



COMMENTS AND RATINGS

West Lothian Trusted Trader Scheme

Nu-Walls Decorators

NUMBER OF FEEDBACK FORMS RECEIVED: 100 (showing most recent 30)

AVERAGE SATISFACTION SCORE (OUT OF 10): 9.7

The following feedback forms have been completed by previous customers, rating their experience of dealing with Nu-Walls Decorators.

ONLINE FEEDBACK PROVIDED	Date received: 5 th August 2025			
	Total cost of work: £1500			
	Description of work: Ceilings painted to minimise artex impact. Really effectively achieved!			
	Comments: Lee was a pleasure to deal with & we did change our minds several times, so he's been terrific. Tidy, polite, skilled & efficient.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th July 2025			
	Total cost of work: £5300			
	Description of work: Plastering of hall, stairway, top landing, utility room and kitchen.			
	Comments: Excellent work, with great finish. Reliable, trustworthy, helpful with full knowledge of work involved. Would not hesitate to recommend Lee at Nu Walls.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 23 rd June 2025 Total cost of work: £3000 Description of work: Plastered and skimmed hall and stairway plus painting. Comments: Nu walls was polite, professional and kept us well informed of every step of the job from start to finish. With the fact Lee was able to do the full job from plastering to decorating made the decision to use him a lot easier. Highly recommend them and will definitely be using them for future jobs.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 9 th April 2025 Total cost of work: £700 Description of work: KITCHEN: Cut out damaged ceiling section and fit new plasterboard. Fit new section of plasterboard to wall. Fit metal corner beads to wall. Plaster full ceiling. Plaster wall corner beading, blending into the existing walls. JOB DURATION = 2 DAYS / 1 PLASTERER Comments: Excellent tradesperson, very professional, outstanding quality of work. Highly recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 24 th March 2025 Total cost of work: £300 Description of work: Plaster a wall after log burner installation. Comments: Lee did a fantastic job plastering a wall after I had a log burner installed. His workmanship was top-notch, leaving a perfectly smooth wall and professional finish. Not only was he highly skilled, but he was also friendly, polite, and a pleasure to have working. He also took great care to clean up after the job. Couldn't be happier with the result and would highly recommend Lee to anyone in need of a quality plasterer. Thanks again, Lee!			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 3 rd February 2025 Total cost of work: £780 Description of work: Hall, stairs and landing. Prepared the area for emulsion of walls and ceiling. Painted door surrounds, skirting and staircase. Sandpapered the areas that were needing more work and paid attention to every detail. Comments: Lee very courteous, clean and tidied up including hoovering before leaving at end of each day. Would have no hesitation in using this Company again. Lee was always very punctual in the morning.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 24 th January 2025 Total cost of work: £1280 Description of work: Restore and plaster awkward wall/ceiling area and apply multiple coats of water resistant/mould resistant paint. Comments: Professional from start to finish. Keen that all the work was done to perfection even when it set back schedule.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 2 nd December 2024 Total cost of work: £1870 Description of work: Bedroom ceiling and walls plastered and the room fully decorated. Comments: I was extremely happy with the quality of the work, Lee was punctual hard working and very courteous.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 11 th November 2024 Total cost of work: £1450 Description of work: Paint and decorate kitchen, family room and utility room Comments: Nice standard, no problems, very crisp lines on painting. Would recommend 😊			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 30 th September 2024 Total cost of work: £280 Description of work: Ceiling finishing & plastering. Comments: Excellent communications & 1st class job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 30 th September 2024 Total cost of work: £960 Description of work: Painting of kitchen and bathroom walls, and skirting plus other required maintenance jobs. Comments: Happy with the service provided.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th September 2024 Total cost of work: £1300 Description of work: Ceiling repair and full room redecoration. Comments: Delighted with all aspects of the work done. All works done to a high standard with areas protected before and cleared afterward. Will definitely use again if similar work ever required.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 13 th August 2024 Total cost of work: Not provided Description of work: Livingroom ceiling and walls plastered and painted. kitchen ceiling plastered and painted. Patching up plasterwork on various areas on walls after house rewire. Comments: Lee was very professional and polite, invoice was very clear and showed costs of different aspects of the work undertaken. The plasterwork and decorating are done to a very high quality. we are delighted with the finish and would definitely use Lee again and recommend to friends and family.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 12 th July 2024 Total cost of work: £700 Description of work: Paint walls ceilings skirting door window and radiator in bedroom. Comments: Excellent job done.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	7	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 th June 2024 Total cost of work: £6030 Description of work: Full re-plastering of the landing, stairs and hallway followed by redecoration. Comments: There was a particular problem with unsightly plasterwork and an uneven surface of the stairs wall which has now been rectified. My wife and I are delighted with the finished work which has transformed our hall and staircase. Lee and his team were a pleasure to have as contractors and worked to a very high standard.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 30 th April 2024 Total cost of work: £1560 Description of work: PLASTERING - various room ceilings and toilet walls and ceiling to cover artex. Bonding agent, Base coat, Finish coat Comments: Highly recommend. Very efficient and informative. Excellent work			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 6 th December 2023 Total cost of work: Not provided. Description of work: Plaster kitchen ceiling. Comments: First class service.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 th September 2023 Total cost of work: £830 Description of work: KITCHEN/DINING-ROOM : - Fit new joint tape to ceiling crack. - Plaster joint tape and small wall section, blending into the existing areas. - Stain block ceiling water stains. - Paint main kitchen ceiling (only) with two coats of white vinyl matt emulsion. - Paint all walls with two coats of acrylic durable matt emulsion. JOB DURATION - 2 DAYS Comments: Found Lee through Trusted Traders. I was looking for someone who could do both jobs - fix water damage and paint. Prompt response to my enquiry. Arranged a convenient date. Polite and on time. Left to get on with job. Went over with my husband at end of job what had been done. Would recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 28 th September 2023 Total cost of work: £6475 Description of work: Repair hole in ceiling and wall. Plaster a whole room. Repair damage in bathroom. Decorate hall, bathroom, kitchen, bedroom and living room. Comments: Professional. Quote before work. No payment until after completion. Good quality workmanship. Clean and tidy.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	9	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 5 th September 2023 Total cost of work: £220 Description of work: Replastered bathroom ceiling. Comments: Arrived on time, very professional and skilled. Pleasant manner. Worked hard. Would definitely recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	9

ONLINE FEEDBACK PROVIDED	Date received: 31 st May 2023 Total cost of work: £980 Description of work: Repair of kitchen ceiling due to water damage from above. Removal of the water damaged area in the ceiling, plaster and paint. Painting of walls as well. Comments: Good communication and quality job.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 15 th May 2023 Total cost of work: Not provided. Description of work: Plastering: Plastering various wall sections to main bedroom. Plastering to all walls in box room. Comments: Lee was very professional and polite. Arrived when he said he would, and did a first class job. Will use him again.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	8	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 12 th May 2023 Total cost of work: £90 Description of work: Repairs to large hole in plaster board. Comments: Great job done. Lee was friendly, courteous and professional. Would not hesitate to use again or to recommend.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 18 th April 2023 Total cost of work: £650 Description of work: Repaired plaster, then re plastered media wall, sanded and finished off painting 3 walls. Comments: NU walls are excellent, have used them a few times and they never disappoint. Attention to detail is excellent. More than happy with this job and will be using them again in the future.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 14 th March 2023 Total cost of work: £270 Description of work: Removal of Artex on Ceiling and plastered. Comments: Very happy with the work.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 10 th March 2023 Total cost of work: £580 Description of work: Skim a new wall both sides and fill in the old lighting holes in the ceiling. Comments: I would recommend this company very happy with the work, done a great job and wiped round and mopped up after themselves. Thank you.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 22 nd February 2023 Total cost of work: £900 Description of work: Ceiling plastered and room painted. Comments: Excellent job. Everything done as and when promised.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 17 th February 2023 Total cost of work: £580 Description of work: Plastering media wall, with beading, taping etc. Comments: Would recommend highly. Work done to a high standard and it was a complex job. Result exceeded expectations. I would use Lee again, cannot fault him.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	Date received: 16 th December 2022 Total cost of work: £2720 Description of work: The job was to replace water-damaged ceiling plasterboard, plaster and re-decorate in two rooms. Comments: Lee carried out the works on time to the highest standard, and at a reasonable price. Very much recommended.			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10

ONLINE FEEDBACK PROVIDED	<p>Date received: 4th November 2022</p> <p>Total cost of work: £1220</p> <p>Description of work: Bedroom walls plastered. Woodwork painted. Ceiling painted. Walls painted.</p> <p>Comments: Lee turned up to give a quote when he said would. Quote sent and dates of work given. Appeared punctually on given dates. Professional work and everything completed as promised. Lee and Alec explained everything as they went and were friendly. I will be using them again and would highly recommend to anyone looking for a professional job.</p>			
	Value for money	Quality of work	Service	Tidiness
Customer Ratings (Out of 10)	10	10	10	10