout. Comments: Highly recommend Brian on doing the excellent job in my home, completely satisfied or completion, 5 stars to Brian. Will be telling friend and family, neighbours etc. to go with Brian if the need work done, very reasonable. Will use Brian again. Very trustworthy.		ceiling. All airway and ture walls. ets used doing this sfied on g friends an if they	
	Value for money	Quality of work	Service	Tidiness
ustomer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ 655.00	Date received: 3 rd July 2023			
Description of the work undertakens STRUP WALL THPER, THE PARE GALLS, THINT WHILE, "EILIN" + ALL WOOD WORE - IRANITED IN HALL STATROASE + UPPER LANDING	Total cost of work: £655 Description of work: Strip wallpaper, prepare walls, paint walls, ceiling and all woodwork and radiator in hall, staircase and upper landing.			
YOUR COMMENTS OF ESSIONAL GXCELLENT WORK NONE IN TIME GLOSTED LEFT IT ALL CLEAN 4 TIMY EVEN HELPED TO LIFT CARPETS	Comments: Very professional, excellent work done in time quoted, left it all clean and tidy. Even helped to lift carpets and painted 2 extra doors at no extra cost.			
PAINTED DESTINA DOORS AT NO EXTRA COST	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 12 th June 2023			
	Total cost of work: £450			
	Description of work: Decorated kids bedroom. Wallpaper on one wall. Other walls painted. Custom shelving unit built. Woodwork painted.			
	Comments: Great value for money and great job done. Everything was explained to me and delivered what I was looking for perfectly. Would definitely recommend and use again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ £75	Date received: 5 th June 2023			
Description of the work undertaken: • PRINT FRONTS DODR	Total cost of work: £75 Description of work: Paint front door. Comments: None provided			
	Comments: None provided			
Your comments:	Value for money	Quality of work	Service	Tidiness
ustomer Ratings (Out of 10)	9	9	10	10

Total cost of the work £ 560	Date received:	23 rd May
propriating the explanation is	Total cost of w	ork: £560
Description of the work undertaken: SANDED FILLED, SANDED AND FILLED WORLD, SERVED WAYS WITH PLAS SERVED, RAPPORTED TORS WITH 1700 WHITH PAPER CONTED CELLING WAY WHITE MARK STRUCTUM, CORPED WALLS WITH	Description of walls, sealed v with 1700 linin	walls with
concern sunction Highlighting struct with Humon winter	emulsion, coat highlighting fea finished doors	ted walls vature wall
SCIAN DANE AN EXCELLENT SCS, SPOKE 80 US THROUGHOUT	Comments: Br	
SHALL OF LINE SAN GAT STICKLASH CON WITH MANY ON WINES	throughout abo	e. Left the
local cooks marriag, what a newsfocustral	finished room	looks ama
The state of the s	Value for money	Quality work
		

Customer Ratings (Out of 10)

	Date received: 23 rd May 2023					
	Total cost of work: £560					
2 6 6	with 1700 lining paper, coated ceiling with white matt					
#C	Comments: Brian done an excellent job, spoke to us throughout about what was happening and was always on time. Left the place clean and tidy and the finished room looks amazing, what a transformation.					
	Value for money	Quality of work	Service	Tidiness		
	10	10	10	10		

ONLINE FEEDBACK PROVIDED	Date received: 11 th April 2023			
	Total cost of work: £450			
	Description of work: Sitting room, 1 wall papered, 3 painted, ceiling and all woodwork painted.			
	Comments: Very satisfied with the finished results. Would highly recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 rd February 2023			
	Total cost of work: £580			
	Description of work: Painted 3 big rooms, ceilings, walls and woodwork.			
	Comments: Excellent work. Very pleased with the quality and price - work done over 2 days. Left clear and tidy. Can highly recommend Brian and will be asking him to do more rooms later in the year.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work (295	Date received: 15 th February 2023			
Description of the work undertaken: PAINT KITCHEN AND UTILITY ROOM INCLUDING	Total cost of work: £295			
SKIRTING, FACINGS AND 3 DOOR SIDES.	Description of work: Paint kitchen and utility room including skirting, facings and 3 door sides.			
NOW COMMENTED BUILDING THE GO PHEND BRIDGE TO AND ALLS SON HERE ARLE TO FIT US IN QUICK DUE TO A 308 CANCELLATION. CAN'T FAVETTHE HORE, WOULD DEFINITELY	Comments: Brian responded quickly to my request for a quote. After giving the go ahead Brian and his son were able to fit us in quick due to a job cancellation. Can't fault the work, would definitely use Brian again.			
USE BEION AGAIN.	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Description of the work undertaken: Paint newly plastered steered half certify Paint all half a certify walls.	Date received: Total cost of w Description of hall ceiling. Pa Comments: Ex excellent, that done.	ork: £320 work: Paint ne int all hall and	wly plastered ceiling walls. y and work w	<i>r</i> as
Extremely friendly and work has excellent that good arranged for further work to be done	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 rd January 2023				
	Total cost of work: Not provided.				
	Description of work: To repaint the interior of our support centre, including woodwork and colour on some feature walls.				
	Comments: Would highly recommend Brian and the company. He was always on time, very tidy worker and respectful of out surroundings. A lovely job and much appreciated his support for our Charity.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work &	Date received: 31st October 2022			
PANTED LANGE KITCHEN UTILITY TOLOAKROOM External done + double hourt Window Populary Wirking at Height + Constant Your comments: 9000 PRICE, SCORT FINISH, QUALITY PERFECTIONIST	Total cost of work: £740 Description of work: Painted large kitchen, utility and cloakroom. External door and double height window requiring working and height plus 10 metres. Comments: Good price, great finish, quality. Perfectionist. Will use again.			ht window es.
WILL WE AGAIN-	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th October 2022			
	Total cost of work: £100			
	Description of work: Nursery decoration including hand painted nighttime sky and cartoon clouds.			
	Comments: Brian recently decorated a nursery for me and I couldn't be happier with the service! He took the time to listen to my ideas and made suggestions based on his experience to bring my ideas to life. The outcome was even better than what I had hoped for. Brian was always friendly and professional, he supplied all materials and left the area clean and tidy. Thank you Brian!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 10 th October 2022				
	Total cost of work: £1380				
	bungalow with kitchen/utility re	Description of work: Full internal paint job in ungalow with 3 bedrooms, living/dining room, itchen/utility rooms hall and bathroom. All walls, eilings, skirting boards and sills.			
	Comments: Even with our extension work Brian & Lee attended evenings, weekends and weekdays over a staggered period, provided materials, shifted furniture throughout and even did the odd bit of plastering. Got a plasterer friend Stuart to 'put right' an uneven kitchen area where a wall had been removed. A fantastic finish. Recommended by my sister in law for work there, no hesitation recommending Brian and Lee for any painting job. Overall, easy going, personable and qualified for the job.				
	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Description of the work undertaken: PANTED LARGE KITCHEN UTILITY + CLOAKETON External door + downlike hayet Window Togering working at Height + 10 meteor. Your comments: 9000 PRICE, SROAT FIRSH, Quality	Date received: 26 th September 2022 Total cost of work: £740 Description of work: Painted large kitchen, utility and cloakroom, external door and double height window requiring working at height +10 metres. Comments: Good price, great finish, quality perfectionist. Will use again.				
WILL WE AGAIN.	Value for money	Quality of work	Service	Tidiness	
Customer Ratings (Out of 10)	10	10	10	10	

Total cost of the work £ 3.20	Date receive	d: 16 th August 2	2022	
Description of the work undertaken: ALL WALLS & GILOSS DOORS ETC IN RITCHEN AND HALL & ALL SURROUNDS Your comments:	Total cost of work: £320 Description of work: All walls and gloss doors etc in kitchen and hall and all surrounds. Comments: Good job, carried out professionally and cleanly.			
GOOD JOB, CARRIED OUT PROFESSIONALLY AND CLEANLY	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work € 0 <0.0	Date received: 15 th August 2022			
Description of the work undertakens	Total cost of work: £600			
FULL DECORATION OF LIVING POON, LINING PAPER & EMULSION	Description of work: Full decoration of livingroom lining paper and emulsion with feature wall.			•
Your comments: Great job; carried out on date avranged; clean & ridy	Comments: Great job, carried out on date arranged, clean and tidy. Get on with job, no tea breaks. Will use them again.			
Get on with jub, no tes breaks	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

Total cost of the work £ f 744, ϕ is	Date received: 7 th July 2022			
Description of the work undertaken: - Parent and for Americans and any Montanese. - American for the form of the	Total cost of work: £1745 Description of work: Painting/varnishing outside			
Your comments: Forming of Son Flore was entrold and Post about 2 year We creat a Son Flore was entrold and Post about 2 year We creat account a formation areast an States, as they I would'delt	woodwork. Removing paper from bedroom, repapering and painting. Comments: Father and son team who arrived on the agreed date. Worked steadily and finished in 3 days, were tide, took away all rubbish. Quotation given on survey, asked and accepted. Jobs well done.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10